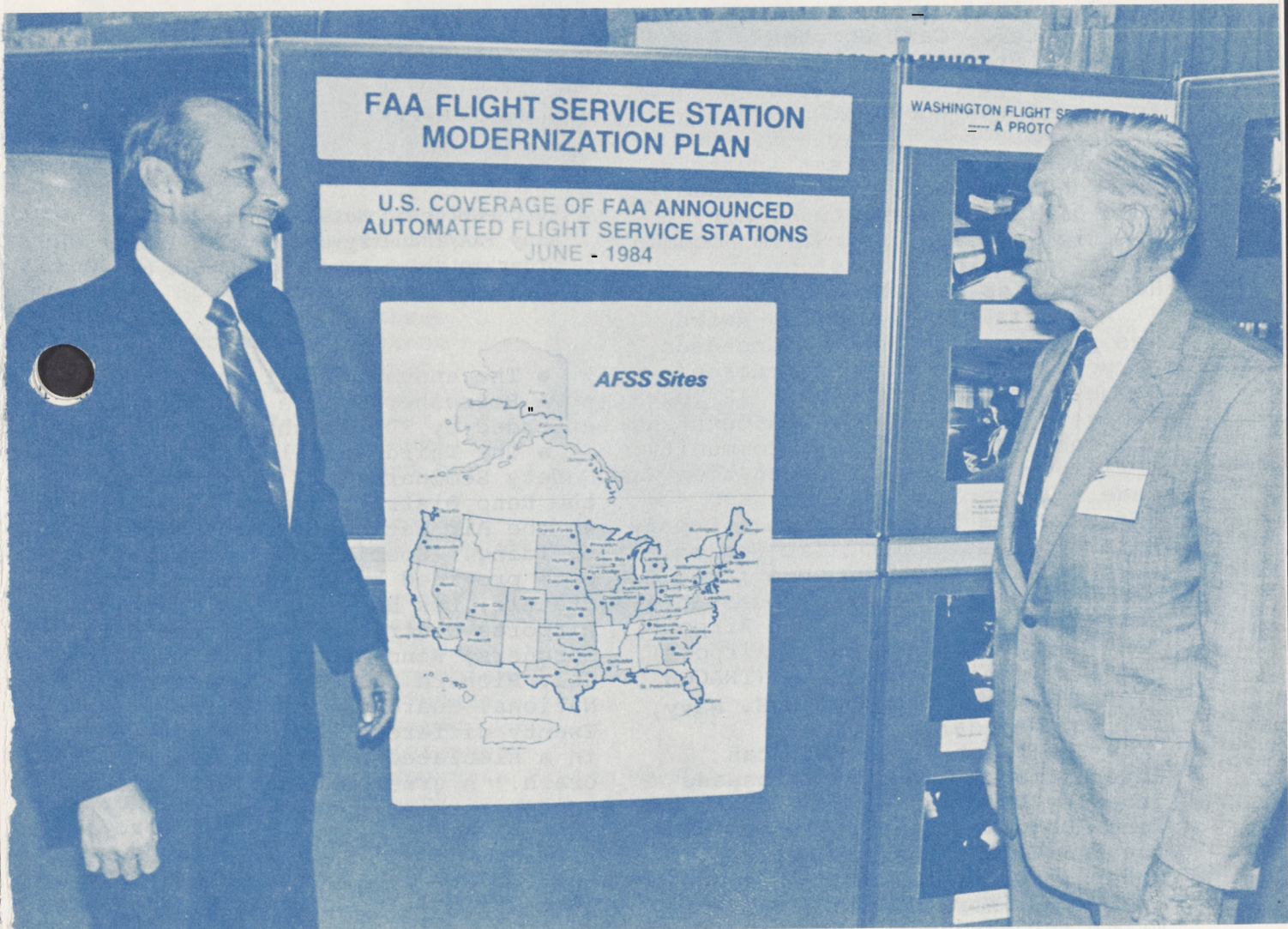




U.S. Department
of Transportation
**Federal Aviation
Administration**

Western-Pacific Intercom



FAA DISPLAY AT RENO

Cover Story

Judging from the amount of material sent to INTERCOM from Reno, it would be safe to say that there was so much going on there last year it's nearly impossible to report it all. We will at least try to give INTERCOM readers a few of the highlights.

