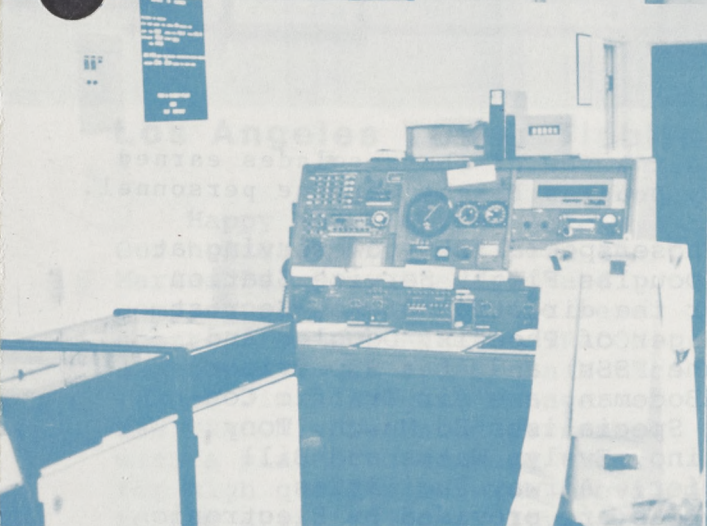




U.S. Department
of Transportation
**Federal Aviation
Administration**

Western-Pacific Intercom



DOUGLAS FLIGHT SERVICE

Cover Story

Last fall marked the Golden Anniversary of the Douglas Flight Service Station. Established on September 10, 1934, and named the Douglas Communications Station, the facility was originally located two miles east of Douglas, Arizona, at the Municipal Airport. Personnel and equipment were brought in from Rodeo, New Mexico.

During World War II, the Army Air Corps built the airfield which is now the Bisbee Douglas International Airport. The Army assumed the weather gathering and communications duties; hence, the Douglas Communications Station was moved to Cochise near Wilcox, Arizona.

Eventually, when Cochise County acquired the airfield, the Army abandoned it and the flight service station was again moved. This time to the new site which was then the Bisbee Douglas Airport. The facility was commissioned on March 12, 1948 and has been operating at this location since that time. It has been giving international service since 1949 when the Bisbee Douglas Airport was designated an international Port of Entry.

From its conception in 1934, the Douglas Flight Service Station has generated a reputation as an outstanding facility through a myriad of personnel cooperating in everything from heroic flight assists to minute attention to the details involved in everyday operations. The awards have been many — the highlights being the 1968 Western Region Facility of the Year Award, and the 1982 State of Arizona Facility of the Year.

The personnel at Douglas Flight Service have always enjoyed an active part in Douglas community activities and look forward to a continued productive relationship with the people of the Douglas Flight Service area.



Just a few of the accolades earned by Douglas Flight Service personnel.

Those specialists now serving at the Douglas Flight Service Station under the direction of Ken Secrist (Manager of Phoenix, Douglas and Blythe FSSs) and Area Supervisor Don Bodeman, are Air Traffic Control-Specialists Ed Murch, Tony Acquino, Evelyn Watts and Bill Frazier. Airway Facilities services are provided by Electronic Technician Ed McKamey.

Cover photos: Top—Ed McKamey (left) Airway Facilities Electronic Technician, and Area Supervisor Don Bodeman. Middle—The Douglas FSS inside (left) and out. Below—Air Traffic Control Specialist Ed Murch. All photos by Tom Moody who has since transferred to Prescott FSS.

A Warm Welcome

Fellow participants in the Executive Development Program join in welcoming Air Traffic Manager Wayne Newcomb.

From left: Flight Standards Manager Clyde DeHart; Airway Facilities Manager Alex Hammond; Wayne Newcomb; and Regional Director H. C. "Mac" McClure.



Los Angeles Tower Tidbits

Happy New Year to all! Our holiday party was held in Marina Del Rey. The food and company were great. There were guests from Los Angeles TRACON, Hawthorne Tower and Santa Monica Tower. Jim Holweger, Manager of the TRACON, presented personnel with a plaque to commend them for high quality service provided to the aviation community.

