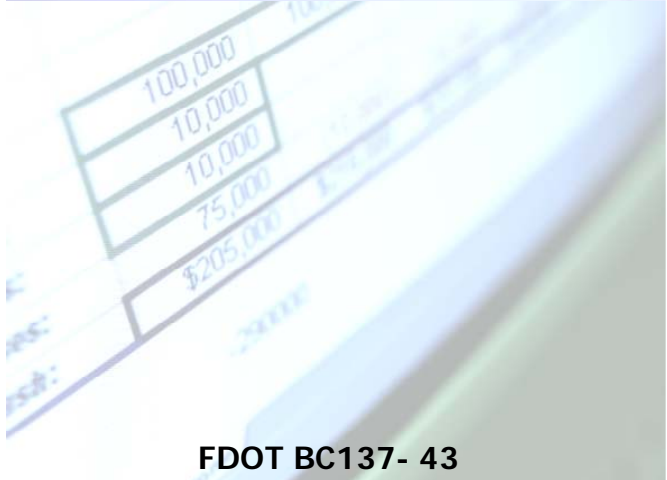




# Benchmark Rankings for Transit Systems in the United States

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*The opinions, findings and conclusions expressed in this publication are those of the authors and not necessarily those of the U.S. Department of Transportation or the State of Florida Department of Transportation.*

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# BENCHMARK RANKINGS OF TRANSIT SYSTEMS IN THE UNITED STATES

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# INTRODUCTION

As part of its National Center for Transit Research (NCTR) Program, the Center for Urban Transportation Research (CUTR) has been working with the Florida Department of Transportation (FDOT) to conduct analyses regarding benchmark rankings of U.S. transit systems. Benchmarking is a well-established practice among public and private entities that are interested in improving their performances. Benchmarking allows agencies to measure their own performances against other similar agencies, assuming that similar types of data are maintained to allow for meaningful comparisons. The benchmarking practice also allows agencies to measure their own progress over time.

Transit agencies do maintain considerable data that are required by the federal government in order to receive federal funds (the National Transit Database, or NTD). These data could provide the foundation for meaningful benchmarks of performance to be established, which would help transit agencies realize “where they stand” in the industry. However, at this time there is no effort to utilize these data on a national basis that is universally regarded as constructive by the transit industry. Part of the problem is that transit agencies operate in different economic and geographic environments with different policy goals, making broad comparisons of system performance misleading. This study aimed to develop a method of measuring commonly maintained performance statistics in a manner that is broadly acceptable to the transit industry, and thereby provide useful information that helps agencies improve their performance over time.

In the course of this study, CUTR reviewed previous research that ranked transit agencies or otherwise studied transit performance measurements. Strengths and weaknesses of these studies were evaluated. Also, this study benefited from guidance in the form of an advisory committee composed of representatives of transit agencies and the transit industry throughout the United States.

With assistance from the study advisory committee, CUTR used existing NTD information to develop comparative measures that can allow transit agencies to measure their own performance against relative peers. Suggestions in the selection of an appropriate peer group are provided (e.g., geographical location, agency size, service area population size, etc.). In addition, a variety of categories are established (e.g., service availability, quality of service, cost efficiency, etc.), along with a simple index system, that provide transit agencies with an instant means of comparison for their fixed-route motorbus services.

This report first discusses existing literature on the subject of transit performance, and then summarizes input obtained from the study advisory committee and other representatives of the

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transit industry. This information is followed by a description of the selection of peer groups and performance measurement categories developed for this study, along with the results for the fixed-route motorbus service of all transit systems that operate this mode in the United States (as of 2001). Finally, conclusions are presented along with suggestions for future refinements of the process developed herein.

## RELEVANT LITERATURE

The first task of this study was to examine some of the literature related to transit performance measurement and rankings. This section summarizes that literature.

One of the more well-known and controversial reports is Hartgen's and Horner's *Comparative Performance of Major U.S. Bus Transit Systems: 1988—1995* (1997). This report uses NTD data, and ranked the performance of the 127 largest urban bus operators in the country. The transit agencies were categorized into six groups using American Public Transportation Association (APTA) definitions for mode and population served. The groups are:

- ❑ Multi-modal, serving over 2 million persons
- ❑ Multi-modal, serving between 500,000 and 2 million persons
- ❑ Bus only, serving over 2 million persons
- ❑ Bus only, serving between 500,000 and 2 million persons
- ❑ Bus only, serving between 250,000 and 500,000 persons
- ❑ Bus only, serving less than 250,000 persons.

Twelve measures were used to rank the transit agencies, and were chosen to measure the resources available to operate service, the amount of service provided, and the resulting utilization of the service. Measures commonly used in the transit industry were targeted.

To determine system performance, the authors computed the ratio of each system's statistics to the overall mean of the statistic. This yielded 12 ratios for each operator, for each year. The overall system ratio was then computed as the average of these 12 ratios, and the 127 systems were ranked according to this overall performance ratio, with the best performing systems having the lowest ratios. The systems were also ranked within their own peer groups.

Some of the criticism of this study included that there was no industry consensus or agreement on the measures that were used, that inconsistencies in the data exist, and that systems have different goals, regional demographics, and regional economies. The authors do not believe that geographic or size differences affect their results. Their top-rated systems were those with lower-than-average costs and subsidies, low fares, high relative ridership, and area-targeted



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service. The authors did acknowledge that their findings did not shed light on the reasons why apparently similar systems differed so much in performance. Hartgen and Collins also performed a similar analysis in 1996 (*Comparative Performance of Transit Systems is Valuable but Controversial*), using 108 of the largest urban bus operators and reviewing their performance from 1988 to 1993.

In the Winter 2002 issue of *Transportation Quarterly*, Hartgen and Neumann engaged in a *Point/Counterpoint Exchange* on performance. Key points included the comparison of performance measurements used in the private sector versus the public sector. In the private sector, performance measures are reinforced by clear, quantifiable objectives that tend to be widely agreed upon among firms and their ownership. In transportation agencies in the public sector, some broad agreement has been reached on appropriate measures of performance; however, there is less consensus regarding objectives, many of which are not easily quantified and can tend to vary over time even within the same agency. For example, policies change, political leadership changes, and objectives/measures must reflect these changes.

Another key point from the Hartgen/Neumann discussion is that the existence of performance measures alone cannot guarantee effective change or improved performance. To be truly effective, performance measures must be integrated into the ongoing planning, management, and decision-making processes of agencies.

Other studies have explored the performance measurement and ranking of transit systems. A Transit Performance Index was developed by APTA (1998), which suggested using NTD information to highlight a set of performance indicators that evaluate resource utilization and transit output, including:

- ❑ Cost per passenger mile
- ❑ Cost per seat mile
- ❑ Load factor
- ❑ In-service productivity (passenger miles per driver).

APTA's study explains that these measures can be used directly to compare systems, assess changes over time, and identify potential sources of improvement for a given system. To resolve the difficulty in understanding the relationship among the measures and the inter-city comparisons, a model was constructed to transform the key measures into an index between 0 and 1 (with the best performers near 1 and the worst performers near 0). With this index system, different agencies can be compared. Factors that are unique to cities of various sizes can be identified and accounted for in the index.

Rey, Perk, and Thompson conducted annual performance reviews, including trend and peer analyses, over a period of several years for the FDOT. The last complete report was the *2000*

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*Performance Evaluation of Florida's Transit Systems* (CUTR, 2000). In this study, the performance of each transit system in Florida was compared against itself over a 16-year period and against peer systems for the most recent year complete NTD data were available. Fixed-route and demand-response modes were considered separately.

The peer selection process developed by Rey, Perk, and Thompson, was tailored to Florida and therefore was concentrated in the Southeastern U.S. Systems were first selected based on the number of vehicles operated in maximum service, and then further analyzed based on seven additional indicators:

- ❑ Passenger trips
- ❑ Revenue miles
- ❑ Revenue hours
- ❑ Average speed
- ❑ Total operating expense
- ❑ Service area population
- ❑ Service area population density.

Using a simple scoring system based on the standard deviations from the Florida means for each measure, the peer groups were formed. The peer groups were then analyzed using several NTD-based indicators and measures, divided into three categories: general performance indicators, which consisted of absolute values obtained directly from the NTD; effectiveness measures, which indicate the extent to which various service-related goals are being achieved and are developed from the performance indicators (vehicle miles per capita, passenger trips per revenue mile, etc.); and efficiency measures, which involve reviewing the level of resources (labor or cost) required to achieve a given level of output and are also developed from the performance indicators (operating expense per passenger trip, maintenance expense per revenue mile, farebox recovery, etc.).

This study simply presented the transit systems' data along with the peer group means; the intent was not to explicitly rank systems. The study's authors indicated that performance evaluation based solely on NTD information will not directly measure several relevant considerations such as passenger satisfaction with regard to levels of service, public attitudes toward the agency, employee morale, quality of planning, contributions to economic development, air quality improvements, or other goals that may be important to an agency. In addition, this type of performance review does not measure several aspects of quality of service such as vehicle cleanliness and comfort, operator courtesy, on-time performance, quality of marketing and passenger information support, and level of satisfaction with hours of operation, frequency of service, and geographic coverage of service. It should be noted that the Transit Cooperative Research Program (TCRP) Report 100, *Transit Capacity and Quality of Service Manual, Second Edition* (Kittelson & Associates, Inc., et. al., 2003) includes a framework

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designed to measure several of these quality of service characteristics from the transit passenger's point of view.

Chu, Fielding, and Lamar created single measures of efficiency and effectiveness for peer groups (1992). Two peer groups were included, one serving large metropolitan areas and the other serving small cities and large towns. The efficiency measure was a function of annual revenue hours divided by the sum of weighted annual vehicle operating expenses, maintenance expenses, general/administrative expenses, and other expenses. The effectiveness measure was a function of annual unlinked passenger trips divided by the sum of weighted annual revenue hours, urbanized area population density, proportion of households without automobiles, and annual financial assistance per passenger. The results showed that a transit system might be relatively efficient but ineffective, and vice versa.

Chu also evaluated six alternative approaches to creating a transit performance index (1996), including:

- ❑ *Average Performance Approach*—ranks transit systems based on their average performance across a set of performance dimensions (used by Hartgen, for example).
- ❑ *Best Performance Approach*—ranks systems by what they do best, and assumes that a system's priority objective is the one for which it achieves the most.
- ❑ *Worst Performance Approach*—is the opposite of the Best Performance Approach, and ranks systems with respect to the objective for which they achieve the least.
- ❑ *Stated Objective Approach*—ranks systems by their priority objective obtained from a system survey, and addresses the issue of a system not being able to achieve its priority objective due to external constraints.
- ❑ *Stated Priority Approach*—ranks systems by a weighted average of their performance across a set of performance dimensions (or categories), with the weights derived from a survey of systems.
- ❑ *Total Performance Approach*—ranks systems based on how they rank on individual dimensions, and overcomes the potential problem encountered by the previous methods of results being dominated by dimensions that show wide variation across systems.

Other studies have addressed the issue of transit performance more broadly. For example, accurate estimates of transit service area population are essential if an agency uses measures that incorporate density or per-capita data. Horner and Murray investigated issues of spatial representation of potential transit riders using geographic information systems (GIS). The authors concluded that the best estimates are those obtained using block-group level data based on the location of transit stops.

The Transit Performance Monitoring System (TPMS) was designed to collect data on transit customers through an ongoing, systematic program of on-board surveys (McCollom, et. al.). It

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resulted from an effort by the Federal Transit Administration (FTA) to develop and test a plan for collecting data on transit benefits that could be implemented by transit systems at minimal cost. The TPMS involved 14 standard on-board survey questions, and implementation in conjunction with NTD surveys. Some of the results included the following:

- ❑ Low-income users represent a larger percentage of users at small transit systems (61%) than in medium (51%) or large (40%) systems.
- ❑ Work trips are a greater percentage of transit trips in large systems (58%) than in small systems (33%).
- ❑ There are more choice riders in medium (39%) and large (42%) systems than in small systems (33%).
- ❑ In terms of policy objectives, mobility is most important in smaller systems.
- ❑ In terms of congestion management, on average, 79% of riders are associated with this objective (large shares of riders associated with this objective in larger systems and in rail services of multi-modal systems).

The National Cooperative Highway Research Program (NCHRP) Synthesis Report 238 addresses performance measures in state departments of transportation (Poister, 1997). The report notes Washington DOT's transit mobility index (which was under development), which is intended to be able to track the availability, connectivity, and affordability of both fixed-route and paratransit services in the state's counties. The report found that, in terms of public transit operating, ridership, and financial statistics, most of the measures tracked by state DOTs are the same as those used by individual agencies. The amount of service provided is typically measured by vehicle miles/hours, or revenue miles/hours. Overall capacity can be measured by the number of seat-miles operated. Labor productivity is often measured by revenue hours per employee (or vehicle operator, or maintenance employee). Vehicle productivity is also sometimes monitored, in terms of measures including vehicle hours/miles per vehicle. Indicators of service quality may include on-time performance, and measures incorporating breakdowns and collisions. Many state DOTs track the number of passenger trips per vehicle hour/mile as a measure of overall transit system productivity. Passenger trips per capita can be a measure of the need for (or importance of) public transportation in a given service area. The cost per passenger trip is a standard measure of cost-effectiveness. Also, most state DOTs compare farebox recovery across transit systems and over time.

NCHRP Report 446, *A Guidebook for Performance-Based Transportation Planning* (Cambridge Systematics, Inc., 2000) provides an ideal summary for this literature review. It indicates that no two performance-based planning processes will be exactly alike. This is because agencies across the country have different organizational needs to satisfy, different types and levels of resources, and unique local and regional issues to consider. These differing needs, resources, and issues affect the environments in which transit agencies operate and make it difficult to

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develop a performance review/ranking process that can reveal the true relative performance of these agencies throughout the country.

## **SUMMARY OF INPUT FROM ADVISORY COMMITTEE & OTHERS**

As part of this study, input was gathered from an advisory committee consisting of transit industry representatives from around the United States. In addition, others with relevant experience also provided input. Those willing to share ideas and opinions were informed that the intent of this study is to develop a method of measuring commonly-maintained performance statistics in a manner that is broadly acceptable to the transit industry, and to provide useful information that helps agencies improve their performance over time. It was also noted that this particular study's scope was limited to NTD data representing the fixed-route motorbus mode.

There are several national ranking studies available in various industries. Typically, these studies provide a resource for customers to make more informed decisions. In the case of transit, such a study could target a national audience, the media, the industry policy-makers, or it could target individual agencies either focusing on information for management or the oversight board. Committee members were asked about any thoughts on where the greatest need and prospect for added value would be, and whether trend or peer analyses would be most appropriate.

Members of the committee responded that one of the major current issues in transit is the balance between ridership and cost-effective service with a reasonable farebox return. Support was voiced for the use of both trend and peer analyses. It was thought that there needs to be a way for agencies to compare and contrast themselves with one another, and that the study should include several peer groups with a detailed set of measurement criteria. It was noted that the most challenging part of this effort would be in the appropriate selection of peers. One member indicated the importance of benchmarking at the local level so agency management and governing boards can determine where a transit system stands relative to its peers and itself over time.

Advisory committee members were also asked if they had any opinions as to whether any study, regardless of methodology, would be embraced by the transit industry. The general consensus is that it will be difficult to get the industry to accept any methodology used for performance measurement. Peer comparison, if done well, is not simple. Previous studies have tended to focus on a single measure or small set of measures, and the committee members do not believe that such studies produce meaningful and useful results. There has always been a

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level of resistance to performance rankings, and the low-ranked agencies, especially, will always argue that the studies are inherently flawed or biased in some manner. According to the committee, the argument that all systems are different is often used, and may be valid, but it is not supported in most other industry comparisons. One member stated that the transit industry should have standards or benchmarks that practitioners and managers can use to identify areas that are strong and areas that are weak. In most cases, transit managers succumb to political pressures to run clearly inefficient service instead of making decisions that will result in optimal efficiency and use of available resources. Without a national or industry standard, transit agencies operate in a vacuum with no comparative accountability for efficient operations.

Committee members were asked if there are any types of measures that they believe strongly should be included or excluded. Some members provided a list of measures used at their agency. For example, one member noted that the measures provided do well at explaining the “overall picture,” are easy to understand, and others can see the analogy in other industries (most of the measures provided by this member are included in the methodology presented later in this report). One noted that caution should be used in applying cost-per-employee measures, because different agencies outsource different functions, and comparisons would not be meaningful.

Another member noted that, because transit agencies often cannot conduct “business” as a private entity would, it is necessary to evaluate transit agencies against their particular constraints, and keeping in mind other various goals of a public service. For example, farebox recovery might not be the best indicator for agencies required to keep lower fares or operate routes with low ridership. Others cautioned against the aggregation of measures for multi-modal agencies, which could reduce the usefulness of results.

When asked their opinions on the number of measures that can be usefully absorbed, responses were varied. Some believed a large number of measures should be used, with the research focused on “tell(ing) the story” rather than just assembling large amounts of data. Others believed the number of measures used should not exceed six to ten.

Some committee members expressed reservations about using NTD data for benchmarking in this study. It is clear that some NTD requirements necessitate agencies to compile data differently from their internal accounts. Also, some noted limitations in the accuracy of NTD information, and that some agencies remain inconsistent in their reporting despite experience and the validation process. Committee members were informed that this relatively small study would begin with NTD data, and the results would make apparent any need for revisions or additional types of data that could be explored in further research. Other types of data suggested include cost of living, regional wage rates, and the consumer price index (CPI) to normalize wage and/or benefit information.

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At least one of the committee members was not in favor of using peer comparisons. However, this study examines the establishment of peer groups. In categorizing transit agencies into peer groups, committee members indicated that common variables such as population (actual service area population, as defined by a  $\frac{3}{4}$ -mile route buffer), population density, geographic region, agency size (in terms of vehicles operated and/or operating budget), and other fleet information might be used. Modes operated, governance structure, and contracting information might also be incorporated. Other variables not derived from the agency itself such as climate, labor market information, cost of living, and transit-dependency levels could also be appropriate (some of these variables would be at least partially addressed by looking at geographic regions).

Overall, committee members advised that any type of benchmarking or peer comparison study, such as this one, should not be considered an end in itself. The data used alone are never sufficient without further explanation and analysis. Results of such efforts are best used as a starting point for fully understanding the performance of a particular agency. They can also be presented to the industry and policy-makers as comparative information on how well their transit dollars are being utilized, and can make transit governing boards more accountable for the decisions they make and the priorities they set. It is hoped that the industry will welcome this effort.

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## **INITIAL BENCHMARK DEVELOPMENT**

Based on a review of previous transit performance/ranking analyses, input from the study advisory committee, and the scope of services prepared for this study, CUTR developed an initial transit benchmarking system incorporating several measures from the National Transit Database for all NTD reporters in the U.S. that operate fixed-route motorbus. Initial sets of peer groups were also established.

This section of the report outlines how the peer groups were selected, which measures were chosen for inclusion in the benchmarking, and the derivation of the results. It should be noted that the process described herein is not considered to be “finished.” It is anticipated that this process will evolve as future research efforts allow deeper analysis and further refinements.

### **Source of Data**

This study is limited to the NTD data. Data were compiled using a relatively new tool called the Florida Transit Information System (FTIS) prepared for FDOT by the Lehman Transportation Center at Florida International University. This software tool contains a database with NTD information dating back to 1984, with 2001 being the most current report year available. While additional, more detailed information is available with this tool for Florida transit systems (such as precalculated measures and geographic information systems, or GIS, capabilities), data compiled directly from the NTD report forms are available for every transit system in the U.S. All data used in this benchmarking study (unless otherwise noted) are report year 2001 NTD data compiled from the latest available version of the FTIS at the time this report was written.

### **Peer Group Selection**

According to previous studies, advisory committee input, and CUTR’s past experience with transit performance evaluation, it is clear that the appropriate selection of peers is one of the most important tasks in this benchmarking study, yet it is also one of the most difficult. It is the goal of this study to allow for comparisons among transit systems that have some similarities, rather than compare all transit systems across the country with each other. Factors including climate, population characteristics, and cost of living issues have an effect on the environment in which a transit agency operates. It was beyond the scope of this study to collect detailed data such as that mentioned previously for all transit systems; however, grouping first by geographic region does address some of the issues related to climate, populations, and costs. Table 1 shows how fixed-route transit agencies in different states were initially grouped.



Table 1: Geographic Groups for Peer Comparisons

Southeast	Southwest	Midwest	Northeast	Northwest
Alabama	Arizona	Illinois	Connecticut	Alaska
Arkansas	California	Indiana	Delaware	Idaho
Florida	Colorado	Iowa	District of Columbia	Montana
Georgia	Hawaii	Kansas	Maine	Oregon
Kentucky	Nevada	Michigan	Maryland	Washington
Louisiana	New Mexico	Minnesota	Massachusetts	Wyoming
Mississippi	Oklahoma	Missouri	New Hampshire	
North Carolina	Texas	Nebraska	New Jersey	
South Carolina	Utah	North Dakota	New York	
Tennessee		Ohio	Pennsylvania	
Virginia		South Dakota	Rhode Island	
West Virginia		Wisconsin	Vermont	

Once placed into their respective geographic groups, the transit systems were further divided based on the following variables, obtainable from the NTD (for the fixed-route motorbus mode):

- ❑ Service area population
- ❑ Service area population density
- ❑ Total Operating Expense
- ❑ Vehicles Operated in Maximum Service
- ❑ Annual Total Vehicle Miles.

Service area population and density provide information on the size of the area served while operating expense, vehicles operated, and vehicle miles convey information on the size of the system. Operating expense, vehicles operated, and vehicle miles were compiled for fixed-route motorbus service only (directly-operated and purchased services).

From the ranges for each of the above variables, a mean and standard deviation were calculated. This information was used to generate a simple scoring system based on whether an agency's value for a variable was within one standard deviation of the mean, between one and two standard deviations above than the mean, or greater than two standard deviations above the mean. For each transit system a composite score was computed as the sum of the five individual scores for the variables being considered. Then, the mean and standard deviation of the composite scores were calculated to provide break points for the peer groups.

In general, for each geographic region, peer groups were determined based on whether the transit systems' scores were greater than one standard deviation above the mean, above the mean but within one standard deviation, or below the mean. This analysis was performed again on the transit systems that fell below the mean of the original composite scores to break

them down into two additional peer groups per geographic region. In some instances, closer inspection of the group results indicated that, due to an unusually high score on one of the measures in the selection criteria, an agency needed to be re-categorized into the next group (either above or below). Approximately 10 transit agencies were re-categorized in this way.

In some cases, the very largest systems in each geographic region (such as New York City Transit, Chicago Transit Authority, etc.) did not have other comparable systems within their regions. As such, 20 of the largest systems from around the country were also put into a separate group and compared among themselves.

## Initial Benchmarks

The measures selected for this benchmarking process were determined based on the other studies that were reviewed, input from the advisory committee and others, and CUTR's past experience conducting similar performance analyses. A total of 37 measures were used, which are listed in Table 2. As Table 2 indicates, some measures are absolute values (revenue miles, passenger trips, etc.), while others are ratios derived from these absolute values (passenger trips per capita, revenue miles per route mile, etc.). Several comparisons were completed, some using all 37 measures and some using just the ratios. The results presented in this report were generated from a composite index of the 23 measures shown in italics in Table 2. Appendix A provides a list of definitions for the measures shown in Table 2.

Table 2: Initial Benchmarking Criteria

Service Supply/Availability	Service Consumption	Quality of Service
Revenue Miles Revenue Hours Vehicle Miles Vehicle Hours Total Operating Expense <i>Revenue Miles per Route Mile</i> <i>Average Weekday Span of Service</i>	Passenger Trips <i>Passenger Trips per Capita</i> <i>Passenger Trips per Revenue Mile</i> <i>Passenger Trips per Revenue Hour</i> Passenger Miles	<i>Average Speed</i> Number of Vehicle System Failures <i>Revenue Miles Between Failures</i> Number of Collisions <i>Revenue Miles Between Collisions</i> <i>Average Headway</i>
Cost Efficiency	Operating Ratios	Vehicle Utilization
<i>Operating Expense per Capita</i> Vehicle Maintenance Expense Non-Vehicle Maintenance Expense General/Administrative Expense <i>Operating Expense per Revenue Hour</i> <i>Vehicle Maint. Exp. per Operating Exp.</i> <i>Non-Veh. Maint. Exp. per Operating Exp.</i> <i>Gen./Admin. Exp. per Operating Exp.</i>	<i>Farebox Recovery</i> <i>Local Revenue per Operating Expense*</i>	Peak Vehicles Total Vehicles <i>Vehicle Miles per Peak Vehicle</i> <i>Vehicle Hours per Peak Vehicle</i> <i>Revenue Miles per Vehicle Mile</i> <i>Revenue Miles per Total Vehicles</i> <i>Revenue Hours per Total Vehicles</i> <i>Revenue Miles per Peak Vehicle</i> <i>Spare Ratio</i>

\*System total measure

NOTE: Benchmarking results shown later in this report were derived from a composite of the measures shown in italics.

