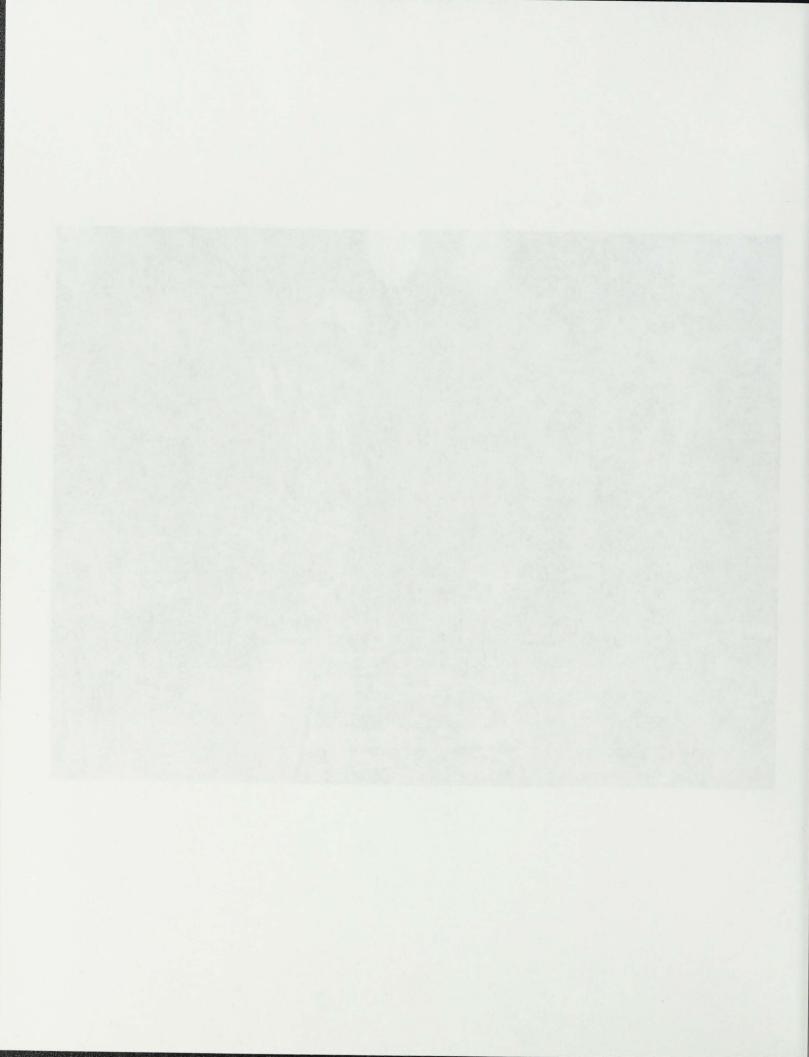
# CHAMPIONS OF FTA



# CFAMPHONS







# A Message From the Secretary

AS WE CONTINUE TO COMMEMORATE THE 40th year of federal investment in transit assistance, and as we celebrate the many accomplishments of the U.S. Department of Transportation's Federal Transit Administration (FTA), I want to thank you—each and every FTA employee—for the immeasurable contributions you have made to transportation, and to the Nation.

Last year, Americans took more than nine billion trips on public transportation, the highest level since the advent of the federal transit program. Safe, efficient, reliable public transportation improves the quality of life for all and helps protect the environment. Each of you has contributed to this progress and to making the department's ONEDOT vision a reality.

Today, we recognize and honor those outstanding FTA award recipients for their exceptional contributions toward achieving our ONEDOT vision for the 21st century. We commend those who have worked with vision for vigilance and whose outstanding achievements will continue to help rebuild America. Your gifts and talents have helped to make a difference all across America.

To each and everyone of the FTA staff, let me say, again, "Thank you" for your dedication, commitment and service to fulfilling our departmental purpose.

On behalf of President Clinton and Vice President

Gore, let me also convey our sincere appreciation for your continued federal commitment and distinguished service to America. As the result of your hard work, loyalty, and commitment to always do your best, America's best days are truly yet to come! Congratulations.

