



**U.S. Department of Transportation**



# **National Transportation Library Update, Transportation Librarians Roundtable, December 2025**

- Provided copies of ROSA P content to Internet Archive and FHWA Library
- Four staff departures in 2025
- Surface transportation reauthorization bill in Congress due by 9/30: <https://transportation.house.gov/surface-transportation-reauthorization/>
- BTS modernization initiative continues in 2026
- Representing BTS/NTL at TRB in January
- Continued NTL Monthly Report Newsletter to BTS management and NTL staff in 2025

- . Reference and Outreach Activities: Rosalyn Alleman
- . Acquisitions: Tyler Evans
- . National Transportation Archives & Special Collections: Eden Orelve
- . Cataloging, Metadata, and ROSA P: Beth Burnett



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# Reference and Outreach Update

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# Overview



U.S. Department  
of Transportation

- . Reference Activities
- . Knowledge Management
- . Transportation Librarians Roundtable
- . National Transportation Knowledge Network
- . GLAM career fair

# Reference Team

- Responded to web form emails (2/3 of total), chats, calls and voicemails from DOT staff and the public (about 2700 tickets for year ending 11/30)
- Customers can contact us via <https://transportation.libanswers.com/> (Springshare CRM) and 800-853-1351.
- Most handled by reference librarians Charlotte Gavin and Vicki Milam

# Reference Team

- Responded to research and literature review requests from DOT staff (Rosalyn)
- Filled 262 ILL requests from DOT staff for year ending 11/30 (Vicki and Charlotte)
- Reached out to DOT new staff in OST-R about NTL resources (January)
- Gave presentation to DOT staff during National Library Week about services NTL offers (April)

# Reference Team

## Knowledge Management

- Created 3 new FAQs in our public knowledgebase (LibAnswers) at <https://transportation.libanswers.com>
- 23,000 hits on knowledge base in 2025
- All FAQ content reviewed and links checked—39 FAQs edited
- Updating “Finding Transportation Statistics” brochure: <https://transportation.libanswers.com/faq/402641>
- Updated DOT internal specialist contacts list as needed
- Updated list of BTS group email addresses



# Transportation Librarians Roundtable

- Took over as co-host after David Gansz retired
  - Updated TLR LibGuide with webinar information each month: <https://transportation.libguides.com/TLR>
  - Posted announcement of TLR the Tuesday before
  - Handled TLR dry runs with speakers before the monthly webinars
  - Recorded webinars and took attendance, organized files
- TLRs can now be found in ROSA P (in their own collection) at <https://rosap.ntl.bts.gov/browse/collections>**

# National Transportation Knowledge Network

- Served as coordinator for the last 4 years
- Scheduled meetings, managed NTKN calendar:  
<https://transportation.libguides.com/NTKN>
- Prepared for and hosted Coordinating Committee and All-Member Meetings
- Took minutes for Coordinating Committee and All-Member Meetings
- Hosted NTKN Meet-and-Greet monthly
- Helped set up/update LibGuides as needed
- Managed New Transportation Librarian Mentoring Program—4 new matches in 2025!

# GLAM Career Fair

- Hosted by Univ. of Illinois library school
- Member of panel discussing jobs in government libraries
- Gave presentation about NTL and the types of jobs our staff do, answered student questions
- 10-minute individual sessions with students
- Opportunity to advertise open positions