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## Scoring Procedure

All data used in this analysis were compiled from the FTIS (2001 NTD data) and imported into Microsoft Excel. For each peer group, the mean and standard deviation of the transit agencies' values for each of the measures shown in Table 2 were computed. Each transit agency received a score for each measure based on the following relatively simple method:

- ❑ *2 points* if the agency's value was greater than 2 standard deviations above the mean.
- ❑ *1.5 points* if the agency's value was between 1 and 2 standard deviations above the mean.
- ❑ *1 point* if the agency's value was within 1 standard deviation above the mean.
- ❑ *0.75 point* if the agency's value was within 1 standard deviation below the mean.
- ❑ *0.5 point* if the agency's value was between 1 and 2 standard deviations below the mean.
- ❑ *0 points* if the agency's value was greater than 2 standard deviations below the mean.

By awarding 1 point to an agency whose value for a particular measure was within one standard deviation *above* the mean, and only 0.75 point if the agency's value was within one standard deviation *below* the mean, a slight weight is given to being greater than the average of those in the group. No other weights were introduced to the procedure in this initial phase.

Composite scores were calculated for each transit agency, and then the agencies in each group were ranked by their composite scores in descending order. Agencies with higher scores would be considered the better performers in their respective group. Because group means and, subsequently, scores, were calculated separately for each peer group, composite scores cannot be compared outside of a given peer group (that is, Miami-Dade Transit's composite score should not be compared to Central Ohio Transit Authority's score, or that for Tallahassee Transit). Composite scores can only be compared within each peer group analysis.

Several composite scores were calculated in each peer group. For example, a composite score was calculated using all 37 measures from Table 2, and one was calculated using only the 23 measures in italics from the same table. Results based on the latter score are presented in the next section of this report. In addition, composite scores were computed for each of the six subcategories from Table 2 so that the transit agencies can be compared on the basis of, for instance, service consumption or cost efficiency alone. The composite scores from the subcategories can also be used to help explain a transit agency's particularly high or low overall composite score. For example, an agency may have a low overall composite score in its peer group, but closer inspection of the subcategory results may show it performs very well in one or two areas, but has relatively worse performance in other areas, thus compressing its overall score. Using the 23 measures, composite scores could have a range between 0 and 46.

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## Results of Initial Benchmarking

This section of the report details the results of the initial benchmarking process. Results are shown for each of the peer groups developed in each geographic region (southeast, northeast, midwest, southwest, and northwest). In addition, results are shown for a peer group containing the largest transit systems in the U.S. Benchmark rankings are presented using the composite score of the 23 measures shown in italics in Table 2. For each group examined, a brief discussion of the results is included, although further analysis beyond what is revealed by the NTD data is not provided. It should be noted that all information is for the fixed-route motorbus mode. Directly-operated and purchased transportation data were combined for those measures that are reported for purchased transportation service; where noted, data represent directly-operated service only. Appendix B provides detailed data tables for all transit agencies reviewed in this report.

### ***Southeast (SE) Region***

The Southeast (SE) Region includes a total of 95 transit agencies in the following states:

- ❑ Alabama
- ❑ Arkansas
- ❑ Florida
- ❑ Georgia
- ❑ Kentucky
- ❑ Louisiana
- ❑ Mississippi
- ❑ North Carolina
- ❑ South Carolina
- ❑ Tennessee
- ❑ Virginia
- ❑ West Virginia

The transit agencies in this region were divided into four separate peer groups, using the methodology discussed previously. Table 3 shows the results for the SE Region Group A.

Table 3: Initial Benchmarking Results: SE Region – Group A

<b>Transit Agency</b>	<b>Composite Score</b>
Central Florida Regional Transportation Authority (Lynx) – FL	23.25
Regional Transit Authority of Orleans and Jefferson – LA	21.50
Broward County Mass Transit Division – FL	20.50
Miami-Dade Transit – FL	19.25
Metropolitan Atlanta Rapid Transit Authority – GA	19.25
Transportation District Commission of Hampton Roads – VA	15.50

The composite scores in Table 3 exclude the measure of revenue miles between collisions, because there were no data available in FTIS for the Regional Transit Authority of Orleans and Jefferson for the number of collisions. The most noticeable result in Table 3 is the relatively low score for the Transportation District of Hampton Roads. Further examination of the scores for the subcategories of measures shows this agency to be comparably weak in most areas, but very strong in cost efficiency. The data also show that, based on the peer selection criteria for this study, this agency does belong in this particular peer group. Just for informational purposes, Transportation District of Hampton Roads was reviewed in the SE Region Group B, and it appeared third from the bottom out of 19 transit agencies.

Table 4 lists the results of the next group in this region, Group B, which contains 18 agencies.

**Table 4: Initial Benchmarking Results: SE Region – Group B**

<b>Transit Agency</b>	<b>Composite Score</b>
Lee County Transit – FL	24.25
City of Kingsport – TN	24.00
Pinellas Suncoast Transit Authority – FL	23.00
Capital Transportation Corporation – LA	23.00
Palm Tran, Inc. – FL	22.50
Research Triangle Regional Public Transportation Authority – NC	22.25
Jacksonville Transportation Authority – FL	22.00
Greater Richmond Transit Company – VA	22.00
City of Alexandria, Alexandria Transit Company – VA	21.75
Charlotte Area Transit System – NC	20.75
Fairfax Connector Bus System – VA	20.50
Transit Authority of Northern Kentucky – KY	20.25
Petersburg Area Transit – VA	19.75
Memphis Area Transit Authority – TN	19.50
Transit Authority of River City – KY	19.25
Metropolitan Transit Authority – TN	19.25
Hillsborough Area Regional Transit Authority – FL	18.50
Birmingham-Jefferson County Transit Authority – AL	15.00

Lee County Transit and the City of Kingsport are the best performers in this peer group, despite the fact that these two transit agencies are fourth-last and second-last, respectively, in the subcategory of service consumption, and they are second-last and last, respectively, in the subcategory of operating ratios (which includes farebox recovery and local revenue as a percent of operating expense). However, Lee County and Kingsport perform well in every other subcategory, with Lee County being the best in terms of vehicle utilization, and third-best in

cost efficiency, and Kingsport being the best in service supply and cost efficiency. The agencies with the lowest scores in Table 4 are Hillsborough Area Regional Transit Authority and Birmingham-Jefferson County Transit Authority. In all subcategories, Hillsborough ranks in the middle to lower part of the group. Birmingham-Jefferson is last in three subcategories (service supply, quality of service, and vehicle utilization). Closer inspection of the peer selection criteria used in this study confirms that Birmingham-Jefferson should be in this group.

Table 5 shows results from the next group, SE Region Group C, which contains 27 agencies.

**Table 5: Initial Benchmarking Results: SE Region – Group C**

<b>Transit Agency</b>	<b>Composite Score</b>
Durham Area Transit Authority – NC	24.00
Albany Transit System – GA	23.25
Charleston Area Regional Transportation – SC	22.75
Shreveport Area Transit System – LA	22.75
South Carolina Electric & Gas Company-Columbia – SC	22.50
Chatham Area Transit Authority – GA	21.75
Central Arkansas Transit Authority – AR	21.50
Gainesville Regional Transit System – FL	21.25
Chapel Hill Transit – NC	21.00
Kanawha Valley Regional Transportation Authority – WV	21.00
Sarasota County Transportation Authority – FL	20.75
Transit Authority Lexington- Fayette Urban County Government – KY	20.75
Jefferson Parish Department of Transit Administration – LA	20.25
Winston-Salem Transit Authority - Trans-Aid of Forsyth County – NC	20.00
Greensboro Transit Authority – NC	19.50
Knoxville Transportation Authority – TN	19.50
Capital Area Transit – NC	19.25
Cobb Community Transit – GA	19.00
County of Volusia dba: VOTRAN – FL	19.00
City of Tallahassee-TALTRAN – FL	18.75
Metro Transit – AL	18.75
Augusta Richmond Co. Transit Dept – GA	18.50
Escambia County Area Transit – FL	18.50
Greater Roanoke Transit Company – VA	18.50
Chattanooga Area Regional Transportation Authority – TN	17.75
Potomac and Rappahannock Transportation Commission – VA	17.25
Space Coast Area Transit – FL	17.00

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The composite scores listed in Table 5 do not include the measure of revenue miles between vehicle system failures. Six of the transit agencies in this peer group operate purchased motorbus services only, and so failures are not reported in the NTD (these six agencies are: Charleston Area Regional Transportation, Cobb Community Transit, Greensboro Transit Authority, Jefferson Parish Department of Transit Administration, Potomac and Rappahannock Transportation Commission, and South Carolina Electric & Gas Company-Columbia).

The two best performers in SE Region Group C are Durham Area Transit Authority and Albany Transit System. Despite ranking second-last in the subcategory of quality of service, Durham performs well in the other areas, ranking fourth-best in cost efficiency and best in vehicle utilization. Albany was strong in the subcategories of cost efficiency and the operating ratios, placing third-best in each, and was tied for best in the subcategory of vehicle utilization with Durham.

Potomac and Rappahannock Transportation Commission and Space Coast Area Transit placed at the bottom of this peer group. Potomac and Rappahannock ranked high in the subcategories of quality of service and the operating ratios, but ranked low in the subcategories of service consumption and cost efficiency (placing last in the latter subcategory). Space Coast appeared in the middle of the group in most subcategories but placed last in service consumption and second-last in vehicle utilization. Space Coast does have a unique service area geography that may help explain its performance in this peer group. However, when Space Coast was placed in the next peer group, Group D, it ranked 40<sup>th</sup> out of 45 transit agencies.

Table 6, on the following page, shows the results of the initial benchmarking within the SE Region Group D, the last group in this region. Group D contains 44 transit agencies. The best performers in this group are the City of Fairfax CUE Bus and Okaloosa County Transit. Those ranked near the bottom of this group are Polk County Transit Services, Lee-Russell Council of Governments, and Indian River County. It must be noted that the composite scores for this group do not include measures incorporating failures or collisions, due to a lack of data for several transit agencies in this group.

The City of Fairfax performs well in most of the subcategories, and is best in service supply. However, Fairfax did rank near the bottom of the group for the subcategory of quality of service (which, in this group, only contains the measures for average speed and average headway). Okaloosa County performs best in the group for cost efficiency, and is ranked near the top for the operating ratios. However, Okaloosa County ranked in the middle of the group for most of the other subcategories, and was second-last in service consumption.

Polk County, Lee-Russell, and Indian River County were the three transit agencies with the lowest composite scores in this group. Polk ranked near the bottom in most subcategories but was near the top in terms of cost efficiency. Lee-Russell's strongest subcategories were quality

of service and cost efficiency, where it ranked near the top of the group. Indian River was sixth-best in cost efficiency, but ranked near the bottom of the group in most other subcategories, placing last in terms of service supply, and second-last in quality of service.

**Table 6: Initial Benchmarking Results: SE Region – Group D**

<b>Transit Agency</b>	<b>Composite Score</b>	<b>Transit Agency</b>	<b>Composite Score</b>
City of Fairfax CUE Bus – VA	23.25	Greenville Transit Authority – SC	19.00
Okaloosa County – FL	22.00	Athens Transit System – GA	18.75
Clarksville Transit System – TN	21.75	City of Rome Transit Department – GA	18.75
Department of Transportation/METRA – GA	20.75	Loudoun County Commuter Bus Service – VA	18.75
Jackson Transit Authority – TN	20.75	High Point Transit – NC	18.50
Wilmington Transit Authority – NC	20.75	Johnson City Transit System – TN	18.50
Lafayette Transit System LTS – LA	20.50	City of Alexandria – LA	18.25
Lakeland Area Mass Transit District – FL	20.50	City of Danville Mass Transit System – VA	18.25
Pasco County Public Transportation – FL	20.50	Fayetteville Area System of Transit – NC	18.25
SunTran – FL	20.50	Mid-Ohio Valley Transit Authority – WV	18.25
Bay County Council On Aging - Bay Coordinated Transportation – FL	20.25	Tuscaloosa County Parking and Transit Authority – AL	18.25
City of Key West - Department of Transportation – FL	20.25	City of Jackson Transit System – MS	18.00
Manatee County Area Transit – FL	20.25	City of Monroe Transit System – LA	18.00
Mississippi Coast Transportation Authority – MS	20.25	Terrebonne Parish Consolidated Government – LA	18.00
City of Huntsville Department of Parking & Public Transit – AL	19.75	The Tri-State Transit Authority – WV	18.00
James City County Transit – VA	19.75	Pee Dee Regional Transportation Authority – SC	17.50
University of Arkansas, Fayetteville/Razorback Transit – AR	19.75	Santee Wateree Regional Transportation Authority – SC	17.50
Charlottesville Transit Service – VA	19.50	CRPTA - Waccamaw Regional Transportation Authority – SC	17.00
Greater Lynchburg Transit Company – VA	19.50	Montgomery Area Transit System – AL	17.00
Ohio Valley Regional Transportation Authority – WV	19.50	Polk County Transit Services Division – FL	16.75
Spartanburg Transit System – SC	19.50	Lee-Russell Council of Governments – AL	16.50
Asheville Transit Authority – NC	19.25	Indian River County Council on Aging, Inc. – FL	16.00



## ***Northeast (NE) Region***

In this analysis, the Northeast (NE) Region includes a total of 107 transit agencies in the following states:

- Connecticut
- Delaware
- District of Columbia
- Maine
- Maryland
- Massachusetts
- New Hampshire
- New Jersey
- New York
- Pennsylvania
- Rhode Island
- Vermont

The transit agencies in this region were divided into four separate peer groups, using the methodology discussed previously. Table 7 shows the results for the NE Region Group A.

**Table 7: Initial Benchmarking Results: NE Region – Group A**

<b>Transit Agency</b>	<b>Composite Score</b>
New York City Transit – NY	25.25
Southeastern Pennsylvania Transportation Authority – PA	22.25
New Jersey Transit Corporation (Consolidated) – NJ	22.25
Massachusetts Bay Transportation Authority – MA	21.00
Port Authority of Allegheny County – PA	19.75
Washington Metropolitan Area Transit Authority – DC	19.50
GTJC – NY	19.50
Maryland Transit Administration – MD	18.75

Because New York City Transit is so much larger than the other systems in this peer group (as well as the entire country), this group was analyzed without it; results are shown in Table 8.

**Table 8: Initial Benchmarking Results: NE Region – Group A(1)**

<b>Transit Agency</b>	<b>Composite Score</b>
Southeastern Pennsylvania Transportation Authority – PA	23.50
New Jersey Transit Corporation (Consolidated) – NJ	23.25
GTJC – NY	21.00
Massachusetts Bay Transportation Authority – MA	21.00
Port Authority of Allegheny County – PA	21.00
Washington Metropolitan Area Transit Authority – DC	19.75
Maryland Transit Administration – MD	18.50

It is clear from Tables 7 and 8 that the results are not significantly different when New York City Transit is excluded from the analysis. The best performer in the group is the Southeastern Pennsylvania Transportation Authority (SEPTA), and the agency with the lowest composite score is the Maryland Transit Administration (MTA). In terms of the measures used in this study, New York City Transit is strong in all subcategories except cost efficiency. SEPTA is strong in vehicle utilization, and MTA's low rank in quality of service and vehicle utilization accounted for its relatively low composite score in both Tables 7 and 8.

Table 9 presents the results of NE Region Group B, which consists of 14 transit agencies. Despite ranking last in the subcategory of service consumption, Suburban Transit Corporation is first overall in this group, largely due to ranking best in terms of cost efficiency and vehicle utilization. Delaware Transit Corporation and Queens Surface Transportation had relatively low scores in this group. Delaware Transit appeared in the middle of the group for most subcategories, but finished last in quality of service and the operating ratios. Queens Surface Transportation ranked second-best in terms of service consumption, but ranked last in the group in terms of service supply and cost efficiency.

**Table 9: Initial Benchmarking Results: NE Region – Group B**

<b>Transit Agency</b>	<b>Composite Score</b>
Suburban Transit Corporation – NJ	26.00
Academy Lines, Inc. – NJ	23.50
Ride-On Montgomery County Government – MD	23.50
Hudson Transit Lines, Inc. – NJ	23.25
Metropolitan Suburban Bus Authority dba MTA Long Island Bus – NY	22.00
Liberty Lines Transit, Inc. – NY	21.75
New York Bus Tours, Inc., dba New York Bus Service – NY	21.00
Connecticut Transit-Hartford Division – CT	21.00
Niagara Frontier Transit Metro System, Inc. – NY	20.75
Capital District Transportation Authority – NY	20.50
Regional Transit Service, Inc. and Lift Line, Inc. – NY	20.00
Rhode Island Public Transit Authority – RI	20.00
Delaware Transit Corporation – DE	18.00
Queens Surface Corporation – NY	17.75

On the following page, the results of NE Region Group C are shown in Table 10. This peer group contains a total of 25 transit agencies.

Table 10: Initial Benchmarking Results: NE Region – Group C

Transit Agency	Composite Score
Olympia Trails Bus Co., Inc. c/o NJ Transit, Carrier Admin. – NJ	25.25
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier Admin. – NJ	22.50
Trans-Hudson Express c/o NJ Transit, Carrier Admin. – NJ	22.00
Private Transportation – NY	20.00
City of Long Beach – NY	19.75
Worcester Regional Transit Authority – MA	19.50
York County Transportation Authority – PA	19.25
Pioneer Valley Transit Authority – MA	19.25
Greater Bridgeport Transit Authority – CT	19.25
Rockland Coaches, Inc. – NJ	19.25
Connecticut Transit-New Haven Division – CT	19.00
CNY Centro, Inc. – NY	19.00
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier Admin. – NJ	19.00
Red Rose Transit Authority – PA	19.00
Transit Express – MA	18.75
New Jersey Transit Corporation – NJ	18.75
Transport of Rockland – NY	18.75
Metro-North Commuter Railroad Co. - -NY	18.75
Private One of New York LLC, d.b.a. New York Airport Service – NY	18.25
Liberty Lines Express, Inc. – NY	18.00
Southeastern Regional Transit Authority – MA	17.75
Lehigh and Northampton Transportation Authority – PA	17.50
DeCamp Bus Lines c/o NJ Transit, Carrier Admin. – NJ	17.50
Westchester County Department of Transportation – NY	16.75
Cumberland-Dauphin-Harrisburg Transit Authority – PA	16.50

Due to several transit agencies not having complete NTD data for vehicle failures and/or collisions, the composite scores in Table 10 do not include the measures of revenue miles between failures and revenue miles between collisions. Olympia Trails Bus Co., Trans-Bridge Lines, and Trans-Hudson Express, all part of NJ Transit, are the best performers in this peer group. Olympia Trails had the highest score, and is ranked best in terms of service supply and vehicle utilization, but is not as strong in terms of service consumption and cost efficiency. Trans-Bridge lines ranked best in quality of service, while Trans-Hudson ranked best in service consumption.

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Westchester County Department of Transportation and Cumberland-Dauphin-Harrisburg Transit Authority had the lowest scores in NE Region Group C. Further examination of the subcategory scores can provide insight into these results. Westchester ranked last in the group in terms of quality of service and cost efficiency, but ranked best in the operating ratios and was strong in terms of vehicle utilization. Cumberland-Dauphin-Harrisburg ranked in the middle to lower part of the group in each of the subcategories of measures.

Table 11, on the following page, presents the initial benchmarking results of the last peer group in the NE Region, which is Group D. This peer group, one of the largest in this report, contains 60 mostly small and medium-sized transit agencies in the NE Region. Once again, because of a lack of data on failures and collisions for several systems in this group, composite scores listed in Table 11 do not include the measures of revenue miles between failures and revenue miles between collisions.

The best three performers in this peer group are Orange-Newark-Elizabeth, Inc. and South Orange Avenue IBOA, both affiliated with NJ Transit, and Putnam County Transit. Both Orange-Newark-Elizabeth and South Orange Avenue IBOA ranked near the top of the group in all subcategories except cost efficiency, where they ranked near the bottom (South Orange Avenue actually ranked last).

The three transit agencies with the lowest scores in Table 11 are Western Maine Transportation Services, Inc., G G & C Bus Company, Inc., and Cape Ann Transportation Authority. Western Maine ranked in the middle to lower part of the group for most all subcategories, ranking lowest in cost efficiency. Similarly, G G & C and Cape Ann both ranked in the lower part of the group in most subcategories. G G & C ranked last in quality of service and Cape Ann ranked last in vehicle utilization.

Table 11: Initial Benchmarking Results: NE Region – Group D

Transit Agency	Composite Score	Transit Agency	Composite Score
Orange-Newark-Elizabeth, Inc. c/o NJ Transit, Carrier Admin. – NJ	26.50	City of Nashua Nashua Transit System – NH	18.75
Putnam County Transit – NY	24.50	New Britain Transp. Co. Inc. (1047)–CT	18.75
South Orange Avenue IBOA c/o NJ Transit, Carrier Admin. – NJ	24.00	Middletown Transit District – CT	18.75
Clarkstown Mini-Trans – NY	23.25	Berks Area Reading Transp. Auth. – PA	18.50
Howard Transit c/o Corridor Transp – MD	23.25	Village of Spring Valley Bus – NY	18.50
Community Transit, Inc. c/o NJ Transit, Carrier Admin. – NJ	22.25	Norwalk Transit District – CT	18.25
Greater Glens Falls Transit System – NY	22.00	Centro of Cayuga, Inc. – NY	18.25
Lafayette-Greenville IBOA c/o NJ Transit, Carrier Admin. – NJ	22.00	Southeast Area Transit – CT	18.25
Connecticut Transit-Stamford Div. -- CT	21.25	TransIT Svcs of Frederick Count – MD	18.25
Centre Area Transp. Authority – PA	21.00	Merrimack Valley Reg Transit Auth–MA	18.00
Monsey New Square Trails Corp. – NY	21.00	T-Tran – NY	18.00
Dutchess Cty. Div. of Mass Transp – NY	20.75	Huntington Area Rapid Transit – NY	18.00
Greater Hartford Transit District – CT	20.50	Manchester Transit Authority – NH	18.00
Milford Transit District – CT	20.50	Beaver County Transit Authority – PA	18.00
Greater Attleboro-Taunton Regional Transit Authority – MA	20.25	Centro of Oswego, Inc. – NY	18.00
Chemung County Transit System – NY	20.25	Montachusett Reg Transit Auth – MA	18.00
Leisure Line c/o NJT, Carrier Admin. – NJ	20.25	Connecticut Dept. of Transp. – CT	17.75
Greater Portland Transit District – ME	20.25	Utica Transit Authority – NY	17.75
Tompkins Consolidated Area Transit – NY	20.00	Cty of Lackawanna Trans. System – PA	17.75
Harford County Transp. Services – MD	19.75	Mid Mon Valley Transit Authority	17.75
Broome Cty Dept. of Public Transp. – NY	19.50	Northeast Transp. Company, Inc. – CT	17.50
Chittenden County Transp. Auth. – VT	19.50	Washington County Transp Dept – MD	17.25
Luzerne County Transp. Auth. – PA	19.25	Cambria County Transit Authority – PA	17.25
Williamsport Bureau of Transp. – PA	19.25	Lowell Regional Transit Authority – MA	17.00
City of Bangor – ME	19.25	New Britain Transp. Co. Inc. (1052)–CT	17.00
Housatonic Area Regional Transit – CT	19.25	Altoona Metro Transit – PA	16.00
Erie Metropolitan Transit Authority – PA	19.00	Cape Cod Regional Transit Auth. – MA	16.00
Westmoreland County Transit Auth. – PA	19.00	Western Maine Transp Svcs, Inc. – ME	15.50
Brockton Area Transit Authority – MA	18.75	G G & C Bus Company, Inc. – PA	14.75
Annapolis Department of Transp. – MD	18.75	Cape Ann Transp. Auth – MA	14.75

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## **Midwest (MW) Region**

For this benchmarking analysis, the Midwest (MW) Region includes a total of 105 transit agencies in the following states:

- Illinois
- Indiana
- Iowa
- Kansas
- Michigan
- Minnesota
- Missouri
- Nebraska
- North Dakota
- Ohio
- South Dakota
- Wisconsin

Following the peer selection methodology discussed previously, the transit agencies in this region were divided into four separate peer groups.

Tables 12 and 13 show the results for the MW Region Group A, which contains 11 of the largest transit agencies in the region. Due to its size in comparison with the other transit agencies in this region, Chicago Transit Authority is included in Table 12, but is not included in the results in Table 13 (on the following page).

