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**Federal Aviation
Administration**

Western-Pacific Intercom



AFSS GROUNDBREAKING

Cover Story

The groundbreaking for the largest Automated Flight Service Station in the Western-Pacific Region was held earlier this year at Hawthorne, Calif.

The event was attended by City officials, community leaders, Northrup Corporation representatives and FAA personnel from the Regional Office, Los Angeles Flight Service Station, Airway Facilities Sector Headquarters and Hawthorne Tower. In addition, a cable television company filed the groundbreaking which was shown on a local network for the general public.

This facility will be housed in a 12,000 square foot building at Hawthorne Municipal Airport. It is part of a national program to replace the current 311 manual flight service stations with 61 automated facilities.

The Hawthorne Automated Flight Service Station is nearly completed now and is scheduled to be commissioned soon. It will serve the Los Angeles, Ventura, Santa Barbara and San Luis Obispo Counties. Initially, 50 FAA employees will staff the AFSS. Later, the staffing is expected to increase to 95 employees following consolidation of the existing flight service stations into the automated facility.

The new Automated Flight Service Station will contain computerized equipment to provide specialists with rapid retrieval of the information needed to brief pilots. Data will be processed and stored in the computers for immediate call-up on TV-like displays at the specialists' positions. A future enhancement to the system will allow pilots direct access to the data base from home computers or remote computer terminals at airports.

Based on the final cost analysis in the competitive process, the lease for the AFSS building space was awarded to James N. Routh, owner of Diversified Investments of Long Beach. Mr. Routh has a lease with the City of Hawthorne to develop the site near the airport administration building on Crenshaw

Blvd. Construction of the building and parking area for 90 vehicles has now been completed.

Today's network of 311 stations is operated by 4500 specialists who provide pilots with air-ground communications, weather briefings, navigation aid monitoring, flight plan processing, direction finding for disoriented pilots and military flight service. These services are provided for the nation's 815,000 active pilots. However, the FAA estimated it would take 11,500 flight specialists by the mid-1990s to keep up with pilot needs unless more modern and efficient systems were developed.

Currently FAA plans call for the AFSS network to be fully operational in 1992. Our region is designated to have eight Automated Flight Service Stations under the new modernization program -- five in California (Hawthorne, Riverside, San Diego, Rancho Murieta and Oakland), and one each in Nevada (Reno), Arizona (Prescott) and Hawaii (Honolulu).

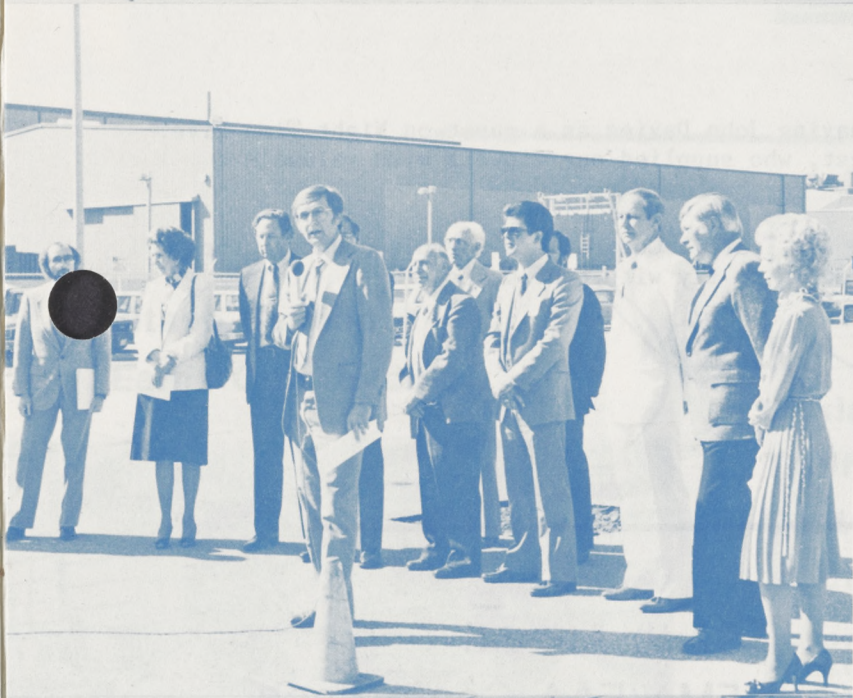
The FAA Regional AFSS Task Force consists of: Joan Zubarik, Contracting Officer, Logistics Division; Billy Lee, Associate Program Manager, Air Traffic Division; Louis Jelen, Associate Program Manager, Airway Facilities Division; and Dan Hedani, Lead Project Engineer, Airway Facilities Division. The AFSS projects have been a regional team effort from the word "go" and have involving numerous talented individuals from their respective divisions.

