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Western-Pacific Intercom



AIR TRAFFIC MANAGER SETS AWP MILESTONE

Cover Story

The words were a little different. Most of the signatures had changed. The message was still the same -- Sam Fabela, manager of Santa Rosa Tower, had done it again!

For the second time in four years he had received his second letter from two separate controller crews. The first--A Letter of Appreciation--dated March 25, 1979. The second--A Letter of Commendation and Manager Award--dated December 15, 1983, sent to Regional Director Mac McClure.

Early this year, the Regional Director arrived in Santa Rosa to personally present Sam with his copy of the Commendation letter. He also honored Santa Rosa Tower controllers at the same time by informing one and all involved that he could not improve on their letter to Sam.

In addition, a dinner was held at one of Santa Rosa's finest restaurants in Sam's honor where he was presented with an engraved plaque by his crew members.

We know that the rest of the FAA Western-Pacific family would like INTERCOM to share the text of these two letters to Sam Fabela:

Letter of Appreciation

"During the time that you have been chief of Sonoma County Tower, we have never had less than your full support in the operation of this facility. Any time any of us had a problem, be it professional or personal, we felt secure in the knowledge that we would get complete, professional leadership and guidance from you. You have the rare ability to remain effective in your public relations duties without the normally resultant alienations. You continually demonstrate genuine human concern for everyone. We are grateful to work for and with such a capable, dedicated professional. We wish to express our appreciation for your efforts.

(signed) TR EN JS DD DN WS
MT MR."

Letter of Commendation and Manager Award

"We, the controllers of Sonoma County Tower, want the Western-Pacific Region and the Federal Aviation Administration to know that we are presenting our tower chief, SAM D. FABELA, with an award for sustained excellence as an Air Traffic Manager.

"The Federal Aviation Administration can benefit from his extraordinary examples in real Human Relations. Mr. Fabela never provides less than his total support and dedication as the leader of this facility. He is a constant inspiration and exhibits genuine care for his employees and the Federal Aviation Administration.

"We believe Sam's superior performance is worthy of special recognition and want a copy of this Letter of Commendation to be placed in his Official Personnel File. We, the undersigned, are proud to be his team.

(signed) DD AT FB RC MT
RK SK AM."

Cover Photo: Sam Fabela (right) is congratulated by Regional Director Mac McClure. Cover photo by Anna Rucker.



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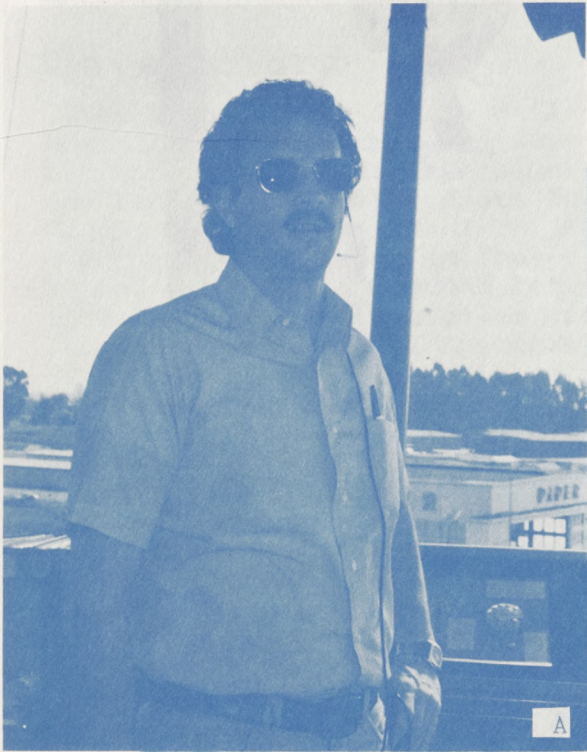
Sonoma County Tower Staff

Some of the Sonoma County
Tower staff are:

Above: Air Traffic Control
Specialist (Developmental)
Dan Jenkins (left) and
Air Traffic Control
Specialist (Developmental)
Frank Budge.

Left: Eric Mercer, Air Traffic
Control Specialist and recent
recipient of a Quality
Within-Grade Increase award.

Photos by: Anna Rucker.