- A special program on the 20-year National Airspace System Plan was presented at the Reno MGM Grand Hotel. Carl Borchers, Reno Accident Prevention Specialist, talked about the past, present and future of the accident prevention program and special aviation events in the Reno area. Guest speakers included Joe Budro, Flight Standards Division; Jerry Luce, Air Traffic Division; Dr. Steve Goodman, Aviation Medical Division; and Herman Bliss, Airports Division.

A special Flight Safety Award was presented to George Edmondson, Airport Manager for the Truckee/Tahoe Airport for the past 12 years. George was honored for his outstanding job for the aviation community. He is now retired. Presentation was made by Edge Ritter, Reno FSDO Manager, and Dick Devereaux, Deputy Director, Western-Pacific Region. Also receiving awards were three new FAA Accident Prevention Counselors-- Denise Bright (Carson City Airport); Tony Hesch (Truckee/Tahoe Airport) and AC1 Dennis McLaughlin (TRACON Branch Manager from the U.S. Navy, Fallon, Nevada).

- The first North American International Aviation Aerospace Industry Expo was also held at the Reno MGM Grand Hotel. The FAA had the FAA Flight Service Station Modernization Plan on display at the Expo. Working the display were Carl Borchers, FAA Reno; Bill Palmer, Civil Air Patrol Nevada Wing Safety Officer; and George Mathieu, Public Affairs Specialist from Washington, D.C. who brought the display fresh from its appearance at the Oshkosh Show.



Reno MGM Grand Hotel is the scene of many FAA/Industry-sponsored aviation programs which have the support of the hotel management.

- The annual Flight Instructor AOPA Refresher Course was held and attended by 105 flight instructors.
- The Third Annual Airport Safety Seminars (all airports) in the Reno District area, was held at the Air National Guard Conference building. Special presentations were provided by Dan Dailey, NTSB, Seattle; Les Hopkins, San Francisco Airports District Office; and Carl Borchers, Reno FSDO. Host was Lt. Col. Richard Hoadley, Nevada Air National Guard Safety Officer. Twenty different agencies took part in a simulated off airport/aircraft crash. A great seminar with all groups working together.

COVER PHOTO: Discussing the FAA display are Bill Elander (left), Convention Sales Manager at the Reno MGM Hotel, and George Mathieu, Public Affairs Specialist with the Washington Office of Public Affairs, who brought the display from the Experimental Aircraft Association Air Show at Oshkosh, Wis.

More Reno Doings

A simulated off airport/ aircraft crash was the highlight of the all-day airport safety seminar. Twenty different agencies took part. Some of the organizations were the Reno and Sparks Fire Departments; Reno Airport Fire Department; Reno and Sparks Police Department; four hospitals; three ambulance companies; Washoe County Sheriff's Department; Truckee Meadows Fire Protection District Office; Civil Air Patrol (U.S. Air Force Auxiliary) personnel; R&R Campground personnel; Civil Defense; and a Nevada Air National Guard helicopter from the Army Guard Unit at Reno/Stead Airport. A debriefing was conducted after the exercise at the Nevada Air National Guard and each group had a chance to discuss problem areas and plans for the future. It was an excellent learning experience for all participants.

• The second Annual Mountain Flying Seminar was presented at Mammoth/June Lakes Airport, Mammoth Lakes, Calif. The program was sponsored by the U.S. Air Force, Mammoth Lakes, Mammoth Jet Charters, Mammoth Lakes Lions Club and the Reno Flight Standards District Office. Some of the outstanding speakers were: Clifford Sheker, Aviation Safety Consultant/Educator (retired FAA) from Oklahoma City; Valerie Nutter, Test and Airspace Specialist, China Lake Weapons Center; Carl Borchers, FAA Reno Accident Prevention Specialist; AC1 Dennis McLaughlin, TRACON Branch Manager, U.S. Navy, Fallon; Pete Campbell, AOPA Staff Instructor (retired FAA); Capt. Thomas Bright, Survival Instructor, USMC-MWTC, Bridgeport, Calif.; and Dr. U. A. Sexton, FAA Regional Flight Surgeon. Also in support of the seminar were three Air Traffic Specialists from Sacramento:

(continued on page 4)



The third annual Airport Safety Seminar, Reno, Simulated Off Airport/Aircraft Crash - 1984.

