

Research and Special Programs Administration John A Volpe National Transportation Systems Center

WORK IN PROCESS

An Update of the Commercial ATIS Market

March 7, 1996

Prepared for:

U.S. Department of Transportation Joint Program Office for Intelligent Transportation Systems

Work in Progress: An Update of the Commercial ATIS Market

John A Volpe National Transportation Systems Center Cambridge. Massachusetts March 7, 1996

- Summary: What has changed in the ATIS market since 1993?
- · Introduction
- What ATIS products and services are currently on the market?
- What is known about the marketplace reception of these offerings?
- Who are the consumers?
- · Appendix: A compilation of consumer ITS products and services

This draft paper is the first installment updating the Volpe Center paper, A Market Analysis of the Commercial Traffic Information Business (March, 1994). This snapshot is comprised of a narrative analysis and matrix describing consumer ATIS products available for purchase today. A more comprehensive analysis will follow in May.

Summary: What has changed in the ATIS market since 1993?

There were no products commercially available in 1993 that provided any combination of location, navigation, and route guidance. The TravTek field test had just ended; Zexel Corporation was initiating a beta test of the in-vehicle navigation product that would become Guidestar; and, Siemens and Motorola were working with field test sites in Michigan and Illinois, respectively, exploring the costs, functionality, and value of potential future in-vehicle products. The digitized maps needed as a base for this family of products had been completed for only very few segments of the US. Similarly, other fundamental components of these systems were not ready for general consumer use.

Traffic information was available on radio in most US metropolitan areas through either Metro Traffic Control or Shadow Broadcast Systems. Larger markets also broadcast traffic information on morning television. Cellular phone service providers were experimenting with the value of network services and were making traffic information available in a limited number of cities, for the price of airtime, with mixed user response. One service provider in a heavily congested city discontinued the traffic service because only the company's regional sales representatives used it.

Other 1993 traffic information services included the SmarTraveler field test in greater- Boston; FastLine, a for-profit phone-based service in the San Francisco/Bay area selling advertising to support the service; AutoTalk, a second audio program receiver (\$129) covering parts of greater Los Angeles; Roadirector, a pager and fax subscription service in Southern California; Shadow Fax, a subscription service; and Way-to-Go, a pager-based receiver (\$200) that broadcast corridor-specific information in the San Francisco/Bay area.

A recent survey of 1995-96 trade magazines and retail outlets indicate that there are five manufacturers and approximately ten "brands" of in-vehicle navigation products currently for sale in the US. Company names include Clarion. Sony. Delco. Pioneer, Rockwell, and Alpine. Products are sold through Oldsmobile dealers (Rockwell's Guidestar), car audio stores, direct mail, and by rental from Avis and Hertz. Prices range from approximately \$1,000 to \$3,000 installed. Seven software products offer the possibility of attaching a GPS locator to a computer, equipping it with complementary map and navigation software, and achieving the same level of functionality as that offered by the in-vehicle devices for much less money, from approximately \$50 to \$800. depending upon features, functionality, and number of maps.

Radio is still the largest outlet for traffic information and dominant in this market niche. This free (of direct charge) service defines the threshold of traffic information for any potential competitor. However, SmarTraveler has moved beyond the field test stage and has expanded service to include Cincinnati, Ohio, and is negotiating with Bridgeport, Connecticut. In all three cities, a public transportation agency pays for the service. Many more cellular phone service providers are including traffic information as a matter of course, to avoid a competitive disadvantage in their service areas. Some cellular services, as with L.A. Cellular (greater Los Angeles), are experimenting with live operators providing personalized traffic and routing assistance. Roadirector in greater L.A. is planning to expand from its pager subscription base to include faxes and kiosks. A new computer-based traffic information product, TrafficAlert from Cue Network, broadcasts real time traffic information onto digitized maps.

The intemet offers subscribers access to a number of traffic services, generally provided by a state or regional transportation agency. As examples, intemet "pages" are maintained for greater Houston, Southern California, greater Chicago and the corridors to Wisconsin and Indiana, and greater Seattle.

Two start-up traffic businesses that were active in 1993, are no longer extant. Way-To-Go went out of business in late 1993, and Autotalk stopped broadcasting in 1995. Fastline's status is uncertain. There are many reasons for small, new businesses to fail, and no conclusions can be drawn from so small a sample.

Introduction

•

The ITS consumer marketplace may eventually provide a great variety of products and services, on a variety of platforms, at many different prices for many different market segments. Following this trajectory of market evolution, it is expected that future ATIS products will range from local, route-specific travel information available free of user charge on commonly owned communications platforms, to a variety of multi-function products that provide complete, transportation system and traveler services visibility, including interactivity for planning, reserving, paying, and managing local and intercity travel and ancillary services. How this scenario plays itself out, over what period of time, and at what cost to industry and consumers is the subject of marketing research and analysis.

3/7/96 - DRAFT - page 2

the safety and security components of ATIS services are evolving largely independently of the traffic and travel information components. They are nor addressed in this narrative. but are listed in the attached matrix.

What ATIS products and services arc currently on the market?

Currently, ATIS products and services fall into one of two categories: live traffic information, and location, route guidance, and navigation products'. Traffic information is available to consumers generally free of additional charge via existing broadcast and communications services, such as radio, cellular phones, and the internet. Location, route guidance, and navigation products are sold through direct mail and audio and computer retail channels and may require separate purchase of location and interface hardware in addition to digitized maps and navigation and routing software. No product currently available on the market marries these two service sets into a product that can incorporate live traffic information into route guidance. A list of commercially available ATIS products is contained at the end of this briefing.

Traffic Information

Commercial radio traffic information broadcasts reach the largest number of travelers, and define [ravelers' expectations of the service, whether for good or bad. This service is available in varying intensities, depending upon local traffic conditions, throughout most of the country. It is supported by advertising and has value to the advertiser based on the belief that car radio listeners are listening attentively for location-specific information when traffic information is broadcast and will not have time to tune out the advertiser's message. Some transportation agencies broadcast traffic and incident information directly to travelers via highway advisory radio or local public radio, but most often this information is also available to the commercial broadcaster. Traffic information is also available for a limited number of metropolitan areas on the intemet, on cable television, during early morning local television news broadcasts, and on cellular telephones (generally provided by the same company that provides radio information).

Many cellular phone service companies provide traffic information as one of their information services. The decision is made at the regional level and is dependent upon local market factors. including whether or not their competitor offers the service. Examples of regional service variation include greater Los Angeles and St. Louis, where cellular providers offer subscribers access to a live operator who provides traffic information and route guidance. This level of service represents an increase over what was available to cellular subscribers 3 years ago, but cannot be said to represent a trend.

¹ In this document, *location* refers to the ability of a product to locate the user on a map. This implies the presence of GPS and related software. *Route guidance* refers to the ability to provide turn-by-turn directions from origin to destination. *Navigation* refers to the ability to provide a general direction, as in a directional arrow or a highlighted route on a map.

Since 1993, several companies have attempted to sell traffic information directly to travelers via phone. pager. fax, and stand-alone communications devices, without success. Following a federally-sponsored ITS field test in 1993-4, Smart Route Systems of Cambridge, Massachusetts. has been providing free access to "SmarTraveler" traffic information by phone, under contract to state or local governments in metropolitan Boston, MA, and Cincinnati, OH. Their efforts to sell the service directly to consumers have thus far been unsuccessful. As part of the operational test. an experiment in service pricing demonstrated conclusively that Cell One phone subscribers in greater Boston would not pay the cost of air time to access SmarTraveler, though they would use the service regularly if it were entirely free. Both Boston area cellular services now provide access to SmarTraveler free of all charges.

Cue Network Corporation offers TrafficAlert, a PC-based product that matches real-time traffic broadcasts to digitized maps in six counties in California, and metropolitan Portland OR, and Seattle, WA. Their belief is that the trip begins at the traveler's desk. This is currently the only computer-based traffic information product competing with free interest sites. Consumer response to this product is unknown at this time.

