

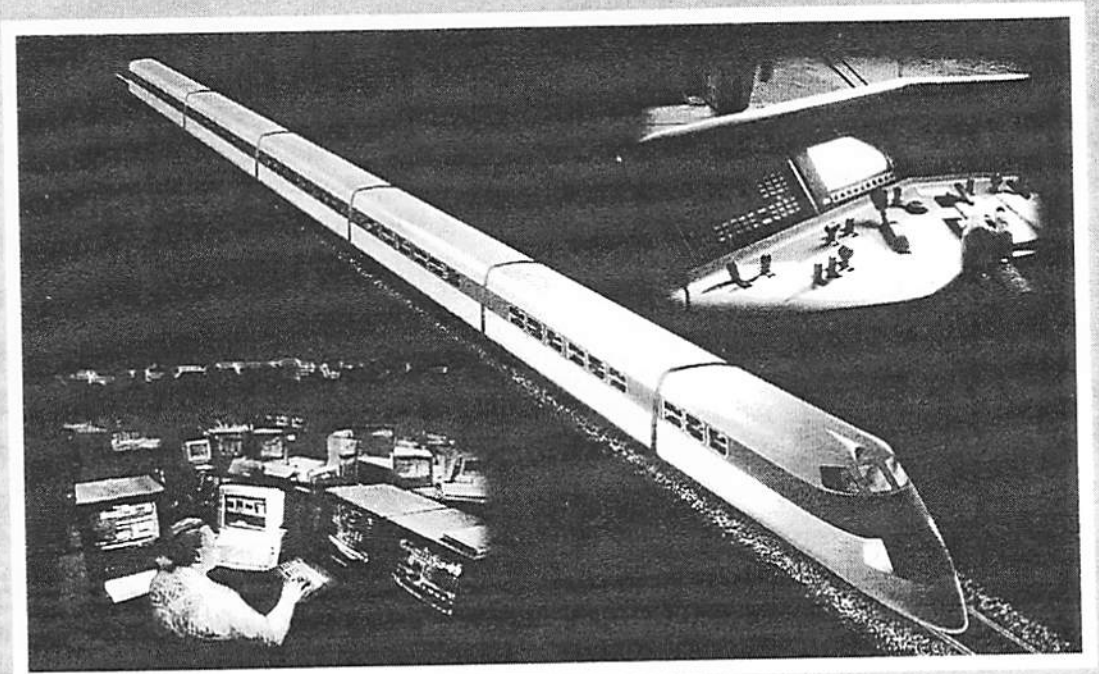


U. S. Department
of Transportation
Federal Railroad
Administration

Human Factors Phase III: Effects of Control Automation on Operator Performance

Office of Research
and Development
Washington, D.C. 20590

Safety of High-Speed Ground Transportation Systems



DOT/FRA/ORD-96/09
DOT-VNTSC-FRA-98-3

Final Report
April 1998

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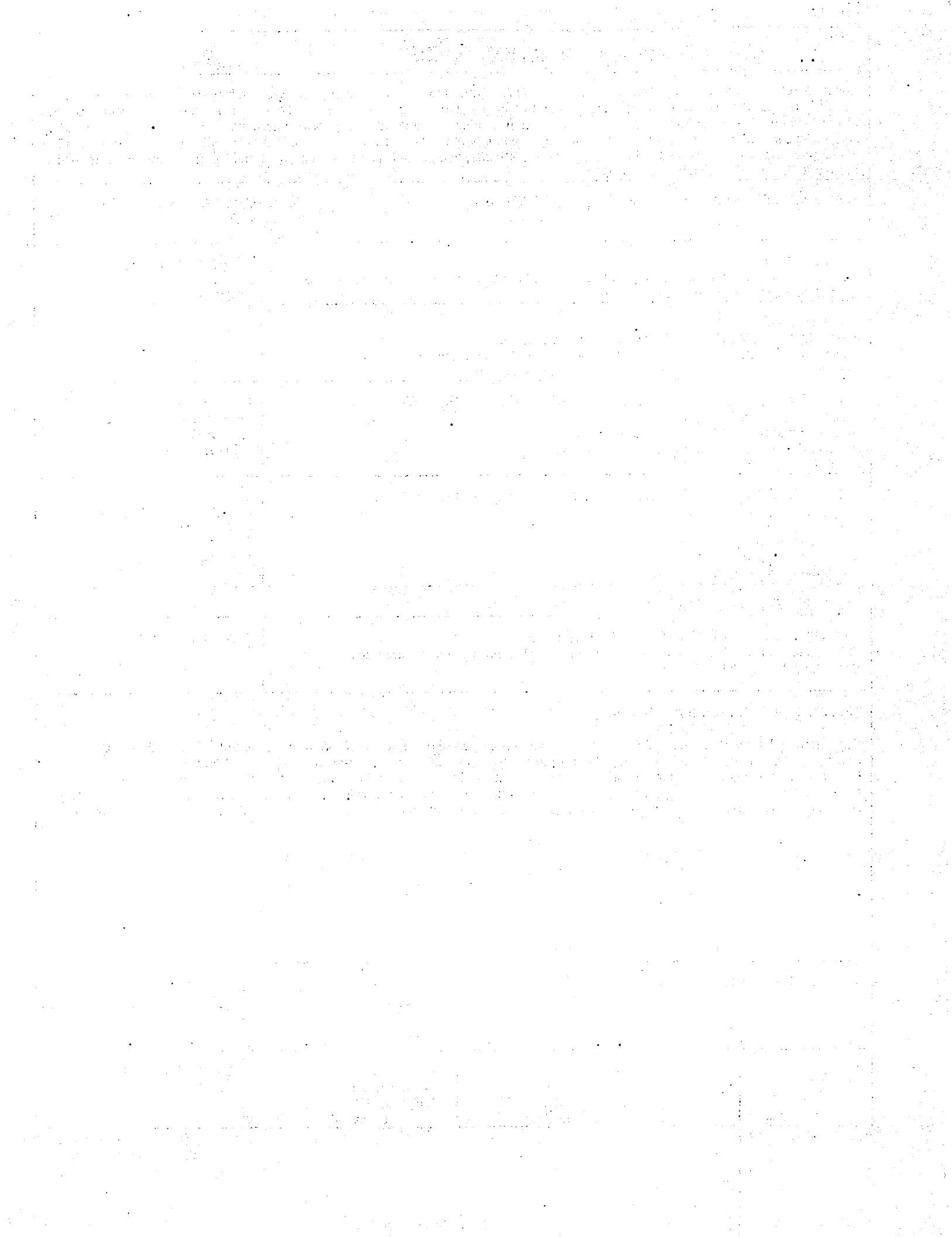
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1. AGENCY USE ONLY (Leave blank)		2. REPORT DATE April 1998	3. REPORT TYPE AND DATES COVERED Final Report July 1997	
4. TITLE AND SUBTITLE Human Factors Phase III: Effects of Control Automation on Operator Performance - Safety of High-Speed Ground Transportation Systems			5. FUNDING NUMBERS RR893/R8032	
6. AUTHOR(S) Jordan Multer, Volpe National Transportation Systems Center Edward J. Lanzilotta and Thomas B. Sheridan, Human-Machine Systems Laboratory, Massachusetts Institute of Technology, Cambridge, MA 02139				
7. PERFORMING ORGANIZATION NAME(S) AND ADDRESS(ES) U.S. Department of Transportation Research and Special Programs Administration John A. Volpe National Transportation Systems Center Cambridge, MA 02142-1093			8. PERFORMING ORGANIZATION REPORT NUMBER DOT-VNTSC-FRA-98-3	
9. SPONSORING/MONITORING AGENCY NAME(S) AND ADDRESS(ES) U.S. Department of Transportation Federal Railroad Administration Office of Research and Development 400 7th Street, S.W. Washington, DC 20590			10. SPONSORING/MONITORING AGENCY REPORT NUMBER DOT/FRA/OD-96/09	
11. SUPPLEMENTARY NOTES				
12a. DISTRIBUTION/AVAILABILITY STATEMENT This document is available to the public through the National Technical Information Service, Springfield, VA 22161			12b. DISTRIBUTION CODE	
13. ABSTRACT (Maximum 200 words) Supported by the Of This report summarizes work done under an ongoing research program at the Volpe National Transportation Systems Center, RSPA/USDOT (Cambridge, MA) in collaboration with the Human-Machine Systems Laboratory at the Massachusetts Institute of Technology (Cambridge, MA). fice of Research and Development, Federal Rail Administration (FRA/USDOT), the program is part of a comprehensive effort to identify and develop the technical information required for safety regulation of high-speed guided ground transportation. This is a final report on one component of the overall research program.				
14. SUBJECT TERMS			15. NUMBER OF PAGES 100	
			16. PRICE CODE	
17. SECURITY CLASSIFICATION OF REPORT Unclassified	18. SECURITY CLASSIFICATION OF THIS PAGE Unclassified	19. SECURITY CLASSIFICATION OF ABSTRACT Unclassified	20. LIMITATION OF ABSTRACT	



PREFACE

This report summarizes work done under an ongoing research program at the Volpe National Transportation Systems Center, RSPA/USDOT (Cambridge, MA) in collaboration with the Human-Machine Systems Laboratory at the Massachusetts Institute of Technology (Cambridge, MA). Supported by the Office of Research and Development, Federal Rail Administration (FRA/USDOT), the program is part of a comprehensive effort to identify and develop the technical information required for safety regulation of high-speed guided ground transportation. This is a final report on one component of the overall research program.

As vehicle speed increases, the information processing demands on the locomotive engineer become more significant. Relevant information is presented to the sensory systems at a higher rate, while the available latency time for decisions and control actuation is reduced. In order to ensure that the engineer is capable of adequately performing the task of controlling the vehicle, human factors issues relative to this task must be sufficiently investigated. An earlier component of this research identified the task requirements of the locomotive engineers and central traffic control operators (Sheridan et al, 1994). This work also included review of the operator tasks in existing high-speed rail systems throughout the world.

More recent efforts focused on performance of the locomotive engineer. It was determined that there are two categories of operator aids most likely to be implemented in actual vehicles: advanced display-based decision aids, and advanced control automation. In the first case, the engineer is provided with additional information via advanced display technology, with the intent of improving the planning and decision capabilities of the engineer while underway. The second approach is oriented toward providing the engineer with control automation systems that reduce the required decision and actuation task load.

Simulation experiments have been conducted to explore the effects of these aids on operator performance. In order to determine the individual effects of each type of aid, separate experiments were conducted for each. The results of the experiment which evaluated the decision aids were reported in (Askey and Sheridan, 1995). This report focuses on the human factors issues of advanced control automation. In particular, this work addresses the effects of control automation on operator performance.

A companion report describes the theoretical development and experimental demonstration of the safety state model (Lanzilotta and Sheridan, 1996). The safety state model is a stochastic model of human-machine system behavior. The model utilizes a finite discrete Markov process

to estimate the dynamic risk probability as a function of system state. The model is calibrated using observational data from an operational system. Application of the model is demonstrated through application to high-speed rail systems, using data obtained in the experiment described in this report.

Thus, the control automation experiment has served a dual purpose. First, it is a human behavioral study in the effects of control automation on human operator behavior in high-speed rail systems. Second, the experiment has served as a data generator for demonstration of a novel technique for estimating dynamic risk probability.

ACKNOWLEDGMENTS

The authors would like to acknowledge and thank the many people that have been involved with and contributed to the completion of this work. In particular, we would like to thank Dr. Thomas Raslear of the Federal Railroad Administration for his guidance and support. Dr. Donald Sussman and Mr. Robert Dorer, at the Volpe National Transportation Systems Center, lent significant contributions to the shape and direction of the work, and were able to provide key contacts and references. In addition, we would like to thank Dr. Peter Mengert and Dr. Robert DiSario for graciously sharing their knowledge and experience in matters of statistical analysis and experiment design. Mr. J.K. Pollard was instrumental in building the simulator throttle.

At the Massachusetts Institute of Technology, we would like to thank our colleagues in the Human-Machine Systems Laboratory for their contributions and support. Through collaborative work in simulation system development and complementary experimental work, my association with Shumei Yin Askey was fruitful and enlightening. Nicholas Patrick was especially helpful with statistical analysis and interpretation. Jacob Einhorn, Bernardo Aumond, Steven Villareal, and Helias Marinakos have all been of assistance while in the process of taking on the next phases of the project. Our undergraduate assistants, Sapna Augustine, Wendy Chang, Grace Park, Joseph Wenish, and Jill Chen, were helpful in preparing for and conducting the experimental portion of the research. Dr. Jie Ren built the analog-to-digital converter used with the simulator throttle.

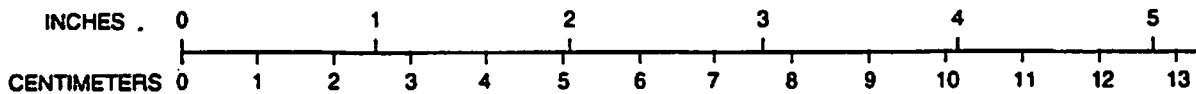
We would also like to acknowledge John Tolman, George Newman, and Walter Nutter, of the Brotherhood of Locomotive Engineers, for their input during focus group discussions. Dennis Coffey and the Massachusetts Department of Transportation and Jack Flaherty of the Massachusetts Bay Transportation Authority were instrumental in arranging head-end rides, which provided valuable hands-on experience for the authors. A visit to the Amtrak Centralized Traffic and Electrification Control (CTEC) facility was organized by Stephen Jones.

Finally, there are special thanks to Dr. Judith Bürki-Cohen, of the Volpe National Transportation Systems Center, for her guidance and enthusiasm throughout this work. Her experience in experimental research was invaluable throughout the project, and was, along with her editorial input, critical to the successful completion of the experiments and subsequent reports.

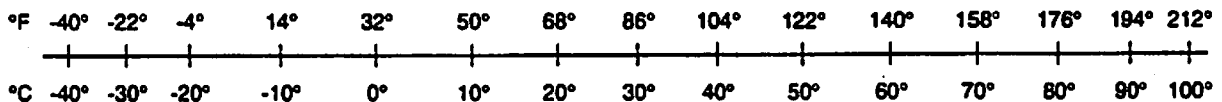
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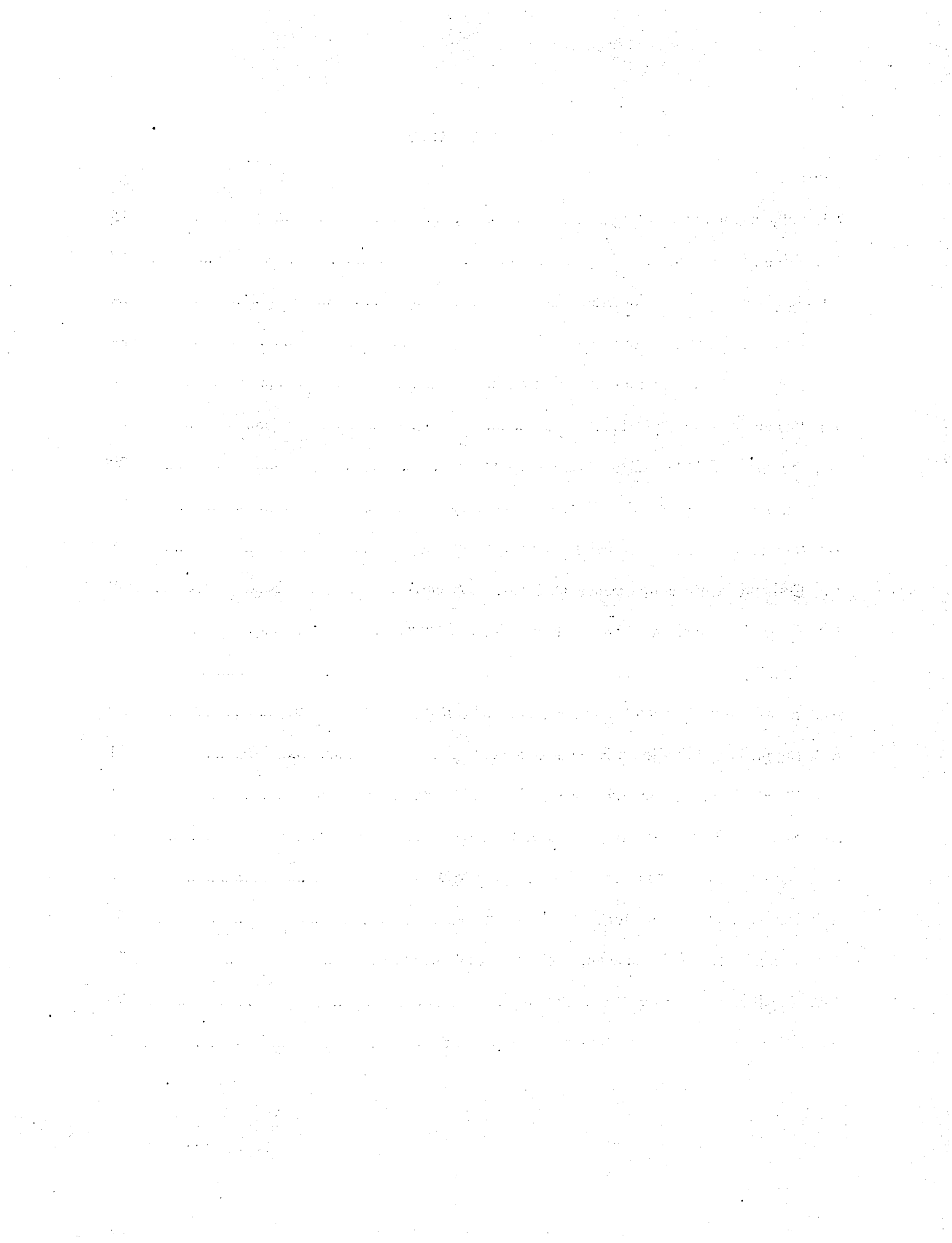
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EXECUTIVE SUMMARY

This report describes the motivation, background, and results of a set of experiments which were conducted for evaluation of the effects of control automation on the performance of locomotive engineers in high-speed rail.

Control automation specifically refers to automatic devices designed to perform the fundamental tasks of vehicle control. These tasks include speed regulation (between stations) and position control (within stations). Three types of automatic control systems were considered: cruise control, programmed stop, and autopilot. A cruise control system is used to maintain a constant speed, which is set by the engineer. A programmed stop system is used to stop the vehicle at a precise location within the station—the engineer merely invokes the system under a set of prescribed circumstances to achieve accurate stopping performance. An autopilot system regulates the vehicle speed such that it follows a pre-programmed speed trajectory (as a function of vehicle position) and meets a set of pre-programmed stopping points. Once the vehicle is in motion and under autopilot control, there is no further input required for standard operation.

As the level of control automation is increased, it is unknown what effect that automation will have on the performance of the human operator when he or she is called upon to respond to emergency situations. Under fully manual operation, the engineer is responsible for speed regulation, position control, and system monitoring. In general rail vehicle operation, these tasks do not seem to present notably high mental workload levels. Increasing the level of control automation further lessens the engineer's workload. The result could lead to an improvement in performance of the locomotive engineer relative to system monitoring, due to greater availability of mental resources. On the other hand, the reduction in workload could result in a higher level of complacency or boredom, ultimately leading to a decrease in performance of the locomotive engineer relative to the system monitoring task.

Experimental work to explore this question was conducted using a laboratory-based simulation system. Twelve subjects drawn from the general student population were tested. Each subject underwent a six-hour training course, familiarizing them with the tasks of locomotive engineers. Each test subject then participated in a total of nine hours of experimental tests. The tests consisted of three individual three-hour sessions. Each subject was given three variations of automation level: fully manual control, partial automation (cruise control and programmed stop), and full automation (autopilot). Each subject was exposed to the three treatments across three test sessions, each test session utilized only one treatment. The dependent variable was response

to “unexpected” emergencies. Three emergencies were used: brake failure, traction motor failure, and grade crossing obstruction. All emergencies were recoverable (i.e., the test did not end upon the occurrence of an emergency). The responses to the emergencies were measured for both response time and response accuracy.

