

FREQUENCY TABLES

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
a. Local public bus, subway or commuter rail		
YES	31,727,521	15 (9 , 22)
NO	175,227,788	85 (78 , 91)
Subtotal Valid Responses	206,955,308	100
Don't Know	510,997	
Total	207,466,305	
A1a. How many times?		
a. Local public bus, subway or commuter rail		
1-2 times	11,424,261	36 (26 , 46)
3-5 times	6,875,723	22 (18 , 25)
6-10 times	2,524,412	8 (4 , 11)
more than 10 times	10,903,124	34 (21 , 48)
Subtotal Valid Responses	31,727,521	100
Appropriate Skip	175,738,784	
Total	207,466,305	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
b. Drive alone in a private vehicle (such as a car, sport utility vehicle, pickup truck, van or motorcycle)		
YES	183,840,827	89 (86 , 91)
NO	23,625,478	11 (9 , 14)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
A1a. How many times?		
b. Drive alone in a private vehicle (such as a car, sport utility vehicle, pickup truck, van or motorcycle)		
1-2 times	8,212,154	4 (3 , 6)
3-5 times	9,350,940	5 (3 , 7)
6-10 times	9,228,685	5 (3 , 7)
more than 10 times	157,049,048	85 (82 , 89)
Subtotal Valid Responses	183,840,827	100
Appropriate Skip	23,625,478	
Total	207,466,305	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
c. Travel with others in a private vehicle, carpool or vanpool		
YES	107,160,005	52 (47 , 57)
NO	100,306,300	48 (43 , 53)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
A1a. How many times?		
c. Travel with others in a private vehicle, carpool or vanpool		
1-2 times	12,292,649	11 (8 , 15)
3-5 times	23,359,221	22 (18 , 26)
6-10 times	20,372,157	19 (15 , 23)
more than 10 times	51,135,978	48 (42 , 54)
Subtotal Valid Responses	107,160,005	100
Appropriate Skip	100,306,300	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
d. City to city bus (e.g., Greyhound or Charter)		
YES	8,953,525	4 (2 , 6)
NO	198,512,780	96 (94 , 98)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
A1a. How many times?		
d. City to city bus (e.g., Greyhound or Charter)		
1-2 times	6,255,845	70 (48 , 91)
3-5 times	1,775,319	20 (5 , 35)
6-10 times	316,260	4 (0 , 9)
more than 10 times	606,101	7 (0 , 16)
Subtotal Valid Responses	8,953,525	100
Appropriate Skip	198,512,780	
Total	207,466,305	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
e. City to city train (e.g., AMTRAK)		
YES	5,879,047	3 (1 , 4)
NO	201,587,258	97 (96 , 99)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
A1a. How many times?		
e. City to city train (e.g., AMTRAK)		
1-2 times	4,174,318	71 (45 , 97)
3-5 times	1,132,158	19 (0 , 41)
more than 10 times	572,571	10 (1 , 18)
Subtotal Valid Responses	5,879,047	100
Appropriate Skip	201,587,258	
Total	207,466,305	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
f. Taxi, limousine, or shuttle service		
YES	31,264,825	15 (10 , 20)
NO	176,201,480	85 (80 , 90)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
A1a. How many times?		
f. Taxi, limousine, or shuttle service		
1-2 times	21,143,952	68 (57 , 78)
3-5 times	4,541,276	15 (8 , 21)
6-10 times	3,157,621	10 (5 , 15)
more than 10 times	2,421,975	8 (5 , 11)
Subtotal Valid Responses	31,264,825	100
Appropriate Skip	176,201,480	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
g. Commercial or private airplane		
YES	34,264,986	17 (11 , 22)
NO	173,201,319	83 (78 , 89)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
A1a. How many times?		
g. Commercial or private airplane		
1-2 times	24,382,560	71 (64 , 79)
3-5 times	6,497,399	19 (15 , 23)
6-10 times	1,657,058	5 (1 , 8)
more than 10 times	1,727,969	5 (2 , 8)
Subtotal Valid Responses	34,264,986	100
Appropriate Skip	173,201,319	
Total	207,466,305	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
h. Commercial boat, ship, or ferry		
YES	9,907,670	5 (3 , 6)
NO	197,558,635	95 (94 , 97)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
A1a. How many times?		
h. Commercial boat, ship, or ferry		
1-2 times	7,841,540	79 (67 , 91)
3-5 times	1,576,369	16 (7 , 25)
more than 10 times	489,761	5 (1 , 9)
Subtotal Valid Responses	9,907,670	100
Appropriate Skip	197,558,635	
Total	207,466,305	
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
i. Privately owned or rented recreational boat		
YES	22,571,197	11 (9 , 12)
NO	184,895,108	89 (88 , 91)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
A1a. How many times?		
i. Privately owned or rented recreational boat		
1-2 times	13,440,202	60 (54 , 65)
3-5 times	6,971,128	31 (28 , 33)
6-10 times	604,360	3 (0 , 5)
more than 10 times	1,555,507	7 (4 , 10)
Subtotal Valid Responses	22,571,197	100
Appropriate Skip	184,895,108	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
A1. During the past 30 days, have you used any of the following types of transportation for either personal or business travel?		
j. Bicycle		
YES	45,117,449	22 (20 , 24)
NO	162,348,856	78 (76 , 80)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
A1a. How many times?		
j. Bicycle		
1-2 times	13,418,000	30 (22 , 38)
3-5 times	12,223,875	27 (23 , 32)
6-10 times	6,528,275	14 (6 , 23)
more than 10 times	12,947,300	29 (22 , 36)
Subtotal Valid Responses	45,117,449	100
Appropriate Skip	162,348,856	
Total	207,466,305	
M1. In thinking about all your travel in the past 12 months, has your use of public transportation or car pooling increased, decreased, or stayed about the same as compared to five years ago?		
INCREASED	51,632,355	25 (22 , 28)
DECREASED	29,450,406	14 (12 , 16)
STAYED ABOUT THE SAME	105,242,984	51 (48 , 53)
DON T USE PUBLIC TRANSPORTATION OR CAR POOL	20,324,173	10 (7 , 13)
Subtotal Valid Responses	206,649,918	100
Don't Know	816,387	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
C1. Think about the last time you traveled in a private vehicle. On that occasion did you...		
Fasten your seatbelt	182,465,161	88 (86 , 90)
Leave your seatbelt unfastened	21,151,259	10 (9 , 11)
DON T REMEMBER IF YOU FASTENED YOUR SEATBELT	1,167,114	1 (0 , 1)
NEVER RODE IN A PRIVATE VEHICLE	1,756,589	1 (0 , 1)
Subtotal Valid Responses	206,540,122	100
Don't Know	926,183	
Total	207,466,305	
C1a. On this trip, were you riding in the front or back seat of the vehicle?		
FRONT SEAT	172,461,522	95 (93 , 96)
BACK SEAT	10,003,638	5 (4 , 7)
Subtotal Valid Responses	182,465,161	100
Appropriate Skip	25,001,144	
Total	207,466,305	
A2. Have you been involved in any accidents during the past 3 months?		
YES	10,757,540	5 (4 , 7)
NO	196,708,765	95 (93 , 96)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
A2a. How many?		
1	10,319,006	96 (92 , 100)
2	438,535	4 (0 , 8)
Subtotal Valid Responses	10,757,540	100
Average (Arithmetic Mean)		1.0 (1.0 , 1.1) ^a
Appropriate Skip	196,708,765	
Total	207,466,305	

^a The values presented are the mean and its associated approximate 95% confidence interval, rather than the percent that is presented in the majority of the cells.

