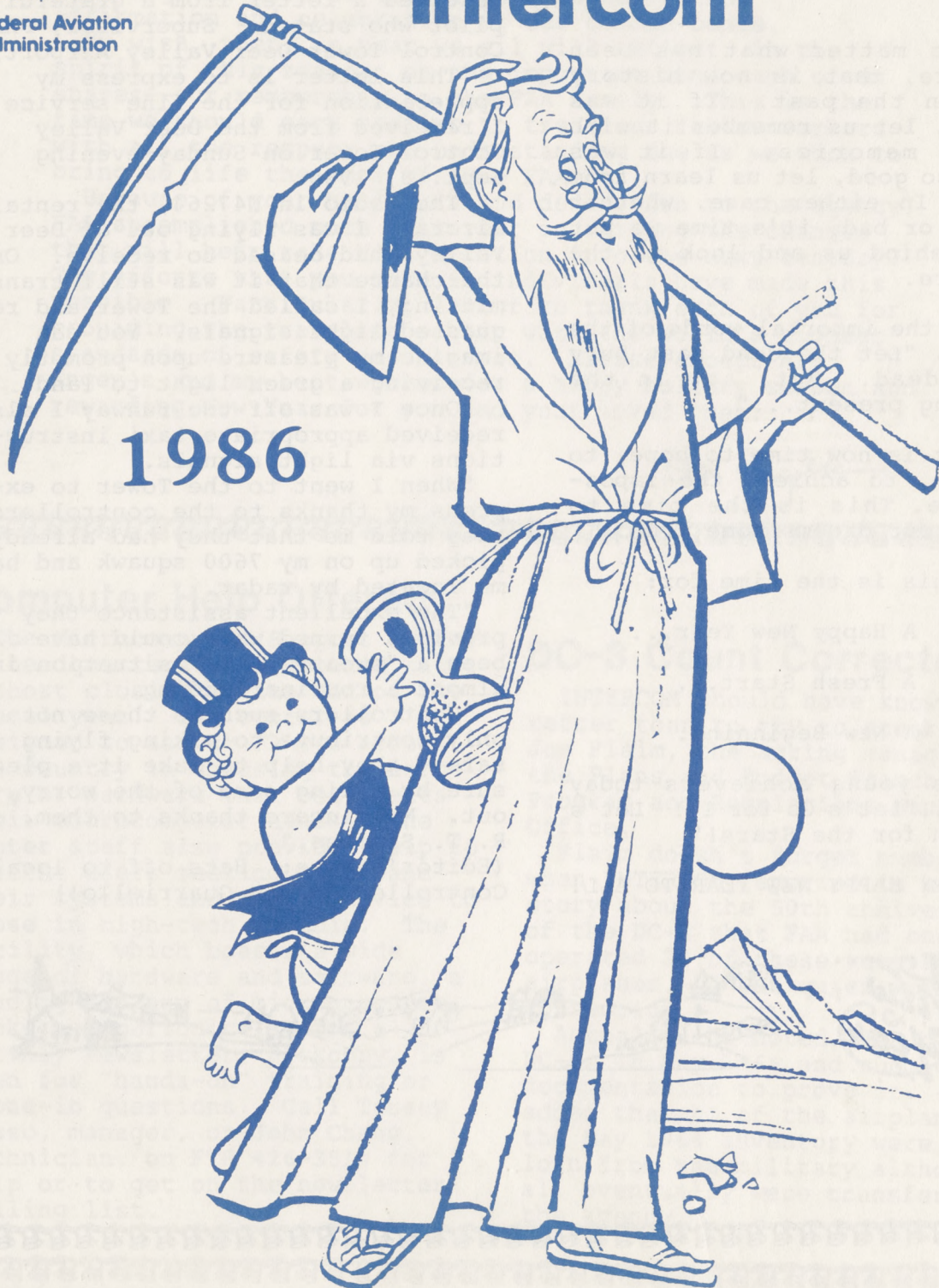




U.S. Department
of Transportation
**Federal Aviation
Administration**

Western-Pacific Intercom



1986

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Cover Story

- Happy New Year...
- Happy Fresh Start...
- Happy New Beginning.

