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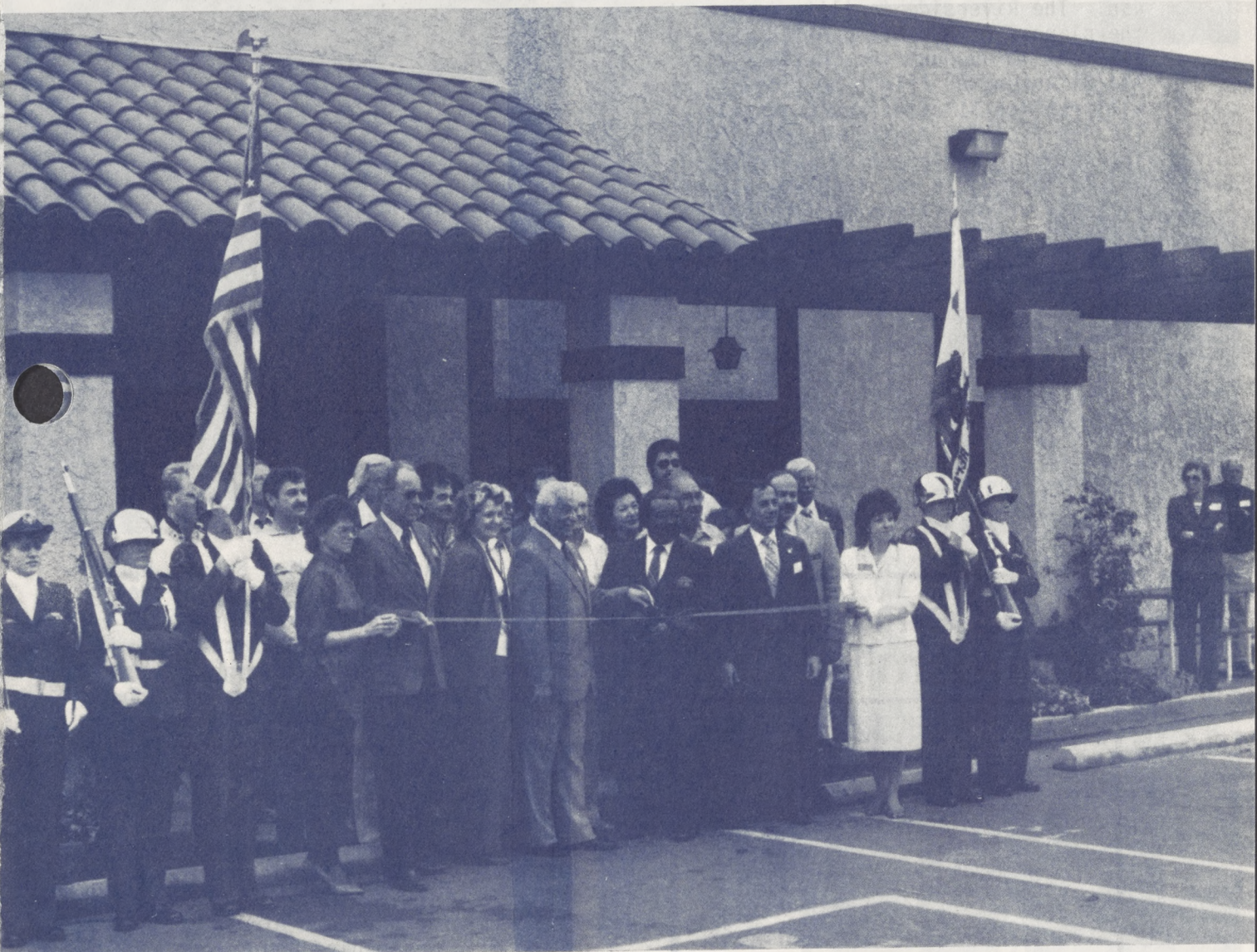
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**Federal Aviation  
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# Western-Pacific Intercom

