

Marginal Frequency Distributions with Percentages and Standard Errors

Questionnaire Item	Count	Percentage (Standard Error)
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
a. Public Transportation, for example local public bus, subway, or commuter rail		
Yes	24,078,682	12 (1.17)
No	176,628,018	88 (1.17)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
A1x. On how many days did you use this type of transportation?		
a. Public Transportation, for example local public bus, subway, or commuter rail		
1-2	8,682,986	36 (5.16)
3-5	5,076,094	21 (3.88)
6-10	1,469,640	6 (2.12)
More than 10 Days	8,849,962	37 (5.25)
Subtotal Valid Responses	24,078,682	100
Appropriate Skip	176,628,018	
Total	200,706,700	
C20a. Were you satisfied with this type of transportation?		
a. Public Transportation, for example local public bus, subway, or commuter rail		
Yes	21,108,052	88 (3.65)
No	2,970,630	12 (3.65)
Subtotal Valid Responses	24,078,682	100
Appropriate Skip	176,628,018	
Total	200,706,700	
M24. In your own words, please tell me the main reason you had for not using public transportation in the past 30 days.		
Have My Own Car/More Convenient to Drive	98,743,213	56 (1.97)
Too Far to a Bus Stop or Subway Station	3,773,204	2 (0.52)
Too Complicated/Requires Too Many Transfers	1,760,595	1 (0.35)
Don't Like Riding with Strangers	503,655	0 (0.28)
Dirty/Not Clean	276,562	0 (0.16)
Public Transportation Takes Too Long	2,427,385	1 (0.44)
Hard to Get Information on Schedules or Stops	1,106,683	1 (0.43)
Costs Too Much	214,686	0 (0.10)
Unreliable	2,889,560	2 (0.41)
Doesn't Go Where Respondent Needs to Travel	7,329,332	4 (0.71)
Public Transportation Not Readily Available	40,359,620	23 (1.64)
Health Condition or Disability	1,188,351	1 (0.27)
Don't Need It	7,906,870	4 (0.90)
Other	8,148,304	5 (0.90)
Subtotal Valid Responses	176,628,018	100
Appropriate Skip	24,078,682	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
b. Driving alone in a private vehicle, such as a car, sport utility vehicle, pickup truck, van, or motorcycle		
Yes	182,678,138	91 (1.07)
No	18,028,562	9 (1.07)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
A1x. On how many days did you use this type of transportation?		
b. Driving alone in a private vehicle, such as a car, sport utility vehicle, pickup truck, van, or motorcycle		
1-2	3,346,923	2 (0.64)
3-5	8,738,375	5 (0.73)
6-10	13,439,557	7 (0.98)
More than 10 Days	157,153,282	86 (1.32)
Subtotal Valid Responses	182,678,138	100
Appropriate Skip	18,028,562	
Total	200,706,700	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
c. Traveling in an organized carpool or vanpool		
Yes	23,282,045	12 (1.27)
No	177,424,655	88 (1.27)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
A1x. On how many days did you use this type of transportation?		
c. Traveling in an organized carpool or vanpool		
1-2	3,914,244	17 (4.70)
3-5	6,755,053	29 (5.17)
6-10	4,268,942	18 (4.16)
More than 10 Days	8,343,807	36 (5.87)
Subtotal Valid Responses	23,282,045	100
Appropriate Skip	177,424,655	
Total	200,706,700	
C20a. Were you satisfied with this type of transportation?		
c. Traveling in an organized carpool or vanpool		
Yes	22,026,183	95 (2.55)
No	1,255,862	5 (2.55)
Subtotal Valid Responses	23,282,045	100
Appropriate Skip	177,424,655	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
M25. In your own words, please tell me the main reason you had for not using an organized carpool or vanpool in the past 30 days.		
Have My Own Car/More Convenient to Drive Self	77,557,465	44 (1.98)
Need the Flexibility to Make Stops	3,641,985	2 (0.48)
Prefer Riding Alone	1,799,589	1 (0.40)
Don't Like Riding with Strangers	562,178	0 (0.20)
Takes Too Long	1,179,614	1 (0.30)
Hard to Find Car or Vanpools that Fit Schedule	14,416,465	8 (1.08)
Costs Too Much	327,833	0 (0.12)
Unreliable	3,300,994	2 (0.62)
Not Applicable to Respondent's Situation/Doesn't Commute	21,707,548	12 (1.30)
Need Flexibility to Come and Go	5,531,472	3 (0.64)
Commute is Short	3,321,824	2 (0.54)
Use Public Transportation	3,829,086	2 (0.53)
Organized Carpool or Vanpool Transportation Not Readily Available	20,131,719	11 (1.21)
Health Condition/Disability	1,614,448	1 (0.33)
Other	17,601,643	10 (1.20)
Subtotal Valid Responses	176,523,862	100
Don't Know	604,429	
Refused	296,364	
Appropriate Skip	23,282,045	
Total	200,706,700	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
d. Traveling with others in a private vehicle		
Yes	128,757,228	64 (1.81)
No	71,860,648	36 (1.81)
Subtotal Valid Responses	200,617,876	100
Don't Know	88,824	
Total	200,706,700	
A1x. On how many days did you use this type of transportation?		
d. Traveling with others in a private vehicle		
1-2	17,766,841	14 (1.60)
3-5	25,707,515	20 (1.78)
6-10	22,862,340	18 (1.70)
More than 10 Days	62,354,406	48 (2.32)
Subtotal Valid Responses	128,691,102	100
Don't Know	66,126	
Appropriate Skip	71,949,472	
Total	200,706,700	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
e. City to city bus, such as Greyhound or Charter		
Yes	4,202,365	2 (0.54)
No	196,504,335	98 (0.54)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
A1x. On how many days did you use this type of transportation?		
e. City to city bus, such as Greyhound or Charter		
1-2	3,129,088	74 (11.10)
3-5	965,572	23 (11.00)
6-10	62,533	1 (1.52)
More than 10 Days	45,171	1 (1.10)
Subtotal Valid Responses	4,202,365	100
Appropriate Skip	196,504,335	
Total	200,706,700	
C20a. Were you satisfied with this type of transportation?		
e. City to city bus, such as Greyhound or Charter		
Yes	4,100,250	98 (2.46)
No	102,114	2 (2.46)
Subtotal Valid Responses	4,202,365	100
Appropriate Skip	196,504,335	
Total	200,706,700	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
f. City to city train, such as AMTRAK		
Yes	6,069,744	3 (0.59)
No	194,636,956	97 (0.59)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
A1x. On how many days did you use this type of transportation?		