No matter what has been before, that is now history -- in the past. If it was good, let us remember it with fond memories. If it was not so good, let us learn from it. In either case, whether good or bad, it's time we put it behind us and look to the future.

In the immortal words of the poet, "Let the dead past bury its dead. Act, act in the living present..."

It is now time to hope, to dream, to achieve the impossible. This is the time to make our dreams come true.

This is the time for:

- A Happy New Year...
- A Fresh Start...
- A New Beginning.

As young achievers today say... "Let's Go for It! Let's Reach for the Stars!"

A VERY HAPPY NEW YEAR TO ALL!

Letters We Like To Receive

Stan Watt, Manager of the Deer Valley Tower in Arizona, recently received a letter from a grateful pilot who stated: Supervisor, FAA Control Tower Deer Valley Airport,

"This letter is to express my appreciation for the fine service I received from the Deer Valley Control Tower on Sunday evening Sept. 8, 1985.

"The radio in N47264, the rental aircraft I was flying out of Deer Valley, had ceased to receive. On the chance that it was still transmitting, I called the Tower and requested light signals. You can imagine my pleasure upon promptly receiving a green light to land.

"Once I was off the runway I also received appropriate taxi instructions via light signals.

"When I went to the Tower to express my thanks to the controllers, they told me that they had already picked up on my 7600 squawk and had me located by radar.

"The excellent assistance they provided turned what could have been a "sweaty palms" situation into almost a routine landing.

"Controllers such as these not only contribute to making flying safe - they help to make it a pleasure by taking some of the worry out. My sincere thanks to them. R. T. Simmons."

(Editor's note: Hats off to local Controller Debbie Guarriello!)



Administrator Engen's Holiday Message

With the 1985 holiday season upon us, I hope each of us, regardless of our religious beliefs, will remember that a great part of this joyous season is the affirmation and celebration of our common bonds.

My wish, then, is that we all will reflect, in the spirit of this season, on the important bond each of us shares--our membership in the FAA family. This is the time we should each resolve to treat our fellow workers with all the respect and understanding due as we work to bring to life the idea of "One FAA."

Because of your hard work and dedication to the agency, FAA accomplished much this year in forging the changes that will help take U.S. aviation into the next century. The efforts that you made as individuals have made this possible. Particularly, I want to thank each of you for providing the traveling public with the world's highest standards of safety and service. Please accept Mrs. Engen's and my best wishes for a happy holiday season and rewarding New Year for you and your loved ones.

Don Engen

Computer Help Offered

The Microcomputer Support Center in headquarters has reopened after a short closing at the end of the fiscal year. The center is designed to assist FAAers across the country in choosing the software or hardware that best meets their microcomputer needs. The center staff also provides help to current users seeking to expand their systems and offers advice to those in high-tech trouble. The facility, which boasts a wide range of hardware and software, a lending library of microcomputer books and periodicals, and a monthly newsletter, Diskcopy, is open for "hands-on" training or phone-in questions. Call Tassef Russo, manager, or John Cheng, technician, on FTS 426-3510 for help or to get on the newsletter mailing list.

DC-3 Count Corrected

INTERCOM should have known better than to try to sneak one by Joe Flaim, the acting manager of the Plans and Budget Branch in the Program and Regulations Management Office.

Flaim doesn't forget numbers and when INTERCOM reported in a recent story about the 50th anniversary of the DC-3 that FAA had once operated 39 of these venerable airplanes, he was quick with a correction.

Actually, he noted, FAA had 63 DC-3s in May 1964 and submitted documentation to prove it. He added that 43 of the airplanes in the May 1964 inventory were on loan from the military although all eventually were transferred to the agency.

TO: Ms Barbara Abels
AWP-5

Subject: KUDOs fly in both directions... here's ONE for you and your people who make the WESTERN-PACIFIC I N T E R C O M ... a pleasure to read.

Text of letter... By golly, I said it ALL in the Subject.

Epilogue: ... You do NICE WORK.