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
A2b. In how many of these accidents were you injured?		
0	9,166,089	85 (72 , 99)
1	1,591,451	15 (1 , 28)
Subtotal Valid Responses	10,757,540	100
Average (Arithmetic Mean)		0.1 (0.0 , 0.3) ^a
Appropriate Skip	196,708,765	
Total	207,466,305	
A2c. In the most recent accident, did you require medical treatment from a hospital, clinic, or physician?		
YES	1,264,575	79 (50 , 100)
NO	326,876	21 (0 , 50)
Subtotal Valid Responses	1,591,451	100
Appropriate Skip	205,874,854	
Total	207,466,305	
A2d. And what would you estimate as the total cost paid to the hospital, clinic, or physician for the treatment of your injuries?		
\$0 to \$999	152,214	12 (0 , 34)
\$1,000 to \$1,999	206,110	16 (0 , 57)
\$2,000 to \$4,999	737,687	58 (0 , 100)
\$5,000 to \$9,999	107,331	8 (0 , 27)
\$10,000 or more	61,233	5 (0 , 14)
Subtotal Valid Responses	1,264,575	100
Average (Arithmetic Mean)		2858.7 (1340.2 , 4377.2) ^a
Appropriate Skip	206,201,730	
Total	207,466,305	

^a The values presented are the mean and its associated approximate 95% confidence interval, rather than the percent that is presented in the majority of the cells.

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
A2e. In your most recent accident was damage done to your personal vehicle?		
YES	7,509,029	70 (43 , 97)
NO	3,248,512	30 (3 , 57)
Subtotal Valid Responses	10,757,540	100
Appropriate Skip	196,708,765	
Total	207,466,305	
A2f. And what would you estimate as the total cost of repair to your personal vehicle?		
\$0 to \$999	2,510,255	33 (23 , 44)
\$1,000 to \$1,999	736,467	10 (0 , 25)
\$2,000 to \$4,999	885,126	12 (1 , 22)
\$5,000 to \$9,999	1,995,300	27 (0 , 55)
\$10,000 or more	1,381,880	18 (4 , 33)
Subtotal Valid Responses	7,509,029	100
Average (Arithmetic Mean)		3924.5 (2510.9 , 5338.1) ^a
Appropriate Skip	199,957,276	
Total	207,466,305	
A3. How many times in the past 30 days have you purchased an item over the phone or Internet that required delivery?		
0	138,553,091	67 (64 , 69)
1	24,636,428	12 (10 , 13)
2	19,011,934	9 (7 , 11)
3	8,592,880	4 (3 , 5)
4	3,383,938	2 (0 , 3)
5 or more	13,288,034	6 (5 , 8)
Subtotal Valid Responses	207,466,305	100
Average (Arithmetic Mean)		1.2 (0.9 , 1.4) ^a
Total	207,466,305	

a The values presented are the mean and its associated approximate 95% confidence interval, rather than the percent that is presented in the majority of the cells.

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
A4. In thinking about the most recent item you purchased that required delivery, how long did you expect delivery of that item to take (days)?		
1 day	2,352,585	3 (1 , 6)
2 days	4,708,413	7 (4 , 10)
3 to 5 days	20,194,159	30 (28 , 31)
6 to 10 days	20,139,743	29 (24 , 35)
11 or more days	20,967,463	31 (25 , 36)
Subtotal Valid Responses	68,362,363	100
Average (Arithmetic Mean)		11.5 (10.6 , 12.4) ^a
Appropriate Skip	139,103,942	
Total	207,466,305	
A5. How long did the delivery of the item actually take (days)?		
1 day	2,374,140	4 (2 , 5)
2 days	7,640,399	12 (9 , 16)
3 to 5 days	24,709,302	40 (36 , 45)
6 to 10 days	13,286,128	22 (15 , 28)
11 or more days	13,246,599	22 (13 , 30)
Subtotal Valid Responses	61,256,567	100
Average (Arithmetic Mean)		8.6 (6.9 , 10.3) ^a
Not Received Yet	6,869,312	
Appropriate Skip	139,340,426	
Total	207,466,305	

^a The values presented are the mean and its associated approximate 95% confidence interval, rather than the percent that is presented in the majority of the cells.

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B1. Please rate your level of concern with the following transportation issues on a scale of 1 to 5 with 1 being of No Concern and 5 being of Great Concern to you. Please consider your experience using all means of transportation.		
a. Accidents		
Concern Level 1	23,716,103	11 (11 , 12)
Concern Level 2	13,321,346	6 (5 , 8)
Concern Level 3	26,742,030	13 (11 , 15)
Concern Level 4	20,945,508	10 (9 , 11)
Concern Level 5	122,741,318	59 (56 , 62)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B1. Please rate your level of concern with the following transportation issues on a scale of 1 to 5 with 1 being of No Concern and 5 being of Great Concern to you. Please consider your experience using all means of transportation.		
b. The availability of transportation safety information		
Concern Level 1	45,764,691	22 (18 , 26)
Concern Level 2	27,799,943	13 (12 , 15)
Concern Level 3	46,033,774	22 (18 , 26)
Concern Level 4	25,065,473	12 (10 , 14)
Concern Level 5	61,703,509	30 (27 , 33)
Subtotal Valid Responses	206,367,391	100
Don't Know	1,098,914	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B1. Please rate your level of concern with the following transportation issues on a scale of 1 to 5 with 1 being of No Concern and 5 being of Great Concern to you. Please consider your experience using all means of transportation.		
c. Delays when traveling		
Concern Level 1	31,225,964	15 (10 , 20)
Concern Level 2	16,701,994	8 (6 , 10)
Concern Level 3	44,071,181	21 (18 , 25)
Concern Level 4	35,473,996	17 (15 , 20)
Concern Level 5	78,023,015	38 (32 , 43)
Subtotal Valid Responses	205,496,150	100
Don't Know	1,970,155	
Total	207,466,305	
B1. Please rate your level of concern with the following transportation issues on a scale of 1 to 5 with 1 being of No Concern and 5 being of Great Concern to you. Please consider your experience using all means of transportation.		
d. Ease of use of the transportation system		
Concern Level 1	44,763,307	22 (18 , 26)
Concern Level 2	16,623,085	8 (6 , 10)
Concern Level 3	36,556,224	18 (15 , 21)
Concern Level 4	40,229,416	20 (17 , 23)
Concern Level 5	64,090,590	32 (29 , 35)
Subtotal Valid Responses	202,262,622	100
Don't Know	4,764,738	
Refused	438,945	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B1. Please rate your level of concern with the following transportation issues on a scale of 1 to 5 with 1 being of No Concern and 5 being of Great Concern to you. Please consider your experience using all means of transportation.		
e. Air pollution from transportation sources		
Concern Level 1	28,439,391	14 (10 , 18)
Concern Level 2	16,699,125	8 (5 , 11)
Concern Level 3	39,391,837	19 (18 , 21)
Concern Level 4	38,284,790	19 (17 , 20)
Concern Level 5	83,108,160	40 (36 , 45)
Subtotal Valid Responses	205,923,301	100
Don't Know	1,543,004	
Total	207,466,305	
B1. Please rate your level of concern with the following transportation issues on a scale of 1 to 5 with 1 being of No Concern and 5 being of Great Concern to you. Please consider your experience using all means of transportation.		