More Tower People

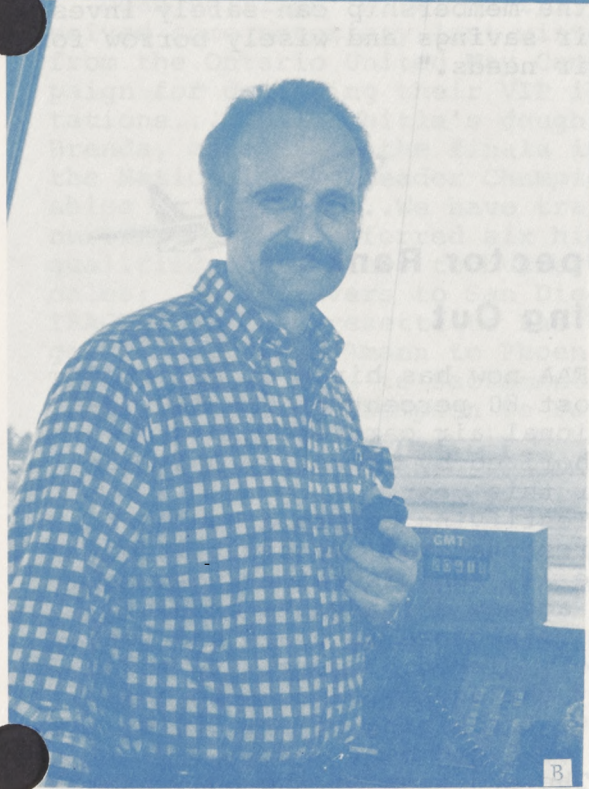
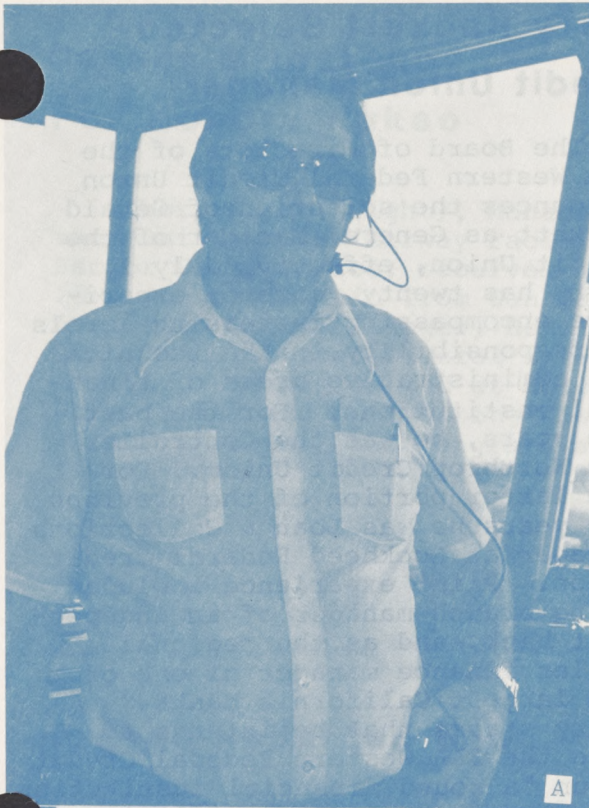
More Sonoma County Tower staff are:

A--Ron Brust, Air Traffic Control Specialist (Developmental)

B--Aurora Mahan, Facility Secretary.

C--Renette Gallo, Air Traffic Control Specialist.

Photos by Anna Rucker.



Still more Sonoma County Tower staff:

- A--George Daniels, Air Traffic Control Specialist.
- B--Mel Tindall, Air Traffic Control Specialist.
- C--Howard Snook, Air Traffic Control Specialist.
- D--Anna Rucker, Air Traffic Control Specialist and recent recipient of Special Achievement Award for outstanding achievement in Human Relations.

What Are Your Views

For the first time in FAA's history, every employee now has the opportunity to express his or her views to top management. Starting June 27, FAA workforce opinion survey questionnaires were mailed to employees at their home addresses.

Among other things, the survey contains questions designed to provide an overview of how employees see the agency today. In addition, it will determine employees' feelings about their supervisors and about their involvement in decision-making.

According to Dr. Dave Schroeder of FAA's Civil Aeromedical Institute, results of the survey will be ready for INTERCOM publication in September. However, he cautioned that this date can be met only if employees return the surveys as soon as possible (within five days of receipt). If you have not yet completed and returned your survey, please do so immediately. Additional copies of the survey are available in the Personnel Division for anyone who didn't receive a survey in the mail. Dr. Schroeder added that even though the survey forms were sent to employees' homes, those who wish may complete them in the office during work hours.

