Household Survey Results
October 2003

OMNIBUS

Bureau of Transportation Statistics

General Methodology of the Omnibus Survey:
July 2001 to Present

Introduction and Background

The Bureau of Transportation Statistics (BTS) is conducting a series of monthly surveys to monitor expectations of and satisfaction with the transportation system and to gather event, issue, and mode-specific information. The surveys will serve as an information source for the U.S. Department of Transportation (DOT) modal administrators, who can use them to support congressional requests and for internal DOT performance indicators. Overall, the surveys will support the collection of information on a wide range of transportation-related topics.

This document contains the following information:

- Background of the survey initiative;

- A detailed description of how sample respondents were selected for the survey;

- Information on interviewer training, pre-testing, interviewing methods, household screening methods and methods for call attempts and callbacks;

- Guidance on the use of weights for analyses;

- Instructions for calculating standard error estimates;

- Data collection methods.

1. Sample Design

Target Population

The target population is the United States non-institutionalized adult population (18 years of age or older).

Sampling Frame and Selection

To ensure that the monthly Omnibus Surveys conducted after March 2001 is comparable to past Omnibus Surveys (March 2001 and earlier), the previous sample methodology was replicated. A sample methodology was used to achieve a random sample of non-institutionalized adults 18 years and older in the fifty states of the United States and the District of Columbia. A national probability sample of households using list-assisted random digit dialing (RDD) methodology was employed for the survey. The sample was purchased from GENESYS, a firm that provides sample for numerous government agencies and the private sector. In summary, GENESYS initiated a sample development process by first imposing an

Omnibus Survey: October 2003 Month Specific Information

This report presents the results of the October 2003 Omnibus Household Survey. Starting in December 2002, the Omnibus Household Surveys are now fielded on a bi-monthly basis.

Each bi-monthly survey will contain a set of core questions that are based on critical information needs within DOT. In addition, supplemental questions will be included that correspond to one of the U.S. Department of Transportation's (DOT) five strategic goals: safety, mobility, economic growth, human and natural environment, and security. Finally, specific questions posed by the various DOT modes will be included and will vary from month to month.

The October 2003 survey collected data from October 4, 2003 through October 16, 2003. Data were collected from households in the U.S. using a Random-Digit-Dialed telephone methodology. The final completed sample size is 1,121 cases, and the total number of variables in the public-use dataset is 265. The data were collected by M. Davis and Company (MDAC), under contract with the BTS.

Sample Telephone Number Selection

There were 7,494 telephone numbers for the October 2003 survey. A total of 4,618 of these numbers were identified as working residential numbers and were divided into 92 replicates. Each of the 72 fielding replicates released initially contained approximately 50 households. No additional replicates were released during Fielding. Eight (8) unused replicates from October's sample were used to conduct a pretest. Each pretest replicate had approximately 50 households. Twelve (12) of the 92 October replicates were not utilized in the actual interviewing, resulting in 3,626 numbers being released for use by the telephone interviewers. For this survey, the total number of telephone numbers in the sampling frame, N, is 276,832,500. The total number of telephone numbers in the sample (numbers dialed) is 3,628.

Specific Weight Adjustment for Households with Multiple Telephone Numbers

Some households have multiple telephone lines for voice communication.

The table below provides summary statistics for the number of telephone lines in the monthly sampled households.

Table 1: Number of Telephone Lines per Household

	Value
Mean	1.186
Standard deviation	0.512
Minimum	1
25th percentile	1
Median	1
75th percentile	1
Maximum	5

Specific Weight Adjustment for Number of Eligible Household Members

The probability of selecting an individual respondent depends upon the number of eligible respondents in the household.

The table below provides summary statistics for the number of eligible members in the monthly sampled households.

Table 2: Number of Eligible Household Members

	Value
Mean	1.976
Standard deviation	0.870
Minimum	1
25th percentile	1
Median	2
75th percentile	2
Maximum	8

Post-Stratification Weight Adjustments

Adjusting weighted survey counts so that they agree with population counts provided by the Census Bureau can compensate for different response rates by demographic subgroups, increase the precision of survey estimates, and reduce the bias present in the estimates resulting from the inclusion of only telephone households.

The cells, used to construct post-stratification adjustments for this month, together with the number of sample observations and the national population estimates from the Census Bureau are shown in the table below.

Table 3: Post-Stratification Cells

CELL	DESCRIPTION	SAMPLE SIZE	POPULATION
1	Male - Hispanic (Any Race)	43	12,845,409
2	Male - Non-Hispanic Black	48	10,224,033
3	Male - Age 18 – 24 - Non-Hispanic White	22	8,499,919
4	Male - Age 25 – 34 - Non-Hispanic White	54	11,913,170
5	Male - Age 35 – 44 - Non-Hispanic White	65	15,039,201
6	Male - Age 45 – 54 - Non-Hispanic White	74	14,623,075
7	Male - Age 55 – 64 - Non-Hispanic White	50	10,048,666
8	Male - Age 65 or older - Non-Hispanic White	62	11,929,766
9	Male - Non-Hispanic Other	43	5,765,040
10	Female - Hispanic (Any Race)	58	12,298,055
11	Female - Age 18 – 44 - Non-Hispanic Black	31	7,460,884
12	Female - Age 45 or older - Non-Hispanic Black	24	5,469,299
13	Female - Age 18 – 24 - Non-Hispanic White	29	8,568,517
14	Female - Age 25 – 34 - Non-Hispanic White	58	12,118,904
15	Female - Age 35 – 44 - Non-Hispanic White	85	15,364,818
16	Female - Age 45 – 54 - Non-Hispanic White	104	14,962,740
17	Female - Age 55 – 64 - Non-Hispanic White	66	10,641,416
18	Female - Age 65 or older - Non-Hispanic White	107	16,115,329
19	Female - Non-Hispanic Other	35	6,464,326
N/A	Missing Demographic Information	63	N/A
	TOTAL	**1,121**	**210,352,567**

Data Collection Schedule

The survey was conducted over 14 days to enable 1,000 interviews to be completed. The survey period was from October 4 through October 16, and October 18.

Disposition of Sample Telephone Numbers

The table below presents the distribution of household telephone numbers by disposition categories. The number of household cases in each category was then used to calculate a CASRO response rate of 48.7 percent.

Table 4: Distribution of Household Cases by Disposition

Disposition Category	Number of Households
Telephone Numbers Available	**4,618**
Telephone Numbers Released	**3,628**
Telephone Numbers Not Dialed	**0**
Telephone Numbers Dialed	**3,628**
Out-of-Scope Numbers (Ineligible)	**1,203**
BG - Business	242
CF - Computer/Fax	310
DS - Disconnected number	537
NC - Number change	44
NQ - No one 18 years old or older in household	24
UNB - Unavailable before and during study period	46
Scope Undetermined	**341**
NA - No answer	257
BZ - Busy	0
AM - Answering machine	56
LM - Left message	12
CCC - Cannot complete call	7
PM - Privacy manager	0
NQL - Eligibility undetermined because of language problems or deafness	4
RFI - Refused to speak with interviewer (screening incomplete)	1
HRI - Hard refusal *	2
OD - Maximum call attempts reached	1
CBU - Callback undetermined	1
CSU - Callback Spanish undetermined	0
In-Scope Numbers	**2,084**
Complete	1,121
DIP - Reinterview deletion, ineligible person in household interviewed	5
DDA - Reinterview deletion, discrepancy in answers during reinterview	8
CB - Callback	137
CBS - Callback Spanish	0
NAQ - No answer qualified	302
BZQ - Busy qualified	0
AMQ - Answering machine qualified	240
LMQ - Left message qualified	11
CCQ - Cannot complete call qualified	3
PMQ - Privacy manager qualified	0
DL - Deaf/Language	82
RFQ - Respondent refusal	22
UN - Unavailable	104
DR - Respondent deceased prior to completion of interview	1

AC - The area code is changed but not the number	0
HRQ - Hard refusal *	48
CASRO Response Rate	**48.73%**

implicit stratification on the telephone prefixes using the Census Bureau divisions and metropolitan status (See the Census Bureau regions and divisions below).

Table 1: Census Bureau Regions and Divisions

REGION	DIVISION	STATES
Northeast	New England	CT, ME, MA, NH, RI, VT
	Middle Atlantic	NJ, NY, PA
Midwest	E. North Central	IN, IL, MI, OH, WS
	W. North Central	IA, KS, MN, MO, NE, ND, SD
South	South Atlantic	DE, DC, FL, GA, MD, NC, SC, VA, WV
	E. South Central	AL, KY, MS, TN
	W. South Central	AR, LA, OK, TX
West	Mountain	AZ, CO, ID, NM, MT, UT, NV, WY
	Pacific	AK, CA, HI, OR, WA

Within each Census Bureau division, counties and their associated prefix areas located in Metropolitan Statistical Areas (MSA) were sorted by the size of the MSA. Counties and their associated prefix areas within a Census Bureau division that are located outside of MSAs were first sorted by state. Within each state, the counties and their associated prefix areas were sorted by geographic location. This implicit stratification ensures that the sample of telephone numbers is geographically representative.

The resulting sample of telephone numbers was address-matched for subsequent mailing of a pre-contact letter to each address.

RDD Sample

To generate the sample the GENESYS System employs list-assisted random digit dialing methodology. List-assisted refers to the use of commercial lists of directory-listed telephone numbers to increase the likelihood of dialing household residences. This method gives unlisted telephone numbers the same chance to be selected as directory-listed numbers.

The system utilizes a database consisting of all residential telephone exchanges, working bank information, and various geographic service parameters such as state, county, Primary ZIP code, etc. In addition, the database provides working

bank information at the two-digit level – each of the 100 banks (i.e., first two digits of the four-digit suffix) in each exchange is defined as "working" if it contains one or more listed telephone households. On a National basis, this definition covers an estimated 96.4% of all residential telephone numbers and 99.96% of listed residential numbers. This database is updated on a quarterly basis.

The sample frame consists of the set of all telephone exchanges that meet the geographic criteria. This geographic definition is made using one or more of the geographic codes included in the database. Following specification of the geographic area, the system selects all exchanges and associated working banks that meet those criteria.

Based on the sample frame defined above, the system computes an interval such that the number of intervals is equivalent to the desired number of sample pieces. The interval is computed by dividing the total possible telephone numbers in the sample frame (i.e., # of working banks X 100) by the number of RDD sample pieces required. Within each interval a single random number is generated between 1 and the interval size; the corresponding phone number within the interval is identified and written to an output file.

The result is that every potential telephone number within the defined sample frame has a known and equal probability of selection.

ID-PLUS

This process is designed to purge about 75% of the non-productive numbers (non-working, businesses and fax/modems). Since this process is completed after the sample is generated, the statistical integrity of the sample is maintained.

The Pre-Dialer Phase – The file of generated numbers is passed against the ID database, comprised of the GENESYS-Plus business database and the listed household database. Business numbers are eliminated while listed household numbers are set aside, to be recombined after the active Dialer Phase.

The Dialer Phase – The remaining numbers are then processed using automated dialing equipment – actually a specially configured PROYTYS Telephony system. In this phase, the dialing is 100% attended and the phone is allowed to ring up to two times. Specially trained agents are available to speak to anyone who might answer the phone and the number is dispositioned accordingly. Given this human intervention in evaluating all call results, virtually all remaining businesses, non-working and non-tritone intercepts, compensate for differences in non-working intercept behavior. The testing takes place during the restricted hours of 9 a.m. – 5 p.m. local time, to further minimize intrusion since fewer people are home during these hours.

The Post-Dialer Phase – The sample is then reconstructed, excluding the non-productive numbers identified in the previous two phases.

Address Matching

The Donnelley (InfoUSA) listed residential database was used for residential reverse matches (name and address). This file contains approximately 174 million names and addresses, of which 90 million have a phone number. This file is white-page based and has NCOA updates applied to it monthly. Full updates to the file are received 3 times a year as well as monthly ZIP Code replacements. Name and address or address (including ZIP+4's) only, is appended, where available.

Precision of Estimates

The precision of estimated frequencies can be assessed by evaluating the width of the 95 percent confidence interval around the estimates. For this application, the confidence interval can be *approximated* for design purposes as:

$$p_s \pm Z \sqrt{Var(p_s)}$$

Where p_s is the estimated (sample) proportion;

Z is the 5 percent critical value of the normal distribution; and

$Var(p_s)$ is the variance of p_s.

The calculation of the end points of the confidence interval can be re-written as:

$$p_s \pm Z \sqrt{\frac{p_s(1-p_s)}{n}}$$

Or

$$p_s - Z \sqrt{\frac{p_s(1-p_s)}{n}} \leq P \leq p_s + Z \sqrt{\frac{p_s(1-p_s)}{n}}$$

Where P is the true population value of the proportion; and

n is the sample size.

Therefore, with a sample size of 1,023 and p_s = 50 percent, the confidence interval range would be 47 = P = 53, *approximately*.

2. Sampling Weights and Adjustments

This section discusses the development of survey weights. Two types of weights were used in the present survey: inverse-probability weights (to correct for unequal selection probabilities) and post-stratification (to correct for known discrepancies between the sample and the population). The final analysis weight

reflects both types of adjustments, i.e. adjustment for non-response, multiple telephone lines, and persons-per-household, and post-stratification adjustments. The final analysis weight is the weight that should be used for analyzing the survey data.

The final analysis weight was developed using the following steps:

- Calculation of the base sampling weights;

- Adjustment for unit non-response;

- Adjustment for households with multiple voice telephone numbers;

- Adjustment for selecting an adult within a sampled household; and

- Post-stratification adjustments to the target population.

The product of all the above variables represents the final analysis weight. If needed, extreme values of the final analysis weight can be reduced (or trimmed) using standard weight trimming procedures.

Base Sampling Weights

The first step in weighting the sample is to calculate the sampling weight for each telephone number in the sample. The sampling rate is the inverse of the telephone number's probability of selection, or:

$$W_S = \frac{N}{n}$$

Where N is the total number of telephone numbers in the population and n is the total number of telephone numbers in the sample.

Adjustment for Unit Non-Response

Sampled telephone numbers are classified as responding or non-responding households according to Census division and metropolitan status (inside or outside a Metropolitan Statistical Area). The non-response adjustment factor for all telephone numbers in each Census division (c) by metropolitan status (s), is calculated as follows:

$$ADJ_{NR} = \frac{1}{CASRO\ response\ rate_{(c,s)}}$$

Where the denominator is the CASRO response rate for Census division c and metropolitan status s. The non-response adjustment factor for a specific cell (defined by metropolitan status and Census division) is a function of the response rate, which is given by the ratio of the estimated number of telephone households to the number of completed surveys.

The non-response adjusted weight (W_{NR}) is the product of the sampling weight (W_S) and the non-response adjustment factor (ADJ_{NR}) within each Census division / metropolitan status combination.

Adjustment for Households with Multiple Telephone Numbers

Some households have multiple telephone lines for voice communication. Thus, these households have multiple chances of being selected into the sample and adjustments must be made to their survey weights. The adjustment for multiple telephone lines is:

$$ADJ_{MT} = \frac{1}{Min\,(Nb\ telephone\ lines,\,3)}$$

As shown in the formula, the adjustment is limited to a maximum factor of three. In other words, the adjustment factor ADJ_{MT} will be one over two (0.50) if the household has two telephone lines, and one over three (0.33) if it has three *or more*.

For respondents that did not provide this information, it is assumed that the household contained only *one* telephone line. The non-response adjusted weight (W_{NR}) is multiplied by the adjustment factor for multiple telephone lines (multiple probabilities of selection) (ADJ_{MT}) to create a weight that is adjusted for non-response and for multiple probabilities of selection (W_{NRMT}).

Adjustment for Number of Eligible Household Members

The probability of selecting an individual respondent depends upon the number of eligible respondents in the household. Therefore, it is important to account for the total number of eligible household members when constructing the sampling weights. The adjustment for selecting a random adult household member is:

$$ADJ_{RA} = Number\ of\ Eligible\ Household\ Members$$

For respondents that did not provide this information, a value for ADJ_{RA} is imputed according to the distribution of the number of eligible persons in a household (from responding households) within the age, gender, and race/ethnicity cross-classification cell matching that of the respondent for which the value is being imputed.

The weight adjusted for non-response and for multiple probabilities of selection (W_{NRMT}) is then multiplied by ADJ_{RA}, resulting in W_{NRMTRA}, a weight adjusted for non-response, multiple probabilities of selection, and for selecting a random, household member.

Post-Stratification Adjustments

Adjusting weighted survey counts so that they agree with population counts

provided by the Census Bureau can compensate for different response rates by demographic subgroups, increase the precision of survey estimates, and reduce the bias present in the estimates resulting from the inclusion of only telephone households. The final adjustment to the survey weight is a post-stratification adjustment that allows the weights to sum to the target population (i.e. U.S. non-institutionalized persons 18 years of age or older) by age, gender and race/ethnicity.

The outcome of post-stratification is a factor or multiplier (M) that scales W_{NRMTRA} within each age/gender/race cell, so that the weighted marginal sums for age, gender and race/ethnicity agree with the corresponding Census Bureau distribution for these characteristics. The method used in the post-stratification adjustment is a simple ratio adjustment applied to the sampling weight using the appropriate national population total for a given cell defined by the intersection of age, gender, and race/ethnicity. The general method for ratio adjusting is:

- A table of the sum of the weights for each cell denoted by each age, gender, and race/ethnicity combination is created. Each cell is denoted by $S(i,j,k)$, where i is the indicator for age, j is the indicator for gender, and k is the indicator for race/ethnicity;

- A similar table of national population controls is created, where each cell is denoted by $P(i,j,k)$;

- The ratio $R(i,j,k) = P(i,j,k) / S(i,j,k)$ is calculated; the cell ratio $R(i,j,k)$ is denoted as the multiplier M;

- Each weight, at the record level, is multiplied by the appropriate cell ratio of $R(i,j,k)$ to form the post-stratification adjustment.

Again, cells used in the post-stratification are defined by the combination of age, gender, and race/ethnicity. With two categories for gender, six for age and four for race/ethnicity, a total of 48 (2x6x4) cells can be used. In any month, some race/ethnicity or, preferably, age categories may be merged if the number of completed interviews within the corresponding cells falls below thirty.

Those respondents who did not supply the demographic information necessary to categorize their age, gender and/or race/ethnicity are excluded from the post-stratification process and assigned a value of 1 for M.

The multiplier M is then applied to W_{NRMTRA} to create $W_{NRMTRAPS}$. However, $W_{NRMTRAPS}$ is overstated because a portion of the sample is not included in the calculation of the post-stratification adjustment. Therefore, a deflation factor is applied to the value of $W_{NRMTRAPS}$. The deflation factor DEF is calculated as follows:

$$DEF = \frac{\sum_{i=1}^{6}\sum_{j=1}^{2}\sum_{k=1}^{4} P(i,j,k)}{TW_{NRMTRA\_NA} + \sum_{i=1}^{6}\sum_{j=1}^{2}\sum_{k=1}^{4} P(i,j,k)}$$

Where:

$P(i, j, k)$ is the national population count for cell (i, j, k); and

TW_{NRMTRA_NA} is the sum of the W_{NRMTRA} weights for respondents with missing demographic information.

This deflation factor denotes the proportion of the target population represented by respondents with non-missing demographic information. The final analysis weight, W_{FINAL}, is the scaled value of $W_{NRMTRAPS}$, calculated as:

$$W_{FINAL} = DEF \times W_{NRMTRAPS}$$

W_{FINAL} can be viewed as the number of population members that each respondent represents.

Trimming of Final Analysis Weights

Extreme values of W_{FINAL} are trimmed to avoid over-inflation of the sampling variance. In short, the trimming process limits the relative contribution of the variance associated with the kth unit to the overall variance of the weighted estimate by comparing the square of each weight to a threshold value determined as a multiple of the sum of the squared weights. Letting $w_1,$ $w_2,$ ... w_j, denote the final analysis weights for the n completed interviews, the threshold value is calculated using the following formula:

$$Threshold = \left(10 \sum_{j=1}^{n} w_j^2 \Big/ n \right)^{\frac{1}{2}}$$

Each household having a final analysis weight that exceeds the determined threshold value is assigned a trimmed weight equal to the threshold. Next, the age/gender/race cell used in the post-stratification is identified for each household with a trimmed weight. To maintain the overall weighted sum within the cell, the trimmed portions of the original weights are reassigned to the cases whose weights are unchanged in the trimming process.

For cases having trimmed weights but missing age, gender, and/or race/ethnicity information, the trimmed portions of the original weights are assigned to all remaining cases whose weights are unchanged in the trimming process.

The entire trimming procedure is repeated on the new set of weights: a new threshold value is recalculated and the new extreme values are re-adjusted. The

process is repeated until no new extreme values are found.

3. Variance Estimation

The data collected in the Omnibus Household Survey was obtained through a complex sample design involving stratification, and the final weights were subject to several adjustments. Any variance estimation methodology must involve some simplifying assumptions about the design and weighting. Some simplified conceptual design structures are provided in this section.

Variance Estimation Methodology

The software package SUDAAN® (Software for the Statistical Analysis of Correlated Data) Version 7.5.6 was used for computing standard errors.

Software

SUDAAN® is a statistical software package developed by Research Triangle Institute to analyze data from complex sample surveys. SUDAAN® uses advanced statistical techniques to produce robust variance estimates under various survey design options. The software, in particular, can handle stratification and the numerous adjustments associated with weights subject to multiple adjustments.

Methods

Overall, three variables, CENDIV (Census Division), METRO (metropolitan status), and FNLWGT (final analysis weights), are needed for variance estimation in SUDAAN®. The method used in the present survey utilizes the variables CENDIV and METRO to create 18 (9x2) strata, a single stage selection with replacement procedure, and the final analysis weights. This method provides somewhat conservative standard error estimates.

Assuming a simplified sample design structure, the following SUDAAN® statements can be used (note that the data file first must be sorted by the variables CENDIV and METRO before using it in SUDAAN®):

PROC **...** **DESIGN** = **STRWR**;
NEST CENDIV METRO;
WEIGHT FNLWGT;

More precisely, the following code is used to produce un-weighted and weighted frequency counts, percentages and standard errors (the variable of interest here is "var1", a categorical variable with seven levels):

PROC CROSSTAB DATA = datafile **DESIGN=STRWR**;

WEIGHT FNLWGT;

NEST CENDIV METRO;

SUBGROUP var1;

LEVELS 7;

TABLE   var1;
PRINT nsum wsum totper setot / **STYLE**=nchs;

When sampling weights are post-stratified, the variance of an estimate is reduced since the totals are known without sampling variation. Using SUDAAN® without any modifications produces standard errors of estimates that do not reflect this reduction in variance. The estimates of the standard errors can be improved by using SUDAAN® post-stratification option (POSTVAR and POSTWGT). This option reflects the reduction in variance due to adjustment to control totals in one dimension. However, this approach still does not reflect the full effect of post-stratification, as the other post-stratification dimensions are ignored.