f. Noise from transportation sources		
Concern Level 1	48,648,622	24 (20 , 27)
Concern Level 2	26,914,827	13 (11 , 15)
Concern Level 3	44,131,979	21 (19 , 24)
Concern Level 4	27,732,367	13 (13 , 14)
Concern Level 5	58,851,880	29 (26 , 32)
Subtotal Valid Responses	206,279,675	100
Don't Know	1,186,630	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B1. Please rate your level of concern with the following transportation issues on a scale of 1 to 5 with 1 being of No Concern and 5 being of Great Concern to you. Please consider your experience using all means of transportation.		
g. Your personal costs of transportation		
Concern Level 1	20,093,167	10 (6 , 13)
Concern Level 2	12,374,144	6 (4 , 8)
Concern Level 3	33,613,461	16 (15 , 18)
Concern Level 4	36,942,425	18 (16 , 20)
Concern Level 5	103,688,630	50 (45 , 55)
Subtotal Valid Responses	206,711,828	100
Don't Know	669,164	
Refused	85,313	
Total	207,466,305	
B1. Please rate your level of concern with the following transportation issues on a scale of 1 to 5 with 1 being of No Concern and 5 being of Great Concern to you. Please consider your experience using all means of transportation.		
h. Acts of terrorism affecting the transportation system		
Concern Level 1	53,176,938	26 (23 , 28)
Concern Level 2	22,871,287	11 (10 , 13)
Concern Level 3	30,854,819	15 (12 , 18)
Concern Level 4	21,498,393	10 (9 , 12)
Concern Level 5	77,971,285	38 (36 , 39)
Subtotal Valid Responses	206,372,721	100
Don't Know	1,093,584	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B1. Please rate your level of concern with the following transportation issues on a scale of 1 to 5 with 1 being of No Concern and 5 being of Great Concern to you. Please consider your experience using all means of transportation.		
i. Transportation related crime		
Concern Level 1	33,650,087	16 (12 , 21)
Concern Level 2	23,335,037	11 (9 , 13)
Concern Level 3	37,952,243	18 (16 , 21)
Concern Level 4	28,184,354	14 (11 , 16)
Concern Level 5	83,639,890	40 (37 , 43)
Subtotal Valid Responses	206,761,610	100
Don't Know	704,695	
Total	207,466,305	
B1. Please rate your level of concern with the following transportation issues on a scale of 1 to 5 with 1 being of No Concern and 5 being of Great Concern to you. Please consider your experience using all means of transportation.		
j. The accessibility of transportation services for people with disabilities		
Concern Level 1	21,261,748	10 (8 , 12)
Concern Level 2	17,265,841	8 (7 , 10)
Concern Level 3	39,831,944	19 (17 , 22)
Concern Level 4	36,229,821	18 (15 , 20)
Concern Level 5	91,484,279	44 (41 , 47)
Subtotal Valid Responses	206,073,634	100
Don't Know	1,392,671	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B2. Please rate your level of satisfaction with the following transportation issues on a scale of 1 to 5, where 1 is Very Dissatisfied and 5 is Very Satisfied. Please consider your experience using all means of transportation.		
a. Your level of safety from accidents		
Satisfaction Level 1	16,730,185	8 (6 , 10)
Satisfaction Level 2	12,431,174	6 (4 , 8)
Satisfaction Level 3	53,221,411	26 (24 , 27)
Satisfaction Level 4	45,172,466	22 (20 , 24)
Satisfaction Level 5	78,599,586	38 (36 , 41)
Subtotal Valid Responses	206,154,822	100
Don't Know	1,226,169	
Refused	85,313	
Total	207,466,305	
B2. Please rate your level of satisfaction with the following transportation issues on a scale of 1 to 5, where 1 is Very Dissatisfied and 5 is Very Satisfied. Please consider your experience using all means of transportation.		
b. The availability of transportation safety information		
Satisfaction Level 1	22,529,849	11 (10 , 12)
Satisfaction Level 2	20,970,041	10 (9 , 12)
Satisfaction Level 3	69,128,595	34 (31 , 37)
Satisfaction Level 4	38,305,818	19 (16 , 22)
Satisfaction Level 5	52,362,010	26 (23 , 28)
Subtotal Valid Responses	203,296,313	100
Don't Know	3,816,361	
Refused	353,632	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B2. Please rate your level of satisfaction with the following transportation issues on a scale of 1 to 5, where 1 is Very Dissatisfied and 5 is Very Satisfied. Please consider your experience using all means of transportation.		
c. Your ability to travel from one place to another with minimal delay		
Satisfaction Level 1	27,239,765	13 (11 , 16)
Satisfaction Level 2	21,375,797	10 (9 , 12)
Satisfaction Level 3	47,197,714	23 (20 , 26)
Satisfaction Level 4	46,114,244	22 (21 , 24)
Satisfaction Level 5	64,736,198	31 (27 , 35)
Subtotal Valid Responses	206,663,719	100
Don't Know	802,586	
Total	207,466,305	
B2. Please rate your level of satisfaction with the following transportation issues on a scale of 1 to 5, where 1 is Very Dissatisfied and 5 is Very Satisfied. Please consider your experience using all means of transportation.		
d. Ease of use of the transportation system		
Satisfaction Level 1	25,251,235	12 (11 , 13)
Satisfaction Level 2	19,714,431	10 (7 , 12)
Satisfaction Level 3	55,721,896	27 (25 , 30)
Satisfaction Level 4	45,926,228	23 (20 , 25)
Satisfaction Level 5	56,128,729	28 (26 , 29)
Subtotal Valid Responses	202,742,518	100
Don't Know	4,043,335	
Refused	680,452	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B2. Please rate your level of satisfaction with the following transportation issues on a scale of 1 to 5, where 1 is Very Dissatisfied and 5 is Very Satisfied. Please consider your experience using all means of transportation.		
e. The level of air pollution from transportation sources		
Satisfaction Level 1	32,897,553	16 (15 , 17)
Satisfaction Level 2	32,907,073	16 (13 , 19)
Satisfaction Level 3	66,123,383	32 (28 , 37)
Satisfaction Level 4	34,071,789	17 (15 , 18)
Satisfaction Level 5	39,418,314	19 (17 , 22)
Subtotal Valid Responses	205,418,112	100
Don't Know	2,048,193	
Total	207,466,305	
B2. Please rate your level of satisfaction with the following transportation issues on a scale of 1 to 5, where 1 is Very Dissatisfied and 5 is Very Satisfied. Please consider your experience using all means of transportation.		
f. The level of noise from transportation sources		
Satisfaction Level 1	34,595,896	17 (13 , 20)
Satisfaction Level 2	27,703,596	13 (12 , 15)
Satisfaction Level 3	70,644,461	34 (30 , 39)
Satisfaction Level 4	35,671,755	17 (15 , 19)
Satisfaction Level 5	37,359,839	18 (16 , 21)
Subtotal Valid Responses	205,975,546	100
Don't Know	1,249,253	
Refused	241,506	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B2. Please rate your level of satisfaction with the following transportation issues on a scale of 1 to 5, where 1 is Very Dissatisfied and 5 is Very Satisfied. Please consider your experience using all means of transportation.		
g. How much you spend on transportation		
Satisfaction Level 1	47,619,362	23 (21 , 25)
Satisfaction Level 2	25,315,716	12 (11 , 13)
Satisfaction Level 3	53,815,242	26 (24 , 29)
Satisfaction Level 4	32,614,877	16 (14 , 17)
Satisfaction Level 5	46,349,027	23 (21 , 24)
Subtotal Valid Responses	205,714,223	100
Don't Know	1,580,963	
Refused	171,119	
Total	207,466,305	
B2. Please rate your level of satisfaction with the following transportation issues on a scale of 1 to 5, where 1 is Very Dissatisfied and 5 is Very Satisfied. Please consider your experience using all means of transportation.		