J.D. AWP-6

Letters We
Like To Receive

Kermit Clark Retires

Kermit Clark, Manager, Phoenix Airway Facilities Sector is retiring after 35 years of dedicated service. A retirement dinner is planned for Kermit on Friday, January 24 at the Tempe Mission Palms Hotel, 60 East Fifth St., Tempe. No-host cocktails are scheduled for 6:30 p.m. with dinner at 7:15 p.m. The cost is \$12.75 per person. RSVP's are requested by January 17 to W. Porter, Assistant Manager. Hotel accommodations can be made upon request at \$45 plus tax for a single or double by contacting Barbara Schwitters or Susie Johnson at 261-4215. Kermit will be missed by all.

Hal Grindstaff Retires

Monterey Tower Area Supervisor, Hal Grindstaff, retired on October 17 with approximately 35 years of Federal service. A retirement party/dinner for Hal will be held January 25 in the La Novia Room at the Naval Postgraduate School, Monterey, Calif. For further details, please call Liz Johnson, FTS 468-2190/COM 408/375-1211.

Air Traffic Control Specialist

Neven Vos

Assists Pilot

When the pilot of a single engine general aviation aircraft with two passengers called the Tucson Approach Control to report level at 10,000' MSL the controller noticed that the aircraft was losing altitude and straying off course. The plane was enroute from El Paso to Phoenix at 12,000' MSL and Albuquerque ARTC Center had advised Tucson Approach Control that the aircraft was icing up and would be coming over descending to 10,000 MSL. Air Traffic Control Specialist Neven Vos asked the pilot what was wrong and they responded they had some trouble and were falling. Neven immediately gave the aircraft a heading which would take it towards level terrain and also advised the pilot of the location of the Benson Airport. The aircraft broke out of the overcast and landed safely at Benson Airport.

Vos has been with the FAA at Tucson since June 1982. His outstanding performance is typical of the men and women who provide air traffic service at Tucson.

AOPA Presents Award To California Division Of Aeronautics

Aircraft Owners and Pilots Association Western Representative, Joe Crotti, presented a special AOPA award to the California Division of Aeronautics for outstanding contributions toward the development of airports and promotion of aviation in California.

"We commend the Division of Aeronautics for participating with and supporting general aviation in safety and educational programs," said Crotti. "The Division has played an important part in such areas as safety inspections and noise reduction programs."

Roy Brandt Retirement Party

Roy Brandt, an Aerospace Engineer in the Western Aircraft Certification Office for the past 19 years will retire on January 3 and devote his time and energy to travel in his motorhome and doing whatever tickles his fancy.

A no-host cocktail party will be the time for Roy's FAA colleagues and friends to express their best wishes as he begins his new life style. The "Bon Voyage" party is scheduled for January 16 at the Ramada Inn, 855 East Dominguez Street in Carson, Calif. The party begins at 4 p.m. with Hors d'oeuvres being served after 4:30 p.m. The presentation will be at 5 p.m. A \$3.50 contribution to cover costs and a gift can be made to Lisa Buchanan or Marv Rammelsberg in Western Aircraft Certification Office, 213/2971390 /x350; FTS 984-1390/1350 before January 13.



An Outstanding For Wade Graves

Oakland Towers Air Traffic Control Specialist Wade Graves (right) receives his Outstanding Performance Award from Supervisor Ron Willis. Wade also received a Quality Within-Grade for his outstanding performance. Congratulations Wade!

FAA's Mobile Classroom Dedicated in Washington

FAA's first mobile classroom is rolling. It was commissioned by DOT General Counsel Jim Marquez, who was standing in for Secretary Dole, Dec. 5 at the National Air and Space Museum (NASM) in Washington. Standing by at the ceremony were FAA Deputy Administrator Dick Jones, Eastern Region Director Joseph Del Balzo, Special Programs Director Don Clausen, NASM officials, FAAers from around the country closely associated with the project, and jr. high school students for whom the classroom was designed.

The classroom is housed in a 30-foot van equipped with 11 mini-computer stations programmed to simulate ATC systems used by FAAers. The mobile classroom will enable students to experience a wide range of jobs and is designed to encourage students to seek careers in aviation.

