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Reaching For Success
With FAA Toastmasters

(Cover photo by Nicky Hartness)

Cover Story

By Elly Brekke

FAA Toastmasters Club #3449 recently celebrated its second birthday at an Election Meeting held in Redondo Beach, Calif. Officers for the July - December 1987 term were elected and are (as appearing on the cover): Front row, from left, Educational Vice President Elly Brekke, President Cathy Kivitt, Bulletin Editor Tree Curtis, Educational Vice President Larry Towles; Second row, from left -- Secretary Bill Carter, Treasurer Bill Medina, Sergeant-at-Arms Cliff Rustad and Administrative Vice President Steve Thomas. Willie Alcala will also serve as a Sergeant-at-Arms.

The Club lists among its accomplishment the certification of three "Competent Toastmasters" -- Glenn Cross, Kathy Kivitt and Elly Brekke. This ranking was earned by successfully completing a series of ten required speeches as outlined by Toastmasters International.

Experience with Toastmasters helps members overcome the initial nervousness everyone experiences when speaking to an audience. At first, the program doesn't completely eliminate those butterflies in the stomach, but it does keep them flying in formation. Toastmasters introduces members to techniques on how to identify and state your purpose and how to properly construct a speech. Valuable "how to" experience is to be gained as members learn to use vocal variety, word pictures, persuasion crystal clear messages. With steady progress, vocabulary development makes presentations more interesting.

FAA Toastmasters meet in the Regional Office on the first and third Tuesdays of the month at 11:45 and on the second and fourth Tuesdays at 4:30. New members and guests are always welcome. For further information, contact Club President Cathy Kivitt, FTS 984-1138.

You are urged to join the group and learn to say what you really mean with confidence!

(Cover photo by Micky Martinez.)



Photo: Although Able Toastmaster Dennis Ham is one of the newest members of the FAA Club, he is by no means new to the Toastmasters organization. Dennis is a member of two other clubs, and has been active with Toastmasters for the past 11 years. Dennis joined the FAA Club after transferring from the Northwest Mountain Region as a Technical Program Analyst in the Information Resources Management Branch of the Airway Facilities Division. Dennis has brought much talent and expertise to the FAA Club. (Photo by Elly Brekke.)

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More FAA Toastmasters

Photos: Top -- FAA Toastmaster Glenn Cross, left, acting in his capacity as Area Governor, performs the installation ceremony for the new officers. Here, Glenn asks Co-Educational Vice Presidents Elly Brekke and Larry Towles to hold the club gavel as they swear to uphold the duties of the office. Also taking part in the ceremony are Bill Carter (hidden behind Glenn), Steve Thomas and Cathy Kivitt. (Photo by Susan Bishop.)

Middle -- Putting her Toastmasters training into practice, Club President Cathy Kivitt delivers a speech on career advancement.

Below -- Toastmasters gathered together to elect officers. Sitting and enjoying the festivities are (clockwise) Dennis Ham, Michelle Rustad (Cliff's wife), Cliff Rustad, Bill Carter, Bill Medina, Susan Bishop and Tree Curtis. (Photos by Elly Brekke.)



Fellow FAAer In Need Of Help

Carol Harms, a Computer Operator at NATCOM (Central Region) is in desperate need of help! Carol was stricken two years ago with Lupus and the progressive nature of this incurable disease has caused her severe financial problems. Because of the attacks of Lupus on the vital organs and the rheumatoid arthritis associated with it, Carol has completely exhausted all sick and annual leave. Her work schedule has been arranged so that she works two days and is off one day. However, due to the serious physical setbacks she has experienced as a result of the disease, Carol is often only able to work two days or fewer a week. Carol experiences excruciating pain in her joints, her walking is impaired, her knees collapse, and her kidneys and other vital organs malfunction periodically. Victims of Lupus often die slowly and painfully. In spite of it all, Carol is still trying to hold onto her job at NATCOM.