**Table 12: Initial Benchmarking Results: MW Region – Group A**

<b>Transit Agency</b>	<b>Composite Score</b>
Chicago Transit Authority – IL	27.75
Milwaukee County Transit System – WI	23.50
Pace, Suburban Bus Division – IL	23.25
Suburban Mobility Authority for Regional Transportation – MI	22.25
City of Detroit Department of Transportation – MI	21.50
The Greater Cleveland Regional Transit Authority – OH	20.00
Bi-State Development Agency – MO	19.75
Metro Transit – MN	19.50
Southwest Ohio Regional Transit Authority – OH	19.25
Kansas City Area Transportation Authority – MO	19.25
Central Ohio Transit Authority – OH	18.50

Table 13: Initial Benchmarking Results: MW Region – Group A(1)

Transit Agency	Composite Score
Milwaukee County Transit System – WI	27.50
Pace, Suburban Bus Division – IL	23.25
City of Detroit Department of Transportation – MI	22.50
Suburban Mobility Authority for Regional Transportation – MI	21.75
The Greater Cleveland Regional Transit Authority – OH	20.75
Metro Transit – MN	20.75
Bi-State Development Agency – MO	20.00
Southwest Ohio Regional Transit Authority – OH	19.25
Kansas City Area Transportation Authority – MO	19.25
Central Ohio Transit Authority – OH	18.75

Table 12 shows Chicago Transit Authority to be the best performer in the group, which might be expected given its size relative to the other agencies in the group. Chicago performed well in all subcategories, with its lowest ranking in quality of service (still in the middle of the group).

Milwaukee County Transit System is the best performer when Chicago Transit Authority is not considered. Upon closer examination of the subcategories of performance measures, Milwaukee ranked high in terms of service consumption, cost efficiency, and vehicle utilization, but ranked lower in terms of quality of service. Southwest Ohio Regional Transit Authority, Kansas City Area Transportation Authority, and Central Ohio Transit Authority had the lowest overall composite scores in this group. While Kansas City and Central Ohio are two of the smaller transit agencies in this group, it should be noted that Suburban Mobility Authority for Regional Transportation is similarly sized, but ranked much higher. Southwest Ohio was very strong in terms of cost efficiency, but ranked last in vehicle utilization. Kansas City ranked in the middle to lower part of the group for most subcategories but was very strong in terms of quality of service. Central Ohio ranked in the middle to lower part of the group in all subcategories, but did not have one or more areas in which it performed well enough to boost its score.

Table 14, on the following page, presents the results of the next group in this region, MW Region Group B. This group consists of 10 transit agencies. It should be noted that the composite scores shown in Table 14 do not include the measure of revenue miles between failures, because the Metropolitan Council is a purchased-transportation service and failures are not reported in the NTD.

Table 14: Initial Benchmarking Results: MW Region – Group B

Transit Agency	Composite Score
Indianapolis Public Transportation Corporation – IN	22.50
Miami Valley Regional Transit Authority – OH	22.00
Capital Area Transportation Authority – MI	21.75
Madison Metro Transit – WI	20.25
Mass Transportation Authority – MI	20.25
Interurban Transit Partnership – MI	20.00
Transit Authority of Omaha – NE	19.50
Metropolitan Council – MN	19.50
Metro Regional Transit Authority – OH	19.00
Toledo Area Regional Transit Authority – OH	18.50

As shown in Table 14, Indianapolis Public Transportation Corporation is the best performer in this group, based on the analysis used in this report, while Toledo Area Regional Transit Authority has the lowest composite score. Interestingly, both Indianapolis and Toledo are in the middle of the group in terms of service consumption and cost efficiency. However, Indianapolis ranked second-best in terms of both service supply and vehicle utilization. Toledo ranked in the middle to lower part of the group in most subcategories of measures.

The next group in this region, MW Region Group C, contains 30 transit agencies. Its results are listed in Table 15 on the following page. Due to a lack of data on vehicle system failures for several transit agencies in this group, the composite scores in Table 15 do not include the measure of revenue miles between failures.

According to Table 15, University of Michigan Parking and Transportation Services and Stark Area Regional Transit Authority have the highest overall composite scores in this group. University of Michigan ranked best in the subcategories of service supply and service consumption, and was also strong in cost efficiency. Stark ranked best in terms of vehicle utilization, and ranked well in the other subcategories except service consumption, where it was one of four transit agencies with the lowest score in the group.

Five Seasons Transportation and Springfield Mass Transit District have the lowest composite scores in this group, as shown in Table 15. Both transit agencies ranked in the middle to lowest parts of the group in all subcategories of measures.



Table 15: Initial Benchmarking Results: MW Region – Group C

Transit Agency	Composite Score
University of Michigan Parking and Transportation Services – MI	26.25
Stark Area Regional Transit Authority – OH	24.00
Belle Urban System-Racine – WI	23.25
Southwest Missouri State University – MO	23.25
Lorain County Transit – OH	23.00
Champaign-Urbana Mass Transit District – IL	22.25
LaCrosse Municipal Transit Utility – WI	21.25
Madison County Transit District –IL	21.00
Butler County Regional Transit Authority – OH	21.00
Wichita Transit – KS	20.25
Campus Bus Service – OH	20.25
Pekin Municipal Bus Service – IL	20.25
South Bend Public Transportation Corporation – IN	20.00
Greater Peoria Mass Transit District – IL	19.75
Bloomington Public Transportation Corporation – IN	19.75
Kalamazoo Metro Transit System – MI	19.50
Ann Arbor Transportation Authority – MI	19.25
Waukesha County Transit System – WI	19.25
Gary Public Transportation Corporation – IN	19.25
Greater Lafayette Public Transportation Corporation – IN	19.00
Muncie Indiana Transit System – IN	19.00
Duluth Transit Authority – MN	18.75
Western Reserve Transit Authority – OH	18.75
Rock Island County Metropolitan Mass Transit District – IL	18.75
StarTran – NE	18.75
Kenosha Transit – WI	18.25
Des Moines Metropolitan Transit Authority – IA	18.00
Green Bay Metro – WI	17.75
Five Seasons Transportation – IA	17.25
Springfield Mass Transit District – IL	16.75

On the following page, Table 16 presents the results for the 54 transit agencies in MW Region Group D, the last group in this region. Group D represents most of the smaller transit agencies in this region. With several agencies lacking NTD data for vehicle failures and/or collisions, the composite scores in Table 16 do not include measures derived from these two variables.

Table 16: Initial Benchmarking Results: MW Region – Group D

Transit Agency	Composite Score	Transit Agency	Composite Score
Heart City Rider/Goshen Transit – IN	24.00	City of Holland Macatawa Area Express – MI	19.00
University of Iowa – IA	22.75	Ozaukee County Transit Services – WI	19.00
Brunswick Transit Alternative – OH	22.75	City of Appleton-Valley Transit – WI	18.75
City Utilities of Springfield Transit Services – MO	22.50	City of Newark Transit Operations – OH	18.75
Eau Claire Transit System – WI	21.75	Columbia Transit System – MO	18.75
City of Anderson Transportation System – IN	21.50	Sioux Falls Transit – SD	18.50
Rockford Mass Transit District – IL	21.00	Sheboygan Transit System – WI	18.50
Iowa City Transit – IA	21.00	Johnson County Transit – KS	18.00
Lawrence Transit System – KS	20.75	Richland County Transit – OH	18.00
Metropolitan Evansville Transit System – IN	20.50	Blue Water Area Transportation Commission – MI	18.00
Oshkosh Transit System – WI	20.50	Janesville Transit System – WI	18.00
Rapid Transit System – SD	20.50	LAKETRAN – OH	17.75
Fort Wayne Public Transportation Corporation – IN	20.25	Twin Cities Area Transportation Authority – MI	17.75
City of Rochester, Minnesota – MN	20.25	Hammond Transit System – IN	17.25
St. Cloud Metropolitan Transit Commission – MN	20.25	Decatur Public Transit System – IL	17.25
City of Jackson Transportation Authority – MI	20.00	Wausau Area Transit System – WI	17.25
Davenport Public Transit – IA	19.75	Springfield City Area Transit – OH	17.00
Fargo Metropolitan Area Transit – ND	19.75	Saginaw Transit Authority Regional – MI	16.75
Bloomington-Normal Public Transit System – IL	19.50	Portage Area Regional Transportation Authority – OH	16.75
Bettendorf Transit System – IA	19.50	East Chicago Transit – IN	16.75
Grand Forks City Bus – ND	19.50	Battle Creek Transit – MI	16.75
Sioux City Transit System – IA	19.50	City of Beloit Transit System – WI	16.75
Topeka Metropolitan Transit Authority – KS	19.25	City of Moorhead-Transit – MN	16.75
Waukesha Transit Commission – WI	19.25	Muskegon Area Transit System – MI	16.50
Metropolitan Transit Authority of Black Hawk County – IA	19.25	Terre Haute Transit Utility – IN	16.00
St. Joseph Transit – MO	19.25	Bay Metropolitan Transportation Authority – MI	15.75
Middletown Transit System – OH	19.00	City of Dubuque-KeyLine – IA	15.25

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Further examination of the subcategory scores can be used to help explain the results shown in Table 16. Heart City Rider/Goshen Transit, University of Iowa, and Brunswick Transit Alternative had the highest composite scores in this group. Heart City Rider performed best in terms of cost efficiency and vehicle utilization, but ranked low in terms of service consumption. University of Iowa ranked best in service supply and service consumption, but ranked lowest in terms of the operating ratios, mainly as a result of a low farebox recovery ratio, which can be expected for a university transit system that often has low or free fares (University of Iowa reported low passenger fare revenues). Brunswick Transit Alternative ranked low in terms of service supply and service consumption, but ranked very high in terms of quality of service, operating ratios, and vehicle utilization.

Bay Metropolitan Transportation Authority and City of Dubuque—Key Line had the lowest composite scores in this group. Both transit agencies ranked in the middle to lower part of the group in all subcategories of measures, but ranked lowest in terms of service supply.

### ***Southwest (SW) Region***

The Southwest (SW) Region includes a total of 110 transit agencies in the following states:

- ❑ Arizona
- ❑ California
- ❑ Colorado
- ❑ Hawaii
- ❑ Nevada
- ❑ New Mexico
- ❑ Oklahoma
- ❑ Texas
- ❑ Utah

Using the peer selection methodology discussed previously, the transit agencies in this region were divided into five separate peer groups.

Table 17, on the following page, shows the results for the SW Region Group A, which contains 9 of the largest transit agencies in the region, including Los Angeles County Metropolitan Transportation Authority (LACMTA). Due to its size in comparison with the other transit agencies in this group, LACMTA is included in Table 17, but is not included in the results in Table 18 (on the following page).

**Table 17: Initial Benchmarking Results: SW Region – Group A**

<b>Transit Agency</b>	<b>Composite Score</b>
San Francisco Municipal Railway – CA	25.00
City and County of Honolulu Dept of Transportation Services – HI	23.50
Orange County Transportation Authority – CA	23.25
Metropolitan Transit Authority of Harris County – TX	21.50
Regional Transportation District – CO	21.50
Alameda-Contra Costa Transit District – CA	21.50
Los Angeles County Metropolitan Transportation Authority – CA	21.00
Santa Clara Valley Transportation Authority – CA	19.00
Dallas Area Rapid Transit Authority – TX	18.75

**Table 18: Initial Benchmarking Results: SW Region – Group A(1)**

<b>Transit Agency</b>	<b>Composite Score</b>
San Francisco Municipal Railway – CA	25.50
Orange County Transportation Authority – CA	22.75
City and County of Honolulu Dept of Transportation Services – HI	22.75
Alameda-Contra Costa Transit District – CA	21.75
Metropolitan Transit Authority of Harris County – TX	21.25
Regional Transportation District – CO	21.00
Dallas Area Rapid Transit Authority – TX	19.50
Santa Clara Valley Transportation Authority – CA	18.50

Both Table 17 and Table 18 show San Francisco Municipal Railway (which directly-operates motorbus services), to be the best performer in this group. Both tables also indicate that Dallas Area Rapid Transit Authority and Santa Clara Valley Transportation Authority have the overall lowest composite scores in this peer group.

From closer inspection of the results in Table 17, LACMTA ranked high in the subcategories of service supply and service consumption, as well as the operating ratios. However, LACMTA ranked lower in terms of quality of service.

San Francisco Municipal Railway, upon examination of the subcategory measures, ranked the best in the group in terms of service supply and service consumption, and was strong in vehicle utilization. Dallas and Santa Clara ranked in the middle to lower part of the group for most of the subcategory measures; however, Dallas ranked the best in the group in terms of the

operating ratios. Both Dallas and Santa Clara ranked solidly in the middle of the peer group in terms of vehicle utilization.

Table 19 below presents the initial benchmarking results of the next group in this region, SW Region Group B. This group consists of 8 transit agencies from this region.

**Table 19: Initial Benchmarking Results: SW Region – Group B**

<b>Transit Agency</b>	<b>Composite Score</b>
RTC of Southern Nevada – NV	25.25
San Diego Transit Corporation – CA	21.25
First Transit, Inc. (6057) – TX	20.50
VIA Metropolitan Transit – TX	20.50
Capital Metropolitan Transportation Authority – TX	19.75
City of Los Angeles Department of Transportation – CA	19.25
City of Phoenix Public Transit Department – AZ	18.50
San Mateo County Transit District – CA	16.50

The scores in Table 19 show that RTC of Southern Nevada is the strongest performer in this group, while San Mateo County Transit District has the lowest overall score. Further examination of the subcategory scores shows that both RTC and San Mateo have the same scores for service supply, placing them in the middle of the group; however, RTC ranks near the top in terms of service consumption while San Mateo ranks near the bottom. Also, RTC's high overall composite score was due, in part, to its very high score in the subcategory of vehicle utilization. RTC ranked best in the group in terms of vehicle utilization, while San Mateo ranked the lowest.

The next group in this region is SW Region Group C. Results for this group are shown on the following page in Table 20. SW Region Group C includes 18 transit agencies. As shown in the table, there is more than one transit system operated by Laidlaw Transit Services, Inc., and First Transit, Inc. These transit systems are differentiated by their NTD identification numbers, which are the four-digit numbers in parentheses. In addition, the Los Angeles Metropolitan Transportation Authority in this peer group represents the purchased motorbus services operated for LACMTA under a separate NTD identification number. It should also be noted that the composite scores shown in Table 20 do not include the measure of revenue miles between failures, due to a lack of data on vehicle system failures for several transit agencies in this group.

Laidlaw Transit Services, Inc. (9178), which operates in El Monte, California, ranked the best in this group. Laidlaw (9178) ranked the best in the subcategories of quality of service and the operating ratios, and was strong in the other subcategories.

Another system operated by Laidlaw Transit Services, Inc., (NTD #9158) which operates in Santa Ana, California, had one of the lowest scores in this group. This system ranked in the middle to lower part of the group in most subcategories but ranked the best in the group in terms of cost efficiency. Finally, Golden Gate Bridge Highway and Transportation Authority and Fort Worth Transportation Authority had the two lowest composite scores in the group. Golden Gate did rank near the top in terms of service supply and quality of service. Fort Worth ranked in the lower part of the peer group in most of the subcategories of measures.

**Table 20: Initial Benchmarking Results: SW Region – Group C**

<b>Transit Agency</b>	<b>Composite Score</b>
Laidlaw Transit Services Inc. (9178) – CA	25.25
Long Beach Public Transportation Company – CA	22.50
Santa Monica's Big Blue Bus – CA	22.25
Mass Transit Department-City of El Paso – TX	22.00
North San Diego County Transit Development Board – CA	22.00
San Diego Metropolitan Transit Development Board – CA	21.75
OMNITRANS – CA	21.75
First Transit, Inc. (6087) – TX	21.25
Riverside Transit Agency – CA	20.50
City of Tucson – AZ	20.50
Sun Tran of Albuquerque – AZ	19.50
First Transit, Inc. (9179) – CA	19.25
Los Angeles County Metropolitan Transportation Authority – CA	18.50
Sacramento Regional Transit District – CA	18.25
Central Contra Costa Transit Authority – CA	18.00
Laidlaw Transit Services, Inc. (9158) – CA	17.50
Golden Gate Bridge, Highway and Transportation District – CA	17.25
Fort Worth Transportation Authority – TX	15.50

Table 21 below summarizes the results of the next group, SW Region Group D. A total of 27 transit agencies form this peer group. Composite scores in this group exclude the measure of revenue miles between failures due to a lack of NTD data on vehicle system failures from several agencies.

**Table 21: Initial Benchmarking Results: SW Region – Group D**

<b>Transit Agency</b>	<b>Composite Score</b>
Regional Transportation Commission of Washoe County – NV	24.25
Culver City Municipal Bus Lines – CA	24.00
City of Vallejo: Vallejo Transit Vallejo-San Francisco Ferry – CA	24.00
Laredo Metro, Inc. – TX	23.25
UNITRANS University of California, Davis – CA	22.50
Fresno Area Express – CA	22.00
Norwalk Transit System – CA	21.75
Montebello Bus Lines – CA	21.50
City of Gardena Transportation Department – CA	21.50
Golden Empire Transit District – CA	21.50
Santa Barbara Metropolitan Transit District – CA	21.50
Santa Clarita Transit – CA	21.50
County of San Diego Transit System – CA	20.50
City of Tempe Transportation Planning & Transit Division – AZ	20.25
South Coast Area Transit – CA	20.00
Regional Public Transportation Authority – AZ	19.75
Colorado Springs Transit System – CO	19.00
Eastern Contra Costa Transit Authority – CA	18.75
Santa Cruz Metropolitan Transit District – CA	18.50
Monterey-Salinas Transit – CA	18.50
Sonoma County Transit – CA	18.50
Central Oklahoma Transit & Parking Authority – OK	17.75
City of Torrance Transit System – CA	17.75
Metropolitan Tulsa Transit Authority – OK	17.75
Corpus Christi Regional Transportation Authority – TX	17.25
SunLine Transit Agency – CA	17.25
San Joaquin Regional Transit District – CA	15.25

According to the results in Table 21 above, the Regional Transportation Commission of Washoe County has the highest overall composite score in this peer group, while San Joaquin Regional

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Transit District has the lowest. Closer examination of the subcategory scores provides some insight into these results.

Washoe County ranks at the top of the group in terms of service supply, while San Joaquin ranks at the bottom. San Joaquin also ranks lowest in the group in terms of vehicle utilization, while Washoe County ranks best in this subcategory. Both transit agencies place in the middle of the group in terms of cost efficiency and the operating ratios.

The final group in this region is SW Region Group E, which contains 48 of the smaller transit agencies in the southwest region. Table 22, on the following page, provides the initial benchmarking results of this group. It should be noted that, due to a lack of NTD data on vehicle system failures and collisions from several agencies in the group, the composite scores listed in Table 22 do not include the measures of revenue miles between failures and revenue miles between collisions.

The City of Lodi, National City Transit, Beaumont Transit System, and The Logan Transit District have the best composite scores in this group. All four are strong in the subcategories of service supply and service consumption. The City of Lodi ranked best in the group in terms of vehicle utilization. National City was strong in most subcategories, but ranked low in terms of quality of service and cost efficiency. Beaumont also was strong in most subcategories, ranking third-best in vehicle utilization, but it ranked relatively low in the operating ratios. Finally, Logan's strongest subcategory is service consumption, where it ranked second-best in the group.

Santa Fe Trails, Waco Transit System, and the Lower Rio Grande Valley Development Council have the lowest composite score in this group. Santa Fe ranked in the middle to lower part of the group in each subcategory, and ranked last in terms of vehicle utilization. Waco ranked in the lower part of the group in each subcategory. Lower Rio Grande also ranked in the lower part of the group in most subcategories, including having the lowest score in quality of service; however, this transit agency was relatively strong in terms of cost efficiency and the operating ratios.



Table 22: Initial Benchmarking Results: SW Region – Group E

Transit Agency	Composite Score	Transit Agency	Composite Score
City of Lodi – CA	24.00	Livermore/Amador Valley Transit Authority – CA	19.00
National City Transit – CA	23.50	Chico Area Transit System City of Chico – CA	19.00
Beaumont Transit System – TX	23.25	City of Union City Transit Division – CA	19.00
The Logan Transit District – UT	23.00	Amarillo City Transit – TX	18.75
Island Transit – TX	22.25	Pueblo Transit – CO	18.50
City of Mesa – AZ	22.00	City of Greeley-Transit Services – CO	18.25
Western Contra Costa Transit Authority – CA	21.75	Santa Maria Area Transit – CA	18.25
Victor Valley Transit Authority – CA	21.50	City of Fairfield, Fairfield/Suisun Transit – CA	18.00
City Transit Management Company, Inc. – TX	21.25	City of San Angelo – TX	18.00
Ventura Intercity Service Transit Authority – CA	21.25	Yuba-Sutter Transit Authority – CA	18.00
Yolo County Transportation District – CA	21.00	City of Denton Public Transportation Department – TX	17.75
Merced County Transit – CA	21.00	Mesa County – CO	17.75
City of Santa Rosa – CA	20.75	Roseville Transit – CA	17.75
Antelope Valley Transit Authority – CA	20.50	Thousand Oaks Transit c/o City of Thousand Oaks – CA	17.75
Modesto Area Express – CA	20.25	City of Scottsdale - Scottsdale Connection – AZ	17.50
Simi Valley Transit – CA	20.25	Abilene Transit System – TX	17.50
City of Commerce Municipal Buslines – CA	20.00	Brazos Transit District – TX	17.50
Redding Area Bus Authority – CA	20.00	Hill County Transit District – TX	17.25
Transfort – CO	20.00	Port Arthur Transit – TX	17.25
City of Visalia-Visalia City Coach – CA	19.75	City of Lompoc-Lompoc Transit – CA	16.50
City of Napa Napa Valley Transit/ The V.I.N.E. – CA	19.75	City of Glendale – Transit – AZ	16.25
City of Brownsville Brownsville Urban System – TX	19.50	Santa Fe Trails - City of Santa Fe – NM	16.00
City of San Luis Obispo – CA	19.50	Waco Transit System, Inc. – TX	16.00
Las Cruces Area Transit-RoadRUNNER – NM	19.25	Lower Rio Grande Valley Development Council – TX	15.75

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## **Northwest (NW) Region**

The Northwest (NW) Region includes 24 transit agencies in the following states:

- ❑ Alaska
- ❑ Idaho
- ❑ Montana
- ❑ Oregon
- ❑ Washington
- ❑ Wyoming

Transit agencies in this region were divided into four separate peer groups based on the peer selection process used throughout this study.

The NW Region contains two transit agencies that are significantly larger in size than the other agencies in the region: King County Department of Transportation (Seattle Metro) and Tri-County Metropolitan Transportation District of Oregon. These two agencies are too large to compare with the other agencies in the region, and are too few to be considered one peer group. For informational purposes, Table 23 presents their composite scores when compared with the next two largest agencies in the region, Pierce County Public Benefit Authority and Snohomish County Transportation Benefit Area Corporation (NW Region Group A). King County and Tri-County are also included in the “Large” peer comparisons presented after this region’s results are discussed.

The two large systems, Tri-County and King County ranked the best in terms of service supply, service consumption, and the operating ratios. However, Pierce County ranked very strong in terms of quality of service, cost efficiency, and vehicle utilization.

**Table 23: Initial Benchmarking Results: NW Region – Group A**

<b>Transit Agency</b>	<b>Composite Score</b>
Tri-County Metropolitan Transportation District of Oregon – OR	23.25
Pierce County Public Benefit Authority – WA	22.00
King County Department of Transportation - Metro Transit Division – WA	20.75
Snohomish County Transportation Benefit Area Corporation – WA	17.25

Table 24, on the following page, presents the results of NW Region Group B, which places Pierce County and Snohomish County with this next peer group. Group B has a total of 9 transit agencies.

**Table 24: Initial Benchmarking Results: NW Region – Group B**

<b>Transit Agency</b>	<b>Composite Score</b>
Pierce County Public Benefit Authority – WA	24.50
Clark County Public Transportation Benefit Area Authority – WA	22.75
Spokane Transit Authority – WA	22.00
Lane Transit District – OR	22.00
Municipality of Anchorage - Public Transportation Department – AK	21.75
Salem Area Mass Transit District – OR	21.25
Snohomish County Transportation Benefit Area Corporation – WA	21.00
Intercity Transit – WA	19.25
Kitsap Transit – WA	19.25

Table 24 shows that Pierce County ranks best in this group, while Snohomish County ranks lower in the group. The two lowest scores belong to Intercity Transit and Kitsap Transit. In this peer group, Pierce County ranked best in the subcategories of service supply and vehicle utilization, but ranked low in the operating ratios. Snohomish County ranked second-best in terms of quality of service, but ranked the lowest in cost efficiency. Intercity Transit ranked in the middle to lower part of the group for all subcategories except cost efficiency, where it ranked best in the group. Finally, Kitsap Transit ranked lowest in terms of service supply and vehicle utilization, but did rank best in the group in quality of service.

Table 25 presents this peer group without the relatively large systems of Pierce County and Snohomish County. Now, NW Region Group B(1) contains 8 transit agencies, with the addition of Ben Franklin Transit (Ben Franklin was on the border between this group and Group C, and so was not included in Group B with the two larger agencies of Pierce and Snohomish).

