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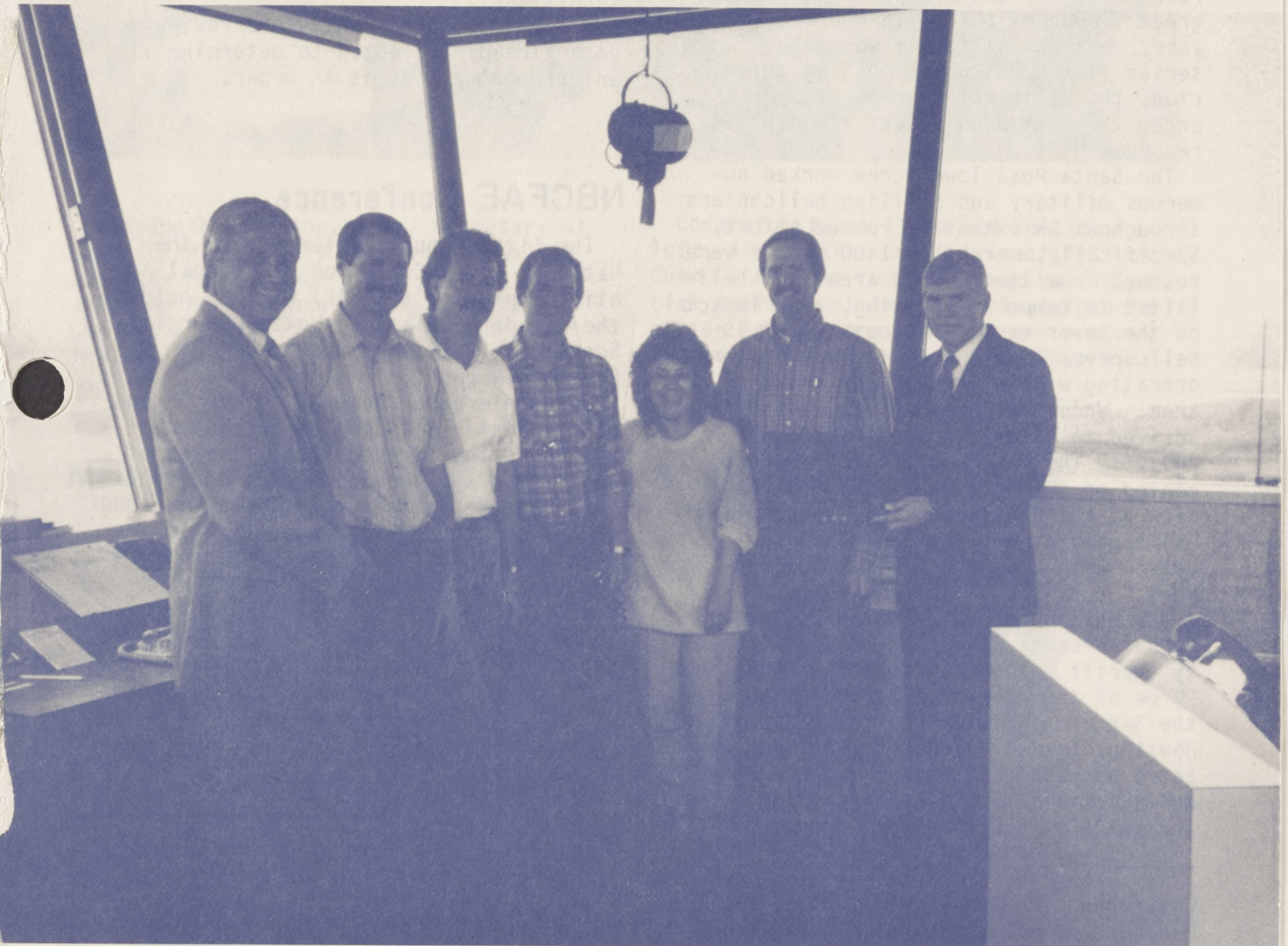
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**Federal Aviation
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Kudos to Santa Rosa Crew For Flood Rescue Work

COVER STORY

Story & Photo By Walter S. Smith

Santa Rosa Tower people were recently recognized for their support during the great floods of 1986. In February, last year, most of California was hit by a series of major storms. During this period, the California northwest experienced the most significant flooding in recorded history.