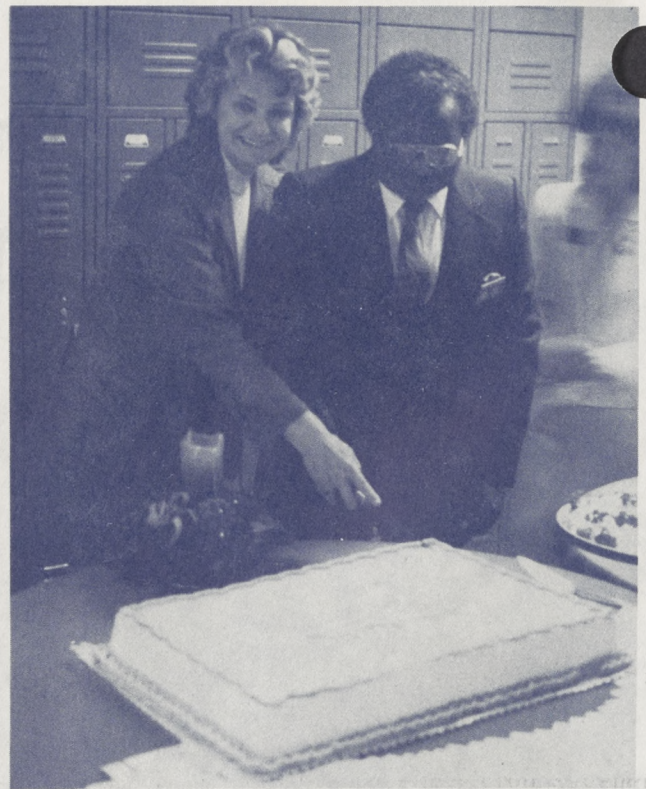


**RIVERSIDE AFSS OFFICIALLY OPENS**

## Cover Story

The Riverside Automated Flight Service Station was officially opened in ribbon cutting ceremonies held recently. The ceremony, which was presided over by Riverside AFSS Manager Norm Hopkins, was attended by various Riverside city officials and FAA representatives. Included in the list of dignitaries are Riverside Airport Director Murray Bywater; Riverside City Airport Commissioners Don Pulsifer and Martin Kruty; and FAA Western-Pacific Regional Representative Ron Morgan. The Riverside facility is one of the planned 61 Automated Flight Service Stations throughout the United States. The 61 Automated Flight Service Stations will replace 317 stations nationwide. The new facility contains state-of-the-art computer equipment, which will greatly modernize and increase the efficiency of the flight service system. Flight service stations provide weather briefings, navigational aid monitoring, services to aircraft in flight, and search and rescue services to the nation's general aviation community.

The Riverside facility is the second of five planned Automated Flight Service Stations in California and will serve pilots throughout Riverside, San Bernardino, Kern, Mono and Inyo Counties. Hawthorne AFSS -- the first AFSS -- was commissioned two weeks earlier than Riverside.



Photos: Above -- Riverside Flight Service Station Manager Norm Hopkins joins FSS Supervisor Bev Clark in the ceremonial cutting of the cake.

## Western-Pacific Intercom

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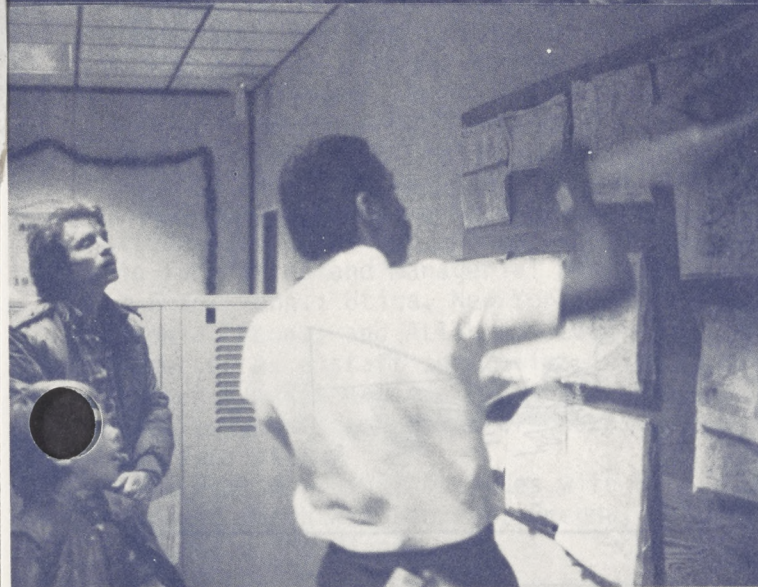
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INTERCOM is published weekly for the employees of the Western-Pacific Region by the Public Affairs Office. Articles and photos are welcomed. If you have questions, suggestions or submissions, please call the Editor at FTS 984-1431/COMM 213/297-1431.