h. How secure the transportation system is from acts of terrorism		
Satisfaction Level 1	26,351,960	13 (12 , 14)
Satisfaction Level 2	20,271,671	10 (7 , 13)
Satisfaction Level 3	51,908,535	26 (22 , 30)
Satisfaction Level 4	50,681,611	25 (24 , 26)
Satisfaction Level 5	51,811,749	26 (24 , 27)
Subtotal Valid Responses	201,025,526	100
Don't Know	6,199,272	
Refused	241,506	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B2. Please rate your level of satisfaction with the following transportation issues on a scale of 1 to 5, where 1 is Very Dissatisfied and 5 is Very Satisfied. Please consider your experience using all means of transportation.		
i. How safe you feel from crime when traveling		
Satisfaction Level 1	16,508,551	8 (7 , 9)
Satisfaction Level 2	22,735,374	11 (10 , 12)
Satisfaction Level 3	58,742,022	28 (26 , 31)
Satisfaction Level 4	57,826,571	28 (23 , 32)
Satisfaction Level 5	51,058,598	25 (23 , 26)
Subtotal Valid Responses	206,871,116	100
Don't Know	595,189	
Total	207,466,305	
B2. Please rate your level of satisfaction with the following transportation issues on a scale of 1 to 5, where 1 is Very Dissatisfied and 5 is Very Satisfied. Please consider your experience using all means of transportation.		
j. The accessibility of transportation services for people with disabilities		
Satisfaction Level 1	20,399,622	10 (9 , 11)
Satisfaction Level 2	22,055,944	11 (9 , 13)
Satisfaction Level 3	66,512,879	33 (29 , 38)
Satisfaction Level 4	46,191,063	23 (20 , 26)
Satisfaction Level 5	45,284,028	23 (20 , 25)
Subtotal Valid Responses	200,443,537	100
Don't Know	6,539,418	
Refused	483,350	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B3. Do you currently have a disability or health problem that makes it difficult for you to travel outside the home?		
YES	21,145,430	10 (8 , 12)
NO	186,011,560	90 (88 , 92)
Subtotal Valid Responses	207,156,991	100
Refused	309,314	
Total	207,466,305	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem:		
By car as a driver		
YES	9,579,392	5 (3 , 6)
NO	197,886,913	95 (94 , 97)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem:		
By car as a passenger		
YES	5,685,297	3 (2 , 3)
NO	201,781,008	97 (97 , 98)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem:		
By public transportation		
YES	9,418,204	5 (3 , 6)
NO	198,048,101	95 (94 , 97)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem:		
By bicycle		
YES	8,813,981	4 (3 , 5)
NO	198,652,324	96 (95 , 97)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem:		
As a pedestrian		
YES	7,941,882	4 (2 , 5)
NO	199,524,423	96 (95 , 98)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem:		
By airplane		
YES	7,270,705	4 (2 , 5)
NO	200,195,600	96 (95 , 98)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem:		
Other than listed		
YES	3,498,891	2 (1 , 3)
NO	203,967,414	98 (97 , 99)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem:		
Appropriate Skip		
YES	186,320,875	90 (88 , 92)
NO	21,145,430	10 (8 , 12)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem:		
Refuse		
NO	207,466,305	100 (100 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M2. Please indicate if you have difficulties traveling by any of the following means because of your disability or health problem:		
Don't Know		
YES	162,575	0 (0 , 0)
NO	207,303,730	100 (100 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
C2. For the following means of travel, rank the level of your own safety from accidents on a scale of 1 to 5, where 1 indicates you feel Very Unsafe and 5 indicates you feel Very Safe.		
a. Driving or riding on the nation's highways		
Safety Level 1	16,724,278	8 (7 , 10)
Safety Level 2	21,360,492	10 (7 , 13)
Safety Level 3	76,530,546	37 (34 , 40)
Safety Level 4	48,434,659	23 (21 , 26)
Safety Level 5	43,596,881	21 (18 , 24)
Subtotal Valid Responses	206,646,855	100
Don't Know	819,450	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
C2. For the following means of travel, rank the level of your own safety from accidents on a scale of 1 to 5, where 1 indicates you feel Very Unsafe and 5 indicates you feel Very Safe.		
b. Traveling on a city to city train		
Safety Level 1	23,277,070	14 (11 , 18)
Safety Level 2	13,530,834	8 (6 , 11)
Safety Level 3	45,105,053	28 (26 , 30)
Safety Level 4	39,955,291	25 (21 , 29)
Safety Level 5	39,729,955	25 (21 , 28)
Subtotal Valid Responses	161,598,203	100
Don't Know	44,682,557	
Refused	1,185,545	
Total	207,466,305	
C2. For the following means of travel, rank the level of your own safety from accidents on a scale of 1 to 5, where 1 indicates you feel Very Unsafe and 5 indicates you feel Very Safe.		
c. Traveling on a commuter train or subway		
Safety Level 1	24,834,670	15 (11 , 19)
Safety Level 2	21,490,806	13 (10 , 17)
Safety Level 3	55,736,331	34 (30 , 38)
Safety Level 4	30,885,272	19 (16 , 21)
Safety Level 5	30,418,462	19 (16 , 21)
Subtotal Valid Responses	163,365,541	100
Don't Know	43,324,582	
Refused	776,181	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
C2. For the following means of travel, rank the level of your own safety from accidents on a scale of 1 to 5, where 1 indicates you feel Very Unsafe and 5 indicates you feel Very Safe.		
d. Flying on a commercial airplane		
Safety Level 1	25,519,195	13 (9 , 17)
Safety Level 2	16,867,767	9 (7 , 10)
Safety Level 3	45,861,185	23 (20 , 26)
Safety Level 4	52,298,646	27 (25 , 28)
Safety Level 5	56,002,502	28 (23 , 34)
Subtotal Valid Responses	196,549,295	100
Don't Know	10,917,010	
Total	207,466,305	
C2. For the following means of travel, rank the level of your own safety from accidents on a scale of 1 to 5, where 1 indicates you feel Very Unsafe and 5 indicates you feel Very Safe.		
e. Riding on a city to city or charter bus		
Safety Level 1	16,218,654	9 (7 , 12)
Safety Level 2	12,835,991	7 (6 , 8)
Safety Level 3	58,519,378	33 (32 , 33)
Safety Level 4	46,149,538	26 (22 , 30)
Safety Level 5	46,115,213	26 (24 , 27)
Subtotal Valid Responses	179,838,774	100
Don't Know	26,329,834	
Refused	1,297,697	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
C2. For the following means of travel, rank the level of your own safety from accidents on a scale of 1 to 5, where 1 indicates you feel Very Unsafe and 5 indicates you feel Very Safe.		
f. Riding on a local bus or paratransit vehicle		
Safety Level 1	14,334,279	8 (5 , 10)
Safety Level 2	14,152,192	8 (6 , 9)
Safety Level 3	57,637,922	32 (28 , 35)
Safety Level 4	50,518,324	28 (23 , 32)
Safety Level 5	45,766,842	25 (23 , 27)
Subtotal Valid Responses	182,409,559	100
Don't Know	23,841,619	
Refused	1,215,127	
Total	207,466,305	
C2. For the following means of travel, rank the level of your own safety from accidents on a scale of 1 to 5, where 1 indicates you feel Very Unsafe and 5 indicates you feel Very Safe.		