Locution, Navigation, and Route Guidance

This set of products are based upon digitized maps, routing software, and GPS location devices. They can be grouped by platform, features, and functionality. At the high end of the spectrum, consumers can purchase dedicated in-vehicle navigation and route guidance products for approximately \$3,000. This set of products includes the Rockwell Guidestar, Pioneer GPS-X77, and the Sony NVX-F160. The mid-level of the in-vehicle market offers less functionality and a lower price tag, generally under \$1,000 for the base unit. This set includes Delco's Telepath 100, and Amerigon's Interactive Voice System sold under license to Clarion, Kenwood, and Pioneer through auto audio stores. The desk-top and portable computer are also platforms for location, navigation, and route guidance products, and prices in this niche are considerably lower as they do not include the hardware, ranging from ~\$50 to ~\$800. One stand-alone product designed for both OEM and direct mail sells for under \$100-\$250, depending on the level of functionality selected.

The most sophisticated are built from maps that contain road-segment intelligence, such as oneway restrictions, and integrate GPS with dead reckoning and map matching. These maps can support a full array of location and navigation functions, provide fully featured maps, a "yellow pages" of location-referenced points of interest (such as ATMs, service stations, and hotels) and provide the driver with both voice and visual turn-by-turn directions to a precise location. The least sophisticated products are digitized versions of 2-dimensional paper maps with riavigation.

What is known about the marketplace reception of these offerings?

An established market can be examined from the perspective of consumers, through survey research. Where the market is just emerging and there are few products available to consumers,

assessment of market response may be based on an analysis of industry behavior. While it is very unusual for industry to speak openly and honestly about consumers' response to their products. it is possible to discern some patterns through an historic review of industry and analysts statements. review of preliminary products' market positioning, and through survey of retail outlets.

As traveler information system concepts were developing in 1991-2, several truisms were frequently repeated: the price for any new in-vehicle ATIS product would need to be below that of an air conditioner, in-vehicle ATIS products will not debut as OEM equipment, and, as a communications application outside of the car, traffic information would never be a "kilter app"-- it would need to be combined with other services on a multi-purpose platform to be saleable. Current market observations support these early assertions.

Traffic Information

Traffic information is the laggard among early commercial ATIS offerings. This is probably attributable to a combination of market factors. Metro Traffic Systems, and others in the traffic information broadcast niche, have established a service threshold in the traffic information market that defines travelers' expectations for free and accessible traffic information. Cellular phone service providers have experimented with adding value to existing traffic information by providing subscribers with route specific information with limited success.

Metro and others have mastered a formula that maximizes the amount of traffic information produced in exchange for the minimum investment in surveillance and processing equipment. Commercial competitors have not yet discovered a cost-effective approach to improving the value of traffic information to travelers. The additional increment of traffic information required to create comparative consumer value would be disproportionately costly at this time, and no consumer study or market experiment to date has established that any traffic information short of time, location, and route specific information has market value. Field tests such as TravInfo in California hope to demonstrate that traffic information gathered and processed by a public agent will have commercial value when re-packaged as part of a value-added consumer product. Other traffic information businesses, most visibly Smart Route Systems, continue to explore the commercial value of proprietary traffic information services.

Location, Navigation, and Route Guidance

The array of prices and functionality of the early market ATIS entries, in-vehicle, desk-top, and portable, indicate that manufacturers believe that there will be a broad consumer market for these products. As with any market, there are very few products offered at the high end of the price spectrum, and a greater number at a lesser price. One market research study sponsored by Navigation Technologies (J.D.Power, 1995) on a high-function in-vehicle product supports the assertion, common among industry specialists, that market penetration concomitant with

manufacturing economies of scale will not begin until the product is priced below \$500. Currently these products retail between \$2,000 and \$3,000 installed.

Manufacturers' early product offerings are exploring the optimal value trade-off among price, function, market penetration, and return on investment. For example. Delco experimented with a high-end full-function "Telepath" prototype for several years before coming to market with a product priced at ~\$995, or half that of the high-end competition, offering fewer high-function capabilities. This indicates that Delco does not believe there to be a sufficiently large market for high-priced in-vehicle location and navigation devices at this time, and that there is a sufficient market segment of consumers, likely to purchase the product today, who would value general directions to a chosen destination, but would not require turn by turn directions.

The current US in-vehicle ATIS market is strictly aftermarket. All but one in-vehicle ATIS product are being sold through retail, car rental, or direct sale channels. Guidestar, a high-function location, navigation, and route guidance system is being sold on certain Oldsmobiles as a dealer installed option. The value of such products to new car buyers has yet to be demonstrated such that they can compete for valuable dashboard real estate.

It should be noted that a newly formed company, Personal Onboard Information Systems, is reported to be selling low-end route guidance products, priced from under \$100 to \$250, and reports to have signed agreements with one or more automobile OEMs that will provide their product as standard equipment for 1997. This company, believing that there is likely to be great response from new car buyers to a low priced OEM unit, has staked out territory at the low end of the in-vehicle market with a lesser function product.

The car rental market has emerged quickly as a market for in-vehicle ATIS products. Promoting a variety of benefits highlighting personal security and convenience, Avis and Hertz have installed a portion of their high-end rental cars with products that feature location, navigation, route guidance and location-referenced service and tourism sites. These cars are available for rent at certain locations on high-end rental cars for no additional fee. The rental car companies report that these cars are in constant demand.

Because it is known that travelers begin their trips at their desks or in their homes, traffic information, trip planning, and other map-based ATIS products that operate on personal computers are available. Equally, there is known to be a segment of business travelers who travel with a combination of laptop computer and mobile telecommunications devices who value trip planning and location specific transportation information. This niche is also being explored with competitively priced (relative to other software programs) early product offerings'.

It should be noted that in a number of cases described above, the target customer is expected to find greatest product value during business-related travel, and thus may not be using personal funds to make the purchase. Where the product is an in-vehicle unit, the customer may be a salesperson who can expense the investment against earnings over time. Where the customer is a

frequent flier carrying mobile productivity tools, the cost of the route guidance and navigation software may be borne directly by the employer. Finally. where access is mediated via internet. it is as likely as not that the employing company has assumed the subscription costs of internet access.

An informal survey of 55 consumer and automobile electronics stores in metropolitan Boston, Washington, D.C., Atlanta, Chicago, San Francisco, and Los Angeles provides further insight into consumer response to in-vehicle navigation products. Retailers said that very few products are being properly promoted and supported by their manufacturers, and very few are being sold. The retailers said they themselves find the products very appealing and would like to promote them more actively, but cannot do so without marketing, product, and service support from the manufacturers. Most often the retailers cited lack of local maps as being the primary deterrent to sales; many of the retailers also felt that prices in excess of \$1,000 were unrealistically high. One retailer in San Francisco reported that he had outfitted a fleet of 50 insurance company cars with a pre-market version of a Nippondenso location, navigation, and route guidance product as part of a demonstration.

Who are the consumers?

In the absence of direct survey and sales data, it is impossible to describe ATIS consumers with any precision or reliability. What data does exist is contained within some of the field test evaluations, but even this data has limited applicability. Where ATIS products are available for sale on the market, one can assume that the manufacturer is basing marketing, advertising, and retail channel choices on marketing research, and thus infer certain consumer features from this evidence.

Very little is known about traffic information consumers. Generally they appear to be employed drivers who listen to radio reports most frequently when driving to work in the morning. Some segment of commuters listen to traffic reports before leaving for their morning drive to work; far fewer tune in to traffic information in preparation for their trip home from work. The largest body of systematic data on this segment is contained in the SmarTraveler field test evaluations and indicates that most consumers are drivers who use the information mostly en-route and in the presence of bad weather or in the presence of a known incident or event. A small and unknown proportion of drivers who own cellular phones use them to obtain traffic information en-route, more often when confronted with evidence of unexpected congestion. An unknown number of computer owners with intemet access may consult on-line traffic information pre-trip. As non-radio, non-telephone access requires expensive media, assumptions can be made regarding income (higher than average), gender (male), and employment status.