He explained that employees are not required to give their names on answer sheets, but they are asked to identify their facility or organization. This information will enable results from these units to be worked up into highly specific feedback.

The reports on the individual organizational units will be worked up after the overall national report is released. They are expected to be available sometime next fall.



Jerry Hackett Selected Credit Union Manager

The Board of Directors of the FAA Western Federal Credit Union announces the selection of Gerald Hackett as General Manager of the Credit Union, effective July 1. Jerry has twenty years of experience encompassing increasing levels of responsibility in the technical and administrative areas of financial institutions. For the past two years, he was the Controller for Northrop Credit Union. For the latter portion of the previous six years he was Loan & Collections Manager at Lockheed Federal Credit Union. Prior experience included being branch manager of an independent bank, and as the regional dealer finance manager of one of the largest California banks. Jerry states that he intends to make the FAA Western Federal Credit Union "a sound financial institution so the membership can safely invest their savings and wisely borrow for their needs."



Inspector Ranks Filling Out

FAA now has hired or selected almost 80 percent of the 166 additional air carrier inspectors authorized by Secretary Dole earlier this year.

Testifying before a House of Representatives subcommittee on June 14, Administrator Engen said the agency already has brought 76 new inspectors on board and tentatively picked 53 more. He added that the agency expects to complete the hiring of all 166 by the end of September.

The addition of the new inspectors will bring the total workforce to 674.

Career Milestone For Noboru Nakao

Noboru Nakao (right), Manager of the Maui Nav/Comm Airway Facilities Sector Field Office, receives his 25-year service pin from Dan Sato, Assistant Sector Manager, Honolulu AFS. Nobu entered Federal service in 1958. He has worked at Molokai, Wake Island and Maui during his career with the FAA. Congratulations, Nobu!



Fresno Radarcab Gab

Dean Phillips' wife, Cheryl, received some notoriety last winter from the Ontario United Way Campaign for designing their VIP invitations.....Bill Whitla's daughter, Brenda, made it to the finals in the National Cheerleader Championships in Dallas.....We have trained, nurtured and transferred six highly qualified controllers to busier locales: Phil Stivers to San Diego TRACON, Roxane Bresette to Las Vegas Tower, Duane Amann to Phoenix TRACON, Steve Hays to Sacramento TRACON and Glenn Thompson to Bay TRACON. Leaving shortly is Mike Bullington to Sacramento TRACON... ..Congratulations to Harry Baird, Don Pilfold and Ken Mercier for their Quality Increase Awards, and to Ron Rawlings and Hal Mortensen for their Special Achievement Awards.....Best wishes to our newlyweds, Mike and Leata (nee Augustin) Farrell (formerly of Palo Alto Tower).....Hooray also to our First Place League Bowling Champions: Monte Starr, Scott Lang, Don Pilfold and Jack Stemper. Scott Lang and Don Pilfold also won First Place at the Rancho Canada Golf

Tournament in May.....The "Spirit of Fresno" (the only remaining flying M1 Ryan) flew for the first time in over 40 years at a recent Fresno airshow. The aircraft is an unmodified version of Lindberg's Spirit of St. Louis and will be permanently displayed at the Fresno Museum of Arts & Sciences.....An area-wide FAA picnic was held on June 21 at Clovis Lakes Park featuring the first annual Grudge Softball Game between tower personnel and FSS/AFS/GADO/weather service contenders.....John Manuszak and Bill Whitla helped man the temporary tower at the Antique Fly-In in Merced, and Mel Turner and Ed Harvey added their control expertise to the temporary tower at the Porterville Airshow.....Mike Reynolds, having attended a number of facilitator courses, assisted in conducting a Human Relations Seminar in Reno in May and planned another one in San Diego in June. Many thanks to the regional HR Staff and Training Branch for scheduling a number of classes in the Fresno area the last few months, permitting a large number of our people to attend.

FOIA Information

A reminder from the Regional Counsel's office to all Regional Office Divisions and Staff Offices - correspondence dealing with requests made under the Freedom of Information Act is to be handcarried to the appropriate office. This includes requests received by one division or staff office but which actually require responses by a different division or staff office. Such correspondence should be accompanied by FAA Form 1360-35.