Degrees of Freedom and Precision

A typically used rule-of-thumb for degrees of freedom associated with a standard error is the quantity: number of un-weighted records in the dataset *minus* number of strata. The rule-of-thumb degrees of freedom for the method above will fluctuate from month to month depending upon the number of records in each monthly dataset. Most monthly dataset will yield degrees of freedom of around 1000.

For practical purposes, any degrees of freedom exceeding 120 is treated as infinite, i.e., if one uses a normal Z-statistic instead of a t-statistic for testing. Note, that a one-tailed critical t at 120 degrees of freedom is 1.98 while at an infinite degrees of freedom (a 0.025 z-value) is 1.96. If a variable of interest covers most of the sample strata, this limiting value probably will be adequate for analysis.

4. Data Collection METHODOLOGY

Expert Panel Review

An Expert Panel is sent copies of the Omnibus Survey each month for review and comment. A link to the BTS website is sent to panelists to provide information about the purpose and history of the Omnibus Household Survey. Panelists are instructed to prioritize their comments about the draft survey. A conference call is conducted among the panelists to identify problems and issues and reach consensus (where possible) on the most significant problems and associated recommendations. The discussion and associated recommendations are summarized and distributed to the panelists to review for accuracy. Edits and modifications are then incorporated into the document and distributed to BTS.

Cognitive Interviews

A total of twenty (20) cognitive interviews are conducted each month. The

interviewing is conducted between 10 a.m. and 6 p.m. to broaden the distribution of participants that could participate. Recruiters intercept individuals in the mall and screen based on race, gender, age and income to ensure the ending sample of respondents are reflective of the United States population regarding the aforementioned characteristics. They also screen for no personal experience and/or close relationship with someone working in any of the sensitive occupations (transit agency, market research, advertising or public relations) and their non-participation in any survey initiative in the past six (6) months. Respondents are paid $10 for their participation in the cognitive interview.

Respondents who agree to participate are escorted to an interviewing facility in the mall and are administered the cognitive interview by MDAC personnel. Interviewers are required to compile results from their interviews and develop a summary of noteworthy issues and any suggested solutions by the end of the next day.

Interview Procedures

The following outlines the key phases of the interviewing procedures utilized in the survey.

Pre-Testing

A Pre-Test is conducted prior to the initiation of actual calling. The Pre-Test is used to replicate the data collection process and identify any problem areas related to the process, the survey instrument in total, specific questions, answer choices, questionnaire instructions or question format. It is also used to test the interview length.

Telephone supervisors conduct these pre-test interviews of the draft survey instrument. All problematic questions, issues and recommendations resulting from the pre-test are included in the list of problematic issues report which is forwarded to BTS.

Interviewer Training

All new interviewers initially completed a generic two-day (approximately 12 hours) classroom training on general interviewing skills. Additionally, each month all interviewers will complete approximately four to six hours of classroom training on specific aspects of the Omnibus Household Survey. In response to normal interviewer turnover and/or increased staffing needs, all interviewers new to the project will receive the full complement of training prior to beginning their interviewing for this study.An outline of the generic two-day training is below. This generic training included these topics as well as Asking questions as worded (Verbatim Reading and Recording), use of bold type on the screen, use of light type on the screen, use of ALL CAPS on the screen (Maneuvering through CfMC: Start Interviewing, Meaning/Significance of font style (e.g., bold) and text effects (e.g., all caps)). Also, interviewers were provided with a list of Frequently Asked

Questions so they were ready to counter a respondent's potential refuse to participate in the study.

I. ORIENTATION Introduction to M. Davis and Company, Inc.

WelcomeMDAC WayOrganizational ChartYour Job Description/ResponsibilitiesPolicies and Procedures

II. TRAINING

***Includes Excerpts from the Market Research Association (MRA) Training Manual

A. Introduction to the Marketing and Opinion Research Industry What is marketing and opinion research? Types of interviews Techniques used in data collectionSurvey settings

Overview of the marketing and opinion research process

Key Terms

B. The Interviewer's Role Appropriate Attitude Characteristics of a successful interviewerRecruiting Respondents The "Art" of Interviewing

Key Terms

C. Respondents Relating to Respondents "Training" Respondents

Building and Maintaining Rapport "Active Listening"
Callback Scenarios and Procedures Terminations

D. Questions and Answers Plus Other Topics

The One Unbreakable Rule Types of Questions The Interviewing Process Paperwork Quality Assurance

Dos and Don'ts

Conducting the Interview

Editing the Interview

Monitoring (includes Quotas)Validation E. Bias, Probing and Clarifying Introduction

Good Feedback

Bad Feedback

Avoid Bias Verbatim Reading and Recording

Open-end Questions and Probing   Additional Section, "Bias, Probing and Clarifying"F. Objections and Refusal Conversion   Nine Most Common Objections and Reasons for Refusal Acknowledgement of the Objection Soft Refusal Conversion

G. Getting Familiar With The Computer

Mouse

Keyboard

Logging OnH. Maneuvering through CfMC

Keyboard Commands

Introduction to CfMC Phone System

Starting the InterviewingInterviewing with SURVENTResponding to Different Question Types

SURVENT Commands

More About CfMC

Role Playing

I. Open Discussion   Additional questions

Each survey month, a questionnaire update training is conducted to discuss the questionnaire changes. An updated interviewer training manual specific to the new month is developed and distributed to the interviewers. An outline of the approximately four-to-six hour training includes:

- A review of last month's results;

- Feedback from interviewers, supervisors;

- Problems and issues emerging from last month's data collection;

- An Overview of changed sections from last month (Sections B, S and M);

- Question-by-Question Training for New Sections.

In addition to the initial (generic) training and monthly refresher (survey-specific) training, interviewer re-training is conducted on an "as-needed" basis – that is, as interviewers are replaced or the survey instrument changes. Also, interviewers are evaluated and retrained as needed for improvement or changes in work habits as identified by our monitoring and editing control procedures.

On a monthly basis MDAC reviews the new questionnaire for changes, incorporates any changes approved by BTS emanating from the Expert Panel

Review, the Cognitive Interviews and the Pretest. MDAC re-issues a new manual to each interviewer with the changes.

Pre-Contact Letter

Eight (8) calendar days prior to the start of data collection a BTS-approved pre-contact letter is sent to sample numbers with an address. The intent is for each household with an address to receive the pre-contact letter several days before they receive a call to conduct the interview.

An "800" number is listed in each letter with the specific times to call (M-F, 9:00 am – 11:00 pm EST; Sat and Sun, 1:00 pm to 9:00 pm EST). The letters are categorized by call center and each call center's "800" number. Should the respondent call outside the times listed above they will receive a phone message asking them to leave their name and number and someone will contact them as soon as possible to conduct the interview.

The toll free number is also mentioned at the seventh attempt in messages left for potential respondents that have an answering machine in cases where we are unable to make contact with a member of the household. Additionally, after the seventh callback we leave our 1-800 number to arrange for interviewing appointments.

The toll free number is not left before the seventh attempt in messages due to concern that people might avoid the call or feel "harassed" if they were away for a few days and find four to six messages on their answering machine upon returning home. Given that a household with an answering machine is called two to three times per day during the Omnibus Household Survey there must be a balance between perceived harassment and encouraging participation, particularly given the limited duration of fielding.

Given the short time frame for data collection, the potential perception of harassment and prior research results, the toll free 800 number is left for the first time at the seventh call.

Call Attempts and Callbacks

The interviews are conducted using CfMC computer assisted telephone interviewing software. At a minimum, one thousand (1,000) interviews are completed each month. The interviewing is distributed between two call facilities, the Wats Room and MDAC.

The Wats Room has two shifts from Monday through Friday (9a.m – 4: 30pm and 5p.m. – Midnight), a shift from 9a.m. until Midnight on Saturday and a shift from 10am until Midnight on Sunday. MDAC has three shifts on Monday through Friday (9 am - 2 pm, 2 pm – 6 pm and 6 pm – 12 midnight) and two shifts on Saturdays (11am – 4 pm and 4 pm – 9 pm) and Sundays (1 pm – 5 pm and 5 pm – 9 pm). Monday through Friday, 9 am to 2 pm, only callbacks (scheduled and non-scheduled) are initiated at both the Wats Room and at MDAC due to historically

documented significantly lower completion rates during this time period. In addition, calls after 9pm local time are for scheduled callbacks only. No non-scheduled callbacks are conducted after 9pm local time.

A sufficient number of telephone numbers are released to each call center to ensure that a minimum 30% response rate is achieved if all numbers released are in scope. "In scope" means numbers where contact has been achieved and eligibility determined. Sample is added based upon past calling history, the quantity of numbers determined to be ineligible, and projection of completes based upon past and current experience, number of callbacks achieved and refusal conversion rates.

When a phone number is called initially, the interviewer determines that it is a household. Then, the interviewer requests to speak with an adult 18 years of age or older (if the person on the phone is not an adult). Once an adult is on the line, then the interviewer randomly selects the actual survey respondent by asking for the adult in the household who had a birthday most recently. When the adult with the most recent birthday comes onto the phone line the interviewer conducts the survey. Should the interviewer not be able to complete the survey the following dispositions are recorded:

Do-Not-Call dispositions are for households that request their number not be called in the future. This disposition ensures compliance with the respondent's request.

Refusals are defined as when a person refuses to participate in the survey at all. Someone who breaks off the interview or refuses because s/he doesn't have time or says s/he is busy is considered a callback. Refusals are routed to supervisors and selected interviewers capable of converting refusals into completions or other disposition. Interviewers experiencing a refusal enter the appropriate refusal code. Supervisors review refusals the next day and assign the refusal numbers to the appropriate personnel to initiate callbacks with a refusal script. Refusal households are called twice a day, once during the time period contact was initially made and one other time period. The refusal callback is rotated between the morning and late afternoon time periods from Monday through Friday.

Callbacks are scheduled and prioritized by the CfMC software. The callbacks are prioritized based upon the following criteria: first priority – scheduled callback to qualified household member; second priority--scheduled callback to "qualify" household (includes contact with Spanish language barrier households); third priority – callback to make initial contact with household (includes answering machine, busy, ring no answer); and fourth priority – callbacks that are the seventh or higher attempts to schedule interview.

An interview is considered "complete" only if all questions are answered. A refusal to answer an individual question meets the definition of, and counts as, an "answered" question.

Should the interviewer not be able to complete the interview the following procedures will be followed:

Scheduled callbacks can be dialed at anytime during calling hours and as frequently as requested by the callback household up to seven times. Callback attempts in excess of seven are at the discretion of the interviewer based upon his/her perception of the likelihood of completing the interview. The basis of the interviewer's perception, in part, is determined by how vigorously the interviewer is being encouraged to call back to complete the interview by the potential respondent or another member of the household. The interviewer then confers with a supervisor and a final determination is made as to if the interviewer continues calling.

Callbacks to Spanish language households are conducted by Spanish-speaking interviewers. Interviewer's that identify a household as Spanish speaking alerts supervisor a Spanish-speaking interviewer is needed to handle phone call. If Spanish interviewer is not available, the interviewer will inform respondent someone will call back, then record as CBS (Callback Spanish). If person is not available within the next hour a callback will be scheduled, if possible.

Those records identified as Spanish will be routed to a Spanish-speaking interviewer. Spanish Interviewer makes call and follows standard protocol for all English calls.

Callbacks for initial contact with potential respondents are distributed across the various calling time periods and weekday/weekend to ensure that a callback is initiated during each time period each day. Two (Saturday and Sunday) to three (Monday through Friday) callbacks per number are initiated per day assuming the number retains a callback status during the calling. There are up to twenty (20) callback attempts. This protocol is designed for ring no answer and answering machines. When an interviewer reaches a household with an answering machine during the seventh, fourteenth or twentieth time calling the interviewer leaves a message with the respective appropriate 800 number.

Callbacks to numbers with a **busy signal** are scheduled every 30 minutes until the household is reached, disposition is modified, maximum callbacks are achieved or the study is completed.

Disposition Codes

The following are the disposition codes used for each call outcome:

Out-of-Scope Numbers:

- BG – Business (The number dialed is a non-residential phone number. The call is terminated and the number resolved.)

- CF – Computer/Fax (The number dialed has led to a modem, fax, pager, or cell phone.)

- DS – Disconnected number (The number dialed is disconnected. The call is terminated and the number resolved.)

- NC – Number change (The call yielded a recording that the number was changed, with or without a change in the area code.)

- NQ – No one 18 years old or older in household

- UNB – Unavailable before and during study period

Scope Undetermined:

- NA – No answer (The phone is not answered within 5 rings.)

- BZ – Busy (busy signal)

- AM – Answering machine (The call has led to an answering machine or voicemail.)

- CCC – Cannot complete call (The message "Your call cannot be completed at this time" is received. This is a message provided by the local telephone company when there is a line problem in the local area. These calls are dialed on another day.)

- PM – Privacy manager (Privacy manager is a feature provided by local telephone companies that requires incoming callers to identify themselves, before the household will accept the call.)

- NQL – Eligibility undetermined because of language problems or deafness

- RFI – Refused to speak with interviewer (screening incomplete) If the respondent refuses to speak with interviewer prior to answering F0250 (screening incomplete) and, if asked, F0200 responded "no"

- HRI – Requests their name be removed from calling list or if the respondent refuses to speak with interviewer for second time prior to answering F0250 (screening incomplete) and, if asked, F0200 responded "no"

- OD – The maximum number of call attempts is reached before being able to determine eligibility

In-Scope Numbers:

- YES – Yes (Respondent has agreed to be screened and is eligible, 18 years old or older.)

- CB – Callback (The respondent has asked that we call them back at another time.)

- CBS – Callback Spanish

- DL – Deaf/Language (The respondent is eligible but is hard of hearing, or cannot speak English fluently to complete the interview.)

- RFQ – Respondent refusal (Respondent refuses after establishing there is a qualified household member by answering F0350 or a later appearing question, or after answering F0200 "yes".)

- UN – Unavailable (Was available when study began or unable to determine.)

- DR – Respondent deceased prior to completion of interview

- AC – The area code is changed but not the number

- HRQ – Requests their name be removed from calling list or respondent refusal for second time after establishing there is a qualified household member by answering F0350 or a later appearing question, or after answering F0200 "yes"

Household Screening

Qualified respondents are at least 18 years of age or older and must be the household member with the most recent birthday. If the household member is not available at the time of the call a callback is scheduled to screen and/or interview the respondent.

Interviewing Methods

Incentives were not offered to potential respondents in exchange for their participation in the survey. Surveys were conducted in both English and Spanish. If the potential respondent refuses to be interviewed the reason for refusal is recorded. The average length of the interview was 10 to 12 minutes and an additional 3 to 5 minutes to screen and recruit potential respondents.

Generally, interviewers introduced themselves, who they worked for, the purpose of the survey, and assured the potential respondent this was not a sales call. Interviewer then determined whether there was an eligible person in the household. Once contact was made with the eligible household member the interviewer they reintroduced themselves when necessary, explained the purpose of the survey, that it is a voluntary study, indicates the survey takes only 15 minutes, indicated all information would remain confidential and they can refuse to answer any question.

If the potential respondent agrees to participate the interviewer provides the respondent an opportunity to ask any questions, addresses their questions and the interview is conducted. However, if it is not a convenient time then a callback is

scheduled.

Data Quality Control Procedures

A key component to successful data quality control procedures is a well-trained and experienced interview staff. All potential interviewers underwent intensive training and orientation regardless of their level of experience prior to being hired for this project. New hires were first screened on their voice quality, dictation, and their ability to administer a simple test questionnaire.

Our interviewer training for administering telephone surveys included:

- Orientation on the purpose and importance of marketing research, company policies, and quality standards including viewing Market Research Association (MRA) training videotapes;

- Testing on material developed by the Market Research Association;

- Background and purposes of the survey;

- Procedure for selection of correct respondent for the interview;

- Intensive hands-on training on the "basics" of interviewing itself- the handling of skip patterns, probing and clarify techniques, sample administration, Computer Assisted Telephone Interviewing (CATI), overcoming refusals, etc.;

- Observing and listening to experienced interviewers conducting actual interviews during which each trainee's performance is closely monitored and evaluated under actual interviewing conditions;

- Constant reference on the importance of accuracy, quality and courtesy; and

- Successful completion of a total of approximately eight hours of training during the different sessions.

Interviewer Performance

Ongoing monitoring of every interviewer is undertaken throughout the BTS Omnibus Survey. Fifteen (15%) to twenty (20%) percent of all calls are monitored. An interviewer evaluation form is completed for each monitored contact with a household. Additionally, the evaluation forms includes two to three evaluations of a completed interview per hour. The evaluation forms are paper hard copy forms and are available for review by BTS at the offices of M. Davis and Company, Inc. in Philadelphia.

Other Procedures

The initial two days of interviews by each interviewer are checked to identify any problems administering the survey. The objective is to identify problems, if any, correct the errors and take action so that the problems do not reappear. Before beginning the second day of work all interviewers are alerted to their problems, if any, and the interviewers review how to ensure the problem does not recur. Interviews that were completed during the second day are checked to see that the first day's errors are not repeated. If errors were repeated and dependent upon the significance of the error, the interviewer is retrained and/or removed from the project for that month of calling.

Newer interviewers are monitored at a higher rate regardless of their level of experience until their first performance evaluation. Additionally, validation is performed on 10% - 20% of each interviewer's work through actual callbacks to respondents to verify responses to key questions. The validation is initiated on the first day of interviewing to ensure early detection of problems and to avoid a backlog of validation calls. Validations are performed for both new and experienced interviewers.

Summary of Data Cleaning

On a daily basis, the data file is checked as a standard to maintain quality. The CfMC utility called SCAN, allows for checking the data, to be sure that all questions are being asked in accordance with the skip patterns on the final questionnaire. The file is also checked for missing codes.

This survey contains "other specify" questions. These questions allow the interviewer to record text responses that do not appear on the pre-listed set of responses. "Other specify" responses are edited to determine if responses entered in "other specify" appear on the pre-listed set of responses. Upon review of the "other specify" responses, it may be necessary to "code-back" a response to the pre-list. This occurs when an interviewer recorded a response as "other", although one of the pre-listed responses matched the "other" response.

Treatment of Missing Values

As with any survey, the BTS Omnibus Survey, by design, contains questions that are not asked to certain respondents based on their response(s) to other questions. In addition, there will always be some respondents who do not know the answer to or chose not to answer some items in the survey. Each of these responses can have a different meaning to the data user. While each of these response categories is important in characterizing the results of the survey, they are often removed from certain analyses, particularly those involving percentages. Therefore, the categories were given standard codes for easy identification. The table below presents the response categories and how they are represented in each data file.

Table 2: Summary of Codes for Missing Values by Data File Format

Response Category	Dataset Formats		
	SAS ® Version 7.0	Microsoft Excel	Text Comma Delimited
Appropriate skip	.S	-7	-7
Refused	.R	-8	-8
Don't know	.D	-9	-9

Response Rates

The procedures for response rate calculation are based on the guidelines established by the Council of American Survey Research Organizations (CASRO) in defining a response rate. The final response rate for the survey is obtained using the following formula:

$$Response\ Rate = \frac{Completed\ HH\ Interviews}{\left\{ HHs\ In\ Scope + \left[Scope\ Undetermined * \frac{HHs\ In\ Scope}{HHs\ In\ \&\ Out\ of\ Scope} \right] \right\}}$$

Non-Response Methods

For the Omnibus Survey the following is undertaken to maximize the response rate:

1. Matching sample telephone numbers against commercial file against residential directory-listed numbers.

2. Advance letter stating clearly the aims, objectives and importance of the survey, with toll free number to callback. MDAC will collaborate with BTS to create a BTS approved advance letter.

3. Coordination of the mailing of advance letters with the interview calling.

4. Develop answers for the questions and objections that may arise during the interview.

5. Leaving message on answering machine with a toll free number.

6. Having multi-lingual interviewers to reduce language barriers.

7. Elimination of non-residential numbers from sample.

8. Callbacks of respondents who initially refused or broke-off interview.

9. Minimizing turnover of key and non-key personnel.

Reasons for Non-Response

As with any survey, the BTS Omnibus Survey, by design, contains questions that ask respondents to supply the demographic information necessary to categorize their age, gender, and/or education. There will always be some respondents who do not choose to answer some items in the survey. For respondents that did not want to provide this information, the most common reasons for non-responses are: *I don't like giving my age*, *I would rather not say*, *I don't like to be labeled*, and *that is personal information*.

Common reasons for non-responses when asked questions regarding contacts they may have had with any government agencies and/or why they contacted the agencies are: *I don't want to say because I don't trust the government*, *I don't want to answer because I have an issue pending*, and *I would rather not say*.

References

Books:

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"Practical Methods for Design and Analysis of Complex Surveys," 1995, Risto Lehtonen (The Social Insurance Institution, Finland) and Erkki J. Pahkinen (University of Jyvaskyla)

"Sampling Techniques," 2nd Ed, 1967, William G. Cochran (Harvard University), Wiley

"SUDAAN Release 7.5, User's Manual Volume I and II," 1997, Babubhai V. Shah, Beth G. Barnwell and Gayle S. Bieler, Research Triangle Institute

Articles:

"1999 Variance Estimation," National Survey of America's Families Methodology Report, 1999 Methodology Series, Report No. 4, prepared by J.M. Brick, P. Broene, D. Ferraro, T. Hankins, C. Rauch and T. Strickler, November 2000

"Pitfalls of Using Standard Statistical Software Packages for Sample Survey Data," Donna J. Brogan, Encyclopedia of Biostatistics, edited by P. Armitage and T. Colton, John Wiley, 1998

"Sampling and Weighting in the National Assessment", K. Rust and E. Johnson, Journal of Educational Statistics, 17(2): 111-129, 1992

"Poststratification and weighting adjustments," Andrew Gelman and John B. Carlin, Department of Statistics, Columbia University Working Paper, February 2000

"Sampling Variances for Surveys With Weighting, Poststratification, and Raking," Hao Lu and Andrew Gelman, Department of Statistics, Columbia University Working Paper, April 2000

APPENDIX A: FINAL ANNOTATED SURVEY QUESTIONNAIRE

Professional interviewers administer this questionnaire using computer-assisted telephone interviewing (CATI). In addition to the answer categories displayed for each question, the interviewer has the option to enter "don't know" or "refused" but these categories are not displayed on-screen.