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The Great Reno Balloon Race - 1984.

(continued from page 3)

Mike Fitzgerald, Area Supervisor; John Mombourquette and Karen Fritz, Air Traffic Controllers, and from the Fresno Flight Service Station, William Colbert, Jr. In all, over 1100 pilots attended the three-day Mountain Flying Seminar.

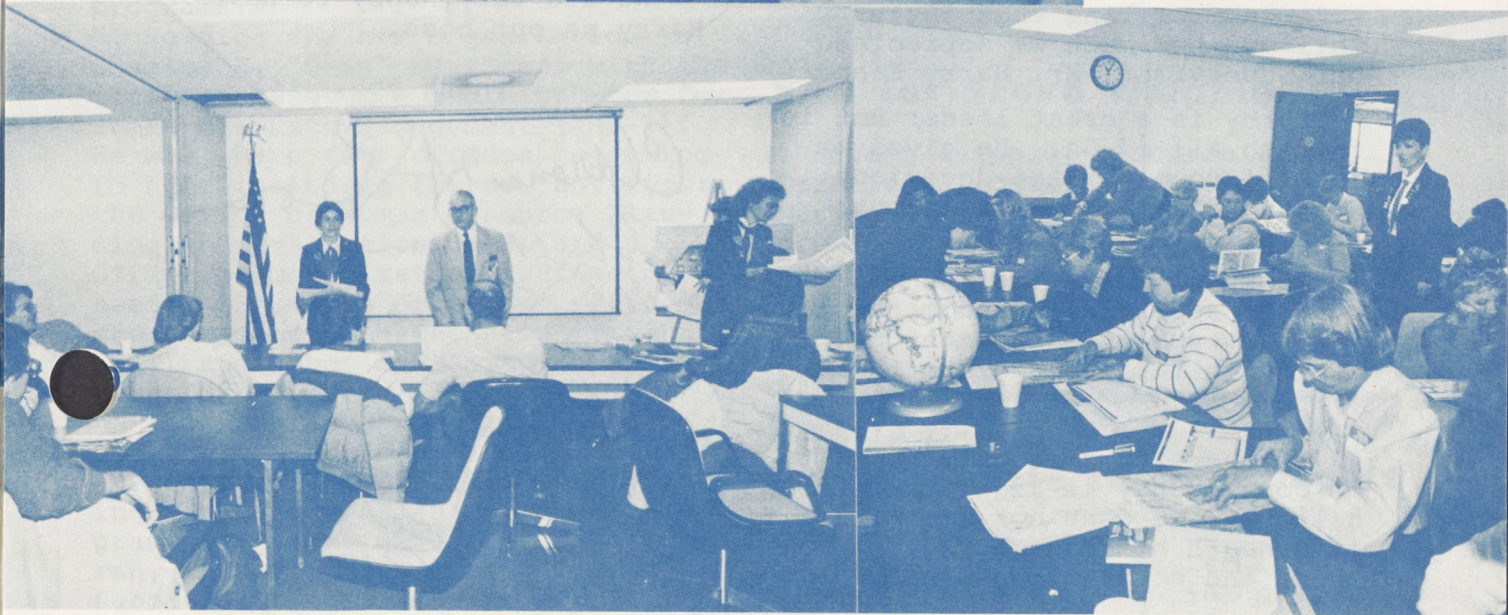
● For the first time, a Special Aerospace Educational Program was on display at the Nevada State Fair at Reno for five days. Operating the FAA booth were Carl Borchers, FAA Reno Accident Prevention Specialist; Bill Palmer, Accident Prevention Counselor and Nevada Wing Civil Air Patrol Safety Officer; and Cliff Sheker (retired FAA).

● The Great Reno Balloon Race took place with 105 balloons from all over the country. The weather and the races were great!

