Classifying Rural and Small Urban Transit Agencies

David Ripplinger

Small Urban & Rural Transit Center
Upper Great Plains Transportation Institute
North Dakota State University
Fargo, North Dakota

August 2009

Acknowledgements

This research was sponsored by the Federal Transit Administration, United States Department of Transportation, and conducted by the Small Urban & Rural Transit Center within the Upper Great Plains Transportation Institute at North Dakota State University.

The author thanks John Bitzan, North Dakota State University; John Giorgis, Federal Transit Administration; and Matthew Karlaftis, National Technical University of Athens; for their comments on a previous version of the paper. Responsibility for all remaining errors are those of the author.

The guidance of Jill Hough of the Small Urban & Rural Transit Center and Henry Nejako, FTA Project Manager for the project, are also acknowledged.

Disclaimer

The contents presented in this report are the sole responsibility of the Upper Great Plains Transportation Institute.

ABSTRACT

In this paper, rural and small urban transit agencies are classified into peer groups using hierarchical cluster analysis and data from the Rural National Transit Database (Rural NTD). The objective is to provide a basis for the comparison of individual agency to peer group performance as well as econometric analysis between and within peer groups. Rural and small urban transit agencies are first assigned to three groups by service provided: demand-response, fixed-route, and demand-response and fixed-route service. A fourth group is created to accommodate the large number of transit agencies providing demand-response service that did not report vehicle-hour data. The four groups are then clustered using vehicle-mile, vehicle-hour (where available), and fleet size variables. Operating statistics for each cluster by group are presented. The process for comparing individual agency performance to its respective cluster is described. The Rural NTD demonstrates its usefulness as a consistent, uniform national dataset. However, additional service area information would accommodate clustering based on exogenous as opposed to endogenous variables as is necessary with the current data set.

TABLE OF CONTENTS

LIST OF TABLES

1. INTRODUCTION

Transit managers require accurate, timely information to manage their operations. At the same time, state and regional administrators require information to provide guidance and oversight. Although the information used and the processes followed to plan, operate, and evaluate transit agencies vary, there are many common practices in transit management. One of these practices is the use of peer comparison in goal setting and performance evaluation.

Peer comparisons have been used by large transit agencies for decades. However, for transit agencies serving non-metropolitan areas, a national system of peer groupings has not been available. This has been due to the absence of a uniform, reliable database of transit agency information. Given the high cost of data collection, such an effort has not been independently feasible and efforts to compile and analyze data on a regional level have been rare.

This study develops peer groups for transit agencies that receive federal funds to provide service to rural and small urban areas, a program which is commonly referred to as Section 5311. This information can be used to evaluate past performance, to set targets for future performance, as well as allow for additional investigation of the economic characteristics of transit agencies.

1.1 Background

Peer comparison recognizes that while transit agencies are not homogenous entities, a specific agency can benefit by comparing itself to its peers. However, this relies on the proper classification of peers in an objective manner using appropriate agency and community characteristics. Subjective selection of familiar, seemingly similar agencies may overlook relevant factors that aid in appropriately identifying an agency's true peers.

Peer comparison has long been used in the transit industry. However, the absence of a national dataset for organizations providing transit service to rural and small urban areas, those with populations less than 50,000, has limited the practice to those agencies serving the nation's urbanized areas. Peer comparisons in urban areas have been possible due the collection of Section 15 data and its successor the National Transit Database (NTD).

The most recent transportation bill, the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU), mandated the collection of select service and financial figures from all recipients of federal funds for transit service in rural and small urban areas. The resulting resource is the Rural National Transit Database (Rural NTD). The existence of a uniform national database of rural and small urban transit providers has removed the primary barrier to constructing national peer groups.

The use of performance measures by rural and small urban transit agencies recently gained importance following the issuance of The Surface Transportation Authorization Act of 2009: A Blueprint for Investment and Reform issued in June 2009 by the House Committee on Transportation and Infrastructure. The Blueprint proposes the establishment of new performance measures for transit providers receiving Federal assistance. It also proposes that funding for rural and small urban transit agencies be based in part on the level of transit services they provide.

1.2 Statement of the Problem

An accepted national peer grouping of rural and small urban transit systems does not currently exist. This limits transit agencies and others from employing peer comparison techniques in setting targets and evaluating performance. It also prevents a more rigorous investigation of economic characteristics of similar transit agencies.

1.3 Objective

The objective of the study it to establish a national classification system for rural and small urban transit agencies based upon agency-specific characteristics and to describe the process for its use by transit agencies and others in the transit industry.

1.4 Organization

The report begins with a review of literature in the field of transit agency classification using cluster analysis. Building upon the previous work in the field, the methods and data used for our analysis are presented. Results, including a description of cluster statistics, are then presented. The process for using the results to evaluate performance is described. Finally, comments and needs for further work in the area are identified.

2. LITERATURE REVIEW

The construction of transit peer groups has been the subject of a number of studies over the past three decades. Throughout the literature there have been common threads of motivation as well as consistency among the data and methods used. Most studies have relied upon the same dataset: the National Transit Database and its predecessor Section 15. Various forms of cluster analysis have been applied to the data to generate peer groups.

The literature provides significant insight into the practical issues and guidance into the mechanical issues of conducting a peer group construction study. Although the studies have focused primarily on transit in urbanized areas, previously employed methods and study findings are of value in guiding our investigation into the classification of rural and small urban transit agencies.

Vaziri and Deacon (1984) recognized the difference between controlled and uncontrolled variables in constructing peer groups. They relied upon Section 15 and U.S. Census data for their analysis. They used variables describing environmental and market conditions outside of the firm's control as determining variables. Analysis was conducted using K-mean clustering, a method where the number of groups is decided a priori. The authors found that 10 clusters worked best. Despite the intuition behind the use of uncontrolled factors in establishing transit agency peer groups, the practice has not been common in subsequent studies. This is likely due to the high cost of assembling a dataset with sufficient information.

Fielding, Brenner, and Faust (1985) also generated peer groups using Section 15 data. They used four variables to assist in the construction of transit agency peer groups: peak vehicles; vehicle-miles; speed, calculated as annual total revenue miles divided by annual total revenue hours; and peak-to-base vehicle ratio. The analysis was conducted using hierarchical cluster analysis, where most-like agencies and groups are repeatedly combined until a single group remains. The final number of clusters is guided by three criteria: the clusters should capture important differences between transit agencies; each cluster should be large enough to allow for comparison within the cluster; and clusters should be at the same level of hierarchy so that the difference between and within clusters are of the same degree. Twelve peers groups best described the data. Summary statistics were presented for each of these variables as were performance measures for each of the 12 clusters.

Hartgen and Segedy (1996) first employed factor analysis to assist in the identification of variables to be used to construct peer groups. They consider six factors: system size, efficiency, service, ridership, fares, and salaries. Eleven variables, with at least one from each factor group, available from the Section 15 database were used. Hierarchical cluster analysis was employed to identify between five to ten candidate clusters, before eight clusters was decided upon. Group means for each of the eleven variables used to construct the clusters were presented. The relative size, geographic location of agencies, and a prototypical system was provided for each of the eight groups. The presentation of prototypical agencies worked well as those involved were relatively well-known urban agencies.

Bitzan and Hough (1994) prepared a guidebook for transit agency system evaluation. Their effort was unique in that it is one of the few where original data were collected by survey and that rural and small urban transit providers were the focus. Clusters were established based on agency service area and number of vehicles. The method for agencies that did not participate in the survey to use the findings for performance evaluation was also provided.

Karlaftis and McCarthy (2002) conducted cluster analysis using NTD data as part of their investigation into the role of technology, size, and operating statistics. They examined groups ranging in size from 5 to 15 clusters and considered a number of candidate variables using hierarchical cluster analysis. Their final system consisted of 6 clusters based on agency operating expenditure, fleet size, number of employees, and vehicle-miles traveled.

Using a multi-year dataset, Karlaftis and McCarthy also investigated the stability of clusters, tracking the movement of individual transit agencies over time. They found that agencies usually stayed in the same cluster, although they occasionally moved to an adjacent one. By fitting a short-run variable cost function to each group and comparing the results across groups and with a pooled set, they found that transit agency technology does differ by size and operation type.

Table 2.1 Data sets, Geographic Scope, Methods, and Number of Clusters

Author	Year	Data Set	Geographic Scope	Method	Number of Clusters
Vaziri and Deacon	1984	Section 15; US Census	National	K-mean	10
Fielding, Brenner, and Faust	1985	Section 15	National	Hierarchical	12
Hartgen and Segedy	1996	Section 15	National	Hierarchical	12
Bitzan and Hough	1994	Survey	Regional	-	7
Karlaftis and McCarthy	2002	National Transit Database	National	Hierarchical	6

Iacono (2006) used the findings of Karlaftis and McCarthy (2002) in his econometric investigation into the cost structure of urban transit systems. Iacono's effort focused on a single cluster of 23 similar firms that included all but the five or six largest systems in the United States. The intent, as in the original study by Karlaftis and McCarthy, was to limit heterogeneity bias in the sample.

3. DATA, METHODOLOGY & RESULTS

Using previous work in the field to guide the effort, rural and small urban transit agency peer groups were constructed. The analysis utilized data from the Rural National Transit Database and hierarchical cluster analysis. In this chapter, a description of the Rural NTD, the method of analysis, and results are presented. Also included is the process for transit agencies to use the findings to evaluate their performance relative to their peer group.

3.1 Rural National Transit Database

The Rural National Transit Database was mandated under the most recent transportation bill, SAFETEA-LU. The bill required that all recipients of Section 5311 funds report select financial and operating statistics. The amount of data collected is significantly less than that required from urban transit agencies, but still provides the information necessary for a number of analyses including cluster analysis.

Data were first collected for Fiscal Year 2007, although the actual 12-month period for which data was reported varied by state and subrecipient. Data was requested to be reported by each reporting state's fiscal year while in practice some states reported data by the subrecipient's fiscal year. Given it was the first time the information had been reported, the dataset has some deficiencies. For example, six areas did not report fleet size: American Samoa, Delaware, Montana, Nevada, and Rhode Island. It is important to note that organizations that provide transit service to urban and rural areas are able to report to either the National Transit Database (NTD) or the Rural National Transit Database. Delaware and Rhode Island, which provide statewide transit services to urban and rural areas, chose to report their data to the National Transit Database as is their prerogative and the usual case. Also, a large number of demand-response agencies did not report vehicle-hours.

3.2 Methods

Peer groups are established using agglomerative hierarchical cluster analysis using SAS software, version 9.2. This form of cluster analysis begins with each entity, in our case an individual transit agency, as a cluster. During each iteration of the process, the two most-like clusters, as determined by a distance measure, are combined. The components of the new cluster are recorded. The process continues until all entities have been joined into a single cluster. The final number of clusters to be used is determined by employing any of a number of subjective techniques. The most common techniques are selecting the number of groups a priori, locating the kink in a measure of correlation, or determining the relative homogeneity of groups by comparing group statistics.

Hierarchical analysis using three operational variables: vehicle-hours (where available), vehicle-miles, and fleet size was used to cluster the agencies. These variables provide information on the level of output and relative size of transit agencies. Vehicle-hours and, to a lesser degree, vehicle-miles are subject to endogeneity as environmental characteristics such as service area and population density likely impact these measures. The presence and degree of impact of the environment relative to operational efficiency in terms of these variables is unknown.

Speed, calculated as vehicle-miles per vehicle-hour of service as used by Fielding, Brenner, and Faust, was also considered during the analysis. However, outliers (most likely the result of reporting errors) present in vehicle-mile and vehicle-hour variables produced nonsensical results

for many agencies and consequently the variable was not helpful in identifying peer groups. As a result, the variable was not included in the final models, but may be of value in future years as reported data becomes more accurate.

The operational variables used do not align with the ideal regime. Vaziri and Deacon (1984) elaborate on the rationale for using environmental and market-based measures. The author agrees with this claim; however, requisite data is not available at this time through the Rural National Transit Database or any other source. Being able to link transit agency information in the Rural NTD to a specific geographic region would remedy this situation as information currently collected by the US Census could serve as the basis for acceptable environmental and market-based measures.

For our case, the agencies were initially separated into three groups depending on the service they provide: demand-response, fixed-route, or demand-response and fixed-route. This was done to accommodate the assumption that the behavior of transit agencies providing different types of service is inherently dissimilar. There were a large number of demand-response agencies that did not report vehicle-hours. In light of concerns about endogeneity, vehicle-hours of service is a good measure of output, especially for demand-response service. Consequently, a fourth group consisting of demand-response agencies that reported vehicle-miles only was also created.