Air Traffic Manager of the new facility will be Jim Haralson.

Cover photo: From left--Jim Lougheed, Asst. Manager, Los Angeles Airway Facilities Sector; Bob Moline, Manager, Real Estate and Utilities Branch; Joan Zubarik, Contracting Officer, Logistics Division; Jim Haralson, Air Traffic Facility Manager; Dan Hedani, Lead Project Officer, Airway Facilities Division; Dusty Roades, Hawthorne Tower Manager; and Wally Ward, Los Angeles AFS Manager (since retired). Cover photo by Barbara Abels.



Hawthorne AFSS



Above: Participating in the gold shovel ceremony are, from left--Bob Trimborn, Hawthorne Airport Manager; FAA Contracting Officer Joan Zubarik; and James Routh, AFSS building developer.

Left: Top--Hawthorne Airport was the scene of the ground-breaking ceremony which was well attended by the aviation community; Middle--Lloyd Golden, Manager, Air Traffic Plans & Programs Branch, addresses the crowd; and Below--Air Traffic Systems Requirement Specialists Billy Lee and Francie Prijatel take a look at the construction progress a few weeks later.

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Letters We Like To Receive

Mark g. Mumford
Night Time Live
KUSI-TV

Mr. Jim Day
Air Traffic Control
Lindbergh Field
San Diego, Ca.

Dear Mr. Day;

Thanks again for your help in having John Davies as a guest on Night Time Live. Mr. Davies was an excellent guest, who supplied our viewers with valuable information.

If Mr. Davies is typical of the Air Traffic Controllers in this country, then airline passengers have every reason to fly with confidence.


Mark G. Mumford
Producer...Night Time Live

New Arrival At Sacramento

The Sacramento Flight Standards District Office again welcomes James Kelly on board as an Operations Inspector. Jim began his Flight Standards career in Sacramento several years ago and after tours of duty at the Academy in Oklahoma City and with the FSDO in Scottsdale, he's rejoining the Sacramento staff. Welcome back, Jim!

Sixth Annual FMA/FAA Conference

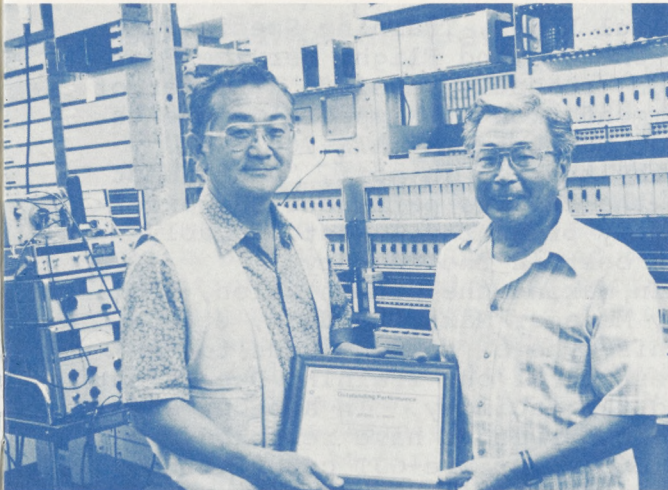
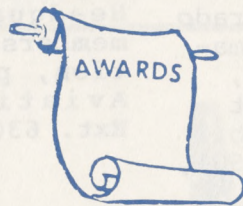
The FAA Chapters of the Federal Managers' Association will hold their sixth annual conference in Memphis October 11 thru October 14. The conference will feature many activities including an employee participation group workshop, Quality Assurance panel discussion and other management, technical and business sessions. Further conference and registration information may be obtained from: Mr. Bobby Mullikin, FMA/FAA Conference, P.O. Box 241432, Memphis, TN 38124-1432.