The consumer segments that appear to have been targeted by location, route guidance, and navigation market offerings can be categorized similarly. Most obviously, they are consumers who spend a significant amount of time traveling in autos in unfamiliar locations. They travel in their own cars, in leased cars, and in short-term rental cars. They are employed. By and large they have sufficient disposable income or business expense benefits to enable them to make elective comfort and convenience purchases. They are male, buyers of high end auto stereos, cellular phones. and computers.

•-

3/7/96 - DRAFT - page 8



Research and Special Programs Administration

8

John A Volpe National Transportation Systems Center

WORK IN PROCESS

An Update of the Commercial ATIS Market

APPENDIX:

A Compilation of Consumer ITS Products and Services

I.	In Vehicle Navigation Products
	Rockwell International
	Guidestar Navigation and Route System
	Neverloss Navigation and Route System
	Pathmaster Navigation and Route System 3-4
	Pioneer Electronics (USA), Inc.
	GPS-X77
	Sony Electronics, Inc.
	NVX-F160
	Delco Electronics Corporation
	Telepath 100
	Amerigon, Inc.
	Interactive Voice System (IVS)
II.	Navigation Products
	Trimble Navigation, Inc.
	Locator
	Liikkuva Systems International, Inc.
	Retki
	Rand McNally, New Media Division
	TripMaker
	StreetFinder
	American Technologies, Inc.
	Autonav for Windows
	Microsoft Corporation
	Automap Streets
	Personal Travel Technologies
	P*Nav

III. General Travel Products Ultradata Corporation

	Road Whiz Ultra
	Greensfinder
IV.	Traffic Information Products
	Roadirector
	Traffic Information by Fax
	Traffic Information by Paging Service
	Cue Network Corporation
	Traffic Alert
	SmartRoute Systems
	Smart Traveler Dialup Information System
V.	Security & Safety Products
	Amerigon, Inc.
	Radar Sensor for Air Bag Deployment
	Liikkuva Systems International Inc
	RESCUE
VI.	Additional ITS Consumer Services
	Internet (On-Line) Services
	Cellular Phones
	Broadcast Traffic Information
VII.	European Consumer Products

Product/Service/	Description	Price	Distribution	Advertising	Supplemental	Source of Data
Manufacturer			Channels	Channels	Information	
	GATION PRODUCTS:					
1) Guidestar	1) In vehicle navigational assistance	1) Avis charge,	1) A) Avis	Avis and Hertz	Software	7/31/95 Inside
Navigation and	using GPS. Geographic restrictions	no charge;	offers the system	utilize general	supplied by	ITS. p. 14
Route System	appear to be approximate tri-state	Oldsmobile.	in Oldsmobile 88	print media (i.e.	Zexel USA.	-
^c	region of rental location. A four-inch	approximately	and Sierra	Wall Street		5/22/95 Inside
2) Neverlost	video screen located in the central	\$2000.	models, at	Journal and USA	 Target Market 	ITS. p. 5-6
Navigation and	console, providing turn by turn		selected NY, NJ,	Today), to	#1) Consumers	-
Route System	assistance via a simplified icon-based	2) Similar to	CA, FL, MI, IN,	advertise	#2) Frequent	ITS America's
	display and voice prompts when	Avis' Guidestar	GA, and Wash,	respective	Business	International ITS
3) Pathmaster	approaching an intersection. A	version.	DC locations.	Guidestar and	Travelers	Information
Navigation and	directory of location referenced points		B) Limited	Neverlost	#3) Mobile	Clearinghouse
Route System	of interests, incorporating restaurants	3) \$3000.	number of	products. In	professionals	Fact Sheet #1
	and other travel services, is also		Oldsmobile auto	addition, Avis		Route Guidance in
Navigation,	included.		dealers, an option	employs	 Positioning 	the US. 2/95
Route Guidance,	 Map data supplied by Navigation 		on Eighty-Eighty	television to	Strategies:	
& Services	Technologies.		models.	advertise its	1) Satisfies	
Directory				Rockwell	consumers'	
(Locationally	2) In car navigational assistance,		2) Hertz, to be	product.	safety needs	
referenced)	functionally the same as Guidestar.		offered in three		(distress and	
	Neverlost Plus, an enhanced product.		Ford car classes.	Pathmaster	navigational)	
Rockwell	offering the packaged navigation			utilizes direct	2) A value added	
International	system plus cellular phone, is also a		3) Targeting	campaigns (i.e.	service	
Anaheim, CA	customer option.		OEMs,	direct mail and	3) Provides an	
			manufacturers	trade shows). In	in-vehicle	
	In car navigational assistance,		and the	addition, specific	navigational	
Tom Theisen.	functionally the same as Guidestar		automotive	print media,	product directly	
Rockwell	and Neverlost. However, this product		aftermarket. In	journals and	to consumers	
Product Line	emphasizes direct targeting of the		addition retail.	magazines, will	with future	
Manager,	consumer. Future models will			be utilized later	addition of real	
Navigation	incorporate product enhancements			this year.	time traffic	
Systems	such as real time traffic information.				information and	

-DOMESTIC CONSUMER ITS PRODUCTS AND SERVICES-

Product/Service/ Manufacturer	Description	Price	Distribution Channels	Advertising Channels	Supplemental Information	Source of Data
714-762-8111	and emergency services. Product was officially launched during January 1996.		distribution is being planned.		Emergency services.	
			 <u>Future Retail</u> <u>Channel:</u> 		<u>Competition:</u> various mapping	
			automotive electronic stores		products (traditional and	
			and automotive		electronic) and	
			audio-security		other in-vehicle	
GPS-X77	A navigational device incorporating	Retail price:	device stores. Automotive	Technical and	 products. <u>Target Market:</u> 	1/16/95 Inside
GI S-XII	GPS receiver, LCD display, CD-	\$2,850, \$150 for	Aftermarket,	automotive	• <u>Target Warket.</u> Business	IVHS. p. 4-5
Location	ROM drive, antenna and remote	additional	<u>Retail Channel:</u>	publications, in	travelers and	-
Navigation, Route Guidance &	control Provides directional assistance and allows users the option	specific	automotive	addition to automotive trade	mobile	
Location Referenced	of a full map display or a simple	geographic regions.	electronic stores.	shows.	consumers.	
Points of Interest	arrow indicating upcoming turns.	0	Initially released		• Positioning	
	Travel data covers more than 90 categories. The system also offers		in California and Pacific Northwest		Strategies:	
Pioneer	route planning capabilities with voice		during first		providing directional	
Electronics	guidance. By inserting arrows on the		quarter '95.		assistance with	
(USA), Inc. Long Beach, CA	map, a traveler can program a				map displays	
Long Death, ON	particular route. The system then provides audible prompts, such as				that remain on screen	
Michael	"right turn ahead".				throughout the	
Townsen, SVP Marketing	Map data supplied by Etak				trip.	
310-835-6177						
					• <u>Competition:</u>	
					other in-vehicle	
					products and lower cost	
					portable/software	
					products.	