For agencies providing demand-response and fixed-route service, an alternative variable, the proportion of demand-response to total miles of service, was considered. Surprisingly, the clusters created using vehicle-hours, vehicle-miles, proportion of miles that are demand-response, and number of vehicles was the same as when the same variables except the proportion of miles that are demand-response were used. Consequently, the variable was not included in the final models.

Ward's minimum variance distance measure was used as was the trim option (SAS 2008). The trim option removes outliers prior to conducting the cluster analysis. This is done by selecting the percentage of observations that need to be removed from the dataset. One percent of each dataset was removed except for those agencies providing demand-response and fixed-route service where the trim was increased to 2%. This was done to remove an outlier that remained far into the clustering process.

The development of regional-level peer groups for each of the 10 Federal Transit Administration regions was attempted. However, only one of the regions, Region V, had sufficient data to produce practical results. The analysis of merged regions was considered. However, as the decision of which regions to merge is highly subjective, the analysis was not conducted.

3.3 Results

Cluster statistics for rural and small urban agencies that provided demand-response service and that reported vehicle-hours and vehicle-miles to the Rural NTD are presented in Table 3.1. For each cluster, the number of agencies assigned and the mean, standard deviation, minimum, and maximum of agency vehicle-miles, vehicle-hours, and number of vehicles are reported. Eight clusters were created ranging in size from 224 agencies in the first cluster to 6 agencies in the eighth. Cluster 1 consists of smaller agencies that supplied, on average, 43,000 vehicle-miles. The average number of vehicle-miles provided by agencies assigned to the eighth cluster was over 2 million vehicle-miles. Similarly the number of vehicle-hours range from 3,790 for Cluster 1 to 148,137 for Custer 8. Fleet size ranged from 2.75 vehicles for Cluster 1 to 23.1 for Cluster 5.

Table 3.1 Demand-Response Cluster Statistics (Vehicle-Hours and Vehicle-Miles Reported)

Group	Number		Miles	Hours	Vehicles
1	224	mean	43,478	3,790	2.75
		std. dev	25,305	2,305	2.03
		minimum	251	202	1
		maximum	91240	11,185	19
2	203	mean	166,186	10,650	5.5
		std. dev	49,404	4,886	3.65
		minimum	92,259	500	1
		maximum	265,080	35,520	21
3	60	mean	592,186	33,814	12.7
		std. dev	89,640	11,965	6.8
		minimum	479,628	7,209	2
		maximum	799,796	69,181	32
4	91	mean	359,785	24,661	10.5
		std. dev	59,331	24,331	5.2
		minimum	227,922	1,040	1
		maximum	467,852	193,579	31
5	15	mean	1,195,391	65,823	23.1
		std. dev	84,800	42,732	17.5
		minimum	1,094,989	16,430	1
		maximum	1,354,300	202,720	48
6	19	mean	902,586	55,303	15
		std. dev	64,847	21,474	11
		minimum	821,417	31,680	1
		maximum	1,031,180	102,000	45
7	14	mean	1,704,987	86,217	17.8
		std. dev	151,021	50,981	15
		minimum	1,448,370	11,900	1
		maximum	1,893,239	201,800	52
8	6	mean	2,220,932	148,137	15.3
		std. dev	169,845	57,580	15
		minimum	2,002,110	107,063	1
		maximum	2,476,878	258,655	43

Table 3.2 presents the cluster statistics for demand-response agencies that did not report vehicle-hours. Ninety-eight agencies were assigned to Cluster 1 which consists of smaller agencies. Agencies assigned to this cluster averaged 33,838 vehicle-miles and 2.9 vehicles. Meanwhile the cluster with the largest agencies, Cluster 6, averaged 1,815,086 vehicle-miles supplied by 8 vehicles.

Table 3.2 Demand-Response Cluster Statistics (Vehicle-Miles Reported)

Group	Number		Miles	Vehicles
1	98	mean	33,828	2.9
		std. dev	26,642	2.5
		minimum	1,186	1
		maximum	101,797	15
2	41	mean	174,948	9.2
		std. dev	39,715	5.5
		minimum	113,312	1
		maximum	257,942	34
3	17	mean	333,498	10.7
		std. dev	39,844	10.1
		minimum	279,905	1
		maximum	420,519	32
4	9	mean	730,826	10.7
		std. dev	108,785	13.03
		minimum	544,071	3
		maximum	831,899	44
5	4	mean	1,096,945	10.7
		std. dev	93,033	8.3
		minimum	1,044,820	4
		maximum	1,236,261	22
6	4	mean	1,815,086	8
		std. dev	78,654	6.4
		minimum	1,732,496	3
		maximum	1,900,425	17

The cluster statistics for agencies providing fixed-route service is presented in Table 3.3. Eighty agencies were assigned to Cluster 1 which again is composed of smaller systems. The Cluster averaged 63,705 vehicle-miles and 5,305 vehicle-hours of output provided by 2.76 vehicles. Like in the previous two mode-combinations, the remaining clusters provide continually larger amounts of service, but there are fewer agencies that belong to these groups. The five agencies assigned to Cluster 7, averaged nearly 1.4 million vehicle-miles, 41,454 vehicle-hours, and had 11.2 vehicles in their fleet.

Table 3.3 Fixed-Route Cluster Statistics

Group	Number		Miles	Hours	Vehicles
1	80	mean	63,705	5,305	2.76
		std. dev	34,865	6,406	2.48
		minimum	2,520	93	1
		maximum	130,800	52,560	11
2	49	mean	187,978	14,249	4.2
		std. dev	34,801	15,810	3.01
		minimum	139,751	3,500	1
		maximum	263,403	106,591	12
3	21	mean	327,490	20,096	8.23
		std. dev	33,504	11,709	4.57
		minimum	282,690	6,425	1
		maximum	386,062	58,422	16
4	7	mean	466,617	27,047	5.57
		std. dev	55,858	10,709	4.96
		minimum	414,120	16,000	2
		maximum	554,338	46,684	15
5	8	mean	831,263	42,924	8.6
		std. dev	55,068	14,134	4.8
		minimum	761,567	28,440	2
		maximum	921,514	64,872	18
6	6	mean	680,637	60,512	8.8
		std. dev	38,546	9,768	4.8
		minimum	629,992	19,762	2
		maximum	719,160	46,800	16
7	5	mean	1,398,751	41,454	11.2
		std. dev	148,826	23,313	7.2
		minimum	1,268,375	23,193	3
		maximum	1,635,000	81,100	23
8	3	mean	1,041,304	56,675	15.3
		std. dev	38,552	15,979	11.9
		minimum	1,001,155	42,222	7
		maximum	1,078,031	73,835	29

The cluster statistics for transit agencies providing demand-response and fixed-route service are presented in Table 3.4. Unlike the previous three mode-combinations, the groups generated by cluster analysis are far from intuitive. This is due to the lack of correlation between the amount of demand-response and fixed-route output measured in vehicle-miles and vehicle-hours. Agencies assigned to Clusters 3 and 6 provide a relatively large amount of fixed-route service while Clusters 4, 7, and 8 provide large quantities of demand-response service.

Table 3.4 Demand-Response and Fixed-Route Cluster Statistics

			Demand-Response		Fixed-Route		
Group	Number		Miles	Hours	Miles	Hours	Vehicles
1	81	mean	52,346	4,088	94,668	6,228	5.1
		std. dev	42,355	3,246	86,771	6,603	6.4
		minimum	177	14	610	45	1
		maximum	145,594	18,048	278,315	29,008	15
2	36	mean	238,044	14,299	111,896	8,163	10.5
		std. dev	83,963	6,356	73,602	7,115	6.1
		minimum	99,978	4,645	3,360	553	1
		maximum	417,216	30,000	302,596	33,901	29
3	21	mean	72,892	6,451	369,962	369,962	11.14
		std. dev	40,917	3,402	46,049	46,049	8.7
		minimum	2,262	133	294,503	294,503	2
		maximum	147,343	13,724	447,626	447,626	37
4	12	mean	626,315	37,840	136,363	8,637	13.8
		std. dev	102,968	9,582	113,226	7,055	6.6
		minimum	464,273	23,943	19,433	1,445	2
		maximum	765,746	60,696	302,116	25,410	29
5	13	mean	224,832	12,468	583,624	26,520	9.15
		std. dev	184,960	7,309	85,528	5,860	6.4
		minimum	4,954	650	488,436	19,142	2
		maximum	627,069	25,398	733,967	68,650	21
6	11	mean	201,570	19,020	1,137,240	53,068	12.6
		std. dev	167,399	19,355	238,811	24,309	7.6
		minimum	14,427	960	858,546	1,572	2
		maximum	507,511	68,000	1,588,480	88,886	22
7	10	mean	1,064,754	51,259	374,708	24,336	13.2
		std. dev	245,611	24,687	200,256	13,526	7.9
		minimum	788,780	10,815	91,982	8,637	3
		maximum	1,495,415	91,990	660,517	43,959	27
8	3	mean	1,828,145	43,401	272,884	6,503	14
		std. dev	147,198	8,106	178,040	5,982	1
		minimum	1,679,938	34,170	80,587	780	13
		maximum	1,974,314	49,358	432,000	12,715	15

3.4 Peer Group Performance Measures

In this section, select performance measures that can be calculated using the Rural NTD for each peer group are provided. These measures as used throughout the transit industry and align with those reported by the National Transit Database, the Rural NTD's urban counterpart. There are two measures of service efficiency: cost per mile and cost per hour; two measures of service effectiveness: trips per mile and trips per hour; and one measure of cost effectiveness: cost per trip. Another measure, vehicle-miles/vehicle-hour was included by Fielding, Brenner, and Faust (1985) and helps to capture differences in the operating environment.

Performance measures for rural and small urban transit agencies that provide demand-response transportation and that reported both vehicle-hours and vehicle-miles are presented in Table 3.5. Cluster 6 has the lowest cost per mile, hour, and per trip of all groups. Cluster 1 has the highest number of trips per mile, .36. Cluster 2 has the highest average number of trips per hour, 4.01. Cluster 7 has the highest speed, that is vehicle-miles per vehicle-hour, at 33.32. Cluster 1 is the slowest at 12.93 vehicle-miles per vehicle-hour.

Table 3.5 Demand-Response Peer Group Performance Measures (Vehicle-Hours and Vehicle-Miles Reported)

Cluster		Cost/Mile	Cost/Hour	Cost/Trip	Trip/Mile	Trip/Hour	Mile/Hour
1	mean	4.16	39.03	26.92	0.36	3.62	12.93
	std. dev	12.54	71.99	94.44	0.38	3.18	6.70
2	mean	2.27	40.08	24.31	0.21	4.01	19.46
	std. dev	1.41	40.55	38.51	0.22	11.73	23.43
3	mean	1.95	35.41	37.61	0.12	2.12	18.80
	std. dev	0.65	13.12	59.31	0.10	1.68	5.58
4	mean	2.16	42.33	85.10	0.13	2.27	22.89
	std. dev	1.76	73.72	389.29	0.11	1.96	43.15
5	mean	1.88	38.34	26.33	0.14	2.76	24.82
	std. dev	0.83	20.30	26.63	0.10	1.82	16.51
6	mean	1.86	32.44	23.18	0.16	2.86	18.38
	std. dev	0.75	13.27	42.19	0.11	2.69	5.91
7	mean	1.83	44.90	42.17	0.10	2.12	33.32
	std. dev	0.68	23.72	34.49	0.11	2.40	38.13
8	mean	3.04	36.44	268.43	0.07	1.37	16.64
	std. dev	3.98	25.43	609.57	0.05	1.09	5.30

Performance measures for agencies providing demand-response service that did not report vehicle-hours are presented in Table 3.6. Cluster 4 had the lowest cost per mile and per trip at $1.42 and $9.20. Cluster 1 had the highest average number of trips per mile, .31. Although Cluster 6 includes four agencies, only one reported cost and trip data. Consequently, no measure of variation could be calculated.

Table 3.6 Demand-Response Peer Group Performance Measures (Vehicle-Miles Reported)

Cluster		Cost/Mile	Cost/Trip	Trip/Mile
1	mean	3.08	16.77	0.31
	std. dev	2.55	18.60	0.24
2	mean	2.07	17.59	0.24
	std. dev	0.79	29.95	0.17
3	mean	1.79	13.74	0.16
	std. dev	0.66	4.92	0.11
4	mean	1.42	9.20	0.17
	std. dev	1.07	4.43	0.09
5	mean	2.43	18.05	0.14
	std. dev	1.53	2.95	0.11
6	mean	1.12	18.61	0.06

Fixed-route transit agency performance measures are presented in Table 3.7. Cluster 6 has the lowest cost per mile and per hour at $1.35 and $32.07 respectively. Cluster 4 has the lowest cost per trip at $6.90. Cluster 5 has the highest number of trips per mile, .6. Cluster 7 the highest number of trips per hour and speed at nearly 40 vehicle-miles per vehicle-hour.