Anyone wishing to lend financial support to Carol should send their monetary donations to NATCOM, C/O Rosie Newman, 1200 E. Bannister Road, Kansas City, Missouri 64131.

For more information, call 816/926-5102.

Civilair Collecting Favorite Recipes

Civilair thanks all FAA employees who have sent in recipes for the upcoming First Edition of the FAA/Civilair Cookbook, to be published this fall.

But...we still need more recipes to fill the pages. If you have a recipe form, please jot down your favorite and return it to Elly Brekke, AWP-5. If you don't have a form, call Elly at 213/297-1431, and she will be happy to send one.

Our goal is to have all recipes compiled by mid-August. Cookbooks should be published in fall, and will be available for purchase.

San Carlos Super Saver

Prior to the official opening of San Carlos Tower one morning, Jack Hardcastle was busy with pre-shift duties when he noticed a King Aire departing Runway 12. At the same time a Cessna announced intentions to depart Runway 30 and was rolling down the taxiway for an immediate departure. To avoid an imminent situation, Jack grabbed the local mike and told the Cessna to hold short of the runway for departing traffic! The King Aire complemented Jack on his alertness and for his quick action to prevent a disaster. The Air Traffic Manager presented Jack with an On-The-Spot Cash Award.

Dave Hatt recently checked out as an Full Performance Level Controller. (Dave was trained by Jack.) Dave worked his way up through the ranks via Oakland FSS. Dave hosted a check-out party in Fremont and presented Jack with a very nice gift.

Oliver "the Doctor" Campbell recently earned first prize in the Neo-Classic Division for his 1946 Swift (GC 1A) at the Merced Fly-In.

Air Traffic Manager Ron Franson recently graduated from managers training course in Lawton, OK. Supervisor R. Q. Simmons was awarded a Letter of Commendation from the Hub Manager Jack Ryan, for a job well done as acting manager.

In Memoriam

David Troy

We are saddened to report the death of David Troy, who passed away on June 6, at age 33, of a heart attack.

David was the son of Willis Troy, who retired from the FAA Air Traffic Division in 1982, and his wife Anita, who retired from Purchasing in 1981.

David is survived by his parents; a sister Judith; and two children, Tenee and Dominek. Condolences may be sent to Mr. and Mrs. Willis Troy, 5337 Verdun Avenue, Los Angeles, Calif. 90043.

Black Coalition Conference Held In San Diego

The NBCFAE conducted their 11th annual Western-Pacific Regional Conference in San Diego on May 8 and 9.

National President Evelyn Washington was the keynote speaker. Ms. Washington addressed the conference theme "Together, we can do anything," during her enthusiastic and inspiring speech.

Western-Pacific Deputy Director Arlene Feldman addressed the group as the guest speaker at the conference's awards luncheon. The EEO managers awards were presented to Rose Cusic, Palo Alto Tower and Sandra Gould, Oakland Flight Service Station; the non-managers EEO award was presented to Ed Harris, Golden Gate AF Sector; the Don Goodman award went to Anthony Willis, AWP-453; Charles Hicks, AWP-250, received a Special Achievement Award; Thurmon Gupton, Oakland Tower received a Certificate of Appreciation; and Glenn Cross, AWP-462, received a Certificate of Appreciation for his efforts as conference chairman.



Photos: Top -- Ed Harris (left), Electronics Technician at Oakland, receives an EEO award from Jesse Gaines, controller at Stockton Tower.

Middle -- Sam Tyson (left), former specialist in the regional Air Traffic Division, and Los Angeles TRACON controller Jim Swanson listen to the keynote speech.

Below -- Left -- Oakland TRACON Controller Ron Willis (left) and Acting Supervisor of the Airway Facilities Operations Section Glenn Cross (right) visit with NBCFAE National President Evelyn Washington. Right -- Regional Deputy Director Arlene Feldman addresses the 11th Annual Conference in San Diego, California.