Cover: The Arlington High School Junior Air Force Reserve Officer Training Corp (ROTC) Color Guard flanks dignitaries participating in the ribbon cutting ceremonies. From left to right, they are FSS Secretary Janet Snyder, Airport Commissioner Don Pulsifer, FSS Supervisor Bev Clark, Airport Director Murray Bywater, FSS Manager Norm Hopkins, Airport Commissioner Martin Kruty, Regional Air Traffic Planning Requirements and Automation Branch Manager Ron Morgan and Controller Tanya Whitfield. Ted Miller, Acting Manager of the Ontario Nav/Comm Airway Facilities Field Office is behind Ron Morgan.

Riverside Flight Service Station photos by Scott Hipp.

## Cover Story, continued



Photos: Top, left -- Dave Jeffery of California Telecommunications describes the Riverside FSS new "Integrated Communications Switching System (ICSS)" to visitors. The computerized system enhances the general aviation pilot's communications with flight services.

Right -- FSS building owner James Routh discusses open house activities with a guest and with (from left) Mrs. Marcum, Mrs. Routh and Assistant Air Traffic Manager Jerry Marcum.

Middle, left -- Controller Lee Daniel explains weather charts and how they are used at the FSS.

Middle, right -- Controller Tanya Whitfield, left, explains how Controller Jim Kelley (seated) briefs pilots at a preflight position.

Below -- Area Supervisor Bob Dirks, left, and Specialist Bruce Jones lock the doors of Ontario FSS. All traffic was transferred to Riverside when Ontario locked its doors on December 24.



## Proud Parent Corner



Linda Murray of the Logistics Division and Bill Murray of the Human Resource Management Division have a right to be proud of Linda's son, Tony Bowman.

Tony, right, received the 10-pin that spoiled his 300 bid in the Men's Industrial League recently from his teammate, Frank In'tveld. Tony, who's been bowling for 18 of his 26 years, bettered his previous high of 289 by 10 pins with the 299. He's currently carrying a 212 average.

Now, that something for Linda and Bill to brag about!

(Photo courtesy of Pacific Bowler.)



### FWP Posts Events

Did you know the Federal Women's Program has a current events bulletin board? It's located just outside the Credit Union office and Medical Division on the fourth floor in the regional office. Stop by sometime and see the articles of special interest.

Kudos to Debra Turner of the Airway Facilities Division for her efforts to organize and post articles to the bulletin board. Thanks Debra!

## Retiree's Corner

Sherri McKenzie, recently retired General Supply Specialist from the Logistics Division, wants to thank all of her friends from FAA for the wonderful and touching sendoff she received at her January 16 retirement party. "I retire with mixed emotions with part of me wanting to remain where it's warm and secure, but a bigger part insisting I try my own wings in the film, stage and TV industry. I'll never forget my dear friends in FAA and all fond memories. Your kind wishes, gifts and mementoes will long be remembered by me. I am now working on a one-woman show which will be playing in a theatre in Hollywood soon and in a dramatic play called HOLDING PATTERNS which will be opening at the Fifth Estate in Hollywood in March. Your support of my dream has gone a long way in helping me have the courage to keep trying."



## NBCFAE Conference Slated

Circle May 8 and 9 on your calendar -- the dates for the annual conference of the Western-Pacific Region's National Black Coalition (NBCFAE).

This year's conference theme is "Together we can do anything." Workshops will be conducted on KSAO's and PMRS, along with other NBCFAE business. Don't miss the fun including a moonlight dinner cruise.

This is the 11th anniversary since our founding in San Diego, so it is only fitting to have this conference in San Diego. The Viscount Hotel on Harbor Island is the site of this year's conference. For more info please contact Glenn Cross, conference chairman in AWP-462.

## Meet Norm Hopkins FAA Coordinator

Norman Hopkins has been named FAA Coordinator for the Ontario/Inland Empire area. Along with his regular duties as Air Traffic Manager of the Riverside Flight Service Station, Norm will serve as the local contact for FAA with the public and news media.