Table 3.7 Fixed-Route Peer Group Performance Measures

Cluster		Cost/Mile	Cost/Hour	Cost/Trip	Trip/Mile	Trip/Hour	Mile/Hour
1	mean	4.14	53.81	17.68	0.53	6.53	16.72
	std. dev	3.87	28.25	35.88	0.63	7.76	10.07
2	mean	2.89	49.59	41.62	0.38	5.76	19.19
	std. dev	1.55	24.65	126.86	0.41	5.16	9.36
3	mean	2.40	42.89	10.54	0.42	6.22	20.70
	std. dev	1.52	22.70	8.17	0.45	5.02	9.83
4	mean	2.46	44.50	6.90	0.49	7.92	17.96
	std. dev	1.10	23.86	3.29	0.47	6.09	5.71
5	mean	2.70	48.15	9.47	0.60	9.29	20.49
	std. dev	1.63	21.55	6.02	0.78	9.70	6.99
6	mean	1.35	32.07	9.23	0.24	5.03	24.01
	std. dev	0.25	9.19	4.94	0.26	3.65	6.67
7	mean	2.21	80.62	7.22	0.47	21.26	39.84
	std. dev	1.24	47.21	6.03	0.25	15.40	14.93
8	mean	2.23	46.94	10.09	0.36	8.15	19.28
	std. dev	1.50	40.88	5.38	0.44	10.71	4.82

Performance measures for rural and small urban transit agencies providing demand-response and fixed-route service are presented in Table 3.8. Cluster 8 had the lowest average reported cost per mile at $1.11. Cluster 4 had the lowest average reported cost per hour at $37.75. Cluster 6 had the lowest cost per trip and highest number of trips per mile and trip per hour. Cluster 1 had the

lowest average speed at 15.19 vehicle-miles per vehicle-hour. Cluster 8 had the highest average speed at 44.5 vehicle-miles per vehicle-hour.

Table 3.8 Demand-Response and Fixed-Route Peer Group Performance Measures

Cluster		Cost/Mile	Cost/Hour	Cost/Trip	Trip/Mile	Trip/Hour	Mile/Hour
1	mean	3.50	46.55	49.07	0.30	3.92	15.19
	std. dev	1.83	19.68	78.41	0.44	5.20	7.49
2	mean	2.49	40.73	215.30	0.10	1.68	17.59
	std. dev	1.01	12.90	936.31	0.10	1.60	5.59
3	mean	3.66	56.11	8.96	0.79	10.67	16.23
	std. dev	1.56	17.08	4.87	0.93	11.15	3.91
4	mean	2.38	37.75	152.53	0.07	1.15	17.05
	std. dev	1.41	19.31	147.71	0.10	1.81	3.70
5	mean	3.17	63.29	9.81	0.51	9.34	21.32
	std. dev	1.63	27.85	6.38	0.57	8.05	6.25
6	mean	4.19	76.97	7.52	0.91	13.75	19.43
	std. dev	1.35	23.30	4.05	0.98	8.76	5.41
7	mean	2.42	49.14	29.72	0.11	2.64	20.70
	std. dev	1.41	31.79	17.51	0.10	3.27	7.75
8	mean	1.11	46.11	159.12	0.02	0.62	44.50
	std. dev	0.38	7.20	139.91	0.02	0.63	13.80

3.5 Performance Evaluation

The process for conducting a performance evaluation for a particular transit agency depends on the data reported to the 2007 Rural National Transit Database. Transit agencies with sufficient information reported are presented by state in the appendix of this report. For those agencies, the process begins by identifying the service type and peer group from the appendix and then comparing their numbers with those presented in the previous tables. The exception is for those agencies that were identified as outliers during the cluster analysis process. These agencies are unique, were not assigned to a peer group (as noted in the appendix), and thus are not subject to peer evaluation.

For those agencies that did not report sufficient data, those that are not present in the appendix or are noted as having inadequate data, the identification of like peer groups can be conducted according to the following process:

1) Identify the type(s) of service provided
    a. Demand-response
    b. Fixed-route
    c. Demand-response and fixed-route
2) Find own-agency data on the variables used to determine peer groups
3) Standardize agency level information using information from Table 9 using the following formula:

$$x_j = \frac{var_{i,j} - \overline{var_j}}{var_{sd,j}}$$

where x_j is the standardized variable, $var_{i,j}$ is the agency's variable value, $\overline{var_j}$ is the variable mean, and var_{sd} is the variable standard deviation (as found in Table 3.9) for each of the j variables used

4) Use the following formula to find the distance of the agency from the center of each peer group:

$$D = \sqrt{\sum_{1}^{m} \left(x_j - \overline{x_j}\right)^2}$$

Where x_j is from above, $\overline{x_j}$ is the standardized value for the service-peer group-variable combination from Table 10, and m is the number of cluster variables.

5) Assign the agency to a peer group by identifying the group corresponding to the smallest value of D
6) Compare agency to peer group statistics

Table 3.9 Cluster Variable Means and Standard Deviations

		Demand-Response		Fixed-Route		
		Miles	Hours	Miles	Hours	Vehicles
Demand-Response	mean	337,682	21,043			7.2
	std. dev.	692,433	43,929			7.7
Demand-Response Miles Only	mean	223,644				6.0
	std. dev.	407,566				6.5
Fixed-Route	mean			262,143	16,527	5.1
	std. dev.			316,220	27,504	5.5
Demand-Response & Fixed-Route	mean	279,704	13,994	280,252	15,652	8.7
	std. dev.	637,200	19,456	411,959	22,975	6.6

Table 3.10 Standardized Variable Table

		Demand-Response		Fixed-Route		
Service Type	Group	Miles	Hours	Miles	Hours	Vehicles
Demand-Response	1	(0.42)	(0.39)			(0.57)
Demand-Response	2	(0.25)	(0.24)			(0.22)
Demand-Response	3	0.37	0.29			0.72
Demand-Response	4	0.03	0.08			0.43
Demand-Response	5	1.24	1.02			2.07
Demand-Response	6	0.82	0.78			1.02
Demand-Response	7	1.97	1.48			1.38
Demand-Response	8	2.72	2.89			1.06
Demand-Response Miles-Only	1	(0.47)				(0.48)
Demand-Response Miles-Only	2	(0.12)				0.49
Demand-Response Miles-Only	3	0.27				0.72
Demand-Response Miles-Only	4	1.24				0.72
Demand-Response Miles-Only	5	2.14				0.72
Demand-Response Miles-Only	6	3.90				0.31
Fixed-Route	1			(0.63)	(0.41)	(0.42)
Fixed-Route	2			(0.23)	(0.08)	(0.15)
Fixed-Route	3			0.21	0.13	0.58
Fixed-Route	4			0.65	0.38	0.09
Fixed-Route	5			1.80	0.96	0.64
Fixed-Route	6			1.32	1.60	0.68
Fixed-Route	7			3.59	0.91	1.11
Fixed-Route	8			2.46	1.46	1.86
Demand-Response & Fixed-Route	1	(0.36)	(0.51)	(0.45)	(0.41)	(0.55)
Demand-Response & Fixed-Route	2	(0.07)	0.02	(0.41)	(0.33)	0.28
Demand-Response & Fixed-Route	3	(0.32)	(0.39)	0.22	15.42	0.37
Demand-Response & Fixed-Route	4	0.54	1.23	(0.35)	(0.31)	0.78
Demand-Response & Fixed-Route	5	(0.09)	(0.08)	0.74	0.47	0.07
Demand-Response & Fixed-Route	6	(0.12)	0.26	2.08	1.63	0.60
Demand-Response & Fixed-Route	7	1.23	1.92	0.23	0.38	0.69
Demand-Response & Fixed-Route	8	2.43	1.51	(0.02)	(0.40)	0.81

For example, a transit agency that provides 100,000 vehicle-miles of demand-response transportation using a 5-vehicle fleet, but does not collect vehicle-hour data would be assigned to Cluster 2. First, the standardized values of the agency's variables are calculated:

$$x_1 = \frac{100{,}000 - 223{,}644}{407{,}566} = -.30$$

$$x_2 = \frac{5 - 6}{6.5} = -.15$$

Next, the results are used to determine the distance of between the standardized variables and those of the each peer group:

$$D_1 = \sqrt{(-.3 - .47)^2 + (-.15 - .48)^2} = .99$$
$$\mathbf{D_2} = \mathbf{.54}$$
$$D_3 = .57$$
$$D_4 = 1.10$$
$$D_5 = 1.925$$
$$D_6 = 3.60$$

The distance from the agency's standardized variables is closest to that of Cluster 2, as it's calculated value is the smallest. The agency's performance should be assigned to Cluster 2 for the purposes of performance evaluation.

4. CONCLUSION

The construction of rural and small urban transit agency peer groups using hierarchical cluster analysis and the Rural National Transit Database provides the basis for comparison of individual transit agency performance with that of its peers. The real value will be realized when individual agencies and regional entities employ it as a tool in planning and evaluation. The construction of peer groups is also of value when implementing the performance based funding such as that proposed by the House Transportation and Infrastructure Committee. The cluster analysis also provides researchers with the foundation for advanced econometric analysis.

Over time, it is expected that the quality of data contained in the Rural National Transit Database will improve in terms of completeness and accuracy as the FTA raises data concerns with states who in turn receive better data from subrecipients. An immediate shortcoming of the analysis presented here is that there were many agencies that were not included because they did not report the necessary information. An increase in the number of useable agencies might also allow for the development of peer groups for each of the 10 Federal Transit Administration regions. The reporting of vehicle-hour data by all agencies providing demand-response service will allow for those agencies to be part of a single clustering regime instead of being segmented in two as was done for this analysis.

At the same time, some of the data appeared inaccurate. For instance, the amount of vehicle-miles and vehicle-hours provided by some agencies relative to the size of its fleet was beyond belief. These serve as indicators of the need to revisit with states and consequently subrecipients on the need to collect and report good data.

However, the greatest improvement in terms of constructing rural transit agency peer groups might result from the collection of service area data. The inclusion of this information in the Rural National Transit Database would allow the for agency information to be linked with that collected by other Federal agencies, especially the US Census. This would allow for the identification of peers to be based on uncontrolled factors such as service area in square miles, population density, and total, elderly and disabled population, as opposed to controllable ones as is currently the case.

Finally, the cost of revising peer groups over time will diminish as the model for rural and small urban transit agencies is in place and the Rural National Transit Database matures. Comparison of agency-peer group assignment over time will allow for the investigation into the change of relative performance or structural change of transit agencies. It will also test the ability of cluster analysis to produce robust peer groups.

BIBLIOGRAPHY

Bitzan, J., & Hough, J. (1994). *An Evaluation Guidebook for Rural and Small Urban Transportation Systems in the Mountain-Plains Region.* Mountain-Plains Consortium. Fargo, ND: Upper Great Plains Transportation Institute.

Fielding, G., Brenner, M., & Faust, K. (1985). Typology for Bus Transit. *Transportation Research , 19A*, 269-278.

Hartgen, D. T., & Segedy, J. A. (1996). *Peer Groups for Transit System Performance.* Charlotte, NC: The University of North Carolina at Charlotte; Center for Interdisciplinary Transportation Studies.

U.S. House. Committee on Transportation and Infrastructure. (2009). *The Surface Transportation Authorization Act of 2009: A Blueprint for Investment and Reform issued by the House Committee on Transportation and Infrastructure*. Washington, D.C.

Iacono, M. (2006). *Modeling the Cost Structure of Public Transit Firms: The Scale Economies Question and Alternate Functional Forms.* Minneapolis: University of Minnesota.

Karlaftis, M., & McCarthy, P. (2002). Cost Structures of Public Transportation Systems: A Panel Data Analysis. *Transportatation Research E: Logistics and Transportation Review , 18*, 1-18.

Vaziri, M., & Deacon, J. A. (1984). Peer Comparisons in Transit Performance Evaluation. *Transportation Research Record ,* 13-21.