Change In Relocation Allowances

Notice WP N 1500.81/NM N 1500.70 announced improved changes to relocation allowances and entitlements for employees who are transferred to a new duty station under a permanent change of station move. The changes are applicable for employees whose effective date of transfer is on or after Nov. 14, 1983. Any employees who have effected a permanent change of station and their reporting date at their new duty station was on or after Nov. 14, 1983, should promptly submit an amended travel voucher in accordance with the new allowances and entitlements. For more information, refer to the Notice cited above.

Concord Tower Scheduling CPR Classes

All personnel at Concord Tower have had their CPR training and are authorized to perform CPR. There are three people at Concord Tower that are instructing in CPR techniques and the tower is sponsoring classes for the local fixed base operators. Two classes are already scheduled and there is interest in scheduling additional classes.

Civilair News

Have you visited the Civilair Desk recently? We have some new items for sale. Tee shirts and polo shirts with the FAA emblem on them, available in three colors: white, blue and tan; and in small, medium, large and ex-large sizes. We also have some items with the Los Angeles 1984 Olympic logo-- these include pins, pens and pencils. In addition, there is also a new supply of various Pentel pens. The Civilair desk is located in the FAA Credit Union office on the fourth floor of the Regional Office. Jane Presba, our Civilair Representative, is at the desk from 10 a.m. to 2 p.m. on Mon., Tues., Thurs. and Fri. Come see her--she'll be happy to see you! Don't forget to bring your film to be developed.

Also, for all your personal travel needs, Civilair is pleased to announce the services of a travel consultant--Jacquelyn L. Wines. Jackie is a representative for the Apollo Travel Service, a fully computerized travel agency, and can arrange for all your Hotel, Car Rentals, Tours and Cruises, Domestic or Foreign. THERE ARE NO CHARGES FOR ANY OF THESE SERVICES! Jackie will be at the Civilair desk in the FAA Credit Union office on the 4th floor of the Regional Office every Wed. from 10 a.m. - 2 p.m., phone no. 213/643-8526. She can be reached other days or evenings at 213/534-1735. Jackie will be happy to take care of all your vacation and/or travel plans. In addition, you'll get the lowest available fares and complimentary ticket delivery.

Alcoholics Anonymous Meetings at R.O.

Alcoholics Anonymous meetings are being held at the Regional Headquarters. Both old and new members are welcome. For information, please call Anne Clayton, Aviation Medical Div., Ext. 6300.

L. A. Tower Talk

Congratulations are in order to many Los Angeles Tower folks: Richard Pfahler and David Dodd have been selected as controllers at Los Angeles TRACON. They'll be leaving in September.....Richard Pfahler is soon to be married and will honeymoon in Mexico.....Bob Peterson received a Letter of Commendation for his work as the Quality Assurance Specialist..... Jon Musser, Area Supervisor, received a ruby 25-year career service emblem. Emerald charms went to Carde Hardy, Administrative Assistant and to Mary Haynes, Air Traffic Control Specialist, for 15 years of service.....Charley Hogan is certified on Ground Control; Dale Winter and Mike Roundtree on Gate Hold, and Sheridan Ellis and Tony Maranto on Clearance Delivery/Flight Data.....Pete Carey, Area Supervisor, has just returned from a week in Carmel at Management Team Action.....The Tom Bradley International Terminal was dedicated in June.....Laurel Macurda sold quite a few "LAX" tee shirts to people on the airport and controllers.....We wish to welcome our two newest controllers from Ontario Tower, Mike Darling and Ron Schilling.

FS Division Awards

The following Flight Standards personnel recently were presented awards: 15-Year Career Service Emblem - Angie Howdershell, AWP-203; Letters of Commendation - Laura Penzes, James Dickson, LeRoy Blum, Carolyn Boor (2), Thomas Sheridan, Margaret Pritchard, Ted Lacara, David Colvin and R. C. Morton, Riverside General Aviation District Office (GADO); Chester Slawinski and Vernon Erfurth, Los Angeles Flight Standards District Office (FSDO); Larry Perkins, Fresno GADO; James Denniston, San Diego FSDO; and Alberta Brown, Van Nuys GADO; Quality Increase Awards with Outstanding Ratings - Michele Lansford, Long Beach FSDO and Patricia Orcutt, Honolulu FSDO; Special Achievement Award with Outstanding Rating - Tsugio Ruth Amamoto, San Francisco Air Carrier District Office (ACDO); Letters of Appreciation - Nina Nance, Angie Howdershell, Barbara Adams and Martha Hewlett, AWP-203; Robert Gallimore and Charles Harman, AWP-220; Alfred Ruggeri, Jr., Long Beach FSDO; Gerald Parrott, Riverside GADO; Joseph Green, Rodger Grunert, Lloyd Tincher, Thomas Shelok and Robert Palmer, San Francisco ACDO.