f. City to city train, such as AMTRAK		
1-2	4,095,097	67 (9.03)
3-5	1,243,227	20 (7.97)
6-10	199,728	3 (2.36)
More than 10 Days	531,693	9 (5.13)
Subtotal Valid Responses	6,069,744	100
Appropriate Skip	194,636,956	
Total	200,706,700	
C20a. Were you satisfied with this type of transportation?		
f. City to city train, such as AMTRAK		
Yes	5,665,368	93 (3.50)
No	404,376	7 (3.50)
Subtotal Valid Responses	6,069,744	100
Appropriate Skip	194,636,956	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
g. Taxi, limousine, or shuttle service		
Yes	20,492,445	10 (1.09)
No	180,214,255	90 (1.09)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
A1x. On how many days did you use this type of transportation?		
g. Taxi, limousine, or shuttle service		
1-2	13,560,670	66 (5.16)
3-5	5,280,561	26 (4.88)
6-10	497,937	2 (1.15)
More than 10 Days	1,153,277	6 (2.30)
Subtotal Valid Responses	20,492,445	100
Appropriate Skip	180,214,255	
Total	200,706,700	
C20a. Were you satisfied with this type of transportation?		
g. Taxi, limousine, or shuttle service		
Yes	19,164,006	94 (2.47)
No	1,328,439	6 (2.47)
Subtotal Valid Responses	20,492,445	100
Appropriate Skip	180,214,255	
Total	200,706,700	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
h. Commercial airplane		
Yes	20,074,204	10 (1.00)
No	180,632,496	90 (1.00)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
A1x. On how many days did you use this type of transportation?		
h. Commercial airplane		
1-2	15,556,046	77 (4.02)
3-5	2,882,298	14 (3.10)
6-10	1,119,905	6 (2.34)
More than 10 Days	515,954	3 (1.80)
Subtotal Valid Responses	20,074,204	100
Appropriate Skip	180,632,496	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C20a. Were you satisfied with this type of transportation?		
h. Commercial airplane		
Yes	17,649,195	88 (3.03)
No	2,425,008	12 (3.03)
Subtotal Valid Responses	20,074,204	100
Appropriate Skip	180,632,496	
Total	200,706,700	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
i. Private or charter airplane		
Yes	2,949,751	1 (0.37)
No	197,701,356	99 (0.37)
Subtotal Valid Responses	200,651,106	100
Don't Know	55,594	
Total	200,706,700	
A1x. On how many days did you use this type of transportation?		
i. Private or charter airplane		
1-2	1,655,384	56 (12.30)
3-5	880,301	30 (11.20)
6-10	346,920	12 (6.73)
More than 10 Days	67,146	2 (2.30)
Subtotal Valid Responses	2,949,751	100
Appropriate Skip	197,756,949	
Total	200,706,700	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
j. Commercial boat, ship, or ferry		
Yes	2,935,451	1 (0.41)
No	197,771,249	99 (0.41)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
A1x. On how many days did you use this type of transportation?		
j. Commercial boat, ship, or ferry		
1-2	1,669,073	57 (14.40)
6-10	1,036,221	35 (14.50)
More than 10 Days	230,157	8 (5.95)
Subtotal Valid Responses	2,935,451	100
Appropriate Skip	197,771,249	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C20a. Were you satisfied with this type of transportation?		
j. Commercial boat, ship, or ferry		
Yes	2,386,224	81 (13.20)
No	549,227	19 (13.20)
Subtotal Valid Responses	2,935,451	100
Appropriate Skip	197,771,249	
Total	200,706,700	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
k. Recreational boat		
Yes	4,062,720	2 (0.52)
No	196,643,980	98 (0.52)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
A1x. On how many days did you use this type of transportation?		
k. Recreational boat		
1-2	3,319,166	82 (7.71)
3-5	405,372	10 (6.20)
6-10	109,990	3 (2.73)
More than 10 Days	228,193	6 (3.42)
Subtotal Valid Responses	4,062,720	100
Appropriate Skip	196,643,980	
Total	200,706,700	
A1ka. Altogether, how many hours did you spend on a recreational boat?		
1-6	3,061,543	75 (10.50)
7-12	426,639	11 (9.09)
13-20	109,990	3 (2.73)
More Than 20 Hours	464,549	11 (5.89)
Subtotal Valid Responses	4,062,720	100
Appropriate Skip	196,643,980	
Total	200,706,700	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
l. Bicycle		
Yes	19,092,157	10 (1.09)
No	181,614,543	90 (1.09)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
A1x. On how many days did you use this type of transportation?		
I. Bicycle		
1-2	9,075,582	48 (6.01)
3-5	4,849,455	26 (5.58)
6-10	985,131	5 (1.81)
More than 10 Days	4,028,363	21 (4.98)
Subtotal Valid Responses	18,938,531	100
Don't Know	153,626	
Appropriate Skip	181,614,543	
Total	200,706,700	
A1la. Did you use your bicycle primarily for. . .		
Commuting to Work	548,936	3 (1.57)
Recreation	7,945,119	42 (5.81)
Exercise	6,842,873	36 (5.79)
Running Errands (Going to the Store, Post Office, etc.)	1,682,360	9 (3.38)
Some Other Purpose	2,072,869	11 (4.24)
Subtotal Valid Responses	19,092,157	100
Appropriate Skip	181,614,543	
Total	200,706,700	
C9. Please rate your level of concern about the following issues on a scale of 1 to 5, where 1 means you are very concerned and 5 means you are not at all concerned. Overall, how concerned are you about . . .		
a. Air pollution in your community from transportation sources		
Very Concerned	55,542,626	28 (1.73)
Somewhat Concerned	36,516,068	18 (1.45)
Neutral	48,119,368	24 (1.57)
Not Very Concerned	28,409,357	14 (1.29)
Not at All Concerned	31,875,336	16 (1.34)
Subtotal Valid Responses	200,462,754	100
Don't Know	243,946	
Total	200,706,700	
C9. Please rate your level of concern about the following issues on a scale of 1 to 5, where 1 means you are very concerned and 5 means you are not at all concerned. Overall, how concerned are you about . . .		
b. Noise pollution in your community from transportation sources		
Very Concerned	40,182,842	20 (1.51)
Somewhat Concerned	29,111,946	15 (1.28)
Neutral	38,532,714	19 (1.43)
Not Very Concerned	42,492,388	21 (1.53)
Not at All Concerned	50,144,514	25 (1.64)
Subtotal Valid Responses	200,464,404	100
Don't Know	242,296	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C9. Please rate your level of concern about the following issues on a scale of 1 to 5, where 1 means you are very concerned and 5 means you are not at all concerned. Overall, how concerned are you about . . .		