San Diego AFS Happenings

At a recent all hands meeting of the Environmental Support Unit, San Diego AFS, Matthew King, Supervisor was presented with an Outstanding Rating and cash award. Pictured from left - Matthew King, Winston Sloan, Kim Holden and Juan Del Rio. Those in the unit but not in the picture are William Hopkins, Lee Wangerin, Derek Faulkner, David Baca, Russell Milhausen, Thomas Potter, and Robert Prentis.



Jitsuo Sumida Earns Outstanding



Jitsuo Sumida (right), Electronics Technician at Honolulu Center Airway Facilities Sector, receives an Outstanding Performance Certificate with a Quality Within-Grade from Sector Manager Ed Kaneko.

Oakland Air Route Traffic Control Center Awards

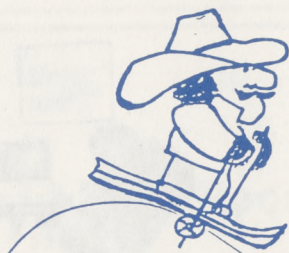
SPECIAL ACHIEVEMENT AWARD WITH CASH
Tina Harada, Clerical Assistant
Russell Gardner, Air Traffic Controller Specialist
Raymond Hardy, Air Traffic Controller Specialist
Miles Amacker, Air Traffic Controller Specialist
Roy Strandberg, Computer Programmer Analyst

OUTSTANDING WITH CASH
Jon Semanek, Air Traffic Controller Specialist
Charlotte Eutsey, Computer Programmer Analyst

OUTSTANDING WITH A QUALITY WITHIN-GRADE
Daniel Palko, Air Traffic Assistant

The FAA

SKI FEST



The Denver Center Ski Club is again sponsoring the annual FAA Ski Fest. This year it will be held at Crested Butte, Colorado from Monday February 24, 1986 through Saturday March 1, 1986. Last year the Ski Fest was held at Steamboat Springs, Colorado, and participants came from as far away as Puerto Rico and Alaska. They are looking forward to an even better turn out in 1986 and hope to welcome you to Colorado Ski Country. For further information and a registration package, please contact Al Dunn, Ski Fest Chairman, Denver Center Ski Club, 2211 17th Ave., Longmont, CO 80501, FTS 323-4350.

Fresno AFSFO Happenings

Letters of Appreciation from Alex Hammond, AWP-400, were recently presented to members of the Airways Facility Sector Field Office at Fresno, for their contributions toward Sacramento AFS being selected Sector of the Year. Those receiving letters were: Fresno Radar AFSFO - Jim Bly Jr., Doug Gilmore, Tamio Karasuda, Willis Matteson, Clayton Shaffer and Bob Yuenger. Fresno Nav/Comm AFSFO - Matij Mirko, Jim Currier, Bill Gorman, Greg Luergans, Ross May, Charles Raley, Harry Stackhouse and Jimmie Timmons. Fresno Environmental Support Unit - Carl Littlejohn, Rex Morrison, Paul Steinke, Dave Swart and Bill Vinson. Other Previous Members - Terry Swart, Ed Baker and Jimmy Estes. Congratulations to all!

Las Vegas Tower News

Congratulations to Stephen Corbett, Air Traffic Assistant and Marcia Holman, Air Traffic Controller Specialist who recently received a Special Achievement Award.

Alcoholics Anonymous

Alcoholics Anonymous meetings are being held at the Regional Headquarters. Both old and new members are welcome. For information, please call Anne Clayton, Aviation Medical Division, Ext. 6300.

Paul Pagel's Efforts Lauded

Paul Pagel, Training Specialist at the Oakland Flight Service Station, recently received a Letter of Commendation with special comments from Dan Lathy of ATR-700. Mr. Lathy stated, in part, "your input to the IPG was pertinent and excellently presented. Most probably the best in the country."

In making the presentation, Facility Manager Marty Landers, stated, "This type of comment adds to the prestige of our Training Department and the facility. In another area, the supervisors have remarked favorable on your pre-OJT counselling sessions. . . There are many other 'extra efforts' that you have accomplished in your capacity of Training Specialist and you have performed always in a most professional manner."

Congratulations to Paul on a job well done.