News In Brief

* T. Allan McArtor was confirmed July 17 as FAA's new Administrator by the Senate. He replaces Donald Engen who left the agency on July 2. McArtor comes to FAA from Federal Express where he was a Vice President. A pilot, he was a member of the Air Force Thunderbirds.

* FAA revoked on July 10 the license to carry passengers and cargo of Cash Air of Lawrence, MA, operator of the Piper Seneca that crashed in Dorchester, MA, June 26. FAA inspectors found that the company's record keeping was fraudulent, that it had directed a pilot to change his logbook, and that it was operating with unqualified pilots.

* Through July 12, a total of 9591 persons have been tested under the agency's drug testing program. Only 29, or three tenths of one percent, have tested positively. Of these, 15 were job applicants. Of the 14 employees in the positive group, eight were tested under the periodic testing program, two because of reasonable suspicion, and four were undergoing follow up testing.

* China's top civil aviation officials toured FAA's Mike Monroney Aeronautical Center July 5 and 6. Accompanied by Office of International Aviation Director Thomas Messier, the 11-man delegation flew from Washington, D.C., where they had been visiting FAA headquarters, in the agency's 727 jet.

* Piedmont Airlines has paid FAA \$30,000 for violations found during a recent in-depth inspection. The violations were found in two areas -- flight crew duty time and aircraft weight.

Civilair To Sponsor FAA Night At Angel Stadium

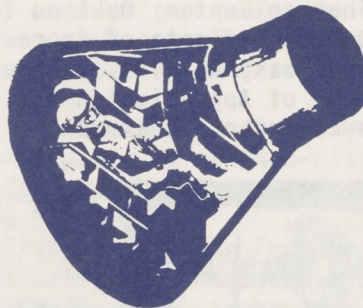
FAA employees, their families and friends are invited to an FAA outing at Angel Stadium where the California Angels take on Toronto on Saturday, August 22 at 7:05 p.m. Tickets are available in advance from Eric Vermeeren, 213/297-1034, for a price of \$5.50. Seats will be in the "view level" near first base.

NASA Seeking Astronauts

Although America's manned space flight program is temporarily on hold, the National Aeronautics and Space Administration has the "Help Wanted" sign out for new astronauts and mission specialists.

Candidates must have an undergraduate degree in engineering, mathematics, or the physical sciences and at least three years of related professional experience. They also must pass stiff space physicals and meet specified height requirements. In addition, astronaut candidates must have at least 1,000 hours as pilot-in-command of jet aircraft.

Additional information is available from FAA's Staffing Policy Division (APT-200) in Washington headquarters on FTS 267-8013.



Acts To Prevent Tragedy

FAA has ordered operators of Boeing 757 and 767 aircraft with Rolls Royce RB211 series engines to install a switch guard between the two engine fuel control levers so the flight crew can't cut them off inadvertently.

The FAA's Airworthiness Directive is intended to prevent any recurrence of a June 30 incident in which a crewmember of a Delta Airlines 767 hit the wrong switches in responding to an engine problem and shut down both engines. The plane fell from 2,000 feet to 500 feet before the engines were restarted. The passengers and crew already had begun preparing for a ditching in the Pacific.

The telegraphic AD went out on July 1 and operators were given 10 days to comply.

Who Cares? LA Tower Does!

Who says you become hardened living in the big city?

Recently the controllers, staff and supervisors at Los Angeles Tower were challenged to equal a neighboring facility's contribution to send a handicapped child to camp.

What a response! In four days the facility raised \$470. Vinnie Lampton, Facility Advisory Board Chairperson, headed up the campaign.

Somewhere this summer a youngster is going to spend a week at camp because the folks at Los Angeles Tower cared.



Svalbe Receives Award

Engineering Technician Janis Svalbe received an on-the-spot award for his outstanding efforts in preparing and validating the Maintenance Management System (MMS) data base for the Environmental Unit. Jan also provided assistance to the training staff in the on-going MMS training classes.