c. Water pollution in your community from transportation sources		
Very Concerned	55,821,971	28 (1.76)
Somewhat Concerned	29,779,759	15 (1.27)
Neutral	33,658,951	17 (1.41)
Not Very Concerned	32,391,782	16 (1.37)
Not at All Concerned	46,907,020	24 (1.59)
Subtotal Valid Responses	198,559,483	100
Don't Know	2,147,217	
Total	200,706,700	
C9. Please rate your level of concern about the following issues on a scale of 1 to 5, where 1 means you are very concerned and 5 means you are not at all concerned. Overall, how concerned are you about . . .		
d. The availability of information on how emissions from transportation sources affect air quality		
Very Concerned	48,199,773	24 (1.67)
Somewhat Concerned	43,307,167	22 (1.59)
Neutral	49,445,975	25 (1.60)
Not Very Concerned	24,235,868	12 (1.20)
Not at All Concerned	31,584,899	16 (1.42)
Subtotal Valid Responses	196,773,682	100
Don't Know	3,933,018	
Total	200,706,700	
C9. Please rate your level of concern about the following issues on a scale of 1 to 5, where 1 means you are very concerned and 5 means you are not at all concerned. Overall, how concerned are you about . . .		
e. The effect emissions from transportation sources might have on global weather patterns		
Very Concerned	56,806,445	29 (1.71)
Somewhat Concerned	44,871,576	23 (1.60)
Neutral	40,214,840	20 (1.53)
Not Very Concerned	25,601,828	13 (1.22)
Not at All Concerned	29,659,334	15 (1.35)
Subtotal Valid Responses	197,154,024	100
Don't Know	3,552,676	
Total	200,706,700	
C9. Please rate your level of concern about the following issues on a scale of 1 to 5, where 1 means you are very concerned and 5 means you are not at all concerned. Overall, how concerned are you about . . .		
f. The effect of vehicle traffic congestion on the quality of life in your community.		
Very Concerned	75,608,484	38 (1.80)
Somewhat Concerned	40,840,979	20 (1.45)
Neutral	34,068,327	17 (1.43)
Not Very Concerned	21,842,129	11 (1.18)
Not at All Concerned	27,931,136	14 (1.29)
Subtotal Valid Responses	200,291,055	100
Don't Know	415,645	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C9. Please rate your level of concern about the following issues on a scale of 1 to 5, where 1 means you are very concerned and 5 means you are not at all concerned. Overall, how concerned are you about . . .		
g. The effect of air traffic on the quality of life in your community.		
Very Concerned	34,037,106	17 (1.48)
Somewhat Concerned	30,517,606	15 (1.33)
Neutral	40,229,466	20 (1.47)
Not Very Concerned	39,399,910	20 (1.49)
Not at All Concerned	54,807,910	28 (1.66)
Subtotal Valid Responses	198,991,999	100
Don't Know	1,362,334	
Refused	352,367	
Total	200,706,700	
C9. Please rate your level of concern about the following issues on a scale of 1 to 5, where 1 means you are very concerned and 5 means you are not at all concerned. Overall, how concerned are you about . . .		
h. The effects of dredging/digging activities on local waterways in your community		
Very Concerned	45,241,663	23 (1.67)
Somewhat Concerned	35,037,771	18 (1.44)
Neutral	39,564,529	20 (1.49)
Not Very Concerned	27,956,634	14 (1.24)
Not at All Concerned	49,132,222	25 (1.62)
Subtotal Valid Responses	196,932,820	100
Don't Know	3,553,748	
Refused	220,132	
Total	200,706,700	
C9. Please rate your level of concern about the following issues on a scale of 1 to 5, where 1 means you are very concerned and 5 means you are not at all concerned. Overall, how concerned are you about . . .		
i. Hazardous material incidents from transportation sources		
Very Concerned	68,017,801	34 (1.81)
Somewhat Concerned	41,675,915	21 (1.47)
Neutral	30,746,598	16 (1.39)
Not Very Concerned	23,502,048	12 (1.15)
Not at All Concerned	33,538,567	17 (1.45)
Subtotal Valid Responses	197,480,929	100
Don't Know	3,135,428	
Refused	90,343	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C9. Please rate your level of concern about the following issues on a scale of 1 to 5, where 1 means you are very concerned and 5 means you are not at all concerned. Overall, how concerned are you about . . .		
j. Having a say about transportation projects in your community		
Very Concerned	61,634,959	31 (1.75)
Somewhat Concerned	48,980,305	25 (1.61)
Neutral	41,394,343	21 (1.52)
Not Very Concerned	22,180,798	11 (1.22)
Not at All Concerned	23,459,990	12 (1.24)
Subtotal Valid Responses	197,650,395	100
Don't Know	2,695,304	
Refused	361,000	
Total	200,706,700	
C10. I just asked about your concern with various transportation issues. Now, please rate your level of satisfaction with what the US Department of Transportation is doing to address those issues on a scale of 1 to 5, where 1 means you are very dissatisfied and 5 means you are very satisfied. Overall, how satisfied are you about U.S. DOT's efforts in...		
a. Reducing air pollution from transportation sources		
Very Dissatisfied	23,831,052	12 (1.29)
Somewhat Dissatisfied	29,954,629	16 (1.37)
Neither Dissatisfied nor Satisfied	76,617,054	40 (1.85)
Somewhat Satisfied	40,781,306	21 (1.59)
Very Satisfied	21,329,543	11 (1.26)
Subtotal Valid Responses	192,513,584	100
Don't Know	7,631,322	
Refused	561,795	
Total	200,706,700	
C10. I just asked about your concern with various transportation issues. Now, please rate your level of satisfaction with what the US Department of Transportation is doing to address those issues on a scale of 1 to 5, where 1 means you are very dissatisfied a and 5 means you are very satisfied. Overall, how satisfied are you about U.S. DOT's efforts in...		
b. Reducing noise pollution from transportation sources		
Very Dissatisfied	22,913,844	12 (1.30)
Somewhat Dissatisfied	29,396,105	15 (1.33)
Neither Dissatisfied nor Satisfied	72,478,461	38 (1.82)
Somewhat Satisfied	41,561,237	22 (1.59)
Very Satisfied	25,964,482	14 (1.44)
Subtotal Valid Responses	192,314,130	100
Don't Know	7,610,644	
Refused	781,926	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C10. I just asked about your concern with various transportation issues. Now, please rate your level of satisfaction with what the US Department of Transportation is doing to address those issues on a scale of 1 to 5, where 1 means you are very dissatisfied and 5 means you are very satisfied. Overall, how satisfied are you about U.S. DOT's efforts in...		