Rotary Club Members Learn About The FAA

Ralph Palmer (left), Accident Prevention Specialist at the Riverside Flight Standards District Office, recently presented a program to 52 members of the Rotary Club of Upland, using the new slide presentation, "The FAA Story". In addition, Ralph highlighted crash-worthiness and emphasized the importance of the use of the shoulder harness. At the conclusion of the program, the Rotary Club chairman, who is also a pilot and aircraft owner, said that the program was enthusiastically received by the club members.

Flying Grandma

Visits

Los Angeles Center

The Los Angeles Air Route Traffic Control Center recently had the pleasure of being visited by Marie McMillan, the "Flying Grandma". She is the National Aeronautic Association's leading record holder with 656 U.S. National and World aviation flights and speed records.

During her visit and tour of the facility, Ms. McMillan was presented with two additional awards by Gerald Walton, Air Traffic Manager of Los Angeles Center (since transferred to Air Traffic Manager, Burbank Tower/TRACON).

The bottom line from Center personnel: "A lovely lady that enriched our day in the High Desert and illuminated the control room with her presence."

Right photo: Gerald Walton makes the presentations to Marie McMillan.



Mz. Management SEZ . . .

Trust is defined in Webster's Dictionary as: (A)-To place confidence; (B)-To commit or place in one's care or keeping; (C)-To rely on the truthfulness or accuracy of; (D)-Assured reliance on the character, ability, strength or truth of someone or something.

The immensity of that word is awesome. Think of the trust that you must place in the hands of strangers, doctors to keep you healthy, farmers for food, environmentalists for "clean" air and water, brewmasters-vinters-distillers for recreational libations and last, but not least, your fellow co-workers and associated agencies for safe air, ground and rail transportation.

Someone, somewhere is affected each time that individuals betray the trust that this agency has placed in them. We live and work in a Democratic Society; therefore, "Big Brother" does not monitor every move that you make. This causes some weak individuals to abuse this trust. Employee abuses include use of FTS telephones for personal business, adding a couple of bucks to their voucher when traveling, wasting time on the job or leaving early. The list goes on and on.

Trust is given and earned, but by the same token it can be taken away, resulting in dismissal or the "Big Brother" Syndrome of observing your every action. How would you like to be unemployed in today's economy, or work in a "Glass House" type atmosphere, knowing that you did not have the full trust of your co-workers?

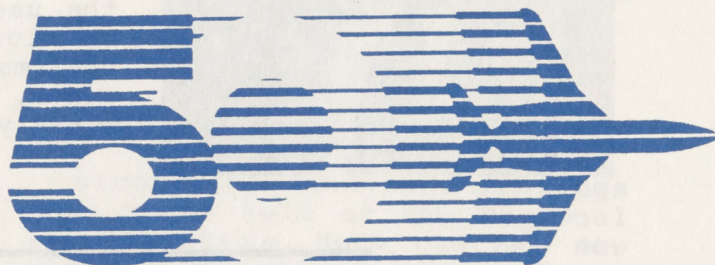
A wise man once said: Fool with the Bull and you get the Horn. THINK before you act.



Los Angeles Air Route

Traffic Control Center Awards

Congratulations to the following who recently received a Special Achievement Award: Karyn McIntosh and David Allec. Quality Within-Grade Award: Bertha Forde and Timothy Pomeroy.



50 Years of Air Traffic Control Excellence
- A Standard for the World -

Changes In R.O. Telephones

If you are having difficulty reaching the Regional Office, please note that we have undergone a telephone number change effective 9-16-85. Our new commercial number is 297-1XXX. Our new FTS number is 984-1XXX. The 1 (one) replaces the 6 (six) of the old commercial/FTS number, the last 3 (three) digits of the station number remain the same.

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Articles and black and white photographs should be sent to Barbara Abels, Editor, AWP-5, 213/536-6431 or FTS 966-6431.

Success Story

Parents Of Teenagers, Take Heart!

Donald Horton, Airway Facilities, Electronics Technician, at the Los Angeles Air Traffic Control Center in Palmdale, has exciting news to share about his 17-year old son, James, who incidentally, almost didn't graduate from high school this past June, was recruited into the United States Army on July 4. However, before he could be accepted into the military, he had to put in many extra hours to complete the required curriculum for graduation, plus--at the same time--he received a traffic ticket for driving without a driver's license.