The results showed that there was a significant difference in the variance of response times to the brake failures and traction motor failures for the partial automation treatment when compared to the manual and full automation treatments. This suggests that, when using cruise control, the engineers had more of a tendency to bias their visual attention toward monitoring the external environment and away from the instrument panel. There was no significant difference found between the treatments (for either the mean response time or the response time variance) in the case of grade crossing obstruction. There was no significant difference in the response accuracy in any of the test comparisons.

The experimental results suggest that the use of cruise control reduces attention relative to failure detection indicated on the instrument panel. However, the experimental results also led to the conclusion that none of the treatments had an adverse effect on attention with respect to grade crossing obstructions. This finding is significant because, in general, grade crossings represent a significant risk in rail operations. No conclusions could be drawn with regard to response accuracy. The number of data points available from this experiment was not large enough to provide a statistically significant sample of data for such a comparison. In reviewing responses to a subjective rating questionnaire, it was concluded that the engineers believed the full automation resulted in the least level of awareness, while the manual control treatment was believed to provide the highest level of awareness.

1. INTRODUCTION

As the U.S. moves toward high-speed passenger rail service, questions have emerged regarding the usefulness and implications of vehicle automation. Study of existing foreign high-speed passenger rail operations (Train à Grande Vitesse (TGV) in France, Inter-City Express (ICE) in Germany, and Shinkansen in Japan) shows that automation is implemented in these systems to a differing degree and with differing philosophy. In particular, the ICE has embraced automation to a higher degree, while the TGV system provides the engineer with more advanced electronic assistance while retaining a high level of human interaction for vehicle control (Bing, 1990).

The motivation for incorporating automation in rail vehicles is to simplify the task of train operation while gaining greater consistency in overall system performance. The primary task in rail vehicle operation is speed control. It is believed that automating the speed control task will allow the engineer to focus more intently on higher-level tasks, including monitoring for vehicle failures and other emergencies. The implication is that the overall performance of the locomotive engineer and the system will improve as a result of increased use of automation.

The goal of this research is to gain a better understanding of the implications of control automation on human operator performance. Any automatic system will necessarily be designed to a set of performance criteria, and a successful implementation will meet those criteria. However, as automation is introduced into the human-machine system, the automatic systems change the nature of the interaction between the human and the machine. While in manual control, the engineer directly interacts with the vehicle; when control automation is used, the task of the locomotive engineer is transformed into a monitoring task, leading to a more indirect role of the engineer in vehicle control. Automation has potential implications in the areas of system safety and overall system performance; in addition, there are issues relative to task loading, complacency, and training of locomotive engineers.

Our concerns include the effects of differing levels of control automation on human operator monitoring and intervention performance, as well as related effects on overall system performance. If the introduction of automation results in perfect "operator performance" as it is traditionally measured (for example, station stopping performance or schedule maintenance), but the overall system performance is degraded (for example, with regard to safety), then the overall impact on the system is negative.

System performance with respect to safety is of particular concern. Logically, perfect operator performance should result in perfect system performance with regard to safety, provided that the

operator performance is defined and measured appropriately. However, vehicle automation systems are designed to improve the traditional measures of operator performance, such as station stopping and schedule keeping. In the absence of an appropriate measure of operator performance relative to safety, it is possible that an automation system could in fact improve the operator performance according to the traditional measures while having an adverse effect on the overall system safety.

It was recognized early in this work that vehicle automation could be divided into two broad categories. If we imagine that the locomotive engineer is a component of a closed-loop control system (Figure 1-1), we observe a *perception-decision-actuation* paradigm—the engineer perceives the state of the vehicle and environment, decides on a course of action, and takes action through the vehicle controls (actuators) available. The engineer has typically learned the operating rules through a formal training process. The perceived state of the vehicle and environment is compared to the allowed states governed by the operating rules, and any differences that are perceived are cause for a decision process. The decision process culminates in a plan of action, which will modify the vehicle state.

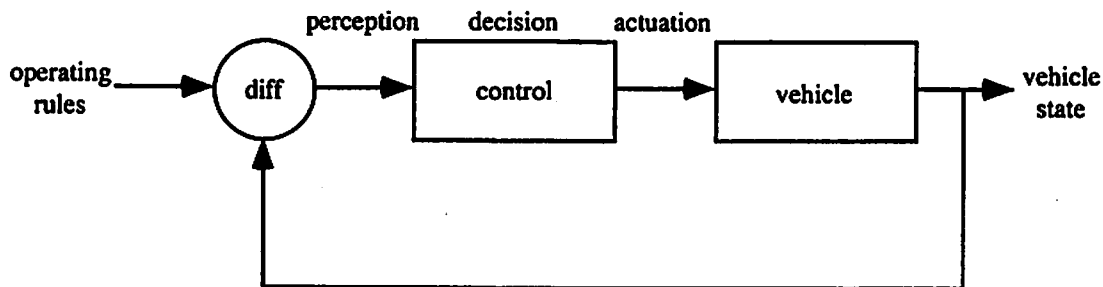


Figure 1-1. Closed-Loop Vehicle Control

Two of the most significant sub-tasks performed by the engineer are data gathering (perception) and control command (decision). Data gathering is the process of observing and interpreting the vehicle and system state information that is available. State information may be obtained from in-vehicle instruments or displays, or it may be observed on wayside signals or signs. The data gathering is generally considered to occur through the visual and aural information channels. Control command is the process of using the observed and interpreted data, in conjunction with the operating rules and regulations, to make a control decision and perform the actuation required to implement that control decision. The control command process generally involves physical interaction between the engineer and the vehicle, typically through throttle and brake levers and control buttons.

Together, data gathering and control command form the basis of operator-based closed-loop speed and position control. Speed control involves regulation of the vehicle speed such that the vehicle complies with schedule and speed limit constraints. These two constraints run counter to each other—tighter schedules imply higher speeds, while speed limits serve to restrict the vehicle speed in the interest of safety. An optimum schedule will minimize the travel time without requiring speed in excess of known fixed speed limits. Position control involves stopping the vehicle at prescribed stop points, typically at stations or terminals. The significance of data-gathering and control command sub-tasks is supported by a task analysis of the locomotive engineer, as performed in the early part of this research (Sheridan et al, 1994).

Based on this task division, automation in the cab can be separated into display automation and control automation—display automation modifies the data gathering process, while control automation modifies the control command process. With increased levels of display automation, the information presented to the locomotive engineer includes higher levels of processing that might otherwise be performed internally by the engineer. For example, adding a preview display provides advance information about the track ahead, even if this portion of the track is out of the visible range. A predictor display provides advance information on the vehicle state trajectory, based on the current vehicle and control states. An advisor display provides a suggested vehicle state trajectory, optimized for various constraints. The combination of these three systems provides the locomotive engineer with a powerful set of tools for improving performance.

The human performance concern, with regard to display automation, is potential overload of the operator sensory channels. In particular, there is concern that too much information will ultimately lead to a degradation in overall performance due to the inability to process that information and extract the pertinent data from it. Experimental research in this area is part of the overall research project task, and has been reported in (Askey and Sheridan, 1995 and Askey, 1995).

With control automation, the control of vehicle speed and position is assumed by an automatic system. Three types of control automation expected in high-speed rail systems are cruise control, programmed stop, and autopilot. A cruise control system is designed to maintain a constant speed set by the locomotive engineer. The functionality is similar to cruise control systems found in automobiles. Thus, the engineer is freed from regulation of vehicle speed in normal operational scenarios. However, the engineer must still monitor the wayside (for observation of speed limit indicators, such as signals and block markers) and vehicle systems (for observation of cruise control status, such as set speed), and the engineer must be prepared to take control of the vehicle if the situation warrants. A programmed stop system is designed to stop the vehicle at a

pre-specified position, typically at a station. An autopilot is similar to cruise control, except that the desired speed is pre-programmed as a function of vehicle position. In addition, an autopilot incorporates programmed stop for automatic station stopping.

The human performance concern, with respect to control automation, is that situation awareness of the engineer may be reduced as more of the control task is assumed by automation systems. This reduction in situation awareness is characterized as an “out-of-the-loop” situation, in which the engineer is no longer actively involved with the immediate task. The potential implication is that the engineer may consume precious response time trying to gain a perspective on the system state in the event of an emergency or fault situation, which might then require the engineer to take control of the vehicle from the automation system. The result would be a delayed response to the emergency. In addition, the engineer may respond in a manner which is inappropriate to the failure, as a result of being “out-of-the-loop.” Thus, the “operator out-of-the-loop” situation poses serious safety implications.

The goal of this work is to investigate the relationship between control automation and performance of the locomotive engineer in high-speed rail vehicles. We are particularly interested in the effects of control automation on operator attentiveness and situation awareness. Much work in situation awareness has been from the perspective of air vehicle control. Characteristics of air vehicles include rapid motion, highly-dynamic scenario evolution, and the potential for grave consequences in the event of an accident. These characteristics are especially suitable for the study of situation awareness. With increasing levels of control automation and display aids in aircraft cockpits, there is heightened concern that the engineer will lose perspective and awareness of the vehicle and environment states, and thus compromise the ability to successfully accomplish the task of operating the vehicle.

As rail vehicles move into the regime of high-speed operation, with speeds approaching or exceeding 300 km/hr (186 mph), the concerns become similar to those of air vehicles. High speed and momentum carry the risk of grave consequences in the event of a collision. In addition, the related high rate of ground coverage, along with increasing levels of automation and other forms of operator aids, increase the risk of operator error and resultant accident. This is especially of concern when automation transforms the task of the locomotive engineer from actuator control to instrument monitoring, a transformation which lowers the level of direct interaction.

In the human factors research literature, the concept, definition, and measurement of situation awareness remains a topic of debate (Endsley, 1987; Endsley, 1988; Endsley, 1995; Gaba, et. al.,

1995; Hendy, 1995; Smith and Hancock, 1995; Sarter and Woods, 1995). For the purpose of our research, we consider situation awareness to be a useful qualitative concept for discussing the effects of automation. The overall notion that situation awareness includes the adaptive coupling between humans and machines is of central importance. However, many of the techniques currently available for evaluating situation awareness incur some level of intrusiveness into the operational scenario. The experiment described herein was designed using measurement of emergency response in an effort to avoid the problem of task intrusion.

Attention allocation is a research area related to situation awareness. Operator attention is a limited resource which is dynamically allocated. There are three categories of attention allocation: selective attention, focused attention, and divided attention (Sanders and McCormick, 1987; Wickens, 1992). With *selective attention*, an operator monitors several sources of information, looking for the occurrence of particular events. The *load stress* increases with an increasing number of channels of information, while the *speed stress* increases by increasing the information rate. According to work by Goldstein and Dorfman (1978), load stress is more likely to degrade performance than speed stress. *Focused attention* occurs when an operator attempts to monitor a few information sources, often in the presence of distracting noise. The noise is considered to be information on other channels—focused attention is the process of “tuning out” the less important information in favor of the more critical information. If the competing information occurs in the visual mode, spatial proximity of the two sources of information can lead to a degradation of focused attention. *Divided attention*, also termed *timesharing*, occurs when an operator is required to perform more than one task at a given time. Divided attention differs from selective attention in that the operator is actively performing useful work while monitoring information sources; with selective attention, the primary task is information monitoring. There is general agreement that the human capacity for divided attention is limited, although cognitive psychologists have a variety of theories for describing the mechanisms involved (Senders, 1964; Wickens, 1994; Sanders and McCormick, 1987). Despite the theories and classifications of attention allocation, there remains much that is not known. Sanders and McCormick (1987) succinctly state: “Even with all the theory building and research in the area of divided attention, there is still much we do not understand. How these factors come together to influence performance is still not entirely clear. Predictions on the outcome of timesharing real-world tasks, therefore, are still relatively primitive.”

Regardless of the theoretical models, there remains a practical issue relative to operation of high speed rail vehicles: How does the transition to higher speeds affect the ability of a locomotive engineer to obtain, interpret, and act on information pertinent to vehicle operation? When engineers monitor one or more displays, they should view (sample) each display frequently

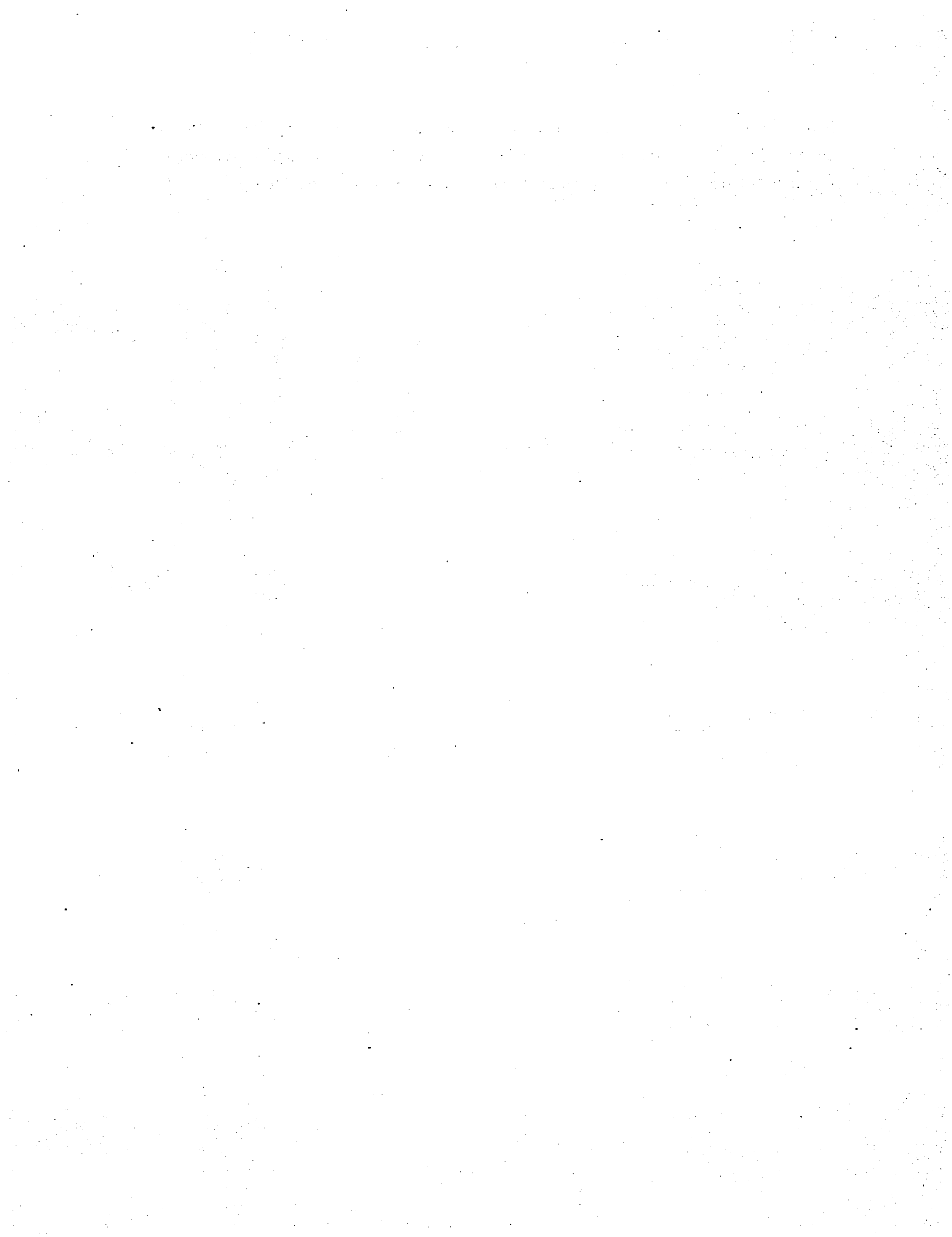
enough and for sufficient duration to extract the information presented by that display. Typically, the monitoring field of the engineer is distributed across two broad areas of potential visual focus: the instrument panel (located within the cab, also known as the dashboard), and the environment outside the cab. The focal distances of the two focus areas differ enough that it is generally difficult for a engineer to have concurrent visual focus on both. As a result, the engineer must alternate his/her visual attention between the instrument panel and the external environment. The instruments on the dashboard are considered to be displays in the typical human factors sense; we can also consider the external view to be a “display”, as it could be implemented with a camera and monitor screen in place of a traditional window.

The task of rail vehicle operation (and, in general, operation of any vehicle) can be considered a combination of divided attention and selective attention tasks. The task is divided attention, in that the locomotive engineer must attend to several different tasks at once, including speed control, position control, system status monitoring, and vehicle status monitoring. Each of the monitoring sub-tasks can individually be considered as selective attention tasks—the objective is to identify a system or vehicle fault, and the engineer must monitor several channels of information to detect the occurrence of a fault. Taken from a different perspective, the task of a locomotive engineer is a combination of relatively high-frequency monitoring and control (to fulfill the task of speed and position control) with vigilance (for system failures and emergencies).

We consider the attention bias to be the degree to which the operator’s attention is allocated within an attention classification scheme. For rail vehicle operation, we have discussed allocation of attention in several areas: separate visual focus areas (in-cab instrument vs. external environment), separate types of attention allocation (divided attention vs. selective attention), and different levels of information bandwidth (monitoring vs. vigilance).

The introduction of control automation in high-speed has the potential for significantly altering the role of the locomotive engineer. The potential effects include degradation of situation awareness and attention allocation, as well as an increase in fatigue, complacency, and boredom. The experimental work described in this report was conducted to determine the extent that human performance is impacted by the incorporation of control automation in high-speed rail. Subjects were asked to operate a passenger train in a high-speed rail simulation system, according to a set of operating rules and schedule. The subjects were required to perform three separate test runs, each with a different level of control automation. During the test runs, the subjects were exposed to various emergency situations which required active response. The response times and response accuracy to these emergencies were measured and compared. The

hypothesis is that increasing the level of control automation will have a significant effect on the attention bias of the engineer. It is believed that the overall effect of control automation on response of the engineer will depend on the significance level of the emergency.



2. METHOD

2.1 HIGH-SPEED RAIL SIMULATION SYSTEM

The experiment was conducted using the High-Speed Rail Simulation System, located at the Laboratory for Human Factors Research in Transportation, Volpe National Transportation Systems Center (U.S. Department of Transportation, Research and Special Programs Administration), Cambridge, Massachusetts. This simulation system is a distributed interactive simulation system, designed for use in human factors experiments. Through a modular design philosophy, this system can be reconfigured for a variety of experimental needs. The following sections describe the configuration used for the control automation experiment. A more detailed description of the design and implementation of the high-speed rail simulation may be found in appendix A of (Lanzilotta and Sheridan, 1996).

2.1.1 System Configuration

The simulation system operates on a set of Silicon Graphics graphics workstations, which communicate via a local area network. The system was implemented using the C programming language, and runs under the Irix operating system. For the experiment described in this report, the system configuration utilized three workstations (Figure 2-1). All of the workstations were manufactured by Silicon Graphics, Inc. (SGI). The set of machines used for the experiment included one Indigo-2 model and two were Personal Iris machines.

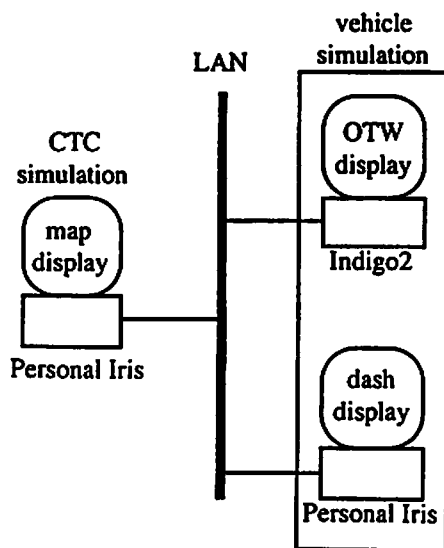


Figure 2-1. Simulation System Configuration

One Personal Iris was configured as the Central Traffic Control (CTC) operator interface. This machine was operated by the experimenter. The CTC operator is normally responsible for monitoring the overall state of the system, controlling the state of the switches, and acting as supervisor for the vehicles in the system. The primary display at this interface was a plan-view map of the rail system. Figure 2-1 depicts this workstation on the left, describing its function (CTC) and the display features.