c. Reducing water pollution from transportation sources		
Very Dissatisfied	31,348,480	17 (1.45)
Somewhat Dissatisfied	28,810,341	15 (1.38)
Neither Dissatisfied nor Satisfied	70,005,234	37 (1.85)
Somewhat Satisfied	34,870,007	18 (1.52)
Very Satisfied	24,118,075	13 (1.34)
Subtotal Valid Responses	189,152,137	100
Don't Know	10,744,769	
Refused	809,794	
Total	200,706,700	
C10. I just asked about your concern with various transportation issues. Now, please rate your level of satisfaction with what the US Department of Transportation is doing to address those issues on a scale of 1 to 5, where 1 means you are very dissatisfied and 5 means you are very satisfied. Overall, how satisfied are you about U.S. DOT's efforts in...		
d. Providing information on how emissions from transportation sources affect air quality		
Very Dissatisfied	26,856,450	14 (1.35)
Somewhat Dissatisfied	35,292,884	18 (1.44)
Neither Dissatisfied nor Satisfied	68,680,838	36 (1.84)
Somewhat Satisfied	37,889,974	20 (1.55)
Very Satisfied	23,426,455	12 (1.31)
Subtotal Valid Responses	192,146,600	100
Don't Know	7,931,875	
Refused	628,225	
Total	200,706,700	
C10. I just asked about your concern with various transportation issues. Now, please rate your level of satisfaction with what the US Department of Transportation is doing to address those issues on a scale of 1 to 5, where 1 means you are very dissatisfied and 5 means you are very satisfied. Overall, how satisfied are you about U.S. DOT's efforts in...		
e. Enforcing emission standards for transportation sources		
Very Dissatisfied	30,306,399	16 (1.43)
Somewhat Dissatisfied	33,476,291	17 (1.36)
Neither Dissatisfied nor Satisfied	59,281,575	31 (1.75)
Somewhat Satisfied	40,148,494	21 (1.56)
Very Satisfied	30,046,704	16 (1.45)
Subtotal Valid Responses	193,259,463	100
Don't Know	6,819,012	
Refused	628,225	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C10. I just asked about your concern with various transportation issues. Now, please rate your level of satisfaction with what the US Department of Transportation is doing to address those issues on a scale of 1 to 5, where 1 means you are very dissatisfied and 5 means you are very satisfied. Overall, how satisfied are you about U.S. DOT's efforts in...		
f. Reducing vehicle traffic congestion on the roads in your community		
Very Dissatisfied	43,599,794	22 (1.56)
Somewhat Dissatisfied	38,810,583	20 (1.51)
Neither Dissatisfied nor Satisfied	44,508,603	23 (1.60)
Somewhat Satisfied	37,680,436	19 (1.53)
Very Satisfied	29,236,849	15 (1.40)
Subtotal Valid Responses	193,836,265	100
Don't Know	5,759,182	
Refused	1,111,253	
Total	200,706,700	
C10. I just asked about your concern with various transportation issues. Now, please rate your level of satisfaction with what the US Department of Transportation is doing to address those issues on a scale of 1 to 5, where 1 means you are very dissatisfied and 5 means you are very satisfied. Overall, how satisfied are you about U.S. DOT's efforts in...		
g. Reducing air traffic congestion		
Very Dissatisfied	18,578,420	10 (1.06)
Somewhat Dissatisfied	23,115,974	12 (1.21)
Neither Dissatisfied nor Satisfied	74,314,421	39 (1.88)
Somewhat Satisfied	34,472,649	18 (1.50)
Very Satisfied	39,795,278	21 (1.62)
Subtotal Valid Responses	190,276,741	100
Don't Know	9,426,673	
Refused	1,003,285	
Total	200,706,700	
C10. I just asked about your concern with various transportation issues. Now, please rate your level of satisfaction with what the US Department of Transportation is doing to address those issues on a scale of 1 to 5, where 1 means you are very dissatisfied and 5 means you are very satisfied. Overall, how satisfied are you about U.S. DOT's efforts in...		
h. Reducing the effects of dredging on local waterways		
Very Dissatisfied	21,312,737	12 (1.33)
Somewhat Dissatisfied	17,503,012	10 (1.10)
Neither Dissatisfied nor Satisfied	83,817,078	46 (1.93)
Somewhat Satisfied	36,146,350	20 (1.67)
Very Satisfied	24,597,179	13 (1.33)
Subtotal Valid Responses	183,376,357	100
Don't Know	16,302,893	
Refused	1,027,450	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C10. I just asked about your concern with various transportation issues. Now, please rate your level of satisfaction with what the US Department of Transportation is doing to address those issues on a scale of 1 to 5, where 1 means you are very dissatisfied and 5 means you are very satisfied. Overall, how satisfied are you about U.S. DOT's efforts in...		
i. Reducing the number of incidents from the transport of hazardous materials		
Very Dissatisfied	22,724,312	12 (1.26)
Somewhat Dissatisfied	30,103,878	16 (1.30)
Neither Dissatisfied nor Satisfied	62,604,693	33 (1.80)
Somewhat Satisfied	39,144,362	21 (1.57)
Very Satisfied	34,735,417	18 (1.61)
Subtotal Valid Responses	189,312,661	100
Don't Know	10,140,359	
Refused	1,253,680	
Total	200,706,700	
C10. I just asked about your concern with various transportation issues. Now, please rate your level of satisfaction with what the US Department of Transportation is doing to address those issues on a scale of 1 to 5, where 1 means you are very dissatisfied and 5 means you are very satisfied. Overall, how satisfied are you about U.S. DOT's efforts in...		
