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Apr. 1, 1985

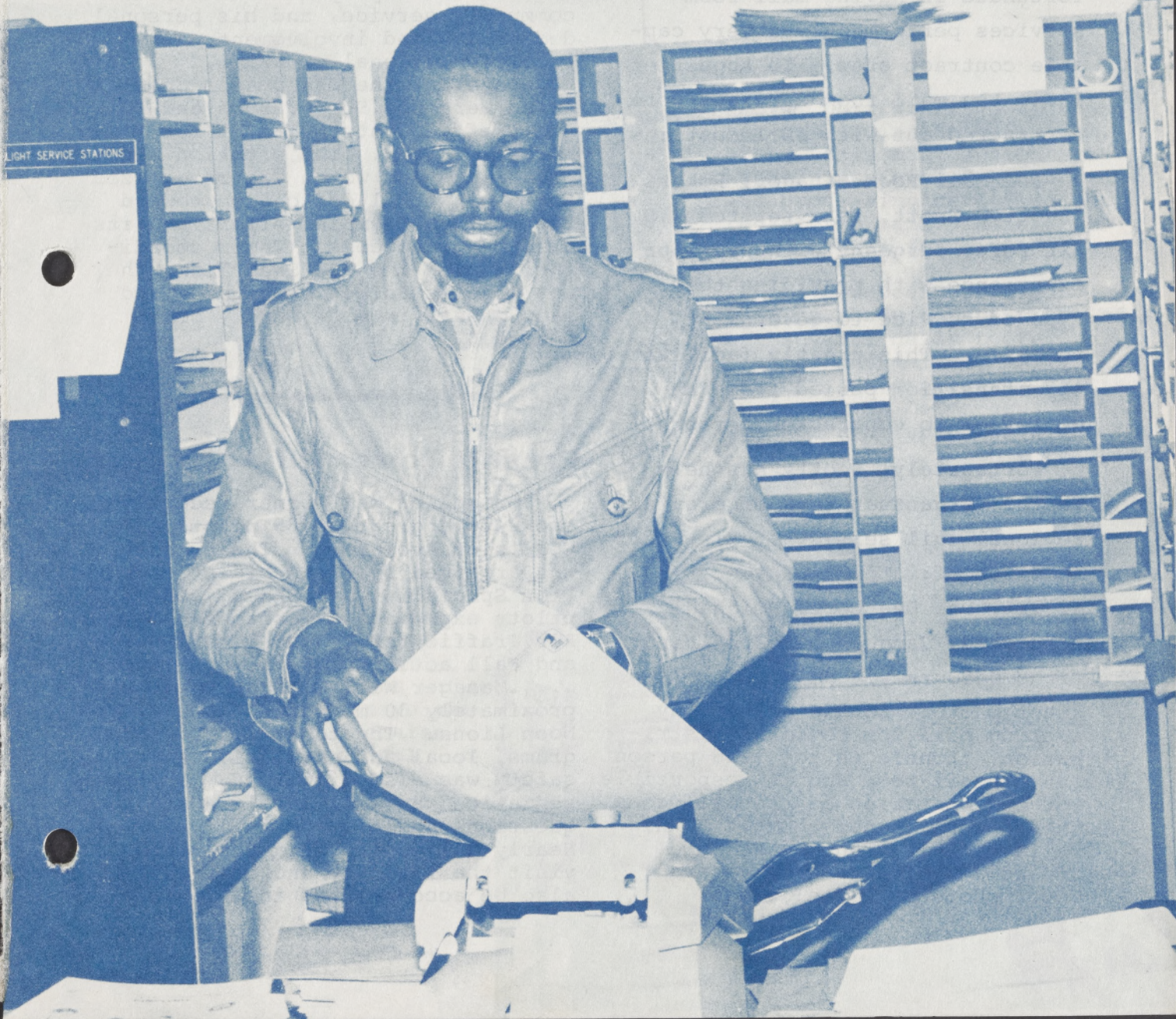
Public Affairs Office
AWP-5

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Los Angeles, CA 90009
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U.S. Department
of Transportation
**Federal Aviation
Administration**

Western-Pacific Intercom



Cover Story

It's about time that INTERCOM readers have a chance to meet the efficient and dedicated people who see that the Regional headquarters mail goes through "no matter what."