**Table 25: Initial Benchmarking Results: NW Region – Group B(1)**

<b>Transit Agency</b>	<b>Composite Score</b>
Clark County Public Transportation Benefit Area Authority – WA	22.75
Spokane Transit Authority – WA	22.50
Lane Transit District – OR	22.25
Municipality of Anchorage - Public Transportation Department – AK	21.75
Ben Franklin Transit – WA	21.50
Kitsap Transit – WA	20.75
Salem Area Mass Transit District – OR	20.50
Intercity Transit – WA	19.00

The results of NW Region Group B(1), shown in Table 25 on the previous page, indicate that Clark County Public Transportation Benefit Area Authority ranks the highest in this group. Intercity Transit has the lowest composite score in this peer group.

Upon closer examination of the subcategory scores, it is evident that Clark County ranked near the top of the group in most of the subcategories. Intercity Transit mostly ranked near the bottom of the group, but ranked third-best in terms of cost efficiency. Both Clark County and Intercity Transit had the same score for the operating ratios, placing them in the middle of the peer group for that subcategory.

The final group in the NW Region is Group C. This peer group contains 12 transit agencies, and the results are provided in Table 26. Targhee Regional Public Transit Authority operates only purchased motorbus services, and does not report failures in the NTD; as such, the composite scores in Table 26 do not include the measure of revenue miles between failures.

**Table 26: Initial Benchmarking Results: NW Region – Group C**

<b>Transit Agency</b>	<b>Composite Score</b>
Whatcom Transportation Authority – WA	24.75
Yakima Transit – WA	22.25
Community Urban Bus Service – WA	22.00
Boise Urban Stages/VIATrans – ID	21.00
Everett Transit – WA	20.25
City of Pocatello, Pocatello Regional Transit – ID	20.25
Targhee Regional Public Transit Authority – ID	20.25
Rogue Valley Transit District – OR	19.75
Missoula Urban Transportation District – MT	19.75
The City of Cheyenne Transit Program – WY	19.00
Great Falls Transit District – MT	18.50
Billings Metropolitan Transit – MT	18.25

Whatcom Transportation Authority has the highest composite score in this peer group. Whatcom ranked near the top of most subcategories, having the best score in service consumption (tied with another transit agency); however, it ranked lowest in terms of cost efficiency.

Great Falls Transit District and Billings Metropolitan Transit received the lowest composite scores in this peer group. Both ranked in the middle to lower part of the group in each of the subcategories of measures.

## ***Largest Transit Systems in the U.S.***

There are several transit agencies from each of the geographic regions analyzed thus far in the report that are significantly larger than most of the agencies in their respective regions or groups. For informational purposes, the 20 largest transit agencies from all geographic regions were placed in a peer group called simply "*Large.*" Transit agencies were placed in this group using the arbitrary criterion of operating more than 500 vehicles in peak service. This group of 20 agencies was then further categorized into those agencies operating greater than 1,000 peak vehicles, and less than 1,000 peak vehicles.

Table 27 shows the first of these comparisons, using all 20 of the transit agencies operating more than 500 vehicles in peak service.

**Table 27: Initial Benchmarking Results: Large Group (> 500 Vehs)**

<b>Transit Agency</b>	<b>Composite Score</b>
Chicago Transit Authority – IL	25.50
New York City Transit – NY	24.25
Miami-Dade Transit – FL	23.50
Metropolitan Transit Authority of Harris County – TX	22.75
Utah Transit Authority – UT	22.75
Regional Transportation District – CO	22.50
Metropolitan Atlanta Rapid Transit Authority – GA	22.25
Los Angeles County Metropolitan Transportation Authority – CA	21.25
Tri-County Metropolitan Transportation District of Oregon – OR	20.75
GTJC – NY	20.50
Alameda-Contra Costa Transit District – CA	20.25
The Greater Cleveland Regional Transit Authority – OH	20.25
New Jersey Transit Corporation (Consolidated) – NJ	19.75
King County Department of Transportation - Metro Transit Division – WA	19.75
Massachusetts Bay Transportation Authority – MA	19.75
Pace, Suburban Bus Division – IL	19.75
Washington Metropolitan Area Transit Authority – DC	19.25
Southeastern Pennsylvania Transportation Authority – PA	19.25
Port Authority of Allegheny County – PA	18.75
Metro Transit – MN	18.75

Table 27 indicates that Chicago Transit Authority and New York City Transit have the highest scores in this group, followed by Miami-Dade Transit. Port Authority of Allegheny County and Metro Transit have the lowest scores in this group.

Further examination of the subcategory results shows that Chicago and New York are tied for the best score in terms of service supply, and are second-best and best, respectively, in service consumption. Both agencies rank at the top or in the upper part of the group for all the subcategories; except New York ranked lowest in terms of cost efficiency. Miami-Dade Transit ranked best in the group in terms of vehicle utilization. Port Authority and Metro Transit ranked in the middle to lower part of the group in all subcategories; Metro Transit ranked lowest in vehicle utilization.

Table 28 shows the results of all transit systems that operate more than 1,000 vehicles in peak service. There are 7 transit agencies in this group.

**Table 28: Initial Benchmarking Results: Large Group (>1000 Vehs)**

<b>Transit Agency</b>	<b>Composite Score</b>
Chicago Transit Authority – IL	24.75
Metropolitan Transit Authority of Harris County – TX	22.75
New York City Transit – NY	21.00
New Jersey Transit Corporation (Consolidated) – NJ	21.00
Los Angeles County Metropolitan Transportation Authority – CA	20.00
Southeastern Pennsylvania Transportation Authority – PA	19.75
Washington Metropolitan Area Transit Authority – DC	18.00

In this group of agencies that operate more than 1,000 vehicles in their peak, Chicago Transit Authority had the highest composite score, while Washington Metropolitan Area Transit Authority (WMATA) had the lowest score. Chicago tied for the best score in terms of service supply (with New York City Transit), had the highest score in vehicle utilization, and was second-best in terms of service consumption. WMATA, however, ranked mainly in the middle to lower part of the group in the subcategories, and ranked lowest in service supply.

Lastly, Table 29, on the following page, illustrates the results of those transit systems in this larger group that operate less than 1,000 vehicles in the peak. A total of 13 transit agencies are placed in this group.

Table 29: Initial Benchmarking Results: Large Group (<1000 Vehs)

Transit Agency	Composite Score
Metropolitan Atlanta Rapid Transit Authority – GA	24.00
Miami-Dade Transit – FL	24.00
GTJC – NY	22.50
Tri-County Metropolitan Transportation District of Oregon – OR	22.25
Massachusetts Bay Transportation Authority – MA	21.75
Utah Transit Authority – UT	21.00
Regional Transportation District – CO	20.75
Metro Transit – MN	20.25
Alameda-Contra Costa Transit District – CA	20.00
The Greater Cleveland Regional Transit Authority – OH	20.00
King County Department of Transportation - Metro Transit Division – WA	19.75
Pace, Suburban Bus Division – IL	19.75
Port Authority of Allegheny County – PA	18.50

The results in Table 29 above indicate that large systems from the southeast region perform the strongest in this peer group. Metropolitan Atlanta Rapid Transit Authority (MARTA) and Miami-Dade Transit tied for the best score in the group. Port Authority of Allegheny County had the lowest composite score in the group.

Closer analysis of the subcategory scores shows that MARTA ranked in the middle to upper part of the group in all subcategories, ranking second-best in vehicle utilization. Miami-Dade ranked second-worst in quality of service, but had the third-best score in cost efficiency and the best score in vehicle utilization. Port Authority typically ranked in the middle to lower parts of the group, having the group’s lowest score in the operating ratios. However, Port Authority did rank second-best in terms of quality of service.

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## Conclusions

As the results and discussion on the previous pages illustrate, placing transit agencies into different peer groups produces varied results. It is clear that the most crucial element of a benchmarking analysis, such as the one undertaken in this study, is the categorization of transit agencies into appropriate peer groups. The intent of this study was to be a first approach to this issue using NTD data, and to address the limitations of previous efforts, as described in the review of literature. It should be noted that the peer groups presented in this report are reasonable given the NTD information used, and provide a valid analysis for 2001 data. However, the work presented in this report lays the foundation for a refinement of the peer selection process used herein. Additional research is required to incorporate other NTD and non-NTD data (such as U.S. Census or other available socio-economic data including transit-dependency, income levels, cost of living, and/or wage rates) into the process. Other factors that might be considered include the age of the transit agency, modes operated systemwide, and whether services are directly operated, contracted, or some combination of both. It may also be appropriate to form peer groups of only the smallest transit agencies in each region, such as those operating less than 10 peak vehicles, for example. This study developed benchmark rankings for fixed-route motorbus systems in the U.S. The method used in this study can also be applied to other modes such as rail and demand-response, creating additional peer groups.

Future efforts may also refine the measures used in the generation of the benchmarking results. One issue that arose during the study involved the lack of NTD data on vehicle failures and collisions for some transit agencies. Without such information, some of the benchmarks do not include the quality of service measures dealing with safety (revenue miles between failures) and security (revenue miles between collisions). It should be noted that, beginning in 2002, NTD data are more complete with regard to incidents (collisions); however, vehicles system failures are still not required to be reported for purchased transportation services.

This study used a relatively simple scoring method; other, more complex techniques might be explored, such as different indexes and the introduction of weighting schemes. Everything required for the benchmarking process has been prepared in Microsoft Excel. Modifications to peer groups, measures used, or the scoring method would be relatively simple to accomplish using what was developed in this study as a starting point (or template). Future benchmarking studies might also examine performance indexes based on three to five years of trend data for each transit agency, to capture major changes that can occur from year to year.

The initial benchmarking results presented in this report are not intended to indicate that one particular transit agency is “better” than another. Rather, the development of peer groups and



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a composite scoring system based on an array of standardized NTD information allows transit agencies to see where they fit into a group of similar agencies. An inspection of the tables listing benchmarking results in this report show that many transit agencies have identical composite scores within their groups; this is not unintentional, as it shows that such transit agencies are performing at about the same level, as opposed to explicitly ranking them from “best” to “worst.”

These benchmarking results show how transit agencies in the U.S. perform within the peer groups as defined in this study, using measures and a scoring system developed for this project. Brief discussions of results are included, but the analysis does not go beyond what is revealed by the NTD data used in the study. While this benchmarking process is intended to be comprehensive, there is no doubt that future benchmarking efforts will benefit from additional input from the industry.

Finally, it must be noted that the results of this initial benchmarking study, or any other single ranking effort, do not conclusively define the overall performance of any transit agency. As discussed earlier in this report, there are countless other factors, both exogenous and endogenous to a transit agency’s operations, that influence performance. One of the most important factors is the agency goals. Goals such as geographic coverage, service to specific areas or groups, low fares, etc., often dictate a level of performance that can be acceptable to transit agencies and their governing boards, even when that performance appears “low” by the definitions used in a study such as this one. Benchmarking studies such as this never reveal the whole picture regarding transit performance, and should always be used as only one of many tools to measure performance and target areas for improvements.

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## Appendix A – List of Definitions

**Average Headway** - Average headway, in minutes, for the system as a whole that is computed utilizing the following performance indicators: directional route miles, revenue miles, revenue hours, and the number of vehicles operated in maximum service. The equation used to determine this measure first doubles the directional route mileage to produce an estimate of system size in terms of total (non-directional) route miles. The resulting mileage figure is then divided by the system's calculated average speed (revenue miles per revenue hour) to produce an estimate of the time it would take, in hours, to traverse all of the system's total route miles. Finally, this time figure is divided by the system's number of peak vehicles (then multiplied by 60 to convert time in hours to minutes) to determine the number of minutes it takes for a vehicle to complete its portion of the total route miles one time.

**Average Speed** - Average speed of vehicles in revenue service operation (i.e., not including travel to and from the garage or any other deadhead) calculated by dividing total revenue miles by total revenue hours.

**Average Weekday Span of Service** – Time, in hours, from the start of service to the end of service, for an average weekday.

**Directly-Generated Non-Fare Revenue** - All revenues, except passenger fares, generated through the operation of the transit agency. Includes special transit fares, school bus service revenues, freight tariffs, charter service revenues, auxiliary transportation revenues, subsidy from other sectors of operations, and non-transportation revenues.

**Farebox Recovery** - Ratio of passenger fare revenues to total operating expenses; an indicator of the share of total operating costs that is covered by the passengers' fares. This measure is expressed as a percentage.

**General/Administrative Expense** - General administration is all the activities associated with supporting the provision of transit service. Usually, these activities benefit all modes and types of service and are reported using a cost allocation plan.

**General/Administrative Expense Per Operating Expense** - Calculated by dividing general/administrative expense by operating expense; expressed as a percent of total operating expense.

**Local Contribution** - Any financial assistance obtained from a local government or agency (below the State level) to assist in paying the operating costs of providing transit service.

**Local Revenue** - All revenues originating at the local level (excluding state and federal assistance). This represents the sum of local contribution, directly-generated non-fare revenue, and passenger fare revenue.

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**Local Revenue Per Operating Expense** - Ratio of total local commitment with respect to total operating expense; expressed as a percent of total operating expense.

**Non-Vehicle Maintenance Expense** - Non-vehicle maintenance are all the activities associated with ensuring buildings, grounds and equipment (garages, passenger stations and shelters, administration buildings); fare collection equipment; and communications systems, track, structures, tunnels and power systems are operable.

**Non-Vehicle Maintenance Expense Per Operating Expense** - Calculated by dividing non-vehicle maintenance expense by operating expense; expressed as a percent of total operating expense.

**Number of Collisions** - Total number of unforeseen occurrences resulting in collisions (excluding suicides) with property damage in excess of \$1,000 as reported in the Safety and Security NTD forms.

**Number of Vehicle System Failures** - Total number of failures that occur during revenue service, deadheading, and layovers. A failure is classified as the breakdown of either a major or minor element of the revenue vehicle's mechanical system. Failures are tabulated regardless of whether they result in a vehicle completing or not completing its trip.

**Operating Expense Per Capita** - Annual operating budget divided by the service area population; a measure of the resource commitment to transit by the community.

**Operating Expense Per Revenue Hour** - Operating expense divided by revenue hours of operation; a key comparative measure which differs from operating expense per vehicle mile in that the vehicle speed is factored out. This is often important since vehicle speed is strongly influenced by local traffic conditions.

**Passenger Fare Revenue** - Revenue generated annually from carrying passengers in regularly scheduled service.

**Passenger Miles** - Number of annual passenger trips multiplied by the system's average trip length (in miles). This number provides a measure of the total number of passenger miles of transportation service consumed.

**Passenger Trips** - Annual number of unlinked passenger boardings on the transit vehicles. A trip is counted each time a passenger boards a transit vehicle. Thus, if a passenger has to transfer between buses to reach a destination, he/she is counted as making two passenger trips.

**Passenger Trips Per Capita** - Average number of transit boardings per person per year. This number is larger in areas where public transportation is emphasized and in areas where there are more transit dependents, and is a measure of the extent to which the public utilizes transit in a given service area.

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**Passenger Trips Per Revenue Hour** - The ratio of passenger trips to revenue hours of operation; reports on the effectiveness of the service since hours are a better representation of the resources consumed in providing service

**Passenger Trips Per Revenue Mile** - The ratio of passenger trips to revenue miles of service; a key indicator of service effectiveness that is influenced by the levels of demand and the supply of service provided.

**Peak Vehicles** - Number of revenue vehicles operated to meet the annual maximum service requirement, i.e., the revenue vehicle count during the peak hours of the peak days/weeks of the peak season (typically the rush period). Vehicles operated in maximum service exclude atypical days or one-time special events.

**Revenue Hours** - Total hours of operation by revenue service vehicles in active revenue service.

**Revenue Hours Per Total Vehicles** - Total revenue hours of service that are provided, on average, by each vehicle available for maximum service.

**Revenue Miles** - Number of annual miles of vehicle operation while in active service (available to pick up revenue passengers). This number is smaller than vehicle miles because of the exclusion of deadhead miles such as vehicle miles from the garage to the start of service, vehicle miles from the end of service to the garage, driver training, and other miscellaneous miles that are not considered to be in direct revenue service.

**Revenue Miles Between Collisions** - Number of revenue miles divided by the number of collisions (excluding suicides); reports the average interval, in miles, between collisions.

**Revenue Miles Between Failures** - Number of revenue miles divided by the number of vehicle system failures; an indicator of the average frequency of delays because of a problem with the equipment.

**Revenue Miles Per Peak Vehicle** - Total revenue miles of service that are provided, on average, by each vehicle operated in maximum service.

**Revenue Miles Per Route Mile** - Number of revenue miles divided by the number of directional route miles of service; an indicator of the availability of transit service.

**Revenue Miles Per Total Vehicles** - Total revenue miles of service that are provided, on average, by each vehicle available for maximum service.

**Revenue Miles Per Vehicle Mile** - Reflects how much of the total vehicle operation is in passenger service. Higher ratios are favorable, but garage location, training needs, and other considerations may influence the ratio.

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**Route Miles** - Number of directional route miles as reported in NTD data; defined as the mileage that service operates in each direction over routes traveled by public transportation vehicles in revenue service.

**Service Area Population** - This measure provides a suitable approximation of overall market size for comparison of relative spending and service levels. According to NTD definitions, it should be measured as a  $\frac{3}{4}$ -mile buffer around a fixed-route network; however, agencies that serve a larger area with another mode such as demand-response will report the larger figure.

**Service Area Population Density** – Measured as service area population per square mile of service area. Service area size, in square miles, is reported in the NTD.

**Spare Ratio** - Vehicles operated in maximum service subtracted from vehicles available for maximum service divided by vehicles operated in maximum service. This measure is an indicator of the number of spare vehicles available for service. A spare ratio of approximately 20 percent is considered appropriate in the industry. However, this varies depending on the size and age of fleet as well as the condition of equipment.

**Total Operating Expense** - Reported total spending on operations, including administration, maintenance, and operation of service vehicles.

**Total Vehicles** - Number of vehicles available for use by the transit agency to meet the annual maximum service requirement. Vehicles available for maximum service include spares, out-of-service vehicles, and vehicles in or awaiting maintenance, but exclude vehicles awaiting sale and emergency contingency vehicles.

**Vehicle Hours** - Total hours of operation by revenue service vehicles including hours consumed in passenger service and deadhead travel.

**Vehicle Hours Per Peak Vehicle** - Substitutes vehicle hours for vehicle miles and again reflects how intensively equipment is utilized.

**Vehicle Maintenance Expense** - Vehicle maintenance are all the activities associated with ensuring revenue vehicles and service vehicles are operable, cleaned, fueled, inspected and repaired.

**Vehicle Maintenance Expense Per Operating Expense** - Calculated by dividing vehicle maintenance expense by operating expense; expressed as a percent of total operating expense.

**Vehicle Miles** - Total distance traveled annually by revenue service vehicles, including both revenue miles and deadhead miles.

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**Vehicle Miles Per Peak Vehicle** - Vehicle miles divided by the number of vehicles operated in maximum service. It is an indicator of how intensively the equipment is used and is influenced by the bus travel speeds as well as by the levels of service in the off-peak time periods. A more uniform demand for service over the day would result in a higher number.





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## **Appendix B – Detailed Data Tables**

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Initial Benchmarking Results: SE Region -- Group A

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Span of Weekday Service	Transit Agency	Passenger Trips Per Capita	Alt Score	Passenger Trips Per Revenue Mile	Alt Score
Miami-Dade Transit	14,678.83	1	24.00	Miami-Dade Transit	34.43	0.75	2.60	1
Metropolitan Atlanta Rapid Transit Authority	13,588.09	1	22.00	Metropolitan Atlanta Rapid Transit Authority	60.15	0.75	2.39	1
Broward County Mass. Transit Division	10,019.19	0.75	21.50	Broward County Mass. Transit Division	19.42	0.75	2.33	0.75
Regional Transit Authority of Orleans and Jefferson	9,117.56	0.5	19.50	Regional Transit Authority of Orleans and Jefferson	12.93	0.75	1.50	0.5
Transportation District Commission of Hampton	9,117.56	0.75	9.50	Transportation District Commission of Hampton	14.85	0.75	1.84	0.75
Central Florida Regional Transportation Authority	11,747.28	0.75	22.83	Central Florida Regional Transportation Authority	14.85	0.75	1.84	0.75

Transit Agency	Revenue Miles Per Hour	Alt Score	Average Speed	Transit Agency	Revenue Miles Between Failures	Alt Score	Average Highway (In)Miles	Alt Score
Miami-Dade Transit	33.23	0.75	12.79	Miami-Dade Transit	1,543	0.75	4.71	1
Metropolitan Atlanta Rapid Transit Authority	37.24	1	12.49	Metropolitan Atlanta Rapid Transit Authority	2,247	0.75	15.98	1
Broward County Mass. Transit Division	32.65	0.75	13.72	Broward County Mass. Transit Division	29,302	1.5	8.55	0.5
Regional Transit Authority of Orleans and Jefferson	57.75	1.5	13.83	Regional Transit Authority of Orleans and Jefferson	1,694	0.75	8.55	1.5
Transportation District Commission of Hampton	19,025	0.5	12.88	Transportation District Commission of Hampton	4,897	0.75	19.31	0.75
Central Florida Regional Transportation Authority	25.71	0.75	13.88	Central Florida Regional Transportation Authority	16,851	1	22.28	0.75

Transit Agency	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Transit Agency	Veh. Maint. Expense Per Operating Expense	Alt Score	Non-Veh. Maint. Expense Per Operating Expense	Alt Score
Miami-Dade Transit	\$85.22	0.75	\$27.25	Miami-Dade Transit	21.65%	0.75	4.89%	0.5
Metropolitan Atlanta Rapid Transit Authority	\$38.11	0.75	\$24.07	Metropolitan Atlanta Rapid Transit Authority	18.17%	0.5	2.89%	0.5
Broward County Mass. Transit Division	\$174.89	0.5	\$38.92	Broward County Mass. Transit Division	19.51%	1	3.89%	1
Regional Transit Authority of Orleans and Jefferson	\$35.45	1	\$52.24	Regional Transit Authority of Orleans and Jefferson	17.71%	1	3.71%	1
Transportation District Commission of Hampton	\$35.45	1	\$60.87	Transportation District Commission of Hampton	18.06%	1	3.45%	1
Central Florida Regional Transportation Authority	\$35.45	1	\$60.87	Central Florida Regional Transportation Authority	18.06%	1	3.45%	1

Transit Agency	Gen. Admin. Expense Per Operating Expense	Alt Score	Farebox Recovery	Transit Agency	Local Revenue Per Operating Expense (System Total)	Alt Score	Vehicle Miles Per Peak Vehicle	Alt Score
Miami-Dade Transit	11.04%	1.5	26.82%	Miami-Dade Transit	52.15%	1	53,685	1
Metropolitan Atlanta Rapid Transit Authority	15.50%	1	30.26%	Metropolitan Atlanta Rapid Transit Authority	62.01%	1	53,137	1
Broward County Mass. Transit Division	12.20%	0.5	22.56%	Broward County Mass. Transit Division	56.93%	1	56,301	1
Regional Transit Authority of Orleans and Jefferson	23.86%	0.75	26.29%	Regional Transit Authority of Orleans and Jefferson	18.92%	0.5	41,872	0.5
Transportation District Commission of Hampton	21.48%	0.75	33.90%	Transportation District Commission of Hampton	40.43%	0.75	65,294	1.5
Central Florida Regional Transportation Authority	21.48%	0.75	33.90%	Central Florida Regional Transportation Authority	40.43%	0.75	65,294	1.5

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Transit Agency	Revenue Miles Per Total Vehicle	Alt Score	Revenue Hours Per Total Vehicle	Alt Score
Miami-Dade Transit	3,345	1	0.95	Miami-Dade Transit	34,393	0.75	2,690	0.75
Metropolitan Atlanta Rapid Transit Authority	3,944	1	0.85	Metropolitan Atlanta Rapid Transit Authority	39,299	1	3,055	1
Broward County Mass. Transit Division	3,948	1	0.92	Broward County Mass. Transit Division	40,392	1	2,943	1
Regional Transit Authority of Orleans and Jefferson	3,338	0.75	0.95	Regional Transit Authority of Orleans and Jefferson	30,911	0.5	2,235	0.5
Transportation District Commission of Hampton	3,099	0.5	0.89	Transportation District Commission of Hampton	35,141	0.75	2,775	0.75
Central Florida Regional Transportation Authority	4,854	1.5	0.92	Central Florida Regional Transportation Authority	49,474	1.5	3,539	1.5

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Spare Vehicle Ratio	Transit Agency	Composite Score (Measures Only)	Alt Score
Miami-Dade Transit	46,025	0.75	33.82%	Miami-Dade Transit	23.25	1.5
Metropolitan Atlanta Rapid Transit Authority	48,210	0.75	18.08%	Metropolitan Atlanta Rapid Transit Authority	21.50	0.75
Broward County Mass. Transit Division	39,024	0.75	26.25%	Broward County Mass. Transit Division	19.25	1
Regional Transit Authority of Orleans and Jefferson	37,149	0.5	5.71%	Regional Transit Authority of Orleans and Jefferson	19.25	0.5
Transportation District Commission of Hampton	60,931	1.5	23.16%	Transportation District Commission of Hampton	15.50	1
Central Florida Regional Transportation Authority	60,931	1.5	23.16%	Central Florida Regional Transportation Authority	15.50	1