Through the faith and efforts of the recruiting officer (who took James to Los Angeles to clear up the traffic ticket) James was then sent to Ft. Jackson, South Carolina, for his Basic Training where he readily made Assistant Squad Leader, followed by his Squadron Commander's recommendation for West Point. The recommendation was based on James' high scores in leadership ability, plus a lot of good old fashioned hard work, and all this before completing basic training! James will finish basic, then on to Ft. Hustus, Virginia. He will be on leave near the end of the year, and then he reports to West Point in January 1986. His speciality is Avionics.

This young man and his family still find it hard to believe. It has happened so fast since July 4. Congratulations to all, and continued success to James!

Monterey Tower News

Congratulations to Training Specialist Ken Powell and his wife Debbie on the birth of John-Michael, Sunday, August 18, 1985. The baby weighed 8 lbs. and 6 ozs. and was 21 inches long.

Sacramento Metro Tower Happening

September 3 was a big day for Air Traffic Controller Judith Rosgen at Sacramento Metro Tower. While training with instructor Jack Otley, on Local Control, Sacramento Approach handed-off a Navy F-18 Hornet that wanted to practice touch-and-go landings at Metro. The voice of the fighter pilot was instantly recognized by Judy. It was Lt. Tom Trotter, U.S.N., Judy's brother. "Bubba" is stationed at Lemoore Naval Air Station, assigned to the VFA-113 Squadron, attached to the carrier, U.S.S. Eisenhower. A cassette tape of the event was made for distribution to Tom and Judy's proud parents.

On Radar, the Plane Was All Over the Sky

The pilot called the Cedar Rapids, Iowa, Tower to report that he had flown into instrument flight conditions. He didn't say right away that he had only four hours of instrument training, but controller Mark Grant quickly got the idea when his radar showed the plane wandering all over the sky.

Grant tried to get the plane on top of the cloud cover into visual conditions and gave instructions to climb, but the pilot then reported that his oil pressure was erratic.

This time Grant responded by talking calmly to the pilot and suggesting an immediate, monitored instrument approach to Cedar Rapids Municipal Airport. At the same time the FAAer drew on his own flying experience to help the troubled pilot maintain his headings and altitude.

As a result of the controller's continuous attention and outstanding patience, the pilot made a successful instrument approach to the airport and landed safely.

Hayes Named APA-1

Stephen Hayes has been named FAA's new Assistant Administrator for Public Affairs. He comes to FAA from the Internal Revenue Service where he was Assistant to the Commissioner for Public Affairs and Director of the Public Affairs Division.

Before taking the IRS post in July 1984, Hayes served for 10 years in the Office of the Secretary of the Treasury as an international project officer and senior public affairs officer and speechwriter. Previous experience included service as a naval officer in Vietnam, and a legislative assistant to Senator William Roth.

Hayes has a B.A. in philosophy from Dartmouth College and a master's in international politics from Georgetown University.

Health Costs Down

Most government workers will pay less for their health benefits next year. That word comes directly from the Office of Personnel Management which has announced that there will be a five-week Federal Employees Benefits open season starting Nov. 4 and running through Dec. 6.

Under open season regulations, any eligible employee who is not currently registered in a health benefits plan may enroll, and an enrolled employee may change from one plan or option to another. Also he or she may change from self-only to self and family.

This year several new plans have been added to the list of already existing benefits packages from which employees can choose.

Retirement Luncheon For Al Rachman

Al Rachman of the Long Beach Airway Facilities Sector Field Office will be retiring on Oct. 25 after 37 years of Federal Service. Al began his FAA career in January of 1961 at the Los Angeles Tower, transferring to Long Beach Sector in 1969.

There will be a retirement luncheon in Al's honor on Oct 25 at MIMI's CAFE in Garden Grove. For further information, please contact Nick Heineck or Harry Kanarr at 714-898-0401.

John South Retires

John South, Sacramento Flight Service Station, recently retired after 35 years of federal service. John began his career as an airways operation specialist (Communication) at the San Francisco Overseas Foreign Aeronautical Communication station (OFACS) in October 1954 under the Department of Commerce, Civil Aeronautics Administration (CAA). He also served two years at the Interstate Airways Communication Station (INSACS) at Otto, New Mexico. He then spent 10 years at Palmdale INSACS, later to be called the Palmdale Flight Service Station, and nine years at Crescent City FSS. His last nine and a half years were spent at Sacramento FSS. Before coming to the FAA, John served four years in the U.S. Navy.