The train simulation required the use of two workstations. One workstation, an Indigo-2 (with Extreme graphics), was used for the out-the-window (OTW) display. The software used to create the OTW view operated in conjunction with the vehicle dynamics computations. The other workstation, a Personal Iris, was configured as the instrument panel (dashboard) display. The subjects acted as locomotive engineers, applying input via a control lever (used for the combined functionality of thrust and brake commands) and keyboard inputs. Figure 2-1 shows these two workstations on the right. The rectangular box around the two workstation icons shows that they have related functionality (vehicle simulation), while the individual icons identify the type of machine and the display functions of each workstation.

The train cab environment in the simulation system consisted of two workstations located on a large computer table. Mounted on the right-hand side of the table was a full-size throttle lever (adapted from a conventional boat throttle). The table was located in an isolated room, with partitions enclosing the test subject. The CTC operator environment consisted of a computer table with a single workstation located on it.

2.1.2 Subject Interface

In addition to the two computer displays, computer keyboard, and control lever on the computer table, additional information was available to the test subjects, presented in a paper-based format. This information could be used at their discretion, and included a map of the rail system, a summary of the operating schedule, and a summary of the rail signal codes.

The display on the left was dedicated to an OTW view. The OTW view used was designed as a night view of the environment, in which the objects were lighted by the vehicle (e.g., a headlight). The rails and roadbed were drawn as fading into the distance. The roadbed included simple rock-like objects to provide sense of motion, especially at lower vehicle speeds. In addition, the view of the rails was designed to vibrate with vehicle motion, with increasing amplitude at higher speeds. The rail vibration was incorporated to heighten the perception of speed.

Static objects in the environment appeared as wire-frame images. There were several types and sizes of objects, and simple object shapes were combined to create more complex structures. Kilometer posts appeared as reflective black-on-white signs on the right side of the road, and block signals appeared overhead, with "light-emitting" signals and reflective identification numerals above. Grade crossings appeared as gray roadways, and the highway vehicles were solid blue cars. Stations appeared as wireframe shapes, with walls colored in purple and blue. When the front edge of the vehicle was within the boundaries of the station, a head-up display appeared on the windscreen, to be used by the engineer as an aid for vehicle positioning in the station.

The display on the right was the instrument panel of the vehicle, containing the gauges, displays, and warning lights available to the engineer (Figure A-3). In the center of this display was a large round dial gauge for the speedometer. This gauge was calibrated to 350 km/hr, and had a red pointer to indicate current speed. A yellow pointer, located beneath the red pointer, was used to indicate the controlled speed when the vehicle was operating in one of the automation modes (cruise control, programmed stop, or autopilot). Four smaller round gauges were used to display system values, including brake tank pressure (two gauges), wheel bearing temperature, and trolley voltage. Three color-coded indicator lights were used to show engagement of automation modes. Four vertical LED-bar indicators were used to indicate the current level applied to the four traction motors. Four color-coded indicator lights were used to show other vehicle warnings and status, including ATP system warning/penalty, emergency brake activation, alerter system warning/penalty, and door status. In-cab signaling was provided for both the currently-occupied block and the next approaching block. A text display was used for the communication channel. A digital system clock was provided.

The primary input device was a combination control lever. Built from a modified boat throttle and mounted into the computer table, this control was used by the subject to issue thrust and brake commands to the vehicle. In the full forward position (i.e., away from the engineer), maximum thrust was applied to the vehicle. Conversely, in the full backward position, maximum braking was applied. There was a detent in the center of travel used for coasting. The control lever was connected to a potentiometer, which controlled a voltage converted by an analog-to-digital (A/D) converter into a digital number. The digital form of the control command was sent, via a serial link, to the workstation for use in the vehicle dynamics software.

All other engineer input was performed through the computer keyboard. The top row of function keys acted as control buttons for a variety of vehicle functions. These included alerter response, automation mode enable, motor circuit breaker reset, brake system reset, door control, manual

control of emergency braking, and emergency brake reset. The "arrow" keys ("up-arrow" and "down-arrow") were used to control the set speed in cruise control mode. In addition, the alphanumeric keys were used to type messages in the communications channel.

2.1.3 Design and Implementation of Control Automation Systems

Three control automation systems were included in the train simulation: cruise control, programmed stop, and autopilot.

The cruise control system was designed to maintain a constant, operator-selected speed. The system was engaged by depressing the appropriate control button, which maintained the current vehicle speed. The set speed was modulated via the up-down arrow keys on the keyboard. The controller was implemented as a proportional-integral (PI) controller that regulates speed, using thrust only. Manual application of service brakes disengaged the cruise control system.

The programmed stop system was designed to stop the vehicle at the end of the current block. It was, in effect, a closed-loop position control system. The system was engaged by depressing the appropriate control button. If the system was engaged properly, it stopped the vehicle through the use of a brake curve lookup table to determine braking force. Several safeguards were implemented to protect against improper usage: 1) the engagement speed must be below 80 km/hr, and 2) the distance to the stop point must exceed the minimum required braking distance. If either of these conditions was violated, the emergency brakes were applied. During normal operation of the programmed stop system, manual application of service brakes was used to disengage the programmed stop system.

The autopilot was a speed regulation system, similar to the cruise control system. The system was engaged by depressing the appropriate control button. The set speed was pre-programmed as a speed trajectory function of vehicle position. The controller was implemented as a PI controller for thrust and brakes, in conjunction with the programmed stop system in the vicinity of stations. Manual application of service brakes disengaged the autopilot system.

2.2 EXPERIMENT DESIGN

2.2.1 Subject Task

At the highest level, the task was to control a simulated rail vehicle through a virtual rail system. The objective was to involve the subject, to the highest degree possible, in the task of a

locomotive engineer. This overall task can be broken down into two components—vehicle control and system monitoring. Vehicle control includes active participation on part of the human, through the manipulation of control levers and switches, while system monitoring is entirely passive.

Vehicle control consists of speed and position control of the vehicle. Vehicle speed is regulated, through monitoring of speed and active response using the throttle and brake, to meet the conflicting constraints of schedule requirements and speed limits. Position control occurs when the vehicle is stopped at the stations and terminals. The level of subject involvement with vehicle control varied as the level of control automation was varied in the experiment.

System monitoring includes monitoring of the vehicle systems. With respect to the vehicle systems, the subject was responsible for monitoring for brake and motor failures specifically, and system anomalies in general. The subject was also required to monitor the environment in which the train is passing, including observation of passing kilometer posts (for position identification), block signals (for both position identification and signal observance), wayside landmarks (for identification of braking points), and grade crossing status (for identification of obstructions in the crossings). In addition, the subject was required to monitor the vehicle speed and the in-cab signals at all times to determine whether current vehicle speed was in compliance with applicable speed limits, regardless of the level of control automation in use.

The rail system used was a two-station shuttle system, separated by 50 km of track. Outside each station was a looping section of track (with a switch), used for reversing the vehicle on the main track (see Figure A-1). The one-way travel time between the two stations was approximately 18 minutes, and the travel time around the loop was approximately seven minutes. In each test session, the subject operated the vehicle on three round-trip circuits of the system. Each test session required approximately three hours in total.

The subject controlled the speed (and consequently, the position) of the vehicle by applying either thrust or braking forces, through the combined control lever. The selected speed was subject to speed limit constraints, which were due to either civil speed limits (static) or signal speed limits (dynamic). The selected speed was also subject to the prescribed schedule, which implies that a minimum average speed be maintained over each trip leg.

2.2.2 Independent Variable

The independent variable for this experiment was the level of control automation. Three levels of automation were used: no automation (manual control only), partial automation (use of both cruise control and programmed stop), and full automation (autopilot).

Under manual control, the subject was required to perform all tasks involved in vehicle operation, including monitoring of vehicle speed, monitoring of vehicle position, monitoring of block signal states, determination of block speed limits, and actuation of throttle and brake controls to vary vehicle speed. When using cruise control and programmed stop, the requirement for modulating the throttle and brake controls was removed, implicitly relaxing the requirement for monitoring the instantaneous vehicle speed. However, monitoring vehicle position, monitoring signal states, and selection of a desired speed were required tasks. In the case of autopilot operation, all normal speed regulation tasks were removed from the responsibility of the locomotive engineer, who was required to only monitor for and respond to emergency situations.

2.2.3 Dependent Variables

The primary dependent measure was response to unexpected failures. Two types of response measures were made at each failure point. One was the response time, which was measured from the onset of the failure to the proper action taken in response to that failure. The response time could vary as a result of perception, decision, or action latencies, or any combination of the three. The second measure was a rating of the accuracy or correctness of the response. This measure is, by nature, more qualitative than the response time measure.

2.2.4 Subject Counterbalancing

To counterbalance possible learning effects, the presentation order of the automation level was counterbalanced among each group of six subjects. That is, each subject within a group of six experienced the three automation modes in a different order. The resultant design is shown in Table 2-1.

Table 2-1 identifies the counterbalancing design for a within-subject three-treatment experiment. Such an experiment has six different variants of treatment presentation order. As a result, six subjects were used to form a counterbalance group. Each subject test session is known as a *shift*, and the *shift number* represents the relative shift count for each individual subject. For example,

subject 1 was asked to use manual mode for the entire first shift, partial automation for shift 2, followed by full automation in shift 3.

The fourth column of Table 2-1 shows the presentation of the failure scenarios. Each failure scenario represents a set of failures that occurred in a prescribed order at prescribed positions along the route. The failure scenarios were designed such that occurrence of failure events would be perceived to be random. The occurrences of failure types in the set of scenarios were distributed to reinforce the perception of randomness. The failure scenarios were not counterbalanced with respect to shift position. As a result, the failure scenarios are counterbalanced with respect to automation type. Two different sets of failure scenarios were utilized, dividing the twelve subjects into two groups of six.

Table 2-1. Subject Counterbalancing

subject number	shift number	automation type	Failure scenario
1	1	m	a
	2	p	b
	3	f	c
2	1	m	a
	2	f	b
	3	p	c
3	1	p	a
	2	m	b
	3	f	c
4	1	p	a
	2	f	b
	3	m	c
5	1	f	a
	2	m	b
	3	p	c
6	1	f	a
	2	p	b
	3	m	c

2.2.5 Failure Scenarios

Three different types of failure modes were possible during the test sessions: brake failure, motor failure, and grade crossing obstruction. Each represented a different type of detection-response paradigm. Two of the failure modes can be considered system failures, while the third is considered an environment failure.

The simplest type of failure was the brake failure. One of the brake tanks lost pressure, which was detected by a slowly dropping pressure on the brake tank pressure gauge. The fault was rectified by switching to an alternate compressor (via a manually controlled switch on the control panel). This failure had the simplest detection-response pattern—the detection was direct, via instrument panel gauges, and the response required one step. This is a vehicle system failure.

The other vehicle-based failure was a motor failure. In this scenario, the circuit breaker “tripped” for one motor (i.e., the circuit was broken and power to the motor was interrupted). The circuit breaker had to be reset to restore motor operation. The failure was detected by a zero current reading on one of the motor ammeters located on the instrument panel. The response consisted of two steps: power to the motors had to be removed, and the appropriate circuit breaker reset switch had to be depressed. If the circuit breaker reset button was depressed before power was removed, all of the other circuit breakers would trip, necessitating reset of all the motors.

The third failure was a grade crossing obstruction. In this case, a car crossing the track got stuck while still partly in the crossing. The engineer had to identify that the car was stuck, and apply the brakes so that the train did not collide with the car. Depending on the speed of the train and the point at which the obstruction was detected, the proper response could be either full service braking or emergency braking. Thus, this failure required a three-step detection-decision-action sequence: first, the obstruction had to be identified, then the proper braking strategy was determined, then the braking strategy was enacted. This failure was considered an environment failure.

The grade crossing failure also differed from the other two failures in that a strategy decision was required. The engineer made a determination of the proximity of the danger, and chose a braking strategy based on her/his estimation of the danger status. In the other two failure scenarios, the reaction to the failure was always the same—the engineer was only required to detect the failure and then correctly enact one possible course of action.

In the course of three test sessions, each subject experienced a total of six occurrences of each failure type. An important design goal was maintenance of the perception, from the perspective

of the subjects, that the failures were generated randomly. This goal was subject to the constraint that the failures actually occur in fixed positions on the track, in order to maintain experimental control.

To meet these criteria, six track positions were designated for each failure type. The total number of failures in each test session would be either four, six, or eight, as a function of the test number. Each counterbalanced group of six subjects (section 2.2.4) received the same presentation of failures, with respect to relative test number. However, because of the counterbalancing design, the distribution of failure scenarios with respect to automation mode was also counterbalanced with respect to automation level. The distribution of failure scenarios used in the experiment is shown in Table 2-2.

The notation used in the table is as follows: Each subject group consisted of a set of six subjects, with the order of automation counterbalanced as specified in Table 2-1. The individual failures are notated with the letter codes “o” for obstruction, “b” for brake failure, and “m” for motor failure. The numeral next to the letter code specifies the position on the track for the failure. For each round trip (consisting of two consecutive trip legs), six failure points were specified for each type of failure. Thus, the numeral corresponds to the relative position of the failure for that failure type. The failure points were specified such that the different failure types occurred at different points, precluding a combination failure.

Table 2-2. Failure Scenarios

subject group	Shift	trip leg		
		1,2	3,4	5,6
A	1	m2,b4	b3,m4,o4	o3,b5,m6
	2	o5,b6	b2,o6	o2,m5
	3	b1	m1	o1,m3
B	1	b2,o3	b4	m3
	2	m1,o1,b6	m4,o4,b5	b1,m2
	3	o2,b3	m6,o6	o5,m5

2.2.6 Performance Monitoring and Incentives

In order to assure that proficiency of the test subject, relative to the tasks of a locomotive engineer, would not affect the test results (i.e., to assure that the test subjects were capable of adequately controlling the train), the performance of each test subject was monitored throughout the test sessions. A bonus system was used as a performance incentive for the subjects, providing monetary rewards for good performance. In addition, penalties were assessed for prohibited behavior. At the end of each test session, the subject's performance was evaluated with regard to bonuses and penalties. A detailed discussion of the bonus and penalty points schedule is included in appendix A. The bonus point schedules are shown in Tables A-6 through A-8, and the penalty point schedules are shown in Tables A-8 through A-10.

2.3 SUBJECTS

Twelve paid subjects were used in the course of the experiment. An additional eight subjects were used for development of the training and test procedures. The subjects were selected from the MIT student population. No restrictions were placed on age or gender. The ages of the subject group ranged from (approximately) 19 to 35 years old. There were sixteen undergraduate students, three graduate students, and one alumnus. The division by gender was three women and seventeen men.

The basic criterion for subject selection was current or recent status as an MIT student. The proximity to an educational institution like MIT allowed access to a population which is enthusiastic to transportation and technology, reasonably well-trained in the relevant principles of physics, and capable of rapid assimilation of technical material. There were no arbitrary limits placed on academic experience. Instead, level of interest in the project was used as a filter, through the use of written preparatory material (described in section 2.4.1).

2.4 PROCEDURES

2.4.1 Training

To provide the subject candidates with sufficient background in rail systems operation, a written tutorial was prepared for their review. The tutorial material included general rail concepts (such as block signaling), implementation-specific design features (such as the available control automation modes), and experiment details (for example, training procedures and performance

incentives). The tutorial is included in this report as appendix A. Tutorial material was distributed to subject candidates prior to scheduling an initial training session.

The use of written preparatory material served two purposes. One was the consistent and efficient presentation of fundamental concepts of rail operation. All of the potential subjects were exposed to the same material, in the same format. The second goal of the tutorial was to act as a filter for subject interest in the project. Review of the tutorial required an investment on part of the subject candidates. Those subject candidates not sufficiently interested were not inclined to continue with participation. As a result, the profile of the participating subjects was appropriately biased toward people interested in rail systems.

Subjects were trained to respond to failures through a variety of mechanisms. Details of the potential failures and the appropriate responses were included in the tutorial material. The subjects were then introduced to the failures by demonstration in the early part of the hands-on training procedures. Finally, near the end of the training procedures, the subjects were given opportunity to experience the failures and practice response to those failures.

Training for each subject was conducted over two sessions, each lasting three hours. These sessions were conducted on separate days. The first training session commenced with a brief written quiz, which was used to gauge the subject's understanding of the tutorial. The quiz (appendix B) consisted of twenty-five multiple choice questions, and required approximately ten minutes for completion. When the quiz was completed, the experimenter and subject reviewed the quiz, and discussed any problem areas. The first training session then continued with hands-on instruction on the simulator (appendix E). The next half-hour period consisted of experimenter demonstrations of the displays and controls of the simulator, as well as the operational modes and automation systems. Strategies for operating the train and utilizing the automation were discussed. The subject was then instructed to take one solo round trip passage of the system. At this point, no failures were activated, and the experimenter acted as the CTC operator. A second solo round trip was subsequently performed by each subject, with failures activated at expected points for practice.

The second training session was dedicated to practice and evaluation of manual control skills. Each subject was instructed to take a full three-round-trip shift using manual control only. The subjects were instructed to abide by the published schedule, and were informed that random failures might occur. The first hour was considered a practice period, during which the subjects were encouraged to experiment with strategies to improve their station stopping and schedule performance. The latter two hours of the shift were considered a road test, during which the

performance of station stopping was measured. At the end of the shift, the station stopping performance was evaluated, and a recommendation for continuation with the test sessions was made, based on the results of this evaluation.

The criteria used for subject continuation with the test portion was based on performance during the road test portion of the second training session. The acceptance criteria included station-stopping accuracy, with less than 10 meters allowable undershoot or overshoot as a requirement. In addition, the subjects were informed that any penalty applications of the emergency brake, due to the ATP or alerter systems, were not acceptable, and would result in disqualification. Schedule performance was measured during the road test and reviewed with the subjects after training was completed; however, schedule performance was not used as an objective criterion for evaluation during the road test sessions.

2.4.2 Tests

The test phase consisted of three separate test sessions, termed *shifts* (also described in section 2.2.4). Each shift corresponded to an operating shift, during which the subject was expected to follow a three-hour operating schedule. During each shift, only one level of automation was to be used throughout the shift. For example, if a subject was operating in a manual control shift, the use of any automation was prohibited for the duration of the shift.

2.4.3 Data Collection and Processing

During any operation of the vehicle simulator, a variety of vehicle state data were recorded to a disk file. Each data record included a time stamp (in milliseconds), an event code symbol (text), the total distance traveled (in km), the current position (in terms of the current occupied block and the position within that block), and the current vehicle speed (in km/hr). In the case of certain events, an optional field could be recorded. The disk file format used was ASCII text.

Data records indicating the vehicle position and speed were written continuously during the test runs, at the rate of one every 0.6 seconds. An additional field in this record, containing a number between 1.0 and -1.0, indicated the position of the combined control lever (and corresponding to maximum thrust and maximum brake, respectively). In the event that the control lever was being moved by the engineer, the write rate of these records was increased to capture all of the input of the test subject, to a maximum rate of the simulation cycle (60 milliseconds per cycle).

Data records were also written when the user depressed any of the control keys. These records, in conjunction with the vehicle state records, were used to identify the actions of the test subjects. Other data records were written whenever the vehicle changes operating state (e.g., when an automation mode was successfully engaged). Note that a distinction was made between an operator command that may result in vehicle state change, and the actual change of vehicle state resulting from the command. Separating the command from the state change allowed identification of erroneous operator input, as well as vehicle state changes that occurred independently of operator command.

At the completion of each subject test run, a raw data file was stored on disk. Each file contained all of the events, as described in section 3.1.3, recorded during the test run. The file format was ASCII text, and a typical data file for each three-hour test run occupied approximately 1.5 Mbytes. The data files were post-processed to extract the pertinent response data.