Initial Benchmarking Results: SE Region -- Group B

Transit Agency	Revenue Miles Per Route Mile	Air Score	Average Weekday Span of Service	Transit Agency	Passenger Trips Per Capita	Air Score	Passenger Trips Per Revenue Mile	Transit Agency	Air Score
Transit Authority of River City	4,388.43	0.75	21.00	Transit Authority of River City	21.41	1.5	2.12	Transit Authority of River City	0.75
Jacksonville Transportation Authority	6,850.73	0.75	22.14	Jacksonville Transportation Authority	9.60	0.75	1.07	Jacksonville Transportation Authority	0.75
Charlotte Area Transit System	10,333.94	0.75	19.59	Charlotte Area Transit System	27.27	1.5	1.78	Charlotte Area Transit System	0.75
Pinellas Suncoast Transit Authority	7,462.44	0.75	20.67	Pinellas Suncoast Transit Authority	16.58	0.75	1.20	Pinellas Suncoast Transit Authority	0.75
Fairfax Connector Bus System	5,174.89	0.75	20.87	Fairfax Connector Bus System	6.54	0.75	0.98	Fairfax Connector Bus System	0.75
Palm Tran, Inc.	7,709.54	0.75	20.17	Palm Tran, Inc.	15.01	1	1.61	Palm Tran, Inc.	0.75
Memphis Area Transit Authority	6,685.23	0.75	19.67	Memphis Area Transit Authority	17.36	1	1.46	Memphis Area Transit Authority	0.75
Hillsborough Area Regional Transit Authority	9,685.00	0.75	20.33	Hillsborough Area Regional Transit Authority	26.68	1.5	3.53	Hillsborough Area Regional Transit Authority	0.75
Greater Richmond Transit Company	4,311.13	0.75	18.92	Greater Richmond Transit Company	12.21	0.75	1.70	Greater Richmond Transit Company	2
Metropolitan Transit Authority	12,654.84	1	18.92	Metropolitan Transit Authority	14.67	0.75	2.08	Metropolitan Transit Authority	1
Capital Transportation Corporation	2,853.09	0.5	15.00	Capital Transportation Corporation	4.09	0.5	1.44	Capital Transportation Corporation	1
Birmingham-Jefferson County Transit Authority	5,891.04	0.75	19.33	Birmingham-Jefferson County Transit Authority	6.47	0.75	1.80	Birmingham-Jefferson County Transit Authority	0.75
Petersburg Area Transit	2,925.54	0.75	10.58	Petersburg Area Transit	18.78	1	0.45	Petersburg Area Transit	0.5
City of Kingsport	7,798.65	0.75	21.08	City of Kingsport	18.78	0.75	1.30	City of Kingsport	0.75
Transit Authority of Northern Kentucky	6,603.89	0.75	16.50	Transit Authority of Northern Kentucky	3.26	0.75	0.82	Transit Authority of Northern Kentucky	0.5
Lee County Transit	4,463.80	0.75	19.00	Lee County Transit	3.71	0.5	0.75	Lee County Transit	0.5
Research Triangle Regional Public Transportation				Research Triangle Regional Public Transportation				Research Triangle Regional Public Transportation	

Transit Agency	Revenue Miles Between Collisions (excluding Subsidized)	Air Score	Revenue Miles Between Failures	Transit Agency	Operating Expense Per Revenue Hour	Air Score	Operating Expense Per Capita	Transit Agency	Air Score
Transit Authority of River City	180,787	0.75	2,283	Transit Authority of River City	\$67.52	0.5	\$53.59	Transit Authority of River City	0.75
Jacksonville Transportation Authority	115,314	0.75	6,124	Jacksonville Transportation Authority	\$59.59	0.75	\$38.85	Jacksonville Transportation Authority	0.75
Charlotte Area Transit System	144,617	0.75	2,959	Charlotte Area Transit System	\$62.82	0.5	\$68.59	Charlotte Area Transit System	0.75
Pinellas Suncoast Transit Authority	159,953	0.75	20,925	Pinellas Suncoast Transit Authority	\$62.59	1	\$21.29	Pinellas Suncoast Transit Authority	0
Fairfax Connector Bus System	64,508	0.75	11,478	Fairfax Connector Bus System	\$62.59	1	\$31.04	Fairfax Connector Bus System	0.75
Palm Tran, Inc.	240,741	1	2,186	Palm Tran, Inc.	\$78.11	1	\$44.00	Palm Tran, Inc.	0.75
Memphis Area Transit Authority	182,876	0.75	3,983	Memphis Area Transit Authority	\$74.12	0.5	\$55.05	Memphis Area Transit Authority	0.75
Hillsborough Area Regional Transit Authority	342,735	0.75	2,018	Hillsborough Area Regional Transit Authority	\$68.24	0.75	\$41.28	Hillsborough Area Regional Transit Authority	0.75
Greater Richmond Transit Company	88,459	0.75	4,071	Greater Richmond Transit Company	\$68.24	0.75	\$36.89	Greater Richmond Transit Company	0.75
Metropolitan Transit Authority	129,283	0.75	12,752	Metropolitan Transit Authority	\$71.30	0.75	\$23.24	Metropolitan Transit Authority	0.75
Capital Transportation Corporation	123,120	0.75	3,281	Capital Transportation Corporation	\$64.57	1	\$23.24	Capital Transportation Corporation	1.5
Birmingham-Jefferson County Transit Authority	152,916	0.75	36,229	Birmingham-Jefferson County Transit Authority	\$57.46	0	\$19.15	Birmingham-Jefferson County Transit Authority	0.5
City of Kingsport	475,941	1.5	4,000	City of Kingsport	\$27.23	2	\$25.91	City of Kingsport	1
Lee County Transit	216,902	0.75	4,650	Lee County Transit	\$46.80	0.5	\$11.64	Lee County Transit	0.75
Research Triangle Regional Public Transportation	623,884	2	8,157	Research Triangle Regional Public Transportation	\$67.00	1.5	\$47.17	Research Triangle Regional Public Transportation	0.75

Transit Agency	Revenue Miles Between Collisions (excluding Subsidized)	Air Score	Operating Expense Per Revenue Hour	Transit Agency	Operating Expense Per Revenue Hour	Air Score	Operating Expense Per Capita	Transit Agency	Air Score
Transit Authority of River City	180,787	0.75	\$67.52	Transit Authority of River City	\$67.52	0.5	\$53.59	Transit Authority of River City	0.75
Jacksonville Transportation Authority	115,314	0.75	\$59.59	Jacksonville Transportation Authority	\$59.59	0.75	\$38.85	Jacksonville Transportation Authority	0.75
Charlotte Area Transit System	144,617	0.75	\$62.82	Charlotte Area Transit System	\$62.82	0.5	\$68.59	Charlotte Area Transit System	0.75
Pinellas Suncoast Transit Authority	159,953	0.75	\$62.59	Pinellas Suncoast Transit Authority	\$62.59	1	\$21.29	Pinellas Suncoast Transit Authority	0
Fairfax Connector Bus System	64,508	0.75	\$62.59	Fairfax Connector Bus System	\$62.59	1	\$31.04	Fairfax Connector Bus System	0.75
Palm Tran, Inc.	240,741	1	\$78.11	Palm Tran, Inc.	\$78.11	1	\$44.00	Palm Tran, Inc.	0.75
Memphis Area Transit Authority	182,876	0.75	\$74.12	Memphis Area Transit Authority	\$74.12	0.5	\$55.05	Memphis Area Transit Authority	0.75
Hillsborough Area Regional Transit Authority	342,735	0.75	\$68.24	Hillsborough Area Regional Transit Authority	\$68.24	0.75	\$41.28	Hillsborough Area Regional Transit Authority	0.75
Greater Richmond Transit Company	88,459	0.75	\$68.24	Greater Richmond Transit Company	\$68.24	0.75	\$36.89	Greater Richmond Transit Company	0.75
Metropolitan Transit Authority	129,283	0.75	\$71.30	Metropolitan Transit Authority	\$71.30	0.75	\$23.24	Metropolitan Transit Authority	0.75
Capital Transportation Corporation	123,120	0.75	\$64.57	Capital Transportation Corporation	\$64.57	1	\$23.24	Capital Transportation Corporation	1.5
Birmingham-Jefferson County Transit Authority	152,916	0.75	\$57.46	Birmingham-Jefferson County Transit Authority	\$57.46	0	\$19.15	Birmingham-Jefferson County Transit Authority	0.5
City of Kingsport	475,941	1.5	\$27.23	City of Kingsport	\$27.23	2	\$25.91	City of Kingsport	1
Lee County Transit	216,902	0.75	\$46.80	Lee County Transit	\$46.80	0.5	\$11.64	Lee County Transit	0.75
Research Triangle Regional Public Transportation	623,884	2	\$67.00	Research Triangle Regional Public Transportation	\$67.00	1.5	\$47.17	Research Triangle Regional Public Transportation	0.75

Initial Benchmarking Results: SE Region -- Group B

Transit Agency	Non-Vol. Maint. Expense Per Operating Expense	Alt Score	Gen. Admin. Expense Per Operating Expense	Alt Score	Transit Agency	Farebox Recovery	Alt Score	Local Revenue Per Operating Expense (System Total)	Alt Score
Transit Authority of River City	1.77%	1	19.04%	0.75	Transit Authority of River City	15.26%	0.5	67.86%	1
Jacksonville Transportation Authority	1.51%	1	20.11%	0.75	Jacksonville Transportation Authority	26.39%	0.75	54.17%	1
Charlotte Area Transit System	5.31%	0.5	20.54%	0.75	Charlotte Area Transit System	23.17%	0.75	49.26%	1
Pennell Suncoast Transit Authority	1.14%	1	19.72%	0.75	Pennell Suncoast Transit Authority	22.42%	0.5	72.89%	1.5
Fairfax Connector Bus System	0.91%	1	16.89%	1	Fairfax Connector Bus System	15.29%	0.5	53.58%	0.75
Palm Tran, Inc.	4.77%	0.5	13.94%	1	Palm Tran, Inc.	24.90%	1	43.59%	0.75
Hillsborough Area Regional Transit Authority	4.44%	0.5	13.94%	1	Hillsborough Area Regional Transit Authority	19.38%	0.75	61.09%	1
Jacksonville Transportation Authority	3.47%	0.5	13.94%	1	Jacksonville Transportation Authority	25.50%	1.5	32.76%	0.75
Metropolitan Transit Authority	3.47%	0.25	11.00%	1	Metropolitan Transit Authority	29.50%	1.5	1.79%	0.75
City of Alexandria, Alexandria Transit Company	1.40%	1	12.45%	1	City of Alexandria, Alexandria Transit Company	32.44%	1.5	15.83%	0.5
Capital Transportation Corporation	2.43%	0.75	19.59%	0.5	Capital Transportation Corporation	33.44%	0.75	63.19%	1
Birmingham-Jefferson County Transit Authority	2.43%	0.75	23.97%	0.5	Birmingham-Jefferson County Transit Authority	19.25%	0.75	18.97%	0.5
Petersburg Area Transit	1.45%	1	27.60%	0.5	Petersburg Area Transit	22.87%	0.75	69.97%	1
Greater Richmond Transit Company	1.77%	1	16.83%	1.5	Greater Richmond Transit Company	21.65%	0.75	33.45%	1.5
Transit Authority of Northern Kentucky	1.77%	1	16.83%	1.5	Transit Authority of Northern Kentucky	18.96%	0.75	64.98%	1
Lee County Transit	2.80%	0.75	17.50%	1.5	Lee County Transit	18.96%	0.75	64.98%	1
Research Triangle Regional Public Transportation	1.31%	1	9.63%	1.5	Research Triangle Regional Public Transportation	18.96%	0.75	64.98%	1

Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score	Vehicle Hours Per Peak Vehicle	Alt Score	Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicle	Alt Score
Transit Authority of River City	40,217	0.75	3,063	0.75	Transit Authority of River City	0.91	1	28,476	0.75
Jacksonville Transportation Authority	59,900	1.5	3,953	1.5	Jacksonville Transportation Authority	0.86	0.75	42,109	1
Charlotte Area Transit System	43,356	0.75	3,005	0.75	Charlotte Area Transit System	0.94	1	34,949	1
Pennell Suncoast Transit Authority	59,374	1.5	3,423	1.5	Pennell Suncoast Transit Authority	0.73	1	26,973	0.75
Fairfax Connector Bus System	59,103	1.5	3,745	0.5	Fairfax Connector Bus System	0.80	1	46,256	1.5
Palm Tran, Inc.	47,312	1.5	2,948	0.75	Palm Tran, Inc.	0.85	0.75	29,896	0.75
Hillsborough Area Regional Transit Authority	43,990	0.75	3,289	1	Hillsborough Area Regional Transit Authority	0.89	0.75	31,805	0.75
Greater Richmond Transit Company	35,960	0.5	3,028	0.75	Greater Richmond Transit Company	0.91	0.75	22,118	0.5
Metropolitan Transit Authority	43,036	0.75	3,952	0.75	Metropolitan Transit Authority	0.89	0.75	28,791	0.75
Capital Transportation Corporation	49,020	1	3,663	0.75	Capital Transportation Corporation	0.97	1.5	41,468	0.75
Birmingham-Jefferson County Transit Authority	28,827	0.5	2,170	0.5	Birmingham-Jefferson County Transit Authority	0.89	0.75	24,300	0.5
Petersburg Area Transit	33,472	0.5	2,303	0.5	Petersburg Area Transit	0.99	1.5	33,186	1
City of Kingsport	36,229	0.75	2,669	0.75	City of Kingsport	1.00	1.5	39,229	1
Transit Authority of Northern Kentucky	43,941	0.75	2,832	0.75	Transit Authority of Northern Kentucky	0.91	0.5	27,897	0.75
Lee County Transit	49,476	1.5	3,444	1.5	Lee County Transit	0.87	0.75	41,194	1
Research Triangle Regional Public Transportation	59,476	1.5	2,717	0.75	Research Triangle Regional Public Transportation	0.87	0.75	41,194	1

Transit Agency	Revenue Hours Per Total Vehicle	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score	Transit Agency	Spare Vehicle Ratio	Alt Score	Composite Score (Measures Only)
Transit Authority of River City	2,246	0.75	36,630	0.75	Transit Authority of River City	28.85%	1	24.25
Jacksonville Transportation Authority	3,056	1.5	51,692	1	Jacksonville Transportation Authority	22.76%	0.75	24.00
Charlotte Area Transit System	2,438	1	40,717	0.75	Charlotte Area Transit System	16.50%	0.75	23.00
Pennell Suncoast Transit Authority	2,874	1.5	59,003	0.75	Pennell Suncoast Transit Authority	40.16%	1.5	25.00
Fairfax Connector Bus System	1,868	0.5	39,201	0.75	Fairfax Connector Bus System	34.62%	0.75	25.50
Palm Tran, Inc.	1,940	0.75	40,207	0.75	Palm Tran, Inc.	34.76%	0.75	22.00
Hillsborough Area Regional Transit Authority	2,519	1	38,501	0.75	Hillsborough Area Regional Transit Authority	21.05%	0.75	22.00
Greater Richmond Transit Company	1,895	0.75	32,262	0.75	Greater Richmond Transit Company	45.86%	1.5	21.75
Metropolitan Transit Authority	2,092	0.75	37,752	0.75	Metropolitan Transit Authority	31.18%	1	20.75
City of Alexandria, Alexandria Transit Company	2,059	0.75	33,172	0.75	City of Alexandria, Alexandria Transit Company	53.13%	1.5	26.50
Capital Transportation Corporation	2,577	1	35,205	0.5	Capital Transportation Corporation	41.13%	0.75	19.25
Birmingham-Jefferson County Transit Authority	2,265	0.5	25,205	0.5	Birmingham-Jefferson County Transit Authority	0.00%	0.5	19.75
Petersburg Area Transit	2,265	0.75	33,186	0.75	Petersburg Area Transit	0.00%	0.5	18.50
City of Kingsport	2,866	1	39,229	0.75	City of Kingsport	0.00%	0.5	19.25
Transit Authority of Northern Kentucky	1,822	0.5	35,442	0.75	Transit Authority of Northern Kentucky	26.60%	1	19.25
Lee County Transit	3,031	1.5	65,575	2	Lee County Transit	34.88%	1	18.50
Research Triangle Regional Public Transportation	1,920	0.5	51,493	1	Research Triangle Regional Public Transportation	25.00%	1	18.00

Initial Benchmarking Results: SE Region -- Group C

Transit Agency	Revenue Miles Per Route Mile	All Score	Average Span of Weekday Service	Transit Agency	Passenger Trips Per Capita	All Score	Passenger Miles Per Revenue Mile	All Score
Albany Transit System	5,706.60	0.75	14.58	Albany Transit System	9.11	0.75	1.46	0.75
Augusta Richmond Co. Transit Dept	5,200.92	0.75	15.50	Augusta Richmond Co. Transit Dept	11.09	0.75	1.95	1
Capital Area Transit	5,779.01	0.75	19.67	Capital Area Transit	21.83	0.75	1.85	0.75
Central Arkansas Transit Authority	7,930.77	1.5	19.28	Central Arkansas Transit Authority	30.34	1	2.23	1.5
Chapel Hill Transit	9,307.77	1.5	19.28	Chapel Hill Transit	50.34	2	2.08	1.5
Chattanooga Area Regional Transportation Authority	10,668.46	1.5	18.50	Chattanooga Area Regional Transportation Authority	11.63	0.75	2.08	1
Chatham Area Transit Authority	9,048.02	1.5	19.42	Chatham Area Transit Authority	16.69	0.75	1.44	0.75
Chattanooga Area Regional Transportation Authority	10,668.46	1.5	18.50	Chattanooga Area Regional Transportation Authority	11.63	0.75	2.08	1
City of Tallahassee-TALTRAN	8,106.73	1	16.67	City of Tallahassee-TALTRAN	26.61	1	2.41	0.75
Cobb Community Transit	4,684.55	0.75	19.25	Cobb Community Transit	10.17	0.75	1.40	0.75
County of Volusia dba: VOTRAN	7,261.84	0.5	19.00	County of Volusia dba: VOTRAN	21.43	0.5	1.91	0.75
Durham Area Transit Authority	7,493.28	0.75	13.75	Durham Area Transit Authority	24.43	0.75	1.97	0.75
Eschamba County Area Transit	4,939.28	0.75	13.75	Eschamba County Area Transit	5.74	0.75	1.07	0.75
Gainesville Regional Transit System	9,658.58	1.5	15.00	Gainesville Regional Transit System	45.02	2	3.21	2
Greater Roanoke Transit Company	6,075.21	0.75	14.50	Greater Roanoke Transit Company	20.50	2	1.63	1
Greensboro Transit Authority	3,954.68	0.5	14.00	Greensboro Transit Authority	9.58	0.75	1.79	1
Jefferson Parish Department of Transit Adminis	8,593.07	1	19.50	Jefferson Parish Department of Transit Adminis	8.35	0.75	1.63	1
Metrolink Regional Transportation Authority	7,001.30	0.75	19.33	Metrolink Regional Transportation Authority	19.93	0.75	0.82	0.5
Knoxville Transportation Authority	7,001.30	0.75	19.33	Knoxville Transportation Authority	19.93	0.75	0.82	0.5
Metro Transit	5,437.38	0.75	13.50	Metro Transit	5.03	0.75	0.93	0.5
Potomac and Rappahannock Transportation Co	5,094.44	0.75	16.85	Potomac and Rappahannock Transportation Co	3.90	0.75	0.67	0.5
Sarasota County Transportation Authority	4,028.06	0.5	15.42	Sarasota County Transportation Authority	5.78	0.75	1.05	0.75
Shreveport Area Transit System	6,548.22	0.75	15.08	Shreveport Area Transit System	13.74	0.75	1.71	0.75
South Carolina Electric & Gas Company-Colum	9,195.22	1.5	19.00	South Carolina Electric & Gas Company-Colum	12.83	0.75	1.37	0.75
Transit Authority of Loudoun-Fayette Urban Cou	3,316.06	0.5	19.33	Transit Authority of Loudoun-Fayette Urban Cou	16.09	0.5	2.06	0.5
Transit Authority of Loudoun-Fayette Urban Cou	3,316.06	0.5	19.33	Transit Authority of Loudoun-Fayette Urban Cou	16.09	0.5	2.06	0.5
Winston-Salem Transit Authority - Trans-Aid of	7,934.51	1	18.00	Winston-Salem Transit Authority - Trans-Aid of	16.51	1	1.98	1

Transit Agency	Passenger Trips Per Revenue Hour	All Score	Average Speed	Transit Agency	Revenue Miles Between Collisions (per 1000 Subsidies)	All Score	Average Roadway (minutes)	All Score
Albany Transit System	19.19	0.75	13.17	Albany Transit System	79.227	0.75	47.43	0.75
Augusta Richmond Co. Transit Dept	23.89	1	12.22	Augusta Richmond Co. Transit Dept	134.805	0.75	35.36	0.75
Capital Area Transit	24.50	1	13.26	Capital Area Transit	126.900	0.75	39.01	1
Central Arkansas Transit Authority	20.10	0.75	14.30	Central Arkansas Transit Authority	265.183	0.75	25.77	1
Chattanooga Area Regional Transportation Authority	30.72	1.5	14.52	Chattanooga Area Regional Transportation Authority	134.726	0.75	27.49	1.5
Chatham Area Transit Authority	18.63	0.75	13.59	Chatham Area Transit Authority	241.559	0.75	22.17	1
Chattanooga Area Regional Transportation Authority	16.63	0.75	14.17	Chattanooga Area Regional Transportation Authority	441.091	0.75	16.19	1
City of Tallahassee-TALTRAN	28.37	1.5	11.75	City of Tallahassee-TALTRAN	74.066	0.75	21.39	1
Cobb Community Transit	23.19	1	16.53	Cobb Community Transit	154.690	0.75	35.39	0.75
County of Volusia dba: VOTRAN	22.25	1	14.25	County of Volusia dba: VOTRAN	485.910	1	38.39	0.5
Eschamba County Area Transit	14.35	0.75	14.03	Eschamba County Area Transit	1,456.708	0.75	32.12	0.75
Gainesville Regional Transit System	14.35	0.75	14.03	Gainesville Regional Transit System	466.173	2	33.90	1
Greater Roanoke Transit Company	19.81	0.75	12.15	Greater Roanoke Transit Company	402.954	1	31.66	1
Greensboro Transit Authority	20.49	0.75	11.47	Greensboro Transit Authority	49.577	0.75	59.70	0.5
Jefferson Parish Department of Transit Adminis	25.64	1	15.72	Jefferson Parish Department of Transit Adminis	39.271	0.75	20.19	1
Kanawha Valley Regional Transportation Authority	14.05	0.5	17.14	Kanawha Valley Regional Transportation Authority	154.762	0.75	38.77	0.75
Knoxville Transportation Authority	13.91	0.5	14.23	Knoxville Transportation Authority	1,131.95	2	39.79	1
Metrolink Regional Transportation Authority	13.91	0.5	14.23	Metrolink Regional Transportation Authority	1,131.95	2	39.79	1
Potomac and Rappahannock Transportation Co	12.72	0.5	18.92	Potomac and Rappahannock Transportation Co	210.157	0.75	18.15	0.75
Sarasota County Transportation Authority	15.83	0.75	15.01	Sarasota County Transportation Authority	317.733	1	54.35	0.75
Shreveport Area Transit System	25.61	1	15.00	Shreveport Area Transit System	147.428	0.75	33.85	1
South Carolina Electric & Gas Company-Colum	18.59	0.75	13.56	South Carolina Electric & Gas Company-Colum	343.357	1	24.30	1
Space Coast Area Transit	9.44	0.5	19.72	Space Coast Area Transit	234.693	0.75	118.87	0
Transit Authority of Loudoun-Fayette Urban Cou	24.11	1	12.14	Transit Authority of Loudoun-Fayette Urban Cou	61.001	0.75	17.82	1
Transit Authority of Loudoun-Fayette Urban Cou	24.11	1	12.14	Transit Authority of Loudoun-Fayette Urban Cou	61.001	0.75	17.82	1
Winston-Salem Transit Authority - Trans-Aid of	24.11	1	12.14	Winston-Salem Transit Authority - Trans-Aid of	61.001	0.75	25.22	1