Congratulations to Bob Fierro for his successful completion of RTF in Oklahoma City. He's now at LAX TRACON. In addition, Bob Peterson, Quality Assurance Specialist, received an Outstanding Rating and Special Achievement Award; Dan Kelly, acting area supervisor received an Outstanding Rating and Quality-Within Grade. On her way to marital bliss is

Elizabeth Froehler, who just became engaged.

Early last November, actor Bill Bixby spent about a week in the tower observing the operation. He'll be starring in a TV serial entitled "International Airport". Jerry Johnson is getting settled in as our new Assistant Air Traffic Manager. Nice to have him aboard. Welcome aboard to Holli Hoskins from Texas - she's our newest Air Traffic Assistant.

Recent sign-offs include: Paul Krzyznieski and Robert Steidley as controllers-in-charge; Mike Darling on Ground Control; and Jay Vaughan on Clearance Delivery/Flight Data. Last but not least, congratulations to Jim "Robbie" Robinson, who's been selected as an Area Supervisor at Concord Tower.

Wanted - Career Minded Individuals

"Looking for individuals who are resourceful, empathetic, people-oriented. Must be capable of self-evaluation and enjoy teaching. Job requires planning, managing, teaching, and consulting skills. Experience shows that this is a very satisfying job with opportunities for self-development. Continuous openings due to in-house mobility of employees. Pay varies depending on branch for which application is made. This is not for people looking for a dead end job."

If the FAA used classified ads to hire instructors, this might be one of the ads they would write. Since DOT SF 3300.6 is used, however, something is often lost in the translation. For example, a recent job announcement for air traffic instructors read:

DUTIES: Performs a variety of professional functions in the area of course instruction delivered in a student-centered or conventional format which is related to the terminal option in the ATCS career field.

Sound like the same job as above? Hardly! And if this is all you knew about the job, you might not give it another thought. But fortunately, that's not all there is to it.

If you have been considering a career move but haven't been enthused by the Academy instructors job announcements, maybe you should take another look. Talk to instructors, past and present, or talk to personnel in your branch at the Academy about the job, its requirements, challenges, and benefits. You may realize that it's just the job you've been looking for.

If you have a background in education but are not interested in teaching the technical side of the house, the Training Methods and Operations Branch may be the place for you. In that area, instructors teach other instructors how to teach, how to plan and develop courses, how to develop tests, and so forth.

You can get more information on the various instructor jobs by calling one of the following numbers:

| | |
|--|--------------|
| Air Traffic Branch | FTS 749-4791 |
| Airway Facilities Branch | FTS 749-2701 |
| Flight Standards Branch | FTS 749-2531 |
| Airports and Logistics Branch | FTS 749-2169 |
| Training Methods and Operations Branch | FTS 749-4310 |

Agency Renews Field Training Contract

To facilitate and continue field training the agency has renewed its contract to lease host computer time from Florida State University. The new \$1.06 million contract covers the period from January 1 to Sept. 1, 1985.

As a result of this contract, the university's computer is tied into Computer Based Instruction (CBI) terminals at 110 Airway Facility sites throughout the country. These terminals are used to provide AF technical training to field personnel.

Currently, technicians and other AF employees can take any one of 21 courses at their local sector offices.

Operational Errors Down In En Route Centers

A well-known soap used to advertise that it was 99 and 44/100 percent pure. Well, the controllers at FAA's en route ATC facilities are doing even better than that when it comes to handling traffic. A report on facility performance during the first quarter of Fiscal Year 1985 shows the 20 centers handled 99.98912 percent of all flights (3,831,255) without an operational error. Even more important, the report notes that all of the centers, except one, improved their performance over the preceding quarter. The overall improvement rate was 36 percent.

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Welcome Bob Olson New CASFO Manager

Robert D. "Bob" Olson is the new manager of the Phoenix Civil Aviation Security Field Office, replacing Clarence Benway who recently retired.

Bob comes to us from the Alaska Region Civil Aviation Security Division where he was employed as the Principal Security Inspector for Wien Air Alaska and other airlines. Prior to coming to the FAA in 1978, Bob was U.S. Marshal for the District of Alaska (1969-1977) and Alaska State Trooper (1963-1969). Welcome aboard, Bob!