EAA '86 Scholarships

Do you know a young person who is interested in a career in aviation? Is that person interested in a scholarship program leading to pilot, powerplant technician, mechanic, administrator and more? Well, if the answers to these questions are "yes" they might want to contact the EAA Aviation Foundation regarding the 1986 Scholarship program.

The EAA Aviation Foundation is committed to furthering the aviation education of our nation's youth. More than \$100,000 are in the fund for 1986.

Applications and more information on available scholarships can be obtained by writing Chuck Larsen, Education Director, EAA Aviation Foundation, Wittman Airfield, Oshkosh, WI 54903-3065 or by calling 414 426-4800.

Falcon Tower News

Falcon Tower Controllers and Air Traffic Manager Zeke Clark recently received a letter of appreciation from the Phoenix and Sundance Chapters of the Ninety-Nines (the international organization of women pilots). The letter stated in part, "The Phoenix and Sundance 99's would like to thank you for your permission and help during our airlift."

The event was carried off safely with your assistance and we were able to raise as a result of our joint efforts \$1,267.00 for the Mesa and Phoenix Crisis Nursery."

Hats off to the folks at the Falcon Tower.

More ARSA Sites Set

The agency will establish 11 more Airport Radar Service Areas (ARSAs) Jan. 16, 1986, bringing the total to 25. Another 41 locations have been proposed for ARSAs.

Unlike the Terminal Radar Service Areas (TRSA) they replace, ARSAs require all pilots within their designated boundaries to establish radio contact with the governing air traffic control facility. This gives controllers a complete traffic picture and enables them to provide improved radar service.

The 11 new ARSA sites are:
Burbank-Glendale-Pasadena Airport,
El Toro Marine Corps Air Station,
March AFB, Norton AFB, and Ontario International Airport, Calif.;
Greensboro-High Point-Winston-Salem Regional Airport, N.C.;
James M. Cox Dayton International Airport, Ohio; Lubbock International Airport, Texas; Portland International Airport, Ore.;
Tinker AFB and Will Rogers World Airport, Okla.

Imperial FSS Happenings



Jerry Brucks (left), Specialist at Imperial receives a Quality Within-Grade award for his outstanding performance. Presentation was made by Robert Kingery, Assistant Manager of the San Diego Flight Service Station. We also congratulate Jerry and Liz on their new arrival, a nine-pound 11 ounce baby boy.

So long to Raymond Kalenda who is leaving Imperial on a promotion to Ontario FSS. Good luck Ray. We have two new specialists from San Diego FSS. They are Ollie Johnson and Bill Forquer. Edward McDonald is still with us from Yuma FSS and area supervisor Ron Summers.

Ray Kalenda gave a group of student pilots a three hour in-depth weather orientation to help them with their private pilot written test on weather as well as knowledge on the FSS. Jerry Brucks took a SF-160 FAM with his father who is a captain for TWA. He finally got to see what his father really does. This is all for now at Imperial FSS.

Flight Standards Division Awards

OUTSTANDING WITH QWIG

Robert Sanchez, Oakland FSDO

OUTSTANDING WITH SAA

William Molesworth, San Francisco FSDO

SAA (SPECIAL ACT)

Joseph Walker, Oakland FSDO

LETTER OF COMMENDATION

John Roach, Fresno FSDO

CAREER SERVICE EMBLEM

3 YEARS

Joseph Jordan, Long Beach FSDO

Karl McGuire, Los Angeles FSDO

Rick Mayfield, San Jose FSDO

15 YEARS

Yoshiaki Fukumoto, AWP-250

25 YEARS

Katherine Quong, Honolulu FSDO

Norma Milinski, Scottsdale FSDO

Gerald Pennington, Las Vegas FSDO

James Webb, Riverside FSDO

30 YEARS

Yoshio Isobe, Honolulu FSDO

Patricia Davis, Fresno FSDO

35 YEARS

Riddell Hutsell, Los Angeles FSDO

Charles Schuelke, Long Beach FSDO

Jon Miller

Earns

Performance Award

The Reno FSS is pleased to announce that a recommendation for a Quality Within-Grade Award has been approved for Jon Miller, Area Supervisor. Jon has been cited for his performance during the period September 1984 to September 1985.

