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U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

# Western-Pacific Intercom



Santa Barbara FSS Honored by  
County Board of Education

## Cover Story

The Office of the County Superintendent of Schools for Santa Barbara County recently presented Certificates of Appreciation to the employees of the Santa Barbara Flight Service Station. The awards ceremony, which took place during a county school board meeting, recognized the particularly outstanding support provided by these FAA employees during last Christmas Season's drive to help feed and clothe several needy families in Santa Barbara County.

School Board President Ann Gutshall remarked that the amounts of money, food and clothing donated by Santa Barbara FSS were unprecedented, and that it gave the board great pleasure to make the awards presentation to local FAA employees. In making the presentation, County Superintendent of Schools William J. Cirone read the following resolution:

"The Santa Barbara County Board of Education joins with school districts, County Superintendent's Office staff, and government agencies in commending the following people for outstanding achievement:

Manager Michael Millen; Area Supervisor Robert Moll; Controller's Robert Cawi, Joan Cooper, Philip Krigel, Herbert Lindner III, Harold Lovejoy, Anthony Mollica, Eric Sperling, Henry Verbais and Stuart Washington.

"These certificates of recognition are given to the Federal Aviation Administration, Santa Barbara Flight Service Station, for their extraordinary caring and contributions of time, food, clothing and toys for families in need during the annual Holiday Cheer Project organized by the Child Development Program of the Office of the County Superintendent of Schools."

Cover Photo: Santa Barbara County Superintendent of Schools Bill Cirone (second from left) with Santa Barbara FSS Air Traffic Control Specialists (from left) Hank Verbais, Phil Krigel and Herb Lindner during awards ceremony. (Photo by Trudy Adair-Verbais.)

## Engen Says ATC Needs Pilot Cooperation

Administrator Engen has promised the National Transportation Safety Board full cooperation in its current study of operational errors at the Boston and Cleveland enroute centers and the Boston Logan tower. However, he has written NTSB Chairman James Burnett to remind him that pilot/controller communications is a two-way street and needs to be examined from that perspective.

"Too frequently," he said, "your (NTSB) reports place emphasis on the air traffic controller and ignore the responsibilities of the pilot in a given situation. I enjoin you to look more deeply into the role of communications, the respective roles of controller and pilot, and, finally, the authority and responsibility of the pilot as he or she operates in the airspace system."

"Instead of concentrating solely on the method of control, look at the rules of the operation and the pilot/controller interface," he added. "The time has come for a systems approach to safety."

## Western-Pacific Intercom

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## Air Traffic Presents Award to Airway Facilities at Edwards



Edwards RAPCON Air Traffic Manager, Bob Harik, recently presented Letters of Commendation to Airway Facilities System Performance Specialists Lonnie Freyler and John Hopkins, both of whom work closely with the Air Traffic personnel at the RAPCON.

John's commendation cited his close coordination with the China Lake Naval Weapons Center and Air Traffic personnel in the installation of a high bit recording system, and his development of a training program and schedule for RAPCON personnel in the maintenance and functions of the system.

Lonnie was cited for his efforts in the enhancement and maintenance of a computer hardware system, and for installing personal computers in several of the administrative offices.

Bob Harik pointed out to those present at the presentation, that because of the efforts of these two individuals, air traffic services are improving constantly. These men play an important part in the exceptional working relationship that is enjoyed between Air Traffic and Airway Facilities at the Edwards RAPCON.

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**Photo:** Honored with Letters of Commendation are Lonnie Freyler (left) and John Hopkins (right). The awards were presented by Air Traffic Manager Bob Harik.

## Los Angeles Center AFS People and Awards

The past year marked career milestones for several Sector employees. Receiving 35-year recognition are Robert Hunter and Clarence Yaroslaski, both Assistant Systems Engineers; 30-years service -- Edwin Reisinger, Computer Operator; Eric Griffiths, CDC Display Supervisor; and Ronald Bloom, Electronics Technician. Michael Johns, Electronics Technician, completed 25-years service, and Carole Spiller, 15-years service. Congratulations to all of you!