g. Traveling on a privately owned or rented recreational boat		
Safety Level 1	20,608,643	11 (8 , 14)
Safety Level 2	15,382,947	8 (7 , 10)
Safety Level 3	56,353,728	31 (27 , 34)
Safety Level 4	43,070,870	23 (21 , 26)
Safety Level 5	48,009,219	26 (23 , 30)
Subtotal Valid Responses	183,425,407	100
Don't Know	23,516,341	
Refused	524,558	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
C2. For the following means of travel, rank the level of your own safety from accidents on a scale of 1 to 5, where 1 indicates you feel Very Unsafe and 5 indicates you feel Very Safe.		
h. Traveling on a commercial boat, ship, or ferry		
Safety Level 1	17,228,947	10 (6 , 14)
Safety Level 2	10,312,233	6 (5 , 7)
Safety Level 3	42,834,649	24 (20 , 27)
Safety Level 4	53,304,346	29 (25 , 34)
Safety Level 5	57,107,223	32 (30 , 33)
Subtotal Valid Responses	180,787,398	100
Don't Know	26,239,663	
Refused	439,244	
Total	207,466,305	
C2. For the following means of travel, rank the level of your own safety from accidents on a scale of 1 to 5, where 1 indicates you feel Very Unsafe and 5 indicates you feel Very Safe.		
i. Riding a bicycle in or near traffic		
Safety Level 1	58,833,279	30 (27 , 33)
Safety Level 2	54,271,659	28 (25 , 30)
Safety Level 3	45,948,958	24 (20 , 27)
Safety Level 4	16,215,251	8 (6 , 10)
Safety Level 5	19,642,166	10 (7 , 13)
Subtotal Valid Responses	194,911,313	100
Don't Know	11,885,586	
Refused	669,406	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
C2. For the following means of travel, rank the level of your own safety from accidents on a scale of 1 to 5, where 1 indicates you feel Very Unsafe and 5 indicates you feel Very Safe.		
j. As a pedestrian in or near traffic		
Safety Level 1	46,983,810	23 (21 , 25)
Safety Level 2	41,504,809	20 (17 , 24)
Safety Level 3	55,423,871	27 (25 , 29)
Safety Level 4	33,352,980	16 (15 , 17)
Safety Level 5	28,228,755	14 (9 , 18)
Subtotal Valid Responses	205,494,224	100
Don't Know	1,972,081	
Total	207,466,305	
M3. Please tell me if you disagree, agree or feel neutral about the following statements:		
a. Most truck drivers on the highways drive safely		
DISAGREE	65,820,793	32 (29 , 34)
NEUTRAL	29,682,994	14 (13 , 16)
AGREE	111,338,967	54 (50 , 57)
Subtotal Valid Responses	206,842,754	100
Don't Know	460,151	
Refused	163,400	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M3. Please tell me if you disagree, agree or feel neutral about the following statements:		
b. I feel very concerned about my safety when traveling in an automobile near large trucks		
DISAGREE	61,053,293	29 (27 , 32)
NEUTRAL	34,393,252	17 (13 , 20)
AGREE	111,819,035	54 (52 , 56)
Subtotal Valid Responses	207,265,580	100
Don't Know	200,725	
Total	207,466,305	
M3. Please tell me if you disagree, agree or feel neutral about the following statements:		
c. When I am driving, I make a special effort to avoid driving near large trucks		
DISAGREE	68,472,545	33 (30 , 37)
NEUTRAL	27,003,333	13 (12 , 14)
AGREE	110,044,099	54 (50 , 57)
Subtotal Valid Responses	205,519,978	100
Don't Know	1,580,006	
Refused	366,321	
Total	207,466,305	
C3. What is your greatest safety concern when traveling?		
ACCIDENTS/CRASHES	60,792,196	30 (25 , 34)
DRUNK DRIVERS	17,267,907	8 (6 , 11)
CRIME	1,946,840	1 (0 , 2)
ROAD RAGE/AGGRESSIVE DRIVING	30,116,132	15 (12 , 17)
OTHER	95,593,644	46 (44 , 49)
Subtotal Valid Responses	205,716,719	100
Don't Know	1,749,586	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
C4. We are interested in knowing if you find the safety programs of the U.S. Department of Transportation and its agencies valuable. Using a scale of 1 to 5, where 1 indicates Not at all Valuable and 5 indicates Very Valuable, please indicate your opinion of each of the following safety programs and services.		
a. Ensuring the safe take-off and landing of aircraft through the air traffic control system.		
Valuable Level 1	9,375,912	5 (3 , 6)
Valuable Level 2	7,423,534	4 (3 , 5)
Valuable Level 3	19,310,440	9 (8 , 11)
Valuable Level 4	23,715,236	12 (10 , 13)
Valuable Level 5	144,310,168	71 (69 , 73)
Subtotal Valid Responses	204,135,290	100
Don't Know	3,110,100	
Refused	220,915	
Total	207,466,305	
C4. We are interested in knowing if you find the safety programs of the U.S. Department of Transportation and its agencies valuable. Using a scale of 1 to 5, where 1 indicates Not at all Valuable and 5 indicates Very Valuable, please indicate your opinion of each of the following safety programs and services.		
b. Search and rescue operations to ensure the safety of boaters and mariners in distress.		
Valuable Level 1	5,901,427	3 (2 , 4)
Valuable Level 2	4,402,648	2 (1 , 3)
Valuable Level 3	22,115,721	11 (10 , 12)
Valuable Level 4	29,987,256	15 (12 , 17)
Valuable Level 5	140,586,598	69 (65 , 74)
Subtotal Valid Responses	202,993,651	100
Don't Know	4,251,740	
Refused	220,915	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B4. In the past year, have you requested a product or service from		
National Highway Traffic Safety Administration (NHTSA)		
YES	5,354,217	3 (1 , 4)
NO	202,112,088	97 (96 , 99)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B4. In the past year, have you requested a product or service from		
U.S. Coast Guard (USCG)		
YES	4,520,473	2 (1 , 3)
NO	202,945,832	98 (97 , 99)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B4. In the past year, have you requested a product or service from		
Federal Aviation Administration (FAA)		
YES	2,753,700	1 (1 , 2)
NO	204,712,605	99 (98 , 99)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B4. In the past year, have you requested a product or service from		
Maritime Administration (MARAD)		
YES	1,313,734	1 (0 , 1)
NO	206,152,571	99 (99 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B4. In the past year, have you requested a product or service from		
Federal Highway Administration (FHWA)		
YES	1,470,380	1 (0 , 1)
NO	205,995,925	99 (99 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B4. In the past year, have you requested a product or service from		
Federal Railroad Administration (FRA)		
YES	845,801	0 (0 , 1)
NO	206,620,504	100 (99 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B4. In the past year, have you requested a product or service from		
Federal Transit Administration (FTA)		
YES	1,271,506	1 (0 , 1)
NO	206,194,799	99 (99 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B4. In the past year, have you requested a product or service from		
Federal Motor Carrier Safety Administration (FMCSA)		
YES	2,430,678	1 (0 , 2)
NO	205,035,627	99 (98 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B4. In the past year, have you requested a product or service from		
Research and Special Programs Administration (RSPA)		
YES	2,363,306	1 (1 , 2)
NO	205,102,999	99 (98 , 99)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B4. In the past year, have you requested a product or service from		
Bureau of Transportation Statistics (BTS)		
YES	4,708,109	2 (1 , 4)
NO	202,758,196	98 (96 , 99)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B4. In the past year, have you requested a product or service from		
St. Lawrence Seaway Development Corporation (SLSDC)		
YES	547,700	0 (0 , 1)
NO	206,918,605	100 (99 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B4. In the past year, have you requested a product or service from		
Office of the Secretary (OST)		
YES	2,639,847	1 (0 , 3)
NO	204,826,458	99 (97 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B4. In the past year, have you requested a product or service from		
Appropriate Skip		
YES	186,312,568	90 (87 , 92)
NO	21,153,737	10 (8 , 13)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B4. In the past year, have you requested a product or service from		
Refuse		
YES	2,192,092	1 (0 , 2)
NO	205,274,213	99 (98 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
B4. In the past year, have you requested a product or service from		
Don't Know		
YES	267,714	0 (0 , 0)
NO	207,198,591	100 (100 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B4a. Which agency did you contact most recently?		