For the past few months, the Western-Pacific Region has been fortunate in having mail room services performed by a very capable contract crew. In August of 1984, the mail room services were contracted out with JB Industries.

The Mail Room Manager, Robert "Scotty" Scott, is a retired U.S. Air Force sergeant with previous experience with providing this type of service to government agencies. This greatly facilitated the transition period from FAA employees to contractor personnel.

Fortunately, Scotty has helped in the gargantuan task of providing regional mail services. His staff consists of: Lonnie Hayes, Liz Willis, Dee Dee Berry, Michael Braussard, Jacques Dangervil and Titus DeCoursey.

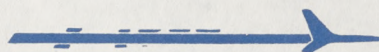
Cover photo: Lonnie Hayes busy sorting mail for regional distribution. Lonnie is the lead person in the mail room and is responsible for the operation of the mail room when Scotty is not there. Lonnie calls Memphis, Tennessee, home and is a U.S. Air Force veteran. Cover photo by Rafael Riera.

Regional Employees Honored at Los Angeles FEB Ceremony

The Los Angeles Federal Executive Board recently held its 12th annual Distinguished Public Service Awards Program in Los Angeles.

Singled out as a nominee for the Outstanding Supervisor of the Year was our own Garold "Jerry" D. Meyers of the Los Angeles Air Route Traffic Control Center. Jerry was recognized for his "outstanding supervisory accomplishments in subordinate career development, assistance to his employees involved in community service, and his personal dedication and involvement with local educational programs."

Winner of the Chairman's Special Award were the Supervisors and Air Traffic Controllers at Los Angeles TRACON. The citation read: "These men and women are recognized for their total dedication toward the XXIIIrd Olympiad effort and its tremendous success. Their coordination with the FBI SWAT Team, the Los Angeles Police Department and many others is most highly commended."



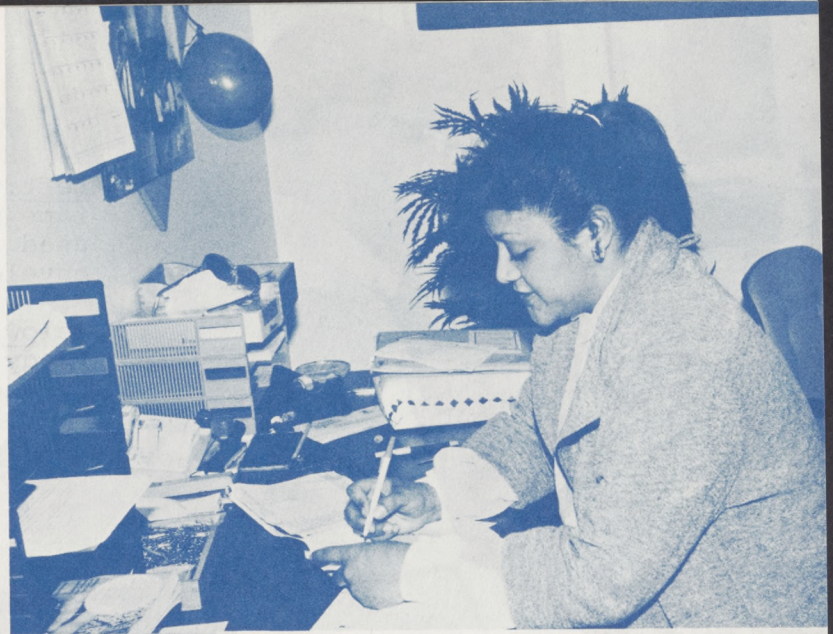
Fresno Tower PR Activities

Controller Mel Turner recently spoke to a group of 85 pilots on Collision Avoidance. The program was arranged by the Accident Prevention Specialist Jim Shamp. The pilots expressed a desire for more Air Traffic topics and both a Spring and Fall activity are being planned Manager Will Cope spoke to approximately 30 members of the Fresno Noon Lions. The topic was FAA programs, local and national. Aviation safety was also discussed. The presentation was well received and questions and answers followed. Nearly all expressed a desire to visit the facility and that will also be accomplished in a few weeks.