Employee suggestions submitted jointly by John Goring (now Electronics Technician) and Engineering Technician Leroy "Ed" Case, and one submitted by Assistant Systems Engineer Jim Harvey were both adopted with cash awards to all three. It pays to submit your good ideas! Other awards received for Special Achievement with Sustained Superior Performance are Electronics Technicians Daniel Moran, Robert Moore and Henry Toledo; Computer Operator Donald Stopelmann; Electronics Technician Dennis Rodgers; and Software Specialist Jeanne Harrington. Tom Braniff and Larry Foerster, Software Specialists, received Special Achievement Awards for Special Act. Quality Increase Awards were presented to Ronald Stratman, Supervisor, Radar Data Processing Group and Luis Espinosa, Electronics Technician.

Electronics Technician Jack Pippel received a Special Achievement Award for Sustained Superior Performance with an Outstanding Rating. On-the-spot awards were presented to Louise DiTursi, Electronics Technician; John 'Mike' Spilman, Proficiency Development Specialist; Elliot 'Paul' Quick, Electronics Technician; Tom Payne, Engineering Technician; and Gary Meyers, Assistant Manager for Training.

Robert Cox, retired Sector Manager, received a Letter of Commendation for his significant contribution to the Alaskan Region Management Evaluation (on a six-week detail). Many Letters of Appreciation were written to the Sector employees: Charles Llopis, Electronics Technician, for superior job perform-

ance; Fred Dalton, Systems Engineer and Charles Wallace, Assistant Systems Engineer, for their support to Air Traffic personnel during a critical period; Hazel Elling, Jo Lotts, and Vivian Conroy, Computer Operators, for their support during an analysis of Antenna Tilt and Radar/Beacon Systems. John Westery, Electrician, received Letters of Appreciation from the Los Angeles Sector Office for his professionalism in re-finishing the Tower headset locker, and from the Los Angeles Center Flight Surgeon's office for the remodeling work he did in their area. Matt Nally received a letter for his assistance to the Airspace and Procedures/Plans and Programs Office in researching vital information; Larry Leifried received letters for several tour briefings from Hughes Aircraft; Dennis Rodgers for his detail to Supervisor, CDC/DARC Unit; and Dan Moran for his expertise in timely restoration of the Radar Data Paradyne Modems. The Systems Engineers/Assistants also expressed appreciation for Dan's professionalism in performance of duties.

Clarence 'Ski' Yaroslaski received a letter from the Systems Engineers for the many times he was called in to work on short notice and, as always, willingly and professionally. The Sector is proud of the employees' pride-in-accomplishment.

Welcome aboard to David Cain, Nick Sciartelli, Don Leath, Robert Stanfield, James Elder, Steve Flogerzi, all Electronics Technicians; Elegio 'Leo' Arizmendiz, Electronics Developmental; Pat Hughes, Clerk/Steno; and Charles Wallace, Assistant Systems Engineer.

Farewell to Robert Moore, Electronics Technician, who recently retired. Bob plans to stay in the area (near the grandchildren) but has aspirations of traveling to Mexico. Good luck, Bob! Robert Cox, Sector Manager, also retired but changed career fields and immediately went to work for a support contractor at Edwards Air Force Base. We wish both of you the very best in your future plans.

Palmdale  
People



Some of the people honored at Los Angeles Center AFS include: Top, from left -- Electronics Technician Dan Moran, Electrician John Westerly and Computer Operator Edwin Reisinger.

Middle, left -- Assistant Systems Engineer Robert Hunter, right, receives congratulations from Sector Manager Robert Cox (since retired). Right -- Assistant Sector Manager Burt Jones, left, congratulates Electronics Technician Ronald Bloom.

Below, left -- Electronics Technician Elliot Paul Quick, left, receives an award from Assistant Manager for Technical Support Larry Leifried. Right -- Flight Service Data Processing System Coordinator Michael Johns recently earned his 25-year service career emblem.