The questionnaire consists of eight sections: an introduction section, followed by six "subject matter" sections and an interviewer close-out section:

Section	Topics	Periodicity
F	Introduction and Respondent Selection Questions	Identical series each month
G	General Transportation Core Questions	Identical series each month
B	BTS Topical Transportation Questions	Change each month to address topical issues. This month: **commuting, neighborhood freight, air travel and gas prices.**
SM	Strategic Goal Questions Note: SM questions will appear along with SE0175 in the Strategic Goal Section in the October Survey.	Rotate three times per year by goal area. **Bold type** denotes area addressed this month: Month 1 - Safety (SS) **Month 2 - Mobility (SM)** Month 3 - Environment (SE) Month 4 - National Security (SN)
T	USDOT Services Satisfaction Questions	None this month
M	Operating Administration Modal Questions	TSA *(see questions in section B)*, NHTSA
D	Demographic Questions	Identical series each month
I	Interviewer Close Out Questions	Identical series each month

Formatting conventions for this document:

- **Question/answer text in boldface type** displays verbatim text to read to respondent. Within such text, words or phrases enclosed in brackets [   ], such as in Question F0080, will change depending upon time frames or respondent responses to previous items. Words or phrases enclosed in parentheses (   ), such as in Question F0456, are optional and should be read to respondent as part of the question only when needed.
- Answer text in regular type is not read aloud to respondent. Instead, the interviewer will wait for response and categorize it into one of the listed categories.
- TEXT IN ALL CAPS displays on-screen instructions to the interviewer or questions that the interviewer answers.
- *Text in italics* provides CATI system instructions or options, such as skips or fills.

CATI system will generate and dial telephone number. When someone answers, interviewer begins.

F0054.   **Hello, my name is _____ and I'm calling on behalf of the United States Department of Transportation about a national study on transportation issues. In the aftermath of the terrorist attacks on September 11, 2001, transportation has become a more critical issue in our society.**

HIT "RETURN" TO CONTINUE

F0080.   **Have I reached [telephone number]?**

1)   Yes
2)   No - **Sorry, I must have dialed incorrectly. Goodbye.**
•
• •• • • • •• HIT "RETURN" TO CONTINUE.

F0066.   **Your household has been selected for this study, and we are very interested in your transportation use and opinions. Please remember that your input will help strengthen our nation's transportation system.**

HIT "RETURN" TO CONTINUE

F0100.   **Is this phone for a home, a business, or both?**

1)   Home - *go to F0200*
2)   Business
3)   Both home and business - *go to F0200*

F0150.   **Sorry, I'm trying to reach a residence. Goodbye.**

HIT "RETURN" TO CONTINUE

F0200.   **Are you a household member who is at least 18 years old?**

1)   Yes - *go to F0351*
2)   No

F0250.   **May I please speak to a household member who is at least 18 years old?**

    1)   Yes - *go to F0351*
    2)   No

F0300.   **When would be a good time to call back to speak with someone who is at least 18 years old?**

              HIT "RETURN" TO SCHEDULE CALLBACK

F0351.   IF INTERVIEWER IS SPEAKING WITH A NEW RESPONDENT, BEGIN BY REPEATING F0054. THEN SAY...

              This study is designed to select one household adult to answer the questions. We choose that person based on birthdays, so I need to talk with the person living there now, aged 18 years or older, who will have a birthday next. What is the first name of that person?

              Name _____   TYPE IN PERSON'S FIRST NAME

F0400.   **May I please speak with [insert name]?**

    1)   Yes
    2)   No - *go to F0500*

F0400A.   INTERVIEWER: IS THE ELIGIBLE RESPONDENT ON THE PHONE, OR IS THE ELIGIBLE RESPONDENT COMING TO THE PHONE?

    1)   Eligible respondent on phone *(Skip to F0420B)*
    2)   Eligible respondent coming to the phone *(Skip to F0420A)*
    3)   Eligible respondent unable/not coming to phone *(Skip to F0500)*

F0420A.   **Hello, my name is _____ and I am calling on behalf of the United States Department of Transportation about a national study on transportation issues. I need to talk with the person living there now, aged 18 or older, who will have a birthday next. I was informed that would be you; is that correct?**

    1)   Yes *(Skip to F0456)*
    2)   No   INTERVIEWER: ASK **"Who then is the person who will have a birthday next?"** HIT "RETURN" TO RE-ENTER NAME OF ELIGIBLE RESPONDENT

F0420B.   **So you are the person who will have a birthday next?**

   1)   Yes *(Skip to F0456)*
   2)   No   INTERVIEWER: ASK **"Who then is the person who will have a birthday next?"** HIT "RETURN" TO RE-ENTER NAME OF ELIGIBLE RESPONDENT

F0456.   INTERVIEWER NOTE: READ THE FOLLOWING PARENTHETICALS ONLY IF RESPONDENT ASKS FOR ADDITIONAL DETAILS. REPEAT F0351 AS NECESSARY. THEN SAY...

    I have some questions about your transportation use, and about your opinions on important transportation issues such as commuting, neighborhood freight, air travel and gas prices. Your participation in this voluntary study (there is no penalty for refusing to answer any question) will take only about 10 minutes, and your answers will be used only for statistical summaries. The study is authorized by law (Title 49, Section 111c2 of the United States Code).

    HIT "RETURN" TO CONTINUE

Skip to F0550

F0500.   **When would be a good time to call back to speak to [insert name]?**

    HIT "RETURN" TO SCHEDULE CALLBACK

F0550.   ADDRESS QUESTIONS OR USE REFUSAL CONVERSION TECHNIQUES. IS RESPONDENT WILLING TO CONTINUE?

   1)   Yes
   2)   No - THANK RESPONDENT AND TERMINATE

    HIT "RETURN" TO CONTINUE

F0601.   **For quality purposes, my supervisor may monitor this call.**

    ENTER "1" TO PROCEED, OR ENTER "2" TO SCHEDULE CALLBACK

   1)   PROCEED - *go to G0051*
   2)   SCHEDULE CALLBACK

    ARRANGE A CALLBACK. HIT "RETURN" TO CONTINUE.

Section G - General Transportation Core Questions

G0051. **First I need to ask about all the kinds of transportation you used either for personal or for business travel last month.**

HIT "RETURN" TO CONTINUE

G0103. **During September, did you drive or ride in a personal vehicle? (Examples of personal vehicles include a car, van, SUV, pickup truck, RV.)**

    1)   Yes
    2)   No *(Skip to G0150)*

G0851A. **How many days did you drive or ride?** (ENTER NUMBER)

    ____days

G0150. **During September, did you drive or ride in an organized carpool or vanpool?**

    1)   Yes
    2)   No *(Skip to G0303)*

G0851B. **How many days did you drive or ride?** (ENTER NUMBER)

    ____days

G0303. **During September, did you ride on any public transit within a city or metropolitan area? Examples of public transit include a bus, rapid rail (subway, surface or elevated), light rail, commuter bus, rail or ferry from suburb to city.**

    1)   Yes
    2)   No *(Skip to G0819)*

G0851C. **How many days did you use it?** (ENTER NUMBER)

    ____days

G3051.   **Consider your most recent trip using public transit. What was the primary purpose of the trip?** (CODE PRIMARY PURPOSE) (DO NOT READ LIST)

   1)   Work/Work-related
   2)   Shopping
   3)   College/Other school
   4)   Medical services
   5)   Social, religious worship, personal business
   7)   Other - SPECIFY _____

G0819.   **Is public transportation available in your area?**
            INTERVIEWER NOTE: YOU MAY HAVE TO EXPLAIN THAT SOME RESPONDENTS USE OF PUBLIC TRANSPORTATION IS WHEN OUT OF TOWN ON BUSINESS OR PLEASURE AND DO NOT HAVE ACCESS IN THE AREA IN WHICH THEY LIVE.

   1)   Yes
   2)   No

G0201.   **During September, did you ride on a city-to-city bus, such as Greyhound?**

   1)   Yes
   2)   No *(Skip to G0210)*

G0851D.   **How many days did you ride on it?** (ENTER NUMBER)

            _____ days

G0902B.   **And of these days, how many were for business or work?** (INTERVIEWER: PREVIOUS ANSWER WAS ____)

            _____ days

G0210.   **During September, did you ride on a charter or tour bus line?**

   1)   Yes
   2)   No *(Skip to G0251)*

G0851O.   **How many days did you ride on it?** (ENTER NUMBER)

            _____ days

G0251.   **During September, did you ride on a city-to-city train, such as AMTRAK?**

   1)   Yes
   2)   No *(Skip to G0880)*

G0851E.   **How many days did you ride on it?** (ENTER NUMBER)

   ____days

G0902C.   **And of these days, how many were for business or work?** (INTERVIEWER:
PREVIOUS ANSWER WAS ____)

   _____ days

G0880.   **In your area, do you have long distance, city-to-city train service such as
AMTRAK?**
INTERVIEWER NOTE: YOU MAY HAVE TO EXPLAIN THAT SOME
RESPONDENTS USE CITY-TO-CITY TRAIN SERVICE SUCH AS AMTRAK
WHEN OUT OF TOWN ON BUSINESS OR PLEASURE.

   1)   Yes
   2)   No

G0350.   **During September, did you fly on a commercial airline?**

   1)   Yes
   2)   No *(Skip to G0560)*

G0851F.   **How many days did you fly on a commercial airline?** (ENTER NUMBER)

   ____days

G0902D.   **And of these days, how many were for business or work?**
(INTERVIEWER: PREVIOUS ANSWER WAS ____)

   _____ days

G0560.   **During September, did you use a taxi or Limousine service?**

   1)   Yes
   2)   No *(skip to G0570)*

G0851Q.   **How many days did you use a taxi or Limousine service?**

   _____ days

G0902F.   **And of these days, how many were for business or work?**
(INTERVIEWER: PREVIOUS ANSWER WAS _____)

_____ days

G0570.   **During September, did you use a shuttle such as an airport, hotel, rental car shuttle or other shuttle, do not include a medical appointment shuttle as this will be asked in another question?**

   1)   Yes
   2)   No (*Skip to G0453)*

G0851R.   **How many days did you use an airport, hotel, rental car shuttle or other shuttle?**

_____ days

G0902G.   **And of these days, how many were for business or work?**
(INTERVIEWER: PREVIOUS ANSWER WAS_____)

_____ days

G0453.   **During September, did you drive or ride on a motorcycle, a motorized scooter, motorized bicycle, moped or all terrain vehicle?**

   1)   Yes
   2)   No (*Skip to G0501)*

G0852H.   **How many days did you drive or ride any of these vehicles?** (ENTER NUMBER)

____days

G0501.   **During September, did you ride a bicycle? Please do not include stationary bicycles.**

   1)   Yes
   2)   No *(Skip to G0551)*

G0852I.   **How many days did you ride a bicycle?** (ENTER NUMBER)

____days

G0952.		**Primarily for what purpose did you use it?** (DO NOT READ LIST)

	1)	Commuting to work or school
	2)	Recreation
	3)	Exercise/for my health
	4)	Personal errands (to the store, post office, and so on)
	5)	Required for my job
	7)	Some other purpose - SPECIFY _____

G1002.		**And on a typical day that you rode a bicycle, about how much time did you spend bicycling?**

		_____ hours and _____ minutes

CATI system must ensure an entry for both hours and minutes

G1054.		**Did you bicycle mostly on:** (READ LIST)

	**01)	Paved roads, not on shoulders of paved roads, but on the actual road**
	**02)	Shoulders of paved roads**
	**03)	Bike lanes on roads**
	**05)	Bike paths, walking paths or trails**
	**06)	Unpaved roads (for example dirt, gravel, sand)**
	**04)	Sidewalks**
	**07)	Grass, or**
	**97)	Other** - SPECIFY _____

G0551.		**During September, did you walk, run, or jog at least one time outside for 10 minutes or more? (such as to work, to a store or to a park)**

	1)	Yes
	2)	No *(Skip to G0703)*

G0851J.		**How many days did you walk, run or jog?** (ENTER NUMBER)

		____days

G1102.   **Primarily for what purpose did you walk, run, or jog?** (DO NOT READ LIST)

     1)   Commuting to work or school
     2)   Recreation
     3)   Exercise/for my health
     4)   Personal errands (to the store, post office, walking the dog, and so on)
     5)   Required for my job
     7)   Some other purpose - SPECIFY _____

G1151.   **And on a typical day that you walked, ran, or jogged, about how much time did you spend walking, running, or jogging?**

     _____ hours and _____ minutes

CATI system must ensure entry for both hours and minutes

G1205.   **Did you walk, run, or jog mostly on:** (READ LIST)

     01)   **Paved roads, not on shoulders of paved roads, but on the actual road**
     02)   **Shoulders of paved roads**
     03)   **Bike lanes on roads**
     05)   **Bike paths, walking paths or trails**
     06)   **Unpaved roads (for example dirt, gravel, sand)**
     04)   **Sidewalks**
     07)   **Track**
     08)   **Grass, or**
     97)   **Other** - SPECIFY _____

G0703.   **During September, did you operate or ride in a recreational boat such as a motorboat, canoe, rowboat or sailboat? Please do not include personal watercraft such as jetski, skidoo or waverunner.**

     1)   Yes
     2)   No *(Skip to G0652)*

G0852M.   **How many days did you use a recreational boat?** (ENTER NUMBER)

     ____days

G1259.   **On a typical day that you went recreational boating, about how much time did you spend using the recreational boat?**

     ____ hours and ____ minutes

CATI system must ensure entry for both hours and minutes

G0602.   **During September, did you ride on a commercial boat, ship, or ferry other than a commuter ferry?**

    1)   Yes
    2)   No *(Skip to G0755)*

G0851K.   **How many days did you ride on a commercial boat, ship, or ferry?** (ENTER NUMBER)

    ____days

G0755.   **During September, did you use any of the following modes of transportation?** (INTERVIEWER: READ LIST AND RECORD ALL THAT APPLY)

    01)   Charter, private, or corporate airplane or helicopter
    02)   Commuter ferry
    03)   Company owned vehicle
    04)   Cruise ship
    05)   Golf cart
    06)   Horse or horse drawn carriage/buggy
    07)   Medical transport such as an ambulance or a shuttle to medical appointments
    08)   Vehicles used to transport handicapped persons
    09)   Motor home
    10)   Personal watercraft such as a jetski, skidoo or waverunner
    11)   Rental vehicle
    12)   School bus
    13)   None
    97)   Other - SPECIFY _____

B0010.   **Can you tell me what is the most important overall issue to you as it relates to transportation?** (RECORD VERBATIM RESPONSE)

    _____

G2002.   **Now I would like to ask you your opinions associated with your use of major modes of transportation in September.**

    HIT "RETURN" TO CONTINUE

If G0103 = 2 then skip to instruction before G2102

G2017.   **Considering all the financial costs associated with driving or riding in a personal vehicle, how satisfied were you with what it cost you to travel by personal vehicle during September? Were you** (READ LIST)

1) **Very dissatisfied**
2) **Dissatisfied**
3) **Satisfied**
4) **Very satisfied**

G2026.   **In terms of security from crime or terrorism, how secure did you feel while driving or riding in a personal vehicle in September? Did you feel** (READ LIST)

1) **Very insecure**
2) **Somewhat insecure**
3) **Somewhat secure**
4) **Very secure**

G2046.   **In terms of safety from accidents, how safe did you feel while driving or riding in a personal vehicle in September? Did you feel** (READ LIST)

1) **Very unsafe**
2) **Somewhat unsafe**
3) **Somewhat safe**
4) **Very safe**

G2066.   **In terms of travel time, using a personal vehicle, overall, how satisfied were you with the amount of time it took you to get where you wanted to go in September? Were you** (READ LIST)

1) **Very dissatisfied**
2) **Dissatisfied**
3) **Satisfied**
4) **Very satisfied**

G2086.   **In general, how would you rate the level of convenience of traveling by personal vehicle? Is it** (READ LIST)

1) **Very inconvenient**
2) **Somewhat inconvenient**
3) **Somewhat convenient**
4) **Very convenient**

G2094.		**Now please tell me, when you travel by personal vehicle, which one of the following is most important to you? Is it** (READ LIST)

    1)   **The cost of the travel**
    2)   **Your security from terrorism or crime**
    3)   **Your safety from accidents**
    4)   **The amount of time it takes to complete the travel**
    5)   **The level of convenience of using a personal vehicle**

If G0303 = 2 then skip to instruction before G2202

G2102.		**Now I would like to ask you your opinions associated with your use of public transit in September.**

G2117.		**Considering all the financial costs associated with using public transit, how satisfied were you with what it cost you to travel by public transit during September? Were you** (READ LIST)

    1)   **Very dissatisfied**
    2)   **Dissatisfied**
    3)   **Satisfied**
    4)   **Very satisfied**

G2126.		**In terms of security from crime or terrorism, how secure did you feel while using public transit in September? Did you feel** (READ LIST)

    1)   **Very insecure**
    2)   **Somewhat insecure**
    3)   **Somewhat secure**
    4)   **Very secure**

G2146.		**In terms of safety from accidents, how safe did you feel while using public transit in September? Did you feel** (READ LIST)

    1)   **Very unsafe**
    2)   **Somewhat unsafe**
    3)   **Somewhat safe**
    4)   **Very safe**

G2166.	**In terms of travel time on public transit, overall, how satisfied were you with the amount of time it took you to get where you wanted to go during September? Were you** (READ LIST)

1)	**Very dissatisfied**
2)	**Dissatisfied**
3)	**Satisfied**
4)	**Very satisfied**

G2186.	**In general how would you rate the level of convenience of traveling by public transit? Is it** (READ LIST)

1)	**Very inconvenient**
2)	**Somewhat inconvenient**
3)	**Somewhat convenient**
4)	**Very convenient**

G2190.	**Overall, how satisfied are you with the level of customer service you receive when using public transit?** (READ LIST)

1)	**Very dissatisfied**
2)	**Dissatisfied**
3)	**Satisfied**
4)	**Very Satisfied**

G2194.	**Now please tell me, when you use public transit, which one of the following is most important to you? Is it** (READ LIST)

1)	**The cost of the travel**
2)	**Your security from terrorism or crime**
3)	**Your safety from accidents**
4)	**The amount of time it takes to complete the travel**
5)	**The level of convenience of using public transit**
6)	**The level of customer service you receive**

If G0350 = 2 then skip to B0051

G2202.	**Now, I would like your opinions associated with flying on a commercial airline in September.**

G2217.		**Considering all the financial costs associated with flying on a commercial airline, how satisfied were you with what it cost you to travel by commercial airline during September? Were you** (READ LIST)

    1) **Very dissatisfied**
    2) **Dissatisfied**
    3) **Satisfied**
    4) **Very satisfied**

G2226.		**In terms of security from crime or terrorism, how secure did you feel while flying on a commercial airline in September? Did you feel** (READ LIST)

    1) **Very insecure**
    2) **Somewhat insecure**
    3) **Somewhat secure**
    4) **Very secure**

G2246.		**In terms of safety from accidents, how safe did you feel while flying on a commercial airline in September? Did you feel** (READ LIST)

    1) **Very unsafe**
    2) **Somewhat unsafe**
    3) **Somewhat safe**
    4) **Very safe**

G2266.		**In terms of travel time using commercial airlines, overall, how satisfied were you with the amount of time it took you to get where you wanted to go during September? Were you** (READ LIST)

    1) **Very dissatisfied**
    2) **Dissatisfied**
    3) **Satisfied**
    4) **Very satisfied**

G2286.		**In general, how would you rate the level of convenience of traveling by commercial airline? Is it** (READ LIST)

    1) **Very inconvenient**
    2) **Somewhat inconvenient**
    3) **Somewhat convenient**
    4) **Very convenient**

G2290.   **Overall, how satisfied are you with the level of customer service you receive when using a commercial airline?** (READ LIST)

   1)   Very dissatisfied
   2)   Dissatisfied
   3)   Satisfied
   4)   Very satisfied

G2294.   **Now please tell me, when you travel by commercial airline, which of the following is most important to you? Is it** (READ LIST)

   1)   The cost of the travel
   2)   Your security from terrorism or crime
   3)   Your safety from accidents
   4)   The amount of time it takes to complete the travel
   5)   The level of convenience of traveling by air
   6)   The level of customer service you receive

Section B - BTS Topical Transportation Questions

B0051. **The next questions are about commuting to work.**

HIT "RETURN" TO CONTINUE

D0901. **During September, did you do any work for pay or profit?**

1) Yes
2) No *(Skip to B2300)*

B0105. **During September, did you commute, that is, travel routinely from home to work?** (INTERVIEWER: EXCLUDE TELECOMMUTING; COMMUTING MAY INCLUDE ANY TYPE OF TRANSPORTATION.)

1) Yes
2) No *(Skip to B0371)*

B0159. **Altogether, about how many days did you commute to work in September?** (INTERVIEWER: REMIND THE RESPONDENT HOW MANY WEEKDAYS WERE IN LAST MONTH ALONG WITH ANY MAJOR HOLIDAYS) (INTERVIEWER: THE MONTH OF SEPTEMBER CONTAINED 30 DAYS WITH ONE HOLIDAY, THE 1ST OF SEPTEMBER WHICH WAS ON THE FIRST MONDAY OF THE MONTH.) (ENTER NUMBER)

_____ days

B0155. **On a typical day in September, to get to work did you** (READ LIST)

01) **Walk**
02) **Drive or ride in a personal vehicle, not in a company car**
03) **Drive or ride in a carpool or vanpool**
04) **Use public transit**
05) **Drive or ride in a company car**
06) **Bicycle to work**
07) **Use a combination of modes**
97) **Other** - SPECIFY _____

If B0155 = 1, 3, 4, 6 or 97 skip to B0310. If B0155 = 7 skip to B0158.

B0161.   **On a typical day in September did you drive alone or were there other commuters in your car?**
(INTERVIEWER NOTE: WERE THE OTHER PEOPLE IN THE CAR COMMUTERS OR NON-COMMUTERS? A COMMUTER IS USUALLY TRAVELING BETWEEN HOME AND WORK.)

    1)   Alone
    2)   Other commuters
    3)   Other non-commuters (children, students, etc.)

Skip to B0310

B0158.   **Please list the combination of modes used.**

    _____

B0310.   **Did you work at the same location on most days?**

    1)   Yes *(Skip to B0352)*
    2)   No

B0315.   **Did you work at more than one location on a typical day?**

    1)   Yes
    2)   No *(Skip to B0352)*

B0320.   **On a typical day, how much time did you spend traveling from worksite to worksite?**

    _____ hours and_____ minutes *(go to B0371)*

CATI system must ensure entry for both hours and minutes

B0352.   **On a typical day, how much time did a one-way, door-to-door trip from home to work take?**

THE TIME RECORDED FOR COMMUTING TO WORK ON A TYPICAL DAY SHOULD BE THE TIME IT TOOK TO COMMUTE USING ALL MODES OF TRANSPORTATION USED ON A TYPICAL DAY.