Mail

Room

Staff



Above: Liz Willis performing her duties in the mail room. Among Liz's many duties are handling special distributions and processing certified and registered mail. Honolulu is home base for Liz.



Left: Dee Dee Berry is getting ready to start one of her several daily routes to pick up and deliver mail. Dee Dee is temporarily filling in for Titus DeCoursey who was not available for a photo.

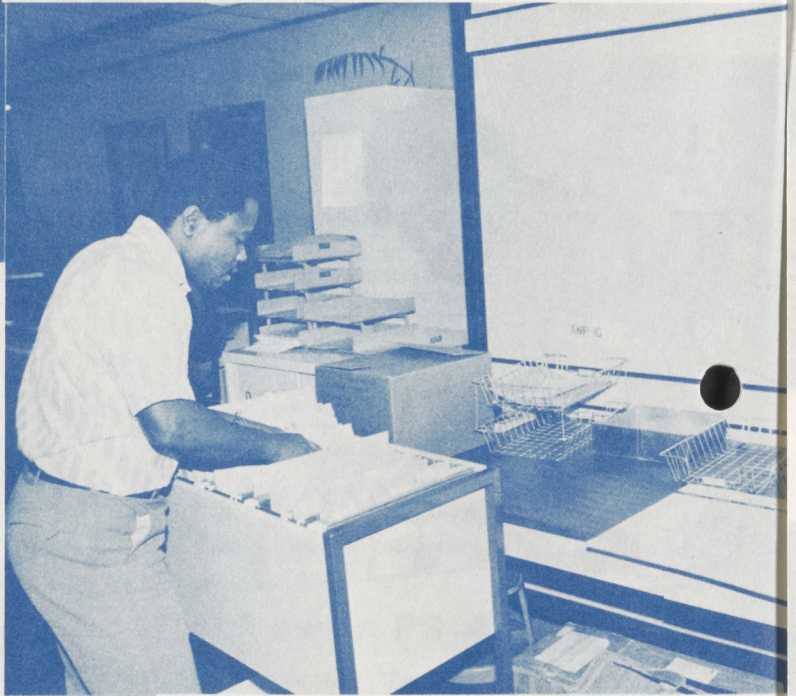
Right: Michael Braussard, a former U.S. Marine, drives the mail truck to pick up and deliver regional mail to and from the various U.S. Post Offices which serve the federal building. He also handles interoffice mail between the Regional Office and the LAX Hangar building on Imperial Highway.





Left: Lonnie Hayes checking the tape which carries the information used in the printing of labels and envelopes on the addressing machine.

Below: Jacques Dangervil getting ready for his mail route. Jacques attends El Camino College.



More

Mail

Room



Robert "Scotty" Scott, the Mail Room Manager who operates the mail room and provides all the excellent services FAAers have become accustomed to.

Photos by Rafael Riera.

Logistics Honorary Award For

Joan Zubarik

Joan Zubarik (right), Contracting Officer, Real Estate & Utilities Branch, Logistics Division, receives the Acquisition & Materiel Service Award from Branch Manager Bob Moline. Joan was recognized at the Washington level for her superior achievement involving the Automated Flight Service Station Program. She plays a key role in this national program as leader of the Regional Task Force to select sites for the eight new AFSS facilities to be located in the Western-Pacific Region. It is a comprehensive process which includes soliciting competitive proposals to lease building space to house the AFSS operation, conducting complex negotiations with offerors, and preparing detailed analysis of all costs and other factors relating to each location being considered. Based on results, the lease contract is awarded and site selection announced nationwide. Her personal commitment and exemplary efforts have greatly contributed to achieving program goals.