Avionics Data Base Now Available

FAA technicians and airmen of all sorts now have a single source of information concerning avionics. The Office of Aviation Policy and Plans has issued a compendium of this equipment from some 61 manufacturers. This marks the first time that up-to-date avionics data, including specifications, prices, and technical standard order numbers, are available in a single volume.

Besides being in printed form, the information is computerized

and available on a disk. This permits users to select almost any combination of facts and figures needed.

For instance, in only a few minutes the computerized system will tell you that 15 companies manufacture transponders and that, according to the data base, the most expensive is \$9,360 and the least expensive is \$875.

For additional information about the avionics data base, contact Duane Van Etten on (FTS) 426-3420.



International News

FOR INFORMATION CONTACT ELAINE CARTER, INT'L. AFFAIRS SPEC., AWP-4F FTS: 966-6333

Holidays to be Observed During 1985

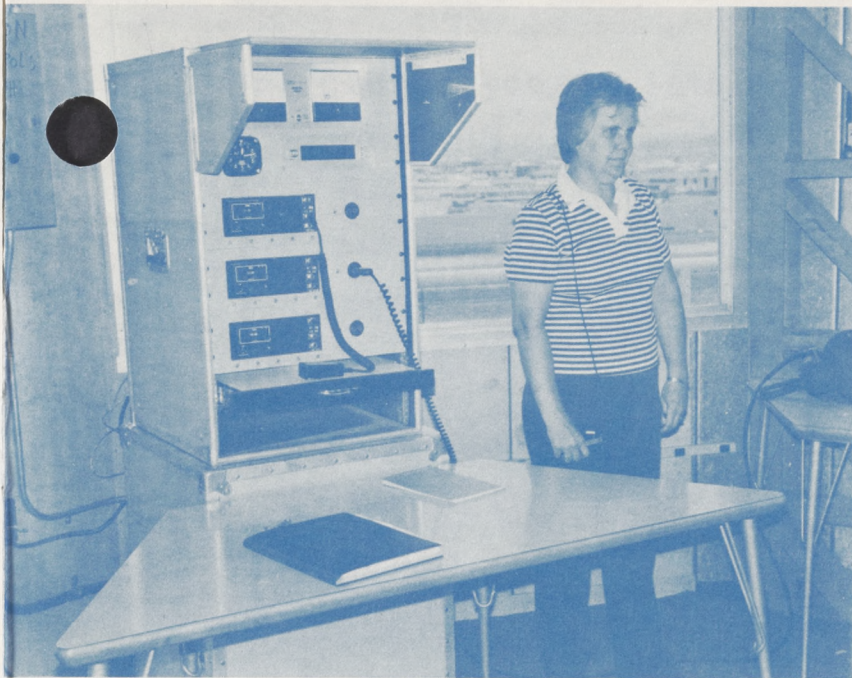
AMERICAN EMBASSY, TOKYO, JAPAN.

The Embassy will be closed to the public in observance of the following U.S. and Japanese holidays:

| | |
|---------------------------|--|
| New Year's Day* | January 1 (Tuesday) |
| Adult's Day* | January 15 (Tuesday) |
| National Foundation Day* | February 11 (Monday) |
| Washington's Birthday | February 18 (Monday) |
| Vernal Equinox Day* | March 21 (Thursday) |
| Emperor's Birthday* | April 29 (Monday) |
| Constitution Day* | May 3 (Friday) |
| Children's Day* | May 5 (Sunday) (to be observed on May 6 - Monday) |
| Memorial Day | May 27 (Monday) |
| Independence Day | July 4 (Thursday) |
| Labor Day | September 2 (Monday) |
| Respect for the Aged Day* | September 15 (Sunday) (to be observed on Sept. 16 - Mon.) |
| Autumnal Equinox Day* | September 23 (Monday) |
| Sports Day* | October 10 (Thursday) |
| Columbus Day | October 14 (Monday) |
| Culture Day* | November 3 (Sunday) (to be observed on Nov. 4 - Mon.) |
| Veterans Day | November 11 (Monday) |
| Labor Thanksgiving Day* | November 23 (Saturday) |
| Thanksgiving Day | November 28 (Thursday) |
| Christmas Day | December 25 (Wednesday) |

*Japanese holidays; New Year's Day is observed in both countries.