● The 21st Reno National Air Race/Air Show was another outstanding show! Also, 322 pilots had a chance to personally experience vertigo and spatial disorientation in the FAA vertigon from CAMI, Oklahoma City. Dave Hehmeyer, CAMI Instructor, operated the vertigon, assisted by Carl Borchers, Reno FSDO; June Borchers, Accident Prevention Counselor; and Bill Palmer, Accident Prevention Counselor (CAP).



Reno Family Safety Seminar



A two-day Family Aviation Safety Seminar was co-sponsored by the FAA and the Reno Chapter of The Ninety-Nines, the international organization of women pilots. Guest speakers included Sandra Sweeney, 99's Chapter Chairperson and two members of the Reno 99s; Carl Borchers, FAA Reno FSDO; Tom West, Area Supervisor, Reno FSS; Chuck Weinum, Area Supervisor, Reno Tower/TRACON; Dr. Bill Davis, FAA Flight Surgeon, Los Angeles Center; and Earl Morgan, Reno FSDO Maintenance Inspector.

Top photo: Dr. Bill Davis (right), Los Angeles Center Flight Surgeon, receives a Certificate of Recognition from Carl Borchers for his outstanding support and participation in the General Aviation Accident Prevention Program.

Left photo: Jan Bishop (left), Reno Chapter 99s, and Carl Borchers present graduation certificates to the family seminar attendees.

Right: New pilots learn basic navigation from Reno 99s.

Harry Kanarr Honored by Facility Employees

Harry Kanarr, Manager of the Long Beach Airway Facilities Sector Field Office, was recently honored by a Letter of Commendation from his own employees to Harry's supervisor, John Tompkins, San Diego Airway Facilities Sector Manager.

The letter from Harry's own people is a beautiful one and we are pleased to share it with INTERCOM readers:

"We are writing this letter to tell you how much we appreciate our Supervisor, Mr. Harry Kanarr.

"Harry is a great leader and is fair to all of us. He gives us lots of room to make decisions. He has faith and trust in our abilities.

"Harry promotes the new modern type of supervision and management. The new type of management philosophy is far superior to the old system.

"If there is some dirty work to be done, Harry is right there to help us. He does not feel that it is beneath his dignity to get in there and help if he is needed.

Harry is always willing to listen to our problems, whether it be about our job or something personal. He is always willing to offer some suggestions. We have faith in his ability to keep things confidential if it need be.

"We like his way of informing us about any changes of our operations. He is frank about it.

"Harry has a good philosophy regarding our taking of annual leave. All of us can take annual leave anytime, provided we work out a way to provide sufficient manpower to cover the workload.

"He has 'thank-you's' for people who give an extra effort.

"Harry is very knowledgeable of his job. If something comes up

that he does not have an immediate answer for, he will call someone to find an answer.

"Harry is open for changes if it is beneficial to the operation of the system; i.e., people or equipment.

"He is good in the logistics area. He allows us to order a sufficient amount of spare parts. Sometimes an extra spare part can keep an outage from happening.

"We are very happy to have Harry as our boss.

Thank you,

Clarence A. Brown

Bob Arabian

Walter H. Tietz

Walter M. Mays

Walter M. Mays

Mary E. Titherington

Francis V. Hermann

Regional Director Mac McClure delivered the above letter to Harry Kanarr personally. In his own letter to Harry, the Regional Director said, "The Western-Pacific Region views it as highly commendable when a supervisor is appreciated by his employees. The enclosed letter, signed by each member of your staff, superbly expresses their high regard for you as a person, and your interpersonal skills as a manager." The Regional Director concluded by adding, "I also want to recognize the excellent manner in which you carry out your official duties. Thanks, Harry, for demonstrating what good human relations is all about."

(Editor's Note: Harry--your FAA family is extremely proud of you and congratulates you on this fine testimonial!)

New HRM Organization Approved by DOT

Secretary Dole has formally approved the new Human Resource Management (HRM) organization established by Administrator Engen as part of his "people first" concept.

The Secretary's action gives permanence to the HRM structure, which has been operating on a provisional basis for several months, and allows it to move ahead with its various programs.