The Santa Rosa Tower crew worked numerous military and civilian helicopters throughout an extensive rescue effort. Specifically, more than 1400 people were rescued from the flooded areas and heli-lifted to temporary housing. The impact on the tower was tremendous. Over 35 helicopters were involved and most were operating within the airport traffic area. When the Governor of California arrived to make a personal field trip and view the rescue operation, he commented on the "professional contribution of the FAA in serving the people of California as a key organization involved with a very complex rescue effort."

The Helicopter Association International recently awarded the Sonoma County Sheriff Rescue Helicopter Crew as the "Crew of the year" and further recognized the Santa Rosa Tower Crew at a dinner in Houston, Texas. Jack Ryan, BAY Hub Manager, was asked to attend the ceremony and received a plaque in recognition for the FAA's work during the floods.

Cover photo: Jack Ryan (right), BAY Hub Manager, proudly presents the plaque to the Santa Rosa Tower on behalf of the Helicopter Association International. From left -- George Feick, Howard Snook, Ronald Brust, Dan Jenkins, Anna Rucker and Eric Mercer. Not pictured are controllers Renette Gallo and George Daniels.

Investigation Expanded

The Department of Transportation is expanding its investigation of airline scheduling practices to determine how and to what extent they may contribute to flight delays.

Earlier this year, DOT began looking at airline schedules at Atlanta Hartsfield, Boston Logan, Chicago O'Hare, and Dallas Fort/Worth Regional airports. It's now adding Denver Stapleton, Newark, LaGuardia, and San Francisco International.

DOT officials currently are reviewing data already collected to determine if enforcement action is in order.

NBCFAE Conference

The 11th Annual Conference of the National Black Coalition of Federal Aviation Employees (NBCFAE) will be held at the Ramada Renaissance Hotel, Georgia, September 17-19, and hosted by the Southern Region.

Our Conference theme this year "Proud of our Past - Building on our Future - A New Beginning;" recognizes 11 years of dedication and service to FAA employees.

We have definitely not reached the end of our growth. We shall continue to meet challenges to test the accuracy of our vision and the power of our endurance. NBCFAE is hosting this conference in celebration of its growth. Join the group in Atlanta!

Western-Pacific Intercom

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Matanane Presented Award



Elizabeth Matanane, left, Secretary at Guam CERAP, recently received a Quality Increase Performance Award with an Outstanding Performance rating from Willie Cannon, Air Traffic Manager. Congratulations Liz!

Harold De Atley Earns SAA



Congratulations to Harold DeAtley, left, Air Traffic Control Specialist at Guam CERAP, who recently received a Special Achievement Award for Sustained Superior Performance. Making the presentation is Marvin Rovner, Area Supervisor.

Miller Receives 25 Year Pin



Jan Miller, Aviation Clerk at Honolulu FSDO, receives her 25-year pin and certificate from Manager Pete Beckner.

Siverly Marks 25 Years



Jon Siverly, left, Area Supervisor at Guam CERAP, is presented with his 25-year Career Service pin. Making the presentation is Air Traffic Manager. Congratulations, Jon!

McArtor Asks For Pilot Support

Administrator McArtor is asking the Air Line Pilots Association to work with the FAA "to improve the skills of the nation's air carrier pilots."

Speaking at an ALPA Safety Forum in Washington, D.C., on Aug. 19, he said, "I would like ALPA to work with us to ensure that drugs and alcohol have no place in the nation's cockpits... Let's seize the opportunity now to remove drug and alcohol abusing pilots from the nation's skies."

In addition, he asked for ALPA's help "to identify cockpit complacency--that is, people who follow well-worn habits rather than systematic checklists and good crew coordination procedures. He noted that "we need to recognize the signs of reduced performance and develop ways to enhance performance through improved training."