Initial Benchmarking Results: SE Region -- Group C

Transit Agency	Operating Expense Per Capita	Alt Score	Operating Revenue Per Hour	Alt Score	Transit Agency	Veh. Maint. Expense Per Operating Expense	Alt Score	Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	Alt Score
Albany Transit System	\$18.43	1	\$38.81	1.5	Albany Transit System	17.99%	1	Albany Transit System	4.28%	0.5
Augusta Richmond Co. Transit Dept	\$22.30	1	\$20.70	0.75	Augusta Richmond Co. Transit Dept	20.70%	0.75	Augusta Richmond Co. Transit Dept	4.22%	0.5
Capital Area Transit	\$29.07	1	\$1.25	0	Capital Area Transit	20.48%	0.75	Capital Area Transit	1.41%	0.5
Central Arkansas Transit Authority	\$29.07	0.75	\$1.25	0	Central Arkansas Transit Authority	12.78%	0.5	Central Arkansas Transit Authority	0.89%	1.5
Chapel Hill Transit	\$108.30	0	\$66.69	0.75	Chapel Hill Transit	31.76%	0.75	Chapel Hill Transit	0.82%	1.5
Chattanooga Area Regional Transportation Authority	\$22.89	0.75	\$59.13	0.75	Chattanooga Area Regional Transportation Authority	21.84%	0.75	Chattanooga Area Regional Transportation Authority	0.46%	1.5
Chattanooga Area Transit Authority	\$46.24	0.75	\$67.26	0.75	Chattanooga Area Regional Transportation Authority	22.98%	0.75	Chattanooga Area Regional Transportation Authority	1.98%	1.5
Chattanooga Area Regional Transportation Authority	\$46.75	0.75	\$67.26	0.75	Chattanooga Area Regional Transportation Authority	21.42%	0.75	Chattanooga Area Regional Transportation Authority	1.96%	1.5
City of Tallahassee-TALTRAN	\$54.02	0.5	\$59.88	0.75	City of Tallahassee-TALTRAN	14.79%	0.75	City of Tallahassee-TALTRAN	2.07%	0.5
Cobb Community Transit	\$25.88	1	\$39.03	0.75	Cobb Community Transit	18.03%	0.75	Cobb Community Transit	2.07%	0.5
County of Volusia dba: VOTRAN	\$25.88	1	\$39.03	0.75	County of Volusia dba: VOTRAN	14.79%	0.75	County of Volusia dba: VOTRAN	2.07%	0.5
Durham Area Transit Authority	\$41.97	0.75	\$50.13	0.75	Durham Area Transit Authority	14.79%	0.75	Durham Area Transit Authority	1.33%	0.75
Escambia County Area Transit	\$19.89	1	\$51.08	1	Escambia County Area Transit	21.04%	0.75	Escambia County Area Transit	4.21%	0.5
Gainesville Regional Transit System	\$80.42	0.75	\$52.49	1	Gainesville Regional Transit System	16.73%	1	Gainesville Regional Transit System	1.26%	1
Greater Roanoke Transit Company	\$43.74	1.5	\$42.26	0.75	Greater Roanoke Transit Company	17.02%	1	Greater Roanoke Transit Company	4.08%	0.5
Greensboro Transit Authority	\$29.72	0.75	\$83.54	0.75	Greensboro Transit Authority	8.17%	1.5	Greensboro Transit Authority	1.01%	1
Jefferson Parish Department of Transit Administration	\$23.01	1	\$70.24	0.75	Jefferson Parish Department of Transit Administration	14.58%	0.75	Jefferson Parish Department of Transit Administration	4.38%	0.5
Knoxville Transportation Authority	\$48.12	1	\$44.93	0.75	Knoxville Transportation Authority	17.89%	0.75	Knoxville Transportation Authority	1.43%	1
Metro Transit	\$16.31	1	\$43.14	1	Metro Transit	20.20%	0.75	Metro Transit	1.15%	1
Potomac and Rappahannock Transportation Co	\$27.91	1	\$31.08	0	Potomac and Rappahannock Transportation Co	24.12%	0.75	Potomac and Rappahannock Transportation Co	3.36%	0.5
Sarasota County Transportation Authority	\$17.49	1	\$47.89	0.75	Sarasota County Transportation Authority	21.61%	0.75	Sarasota County Transportation Authority	0.91%	1
Shreveport Area Transit System	\$27.93	1	\$50.39	1	Shreveport Area Transit System	22.32%	0.75	Shreveport Area Transit System	2.97%	0.75
South Carolina Electric & Gas Company-Colum	\$26.23	1	\$63.07	1.5	South Carolina Electric & Gas Company-Colum	16.03%	0.5	South Carolina Electric & Gas Company-Colum	1.00%	1
Space Coast Area Transit	\$28.24	1	\$46.27	0.75	Space Coast Area Transit	21.12%	0.75	Space Coast Area Transit	1.47%	1
Transit Authority Lexington-Fayette Urban Cou	\$28.24	1	\$46.27	0.75	Transit Authority Lexington-Fayette Urban Cou	21.12%	0.75	Transit Authority Lexington-Fayette Urban Cou	1.47%	1
Winston-Salem Transit Authority - Trans-Aid of	\$35.35	0.75	\$53.11	1	Winston-Salem Transit Authority - Trans-Aid of	14.04%	1.5	Winston-Salem Transit Authority - Trans-Aid of	1.39%	1

Transit Agency	Gen. Admin. Expense Per Operating Expense	Alt Score	Facebook Recovery	Alt Score	Transit Agency	Local Revenue Per Operating Expense (by item)	Alt Score	Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score
Albany Transit System	\$13.61%	1.5	20.10%	0.75	Albany Transit System	168.67%	1.5	Albany Transit System	60.118	1.5
Augusta Richmond Co. Transit Dept	\$13.32%	1	23.45%	1	Augusta Richmond Co. Transit Dept	47.65%	1	Augusta Richmond Co. Transit Dept	41.039	0.75
Capital Area Transit	\$19.24%	1	22.03%	0.75	Capital Area Transit	48.21%	1	Capital Area Transit	40.525	0.75
Central Arkansas Transit Authority	\$20.97%	0.75	17.17%	0.75	Central Arkansas Transit Authority	65.50%	1.5	Central Arkansas Transit Authority	59.053	1.5
Chapel Hill Transit	\$13.96%	1	43.41%	0.75	Chapel Hill Transit	23.03%	0.75	Chapel Hill Transit	51.481	1
Chattanooga Area Regional Transportation Authority	\$13.30%	1	31.46%	0.75	Chattanooga Area Regional Transportation Authority	51.30%	0.75	Chattanooga Area Regional Transportation Authority	55.245	1
Chattanooga Area Transit Authority	\$13.30%	0.75	30.36%	1	Chattanooga Area Regional Transportation Authority	29.17%	0.75	Chattanooga Area Regional Transportation Authority	38.922	0.75
Chattanooga Area Regional Transportation Authority	\$23.36%	0.75	29.35%	1	City of Tallahassee-TALTRAN	49.41%	1	City of Tallahassee-TALTRAN	36.097	0.5
City of Tallahassee-TALTRAN	\$33.50%	1	26.12%	0.5	Cobb Community Transit	44.74%	1	Cobb Community Transit	50.110	1
Cobb Community Transit	\$12.61%	1.5	13.67%	0.5	County of Volusia dba: VOTRAN	43.69%	1	County of Volusia dba: VOTRAN	55.425	1
County of Volusia dba: VOTRAN	\$21.75%	0.75	45.92%	0.75	Durham Area Transit Authority	39.81%	0.75	Durham Area Transit Authority	29.545	0.5
Escambia County Area Transit	\$23.86%	0.75	8.66%	0.75	Gainesville Regional Transit System	63.99%	1.5	Gainesville Regional Transit System	29.583	0.5
Greater Roanoke Transit Company	\$21.67%	1	29.71%	1	Greater Roanoke Transit Company	12.05%	0.5	Greater Roanoke Transit Company	41.925	0.75
Greensboro Transit Authority	\$19.04%	1	11.42%	0.5	Greensboro Transit Authority	39.24%	0.75	Greensboro Transit Authority	45.739	0.75
Jefferson Parish Department of Transit Administration	\$6.88%	0.5	43.73%	2	Jefferson Parish Department of Transit Administration	38.39%	0.75	Jefferson Parish Department of Transit Administration	49.466	1
Kanawha Valley Regional Transportation Authority	\$15.37%	1	16.58%	0.75	Kanawha Valley Regional Transportation Authority	68.33%	1.5	Kanawha Valley Regional Transportation Authority	56.289	1
Knoxville Transportation Authority	\$19.20%	0.75	31.38%	1	Knoxville Transportation Authority	63.03%	1.5	Knoxville Transportation Authority	45.143	0.75
Metro Transit	\$19.20%	0.75	31.38%	1	Potomac and Rappahannock Transportation Co	32.33%	0.75	Potomac and Rappahannock Transportation Co	40.950	0.75
Potomac and Rappahannock Transportation Co	\$23.62%	0.5	9.62%	1.5	Sarasota County Transportation Authority	49.04%	1	Sarasota County Transportation Authority	56.935	1.5
Sarasota County Transportation Authority	\$14.05%	1	25.76%	1	Shreveport Area Transit System	47.65%	1	Shreveport Area Transit System	57.183	1.5
Shreveport Area Transit System	\$10.85%	1.5	22.67%	0.75	South Carolina Electric & Gas Company-Colum	14.81%	0.5	South Carolina Electric & Gas Company-Colum	50.833	0.75
South Carolina Electric & Gas Company-Colum	\$13.00%	0.75	34.50%	1.5	Space Coast Area Transit	14.81%	0.5	Space Coast Area Transit	44.551	0.75
Space Coast Area Transit	\$19.40%	1	39.50%	0.75	Transit Authority Lexington-Fayette Urban Cou	31.92%	1	Transit Authority Lexington-Fayette Urban Cou	43.591	0.75
Transit Authority Lexington-Fayette Urban Cou	\$13.53%	1	27.62%	1	Winston-Salem Transit Authority - Trans-Aid of	21.65%	0.5	Winston-Salem Transit Authority - Trans-Aid of	43.591	0.75
Winston-Salem Transit Authority - Trans-Aid of	\$22.89%	0.75	27.62%	1						

Initial Benchmarking Results: SE Region -- Group C

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score	Transit Agency	Revenue Miles Per Total Vehicles	Alt Score
Albany Transit System	4,989	2	0.99	1	Albany Transit System	29,710	0.75
Augusta Richmond Co. Transit Dept	3,113	0.75	0.91	0.75	Augusta Richmond Co. Transit Dept	24,964	0.5
Capital Area Transit	3,093	0.75	0.95	0.75	Capital Area Transit	26,307	0.5
Central Arkansas Transit Authority	3,991	0.5	0.93	0.75	Central Arkansas Transit Authority	40,795	0.5
Chattanooga Area Regional Transportation Authority	3,409	0.5	1.00	1.5	Chattanooga Area Regional Transportation Authority	45,827	1.5
Chatham Area Transit Authority	4,046	0.75	0.97	0.75	Chatham Area Transit Authority	39,620	1
Chattanooga Area Regional Transportation Authority	3,011	0.75	0.90	0.75	Chattanooga Area Regional Transportation Authority	26,733	0.5
City of Tallahassee-TALTRAN	3,027	0.75	0.94	0.75	City of Tallahassee-TALTRAN	28,094	0.75
Cobb County Transit	3,923	0.75	0.91	0.75	Cobb County Transit	37,918	1
County of Volusia dba: VOTRAN	3,745	1	0.93	0.75	County of Volusia dba: VOTRAN	42,026	1.5
Escambia County Area Transit	2,674	0.75	0.99	1	Escambia County Area Transit	37,019	1
Gainesville Regional Transit System	2,969	0.5	0.92	0.75	Gainesville Regional Transit System	23,911	0.5
Greensboro Transit Authority	3,361	1	0.93	0.75	Greensboro Transit Authority	31,763	1
Greater Roanoke Transit Company	4,031	1	0.99	0.75	Greater Roanoke Transit Company	35,901	1
Jefferson Parish Department of Transit Adminis	3,144	0.75	0.92	0.75	Jefferson Parish Department of Transit Adminis	38,271	1
Kanawha Valley Regional Transportation Authority	3,311	0.75	0.98	0.75	Kanawha Valley Regional Transportation Authority	45,035	1.5
Maricopa County Area Transit	3,705	0.75	0.93	0.75	Maricopa County Area Transit	40,067	0.5
Metro Transit	3,705	0.75	0.93	0.75	Metro Transit	40,067	0.5
Potomac and Rappahannock Transportation Co	1,894	0.5	0.71	0.75	Potomac and Rappahannock Transportation Co	24,249	0.5
Sarasota County Transit System	3,924	1	0.93	0.75	Sarasota County Transit System	32,422	0.75
Shreveport Area Transit Authority	3,914	1	0.98	1	Shreveport Area Transit Authority	45,866	1.5
South Carolina Electric & Gas Company-Colum	3,784	1	0.99	1	South Carolina Electric & Gas Company-Colum	40,878	1
Space Coast Area Transit	2,282	0.5	0.93	0.75	Space Coast Area Transit	35,515	0.75
Transit Authority Lexington- Fayette Urban Cou	3,427	1	0.99	1	Transit Authority Lexington- Fayette Urban Cou	40,878	1
Winston-Salem Transit Authority- Trans-Aid of	3,427	1	0.99	1	Winston-Salem Transit Authority- Trans-Aid of	26,650	0.75

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Spare Vehicle Ratio	Alt Score	Transit Agency	Composite Score (Measures Only)	Alt Score
Albany Transit System	59,430	1.5	100.00%	2	Durham Area Transit Authority	24.00	0.75
Augusta Richmond Co. Transit Dept	37,445	0.75	50.00%	1.5	Albany Transit System	23.25	0.5
Capital Area Transit	38,317	0.75	45.65%	1	Chattanooga Area Regional Transportation Authority	22.75	0.5
Central Arkansas Transit Authority	54,116	0.5	32.65%	0.75	Shreveport Area Transit Authority	22.50	0.75
Chattanooga Area Regional Transportation Authority	26,553	1	14.00%	0.75	South Carolina Electric & Gas Company-Colum	21.75	1
Chatham Area Transit Authority	51,156	1	11.65%	0.75	Chattanooga Area Regional Transportation Authority	21.50	0.75
Chattanooga Area Regional Transportation Authority	3,680	0.5	36.96%	0.75	Central Arkansas Transit Authority	21.50	0.75
City of Tallahassee-TALTRAN	33,937	0.5	20.45%	0.75	Chatham Area Transit Authority	21.00	0.75
Cobb County Transit	43,674	1	20.45%	0.75	Chapel Hill Transit	21.00	0.75
County of Volusia dba: VOTRAN	51,697	1	22.92%	0.75	Kanawha Valley Regional Transportation Authority	21.00	0.75
Durham Area Transit Authority	60,987	1.5	30.30%	1	Sarasota County Transit System	20.75	0.75
Escambia County Area Transit	37,019	0.75	0.00%	0.5	Transit Authority Lexington- Fayette Urban Cou	20.75	0.75
Gainesville Regional Transit System	27,222	0.5	13.89%	0.75	Jefferson Parish Department of Transit Adminis	20.25	0.75
Greensboro Transit Authority	45,265	0.75	26.09%	0.75	Winston-Salem Transit Authority- Trans-Aid of	20.00	0.75
Greensboro Transit Authority	45,265	0.75	26.09%	0.75	Winston-Salem Transit Authority- Trans-Aid of	20.00	0.75
Jefferson Parish Department of Transit Adminis	48,300	1	18.37%	0.75	Knoxville Transportation Authority	19.50	0.75
Kanawha Valley Regional Transportation Authority	55,042	1.5	19.57%	0.75	Cobb County Transit	19.00	0.75
Knoxville Transportation Authority	38,263	0.75	29.41%	0.75	County of Volusia dba: VOTRAN	19.00	0.75
Metro Transit	51,295	1	28.00%	0.75	City of Tallahassee-TALTRAN	18.75	0.75
Potomac and Rappahannock Transportation Co	2,009	0.5	20.00%	0.75	Metro Transit	18.75	0.75
Shreveport Area Transit Authority	57,724	1.5	21.82%	0.75	Greater Roanoke Transit Company	18.50	0.75
South Carolina Electric & Gas Company-Colum	59,484	1	23.55%	0.75	Escambia County Area Transit	18.50	0.75
Space Coast Area Transit	41,400	0.75	23.55%	0.75	Greater Roanoke Transit Company	18.50	0.75
Transit Authority Lexington- Fayette Urban Cou	41,878	0.75	15.00%	0.75	Chattanooga Area Regional Transportation Authority	17.75	0.75
Winston-Salem Transit Authority- Trans-Aid of	41,878	0.75	45.95%	1	Potomac and Rappahannock Transportation Co	17.25	0.75



Initial Benchmarking Results: SE Region -- Group D

Transit Agency	Revenue Miles Per Route Mile	All Score	Average Span of Weekday Service	Transit Agency	Passenger Trips Per Capita	All Score	Transit Agency	Passenger Trips Per Revenue Mile	All Score
Ashville Transit Authority	4,736.63	1	13.50	Ashville Transit Authority	18.48	1.5	Ashville Transit Authority	1.91	1
Athens Transit System	3,879.21	0.75	13.25	Athens Transit System	17.40	0.75	Athens Transit System	2.68	1.5
Bay County Council On Aging Bay Coordinated Transit Service	3,487.35	0.75	12.50	Bay County Council On Aging Bay Coordinated Transit Service	8.61	0.75	Bay County Council On Aging Bay Coordinated Transit Service	0.43	0.75
City of Alexandria	3,052.30	0.75	13.00	City of Alexandria	18.89	0.75	City of Alexandria	1.55	1
City of Danville Mass Transit System	2,925.29	0.75	11.83	City of Danville Mass Transit System	4.04	0.75	City of Danville Mass Transit System	0.76	0.75
City of Fairfax CUE Bus	19,051.42	0.75	18.58	City of Fairfax CUE Bus	48.53	2	City of Fairfax CUE Bus	1.95	1
City of Huntsville, Alabama Dept. of Parking & F	3,977.16	0.75	13.07	City of Huntsville, Alabama Dept. of Parking & F	1.53	0.75	City of Huntsville, Alabama Dept. of Parking & F	0.46	0.75
City of Jackson Transit System	3,600.67	0.75	18.50	City of Jackson Transit System	4.17	0.75	City of Jackson Transit System	0.87	0.75
City of Key West - Department of Transportation	7,188.76	1.5	16.50	City of Key West - Department of Transportation	11.16	1	City of Key West - Department of Transportation	1.80	1
City of Knoxville Transit System	1,422.65	0.75	12.00	City of Knoxville Transit System	29.50	0.75	City of Knoxville Transit System	2.02	0.75
City of Rome Transit Department	1,422.65	0.75	12.00	City of Rome Transit Department	5.98	2	City of Rome Transit Department	0.86	1
Clarksville Transit System	3,570.97	0.75	16.58	Clarksville Transit System	9.08	0.75	Clarksville Transit System	0.86	0.75
CRPTA - Waccamaw Regional Transportation Authority	3,812.78	0.75	21.50	CRPTA - Waccamaw Regional Transportation Authority	12.25	1	CRPTA - Waccamaw Regional Transportation Authority	0.66	0.75
Department of Transportation/METRA	5,394.69	1	16.00	Department of Transportation/METRA	3.93	0.75	Department of Transportation/METRA	0.90	0.75
Fayetteville Area System of Transit	5,305.37	1	13.75	Fayetteville Area System of Transit	7.99	0.75	Fayetteville Area System of Transit	1.11	0.75
Greater Lynchburg Transit Company	6,993.95	1	17.83	Greater Lynchburg Transit Company	13.43	0.75	Greater Lynchburg Transit Company	1.27	1
Hickory Creek Transit Authority	4,650.11	1	12.25	Hickory Creek Transit Authority	8.64	0.75	Hickory Creek Transit Authority	1.97	0.75
High Point Transit	4,650.11	0.75	12.25	High Point Transit	6.64	1	High Point Transit	1.97	0.75
Indian River County Council on Aging, Inc.	1,032.00	0.5	10.00	Indian River County Council on Aging, Inc.	1.38	0.75	Indian River County Council on Aging, Inc.	0.68	0.75
Jackson Transit Authority	5,254.74	1	16.50	Jackson Transit Authority	9.79	1	Jackson Transit Authority	1.04	0.75
James City County Transit	2,507.65	0.75	12.08	James City County Transit	1.54	0.75	James City County Transit	0.95	0.75
Johnson City Transit System	3,162.94	0.75	12.00	Johnson City Transit System	6.90	0.75	Johnson City Transit System	1.15	0.75
Lafayette Transit System LIS	4,332.72	1	12.00	Lafayette Transit System LIS	8.28	0.75	Lafayette Transit System LIS	2.23	1.5
Lynchburg Transit Authority	2,432.68	1	11.00	Lynchburg Transit Authority	16.43	0.75	Lynchburg Transit Authority	0.46	0.75
Lee-Russell Council of Governments	2,432.68	0.75	11.00	Lee-Russell Council of Governments	14.43	0.75	Lee-Russell Council of Governments	0.46	0.75
Loudoun County Commuter Bus Service Office	2,728.09	0.75	15.00	Loudoun County Commuter Bus Service Office	1.00	0.75	Loudoun County Commuter Bus Service Office	0.60	0.75
Manatee County Area Transit	4,322.46	1	13.00	Manatee County Area Transit	2.74	0.75	Manatee County Area Transit	1.02	0.75
Mid-Ohio Valley Transit Authority	3,865.64	0.75	11.42	Mid-Ohio Valley Transit Authority	5.52	0.75	Mid-Ohio Valley Transit Authority	0.72	0.75
Mississippi Coast Transportation Authority	6,132.11	1	17.75	Mississippi Coast Transportation Authority	5.63	0.75	Mississippi Coast Transportation Authority	0.59	0.75
Montgomery Area Transit System	2,933.07	0.5	12.00	Montgomery Area Transit System	1.29	0.75	Montgomery Area Transit System	0.95	0.75
Montgomery Area Transit System	2,933.07	0.75	12.00	Montgomery Area Transit System	1.29	0.75	Montgomery Area Transit System	0.95	0.75
Ocala County Board of County Commissioners	2,249.36	0.75	12.33	Ocala County Board of County Commissioners	0.78	0.75	Ocala County Board of County Commissioners	0.29	0.75
Ocala County Board of County Commissioners	2,113.08	0.75	13.32	Ocala County Board of County Commissioners	0.78	0.75	Ocala County Board of County Commissioners	0.29	0.75
Pee Dee Regional Transportation Authority	5,811.58	0.5	14.00	Pee Dee Regional Transportation Authority	0.36	0.75	Pee Dee Regional Transportation Authority	0.46	0.75
Polk County Transit Services Divsn Polk County	1,852.68	0.75	13.00	Polk County Transit Services Divsn Polk County	1.76	0.75	Polk County Transit Services Divsn Polk County	0.41	0.5
Sanjee Waterlee Regional Transportation Authority	5,811.50	0.5	12.00	Sanjee Waterlee Regional Transportation Authority	0.62	0.75	Sanjee Waterlee Regional Transportation Authority	0.38	0.75
Spartanburg Transit System	2,771.02	0.75	24.17	Spartanburg Transit System	9.40	2	Spartanburg Transit System	2.78	1.5
Spartanburg Transit System	2,771.02	0.75	24.17	Spartanburg Transit System	9.40	0.75	Spartanburg Transit System	2.78	1.5
Tennessee Parish Consolidated Government	4,934.30	0.75	14.93	Tennessee Parish Consolidated Government	3.76	0.75	Tennessee Parish Consolidated Government	0.75	0.75
The Tri-State Transit Authority	2,632.89	0.75	17.67	The Tri-State Transit Authority	8.10	0.75	The Tri-State Transit Authority	0.87	0.75
Tuscaloosa County Parking and Transit Authority	2,747.68	0.75	19.00	Tuscaloosa County Parking and Transit Authority	1.14	0.75	Tuscaloosa County Parking and Transit Authority	0.61	0.75
University of Arkansas, Fayetteville/Razorback	5,589.20	1	13.00	University of Arkansas, Fayetteville/Razorback	28.14	2	University of Arkansas, Fayetteville/Razorback	5.83	2
Wilmington Transit Authority	5,697.76	1	14.00	Wilmington Transit Authority	25.60	1.5	Wilmington Transit Authority	2.38	1.5