Product/Service/	Description	Price	Distribution	Advertising	Supplemental	Source of Data
Manufacturer			Channels	Channels	Information	
NVX-F160 Location Navigation, Route Guidance & Location Referenced Points of Interest Sony Electronics, Inc. Park Ridge, NJ 201-930-1000	 Similar product to aforementioned Pioneer product, utilizing GPS technology. Provides directional assistance and allows users the option of a full map display or a simple arrow indicating upcoming turns. Similar to Pioneer's product, the system offers route planning capabilities with voice guidance; in addition to a similar travel database of businesses and points of interest categories. Map data supplied by Etak. 	Retail price: \$2,995	Automotive Aftermarket, • <u>Retail Channel:</u> automotive electronic stores. Initially released in CA and NV during first quarter '95.	Technical and automotive publications, in addition to automotive trade shows.	 <u>Target Market:</u> Business travelers and mobile consumers. <u>Positioning</u> <u>Strategies:</u> providing directional assistance with map displays that remain on screen 	1/16/95 Inside IVHS. p. 5-6 ITS America's International ITS Information Clearinghouse Fact Sheet #1 Route Guidance in the US. 2/95
					 throughout the trip. <u>Competition:</u> other in-vehicle products and lower cost portable/software products. 	
Telepath 100	A consumer navigational system,	Initial Cost:	Automotive	Point of purchase	GPS based	12/5/94 Inside
	using GPS and dead reckoning to	\$950, inclusive	Dealers, (GM).	displays.	technology.	IVHS, p. 2
Navigation &	determine a vehicle's position.	of audio system	Customer can	approjor	teennorogy.	, p. w
Location	Incorporates a simple circle and arrow	and PCMCIA	also order from		• Target Market:	1/29/96 Inside
Points of Interest	display (similar to an analog clock) to	cards providing	Delco and have a		Business	ITS, p. 7-8
	indicate general direction to	a single	GM dealer		travelers and	· 1
Delco Electronics	destination. Does not use a digital	metropolitan area	provide		mobile	Ward's Auto
Corporation,	map display or provide turn by turn	map; additional	installation.		consumers.	World, August
Kokomo, IN	guidance. Displays straight line	maps \$60/each or				1995, p. 45.

Product/Service/	Description	Price	Distribution	Advertising	Supplemental	Source of Data
Manufacturer	1		Channels	Channels	Information	
Randy Brunts,	Distance and direction from the	The entire 70	Clarion's price	Clarion and ORA	Positioning	ITS America's
Delco Manager	vehicle's current position to the	metro area map	\$800, exclusive of	are responsible	Strategies:	International ITS
Navigation	destination. The user can select a	database	other car audio	for advertising.	Lower price and	Information
Systems Business	destination by choosing a street	(encompassing	equipment.	U	easier interface in	Clearinghouse
317-451-1921	address or selecting a location from a	the 70 largest			comparison to	Fact Sheet #1
	directory of hotels, restaurants, tourist	metropolitan	ORA anticipates		other in vehicle	Route Guidance
	sites and other attractions. Sold in a	areas in the US)	offering the unit		navigation units.	in the US. 2/95
	unit that incorporated a car audio	on CD-ROM for	during late first		The lower cost	
	system.	\$150.	quarter 1996.		was attainable	
			Approximate		due to its full	
	In addition, two value added resellers		price: \$1000.		integration within	
	recently began offering the product				a car stereo.	
	under their own names: ORA		Retail Channel:			
	Electronics, a distributor of cellular		(through Clarion		 <u>Competition:</u> 	
	enhanced products, and Clarion.		and ORA)		other in-vehicle	
	ORA will incorporate a cellular		Clarion – high		products.	
	interface (a company manufactured		end automotive			
	device connecting the car audio to		audio retail			
	cellular phone) to allow the driver to		stores.			
	select a destination and call it by		ORA –			
	pressing a button on Telepath.		automotive audio			
	 Map data supplied by Etak. 		retail stores and			
			some mass			
_			merchandisers.			
Interactive	Provides recorded voice directions in	\$600 - \$800, \$80	Marketed	Each of the four	Name was	1/5/96, Inside
Voice System	response to the driver's spoken	per metropolitan	through	manufacturers	changed after	ITS, p. 10-11
(IVS),	commands, using a modified CD	area. CD disks	manufacturers of	are responsible	two years	
(formerly,	player and map databases converted	are provided with	audio CD	for their own	following	October 1994,
AutoNav	to audio CD format. The unit (half the	system for 7	players, Alpine,	advertisements.	product launch	Traffic
Automobile-	size of a videotape), incorporates a	geographic databases. New	Clarion, Eclipse,	x 1.1		Management
Navigation	microphone clipped to the visor.		and Kenwood,	In addition,	• <u>Target Market:</u>	p. 87
System)	Driver provides current location and	York/New	prices with CD	Amerigon	Mobile business	

Product/Service/	Description	Price	Distribution	Advertising	Supplemental	Source of Data
Manufacturer		11100	Channels	Channels	Information	Dour de di Duta
Navigation &	Intended destination by spelling out	Jersey,	Units	Benefits from	Professionals	
Location	street addresses, cross streets, or	Washington,	approximate	public relations	(primary), map	
Points of Interest	landmarks. IVS also provides	DC, Los	\$1000.	activities, i.e.	intimidated	
	random-access memory, storing the	Angeles, San		news releases in	consumers and	
	vehicle's location when engine is	Francisco, San	• Retail Channel:	ITS America and	innovative	
Amerigon	turned off, allowing for return	Diego, Las	automotive audio	Automotive News.	consumers.	
Monrovia, CA	directions, with the system already	Vegas, Chicago,	electronic stores	The company	 Positioning 	
	knowing starting point. Originally	Detroit, and	(as determined	also places	Strategies:	
Paula Finnegan,	provided maps for Los Angeles and	Indianapolis (an	by the four audio	informative	lower cost (in	
Sales &	Detroit, 12 other cities added during	additional 10 to	manufacturers).	articles in	comparison to	
Marketing	1995. The system can also locate	follow this		various trade	other in-vehicle	
Manager,	restaurants, hotels, cash machines, and	spring), with		publications.	systems), and a	
Navigation	other points of interest.	consumer to			safer voice	
Systems		pay for			interactive	
818-932-1200	Map data initially provided by	activation.			system (for the	
	NavTech. The company has license				driver),	
	agreements with both Etak and				eliminating the	
	NavTech (Etak's may be used later).				need for maps.	
	NavTech initially had better turn by					
	turn databases.				• <u>Competition:</u>	
					other in vehicle	
					systems.	
	erica's in-vehicle navigational product, Ali					
	ble). Ali-Scout is the exact same product a					
	t in Oakland County, MI and is not availab	ble for general cons	umer use. The compa	any does not anticipa	ate marketing AllSc	cout. In its current
state, to US consum						
		\$405 coftrage	Available to	On line internet	Tourset Maulast	9 /97 /05 Incide
Locator	Trimble's 12 oz. Portable	\$495, software	Available to	On-line internet	• <u>Target Market:</u>	2/27/95 Inside
Location &	navigational-location device, incorporates a GPS receiver, which	separately purchased. City	consumers through 1-800	web page, various	business travelers	IVHS. p 11 – 12
Navigation	connects to the portable computer's	Streets for	number (1-800-	automotive parts		March 1995
1 10 1 15001011	serial port and runs on its own	Windows will	827-8000).	catalogs, in	(primary) and	TTP's Annual
L	serial port and runs off its own	willows will	0~1-0000).	catalogs, III	consumers.	111 3 Aiiliudi

Product/Service/ Manufacturer	Description	Price	Distribution Channels	Advertising Channels	Supplemental Information	Source of Data
Trimble Navigation, Sunnyvale, CA	batteries, rather than using the laptop's power supply. When combined with software, such as City Streets provides domestic digital	add \$330 - \$380 to total cost (both must be purchased for		addition to automotive trade shows.	<u>Positioning</u> <u>Strategy:</u> a low cost mobile Navigational	Special Meeting
James Rutledge	mapping software with live position location, indicating user's location	traveler to be "located" on PC			Device	
Project Leader City Streets for Windows published by Road Scholar 408-481-2900 800-959-9567.	 and destination, however, recommended routes are not generated. Map data provided by Etak determined). The company also provides a handheld navigation unit (ScoutMaster), targeting hikers. The unit sells for \$795 and is available at REI retail stores and through specialized outdoor catalogs. The ScoutMaster uses GPS technology to assist hikers with navigation. 	map).			• <u>Competition:</u> in-vehicle and portable navigational devices and navigation software.	
Retki	Navigational software package that includes mapping software and GPS	Basic package: \$595	Distribution through	Technical magazines, i.e.	• <u>Target Market:</u> business	2/13/95 Inside IVHS, p. 9 - 10
Location & Navigation Software	receiver, designed to run on a portable computer. Digital maps for displaying traveler's position on major roads throughout US and sector		advertisements. mail order (via a relationship with Tiger Software),	<i>BYTE and CPS</i> <i>World</i> , Flight magazines (such as American	travelers (primary), in addition to recreational	
Liikkuva Systems International, Inc.	map (street level data for a metropolitan area). Coverage includes roads throughout all 50 states. The software also provides turn by turn instructions. The		and a licensing arrangement with Toshiba (whereby the	Airlines), and ITS Deployment Strategies.	vehicle market • <u>Positioning</u> <u>Strategy:</u> offers an all	
			computer		inclusive	