Outstanding Achievers At Las Vegas AFS

Receiving awards at a recent Las Vegas Airway Facilities Sector staff meeting were Merlin Barnes, an electronics technician with the Angel Peak Sector Field Office, and Administrative Assistant Ardis Rogers. Merlin was presented with a Quality Increase Award for Outstanding Performance and Ardis received an Official Letter of Commendation for her continued high caliber contribution to the overall support of the AF Sector.



Merlin Barnes and Ardis Rogers

Airports Human Relations



Above: Carolyn Metcalfe and
Herman C. Bliss



Above: Eunice Onitsuka

Airports Division celebrated Human Resources week in a big way. Costumes of their native origin were worn by some of the Airports staff. The festivities were enhanced by foods of cultural backgrounds which were prepared by members of the Division.

A section was set up to display articles of interest from other countries such as Ernest McIntosh's bagpipes and pictures of his grandfather in his Scottish regalia and books on genealogy. Ernie also set the mood by playing a tape of bagpipe music while wearing his Scottish attire as he gave a recitation on Scottish tradition. His humorous and enthusiastic delivery was one of the highlights of the occasion. Everyone was invited to give a speech on his/her cultural background; many interesting and amusing stories emerged from these cultural revelations.

Among those bringing delicious foods for all to share were:

Jim Wiggins and his wife Jane -- a luscious variety of Arabic food; Sam Iskander -- Middle East pastry; Howard Yoshioka -- a delectable dish called Haole Laulau; Ellis Ohnstad -- Norwegian food and a roll of Tums; Eunice Onitsuka -- Japanese cuisine; and last, but certainly not least, Division Manager Herman Bliss brought delicacy called mochi.

A great time was had by all. Sharing food, stories, traditions and a colorful array of costumes created a feeling of camaraderie which Airports Division will never forget.

Written by: Carolyn Metcalfe and
Diane R. Sollars



Above: From left: Ernest McIntosh, Carolyn Metcalfe, Eunice Onitsuka, Katherine Yamada, Yvonne Gibson, Jim Wiggins, Ernest McIntosh and Samuel Iskander.



Left: Rudy Victorio, Airports Program Engineer.

Below: Airports staff indulging in the festivities.

Photos by: Ernest McIntosh and Samuel Iskander



Automation Comes To FAA Depot

Like all the rest of the agency, the FAA Depot at the Aeronautical Center in Oklahoma City is about to be automated. A complete system, including a laser device capable of keeping track of items from delivery to shipment, will be installed under a \$13.4 million contract with Clay Bernard Systems International of Hatfield, Pa.

Work on the major renovation is scheduled to begin in April and last 20 months. However, Acting Depot Manager Vina Showers assures all FAAers that during this period, support to the field will not be interrupted.

Besides the laser tracking system, an automated retrieval system for small items is being installed in the Depot's warehouse. A wire-guided truck system and fork lifts with CRT and voice communication devices will move larger items.

In addition, a coding system, similar to supermarket automatic check-out systems, is being installed. This inventory system is compatible with those used by all other Federal agencies.

Employees May Correct National Origin Code

The Office of Civil Rights reminds us again that a race/national origin code has been entered into confidential civil rights records for each employee. Any one wishing to determine his or her code or wishing to correct it, may do so by writing to Federal Aviation Administration, Office of Civil Rights, ACR-1, 800 Independence Ave., SW, Washington, DC 20591.

Perfect Attendance



Los Angeles TRACON employees Ron McEwen, Dave Des Armier and Jon Ross beam with pride after recently receiving Letters of Appreciation for their excellent attendance record.