The News

In Brief



* FAA has issued supplemental type certificates for some 250 types of aircraft, with approved engines, that have been allowed by the agency to fly on automobile gas.

The primary holders of the certificates are the Experimental Aircraft Assn. and Peterson Aviation, a Nebraska-based firm.

* Dr. H. L. Reighard, the former Federal Air Surgeon, has been named to the seven-member board of the Aviation Research and Education Foundation enpaneled by the Airline Pilot's Assn. The foundation will conduct research, perform tests, hold seminars and issue publications with the goal of enriching the pool of resources for advancing aviation safety.

* The airways beacon atop Kennesaw Mountain, north of Marietta, Georgia, recently was decommissioned and dismantled after 54 years and 10 months of continuous operation. The Southern Region reports that this beacon was the oldest continuously operated navigation aid facility in their domain, and possibly all of FAA. The 75-foot tower was once a visual NAVAID marking the airways with a discrete code light beacon. In the end, the tower was used only as an obstruction light and finally fell victim to a cost-benefit analysis.

FAAers Help Revamp ATC System In Israel

Three FAAers who were instrumental in helping Israel revamp their ATC system at Tel Aviv's Ben-Gurion International Airport received Special Achievement Awards Nov. 27 at a ceremony in the Deputy Administrator's office.

Robert North, Acting Manager of ADL's International Technical Staff, was the project manager of the team that included Ronald La Marche, Area Supervisor, Capital City Airport, Lansing, Mich., and Selim Haber, Maintenance Operations Branch, Eastern Region.

These three helped to plan and oversee the project from start to finish. Among other things, they assisted with the installation of the ASR-8 radar, the Automated Radar Terminal System (ARTS II), and the Integrated Communication Switching System (ICSS). They also helped plan a new tower and TRACON building, which is patterned after the Chattanooga, Tenn., ATCT.

In addition, the three FAAers set up training programs for Israeli technicians and controllers. While most of the technician's training was done at the FAA Academy in Oklahoma City, controllers were trained by academy instructors in Israel and then continued their "hands-on" training at the Richmond, Va., and Greensboro, N.C., towers.

Retirees Luncheon Set For January 27

A retiree luncheon will be held at 11:30 a.m. on Monday January 27 at the Hacienda Hotel, 525 N. Sepulveda Blvd., El Segundo, Calif. Price of the luncheon is \$8.25, including tax and tip, payable at the luncheon. Schedule permitting, the Regional Director Mac McClure plans

to attend. Please make reservations by January 20. Contact Phil Guindon 213/670-8124, or Fred Potter 213/670-8769, 7222 Kentwood Ave., Los Angeles, CA 90045.

Let's hear from the FAA and Credit Union retirees for this informal get-together.



U.S. Department
of Transportation
**Federal Aviation
Administration**

Memorandum

Subject: **INFORMATION:** 1984 Employee Attitude Survey
Follow-Up

Date: DEC 10 1985

From: Director, Western-Pacific Region, AWP-1

Reply to
Attn. of:

To: All Employees

In July 1984, all employees in the Federal Aviation Administration were asked to participate in a nationally administered Employee Attitude Survey. The purpose of the survey was to obtain critical feedback regarding areas of strengths and areas of concern, based upon views and perceptions of employees.

Subsequent to receiving the survey results, all Western-Pacific regional office and field elements were required to develop action plans to improve areas identified by employees as needing improvement. As follow-up to this requirement, beginning in January 1986, this region will be conducting evaluations at selected locations to assess action plan implementation and employee views on the effectiveness of these plans.

To accomplish this assessment, we have trained a number of employees to serve as interviewers. Along with the Deputy Regional Director, several division managers and myself, these interviewers will visit selected facilities to talk to some of you. We will not be able to visit every facility and talk to all of you because of the size and number of facilities in the region. Consequently, we will visit approximately 40 selected sites from among all field functions (Air Traffic, Airway Facilities, Flight Standards, Airports, Security). We believe that with full participation and cooperation by those interviewed at these selected sites, we will get a reasonably accurate picture of where we are and what, if anything, we need to do to further improve our efforts in this area. In keeping with an agreement reached at the national level, employees in bargaining units will not be interviewed unless accompanied by the local bargaining unit representative.