APPENDIX. AGENCY PEER GROUP BY STATE

Agency Peer Group by State

Alabama

AGENCY NAME	SERVICE TYPE	PEER GROUP
Alabama Tombigbee Regional Planning Commission	DR	2
Area Referral & Informtn Services for the Elderly	DR	1
Autauga County Commission	DR	2
Birmingham Regional Paratransit Consortium	DR	2
Blount County Commission	DR	2
Chilton County Commission	DR	1
City of Eufaula	DR	1
City of Guntersville	DR	1
Covington Area Transit System	DR	1
Cullman County Commission	DR	4
Dekalb County Commission	DR	2
Escambia County Commission	DR	2
Etowah County Commission	DR	2
Exceptional Children, Inc.	DR	2
H.EL.P., Inc.	DR	2
Jackson County Council on Aging	DR	2
Lawrence County Aging-Rural Transit System	DR	2
Macon-Russell Community Action Agency	DR	2
Madison County Commission	DR	2
St. Clair County Commission	FR	1
Walker County Commission	DR	U
West Alabama Public Transportation	DR	6

Alaska

AGENCY NAME	SERVICE TYPE	PEER GROUP
Center for Community	DR & FR	1
Central Area Rural Transit System, Inc.	DR	3
City and Borough of Juneau	DR & FR	5
Ketchikan Gateway Borough	DR & FR	1
Mat-Su Community Transit	DR & FR	1
Senior Citizens of Kodiak, Inc.	DR	1

American Samoa

AGENCY NAME	SERVICE TYPE	PEER GROUP
	U	

Arizona

AGENCY NAME	SERVICE TYPE	PEER GROUP
Catholic Community Services	FR	2
City of Bisbee	FR	1
City of Bullhead	DR & FR	2
City of Coolidge	DR & FR	1
City of Cottonwood	DR & FR	2
City of Kingman	DR & FR	1
City of Lake Havasu	DR & FR	2
City of Show Low	FR	2
City of Sierra Vista	FR	2
Helping Hands Agency, Inc.	FR	3
Hopi Tribe	FR	2
Northern AZ Intergovernmental Public Transp Author	FR	1
Pima County Department of Transportation	DR & FR	3
Regional Public Transportation Authority	FR	2

Salt River Pima-Maricopa Indian Community	DR	2
Town of Miami	DR	1

Arkansas

AGENCY NAME	SERVICE TYPE	PEER GROUP
Black River Area Development	DR	1
Central Arkansas Development Council	DR	8
Eureka Springs Transit	FR	2
Mid-Delta Transit	DR	6
North Arkansas Transportation Service	DR	3
Southeast Arkansas Transit	DR-Miles Only	999

California

AGENCY NAME	SERVICE TYPE	PEER GROUP
Alpine County Local Transportation Commission	FR	1
Amador Regional Transit System	DR	U
Calaveras Transit	FR	3
City of Barstow	DR & FR	4
City of California City	DR	1
City of Chowchilla	DR	1
City of Corcoran	DR	1
City of Delano	DR & FR	1
CIty of Dinuba	DR & FR	1
City of Escalon	DR & FR	1
City of Guadalupe	DR	U
City of Lincoln	DR & FR	1
City of McFarland	DR	1
City of Needles	FR	1
City of Ojai	FR	1

California

AGENCY NAME	SERVICE TYPE	PEER GROUP
City of Rio Vista	DR	U
City of Shafter	DR	1
City of Solvang	DR	U
City of South Lake Tahoe	DR	U
City of Tehachapi	DR	1
City of Wasco	DR	1
City of Woodlake	DR	U
Colusa County Transit Agency	DR-Miles Only	2
El Dorado County Transit Authority	DR	2
Fresno County Rural Transit Agency	DR & FR	7
Glenn Transit Service	DR & FR	1
Kern Regional Transit	DR-Miles Only	999
Kings County Area Public Transit Agency	DR	1
Lake Transit Authority	DR & FR	5
Lassen Transit Service Agency	DR & FR	1
Madera County	FR	2
Marin County Transit District	FR	2
Merced County Transit	DR & FR	5
Modoc Transportation Agency	DR & FR	1
Morongo Basin Transit Authority	DR	U
Mountain Area Regional Transit Authority	DR	U
Nevada County - Gold Country Stage	FR	4
Plumas County Transportation Commission	FR	2
Redwood Coast Transit Authority	DR & FR	1

California

AGENCY NAME	SERVICE TYPE	PEER GROUP
Ridgecrest Transit System	DR	1
San Benito County LTA	DR & FR	2
San Luis Obispo Regional Transit Authority	DR & FR	5
Sierra County Transportation Commission	DR	1
Siskiyou County Transit	FR	4
Stanislaus County Public Works - Transit	DR & FR	5
Taft Area Transit	FR	1
Tehama County	DR & FR	1
Town of Truckee	DR & FR	1
Trinity County	FR	1
Tulare County Area Transit	DR & FR	3
Tuolumne County Transit	DR & FR	2
Yosemite Area Regional Transportation System	FR	2

Chicasaw Nation

AGENCY NAME	SERVICE TYPE	PEER GROUP
The Chickasaw Nation	DR	4

Choctaw Nation of Oklahoma

AGENCY NAME	SERVICE TYPE	PEER GROUP
Choctaw Nation Transit	FR	1

Citizen Potawatomi Nation

AGENCY NAME	SERVICE TYPE	PEER GROUP
Citizen Potawatomi Nation	DR-Miles Only	1

Colorado

AGENCY NAME	SERVICE TYPE	PEER GROUP
Archuleta County Transportation	FR	1
Arkansas Valley Community Center	FR	1
City of Black Hawk	FR	2
City of Burlington	DR	1
City of Durango	DR & FR	3
City of La Junta	DR & FR	1
City of Steamboat Springs	DR & FR	5
Eagle County Regional Transportation Authority	DR & FR	6
East Central Council of Governments	DR	1
Huerfano/Las Animas Council of Governments	DR	1
Montezuma County Senior Services	DR	1
Neighbor to Neighbor Volunteers	DR	1
Northeast Colorado Association of Local Government	DR	3
Prowers County	DR	1
Roaring Fork Transportation Authority	DR-Miles Only	999
Senior Resource Development Agency, Pueblo, Inc.	DR	1
Seniors' Resource Center	DR	2
Southern Ute Community Action Programs	DR & FR	1
Summit County	DR & FR	6
The City of Glenwood Springs	FR	1
Town of Berthoud	DR	1
Town of Breckenridge	FR	3
Town of Castle Rock	FR	2
Town of Crested Butte	DR & FR	1

Colorado

AGENCY NAME	SERVICE TYPE	PEER GROUP
Town of Limon	DR	1
Town of Snowmass Village	DR & FR	3
Weld County	DR	2
Wet Mountain Valley Community Service Inc.	DR	1

Confederated Tribes and Bands of The Yakama

AGENCY NAME	SERVICE TYPE	PEER GROUP
PEOPLE FOR PEOPLE	FR	1

Confederated Tribes of the Grand Ronde

AGENCY NAME	SERVICE TYPE	PEER GROUP
Confederated Tribes of Grand Ronde	FR	1

Connecticut

AGENCY NAME	SERVICE TYPE	PEER GROUP
Estuary Transit District	FR	3
Northeastern Connecticut Transit District	DR	2
Northwestern CT Transit District	DR	4
Windham Region Transit District	DR & FR	2

Delaware

AGENCY NAME	SERVICE TYPE	PEER GROUP
	U	

Eastern Band of Cherokee Indians

AGENCY NAME	SERVICE TYPE	PEER GROUP
Eastern Band of Cherokee Indians	DR & FR	5

Florida

AGENCY NAME	SERVICE TYPE	PEER GROUP
Baker Council on Aging	DR-Miles Only	2
Big Bend Transit	DR-Miles Only	6
Calhoun County Senior Citizens	DR-Miles Only	3
Citris County Transit	DR-Miles Only	5
Clay County Council on Aging	DR-Miles Only	4
Crooms, Inc	DR-Miles Only	3
DeSoto County Board of County Commissioners	DR-Miles Only	3
Flagler County Board of County Commissioners	DR-Miles Only	4
Gulf County ARC	DR-Miles Only	2
JTrans	DR-Miles Only	4
Lake County Board of County Commissioners	DR-Miles Only	999
Liberty County Board of County Commissioners	DR-Miles Only	3
Marion County Senior Services	DR-Miles Only	6
Nassau Council on Aging	DR-Miles Only	3
Ride Solution	DR-Miles Only	4
St. Johns Council on Aging	DR-Miles Only	5
Sumter County Board of County Commissioners	DR-Miles Only	4
Suwannee River Economic Council	DR-Miles Only	4
Suwannee Valley Transit Authority	DR-Miles Only	6
Union A & A	DR-Miles Only	3
Wakulla County Transportation	DR-Miles Only	3

Georgia

AGENCY NAME	SERVICE TYPE	PEER GROUP
Unified Gov't of Athens /Clarke Co.Transit System	DR	1
Baldwin County Transit	DR	1
Banks County Transit	DR	1
Bartow Transit	DR	2
Bleckley County Transit	DR	1
Brooks County Transit	DR	2
Bryan County Transit	DR	2
Burke County Transit	DR	2
Camden County Transit	DR	1
Catoosa County	DR	2
Chattooga County Transit	DR	1
City of Americus	DR	1
City of Cedartown	DR	1
City of Unadilla	DR	1
City of Vienna	DR	1
Clay County Transit	DR	1
Columbia County Commission Transit	DR	2
Cook County Transit	DR	2
Crawford County Transit	DR	2
Crisp County Transit	DR	1
Dade County Transit	DR	1
Dawson County Transit	DR	1
Dodge County Transit	DR	2
Elbert Senior Center, County Transportation	DR	1

Georgia

AGENCY NAME	SERVICE TYPE	PEER GROUP
Fannin County	DR	5
Forsyth County Public Transportation	DR	2
Glascock County Transit	DR	1
Gordon County Transit	DR	1
Greene County Commission Transit	DR	2
Habersham County Transit	DR	1
Hancock County Transit	DR	2
Haralson CountyTransit	DR	1
Hart County Public Transit	DR	1
Heard County Transit	DR	1
Jackson County	DR	1
Jefferson County Transit	DR	2
Jenkins County Transit	DR	1
Jones County Transit	DR	1
Lincoln County Transit	DR	1
Long County Transit	DR	2
Lowndes County Transit	DR	2
Lumpkin County Dial-A-Bus	DR	1
Macon County Transit	DR	1
McDuffie County Transit	DR	2
McIntosh Trail RDC	DR	4
Montgomery County Transit	DR	1
Morgan County Transit	DR	2
Murray County Transportation System	DR	2

Georgia

AGENCY NAME	SERVICE TYPE	PEER GROUP
Paulding County	DR	2
Peach County Transit	DR	2
Pickens County	DR	1
Pierce County Transit	DR	2
Polk County	DR	2
Pulaski County Transit	DR	1
Putnam County Transit	DR	1
Quitman County Transit	DR	1
Rabun County	DR	1
Richmond County Transit	DR	2
Social Circle Area Transit	DR	1
Southwest Georgia RDC	DR	8
Talbot County Transit	DR	2
Taliaferro County Board of Commissioners	DR	1
Tattnall County Transit	DR	2
Taylor County Transit	DR	2
Telfair County Transit	DR	1
Thomas County Transit	DR	4
Tift Transit System	DR	1
Treutlen County Transit	DR	1
Troup County Transit	DR	2
Turner County	DR	1
Twiggs County Transit	DR	2
Union County Transit	DR	1

Georgia

AGENCY NAME	SERVICE TYPE	PEER GROUP
Walker County	DR	3
Warren County Transit	DR	1
Wayne County Transit	DR	2
Wheeler County Transit	DR	1
Whitfield County W.T.S.	DR	7
Wilcox County Transit	DR	1
Wilkes County Transit	DR	2
Wilkinson County Transit	DR	1

Grand Portage Reservation Tribal Council

AGENCY NAME	SERVICE TYPE	PEER GROUP
Grand Portage Reservation Tribal Council	DR-Miles Only	2

Guam

AGENCY NAME	SERVICE TYPE	PEER GROUP
DOA-Division of Public Transportation Services	DR & FR	2

Hawaii

AGENCY NAME	SERVICE TYPE	PEER GROUP
County of Hawaii Mass Transit Agency	FR	7
County of Kaua'i - Transportation Agency	FR	7
County of Maui - Dept. of Transportation	FR	8

Houlton Band of Maliseet Indians

AGENCY NAME	SERVICE TYPE	PEER GROUP
Houlton Band of Maliseet Indians	FR	1

Idaho

AGENCY NAME	SERVICE TYPE	PEER GROUP
Coeur d'Alene Tribe	FR	2
Mountain Rides Transit Authority	DR & FR	3
North Idaho Community Express, Inc.	DR & FR	1
Regional Public Transportation	DR & FR	1
Senior Hospitality Center	DR	1
Special Mobility Services, Inc.	FR	1
Targhee Regional Public Transit Authority	DR	4
TransIV Buses - College of Southern Idaho	DR & FR	1
Treasure Valley Transit	DR & FR	1
Valley Vista Care Corporation	DR	1