National Highway Traffic Safety Administration	5,207,225	25 (15 , 35)
U.S. Coast Guard	4,149,406	20 (7 , 33)
Federal Aviation Administration	2,259,700	11 (5 , 16)
Maritime Administration	701,933	3 (1 , 6)
Federal Highway Administration	652,104	3 (1 , 5)
Federal Railroad Administration	761,741	4 (2 , 5)
Federal Transit Administration	639,746	3 (2 , 4)
Federal Motor Carrier Safety Administration	1,914,694	9 (2 , 17)
Research and Special Program Administration	718,854	3 (0 , 9)
Bureau of Transportation Statistics	2,468,463	12 (0 , 23)
Office of the Secretary	1,679,870	8 (2 , 13)
Subtotal Valid Responses	21,153,737	100
Appropriate Skip	186,312,568	
Total	207,466,305	
B5. In thinking about your most recent request, how did you contact the agency?		
TELEPHONE	10,090,478	48 (36 , 60)
INTERNET/WORLD WIDE WEB	3,503,541	17 (10 , 23)
(REGULAR) MAIL	2,011,065	10 (1 , 18)
IN PERSON	2,705,519	13 (1 , 25)
OTHER	2,712,350	13 (3 , 23)
Subtotal Valid Responses	21,022,952	100
Don't Know	130,785	
Appropriate Skip	186,312,568	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
B6. On a scale of 1 to 5, with 1 being Very Dissatisfied and 5 being Very Satisfied, please rate your overall satisfaction with the level of service you received.		
Satisfaction Level 1	2,481,708	12 (5 , 19)
Satisfaction Level 2	1,594,845	8 (0 , 16)
Satisfaction Level 3	3,060,181	15 (6 , 23)
Satisfaction Level 4	2,987,862	14 (13 , 16)
Satisfaction Level 5	10,518,144	51 (39 , 63)
Subtotal Valid Responses	20,642,740	100
Don't Know	510,997	
Appropriate Skip	186,312,568	
Total	207,466,305	
M4. In the past 8 weeks, have you seen or heard of any special effort by local police to reduce the incidence of drinking and driving in your community?		
YES	107,939,082	52 (47 , 57)
NO	99,441,910	48 (43 , 53)
Subtotal Valid Responses	207,380,992	100
Don't Know	85,313	
Total	207,466,305	
M5. In the past 8 weeks, have you seen or heard any public service messages that warn about the dangers of drinking and driving?		
YES	175,795,963	85 (83 , 87)
NO	31,131,061	15 (13 , 17)
Subtotal Valid Responses	206,927,023	100
Don't Know	539,282	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M6. The federal government has developed an indicator of vehicle performance in front and side crashes called the "star" rating. Have you used the star ratings in either the consideration of, or the purchase decision for, a new vehicle in the past year?		
YES	31,359,620	15 (13 , 17)
NO	175,555,825	85 (83 , 87)
Subtotal Valid Responses	206,915,445	100
Don't Know	241,546	
Refused	309,314	
Total	207,466,305	
M7. If a federal government rating were available regarding the likelihood of rollover for different motor vehicles, would you use such a rating in making any future vehicle purchase decisions?		
YES	163,329,742	79 (75 , 83)
NO	42,895,645	21 (17 , 25)
Subtotal Valid Responses	206,225,386	100
Don't Know	1,240,919	
Total	207,466,305	
M8. If a federal government rating were available regarding the braking performance of different motor vehicles, would you use such a rating in making any future vehicle purchase decisions?		
YES	171,070,904	83 (81 , 86)
NO	34,493,050	17 (14 , 19)
Subtotal Valid Responses	205,563,954	100
Don't Know	1,902,351	
Total	207,466,305	
M9. In addition to the existing star ratings developed for front and side crashes, if an overall safety rating were developed for motor vehicles would you use such a rating in making any future vehicle purchase decisions?		
YES	180,383,916	87 (85 , 90)
NO	25,799,105	13 (10 , 15)
Subtotal Valid Responses	206,183,021	100
Don't Know	1,283,284	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M10. What should a motorist do when approaching a railroad crossing that has no gates or lights?		
Proceed through the crossing	2,143,902	1 (0 , 2)
Approach the crossing, look to see if a train is approaching, and be prepared to stop	55,706,143	27 (22 , 31)
Stop and look for the train, then proceed if it is safe to do so	143,651,741	69 (65 , 74)
Slow down because of a bumpy crossing	5,298,871	3 (2 , 3)
Subtotal Valid Responses	206,800,657	100
Don't Know	665,648	
Total	207,466,305	
M11. When is it considered trespassing if you are on railroad tracks other than at a posted crossing?		
Never	27,870,587	14 (12 , 17)
Always	115,278,318	59 (54 , 64)
Only when "No Trespassing" signs are posted	52,252,652	27 (21 , 32)
Subtotal Valid Responses	195,401,557	100
Don't Know	11,890,713	
Refused	174,036	
Total	207,466,305	
M13. Have you received information regarding how to safely cross railroad crossings from any of the following sources?		
During driver safety class		
YES	74,524,708	36 (31 , 41)
NO	132,941,597	64 (59 , 69)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M13. Have you received information regarding how to safely cross railroad crossings from any of the following sources?		
In written materials received in the mail		
YES	9,703,334	5 (2 , 7)
NO	197,762,971	95 (93 , 98)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M13. Have you received information regarding how to safely cross railroad crossings from any of the following sources?		
Informally from family and friends		
YES	36,611,607	18 (15 , 20)
NO	170,854,698	82 (80 , 85)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M13. Have you received information regarding how to safely cross railroad crossings from any of the following sources?		
From public service announcements or safety campaigns (television, radio, or magazine ads)		
YES	73,796,151	36 (32 , 39)
NO	133,670,154	64 (61 , 68)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M13. Have you received information regarding how to safely cross railroad crossings from any of the following sources?		
Appropriate Skip		
YES	67,986,566	33 (30 , 36)
NO	139,479,739	67 (64 , 70)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M13. Have you received information regarding how to safely cross railroad crossings from any of the following sources?		
Refuse		
YES	987,023	0 (0 , 1)
NO	206,479,282	100 (99 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M13. Have you received information regarding how to safely cross railroad crossings from any of the following sources?		