Jack Dimmick Presented Award

Jack Dimmick (left), Electrician, Hangar Maintenance Unit, was recently presented a Letter of Commendation by Wally Ward, Los Angeles Airway Facilities Sector Manager.





Pat Morita Receives Award

Pat Morita (right), Administrative Officer, Honolulu ARTCC Airway Facilities Sector, recently received a Certificate of Quality Within Grade Increase based on an outstanding performance rating from Sector Manager John Gordon. Pat is a key member of the Sector staff and is also a very dynamic person. Part of her award was based on her ability to provide positive guidance to management. Congratulations!

FAA to Launch GA Audit

FAA will begin a comprehensive safety audit of the general aviation industry beginning this summer. Its purpose is to gauge the effectiveness of FAA's GA regulations for aircraft, operators, maintenance, and operations.

The inspection comes on the heels of the highly successful National Air Transportation Inspection (NATI) program, which covered the 327 air carriers with over 13,000 separate inspections. However, it represents an even more ambitious undertaking because of the size of the general aviation community and the scope of its operations.

Given the huge logistical dimensions, the GA safety audit will span a 12 to 18 month period and will be carried out, step-by-step, through seven major areas: contract operators; pilot schools; flight instructors; on-demand air taxis; repair stations; maintenance surveillance on aircraft affected by noise policy; and mechanics holding inspection authorizations.

The inspection will focus first on Part 125 contract operations of planes such as 707's and DC-8's that are scheduled to be phased out at the end of 1984 unless they can meet noise regulations. The agency also plans to scrutinize pilot training programs.

FAA Wins Video Award

The FAA Headquarters Office of Public Affairs recently was awarded the Federal Government's equivalent of an "Oscar" — first place in the videotape category of the National Association of Government Communications' Seventh Annual Gold Screen Competition. This videotape was made for, and in cooperation with the Rotorcraft program Office in Aviation Standards.

The videotape prize went to FAA's entry entitled, "A View of Tomorrow—The FAA Rotorcraft Master Plan." The FAA's winning effort was among 90 videotape submissions from various Federal, state, and local government organizations. Entries came from U.S. outfits in such far-flung locales as Crete, Alaska, and Korea.

"A View of Tomorrow" maps out in lively fashion the agency's plans for increasing the scope of rotorcraft aviation by creating an adequate system of VFR/IFR heliports and airways, improving rotorcraft safety, and keeping pace with advancing technology. The various segments of the videotape are held together by interviews with children from Maryland's Kensington Day Care Center that yielded funny and perceptive responses about what makes helicopters work and what their future holds.

Sacramento AFS News

We are happy to welcome the following to Sacramento Airway Facilities Sector: Dave Fay, Electronics Technician, McClellan ARTS Sector Field Office; Marian Gilbreth, Upward Mobility General Supply Specialist; John Barnicoat, Electronics Technician, Stockton Radar/ARTS Sector Field Office Unit; and Chick King, Manager, Sacramento Sector Field Office.

Congratulations to Don Wolfe, Motor Vehicle Operator at Sacramento Sector Field Office, on his recent retirement after 24 years and 11 months of service. We wish Don and his wife very happy retirement years.

Career Service Emblems were presented to: Bob Mueller, Mather Sector Field Office, and Ken Heintzelman, Beale Sector Field Office Unit, each of whom have completed 25 years of service.

A group Special Achievement Award was presented to several employees for their contribution to the ASR-8/ATCBI-5 installation at McClellan. The recipients were: Jim Dorman, Electronics Technician; Don Endersby, Maintenance Mechanic; Jerry Marta, Radar/Automation Training Relief; Tom Murphy, Electronics Technician; Gene Santiago, Environmental Systems Technician; Herb Westerman, Systems Performance Specialist; and John Williams, Environmental Technician-in-Depth.