Illinois

AGENCY NAME	SERVICE TYPE	PEER GROUP
Bond County	DR	1
Boone County	DR	1
Bureau County	DR	4
City of Freeport	DR	2
City of Galesburg	DR & FR	1
City of Macomb	DR & FR	3
City of Quincy	DR & FR	3
Coles County	DR	2
Dekalb County	DR	2
Edgar County	DR	1
Grundy County	DR	1
Henry County	DR	2
Jackson County Mass Transit District	DR	2

Illinois

AGENCY NAME	SERVICE TYPE	PEER GROUP
Jo Daviess County	DR	2
Kankakee County	DR	1
Lee County	DR	2
McLean County	DR	2
Peoria County	DR	2
Piatt County	DR	2
Rides Mass Transit District	DR	7
Shawnee Mass Transit District	DR	6
Shelby County	DR	2
South Central Illinois Mass Transit District	DR	5
Stark County	DR	1
Tazewell County	DR	4
Vermilion County	DR	2
Warren County	DR	U
West Central MTD	DR	1
Williamson County	DR	2
Woodford County	DR	2

Indiana

AGENCY NAME	SERVICE TYPE	PEER GROUP
ACCESS JOHNSON COUNTY AND SHELBYGO	DR	3
Area 7 Agency on Aging	DR	2
Boone Area Transit System	DR	2
Cass Area Transit	DR	3
CATCH-A-RIDE	DR	6
Fayette County Transit	DR	2

Indiana

AGENCY NAME	SERVICE TYPE	PEER GROUP
Franklin County Public Transportation	DR	4
Fulton County Transpo	DR	2
Hamilton County Express Public Transit	DR	2
Hancock Area Rural Transit	DR	2
Huntingburg Transit System	DR	1
Huntington Area Transportation	DR	2
LINK Hendricks County / Morgan County Connect	DR	4
MARION TRANSPORTATION SYSTEM	FR	2
MITCHELL TRANSIT	DR	1
MONROE COUNTY RURAL TRANSIT	DR & FR	2
NEWCASTLE COMMUNITY TRANSIT SYSTEM	FR	1
NEWTON COUNTY COMMUNITY SERVICES	DR	2
NOBLE TRANSIT SYSTEM	DR	4
Orange County Transit Services	DR	4
Paul Phillippe Resource Center	DR	2
Rock City Rider	DR	1
Rose View Transit & Paratransit System	DR & FR	1
SEYMOUR TRANSIT - RECYCLE TO RIDE	DR	1
SIDC RIDE SOLUTION	DR	5
SOUTHERN INDIANA TRANSIT SYSTEM	DR	U
The New Interurban Public Transit System	DR	3
Transit Authority of Stone City	FR	1
TRANSPORTATION FOR RURAL AREAS OF MADISION	DR	2
Union County Transit	DR	4

Indiana

AGENCY NAME	SERVICE TYPE	PEER GROUP
WABASH COUNTY TRANSIT	DR	2
WASHINGTON TRANSIT SYSTEM	FR	1
WAVELAND VOLUNTEER TRANSPORTATION SYSTEM	DR	1
WELLS ON WHEELS	DR	2
WHITE COUNTY PUBLIC TRANSIT	DR	2
Whitley County Transit	DR	2
Y MIAMI GO	DR	2

Iowa

AGENCY NAME	SERVICE TYPE	PEER GROUP
10-15 Regional Transit Agency	DR	6
Area XIV Agency on Aging/Souther Iowa Trolley	DR	4
Burlington Urban Service	FR	2
City of Mason City	FR	3
City of Muscatine	DR	2
Clinton Municipal Transit Administration	FR	3
Delaware, Dubuque & Jackson County Regional Transi	DR	3
Doger Area Rapids Transit, City of Fort Dodge	FR	3
East Central Iowa Council of Governments	DR	6
Heart of Iowa Regional Transit Agency	DR	7
Iowa Northland Regional Council of Governments	DR	3
Marshalltown Municipal Transit	FR	1
MIDAS Council of Governments	DR	4
North Iowa Area Council of Governments	DR	5
Northeast Iowa Community Action Corporation	DR	6
Ottumwa Transit Authority	FR	3

Iowa

AGENCY NAME	SERVICE TYPE	PEER GROUP
Region Six Planning Commission/PeopleRides	DR	4
Region XII Council of Governments/Wester IA Transi	DR	5
Regional Tranist Authority/RIDES	DR	5
River Bend Transit	DR	3
Siouxland Regional Transit System	DR	3
Southern Iowa Regional Planning Comm/SEIBUS	DR	4
Southwest Iowa Planning Council /SW Iowa Transit	DR	5

Kansas

AGENCY NAME	SERVICE TYPE	PEER GROUP
Anderson County Council on Aging	DR	U
Arrowhead West	DR	1
Big Lakes Developmental Center	DR	U
Bourbon County Senior Citizens, Inc.	DR	1
Butler County Department on Aging	DR-Miles Only	1
Central Kansas Mental Health Center	DR	U
Chase County	DR	1
Chautauqua County Council on Aging	DR	1
City of Abilene	DR	1
City of Anthony	DR	1
City of Bonner Springs	DR	1
City of Dodge City	DR	1
City of Goodland	DR-Miles Only	1
City of Great Bend/Commission on Aging	DR	1
City of Kingman	DR	U
City of Paola/Lakemary Center	DR-Miles Only	999

Kansas

AGENCY NAME	SERVICE TYPE	PEER GROUP
City of Phillipsburg	DR	1
City of Wakeeney/Wakeeney Lions Club Trans.	DR	1
City of Wilson	DR	1
Class LTD	DR	2
Clay County Task Force	DR	1
Coffey County Transportation	DR	1
Community Senior Service Center	DR	1
Concordia Senior Citizen Center	DR	1
Cowley County Council on Aging, Inc.	DR	1
Decatur County Transportation Bus	DR	U
Developmental Services of Northwest Kansas, Inc.	DR	2
Doniphan County	DR	1
Doniphan County Services and Workskills	DR	U
Elk County	DR	U
Ellsworth County Council on Aging	DR	U
Elm Acres Youth and Family Services	DR	1
Finney County Committee on Aging, Inc.	DR	U
Franklin County Aging Services	FR	1
Futures Unlimited	DR	2
Geary County	DR	1
Gove County Medical Center	DR	1
Greenwood County Council on Aging	DR	1
Hamilton County VIP's, Inc.	DR	1
Harper County Department on Aging	DR	1

Kansas

AGENCY NAME	SERVICE TYPE	PEER GROUP
Harvey County Department on Aging	DR	2
Herington Hilltop Community Center	DR	1
Hoisington Commission on Aging/City of Hoisington	DR	1
Independence, Inc.	DR	2
Jackson County Resource Center	DR	U
Jefferson County Service Organization	DR	2
Jewell County Council on Aging	DR-Miles Only	1
Kingman County Council on Aging	DR	1
Lane County Transportation	DR	1
Leavenworth County Council on Aging	DR	2
Liberal Good Samaritan	DR	1
Lincoln County Public Transportation	DR	U
Linn County	DR	1
Logan County Hospital	DR	1
Louisburg Area Senior Citizens, Inc.	DR	1
Lyon County Area Transportation	DR	U
Marshall County Agency on Aging	DR	U
McPherson County Council on Aging	DR	1
Mitchell County Transportation	DR	U
Morris County Senior Citizen's, Inc.	DR	U
Multi Community Diversified Services	DR	U
Nemaha County Transit	DR	1
Norton County Senior Citizens	DR	U
OCCK, Inc.	DR	3

Kansas

AGENCY NAME	SERVICE TYPE	PEER GROUP
Osage County Council on Aging	DR	U
Ottawa County Transportation	DR	1
Paola Senior Citizen Center, Inc.	DR	U
Pawnee County Council on Aging	DR	1
Pittsburg Transportation	DR	1
Pottawatomie County	DR	1
Prairie Band Potawatomie Nation	DR	1
Pratt County RSVP	DR	1
Project Concern	DR	1
Reno County Public Transportation	DR & FR	3
Republic County Transportation	DR	U
Rice County Council on Aging	DR	1
Riley County Area Transportation	DR & FR	1
Riverside Resources	DR	1
Rooks County Transportation Service	DR-Miles Only	1
Rush County Public Transportation	DR	1
Scott County VIPS	DR	1
Sedgwick County Department on Aging	DR	U
Senior Services of Southeast Kansas, Inc.	DR	1
Sheridan County General Public Transportation	DR	U
Southeast Kansas Community Action Program	DR	U
Stevens County Health Department	DR	1
Sunflower Diversified Services	DR	4
Thanks Program	DR	1

Kansas

AGENCY NAME	SERVICE TYPE	PEER GROUP
The Guidance Center	DR	U
Thomas County	DR	U
Tri-Valley Developmental Services	DR & FR	1
Twin Rivers Developmental Supports, Inc.	DR	2
Twin Valley Developmental Services	DR	4
Wabaunsee Adult Transportation	DR	1

Kentucky

AGENCY NAME	SERVICE TYPE	PEER GROUP
Audubon Area Community Services, Inc.	DR	5
Bluegrass Community Action Agency	DR	7
Central KY Community Action Council	DR	7
City of Bowling Green	FR	2
Daniel Boone Development Council	DR	7
Federated Transportation Services of the Bluegrass, Inc.	DR	1
Frankfort Transit System	FR	2
Fulton County Transit Authority	DR	6
Gateway Community Services Organization	DR	1
Glasgow Transit System	FR	1
Harlan County Community Action Agency, Inc.	DR	6
HDB Service Group, Inc	DR	1
KY River Foothills Development Council, Inc.	DR	2
Leslie, Knott, Letcher & Perry Community Action	DR	8
Licking Valley CAP	DR	2

Kentucky

AGENCY NAME	SERVICE TYPE	PEER GROUP
Louisville American Red Cross	DR	5
Maysville Transit System	FR	1
Middle Kentucky River Area Development Council, Inc.	DR	2
Murray-Calloway County Transit Authority	DR	2
Northeast KY Area Development Council	DR	2
Northern KY Transit, Inc.	DR	4
Paducah Transit Authority	DR-Miles Only	999
Pennyrile Allied Community Services, Inc.	DR	5
Rural Transit Enterprises Coordinated, Inc.	DR-Miles Only	999
Sandy Valley Transportation Services	DR	7

Louisiana

AGENCY NAME	SERVICE TYPE	PEER GROUP
Allen Council on Aging	DR-Miles Only	3
Ascension Council on Aging	DR-Miles Only	2
Assumption Parish Council on Aging	DR-Miles Only	2
Avoyelles Council on Aging	DR-Miles Only	4
Bienville Council on Aging	DR-Miles Only	3
Calcasieu Office of Community Services	DR-Miles Only	3
Caldwell Parish Council on Aging	DR-Miles Only	1
Cameron Council on Aging, Inc	DR-Miles Only	1
Claiborne Parish Police Jury OCS	DR-Miles Only	2
Council on Aging St Tammany	DR-Miles Only	2
Desoto Council on Aging	DR-Miles Only	2
East Feliciana Council on Aging	DR-Miles Only	1
Evangeline Council on Aging	DR-Miles Only	2

Louisiana

AGENCY NAME	SERVICE TYPE	PEER GROUP
Humanitarian Enterprises of Lincoln Parish	DR-Miles Only	2
Jefferson Davis Council on Aging	DR-Miles Only	2
Livingston Council on Aging	DR-Miles Only	2
Madison Council on Aging	DR-Miles Only	2
Natchitoches Parish Council on Aging	DR-Miles Only	1
Plaquemines Parish Government CAA	DR-Miles Only	1
Pointe Coupee Council on Aging	DR-Miles Only	2
Red River Council on Aging	DR-Miles Only	1
St Martin Council on Aging	DR-Miles Only	1
St Mary Community Action Committee Assoc	DR-Miles Only	2
St. James Dept of Human Resource	DR-Miles Only	4
St. Landry Parish Community Action Agency	DR-Miles Only	2
St. Martin, Iberia, Lafayette Community Action Age	DR-Miles Only	2
Tangipahoa Voluntary Council on Aging	DR-Miles Only	3
Terrebonne Council on Aging	DR-Miles Only	1
Vermilion Council on Aging	DR-Miles Only	2
Vernon Council on Aging	DR-Miles Only	2
Washington Parish Council on Aging	DR-Miles Only	2
Webster Parish Police Jury- OCS	DR-Miles Only	3
West Ouachita Senior Center	DR-Miles Only	1

Maine

AGENCY NAME	SERVICE TYPE	PEER GROUP
AROOSTOOK REGIONAL TRANSPORTATION SYSTEM, INC	DR	3
CITY OF BATH	FR	1
COASTAL TRANSPORTATION, INC.	DR & FR	8