Immediately after the subject completed a test session, the raw data file was processed by a program named bonus. This program calculated the bonus points that the subject earned throughout the test. In addition to the default mode, which identified station stop performance, schedule performance, and failure response performance, bonus also included operating modes which allowed isolation of any of these categories of performance measurement. After the subjects were apprised of their bonus performance, bonus was used to calculate and store the stopping performance and schedule maintenance data in separate disk files.

A program named transform was used to calculate the response times and accuracy to the failure events. The output of this program is an ASCII data file containing the response time and accuracy for each failure experienced by the subject. The comparable data from transform output and bonus output were used as an accuracy cross-check and verification.

The first part of the document discusses the importance of maintaining accurate records of all transactions. It emphasizes that proper record-keeping is essential for ensuring the integrity and reliability of financial data. This section also covers the various methods used to collect and analyze data, highlighting the need for consistency and precision in all reporting.

The second part of the document focuses on the role of management in overseeing the financial operations of the organization. It outlines the responsibilities of the management team, including the need to establish clear policies and procedures that govern the handling of financial information. This section also discusses the importance of regular communication and reporting to ensure that all stakeholders are kept informed of the organization's financial health.

The third part of the document addresses the challenges faced by organizations in managing their financial resources. It identifies common pitfalls and offers practical solutions to help organizations overcome these challenges. This section also discusses the importance of staying up-to-date on the latest financial trends and technologies to ensure that the organization remains competitive in the marketplace.

The fourth part of the document provides a detailed overview of the financial reporting process. It explains the various steps involved in preparing financial statements, from data collection to final review and approval. This section also discusses the importance of transparency and accountability in financial reporting, and offers guidance on how to ensure that all reporting is done in a timely and accurate manner.

The fifth part of the document discusses the role of external auditors in the financial reporting process. It explains the importance of having an independent third party review the organization's financial statements to ensure their accuracy and reliability. This section also discusses the various types of audits and the different standards that apply to each type.

The sixth part of the document provides a summary of the key findings and recommendations from the study. It highlights the most important areas for improvement and offers practical advice on how to implement these recommendations. This section also discusses the overall impact of the study on the financial reporting process and the importance of continuing to monitor and improve the process over time.

3. RESULTS

The experimental results are based on measurement of subject response to unexpected emergencies during normal operation. Each subject session (*shift*) had a designated automation mode (manual, partial, or full), and the pattern of emergencies experienced during a shift was dependent on the *shift number* and *subject group*. As detailed in section 2.2.4, the automation type was counterbalanced with respect to shift number. As a result, the failure patterns were counterbalanced with respect to automation type.

3.1 RESPONSE TIME TO UNEXPECTED FAILURES

The primary measure used for comparison of subject performance was response time to unexpected failures. Three distinct failure modes were used: brake failure, motor failure, and track obstruction. The response time was measured as the elapsed time between the onset of the failure and execution of the correct response to that failure. In the case of the brake failure, the brake pressure decreased at the onset of failure, and the correct response was depression of the brake pump button on the dashboard. In the case of the motor failure, the motor current was interrupted in one of the traction motors at the onset of failure, which was indicated by a zero current reading on the corresponding ammeter (located on the instrument panel). The correct response was restoration of motor power through reset of the appropriate motor circuit breaker. For the track obstruction, the onset of the failure was defined as the moment the car stops on the track, and the correct response was the application of either full service braking or the emergency brake.

Tables 3-1 through 3-3 show an analysis of the measured response times for the twelve subjects. Due to the counterbalancing design, the exact number of failures of each type and under each treatment varied from subject to subject. The tables highlight the minimum and maximum response times for each failure, as well as the mean, standard deviation, and variance of each data set. Table 3-1 contains the response time data for the brake failures. Table 3-2 contains the response time data for the motor failures. Table 3-3 contains the response time data for the obstruction failures. Figures 3-1 through 3-3 display the data in box-plot representation (Tukey, 1977). The box-plot display includes a two-segment box, identifying the median value (represented by the center line) as well as the twenty-fifth and seventy-fifth percentile values (shown as the lower and upper edges of the box). The twenty-fifth and seventy-fifth percentile values are also known as *hinges*. The range between the hinges is the *H-spread*. The value of *one step* is calculated as 150% of the H-spread. The *inner fences* are defined as the bounds one

step from the hinges. In the event that the data fall within the inner fences, the whiskers show the extent of the range. The crosses beyond the whiskers identify the *outliers*, which are data beyond the inner fences. In all of the box-plot figures, automation level is labeled such that automation level 1 corresponds to manual control, automation level 2 refers to partial automation (cruise control and programmed stop), and automation level 3 corresponds to full automation (autopilot).

Table 3-1. Response Time Data for Brake Failure

	manual	partial	full
min	5.5	5.6	4.4
max	61.9	119.2	78.1
mean	22.8	32.7	22.0
standard deviation	16.26	30.37	16.39
variance	264.41	922.35	268.67

Table 3-2. Response Time Data for Motor Failure

	manual	partial	full
min	2.7	2.6	2.9
max	78.7	122.6	38.6
mean	11.4	20.1	12.7
standard deviation	15.11	29.49	10.62
variance	228.28	869.67	112.75

Table 3-3. Response Time Data for Obstruction Failure

	manual	partial	full
min	0.9	1.0	1.3
max	14.8	14.8	17.4
mean	4.1	4.1	5.1
standard deviation	4.17	3.54	4.36
variance	17.38	12.51	19.04

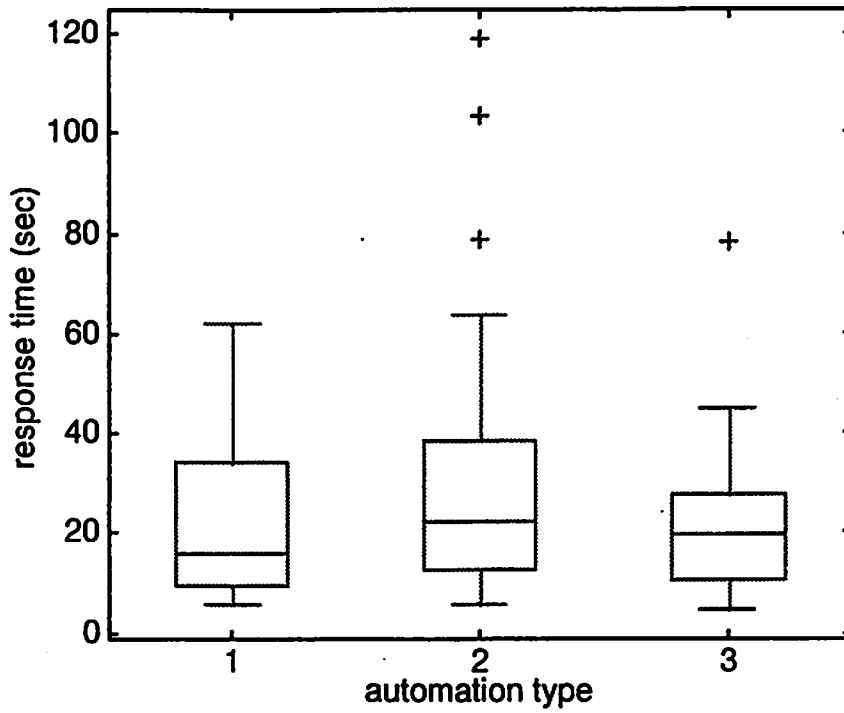


Figure 3-1. Box-Plot Display of Brake Failure Response Time

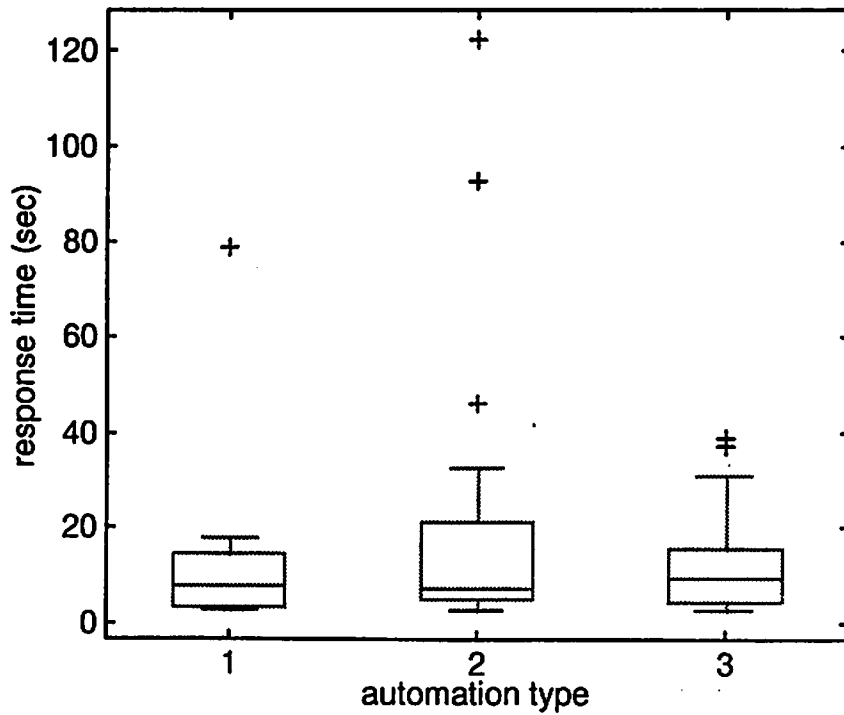


Figure 3-2. Box-Plot Display of Motor Failure Response Time

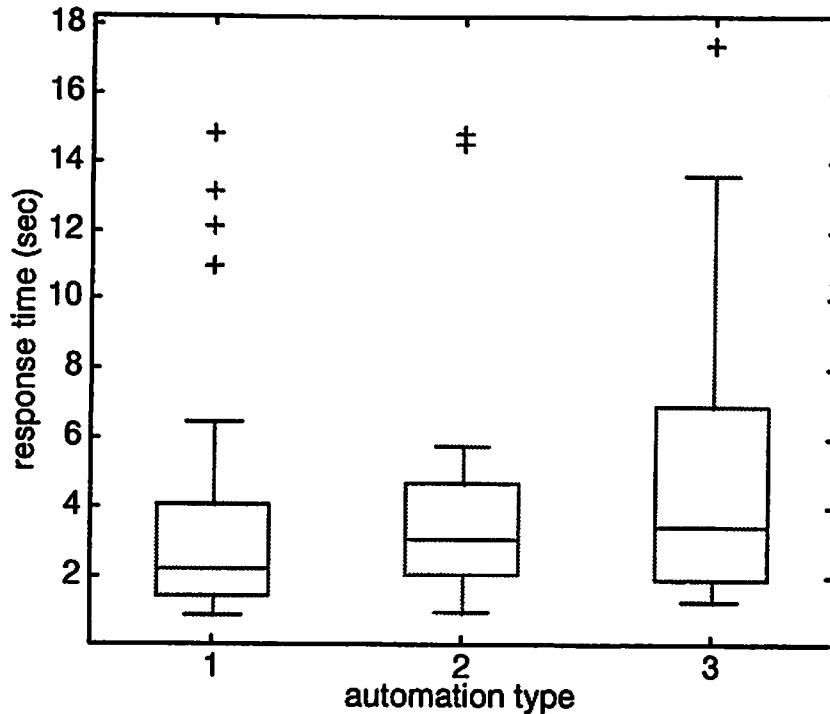


Figure 3-3. Box-Plot Display of Obstruction Failure Response Time

The scientific hypothesis postulates that there exists a difference in response time to unexpected failures, when comparing performance between the applied levels of control automation. The corresponding null hypothesis is that there are no differences in emergency response times, with respect to automation level. The related statistical null hypothesis is that there are no statistically significant differences in the response times; in other words, any observed differences will be due to random sampling and measurement noise.

A typical approach would be to compare the mean response times, using a one-way analysis of variance (ANOVA) technique. However, the ANOVA technique assumes that the population variance of the different treatment populations is equal. A quick inspection of the sample variances (Tables 3-1 through 3-3) shows that observed variances are substantially different, leading to a suspicion that this data might not support the assumption. The observed variances are especially disparate in the cases of brake failures and motor failures.

To test for equality of variance, Bartlett's test [Hald, 1952] was applied. In summary, this test is based on the principle that the sum of the ratios of individual treatment-group variances to overall combined variance (i.e., all treatment groups) has a chi-squared distribution. The null hypothesis asserts that the population variances of the three treatments are equal, and that the observed sample variances are due to the sampling process. The level of significance was set to

1% ($p=0.01$). With two degrees of freedom in this comparison, a 1% level of significance means that the null hypothesis can be refuted if the computed chi-squared value is greater than 9.21.

Table 3-4 lists the chi-squared values that were found using Bartlett's test on the response time data. It is shown that, for the brake and motor failures, the differences in observed variances are statistically significant at the 1% level, leading to the conclusion that the population variances are not equal. Although Hald (1952) describes further quantitative tests to be used for identification of individual treatments which differ significantly, these tests are designed for experiments with a large number of treatments and are not well-suited for a three-treatment experiment. However, inspection of the variance statistics leads us to the qualitative conclusion that, in both the brake and motor failure data, the variance of the partial automation treatment far exceeds the other two treatments. Thus, we conclude that the use of partial automation leads to a change in the visual attention bias of the engineer from in-cab monitoring to environment monitoring, and the use of partial automation therefore has a negative impact on the consistency of response to unexpected brake and motor failures because the visual attention of the engineer is biased away from the instrument panel.

In the case of the obstruction data, Bartlett's test showed that no significant difference exists between the sample variances of the three treatments. It can be thus concluded that the population variances of the three treatments are equal, and that the sample variances can be combined to estimate the population variance used in the ANOVA.

Table 3-4. Results of Bartlett's Test

	brake failure	motor failure	obstruction
χ^2 value	12.5	24.3	1.1

A one-way ANOVA was performed on the obstruction data to identify the significance of differences in observed mean response times. In this test, the null hypothesis states that the population means are equal. A significance level of 5% ($p=0.05$) was used. With values of 2 and 69 for the degrees of freedom, the null hypothesis can be refuted if the computed F statistic exceeds a value of 3.13.

In the case of the obstruction data, the resulting F statistic from the ANOVA was calculated to be equal to 0.4415. Since this value does not exceed the 5% significance value of 3.13, the null

hypothesis cannot be refuted—there was no difference, at the 5% significance level, between the three levels of automation when comparing mean response time to the obstruction failure. Therefore, the resultant conclusion is that varying the automation level has no effect on response time when the engineer is presented with an unexpected obstruction.

3.2 RESPONSE ACCURACY

In addition to the response time measures, subject response to failure events was also evaluated with respect to response accuracy. This evaluation focused on determining whether or not the engineer's first response was correct for the failure which had occurred.

For each failure scenario, there was a prescribed response pattern. This response was specified in the tutorial material, and practiced during the training sessions. Based on the training, a *correct* response was judged as one in which the subject followed the procedure. A *mistake* occurred when a subject response included an action which was not part of the prescribed procedure, but was not judged to have a high level of risk to either the passengers or the machinery. An example of a mistake is the depression of the wrong circuit breaker reset button when a motor failure has occurred. A *serious error* is defined as a subject action which might have a high level of risk to either the passengers or the machinery. An example of a serious error is opening the passenger doors while the vehicle is moving.

Prior to the experimental tests, each subject experienced each failure at least five times, in both expected and unexpected scenarios (section 2.4.1). Based on the subject responses to the failures during the training sessions, it was observed that they were sufficiently trained in the response procedures to allow adequate response when the failures occurred unexpectedly.

As shown in Tables 3-5 through 3-7, very few mistakes occurred, and even fewer serious errors occurred. Table 3-5 shows the response accuracy data for the brake failures; Table 3-6 shows the response accuracy data for the motor failures; Table 3-7 contains the response accuracy data for the obstruction failures. In all cases, the total number of opportunities for mistakes and serious errors is 24—each failure occurrence represents an opportunity for inaccurate response. Tables 3-5 through 3-7 contain the total number of inaccurate responses per treatment and error category, as well as the computed error percentages.

Table 3-5. Summary of Brake Failure Response Accuracy

	manual		partial		full	
	N	%	N	%	N	%
Mistakes	1	4.2	2	8.3	0	0.0
Serious errors	0	0.0	0	0.0	0	0.0

Table 3-6. Summary of Motor Failure Response Accuracy

	manual		partial		full	
	N	%	N	%	N	%
mistakes	2	8.3	2	8.3	2	8.3
serious errors	0	0.0	1	4.2	0	0.0

Table 3-7. Summary of Obstruction Failure Response Accuracy

	manual		partial		full	
	N	%	N	%	N	%
mistakes	0	0.0	0	0.0	0	0.0
serious errors	0	0.0	0	0.0	1	4.2

Table 3-8. Computed Chi-squared Values for Response Accuracy

Test	Chi-squared Value
brake failure, mistake	0.667
brake failure, serious error	0.000
motor failure, mistake	0.000
motor failure, serious error	0.667
obstruction, mistake	0.000
obstruction, serious error	0.667

The best statistical analysis for comparing this data is a chi-squared goodness-of-fit test [Hamburg and Young, 1994]. Our goal was to determine whether the occurrence of operator error differs significantly in any of the test treatments. If there was no difference among the treatments, the percentage of error would be equal across all three treatments for each failure type and seriousness level. Thus, the null hypothesis states that the distribution of failure occurrence is uniform among the three levels of automation. A chi-squared value was calculated for each category of accuracy data (three types of failures, each having two levels of accuracy). The expected value is estimated from the observed data, the number of degrees of freedom in each test is therefore equal to one. At a significance level of 5% ($p=0.05$), the resultant chi-squared value must exceed 3.84 in order to refute the null hypothesis and conclude that there are significant differences in the observed response accuracy. In all cases, the calculated chi-squared value was substantially less than the decision threshold (Table 3-8). As a result, it was concluded that there is no significant difference in response accuracy between the treatments. This conclusion holds across all three failure types.

It is important to interpret these results in context. Determining the response error data poses great difficulty, as a result of the difficulty inherent in differentiating between an incorrect response to a perceived failure versus an incidental action in absence of failure perception. The major difficulty lies in the lack of a method for determining whether the subject actually perceives the failure. In light of this difficulty, the response accuracy results lead to limited conclusions. In addition, the subjects' performance displayed a ceiling effect, in that there were too few errors to detect any differences between the treatments.

3.3 SUBJECTIVE EVALUATION

Each subject, after the final test session, was asked to complete an exit questionnaire (appendix D), which requested subjective opinions about the correlation between situation awareness and control automation. The questionnaire also asked the subjects to rank their preferences. The tabulated results are shown in Table 3-9. The data in Table 3-9 includes responses from the twelve subjects that completed the full sequence of tests.

Table 3-9. Subjective Situation Awareness Evaluation and Preference

	awareness			preference		
	high	medium	low	high	medium	low
manual	9	3	0	3	4	5
partial	3	6	3	3	5	4
full	0	3	9	6	3	3

It is intuitively clear from the data that there is a negative correlation between the degree of automation and the perceived situation awareness, i.e., most of the subjects correlated the highest relative level of awareness with manual control and the lowest relative level of awareness with full automation.¹ However, Table 3-9 also shows that there is no clear correlation between preference and automation level. This indicates that, despite their perception of a degrading effect of control automation on operator awareness, some subjects still prefer to use the control automation. This leads to the belief that the individual decision to use control automation systems was determined by a more complex set of criteria than the perception of awareness.

In addition to eliciting subject preferences, the exit questionnaire contained a section for additional comments. These, along with informal comments during the tests, led to some conclusions which were not exposed objectively by the experiment. With regard to task workload, the subjects generally felt under-utilized. Even in the highest workload case (i.e., manual control), subjects indicated that the overall task was fairly boring. (One subject joked about naming the wayside objects to alleviate the boredom.) It was also evident that the period of highest workload was during station stopping maneuvers.