## Engen Tells Whole Story

Sometimes the whole story doesn't get told on the evening news. That happened following Administrator Engen's April 9 appearance on Capitol Hill to testify on near midair collisions.

Disturbed that the general negative media coverage had cast the agency and its employees in a bad light, Engen sent out a General Notice (GENOT) to all FAA-ers saying, "I am very proud of you and what you have accomplished."

He went on to cite recent gains in safety, security, air traffic control, and the implementation of the National Airspace System (NAS) Plan and added: "The outstanding record of achievement is your record. You should feel great pride in your accomplishments. I have that pride in you."

## Voluntary Pledge Plan Seeks Administration Group Members

There currently exists two vacancies in the Administrative Group of the Voluntary Pledge Plan (VPP). Gayle Hodges, resigned several months ago and Jim Holtsclaw recently retired. In addition, Bill Murray is planning to retire at the end of this year. Any member who would be interested in serving on the Administrative Group should contact either Bill Murray, AWP-14B, FTS 984-1287; or Jim Mills, AWP-4E, FTS 984-1232; or Aleta Lee, AWP 56, FTS 984-1177.

There are also several other items of interest. Mike Gonzalez, AWP-450, FTS-984-1115, has taken over the VPP book works from De Wayne Hodges. We have some statistical information. The amount of the last pay-out in August of 1986 amounted \$7,675. Currently the VPP has 1,585 members on the rolls.

If anyone has any questions feel free to contact any of the three administrative group members listed above.

## Civilair Can Help With Summer Fun

Civilair now offers discounted tickets for Magic Mountain in Valencia. At the gate, you would have to pay \$17/adult and \$8.50/child. Not so with advance tickets from Civilair! You pay only \$13.75/adult and \$8/child. Call the Civilair Desk at 213/643-8526 and leave a message on the answering machine, or mail your check for full amount along with a self-addressed stamped envelope to Civilair, P.O. Box 92007 WWPC, Los Angeles, CA 90009 - Attention: Linda Murray, Chairperson, AWP-52B.

## Credit Union News Lowest Loan Rates in Years

YOUR CREDIT UNION HAS A BRAND NEW LOAN PROGRAM WITH SUPER LOW FIXED AND VARIABLE RATES FOR PARTICIPATING MEMBERS.

You can take advantage of the special participation rates if you use one of the following at the Credit Union: an active Share Draft (Checking) Account, Direct Deposit/Allotment, an active VISA Credit Card, or any existing active loan. These rates are 1-1/2% lower than the rates for non-participants.

We have also streamlined our Loan Department. We can now pre-approve your loan over the phone, and we will disburse your funds within 24 hours after receiving the final paperwork.

For more information contact:

FAA WESTERN FEDERAL CREDIT UNION  
5400 Beethoven Street  
Los Angeles, CA 90066  
(213) 306-4262  
(800) 352-7431 (Calif. outside 213 area)  
(800) 521-5611 (Alaska and Hawaii)  
(800) 421-7111 (All other states)

## Some Former Spouses Eligible for Pensions

Divorced spouses of present or former Federal employees have a one time chance to apply for pensions as a result of recent legislation.

Affected by the change are divorced women or men who were married at least 10 years to a Federal employee that was eligible to retire before May 7, 1985, and divorced after September 14, 1978. If divorced before that date, they still may be eligible if the former spouse did not choose someone else to receive the survivor pension.

The minimum age for eligibility is 50 but the person must not have remarried before age 55. Applications must be filed by May 9 with the Office of Personnel Management.

## FSS Specialists Cover Safety Bases

The pilot called the Bradford, PA, Flight Service Station for a routine weather update but then, within a three-minute span, advised the facility of engine trouble, declared an emergency and, finally, said he had lost all engine power.

FAA Specialist David Cooper went to work immediately to locate the aircraft with the help of the Cleveland center radar and his own Direction Finding (DF) equipment. At that point, the powerless aircraft was just four miles north of the Bradford airport so Cooper gave the pilot the necessary vectors, asked the tower to turn up the runway and approach lights full bright and stand by for an emergency.