What are John's future plans? He and his wife Linda plan to spend more time at their Lakeview ranch in Crescent City and perhaps join an RV Club and travel. John says, "the first year will probably be devoted to learning how to eat and sleep normal after so many years of shift work. Shift work is the only thing I will not miss. Now off to traveling, fishing, etc."

NMACs Up This Year

Preliminary figures - indicate that the number of near midair collision (NMAC) reports filed through July have increased this year when compared with the same period last year. However, the number of incidents involving air carriers remained virtually unchanged.

A total of 439 incidents were reported in the first seven months of this year while 313 were reported during this period last year.

Administrator Engen attributed much of the increase to renewed emphasis on pilot reporting and on improved FAA procedures for auditing the reports. "We now are getting a more complete and accurate picture of what is going on in the airspace system than at any time in the past," he said.

Engen also noted that FAA is continuing its efforts to reduce the number of these incidents through a pilot education program called "Back to Basics," which is being received enthusiastically by the aviation community.

Honolulu ARTCC

Awards

QUALITY WITHIN-GRADE INCREASE

James Gau, Supervisory Air Traffic Assistant

SUSTAINED SUPERIOR PERFORMANCE AWARD WITH OUTSTANDING RATING

Alan Roundy

Letters We Like To Receive

Kudos To Allen Haeggquist

Phoenix Flight Standards District Office recently received a letter from a grateful consumer praising the efforts of Air Carrier Inspector Allen Haeggquist in her behalf.

Mrs. Deena Showalter wrote, in part: "Today I made several fruitless calls to America West trying to determine if my 18-month-old daughter would be able to use her car seat on their flights. I received only vague information.

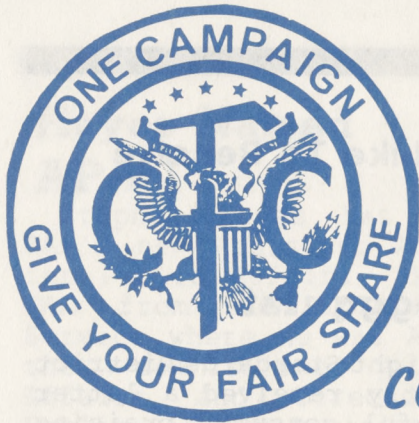
". . . In desperation, I decided to call the FAA. I spoke with Mr. Haeggquist. He promptly checked the appropriate regulations and explained them to me. He said he would contact America West and try to correct their confusion about the matter.

"Less than one hour later, Margo Brown, head of America West Flight Services, called to assure me that we could use the car seat and to apologize. I doubt that I could have gotten such a response without Mr. Haeggquist's action on my behalf.

"I know that the FAA has responsibility for thousands of aircraft and millions of passengers. It was very gratifying to find out that at least one individual in a large bureaucracy was able and willing to make an effort for one little girl! (I only wish that every civil servant were as helpful and courteous as Mr. Haeggquist.)

"Please give my thanks to him! (and make sure that the higher-ups know that at least one taxpayer is very pleased with the FAA!)"





COMBINED FEDERAL CAMPAIGN OPENS

The Western-Pacific Region has always taken a leadership role in the Combined Federal Campaign.

A "kick-off" meeting was held on September 24, in the Executive Conference Room for this year's Regional Office campaign which includes the Los Angeles County and a portion of our San Bernardino County facilities.

This year's campaign officially began on October 1 and will run thorough November 6, 1985.

Our contributions provide a helping hand to those less fortunate. We could not enjoy the benefits of our society as we know it without CFC. All of us throughout the Region again have the opportunity to help. Those facilities outside the area, as referenced above, will have the opportunity to participate in their local campaigns. Our goal is 100 percent participation.

I encourage each of you to be a part of this community effort by taking the opportunity to help. When you are contacted by the key person in your Division, remember that a generous contribution is possible through the payroll deduction method.

I hope that you will join me in this efficient and effective way to provide needed services to the people of our communities.

H. C. "Mac" McClure
Regional Director



THANKS TO YOU...