Another area of concern, he said, is a five year growth of more than 300 percent in pilot deviations, runway incursions and other safety incidents. He pledged FAA's full cooperation in a joint effort to resolve these problems.

McArtor Stresses TCAS Development

* Administrator McArtor sees accelerated development of the Traffic Alert and Collision Avoidance System (TCAS) as one of the agency's immediate research and development priorities. Speaking at the agency's annual R&D Conference he also said, "We must get on with the application of automation and communication technologies needed to improve safety and enhance capacity levels for both en route and terminal airspace." He also cited the need for new airport security systems and continued advances in the area of aircraft flammability.

No Problem With Treasury Bonds

* The Department of the Treasury has announced that payroll savers will receive their bonds as usual and that bonds will carry the proper issue date for the effected pay period despite recent Congressional problems surrounding the national debt ceiling. Treasury further stated that bonds should be issued within the next few weeks.

Video Tape Developed For

Federal Air Marshals

* The Office of Personnel and Technical Training had a need to develop a video tape to clarify pay issues affecting Federal Air Marshals who provide security on airliners. The tape emphasizes such matters as overtime and the Fair Labor Standards Act. To get the job done, Position and Pay Policy Manager Dick Cullen rented a camera, drafted his wife, and filmed it over the weekend.

FAA/PASS Open Contract Talks

FAA and the Professional Airways Systems Specialists (PASS) are renegotiating the national labor agreement covering the airway facilities technical work force.

Bargaining talks began August 19 at the PASS Washington headquarters and are scheduled to run through August 28. Future meetings will depend on the progress made at these initial sessions.

The FAA team is led by Gary Baldwin of the Office of Labor and Employee Relations and Ed Kelly from Program Engineering and Maintenance Service. Other members include Labor Relations and Airway Facilities managers drawn from both Washington headquarters and the field.

The current three-year FAA PASS agreement expires Aug. 31. However, its provisions will remain in full force and in effect until a new contract is negotiated.

Employees Best Recruiters Informal Survey Finds

FAA must be doing something right when its own employees turn out to be the best sales people for an agency career.

Recently, Adri-Anne Trammell, who is the Acting Manager of the Aeronautical Center's Special Examining Division, surveyed an incoming controller class at the FAA Academy and found that 146 of the 163 students in the sample had been turned on to the job by the FAA employees.

However, Personnel and Technical Training Director Ed Curran would like to see FAA employees do even more, especially now that the agency is beginning a major new controller recruitment drive with newspaper, TV and radio advertisements.

Potential candidates should be encouraged to send a postcard to the FAA Aeronautical Center, Dept. 1C, P.O. Box 26650, Oklahoma City, OK 73125.

Floods Make O'Hare An Island

When O'Hare Airport became an island during heavy flooding in the Chicago area, some controllers had to fly to work from nearby airports. However, many passengers were unable to get to their flights and those who made it to the airport could not get out.

In all, airline passenger flights were cut down to a little over half of the usual number on the first day of flooding.

The FAA Great Lakes Regional Office also took on water like a sinking ship and ended up with 18 inches in the basement. The water supply was contaminated for a day, and the cafeteria was closed for more than a week. More importantly, computers and cables were saturated, causing no one yet knows how many thousands of dollars worth of damage.

Despite these difficulties, FAA employees stayed on the job and kept the region running.



FAA To Move Test Pilots To Initial Assignment

FAA needs Engineering Flight Test Pilots (EFTP) and will pick up the moving bill if the initial assignment requires a geographic move. The decision to pay for the move was made after a government-wide study, conducted by FAA's Office of Personnel and Technical Training, confirmed that engineering flight test pilots are in a shortage category.

To qualify as an EFTP, applicants must have a minimum of 1,750 hours total flight time of which 1,150 hours must be as pilot-in-command. They also must have completed a military or FAA flight test course or had at least one year comparable experience.

Applicants for these jobs should apply to their regional Human Resource Management Division.