In accordance with 2 FAM 111.2, all overseas posts are closed to the public on the United States holidays listed above, and all personnel are excused from duty.



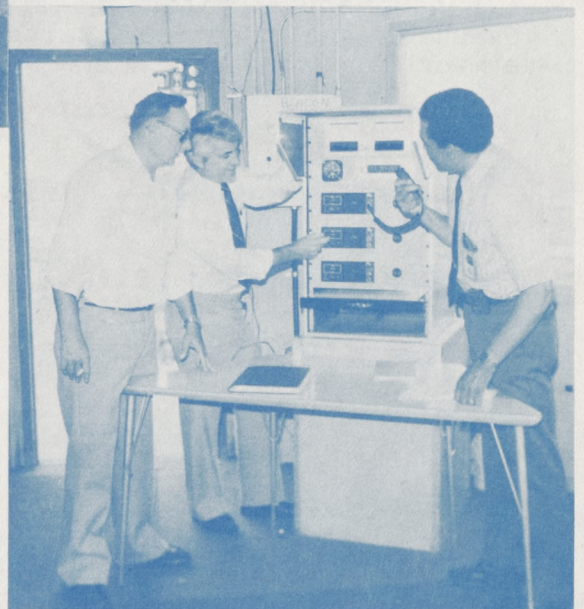
1984 Olympics Revisited - - AF Style

Not all of our people received proper recognition for their efforts during the 1984 Olympics. INTERCOM will try to remedy this situation.

To insure continued flow of air traffic at Los Angeles International Airport during the 23rd Olympic Games, members of the Los Angeles Airway Facilities Sector (LAX AFS) engineered and installed a contingency Air Traffic Control Tower. Working within a small time frame, through the special efforts of the following dedicated technicians, the emergency tower was ready for the Olympics. We wish to recognize the following for their outstanding efforts: George Overly, Ben Ortega and Earlie Nichols -- all of the Environmental Support Unit; Don Hayes of the Comm/Data Unit; and Larry Fay, Ben Takeuchi and Carl McGee of the Technical Support Unit.

Top photo: Gere Mabe, then LAX Tower PPS, checks out the LAX contingency tower during a joint acceptance inspection.

Right: From left--Larry Fay, Chuck Stinnett and Carl McGee from the LAX AFS Technical Support Unit check out contingency tower radio equipment, while (below) a member of the LAX Airport Police Department surveys the airport for security during the Olympic Games. Photos by Y. Mochizuki.



PWC Convention Set

Although it seems only yesterday that female controllers were getting together to establish the Professional Women Controllers, Inc. (PWC), the group is now holding its seventh annual convention. The gathering will be held in Denver's Park Suite Hotel May 2 through 5.

Besides getting together for social events, the members, who include both males and females, will focus on the attainment of personal excellence. Attendees will have opportunities to attend workshops and practice skills in teamwork and communications.



Dempsey Rivero Retires



Dempsey Rivero (left), Engineering Equipment Operator, is presented with his Retirement Certificate by John Gordon, Sector Manager, Honolulu AFS. Dempsey, who was responsible for the maintenance of the Mt. Kaala Access Road, retired on January 3 after joining the FAA in October 1967. The FAA family wishes Dempsey a Very Happy Retirement!

Safety Reporting Program Nears 10th Birthday

With the tenth anniversary of the FAA/NASA Aviation Safety Reporting Program (ASRP) approaching, the agency has announced a minor revision of the provision enabling pilots who report certain hazardous incidents to avoid enforcement penalties.

However, there is no change in the provision for air traffic controllers filing similar reports.

For pilots to avoid FAA enforcement penalties now, they must have a clean record for at least five years prior to the date of the reported occurrence. Previously, they had to have clean records since the beginning of the program. As in the past, the ASRP reports cannot be used as the basis for any enforcement action as the names of the persons filing reports will continue to be protected by NASA. FAA will have to base its actions on independent sources of information.

Other changes in the program include a format revision of NASA's Aviation Safety Reporting System forms. Copies of these forms are being sent to all airmen.



FAA has published another one of those lists of scientific and technical reports that cover everything from aviation medicine to air traffic control. This list includes 51 titles and copies (list only) are available from the Office of Public Affairs, APA-300, in Washington headquarters.