    _____ hours and_____ minutes

CATI system must ensure entry for both hours and minutes

B0353.   **On a typical day, how many miles one-way do you travel from home to work?**

_____ miles

B0371.   **Have you ever telecommuted? That is, have you ever worked at home for pay for your employer instead of working at the office? (This does not include taking work home at night or over the weekend or self-employed persons who work at home.)**

1)   Yes
2)   No

B0378.   **Is the work that you do in your current job something you could do from home?**

1)   Yes
2)   No (*Skip to B0395*)

B0375.   **Does your current job offer the option of telecommuting?**

1)   Yes (*If B0371 = 2, skip to B0395*)
2)   No (*Skip to B0395*)

B0376.   **Are you currently participating in a telecommuting program?**

1)   Yes
2)   No (*Skip to B0395*)

B0363.   **During the month of September how many days did you telecommute?**

_____ days

(INTERVIEWER: THE MONTH OF SEPTEMBER CONTAINED 30 DAYS WITH ONE HOLIDAY, THE 1ST OF SEPTEMBER WHICH WAS ON THE FIRST MONDAY OF THE MONTH.)

B0377.   **What is your primary reason for telecommuting?** (INTERVIEWER: RECORD VERBATIM. HIT ESCAPE KEY AFTER ENTERING INFORMATION)

_____

B0395. **Have you ever worked at a telework center or satellite office?**
[INTERVIEWER: FOCUS IS ON WORKING SOMEWHERE OTHER THAN ONE'S "NORMAL" WORKPLACE FOR THE PURPOSE OF REDUCING COMMUTE TIME.
SATELLITE OFFICE: ALTERNATE WORK SITE THAT IS IN A SEPARATE LOCATION OTHER THAN YOUR PRIMARY WORKSITE.
TELEWORK CENTER: ALTERNATE WORK SITE, COULD POSSIBLY HOUSE WORKERS FROM MANY DIFFERENT BUSINESSES.]

   1)   Yes
   2)   No

B0398. **Is the work that you do in your current job something you could do from a telework center or a satellite office?**
[INTERVIEWER: FOCUS IS ON WORKING SOMEWHERE OTHER THAN ONE'S "NORMAL" WORKPLACE FOR THE PURPOSE OF REDUCING COMMUTE TIME.
SATELLITE OFFICE: ALTERNATE WORK SITE THAT IS IN A SEPARATE LOCATION OTHER THAN YOUR PRIMARY WORKSITE.
TELEWORK CENTER: ALTERNATE WORK SITE, COULD POSSIBLY HOUSE WORKERS FROM MANY DIFFERENT BUSINESSES.]

   1)   Yes
   2)   No *(Skip to B2300)*

B0380. **Does your current job offer the option of working at a telework center or satellite office?**

   1)   Yes *(If B0395 is "No", skip to B2300)*
   2)   No *(Skip to B2300)*

B0386. **Do you currently work at a telework center or satellite office?**

   1)   Yes
   2)   No *(skip to B2300)*

B0388. **During the month of September, how many days did you work at a telework center or satellite office?**

   _____ days

(INTERVIEWER: THE MONTH OF SEPTEMBER CONTAINED 30 DAYS WITH ONE HOLIDAY, THE 1ST OF SEPTEMBER WHICH WAS ON THE FIRST MONDAY OF THE MONTH.)

B0390.   **What is your primary reason for working at a telework center or satellite office?** (INTERVIEWER: RECORD VERBATIM)

_____

B2300.   **My next group of questions is about commercial air travel.**

HIT "RETURN" TO CONTINUE

B2311.   **In what month and year was your most recent commercial airline flight?** (INTERVIEWER: PLEASE PROMPT FOR MONTH AND YEAR)

    1)   Enter month and year
    5)   Have never flown on a commercial airline *(Skip to B3002)*

B2315.   **Please let me verify your last answer as [insert respondent's last answer].**

    1)   Yes, correct (CONTINUE)
    2)   No, incorrect

If B2311 1) is earlier than one year ago skip to B3002 (Note: Remember we are collecting data for the month of September, one year ago would include October 2002 through September 2003).•

B2321.   **Now, I'd like you to think of your most recent commercial airline flight. Was the primary purpose of your trip business or work related?** (IF NECESSARY, GIVE EXAMPLES SUCH AS PROFESSIONAL CONFERENCE, MEETING WITH CLIENTS.)

    1)   Yes, business/job related
    2)   No

B2333.   **Still thinking of your most recent flight in which of the following sections was your seat located:** (READ ENTIRE LIST EXCEPT "DON'T KNOW")

    1)   **Economy or coach section (also sometimes called the main cabin)**
    2)   **First class section**
    3)   **There were no sections in the plane; all seats were in the same section**
    7)   **Other**

•••• ••••• ••••• •• ••• •• ••• ••• •• •••••
•

B2341. **Did the price paid for the airline ticket carry any restrictions? For example, did you have to book your trip two weeks in advance, were you required to stay overnight on a Friday or Saturday, or were you prohibited from changing your ticket without paying a penalty?**

1) Yes
2) No

B2651. **How long did you wait in line to check in at the ticket counter for your most recent flight?**

X= DID NOT CHECK IN

_____hours and _____ minutes

B2660. **Again thinking of your most recent flight, where were you issued your boarding pass?** (INTERVIEWER: READ ENTIRE LIST)

1) **Curbside baggage check-in (attendants checking bags just outside the airport doors)**
2) **Ticket counter**
3) **Self service check-in kiosk (an interactive computer terminal available for self service check-in)**
4) **Departure gate**
5) **Internet**
7) **Other -** SPECIFY _____

B2701. **How long did you wait in line to go through the passenger screening checkpoint for your most recent flight? The checkpoint we are referring to is the only one where you must walk through a metal detector and your carry-on items are x-rayed. How long did you wait?**

_____ hours and_____ minutes

CATI system must ensure entry for both hours and minutes

B2751. **How did you feel about the amount of time spent waiting in line at the passenger screening checkpoint? Did you feel the amount of time was** (READ LIST)

1) **Less than you expected**
2) **About what you expected**
3) **More than you expected**

B2801.   **How would you rate the thoroughness of the screening process? Would you rate it** (READ LIST)

1) **Inadequate**
2) **Adequate**
3) **Excessive**

B2853.   **How would you describe your level of confidence in the ability of the passenger screeners to keep air travel secure from individuals with hostile intentions? Would you say you have** (READ LIST)

1) **No confidence**
2) **A small amount of confidence**
3) **A moderate amount of confidence**
4) **A great deal of confidence**
5) **Total confidence**

B2900.   **How satisfied were you with the courtesy of the screeners at the passenger screening checkpoint? Were you** (READ LIST)

1) **Very unsatisfied**
2) **Somewhat unsatisfied**
3) **Neither unsatisfied nor satisfied**
4) **Somewhat satisfied**
5) **Very satisfied**

B2950.   **How satisfied were you overall with your experience at the passenger screening checkpoint? Were you** (READ LIST)

1) **Very unsatisfied**
2) **Somewhat unsatisfied**
3) **Neither unsatisfied nor satisfied**
4) **Somewhat satisfied**
5) **Very satisfied**

B2977.　How consistent have screening procedures been in airports you have departed from? Have they been (READ LIST)

1) Very inconsistent
2) Somewhat inconsistent
3) Somewhat consistent
4) Very consistent

B2980.　How would you rate the current level of airport security compared to security levels prior to September 11th, 2001? Would you say that security today is (READ LIST)

1) Much better than it was before September 11th, 2001
2) Somewhat better than it was before September 11th, 2001
3) About the same as it was before September 11th, 2001
4) Somewhat worse than it was before September 11th, 2001
5) Much worse than it was before September 11th, 2001

If B2311 1) is one year ago or later skip to B3100 (Note: Remember we are collecting data for the month of September, one year ago would include October 2002 through September 2003).

B3002.　How would you describe your level of confidence in the ability of the passenger screeners to keep air travel secure from individuals with hostile intentions? Would you say you have (READ LIST)

1) No confidence
2) A small amount of confidence
3) A moderate amount of confidence
4) A great deal of confidence
5) Total confidence

B3100.　Have the changes in passenger screening procedures since September 11th, 2001 made you (READ LIST)

1) Less inclined to travel by commercial airline
3) Have had no effect on your commercial airline travel
2) More inclined to travel by commercial airline

B4301.　My next group of questions asks for information about household freight deliveries.

B4310.　During September, did you have access to the Internet, from home, work, or some other location?

1) Yes
2) No *(Skip to B4351)*

B4320.　　**During September, did you use the Internet to purchase merchandise to be delivered to an address other than your home address (for example delivery to a friend or family member)?**

　　1)　　Yes
　　2)　　No

B4330.　　**During September, did you use the Internet to purchase merchandise to be delivered to your home address?**

　　1)　　Yes
　　2)　　No *(Skip to B4351)*

B4341.　　**During September, how many times did you use the Internet to purchase merchandise to be delivered to your home?**

　　　　ENTER NUMBER _____

B4351.　　**During September, how many times did you use the telephone to purchase merchandise to be delivered to your home?**

　　　　ENTER NUMBER _____

B4361.　　**During September, how many times did you mail an order form to a business or company to purchase merchandise to be delivered to your home?**

　　　　ENTER NUMBER _____

B4366.　　**During September, how many times did you fax an order form to a business or company to purchase merchandise?**

　　　　ENTER NUMBER_____

B4370.　　**During September, how many times did you purchase merchandise, in person, at a store or business that had to be delivered to your home; that is, you did not take the merchandise home with you?**

　　　　ENTER NUMBER _____

B4380.　　**During September, how many deliveries did you receive at your home that were delivered by a company other than the US Postal Service - someone other than your regular mail delivery person?　Non-US Postal Service**

companies include FedEx, UPS, Emory, Airborne Express, DHL, as well as other private delivery companies that could include private furniture or appliance delivery companies.

ENTER NUMBER _____ *(If zero, skip to B5000)*

B4391. **During September, were any of the following types of merchandise delivered to your home by someone other than the US Postal Service?** (READ LIST. RECORD ALL MENTIONS.)

01) Books
02) Clothing or clothing accessories (including footwear)
03) Computer hardware
04) Computer software
05) Drugs, health aids, or beauty aids
06) Electronics or appliances
07) Food, beer, or wine
08) Home furnishings such as furniture, artwork, linens, window treatments, etc.
09) Audio or video cassettes/CDs/DVDs
10) Office equipment or supplies (for a home office)
11) Toys, hobby goods, or games
12) Any documents, magazines, or newspapers delivered by other than the US Postal Service
13) Garden or yard equipment or supplies such as plant, seeds, mowers, edgers, etc.
14) Automobile or truck parts
15) Pet or animal supplies
16) None
97) Other - SPECIFY _____

B5000. **My next set of questions is about recent events in the news**.

B5074. **Did you have any travel plans for this past Labor Day holiday?**

1) Yes
2) No *(skip to SM0050)*

B5076. **Did you change or modify your travel plans for this past Labor Day holiday?**

1) Yes
2) No *(skip to SM0050)*

B5078. **Please tell me what changes did you make in your Labor Day plans?**

01) Type of transportation
02) Number of people traveling

03)   Departure point
04)   Destination point
05)   Earlier travel plans
06)   Later travel plans
07)   Earlier departure
08)   Later departure
09)   Canceled travel plans
97)   Other - SPECIFY _____

B5080.   **Please tell me the main reason you made changes to your Labor Day plans?**

(INTERVIEWER: RECORD VERBATIM. HIT "ESCAPE" KEY AFTER ENTERING INFORMATION)

_____

Section SM - Strategic Goal Questions

SM0050.   **Now I want to ask your opinion on some transportation issues related to mobility.**

HIT "RETURN" TO CONTINUE

SE0175.   **Is traffic congestion a problem in your community?**

1)   Yes
2)   No

If G0103 = 2 skip to instruction before SM1050

SM1000.   **Did you experience any significant delays while traveling in a personal vehicle in September?**

1)   Yes
2)   No *(Skip to instruction before SM1050)*

SM1005.   **Please tell me whether those delays caused you to...** (READ LIST)

SM1010.	**Change the time of day you traveled**	Yes	No
SM1015.	**Change the type of transportation you used**	Yes	No
SM1020.	**Change the route you took to reach your destination**	Yes	No
SM1025.	**Postpone your travel to another day**	Yes	No
SM1030.	**Cancel your trip entirely**	Yes	No

If G0150 = 2 skip to instruction before SM1100

SM1050.   **Did you experience any significant delays while traveling in an organized carpool or vanpool in September?**

1)   Yes
2)   No *(Skip to instruction before SM1100)*

SM1055.   **Please tell me whether those delays caused you to...** (READ LIST)

SM1060.	**Change the time of day you traveled**	Yes	No
SM1065.	**Change the type of transportation you used**	Yes	No
SM1070.	**Change the route you took to reach your destination**	Yes	No
SM1075.	**Postpone your travel to another day**	Yes	No
SM1080.	**Cancel your trip entirely**	Yes	No

If G0303 = 2 skip to instruction before SM1150

SM1100.   **Did you experience any significant delays while traveling on public transit in September?**

    1)   Yes
    2)   No *(Skip to instruction before SM1150)*

SM1105.   **Please tell me whether those delays caused you to...** (READ LIST)

SM1110.	**Change the time of day you traveled**	Yes	No
SM1115.	**Change the type of transportation you used**	Yes	No
SM1120.	**Change the route you took to reach your destination**	Yes	No
SM1125.	**Postpone your travel to another day**	Yes	No
SM1130.	**Cancel your trip entirely**	Yes	No

If G0201 = 2 skip to instruction before SM1200

SM1150.   **Did you experience any significant delays while traveling on city-to-city buses in September?**

    1)   Yes
    2)   No *(Skip to instruction before SM1200)*

SM1155.   **Please tell me whether those delays caused you to...** (READ LIST)

SM1160.	**Change the time of day you traveled**	Yes	No
SM1165.	**Change the type of transportation you used**	Yes	No
SM1170.	**Change the route you took to reach your destination**	Yes	No
SM1175.	**Postpone your travel to another day**	Yes	No
SM1180.	**Cancel your trip entirely**	Yes	No

If G0251 = 2 skip to instruction before SM1250

SM1200.   **Did you experience any significant delays while traveling on city-to-city trains in September?**

    1)   Yes
    2)   No *(Skip to instruction before SM1250)*

SM1205.   **Please tell me whether those delays caused you to...** (READ LIST)

SM1210.	**Change the time of day you traveled**	Yes	No
SM1215.	**Change the type of transportation you used**	Yes	No
SM1220.	**Change the route you took to reach your destination**	Yes	No
SM1225.	**Postpone your travel to another day**	Yes	No
SM1230.	**Cancel your trip entirely**	Yes	No

If G0350 = 2 skip to instruction before MNH0500

SM1250.   **Did you experience any significant delays while traveling on commercial airlines in September?**

    1)   Yes
    2)   No *(Skip to instruction before MNH0500)*

SM1255.   **Please tell me whether those delays caused you to...** (READ LIST)

SM1260.	**Change the time of day you traveled**	Yes	No
SM1265.	**Change the type of transportation you used**	Yes	No
SM1270.	**Change the route you took to reach your destination**	Yes	No
SM1275.	**Postpone your travel to another day**	Yes	No
SM1280.	**Cancel your trip entirely**	Yes	No

Section M - Operating Administration Modal Questions

MNH0500. **The next group of questions is of interest to the National Highway Transportation Safety Administration.**

MNH0510. **Have you driven a vehicle in the last twelve months?**

1) Yes
2) No *(Skip to D0050)*

MNH0580. **In the last 12 months, have you been involved in a crash in a vehicle where you were the driver?**

1) Yes
2) No

MNH0600. **In the last 12 months, have you been involved in a near miss in a vehicle where you were the driver?**

1) Yes
2) No

Section D - Demographic Questions

D0050.   **This final section asks for information to help us summarize the study results. No identifying information about you or your household will ever be released or published.**

HIT "RETURN" TO CONTINUE

D0061.   **How many registered road vehicles are available for regular use by members of your household?**

ENTER NUMBER _____

(INTERVIEWER: IF RESPONDENT ANSWERS 10 OR MORE, RECORD AS 10)

D0104.   **Do you have any kind of disability or health impairment?**

1)   Yes *(If B2311 = 1 is less than 09 2001 or B2311 = 5 or 9 then go to D0110)*
2)   No *(Skip to D0110)*

D1103.   **Due to your disability have air travel passenger screening procedures changed for you since September 11, 2001?**

1)   Yes
2)   No *(Skip to D0110)*

D1104.   **How have they changed for you?**

_____

D0110.   **Does anyone else currently living in your household, including children, have any kind of disability or health impairment?**

1)   Yes
2)   No

If D0104 = 2 and D0110 = 2 go to D0251.   If D0104 = 1 and D0110 = 2 go to D0106.

D0105.   **How many other people (besides yourself)?**

_____

D0106.   **Does anyone in the household use adaptive equipment in any motor vehicle (for example hand controls, modified foot pedals, or a wheelchair lift)?**

    1)   Yes
    2)   No

D0251.   **How many people aged 18 or older live in your household, including yourself?** (ENTER NUMBER)

    _____ people

    INTERVIEWER: REPEAT ANSWER TO RESPONDENT: **"Including yourself, _____ people aged 18 or older live in your household?"**

D0300.   **Please stop me when I reach the category that includes your age:** (READ LIST UNTIL RESPONDENT STOPS YOU TO SELECT A CATEGORY)

    1)   18 to 24 years
    2)   25 to 34
    3)   35 to 44
    4)   45 to 54
    5)   55 to 64
    6)   65 to 74
    7)   75 or older

D0350.   (RECORD GENDER; ASK ONLY IF NECESSARY) **Are you male or female?**

    1)   Male
    2)   Female

D0404.   **Do you consider yourself to be Hispanic or Latino?**

    1)   Yes
          (If "Yes", INTERVIEWER MUST READ: "**People who identify themselves as Hispanic or Latino origin may be of any race.**") (INTERVIEWER READ ONLY IF NEEDED: "**Origin can be viewed as the heritage, nationality group, lineage, or country of birth of the person or the person's parents or ancestors before their arrival in the United States.**")

    2)   No

D0402.   **Is the racial group that best describes you** (READ ENTIRE LIST. READ PARENTHETICAL ONLY IF RESPONDENT ASKS FOR CLARIFICATION.) (RECORD ALL THAT APPLY)

1) American Indian (Native American) or Alaska Native
2) Asian (e.g., Chinese, Filipino, Japanese, Korean, Vietnamese)
3) Black or African-American
4) Native Hawaiian or other Pacific Islander (e.g., Samoan or Chamorro)
5) White (Caucasian, Anglo), or
7) Other - SPECIFY _____

D0450.   **What is the highest level of education you've completed?** (DO NOT READ LIST)

1) Less than high school graduate
2) High school graduate (or GED)
3) Some college (or technical vocational school/professional business school)
4) Two-year college degree (AA: Associate in Arts)
5) Four-year college degree (BA or BS: Bachelor of Arts/Science degree)
6) Graduate degree (Master's, Ph.D., Lawyer, Medical Doctor)

D0501.   **Please stop me when I reach the category that includes your household's total annual income for last calendar year, that is, 2002:** (READ LIST UNTIL RESPONDENT STOPS YOU TO SELECT A CATEGORY)

1) Under $15,000
2) From $15,000 to less than $30,000
3) From $30,000 to less than $50,000
4) From $50,000 to less than $75,000
5) From $75,000 to less than $100,000
6) $100,000 or more

D0553.   **Not including the telephone number which I called you on, how many additional phone numbers do you have in your household? Please do not count numbers for cellular phones, or phone lines that are exclusively for computer of fax use.**

0) None *(Skip to D0801)*
1) One
2) Two
3) Three
4) Four or more

READ AFTER RESPONDENT HAS GIVEN ANSWER: **"So, you have _____ additional phone numbers that are not used exclusively for fax machine, computer or cellular phone?"**

D0751.   **Is the primary use of the additional phone number(s) for household use, business use, or both?**

    1)   Household use only
    2)   Business use only
    3)   Both household and business use

D0801.   **In order to classify your household for statistical purposes, what is your ZIP code?** (ENTER NUMBER)

    ___ ___ ___ ___ ___

D0810.   **Did your household receive an advance notice in the mail concerning this study?**

    1)   Yes
    2)   No

D0850.   **This concludes the study questions. On behalf of the Department of Transportation, I thank you for your time. Goodbye.**

    HIT "RETURN" TO CONTINUE

Section I - Interviewer Close Out Questions

I0050.   THESE QUESTIONS ARE ANSWERED BY THE INTERVIEWER AFTER THE RESPONDENT HANGS UP.

HOW WELL DID THE RESPONDENT UNDERSTAND THE QUESTIONS?

1)   Not at all
2)   Not very well
3)   Well
4)   Very well

I0100.   HOW COOPERATIVE WAS THE RESPONDENT IN ANSWERING THE QUESTIONS?

1)   Not at all cooperative
2)   Not very cooperative
3)   Cooperative
4)   Very cooperative

I0150.   IN WHAT LANGUAGE WAS THE INTERVIEW CONDUCTED?

1)   English
2)   Spanish
3)   Both English and Spanish
7)   Other - SPECIFY _____

I0200.   PLEASE NOTE ANYTHING ELSE YOU FEEL IS HELPFUL OR IMPORTANT ABOUT THIS INTERVIEW.