Initial Benchmarking Results: SE Region -- Group D

Transit Agency	Alt Score	Responsible Time Per Revenue Hour	Average Speed	Average Headway (minutes)	Operating Expense Per Capita	Alt Score
Ashville Transit Authority	1	25.59	13.41	36.99	\$37.14	0.75
Athens Transit System	1.5	37.43	13.94	36.95	\$24.85	0.75
Bay County Council On Aging Bay Coordinated	0.75	7.10	16.66	106.25	\$2.08	1.5
Charlottesville Transit Service	0.75	14.53	11.79	21.15	\$46.05	0.5
City of Danville Mass Transit System	0.75	10.26	13.43	61.23	\$17.39	0.75
City of Fairfax CUE Bus	0.5	23.05	11.76	11.05	\$53.89	0
City of Huntsville Alabama Dept. of Parking & P	0.75	8.14	16.96	46.57	\$16.64	1
City of Jacksonville Transit System	0.75	13.89	16.05	36.42	\$39.84	1
City of Key West - Department of Transportation	0.75	23.89	14.97	26.33	\$39.19	0.5
City of Monroe Transit System	0.75	14.31	13.97	48.07	\$39.19	0.5
City of Norfolk Transit System	0.5	14.01	14.45	71.29	\$39.19	0.5
Clarksville Transit System	0.75	14.01	15.94	71.29	\$39.19	0.5
CRPTA - Waccamaw Regional Transportation A	0.75	10.34	15.19	22.67	\$38.11	0.75
Department of Transportation/METRA	0.75	13.15	14.55	41.23	\$12.32	1
Fayetteville Area System of Transit	0.75	17.72	15.97	33.60	\$22.52	0.75
Greater Lynchburg Transit Company	1	18.97	14.26	33.16	\$35.45	0.75
Greenville Transit Authority	1	18.21	16.31	42.82	\$6.57	1
Harrisburg Transit Authority	1	18.21	16.31	42.82	\$6.57	1
Indian River County Council on Aging, Inc.	0.75	21.4	13.28	144.39	\$3.70	1
Jackson Transit Authority	0.75	12.62	12.18	52.00	\$30.72	0.75
James City County Transit	0.75	6.85	19.15	84.59	\$19.92	1
Johnson City Transit System	0.75	16.57	14.36	64.88	\$22.81	0.75
Lafayette Transit System	1	28.60	12.81	41.55	\$15.07	1
Lakeand Area Mass Transit District Citrus Coun	1.5	17.48	16.36	41.55	\$31.45	0.75
Louisiana Council of Government	0.75	10.92	17.94	33.90	\$9.49	1.5
Manatee County Area Transit	0.75	16.11	15.64	49.22	\$8.59	1
Mid-Ohio Valley Transit Authority	0.75	9.87	13.42	49.16	\$23.13	0.75
Mississippi Coast Transportation Authority	0.75	7.64	12.86	37.10	\$26.05	0.75
Montgomery Area Transit System	0.75	7.87	14.40	492.32	\$9.84	1
Ohio Valley Regional Transportation Authority	0.75	6.31	12.85	42.81	\$31.15	0.75
Palmdale County of County Commission	0.5	7.03	17.92	69.07	\$3.65	1.5
Polk County Transit Services Divison Polk Count	0.75	3.44	17.92	148.49	\$3.15	1.5
Pre-Dee Regional Transportation Authority	0.5	3.44	17.92	148.49	\$3.15	1.5
Polk County Transit Services Divison Polk Count	0.75	5.75	14.01	78.89	\$10.96	1
Santee Waterere Regional Transportation Autho	0.75	6.80	19.05	132.10	\$2.56	1.5
Spokane Transit System	1.5	34.34	12.57	37.09	\$12.45	1
Sun Tran	0.75	10.89	16.37	79.94	\$12.45	1
Tarrant Parish Consolidated Government	0.75	13.69	15.41	65.7	\$32.5	1
The Tri-States Transit Authority	0.75	13.69	15.41	65.7	\$32.5	1
Uscabosca County Parking and Transit Authorit	0.75	5.34	8.24	17.77	\$6.11	0.75
University of Arkansas, Fayetteville/Razorback	2	62.13	10.66	17.02	\$19.89	1
Wilmington Transit Authority	1.5	31.02	13.17	34.47	\$35.75	0.75

Initial Benchmarking Results: SE Region -- Group D

Transit Agency	Operating Expense Per Revenue Hour	All Score	Veh. Maint. Expense Per Operating Expense	All Score	Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	All Score	Transit Agency	Gov. Admin. Expense Per Operating Expense	All Score
Ashville Transit Authority	\$51.43	0.75	16.00%	1	Ashville Transit Authority	2.92%	0.75	Ashville Transit Authority	14.36%	1
Athens Transit System	\$53.41	0.75	13.15%	1	Athens Transit System	1.90%	1	Athens Transit System	20.70%	0.75
Bay County Council On Aging Bay Coordinated Transit Service	\$24.28	1.5	7.08%	1.5	Bay County Council On Aging Bay Coordinated Transit Service	0.83%	1	Bay County Council On Aging Bay Coordinated Transit Service	23.25%	0.75
City of Alexandria	\$56.04	0.75	16.11%	0.75	City of Alexandria	3.52%	0.75	City of Alexandria	41.09%	0
City of Danville Mass Transit System	\$31.19	1	16.69%	1	City of Danville Mass Transit System	2.08%	1	City of Danville Mass Transit System	13.85%	1
City of Fairfax CUE Bus	\$44.89	1	11.85%	0.5	City of Fairfax CUE Bus	0.00%	1.5	City of Fairfax CUE Bus	5.87%	1.5
City of Huntsville, Alabama Dept. of Parking & F	\$55.25	1	25.10%	0.5	City of Huntsville, Alabama Dept. of Parking & F	0.59%	0.75	City of Huntsville, Alabama Dept. of Parking & F	9.07%	1.5
City of Jackson Transit System	\$56.45	0.75	19.65%	0.75	City of Jackson Transit System	3.84%	0.75	City of Jackson Transit System	12.14%	0.75
City of Key West - Department of Transportation	\$85.29	0	12.57%	0	City of Key West - Department of Transportation	2.43%	0.75	City of Key West - Department of Transportation	27.87%	0.75
City of Knoxville Transit System	\$55.24	0.5	26.85%	0.5	City of Knoxville Transit System	2.04%	0	City of Knoxville Transit System	20.45%	0.75
Clarksville Transit System	\$43.48	1	10.05%	1	Clarksville Transit System	8.17%	0	Clarksville Transit System	19.03%	1
CRPTA - Waccamaw Regional Transportation Authority	\$32.16	1	8.77%	1.5	CRPTA - Waccamaw Regional Transportation Authority	2.43%	0.75	CRPTA - Waccamaw Regional Transportation Authority	25.06%	0.75
Department of Transportation/METRA	\$41.21	0.75	19.23%	0.75	Department of Transportation/METRA	1.17%	1	Department of Transportation/METRA	13.16%	1
Fayetteville Area System of Transit	\$49.94	0.75	22.58%	0.75	Fayetteville Area System of Transit	3.32%	0.75	Fayetteville Area System of Transit	20.69%	0.75
Greater Lynchburg Transit Company	\$17.71	0.75	11.98%	0.5	Greater Lynchburg Transit Company	4.23%	0.75	Greater Lynchburg Transit Company	29.67%	0.5
High Point Transit Authority	\$43.97	0.75	20.12%	0.75	High Point Transit Authority	0.98%	0.75	High Point Transit Authority	17.88%	0.75
Indian River County Council on Aging, Inc.	\$29.63	1.5	16.47%	0.75	Indian River County Council on Aging, Inc.	1.19%	1	Indian River County Council on Aging, Inc.	18.81%	1
Jackson Transit Authority	\$39.49	1	23.07%	0.75	Jackson Transit Authority	0.95%	1	Jackson Transit Authority	13.82%	1
James City County Transit	\$88.43	0	17.87%	0.75	James City County Transit	6.95%	0	James City County Transit	16.66%	1
Johnson City Transit System	\$54.81	0.75	19.14%	0.75	Johnson City Transit System	2.81%	0.75	Johnson City Transit System	18.20%	1
Lafayette Transit System LIS	\$52.07	0.75	11.28%	1.5	Lafayette Transit System LIS	1.87%	1	Lafayette Transit System LIS	22.24%	0.75
Lee-Russell Council of Governments	\$25.65	1.5	22.20%	0.75	Lee-Russell Council of Governments	3.28%	0.75	Lee-Russell Council of Governments	17.78%	1
Loudoun County Commuter Bus Service Office	\$81.14	0	22.01%	0.75	Loudoun County Commuter Bus Service Office	0.17%	0	Loudoun County Commuter Bus Service Office	9.42%	1.5
Manatee County Area Transit	\$55.30	0.75	14.66%	1	Manatee County Area Transit	9.77%	0	Manatee County Area Transit	12.75%	1
Mid-Ohio Valley Transit Authority	\$40.49	1	17.81%	0.75	Mid-Ohio Valley Transit Authority	1.70%	0	Mid-Ohio Valley Transit Authority	22.12%	0.75
Mississippi Coast Transportation Authority	\$35.32	0.5	24.05%	0.5	Mississippi Coast Transportation Authority	3.32%	0.75	Mississippi Coast Transportation Authority	12.49%	1
Montgomery Area Transit System	\$60.03	0.75	13.34%	0	Montgomery Area Transit System	6.29%	0.5	Montgomery Area Transit System	12.40%	1
Northwest Florida Transportation Authority	\$14.72	1	16.42%	0.75	Northwest Florida Transportation Authority	0.00%	1.5	Northwest Florida Transportation Authority	10.90%	0.75
Ocala County Board of County Commissioners	\$14.72	2	16.42%	0	Ocala County Board of County Commissioners	0.00%	1.5	Ocala County Board of County Commissioners	10.90%	0.75
Pasco County Public Transportation	\$37.21	2	2.82%	2	Pasco County Public Transportation	0.00%	1.5	Pasco County Public Transportation	7.74%	1.5
Pee Dee Regional Transportation Authority	\$30.16	1	10.61%	1.5	Pee Dee Regional Transportation Authority	0.00%	1.5	Pee Dee Regional Transportation Authority	16.46%	0.75
Polk County Transit Services Divsn Polk County	\$32.79	1	12.09%	1	Polk County Transit Services Divsn Polk County	0.71%	1	Polk County Transit Services Divsn Polk County	19.85%	0.75
Sanjee Waters Regional Transportation Authority	\$27.91	1.5	11.94%	1.5	Sanjee Waters Regional Transportation Authority	0.00%	1.5	Sanjee Waters Regional Transportation Authority	30.45%	0.5
Spartanburg Transit System	\$46.25	0.75	10.38%	1.5	Spartanburg Transit System	0.34%	1	Spartanburg Transit System	34.25%	0.5
The Tri-State Transit Authority	\$46.33	0.75	25.89%	0.5	The Tri-State Transit Authority	1.81%	1	The Tri-State Transit Authority	16.76%	0
Trenton Parish Consolidated Government	\$82.41	0.5	23.76%	0.5	Trenton Parish Consolidated Government	4.90%	1	Trenton Parish Consolidated Government	13.94%	1
Tuscaloosa County Parking and Transit Authority	\$28.88	1.5	18.60%	0.75	Tuscaloosa County Parking and Transit Authority	3.59%	0.75	Tuscaloosa County Parking and Transit Authority	44.10%	0
University of Arkansas - Fayetteville/Razorback	\$43.89	1	21.25%	0.75	University of Arkansas - Fayetteville/Razorback	0.45%	1	University of Arkansas - Fayetteville/Razorback	16.17%	1
Wilmington Transit Authority	\$43.30	1	16.43%	1	Wilmington Transit Authority	3.53%	0.75	Wilmington Transit Authority	15.48%	1

Initial Benchmarking Results: SE Region -- Group D

Transit Agency	Farebox Recovery	All Score	Local Revenue Per Operating Expense (System Total)	Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score	Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score
Ashville Transit Authority	21.26%	1	31.47%	Ashville Transit Authority	39,560	0.75	Ashville Transit Authority	2,995	0.75
Athens Transit System	28.74%	2	50.30%	Athens Transit System	35,668	0.75	Athens Transit System	2,474	0.75
Bay County Council On Aging Bay Coordinated Transit Service	51.28%	2	0.00%	Bay County Council On Aging Bay Coordinated Transit Service	47,945	0.75	Bay County Council On Aging Bay Coordinated Transit Service	2,891	0.75
City of Alexandria	11.50%	0.75	54.14%	City of Alexandria	49,157	0.75	City of Alexandria	3,755	0.75
City of Danville Mass Transit System	27.21%	1	21.19%	City of Danville Mass Transit System	41,807	0.75	City of Danville Mass Transit System	3,075	1
City of Fairfax CUE Bus	8.77%	0.75	35.71%	City of Fairfax CUE Bus	43,189	1	City of Fairfax CUE Bus	3,604	1
City of Huntsville Alabama Dept. of Parking & F	11.97%	1	43.46%	City of Huntsville Alabama Dept. of Parking & F	54,310	1	City of Huntsville Alabama Dept. of Parking & F	5,228	0.75
City of Jackson Transit System	12.07%	0.75	65.98%	City of Jackson Transit System	38,111	0.75	City of Jackson Transit System	2,317	0.75
City of Key West - Department of Transportation	8.14%	0.75	63.13%	City of Key West - Department of Transportation	53,835	1	City of Key West - Department of Transportation	4,235	1.5
City of Knoxville Transit System	26.04%	0.75	47.44%	City of Knoxville Transit System	22,272	1	City of Knoxville Transit System	1,402	0.5
City of Rome Transit Department	26.04%	0.75	47.44%	City of Rome Transit Department	22,272	0.5	City of Rome Transit Department	1,402	0.5
Clarksville Transit System	13.68%	0.75	28.95%	Clarksville Transit System	67,610	1.5	Clarksville Transit System	4,243	1.5
CRPTA - Waccamaw Regional Transportation Authority	5.12%	0.75	5.74%	CRPTA - Waccamaw Regional Transportation Authority	24,812	0.5	CRPTA - Waccamaw Regional Transportation Authority	1,511	0.5
Department of Transportation/METRA	25.90%	1	71.34%	Department of Transportation/METRA	53,348	1	Department of Transportation/METRA	3,666	1
Fayetteville Area System of Transit	14.30%	0.75	30.31%	Fayetteville Area System of Transit	48,528	1	Fayetteville Area System of Transit	3,095	1
Greater Lynchburg Transit Company	25.17%	1	16.43%	Greater Lynchburg Transit Company	55,991	1	Greater Lynchburg Transit Company	3,810	1
High Point Transit Authority	23.65%	1	16.88%	High Point Transit Authority	32,708	0.75	High Point Transit Authority	2,476	0.75
Indian River County Council on Aging, Inc.	2.24%	0.5	20.15%	Indian River County Council on Aging, Inc.	29,025	0.75	Indian River County Council on Aging, Inc.	2,548	0.75
Jackson Transit Authority	18.33%	1	17.65%	Jackson Transit Authority	55,592	0.75	Jackson Transit Authority	4,645	1.5
James City County Transit	8.54%	0.75	29.95%	James City County Transit	77,611	2	James City County Transit	3,841	1
Johnson City Transit System	11.49%	0.75	24.27%	Johnson City Transit System	48,822	0.75	Johnson City Transit System	3,522	1
Lafayette Transit System LIS	12.47%	0.75	62.71%	Lafayette Transit System LIS	41,930	1.5	Lafayette Transit System LIS	3,357	1
Lee Russell Council of Governments	7.54%	0.75	6.08%	Lee Russell Council of Governments	15,329	0.5	Lee Russell Council of Governments	1,224	1
Loudoun County Commuter Bus Service Office	55.07%	0.75	29.00%	Loudoun County Commuter Bus Service Office	51,639	0.75	Loudoun County Commuter Bus Service Office	2,341	0.75
Manatee County Area Transit	8.07%	0.75	38.14%	Manatee County Area Transit	58,829	1.5	Manatee County Area Transit	3,726	1
Mt-Ohio Valley Transit Authority	9.64%	0.75	49.92%	Mt-Ohio Valley Transit Authority	43,084	1	Mt-Ohio Valley Transit Authority	3,196	1
Mississippi Coast Transportation Authority	12.19%	0.75	33.41%	Mississippi Coast Transportation Authority	51,521	0.75	Mississippi Coast Transportation Authority	3,981	1.5
Montgomery Area Transit System	11.15%	0.75	85.46%	Montgomery Area Transit System	34,494	1	Montgomery Area Transit System	2,400	0.75
Northwest Florida Transportation Authority	14.90%	0.75	44.24%	Northwest Florida Transportation Authority	42,978	1	Northwest Florida Transportation Authority	2,984	0.75
Oklahoma County Board of County Commissioners	54.90%	0.75	4.42%	Oklahoma County Board of County Commissioners	45,828	0.75	Oklahoma County Board of County Commissioners	2,841	0.75
Pasco County Public Transportation	4.91%	0.75	20.97%	Pasco County Public Transportation	45,828	0.75	Pasco County Public Transportation	2,841	0.75
Pee Dee Regional Transportation Authority	11.07%	0.75	0.53%	Pee Dee Regional Transportation Authority	37,407	0.75	Pee Dee Regional Transportation Authority	1,831	0.5
Polk County Transit Services Divsn Polk County	2.05%	0.5	48.44%	Polk County Transit Services Divsn Polk County	40,556	0.75	Polk County Transit Services Divsn Polk County	2,936	0.75
Sanjee Wateres Regional Transportation Autho	5.84%	0.75	53.28%	Sanjee Wateres Regional Transportation Autho	27,961	0.5	Sanjee Wateres Regional Transportation Autho	1,457	0.5
Spokane Transit System	22.48%	1	35.03%	Spokane Transit System	21,864	0.5	Spokane Transit System	1,750	0.5
Tarrant County Transit System	20.00%	0.75	6.84%	Tarrant County Transit System	47,787	1.5	Tarrant County Transit System	2,819	0.75
Tennessee Parish Consolidated Government	10.56%	0.75	52.73%	Tennessee Parish Consolidated Government	47,938	1	Tennessee Parish Consolidated Government	3,088	1
The Tri-State Transit Authority	10.56%	0.75	33.02%	The Tri-State Transit Authority	34,302	0.75	The Tri-State Transit Authority	3,925	1.5
Tuscaloosa County Parking and Transit Authority	2.06%	0.5	2.85%	Tuscaloosa County Parking and Transit Authority	18,845	0.5	Tuscaloosa County Parking and Transit Authority	1,656	0.5
University of Arkansas - Fayetteville/Razorback	0.00%	0.5	2.85%	University of Arkansas - Fayetteville/Razorback	18,845	0.5	University of Arkansas - Fayetteville/Razorback	1,656	0.5
Wilmington Transit Authority	19.49%	1	22.03%	Wilmington Transit Authority	44,016	0.75	Wilmington Transit Authority	3,348	1

Initial Benchmarking Results: SE Region -- Group D

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Transit Agency	Revenue Hours Per Total Vehicles	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score
Ashville Transit Authority	0.839	1	39,168	Ashville Transit Authority	2,920	1.5	39,168	0.75
Athens Transit System	0.91	0.75	26,231	Athens Transit System	1,882	0.75	32,400	0.75
Bay County Council On Aging Bay Coordinated	0.92	0.75	29,255	Bay County Council On Aging Bay Coordinated	1,755	0.75	43,883	1
Charlottesville Transit Service	0.93	1	32,119	Charlottesville Transit Service	2,723	1	39,101	0.75
City of Danville Mass Transit System	0.95	1	22,033	City of Danville Mass Transit System	2,032	0.75	40,116	0.75
City of Danville Mass Transit System	0.95	1	22,033	City of Danville Mass Transit System	2,032	0.75	40,116	0.75
City of Fairfax CUE Bus	0.95	1	41,278	City of Fairfax CUE Bus	3,503	0.75	41,278	0.75
City of Huntsville Alabama Dept. of Parking & F	0.96	1	44,299	City of Huntsville Alabama Dept. of Parking & F	2,612	1.5	52,354	1
City of Jacksonville Transit System	0.92	0.75	25,594	City of Jacksonville Transit System	1,958	0.75	35,073	0.75
City of Key West - Department of Transportation	0.94	0.5	22,716	City of Key West - Department of Transportation	1,513	0.75	45,433	1
City of Monroe Transit System	0.97	1	35,212	City of Monroe Transit System	2,503	1	43,336	0.5
City of Monroe Transit System	0.97	1	35,212	City of Monroe Transit System	2,503	1	43,336	0.5
Clarksville Transit System	1.00	1	48,897	Clarksville Transit System	2,337	1.5	67,610	0.5
Clarksville Transit System	1.00	1	48,897	Clarksville Transit System	2,337	1.5	67,610	0.5
CRPTA - Waccamaw Regional Transportation A	0.88	0.75	21,009	CRPTA - Waccamaw Regional Transportation A	1,383	0.5	21,884	0.5
Department of Transportation/METRA	1.00	1	32,009	Department of Transportation/METRA	2,189	1	53,346	1
Fayetteville Area System of Transit	0.89	1	33,885	Fayetteville Area System of Transit	2,091	0.75	47,441	1
Greater Lynchburg Transit Company	0.93	0.75	35,697	Greater Lynchburg Transit Company	2,503	1	50,386	1
Greenville Transit Authority	0.93	1	35,512	Greenville Transit Authority	2,179	1	53,288	1
Indian River County Council on Aging, Inc.	0.93	1	11,923	Indian River County Council on Aging, Inc.	1,659	0.75	28,389	0.75
Jackson Transit Authority	1.00	1	35,697	Jackson Transit Authority	2,928	1.5	55,467	1.5
James City County Transit	0.87	0.75	33,845	James City County Transit	1,767	0.75	67,690	2
Johnson City Transit System	0.89	1	24,589	Johnson City Transit System	1,713	0.75	49,178	0.75
Lafayette Transit System LTS	0.92	0.75	27,614	Lafayette Transit System LTS	2,172	1	38,511	0.75
Lakeand Area Mass Transit District Citrus Coun	0.89	2	50,120	Lakeand Area Mass Transit District Citrus Coun	1,063	1.5	52,125	1
Lakeand Area Mass Transit District Citrus Coun	0.89	2	50,120	Lakeand Area Mass Transit District Citrus Coun	1,063	1.5	52,125	1
Louisiana Council of Government	0.92	0.75	25,437	Louisiana Council of Government	1,417	0.5	27,479	0.5
Manatee County Area Transit	0.84	1	45,862	Manatee County Area Transit	2,883	1.5	55,468	1.5
Mid-Ohio Valley Transit Authority	0.89	1	22,512	Mid-Ohio Valley Transit Authority	1,677	0.75	42,522	1
Mississippi Coast Transportation Authority	0.95	1	40,625	Mississippi Coast Transportation Authority	3,160	1.5	48,750	1
Montgomery Area Transit System	0.93	1	19,835	Montgomery Area Transit System	1,377	0.5	34,003	0.75
Ohio Valley Regional Transportation Authority	0.93	1	35,193	Ohio Valley Regional Transportation Authority	3,051	1.5	53,191	1
Ohio Valley Regional Transportation Authority	0.93	1	35,193	Ohio Valley Regional Transportation Authority	3,051	1.5	53,191	1
Polk County Transit Services Divison Polk Count	0.92	0.75	33,029	Polk County Transit Services Divison Polk Count	2,493	0.75	45,473	1
Polk County Transit Services Divison Polk Count	0.92	0.75	33,029	Polk County Transit Services Divison Polk Count	2,493	0.75	45,473	1
Pre-Dee Regional Transportation Authority	0.87	0.5	30,533	Pre-Dee Regional Transportation Authority	1,439	0.5	30,533	0.75
Polk County Transit Services Divison Polk Count	0.87	0.5	33,731	Polk County Transit Services Divison Polk Count	2,412	1	33,791	0.75
Santee Waterree Regional Transportation Autho	0.87	0.75	24,376	Santee Waterree Regional Transportation Autho	1,280	0.5	24,376	0.5
Spartanburg Transit System	0.89	1	21,538	Spartanburg Transit System	1,713	0.75	21,538	0.5
SunTran	0.95	1	45,069	SunTran	2,751	1	63,097	1.5
Tarrant Parish Council/State Government	0.93	1	25,072	Tarrant Parish Council/State Government	2,679	1	44,736	1
Tarrant Parish Council/State Government	0.93	1	25,072	Tarrant Parish Council/State Government	2,679	1	44,736	1
University of Arkansas, Fayetteville/Razorback	0.91	0.75	21,560	University of Arkansas, Fayetteville/Razorback	2,463	0.75	31,143	0.75
University of Arkansas, Fayetteville/Razorback	0.91	0.75	21,560	University of Arkansas, Fayetteville/Razorback	2,463	0.75	31,143	0.75
Wilmington Transit Authority	0.89	1	33,522	Wilmington Transit Authority	2,546	1	43,100	1