The aircraft broke out of the cloud cover right over the airport just as the engine started again and the pilot made a safe landing. A subsequent check found that one of the fuel tank caps had been put on incorrectly prior to takeoff creating a fuel management problem. There was only one and one-half gallons in the tanks when the plane landed.

## Benefit Summary Coming

Employees can expect to receive 1987 personal benefits statements early this summer. Prepared by the Office of Labor and Employee Relations, the statement describes benefit programs available to each employee in the event of illness, disability or retirement. The information is presented in a convenient fold-out format.

## News in Brief

\* DOT currently is asking the modal administrations to comment on a revised draft notice that would implement the General Services Administration (GSA) smoking regulations department-wide. The target date for implementation is mid-May.

\* DOT's Inspector General's Office (OIG) is no paper tiger. In the last five years, its investigations have resulted in 520 indictments, 376 convictions and \$47.5 million in fines. Still it would like our help in identifying such criminal activities as bribery, embezzlement, false contract claims, collusion among vendors, etc. The OIG Hotline number is FTS 8-366-1461.

\* A former FAA Deputy Administrator and Acting Administrator, David D. Thomas, is the recipient of the Radio Technical Commission for Aeronautics 1986 achievement award for his work in formulating civil aviation communications, navigation and surveillance requirements of the year 2000 and beyond. A career FAA employee who started as an air traffic controller in 1938, he rose through the ranks to become Deputy Administrator in July 1965 and then served as Acting Administrator from Aug. 1968 to March 1969. He retired in Feb. 1970.

\* FAA will establish seven more Airport Radar Service Areas (ARSAs) on May 7, pushing the total number to 85. The new sites are Barksdale Air Force Base, LA; Boise Air Terminal, ID; Flint Bishop Airport, MI; Fort Wayne Municipal Airport, IN; Lansing Capital City Airport, MI; Madison Dane County Regional Airport Truax Field, WI; and Shreveport Regional Airport, LA.

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## PUBLIC FORUM

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# U.S. air traffic system safer than ever

The air traffic control system and the Federal Aviation Administration have been under recent attack from members of Congress, some aviation industry leaders, the media and many other self-appointed critics. Only occasionally does someone speak up on behalf of the thousands of dedicated men and women who have kept the world's best air transportation system going, even under the toughest of conditions.

As director of the FAA's four-state Western-Pacific Region, I feel an obligation to set the record straight for the flying public. I am a frequent flyer myself and I feel safe and secure when I fly, knowing that we have a greater degree of air safety today than ever before in history.

Some of the facts that need to be published include the fact that the Air Traffic Control system, which has been so openly criticized, had 164 days in 1986 when air traffic controllers handled more than 100,000 flights in a single day. This compares to 103 days in 1985. We have a workforce that is almost 80 percent post PATCO-strike employees, and they controlled more traffic in 1986 than ever before and in one of the worst weather years in history.

It should also be noted that 1986 was the safest commercial aviation year ever. There were no major accidents or fatalities on record involving U.S. air carrier aircraft, even though more flights carried more passengers than ever before.

Air traffic controllers today are highly qualified, highly trained, dedicated, hard-working professionals who love their work. I think it is high time they receive the recognition and appreciation they so richly deserve. They are the best!

— H.C. McClure

Director, Western-Pacific Region  
Federal Aviation Administration

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4-22-87

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## Daily News

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ESTABLISHED 1911

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(Editor's Note: The above letter from Regional Director Mac McClure recently appeared in the Los Angeles Daily News newspaper on the opinion/editorial page. A similar request to run Dr. McClure's letter has been made to all of the 1500 news outlets in the Western-Pacific Region. If you see it printed in your paper, please send a copy to AWP-5.)

## Accounting Branch Presents Awards



Congratulations to Marion Stevenson (right) and Mildred Ramos from AWP-44A1 who earned Special Achievement Awards with Outstanding Performance Ratings.