11)   CONTINUE TO ENTER TEXT OF RESPONSE
99)   No notes to add

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
	CASEID	Case Identification Number			Char	6	$TEXTVAR
	STATE	State			Char	2	$TEXTVAR
	METRO	MSA Inside Outside	1	Inside an MSA	Num	8	MSAINOUT
			2	Outside an MSA			
	CREGION	Census Region	1	Northeast	Num	8	CENSREG
			2	Midwest			
			3	South			
			4	West			
	CENDIV	Census Division	1	New England	Num	8	CENSDIV
			2	Middle Atlantic			
			3	East North Central			
			4	West North Central			
			5	South Atlantic			
			6	East South Central			
			7	West South Central			
			8	Mountain			
			9	Pacific			
	DVERSION	Database Version		Year - Quarter	Char	6	$TEXTVAR
	STARTIM	Interview Start Time			Char	8	$TEXTVAR
	ENDTIME	Interview End Time			Char	8	$TEXTVAR
	INLNGTH	Interview Length			Num	8	FORNUM
	TIMEZONE	Time Zone	C	Central time	Char	1	$TZONE
			E	Eastern time			
			M	Mountain time			
			P	Pacific time			
			A	Alaska time			
			H	Hawaii time			
G0103	G0103	Use - Personal Vehicle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851A	G0851A	Personal Vehicle - Days		___ days	Num	8	FORNUM
			.D	Don't know			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.R	Refused			
			.S	Appropriate skip			
G0150	G0150	Use - Carpool/Vanpool	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851B	G0851B	Carpool/Vanpool - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0303	G0303	Use - Public Transit	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851C	G0851C	Public Transit - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G3051	G3051A	Public Transit - Trip Purpose	1	Work/Work-related	Num	8	PTPURP
			2	Shopping			
			3	College/Other school			
			4	Medical services			
			5	Social, religious worship, personal business			
			7	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G3051	G3051B	Public Transit - Other Trip Purpose	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G0819	G0819	Public Trans - Available	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
G0201	G0201	Use - Bus	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851D	G0851D	Bus - Days		days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0902B	G0902B	Bus - Days - Business		days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0210	G0210	Use - Charter or Tour Bus	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851O	G0851O	Charter or Tour Bus - Days		days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0251	G0251	Use - Train	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851E	G0851E	Train - Days		days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0902C	G0902C	Train - Days - Business		days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0880	G0880	AMTRAK - Available	1	Yes	Num	8	YESNO

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			2	No			
			.D	Don't know			
			.R	Refused			
G0350	G0350	Use - Commercial Airline	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851F	G0851F	Commercial Airline - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0902D	G0902D	Com Airline - Days - Business		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0560	G0560	Use - Taxi or Limousine	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851Q	G0851Q	Taxi or Limousine - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0902F	G0902F	Taxi or Limousine - Days - Business		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0570	G0570	Use - Shuttle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851R	G0851R	Shuttle - Days		_____ days	Num	8	FORNUM
			.D	Don't know			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.R	Refused			
			.S	Appropriate skip			
G0902G	G0902G	Shuttle - Days - Business		days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0453	G0453	Use - Motorcycle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0852H	G0852H	Motorcycle - Days		days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0501	G0501	Use - Bicycle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0852I	G0852I	Bicycle - Days		days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0952	G0952A	Bicycle - Purpose	1	Commuting to work or school	Num	8	COMUWYA
			2	Recreation			
			3	Exercise/for my health			
			4	Personal errands (to the store, post office, and so on)			
			5	Required for my job			
			7	Some other purpose			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0952	G0952B	Bicycle - Other Purpose	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
G1002	G1002A	Bicycle - Time Spent - Hours		hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1002	G1002B	Bicycle - Time Spent - Minutes		minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1002	G1002C	Bicycle - Time Spent - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1054	G1054A	Bicycle - Type of Road	01	Paved roads, not on shoulders of paved roads, but on the actual road	Num	8	ROADTYPA
			02	Shoulders of paved roads			
			03	Bike lanes on roads			
			05	Bike paths, walking paths or trails			
			06	Unpaved roads (for example dirt, gravel, sand)			
			04	Sidewalks			
			07	Grass			
			97	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1054	G1054B	Bicycle - Other Type of Road	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G0551	G0551	Use - Walk	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851J	G0851J	Walk - Days		days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
G1102	G1102A	Walk - Purpose	1	Commuting to work or school	Num	8	COMUWYA
			2	Recreation			
			3	Exercise/for my health			
			4	Personal errands (to the store, post office, walking the dog, and so on)			
			5	Required for my job			
			7	Some other purpose			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1102	G1102B	Walk - Other Purpose	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G1151	G1151A	Walk - Time Spent - Hours		hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1151	G1151B	Walk - Time Spent - Minutes		minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1151	G1151C	Walk - Time Spent - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1205	G1205A	Walk - Type of Road	01	Paved roads, not on shoulders of paved roads, but on the actual road	Num	8	ROADTYPB
			02	Shoulders of paved roads			
			03	Bike lanes on roads			
			05	Bike paths, walking paths or trails			
			06	Unpaved roads (for example dirt, gravel, sand)			
			04	Sidewalks			
			07	Track			
			08	Grass			
			97	Other			
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.S	Appropriate skip			
G1205	G1205B	Walk - Other Type of Road	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
G0703	G0703	Use - Recreational Boat	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0852M	G0852M	Recreational Boat - Days		___ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1259	G1259A	Recreational Boat - Time Spent - Hours		___ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1259	G1259B	Recreational Boat - Time Spent - Minutes		___ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G1259	G1259C	Recreational Boat - Time Spent - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0602	G0602	Use - Commercial Boat	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0851K	G0851K	Commercial Boat - Days		___ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G0755	G0755A	Use - Other Means of Transportation - Aircraft	1	Yes	Num	8	YESNO

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755B	Use - Other Means of Transportation - Commuter Ferry	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755C	Use - Other Means of Transportation - Company Owned Vehicle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755D	Use - Other Means of Transportation - Cruise Ship	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755E	Use - Other Means of Transportation - Golf Cart	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755F	Use - Other Means of Transportation - Horse	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755G	Use - Other Means of Transportation - Medical Transport	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755H	Use - Other Means of Transportation - Access	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755I	Use - Other Means of Transportation - Motor Home	1	Yes	Num	8	YESNO

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755J	Use - Other Means of Transportation - Personal Watercraft	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755K	Use - Other Means of Transportation - Rental Vehicle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755L	Use - Other Means of Transportation - School Bus	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755M	Use - Other Means of Transportation - None	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755N	Use - Other Means of Transportation - Other	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
G0755	G0755O	Use - Other Means of Transportation - Other - Text	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
B0010	B0010	Most Important Issue	Text	Verbatim response	Char	250	$TEXTVAR
			.D	Don't know			
			.R	Refused			
G2017	G2017	Personal Vehicle - Financial Costs	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2026	G2026	Personal Vehicle - Security	1	Very insecure	Num	8	TRASECA
			2	Somewhat insecure			
			3	Somewhat secure			
			4	Very secure			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2046	G2046	Personal Vehicle - Safety	1	Very unsafe	Num	8	TRASAFEA
			2	Somewhat unsafe			
			3	Somewhat safe			
			4	Very safe			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2066	G2066	Personal Vehicle - Travel Time	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2086	G2086	Personal Vehicle - Convenient	1	Very inconvenient	Num	8	TRACONVA
			2	Somewhat inconvenient			
			3	Somewhat convenient			
			4	Very convenient			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2094	G2094	Personal Vehicle - Most Important Thing	1	The cost of the travel	Num	8	VEHIMPOB
			2	Your security from terrorism or crime			
			3	Your safety from accidents			
			4	The amount of time it takes to complete the travel			
			5	The level of convenience of using a personal vehicle			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2117	G2117	Transit - Financial Costs	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2126	G2126	Transit - Security	1	Very insecure	Num	8	TRASECA
			2	Somewhat insecure			
			3	Somewhat secure			
			4	Very secure			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2146	G2146	Transit - Safety	1	Very unsafe	Num	8	TRASAFEA
			2	Somewhat unsafe			
			3	Somewhat safe			
			4	Very safe			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2166	G2166	Transit - Travel Time	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2186	G2186	Transit - Convenient	1	Very inconvenient	Num	8	TRACONVA
			2	Somewhat inconvenient			
			3	Somewhat convenient			
			4	Very convenient			
			.D	Don't know			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.R	Refused			
			.S	Appropriate skip			
G2190	G2190	Transit - Customer Service	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2194	G2194	Transit - Most Important Thing	1	The cost of the travel	Num	8	TRAIMPOB
			2	Your security from terrorism or crime			
			3	Your safety from accidents			
			4	The amount of time it takes to complete the travel			
			5	The level of convenience of using public transit			
			6	The level of customer service you receive			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2217	G2217	Com Airline - Financial Costs	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2226	G2226	Com Airline - Security	1	Very insecure	Num	8	TRASECA
			2	Somewhat insecure			
			3	Somewhat secure			
			4	Very secure			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2246	G2246	Com Airline - Safety	1	Very unsafe	Num	8	TRASAFEA
			2	Somewhat unsafe			
			3	Somewhat safe			
			4	Very safe			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2266	G2266	Com Airline - Travel Time	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2286	G2286	Com Airline - Convenient	1	Very inconvenient	Num	8	TRACONVA
			2	Somewhat inconvenient			
			3	Somewhat convenient			
			4	Very convenient			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2290	G2290	Com Airline - Customer Service	1	Very dissatisfied	Num	8	TRASATA
			2	Dissatisfied			
			3	Satisfied			
			4	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
G2294	G2294	Com Airline - Most Important Thing	1	The cost of the travel	Num	8	AIRIMPOB
			2	Your security from terrorism or crime			
			3	Your safety from accidents			
			4	The amount of time it takes to complete the travel			
			5	The level of convenience of traveling by air			
			6	The level of customer service you receive			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0901	D0901	Work	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.R	Refused			
			.S	Appropriate skip			
B0105	B0105	Commute	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0159	B0159A	Commute - Days		_____ days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0159	B0159B	Commute - Days by Category	1	29-31 days/month	Num	8	DAYSCOMU
			2	22-28 days/month			
			3	15-21 days/month			
			4	8-14 days/month			
			5	1-7 days/month			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0155A	B0155A	Commute to Work - Transportation Mode	01	Walk	Num	8	TELEMODE
			02	Drive or ride in a personal vehicle, not in a company car			
			03	Drive or ride in a carpool or vanpool			
			04	Use public transit			
			05	Drive or ride in a company car			
			06	Bicycle to work			
			07	Use a combination of modes			
			97	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0155B	B0155B	Commute to Work - Other Transportation Mode	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
B0161	B0161	Commute to Work - Number of Passengers	1	Alone	Num	8	TELENUMB
			2	Other commuters			
			3	Other non-commuters (children, students, etc.)			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0158	B0158	Commute to Work - Combination of Modes	Text	Verbatim response	Char	250	$TEXTVAR
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0310	B0310	Commute to Work - Same Location	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0315	B0315	Commute to Work - Several Locations	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0320	B0320A	Commute to Work - Svrl Loc - Time Spent - Hours		hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0320	B0320B	Commute to Work - Svrl Loc - Time Spent - Minutes		minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0320	B0320C	Commute to Work - Svrl Loc - Time Spent - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0352	B0352A	Commute to Work - Trip Time - Hours		hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
B0352	B0352B	Commute to Work - Trip Time - Minutes		_____ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0352	B0352C	Commute to Work - Trip Time - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0353	B0353	Commute to Work - Distance		_____ miles	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0371	B0371	Telecommute	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0378	B0378	Telecommute - Work at Home	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0375	B0375	Telecommute - Option	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0376	B0376	Telecommute - Participation	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0363	B0363	Telecommute - Days		_____ days	Num	8	FORNUM

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0377	B0377	Telecommute - Primary Reason	Text	Verbatim response	Char	250	$TEXTVAR
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0395	B0395	Telework	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0398	B0398	Telework - Work at Remote Location	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0380	B0380	Telework - Option	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0386	B0386	Telework - Currently	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0388	B0388	Telework - Days		days	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B0390	B0390	Telework - Primary Reason	Text	Verbatim response	Char	250	$TEXTVAR
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.S	Appropriate skip			
B2311	B2311A	Com Airline - Most Recent Flight - When	1	Enter month and year	Num	8	TRIPTIME
			2	Less than three months ago			
			3	More than three months ago but less than one year ago			
			6	One year ago			
			4	More than one year ago			
			5	Have never flown on a commercial airline			
			.D	Don't know			
			.R	Refused			
B2311	B2311B	Com Airline - Most Recent Flight - Month		Month ____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2311	B2311C	Com Airline - Most Recent Flight - Year		Year ____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2321	B2321	Com Airline - Most Recent Flight - Purpose	1	Yes, business/job related	Num	8	TRIPURP
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2333	B2333	Com Airline - Most Recent Flight - Section	1	Economy or coach section (also sometimes called the main cabin)	Num	8	TRIPSECT
			2	First class section			
			3	There were no sections in the plane; all seats were in the same section			
			7	Other			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2334	B2334	Com Airline - Most Recent Flight - Section - Area	1	Business class section	Num	8	TRIPAREA
			2	Flight attendant's			
			3	Flight crew section or "cockpit"			
			4	None of the sections			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2341	B2341	Com Airline - Most Recent Flight - Price Restrictions	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2651	B2651A	Com Airline - Most Recent Flight - Check-in - Hours		____ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2651	B2651B	Com Airline - Most Recent Flight - Check-in - Minutes		____ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2651	B2651C	Com Airline - Most Recent Flight - Check-in - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2651	B2651D	Com Airline - Most Recent Flight - Did not Check In	1	Yes (checked in)	Num	8	YESNO
			2	No (did not check in)			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2660	B2660A	Com Airline - Most Recent Flight - Boarding Pass	1	Curbside baggage check-in (attendants checking bags just outside the airport doors)	Num	8	BOARDING
			2	Ticket counter			
			3	Self service check-in kiosk (an interactive computer terminal available for self service check-in)			
			4	Departure gate			
			5	Internet			
			7	Other			
			.D	Don't know			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.R	Refused			
			.S	Appropriate skip			
B2660	B2660B	Com Airline - Most Recent Flight - Boarding Pass - Other	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
B2701	B2701A	Com Airline - Most Recent Flight - Screening - Time - Hours		_____ hours	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2701	B2701B	Com Airline - Most Recent Flight - Screening - Time - Minutes		_____ minutes	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2701	B2701C	Com Airline - Most Recent Flight - Screening - Time - Decimal Hours		Calculated	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2751	B2751	Com Airline - Most Recent Flight - Screening - Time - Satisfaction	1	Less than you expected	Num	8	SCRETIME
			2	About what you expected			
			3	More than you expected			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2801	B2801	Com Airline - Most Recent Flight - Screening - Intensity	1	Inadequate	Num	8	SCREINTE
			2	Adequate			
			3	Excessive			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2853	B2853	Com Airline - Most Recent Flight - Screening - Confidence	1	No confidence	Num	8	SCRECONF
			2	A small amount of confidence			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			3	A moderate amount of confidence			
			4	A great deal of confidence			
			5	Total confidence			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2900	B2900	Com Airline - Most Recent Flight - Screening - Courtesy - Satisfaction	1	Very unsatisfied	Num	8	SCRESATI
			2	Somewhat unsatisfied			
			3	Neither unsatisfied nor satisfied			
			4	Somewhat satisfied			
			5	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2950	B2950	Com Airline - Most Recent Flight - Screening - Satisfaction	1	Very unsatisfied	Num	8	SCRESATI
			2	Somewhat unsatisfied			
			3	Neither unsatisfied nor satisfied			
			4	Somewhat satisfied			
			5	Very satisfied			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2977	B2977	Com Airline - Screening - Consistent	1	Very inconsistent	Num	8	SCRECONS
			2	Somewhat inconsistent			
			3	Somewhat consistent			
			4	Very consistent			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B2980	B2980	Com Airline - Level of Airport Security	1	Much better than it was before September 11th, 2001	Num	8	AIRSECUR
			2	Somewhat better than it was before September 11th, 2001			
			3	About the same as it was before September 11th, 2001			
			4	Somewhat worse than it was before September 11th, 2001			
			5	Much worse than it was before September 11th, 2001			
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.S	Appropriate skip			
B3002	B3002	Com Airline - Screening - Confidence	1	No confidence	Num	8	SCRECONF
			2	A small amount of confidence			
			3	A moderate amount of confidence			
			4	A great deal of confidence			
			5	Total confidence			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B3100	B3100	Com Airline - Screening - Recent Changes	1	Less inclined to travel by commercial airline	Num	8	AIRIMPCT
			3	Have had no effect on your commercial airline travel			
			2	More inclined to travel by commercial airline			
			.D	Don't know			
			.R	Refused			
B4310	B4310	Internet - Access	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4320	B4320	Internet - Merchandise - Delivery - Other Address	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4330	B4330	Internet - Merchandise - Delivery - Home Address	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B4341	B4341	Internet - Merchandise - Delivery - Home Address - Number		_____	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
B4351	B4351	Phone - Merchandise - Delivery - Home Address - Number			Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
B4361	B4361	Mail - Merchandise - Delivery - Home Address - Number			Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
B4366	B4366	Fax - Merchandise - Delivery - Home Address - Number			Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
B4370	B4370	Store - Merchandise - Delivery - Home Address - Number			Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
B4380	B4380	Private Delivery Company - Delivery - Home Address - Number			Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
B4391	B4391A	Type of Merchandise - Books	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391B	Type of Merchandise - Clothing	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391C	Type of Merchandise - Hardware	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391D	Type of Merchandise - Software	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
B4391	B4391E	Type of Merchandise - Drugs	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391F	Type of Merchandise - Electronics	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391G	Type of Merchandise - Food	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391H	Type of Merchandise - Home Furnishings	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391I	Type of Merchandise - Audio/Video	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391J	Type of Merchandise - Office Equipment	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391K	Type of Merchandise - Toys	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391L	Type of Merchandise - Documents	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
B4391	B4391M	Type of Merchandise - Garden Equipment	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391N	Type of Merchandise - Auto Parts	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391O	Type of Merchandise - Pet Supplies	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391P	Type of Merchandise - None	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391Q	Type of Merchandise - Other	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B4391	B4391R	Type of Merchandise - Other - Text	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
B5074	B5074	Labor Day - Travel Plans	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
B5076	B5076	Labor Day - Change Travel Plans	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B5078	B5078A	Labor Day - Change Travel Plans - Type of Transportation	1	Yes	Num	8	YESNO

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B5078	B5078B	Labor Day - Change Travel Plans - Number of People Traveling	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B5078	B5078C	Labor Day - Change Travel Plans - Departure Point	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B5078	B5078D	Labor Day - Change Travel Plans - Destination Point	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B5078	B5078E	Labor Day - Change Travel Plans - Earlier Travel Plans	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B5078	B5078F	Labor Day - Change Travel Plans - Later Travel Plans	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B5078	B5078G	Labor Day - Change Travel Plans - Earlier Departure	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
B5078	B5078H	Labor Day - Change Travel Plans - Later Departure	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B5078	B5078I	Labor Day - Change Travel Plans - Canceled Travel Plans	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B5078	B5078J	Labor Day - Change Travel Plans - Other	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
B5078	B5078K	Labor Day - Change Travel Plans - Other - Text	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
B5080	B5080	Labor Day - Change Travel Plans - Main Reason	Text	Verbatim response	Char	250	$TEXTVAR
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SE0175	SE0175	Environment - Congestion	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
SM1000	SM1000	Delays - Personal Vehicle	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1010	SM1010	Delays - Personal Vehicle - Change Time	1	Yes	Num	8	YESNO
			2	No			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1015	SM1015	Delays - Personal Vehicle - Change Type of Transportation	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1020	SM1020	Delays - Personal Vehicle - Change Route	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1025	SM1025	Delays - Personal Vehicle - Postpone Travel	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1030	SM1030	Delays - Personal Vehicle - Cancel Trip	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1050	SM1050	Delays - Carpool/Vanpool	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1060	SM1060	Delays - Carpool/Vanpool - Change Time	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
SM1065	SM1065	Delays - Carpool/Vanpool - Change Type of Transportation	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1070	SM1070	Delays - Carpool/Vanpool - Change Route	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1075	SM1075	Delays - Carpool/Vanpool - Postpone Travel	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1080	SM1080	Delays - Carpool/Vanpool - Cancel Trip	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1100	SM1100	Delays - Public Transit	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1110	SM1110	Delays - Public Transit - Change Time	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1115	SM1115	Delays - Public Transit - Change Type of Transportation	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.S	Appropriate skip			
SM1120	SM1120	Delays - Public Transit - Change Route	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1125	SM1125	Delays - Public Transit - Postpone Travel	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1130	SM1130	Delays - Public Transit - Cancel Trip	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1150	SM1150	Delays - Bus	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1160	SM1160	Delays - Bus - Change Time	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1165	SM1165	Delays - Bus - Change Type of Transportation	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1170	SM1170	Delays - Bus - Change Route	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.R	Refused			
			.S	Appropriate skip			
SM1175	SM1175	Delays - Bus - Postpone Travel	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1180	SM1180	Delays - Bus - Cancel Trip	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1200	SM1200	Delays - Train	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1210	SM1210	Delays - Train - Change Time	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1215	SM1215	Delays - Train - Change Type of Transportation	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1220	SM1220	Delays - Train - Change Route	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1225	SM1225	Delays - Train - Postpone Travel	1	Yes	Num	8	YESNO
			2	No			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1230	SM1230	Delays - Train - Cancel Trip	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1250	SM1250	Delays - Commercial Airline	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1260	SM1260	Delays - Commercial Airline - Change Time	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1265	SM1265	Delays - Commercial Airline - Change Type of Transportation	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1270	SM1270	Delays - Commercial Airline - Change Route	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
SM1275	SM1275	Delays - Commercial Airline - Postpone Travel	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
SM1280	SM1280	Delays - Commercial Airline - Cancel Trip	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
MNH0510	MNH0510	Driving	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
MNH0580	MNH0580	Driving - Crash	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
MNH0600	MNH0600	Driving - Near Miss	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0061	D0061	Registered Vehicles			Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
D0104	D0104	Disability	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D1103	D1103	Disability - Screening - Change	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D1104	D1104	Disability - Screening - Change - Text	Text	Verbatim response	Char	250	$TEXTVAR
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			.S	Appropriate skip			
D0110	D0110	Disability - Other HH Members	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0105	D0105	Disability - Nb of Other HH Members			Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0106	D0106	Disability - Adaptive Equipment	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0251	D0251	Nb of People 18+ in HH		_____ people	Num	8	FORNUM
			.D	Don't know			
			.R	Refused			
D0300	D0300	Age Category	1	18 to 24 years	Num	8	AGE
			2	25 to 34			
			3	35 to 44			
			4	45 to 54			
			5	55 to 64			
			6	65 to 74			
			7	75 or older			
			.D	Don't know			
			.R	Refused			
D0350	D0350	Gender	1	Male	Num	8	GENDER
			2	Female			
			.D	Don't know			
			.R	Refused			
D0404	D0404	Hispanic or Latino	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
D0402	D0402A	Group – American Indian or Alaska Native	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402B	Group – Asian	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402C	Group – Black or African-American	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402D	Group – Native Hawaiian or Other Pacific Islander	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402E	Group – White	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402F	Group – Other	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
D0402	D0402G	Group – Other – Text	Text	Verbatim response	Char	250	$TEXTVAR
			.S	Appropriate skip			
D0450	D0450	Education Level	1	Less than high school graduate	Num	8	EDUC
			2	High school graduate (or GED)			
			3	Some college (or technical vocational school/professional business school)			
			4	Two-year college degree (AA: Associate in Arts)			
			5	Four-year college degree (BA or BS: Bachelor of Arts/Science degree)			

Question Code	Variable Name	Variable Label	Response Category	Response Category Description	Type	Length	Format
			6	Graduate degree (Master's, Ph.D., Lawyer, Medical Doctor)			
			.D	Don't know			
			.R	Refused			
D0501	D0501	HH Income	1	Under $15,000	Num	8	INCOME
			2	From $15,000 to less than $30,000			
			3	From $30,000 to less than $50,000			
			4	From $50,000 to less than $75,000			
			5	From $75,000 to less than $100,000			
			6	$100,000 or more			
			.D	Don't know			
			.R	Refused			
D0553	D0553	Additional Phone Lines - Number	0	None	Num	8	ADPHONE
			1	One			
			2	Two			
			3	Three			
			4	Four or more			
			.D	Don't know			
			.R	Refused			
D0751	D0751	Additional Phone Lines - Primary Use	1	Household use only	Num	8	ADPHOUSE
			2	Business use only			
			3	Both household and business use			
			.D	Don't know			
			.R	Refused			
			.S	Appropriate skip			
D0810	D0810	Advance Notice	1	Yes	Num	8	YESNO
			2	No			
			.D	Don't know			
			.R	Refused			
	BASEWGT	Base Weight			Num	8	FORNUM
	NR_FACT	Nonresponse Adjustment Factor			Num	8	FORNUM
	PER_FACT	Adjustment for Nb of Eligible HH Members			Num	8	FORNUM
	PHN_FACT	Multiple Phone Lines Adjustment Factor			Num	8	FORNUM
	CEN_FACT	Census Population Adjustment Factor			Num	8	FORNUM
	WD_FACT	Weighted Deflation Adjustment Factor			Num	8	FORNUM
	FNLWGT	Final Weight			Num	8	FORNUM