With regard to the programmed stop functionality, it was generally agreed that programmed stop was a valuable addition. The consistency in station stopping provided by programmed stop (and by the autopilot, by association) was roundly appreciated. However, as a result of the payoff from the bonus system, some subjects would have preferred to use manual control to achieve

¹ There is difficulty using detailed statistical analysis on this type of data, because of the subjective nature of the question and response. One possible approach is to assign values to each level (e.g., "high"=3, "medium"=2, and "low"=1), then tally up and compare the results. Using these numbers, we could conclude that subjective situation awareness strongly favored manual control (with a score of 33, versus 24 for partial automation and 15 for full automation), while the subject preferences show a slight favor of full automation (with a score of 27, versus 23 for partial automation and 22 for manual control). However, the assignment of numerical values to the ordinal rating is arbitrary, and a little number manipulation could alter those results. Thus, the authors are hesitant to use detailed analysis for this purpose.

more accurate stopping performance, at the risk of consistency, if they had been allowed to choose. It is not clear that such a preference would exist in the absence of a bonus system.

4. DISCUSSION AND INTERPRETATION

The results suggest that certain types of control automation do have an impact on performance locomotive engineers in high-speed rail systems. In summary, it was found that, of the three automation levels used by the test subjects, the partial automation treatment (cruise control, in particular) led to a higher level of variability in response time to brake and motor failures. This effect was not observed with respect to grade crossing obstructions. Failure response accuracy did not show any significant differences in performance across the three automation treatments. This relationship held true for all three of the failure types experienced by the subjects.

Based on the quantitative results, in combination with qualitative input from the subjects after completion of the experiment, it is believed that the observed effects are due to differences in attention allocation between levels of automation. In all of the attention allocation models presented in section 1, the capacity for human attention is considered to be a finite resource. The attention allocation models describe different theories regarding the division or partitioning of this limited resource.

In the case of rail vehicle operation, the task required a substantial amount of monitoring. The engineer was required to monitor the instruments in order to perform speed and position control, which is the primary task in rail operation. In addition, the engineer was required to monitor the vehicle systems status displays, in order to detect a vehicle-based failure or emergency which might require immediate action. Finally, the engineer was required to observe and monitor the wayside, in order to identify the position of the vehicle and detect any emergency situations which might require action.

During vehicle operation, the engineer dynamically allocated limited available attention resources. The monitoring task which was perceived to be "most important" presumably was allocated the highest proportion of attention. The task identified as "most important" varied as the vehicle proceeded through the system.

At higher levels of control automation, the monitoring requirements on the engineer changed. When using manual control, the monitoring load was highest. The engineer was required to monitor the speed and position displays on the instrument panel, as well as the wayside and the vehicle system status displays. However, because the primary task was speed and position control, attention allocation was biased toward monitoring the speed and position instruments.

When partial automation was used, the requirement for monitoring the speed and position instruments was relieved. However, the engineer was still required to identify the positions along the route requiring active control. For example, when the engineer was using cruise control, the wayside had to be monitored in order to identify points at which the cruise control could be engaged or disengaged, or points at which the speed setting of the cruise control should be altered. (Because of the high vehicle mass, the response to control inputs is slow. As a result, the engineers tended to use manual control for gross speed changes, and use the cruise control speed modulation for fine tuning of the set speed.) In this operational scenario, the “most important” attention item was the position of the vehicle along the route, and a sizable portion of the available attention was devoted to monitoring the wayside and maintaining awareness of vehicle position.

In the full automation mode, the requirement for monitoring the wayside was relieved. Although it was still important for the engineer to maintain an awareness of the vehicle position, the autopilot was now responsible for identifying speed change waypoints along the route and controlling the vehicle speed accordingly. The role of the locomotive engineer had been altered to one which is more accurately described as a supervisory role. In this scenario, the “most important” task was identification of failures and emergency situations.

It is important to consider the impact of the seriousness of the emergency. The experimental results show that the effects of control automation were diminished in the grade crossing obstruction emergency, as compared to the brake and motor failures. (There were no significant differences in emergency response performance for the grade crossing obstruction among the three treatment groups.) Because the response time results in the partial automation mode indicate that the attention of the engineer was biased toward the external environment, one might expect the response time data for the grade crossing to be shorter in the partial automation case than the other two scenarios. The fact that there was no significant difference found in the response time to the grade crossing obstruction implies that the subjects perceived the grade crossing obstruction to be a more serious emergency, and therefore allocated more attention to detection of this condition. It is also noteworthy that the grade crossing obstruction could occur only at a few known points on the track. With the knowledge of the potential emergency, it is likely that the subjects paid greater attention to the grade crossings as they were approached, decreasing the likelihood of differences in the response times to obstructions.

5. CONCLUSIONS AND RECOMMENDATIONS

In summary, the following conclusions are made:

1. The use of certain types of control automation had a significant effect on variance in response times to the brake and motor failures. In both types of failure, the highest variance was observed when partial automation was used (i.e., the engineer utilized the cruise control and programmed stop systems). Increase in response time variance is believed to be an indication of an operator out-of-the-loop condition, which suggests a degradation of situation awareness on part of the locomotive engineer.

2. Different levels of control automation had no significant effect on the response time to the grade crossing obstruction failures. This suggests that engineers were equally attentive to risks in the grade crossings, despite the level of control automation. Because the grade crossings occurred at fixed locations, the opportunities for grade crossing obstruction occurred at those known fixed points. This suggests that it might be easier for engineers to prepare for response to obstructions than for brake and motor failures, which could occur at any point along the travel route.

3. The response accuracy data, for all failure types, implies that there are no significant differences in response accuracy as a result of using control automation. However, this analysis is limited by the quantity of data obtained in the experiment. It is believed that the occurrence of such errors is rare enough that true estimates of the relative error rate could not be obtained with the limited number of data points. Expanding the experiment to better capture these effects was beyond the scope of this experiment.

4. The subjective preference data indicates that the subjects perceived a difference in their own situation awareness between the presented levels of control automation. Specifically, the subjects felt that increasing the level of control automation led to a degradation in awareness. Despite this trend, some subjects preferred to use the automation, leading to the conclusion that the selection of automation level is governed by additional factors.

Based on these principal conclusions, some additional conclusions can be drawn about the effects of control automation. It is believed that the observed differences in behavior were related to the nature of the vehicle speed control loop and shifts in attention resources. While in manual mode, the primary task of the locomotive engineer was speed regulation, and the engineer made heavy use the instruments to perform the task. Although the engineer also observed the wayside for

position fixes, braking points, and potential obstructions in grade crossings, the attention allocation was biased toward the instruments. When cruise control operation was invoked, the task of speed regulation was relaxed. When using cruise control, the engineer was relieved from the lower level control loop, and a greater portion of operator attention was available for greater concentration on the wayside for observance of braking points and other pertinent information. In the process, less attention was directed toward the instrument panel, leading to a higher variability in response time to failures that are detected via the instrument panel. In autopilot mode, the need to observe the wayside was relaxed, as braking points were automatically monitored by the autopilot. The operator could then redirect the available attention resources toward monitoring the instrument panel.

Despite the involvement time for each subject, it is believed that performance effects due to complacency were not observed. Although fifteen hours per subject is a substantial level of participation, it does not nearly approach the level required to induce complacency and boredom.

The advantages of control automation include performance consistency. In general, when comparing automatic control against human control, automatic control provides better performance with regard to consistent and accurate behavior in routine tasks, while the human controller is better suited to adaptation under unexpected circumstances. These characteristics hold true in rail operation. The automatic control systems in the high-speed rail simulator provided tightly-maintained speed control (cruise control), consistent station stopping performance (programmed stop), and accurate tracking of pre-determined speed trajectories (autopilot).

However, when considering the overall human-machine system performance, it was observed that the use of cruise control led to a higher variability in the human response to certain emergency situations, thereby offsetting the consistency that had been gained through use of the automatic system. The overall system performance, relative to the specific failures tested, was in fact degraded by this partial automation when compared to the fully manual scenario.

It is believed that the implementation of full automation would be useful in high-speed rail systems. Full automation (autopilot) provides advantages with regard to stopping and schedule consistency, and the overall safety-related performance of the vehicle operators was not degraded when compared to the fully manual control scenario. Use of full automation freed sufficient attention resources to maintain or improve response to vehicle-related failures, without significant degradation in response to wayside-related failures.

However, there is concern with regard to potential effects of complacency and boredom of incorporating a fully automatic vehicle control system for high speed rail systems. Although degradation of emergency performance in wayside-related failures was not observed in a short-term sense, it is not clear that such performance would be maintained over longer-term periods of operation. The subjective assessment that situation awareness is degraded when using full automation provides cause to suspect the potential for longer-term effects. It is recommended that additional research be conducted to further explore the effects of control automation on operator complacency.

The experimental results also raise concerns with regard to safety-related system performance with the use of cruise control in high speed rail systems. The use of cruise control seems to bias the operator's visual attention away from the in-cab instruments and toward the external environment. In the traditional automotive application of cruise control, this is a distinct benefit, as an attention bias toward the environment results in improved performance relative to controlling the vehicle in dense and highly dynamic traffic. However, in the high speed rail application, a high percentage of the operator's attention should be focused on monitoring the vehicle systems, and the use of cruise control degrades performance of the operator with regard to vehicle systems monitoring. Because the operator's visual attention is directed out of the cab, the operator performance relative to grade crossing safety was not compromised to any significant degree.

It is possible that the use of a head-up display (HUD), in conjunction with cruise control, might ameliorate the effects of the attention bias induced by the cruise control. A properly-designed HUD would display the pertinent systems state information in the line of sight of the operator when looking out the windshield toward the environment. Having this data in the direct field of view would potentially result in faster response times to systems failures (assuming that the HUD provides a detectable indication of the system failures). It is suggested that a follow-on experiment be conducted to evaluate the changes in operator performance that result from the use of an HUD in conjunction with cruise control.

The first part of the document discusses the importance of maintaining accurate records of all transactions. It emphasizes that every entry should be supported by a valid receipt or invoice. This not only helps in tracking expenses but also ensures compliance with tax regulations. The second part of the document provides a detailed breakdown of the company's revenue for the quarter. It shows that sales have increased by 15% compared to the previous quarter, primarily due to the launch of a new product line. The third part of the document outlines the budget for the next quarter, highlighting areas where cost-cutting measures can be implemented without compromising the quality of the products. Finally, the document concludes with a summary of the overall financial performance and a forecast for the coming year.

The following table shows the monthly sales figures for the first quarter of the year. As you can see, there was a significant spike in sales in the month of March, which was due to the promotional campaign we launched. The second part of the document provides a detailed analysis of the company's operating expenses. It shows that while our revenue has increased, our operating expenses have also risen, primarily due to the increased costs of raw materials and labor. The third part of the document discusses the company's financial ratios and how they compare to industry benchmarks. It shows that our profit margin is slightly below the industry average, which is a concern that we need to address. Finally, the document concludes with a series of recommendations for improving the company's financial performance in the future. These include diversifying our product line, improving our operational efficiency, and strengthening our relationships with suppliers and customers.

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APPENDIX A. TRAINING TUTORIAL

The following appendix presents the written tutorial document, provided to all of the candidate subjects prior to the first training session in the simulation system. The tutorial appears exactly as presented to the test subjects, with the exception that the reference numbers for the figures and tables have been altered to reflect their location in this report (for the purpose of clarifying references to the figures from other sections of the report).

Experiment — General

You are participating in an experiment which will answer questions about the relationship between control automation and operator situation awareness in high-speed rail operation. Although the control of rail vehicles and systems can be automated, there are concerns about potential side effects when using automated control in high-speed rail systems. In order to explore these effects, test subjects like yourself are asked to operate a simulated high-speed train in a virtual reality environment. Your actions are measured during the tests, and later analyzed.

Participation in the experiment consists of two phases. The first phase is a period of training, which consists of a three-hour instruction session and a three-hour practice session. Prior to the instruction session, you are asked to review this document, which is a tutorial on the operation of the simulated train vehicle. At the start of the instruction session, you will take a written review quiz, which will gauge your understanding of this material. The written review quiz consists of 25 multiple choice questions, and is closed book. The quiz is graded immediately after completion. You will then be directed by the instructor through a set of training instructions, which will familiarize you with normal operation of the vehicle. You will also be exposed to a set of emergency scenarios, allowing you to learn the proper responses to these situations.

The second half of the training phase consists of a combination practice and test session. This session is conducted like a regular experiment session, in that it is a three-hour session consisting of three round trips between the two stations in the system. The first hour is considered to be the practice portion. During this period, you will be reacquaint yourself with operation of the train simulator. The remaining two hours is considered a “road test” which will further gauge your abilities to operate the train. Your performance with regard to speed compliance, signal compliance, and station stopping accuracy will be evaluated. If you pass this test, you will be ready (“certified”) to perform the experiment trials. You will be eligible for payment for the training phase upon completion of the practice and test session.

The second phase consists of a set of experiment trials. These experiment trials will take place in three separate three-hour sessions. Each session is called a **shift**, and corresponds to a shift of operation in an actual rail operation. During each shift, you will operate the simulated vehicle as if it were part of an actual rail system. Once underway, you will be expected to remain at the simulator controls (“in the vehicle”) until the shift is complete. Brief break periods are allowed, as approved by the experimenter (acting as the CTC operator). The three experiment trials will be conducted on three separate days. You will be eligible for payment for the experiment trials upon completion of the third shift.

Payment for the experiment is through the MIT voucher payroll system. The rate of pay is \$25 per three-hour session. Therefore, the sub-total for the training phase is \$50, and the sub-total for the experiment phase is \$75, resulting in a total payment of \$125. (Payment for the experiment phase is subject to performance bonuses, as well as penalties that result from illegal behavior—please refer to the section titled “System Operation — Operator Performance Requirements” for details.) Subjects are paid for each phase completed, regardless of performance. However, subjects that do not pass the training phase will not be allowed to continue with the experimental phase. Subjects can elect payment for the training and experimental phases to be separate (resulting in two checks), or payment for the two phases can be lumped together into one check.

This tutorial is organized so that the reader can learn the fundamentals of rail system operation in a logical order. Important terms and concepts are highlighted with bold-faced text.

System Operation — General

The rail system used in the experiment is a fictitious rail system connecting two stations, named West Station and East Station (Figure A-1). The two stations are connected via a single track which is 50 km in length. At each end of system, beyond the stations, there is a loop of track which is used to turn the vehicles around for the return trip.

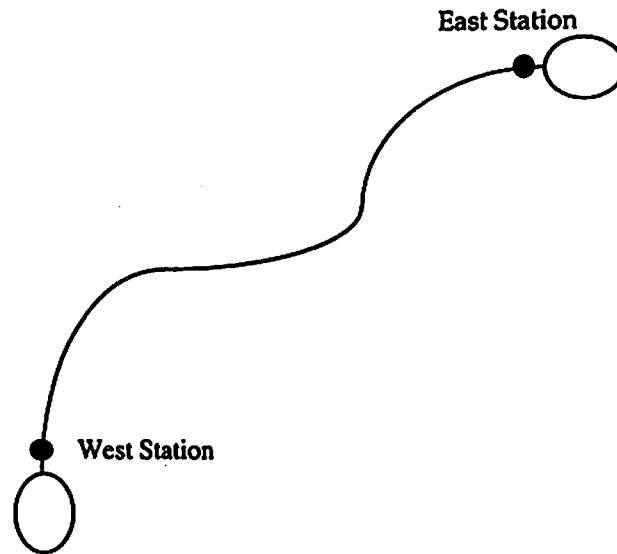


Figure A-1. Track Layout, Simulated Rail System

The system is operated as a high-speed shuttle between these two stations. There is one vehicle in operation. That vehicle will travel from one station to the other, discharge passengers, loop around to reverse direction, board new passengers, and proceed to the other station. This procedure is followed throughout the duration of the shift.

Operation of the system is coordinated through a **central traffic control operator (CTC)**. This person is located in a fixed position in the system, and has access to the state of all the vehicles operating in the system. The CTC operator has the task of coordinating the operation of several vehicles that must share resources (such as the track system). To carry this task out, the CTC operator has control over the switches in the system, and can set signal levels manually. In addition, the CTC operator is able to communicate directly with vehicle operators.

The **wayside** is a general term which refers to all objects in the environment which do not move. This includes items such as the ground, the track, the signal lights, the surrounding trees and buildings, and so on.

System Operation — Block Signal System

Rail systems have traditionally used a system known as **block signaling** for control of trains in the rail system. With block signaling, the track is divided into fixed length chunks known as **blocks**. While the length of each block does not change, different blocks are not necessarily of equal length. Typically, shorter block lengths are used in the near vicinity of stations, while longer block lengths are used in regions away from the stations. Block lengths are generally on

the order of one mile. In the road system used in the simulation, all blocks between stations are 2 km, and all blocks in the loop sections are 1 km in length.

At the boundaries of each block is a **signal light**. This signal light displays a color-coded signal, which indicates the maximum speed permitted throughout the block. The signal acts as a **dynamic speed limit**, and it is the responsibility of the vehicle operator to identify the signal as the block boundary is approached and set the vehicle speed accordingly.

A fundamental rule in block signaling is that no more than one train can occupy a block at any given time. A red signal is used to indicate that the block is currently occupied by another train, and the approaching train is not permitted to enter that block. The blocks that precede the occupied block have signal levels which ensure that the train can be slowed in time to stop before entering the occupied block.

In addition to the speed limits imposed by the block signal system, there are also **civil speed limits**, which are static. These limits are either memorized or written down by the operator. In all cases, the prevailing speed limit is the lesser of the block signal limit and the civil speed limit.

The exact specification of signals used and speed limits associated with those signals is a design parameter for a rail system, and varies from system to system. In the simulation system, a five-aspect signaling system is used. This means that there are five color codes used in the system, with the codes defined as shown in Table A-1.

If a train was occupying block 157, then the signal at the entrance to block 157 would show **STOP** (red), the signal at the entrance to block 156 would show **RESTRICTED** (red/yellow), the signal at the entrance to block 155 would show **APPROACH** (yellow), the signal at the entrance to block 154 would show **APPROACH MEDIUM** (green/yellow), and the signals at blocks prior to 154 would show **CLEAR** (green). The speed limits apply to the entire block, which means an approaching train must reduce speed to the limit before reaching the entrance of the block. So, in this example scenario, another train approaching the train in block 157 must be going slower than 230 km/hr before entering block 154, slower than 150 km/hr before entering block 155, and slower than 80 km/hr before entering block 156 (see Figure A-2).

Table A-1. Rail Signal Codes

COLOR	CODE	ACTION
Red	STOP	not permitted to enter the block
red/yellow	RESTRICTED	maximum speed of 80 km/hr in this block
Yellow	APPROACH	maximum speed of 150 km/hr in this block
green/yellow	APPROACH MEDIUM	maximum speed of 230 km/hr in this block
Green	CLEAR	maximum speed of 300 km/hr in this block

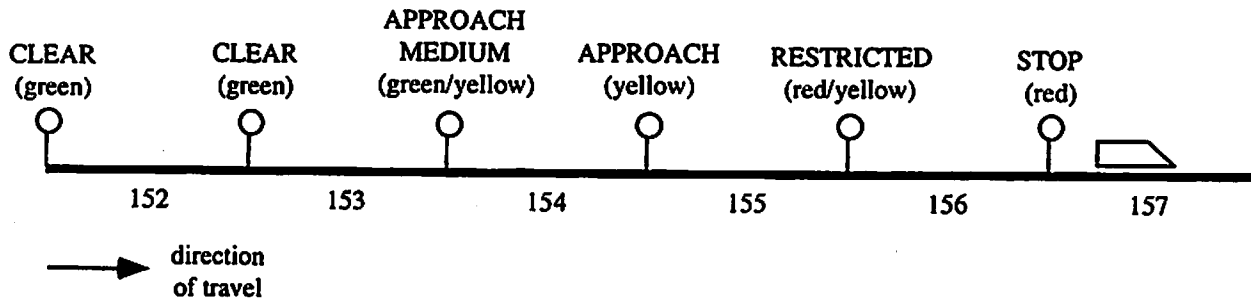


Figure A-2. Block Signaling System

Located throughout the system are position markers known as **kilometer posts**. The use of these by vehicle operators is discussed in detail in the next section. It is important to note the difference between block signals and kilometer posts. At the entrance to each block, there is a signal board which identifies the block number and displays the current signal level for that block. Because block boundaries occur at 2 km intervals on the main line in this system, there is also typically a kilometer post at the block boundaries. So, for example, block 13 comprises the distance of track between kilometer posts 26 and 28. This provides opportunity for confusion: When traveling eastbound, the entrance to block 13 is marked by kmpost 26, but when traveling westbound, the entrance to the same block occurs at kmpost 28. Operators must take care to differentiate between block identifiers and kilometer posts, as the relationship between them is not as simple as it might at first appear.