I often wonder if we still have employees in the region who feel that we are not serious about taking action on what you told us in the 1984 survey. Let me assure you we are serious and we are making progress. However, if we are to continue progressing, we need your assistance. Therefore, I am personally requesting and strongly urging those of you who are asked to participate in the interviews to give this effort your fullest cooperation. When all of the data is in, we will publish a summary of findings to inform everyone of the results.

H.C. McClure

Air Traffic Division Awards



SPECIAL ACHIEVEMENT AWARDS

Pat Faux, Edwards RAPCON
Leon Warner, AWP-530
Grace E. Kirk, AWP-920
Joe Fowler, AWP-530
Gerald Alford, AWP-505
Trent Cummings, AWP-510
Howard Hinton, AWP-540
Denise Valle, AWP-530
Robert Thompson, Fresno FSS
Carl Johnson, Reno FSS
Paul Callinan, Santa Monica ATC Tower
Judy Inokuchi, Honolulu ATC Tower
Dennis Huiras, San Diego TRACON
Daniel Boyle, Long Beach ATC Tower
Susan Stewart, Santa Ana ATCT
Stuart Hicks, Bakersfield ATC Tower
Carolyn Erwin, Palomar ATC Tower
David Botlini, San Francisco ATC Tower
Stephen Shackelford, Fresno FSS
James Hankins, Palomar ATC Tower
Norine Kusumoto, San Diego FSS
Diana Klein, Torrance ATC Tower
Jay Olson, Tucson FSS

Special Act

John Clark, Santa Maria ATC Tower
Ronald Braden, Santa Maria ATC Tower

Quality Increase Awards

Robert Geschke, San Diego TRACON
John P. Jasinski, Lihue ATC Tower
William Sims, San Diego TRACON
Lee Olson, San Diego TRACON
Robert Murray, Fresno FSS
Karen Snyder, Santa Ana ATC Tower
Ronald Kessock, San Diego FSS
Merlin Boutwell, San Diego FSS
Jack Stemper, Fresno FSS
Harrison Yoneda, Fresno FSS
Ronald Tener, Red Bluff FSS
Norman Baldwin, San Diego FSS
Walter Conley, Paso Robles FSS
Sandra Miles, Lindbergh ATC Tower
David Alley, Oakland ATC Tower
Dennis Beres, Honolulu ATC Tower

Letters of Commendation

James Hankins, Palomar ATC Tower
Ronald Davidson, Chico ATC Tower
Bill Maloney, Las Vegas ATC Tower
Dave Marino, Las Vegas ATC Tower
Don Piet, Las Vegas ATC Tower
Bill Patterson, Las Vegas ATC Tower
Jim Donnelly, Las Vegas ATC Tower
Ronald Wagner, Falcon ATC Tower
Ruth Fullmer, Oakland ARTCC
Glenn Higa, Molokai ATC Tower
Paula Villamueva, Brackett ATC Tower
Robert Young, Brackett ATC Tower
Timothy Boykin, Maui ATC Tower

Controllers Stand By For Supersonic Trouble

"With the new ARTS III no-transponder target capability we were able to track the target and get airspeed readouts on our displays," Edward Garlick of the Bradley International Airport Tower explained while recounting how he and fellow controllers talked down an impaired USAF F-15 fighter. The Air Force pilot was en route to Langley, Va., from Hartford, Conn., when he lost his gyro navigation equipment and radios due to an electrical failure. He immediately started back toward the Hartford area and began to "squawk" on his still-operating transponder.

The signal was picked up by

Garlick and Gary Bishop at Bradley. They contacted the plane on the military emergency frequency and gave the pilot no-gyro vectors for a landing at Bradley. But then, the plane's transponder failed and the ARTS III came to the rescue.

During the final approach to the runway, the plane virtually was steered by the approach controller. "On this kind of approach," Garlick explained, "the controller, watching the plane's course on radar, tells the pilot when to start a turn and when to stop." In this way the supersonic jet was guided to a perfect landing.