OMNIBUS HOUSEHOLD SURVEY RESULTS

Marginal Frequency Distributions with Percentages and Standard Errors

Survey period: October 04, 2003 through October 16, 2003 and October 18, 2003

Section G - General Transportation Core Questions

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0103 During September, did you drive or ride in a personal vehicle? (Examples of personal vehicles include a car, van, SUV, pickup truck, RV.)				
Yes	1,067	199,838,677	95.00	0.798
No	54	10,513,890	5.00	0.798
Subtotal valid responses	1,121	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,121	210,352,567		
G0851A How many days did you drive or ride?				
Count	1,052	197,088,730		
Mean	24.913	25.060		
Standard deviation	8.365	0.287		
Minimum	1	1		
25th percentile	20	21		
Median	30	30		
75th percentile	30	30		
Maximum	30	30		
G0150 During September, did you drive or ride in an organized carpool or vanpool?				
Yes	69	15,039,019	7.15	0.924
No	1,052	195,313,548	92.85	0.924
Subtotal valid responses	1,121	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,121	210,352,567		
G0851B How many days did you drive or ride?				
Count	69	15,039,019		
Mean	12.565	13.873		
Standard deviation	9.888	1.517		
Minimum	1	1		
25th percentile	4	4		
Median	10	12		
75th percentile	20	20		
Maximum	30	30		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0303 During September, did you ride on any public transit within a city or metropolitan area? Examples of public transit include a bus, rapid rail (subway, surface or elevated), light rail, commuter bus, rail or ferry from suburb to city.				
Yes	127	27,579,567	13.16	1.223
No	992	182,002,113	86.84	1.223
Subtotal valid responses	1,119	209,581,680	100	
Don't know	2	770,887		
Refused	0	0		
Total	1,121	210,352,567		

G0851C How many days did you use it?				
Count	125	27,210,440		
Mean	9.968	9.821		
Standard deviation	9.098	0.968		
Minimum	1	1		
25th percentile	2	3		
Median	6	5		
75th percentile	20	18		
Maximum	30	30		

G3051A Consider your most recent trip using public transit. What was the primary purpose of the trip?				
Work/Work-related	57	12,383,671	45.51	5.197
Shopping	12	2,701,696	9.93	2.982
College/Other school	8	2,022,208	7.43	2.758
Medical services	7	1,465,729	5.39	2.271
Social, religious worship, personal business	39	8,222,055	30.22	4.845
Other	2	415,081	1.53	1.106
Subtotal valid responses	125	27,210,440	100	
Don't know	2	369,127		
Refused	0	0		
Appropriate skip	994	182,773,000		
Total	1,121	210,352,567		

G0819 Is public transportation available in your area?				
Yes	756	144,191,518	69.58	1.438
No	346	63,027,683	30.42	1.438
Subtotal valid responses	1,102	207,219,201	100	
Don't know	19	3,133,366		
Refused	0	0		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0201 During September, did you ride on a city-to-city bus, such as Greyhound?				
Yes	6	1,151,821	0.55	0.242
No	1,115	209,200,746	99.45	0.242
Subtotal valid responses	1,121	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,121	210,352,567		
G0851D How many days did you ride on it?				
Count	6	1,151,821		
Mean	1.500	1.443		
Standard deviation	0.837	0.265		
Minimum	1	1		
25th percentile	1	1		
Median	1	1		
75th percentile	2	2		
Maximum	3	3		
G0902B And of these days, how many were for business or work?				
Count	6	1,151,821		
Mean	0.667	0.940		
Standard deviation	0.816	0.294		
Minimum	0	0		
25th percentile	0	0		
Median	0.5	1		
75th percentile	1	1		
Maximum	2	2		
G0210 During September, did you ride on a charter or tour bus line?				
Yes	14	2,607,589	1.24	0.365
No	1,107	207,744,978	98.76	0.365
Subtotal valid responses	1,121	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0851O How many days did you ride on it?				
Count	14	2,607,589		
Mean	3.000	2.545		
Standard deviation	4.523	0.944		
Minimum	1	1		
25th percentile	1	1		
Median	1.5	1		
75th percentile	2	2		
Maximum	18	18		
G0251 During September, did you ride on a city-to-city train, such as AMTRAK?				
Yes	18	4,353,230	2.07	0.577
No	1,102	205,894,040	97.93	0.577
Subtotal valid responses	1,120	210,247,270	100	
Don't know	1	105,297		
Refused	0	0		
Total	1,121	210,352,567		
G0851E How many days did you ride on it?				
Count	18	4,353,230		
Mean	3.278	2.292		
Standard deviation	4.535	0.464		
Minimum	1	1		
25th percentile	1	1		
Median	2	2		
75th percentile	3	2		
Maximum	20	20		
G0902C And of these days, how many were for business or work?				
Count	18	4,353,230		
Mean	1.111	0.823		
Standard deviation	1.605	0.293		
Minimum	0	0		
25th percentile	0	0		
Median	1	0		
75th percentile	1	1		
Maximum	6	6		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0880 In your area, do you have long distance, city-to-city train service such as AMTRAK?				
Yes	557	108,560,292	54.37	1.658
No	504	91,100,729	45.63	1.658
Subtotal valid responses	1,061	199,661,021	100	
Don't know	60	10,691,546		
Refused	0	0		
Total	1,121	210,352,567		
G0350 During September, did you fly on a commercial airline?				
Yes	138	24,023,555	11.43	1.052
No	982	186,210,946	88.57	1.052
Subtotal valid responses	1,120	210,234,501	100	
Don't know	1	118,066		
Refused	0	0		
Total	1,121	210,352,567		
G0851F How many days did you fly on a commercial airline?				
Count	138	24,023,555		
Mean	2.761	2.699		
Standard deviation	2.481	0.179		
Minimum	1	1		
25th percentile	2	2		
Median	2	2		
75th percentile	2	3		
Maximum	20	20		
G0902D And of these days, how many were for business or work?				
Count	138	24,023,555		
Mean	1.384	1.309		
Standard deviation	2.870	0.224		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	2	2		
Maximum	20	20		
G0560 During September, did you use a taxi or Limousine service?				
Yes	125	24,271,286	11.54	1.124
No	996	186,081,281	88.46	1.124
Subtotal valid responses	1,121	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0851Q How many days did you use a taxi or Limousine service?				
Count	124	24,024,513		
Mean	3.355	3.183		
Standard deviation	4.189	0.310		
Minimum	1	1		
25th percentile	1	1		
Median	2	2		
75th percentile	3.5	4		
Maximum	30	30		
G0902F And of these days, how many were for business or work?				
Count	125	24,271,286		
Mean	1.944	1.884		
Standard deviation	3.536	0.303		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	2	2		
Maximum	20	20		
G0570 During September, did you use a shuttle such as an airport, hotel, rental car shuttle or other shuttle? Do not include a medical appointment shuttle as this will be asked in another question.				
Yes	86	14,703,949	6.99	0.808
No	1,035	195,648,618	93.01	0.808
Subtotal valid responses	1,121	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,121	210,352,567		
G0851R How many days did you use an airport, hotel, rental car shuttle or other shuttle?				
Count	86	14,703,949		
Mean	3.372	3.302		
Standard deviation	4.009	0.392		
Minimum	1	1		
25th percentile	1	2		
Median	2	2		
75th percentile	3	3		
Maximum	22	22		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0902G And of these days, how many were for business or work?				
Count	86	14,703,949		
Mean	1.535	1.307		
Standard deviation	3.463	0.324		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	2	2		
Maximum	20	20		
G0453 During September, did you drive or ride on a motorcycle, a motorized scooter, motorized bicycle, moped or all terrain vehicle?				
Yes	100	20,874,432	9.93	1.047
No	1,020	189,339,061	90.07	1.047
Subtotal valid responses	1,120	210,213,493	100	
Don't know	1	139,074		
Refused	0	0		
Total	1,121	210,352,567		
G0852H How many days did you drive or ride any of these vehicles?				
Count	100	20,874,432		
Mean	6.540	6.494		
Standard deviation	7.096	0.762		
Minimum	1	1		
25th percentile	2	2		
Median	4	4		
75th percentile	8	7		
Maximum	30	30		
G0501 During September, did you ride a bicycle? Please do not include stationary bicycles.				
Yes	194	38,075,563	18.10	1.324
No	927	172,277,004	81.90	1.324
Subtotal valid responses	1,121	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0852I How many days did you ride a bicycle?				
Count	193	37,873,195		
Mean	7.788	7.864		
Standard deviation	7.621	0.595		
Minimum	1	1		
25th percentile	2	3		
Median	5	5		
75th percentile	10	10		
Maximum	30	30		
G0952A Primarily for what purpose did you use it?				
Commuting to work or school	15	3,071,026	8.07	2.450
Recreation	98	18,201,396	47.80	4.032
Exercise/for my health	71	14,442,597	37.93	4.010
Personal errands (to the store, post office, and so on)	9	2,086,685	5.48	1.999
Required for my job	1	273,859	0.72	0.716
Some other purpose	0	0	0.00	0.000
Subtotal valid responses	194	38,075,563	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	927	172,277,004		
Total	1,121	210,352,567		
G1002C And on a typical day that you rode a bicycle, about how much time did you spend bicycling?				
Count	192	37,838,061		
Mean	1.096	1.071		
Standard deviation	0.937	0.077		
Minimum	0.067	0.067		
25th percentile	0.5	0.5		
Median	1	1		
75th percentile	1.5	1.5		
Maximum	8	8		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G1054A Did you bicycle mostly on:				
Paved roads, not on shoulders of paved roads, but on the actual road	93	18,139,058	47.64	4.034
Shoulders of paved roads	19	3,954,086	10.38	2.491
Bike lanes on roads	11	1,829,382	4.80	1.490
Bike paths, walking paths or trails	51	9,472,790	24.88	3.489
Unpaved roads (for example dirt, gravel, sand)	7	1,502,415	3.95	1.563
Sidewalks	13	3,177,832	8.35	2.589
Grass	0	0	0.00	0.000
Other	0	0	0.00	0.000
Subtotal valid responses	194	38,075,563	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	927	172,277,004		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0551 During September, did you walk, run, or jog at least one time outside for 10 minutes or more? (such as to work, to a store or to a park)				
Yes	802	151,275,761	71.98	1.515
No	317	58,899,851	28.02	1.515
Subtotal valid responses	1,119	210,175,612	100	
Don't know	2	176,955		
Refused	0	0		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0851J How many days did you walk, run or jog?				
Count	793	149,757,325		
Mean	14.113	14.339		
Standard deviation	9.839	0.410		
Minimum	1	1		
25th percentile	5	5		
Median	12	12		
75th percentile	20	20		
Maximum	30	30		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G1102A Primarily for what purpose did you walk, run, or jog?				
Commuting to work or school	27	6,260,881	4.14	0.885
Recreation	142	25,863,623	17.11	1.467
Exercise/for my health	497	91,696,798	60.66	1.968
Personal errands (to the store, post office, walking the dog, and so on)	105	21,954,408	14.52	1.509
Required for my job	28	5,069,984	3.35	0.687
Some other purpose	2	328,116	0.22	0.159
Subtotal valid responses	801	151,173,810	100	
Don't know	0	0		
Refused	1	101,951		
Appropriate skip	319	59,076,806		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G1151C And on a typical day that you walked, ran, or jogged, about how much time did you spend walking, running, or jogging?				
Count	790	149,309,131		
Mean	1.003	1.081		
Standard deviation	1.520	0.103		
Minimum	0.167	0.167		
25th percentile	0.500	0.5		
Median	0.5	0.5		
75th percentile	1	1		
Maximum	20	20		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G1205A Did you walk, run, or jog mostly on:				
Paved roads, not on shoulders of paved roads, but on the actual road	233	44,840,902	29.73	1.833
Shoulders of paved roads	53	9,066,889	6.01	0.908
Bike lanes on roads	4	584,497	0.39	0.208
Bike paths, walking paths or trails	87	16,947,272	11.24	1.308
Unpaved roads (for example dirt, gravel, sand)	54	8,876,087	5.89	0.855
Sidewalks	305	57,338,775	38.02	1.919
Track	21	4,014,848	2.66	0.631
Grass	39	7,994,143	5.30	0.946
Other	5	1,142,303	0.76	0.382
Subtotal valid responses	801	150,805,716	100	
Don't know	1	470,045		
Refused	0	0		
Appropriate skip	319	59,076,806		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0703 During September, did you operate or ride in a recreational boat such as a motorboat, canoe, rowboat or sailboat? Please do not include personal watercraft such as jetski, skidoo or waverunner.				
Yes	103	19,129,778	9.09	0.945
No	1,018	191,222,789	90.91	0.945
Subtotal valid responses	1,121	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,121	210,352,567		

G0852M How many days did you use a recreational boat?		
Count	103	19,129,778
Mean	3.573	3.273
Standard deviation	3.650	0.309
Minimum	1	1
25th percentile	1	1
Median	2	2
75th percentile	4	4
Maximum	20	20

G1259C On a typical day that you went recreational boating, about how much time did you spend using the recreational boat?		
Count	102	18,906,066
Mean	4.630	4.519
Standard deviation	3.598	0.396
Minimum	0.5	0.5
25th percentile	2	2
Median	4	3
75th percentile	6	6
Maximum	24	24

G0602 During September, did you ride on a commercial boat, ship, or ferry other than a commuter ferry?				
Yes	35	7,191,031	3.42	0.630
No	1,085	202,980,367	96.58	0.630
Subtotal valid responses	1,120	210,171,398	100	
Don't know	1	181,169		
Refused	0	0		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0851K How many days did you ride on a commercial boat, ship, or ferry?				
Count	35	7,191,031		
Mean	2.114	2.067		
Standard deviation	2.386	0.361		
Minimum	1	1		
25th percentile	1	1		
Median	1	1		
75th percentile	2	2		
Maximum	12	12		
G0755 During September, did you use any of the following modes of transportation?				
G0755A Charter, private, or corporate airplane or helicopter				
Yes	14	2,138,839	1.02	0.299
No	1,104	207,568,716	98.98	0.299
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755B Commuter ferry				
Yes	13	2,145,687	1.02	0.296
No	1,105	207,561,868	98.98	0.296
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755C Company owned vehicle				
Yes	75	15,571,905	7.43	0.938
No	1,043	194,135,650	92.57	0.938
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755D Cruise ship				
Yes	6	942,592	0.45	0.200
No	1,112	208,764,963	99.55	0.200
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0755E Golf cart				
Yes	75	13,988,644	6.67	0.840
No	1,043	195,718,911	93.33	0.840
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755F Horse or horse drawn carriage/buggy				
Yes	27	4,908,709	2.34	0.489
No	1,091	204,798,846	97.66	0.489
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755G Medical transport such as an ambulance or a shuttle to medical appointments				
Yes	26	3,809,829	1.82	0.417
No	1,092	205,897,726	98.18	0.417
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755H Vehicles used to transport handicapped persons				
Yes	19	3,403,443	1.62	0.426
No	1,099	206,304,112	98.38	0.426
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755I Motor home				
Yes	19	3,249,896	1.55	0.376
No	1,099	206,457,659	98.45	0.376
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G0755J Personal watercraft such as a jetski, skidoo or waverunner				
Yes	12	2,401,925	1.15	0.363
No	1,106	207,305,630	98.85	0.363
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755K Rental vehicle				
Yes	61	11,497,809	5.48	0.746
No	1,057	198,209,746	94.52	0.746
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755L School bus				
Yes	17	3,071,890	1.46	0.392
No	1,101	206,635,665	98.54	0.392
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755M None				
Yes	839	157,780,808	75.24	1.445
No	279	51,926,747	24.76	1.445
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		
G0755N Other				
Yes	7	1,150,078	0.55	0.226
No	1,111	208,557,477	99.45	0.226
Subtotal valid responses	1,118	209,707,555	100	
Don't know	2	471,310		
Refused	1	173,702		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2017 Considering all the financial costs associated with driving or riding in a personal vehicle, how satisfied were you with what it cost you to travel by personal vehicle during September? Were you				
Very dissatisfied	105	18,702,731	9.49	0.967
Dissatisfied	283	52,864,134	26.82	1.525
Satisfied	526	101,435,100	51.46	1.733
Very satisfied	139	24,122,643	12.24	1.114
Subtotal valid responses	1,053	197,124,608	100	
Don't know	12	2,424,483		
Refused	2	289,586		
Appropriate skip	54	10,513,890		
Total	1,121	210,352,567		
G2026 In terms of security from crime or terrorism, how secure did you feel while driving or riding in a personal vehicle in September? Did you feel				
Very insecure	12	1,960,017	0.99	0.304
Somewhat insecure	58	11,651,358	5.87	0.837
Somewhat secure	320	60,215,040	30.34	1.587
Very secure	672	124,660,300	62.81	1.670
Subtotal valid responses	1,062	198,486,715	100	
Don't know	4	1,138,332		
Refused	1	213,630		
Appropriate skip	54	10,513,890		
Total	1,121	210,352,567		
G2046 In terms of safety from accidents, how safe did you feel while driving or riding in a personal vehicle in September? Did you feel				
Very unsafe	24	4,690,997	2.36	0.557
Somewhat unsafe	159	31,247,636	15.69	1.281
Somewhat safe	465	89,718,431	45.06	1.725
Very safe	414	73,448,545	36.89	1.655
Subtotal valid responses	1,062	199,105,609	100	
Don't know	4	589,640		
Refused	1	143,428		
Appropriate skip	54	10,513,890		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2066 In terms of travel time, using a personal vehicle, overall, how satisfied were you with the amount of time it took you to get where you wanted to go in September? Were you				
Very dissatisfied	36	6,155,698	3.09	0.563
Dissatisfied	151	29,583,904	14.84	1.263
Satisfied	637	118,302,511	59.34	1.710
Very satisfied	238	45,322,629	22.73	1.479
Subtotal valid responses	1,062	199,364,742	100	
Don't know	5	473,935		
Refused	0	0		
Appropriate skip	54	10,513,890		
Total	1,121	210,352,567		
G2086 In general, how would you rate the level of convenience of traveling by personal vehicle? Is it				
Very inconvenient	8	1,331,505	0.67	0.250
Somewhat inconvenient	55	10,585,045	5.30	0.770
Somewhat convenient	262	51,469,098	25.78	1.551
Very convenient	741	136,288,532	68.26	1.629
Subtotal valid responses	1,066	199,674,180	100	
Don't know	1	164,497		
Refused	0	0		
Appropriate skip	54	10,513,890		
Total	1,121	210,352,567		
G2094 Now please tell me, when you travel by personal vehicle, which one of the following is most important to you? Is it				
The cost of the travel	75	15,284,625	7.73	0.956
Your security from terrorism or crime	36	6,827,373	3.46	0.660
Your safety from accidents	325	63,184,490	31.98	1.643
The amount of time it takes to complete the travel	120	24,128,146	12.21	1.180
The level of convenience of using a personal vehicle	499	88,180,703	44.62	1.714
Subtotal valid responses	1,055	197,605,337	100	
Don't know	11	2,001,367		
Refused	1	231,973		
Appropriate skip	54	10,513,890		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2117 Considering all the financial costs associated with using public transit, how satisfied were you with what it cost you to travel by public transit during September? Were you				
Very dissatisfied	7	1,657,002	6.07	2.715
Dissatisfied	11	2,758,500	10.11	3.427
Satisfied	68	15,743,935	57.70	5.149
Very satisfied	38	7,128,137	26.12	4.346
Subtotal valid responses	124	27,287,574	100	
Don't know	1	149,208		
Refused	2	142,785		
Appropriate skip	994	182,773,000		
Total	1,121	210,352,567		
G2126 In terms of security from crime or terrorism, how secure did you feel while using public transit in September? Did you feel				
Very insecure	6	1,094,575	4.01	1.679
Somewhat insecure	14	3,318,993	12.16	3.469
Somewhat secure	57	13,310,085	48.78	5.203
Very secure	47	9,563,921	35.05	4.907
Subtotal valid responses	124	27,287,574	100	
Don't know	1	149,208		
Refused	2	142,785		
Appropriate skip	994	182,773,000		
Total	1,121	210,352,567		
G2146 In terms of safety from accidents, how safe did you feel while using public transit in September? Did you feel				
Very unsafe	2	199,859	0.73	0.535
Somewhat unsafe	13	3,288,897	12.05	3.609
Somewhat safe	55	11,934,117	43.73	5.150
Very safe	54	11,864,701	43.48	5.199
Subtotal valid responses	124	27,287,574	100	
Don't know	1	149,208		
Refused	2	142,785		
Appropriate skip	994	182,773,000		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2166 In terms of travel time on public transit, overall, how satisfied were you with the amount of time it took you to get where you wanted to go during September? Were you				
Very dissatisfied	5	1,119,734	4.10	1.986
Dissatisfied	21	3,726,022	13.65	3.221
Satisfied	70	16,812,936	61.61	4.975
Very satisfied	28	5,628,882	20.63	4.153
Subtotal valid responses	124	27,287,574	100	
Don't know	1	149,208		
Refused	2	142,785		
Appropriate skip	994	182,773,000		
Total	1,121	210,352,567		
G2186 In general how would you rate the level of convenience of traveling by public transit? Is it				
Very inconvenient	6	1,149,703	4.23	1.989
Somewhat inconvenient	21	3,890,618	14.32	3.459
Somewhat convenient	63	15,320,710	56.38	5.190
Very convenient	33	6,815,349	25.08	4.623
Subtotal valid responses	123	27,176,380	100	
Don't know	1	149,208		
Refused	3	253,979		
Appropriate skip	994	182,773,000		
Total	1,121	210,352,567		
G2190 Overall, how satisfied are you with the level of customer service you receive when using public transit?				
Very dissatisfied	9	2,094,070	7.88	3.013
Dissatisfied	13	3,249,881	12.23	3.755
Satisfied	72	16,264,906	61.23	5.212
Very satisfied	25	4,956,680	18.66	4.004
Subtotal valid responses	119	26,565,537	100	
Don't know	6	871,245		
Refused	2	142,785		
Appropriate skip	994	182,773,000		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2194 Now please tell me, when you use public transit, which one of the following is most important to you? Is it				
The cost of the travel	19	4,828,754	18.21	4.302
Your security from terrorism or crime	13	3,043,143	11.48	3.417
Your safety from accidents	17	4,176,224	15.75	4.012
The amount of time it takes to complete the travel	28	5,446,970	20.55	3.942
The level of convenience of using public transit	33	6,406,147	24.16	4.415
The level of customer service you receive	12	2,609,355	9.84	3.187
Subtotal valid responses	122	26,510,593	100	
Don't know	3	926,189		
Refused	2	142,785		
Appropriate skip	994	182,773,000		
Total	1,121	210,352,567		
G2217 Considering all the financial costs associated with flying on a commercial airline, how satisfied were you with what it cost you to travel by commercial airline during September? Were you				
Very dissatisfied	6	728,378	3.08	1.370
Dissatisfied	21	3,422,795	14.47	3.207
Satisfied	80	15,049,127	63.61	4.533
Very satisfied	29	4,457,245	18.84	3.533
Subtotal valid responses	136	23,657,545	100	
Don't know	2	366,010		
Refused	0	0		
Appropriate skip	983	186,329,012		
Total	1,121	210,352,567		
G2226 In terms of security from crime or terrorism, how secure did you feel while flying on a commercial airline in September? Did you feel				
Very insecure	3	604,880	2.54	1.529
Somewhat insecure	18	3,027,508	12.72	3.097
Somewhat secure	59	11,339,416	47.64	4.932
Very secure	57	8,828,039	37.09	4.612
Subtotal valid responses	137	23,799,843	100	
Don't know	1	223,712		
Refused	0	0		
Appropriate skip	983	186,329,012		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2246 In terms of safety from accidents, how safe did you feel while flying on a commercial airline in September? Did you feel				
Very unsafe	1	193,444	0.82	0.815
Somewhat unsafe	8	1,465,957	6.19	2.311
Somewhat safe	53	10,061,526	42.51	4.966
Very safe	74	11,949,436	50.48	4.926
Subtotal valid responses	136	23,670,363	100	
Don't know	2	353,192		
Refused	0	0		
Appropriate skip	983	186,329,012		
Total	1,121	210,352,567		
G2266 In terms of travel time using commercial airlines, overall, how satisfied were you with the amount of time it took you to get where you wanted to go during September? Were you				
Very dissatisfied	2	263,688	1.11	0.786
Dissatisfied	9	1,262,738	5.31	1.915
Satisfied	68	12,393,486	52.07	4.900
Very satisfied	58	9,879,931	41.51	4.820
Subtotal valid responses	137	23,799,843	100	
Don't know	1	223,712		
Refused	0	0		
Appropriate skip	983	186,329,012		
Total	1,121	210,352,567		
G2286 In general, how would you rate the level of convenience of traveling by commercial airline? Is it				
Very inconvenient	4	1,051,988	4.44	2.902
Somewhat inconvenient	23	3,698,576	15.60	3.315
Somewhat convenient	45	7,932,409	33.46	4.670
Very convenient	64	11,023,999	46.50	4.877
Subtotal valid responses	136	23,706,972	100	
Don't know	2	316,583		
Refused	0	0		
Appropriate skip	983	186,329,012		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2290 Overall, how satisfied are you with the level of customer service you receive when using a commercial airline?				
Very dissatisfied	4	622,113	2.61	1.415
Dissatisfied	16	2,885,286	12.12	3.495
Satisfied	75	12,641,372	53.12	4.922
Very satisfied	42	7,651,072	32.15	4.679
Subtotal valid responses	137	23,799,843	100	
Don't know	1	223,712		
Refused	0	0		
Appropriate skip	983	186,329,012		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
G2294 Now please tell me, when you travel by commercial airline, which of the following is most important to you? Is it				
The cost of the travel	25	4,098,700	17.40	3.598
Your security from terrorism or crime	26	4,413,917	18.74	4.007
Your safety from accidents	27	4,533,494	19.25	3.692
The amount of time it takes to complete the travel	22	3,875,088	16.46	3.582
The level of convenience of traveling by air	29	5,181,788	22.00	4.031
The level of customer service you receive	7	1,446,003	6.14	2.949
Subtotal valid responses	136	23,548,990	100	
Don't know	1	223,712		
Refused	1	250,853		
Appropriate skip	983	186,329,012		
Total	1,121	210,352,567		