Don't Know		
YES	1,921,126	1 (1 , 1)
NO	205,545,179	99 (99 , 99)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M14. Please tell me which of the following items are never allowed, allowed with some restrictions, or always allowed in carry-on or checked luggage on commercial airlines?		
a. Motor oil		
NEVER ALLOWED	142,320,523	76 (74 , 78)
ALLOWED WITH SOME RESTRICTIONS	29,371,260	16 (13 , 18)
ALWAYS ALLOWED	15,827,362	8 (6 , 10)
Subtotal Valid Responses	187,519,145	100
Don't Know	19,514,078	
Refused	433,082	
Total	207,466,305	
M14. Please tell me which of the following items are never allowed, allowed with some restrictions, or always allowed in carry-on or checked luggage on commercial airlines?		
b. Gas-powered stoves or tools		
NEVER ALLOWED	165,863,135	83 (80 , 87)
ALLOWED WITH SOME RESTRICTIONS	27,220,270	14 (10 , 17)
ALWAYS ALLOWED	6,499,883	3 (3 , 4)
Subtotal Valid Responses	199,583,289	100
Don't Know	7,803,567	
Refused	79,450	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M14. Please tell me which of the following items are never allowed, allowed with some restrictions, or always allowed in carry-on or checked luggage on commercial airlines?		
c. Pepper spray		
NEVER ALLOWED	122,031,321	63 (59 , 66)
ALLOWED WITH SOME RESTRICTIONS	46,947,859	24 (20 , 28)
ALWAYS ALLOWED	25,630,603	13 (10 , 16)
Subtotal Valid Responses	194,609,783	100
Don't Know	12,423,440	
Refused	433,082	
Total	207,466,305	
M14. Please tell me which of the following items are never allowed, allowed with some restrictions, or always allowed in carry-on or checked luggage on commercial airlines?		
d. Flares and fireworks		
NEVER ALLOWED	190,230,178	93 (92 , 95)
ALLOWED WITH SOME RESTRICTIONS	10,527,587	5 (4 , 7)
ALWAYS ALLOWED	3,232,753	2 (1 , 2)
Subtotal Valid Responses	203,990,518	100
Don't Know	3,396,337	
Refused	79,450	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M14. Please tell me which of the following items are never allowed, allowed with some restrictions, or always allowed in carry-on or checked luggage on commercial airlines?		
e. Loaded pistols		
NEVER ALLOWED	184,677,154	90 (88 , 91)
ALLOWED WITH SOME RESTRICTIONS	19,140,984	9 (8 , 11)
ALWAYS ALLOWED	2,331,600	1 (0 , 2)
Subtotal Valid Responses	206,149,738	100
Don't Know	1,237,117	
Refused	79,450	
Total	207,466,305	
M14. Please tell me which of the following items are never allowed, allowed with some restrictions, or always allowed in carry-on or checked luggage on commercial airlines?		
f. Batteries		
NEVER ALLOWED	52,431,063	27 (23 , 31)
ALLOWED WITH SOME RESTRICTIONS	63,681,332	33 (30 , 36)
ALWAYS ALLOWED	78,659,216	40 (35 , 46)
Subtotal Valid Responses	194,771,611	100
Don't Know	12,615,244	
Refused	79,450	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M14. Please tell me which of the following items are never allowed, allowed with some restrictions, or always allowed in carry-on or checked luggage on commercial airlines?		
g. Magnets		
NEVER ALLOWED	69,787,251	38 (35 , 41)
ALLOWED WITH SOME RESTRICTIONS	56,838,082	31 (28 , 33)
ALWAYS ALLOWED	58,077,313	31 (28 , 35)
Subtotal Valid Responses	184,702,646	100
Don't Know	22,610,958	
Refused	152,700	
Total	207,466,305	
M14. Please tell me which of the following items are never allowed, allowed with some restrictions, or always allowed in carry-on or checked luggage on commercial airlines?		
h. Aerosol hair spray		
NEVER ALLOWED	54,325,767	28 (22 , 33)
ALLOWED WITH SOME RESTRICTIONS	46,391,237	24 (18 , 29)
ALWAYS ALLOWED	96,270,632	49 (45 , 52)
Subtotal Valid Responses	196,987,636	100
Don't Know	10,399,219	
Refused	79,450	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M14. Please tell me which of the following items are never allowed, allowed with some restrictions, or always allowed in carry-on or checked luggage on commercial airlines?		
i. Personal use oxygen generators		
NEVER ALLOWED	30,893,280	16 (14 , 18)
ALLOWED WITH SOME RESTRICTIONS	97,523,833	51 (47 , 54)
ALWAYS ALLOWED	63,538,998	33 (29 , 37)
Subtotal Valid Responses	191,956,111	100
Don't Know	15,430,744	
Refused	79,450	
Total	207,466,305	
M14. Please tell me which of the following items are never allowed, allowed with some restrictions, or always allowed in carry-on or checked luggage on commercial airlines?		
j. Cigarette lighters		
NEVER ALLOWED	63,077,156	32 (27 , 36)
ALLOWED WITH SOME RESTRICTIONS	38,724,230	19 (15 , 24)
ALWAYS ALLOWED	97,854,113	49 (46 , 52)
Subtotal Valid Responses	199,655,499	100
Don't Know	7,731,356	
Refused	79,450	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M15. We would like to know what you think about possible threats to our transportation system, not including air travel. Please tell me whether you disagree, agree or feel neutral about the following statements:		
a. The US is vulnerable to terrorism that threatens the safety of its transportation system		
DISAGREE	30,005,829	15 (13 , 16)
NEUTRAL	41,830,661	20 (19 , 22)
AGREE	132,674,699	65 (63 , 67)
Subtotal Valid Responses	204,511,188	100
Don't Know	2,875,667	
Refused	79,450	
Total	207,466,305	
M15. We would like to know what you think about possible threats to our transportation system, not including air travel. Please tell me whether you disagree, agree or feel neutral about the following statements:		
b. To date I have not been concerned about terrorist acts threatening my own personal safety while traveling		
DISAGREE	60,208,266	29 (25 , 33)
NEUTRAL	27,823,606	13 (11 , 16)
AGREE	118,476,487	57 (53 , 62)
Subtotal Valid Responses	206,508,359	100
Don't Know	878,496	
Refused	79,450	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M15. We would like to know what you think about possible threats to our transportation system, not including air travel. Please tell me whether you disagree, agree or feel neutral about the following statements:		
c. I would support airport-type security measures at bus and rail stations to address the threat of terrorist acts		
DISAGREE	24,142,462	12 (9 , 14)
NEUTRAL	19,257,250	9 (9 , 10)
AGREE	162,922,463	79 (76 , 81)
Subtotal Valid Responses	206,322,175	100
Don't Know	1,064,680	
Refused	79,450	
Total	207,466,305	
M16. Do you own or use a cell phone?		
YES	100,292,845	48 (46 , 51)
NO	106,842,704	52 (49 , 54)
Subtotal Valid Responses	207,135,549	100
Don't Know	251,306	
Refused	79,450	
Total	207,466,305	
M17. Think about how you use your cell phone while driving, and indicate how frequently you do each of the following:		
a. Use in a hands-free mode		
never	72,065,608	72 (65 , 79)
rarely	7,645,607	8 (6 , 10)
sometimes	11,261,899	11 (8 , 15)
often	8,833,314	9 (6 , 11)
Subtotal Valid Responses	99,806,427	100
Don't Know	486,418	
Appropriate Skip	107,173,460	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M17. Think about how you use your cell phone while driving, and indicate how frequently you do each of the following:		
b. Use in a hand-held mode		
never	28,817,864	29 (24 , 34)
rarely	15,315,087	15 (14 , 17)
sometimes	21,492,990	22 (18 , 25)
often	33,945,230	34 (29 , 39)
Subtotal Valid Responses	99,571,170	100
Don't Know	721,675	
Appropriate Skip	107,173,460	
Total	207,466,305	
M17. Think about how you use your cell phone while driving, and indicate how frequently you do each of the following:		
c. Initiate or place a call while driving		
never	40,240,258	40 (36 , 45)
rarely	20,683,983	21 (17 , 25)
sometimes	25,855,820	26 (22 , 30)
often	12,791,110	13 (9 , 16)
Subtotal Valid Responses	99,571,170	100
Don't Know	721,675	
Appropriate Skip	107,173,460	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M17. Think about how you use your cell phone while driving, and indicate how frequently you do each of the following:		
d. Receive a call while driving		
never	34,337,961	34 (30 , 39)
rarely	21,079,452	21 (17 , 25)
sometimes	30,267,689	30 (26 , 35)
often	13,886,069	14 (11 , 17)
Subtotal Valid Responses	99,571,170	100
Don't Know	721,675	
Appropriate Skip	107,173,460	
Total	207,466,305	
M18. While you are driving a vehicle, where do you usually leave your cell phone?		