Heading the new organization is Charles E. "Gene" Weithoner with the title of Associate Administrator for Human Resource Management (AHR-1). He will have four offices reporting to him, including two new entities: the Office of Human Resource Planning and Evaluation (AHP) and the Office of Organizational Effectiveness (AOE). The other two offices are Personnel and Technical Training (APT) and Labor and Employee Relations (ALR).

The interim directors of these offices, selected by Weithoner, are: AHP--Alan Armstrong, previously Acting Manager of APT's Personnel Programs Division; APT--Edward V. Curran, formerly Director, Office of Labor Relations; AOE--Howard R. Richardson, who has been Acting Director of Personnel and Training; and ALR--Joseph W. Noonan, who moves up from the Deputy Director's post in the old Labor Relations office.

Other interim appointments in the new organization are: Charlie Collier, Special Assistant, APT-1, to Special Assistant, AHR-1; Don Rock, Director, Office of Personnel and Training to Special Project Officer; Cindy Zook, Human Resource Specialist to Organizational Consultant; and Lionel Driscoll, Manager, Personnel Management Operations Division to Manager of the HRM Division, reporting directly to Weithoner.



SAA for Steve Whipple

Steve Whipple, Electronics Technician, Battle Mountain, Nevada ARSR, was recently presented a Special Achievement Award for Outstanding Performance. Congratulations, Steve!

Engen Reacts to Indictments

Saying that he was "deeply concerned" about fraud indictments against four Eastern Region employees, Administrator Donald D. Engen nevertheless reiterated his feeling that FAA employees are among the most dedicated and professional in the Federal Government.

"All of us cannot help but be upset and saddened by these allegations. At the same time all of us know that the FAA is comprised of tens of thousands of talented and sincere individuals who continue to do their jobs day in and day out to further the cause of aviation safety."

The agency will not make any official comment on the charges because the case is under litigation. The U.S. Attorney's Office in Brooklyn, N.Y., announced the indictments of three individuals Jan. 30, and said a fourth had pleaded guilty in Brooklyn federal court to charges.





International News

FOR INFORMATION CONTACT ELAINE CARTER, INT'L. AFFAIRS SPEC., AWP-4F FTS: 966-6333

PHILIPPINE CONTROLLERS TRAIN AT HONOLULU

Pictured below is a group of four Air Traffic Controllers from the Republic of the Philippines who recently completed comprehensive formal radar training courses at the FAA Academy, Oklahoma City, followed by two weeks of on-the-job familiarization training at the Honolulu Air Route Traffic Control Center (ARTCC). The Honolulu portion of this international training program was under the competent supervision of Center Managers Tony Giustra and Frank Boyer. The smiling faces indicate a mutually beneficial visit was enjoyed by all!



Left to right = Apocalypses Castro, Tony Giustra (Acting AT Manager, Honolulu ARTCC), Arnulfo Abad, Arminda Mendador, Frank Boyer (Acting Asst. AT Manager, HNL ARTCC), and Michael Mapanao.

Immunity Promised for Minor Infractions

Associate Administrator for Air Traffic Walter S. Luffsey will soon issue a directive prescribing immunity from punitive actions for minor infractions of standards detected by computer-based quality assurance systems.

In a letter to Regional Directors, division chiefs, and all Air Traffic facilities, Luffsey said, "Unfortunately, the use of electronic detection of separation standard infringements has created a disturbing concern in controllers and pilots alike. Both groups are concerned that the electronic detection of these minor infractions will be used primarily as a basis for punitive actions against individuals rather than for system improvement. This is not the intent nor has it been the case in actual practice, even though it may be viewed as such in some cases. I am convinced, however, that action must be taken to try to correct these erroneous perceptions so that all of us can actively support and benefit from our quality assurance efforts.

"Therefore, with the approval of the Administrator and in coordination with the Associate Administrator for Aviation Standards, I will issue a directive very shortly declaring a moratorium on punitive or enforcement actions in computer-detected cases of less serious infractions of the standards. Aviation Standards will initiate a similar approach to computer-detected pilot deviations....