j. Ensuring that you can have a say about transportation projects in your community		
Very Dissatisfied	34,035,452	18 (1.44)
Somewhat Dissatisfied	36,466,090	19 (1.47)
Neither Dissatisfied nor Satisfied	56,415,376	30 (1.72)
Somewhat Satisfied	37,021,407	19 (1.52)
Very Satisfied	27,185,086	14 (1.45)
Subtotal Valid Responses	191,123,410	100
Don't Know	8,267,135	
Refused	1,316,155	
Total	200,706,700	
M37a. Now please think specifically about the level of noise caused by airplanes flying over your community, and tell me how you would compare that noise level to a year ago. Is the noise level:		
Greater than It Was One Year Ago	26,088,828	13 (1.24)
Less (than One Year Ago)	11,127,639	6 (0.94)
About the Same (as One Year Ago)	95,689,338	48 (1.87)
Not Noticeable in Your Community	65,861,301	33 (1.73)
Subtotal Valid Responses	198,767,106	100
Don't Know	1,050,427	
Refused	889,168	
Total	200,706,700	
M37b. And would you say that the current level of noise (caused by airplanes flying over your community) is:		
Acceptable	112,918,468	85 (1.61)
Not Acceptable	19,772,116	15 (1.61)
Subtotal Valid Responses	132,690,585	100
Don't Know	215,220	
Appropriate Skip	67,800,895	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
M38a. Now please think specifically about the level of noise caused by trains in your community, and tell me how you would compare that noise level to a year ago. Is the noise level:		
Greater than It Was One Year Ago	11,912,228	6 (0.90)
Less (than One Year Ago)	10,610,415	5 (0.93)
About the Same (as One Year Ago)	96,367,877	49 (1.89)
Not Noticable in Your Community	79,228,058	40 (1.82)
Subtotal Valid Responses	198,118,579	100
Don't Know	2,006,085	
Refused	582,037	
Total	200,706,700	
M38b. And would you say that the current level of noise (caused by trains in your community) is:		
Acceptable	100,354,921	85 (1.85)
Not Acceptable	18,360,643	15 (1.85)
Subtotal Valid Responses	118,715,564	100
Don't Know	174,956	
Appropriate Skip	81,816,180	
Total	200,706,700	
M39. Now I am going to read a few statements about underground utility pipelines in your community. Please rate your level of agreement with the statements on a scale of 1 to 5, where 1 means you strongly disagree and 5 means you strongly agree.		
a. Pipelines serve a needed purpose		
Strongly Disagree	9,789,440	5 (0.83)
Somewhat Disagree	5,536,604	3 (0.63)
Neutral	32,083,652	16 (1.42)
Somewhat Agree	43,313,194	22 (1.58)
Strongly Agree	105,886,885	54 (1.90)
Subtotal Valid Responses	196,609,775	100
Don't Know	3,784,404	
Refused	312,520	
Total	200,706,700	
M39. Now I am going to read a few statements about underground utility pipelines in your community. Please rate your level of agreement with the statements on a scale of 1 to 5, where 1 means you strongly disagree and 5 means you strongly agree.		
b. Pipelines in your community are safe		
Strongly Disagree	9,923,881	5 (0.81)
Somewhat Disagree	15,438,278	8 (1.14)
Neutral	53,706,267	28 (1.70)
Somewhat Agree	51,727,899	27 (1.71)
Strongly Agree	58,868,041	31 (1.81)
Subtotal Valid Responses	189,664,367	100
Don't Know	9,932,123	
Refused	1,110,210	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
M39. Now I am going to read a few statements about underground utility pipelines in your community. Please rate your level of agreement with the statements on a scale of 1 to 5, where 1 means you strongly disagree and 5 means you strongly agree.		
c. Contacting local authorities, such as a one-call center, before you dig protects underground pipelines		
Strongly Disagree	9,668,164	5 (0.86)
Somewhat Disagree	6,575,386	3 (0.75)
Neutral	32,579,259	17 (1.48)
Somewhat Agree	30,636,018	16 (1.39)
Strongly Agree	110,127,670	58 (1.90)
Subtotal Valid Responses	189,586,497	100
Don't Know	10,290,246	
Refused	829,957	
Total	200,706,700	
M40. These next questions involve the use of child booster seats in cars. Please rate your level of agreement with the statements on a scale of 1 to 5, where 1 means you strongly disagree and 5 means you strongly agree.		
a. There should be mandatory requirements to use booster seats for children who outgrow infant car seats		
Strongly Disagree	13,602,828	7 (0.95)
Somewhat Disagree	8,459,277	4 (0.82)
Neutral	18,513,045	9 (1.11)
Somewhat Agree	30,208,378	15 (1.41)
Strongly Agree	126,103,525	64 (1.84)
Subtotal Valid Responses	196,887,053	100
Don't Know	3,088,884	
Refused	730,763	
Total	200,706,700	
M40. These next questions involve the use of child booster seats in cars. Please rate your level of agreement with the statements on a scale of 1 to 5, where 1 means you strongly disagree and 5 means you strongly agree.		
b. A regular car seat belt is as effective as a booster seat to protect children riding in cars		
Strongly Disagree	77,271,963	40 (1.87)
Somewhat Disagree	29,279,239	15 (1.33)
Neutral	28,392,100	15 (1.37)
Somewhat Agree	25,964,314	13 (1.36)
Strongly Agree	32,422,359	17 (1.49)
Subtotal Valid Responses	193,329,975	100
Don't Know	6,414,676	
Refused	962,049	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
M40. These next questions involve the use of child booster seats in cars. Please rate your level of agreement with the statements on a scale of 1 to 5, where 1 means you strongly disagree and 5 means you strongly agree.		
c. The purpose of a booster seat is to position the child properly to fit the car seat belt		
Strongly Disagree	10,194,368	5 (0.85)
Somewhat Disagree	7,075,080	4 (0.70)
Neutral	23,622,282	12 (1.23)
Somewhat Agree	37,068,303	19 (1.47)
Strongly Agree	115,555,211	60 (1.86)
Subtotal Valid Responses	193,515,244	100
Don't Know	6,948,422	
Refused	243,034	
Total	200,706,700	
M26. In your own words, what do you think is the primary cause of air pollution in your community?		
Power Plants	10,939,006	6 (0.89)
Semis/Large Trucks	18,351,687	9 (1.17)
Commercial Airplanes	5,719,915	3 (0.66)
Trains	2,830,301	1 (0.56)
Busses	3,207,438	2 (0.50)
Cars/SUVs/Pickups/Vans	90,307,968	46 (1.86)
Dust	1,084,931	1 (0.24)
Pollen	921,052	0 (0.21)
Factories	27,309,635	14 (1.28)
Something Else	17,160,421	9 (0.96)
Don't Have Air Pollution Where You Live	17,199,767	9 (1.04)
Subtotal Valid Responses	195,032,121	100
Don't Know	5,306,860	
Refused	367,718	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C27. In your own words , what was the single most important consideration in choosing where you live?		