Vehicle Operation — User Interface

The user interface for the train simulation consists of two graphics displays, a computer keyboard, and the combined control lever. The two graphics displays are placed side by side on a table, with the computer keyboard between them and the combined control lever to the right.

The display to the right is the instrument panel for the train. A schematic drawing of the instrument layout is shown in Figure A-3. In this figure, we can locate the speedometer, the secondary gauges (brake tank pressure, wheel bearing temperature, and trolley voltage), the mode indicators, the warning indicators, the motor current meters, the system clock, and the communications display.

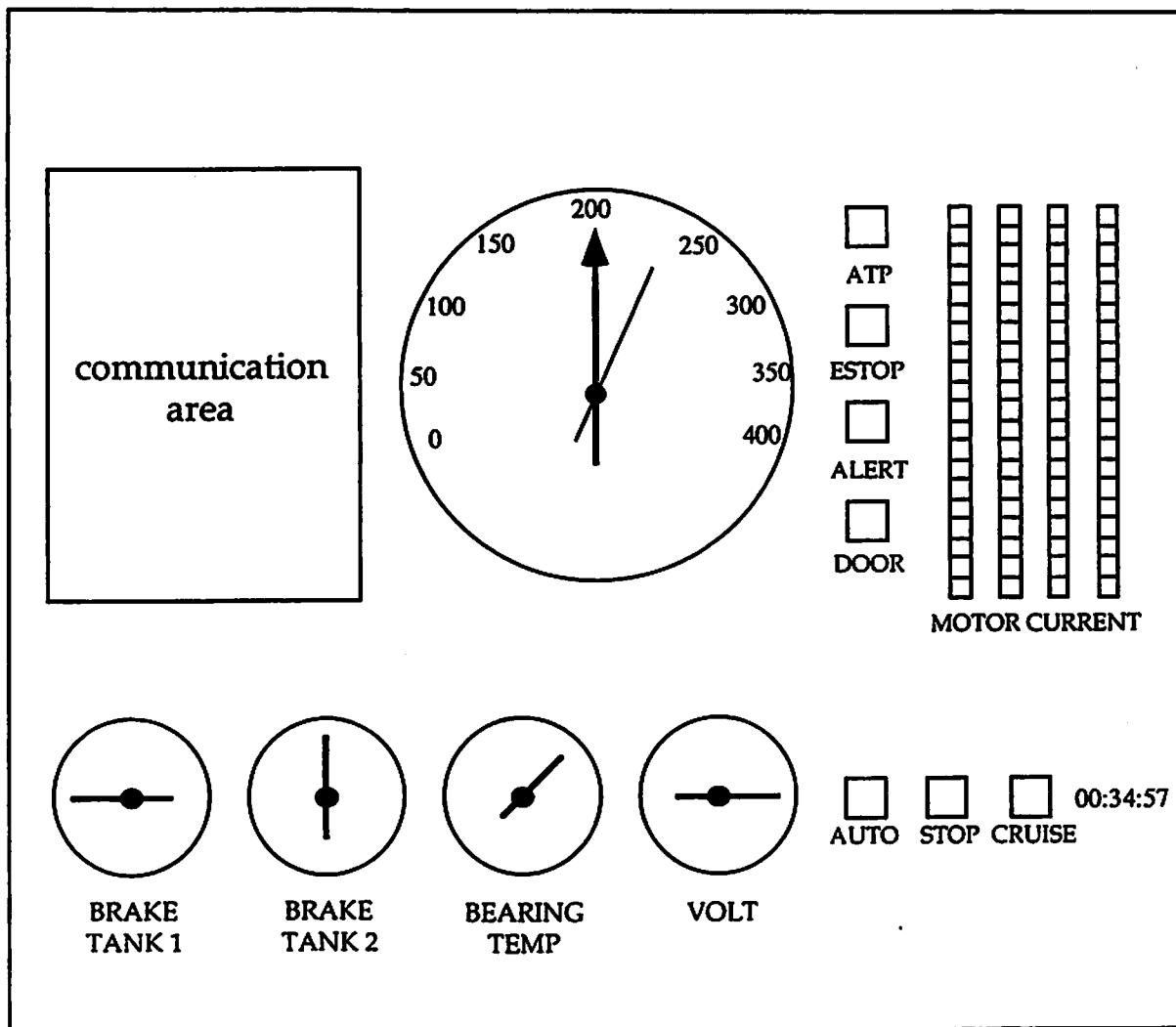


Figure A-3. Instrument Panel Layout

The graphics display on the left is the out-the-window viewport. This is also known as the **windscreen**. In this view, the operator is able to view the world outside the vehicle. The scene presented is a night scene, with wire-frame objects along the wayside. This port also provides a head-up display for assistance in station stopping (described in a later section), as well as an indication of collision with a highway vehicle in a grade crossing (described in a later section).

The **combination control lever** is a joystick-like lever to the right of the keyboard (beside the instrument panel display). Although there are two handles on the control, only the right black-handled lever is used. This lever is used to control both the thrust and braking commands, with the forward (up) direction for thrust and the backward (down) direction for braking. The center position (coast) is notched for reference.

The computer keyboard is used for both control buttons and alphanumeric communications input. The top row of function buttons are assigned to specific operator control functions, which are described in the following sections. The main part of the keyboard is used for entry of communications messages. These messages are typed in, and are displayed in the communications area of the instrument panel. While a message is being composed, it appears in the lower portion of the communications display, and is visible to only the operator. When the carriage return is depressed, the message is "sent" to all other operators on the system, including the CTC operator. The message then appears in the "receive" area (top portion) of the communications display. The messages that appear in the top portion are visible to all operators in the system.

Vehicle Operation — Head-Up Display for Station Stopping

Because of the braking dynamics of rail trains, one of the more challenging aspects of train operation is stopping the vehicle at an appropriate point in the station. This becomes very important when the vehicle must be stopped at a precise point, for example, to allow proper alignment of handicapped ramps.

Because of the limited perspective through the out-the-window viewport, a driving aid is provided in the train simulator to assist the vehicle operator in this task. The aid takes the form of a **head-up display** (or HUD), which is a graphical icon superimposed on the windscreen. (Head-up displays are commonly found in military aircraft, where a set of instrument displays is projected on the windscreen so that the pilots can monitor the vehicle status while concurrently performing other visual tasks.) The HUD in the train is a yellow rectangular box, which appears

when the train is within the confines of the station. When the HUD is aligned with the back wall of the station, the train is at the ideal stopping point in the station.

In the event that the vehicle comes to a stop before it is in the station (i.e., before the HUD appears), the operator can slowly bring the vehicle into the appropriate position. If the vehicle comes to a stop after the station is passed (overshoot), the operator must contact the CTC to report the situation and request further instruction. Under no circumstances should the vehicle operator open the passenger doors if the vehicle is not within the boundaries of the station.

Vehicle Operation — Speed and Position Control

The most important task required of a train vehicle operator is the control of vehicle speed. The operator uses the position of the vehicle to obtain the current speed limit, through a combination of civil speed limits (which are memorized or written down) and block signal states (which are observed on the wayside). The operator then uses the traction motor system and the braking system to adjust the speed of the vehicle accordingly.

The vehicle operator gets information about vehicle speed through the speedometer, which is located on the instrument panel in the locomotive cab. In the train simulation, this speedometer is implemented as a round dial gauge. The units shown are kilometers per hour (km/hr), and the available range of speeds is from 0 to 350 km/hr. The major increments of the gauge display are 50 km/hr, with minor increments each 10 km/hr. The red pointer indicates the current speed, while the smaller yellow pointer (underneath the red pointer) indicates the set speed (used by the automation systems).

Another important task of the vehicle operator is monitoring the position of the vehicle in the rail system. This is done by monitoring the out-the-window view. Along the wayside, distance is marked through the use of “mileposts.” Typically, at one mile intervals, a post is placed on the wayside with numbers indicating the mile marker. Vehicle operators use the difference between posts to measure distances along the road. Because the simulation system is implemented using the metric system, these posts are referred to as “kilometer posts,” and are located at one kilometer intervals.

When approaching a stopping point, such as a station, the vehicle operator uses out-the-window cues to identify points at which the brakes should be applied to stop at a particular position. Because of the high mass of the train (with resultant high momentum when in motion), accurately braking the vehicle requires relatively long lead times for the control commands. As a result, it is common for train operators in real systems to use stationary objects on the wayside as

braking point markers. Learning the proper braking points represents a significant part of the training process for vehicle operators.

To assist in learning and remembering the appropriate braking points, there are significant landmarks placed in the wayside environment at points which help locate the braking points. During the training phase, the subject is provided with three-page chart titled “Brake Point Specification Worksheet.” This worksheet shows a schematic diagram of the track, and identifies the speed restricted areas, as well as the braking points for these areas. The chart also identifies the landmarks which are placed near each braking point.

Blocks 0, 1, 11, 12, and 13 all have speed restrictions, due to the grade crossings present in these blocks. When traveling from West Station to East Station, the first major braking point occurs at kilometer post 17, to slow from 300 km/hr to 100 km/hr before reaching block 11. At km 17, on the right, there is a group of 5 red columns which serve as a landmark. The next major braking point is at kilometer post 44, for stopping at East Station. The landmark at this point is a large red building on the left, surrounded by a blue fence. When traveling from East Station to West Station, the first braking point occurs at kilometer post 33, to slow in time for the speed restriction at block 13. In this case, the landmark is a red pedestrian bridge over the track. Finally, at kilometer post 9, there is a large red building with a green pointed crown on its roof, located to the left side, signifying the braking point for entrance to block 1. These landmarks are noted on the Brake Point Specification Worksheet.

The skill of stopping the train at the station is a critical component of vehicle operation in passenger rail systems. Tables A-2 and A-3 are provided to assist in learning this skill. In the simulation system, the ideal stopping point in the station is defined as the point at which the front of the train is just underneath the block signal sign. As described in the previous section (“Vehicle Operation — Head-Up Display for Station Stopping”), there is a driver aid to assist in locating this position. Table A-2 is a summary of the relationship between the position in the station and the visual cues in the out-the-window view. Table A-3 provides a summary of the braking distances from low speed, using full service braking. From the information provided in these tables, the following strategy for accurate station stopping can be determined:

- 1) Enter the station at about 35 km/hr.
- 2) Apply full service braking as the vehicle passes through the entrance doorway.
- 3) When the vehicle slows to 10 km/hr, ease off the brakes to coast.

- 4). When the middle of the block signal sign intersects the top of the windscreen, re-apply full service braking.

In addition, Table A-3 shows that entrance to the station at a speed in excess of 40 km/hr will result in overshoot, and may result in a missed station stop.

Table A-2. Relationship Between Vehicle Position and Out-the-Window View

Position, relative to stopping point	visual cue
-110 m (undershoot)	entrance doorway is just visible in windscreen
-100 m	HUD (yellow rectangle) appears on windscreen
-55 m	HUD top bar at top of block signal sign
-40 m	HUD top bar across middle of block sign
-28 m	HUD top bar at bottom of block sign
-20 m	HUD top bar midway between bottom of block sign and top of back wall
-12 m	top of block sign at top of windscreen
-9 m	middle of block sign at top of windscreen
-6 m	bottom of block sign at top of windscreen
0	HUD aligned with back wall
+30 m	top of HUD halfway down upper portion (purple) of back wall
+57 m	HUD top bar at top of exit doorway
+73 m	HUD side bars at sides of exit doorway
+90 m	exit doorway is just visible in windscreen
+100 m (overshoot)	HUD display disappears

Table A-3. Summary of Low-Speed Braking Distances

speed (km/hr)	stopping distance (m) (FSB)
40	110
35	85
30	62
25	44
20	28
15	16
10	8
5	2

Vehicle Operation — Control Modes

There are four basic **control modes** available with the high-speed rail simulation vehicle:

a) manual mode, b) cruise control mode, c) programmed stop mode, and d) autopilot mode. The latter three are considered **automatic control modes** because part of the vehicle control task is performed by a computer-based control system.

In **manual mode**, the vehicle operator is responsible for all aspects of vehicle control. Using the **combination control lever**, the vehicle operator provides all thrust and brake commands required to achieve speed and position control of the vehicle.

In **cruise control mode**, the automatic control system applies the appropriate level of thrust force to maintain a constant speed setting. The vehicle operator is responsible for determining the proper speed for the conditions, and then setting the cruise control system for that speed.

In **programmed stop mode**, the automatic control system applies the appropriate level of brake force to stop the vehicle at a specific position. The vehicle operator is responsible for determining the appropriate position to invoke the programmed stop mode.

In the **autopilot mode**, the automatic control system applies the appropriate level of thrust and brake forces to follow a predetermined speed trajectory. The vehicle operator is responsible for invoking the autopilot control mode. Once vehicle control has been assumed by the automatic control system, all necessary vehicle control commands are provided by the control system. The

task of the operator is reduced to monitoring the vehicle and wayside systems, looking for potential problems in operation.

Vehicle Operation — Traction System

In general, high-speed trains are propelled by electric motors, called **traction motors**. Power for the traction motors is fed from a high-voltage line, usually on overhead wires. The power is then passed through a **motor controller**, which governs the amount of power supplied to the traction motors based on the control command of either the vehicle operator or automatic control system.

In the manual operating mode, the vehicle operator is in direct control of the traction power via the combination control lever. Moving the lever forward increases the level of power, and, consequently, the acceleration of the vehicle. When the control lever is in the center position, no tractive power is provided, and the vehicle coasts. Moving the lever back increases the braking force.

In the three automatic modes (autopilot, cruise control, and programmed stop), the level of tractive power is determined automatically by the control system, and a control command is provided to the traction motor controller.

When tractive power is commanded, either manually or automatically, the motor controller provides electrical power to the traction motors. The tractive force provided by the motor is proportional to the current through the motor windings. The dashboard display includes four current meters (**ammeters**), which display the level of current through each of the four traction motors. In manual mode, these displays will respond directly to the input at the combination control lever, while in automatic mode, they provide a mechanism for observing the operation of the automatic systems.

The traction motors are protected by **circuit breakers**, which will interrupt the flow of electrical power to the motors if a failure condition is detected. Each of the four motors has a separate circuit breaker. Under certain circumstances, the circuit breaker for a single traction motor can be tripped, which results in no power being provided to the traction motor. The occurrence of this event can be observed through the ammeters—when one (or more) of the ammeters does not respond with the others, the circuit breaker for that traction motor has tripped and must be reset.

The procedure for resetting the circuit breaker is as follows: a) Remove all power from the other traction motors, by moving the combination control lever to a coast or brake position. b) Depress the appropriate traction motor reset switch (F1 through F4 on the control panel). c) Apply

tractive power manually, using the combination control lever. d) Resume the control mode previously in use. If any of the traction motor reset switches are depressed while power is applied, a safety system causes all of the traction motor circuit breakers to trip, preventing motor overload. In this event, all of the circuit breakers must be reset to resume proper operation.

Vehicle Operation — Brake System

Train brakes utilize air pressure, which is stored in tanks on the locomotive. Under non-braking circumstances, the pressure in the tanks prevent the brakes from engaging. When the brakes are applied, pressure is released from the tanks, causing the brakes shoes to contact the rotating surfaces and resulting in a force which slows the vehicle. An important variable to be monitored by the vehicle operator is the **brake tank pressure**.

The braking system has two separate modes of operation, **service braking** and **emergency braking**. During normal operation, the vehicle operator uses service braking to apply various levels of braking force to the vehicle. In this mode, the level of service brake application is controlled by the combination control lever. The level of braking force can be varied continuously throughout the available range. Application of the maximum available braking force is known as **full service braking**.

In the emergency braking mode, all of the pressure in the brake system is released, resulting in the maximum possible brake force. In general, this is not a desirable event, as the forces generated result in severe deceleration, which can damage equipment and can cause discomfort or injury to passengers. The vehicle operator can command application of the emergency brake via a control switch on the instrument panel. Also, in certain operational modes, the emergency brake will be applied as a result of dangerous conditions or improper control actions. Such application of the emergency brake is known as a **penalty application**.

During application of the emergency brakes, the emergency brake indicator will be lit (red). Once the emergency brakes have been applied, they cannot be released until the vehicle comes to a complete stop. When the vehicle is stopped, the control lever is pulled back to a position which results in application of the service brake, and the emergency brake reset switch is depressed. At that point, the emergency brake indicator light will be extinguished, and the vehicle will be ready to continue with normal operation.

The pressure in the brake tanks is indicated by the brake tank pressure gauges, which are located on the instrument panel. In the train simulation, there are two brake tanks, one each for two separate halves of the brake system. The corresponding gauges are round dial gauges, calibrated

in units of pounds per square inch (psi), with a range from 0 to 100 psi. The normal reading when the brakes are not applied (i.e., the nominal high pressure) is approximately 98 psi. When full service braking is applied, the pressure drops to approximately 22 psi, and the pressure further drops to 0 psi under emergency braking.

If there is a failure in the braking system, one or both of the tanks may show a reduction in tank pressure. This situation will result in the brakes being applied without being commanded by either the operator or the control system. The procedure for rectifying this situation is to switch to an alternate brake compressor. This is accomplished by depressing the brake compressor switch (F10 key). The pressure in the faulty tank will then rise to the appropriate level.

Vehicle Operation — Cruise Control Operation

The function of the cruise control system is to maintain a constant vehicle speed. The vehicle operator invokes the cruise control by depressing the cruise control enable switch (F5 key) while the vehicle is traveling at the desired speed.

When the cruise control mode is enabled, the cruise control indicator light (green) is illuminated, and the yellow pointer on the speedometer indicates the set speed. When the cruise control is first selected, the control system will adjust itself to determine the proper level of thrust force required to maintain the selected speed. As a result, there is a small amount of “hunting” around the set speed at first. The system then settles down to the set speed, and small fluctuations in the motor current indicate that the control system is operating.

The vehicle operator can alter the set speed by depressing the “up-arrow” and “down-arrow” keys on the keyboard. With the depression of each key, the set speed is adjusted up (or down) by 1 km/hr. This feature allows the operator to “fine-tune” the set speed. When the operator adjusts the set speed down to a lower speed, the vehicle will coast down to the lower speed.

From cruise control mode, the vehicle operator can either select manual mode or programmed stop mode. By pulling back on the combination control lever, the braking system is actuated, and the vehicle returns to manual mode. The vehicle operator can also directly select programmed stop mode from cruise control mode.

For reasons of safety, application of the brakes will always disengage the cruise control system. As a result, it is not possible to engage the cruise control system when the brakes are in use. If the operator attempts to engage the cruise control system while the brakes are applied, the system will not respond to that mode command, and the vehicle will remain in manual mode.

Vehicle Operation — Programmed Stop Operation

The function of the programmed stop system is to bring the vehicle to a smooth, controlled stop at a predetermined location (specifically, at the end of the currently-occupied block). The vehicle operator invokes the programmed stop function by depressing the programmed stop enable switch (F6 key) while the vehicle is traveling at a steady speed which is less than 80 km/hr.

The programmed stop mode must not be invoked when the vehicle is traveling at a speed greater than 80 km/hr. If the vehicle speed is greater than 80 km/hr, activating this mode will result in a penalty application of the emergency brakes. In addition, the programmed stop controller must keep track of the distance between the train and the stopping position (the end of the current block). If the programmed stop mode is invoked while the vehicle is too close to the end of the block to be stopped using full service braking, the emergency brakes will be applied in an attempt to stop the vehicle before the end of the block.