Section B - BTS Topical Transportation Questions

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0901 During September, did you do any work for pay or profit?				
Yes	682	129,676,015	61.91	1.649
No	435	79,797,973	38.09	1.649
Subtotal valid responses	1,117	209,473,988	100	
Don't know	1	200,086		
Refused	3	678,493		
Total	1,121	210,352,567		
B0105 During September, did you commute, that is, travel routinely from home to work?				
Yes	630	122,278,431	94.30	0.880
No	52	7,397,583	5.70	0.880
Subtotal valid responses	682	129,676,014	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	439	80,676,553		
Total	1,121	210,352,567		
B0159A Altogether, about how many days did you commute to work in September?				
Count	624	120,735,316		
Mean	20.030	20.205		
Standard deviation	5.561	0.236		
Minimum	2	2		
25th percentile	19	20		
Median	20	20		
75th percentile	23	23		
Maximum	30	30		
B0159B Altogether, about how many days did you commute to work in September?				
29-31 days/month	44	8,205,870	6.80	1.102
22-28 days/month	158	33,344,012	27.62	2.062
15-21 days/month	351	66,360,835	54.96	2.236
8-14 days/month	42	7,702,957	6.38	1.052
1-7 days/month	29	5,121,642	4.24	0.849
Subtotal valid responses	624	120,735,316	100	
Don't know	4	965,852		
Refused	2	577,263		
Appropriate skip	491	88,074,136		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B0155A On a typical day in September, to get to work did you				
Walk	13	2,384,547	1.95	0.609
Drive or ride in a personal vehicle, not in a company car	528	101,111,562	82.69	1.773
Drive or ride in a carpool or vanpool	6	1,047,158	0.86	0.356
Use public transit	15	3,924,749	3.21	0.959
Drive or ride in a company car	28	6,419,459	5.25	1.076
Bicycle to work	4	449,649	0.37	0.185
Use a combination of modes	33	6,549,100	5.36	1.039
Other	3	392,207	0.32	0.201
Subtotal valid responses	630	122,278,431	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	491	88,074,136		
Total	1,121	210,352,567		
B0161 On a typical day in September did you drive alone or were there others in your car?				
Alone	491	93,492,909	87.20	1.646
Other commuters	41	8,063,009	7.52	1.230
Other non-commuters (children, students, etc.)	23	5,661,756	5.28	1.190
Subtotal valid responses	555	107,217,674	100	
Don't know	1	313,346		
Refused	0	0		
Appropriate skip	565	102,821,547		
Total	1,121	210,352,567		
B0310 Did you work at the same location on most days?				
Yes	549	107,543,836	87.95	1.432
No	81	14,734,595	12.05	1.432
Subtotal valid responses	630	122,278,431	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	491	88,074,136		
Total	1,121	210,352,567		
B0315 Did you work at more than one location on a typical day?				
Yes	59	10,954,130	75.63	5.217
No	21	3,528,787	24.37	5.217
Subtotal valid responses	80	14,482,917	100	
Don't know	1	251,678		
Refused	0	0		
Appropriate skip	1,040	195,617,972		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B0320C On a typical day, how much time did you spend traveling from worksite to worksite?				
Count	55	10,332,306		
Mean	1.437	1.426		
Standard deviation	1.530	0.222		
Minimum	0.033	0.033		
25th percentile	0.5	0.5		
Median	1	1		
75th percentile	2	2		
Maximum	7	7		
B0352C On a typical day, how much time did a one-way, door-to-door trip from home to work take?				
Count	567	110,248,647		
Mean	0.461	0.471		
Standard deviation	0.418	0.020		
Minimum	0.017	0.017		
25th percentile	0.25	0.25		
Median	0.333	0.333		
75th percentile	0.6	0.583		
Maximum	5	5		
B0353 On a typical day, how many miles one-way do you travel from home to work?				
Count	547	105,558,358		
Mean	16.450	17.129		
Standard deviation	20.615	1.146		
Minimum	1	1		
25th percentile	5	5		
Median	10	11		
75th percentile	20	21		
Maximum	300	300		
B0371 Have you ever telecommuted? That is, have you ever worked at home for pay for your employer instead of working at the office? (This does not include taking work home at night or over the weekend or self-employed persons who work at home.)				
Yes	127	21,290,869	16.45	1.529
No	554	108,106,456	83.55	1.529
Subtotal valid responses	681	129,397,325	100	
Don't know	0	0		
Refused	1	278,689		
Appropriate skip	439	80,676,553		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B0378 Is the work that you do in your current job something you could do from home?				
Yes	146	25,589,802	19.86	1.676
No	532	103,244,414	80.14	1.676
Subtotal valid responses	678	128,834,216	100	
Don't know	3	563,109		
Refused	1	278,689		
Appropriate skip	439	80,676,553		
Total	1,121	210,352,567		
B0375 Does your current job offer the option of telecommuting?				
Yes	63	10,160,941	40.28	4.566
No	81	15,063,468	59.72	4.566
Subtotal valid responses	144	25,224,409	100	
Don't know	2	365,393		
Refused	0	0		
Appropriate skip	975	184,762,765		
Total	1,121	210,352,567		
B0376 Are you currently participating in a telecommuting program?				
Yes	24	3,447,560	43.52	8.042
No	25	4,473,582	56.48	8.042
Subtotal valid responses	49	7,921,142	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,072	202,431,425		
Total	1,121	210,352,567		
B0363 During the month of September how many days did you telecommute?				
Count	24	3,447,560		
Mean	15.500	13.468		
Standard deviation	8.678	1.845		
Minimum	4	4		
25th percentile	5.5	5		
Median	20	12		
75th percentile	20	20		
Maximum	30	30		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B0395 Have you ever worked at a telework center or satellite office?				
Yes	22	3,660,523	2.83	0.683
No	659	125,736,802	97.17	0.683
Subtotal valid responses	681	129,397,325	100	
Don't know	0	0		
Refused	1	278,689		
Appropriate skip	439	80,676,553		
Total	1,121	210,352,567		
B0398 Is the work that you do in your current job something you could do from a telework center or a satellite office?				
Yes	104	18,248,415	14.28	1.475
No	570	109,525,917	85.72	1.475
Subtotal valid responses	674	127,774,332	100	
Don't know	7	1,622,993		
Refused	1	278,689		
Appropriate skip	439	80,676,553		
Total	1,121	210,352,567		
B0380 Does your current job offer the option of working at a telework center or satellite office?				
Yes	15	2,592,920	14.51	4.078
No	87	15,274,309	85.49	4.078
Subtotal valid responses	102	17,867,229	100	
Don't know	2	381,186		
Refused	0	0		
Appropriate skip	1,017	192,104,152		
Total	1,121	210,352,567		
B0386 Do you currently work at a telework center or satellite office?				
Yes	3	432,757	46.16	29.226
No	1	504,821	53.84	29.226
Subtotal valid responses	4	937,578	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,117	209,414,989		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B0388 During the month of September, how many days did you work at a telework center or satellite office?				
Count	3	432,757		
Mean	23.333	21.641		
Standard deviation	5.774	1.685		
Minimum	20	20		
25th percentile	20	20		
Median	20	20		
75th percentile	30	20		
Maximum	30	30		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2311A In what month and year was your most recent commercial airline flight?				
Less than three months ago	225	39,729,796	21.99	1.471
More than three months ago but less than one year ago	175	32,306,854	17.88	1.387
One year ago	9	1,254,886	0.69	0.254
More than one year ago	408	79,089,718	43.77	1.816
Have never flown on a commercial airline	148	28,295,760	15.66	1.326
Subtotal valid responses	965	180,677,014	100	
Don't know	151	27,915,779		
Refused	5	1,759,774		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2321 Was the primary purpose of your trip business or work related?				
Yes, business/job related	109	19,099,786	26.06	2.437
No	300	54,191,751	73.94	2.437
Subtotal valid responses	409	73,291,537	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2333 Still thinking of your most recent flight, in which of the following sections was your seat located:				
Economy or coach section (also sometimes called the main cabin)	317	54,829,536	74.89	2.598
First class section	32	7,724,849	10.55	2.094
There were no sections in the plane; all seats were in the same section	53	9,123,980	12.46	1.764
Other	6	1,530,200	2.09	1.038
Subtotal valid responses	408	73,208,565	100	
Don't know	1	82,972		
Refused	0	0		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2334 Was your seat located in any of the following areas:				
Business class section	4	1,240,862	81.09	14.839
Flight attendant's	0	0	0.00	0.000
Flight crew section or "cockpit"	2	289,338	18.91	14.839
None of the sections	0	0	0.00	0.000
Subtotal valid responses	6	1,530,200	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,115	208,822,367		
Total	1,121	210,352,567		
B2341 Did the price paid for the airline ticket carry any restrictions? For example, did you have to book your trip two weeks in advance, were you required to stay overnight on a Friday or Saturday, or were you prohibited from changing your ticket without paying a penalty?				
Yes	224	38,768,190	60.07	2.999
No	131	25,767,382	39.93	2.999
Subtotal valid responses	355	64,535,572	100	
Don't know	54	8,755,965		
Refused	0	0		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		
B2651C How long did you wait in line to check-in at the ticket counter for your most recent flight?				
Count	374	66,561,341		
Mean	0.361	0.375		
Standard deviation	0.519	0.034		
Minimum	0.017	0.017		
25th percentile	0.083	0.083		
Median	0.25	0.25		
75th percentile	0.5	0.5		
Maximum	5.25	5.25		
B2651D How long did you wait in line to check-in at the ticket counter for your most recent flight?				
Checked in	374	66,561,341	93.27	1.587
Did not check in	24	4,799,040	6.73	1.587
Subtotal valid responses	398	71,360,381	100	
Don't know	10	1,778,537		
Refused	1	152,619		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2660 Again thinking of your most recent flight, where were you issued your boarding pass?				
Curbside baggage check-in (attendants checking bags just outside the airport doors)	68	11,994,336	16.69	2.034
Ticket counter	182	33,050,614	45.98	2.837
Self service check-in kiosk (an interactive computer terminal available for self service check-in)	84	15,355,205	21.36	2.277
Departure gate	13	1,704,759	2.37	0.722
Internet	47	8,477,297	11.79	1.900
Other	7	1,300,512	1.81	0.700
Subtotal valid responses	401	71,882,723	100	
Don't know	6	1,031,877		
Refused	2	376,937		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2701C How long did you wait in line to go through the passenger screening checkpoint for your most recent flight? The checkpoint we are referring to is the only one where you must walk through a metal detector and your carry-on items are x-rayed. How long did you wait?				
Count	408	73,201,507		
Mean	0.269	0.271		
Standard deviation	0.281	0.016		
Minimum	0.017	0.017		
25th percentile	0.083	0.083		
Median	0.167	0.167		
75th percentile	0.333	0.333		
Maximum	2	2		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2751 How did you feel about the amount of time spent waiting in line at the passenger screening checkpoint? Did you feel the amount of time was				
Less than you expected	145	25,098,049	34.28	2.631
About what you expected	220	40,944,260	55.92	2.765
More than you expected	43	7,173,977	9.80	1.572
Subtotal valid responses	408	73,216,286	100	
Don't know	1	75,251		
Refused	0	0		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2801 How would you rate the thoroughness of the screening process? Would you rate it				
Inadequate	46	8,548,396	11.77	1.812
Adequate	330	58,944,031	81.13	2.237
Excessive	29	5,165,432	7.11	1.530
Subtotal valid responses	405	72,657,859	100	
Don't know	4	633,678		
Refused	0	0		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2853 How would you describe your level of confidence in the ability of the passenger screeners to keep air travel secure from individuals with hostile intentions? Would you say you have				
No confidence	22	4,069,251	5.58	1.452
A small amount of confidence	69	11,695,988	16.05	1.984
A moderate amount of confidence	206	37,007,759	50.79	2.805
A great deal of confidence	91	16,841,293	23.11	2.399
Total confidence	18	3,251,421	4.46	1.253
Subtotal valid responses	406	72,865,712	100	
Don't know	3	425,825		
Refused	0	0		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2900 How satisfied were you with the courtesy of the screeners at the passenger screening checkpoint? Were you				
Very unsatisfied	7	807,116	1.11	0.451
Somewhat unsatisfied	26	4,153,603	5.71	1.208
Neither unsatisfied nor satisfied	59	11,724,759	16.11	2.120
Somewhat satisfied	160	28,846,421	39.65	2.736
Very satisfied	154	27,226,331	37.42	2.746
Subtotal valid responses	406	72,758,230	100	
Don't know	2	272,908		
Refused	1	260,399		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2950 How satisfied were you overall with your experience at the passenger screening checkpoint? Were you				
Very unsatisfied	13	2,003,010	2.74	0.844
Somewhat unsatisfied	28	4,885,966	6.68	1.381
Neither unsatisfied nor satisfied	63	11,652,532	15.93	2.069
Somewhat satisfied	174	31,803,762	43.48	2.769
Very satisfied	130	22,802,839	31.17	2.637
Subtotal valid responses	408	73,148,109	100	
Don't know	1	143,428		
Refused	0	0		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2977 How consistent have screening procedures been in airports you have departed from? Have they been				
Very inconsistent	39	6,491,297	9.04	1.582
Somewhat inconsistent	83	15,265,527	21.26	2.329
Somewhat consistent	171	30,908,588	43.04	2.804
Very consistent	106	19,151,511	26.67	2.547
Subtotal valid responses	399	71,816,923	100	
Don't know	8	1,149,750		
Refused	2	324,864		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B2980 How would you rate the current level of airport security compared to security levels prior to September 11th, 2001? Would you say that security today is				
Much better than it was before September 11th, 2001	195	35,205,354	48.96	2.811
Somewhat better than it was before September 11th, 2001	166	29,461,977	40.97	2.763
About the same as it was before September 11th, 2001	33	6,043,092	8.40	1.527
Somewhat worse than it was before September 11th, 2001	3	743,317	1.03	0.601
Much worse than it was before September 11th, 2001	3	459,129	0.64	0.377
Subtotal valid responses	400	71,912,869	100	
Don't know	8	1,142,740		
Refused	1	235,928		
Appropriate skip	712	137,061,030		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B3002 How would you describe your level of confidence in the ability of the passenger screeners to keep air travel secure from individuals with hostile intentions? Would you say you have				
No confidence	65	11,854,623	9.24	1.249
A small amount of confidence	137	25,974,593	20.25	1.725
A moderate amount of confidence	264	52,748,943	41.12	2.166
A great deal of confidence	129	25,254,232	19.69	1.771
Total confidence	71	12,445,149	9.70	1.212
Subtotal valid responses	666	128,277,540	100	
Don't know	41	7,539,940		
Refused	5	1,243,550		
Appropriate skip	409	73,291,537		
Total	1,121	210,352,567		

B3100 Have the changes in passenger screening procedures since September 11, 2001 made you				
Less inclined to travel by commercial airline	214	40,114,197	19.67	1.360
Have had no effect on your commercial airline travel	788	149,821,029	73.48	1.504
More inclined to travel by commercial airline	82	13,951,460	6.84	0.842
Subtotal valid responses	1,084	203,886,686	100	
Don't know	30	5,119,644		
Refused	7	1,346,237		
Total	1,121	210,352,567		

B4310 During September, did you have access to the Internet, from home, work, or some other location?				
Yes	796	152,089,614	72.50	1.499
No	323	57,681,024	27.50	1.499
Subtotal valid responses	1,119	209,770,638	100	
Don't know	0	0		
Refused	2	581,929		
Total	1,121	210,352,567		

B4320 During September, did you use the Internet to purchase merchandise to be delivered to an address other than your home address (for example delivery to a friend or family member)?				
Yes	101	19,502,507	12.85	1.296
No	694	132,300,866	87.15	1.296
Subtotal valid responses	795	151,803,373	100	
Don't know	1	286,241		
Refused	0	0		
Appropriate skip	325	58,262,953		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4330 During September, did you use the Internet to purchase merchandise to be delivered to your home address?				
Yes	318	61,039,150	40.28	1.952
No	476	90,507,526	59.72	1.952
Subtotal valid responses	794	151,546,676	100	
Don't know	2	542,938		
Refused	0	0		
Appropriate skip	325	58,262,953		
Total	1,121	210,352,567		

B4341 During September, how many times did you use the Internet to purchase merchandise to be delivered to your home?				
Count	317	60,747,974		
Mean	2.893	2.909		
Standard deviation	3.036	0.158		
Minimum	1	1		
25th percentile	1	1		
Median	2	2		
75th percentile	3	4		
Maximum	30	30		

B4351 During September, how many times did you use the telephone to purchase merchandise to be delivered to your home?				
Count	1,114	208,763,827		
Mean	0.724	0.742		
Standard deviation	1.940	0.098		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	1	1		
Maximum	30	30		