Los Angeles AFS News

Los Angeles Airway Facilities Sector (AFS) welcomes aboard: Thelma Finley, Administrative Assistant; Harry Fischer, Electronic Technician (Radar Unit); Antonio Fong, Maintenance Worker, Environmental Unit; Bobby Brown, Maintenance Mechanic, Hangar Maintenance Unit; Thomas Suzuki, Electronics Technician, Technical Support Unit; Kenn Tindall, Electronics Technician, Comm/Data Unit; and Greg Huspeth, Environmental System Technician, Environmental Unit. We are proud to have so many fine people working in the sector and hope for a long and fulfilling stay for each one of them.....Congratulations to Carl McGee on his recent promotion to AWP-463; John Romero on his recent selection to the Nav aids Supervisor position in the Los Angeles Sector; Ben Ortega on the birth of his daughter Jacqueline; and to Verna King and Gloria Ibarra on their recent promotions.

Meet Jeanne Perrion -- Labor Relations Manager

The Western-Pacific Region family is pleased to welcome aboard Jeanne Perrion, recently selected manager of the Labor Relations Branch in the Human Resource Management Division. Jeanne comes to us from the Great Lakes Region with excellent qualifications. She has over 16 years of government service -- nine in the Personnel Management Division at Great Lakes Region, three of which as a Labor Relations Specialist and one as a Supervisory Staffing Specialist in the Great Lakes Employment Branch.

During 1984, Jeanne was detailed to the Department of Transportation, Office of the Assistant General Counsel, to assist in legal research and writing motions and briefs involving final litigation pertaining to the PATCO strike. The preceding year, she represented the agency before the Merit Systems Protection Board in cases involving substantial discovery and depositions in employee removals/demotions covering areas such as drug conviction, air traffic training failures at the FAA Academy and air traffic facilities, sexual harassment, failure to restore to duty after compensable injury and tardiness and absence without leave cases.

She also represented the agency in 1982 before the MSPB in nearly 90 appeals of air traffic controllers charged with striking. This involved briefing witnesses, composing witness lists, objections, motions, stipulations and briefs on closing arguments. She also assisted other attorneys in nearly 500 consolidated cases. In addition to holding a B.S. degree in Business Administration from the University of Minnesota, Jeanne earned her law degree in 1981 from Northern Illinois University at De Kalb, Illinois. She achieved this distinction by attending classes at night while working full-time and raising a daughter. In 1982, she was admitted to the Illinois Bar, and in 1983 was admitted to trial bar of the U.S. District Court in the Northern District of Illinois. It's not all work and no play for Jeanne Perrion, however. Her hobbies are playing the piano and jogging.

Photo by Rafael Riera.



The News in Brief

* Controllers and A.F. technicians at the New Orleans Lakefront Airport are getting a new home--or at least a new home away from home. Ground was broken Feb. 28 for a replacement control tower that will reach 88 feet above the airport surface. Construction work is expected to be completed in Jan. 1986, with another six months required to install and check out all the electronics.

* The National Business Aircraft Association's Fly Around Saturated Sectors and Terminals (FASST) program seems to be catching on with its members. The number of calls to the FASST toll free number jumped from 895 in December, the first month it was in service, to 2,447 in January. Persons calling this number can get daily briefings on expected traffic delays based on information supplied to

NBAA by FAA's Central Flow Control Facility in Washington.

*The NTSB has scheduled a three-day public hearing next month on the Galaxy Airlines accident at Reno, Nev., on January 21. The crash of the Lockheed Electra turbo-prop, just south of Reno-Cannon International Airport, took the lives of 70 of the 71 persons on board. The hearing begins April 23 in Sparks, Nev., with some 25 witnesses.



Harry Sham

There are probably very few people in the aviation community who have not heard of Harry Sham and were saddened to learn of his death on February 15 at Modesto, Calif.

Sham, 84, was a barnstorming pilot, a flight instructor, airport manager and member of the QBs, a group of aviation pioneers called the Quiet Birds. He was also very much involved in political projects and fund raising for causes. Sham was noted for being among the earliest to convince women to fly and directing them toward aviation careers.

Before and during the war years, Sham trained civilian pilots. He flew into Modesto in 1946, took a look at the airport and decided it needed help. Within three years he became the city's airport manager and during the next 20 years he ran virtually a one-man Department of Aviation dedicated to the improvement of the Modesto City-County Airport. At the end of that period "Harry Sham Field" was affixed to the official title of the airport. In 1967, he was chosen as the California airport manager of the year.