When the programmed mode is enabled, the programmed stop indicator light (orange) is illuminated. The vehicle operator can return to manual mode by pulling back on the combination control lever to activate the braking system.

For reasons of safety, application of the brakes will always disengage the programmed stop control system. As a result, it is not possible to engage the programmed stop mode when the brakes are in use. If the operator attempts to engage programmed stop operation while the brakes are applied, the system will not respond to that mode command, and the vehicle will remain in manual mode.

Vehicle Operation — Autopilot Operation

The function of the autopilot system is to perform all thrust and brake commands required to follow a pre-determined speed trajectory. The vehicle operator invokes the autopilot function by depressing the autopilot enable switch (F7 key) while the vehicle is in motion. For best performance, the vehicle must be traveling at a speed greater than 10 km/hr when the autopilot is activated.

When the autopilot mode is enabled, the autopilot indicator light (blue) is illuminated. In addition, the pre-determined speed setting is indicated by the yellow pointer on the speedometer. The vehicle operator can return to manual mode by pulling back on the combination control lever to activate the braking system.

For reasons of safety, application of the brakes will always disengage the autopilot control system. As a result, it is not possible to engage the autopilot mode when the brakes are in use. If the operator attempts to engage the autopilot system while the brakes are applied, the system will not respond to that mode command, and the vehicle will remain in manual mode.

Vehicle Operation — Alerter System

The alerter system is a safety system on the train, which reduces the risk of accidents which are due to operator incapacitation or inattention. The principle behind the system is the requirement for periodic input from the vehicle operator, to determine if s/he is still functional at the controls. If the operator does not respond in a reasonable amount of time, the system assumes that s/he is incapacitated, and applies the emergency brakes to stop the vehicle.

The alerter system, as implemented in the high-speed rail simulation, is similar to those used internationally in actual rail systems. If the operator does not depress the alerter response button (“escape” key) within a period of 42 seconds from the last depression of that button, the system issues a warning reminding the operator to do so. The warning consists of a flashing yellow indicator light and an audible chime. If the operator does not respond within 10 seconds of the onset of the warning, the system assumes that the operator is incapacitated and applies the emergency brakes. In this scenario, both the alerter warning light and emergency brake light will be illuminated.

One type of alerter system, known as a smart alerter, will acknowledge other command actions by the operator as a response to the alerter system. For example, if the alerter issues a warning and the operator pulls back on the combined control lever to apply the brakes, the alerter system interprets that braking command as a response, and ceases to issue the warning. This type of system presents less of a workload to operators under hectic conditions. The alerter system implemented in the simulation system is a smart alerter system.

Vehicle Operation — ATP System

The automatic train protection system (ATP) is a safety system on the train. Its function is to reduce the risk of accident by preventing an overspeed condition to occur. An overspeed condition is defined as operation of the vehicle at speeds in excess of either the civil speed limit or the signal speed limit.

The ATP system continuously monitors the speed and position of the vehicle. It also identifies the state of the block signal when a block is entered by the vehicle. Based on the position of the vehicle and the block signal state, the maximum allowable speed is determined. If the vehicle exceeds that speed by no more than 15 km/hr, a warning is issued. The warning consists of a flashing yellow indicator light and an audible chime. If the speed is not reduced to a level less than the limit within a period of 20 seconds, or if the speed is greater than 15 km/hr over the limit, a penalty application of the emergency brakes is invoked. In this scenario, both the ATP warning light and emergency brake light will be illuminated.

Vehicle Operation — Door Control

The vehicle operator is responsible for controlling the state of the passenger doors. The doors are to be opened when the vehicle is stopped in the station. In principle, the doors must not be opened at any other point in the system, for the protection of the passengers.

Door control is accomplished through the door control button (F8 button). The state of the doors is indicated by the door indicator light (red) on the instrument panel. When the light is illuminated, the doors are open. Depressing the door control button while the vehicle is stopped will cause the state of the doors to change — if the doors are open, they will be closed, and if the doors are closed, they will be opened.

A safety system prevents the doors from being opened while the vehicle is in motion. Door control commands while the vehicle is in motion will be ignored. If the vehicle is stopped with the doors open, any attempt to move the vehicle will cause a penalty application of the emergency brake.

Vehicle Operation — In-Cab Signal System

In many rail systems using block signal technology, the signal information is available only on the wayside. This type of system presents two distinct problems: the vehicle operator must

remember the state of the signal after the vehicle has passed the block boundary, and there is no indication of the signal level of the next block to allow the operator to make preparatory control commands.

Many contemporary locomotive cab designs include **in-cab signals**, which are devices in the cab which display the signal level of the block currently occupied. While this solves the problem of remembering the signal state of the current block, it still does not solve the preview problem.

At true high-speed operation (speeds in excess of 200 km/hr), it is virtually impossible to see wayside signals in time to take appropriate corrective action. Therefore, such operations require some form of signal preview as part of the in-cab signal system. In the high-speed rail simulation vehicle, the in-cab signal system is implemented with two color-coded light bars, each containing three lights. The bottom light bar displays the color code of the signal state of the currently-occupied block when the vehicle entered it. The top light bar displays the color code of the signal state of the next block.

Vehicle Operation — Bearing Temperature Display

One of the secondary gauges provided on the instrument panel of the train simulation displays **wheel bearing temperature**. Train operations have traditionally been concerned about detecting overheated wheel bearings, as an overheated wheel bearing could ultimately seize and lead to derailment. Certain train operations have installed **hot box detectors**, which are wayside-located boxes that detect a hot bearing as the train passes by.

The wheel bearing temperature system in the train simulation uses sensors on each wheel to measure the temperature. The display then shows the temperature of the hottest bearing among those that are measured. In normal operation, the temperature will rise as the speed of the vehicle increases, and fall to ambient temperature when the vehicle slows down. If a wheel bearing does fail, the wheel bearing temperature gauge will reflect the temperature of the hottest bearing. It does not, however, indicate which bearing is at fault—the vehicle operator must stop the train and locate the faulty bearing (usually through observation of smoke at the wheel).

Vehicle Operation — Trolley Voltage Display

One of the secondary gauges in the instrument panel displays the **trolley voltage**, which is the voltage available from the power supply grid to the traction motor controllers (nominally 1500 VDC).

The gauge is provided so that the vehicle operator can detect problems with the power supply voltage, which will have implications on the performance of the vehicle. Although the vehicle operator cannot take any action to rectify such an occurrence, s/he would be able to inform the CTC operator, via the communication channel, of the problem. The CTC operator would then contact the appropriate personnel in the power supply department in an effort to rectify the problem.

Vehicle Operation — Acceleration and Braking Performance

Although there are many conceptual similarities between operating a rail vehicle and driving an automobile, the biggest difference occurs in braking and acceleration performance. Because of the very large mass of a rail vehicle (typically in the range of hundreds of tons), the distances required for acceleration and braking are much larger than might be expected. This becomes more of an issue as the vehicle speed grows larger—the stopping distances from a speed of 300 km/hr are on the order of several kilometers.

This situation has several implications. An important safety consideration is that the large stopping distance makes it virtually impossible for an operator to stop in time from high speed for an unexpected track obstruction. The only reasonable solutions to this problem are to reduce the allowable vehicle speeds in risk-prone areas, and to provide additional driving aids, such as obstruction warning systems. In general, operators are not held liable for situations which are beyond their control.

In the simulation system, this issue is addressed by taking care that there are no unexpected hazards that are beyond the operator's control. Grade crossing areas are the only places where track obstructions can occur. These obstructions take the form of highway vehicles crossing the track. In the grade crossing areas, the civil speed limit is reduced to 100 km/hr. These areas include blocks 0, 1, 11, 12, and 13. Within these areas, the vehicle operator is able to detect and react to an obstruction at a highway grade crossing. Highway vehicles that cross the tracks will only do so when there is sufficient distance for them to clear the crossing before the train arrives. Under certain circumstances, however, the highway vehicle may get stuck at the crossing in the path of the train. By design, the point in time at which the vehicle gets stuck will be such that the train operator has sufficient time to detect the obstruction and stop the train before a collision occurs.

Full Throttle Acceleration Curve

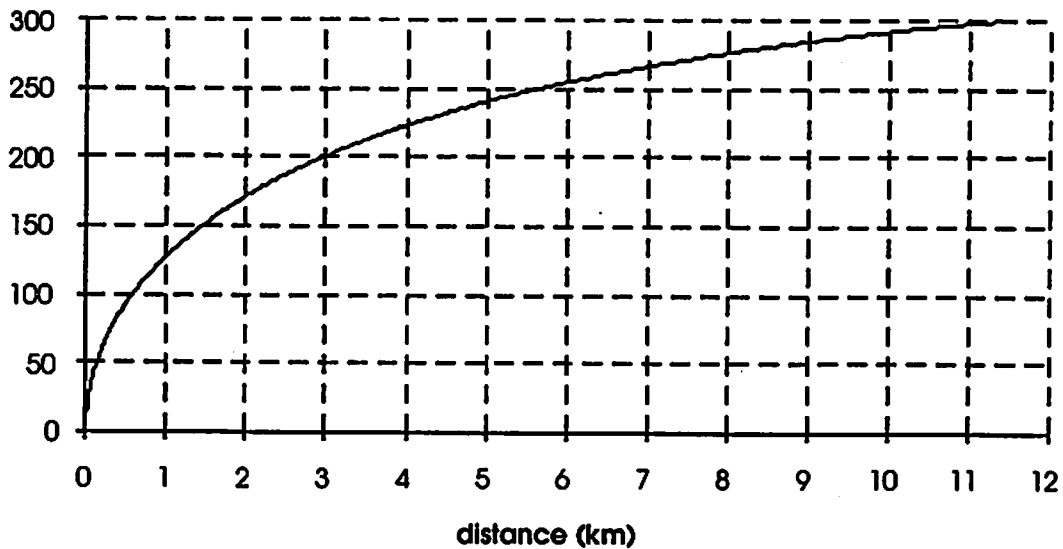


Figure A-4. Full-Throttle Acceleration Profile

Another implication of large braking distances is the necessity for good judgment of braking points. Because the braking distances are so large, proper planning of braking points is essential for a vehicle to be stopped accurately at stations (or other stopping points). This is a skill which requires a great deal of practice to master, and represents an important component of operator training programs in actual rail operations. Such training programs typically last for a year or more.

To shorten this learning curve, graphical representations of the vehicle performance curves are shown in Figures A-4 through A-6. Figure A-4 displays the full-throttle acceleration profile on level ground. The speed is shown as a function of distance. From this curve, we can see that the distance required to reach 300 km/hr from a standing stop is approximately 11.5 km.

In Figure A-5, the full-service braking profile is shown, again for the case of travel on level ground. From this curve, we can see that the braking distance from 300 km/hr is approximately 5.2 km, which is substantially shorter than the distance required to achieve that speed in the first place (Figure A-4). The reason for this difference is twofold: a) peak braking forces are generally higher than peak traction forces, for safety reasons, and b) at higher speeds, the resultant aerodynamic drag works against acceleration, but contributes to deceleration forces.

Note that the braking distance from 100 km/hr is just a little larger than a half kilometer. Obstructions in the grade crossings are visible from the vehicle for a distance of almost one kilometer—therefore, this braking performance provides adequate opportunity for the vehicle operator to detect and react properly to an obstruction in a grade crossing.

Full-Service Braking Profile

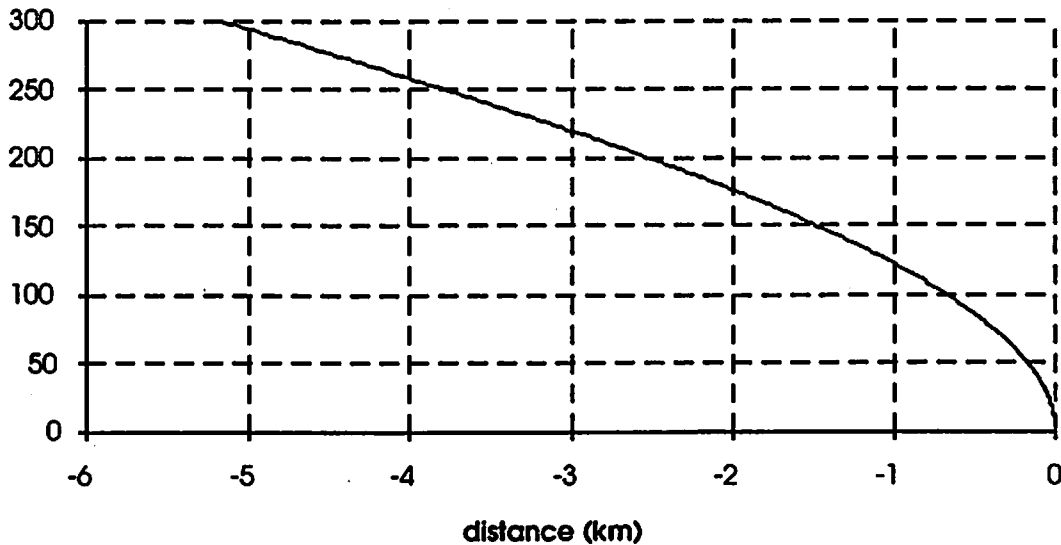


Figure A-5. Full-Service Braking Profile

The full-service braking profile (Figure A-5) can be used to estimate appropriate braking points under manual control. When approaching West Station, there is a civil speed restriction of 100 km/hr for two blocks (4 km) (blocks 0 and 1, which cover the track between kilometer post 4 and the station) prior to the station, to reduce speed for grade crossing safety. Approaching East Station, there is a similar speed restriction for one block (2 km) (block 24, between kilometer post 48 and the station), to ensure that a train does not go through the station at full speed. In addition, there is a speed-restricted region in blocks 11 through 13 (covering the track between kilometer posts 22 and 28), for reasons of grade crossing safety. When approaching these regions, full-service braking from full speed (300 km/hr) should begin 4.5 km prior to the start of the restricted block, to ensure that the vehicle speed is at or below the restricted speed before entering that block. When approaching the two stations, the vehicle operator can again apply full service braking in the last block when the vehicle is about 1 km from the station, bringing the vehicle to a coasting speed of slightly less than 40 km/hr. As the vehicle passes through the entrance of the station, the vehicle operator can again apply the brakes to stop precisely in the

station. The ideal stopping point is the position at which the block signal board is just visible in the windscreen. If the operator stops the vehicle too soon, the vehicle must be brought forward to this point so that the passenger doors may be opened. The operator may legally stop the vehicle forward of this point, as long as the exit doorway and back wall of the station are still visible through the windscreen.

Emergency Braking Profile

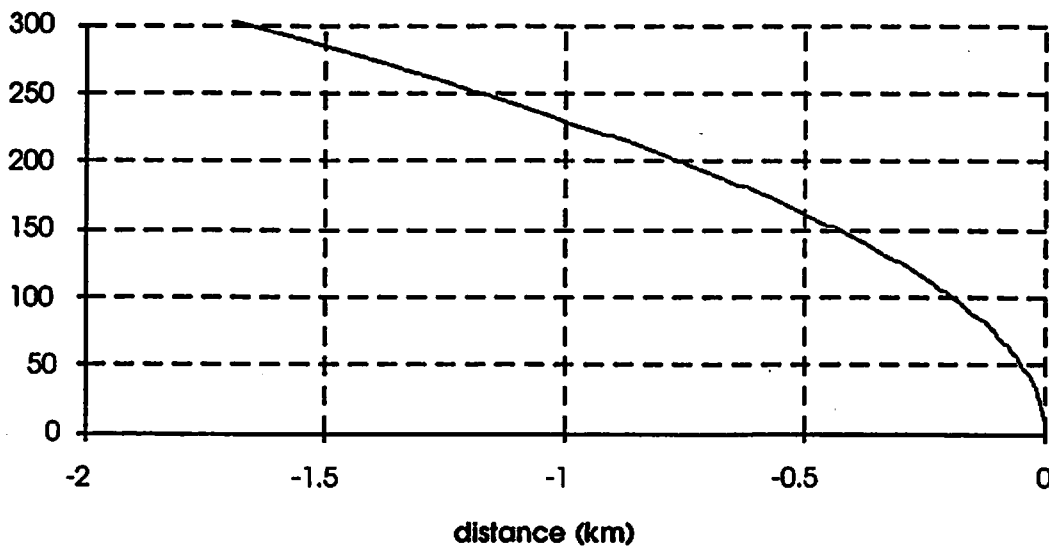


Figure A-6. Emergency Braking Profile

Figure A-6 shows the braking profile under emergency braking conditions. The distance required to brake from 300 km/hr under emergency stop conditions is only about 1.7 km. However, this braking performance has a high cost—the more severe deceleration experienced during these stopping conditions is the result of severe forces at the wheels which can result in damaged train equipment, as well as damaged track. In addition, in passenger service, the resultant deceleration can cause passengers to be thrown about in the passenger compartments, opening the possibility of injury. Emergency braking procedures are generally considered to be a last resort. For these reasons that penalty applications of the emergency brake, triggered by the alerter, ATP, or programmed stop systems, should be avoided whenever possible.

System Operation — Communications

Communications in the high-speed rail simulation system is via a broadcast text-based system. An operator in each vehicle, as well as the CTC operator, can enter messages through the computer keyboard. When the message is completed (either with a carriage return or when the message length reaches 80 characters), it is sent out over the network and received by all other active simulation elements. Thus, everybody hears everybody.

The protocol used for these communications aids in reducing any confusion in the messages. Specifically, the message sender identifies the intended recipient of the message, adds the body of the message, and terminates with self-identification. All identification is with vehicle identifiers (vehicle ID numbers are issued when the operator starts a shift).

For example, the following exchange might take place between the CTC and a train operator in vehicle E48401:

“E48401, request position, CTC.”

“CTC, block 5, km post 11, destination East Station, E48401.”

In this exchange, the CTC operator requests a position update from operator E48401, who responded with a summary of the current vehicle position. All of the active vehicles in the simulation heard this exchange. The exchange format could be shortened to the following, without any loss of information:

“E48401, req pos, CTC.”

“CTC, blk 5, km 11, dest E St, E48401.”

Tables A-4 and A-5 contain a summary of the most frequently-used messages and responses used in the system. Although any text is allowable, these tables summarize the set of most frequently used messages and responses, in shorthand form to minimize the necessary typing.

Most of the messages included in these tables represent typical information which might be conveyed between a vehicle operator and a CTC operator in an operational rail system. In a typical rail system, there is very limited provision for exchange of data between vehicles and centralized control. Although this is changing as technology progresses, voice communications over radio still represent a significant method for transferring state information between the vehicles and the CTC.

Table A-4. Standard Communications Message Initiated by Vehicle Operator

Messages Initiated by Vehicle Operator	Message Shorthand Form	Response From CTC Operator
announce departure	"CTC, depart <station>, <vehID>"	"<vehID>, ack depart <station>, CTC"
announce arrival	"CTC, arrive <station>, <vehID>"	"<vehID>, ack arrive <station>, CTC"
inform of vehicle failure	"CTC, <brake motor> fail, fixed, <vehID>"	"<vehID>, ack fail, CTC"
inform of obstruction	"CTC, obstruct at <cross num>, <vehID>"	"<vehID>, ack obstruct, CTC"
inform of collision	"CTC, collide at <cross num>, <vehID>"	"<vehID>, ack collide, CTC"
request break	"CTC, req break at <station>, <vehID>"	"<vehID>, break req accept, CTC" "<vehID>, break req deny, CTC"

Table A-5. Standard Communications Messages Initiated by CTC Operator

Messages Initiated by CTC Operator	Message Shorthand Form	Response From Vehicle Operator
request vehicle position	"<vehID>, req pos, CTC"	"CTC, km <num>, <vehID>"
request vehicle status	"<vehID>, req veh status, CTC"	"CTC, status OK, <vehID>" "CTC, <brakelmotor> fail, <vehID>" "CTC, obstruct at <cross>, <vehID>" "CTC, collide at <cross>, <vehID>"
request automation mode status	"<vehID>, req mode status, CTC"	"CTC, man mode, <vehID>" "CTC, cruise mode, <vehID>" "CTC, pstop mode, <vehID>" "CTC, auto mode, <vehID>"

System Operation — Schedules

During a shift of operation, the vehicle operator is required to make three round trips in the shuttle operation. Each round trip starts at West Station, proceeds to East Station, reverses direction, and returns to West Station. Each trip leg (one-way) is scheduled to take twenty minutes. When the train reaches the destination station, the vehicle is stopped and the doors are opened for a period of one minute, to allow the passengers on-board to disembark. The train is then routed around the reversing loop to change direction. The looping procedure requires approximately seven minutes. When the train arrives at the same station in the opposite direction, it is again stopped, and the doors are again opened for a period of two minutes, to allow new passengers to board. The total scheduled round trip time is one hour. A printed schedule is provided to the operator for each shift.

