

Using AVL/GPS Telematics to Optimize Snowplowing



Minnesota's cities and counties continue to use data to improve operations and are leveraging newer technologies to work smarter. Use of telematics - activating communication systems to share real time information - is transforming local agencies opportunity for continuous optimization with Automatic Vehicle Location (AVL) systems using Global Positioning Systems (GPS).

Several agencies have deployed AVL systems with varying levels of data collection. Costs vary depending on data points collected, frequency of data collection, and level of analysis desired by the users. Minnesota's local agencies reported \$20-\$30 per month per unit as typical fees. Some systems like Motorola StreetTrek or TRBOnet Enterprise utilize existing Motorola two way radio systems eliminating monthly per unit fees. A system can be deployed for \$1,200 per year.

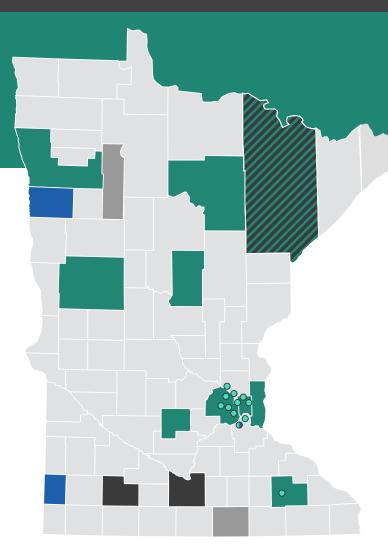
Motorola Streettrek ID Link Verizon Connect

PreCise Ultilimarc

Samsara Razor

Motorola TRBOne





Automatic Vehicle Location Systems Deployed Throughout Minnesota

PRECISE: 22/34

JD LINK: 3/34

VERIZON: 3/34

MOTOROLA: 2/34

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Understanding how your agency wants to use the data, what are the key performance measures important to managing your operation, and how often you need to retrieve data will help guide your decision on what system to select. Key considerations may include:

- Workforce introduction and integration
- Desired functionality what drives your operational improvement
- Performance measures
- » Route completion time
- » Material management
- » Idling time
- » Harsh braking



Benefits

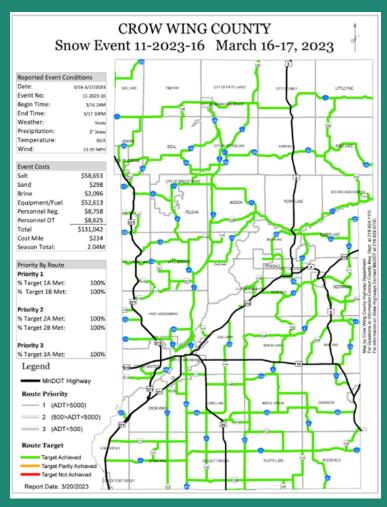
- » Transparency/accountability
- » Continuous optimization
- Risk management data safety

St. Louis County noted that a 30% reduction in seasonal material usage in winter operations has been a key benefit. Other key benefits to consider:

- » Efficiency
- » Safety
- » Sustainability

- » Compliance
- » Security
- » Customer experience

Crow Wing County has created a user-friendly public facing application using telematics in optimizing their system performance. Crow Wing County's Maintenance team reports a snow event summary out to the public after each event. The County has also developed a 'Where's my Plow' application that has built public trust with transparency.



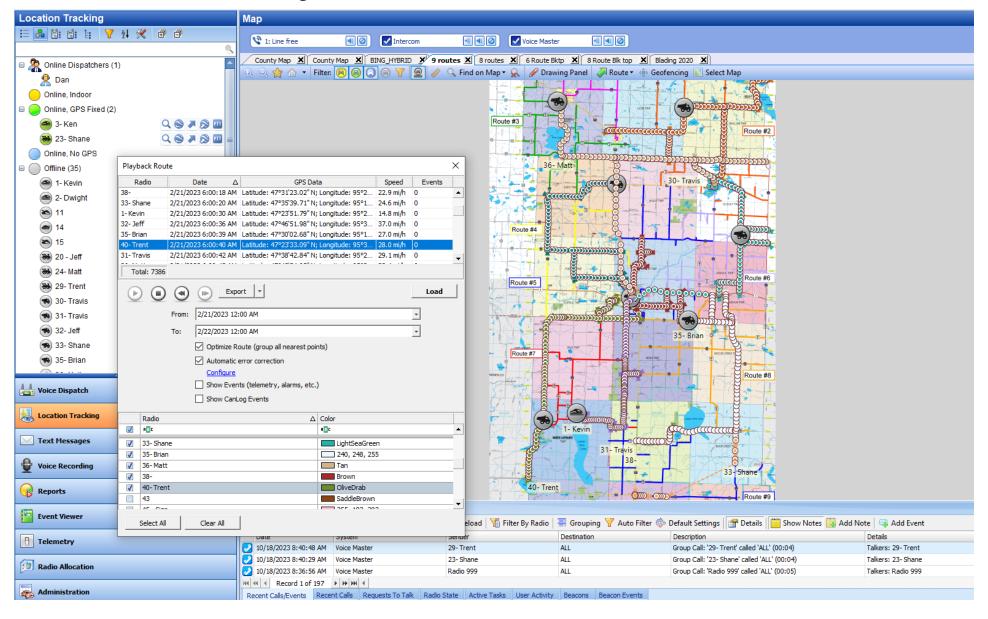
To see full reports from Crow Wing County go to www.crowwing.gov/999/Snow-Plow-Events

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Minnesota's local agencies who have deployed AVL systems summarized the key advantages in their operations:

- Route completion time
- Route equity or balance (time and miles)
- Playback of events can identify deadhead or duplication miles and be used for staff training.
- ☐ Improved safety and emergency response time by knowing where all units are in real time.
- Improved public response with data verification of speed of the units and when routes were plowed.





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The biggest lesson learned through this study was that the local agencies and their dedicated maintenance staff know and understand their system the best. Telematics provides key data points aligned with performance objectives that allow for continuous optimization of key operations to best benefit the public.

For other great resources, please check out <u>LRRB.org</u>.