Housing Availability	5,263,915	3 (0.57)
Housing Costs	9,151,261	5 (0.79)
Housing Characteristics (House Style, Ratio of Housing to Green Space, etc.)	7,818,723	4 (0.66)
Convenience to Services (Shopping, Libraries, Hospitals, Swimming Pools, Parks, Theaters, Senior Centers)	10,796,675	5 (0.82)
Low Property Taxes	705,961	0 (0.18)
Convenience to Day Care	987,060	1 (0.34)
Convenience to Schools	7,666,593	4 (0.66)
Quality of Schools	9,500,299	5 (0.82)
Convenience to Work/Easy Commute	23,980,387	12 (1.17)
Low Traffic Congestion	10,115,275	5 (0.88)
Access to Public Transportation	1,595,544	1 (0.27)
Low Crime	10,755,942	5 (0.88)
Overall Quality of Life	50,283,935	25 (1.69)
Other	48,671,059	25 (1.64)
Subtotal Valid Responses	197,292,629	100
Don't Know	3,033,590	
Refused	380,481	
Total	200,706,700	
C11. Now please rate the importance to you of the following transportation issues in your community, using a scale of 1 to 5 where 1 means not at all important and 5 means very important. In your community, how important to you is:		
a. The ease of driving to get to work, shopping, and recreation		
Not at All Important	8,498,652	4 (0.77)
Not Very Important	4,333,011	2 (0.49)
Neutral	15,408,984	8 (0.97)
Somewhat Important	28,620,003	14 (1.24)
Very Important	143,399,135	72 (1.63)
Subtotal Valid Responses	200,259,786	100
Don't Know	446,914	
Total	200,706,700	
C11. Now please rate the importance to you of the following transportation issues in your community, using a scale of 1 to 5 where 1 means not at all important and 5 means very important. In your community, how important to you is:		
b. Low levels of traffic congestion on highways and roads		
Not at All Important	10,428,359	5 (0.87)
Not Very Important	12,067,892	6 (0.90)
Neutral	29,568,912	15 (1.31)
Somewhat Important	39,565,717	20 (1.49)
Very Important	107,659,034	54 (1.86)
Subtotal Valid Responses	199,289,916	100
Don't Know	1,336,669	
Refused	80,116	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C11. Now please rate the importance to you of the following transportation issues in your community, using a scale of 1 to 5 where 1 means not at all important and 5 means very important. In your community, how important to you is:		
c. Conveniently located public transportation . . . that is, bus, subway, or commuter rail		
Not at All Important	41,206,792	21 (1.46)
Not Very Important	23,035,219	12 (1.15)
Neutral	37,315,319	19 (1.52)
Somewhat Important	26,246,341	13 (1.23)
Very Important	70,563,366	36 (1.79)
Subtotal Valid Responses	198,367,037	100
Don't Know	2,339,663	
Total	200,706,700	
C11. Now please rate the importance to you of the following transportation issues in your community, using a scale of 1 to 5 where 1 means not at all important and 5 means very important. In your community, how important to you is:		
d. Conveniently located walking paths and sidewalks		
Not at All Important	18,501,669	9 (1.01)
Not Very Important	13,073,852	7 (0.91)
Neutral	27,826,632	14 (1.32)
Somewhat Important	37,946,257	19 (1.46)
Very Important	102,649,983	51 (1.85)
Subtotal Valid Responses	199,998,393	100
Don't Know	518,991	
Refused	189,316	
Total	200,706,700	
C11. Now please rate the importance to you of the following transportation issues in your community, using a scale of 1 to 5 where 1 means not at all important and 5 means very important. In your community, how important to you is:		
e. Conveniently located bikeways		
Not at All Important	29,682,586	15 (1.33)
Not Very Important	18,991,898	10 (1.15)
Neutral	33,807,816	17 (1.36)
Somewhat Important	39,883,096	20 (1.52)
Very Important	75,977,598	38 (1.83)
Subtotal Valid Responses	198,342,995	100
Don't Know	2,363,705	
Total	200,706,700	
C11. Now please rate the importance to you of the following transportation issues in your community, using a scale of 1 to 5 where 1 means not at all important and 5 means very important. In your community, how important to you is:		
f. Conveniently located commercial airports		
Not at All Important	28,913,735	14 (1.37)
Not Very Important	28,570,680	14 (1.38)
Neutral	44,038,016	22 (1.54)
Somewhat Important	38,919,373	19 (1.46)
Very Important	59,325,984	30 (1.69)
Subtotal Valid Responses	199,767,787	100
Don't Know	938,913	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C11. Now please rate the importance to you of the following transportation issues in your community, using a scale of 1 to 5 where 1 means not at all important and 5 means very important. In your community, how important to you is:		
g. Conveniently located railway stations		
Not at All Important	45,350,878	23 (1.55)
Not Very Important	30,106,871	15 (1.30)
Neutral	44,666,451	23 (1.59)
Somewhat Important	31,901,101	16 (1.44)
Very Important	45,854,311	23 (1.60)
Subtotal Valid Responses	197,879,612	100
Don't Know	2,626,045	
Refused	201,044	
Total	200,706,700	
C14. Now please rate the level to which you agree with the following statements on a scale of 1 to 5, where 1 means you strongly disagree and 5 means you strongly agree with the statement. As it currently exists, the transportation system, including roads, public transportation, bikeways, and sidewalks. . .		
a. Benefits your community		
Strongly Disagree	11,958,147	6 (0.87)
Somewhat Disagree	16,249,400	8 (0.98)
Neutral	38,848,388	19 (1.47)
Somewhat Agree	48,540,150	24 (1.59)
Strongly Agree	84,501,023	42 (1.85)
Subtotal Valid Responses	200,097,109	100
Don't Know	609,591	
Total	200,706,700	
C14. Now please rate the level to which you agree with the following statements on a scale of 1 to 5, where 1 means you strongly disagree and 5 means you strongly agree with the statement. As it currently exists, the transportation system, including roads, public transportation, bikeways, and sidewalks. . .		
b. Helps make your community a better place to live		
Strongly Disagree	11,586,118	6 (0.92)
Somewhat Disagree	11,504,401	6 (0.85)
Neutral	32,114,780	16 (1.35)
Somewhat Agree	50,910,610	25 (1.58)
Strongly Agree	94,151,595	47 (1.87)
Subtotal Valid Responses	200,267,504	100
Don't Know	439,196	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
C14. Now please rate the level to which you agree with the following statements on a scale of 1 to 5, where 1 means you strongly disagree and 5 means you strongly agree with the statement. As it currently exists, the transportation system, including roads, public transportation, bikeways, and sidewalks. . .		
c. Contributes to the economic well-being of your community		
Strongly Disagree	10,588,510	5 (0.89)
Somewhat Disagree	14,965,008	8 (0.95)
Neutral	36,513,430	18 (1.48)
Somewhat Agree	49,900,883	25 (1.59)
Strongly Agree	86,868,914	44 (1.87)
Subtotal Valid Responses	198,836,745	100
Don't Know	1,790,628	
Refused	79,327	
Total	200,706,700	
C14. Now please rate the level to which you agree with the following statements on a scale of 1 to 5, where 1 means you strongly disagree and 5 means you strongly agree with the statement. As it currently exists, the transportation system, including roads, public transportation, bikeways, and sidewalks. . .		
d. Contributes to the environmental well-being of your community		
Strongly Disagree	16,726,154	8 (1.08)
Somewhat Disagree	24,142,630	12 (1.20)
Neutral	45,140,666	23 (1.54)
Somewhat Agree	43,907,449	22 (1.57)
Strongly Agree	69,049,803	35 (1.80)
Subtotal Valid Responses	198,966,702	100
Don't Know	1,416,690	
Refused	323,308	
Total	200,706,700	
B3. Do you currently have a disability or health problem that makes it difficult for you to travel outside the home?		