"These actions should be understood as a policy to stress awareness and training in lieu of punitive actions. We want to clearly indicate that quality assurance is directed at system improvement, not individual retribution."



Community Relations Extraordinaire at LAX Tower

The Los Angeles Tower and Airway Facilities Sector got together to enable local youngsters to talk to Saint Nick on Christmas Eve. The second annual "Operation Santa Claus" established "radio" contact with the bewhiskered gentleman as he approached to the southland, and about a dozen boys and girls became believers.

Above Photo: "Developmental" receives On-The-Job training on the "SC" position, observed by Area Supervisor and friend.

Paso Robles Air Show

Mark your calendar for Sept. 29, which is the date for the Annual Paso Robles Air Show. The Executive Air Center opened Feb. 1 and provides a 100' x 100' maintenance hangar and, a top-notch restaurant will be opening soon. If that is not enough to bring you to Paso Robles, there are also 15 wine tasting rooms in the immediate area.



Nels Barritt

Gerald A. "Jerry" Whitaker

We are saddened to report the deaths of two well-known FAA Retirees -- Nels Barritt of San Diego, and Gerald A. "Jerry" Whitaker of Santa Rosa.

From 1973 through 1982, Nels was the national director of The Society of Airway Pioneers. He retired in 1966 as Chief, Systems Maintenance (Airway Facilities) Division in Kansas City. He had also served in the Southwest Region and spent 15 years at Washington headquarters. Nels entered on duty with the Lighthouse Service on June 1, 1931.

Jerry also began his tour of duty with the Lighthouse Service on July 7, 1930, and worked in the Western Region (old 6th Region) prior to 1940. He was a radio operator at Oakland, Calif.; Fernley and Reno, Nev.; Idaho Falls, Idaho; and Billings and Missoula, Mont. He was operator in charge at Superior, Mont.; Baker, Ore.; and Boise, Idaho. He transferred to Fairbanks, Alaska, in 1940 as operator in charge, and then to Anchorage in 1941 as communications inspector. After holding positions of increasing responsibilities, he retired as Chief of the Air Traffic Division. Jerry then returned to Santa Rosa with his wife, Marge, and became very active with FAA Retiree and amateur radio organizations. They were prime movers in putting on the annual Winestompers Reunion in Northern California which is widely attended by FAA retirees and Ham radio operators.

Artye E. Allen

Artye E. Allen has served as the senior legal and administrative assistant in the Office of the Regional Counsel, Western-Pacific Region, since 1976. All who shared her presence were impressed with, and benefited from, her quiet assurance and tireless dedication. On Friday evening, Jan. 25, after an illness, Artye made the transition to another dimension of spiritual eternity. She is survived by her husband, Dick, and other family members, to whom we extend our deepest sympathy. The Artyes of this world can never be replaced = nor can they be forgotten.

1984 Flight Assist Figures Issued

FAA's air traffic control specialists not only provided more life-saving flight assists last year than they did in 1983, they made each one count for more.

According to Air Traffic's Quality Assurance Division, controllers and flight service station specialists helped 1,069 aircraft in trouble in 1984, which was up six percent from the previous year's figure of 1,005. But the number of people on those airplanes was up 20 percent, from 2,323 to 2,852 last year.

Terminal facilities were responsible for 467 assists, or 43.7 percent of the total. Flight service stations handled 404 assists and en route centers the remaining 198.

FAA INTERCOM is published weekly for Western-Pacific Region employees of the Department of Transportation/Federal Aviation Administration by the Public Affairs Office. Articles and black and white photographs should be sent to Barbara Abels, Editor, or Beth Caughey, Assistant Editor, AWP-5, 213/536-6431 or FTS 966-6431.

Jack Patrick Retirement Party Richard Miyashiro Presented SAA

A retirement party for Jack Patrick will be held on Feb. 23 at The Hacienda located at the intersection of Hwy 99 and Clinton St. in Fresno, CA. A maximum of 60 tickets will be sold on a first come basis. Please send a check for number of tickets desired at \$15 each. Cocktail hour, 5 p.m. and buffet dinner, 6:30 p.m. A donation of \$5 for a gift for Jack is requested. Please send requests for tickets and make checks payable to: Jack Patrick's Retirement Party, Flight Standards District Office, 4955 E. Anderson, Suite 110, Fresno, CA 93727. Requests for tickets after Feb. 18 will have to be picked up at the door.