On the floor	2,964,105	3 (2 , 4)
On an adjacent seat	26,241,526	26 (23 , 30)
In its cradle	11,780,689	12 (7 , 16)
In your pocket	5,890,916	6 (4 , 8)
In a briefcase or purse	17,007,576	17 (13 , 21)
In the vehicle s glove box, side door, or arm rest storage compartment	22,509,760	23 (21 , 25)
In another location	12,704,057	13 (11 , 15)
Subtotal Valid Responses	99,098,629	100
Don't Know	1,042,003	
Refused	152,214	
Appropriate Skip	107,173,460	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M19. Please indicate whether you have either observed or experienced a close call or a crash resulting from another driver using a cell phone or from your personal use of a cell phone while driving.		
I have observed a close call that I think was a result of cell phone use		
YES	85,547,008	41 (35 , 47)
NO	121,919,297	59 (53 , 65)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M19. Please indicate whether you have either observed or experienced a close call or a crash resulting from another driver using a cell phone or from your personal use of a cell phone while driving.		
I have observed a crash that I think was a result of cell phone use		
YES	28,270,358	14 (10 , 17)
NO	179,195,947	86 (83 , 90)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M19. Please indicate whether you have either observed or experienced a close call or a crash resulting from another driver using a cell phone or from your personal use of a cell phone while driving.		
I have personally experienced a close call while using a cell phone		
YES	20,146,527	10 (7 , 12)
NO	187,319,778	90 (88 , 93)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
M19. Please indicate whether you have either observed or experienced a close call or a crash resulting from another driver using a cell phone or from your personal use of a cell phone while driving.		
I have personally experienced a crash while using a cell phone		
YES	3,000,362	1 (0 , 3)
NO	204,465,943	99 (97 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M19. Please indicate whether you have either observed or experienced a close call or a crash resulting from another driver using a cell phone or from your personal use of a cell phone while driving.		
Appropriate Skip		
YES	95,969,697	46 (39 , 53)
NO	111,496,608	54 (47 , 61)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M19. Please indicate whether you have either observed or experienced a close call or a crash resulting from another driver using a cell phone or from your personal use of a cell phone while driving.		
Refuse		
YES	2,461,937	1 (0 , 2)
NO	205,004,368	99 (98 , 100)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	
M19. Please indicate whether you have either observed or experienced a close call or a crash resulting from another driver using a cell phone or from your personal use of a cell phone while driving.		
Don't Know		
YES	3,332,425	2 (1 , 3)
NO	204,133,880	98 (97 , 99)
Subtotal Valid Responses	207,466,305	100
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
D1. How many licensed vehicles are owned, leased, or available for regular use by members of your household?		
0	10,386,021	5 (2 , 8)
1	68,323,616	33 (28 , 37)
2	75,497,625	36 (33 , 40)
3	33,482,889	16 (14 , 18)
4	12,207,978	6 (5 , 7)
5 or more	7,568,176	4 (2 , 5)
Subtotal Valid Responses	207,466,305	100
Average (Arithmetic Mean)		2.0 (1.8 , 2.2) ^a
Total	207,466,305	
D2 Are you a licensed commercial transportation operator?		
YES	26,342,528	13 (10 , 15)
NO	180,506,476	87 (85 , 90)
Subtotal Valid Responses	206,849,004	100
Don't Know	251,306	
Refused	365,995	
Total	207,466,305	
D3. Do you own or operate a business from your home?		
YES	20,408,491	10 (8 , 11)
NO	186,440,513	90 (89 , 92)
Subtotal Valid Responses	206,849,004	100
Don't Know	251,306	
Refused	365,995	
Total	207,466,305	

^a The values presented are the mean and its associated approximate 95% confidence interval, rather than the percent that is presented in the majority of the cells.

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
D4. Please stop me when I reach the category that best describes your age.		
Less than 18	1,215,732	1 (0 , 1)
18 - 24	32,057,135	15 (12 , 19)
25 - 34	36,224,632	18 (14 , 21)
35 - 44	43,971,391	21 (18 , 24)
45 - 54	36,808,478	18 (16 , 20)
55 - 64	23,673,882	11 (9 , 14)
65 or older	32,942,407	16 (12 , 20)
Subtotal Valid Responses	206,893,658	100
Don't Know	302,176	
Refused	270,471	
Total	207,466,305	
D5. Are you male or female?		
MALE	99,172,340	48 (45 , 51)
FEMALE	108,042,658	52 (49 , 55)
Subtotal Valid Responses	207,214,999	100
Don't Know	251,306	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
D6. What is the last grade of school you completed?		
LESS THAN HIGH SCHOOL	18,804,164	9 (7 , 11)
HIGH SCHOOL GRADUATE/GED	91,117,085	44 (38 , 50)
SOME COLLEGE	38,546,544	19 (17 , 20)
COMMUNITY COLLEGE GRADUATE (AA: ASSOCIATE OF ARTS DEGREE)	11,338,360	5 (3 , 8)
COLLEGE GRADUATE (BA OR BS: BACHELOR OF ARTS OR SCIENCES DEGREE)	30,275,000	15 (11 , 19)
POST-GRADUATE DEGREE (MASTERS, PH.D., LAWYER, MEDICAL DOCTOR)	13,834,538	7 (5 , 8)
TECHNICAL SCHOOL/PROFESSIONAL BUSINESS SCHOOL	2,745,703	1 (1 , 2)
Subtotal Valid Responses	206,661,393	100
Don't Know	443,744	
Refused	361,168	
Total	207,466,305	
D7. Are you of Hispanic origin?		
YES	12,703,748	6 (4 , 9)
NO	192,698,266	94 (91 , 96)
Subtotal Valid Responses	205,402,014	100
Don't Know	602,881	
Refused	1,461,410	
Total	207,466,305	

Questionnaire Item	Frequency Count	Percent (95% Confidence Interval)
D8. What is your race? (CODE ALL THAT APPLY)		
WHITE	167,005,588	83 (79 , 87)
BLACK OR AFRICAN-AMERICAN	25,292,961	13 (8 , 17)
AMERICAN INDIAN OR ALASKA NATIVE	2,732,622	1 (1 , 2)
ASIAN (E.G., ASIAN INDIAN, CHINESE, FILIPINO, JAPANESE, KOREAN, VIETNAMESE)	3,608,026	2 (1 , 3)
NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER (E.G., SAMOAN, GUAMANIAN, OR CHAMORRO)	3,000,265	1 (0 , 3)
Subtotal Valid Responses	201,639,461	100
Don't Know	3,102,677	
Refused	2,724,167	
Total	207,466,305	