Norm was raised in Lucern, Penn.; he served in the U.S. Air Force Air Defense Command 551st Wing and was an Airborne Radar Operator. Upon discharge from the service, Norm was employed by the Commonwealth of Pennsylvania for a short time before starting his FAA career.

Norm started his career at Houlton, Maine, Flight Service Station as an Air Traffic Control Specialist in 1960. Other FAA assignments have included tours as Air Traffic Control Specialist at Altoona and Johnstown, Penn., air traffic facilities and managerial positions at Erie, Penn.; Utica, New York; Philadelphia, Penn.; and Atlanta, Georgia. He served as a staff specialist in the Western-Pacific Regional Headquarters, prior to becoming Manager of the Riverside facility.

The Hopkins family includes wife Mildred and daughters Deborah, Brenda, Sharon, Darla and Diane.



## News in Brief

\*Former FAA Administrator William F. McKee died February 28 in San Antonio, Texas. McKee, who was the first non-pilot to achieve the rank of four-star general in the U.S. Air Force, served as FAA Administrator from July 1965 to July 1968. After leaving FAA, he was a partner in a successful Washington, D.C. consulting firm.

\*The IBM Host computer system was delivered to the Denver Air Route Traffic Control Center March 6, pushing the total number on site to three. Next in line is Boston Center with delivery set for March 20.

From now on, Host computers will be shipped at the rate of two a month through December when all 20 domestic centers will have the equipment. After

site acceptance of these computers, they will undergo a thorough series of shakedown tests and the first sites will become operational in May.

\*The first FAA quality control certificate awarded to a minority-owned company has gone to New Bedford Panomex of Santa Fe Springs, Calif. The company makes remote maintenance monitoring equipment for Instrument Landing Systems. It is a participant in DOT's minority business enterprise pilot program.

\*The Flying Tiger Line has paid FAA \$190,000 in full settlement of an enforcement action resulting from the recent Special National Inspection of Air Carriers. Violations uncovered by FAA inspectors consisted of incorrect training, maintenance, and flight duty time record keeping as well as operating aircraft prior to approval of maintenance.

## DOT Says No-Smoking Rule Needs More Study

Airline travelers who consider cigarettes essential survival gear have been given a temporary lease on life by the Department of Transportation.

In a February 27 report to the Congress, DOT said "further study" is required before it can determine whether a no-smoking rule for domestic airline flights is necessary to protect passengers and crewmembers. Last August, a special committee of the National Academy of Sciences, working under a DOT/FAA contract, recommended a smoking ban on all domestic flights "to reduce potential health hazards to cabin crew associated with ETS (environmental tobacco smoke)," among other reasons.

However, in its report, DOT said the ETS issue needs to be investigated further in the light of new research. Technological solutions, such as modifications to aircraft ventilation systems, also should be studied.

DOT's "Airline Cabin Air Quality Study" was prepared in response to legislation passed by Congress in October 1984. In addition to the controversial smoking issue, it also covers carbon dioxide and cabin ozone standards, adequacy of aircraft ventilation systems, radiation protection for pregnant crewmembers, fire safety research, protective breathing equipment and passenger briefings.

## More ILSs Ordered

The FAA has awarded Wilcox Electric of Kansas City, Missouri, a \$2.5 million contract for ten full and one partial Instrument Landing Systems (ILS) in order to satisfy Congressional requirements, and reimbursable agreements with the Department of Defense.

Airports scheduled to get the equipment include Minneapolis, MN; Dodge City, KS; Memominee, MI; Jacksonville (Craig Field), FL; Oklahoma City, OK; and Toms River, NJ (glide-slope only). Other systems will go to military airfields on a reimbursable basis. Deliveries will begin this fall.

## Some Who Relocated May Submit Tax Claims

Employees who were reimbursed for a permanent change-of-station move in 1986 may be able to recover income taxes paid as a result of the reimbursed move. However, the General Services Administration has advised FAA's Office of Accounting (AAA) that payment of these claims will be delayed because of changes in the tax rates have necessitated development of a new computer program to compute the claims. In spite of this, AAA advises employees to file claims as soon as possible.

Currently the office is in the process of issuing procedures and a format for submitting these claims. In the interim, a 1986 package, available at servicing accounting offices, may be used.

## Aircraft Certification Celebrating 60th Year



Above is the logo that will be used during the 1987 celebration of the 60th anniversary of aircraft certification. Tentatively planned events for the year include poster distribution, a commemorative postage cancel and a gala public event.