Marion is an extremely valuable employee in the areas of Accounts Receivable and General Ledger. In addition to her normal workload, Mildred assumed many additional responsibilities in the Financial Reports and Analysis Unit.

## Fullerton Tower Assists

### Distressed Aircraft

A student pilot ran out of runway while making an emergency landing at Fullerton Airport, but managed to walk away from the damaged plane uninjured.

Tony Rivas, supervisor at Fullerton Tower, said the aircraft began sputtering after take off, circled and returned to the airport. But it touched down late on approach, according to Tony, and came to rest in a grassy area still inside the airport boundaries.

According to Tower Manager Kitty Kuhlmann, the controller did an outstanding job of diverting other aircraft. "His quick response to the emergency avoided a potentially hazardous situation from happening. He was busy and had other aircraft departing behind the Cherokee and well as others landing." Kitty went on to add, "They were all given quick and professional instructions to clear the area for the distressed aircraft."

Way to go, Fullerton Tower! Keep up the good work.

## Tech Center and Rutgers Cooperate in Program

The Technical Center and Rutgers University have established a cooperative educational program for masters and doctoral candidates that will alternate classroom study with periods of applied research at the FAA facility. The program provides the agency with a pool of talented young people to work on new concepts in computer modeling and air-space control.

## Rocky Mt. Settles Up

Rocky Mountain Airways has agreed to pay \$166,000 and \$20,000 in civil penalties to settle two enforcement actions that resulted from FAA inspections in late 1985 and early 1986. The carrier was cited for discrepancies in the areas of flight operations, maintenance and record keeping.

Since the problems were uncovered, Rocky Mountain Airways has been acquired by Texas Air Corp., which took the lead in settling the two enforcement cases.



# International News

EEAINE CARTER, INTERNATIONAL AFFAIRS SPECIALIST, AWP-4(F)

COMM'L: (213) 297-1333  
FTS : 984-1333

## Australian Officials Visit Regional Office

Mr. Colin W. Freeland, First Secretary to the Minister of Aviation of Australia's Department of Aviation, Canberra, Australia recently visited the Western-Pacific Regional Office to pay an official courtesy call on Director McClure. He was accompanied by the local Consul-General for Australia, Mr. Basil Teazey. The group discussed mutual on-going aviation activities in their respective countries.



Left to Right: Mr. Colin W. Freeland, Dr. H.C. "Mac" McClure, and Mr. Basil Teazey

### OTHER REGIONAL OFFICE VISITORS

#### Malaysia:

Mr. A. Wahid Bin Othman, Communications Supervisor of the Department of Civil Aviation for Malaysia at Kuala Lumpur stopped at Los Angeles enroute to the FAA Academy. If possible, Mr. Wahid plans to return to Los Angeles briefly enroute to Malaysia, following completion of his six-week training course in Oklahoma.

#### Singapore:

Mr. Lee Chee Giang, Air Traffic Controller for the Civil Aviation Authority/ Singapore (CAAS) arrived in Los Angeles for a brief familiarization training program at the Los Angeles TRACON and Tower. His training program and on-site tours were conducted by Mr. John O'Leary of the TRACON.



THE SECRETARY OF TRANSPORTATION  
WASHINGTON, D.C. 20590

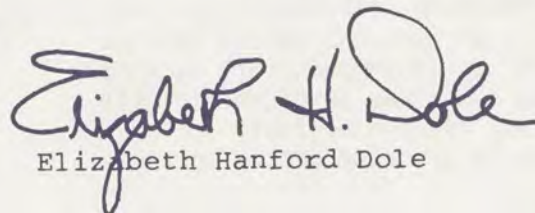
April 1, 1987

TO ALL MILITARY AND CIVILIAN EMPLOYEES  
OF THE  
DEPARTMENT OF TRANSPORTATION

The Department of Transportation will conduct its annual U.S. Savings Bonds Campaign from May 1 - 31, 1987. I am strongly committed to the Savings Bonds Program because of the benefits it provides to savers and to the nation. The purchase of U.S. Savings Bonds reduces the cost of debt financing and enables the Department of Treasury to more easily manage the public debt.