Automated Bulletin Board Already Is Popular

The computerized human resource information bulletin board, developed by APT's Position and Pay Policy Division, already is a success although "debugging" of the system continues. The Computerized Human Resource Information System, also known as "CHRIS," can be accessed from anywhere in the country through a personal computer or any other computer terminal with a modem and communications software.

It provides information on classification, pay, and staffing. Although still in a test mode, the system already has almost 100 subscribers, most of whom are daily callers. For instructions to access the system, employees should contact their Human Resource Management Office.

Common Carrier Promotional Efforts

Travelers and travel approving officials should be aware that any benefit from a private source (such as bonus air mileage) earned by a Government employee in connection with official travel is the property of the Government.

Virtually all credits or bonus miles earned by employees under frequent flyer programs are not transferable and must be used by named employees. In the unlikely event credits or benefits are received which are transferable (i.e., those which can be used by other employees) and will not be used within the registering office, you should turn them over to the accounting office or other designated control point to be applied to future travel requirements of the organization.

For specific guidance on the handling of common carrier promotional efforts, please refer to the Departmental policy published in Chapter 8 of the Travel Manual (DOT 1500.6A)/FAA 1500.14A.

FSS Time Credited To ATCS Early Retirement

President Reagan has signed legislation which allows air traffic control specialists to credit pre-January 1, 1987, flight service station time toward early optional retirement. This action alleviates the problems created by OPM's interpretation that the extension of early ATCS retirement to the flight service option was prospective only. Originally, the extension of the early retirement to the FSS option was attached to the FERS law enacted in June 1986.

Chemical Abuse Meetings Slated

Chemical Abuse Meetings are regularly held in the Regional Office. Old and new members are welcome. For more information, contact Anne Clayton in the F&E Program Section, Airway Facilities Division, at 213/297-1420.

Bay Facilities Work Temporary Tower For Army Airshow

Hamilton Army Airfield was the recent scene of the sixth annual Army Nostalgia Days airshow. The 3-day event attracted over 100,000 visitors who watched such noted pilots as Bob Hoover and Julie Clark, along with a host of others.

Along with many "warbirds," the show also featured U.S. Army helicopter demonstration flights. John Fullerton, Automation Supervisor at Bay TRACON, expertly piloted a UH-1 which showed how the Army rescue response teams save many lives in emergency situations.

A temporary control tower was staffed by personnel from the Bay Area HUB. Bay TRACON's Charlie Moore acted as the tower manager. He was assisted by Ron Sautter, Bay TRACON; Gordon Brewer, Manager, Napa Tower; Mike O'Reily, Controller, Concord Tower; and Howard Snook, Controller, Santa Rosa Tower. These controllers provided air traffic control services for over 1,000 operations from their sunny (but windy) vantage point high above the airfield ramp area.

Another Host Delivered

The Host computer system was delivered to the Los Angeles Air Route Traffic Control Center August 21, as deliveries of the new, sophisticated computer continue on schedule. This was the 13th Host delivery with all scheduled to be on site by December.

"Letters" Column On Hold

We are sorry to report that the "Letters We Like To Receive" column, which appears regularly in INTERCOM, is on hold. Due to the volume of articles received, along with hundreds of "letters," we do not have space to print them all.

When space permits, we will once again feature this popular INTERCOM segment. Thanks for your understanding.



Lots of Awards At Los Angeles Center AF Sector

Burt Jones (center), Acting Airway Facilities Sector Manager at Los Angeles ARTCC, is shown above presenting Letters and awards to (from left) Don Frazier, NAS Program Coordinator; Larry Leifried, Assistant Manager, Technical Support; Stan Barker, Assistant Systems Engineer and Donald Horton, Electronics Technician, Data Unit.