OFFICE OF THE COUNTY SUPERINTENDENT OF SCHOOLS

4400 Cathedral Oaks Road (P. O. Box 6307), Santa Barbara, California 93160-6307 (805) 964-4711

**Letters We REALLY
Like To Receive**

December 5, 1985

TO: William J. Cirone, Superintendent
FROM: Phyllis Brady, Director of Child Development Center *P. B.*
RE: SCIENCE FAIR

Attached is a copy of an article which recently appeared in the Federal Aviation Administration, Western-Pacific Intercom regarding the Science Fair sponsored by our program. The Intercom is distributed to all Federal Aviation Administration facilities in Hawaii, California, Arizona and Nevada, to the Director of Public Affairs in Washington D.C., and all Federal Aviation Administration regional headquarters across the nation.

The "Space Shuttle" was developed and constructed by Trudy and her husband Hank, who is the Education Facilitator for the Santa Barbara Flight Service Station. Following the Science Fair the "Space Shuttle" was moved to the Santa Barbara Science Education Center, in Picadilly, where it has become one of the most popular exhibits.

PB/jh
cc: Gib Stuve'
Barbara Margerum
Trudy Adair-Verbais
Hank Verbais ✓

Editor's Note: You will recall our recent INTERCOM cover story (85-43, Oct. 28, 1985) on the aviation education efforts by Santa Barbara FSS Specialist Hank Verbais and his wife Trudy. This is just one example of how each one of us can improve the FAA's public image. Hats off again to Hank Verbais and his supportive facility manager, Mickey Long.



Welcome To The Human Resource Management Martha Crommett And Troy Parris

The Organizational Effectiveness Branch (AWP-13) of the Human Resource Management Division (AWP-10) welcomes aboard two new Organizational Development Specialists: Martha Crommett and Troy Parris, who joined us in October 1985.

Martha is a management consultant with specialties in organizational and career development. She has designed and facilitated a variety of management, organizational development and intervention efforts for Rockwell/North American Aircraft Operations, Inc., Hughes Aircraft Company, the University of Redlands, Kaiser Permanente, and the California College Personnel Association. Martha has received special recognition from the American College Personnel Association and is Past President of the California College Personnel Association. She has served on the faculties of California State Polytechnic University and the USC Graduate School. Martha received her Bachelors degree from Harvard University and holds a Masters degree from the University of Puerto Rico and a Doctorate from the University of Southern California.

Regional Office

Air Traffic

Retirement Party

A retirement party will be held in honor of the following Air Traffic persons: Don Alford, Leonard Davis, Bob Smith and Howard Hinton on January 18, 1985, at Goldie's Cafe and Bar, 999 Sepulveda Blvd., El Segundo, California. Price of dinner is \$16.80 which includes tip, gratuity and gift. Choice entree will be Sea Bass or Goldie's Chicken, Dinner Salad, Rice and vegetables, Chocolate Mousse, Roll and Butter-and Coffee or Tea. Cocktails (no host bar) at 6 p.m. and Dinner at 7 p.m. The deadline for payment is January 8, 1985. Please mail your checks to Gail Sanky, AWP-502A (phone FTS: 984-1180; COM: 213/297-1180). No exception to the deadline.

Troy Parris, as a consultant for the Department of Defense from 1978 to 1985, was engaged in identification of management strengths and weaknesses, designing and implementing programs to improve management effectiveness, and evaluating program results. Previously he was employed as a Research Scientist by the American Institutes for Research, a private management research firm specializing in the application of behavioral science techniques to solving management problems. He has developed a prototype cross-cultural relations program for implementation among Americans on overseas assignments, designed a data collection methodology for American managers employed in technical advisory positions, created training materials for use in preparing Peace Corps Volunteer trainees for overseas technical development assignments, conducted a study of performance standards for senior executives directing comprehensive economic development projects in developing nations, designed a leadership development program for middle level supervisors, and created and implemented procedures for use in clarifying decision making discretion between various levels of managers and their subordinates. He received his BA from the University of Maryland, and his MA from the American University in Washington, D.C. Troy has also completed a 16-week course in organizational development conducted by the Organizational Effectiveness Training Center, located in Monterey, California.