Product/Service/ Manufacturer	Description	Price	Distribution Channels	Advertising	Supplemental Information	Source of Data
				Channels		
Cameron, Park,	company sells Rockwell's GPS		manufacturer		product, GPS	
CA	receiver under its own name.		markets and sells		receiver,	
			Retki as a value		mapping and an	
Channing	 Map data provided by Etak. 		added offering, at		in-vehicle	
Boucher,			Liikkuva's		environment	
Director	Retki has also targeted ITS projects as		established		(with lap-top	
Marketing &	a potential target market, i.e. its		Prices). Seeking		flexibility).	
Sales	involvement in the Phoenix, AZ		other distributors			
916-676-0690	RAPID project. The company		and retail dealers		• <u>Competition:</u>	
	expects 10 release two new location				In-vehicle	
	navigation software products by June				Navigational	
	1996: <u>Retki Metroguide,</u> covering all				Products and	
	metropolitan areas in the US, and				other software	
	<u>Retki Euroguide, covering most of</u>				products	
	Western Europe's metropolitan areas.				-	
1) TripMaker	Both products are PC/desk top	1) Retail Price of	Retail	Advertisements	• Target Market:	8/15/94 Inside
2) StreetFinder	computer products, provides mapping	\$40.	distribution.	through various	Primarily	IVHS, p. 10
	software targeting vacationers and	2) Retail price of	Retail Channel:	software and PC	vacationers and	-
Route Generator	business travelers. TripMaker,	\$60.	Software and	publications and	business	
Software	focused on the North American		computer stores.	in flight	travelers, in	
	highway network (incorporating US,		book stores and	magazines.	addition to the	
	Canada and Mexico roads), provides		mass	0	"the 27 million	
Rand McNally,	street data to route travelers to		merchandise		PC users in the	
New Media	downtown areas. Software generates		retailers (i.e.		home, and	
Division,	driving instructions (text and map		Wal-Mart).		mobile lap top	
·	formats), destination and route				computers"	
Neil Vill,	suggestions based <i>on</i> traveler's input				- F	
VP/GM (Skokie	criteria (i.e. interests, driving habits				Positioning	
IL).	time allowance). Provides POI				Strategy:	
·	suggestions along the requested route.				a low cost multi-	
	Streetfinder, provides specific				media trip	
	directions, highlighted on maps,				planner.	

based on input from the traveler. The database incorporates more than 28 million miles of roads and 28 million street segments in the contiguous 48 states and Hawaii.• Competition: other Navigational software whice location data when packaged with CPS receiver from Trimble or can be used on its own. Provides digital maps showing continental US for provides bighwayBasic package: S49.95, street level maps an additional S14.95. Street level maps an additional software provides bighwayRetail distret level maps an additional S14.95. Travels ervices, restaurants and service stations are also provided.Basic package: S49.95, street level maps an additional stores.Retail distreet level maps an additional stores.Advertisements through various technical software provides bighway7/4/94 Inside IVHS, p. 8-9 access to PCs and lap-tops, and trucker an RV version: S99.75 Software with Trechologies, mare, service station is constantly updated (on GPS packaged version). Travel services, restaurants and service stations are also provided.870Retail distribution service station service stations are also provided.870Retail distribution service retail software retail software retail software retail software retail software retail software retail software manufacturers.8/14/95 Inside ITS, p. 12.Automap DirectionA CD-ROM software package that provides consumers with access to street level electroin conso covering United States, exclusive of Alaska.S70Retail software retail distribution software retail distribution software retail software retail manufacturers.Software and	Product/Service/ Manufacturer	Description	Price	Distribution Channels	Advertising Channels	Supplemental Information	Source of Data
Windows Softwarevehicle location data when packaged with GPS receiver from Trimble or can be used on its own. Provides digital maps showing continental US for portable computers. Map databases provided by Etak. The basic software receiver fee. Destination is displayed on tack, WI.S49.95, street level maps an additional additional 		database incorporates more than 28 million miles of roads and 28 million street segments in the contiguous 48 states and Hawaii.				other Navigational software	
Automap StreetsA CD-ROM software package that provides consumers with access to street level electronic maps covering United States, exclusive of Alaska.\$70Retail distribution eretailSoftware and travel magazines.• Target Market: PC and lap lop Owners, Interested in trip8/14/95 Inside ITS, p. 12.	Windows Software Navigation Software American Technologies, Inc., Fond du Lac, WI. Mike Barnett, VP Sales and Marketing. 414-922-7030	vehicle location data when packaged with GPS receiver from Trimble or can be used on its own. Provides digital maps showing continental US for portable computers. Map databases provided by Etak. The basic software provides highway maps, with street level maps for extra fee. Destination is displayed on screen and location is constantly updated (on GPS packaged version). Travel services, restaurants and	\$49.95, street level maps an additional \$14.95. Trucker and RV version: \$99.?5 Software with Trimble's GPS receiver package	distribution • <u>Retail Channel:</u> software retail	through various technical software	Travelers with access to PCs and lap-tops, and truckers. • <u>Positioning</u> <u>Strategies:</u> consumer are seeking "least expensive navigational solutions" • <u>Competition:</u> other navigational software	
Direction United States, exclusive of Alaska. software retail Interested in trip	-	provides consumers with access to	\$70	distribution		• <u>Target Market:</u> PC and lap lop	
Microsoft • Map database provided by Etak.		United States, exclusive of Alaska.					

Product/Service/ Manufacturer	Description	Price	Distribution Channels	Advertising Channels	Supplemental Information	Source of Data
Corporation Redmond, WA 206-882-8080	Accepts data from GPS receivers sold by Rockwell and Trimble, to expand functions when connected.				Positioning <u>Strategies:</u> convenience factor of providing a consolidated collection of maps. <u>Competition:</u> value added software products.	
P*Nav Navigation, Route Guidance & Location Services Software Personal Travel Technologies, Inc. Mineola, NY Alan Danns, CEO 516-745-123	A windows based software package That accepts data from Trimble's and Rockwell's PCMCIA based GPS receivers that connect to the computer's serial port. The package generates routes, as well as locates the user's destination [and current location if a CPS receiver is used). Cross country directions and in-city directions for 40 metropolitan areas are available. Voice output to direct user. The system also provides electronic yellow pages. • Map data provided by several vendors provide map data, including Etak.	 \$150 Includes a US highway map and a city map of the user's choice. Individual databases retail for \$70 - \$120, depending upon the size of the metropolitan area. A GPS receiver would add approximately \$500 to a travelers total cost. 	Retail distribution • <u>Retail Channel:</u> software retail stores.	Advertisements through selective publications, in an attempt to maximize exposure within a limited budget, i.e. <i>Fortune</i> ; in addition, the company utilizes mail order houses.	 <u>Target Market:</u> PC and mobile lap lop travelers, seeking Navigational assistance. <u>Positioning</u> <u>Strategies:</u> Provide consumers with navigational software, in addition to offering value added yellow pages. <u>Competition:</u> other 	March 1995 TTP's Annual Special Meeting, p. 26.