## In Memoriam John Worden

Friends of John Worden will be saddened to learn of his death of March 3. John was a former FAA Airports Division employee who left the agency in 1984.

John is survived by his son Tom, who resides in San Francisco, and his daughter Kate Sjoerdema.

Condolences may be sent to Kate Sjoerdema, 418 E. Third Street, Ayden, North Carolina 28513.

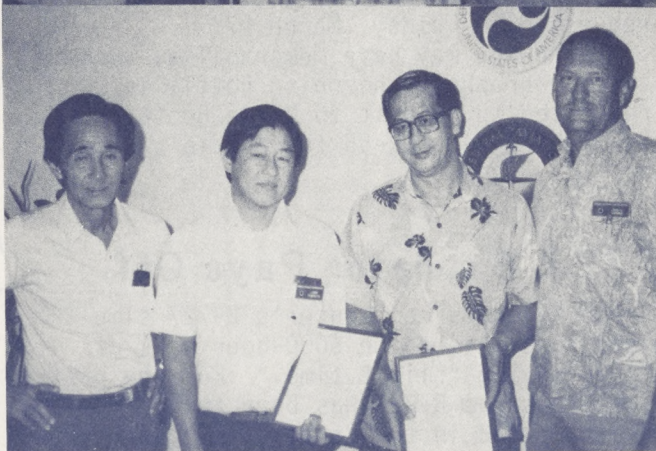
## Honolulu AFS Presents Awards

### Technicians Receive 30-Year Career Service Pins

In a recent ceremony at Honolulu Airway Facilities Sector, awards were presented to employees. In the top photo, Douglas Cahill (left), newly selected Manager of the Honolulu Nav/Com Sector Field Office, congratulates Electronic Technician Dillard Miller (center), upon receiving his 30-year service pin and letter by John Gordon, Manager of the Honolulu Airway Facilities Sector.

In the photo below, Yoshio Hirata (left), Manager of the Honolulu Radar/ARTS Sector Field Office and John Gordon, extend their congratulations to Electronic Technicians Lawrence Yamashita (second from left) and Robert Hung, after being presented with their 30-year service pins and letters.

Warmest congratulations for their dedicated service.



## Regional AF Folks Earn Awards

Jarilyn Newman, Secretary for the Radar Automation Section, received a Special Achievement Award and a Letter of Appreciation from the Maintenance Operations Branch Administrative Officer.

Also receiving a Special Achievement Award was Kenneth Frengs, Technical Program Officer for the Radar Automation Section, AWP-466. Ken will be leaving AWP-466 shortly to take a new position as Program Analyst in the Financial Management Branch of the Program Review and Analysis Staff, ADL-10 in Washington, D.C.

Congratulations to Kim Nguyenphuoc for the Letter of Appreciation she received for doing such a fine job in the Maintenance Operations Branch, AWP-460.

## Bob Fordham Retires

A retirement dinner in Rosamond, Calif., was recently held for Robert Fordham, an Airway Facilities Electronics Technician in the Airway Facilities Division.

A high point of the evening was the presentation of a Letter of Appreciation and a plaque from Robert Harik -- Air Traffic Manager at Edwards Radar Approach Control Facility and also FAA Coordinator -- for Bob's significant contributions to the FAA mission there.

A U.S. Navy veteran, Bob started working for the FAA at the Los Angeles Air Route Traffic Control Center when it was located in Los Angeles in 1958. He moved to Palmdale when the Center was relocated in 1963. In 1975, he transferred to Edwards Air Force Base where he worked until his retirement. Among the titles he held were Radar/Comm Unit Chief and Technician-in-Depth.

## Dottie Gragg to Retire

Dottie Gragg, Manager of the Acquisition Management Branch in Logistics Division, is springing into retirement; the happy event is taking place April 3.

A luncheon is planned in her honor on Friday, April 3, beginning at 11 a.m. at the Hacienda Hotel, Crystal Ballroom. The cost of \$11.50 includes buffet, tax, tip and gift.

Contact any of the following people to make your reservations: Etta Green 213/297-1578, Michael Terry 213/297-1791, or Cheryl Petersen 213/297-1173. Payment is requested by Friday, March 27.