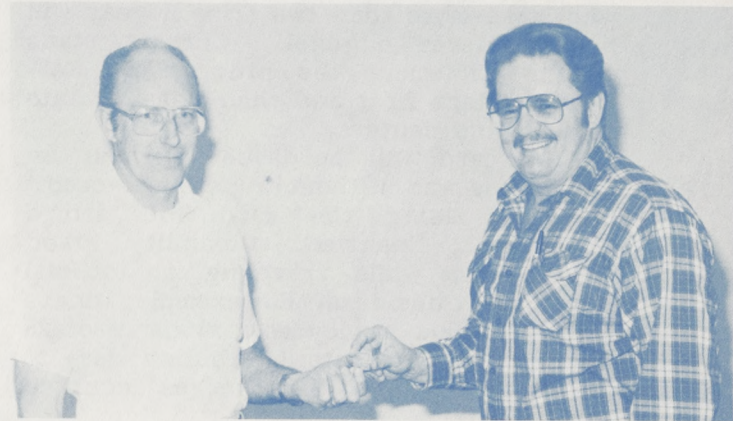
Quality Increase Awards with an outstanding rating were received by Don Gross and Jim Stover, both Electronics Technicians from the Sacramento Sector Field Office.

Letters of Commendation were given to Don Wolfe, Motor Vehicle Operator, from the Sector Manager for the many special projects he completed during his FAA years, and Henry Bertuleit, Assistant Manager for Program Support, from Regional Director, Mac McClure, for his contributions to the assessment of first-year human relations efforts in collaboration with the HR Resource Team.



Marion Dittman Receives SAA

Marion Dittman (above right), Los Angeles Flight Standards District Office inspector, was recently presented a Special Achievement Award with an outstanding rating by Donald Best, Manager. Congratulations!



25 Years For Jack Olsen

Jack Olsen (above right), Manager, Tonopah Airway Facilities Sector Field Office, was recently presented his 25-year Career Service Emblem by Dean DeShazo, Manager, Las Vegas AFS.

New Deputies Named

John S. Kern, who has been the Deputy Director of the Office of Aviation Safety for the past two years, is now Deputy Director of the Office of Flight Operations. Kern, a military pilot and briefly an airline pilot with Northwest Airlines, joined the agency as a controller at the Minneapolis Center in 1970.

Also promoted to a position of Deputy Office Director is Joseph Pontecorvo. He moved up from manager of the Aircraft Maintenance Division in the Office of Airworthiness to AWS-2. Pontecorvo was also briefly an airline pilot. He flew for Rainbow Airlines, Union Southern Airlines. He then worked in the maintenance organization of National Airlines before joining the agency in November 1959 as a Principal Maintenance Inspector in the Western Region.

GI Credit Cards Coming

The General Services Administration (GSA) has awarded a competitive bid contract to the Diners Club to issue charge cards to eligible employees within the Federal Government. All employees who make more than two trips a year will be considered eligible. Current plans are to implement the program at FAA Headquarters first and then phase it into regions and centers.

The card will be issued without an annual fee and without a personal credit check. Using the card will afford employees financial flexibility and convenience while traveling on official Government business. For example, Diners Club will allow employees a maximum of 25 days from their statement billing date to personally pay for the charges incurred during a trip.

Travel advances will still be available for situations or expenses for which the charge card is inappropriate.



ATCA Announces 1984 Scholarships

The Air Traffic Control Association has announced that it will again award college scholarships totalling \$10,000 at its 1984 convention, October 8-9 in Dallas, Texas. Two awards will be given to FAA employees and/or to employees in other aviation related professions who are already enrolled in a college or university. Two others will be for students enrolled in a college level aviation related program.

The 1983 scholarship winner was Patricia Washburn, an air traffic control specialist at the Redmond, Ore., Flight Service Station. When asked recently about what the scholarship had meant to her, she said, "It was much more than just a financial gain. It was someone saying, 'We believe in you, and we know you can do it'." In addition, she added, "The Scholarship as well as FAA's program for getting college credit for work and training experiences has enabled me to accelerate my program, and I expect to be finished this year."

First Unrestricted MLS Dedicated in Michigan

The first public use, unrestricted Microwave Landing System (MLS) in the continental U.S. was dedicated recently at Wexford County Airport in Cadillac, Mich.

The system is one of three purchased by the state of Michigan for installation at airports which do not meet the traffic criteria for a federally-funded system. Also scheduled to get equipment are airports at Sturges and Bellaire.

All three MLS installations will be operated and maintained by the state. However, they will be certified and flight tested by FAA.

The agency also cooperated with the state of Alaska in the commissioning of the MLS at Valdez last year. But that system is restricted to STOL aircraft.

Earlier this year, FAA awarded a \$90.6 million contract to the Hazeltine Corp. for the procurement of 172 FAA MLS units. Deliveries are set to begin in the summer of 1985.