Product/Service/	Description	Price	Distribution	Advertising	Supplemental	Source of Data
Manufacturer			Channels	Channels	Information	
					navigational	
					software	
					manufacturers	
GENERAL TRAVEL	PRODUCTS					
1) Road Whiz	Handheld computers, which provide	All products	All products	Internet listings,	Target Market:	The International
Ultra	travel-related information and can be	priced below	available through	other channels	travelers and	ITS Index. 1996
	adapted to provide travel information.	\$100, with Road	Travel USA.	not revealed.	mobile	р. 28
2) Ultrafinder	The products are used for: pre-trip	Whiz Ultra			consumers/	-
	information, traveler services	priced below			professionals.	Internet Listing
3) Greensfinder	information and route guidance.	\$50.			-	Ultradata
	Specifically, Road Whiz locates over				 Positioning 	Systems/ad667/p
Travel	60,000 interstate services and				Strategies:	age_1.html
Information	provides city to city directions				low cost	-
	between hundreds of US cities;				directional and	
	Ultrafinder provides an expanded				informational	
Ultradata	version of Road Whiz, locating over				handheld	
Corporation	100,000 interstate services and				consumer	
3t. Louis, MO	services in more than 90 US and				products.	
	Canadian cities, in addition to				1	
Duane Crofts	providing directions between				Competition:	
VP Advanced	hundreds of US and Canadian cities;				other directional	
Products	Greensfinder provides information				and	
314-997-2250	and directions for more than 10,000				informational	
	golf courses,.				products.	
					-	
	Source of Map data not determined.					
	Approximately 1 million units have					
	been sold thus far, individual product					
	sales not provided.					

Product/Service/	Description	Price	Distribution	Advertising	Supplemental	Source of Data
Manufacturer			Channels	Channels	Information	
TRAFFIC INFORMA						
1) Traffic	Utilizes the fax and pager to provide	1) .95 per 3	1) Users call the	The company	<u>Target Market:</u>	
Information by	Live traffic information. Source of	reports	company for fax	relies upon mass	commuters and	
Fax	traffic information originates from		reports.	mailing and a	mobile	
Z) Traffic	Shadow Traffic and CalTrans. 1)	2) \$10/month		sales force to	professionals.	
Information by	Traffic information provided in text		2) Pager	advertise its		
Paging Service	form, on demand by calling		companies offer	products.	• Positioning	
	company (specific routes information		the service to		Strategies:	
Traffic	is provided).		individuals and		convenience,	
Information	2) Pagers are programmed to receive		corporate clients.		accuracy, route	
	traffic information, in addition to		Current firms		specific, and low	
	regular messages. A specific region is		offering the		cost.	
Roadirector	selected for the beeper, and user is		service include			
Los Angeles, CA	alerted to information on congestion,		Satellite Paging,		• <u>Competition:</u>	
310-641-8868	road closures time of any incidents		Paging		broadcast traffic	
	and an estimate of how long resolve		Dimensions and		Information	
Hillary Sit	the traffic problem.		ATP Paging (all			
			southern CA			
	The company is also planning to		based			
	incorporate kiosks, personal		companies).			
	computers and audio voice text as					
	additional delivery modes of traffic					
	information in the future.					
TrafficAlert	A PC based platform for live traffic	Individual	Retail	Software	Impetus:	11/21/94 Inside
	information. Installed with Microsoft	consumer: \$250	distribution	publications	"desktop	IVHS, p 4-5
Traffic	windows based version of Geofinder	plus fee for map	<u>Retail Channel:</u>		computer will be	
Information	(digital mapping package). Data is	database	software and		the dominant	
	broadcast to a receiver attached to PC,	(approximate	computer stores.		platform for real	
	displayed graphically on Geofinder	total cost of			time traffic	
Cue Network	digital map. Traffic data originates	\$400).			information"	
Corp.	from variety of sources, including	Corporate: a				
Irvine, CA	CalTrans and Shadow Traffic.	package for ten			 <u>Target Market:</u> 	
7 14-752-9200	 Map data provided by Thomas. 	individuals \$500.			consumers and	

Product/Service/ Manufacturer	Description	Price	Distribution Channels	Advertising Channels	Supplemental Information	Source of Data
Gordon Kaiser, Cue Chmn./CEO	Brothers Maps, (limited to six counties in CA, in addition to Portland, OR and Seattle, WA.)	annual license fee, plus one time \$300 installation fee.			mobile professionals• Positioning Strategies: "strongest medium" for live traffic information.• Competition: Other PC based traffic information services. as well as traffic information provided over the radio.	
SmartTraveler Dialup Information System <i>Traffic</i> <i>Information</i> SmartRoute Systems, in cooperation with TRW,	A telephone call-in system, enabling consumers to obtain real time information, organized by specific traffic routes, as well as information on transit, airport shuttle schedules and carpools.	No Charge for service.	Direct consumer dial-up service. Service is available within thc Boston. MA, and Cincinnati, OH metropolitan areas.	The service is advertised on television and radio, and billboards.	<u>Target Market:</u> commuters and mobile professionals. <u>Positioning</u> <u>Strategies:</u> convenience, accuracy, route specific and no cost.	7/31/95 Inside ITS. p 15 (see Inside IVHS 1/30/95) Discussion with Katie Miller, SmartRoute Systems.

Product/Service/ Manufacturer	Description	Price	Distribution Channels	Advertising Channels	Supplemental Information	Source of Data
			Channels	Channels		
David Stein EVP,					• <u>Competition:</u>	
(617) 494-8100					broadcast traffic	
					information	
SECURITY & SAFE		1		1	1	T
Radar Sensor	A consumer safety product for	Estimate \$150	Estimated to be	N/A	 <u>Target Market:</u> 	4/10/95 Inside
for Air Bag	intelligent air bags activation, using		available to		consumers.	IVHS, p. 11-12.
Deployment	ultra-wide band radar sensors. Radar		consumers			
	sensors, placed within the vehicle, will		during 1998,		 Positioning 	
Safety/Auto	be used for impact prediction to		through OEMs.		Strategy:	
Protection	accelerate the activation of the airbag				a value added	
	prior to impact.				automotive	
Amerigon, Inc.					component, to	
joint venture					enhance air bag	
with Allied					activation	
3ignal)					efficiency and	
Scott Baysinger					effectiveness.	
Director						
Corporate					• Competition:	
Development					OEMs and other	
818-932-1200					radar device	
					manufacturers.	
RESCU	Remote Emergency Satellite cellular	\$1995, inclusive	Marketing to	Ford is	Global	8/28/95 Inside
NEDOC	Unit, combines GPS and cellular	of Ford's security	automobile	responsible for	positioning	ITS, p 9- 10.
Security	technology, launched 2/96. Rescu is	package: garage	manufacturers.	all advertising.	satellite (GPS)	4/24/95 Inside
	an overhead console placed in	door opener,	Ford's Lincoln	Actual	based. The 1996	ITS, p. 4
	automobiles. By pushing one of two	cellular phone,	division to offer	advertising is	Lincoln	, p
Westinghouse	buttons, driver can: 1) activate	low pressure tire	Rescu as an	pending, with	Continental also	Ward's Auto
Electric	transmission for roadside assistance.	alert and zero	OEM option for	channels to	can provide users	World, August
Corporation	or 2) activate transmission for	pressure tires	1996 Lincoln	include points of	the ability to	1995, p. 45
corporation	emergencies (health, crime, etc.).	(which can be	Continentals.	purchase displays	receive exact	1000, p. 10
Rory A. Williams	Assuming cellular coverage is	driven 50 miles	continentais.	at dealer	direction from	
Marketing	available, the system transmits data	when deflated).		showrooms, in	dispatcher if	
mancing	available, the system transmits tata	achaced).		Showrooms, m	disputcher in	

Product/Service/ Manufacturer	Description	Price	Distribution Channels	Advertising Channels	Supplemental Information	Source of Data
410-765-8994	(vehicle location) and connects voice availability to a Westinghouse Emergency Response Center Operator in Texas. Information is then relayed to the appropriate local response agency. Trials reported 11 minutes for response vehicle to arrive on scene. The security device is sold through Ford Motor Company's Lincoln Mercury division.			addition to advertisement placements in automotive magazines and television.	driver is lost. • Target Market: upper income consumers • Positioning Strategy: improvement of emergency response. • Competition:	
					other safety Products.	
	-A.	DDITIONAL ITS CO	ONSUMER SERVICE	IS-		
Internet (on line) Services	Examples of services currently available, include: CalTrans/ Maxwell Labs' <i>Traffic Report</i> ,	Information provided over the internet at	Available as an on-line service to all subscribers.	N/A Services are listed in the	• <u>Target Market</u> : commuters and mobile	Internet listings
Live Traffic Information	serving Orange County, CA, Los Angeles, and San Diego, with a live traffic map; Texas Department of Transportation's <i>Houston TranStar</i> , serving the greater Houston area with a live traffic map; Illinois Department of Transportation Traffic Systems' <i>Center Expressway Congestion Map</i> (provided by a joint venture of IDOT, INDOT, WISDOT and University of Illinois at Chicago's A1 Lab), serving Chicago with estimated travel times to cities and	no cost to the consumer.		internet directory.	 professionals. <u>Positioning</u> <u>Strategy:</u> a low cost, easy access source for traffic information. <u>Competition:</u> other sources of low cost traffic information. 	