Maine

AGENCY NAME	SERVICE TYPE	PEER GROUP
DOWNEAST TRANSPORTATION, INC.	DR-Miles Only	999
KENNEBEC VALLEY COMMUNITY ACTION PROGRAM	DR-Miles Only	999
PENQUIS COMMUNITY ACTION PROGRAM, INC.	DR	4
REGIONAL TRANSPORTATION PROGRAM, INC	DR	4
WALDO COMMUNITY ACTION PARTNERS	DR	1
WASHINGTON HANCOCK COMMUNITY AGENCY	DR-Miles Only	2
WESTERN MAINE TRANSPORTATION SERVICE, INC	DR-Miles Only	5
WEST'S TRANSPORTATION, INC	FR	2

Maryland

AGENCY NAME	SERVICE TYPE	PEER GROUP
Baltimore County	DR	2
Bayside Community Network, Inc.	DR	1
Calvert County Government	DR & FR	3
Cecil County Government	DR & FR	2
Dorchester County	DR & FR	3
Garrett County Community Action Committee	DR & FR	4
Maryland Rural Development Corporation	DR	1
Mayor and City Council of Ocean City, MD	DR & FR	6
Queen Anne's County	DR & FR	2
Sojourner-Douglass College, Inc.	DR	2
Somerset County Commission on Aging	DR	1
St. Mary's County	DR & FR	5
The County Commissioners of Caroline County, MD	DR & FR	2

Massachusetts

AGENCY NAME	SERVICE TYPE	PEER GROUP
Franklin Regional Transit Authority	DR & FR	4
Martha's Vineyard Transit Authority	DR & FR	6
Nantucket Regional Transit Authority	DR & FR	1

Michigan

AGENCY NAME	SERVICE TYPE	PEER GROUP
Adrian Dial-A-Ride	DR	2
Allegan County Transportation Services	DR	4
Alma-Dial-A-Ride	DR	1
ALTRAN Transit Authority	DR	4
Antrim County Transportation	DR	4
Arenac County/Bay Service	DR	4
Barry County Transit	DR	2
Bay Area Transportation Authority	DR & FR	7
Belding-Dial-A-Ride	DR	1
Benzie Transportation Authority	DR	4
Berrien County Public Transportation	DR	3
Big Rapids Dial-A-Ride	DR	2
Branch Area Transit Authority	DR	4
Buchanan Dial-A-Ride	DR	1
Cadillac/Wexford Transit Authority	DR	3
Caro Transit Authority	DR	2
Cass County Transportation Authority	DR	2
Charlevoix County Public Transportation	DR	4
Clare County Transit Corporation	DR	3
Crawford County Transportation Authority	DR	3

Delta Area Transit Authority	DR	4
Dowagiac Dial-A--Ride	DR	1
Eastern Upper Peninsula Transportation Authority	DR	4
Eaton County Transportation Authority	DR	6
Gladwin City/County Transit	DR	4
Gogebic County Transit	DR	2
Greater Lapeer Transportation Authority	DR	3
Greenville Transit	DR	2
Hancock, City of	DR	1
Hillsdale Dial-A-Ride	DR	1
Houghton Motor Transit Line	DR	2
Huron Transit Corporation	DR	3
Interurban Transit Authority	DR	2
Ionia Dial-A-Ride	DR	2
Iosco Transit Corporation	DR	2
Isabella County Transportation Commission	DR	6
Kalkaska Public Transit Authority	DR	2
Lenawee Transportation Corporation	DR	2
Ludington Mass Transportation Authority	DR	4
Manistee County Transportation, Inc.	DR	4
Marquette County Transit Authority	DR	6
Marshall, City of	DR	1
Mecosta Osceola Transit Authority	DR	2
Midland County Connection	DR	6
Midland Dial-A-Ride	DR	3
Ogemaw County Public Transportation	DR	2

Michigan

AGENCY NAME	SERVICE TYPE	PEER GROUP
Ontonagon County Public Transit	DR	2
Otsego County Bus System	DR	4
Roscommon County Transportation Authority	DR	3
Sanilac Transportation Corporation	DR	4
Sault Sainte Marie, City of	DR	1
Schoolcraft County Public Transportation	DR	2
Shiawassee Area Transportation Agency	DR	4
St. Joseph County Transportation Authority	DR	4
Straits Regional Ride	DR	4
Thunderbay Transportation Authority	DR	3
Van Buren Public Transit	DR	4
Yates Township Transportation System	DR	4

Minnesota

AGENCY NAME	SERVICE TYPE	PEER GROUP
AMCAT Joint Powers Board	DR & FR	1
Arrowhead Economic Opportunity Agency, Inc.	DR & FR	6
Augustana Lutheran Homes, Inc.	DR	2
Becker County Transit	DR & FR	1
Benson, City of	DR	1
Brainerd, City of	DR & FR	2
Brown County Family Services	DR	2
Cedar Valley Services, Inc.	DR & FR	1
Clay County	DR & FR	1
Cottonwood County	DR	1
Dawson, City of	DR	1

Minnesota

AGENCY NAME	SERVICE TYPE	PEER GROUP
Faribault County	DR	2
Faribault, City of	FR	1
Fosston, City of	DR	1
Granite Falls, City of	DR	1
Grant County Transportation	DR & FR	1
Greater Mankato Transit System	FR	2
Hibbing, City of	DR	2
Hubbard County	DR & FR	1
Isanti County	DR	3
Kandiyohi Area Transit Joint Powers Board	DR	2
Le Sueur, City of	DR & FR	1
Lincoln County	DR	1
Mahnomen County Human Services	DR	1
Martin County	DR	4
Mille Lacs Public Transit, Inc.	DR & FR	1
Montevideo, City of	DR	1
Morris, City of	DR	1
Murray County	DR & FR	1
Northfield, City of	DR & FR	1
Paul Bunyan Transit	DR	2
Pine River, City of	DR	1
Pipestone County	DR	2
Prairie Five CAC, Inc.	DR	2
Rainbow Rider Transit Board	DR & FR	2

Minnesota

AGENCY NAME	SERVICE TYPE	PEER GROUP
Red Lake Band of Chippewa Indians	DR	1
Renville County	DR	2
RiverRider Public Transit System	DR & FR	2
Rock County	DR	1
Roseau County Committee on Aging	DR & FR	1
Saint Peter, City of	DR	1
SEMCAC	DR& FR	1
Southwestern MN Opportunity Council, Inc.	DR & FR	1
Steele County Area Transit	DR	2
Stewartville, City of	DR	1
Three Rivers Community Action, Inc.	DR & FR	2
Trailblazer Joint Powers Board	DR	4
Tri-County Action Program, Inc.	DR & FR	2
Tri-Valley Opportunity Council, Inc.	DR	2
Virginia, City of	DR & FR	1
Wadena County Social Services	DR & FR	1
Watonwan County	DR	2
Western Community Action, Inc.	DR	4
Winona, City of	FR	2

Mississippi

AGENCY NAME	SERVICE TYPE	PEER GROUP
Aaron E. Henry Community Health Services Center,In	FR	6
Bolivar County Council On Aging, Inc.	FR	7
City of Vicksburg	FR	2
Claiborne County Human Resource Agency	FR	3

Mississippi

AGENCY NAME	SERVICE TYPE	PEER GROUP
Copiah County Human Resource Agency	FR	2
Five County Child Development Program, Inc.	FR	2
Hinds County Human Resource Agency	FR	2
Hollandale Economic & Community Development Founda	FR	2
Lift, Inc.	FR	1
Madison County Human Resource Agency	FR	1
Mallory Community Health Center	FR	3
Meridian Transportation	FR	2
Mississippi Band of Choctaw Indians	FR	5
Mississippi State University	FR	1
Mississippi Valley State University	FR	2
Natchez Transit System	FR	3
Northeast Mississippi Community Services	FR	4
Simpson County Human Resource Agency	FR	3
United Community Action Committee, Inc.	FR	1

Missouri

AGENCY NAME	SERVICE TYPE	PEER GROUP
Cape Girardeau County Transit Authority	FR	8
City of Bloomfield	DR	1
City of Carthage	DR	1
City of Chillicothe	DR	2
City of Clinton	DR	1
City of El Dorado Springs	DR	1
City of Excelsior Springs	DR	1
City of Houston	DR	1

Missouri

AGENCY NAME	SERVICE TYPE	PEER GROUP
City of Lamar	DR	1
City of Marshall	DR	1
City of Marshfield	DR	1
City of Mount Vernon	DR	1
City of Nevada	DR	1
City of New Madrid	DR	1
City of West Plains	DR	1
Dunklin County Transit Service, Inc.	DR	2
Franklin County Transportation Council, Inc.	DR	3
Licking Bridge Builders Senior Center	DR	1
Mississippi County Transit System, Inc.	DR	2
OATS, Inc.	DR-Miles Only	999
Ray County Transportation, Inc.	DR	4
Ripley County Transit, Inc.	DR	2
Scott County Transit System, Inc.	DR	1
SERVE, Inc.	DR	2
Southeast Missouri State University	FR	1
Southeast Missouri Transportation, Inc.	DR	8
Stoddard County Transit Services, Inc.	DR	1

Montana

AGENCY NAME	SERVICE TYPE	PEER GROUP
	U	

Navajo Nation

AGENCY NAME	SERVICE TYPE	PEER GROUP
Navajo Transit System	FR	3

Nebraska

AGENCY NAME	SERVICE TYPE	PEER GROUP
Adams County Senior Services, Inc	DR-Miles Only	1
Atkinson Senior Center	DR-Miles Only	1
Avera St.Anthony's Hospital	DR-Miles Only	1
Blue River AAA	DR-Miles Only	2
Box Butte Co	DR-Miles Only	1
Butler County Senior Service Program	DR-Miles Only	1
Cambridge Memorial Hospital	DR-Miles Only	1
Cedar County Transit	DR-Miles Only	1
Central City	DR-Miles Only	1
Chappell Senior Center	DR-Miles Only	1
Chase County	DR-Miles Only	1
City of Crawford	DR-Miles Only	1
City of Chadron	DR-Miles Only	1
City of Benkelman	DR-Miles Only	1
City of Broken Bow	DR-Miles Only	1
City of Columbus Transit	DR-Miles Only	1
City of Fremont	DR-Miles Only	1
City Of McCook Public Transit	DR-Miles Only	1
City of Neligh	DR-Miles Only	1
City of North Platte	DR-Miles Only	1
City Of Sidney	DR-Miles Only	1
City Of Tecumseh	DR-Miles Only	1
Commmunity Memorial Health Center Burwell	DR-Miles Only	1
Community Center Of Hamilton County	DR-Miles Only	1

Nebraska

AGENCY NAME	SERVICE TYPE	PEER GROUP
Community Concern	DR-Miles Only	1
Community Senior Center	DR-Miles Only	1
Dawson County Transit	DR-Miles Only	1
Eastern Nebraska	DR-Miles Only	1
Fillmore County	DR-Miles Only	1
Fullerton Area Senior Center	DR-Miles Only	1
Grant County	DR-Miles Only	1
Guide Rock	DR-Miles Only	1
Harlan Co. Public Transit	DR-Miles Only	1
Hitch & Hay Public Transit	DR-Miles Only	1
Hooker Co	DR-Miles Only	1
Kimball/Banner Extension Service	DR-Miles Only	1
Lancaster Co Rural Transit	DR-Miles Only	1
Loup City	DR-Miles Only	1
Lundberg Memorial	DR-Miles Only	1
Midland Area Agency	DR-Miles Only	1
Mid-Nebraska Community Action	DR-Miles Only	2
Morrill County Handi Bus	DR-Miles Only	1
Oakland Heights	DR-Miles Only	1
Ogallala Transit System	DR-Miles Only	1
Pawnee County Transit	DR-Miles Only	1
Perkins County Public Transit	DR-Miles Only	1
Phelps County Senior Citizen	DR-Miles Only	1
Richardson County Transit	DR-Miles Only	1

Rock County Senior Center	DR-Miles Only	1
Saline County Area Transit	DR-Miles Only	1
Saunders County Transportation	DR-Miles Only	1
Schuyler	DR-Miles Only	1
Scotts Bluff Public Transit	DR-Miles Only	2
Senior Citzen Industries	DR-Miles Only	2
Senior Information Center York	DR-Miles Only	1
Seward County Handibus	DR-Miles Only	1
Sheridan County Public Transit	DR-Miles Only	1
Valley County Hospital	DR-Miles Only	1
Wakefield Senior Center	DR-Miles Only	1
Wayne Public Transit	DR-Miles Only	1
Webster County Public Transit	DR-Miles Only	1
Wolf Memorial Good Samaritan Center	DR-Miles Only	1