Janis also recently received a Letter of Appreciation from AWP-464 Supervisor Leonard Covington for his assistance during the Oakland Center's environmental technical inspection. He was cited for knowledge and expertise in the operation and maintenance of the systems, resulting in no disruption to facility operations.



Hazel Elling Retires

After more than 24 years at Los Angeles Center, Hazel Elling has retired. With federal service totalling over 28 years, Hazel's career included U.S. Army and Navy service as well as posts in the FAA Regional Office and the old LAX Center.

In 1963, Hazel moved to Lancaster when the new Los Angeles Center opened where she was one of the original workers at the present site in Palmdale. She was with Air Traffic as the Teletype Supervisor, then transferred to Airway Facilities as a Computer Operator. In October 1980, she was promoted to Supervisor, Computer Operator Unit.

A retirement luncheon was held in Hazel's honor where her daughter Pamela, her four grandchildren, her good friend, and daughter-in-law Rochelle, attended.

Hazel also has four sons Lloyd, Frank, Pete and Charles, living from Mexico to Maine.

In addition to more than 50 co-workers, several retirees attended, including George and Marilyn Manthey, Ed and Toddy Richardson, Norm Fujisue, John and Helen Howard, Ovella Phebus, Bernice McGrath and Don Chaffee.

FAA Conducting Special Delta Airlines Inspection

FAA has begun a special emphasis surveillance of Delta Air Lines to address an unusual series of safety incidents involving that airline in recent weeks.

To assist the Southern Region with the investigation, the agency is assembling a "National Special Emphasis Surveillance" team that will focus initially on the airline's long range navigation procedures and training, crew coordination for routine and abnormal procedures, and pilot training.

The data collection phase of the inspection already has begun and is expected to run three to six weeks. Preliminary results should be available within

90 days. However, deficiencies will be acted upon immediately.

The Delta flight incidents that sparked the inspection incidents ranged from a near midair collision over the North Atlantic, the inadvertent shutdown of both engines on a Boeing 767 over the Pacific, and two landing errors -- one at the wrong airport at Frankfort, KY, and the other on the wrong runway at Boston's Logan International Airport.

FAA personnel, as a matter of established practice, already have begun follow-up investigations of these incidents to determine the specifics of what happened in each case.

FAA Team Scores

FAA's Corporate Sports Battle team did twice as well this year as last. The team supports the Special Olympics and is the only Government team to enter the competition and raise their own money for the Special Olympics.

In spite of the intense heat, running barefoot and using an unorthodox stance, Jackie Thompson (AMS) took fourth place in the 60 yard dash during the July 11-12 competition. She ran faster than 40 other contestants and earned more points than any other FAA participant. The volleyball team was also a high scorer. Captained by Connie Davis (AMS), they made it to the quarterfinals.

Tom Connor (AEE) and Marsha Bracy (AMS) got close to the finals in the free-throw basketball event before losing to a team that posted a new nationwide record for this event.

During closing ceremonies for the Sports Battle, FAA team captain George Dabrowski accepted a plaque for the whole team and presented a check in the amount of \$3,500 to the Special Olympics. Also, the entire team received special recognition for being the only Federal Government team to enter the competition.

Instructional Contractor For New CMD Selected

University Research Corp. (URC) of Chevy Chase, MD, has been selected to provide the instructors for the agency's new Center for Management Development (CMD) at Palm Coast, FL.

Although the new facility is not scheduled to begin classes until Oct. 19, phase-in operations will start immediately. Approximately 35 to 40 URC instructors will be employed when the school is open.

URC has been in business for 22 years, and during that time has worked with FAA on a number of projects. Currently they are helping to design a methodology to improve manager and supervisor performance. In 1984 they redesigned FAA's employee orientation program. They also developed a midlevel course on the use of microcomputers.

The CMD is the successor to FAA Management Training School, which has been located at Lawton, OK, since 1971. The MTS currently is operating out of a Lawton motel after 16 years on the campus of Cameron University.