Sham is survived by a sister, Victoria Peebles of Utah, and a brother, Donald Sham of Washington, D.C. His wife Muriel died 16 years ago. Remembrances may be sent to the Memorial Hospitals Foundation, 1329 Spanos Court, Modesto, CA 95351.

Charles E. Aldrich

Friends of Charles E. Aldrich will be saddened to learn of his recent death. Charles retired in 1971 from his position as Pacific Region Executive Officer. He had previously served in the Airway Facilities Division. Our sincere condolences to Charles' family. Expressions of sympathy may be sent to his wife: Lorene Aldrich, 47327 Lulani St., Kaneohe, HI 96744.

Milton Bezouska

Friends of FAA Retiree Milton Bezouska will be saddened to learn of his death in San Diego on Feb. 6. Milt retired in the 1970s from the Airway Facilities Radar Establishment Branch. Expressions of sympathy may be sent to his niece at: 1685 Highland Dr., Solana Beach, CA 92075.

Marvel McCrea

We are saddened to report the death of Marvel McCrea. She was General Supply Specialist at the Phoenix AFS and retired over five years ago. Marvel worked for the FAA for 30 years. She passed away on November 24, 1984 in St. Joseph, Missouri, where she had lived for the previous two months. Our sincere condolences to Marvel's family.

FAA INTERCOM is published weekly for Western-Pacific Region employees of the Department of Transportation/Federal Aviation Administration by the Public Affairs Office. Articles and black and white photographs should be sent to Barbara Abels, Editor, or Beth Caughey, Assistant Editor, AWP-5, 213/536-6431 or FTS 966-6431.

Controller Helps Superman

You would think that Superman, more powerful than a locomotive and able to leap tall buildings with a single bound, would be the last person in the world to call for assistance from an FAA controller.

But Judy Herman, a controller at the Teterboro, N.J., tower, answered just such a call on the evening of March 1 from Christopher Reeve, the actor who has portrayed the red-caped superhero in three movies to date. An experienced pilot, Reeve had reported electrical problems with the Beech Baron he was flying as he was approaching the airport on an IFR flight plan.

"Faster than a speeding bullet," according to Tower Manager Dick Kellenberger, Herman gave Reeve vectors for a base leg to Runway 1. Lois Lane couldn't have handled the situation any better than Herman, who qualified as a full performance level controller eight weeks earlier after transferring from the Philadelphia tower.

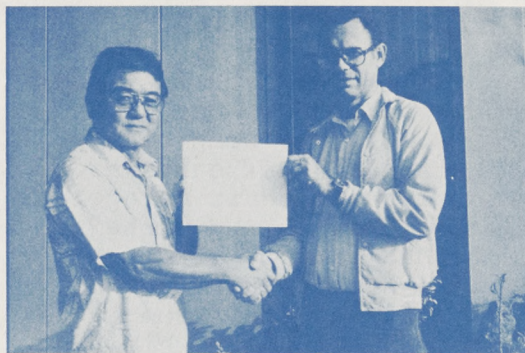
The Beech Baron landed safely a few minutes later as emergency equipment stood by. Although the nose wheel collapsed as the plane rolled to a stop, damage was minor and Reeve and his passenger were uninjured.

Kellenberger shrugged off the suggestion from an avid comic book reader that Kryptonite might have caused the aircraft malfunction. But he said Reeve frequently flies out of Teterboro and is a top-notch pilot.

GUAM CERAP Awards

Congratulations to the following Guam CERAP Air Traffic Control Specialists who recently received Letters of Commendation: Jon Siverly, Charles Cornelison, Mark West, Dennis Cleveland and Harold Deatley. Keep up the good work!

Hilo Technician Honored



James Boetcher (right), Radar/Arts Technician with the Hilo Radar/Arts Airway Facilities Sector Field Office, is presented with a Special Achievement Award for his outstanding performance by Manager Tokiwo Nagata. Congratulations, Jim!