Nevada

AGENCY NAME	SERVICE TYPE	PEER GROUP
	U	

New Hampshire

AGENCY NAME	SERVICE TYPE	PEER GROUP
Advance Transit, Inc. NH	DR & FR	3
Belknap Merrimack CAP/Winnipesaukee Transit System	FR	1
Belknap-Merrimack CAP/Concord Area Transit	DR & FR	1
Community Alliance of Human Services, Inc.	DR	2
Tri-County CAP, Inc./North Country Transit	FR	1
VNA Home Healthcare, Hospice & Community Service	FR	1

New Jersey

AGENCY NAME	SERVICE TYPE	PEER GROUP
ATLANTIC COUNTY TRANSPORTATION	DR	6
CAPE MAY COUNTY FARE FREE TRANSPORTATION	DR & FR	2
COUNTY OF HUNTERDON	DR & FR	4
GLOUCESTER COUNTY TRANSPORTATION	DR & FR	4
MONMOUTH COUNTY DIVISION OF TRANSPORTATION	DR & FR	7
SENIOR CITIZENS UNITED COMMUNITY SERVICES	DR	U
SOMERSET COUNTY	DR	U
SUSSEX COUNTY TRANSIT	DR & FR	4
TOWNSHIP OF WEST MILFORD	FR	1
WARREN COUNTY	DR & FR	4

New Mexico

AGENCY NAME	SERVICE TYPE	PEER GROUP
City of Portales	DR & FR	1
Carlsbad, City of	DR	2
Cibola County	DR	2
City of Belen	DR	1
City of Clovis	DR	2
City of Hobbs	DR & FR	1
City of Las Vegas	DR	1
City of Roswell	DR & FR	2
Golden Spread Coalition	DR & FR	1
Grant County	DR & FR	2
Laguna Pueblo	DR & FR	1
Los Alamos Bus Inc.	DR	2
Na'Nihoozhi Center	FR	2

New Mexico

AGENCY NAME	SERVICE TYPE	PEER GROUP
NCRTD	DR & FR	1
New Mexico DOT - Transit and Rail Division	FR	7
Sandoval County	FR	1
Socorro, City of	DR	1
Torrance County	DR & FR	2
Town of Red River	DR & FR	1
Town of Taos	DR & FR	1
Village of Angel Fire	FR	1
Village of Los Lunas	DR	1
Zia Therapy	DR & FR	2
ZuniDR	2	

New York

AGENCY NAME	SERVICE TYPE	PEER GROUP
Amsterdam Transportation Department	FR	2
Batavia Bus Service	FR	2
Birnie Bus	FR	2
Birnie Bus Tours, Inc.	FR	1
Brown Coach-Montgomery	FR	1
Chautauqua Area Regional Transit System	FR	5
City of Mechanicville	FR	1
City of Oneonta	FR	4
City of Port Jervis	FR	1
Essex County Department of Community Development	DR	U
First Transit - Chemung	FR	1
First Transit - Chenango	FR	5

New York

AGENCY NAME	SERVICE TYPE	PEER GROUP
First Transit - Clinton	FR	6
First Transit - Corning	FR	2
First Transit - Ontario	FR	7
First Transit - Putnam	FR	1
First Transit - Steuben	DR	U
First Transit - Tioga	FR	6
First Transit -Allegany	FR	3
First Transit-Cortland	FR	2
First Transit-Madison	FR	5
Franklin County Courthouse	FR	2
Genesee-BBS	FR	2
Gloversville City Hall	FR	2
Hornell Area Transit	FR	3
Hudson Department of Public Works	FR	1
I. Persch Transit, Inc.	FR	1
Laidlaw Transit, Inc.	FR	1
Livingston Area Transportation Service	DR	3
Niagara Falls Coach	FR	2
Olympic Regional Development Authority	FR	1
Orleans Transit Service	FR	2
Oswego County Opportunities, Inc.	DR	U
Pat Zanchelli Inc.	FR	1
Rensselaer County Planning Department	FR	1
Roethel Coach Lines	FR	2

New York

AGENCY NAME	SERVICE TYPE	PEER GROUP
Schoharie County Public Transportation	DR & FR	3
Sullivan County Transportation	FR	1
Tioga Transport Inc	FR	3
Town of Goshen	FR	1
Town of Keene	FR	1
Town of Montgomery	FR	1
Town of Warwick	FR	1
Village of Lake Placid	FR	1
Watertown Citibus	FR	1
Wayne Area Transportation Service	FR	5
Wyoming Transit Service	FR	4

North Carolina

AGENCY NAME	SERVICE TYPE	PEER GROUP
Albemarle Regional Health Services	DR	3
Alexander County	DR	2
Alleghany County	DR	4
Anson County	DR	3
Ashe County Transportation Authority Inc	DR & FR	4
Avery County Transportation Authority	DR	2
Beaufort County Developmental Center, Inc.	DR	2
Bladen County	DR	2
Brunswick Transit System Inc.	DR	3
Burke County Transit Administration, Inc.	DR	4
Caldwell County Area Transit System, Inc.	DR	2
Carteret County	DR	4

North Carolina

AGENCY NAME	SERVICE TYPE	PEER GROUP
Caswell County	DR	4
Chatham Transit Network	DR	4
Cherokee County	DR	4
Choanoke Public Transportation Authority	DR	5
Clay County	DR	4
Columbus County	DR	3
Craven County	DR & FR	4
Dare County	DR & FR	2
Duplin County	DR	3
Gates County	DR	4
Graham County	DR & FR	2
Greene County	DR	2
Harnett County	DR & FR	4
Hoke County	DR & FR	2
Hyde County Private Non-Profit Transp. Corp. Inc.	DR	2
Iredell County	DR & FR	4
Jackson County	DR & FR	1
Johnston Co. Council on Aging Inc.	DR	6
Kerr Area Transportation Authority	DR & FR	7
Lee County	DR	4
Lenoir County	DR & FR	2
Macon County	DR & FR	2
Madison County Transportation Authority	DR	2
Martin County	DR	4

North Carolina

AGENCY NAME	SERVICE TYPE	PEER GROUP
Mitchell County Transportation Authority	DR	2
Moore County	DR	3
Mountain Projects, Inc.	DR	4
Person County	DR	4
Polk County Transportation Authority	DR	4
Randolph County Senior Adult Association Inc.	DR	3
Richmond Interagency Transportation Inc.	DR	4
Robeson County	DR	4
Rockingham County Council on Aging	DR	3
Rowan County	DR	3
Rutherford County	DR & FR	2
Sampson County	DR	2
Scotland County	DR & FR	2
Stanly County	DR	4
Swain County Focal Point on Aging Inc	DR	2
Transp. Administration of Cleveland County. Inc	DR	3
Transylvania County	DR	4
Union County	DR	3
Washington County	DR	2
Wilkes Transportation Authority	DR	3
Wilson County	DR	3
Yadkin Valley Economic Development District, Inc.	DR	7
Yancey County Transportation Authority	DR	2

North Dakota

AGENCY NAME	SERVICE TYPE	PEER GROUP
City of Dickinson	DR-Miles Only	1
City of Jamestown	DR-Miles Only	1
City of Minot	FR	U
City of Williston	DR-Miles Only	1
Dickey County Senior Citizens	DR-Miles Only	1
Elder Care	DR-Miles Only	2
Emmons County Council On Aging	DR-Miles Only	1
Fargo Senior Commission	DR-Miles Only	3
Golden Valley/Billings County Council On Aging	DR-Miles Only	1
James River Senior Citizens Center, Inc.	DR-Miles Only	2
Kenmare Wheels & Meals	DR-Miles Only	1
Kidder-Emmons County Senior Services	DR-Miles Only	1
Mercy Medical Center	DR-Miles Only	1
Minot Commission On Aging	DR-Miles Only	2
Nelson County Council On Aging	DR-Miles Only	1
North Central Planning Council	DR-Miles Only	3
Pembina County Meals and Transportation	DR-Miles Only	1
Sitting Bull College, Standing Rock Public Transp	DR-Miles Only	2
South Central Adult Services	DR-Miles Only	2
Southwest Transportation Services	DR-Miles Only	1
Trenton Indian Service Area Aging Program	DR-Miles Only	1
Walsh County Transportation Program	DR-Miles Only	1
West River Transportation Council	DR-Miles Only	1
Williston Council for the Aging	DR-Miles Only	1

Northern Marianas

AGENCY NAME	SERVICE TYPE	PEER GROUP
CNMI Public School System	FR	6

Ohio

AGENCY NAME	SERVICE TYPE	PEER GROUP
Ashland Public Transit	DR	2
Ashtabula County Transportation System	DR	4
Athens Transit	DR	2
Bowling Green Transit	DR	2
Carroll County Transit	DR	2
Champaign Transit System	DR	2
Chillicothe Transit System	DR & FR	3
Columbiana County/Community Action Rural Transit S	DR	4
Crawford County Transportation Program	DR	2
Delaware Area Transit Agency	DR	4
Fayette County Transportation Program	DR	4
Geauga County Transit	DR	4
Greenville Transit System	DR	4
Hancock Area Transportation Services	DR	2
Harrison County Rural Transit	DR	2
Huron County Transit	DR	2
Lancaster Public Transit System	DR	2
Logan Transit System	DR	1
Marion Area Transit	DR	2
Medina County Transit	DR	3
Mid-Ohio Transit Authority	DR	3
Monroe County Public Transportation	DR	2

Ohio

AGENCY NAME	SERVICE TYPE	PEER GROUP
Morgan County Transit	DR	2
Ottawa County Transportation Agency	DR	3
Perry County Transit	DR	2
Pickaway Area Rural Transit	DR	4
Pike County/Community Action Transit System	DR	2
Piqua Transit System	DR	2
Scioto County/Access Scioto County	DR	2
Seneca County Agency Transportation	DR	4
Shelby Public Transit	DR	2
South East Area Transit	DR & FR	2
Transportation for Logan County	DR	4
Transportation Resources For Independent People of	DR	4
Warren County Transit Services	DR	3
Wilmington City Cab Service	DR	4

Oklahoma

AGENCY NAME	SERVICE TYPE	PEER GROUP
Big Five Community Services, Inc.	DR	6
Central Oklahoma Community Action Agency	DR	2
City of Guymon	DR	2
Community Action Development Corporation	DR	7
Delta Community Action Foundation, Inc.	DR	2
Enid Public Transportation Authority	DR	4
First Capital Trolley	DR & FR	4
Grand Gateway EDA/ Pelivan	DR	3
Inca Community Services, Inc.	DR	3

Oklahoma

AGENCY NAME	SERVICE TYPE	PEER GROUP
KiBois Community Action Foundation, Inc.	DR-Miles Only	999
Little Dixie Community Action Agency, Inc.	DR	7
Muskogee County Public Transit Authority	DR & FR	2
Northern Oklahoma Development Authority	DR	6
OSU-Stillwater Community Transit	DR & FR	3
Pontotoc County Public Transit Authority	DR	4
Southwest Ok. Community Action	DR	3
Town of Beaver	DR	1
United Community Action Program, Inc.	DR	3
Washita Valley Community Action Council	DR	2

Oregon

AGENCY NAME	SERVICE TYPE	PEER GROUP
Basin Transit Service	DR & FR	1
City of Albany	DR & FR	1
City of Canby	DR & FR	1
City of Lebanon	DR	1
City of Milton-Freewater	FR	1
City of Pendleton	DR	1
City of Sandy	DR & FR	1
City of Silverton	DR	1
City of Sweet Home	DR	1
City of Woodburn	DR & FR	1
Columbia County	DR & FR	1
Community Connection of Northeast Oregon	DR & FR	2
Confederated Tribes of the Umatilla Indian Reserva	DR & FR	1

Oregon

AGENCY NAME	SERVICE TYPE	PEER GROUP
Coos County Area Transit Service District	DR & FR	1
Curry County Public Transit Service District	DR & FR	1
Douglas County Health & Social Services	FR	2
Grant County Transportation District	DR & FR	1
Harney County	DR	2
Hood River County Transportation District	DR	2
Josephine County	DR & FR	2
Lane Transit District	DR & FR	7
Lincoln County Transportation Service District	DR & FR	1
Linn County	FR	1
Mid-Columbia Council of Governments	DR	1
Oregon Housing & Associated Services-Welches	FR	1
Ride Connection, Inc.	DR	1
South Clackamas Transportation District	FR	2
Sunset Empire Transportation District	DR & FR	5
Tillamook County Transportation District	DR & FR	3
Yamhill County	DR & FR	5

Pennsylvania

AGENCY NAME	SERVICE TYPE	PEER GROUP
Area Transportation Authority of North Central PA	DR & FR	7
Borough of Mt. Carmel	FR	1
Butler Transit Authority	FR	2
County of Carbon	FR	1
Crawford Area Transportation Authority	DR & FR	1
DuBois, Falls Creek, Sandy TWP Joint Transit Auth	FR	1