Rodney F Slater



## A Message from the Acting Administrator

TODAY WE CELEBRATE THE ACHIEVEMENTS OF the Department of Transportation's Federal Transit Administration (FTA) staff for fulfilling the Department's vision of building transportation systems worthy of America. I applaud your support, hard work and everything that you do to ensure that transportation is a priority throughout the country. You all deserve a hand!

I greatly appreciate the outstanding contributions you have made to help America's communities by creating better ways of improving transportation systems as well as providing basic mobility for millions of Americans. As we continue working together as ONEDOT, let's strive to inspire each other to focus on tomorrow's transportation goals today!

We honor and recognize those outstanding FTA champions here for their exceptional contributions toward meeting the transportation challenges of the 21st century. We commend those who have demonstrated significant and superb contributions toward achieving the mission and the vision of the FTA.

Because of your hard work, allegiance and exemplary achievements, we are known across America as leading the way to transportation excellence in the 21st Century. We sincerely congratulate each of you and thank you for your strides toward improving public transportation for America.



To all FTA employees, and to those FTA Champions honored today, thank you for a job well done!

Nuria I. Fernandez

### "Champions of FTA" 2000 Awards Ceremony Order of Ceremony

Musical Prelude

The National Anthem ..... Vocalist, Andrew Robinson, FAA

Address . . . . . . Nuria I. Fernandez

Acting Administrator

Musical Selection . . . . . . . . . . . . . . . . . Vocalist, Andrew Robinson, FAA

Presentation of Awards

Honorary Awards (To be announced by Acting Administrator Fernandez)

Strategic Plan Outstanding Achievement

Supervisory Excellence

Making a Difference

Administrative Support

Team Awards

**Customer Service Awards** 

Other FTA Champions. . . . . . . . . . . . . Various Executive Staff Members

Closing Remarks



Honorary Awards (To be announced by Acting Administrator Fernandez)

### The FTA Strategic Plan Outstanding Achievement Award

In recognition of your dedication and special effort exceeding performance expectations and contributing significantly to the FTA mission to "Provide leadership, technical assistance and financial resources for safe, technologically advanced public transportation which enhances all citizens' mobility and accessibility, improves America's communities and natural environment, and strengthens the national economy."

New York Regional Office James A. Goveia

Office of Program Management Mary Martha Churchman Francis R. McCarron

Office of Budget and Policy William B. Menczer

Office of Civil Rights Sandra Jackson McCrea Office of Research, Demonstration & Innovation

Tim J. Johnson

### The FTA Award for Supervisory Excellence

In recognition of your exemplary contributions toward achieving the mission and goals of the Federal Transit Administration and the management of personnel and resources. Under your leadership, the Chicago Regional Office of Operations and Program Management provided exemplary oversight of Federally funded projects.

> Chicago Regional Office Louise P. Carter

In recognition of your exemplary contributions toward achieving the mission and goals of the Federal Transit Administration and the management of personnel and resources.

> Office of Civil Rights (TRO-7) Gloria D. Dixon

In recognition of your exemplary contributions toward achieving the mission and goals of the Federal Transit Administration and the management of personnel and resources.

> Office of Budget and Policy Douglas M. Gandy

In recognition of your exemplary contributions toward achieving the mission and goals of the Federal Transit Administration and the management of personnel and resources.

> Office of Budget and Policy Sylvia L. Davis

In recognition of your exemplary contributions toward achieving the mission and goals of the Federal Transit Administration and the management of personnel and resources.

> Chicago Regional Office Paul F. Fish



### The FTA Making A Difference Award

In recognition of demonstrated ability to make a difference in the Office of Public Affairs by diligence to duties, willingness to assume additional responsibilities and responsiveness to office needs.

Office of Public Affairs Alisha Neal

### The FTA Award for Excellence in Administrative Support

In recognition of extremely conscientious, reliable and proactive performance in all assigned duties in the Kansas City Regional Office.

Kansas City Regional Office Irene E. Borland

In recognition of outstanding achievement for all major duties in the Office of Administration.