Yes	12,873,795	6 (0.82)
No	187,469,849	94 (0.82)
Subtotal Valid Responses	200,343,644	100
Refused	363,056	
Total	200,706,700	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem.		
1. By car as a driver		
Yes	5,908,015	46 (6.54)
No	6,965,780	54 (6.54)
Subtotal Valid Responses	12,873,795	100
Appropriate Skip	187,832,905	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem.		
2. By car as a passenger		
Yes	2,783,035	22 (5.38)
No	10,090,760	78 (5.38)
Subtotal Valid Responses	12,873,795	100
Appropriate Skip	187,832,905	
Total	200,706,700	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem.		
3. By public transportation		
Yes	4,816,806	37 (6.28)
No	8,056,989	63 (6.28)
Subtotal Valid Responses	12,873,795	100
Appropriate Skip	187,832,905	
Total	200,706,700	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem.		
4. By bicycle		
Yes	5,616,688	44 (6.37)
No	7,257,106	56 (6.37)
Subtotal Valid Responses	12,873,795	100
Appropriate Skip	187,832,905	
Total	200,706,700	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem.		
5. By walking		
Yes	7,915,659	61 (6.29)
No	4,958,136	39 (6.29)
Subtotal Valid Responses	12,873,795	100
Appropriate Skip	187,832,905	
Total	200,706,700	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem.		
6. By airplane		
Yes	3,441,395	27 (5.60)
No	9,432,400	73 (5.60)
Subtotal Valid Responses	12,873,795	100
Appropriate Skip	187,832,905	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem.		
7. By other		
Yes	182,945	1 (1.41)
No	12,690,849	99 (1.41)
Subtotal Valid Responses	12,873,795	100
Appropriate Skip	187,832,905	
Total	200,706,700	
B4a. Since January 2000, have you requested a product or service from an agency of the U.S. Department of Transportation?		
Yes	4,492,454	2 (0.54)
No	195,952,759	98 (0.54)
Subtotal Valid Responses	200,445,213	100
Don't Know	261,487	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
1. The National Highway Traffic Safety Administration		
Yes	101,443	2 (2.32)
No	4,301,944	98 (2.32)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
2. U.S. Coast Guard		
Yes	264,870	6 (3.62)
No	4,138,517	94 (3.62)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
3. Federal Aviation Administration		
Yes	232,263	5 (3.79)
No	4,171,123	95 (3.79)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
B4b2. Which of the following agencies did you contact?		
4. Maritime Administration		
Yes	321,789	7 (5.70)
No	4,081,597	93 (5.70)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
5. Federal Highway Administration		
Yes	343,323	8 (4.43)
No	4,060,063	92 (4.43)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
6. Federal Railroad Administration		
Yes	295,361	7 (5.19)
No	4,108,025	93 (5.19)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
7. Federal Transit Administration		
Yes	685,902	16 (7.86)
No	3,717,485	84 (7.86)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
8. Federal Motor Carrier Safety Administration		
No	4,403,386	100 (0.00)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
B4b2. Which of the following agencies did you contact?		
9. Research and Special Programs Administration		
Yes	284,945	6 (4.66)
No	4,118,441	94 (4.66)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
10. Bureau of Transportation Statistics		
Yes	275,055	6 (3.74)
No	4,128,331	94 (3.74)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
11. St. Lawrence Seaway Development Corporation		
No	4,403,386	100 (0.00)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
12. Office of the Secretary of Transportation		
Yes	185,317	4 (3.07)
No	4,218,069	96 (3.07)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	
B4b2. Which of the following agencies did you contact?		
13. Some other agency		
Yes	2,331,157	53 (12.00)
No	2,072,230	47 (12.00)
Subtotal Valid Responses	4,403,386	100
Don't Know	89,068	
Appropriate Skip	196,214,246	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
B4b3. Which of those agencies did you most recently contact?		
The National Highway Traffic Safety Administration	101,443	35 (28.10)
Federal Railroad Administration	75,328	26 (23.80)
Federal Transit Administration	109,990	38 (29.10)
Subtotal Valid Responses	286,760	100
Appropriate Skip	200,419,940	
Total	200,706,700	
B4b1. How long ago was your most recent request?		
Since the Beginning of January of 2001	176,901	9 (5.28)
During November and December of 2000	1,048,262	51 (14.30)
Between August and October of 2000	521,204	25 (12.00)
Between February and July of 2000	325,863	16 (9.34)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	
B4b4. And what kind of product or service did you request from [fill in agency name from B4b3]?		
1. Data (tables, charts, graphs, files, CD-ROM)		
Yes	509,937	25 (12.00)
No	1,562,293	75 (12.00)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	
B4b4. And what kind of product or service did you request from [fill in agency name from B4b3]?		
2. Publications, brochures, pamphlets, fact sheets, reports		
Yes	1,101,324	53 (14.20)
No	970,906	47 (14.20)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	
B4b4. And what kind of product or service did you request from [fill in agency name from B4b3]?		
3. Maps		
Yes	453,854	22 (11.40)
No	1,618,376	78 (11.40)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
B4b4. And what kind of product or service did you request from [fill in agency name from B4b3]?		
4. Press Releases		
No	2,072,230	100 (0.00)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	
B4b4. And what kind of product or service did you request from [fill in agency name from B4b3]?		
5. Videos		
No	2,072,230	100 (0.00)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	
B4b4. And what kind of product or service did you request from [fill in agency name from B4b3]?		
6. Employment information		
No	2,072,230	100 (0.00)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	
B4b4. And what kind of product or service did you request from [fill in agency name from B4b3]?		
7. Grant or scholarship information		
No	2,072,230	100 (0.00)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	
B4b4. And what kind of product or service did you request from [fill in agency name from B4b3]?		
8. Other		
Yes	966,749	47 (14.30)
No	1,105,481	53 (14.30)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	
B5. How did you contact (fill in agency name from the B4b2 or B4b3)?		