Pennsylvania

AGENCY NAME	SERVICE TYPE	PEER GROUP
Endless Mountains Transportation Authority	FR	4
Indiana County Transit Authority	FR	3
Mid-County Transit Authority dba Town & Country Tr	FR	2
Monroe County Transportation Authority	DR	U
Monroe Township Board of Supervisors	FR	1
New Castle Area Transit Authority	FR	5
Schuylkill Transportation System	DR & FR	7
Venango County Transportation Office	FR	2
Warren County Transit Authority	DR & FR	1

Puerto Rico

AGENCY NAME	SERVICE TYPE	PEER GROUP
Adjuntas	DR & FR	1
Barranquitas	DR & FR	1
Comerно	DR & FR	1
Corozal	DR & FR	1
Orocovis	DR & FR	1
Utuado	DR & FR	1
Villalba	DR & FR	1
Yauco	DR & FR	1

Rhode Island

AGENCY NAME	SERVICE TYPE	PEER GROUP
	U	

Sitka Tribe of Alaska

AGENCY NAME	SERVICE TYPE	PEER GROUP
Sitka Tribe of Alaska	FR	1

Snoqualmie Indian Tribe

AGENCY NAME	SERVICE TYPE	PEER GROUP
Snoqualmie Indian Tribe	DR	1

South Carolina

AGENCY NAME	SERVICE TYPE	PEER GROUP
Aiken Area Council on Aging, Inc.	DR	1
Berkeley Charleston Dorchester RTMA	FR	5
City of Clemson/Clemson Area Transit	FR	5
City of Seneca	FR	1
Edgefield County Senior Citizens Council	DR	4
Fairflied County Transit System	DR	2
Generations Unlimited	DR	4
Lowcountry Regional Transportation Authority	DR & FR	5
McCormick County Senior Center	DR	2
Newberry County Council on Aging	DR & FR	1
Senior Services Incoporated of Chester County	DR	2
Williamsburg County Transit System	DR & FR	3
York County Government	DR	1

South Dakota

AGENCY NAME	SERVICE TYPE	PEER GROUP
Arrow Transit	DR-Miles Only	2
Brookings Area Transit Authority	DR-Miles Only	2
CCTS d/b/a River Cities Transit	DR-Miles Only	4
City of Aberdeen - Aberdeen Ride Line	DR-Miles Only	2
City of Brandon - Brandon City Transit	DR-Miles Only	1
City of Dell Rapids - Dell Rapids Transit	DR-Miles Only	1
City of Mitchell - Palace Transit	DR-Miles Only	2

South Dakota

AGENCY NAME	SERVICE TYPE	PEER GROUP
Community Transit, Inc.	DR-Miles Only	2
East Dakota Transit, Inc.	DR-Miles Only	1
Inter-Lakes Community Action	DR-Miles Only	1
People's Transit	DR-Miles Only	2
Rosebud Sioux Tribe Transportation	DR-Miles Only	2
Rural Office of Community Services	DR-Miles Only	3
Sanborn County - Sanborn County Transit	DR-Miles Only	1
SESDAC, Inc dba Vermillion Public Transit	DR-Miles Only	1
Siouxland Regional Transit System	DR-Miles Only	1
Spink County Public Transit	DR-Miles Only	1
Standing Rock Public Transportation	DR-Miles Only	2
Watertown Area Transit	DR-Miles Only	1
West River Transit Authority, Inc.	DR-Miles Only	3
Yankton Transit, Inc.	DR-Miles Only	2

Tennessee

AGENCY NAME	SERVICE TYPE	PEER GROUP
Delta Human Resource Agency	DR-Miles Only	5
East Tennessee Human Resource Agency	DR-Miles Only	999
First Tennessee Human Resource Agency	DR-Miles Only	6
Hancock County Rural Transportation	DR-Miles Only	2
Mid-Cumberland Human Resource Agency	DR	7
Northwest Tennessee Human Resource Agency	DR	8
South Central Tennessee Development District	DR-Miles Only	999
Southeast Tennessee Human Resource agency	DR	8

Tennessee

AGENCY NAME	SERVICE TYPE	PEER GROUP
Southwest Human Resource agency	DR	7
Upper-Cumberland Human Resource Agency	DR-Miles Only	999

Texas

AGENCY NAME	SERVICE TYPE	PEER GROUP
Alamo Area Council of Governments	DR	5
Ark-Tex Council of Governments	DR	7
Aspermont Small Business Development Center, Inc.	DR	4
Bee Community Action Agency	DR	2
Brazos Transit System	DR & FR	7
Capitol Area Rural Transportation System	DR	7
Caprock Community Action Association, Inc.	DR	4
Central Texas Rural Transit District	DR	5
City of Cleburne	DR	4
City of Del Rio	DR	2
Colorado Valley Transit, Inc.	DR	3
Community Action Council of South Texas	DR	2
Community Council of Southwest Texas, Inc.	DR	3
Community Services, Inc.	DR	3
East Texas Council of Governments	DR	3
El Paso County	FR	3
Fort Bend County Rural Transit District	DR	3
Heart of Texas Council of Governments	DR	3
Kaufman Area Rural Transportation	DR	3
Kleberg County Human Services	DR	2
Panhandle Community Services	DR	6

Texas

AGENCY NAME	SERVICE TYPE	PEER GROUP
Public Transit Services	DR	3
Rolling Plains Management Corporation	DR	4
Rural Economic Assistance League, Inc.	DR	3
Senior Center Resources and Public Transit, Inc.	DR	4
South East Texas Regional Planning Commission	DR	3
South Plains Community Action Association, Inc.	DR	3
SPAN, Inc.	DR	4
The Transit System, Inc.	DR	4
Town of South Padre Island	DR	2
Webb County Community Action Agency	DR	4
West Texas Opportunities, Inc.	DR	5

Utah

AGENCY NAME	SERVICE TYPE	PEER GROUP
Cedar Area Transportation Service	DR	U
Park City Municipal Corporation	DR & FR	6

Vermont

AGENCY NAME	SERVICE TYPE	PEER GROUP
Addison County Transit Resources	DR & FR	7
Advance Transit	DR & FR	1
Connecticut River Transit, Inc.	DR & FR	8
Deerfield Valley Transit Association, Inc.	DR & FR	1
Green Mountain Community Network	DR & FR	1
Green Mountain Transit Agency	DR & FR	3
Marble Valley Regional Transit District	DR & FR	7
Northwest Vermont Public Transit Network	DR & FR	2

Rural Community Transportation	DR & FR	8
Stagecoach Transportation Services, Inc.	DR & FR	2
Town of Brattleboro	FR	1

Virginia

AGENCY NAME	SERVICE TYPE	PEER GROUP
Accomack-Northhampton Transportation District Comm	FR	3
Bay Transit	DR	5
Bay Transit/New Kent/Charles City	DR	2
Blackstone Area Bus Service	FR	1
District Three Public Transit	FR	4
Farmville Area Bus	DR	U
Four County Transit	FR	8
FRED Transit - Caroline County	FR	1
FRED Transit - King George County	FR	2
Greene Co. Transit Inc.	DR	2
JAUNT, Inc.	DR	6
Lake Area Bus	DR	1
Mountain Empire Older Citizens Transit	DR	3
Piedmont Area Transit	DR	2
Pulaski Area Transit	DR & FR	1
Town and County Transit	FR	1
Town of Bluefield/Graham Transit	FR	1
Town of Chincoteague	FR	1
Unified Human Services Transportation System, Inc -	FR	1
Unified Human Services Transportation Systems, Inc	FR	1
Virginia Regional Transit - CATS	DR & FR	2
Virginia Regional Transit - City of Staunton	FR	1

Virginia

AGENCY NAME	SERVICE TYPE	PEER GROUP
Virginia Regional Transit - Clark County	DR	1
Virginia Regional Transit - Culpeper County	DR	1
Virginia Regional Transit - Fauquier/Warrenton	DR & FR	1
Virginia Regional Transit - Loudoun District	DR & FR	6
Virginia Regional Transit - Page County	DR	1
Virginia Regional Transit - Shenandoah Blue Ridge	FR	1
Virginia Regional Transit - Town of Culpeper	FR	1
Virginia Regional Transit - Town of Front Royal	FR	1
Virginia Regional Transit - Town of Orange	FR	1
Virginia Regional Transit - Town of Purcellville	FR	1

Washington

AGENCY NAME	SERVICE TYPE	PEER GROUP
Ben Franklin Transit	DR-Miles Only	999
Clallam Transit System	DR & FR	6
Columbia County Public Transportation	DR	2
Cowlitz Indian Tribe	DR	1
Garfield County Transportation Program	DR	1
Grant Transportation Authority	DR & FR	6
Grays Harbor Transit	DR & FR	6
Hopesource	DR	2
Island Transit	DR & FR	6
Jefferson Transit (Non Intercity Activities)	DR & FR	5
Klickitat County Senior Services	DR	3
Mason County Transportation Authority	DR & FR	5
Pacific Transit	DR & FR	3

Pullman Transit	DR & FR	3
Rural Resources Community Action	DR& FR	1
Skamania County Senior Services	DR & FR	2
Special Mobility Services	DR & FR	1
Valley Transit	DR & FR	1

West Virginia

AGENCY NAME	SERVICE TYPE	PEER GROUP
Barbour Co. Senior Center dba Here & There Transit	FR	2
Bluefield Area Transit	FR	3
Central West Virginia Transit Authority	DR & FR	3
Community Resources, Inc. dba Little Kanawha Bus	DR	2
Fairmont Marion County Transit Authority	DR & FR	3
Mountain Transit Authority	FR	2
Potomac Valley Transit Authority	FR	6
Preston County Sr. Cit, Inc. dba Buckwheat Express	FR	2
Randolph County Senior Center dba Country Roads Transit	FR	1
Tri River Transit	FR	6
Wayne Co. Comm. Servs. Org., dba Wayne X-Press	FR	3

Winnebago Tribe of Nebraska

AGENCY NAME	SERVICE TYPE	PEER GROUP
	U	

Wisconsin

AGENCY NAME	SERVICE TYPE	PEER GROUP
Adams County	DR	U
Bad River Band of Lake Superior Tribe of Chippewa	DR	U
Bay Area Rural Transit	FR	2
City of Baraboo	DR	2

Wisconsin

AGENCY NAME	SERVICE TYPE	PEER GROUP
City of Beaver Dam	DR	4
City of Berlin	DR	1
City of Black River Falls	DR	2
City of Edgerton	DR	1
City of Fort Atkinson	DR	2
City of Hartford	DR	1
City of Jefferson	DR	2
City of Ladysmith	DR	U
City of Lake Mills	DR	1
City of Marinette	DR	2
City of Marshfield	DR	2
City of Mauston	DR	1
City of Medford	DR	1
City of Merrill	FR	1
City of Monroe	DR	2
City of Neillsville	DR	2
City of New Richmond	DR	1
City of Platteville	DR	1
City of Port Washington	DR	1
City of Portage	DR	3
City of Prairie du Chien	DR	2
City of Reedsburg	DR	2
City of Rhinelander	DR	4
City of Ripon	DR	2

City of River Falls	DR	1
City of Shawano	DR	1
City of Stevens Point	DR	2
City of Viroqua	DR	2
City of Watertown	DR	4
City of Waupaca	DR	1
City of Waupun	DR	1
City of West Bend	DR	4
City of Whitewater	DR	2
City of Wisconsin Rapids	DR	4
Clintonville Transit Commission	DR	1
Grant County	DR	1
Menominee Indian Tribe of Wisconsin	DR	U
Oneida Tribe of Indians of Wisconsin	DR	4
Rusk County	DR-Miles Only	1
Sawyer County Health & Human Services	DR-Miles Only	3
Village of Prairie du Sac	DR	1

Wyoming

AGENCY NAME	SERVICE TYPE	PEER GROUP
Buffalo Senior Center, Inc.	DR	1
Campbell County Senior Center	DR	1
Douglas Senior Citizens, Inc	DR	1
Eppson Center for Seniors	DR	2
Fremont County Association of Governments	DR	U
Goshen County Senior Friendship Center	DR	1
North Big Horn Senior Center, Inc.	DR	1
Riverton Senior Center	DR	2

Wyoming

AGENCY NAME	SERVICE TYPE	PEER GROUP
Senior Citizens Council	DR	2
Southern Teton Area Rapid Transit	DR	U
Sweetwater County Transit Authority	DR	2
Ten Sleep Senior Center	DR	1
Town of Mills	DR	1
University of Wyoming	DR	U
Weston County Senior Services	DR	2