Under certain circumstances, there may be deviations from the prescribed schedule. In this case, it is the responsibility of the CTC operator to adjust the schedules accordingly. The vehicle operator must wait for CTC instructions before departing a station at any time which is not in compliance with the prescribed schedule.

System Operation — Role of CTC Operator

The central traffic control operator (CTC operator) is the coordinating element in the rail system. S/he must monitor the positions and speeds (when possible) of the vehicles in the system, and adjust operating parameters of the system in order to achieve the system goals. The CTC operator also represents the coordination point between the vehicles, as well as with “outside” agencies (such as fire, police, power, maintenance, etc.).

Given this perspective, the CTC operators have a level of jurisdiction which is higher than the wayside signals, the operating rules, and any other influence. In short, when there is a conflict between influences that govern the action taken by a vehicle operator, the CTC operator is always the highest authority. Therefore, CTC operators are supervisors, with respect to the vehicle operators, and vehicle operators are required to follow all directions given by the CTC operators. This supervisory role has a higher level of responsibility than the task of monitoring.

System Operation — Obstruction Hazards

As mentioned in the braking performance section, the track used in the simulation system has highway grade crossings. These are points in the rail system where highway roads and rail

tracks intersect. In total, there are five grade crossings, one each located in blocks 0, 1, 11, 12, and 13. At each grade crossing, highway vehicles (cars) can cross in front of the train from either direction. These vehicles are visible at over a half kilometer distance.

In each of the blocks containing grade crossings, there is a civil speed limit of 100 km/hr. This means that, regardless of the signal level in the block, the maximum speed of a vehicle in the block is 100 km/hr. The ATP system is programmed to detect when these blocks are entered, and will use this civil speed limit in its restriction rules.

Traffic at the grade crossings arrives according to a probabilistic process. A car will proceed across the crossing only if there is sufficient distance to clear the crossing before the train. (In other words, a car will not proceed if there is not enough room.) However, it is possible for a car to become disabled as it is crossing the tracks, which will result in an obstruction for the train. In this event, the train operator must bring the train to a stop before the intersection. If the train is not stopped in time, a collision will occur, which will be indicated by a cracked windscreen.

It is important that the train operator be able to quickly assess the crossing traffic and determine whether the train must be stopped. On one hand, a collision is a major event, and will result in a significant delay in operation. On the other hand, stopping the train unnecessarily will also cause delays in service. It is up to the vehicle operator to evaluate the situation and determine the best course of action under these constraints.

If a collision occurs, the vehicle operator must stop the vehicle and immediately contact the CTC operator to report the collision. In the case of a collision, the windscreen will appear “cracked.” This crack will remain for the remainder of the shift. For each of three collisions that might occur within a shift, the windscreen will become progressively more “cracked.”

System Operation — Operator Performance Requirements

In order to assure that each vehicle operator is capable of adequately controlling the train, the performance of each operator (test subject) is monitored throughout the test sessions. As an incentive, there is a bonus system which provides monetary rewards for good performance. If operator performance does not fall within certain minimum criteria, penalties may be assessed. At the end of each experiment session, the subject's performance is evaluated with regard to bonuses and penalties.

By decree of the Federal Code of Regulations, Number 49, Part 240, the performance of rail vehicle operators (locomotive engineers) is regulated such that any willful violation of speed

restrictions or signal indications is punishable with both a monetary fine and a loss of certification (which may be permanent or temporary, depending on the circumstances). The monetary fines are substantial, and can range from a minimum of \$250 to a maximum of \$20,000. In short, these violations are considered serious offenses, and are not tolerated.

Because of these regulations, speed and signal compliance are considered key performance items. In the simulation system, violations are defined by ATP-induced or signal-induced penalty applications of the emergency brakes. During the road test period of the training phase, such a violation will result in disqualification of the subject from further participation. In this case, the subject will be paid for training period. During the experiment phase, the first violation in a shift will result in a penalty of 100,000 bonus points. If a second violation occurs in the same shift, the subject will be disqualified from further participation in the experiment. In this case, payment will cover the sessions that have been completed to date.

In addition, willful circumvention of the vehicle safety systems, such as the alerter system, will not be tolerated. If a subject is found to have bypassed these safety systems, s/he will not be permitted to complete the experimental tests. In this case, payment will cover the sessions that have been completed to date.

Other key operator performance items include station stopping accuracy, schedule maintenance, and response to emergency (or failure) situations. In general, good performance in these areas will result in the award of bonus points, which result in an increase in payment for that session. The bonus points schedules are shown in Tables A-6 and A-7, and the penalty points schedules are shown in Tables A-8 through A-10.

Table A-6 shows the bonus points that result from station stopping performance. The stopping point is defined as the first point at which the vehicle stops, in the vicinity of the station. The closer the stop occurs to the designated stopping point, the more bonus points are awarded. The bonus points are distributed to favor undershoot (i.e., it's preferable to stop before the designated point than after). Figure A-7 shows this relationship in graphical form.

Table A-6. Bonus Point Schedule for Station Stopping Accuracy

station stop accuracy	bonus points
more than 10m before stop point deviation < -10.0 (undershoot)	0
-10.0 <= deviation < -8.0	+400
-8.0 <= deviation < -6.0	+800
-6.0 <= deviation < -4.0	+1200
-4.0 <= deviation < -2.0	+1600
-2.0 <= dev <= +2.0	+2000
+2.0 < deviation <= +3.0	+1600
+3.0 < deviation <= +4.0	+1200
+4.0 < deviation <= +5.0	+800
+5.0 < deviation <= +6.0	+400
more than 6m beyond stop point +6.0 < deviation (overshoot)	0

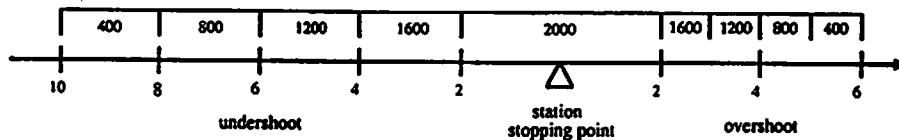


Figure A-7. Bonus Point Diagram for Station Stopping Accuracy

Table A-7 shows the bonus points that result from schedule accuracy. Because there may be emergency situations which will affect schedule maintenance (such as an obstruction or collision), the schedule is adjusted for such occurrences. As with station stopping accuracy, the bonus point distribution shows a preference for early arrivals over late arrivals. A graphical representation is shown in Figure A-8.

Table A-8 shows the bonus point schedule associated with failure and emergency response. In general, you are evaluated in terms of the response time to the failure, as well as the accuracy

("correctness") of the first response action. The actual events used to evaluate the accuracy depends on the specific emergency being evaluated. A summary of these is shown in the bottom portion of Table A-8.

Table A-7. Bonus Point Schedule for Schedule Accuracy

schedule accuracy	bonus points
more than 26 secs early deviation < -26.0	0
-26.0 <= deviation < -22.0	+400
-22.0 <= deviation < -18.0	+800
-18.0 <= deviation < -14.0	+1200
-14.0 <= deviation < -10.0	+1600
-10.0 <= deviation <= +8.0	+2000
+8.0 < deviation <= +12.0	+1600
+12.0 < deviation <= +16.0	+1200
+16.0 < deviation <= +20.0	+800
+20.0 < deviation <= +24.0	+400
more than 24 secs late +24.0 < deviation	0

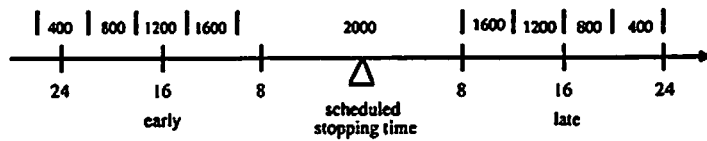


Figure A-8. Bonus Point Diagram for Schedule Accuracy

Table A-8: Bonus/Penalty Point Schedule for Emergency Response

Emergency response time (sec)	bonus points
less than 2.0	+1000
More than 2.0, less than 5.0	+750
more than 5.0, less than 10.0	+500
more than 10.0, less than 20.0	+250
more than 20.0	0
first response accuracy, obstruction	bonus/penalty points
Correct braking action	+1000
Incorrect braking action	+500
error (other command action)	0
safety hazard (door open command)	-1000
first response accuracy, brake failure	bonus/penalty points
correct action (switch brake pump)	+1000
Incorrect command action	0
safety hazard (estop, door open commands)	-1000
first response accuracy, motor failure	bonus/penalty points
correct action (brake, then reset failed motor)	+1000
partially correct action (depress reset button for wrong motor, failure to apply brakes first)	+500
Incorrect command action	0
safety hazard (estop, door open commands)	-1000

Tables A-9 and A-10 show the penalties that can be levied for poor performance. Table A-9 identifies penalties that result from explicit violations of the operating rules. The most significant is a penalty application of the emergency brakes, resulting from either a speed violation (via the ATP system) or a signal violation. Both of these are considered serious offenses, and the resultant penalty is substantial. The next penalty is for opening the passenger doors when the vehicle is outside the station. This action is considered a serious compromise of passenger safety, and is penalized accordingly. The third penalty is for unnecessary use of the emergency brake. Use of the emergency brake takes a heavy mechanical toll on the train

systems, and results in a very uncomfortable ride for the passengers. Gratuitous use of the emergency brake is inappropriate, and the penalty for unnecessary use is significant enough to outweigh any benefit that might be obtained (such as improving the station stopping or schedule accuracy). The fourth penalty is imposed if the operator fails to stop the vehicle within the station. In this event, the doors must not be opened. In addition, the vehicle operator must notify the CTC operator of the situation, and await further instructions from the CTC operator.

Table A-9. Penalty Point Schedule for Violations

infraction	penalty points
Penalty application for speed compliance (ATP) or signal compliance violation	-50,000
Passenger doors opened outside of station bounds (more than 20m undershoot or 100m overshoot)	-10,000
Unnecessary application of emergency brake (no emergency present)	-5,000
station overrun	-2,000

Table A-10 shows the penalty points that occur if there is a collision with a highway vehicle at a grade crossing. The intent of this schedule is to impart a sense that collisions at higher velocities are more serious—in the event that a collision is inevitable, the operator should do as much as possible to reduce the impact of that collision by reducing the vehicle as much as possible.

Table A-10. Penalty Point Schedule for Grade Crossing Collisions

collision impact speed (km/hr)	penalty points
between 60 and 100	-1000
between 40 and 60	-750
between 20 and 40	-500
between 0 and 20	-250

After the total bonus points are computed for a shift, the bonus points are converted into a pay bonus, at the rate of one dollar for each ten thousand points. There are a total of eleven station

stops per shift, for a maximum possible 44,000 points per shift for station stopping performance. Because the number of failures and obstructions will vary from shift to shift, it is not possible to determine beforehand the maximum possible bonus points that are available. However, in most cases, there will be sufficient opportunity for an excess of 50,000 bonus points, which will yield an equivalent pay rate in excess of \$10 per hour.

APPENDIX B. WRITTEN REVIEW QUIZ

Instructions: For each question, circle the letter of the answer you feel best answers the question.

1. "Kilometer posts" are located where?
 - a) on the wayside, at tenth-kilometer intervals
 - b) on the vehicle instrument panel
 - c) on the wayside, at kilometer intervals
 - d) on a monitor screen in the CTC operations center

2. Which of the following is considered an automatic mode?
 - a) programmed stop
 - b) emergency stop
 - c) ATP warning
 - d) alerter warning

3. If the signal level of the upcoming block is full yellow (YYY), what is the speed limit in that block?
 - a) 15 km/hr
 - b) 150 km/hr
 - c) 80 km/hr
 - d) 230 km/hr

4. What is the expected one-way travel time between East Station and West Station?
 - a) 5 minutes
 - b) 20 minutes

- c) 15 minutes
 - d) 25 minutes
5. How many signal levels are used?
- a) one
 - b) seven
 - c) four
 - d) five
6. How many control modes are available on the train?
- a) none
 - b) four
 - c) three
 - d) ten
7. When full service braking is applied, what is the typical tank pressure?
- a) 1000 psi
 - b) 100 psi
 - c) 0 psi
 - d) 22 psi
8. Where are block signals located?
- a) at the entrance to every block
 - b) in the middle of every block
 - c) every 50 m
 - d) on the back of the preceding train

9. What is the expected distance to accelerate to 300 km/hr from a standing stop on level ground?

- a) 11.5 km
- b) 21.2 km
- c) 4.5 km
- d) 5.7 km

10. Which category best describes the type of system being operated?

- a) shuttle service
- b) subway
- c) commuter rail
- d) long-haul freight

11. There are four electric traction motors. How many circuit breakers in total are used to protect these traction motors?

- a) eight
- b) four
- c) one
- d) none

12. How is the programmed stop mode disabled?

- a) by manually applying the brakes
- b) by depressing the cruise control enable button
- c) by depressing the programmed stop enable button
- d) by waiting until the vehicle comes to a stop

13. During system operation, how many trains are simultaneously in use?

- a) four
- b) one
- c) ten
- d) two

14. In autopilot mode, the control system maintains the proper speed through which control mechanism?

- a) thrust only
- b) braking only
- c) both thrust and braking
- d) magnetic levitation

15. How is the cruise control mode enabled?

- a) by depressing the cruise control button while braking to the desired speed
- b) by depressing autopilot and cruise control buttons simultaneously
- c) by holding the vehicle at a steady speed under manual control
- d) by depressing the cruise control button while traveling at the desired speed

16. What is the relative status of the CTC operator, from the perspective of a train operator?

- a) supervisor
- b) subordinate
- c) monitor
- d) peer

17. If the vehicle speed exceeds the maximum allowable speed by more than 15 km/hr, the ATP system does what?

- a) applies the emergency brake
- b) applies more thrust
- c) limits the effectiveness of manual thrust commands
- d) applies the service brake

18. What is the purpose of the block signal system?

- a) for vehicle operator to determine the number of vehicles allowed in the block
- b) for vehicle operator to determine the maximum allowable speed in the block
- c) give vehicle operators something to do
- d) for vehicle operator to determine the number of passengers allowed on board

19. In a block signaling system, how many trains are allowed to occupy a single block at the same time?

- a) two
- b) four
- c) none
- d) one

20. How many different braking modes are available to the vehicle operator?

- a) one
- b) three
- c) five
- d) two

21. If the vehicle operator moves the vehicle when the doors are still open, what happens?
- a) the motor circuit breakers are tripped
 - b) the passengers are warned over the intercom
 - c) the emergency brakes are applied
 - d) the doors close automatically
22. What is the expected stopping distance from 300 km/hr to 100 km/hr under full-service braking on level ground?
- a) 21.2 km
 - b) 11.5 km
 - c) 4.5 km
 - d) 5.7 km
23. What warning does the alerter system give the vehicle operator before a penalty application is imposed?
- a) chime only, for 5 seconds
 - b) electric shock through the seat, for 5 seconds
 - c) flashing light only, for 15 seconds
 - d) flashing lights and chime, for 10 seconds
24. How does the vehicle operator know the speed of the train?
- a) from the CTC operator
 - b) from the speedometer, on the vehicle instrument panel
 - c) from the brake pressure gauge, on the vehicle instrument panel
 - d) from the block signaling system

25. Where are CTC operators located?

- a) in a maintenance shed
- b) in small booths along the wayside
- c) in a centralized operations center
- d) in the last car of each train



APPENDIX C. TRAIN SCHEDULE

00:05:00	Depart West Station
00:23:30	Arrive East Station — discharge passengers
00:26:00	Depart East Station — loop around
00:33:00	Arrive East Station — board passengers
00:35:00	Depart East Station
00:53:00	Arrive West Station — discharge passengers
00:56:00	Depart West Station — loop around
01:03:00	Arrive West Station — board passengers
01:05:00	Depart West Station
01:23:30	Arrive East Station — discharge passengers
01:26:00	Depart East Station — loop around
01:33:00	Arrive East Station — board passengers
01:35:00	Depart East Station
01:53:00	Arrive West Station — discharge passengers
01:56:00	Depart West Station — loop around
02:03:00	Arrive West Station — board passengers
02:05:00	Depart West Station
02:23:30	Arrive East Station — discharge passengers
02:26:00	Depart East Station — loop around
02:33:00	Arrive East Station — board passengers
02:35:00	Depart East Station

02:53:00

Arrive West Station — discharge passengers

APPENDIX D. EXIT QUESTIONNAIRE

Please answer the following questions.

1. Rate the levels of automation in order of preference (use "1" for the automation level you liked the most, "3" for the automation level you liked the least)?

full automation (autopilot)

partial automation (cruise control and programmed stop)

no automation (manual control)

2. Rate the levels of automation according to level of "awareness" (use "1" for the automation level in which you felt the most aware, "3" for the automation level in which you felt the least aware)?

full automation (autopilot)

partial automation (cruise control and programmed stop)

no automation (manual control)

3. Do you feel that the training process provided adequate preparation for the test task?

yes no

4. Any other comments? Critical comments are appreciated.

APPENDIX E. INTERACTIVE TRAINING PROCEDURE

The subject training took place over two 3-hour sessions. Prior to the first session, the subjects were instructed to review the training tutorial material, in preparation for a written quiz. The first training session begins with the subject completing this written review quiz. This quiz consists of 25 multiple choice questions, and is intended to be on the level of a written quiz given by a state driver licensing department. The quiz is used to provide motivation for the subjects to review the tutorial material, and to allow the instructor to identify any weakness areas prior to the interactive training.

The first session continues with the interactive segment. The instructor briefly introduces the subject to the CTC display, and explains the role of the CTC operator with respect to overall system operation. The instructor then introduces the subject to the train simulator, and reviews the basics of operation in the following order:

1. identify the OTW viewport and all visual cues that appear in this display
2. identify the instrument panel display and all of the instruments that appear on that display
3. identify the combined control lever
4. identify the keyboard controls
5. have the subject move the train slowly out of the station, noting behavior of the head-up display
6. test operation of the alerter system
7. test operation of the ATP system
8. make note of grade crossing details, kilometer posts, block signals, landmarks
9. describe operation of cruise control, test
10. describe operation of autopilot, test
11. describe operation of programmed stop, test
12. describe procedure for stopping in station, coach through the procedure

The first training session continues with two round trips. In effect, this is the first opportunity for the subject to experience solo operation, with the instructor acting as CTC controller. On the first, the goal is to familiarize the subject with use of the automation modes, as well as the operating schedule and interaction with the CTC operator. The subject is instructed to use manual control for the first trip leg, cruise control and programmed stop in the loop, and autopilot on the return trip leg. On the second round trip, the goal is to familiarize the subject with the failure modes. The subject is instructed to use manual control for the entire trip, and experiences a series of expected failures that require operator response.

The second training session represents a combination practice session and road test. The subjects are instructed to treat this session as a real shift of operation. They are to operate the train in manual mode, and are to adhere to the schedule to the best of their abilities. The first round trip (i.e., the first four station stops) is a practice period, and the remaining time is a road test. Their proficiency is judged on the basis of their station stopping accuracy.