Don Frazier received a Letter of Commendation from Mel Yoshikami, APM-200, endorsed by Division Manager Alex Hammond, for Don's participation in the Flight Data Input/Output (FDIO) site acceptance test during January to July 1986. He also received a Letter of Appreciation from Mel Yoshikami, APM-200, endorsed by the Division Manager, for the extensive coordination, technical and administrative support Don provided to the Mitre Corporation the week of March 2, 1987, during the installation of the Departure Sequencing Program (DSP) hardware. In addition, Don received a Letter of Appreciation from Acting Manager Burt Jones which conveyed the thanks of the Mitre Corpora-

tion for his support of the DSP project.

Donald Horton received two Letters of Appreciation, one from Mel Yoshikami with Division Manager endorsement for his participation in the DSP installation, and one from Burt Jones, adding his thanks in acknowledgement of the Mitre Corporation's letter for successful completion of the DSP testing.

Stanley Barker (Supervisor of Data Unit at that time) received a Letter of Appreciation from Burt Jones which endorsed the Mitre Corporation's appreciation for the time and effort he spent for successful completion of the installation of the DSP, troubleshooting the telecommunications network, NAS 9020-Apollo communications and coordination with other tower personnel.

Larry Leifried also received a Letter of Appreciation from Burt Jones with endorsement for his extensive coordination on the Departure Sequencing Program. Burt also presented to Larry a with Letter of Appreciation for his exemplary performance recently as Acting Sector Manager, for a three weeks.

Progressive Symptoms of Cocaine Dependency and Recovery

Cocaine: Chic, costly,

and what else?

Commitment to continued sobriety enhanced by involvement in productive work, enjoyment of harmonious family situation, and restoration of psychological and physical well-being.

EXPERIMENTAL USE

- Has used fewer than 10 times
- Uses in social settings/parties
- Drug is provided by others
- Use limited by cost/availability

RECREATIONAL USE

- Seeks social occasions to use
- Purchases own supply
- Regards cocaine as "ideal" drug
- Glamorizes use as sign of "elite" status

SITUATIONAL USE*

- Uses to cope with problems
- Uses to enhance work performance
- Uses to overcome depression
- Uses to enhance sexual performance

*Many addicts in this stage deny that they use for these reasons

INTENSIFIED USE

- (Social Impairment)
- Uses daily
- Uses to escape problems
- Goes on binges (inability to stop/loss of control)
- Develops tolerance
- Experiences hallucinations

- Paranoia
- Avoids family & friends
- Persistent remorse
- Uses with inferiors
- Grandiose behavior
- Work and money problems
- Loss of family

COMPULSIVE USE

- (Physical Deterioration)
- May switch from snorting to freebase smoking or intravenous use
- Uses alcohol and other drugs to counter cocaine's negative effects
- Intense paranoia and hallucinations
- Financial and moral ruin
- Impaired thinking at all times

Dependency

Recovery

Total Defeat Admitted

- Renewed interest in life
- Group therapy and mutual support continues
- Recognizes rationalizations of past
- Personal appearance becomes important
- First steps toward economic security
- Increase in emotional control
- Faces reality with courage
- Builds circle of stable new friends
- Family and friends supportive of abstinence
- Sleep restored to normal
- Realistic thinking
- Improved nutrition
- Increased tolerance of people and circumstances
- Feels contentment in sobriety
- Establishes confidence of employer
- Appreciation of real values
- Rebirth of ideals
- Develops new interests
- Awareness and adjustment to family needs
- Desire to escape disappears
- Rebuilds self-esteem
- Feelings of dread diminish
- Anticipates possibility of happy new life
- Identifies with recovering addicts
- Starts group therapy
- Examines spiritual values
- Begins to feel hope
- Right thinking begins
- Takes personal inventory
- Meets recovering addicts who are happy
- Stops using cocaine
- Medically evaluated by physician
- Told addiction can be arrested
- Learns cocaine addiction is an illness
- Honest desire for help

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OR NATALIE GREENBERG, EAP MANAGER
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 (213) 297-1831

This chart shows the typical stages of cocaine addiction and recovery. An individual's experiences with cocaine may vary in sequence from those outlined above, and he or she may not experience all the symptoms in order. However, it is important to view cocaine addiction as a disease that progresses over time with steadily graver consequences for the cocaine user.