B4361 During September, how many times did you mail an order form to a business or company to purchase merchandise to be delivered to your home?				
Count	1,117	209,440,173		
Mean	0.410	0.431		
Standard deviation	1.416	0.050		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	0	0		
Maximum	20	20		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4366 During September, how many times did you fax an order form to a business or company to purchase merchandise?				
Count	1,117	209,522,653		
Mean	0.141	0.134		
Standard deviation	1.180	0.038		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	0	0		
Maximum	30	30		
B4370 During September, how many times did you purchase merchandise, in person, at a store or business that had to be delivered to your home; that is, you did not take the merchandise home with you?				
Count	1,114	208,865,827		
Mean	0.181	0.162		
Standard deviation	0.751	0.019		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	0	0		
Maximum	12	12		
B4380 During September, how many deliveries did you receive at your home that were delivered by a company other than the US Postal Service - someone other than your regular mail delivery person? Non-US Postal Service companies include FedEx, UPS, Emory, Airborne Express, DHL, as well as other private delivery companies that could include private furniture or appliance delivery companies.				
Count	1,111	208,427,878		
Mean	1.449	1.501		
Standard deviation	3.181	0.124		
Minimum	0	0		
25th percentile	0	0		
Median	0	0		
75th percentile	2	2		
Maximum	30	30		
B4391 During September, were any of the following types of merchandise delivered to your home by someone other than the US Postal Service?				
B4391A Books				
Yes	103	19,278,487	9.31	0.982
No	1,004	187,778,927	90.69	0.982
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4391B Clothing or clothing accessories (including footwear)				
Yes	154	30,537,736	14.75	1.225
No	953	176,519,678	85.25	1.225
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391C Computer hardware				
Yes	54	10,367,794	5.01	0.728
No	1,053	196,689,620	94.99	0.728
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391D Computer software				
Yes	35	7,408,627	3.58	0.658
No	1,072	199,648,787	96.42	0.658
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391E Drugs, health aids, or beauty aids				
Yes	91	17,941,219	8.66	1.015
No	1,016	189,116,195	91.34	1.015
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391F Electronics or appliances				
Yes	52	9,968,064	4.81	0.727
No	1,055	197,089,350	95.19	0.727
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4391G Food, beer, or wine				
Yes	31	5,531,109	2.67	0.529
No	1,076	201,526,305	97.33	0.529
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391H Home furnishings such as furniture, artwork, linens, window treatments, etc.				
Yes	89	16,814,235	8.12	0.914
No	1,018	190,243,179	91.88	0.914
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391I Audio or video cassettes/CDs/DVDs				
Yes	50	10,757,881	5.20	0.813
No	1,057	196,299,533	94.80	0.813
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391J Office equipment or supplies (for a home office)				
Yes	28	4,499,129	2.17	0.482
No	1,079	202,558,285	97.83	0.482
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391K Toys, hobby goods, or games				
Yes	60	10,366,229	5.01	0.689
No	1,047	196,691,185	94.99	0.689
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4391L Any documents, magazines, or newspapers delivered by other than the US Postal Service				
Yes	89	18,029,552	8.71	1.019
No	1,018	189,027,862	91.29	1.019
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391M Garden or yard equipment or supplies such as plant, seeds, mowers, edgers, etc.				
Yes	21	3,868,308	1.87	0.455
No	1,086	203,189,106	98.13	0.455
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391N Automobile or truck parts				
Yes	23	4,599,142	2.22	0.547
No	1,084	202,458,272	97.78	0.547
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391O Pet or animal supplies				
Yes	22	3,567,979	1.72	0.447
No	1,085	203,489,435	98.28	0.447
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B4391P None				
Yes	22	3,829,338	1.85	0.428
No	1,085	203,228,076	98.15	0.428
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B4391Q Other				
Yes	23	3,251,252	1.57	0.349
No	1,084	203,806,162	98.43	0.349
Subtotal valid responses	1,107	207,057,414	100	
Don't know	8	1,525,269		
Refused	6	1,769,884		
Total	1,121	210,352,567		
B5074 Did you have any travel plans for this past Labor Day holiday?				
Yes	145	28,773,430	13.70	1.182
No	974	181,210,139	86.30	1.182
Subtotal valid responses	1,119	209,983,569	100	
Don't know	1	64,374		
Refused	1	304,624		
Total	1,121	210,352,567		
B5076 Did you change or modify your travel plans for this past Labor Day holiday?				
Yes	20	4,511,853	15.68	3.661
No	125	24,261,577	84.32	3.661
Subtotal valid responses	145	28,773,430	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	976	181,579,137		
Total	1,121	210,352,567		
B5078 Please tell me what changes did you make in your Labor Day plans?				
B5078A Type of Transportation				
Yes	1	253,121	5.61	5.480
No	19	4,258,732	94.39	5.480
Subtotal valid responses	20	4,511,853	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	1,101	205,840,714		
Total	1,121	210,352,567		
B5078B Number of people traveling				
Yes	0	0	0.00	0.000
No	20	4,511,853	100.00	0.000
Subtotal valid responses	20	4,511,853	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	1,101	205,840,714		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B5078C Departure point				
Yes	0	0	0.00	0.000
No	20	4,511,853	100.00	0.000
Subtotal valid responses	20	4,511,853	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	1,101	205,840,714		
Total	1,121	210,352,567		
B5078D Destination point				
Yes	0	0	0.00	0.000
No	20	4,511,853	100.00	0.000
Subtotal valid responses	20	4,511,853	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	1,101	205,840,714		
Total	1,121	210,352,567		
B5078E Earlier travel plans				
Yes	0	0	0.00	0.000
No	20	4,511,853	100.00	0.000
Subtotal valid responses	20	4,511,853	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	1,101	205,840,714		
Total	1,121	210,352,567		
B5078F Later travel plans				
Yes	1	184,275	4.08	4.058
No	19	4,327,578	95.92	4.058
Subtotal valid responses	20	4,511,853	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	1,101	205,840,714		
Total	1,121	210,352,567		
B5078G Earlier departure				
Yes	1	92,445	2.05	2.079
No	19	4,419,408	97.95	2.079
Subtotal valid responses	20	4,511,853	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	1,101	205,840,714		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
B5078H Later departure				
Yes	4	1,328,505	29.44	13.278
No	16	3,183,348	70.56	13.278
Subtotal valid responses	20	4,511,853	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	1,101	205,840,714		
Total	1,121	210,352,567		
B5078I Canceled travel plans				
Yes	10	2,125,590	47.11	12.907
No	10	2,386,263	52.89	12.907
Subtotal valid responses	20	4,511,853	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	1,101	205,840,714		
Total	1,121	210,352,567		
B5078J Other				
Yes	3	527,917	11.70	6.807
No	17	3,983,936	88.30	6.807
Subtotal valid responses	20	4,511,853	100	
Don't know	0	0		
Refused	0	0		
Appropriate Skip	1,101	205,840,714		
Total	1,121	210,352,567		

Section SM - Strategic Goal Questions

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SE0175 Is traffic congestion a problem in your community?				
Yes	563	107,563,746	51.28	1.634
No	555	102,187,809	48.72	1.634
Subtotal valid responses	1,118	209,751,555	100	
Don't know	2	296,388		
Refused	1	304,624		
Total	1,121	210,352,567		
SM1000 Did you experience any significant delays while traveling in a personal vehicle in September?				
Yes	449	85,742,073	43.08	1.699
No	614	113,300,419	56.92	1.699
Subtotal valid responses	1,063	199,042,492	100	
Don't know	3	491,561		
Refused	1	304,624		
Appropriate skip	54	10,513,890		
Total	1,121	210,352,567		
SM1005 Please tell me whether those delays caused you to…				
SM1010 Change the time of day you traveled				
Yes	201	37,623,548	43.95	2.664
No	247	47,987,704	56.05	2.664
Subtotal valid responses	448	85,611,252	100	
Don't know	1	130,821		
Refused	0	0		
Appropriate skip	672	124,610,494		
Total	1,121	210,352,567		
SM1015 Change the type of transportation you used				
Yes	21	4,365,693	5.11	1.317
No	427	81,006,321	94.89	1.317
Subtotal valid responses	448	85,372,014	100	
Don't know	1	370,059		
Refused	0	0		
Appropriate skip	672	124,610,494		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SM1020 Change the route you took to reach your destination				
Yes	283	52,781,070	61.75	2.640
No	165	32,700,604	38.25	2.640
Subtotal valid responses	448	85,481,674	100	
Don't know	1	260,399		
Refused	0	0		
Appropriate skip	672	124,610,494		
Total	1,121	210,352,567		
SM1025 Postpone your travel to another day				
Yes	49	8,900,297	10.38	1.624
No	400	76,841,776	89.62	1.624
Subtotal valid responses	449	85,742,073	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	672	124,610,494		
Total	1,121	210,352,567		
SM1030 Cancel your trip entirely				
Yes	30	6,325,849	7.38	1.556
No	419	79,416,224	92.62	1.556
Subtotal valid responses	449	85,742,073	100	
Don't know	1	0		
Refused	0	0		
Appropriate skip	672	124,610,494		
Total	1,122	210,352,567		
SM1050 Did you experience any significant delays while traveling in an organized carpool or vanpool in September?				
Yes	13	2,708,037	18.01	5.558
No	56	12,330,982	81.99	5.558
Subtotal valid responses	69	15,039,019	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,052	195,313,548		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SM1055 Please tell me whether those delays caused you to…				
SM1060 Change the time of day you traveled				
Yes	5	1,094,618	40.42	17.599
No	8	1,613,419	59.58	17.599
Subtotal valid responses	13	2,708,037	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,108	207,644,530		
Total	1,121	210,352,567		
SM1065 Change the type of transportation you used				
Yes	1	90,892	3.36	3.448
No	12	2,617,145	96.64	3.448
Subtotal valid responses	13	2,708,037	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,108	207,644,530		
Total	1,121	210,352,567		
SM1070 Change the route you took to reach your destination				
Yes	9	1,806,453	66.71	15.676
No	4	901,584	33.29	15.676
Subtotal valid responses	13	2,708,037	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,108	207,644,530		
Total	1,121	210,352,567		
SM1075 Postpone your travel to another day				
Yes	2	702,054	25.92	18.206
No	11	2,005,983	74.08	18.206
Subtotal valid responses	13	2,708,037	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,108	207,644,530		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SM1080 Cancel your trip entirely				
Yes	2	702,054	25.92	18.206
No	11	2,005,983	74.08	18.206
Subtotal valid responses	13	2,708,037	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,108	207,644,530		
Total	1,121	210,352,567		
SM1100 Did you experience any significant delays while traveling on public transit in September?				
Yes	26	5,719,654	20.74	4.257
No	101	21,859,913	79.26	4.257
Subtotal valid responses	127	27,579,567	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	994	182,773,000		
Total	1,121	210,352,567		
SM1105 Please tell me whether those delays caused you to…				
SM1110 Change the time of day you traveled				
Yes	7	1,630,939	28.51	10.393
No	19	4,088,715	71.49	10.393
Subtotal valid responses	26	5,719,654	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,095	204,632,913		
Total	1,121	210,352,567		
SM1115 Change the type of transportation you used				
Yes	6	1,657,241	28.97	10.949
No	20	4,062,413	71.03	10.949
Subtotal valid responses	26	5,719,654	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,095	204,632,913		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SM1120 Change the route you took to reach your destination				
Yes	6	1,083,230	18.94	8.560
No	20	4,636,424	81.06	8.560
Subtotal valid responses	26	5,719,654	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,095	204,632,913		
Total	1,121	210,352,567		
SM1125 Postpone your travel to another day				
Yes	2	316,518	5.53	4.230
No	24	5,403,136	94.47	4.230
Subtotal valid responses	26	5,719,654	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,095	204,632,913		
Total	1,121	210,352,567		
SM1130 Cancel your trip entirely				
Yes	3	686,577	12.00	7.316
No	23	5,033,077	88.00	7.316
Subtotal valid responses	26	5,719,654	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,095	204,632,913		
Total	1,121	210,352,567		
SM1150 Did you experience any significant delays while traveling on city-to-city buses in September?				
Yes	0	0	0.00	0.000
No	6	1,151,821	100.00	0.000
Subtotal valid responses	6	1,151,821	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,115	209,200,746		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SM1155 Please tell me whether those delays caused you to…				
SM1160 Change the time of day you traveled				
Yes	0	0	0.00	0.000
No	0	0	0.00	0.000
Subtotal valid responses	0	0	0	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,121	210,352,567		
Total	1,121	210,352,567		
SM1165 Change the type of transportation you used				
Yes	0	0	0.00	0.000
No	0	0	0.00	0.000
Subtotal valid responses	0	0	0	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,121	210,352,567		
Total	1,121	210,352,567		
SM1170 Change the route you took to reach your destination				
Yes	0	0	0.00	0.000
No	0	0	0.00	0.000
Subtotal valid responses	0	0	0	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,121	210,352,567		
Total	1,121	210,352,567		
SM1175 Postpone your travel to another day				
Yes	0	0	0.00	0.000
No	0	0	0.00	0.000
Subtotal valid responses	0	0	0	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,121	210,352,567		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SM1180 Cancel your trip entirely				
Yes	0	0	0.00	0.000
No	0	0	0.00	0.000
Subtotal valid responses	0	0	0	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,121	210,352,567		
Total	1,121	210,352,567		
SM1200 Did you experience any significant delays while traveling on city-to-city trains in September?				
Yes	2	342,496	7.87	6.300
No	16	4,010,734	92.13	6.300
Subtotal valid responses	18	4,353,230	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,103	205,999,337		
Total	1,121	210,352,567		
SM1205 Please tell me whether those delays caused you to…				
SM1210 Change the time of day you traveled				
Yes	0	0	0.00	0.000
No	2	342,496	100.00	0.000
Subtotal valid responses	2	342,496	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,119	210,010,071		
Total	1,121	210,352,567		
SM1215 Change the type of transportation you used				
Yes	1	269,620	78.72	23.689
No	1	72,876	21.28	23.689
Subtotal valid responses	2	342,496	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,119	210,010,071		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SM1220 Change the route you took to reach your destination				
Yes	0	0	0.00	0.000
No	2	342,496	100.00	0.000
Subtotal valid responses	2	342,496	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,119	210,010,071		
Total	1,121	210,352,567		
SM1225 Postpone your travel to another day				
Yes	0	0	0.00	0.000
No	2	342,496	100.00	0.000
Subtotal valid responses	2	342,496	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,119	210,010,071		
Total	1,121	210,352,567		
SM1230 Cancel your trip entirely				
Yes	0	0	0.00	0.000
No	2	342,496	100.00	0.000
Subtotal valid responses	2	342,496	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,119	210,010,071		
Total	1,121	210,352,567		
SM1250 Did you experience any significant delays while traveling on commercial airlines in September?				
Yes	24	4,500,757	18.91	4.076
No	113	19,299,086	81.09	4.076
Subtotal valid responses	137	23,799,843	100	
Don't know	1	223,712		
Refused	0	0		
Appropriate skip	983	186,329,012		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SM1255 Please tell me whether those delays caused you to…				
SM1260 Change the time of day you traveled				
Yes	8	1,551,655	34.48	12.430
No	16	2,949,102	65.52	12.430
Subtotal valid responses	24	4,500,757	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,097	205,851,810		
Total	1,121	210,352,567		
SM1265 Change the type of transportation you used				
Yes	1	63,166	1.40	1.427
No	23	4,437,591	98.60	1.427
Subtotal valid responses	24	4,500,757	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,097	205,851,810		
Total	1,121	210,352,567		
SM1270 Change the route you took to reach your destination				
Yes	5	563,570	12.52	6.173
No	19	3,937,187	87.48	6.173
Subtotal valid responses	24	4,500,757	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,097	205,851,810		
Total	1,121	210,352,567		
SM1275 Postpone your travel to another day				
Yes	6	1,474,514	32.76	12.640
No	18	3,026,243	67.24	12.640
Subtotal valid responses	24	4,500,757	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,097	205,851,810		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
SM1280 Cancel your trip entirely				
Yes	1	120,260	2.67	2.682
No	23	4,380,497	97.33	2.682
Subtotal valid responses	24	4,500,757	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,097	205,851,810		
Total	1,121	210,352,567		

Section M - Operating Administration Modal Questions

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
MNH0510 Have you driven a vehicle in the last twelve months?				
Yes	1,037	194,206,868	92.59	0.935
No	82	15,552,756	7.41	0.935
Subtotal valid responses	1,119	209,759,624	100	
Don't know	0	0		
Refused	2	592,943		
Total	1,121	210,352,567		
MNH0580 In the last 12 months, have you been involved in a crash in a vehicle where you were the driver?				
Yes	72	13,140,946	6.77	0.896
No	964	180,926,849	93.23	0.896
Subtotal valid responses	1,036	194,067,795	100	
Don't know	1	139,074		
Refused	0	0		
Appropriate skip	84	16,145,698		
Total	1,121	210,352,567		
MNH0600 In the last 12 months, have you been involved in a near miss in a vehicle where you were the driver?				
Yes	237	46,210,382	23.82	1.524
No	798	147,748,155	76.18	1.524
Subtotal valid responses	1,035	193,958,537	100	
Don't know	2	248,332		
Refused	0	0		
Appropriate skip	84	16,145,698		
Total	1,121	210,352,567		

Section D - Demographic Questions

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0061 How many registered road vehicles are available for regular use by members of your household?				
Count	1,094	202,706,280		
Mean	2.073	2.268		
Standard deviation	1.271	0.052		
Minimum	0	0		
25th percentile	1	1		
Median	2	2		
75th percentile	3	3		
Maximum	10	10		
D0104 Do you have any kind of disability or health impairment?				
Yes	127	22,032,047	10.73	1.031
No	977	183,272,190	89.27	1.031
Subtotal valid responses	1,104	205,304,237	100	
Don't know	1	43,946		
Refused	16	5,004,384		
Total	1,121	210,352,567		
D1103 Due to your disability have air travel passenger screening procedures changed for you since September 11, 2001?				
Yes	8	1,250,146	16.35	5.606
No	35	6,396,132	83.65	5.606
Subtotal valid responses	43	7,646,278	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	1,078	202,706,289		
Total	1,121	210,352,567		
D0110 Does anyone else currently living in your household, including children, have any kind of disability or health impairment?				
Yes	84	17,198,625	8.38	1.000
No	1,020	188,061,389	91.62	1.000
Subtotal valid responses	1,104	205,260,014	100	
Don't know	0	0		
Refused	17	5,092,553		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0105 How many other people (besides yourself)?				
Count	84	17,198,625		
Mean	1.274	1.433		
Standard deviation	0.766	0.207		
Minimum	1	1		
25th percentile	1	1		
Median	1	1		
75th percentile	1	1		
Maximum	7	7		
D0106 Does anyone in the household use adaptive equipment in any motor vehicle (for example hand controls, modified foot pedals, or a wheelchair lift)?				
Yes	9	1,725,495	5.16	1.925
No	174	31,726,592	94.84	1.925
Subtotal valid responses	183	33,452,087	100	
Don't know	0	0		
Refused	1	242,536		
Appropriate skip	937	176,657,944		
Total	1,121	210,352,567		
D0251 How many people aged 18 or older live in your household, including yourself?				
Count	1,097	203,828,138		
Mean	1.976	2.320		
Standard deviation	0.879	0.046		
Minimum	1	1		
25th percentile	1	2		
Median	2	2		
75th percentile	2	3		
Maximum	8	8		
D0300 Please stop me when I reach the category that includes your age:				
18 to 24 years	89	25,366,142	12.70	1.396
25 to 34	184	36,973,720	18.51	1.344
35 to 44	221	41,961,195	21.01	1.386
45 to 54	238	38,693,283	19.37	1.318
55 to 64	147	24,892,497	12.46	1.071
65 to 74	106	18,102,486	9.06	0.930
75 or older	97	13,734,784	6.88	0.780
Subtotal valid responses	1,082	199,724,107	100	
Don't know	1	304,624		
Refused	38	10,323,836		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0350 Are you male or female?				
Male	490	100,574,300	47.81	1.692
Female	631	109,778,267	52.19	1.692
Subtotal valid responses	1,121	210,352,567	100	
Don't know	0	0		
Refused	0	0		
Total	1,121	210,352,567		
D0404 Do you consider yourself to be Hispanic or Latino?				
Yes	101	23,133,465	11.33	1.173
No	997	181,070,521	88.67	1.173
Subtotal valid responses	1,098	204,203,986	100	
Don't know	2	210,096		
Refused	21	5,938,485		
Total	1,121	210,352,567		
D0402 Is the racial group that best describes you...				
D0402A American Indian (Native American) or Alaska Native				
Yes	31	4,202,685	2.19	0.457
No	1,014	187,688,341	97.81	0.457
Subtotal valid responses	1,045	191,891,026	100	
Don't know	4	1,151,118		
Refused	72	17,310,423		
Total	1,121	210,352,567		
D0402B Asian (e.g., Chinese, Filipino, Japanese, Korean, Vietnamese)				
Yes	38	6,529,440	3.40	0.629
No	1,007	185,361,586	96.60	0.629
Subtotal valid responses	1,045	191,891,026	100	
Don't know	4	1,151,118		
Refused	72	17,310,423		
Total	1,121	210,352,567		
D0402C Black or African-American				
Yes	111	22,512,831	11.73	1.154
No	934	169,378,195	88.27	1.154
Subtotal valid responses	1,045	191,891,026	100	
Don't know	4	1,151,118		
Refused	72	17,310,423		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0402D Native Hawaiian or other Pacific Islander (e.g., Samoan or Chamorro)				
Yes	8	1,090,837	0.57	0.246
No	1,037	190,800,189	99.43	0.246
Subtotal valid responses	1,045	191,891,026	100	
Don't know	4	1,151,118		
Refused	72	17,310,423		
Total	1,121	210,352,567		
D0402E White (Caucasian, Anglo)				
Yes	824	147,282,649	76.75	1.514
No	221	44,608,377	23.25	1.514
Subtotal valid responses	1,045	191,891,026	100	
Don't know	4	1,151,118		
Refused	72	17,310,423		
Total	1,121	210,352,567		
D0402F Other				
Yes	51	11,988,242	6.25	0.947
No	994	179,902,784	93.75	0.947
Subtotal valid responses	1,045	191,891,026	100	
Don't know	4	1,151,118		
Refused	72	17,310,423		
Total	1,121	210,352,567		
D0450 What is the highest level of education you have completed?				
Less than high school graduate	81	15,409,333	7.70	0.973
High school graduate (or GED)	334	62,354,694	31.16	1.601
Some college (or technical vocational school/professional business school)	214	42,258,671	21.12	1.443
Two-year college degree (AA: Associate in Arts)	94	17,018,983	8.50	0.935
Four-year college degree (BA or BS: Bachelor of Arts of Science degree)	221	39,374,667	19.68	1.327
Graduate degree (Master's, Ph.D., Lawyer, Medical Doctor)	140	23,689,870	11.84	1.058
Subtotal valid responses	1,084	200,106,218	100	
Don't know	2	402,623		
Refused	35	9,843,726		
Total	1,121	210,352,567		

Variable Name / Question Text or Variable Label / Value Labels	Unweighted Count/Value	Weighted Count/Value	Weighted Percentage	Standard Error
D0501 Please stop me when I reach the category that includes your household's total annual income for last calendar year, that is, 2002:				
Under $15,000	104	18,408,949	10.93	1.236
From $15,000 to less than $30,000	178	30,499,811	18.11	1.414
From $30,000 to less than $50,000	228	42,483,210	25.23	1.623
From $50,000 to less than $75,000	177	34,411,324	20.44	1.520
From $75,000 to less than $100,000	98	17,326,452	10.29	1.069
$100,000 or more	130	25,241,359	14.99	1.348
Subtotal valid responses	915	168,371,105	100	
Don't know	44	8,712,233		
Refused	162	33,269,229		
Total	1,121	210,352,567		
D0553 Not including the telephone number which I called you on, how many additional phone numbers do you have in your household? Please do not count numbers for cellular phones, or phone lines that are exclusively for computer or fax use.				
None	927	183,016,465	90.65	0.813
One	129	15,587,014	7.72	0.749
Two	23	2,184,352	1.08	0.249
Three	7	944,893	0.47	0.213
Four or more	3	160,786	0.08	0.055
Subtotal valid responses	1,089	201,893,510	100	
Don't know	0	0		
Refused	32	8,459,057		
Total	1,121	210,352,567		
D0751 Is the primary use of the additional phone number(s) for household use, business use, or both?				
Household use only	77	9,688,782	51.33	4.440
Business use only	40	4,045,332	21.43	3.368
Both household and business use	45	5,142,930	27.24	3.915
Subtotal valid responses	162	18,877,044	100	
Don't know	0	0		
Refused	0	0		
Appropriate skip	959	191,475,523		
Total	1,121	210,352,567		
D0810 Did your household receive an advance notice in the mail concerning this study?				
Yes	304	54,174,756	28.79	1.564
No	710	133,975,899	71.21	1.564
Subtotal valid responses	1,014	188,150,655	100	
Don't know	85	15,857,195		
Refused	22	6,344,717		
Total	1,121	210,352,567		