Larry Franco Retires

A retirement party for Larry Franco of Sacramento TRACON will be held on April 26 at the McClellan AFB Officer's Club. Reservations must be made no later than April 22 with Joanna Marchand at 916/922-9511 or FTS 460-4155. Please make checks payable to Sacramento TRACON. The cost per person is \$15 including taxes, tip and gift.

Larry began his CAA/FAA career as an Airway Operation Specialist at Stockton Flight Service in Oct. 1954. From Stockton, he transferred to Rock Springs FSS (1955), and then to Reno Tower. In 1958 Larry came to the Sacramento area as a controller at Sacramento Executive Airport. In November 1959, he transferred to the Radar Approach Control at Mather AFB. In a relocation of the Sacramento radar service, the Radar Approach Control was moved to McClellan AFB in May 1964. Selected as the facility EPDS in June 1971, he remained in the training department until being selected as the PPS for Sacramento TRACON in 1982. Larry's accomplishments are many and he will be greatly missed by all in the Sacramento Hub. Best Wishes Larry!

Memphis and New York Named Top AF Sectors

Airway Facilities sectors in Memphis, Tenn., and Ronkonkoma, N.Y., (New York ARTCC) have been named National Sector of the Year Award winners for 1984 in their categories. Memphis was picked as the winner in the General NAS category and New York in the en route category.

The two were selected from a group of regional winners that exhibited the highest achievement in areas of facility performance, personal development, staffing management, and other general programs. Of these, facility performance was the most important.

The Memphis general NAS sector is responsible for maintaining facilities in a 40,000 square mile area that includes central and western Tennessee, southwest Kentucky, northern Alabama, and northern Mississippi. In addition to providing superb maintenance services during the year, the sector has been active in Lead Sector Program activities. This is the second year in a row that Memphis has been honored as a Southern Region Sector of the Year.

The New York en route Center sector is responsible for about 41,000 square miles of domestic airspace, 2.5 million miles of oceanic airspace, and maintains one of the world's largest and most sophisticated facilities of its type. The New York ARTCC Sector has won regional honors over the past several years and was a 1980 National winner.

According to Associate Administrator for Development and Logistics Al Albrecht and Program Engineering and Maintenance Service Director Marty Pozesky, winning sectors will receive plaques this spring. At the same time, each employee will get individual recognition.

The top regional sectors, the groups from which Memphis and New York were selected, included: GENERAL NAS: Bangor, Maine, (ANE); Charleston, W.V., (AEA); Des Moines, Iowa, (ACE); Minneapolis, Minn., (AGL); New Orleans, La., (ASW); Sacramento, Calif., (AWP) and Seattle, Wash., (ANM). ARTCC: Anchorage, Alaska, (AAL); Farmington, (Minneapolis) Minn., (AGL); Ft. Worth, Texas, (ASW); Memphis, Tenn., (ASO); Kansas City, Mo., (ACE); and Palmdale, (Los Angeles) Calif., (AWP).

Rayburn Is GA Manager

Carol Rayburn of the Western-Pacific Region has been picked to replace the recently retired Bernie Geier as Manager of the General Aviation and Commercial Division, Flight Operations, in Washington headquarters. A high-time pilot who has checked out in more than 50 makes and models of aircraft, she currently is Assistant Manager of the Flight Standards Division.

Carol began flying in high school, taught flying in college and has been in aviation ever since.

Before joining FAA she was an air taxi pilot, a commuter airline pilot and an agricultural pilot, in addition to being a flight instructor. Among the many flights she made were those to seed thunderstorms and to carry out smoke jumpers after they fought a fire.

She joined FAA in 1974 as a GS-7 safety inspector and has since held such responsible jobs as principal airlines operations inspector, manager of the Fresno General Aviation District Office, and her current job.

Now, as she steps into a top management position at FAA headquarters, she holds virtually all FAA pilot ratings, including multi-engine jet and, at the opposite end of the power scale, a glider rating.