Telephone	1,251,460	60 (14.20)
Internet/World Wide Web/E-mail	641,451	31 (14.20)
(Regular) Mail	79,553	4 (3.85)
Other	99,765	5 (4.79)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
B6. Please rate your overall satisfaction with the level of service you received. Would you say you were . . .		
Somewhat Dissatisfied	494,729	24 (14.40)
Neither Dissatisfied nor Satisfied	421,242	20 (11.30)
Somewhat Satisfied	339,415	16 (9.38)
Very Satisfied	816,844	39 (13.50)
Subtotal Valid Responses	2,072,230	100
Appropriate Skip	198,634,470	
Total	200,706,700	
D1. How many licensed vehicles are available for regular use by members of your household?		
Zero	6,884,297	3 (0.64)
One	48,444,248	24 (1.58)
Two	83,958,662	42 (1.83)
Three	37,138,695	19 (1.51)
Four	13,840,092	7 (1.03)
Five or More	10,348,142	5 (0.94)
Subtotal Valid Responses	200,614,137	100
Average (Arithmetic Mean)		2.2 (0.05) ^a
Refused	92,563	
Total	200,706,700	
D2. Are you a licensed commercial transportation operator?		
Yes	17,566,079	9 (1.09)
No	183,140,621	91 (1.09)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
D3. Do you own or operate a business from your home?		
Yes	20,273,339	10 (1.09)
No	180,433,361	90 (1.09)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
D4. Please stop me when I reach the category that best describes your age.		
18 - 24	25,803,908	13 (1.51)
25 - 34	36,067,167	18 (1.42)
35 - 44	44,077,181	22 (1.51)
45 - 54	37,322,989	19 (1.47)
55 - 64	24,080,060	12 (1.11)
65 or Older	33,017,258	16 (1.31)
Subtotal Valid Responses	200,368,563	100
Don't Know	108,051	
Refused	230,086	
Total	200,706,700	

^a The values presented are the mean and its associated standard error, rather than the percent that is presented in the majority of the cells.

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
D5. Are you male or female?		
Male	95,721,554	48 (1.87)
Female	104,985,146	52 (1.87)
Subtotal Valid Responses	200,706,700	100
Total	200,706,700	
D6. What is the last grade of school you completed?		
Less than High School	18,653,327	9 (1.23)
High School Graduate/GED	84,086,108	42 (1.94)
Technical School/Professional Business School	6,995,790	3 (0.54)
Some College	32,138,223	16 (1.19)
Community College Graduate (AA: Associate of Arts Degree)	13,857,138	7 (0.78)
College Graduate (BA or BS: Bachelor of Arts or Sciences Degree)	28,998,833	14 (1.07)
Post-Graduate Degree (Masters, Ph.D., Lawyer, Medical Doctor)	15,576,342	8 (0.79)
Subtotal Valid Responses	200,305,761	100
Don't Know	108,051	
Refused	292,889	
Total	200,706,700	
D7. Are you of Hispanic origin?		
Yes	14,372,735	7 (1.06)
No, Not Hispanic/Spanish/Latino	186,115,952	93 (1.06)
Subtotal Valid Responses	200,488,687	100
Don't Know	108,051	
Refused	109,962	
Total	200,706,700	
D8. What is your race?		
1. White		
Yes	161,637,126	81 (1.56)
No	38,157,009	19 (1.56)
Subtotal Valid Responses	199,794,135	100
Don't Know	108,051	
Refused	804,514	
Total	200,706,700	
D8. What is your race?		
2. Black or African-American		
Yes	19,920,954	10 (1.23)
No	179,873,181	90 (1.23)
Subtotal Valid Responses	199,794,135	100
Don't Know	108,051	
Refused	804,514	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
D8. What is your race?		
3. American Indian or Alaska Native		
Yes	4,442,556	2 (0.54)
No	195,351,579	98 (0.54)
Subtotal Valid Responses	199,794,135	100
Don't Know	108,051	
Refused	804,514	
Total	200,706,700	
D8. What is your race?		
4. Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)		
Yes	4,152,140	2 (0.47)
No	195,641,995	98 (0.47)
Subtotal Valid Responses	199,794,135	100
Don't Know	108,051	
Refused	804,514	
Total	200,706,700	
D8. What is your race?		
5. Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian, or Chamorro)		
Yes	866,453	0 (0.21)
No	198,927,682	100 (0.21)
Subtotal Valid Responses	199,794,135	100
Don't Know	108,051	
Refused	804,514	
Total	200,706,700	
D8. What is your race?		
6. Other Race		
Yes	10,971,072	5 (0.93)
No	188,823,063	95 (0.93)
Subtotal Valid Responses	199,794,135	100
Don't Know	108,051	
Refused	804,514	
Total	200,706,700	
D9a. How many other telephone lines are there?		
None	164,901,689	82 (1.22)
One	27,896,845	14 (1.11)
Two	5,893,122	3 (0.53)
Three	1,066,819	1 (0.17)
Four or More	291,763	0 (0.07)
Subtotal Valid Responses	200,050,239	100
Don't Know	108,051	
Refused	548,410	
Total	200,706,700	

Marginal Frequency Distributions with Percentages and Standard Errors (Continued)

Questionnaire Item	Count	Percentage (Standard Error)
D9b. What is the primary use of this (these) phone line(s)?		
Household Use Only	26,344,840	75 (3.05)
Business and Home Use	6,614,996	19 (2.88)
Business Use Only	2,188,714	6 (1.29)
Subtotal Valid Responses	35,148,550	100
Appropriate Skip	165,558,150	
Total	200,706,700	
D12. How many people 18 years or older live in your household?		
One	30,763,043	15 (1.01)
Two	118,094,835	59 (1.87)
Three	37,560,684	19 (1.67)
Four	9,350,896	5 (1.01)
Five or More	4,590,533	2 (0.83)
Subtotal Valid Responses	200,359,991	100
Average (Arithmetic Mean)		2.2 (0.04) ^a
Don't Know	108,051	
Refused	238,658	
Total	200,706,700	
D8RACE.		
Non-Hispanic White	160,866,627	85 (1.44)
Non-Hispanic Black	19,816,432	10 (1.30)
Non-Hispanic Indian	3,709,273	2 (0.50)
Non-Hispanic Asian	4,114,924	2 (0.49)
Non-Hispanic Pacific Island	866,453	0 (0.23)
Subtotal Valid Responses	189,373,709	100
Total	189,373,709	

^a The values presented are the mean and its associated standard error, rather than the percent that is presented in the majority of the cells.