Wally Ward, Jesse Pea and Harvey Plourde to Retire; 19 Years of Service

Wally Ward, Los Angeles Airway Facilities Sector Manager is retiring on March 1 after 38 years of Federal service. Also retiring from the sector will be Harvey Plourde and Jesse Pea. A combined luncheon will be held in their honor on March 1 at the Cockatoo Inn, 4334 West Imperial Highway, (Coronet Room), Los Angeles, at 11:15 a.m. The cost is \$14 per person, which includes lunch, tax, tip and gift. Contact Jim Loughheed or Yukio Mochizuki, Los Angeles Sector, at 215-2130 or FTS 983-2130.

Greetings From The East Coast

Wedding bells rang on Jan. 26 for Mary Ann Presson and Rich Miglietta. They both want to thank everyone for the fantastic send-off they were given when they left the Western-Pacific Region and want all to know they are enjoying the East Coast but miss the esprit de corps of the Western-Pacific Region people.

Richard "Kino" Miyashiro (right), Communications Technician In-Depth, Honolulu AFS, receives a Special Achievement Award from Acting Sector Manager, Dan Sato. Kino played a key role in the commissioning of the new Honolulu Tower -- particularly the Integrated Communications Switching System. Because of his expertise with the ICSS, Kino is being detailed to APM-500 in Washington to help integrate the ICSS at Pittsburgh and Miami. Congratulations to Kino on this well-deserved award.

John Hesla Retires

John Hesla, Airway Facilities Division, Electronic Engineering Section, has retired after 31 years of service. John began his government service with the U.S. Army, followed by a tour in the Air Force before coming to the FAA. John was recognized for his expertise in radar systems throughout the agency. He was awarded a Special Achievement Award at his retirement luncheon which was celebrated with many friends and his beautiful wife, Delores. The FAA family wishes John a happy retirement.



U.S. Department
of Transportation

**Federal Aviation
Administration**

Office of the Administrator

800 Independence Ave., S.W.
Washington, D.C. 20591

February 11, 1985

TO ALL FAA EMPLOYEES:

As we start this new year, a year brought sharply into focus by the inaugural events and the words of our President, we of the FAA can face 1985 with pride. We are a technical agency, one upon which depends the air commerce of this Nation. We accept this charge with considerable pride and yet humility. To meet that responsibility, which rests on each one of us, we must strive to achieve our stated FAA goals for 1985. I would like to add a few personal objectives for each of you:

1. We should always remember that each man and woman in the FAA is a special person who deserves to be treated as such and as an equal.

2. Beyond acknowledging performance that meets our standards, we should look for each person who makes contributions above those normally expected. They should be singled out and recognized for their contributions.

3. The bottom line for each of us is service--useful service to the public. We should take every opportunity to be sure that we achieve this. We should regulate with objectivity and for a good reason. We should provide direction and information in a reasonable and easily understandable manner.

4. Internally, we should strive to improve our responsiveness in providing services to the public. We should simplify administrative procedures and speed up the delivery of the final product, whether that be a letter, a license, a certificate, or a verbal response.

5. Safety results from training and good operating procedures. We should never forget that safety also results from good and timely decisions that are clearly articulated. Each of us needs to rededicate ourselves to excellence in our daily work. The product inevitably will be increased safety.

The FAA is now embarked on a number of highly significant projects: we are implementing the National Airspace System Plan to provide improved facilities and equipment; we are developing an Air Traffic Operations Plan which will provide a means for improved use of our facilities and equipment; we are conducting the General Aviation Safety Audit; and, finally, every single day, we are providing services in the areas of certification, licensing, aeromedical assistance, air traffic control, and facilities and airport support, as well as many other vital services.

I want to convey to each and every one of you my sincere admiration and respect for our significant joint achievements in 1984. Now, we need to move forward as dedicated public servants to achieve together even greater accomplishments in 1985. I have every confidence that we can and will do just that.

Donald D. Engen
Administrator