Anyone who may have memorabilia, such as photographs, concerning Dottie is requested to send it to Marge Booth or Sandy Libby in AWP-55 for Dottie's memory book.

## B727 Simulator Pays Off

The Aeronautical Center's B-727 simulator has passed the 5000-hour mark of money saving "flight time." For the past two years the B-727 has been the primary training aid in the Center's Air Carrier Section.

Inspectors enrolled in B-727 courses get training in current technology at a fraction of the cost of training in an actual aircraft. Simulator time is estimated to cost about \$300 an hour while actual flight time in a B-727 aircraft costs over 10 times that amount. According to the National Simulator Evaluation Team, the simulator has been used to train close to 1000 FAA aviation safety inspectors.

In addition to initial and recurrent B-727 training, the Center uses the state-of-the-art simulator in other courses such as Pilot Annual Instrument Refresher, Airworthiness Inspector En-Route Training, Simulator Evaluation, and most importantly, the Air Carrier Inspector Turbojet Evaluation Course.



## Civilair Needs Help

Attention, retirees! Civilair is looking for that cheerful someone to help out with the Civilair Desk in the Regional Office. Duties would include sale of various items such as pens, plaques, T-shirts, cards; photo process ordering; promotion of social activities, monitoring the bulletin board; and other duties as assigned by the Chairperson.

The work hours are flexible, and the job would be part-time, about 16 to 20 hours per week. The incumbent would work on a commission basis, earning 60 percent of all profits made on item sales.

If interested, contact Civilair Chairperson Linda Murray at 213/297-1697.

## ATA Praises Agency for East Coast Plan

The Air Transport Association (ATA) has commended FAA for the smooth implementation of the Expanded East Coast Plan which began February 12. A letter from Director Glenn Morse to FAA's Eastern Region Director Joe DeI Balzo said, "I want to acknowledge formally the outstanding job done by all of the divisions in the Eastern Region during the development and implementation of Phase I of the Expanded East Coast Plan. Congratulations on a smooth cutover."

## 15,000 Graduate

The 15,000th air traffic control student to be graduated from the FAA Academy since the introduction of the pass/fail system in 1976 received her certificate directly from the Administrator during ceremonies on March 4.

The new controller is Cheryl Bockstahler, a former legal secretary, who is continuing something of a family tradition. Her husband, a former controller, urged her to follow in his footsteps.

Next stop for Cheryl is the Melbourne, Florida, Air Traffic Control Tower.

## Civilair News

Civilair has slated a Spring Boutique for Friday, April 10, from 9 a.m. to 3 p.m. If you have craft items you would like to have displayed, please contact Linda Murray at 213/297-1697. And don't forget to visit the Boutique to do your Easter and Mother's Day shopping.

Dodger baseball tickets are still available for some games throughout the season. For dates and team information, call Bob Kivitt at 213/297-1684.

Want to be known in a crowd? Why not order an FAA name badge from Civilair? The badge is blue and white and carries the FAA logo in the corner. For an order form, look at the last page of the March 16 issue of INTERCOM or call the Civilair Desk at 213/643-8526. Be sure to enclose \$5.75 for badges which will be mailed out, or \$5 if it is to be picked up in the Regional Office. The desk is open on weekdays, except Wednesday, from 10 a.m. to 2 p.m.

Don't forget to contact Civilair for discount cards if you are planning a trip to Disneyland, Magic Mountain, Queen Mary, Sea World, Los Angeles or San Diego Zoo, Knott's Berry Farm or other attractions in Southern California. The discount cards will save you a few dollars on admission prices and other purchases.

Civilair has held elections for the 1987 term, and the winners are -- Chairperson, Linda Murray; Vice Chairperson, Mickey Martinez; Secretary, Mardy Franks; Treasurer, Mildred Ramos; and Publicity Chairperson, Elly Brekke. Feel free to call any of the officers if you have any comments or inquiries about Civilair.

If you have missed the Civilair "Evenings at the Grand Dinner Theatre," you have a chance to join the fun once again. "Singing in the Rain" will be on the play bill for FAAers on Friday, May 1, with cocktails starting at 6:30 p.m. The cost of \$27 per person includes a delicious buffet dinner (ask anyone who has been there!), the show, tax and tip. For reservations, contact Al Toll at 213/297-0113 or Elly Brekke at 213/297-1431. Hurry, seats are limited!