Savings Bonds with their market-based rate, guarantee a continuously fair return on your money, and payroll savings provides an excellent way to save easily and painlessly. In addition, there are no State or local income taxes on the interest earned from Savings Bonds, so your investment dollars earn more.

Over 23 million Americans own U.S. Savings Bonds. I urge you to take advantage of the great American investment through the Payroll Savings Plan.

  
Elizabeth Hanford Dole



U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

# Memorandum

Subject: Letter of Appreciation

Date: APR 17 1987

From: Director, Western-Pacific Region

Reply to  
Attn. of:

To: Secretaries/Administrative Personnel, Western-Pacific Region

During this Secretary Week of 1987, I would like to sincerely express my heartfelt thanks and appreciation for your contributions to the agency.

The dedication and earnestness of all the hardworking women and men of the Administrative Staff is a great contribution to the efficiency and effectiveness of the Federal Aviation Administration and the Western-Pacific Region. It is fine people such as yourselves in which the FAA family takes great pride. You are surely appreciated and valued as professionals.

We salute you for a job well done!!!

H. C. McClure



U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

## *SPECIAL EDITION*

# Western-Pacific Intercom

### "Vote as You Please, But Please Vote"

With these words Administrator Engen reminded all eligible employees that ballots for FAA's upcoming air traffic controller union representation election are being sent out May 6.

In a personal letter, he told controllers, "There will soon be an election to determine whether or not you want to be represented by a labor organization."

"The election will be conducted by the Federal Labor Relations Authority and will be decided by a majority of the ballots cast. For example, if only 2,000 of the approximately 12,000 eligible employees vote, and 1,001 of these vote either for or against union representation, then all 12,000 employees will be governed by the votes of only 1,001 employees. Individual employees are guaranteed the right to join or not join a labor organization. However, whether they are represented by a union is determined not by the individual but by a majority of those who vote in the election."

The Administrator explained how the election will have a direct impact on all those eligible to vote. "The basic

difference between union representation and nonrepresentation is whether employees deal collectively with management through the union or deal directly with management on an individual basis. Therefore, it is most important for every eligible employee to cast a ballot either for or against union representation. The outcome of the election will have a direct impact on them. Only those who vote will be free to follow a course they helped to determine."

The Administrator made it clear that he was not trying to influence the outcome of the election. "This memorandum is not an attempt to influence your vote either for or against union representation, but it is an attempt to encourage each of you to participate in the election. When you receive your ballot in the mail, do not put it aside. Instead, take the little time necessary to fill out the ballot and drop it in the mail at your first opportunity. If every eligible employee votes, we can all be sure the election results are a true reflection of the majority of employees.

Again, vote as you please, but please vote!"

## Union Representation

- . If a union is elected by a majority of those eligible and voting by secret ballot, the Federal Labor Relations Authority will certify the union as the exclusive representative of all employees in the unit.
- . A labor organization which has been accorded exclusive recognition is entitled to act for, and negotiate collective bargaining agreements covering all employees in the unit.
- . An exclusive representative is responsible for representing the interests of all employees in the unit it represents without discrimination and without regard to labor organization membership.
- . By statute, an agency and the exclusive representative are required to negotiate for the purpose of arriving at a collective bargaining agreement covering conditions of employment.
- . However, also by statute, the scope of bargaining in the Federal sector is limited, and certain matters simply may not be negotiated, such as:
  - ... Pay rates
  - ... Travel entitlements
  - ... Holidays
  - ... Hours of work
  - ... Annual and sick leave
  - ... Compensation for work injuries
  - ... Retirement
- . In addition, the parties are prohibited from bargaining over management's statutory rights, which include the following:
  - ... Determine the budget, organization, and number of employees in the agency
  - ... Hire, assign, layoff, suspend, remove, or discipline employees
  - ... Assign work and contract out.