Product/Service/ Manufacturer	Description	Price	Distribution Channels	Advertising Channels	Supplemental Information	Source of Data
	congestion reporting; and Washington State Department of Transportation's <i>Seattle Area Traffic</i> <i>Map</i> providing a live traffic map and information within the Seattle/Puget Sound area.				including the radio, television and cellular telephone providers.	
Cellular Phones	Cellular telephone providers offer traffic information to cellular subscribers (as a value added offering). Actual provision decisions are determined on a decentralized basis, with Regional Managers determining the extent of traffic information (including actual deployment and logistical/pricing policies). Sources of traffic information vary, including Metro Traffic, Shadow Traffic and regional DOTs.	Typically, no charge is assessed for the value added service. Subscribers are charged for cellular air time, dependent upon the selected cellular package.	Service provided on a call-in basis.	Direct advertising, i.e. mail and billboards.	<u>Target Market:</u> users of the value added offering encompass consumers and mobile professionals <u>Positioning</u> <u>Strategies:</u> a low cost/easy access source for traffic information <u>Competition:</u> other sources of low cost traffic information., including the radio, television and on-line internet services.	Conversations with cellular providers.

Product/Service/ Manufacturer	Description	Price	Distribution Channels	Advertising Channels	Supplemental Information	Source of Data
Broadcast Traffic Information <i>Traffic</i> <i>Information</i> <i>provided to radio</i> <i>stations (and other</i> <i>media) for</i> <i>distribution to</i> <i>travelers.</i>	The two largest providers of traffic information include Metro Traffic Control, providing live traffic information to radio stations and other media to 60 regional metropolitan markets, coast to coast.; and Shadow Information Systems, providing live traffic information within 10 regional metropolitan markets, coast to coast. Traffic information is packaged for sale or bartered to broadcasters (in exchange for embedded advertising time, which is later sold).	Traffic information is provided at no charge to the consumer. Commercial advertising air time compensates the costs of traffic information.	Information is distributed via the radio and television (among other modes).	Traffic information providers do not directly advertise.	 <u>Target Market:</u> commuters and mobile professionals (through various modes of distribution). <u>Positioning</u> <u>Strategies:</u> Core competencies allow for the provision of accurate and newsworthy traffic reports. <u>Competition:</u> other sources of traffic information. 	Telephone interviews

Product/Service	Description	Price	Sales Channels	Company Name	Source of Data	Summary
NAVIGATION PRO	DUCTS		·	· .		· .
Berlin Radio (Replaces Travelpilot) Navigation, Route Guidance & Directory	Berlin radio is comprised of media equipment and navigation equipment. A visual display unit that provides a diagram of forthcoming intersection, recommending suggested directions to the driver. Utilizes color icons on a color display, speech to provide route guidance instructions and GPS for vehicle location. Current edition limited to Germany, other countries to follow during 1996. Monochrome display placed in cassette location of driver's console. Utilizes Tele Atlas maps. Accuracy of 100 meters.	Priced at DM 10,000 (L5000), cost of the navigation unit priced at DM3,000 (BP1,500). Mercedes APS version priced at D M 1,500 (BP680) - DM4,000 (BP1812), depending on the particular model.	OEM, Mercedes Benz adapted and renamed Berlin Radio, Auto Pilot System (APS); includes Bosch navigation system and RDS radio, launched during March 1995. Mercedes only offering map of Germany, other countries to follow. Mercedes will also offer other information in the future such as hotel guides, restaurants and museums.	Robert Bosch Corporation Stuttgart, Germany 48 711 811 0 Jurgen Hodel. Mercedes Spokesperson, Stuttgart, Germany	8/7/95. The Intelligent Highway, p. 10 – 11	Unit could tie-in to TMC and RDS.
Carin Navigation & Route Guidance	A color display unit on driver's console, relying on digital map data. Data from European Geographic Technologies (EGT), a European partner of Nav Tech. Uses graphics (icons) and speech to provide details of the approaching junction.	DM 4.000, for board monitor DM6,990 (BP2890) for BMW packaged unit, board monitor and navigation.	The unit offered as original equipment options within the BMW Seven Series, as part of package w/ controls for the	Philips Car Systems International Wetzlar, Germany 49 6441 370 190 Andrew	8/10/95 The Intelligent Highway, p. 1	

Product/Service	Description	Price	Sales Channels	Company Name	Source of Data	Summary
		Facility (GPS	Car radio, on	Bertslem,		
		antenna to	board computer,	London Office		
		assist with	a television, and			
		vehicle location	the car's heating			
		function).	system.			
Routefinder	A text-based navigation system, desk	BP200	Retail Outlets	Philips Car	6/12/95 The	A maximum of 4 –
	option or in-vehicle mounted on			Systems	Intelligent	5 lines of
Navigation &	driver's console. User inputs origin			International	Highway, p. 12 –	information per
Route Guidance	and destination details on keyboard,			Wetzlar,	13	screen conforms
	with route recommendation provided			Germany		with UK
	in less than a minute. Limited to UK,			49 6441 370 190		Department of
	with map data supplied by UK					Transport's code
	Automobile Association. Geographic			Lance Condon,		of practice for in-
	expansion expected in the future.			Press Officer,		vehicle displays.
	Concentrates on road numbers and			Bicester, UK		i i i i i i j i i
	distances between points. "Yellow			, .		
	pages" type information available in					
	the future					
Route Planner	The system provides audio route and	DM6,200	Automotive	TEC Mobility	10/16/95, The	A version for fleet
	turn instructions and displays the	(BP2,740)	aftermarket	Torino, Italy	Intelligent	services, is also
Navigation &	route on a color map. Intersections are		through	39 11 6878711	Highway, p. 7-8.	being planned by
Route Guidance	shown at greater magnification, with	To reduce the	automotive		8	the company.
	an indication of proximity to	price, the	audio shops. In	Fabrizio Righetti,	2/19/96 The	I I J
	intersection. Product is controlled by a	company is	addition, OEMs	Marketing	Intelligent	
	remote control unit, which can be	seeking a less	are being sought.	Manager	Highway, p. 10 –	
	operated by the passenger. Unit	expensive	0.000	0.0	11	
	provides navigation facilities through	version,				
	a map matching function supported	providing the				
	by GPS. Anticipated launch is March	option for a				
	1996 (in Germany), with future	monochrome				
	expansion into France and Italy by	display (vs.				
	May 1996. Map supplier is NavTech,	color).				
	with its European partner, EGT.					