Office of Administration

Marlon M. Harris

In recognition of outstanding achievement for the administrative duties of tracking grants, inputting grant data in TEAM, coordinating with the Department of Labor for 5333 (b) agreements, maintaining urbanized areas/state formula fund balances and other duties necessary to carry out the Chicago Regional Office grant program.

Chicago Regional Office Latonya S. Jackson

In recognition of outstanding achievement for the general administrative support to the Regional Administrator and Deputy Regional Administrator as well as other Boston Regional Office staff members.

Boston Regional Office Eileen M. Leonard

In recognition of an exceptionally high level of achievement in administrative support for the Department's National ITS Architecture and Standards, the FTA International Program and the Departmental ITS Initiative.

Office of Research, Demonstration & Innovation

Aletha D. Goodine



### The FTA Team Award

In recognition of your exceptional progress in utilizing existing technologies and re-engineering practices to improve the quality of customer service and increase efficiency and effectiveness. Specifically, as a team, you have clarified roles and objectives; redistributed work for ease of process and efficiency; and revitalized a commitment to customer satisfaction.

Kansas City Regional Office Margaret A. Brown Shannon M. Graves William R. Kalt Cathy L. Monroe Leah R. Russell

In recognition of your exceptional performance in streamlining the FTA direct contracting system. Among your many accomplishments was the multiple award of 25 contracts to a diversity of firms to provide the collective needs of the Federal Transit Administration.

Office of Administration
Jacqueline E. Hathaway (TRI)
Lucy T. Jackson
Bobby J. Jones
Kimberly A. Marshall

In recognition of your exceptional performance in scheduling and conducting Microsoft training for the entire Office of Administration staff within a three-month time period.

Office of Administration
Catherine Caldwell
Naomi C. Cooper
Donald J. Higgs
Willa M. Neal (Dyncorp)

In recognition of your exceptional performance working in preparation with the Office of Inspector General in the audit of five reports for each appropriation/account within FTA and the organizations we service. As a result, FTA was part of the Department's first ever "Unqualified Opinion".

Office of Budget and Policy
Ho-Nu Cathy Chi
Ebony M. Dade
Sylvia L. Davis
Joseph Grum
Barbara J. Nipper
Betty J. Holden
Stephanie K. Harris
Jennifer R. Jones
Vivian B. Jones
Edith P. McLamore-Shelton
Kimberly Norris-Mitchell
David V. Surti



### The FTA Excellence in Customer Service Award

### INDIVIDUAL

In recognition of your exemplary customer service demonstrated by your motivating leadership, dedication to excellence, and numerous accomplishments and contributions.

Office of Administration
John D. Adams

In recognition of your exemplary customer service providing advice and technical assistance on the development of transit projects for the most complex grantees, including the Massachusetts Bay Transportation Authority.

Boston Regional Office Donna J. Laidley

In recognition of your exemplary customer service executing the administrative expenses budget.

Office of Administration
A. Avon Meacham

In recognition of your exceptional customer service and continuous cooperation in providing assistance to resolve travel-related issues which are clearly outside the scope of your daily duties, service is always "Prompt, Courteous and Efficient."

Office of Budget and Policy
Edith P. McLamore-Shelton



### The FTA Excellence in Customer Service Award (Continued)

### TEAM

In recognition of your exceptional customer service as a member of the Executive Resources, Employee Relations and Benefits Team by consistently demonstrating your ability to introduce new and innovative processes to the Human Resources arena, providing quality customer service and proactively addressing employee concerns.

Office of Administration
Jose A. Cordova
Arlene F. DiRienzo
Pamela Bell Payton
Phyllis A. Soldo
Michelle Smith
Linda V. Thomas

In recognition of your exceptional customer service as a member of the FTA Office of Public Affairs, a one-stop shop for access to outreach, media, documents, and congressional coordination/liaison.

Office of Public Affairs
JaNeise M. Beckwith
Jacqueline B. Bennett
Karen E. Clarke
Bruce C. Frame
Mary F. Knapp
Doris A. Lyons
Alisha Neal
Patricia S. Oladeinde
Velvet S. Snow
Donna A. Sampson
Gail E. Taylor
Katherine D. Webb