**BE AWARE OF CIVILAIR!**

## NAS Plan On Track

DOT Deputy Secretary, Jim Burnley, is "bullish" on the National Airspace System (NAS) Plan. In a recent appearance on Capitol Hill, he assured Congress that FAA's long-range program for modernizing the nation's airport and airways system is moving ahead on all fronts.

"Of the more than 90 projects in the NAS Plan," he said, "first deliveries have been made in about half of them (47%) and 14% are completed. In the coming year, another 7% will be completed and an additional 13% begun, for a total of 81% of all projects either completed or with deliveries underway."

"More specifically," he added, "in the next two years, we plan to award 36 contracts in NAS Plan programs. Simultaneously, we will continue to install new equipment, such as computers, terminal radar, airport surface detection equipment and communications equipment in over 750 locations."

## Washington Airports Transfers Signed

Going... Going... Almost Gone.

That's the story of the two FAA-run Washington, D. C., area airports following the signing of a lease on March 2 that will transfer their control to a regional airport authority. Transportation Secretary Dole signed the lease for DOT/FAA, calling the action "a very significant milestone." Former Virginia Governor A. Linwood Holton signed the lease for the regional authority.

The lease is subject to a 30-day Congressional review period and must be approved by the Virginia Governor and District of Columbia Mayor. If all goes well, the actual transfer could occur in early June.

Under the terms of the 50-year lease, the Metropolitan Washington Airport Authority will pay the Federal Government \$3 million for National and Dulles during the first year with subsequent payments adjusted for inflation.

# What Makes An Airplane Fly?

by Paul E. Stebelton  
Accident Prevention Specialist  
Long Beach FSDO

Recently a group of Long Beach pilots were discussing the main ingredient for flight. First names only will be used to protect those who didn't know I was listening in.

ROD: "It's the PROPELLER. Without this thrust device to propel the airplane its use would be limited to that of a glider."

DAWN: "That's true, but the propeller would be useless if it wasn't for the ENGINE to furnish the power."

DICK: "It has to be the FUEL because the engine won't run without it."

KARLA: "What about the WHEELS? It would be hard to imagine the airplane accelerating for take off without something to roll on."

HANK: "You all just aren't thinking. The WING provides the lift by its design as an airfoil, and where are you without life?"

HELEN: The wing is no good by itself. You need other devices to stabilize and balance the wing and the most important is the ELEVATOR.

WES: "I remember Paul Stebelton saying at one of his safety meetings the best friend a solo student will have in the cockpit when the instructor gets out is the THROTTLE."

The discussion went on like this for hours and after a period of silence when they all seemed out of ideas...

MARINA: "You would think with all the pilot expertise we have in this room we could come up with a solution to the question of the most important part of an airplane."

ALL: (In unison) "PILOT! That's it! A well trained pilot to properly plan the flight and use common sense and logic to guide the airplane safely to its destination is the answer."

CHAIRPERSON: And if the pilot will PRE-FLIGHT all the items mentioned and use a CHECKLIST before acting we'll probably never have another accident. Thank you PILOTS for an enlightening discussion. See you at the next FAA safety seminar.

ED: The master MECHANIC working across the hanger shook his head silently and muttered to himself "pilots just don't understand what makes an airplane fly."

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Friday, except Holidays.

## Chemical Abuse Meetings



Chemical Abuse Meetings are being held at the Regional Headquarters. Old and new members are welcome. For more information, please call Anne Clayton at x1300 in the Aviation Medical Division.

## Flight Standards

## Birthday Celebration



The Flight Standards Division recently hosted a birthday celebration for several of their folks located in the regional office. Each honoree was presented with a birthday card, which had to be read in front of the group. In the top photo, Personnel Specialist Elaine Collander (center) opens her card and gets a laugh from the gang.

The birthday folks honored (below left) are, from left, Chuck Hicks, Dave Von, Ellie Marinan, Al Toll, Nina Nance, Elaine Collander and Tim Forte'.

In the photo at lower right, Assistant Division Manager Bill Withycombe (center) presents Flight Procedures Branch manager Chuck Hicks with his birthday card. Also enjoying the celebration at right is Division Manager Tim Forte'.

Photo at right: The specially designed birthday cake pays tribute to each of the honorees.



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at 213/297-1831, FTS 984-1831.