Product/Service	Description	Price	Sales Channels	Company Name	Source of Data	Summary
Euro-Scout	An in-vehicle unit designed to	DM2,000	Sold as an	Siemens AG	2/6/95 The	Bosch developing
	communicate with roadside	(BP831) w/	aftermarket	Munich,	Intelligent	competitive
Route Guidance	infrastructure. Copilot is a syndicate of	installation fee	product, through	Germany	Highway, p. 2-3.	product.
& Traffic	private companies financing the	DM500 (BP208)	Siemens'	49 89 722 252 36		
Information	roadside communications		Authorized	Heinz Sodeikat,		
	infrastructure, responsible for the for		Dealer Network	ITS Euro-Scout		
	the route guidance system: a network		in-vehicle	contact		
	of infrared beacons linked to control		electronics			
	center, the beacons communicate		retailers. Seeking	Sven Uwe		
	optimal route information to equipped		German auto	Niemann,		
	vehicles on current traffic conditions.		OEM.	Marketing		
				Manager, In-		
	Other services, such as park and ride,			Vehicle Dept.,		
	tourist information, and parking			Regensburg,		
	space information to follow.			Germany		
	It was recently reported that Copilot					
	will cease all activities effective					
	March 31, 1996. The high					
	installation cost of the infrared beacon					
	infrastructure needed for the route					
	guidance system contributed to the					
	decision. It was also reported Copilot					
	may re-emerge in the future with a					
	communications system based on a					
	combination of global system for					
	mobile communications digital					
	cellular radio service and the infrared					
	beacon concept. Siemens continues					
	to support the infrared beacon					
	concept.					

Product/Service	Description	Price	Sales Channels	Company Name	Source of Data	Summary
Dynaguide	A color LCD, mounted near the	Skr 15,000	To be available in	Volvo AB	10/17/94 The	-
driver	dashboard, which reports accidents as	(BP1,280)	aftermarket,	Goteborg,	Intelligent	
information	symbols on a map. Symbols can be	First quarter	retail stores in	Sweden	Highway, p 7-8.	
system	"interrogated" by the driver to give a	1996 scheduled	Gothenberg,	46 31 7724075		
	detailed text version of the incident	launch date.	Stockholm and			
Route Guidance	version. Dynaguide receives (RDS-		Malmo, Sweden.	Thomas		
	TMC), will be offered with GPS			Andersson,		
	receiver. User has option of selecting			Gothenberg,		
	maps, map scales, and message filters			Sweden		
	using a remote control unit. Product					
	uses a dedicated FM radio to receive					
	and decode data from RDS data					
	stream (map database producer not					
	indicated).					
NAVIGATION SOF	TWARE PRODUCTS		1			
Personal	Designed for use on personal	Equivalent \$650	Retail outlets	Softwair Ltd.	The International	
Navigator	computers, to provide users accurate			UK	Journal of	
	locational and navigational details				Advanced	
Navigation ,Route	anywhere in the UK. Incorporates a			John Ross,	Transport	
Guidance &	GPS receiver. Locations are accurate			Managing	Infrastructure,	
Directory	within 25 meters. Waypoints for trip			Director	November 1995,	
Software	planning also can be created.			Fax:	p. 56.	
	Launched during the fall of 1995.			44 171 499 7517		
	Future enhancements include full					
	scale route planning and travel					
	information (i.e. hotels, pubs,					
	restaurants, and other places of					
	interest). Map database producer not					
	indicated.					

Product/Service	Description	Price	Sales Channels	Company Name	Source of Data	Summary
TRAFFIC INFORMA	1			1 5		JJ
Tel-Me System Road Traffic Information & Directory	Windows application on PCs, with connection to various databases via Phonelink. Traffic and travel planner information provided from UK's AA. Travel planner: user enter origin and destination, route is calculated on map display. Traffic information provided on a specific inquired route, via a set of traffic incident symbols (accidents, roadwork, adverse weather and special events), text form also available. Alternative routes not suggested. Other information includes updated news (from Press Association), weather, company profile data, hotels and restaurants.	Annual fee: Individual: BP300. Corporate: BP20,000 (includes a 500 user capacity), with inquiry charge of 12-50 pence and 30 pence for initial mapping	Direct inquiry.	Phonelink, Birkenhead, UK Chris Knowles, Business Development Manager	9/19/94 The Intelligent Highway	CompuServe to develop similar system, at equivalent L70 plus phone call.
Trafficmate YQ Unit Traffic Information	<u>Trafficmate</u> : A battery operated portable device [the size of a conventional pager) mounted on the dashboard, relying on synthesized speech to relay traffic speed information (such as severe congestion or slow traffic, below the 30 mph threshold), to the driver. Information is provided 10 miles or two junctions ahead of the vehicle on the entire UK motorway network. Allows consideration of an alternate route before reaching the junction. Geographic limitations limited to area coverage of 400 meters. Launched 10/95.	Trafficmate: BP50, with a key (subscription) charge of BP24/year, effective second year of ownership. YQ: BP150	Retail Outlets	Trafficmaster, Milton Keynes, UK 44 1908 249800. David Martell, CEO	10/2/95 The Intelligent Highway, p 8 Winter 1995, Traffic Technology International, p. 7.	Trafficmate a "budget voice only version of YQ", targeting mass consumer market sales Traffic information is broadcast to products from overhead infrared sensors installed on motorways

Product/Service	Description	Price	Sales Channels	Company Name	Source of Data	Summary
	<u>YQ</u> : Trafficmates' visual					
	equivalency, a 10 cm LCD unit,					
	presenting trafficmate information as					
	part of a map. Coverage area of ten					
	miles. Launched March '95.					
SECURITY AND SA		1	r		1	I
Skeye Protector	An in vehicle mounted recovering	Unit: DM2,500,	Retail Outlets,	Deutsche	5/1/95 The	Product is
System	system, utilizing GSM and GPS to	w/mo. fee of	limited to	Telekom	Intelligent	comparable to the
	locate stolen vehicles. The passive	DM80	Germany.	Mobilfunk	Highway, p 7-8	system launched
Auto Security	system is automatically activated					by Toad
	after a vehicle is reported stolen. A			Nil Mathner		Innovations,
	control center tracks a vehicle on an			Product		Cambridge, UK
	electronic display map based on GPS			Marketing		(priced at BP800,
	location information communicated			Manager		w/ yearly fee of
	from the vehicle's device IO the					BP117, based on
	control center (via the GSM link) the					Datatrak network
	Control center is linked to I20					of land based
	security firms and the police. The					location beacons.
	unit can also be programmed to					rather than GPS)
	switch on hazard lights and block the					
	ignition system upon notification of					
	theft.	•			11/00/04 1	
Parkpilot	Provides collision warning when	As an	Retail outlets,	Robert Bosch	11/28/94 The	
reversing aid	reverse gear us activated. Audio: a	aftermarket	wherever Bosch	Corporation	Intelligent	
system	pulse rate increases as distance is reduced and is continuous when	product: DM 855	products are sold.	DevidVistor	Highway,	
Collision	vehicle is within 50 cm. Visual: a	(BP360)	5010.	David Vigor, Technical	p. 11- 12	
Warning		Also installed at	OEM: Ford.	Service Manager,		
vvai IIIIg	warning display (LCD) mounted near the rear window and is activated		discussions with	0		
	when in reverse. In addition to	Ford Scorpio facilities in	BMW and	Uxbridge, UK		
	when in reverse. In addition to	facilities in	Mercedes.			

Product/Service	Description	Price	Sales Channels	Company Name	Source of Data	Summary
	Showing distance to hazard, a green	Germany, Price				
	light is activated when obstacle is	N/A.				
	within 1.6 meters, red at 50 cm, and					
	flashing at 30 cm.					
Toad Tracking	A unit hidden on the inside of the car.	L800	Retail outlets,	Toad	3/6/95 The	Toad's UK
System	Uses Securicor Datatrak network of	Yearly fee of	limited to the	Innovations,	Intelligent	competitor.
	land-based low frequency beacons to	BP117	UK.	Cambridge, UK	Highway	Tracker activated
Auto Security	determine location. The system is			44 1223 214555		(by owner calling
	passively activated when a thief					the Tracker
	circumvents an immobilizer. The			Brian Robin,		Centre) vehicle
	system monitors stolen vehicles			Technical		recovery system.
	reporting to relevant police. The data			Director		Tracker's cost:
	trak beacons are connected by land					BP199, w/ yrly fee
	lines to a central bureau, the vehicle is					of BP61 Toad's
	then monitored and superimposed on					advantage: faster
	an ordinance map.					recovery due to a
						passively
						activated system.