Initial Benchmarking Results: SE Region -- Group D

Transit Agency	Spare Vehicle Ratio	All Score	Transit Agency	Composite Score (Measures Only)
Ashville Transit Authority	0.00%	0.5	City of Fairfax CUE Bus	23.25
Athens Transit System	23.53%	0.75	Ocalaosa County Board of County Commissioners	22.00
Bay County Council On Aging Bay Coordinated	50.00%	1	Clarksville Transit System	21.75
Charlotteville Transit Service	21.74%	0.75	Department of Transportation/ME/TRA	20.75
City of Alexandria	37.50%	1	Jackson Transit Authority	20.75
City of Danville Mass Transit System	42.86%	1	Lafayette Transit System LITS	20.50
City of Fairfax CUE Bus	0.00%	0.75	Leeward Area Buss Transit District Citrus Coun	20.50
City of Huntsville Alabama Dept. of Parking & F	0.00%	0.75	Maricopa County Public Transportation	20.50
City of Jacksonville Regional Transportation A	37.18%	0.75	San Juan Transit Authority	20.50
City of Key West - Department of Transportation	100.00%	2	Bay County Council On Aging Bay Coordinated	20.25
City of Monroe Transit System	26.67%	0.75	City of Key West - Department of Transportation	20.25
City of Rome Transit Department	61.90%	1	Manatee County Area Transit	20.25
Clarksville Transit System	44.44%	1	Mississippi Coast Transportation Authority	20.25
CRPTA - Waccamaw Regional Transportation A	4.17%	0.5	Mississippi Coast Transportation Authority	20.25
Department of Transportation/ME/TRA	66.67%	1.5	City of Huntsville, Alabama Dept. of Parking & F	19.75
Fayetteville Area System of Transit	42.11%	1	James City County Transit	19.75
Greater Lynchburg Transit Company	41.18%	1	University of Arkansas, Fayetteville/Razorback	19.75
High Point Transit Authority	33.33%	1	University of Arkansas, Fayetteville/Razorback	19.75
Indian River County Council on Aging, Inc.	50.00%	0.75	Greater Lynchburg Transit Company	19.50
Jackson Transit Authority	55.56%	1	Ohio Valley Regional Transportation Authority	19.50
James City County Transit	100.00%	2	Spartanburg Transit System	19.50
Johnson City Transit System	100.00%	2	Ashville Transit Authority	19.25
Lafayette Transit System LITS	4.00%	1	Greenville Transit Authority	19.00
Lakeland Area Mass Transit District Citrus Coun	0.00%	0.5	Athens Transit System	18.75
Leeward Area Mass Transit District Citrus Coun	0.00%	0.75	City of Rome Transit Department	18.75
Lubbock County Commuter Bus Service Office	2.08%	0.75	High Point Transit Authority	18.50
Madison County Commuter Bus Service Office	3.08%	0.75	High Point Transit Authority	18.50
Mid-Ohio Valley Transit Authority	66.66%	1.5	City of Alexandria	18.25
Mississippi Coast Transportation Authority	20.00%	0.75	City of Danville Mass Transit System	18.25
Montgomery Area Transit System	71.43%	1.5	Fayetteville Area System of Transit	18.25
Ohio Valley Regional Transportation Authority	35.71%	0.75	Mid-Ohio Valley Transit Authority	18.25
Ocalaosa County Board of County Commissioners	33.33%	0.75	Tuscaloosa County Parking and Transit Authority	18.00
Ocalaosa County Public Transportation	28.57%	0.75	City of Jackson Transit System	18.00
Pasco County Regional Transportation Authority	0.00%	0.5	City of Monroe Transit System	18.00
Polk County Transit Services Diven Polk Counil	0.00%	0.5	Terrebonne Parish Consolidated Government	18.00
Polk County Transit Services Diven Polk Counil	0.00%	0.5	Terrebonne Parish Consolidated Government	18.00
San Juan Transit Authority	0.00%	0.5	San Juan Transit Authority	17.50
San Juan Transit System	40.00%	1	San Juan Transit Authority	17.50
State Water Res Regional Transportation Autho	0.00%	0.5	State Water Res Regional Transportation Autho	17.50
Stuart Transit Authority	33.33%	0.75	CRPTA - Waccamaw Regional Transportation A	17.00
Terrebonne Parish Consolidated Government	72.22%	1.5	Montgomery Area Transit System	17.00
The Tri-State Transit Authority	44.44%	1	Polk County Transit Services Diven Polk Counil	16.75
Tuscaloosa County Parking and Transit Authority	44.44%	1	Leeward Area Mass Transit District Citrus Coun	16.50
University of Arkansas, Fayetteville/Razorback	58.33%	1	Leeward Area Mass Transit District Citrus Coun	16.50
Wilmington Transit Authority	28.57%	0.75	Indian River County Council on Aging, Inc.	16.00

Initial Benchmarking Results: NE Region -- Group A

Transit Agency	Revenue Miles Per Route Mile	Air Score	Average Weekday Span of Service	Air Score	Passenger Trips Per Capita	Air Score	Transit Agency	Passenger Trips Per Revenue Mile	Air Score
Massachusetts Bay Transportation Authority	9,148.07	0.75	22.25	0.5	24.14	0.75	Massachusetts Bay Transportation Authority	4.17	0.75
Washington Metropolitan Area Transit Authority	13,293.65	0.75	23.07	1	42.42	0.75	Washington Metropolitan Area Transit Authority	3.91	0.75
New York City Transit	54,239.05	2	24.00	1	126.47	2	New York City Transit	9.17	2
Southeastern Pennsylvania Transportation Authority	13,938.97	0.75	24.00	1	44.09	0.75	Southeastern Pennsylvania Transportation Authority	4.42	0.75
Maryland Transit Administration	16,705.24	0.75	24.00	1	20.02	0.75	Maryland Transit Administration	2.13	0.75
New Jersey Transit Corporation (Consolidated)	11,268.65	0.75	22.58	0.5	39.47	0.75	New Jersey Transit Corporation (Consolidated)	2.23	0.5
Port Authority of Allegheny County 345 Sixth Av	24,903.69	1	24.00	1	11.62	0.75	Port Authority of Allegheny County 345 Sixth Av	6.25	1

Transit Agency	Revenue Miles Between Failures	Air Score	Average Speed	Air Score	Operating Expense Per Revenue Hour	Air Score	Transit Agency	Revenue Miles Between Failures (excluding SUI)(60)	Air Score
Massachusetts Bay Transportation Authority	4,945.64	1	11.15	0.75	\$84.76	1	Massachusetts Bay Transportation Authority	151,820	1
Washington Metropolitan Area Transit Authority	4,359.73	1	11.22	0.75	\$104.32	1	Washington Metropolitan Area Transit Authority	30,888	0.75
New York City Transit	2,885.82	0.5	7.90	0.5	\$110.40	0.5	New York City Transit	17,935	0.75
Southeastern Pennsylvania Transportation Authority	5,271.83	1.5	12.28	0.75	\$109.83	1.5	Southeastern Pennsylvania Transportation Authority	12,036	0.75
Maryland Transit Administration	4,456.73	1	13.19	1.5	\$87.83	1	Maryland Transit Administration	211,009	1.5
New Jersey Transit Corporation (Consolidated)	361.05	0.5	9.19	0.75	\$115.19	0.5	New Jersey Transit Corporation (Consolidated)	163,420	0.75
Port Authority of Allegheny County 345 Sixth Av	4,060.03	0.75	13.09	0.75			Port Authority of Allegheny County 345 Sixth Av	21,338	0.75

Transit Agency	Operating Expense Per Capita	Air Score	Operating Expense Per Revenue Hour	Air Score	Operating Expense Per Revenue Hour	Air Score	Transit Agency	Operating Expense Per Revenue Hour	Air Score
Massachusetts Bay Transportation Authority	\$49.20	0.5	\$84.76	1	\$84.76	1	Massachusetts Bay Transportation Authority	24.76%	0.75
Washington Metropolitan Area Transit Authority	\$79.83	0.75	\$104.32	1	\$104.32	1	Washington Metropolitan Area Transit Authority	27.49%	0.5
New York City Transit	\$132.70	0.5	\$110.40	0.5	\$110.40	0.5	New York City Transit	24.40%	0.75
Southeastern Pennsylvania Transportation Authority	\$85.58	0.5	\$109.83	1	\$109.83	1	Southeastern Pennsylvania Transportation Authority	23.03%	2
Maryland Transit Administration	\$66.10	0.75	\$87.83	1	\$87.83	1	Maryland Transit Administration	23.93%	1
New Jersey Transit Corporation (Consolidated)	\$23.44	1.5	\$115.19	0.5	\$115.19	0.5	New Jersey Transit Corporation (Consolidated)	26.83%	1
Port Authority of Allegheny County 345 Sixth Av	\$23.44	1.5					Port Authority of Allegheny County 345 Sixth Av		0.75

Transit Agency	Gen. Admin. Expense Per Operating Expense	Air Score	Gen. Admin. Expense Per Operating Expense	Air Score	Gen. Admin. Expense Per Operating Expense	Air Score	Transit Agency	Local Revenue Per Operating Expense (System Total)	Air Score
Massachusetts Bay Transportation Authority	1.61%	1.5	12.49%	1.5	12.49%	1.5	Massachusetts Bay Transportation Authority	19.45%	1.5
Washington Metropolitan Area Transit Authority	3.69%	0.75	17.21%	0.75	17.21%	0.75	Washington Metropolitan Area Transit Authority	23.37%	1
New York City Transit	5.43%	0	15.72%	0.75	15.72%	0.75	New York City Transit	14.43%	0.75
Southeastern Pennsylvania Transportation Authority	3.43%	1	18.80%	0.75	18.80%	0.75	Southeastern Pennsylvania Transportation Authority	1.00%	0.75
Maryland Transit Administration	3.94%	1	22.60%	0.5	22.60%	0.5	Maryland Transit Administration	9.22%	0.75
New Jersey Transit Corporation (Consolidated)	6.05%	0.75	14.02%	1.5	14.02%	1.5	New Jersey Transit Corporation (Consolidated)	9.22%	0.75
Port Authority of Allegheny County 345 Sixth Av	2.85%	1	11.56%	1.5	11.56%	1.5	Port Authority of Allegheny County 345 Sixth Av	0.00%	0.5

Transit Agency	Vehicle Miles Per Peak Vehicle	Air Score	Vehicle Miles Per Peak Vehicle	Air Score	Vehicle Miles Per Peak Vehicle	Air Score	Transit Agency	Revenue Miles Per Total Vehicles	Air Score
Massachusetts Bay Transportation Authority	33,723	0.75	3,010	0.75	3,010	0.75	Massachusetts Bay Transportation Authority	24,965	0.75
Washington Metropolitan Area Transit Authority	37,012	0.75	2,957	0.75	2,957	0.75	Washington Metropolitan Area Transit Authority	25,488	1
New York City Transit	39,240	0.75	3,801	1.5	3,801	1.5	New York City Transit	22,687	0.75
Southeastern Pennsylvania Transportation Authority	39,222	0.75	3,559	1.5	3,559	1.5	Southeastern Pennsylvania Transportation Authority	27,723	0.75
Maryland Transit Administration	43,935	1.5	3,067	0.75	3,067	0.75	Maryland Transit Administration	32,751	1.5
New Jersey Transit Corporation (Consolidated)	45,931	1.5	3,116	0.75	3,116	0.75	New Jersey Transit Corporation (Consolidated)	28,662	1
Port Authority of Allegheny County 345 Sixth Av	28,401	0.5	3,080	0.75	3,080	0.75	Port Authority of Allegheny County 345 Sixth Av	18,435	0.5

Transit Agency	Revenue Hours Per Total Vehicles	Air Score	Revenue Miles Per Peak Vehicle	Air Score	Revenue Miles Per Peak Vehicle	Air Score	Transit Agency	Composite Score (Measures Only)
Massachusetts Bay Transportation Authority	2,239	0.75	23,540	0.75	23,540	0.75	Massachusetts Bay Transportation Authority	25.25
Washington Metropolitan Area Transit Authority	2,271	0.75	30,072	0.75	30,072	0.75	Washington Metropolitan Area Transit Authority	22.25
New York City Transit	2,888	1.5	25,981	0.75	25,981	0.75	New York City Transit	21.00
Southeastern Pennsylvania Transportation Authority	2,883	1.5	33,614	0.75	33,614	0.75	Southeastern Pennsylvania Transportation Authority	19.75
Maryland Transit Administration	2,954	1.5	20,826	0.75	20,826	0.75	Maryland Transit Administration	18.50
New Jersey Transit Corporation (Consolidated)	2,981	1.5	34,881	0.75	34,881	0.75	New Jersey Transit Corporation (Consolidated)	18.75
Port Authority of Allegheny County 345 Sixth Av	2,018	0.75	22,166	0.5	22,166	0.5	Port Authority of Allegheny County 345 Sixth Av	

Initial Benchmarking Results: NE Region -- Group B

Transit Agency	Revenue Miles Per Route Mile	Air Score	Average Weekday Span of Service	Passenger Trips Per Capita	Air Score	Passenger Trips Per Revenue Mile	Air Score
Metropolitan Suburban Bus Authority dba MTA	10,227.23	0.75	24.00	23.26	1	3.08	1
New York Bus Tours, Inc. DBA New York Bus	26,550.08	1.5	21.00	0.57	0.5	1.49	0.75
Academy Lines, Inc.	41,298.18	0.75	18.00	1.83	0.5	1.13	0.75
Connecticut Transit-Hartford Division	2,331.15	0.75	18.00	1.83	1	2.42	1
Niagara Frontier Transit Metro System, Inc.	6,323.15	0.75	21.33	16.77	1	2.42	1
Delaware Transit Corporation	3,896.37	0.75	24.00	10.21	0.75	1.46	0.75
Hudson Transit Lines, Inc.	4,595.32	0.75	23.20	0.49	0.5	0.35	0.5
Suburban Transit Corporation	19,498.80	0.75	15.17	0.99	0.5	0.54	0.5
Capital District Transportation Authority	5,789.42	0.75	22.08	17.13	1	1.78	0.75
Liberty Lines Transit, Inc.	6,713.58	0.75	21.17	28.52	1	3.39	1.5
Regional Transit Services, Inc. and LLI, Inc.	8,126.08	0.75	21.17	18.36	1	2.12	1
Ride-On Montgomery County Government	14,605.38	0.75	19.00	27.28	1.5	2.31	1
Queens Surface Corporation	8,604.93	0.75	24.00	14.18	1	4.67	2

Transit Agency	Revenue Miles Per Route Mile	Air Score	Average Speed	Revenue Miles Between Failures	Air Score	Revenue Miles Collisions (excluding subcap)	Air Score
Metropolitan Suburban Bus Authority dba MTA	38.28	1.5	12.42	2,737.09	0.75	553.804	1
New York Bus Tours, Inc. DBA New York Bus	16.24	0.75	10.90	14,808.78	1	57.337	0.75
Academy Lines, Inc.	23.55	0.75	21.03	82,268.41	2	43,929	0.75
Connecticut Transit-Hartford Division	24.35	0.75	10.05	2,043.44	0.75	114.285	0.75
Niagara Frontier Transit Metro System, Inc.	20.46	0.75	14.04	7,452.28	0.75	274.617	0.75
Delaware Transit Corporation	8.12	0.5	22.89	14,979.48	1	28.926	0.75
Hudson Transit Lines, Inc.	10.87	0.5	20.19	12,708.44	1	32.677	0.75
Suburban Transit Corporation	21.89	0.75	12.43	2,077.50	0.75	507.709	1
Capital District Transportation Authority	40.03	1.5	11.52	23,767.87	1	478.154	0.75
Liberty Lines Transit, Inc.	34.39	0.75	16.08	1,649.84	0.75	338.413	0.75
Regional Transit Services, Inc. and LLI, Inc.	33.07	1	14.32	5,995.10	0.75	1,913.925	2
Ride-On Montgomery County Government	45.62	1.5	9.77	4,318.13	0.75	118.576	0.75
Queens Surface Corporation							

Transit Agency	Average Headway (minutes)	Air Score	Operating Expense Per Capita	Operating Expense Per Revenue Hour	Air Score	Veh. Maint. Expense Per Operating Expense	Air Score
Metropolitan Suburban Bus Authority dba MTA	17.51	1	\$50.54	\$98.63	0.75	23.75%	1
New York Bus Tours, Inc. DBA New York Bus	4.38	1.5	\$5.37	\$86.41	0.75	14.62%	1.5
Academy Lines, Inc.	2.19	1.5	\$5.56	\$72.48	1	31.66%	0.5
Connecticut Transit-Hartford Division	23.51	0.75	\$22.21	\$71.09	1	23.95%	1
Delaware Transit Corporation	35.42	0.5	\$34.20	\$68.53	1	17.91%	1.5
Hudson Transit Lines, Inc.	30.76	0.5	\$4.24	\$69.89	1	21.11%	1
Suburban Transit Corporation	9.04	1	\$4.75	\$52.17	1.5	32.81%	0.5
Capital District Transportation Authority	29.05	0.75	\$52.37	\$66.84	1	21.24%	1
Liberty Lines Transit, Inc.	17.14	0.75	\$71.27	\$95.74	0.75	28.97%	0.75
Regional Transit Services, Inc. and LLI, Inc.	25.07	0.75	\$48.89	\$78.72	0.5	22.62%	1
Ride-On Montgomery County Government	18.65	0.75	\$67.92	\$81.95	1	23.11%	1
Queens Surface Corporation	15.11	1	\$42.01	\$135.18	0	35.76%	0



Initial Benchmarking Results: NE Region -- Group B

Transit Agency	New York State Operating Expense	All Score	Gen. Admin. Expense Per Operating Expense	Transit Agency	Freight Recovery	All Score	Local Revenue Per Operating Expense (System Total)	All Score
Metropolitan Suburban Bus Authority dba MTA	6,066	0.75	15.56%	Metropolitan Suburban Bus Authority dba MTA	36.62%	0.75	13.52%	0.75
New York Bus Tours, Inc. DBA New York Bus	2,692	0.75	16.29%	New York Bus Tours, Inc. DBA New York Bus	46.63%	1	59.42%	0.75
Academy Lines, Inc.	3,516	0.75	12.45%	Academy Lines, Inc.	77.42%	1.5	0.00%	0.75
Connecticut Transit-Hartford Division	3,929	0.75	14.04%	Connecticut Transit-Hartford Division	29.85%	0.75	38.27%	1.5
Niagara Frontier Transit Metro System, Inc.	3,265	0.75	21.02%	Niagara Frontier Transit Metro System, Inc.	5.29%	0.5	0.00%	0.75
Delaware Transit Corporation	3,296	0	27.02%	Delaware Transit Corporation	99.69%	1.5	0.00%	0.75
Hudson Transit Lines, Inc.	19,114	0	8.65%	Hudson Transit Lines, Inc.	34.95%	0.75	0.00%	0.75
Suburban Transit Corporation	7,718	1	8.70%	Suburban Transit Corporation	24.43%	0.75	0.00%	0.75
Capital District Transportation Authority	1,313	1	20.45%	Capital District Transportation Authority	53.97%	0.75	0.00%	0.75
Liberty Lines Transit, Inc.	3,858	0.75	8.03%	Liberty Lines Transit, Inc.	18.30%	0.75	0.00%	0.75
Rhode Island Public Transit Authority	1,576	0.75	20.72%	Rhode Island Public Transit Authority	18.39%	0.75	0.00%	0.75
Ride-On Montgomery County Government	11,781	1	17.76%	Ride-On Montgomery County Government	38.18%	0.75	0.00%	0.75
Queens Surface Corporation	0,822	1	9.65%	Queens Surface Corporation	38.18%	0.75	0.00%	0.75

Transit Agency	Vehicle Miles Per Peak Vehicle	All Score	Vehicle Hours Per Peak Vehicle	Transit Agency	Revenue Miles Per Vehicle Mile	All Score	Revenue Miles Per Total Vehicle	All Score
Metropolitan Suburban Bus Authority dba MTA	42,393	1	3,315	Metropolitan Suburban Bus Authority dba MTA	0.97	1	30,672	1
New York Bus Tours, Inc. DBA New York Bus	27,769	0.5	2,332	New York Bus Tours, Inc. DBA New York Bus	0.76	0.5	18,845	0.5
Academy Lines, Inc.	36,693	0.75	1,654	Academy Lines, Inc.	0.86	0.75	29,203	1
Connecticut Transit-Hartford Division	39,762	0.75	2,894	Connecticut Transit-Hartford Division	0.89	1	29,434	1
Niagara Frontier Transit Metro System, Inc.	33,929	0.75	3,301	Niagara Frontier Transit Metro System, Inc.	0.88	0.75	24,441	0.75
Hudson Transit Lines, Inc.	54,513	0.15	2,413	Hudson Transit Lines, Inc.	0.97	1.5	43,640	1.5
Suburban Transit Corporation	59,268	1.2	2,671	Suburban Transit Corporation	0.96	1.5	47,843	1.2
Capital District Transportation Authority	37,669	0.75	2,986	Capital District Transportation Authority	0.92	1	26,401	0.75
Liberty Lines Transit, Inc.	39,141	0.75	2,920	Liberty Lines Transit, Inc.	0.75	0.5	23,699	0.75
Regional Transit Service, Inc. and LIFT Line, Inc.	32,831	0.75	2,678	Regional Transit Service, Inc. and LIFT Line, Inc.	0.88	1	21,518	0.75
Rhode Island Public Transit Authority	43,094	1	3,208	Rhode Island Public Transit Authority	0.83	0.75	28,791	1
Ride-On Montgomery County Government	29,922	1.5	3,070	Ride-On Montgomery County Government	0.71	1	17,955	1.5
Queens Surface Corporation	29,922	0.5	2,723	Queens Surface Corporation	0.71	0.5	17,955	0.5

Transit Agency	Revenue Hours Per Total Vehicles	All Score	Revenue Miles Per Peak Vehicle	Transit Agency	Spare Vehicle Ratio	All Score	Composite Score (Measures Only)
Metropolitan Suburban Bus Authority dba MTA	1,728	1.5	31,653	Metropolitan Suburban Bus Authority dba MTA	20.92%	0.75	26.59
New York Bus Tours, Inc. DBA New York Bus	1,388	0.75	31,619	New York Bus Tours, Inc. DBA New York Bus	11.72%	0.5	23.50
Academy Lines, Inc.	1,388	1	35,513	Academy Lines, Inc.	8.27%	0.5	23.50
Connecticut Transit-Hartford Division	2,194	1.5	29,294	Connecticut Transit-Hartford Division	20.65%	0.75	22.25
Niagara Frontier Transit Metro System, Inc.	2,431	1.5	32,398	Niagara Frontier Transit Metro System, Inc.	19.85%	0.75	22.00
Delaware Transit Corporation	1,958	0.75	53,926	Delaware Transit Corporation	19.41%	0.75	21.75
Hudson Transit Lines, Inc.	1,907	0.75	34,778	Hudson Transit Lines, Inc.	23.57%	0.75	21.00
Liberty Lines Transit, Inc.	2,123	1.5	33,458	Liberty Lines Transit, Inc.	31.46%	0.75	20.75
Capital District Transportation Authority	2,004	0.75	29,431	Capital District Transportation Authority	24.28%	1.5	20.50
Regional Transit Service, Inc. and LIFT Line, Inc.	1,757	0.75	28,800	Regional Transit Service, Inc. and LIFT Line, Inc.	33.84%	1.5	20.00
Rhode Island Public Transit Authority	1,781	0.75	35,673	Rhode Island Public Transit Authority	24.60%	1	20.00
Ride-On Montgomery County Government	2,169	1	38,118	Ride-On Montgomery County Government	22.71%	1	19.00
Queens Surface Corporation	1,800	0.75	21,174	Queens Surface Corporation	20.38%	0.75	17.75

Initial Benchmarking Results: NE Region -- Group C

Transit Agency	Revenue Miles Per Route Mile	All Score	Average Span of Weekday Service	All Score
Westchester County Department of Transportation	2,579.92	0.75	17.50	0.5
Connecticut Transit-New Haven Division	4,050.27	0.75	20.37	1
Transit Express	4,555.27	0.75	21.37	1
Transit Express	4,555.27	0.75	21.37	1
CNY Central, Inc.	8,188.42	0.75	22.75	1.5
New Jersey Transit Corporation-45	14,200.67	0.75	19.00	0.75
Private One of New York LLC, d.b.a. New York	12,656.67	0.75	21.00	1
Lehigh and Northampton Transportation Authority	4,815.74	0.75	18.39	0.75
York County Transportation Authority	5,137.42	0.75	19.00	0.75
Pioneer Valley Transit Authority	5,137.42	0.75	19.00	0.75
City of Long Beach	5,648.94	0.75	18.00	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	7,427.23	0.75	21.08	1
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	7,427.23	0.75	21.08	1
Greater Bridgeport Transit Authority, Carrier Adm	4,670.23	0.75	18.33	1.5
Greater Bridgeport Transit Authority, Carrier Adm	4,670.23	0.75	18.33	0.75
Cumberland-Dauphin-Harrisburg Transit Authority	2,650.17	0.75	19.59	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	13,862.88	0.75	21.17	1
Worcester Regional Transit Authority	5,054.98	0.75	19.50	0.75
Red Rose Transit Authority	4,033.49	0.75	19.09	0.75
Rockland Coaches, Inc.	4,033.49	0.75	19.09	0.75
Transpot of Rockland	4,524.45	0.75	21.07	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	94,625.36	2	24.00	1.5
Private Transportation	12,329.84	0.75	17.00	0.5
Liberty Lines Express, Inc.	16,877.36	0.75	21.39	1
Rockland Coaches, Inc.	16,877.36	0.75	21.39	1
Metrol-North Commuter Railroad Co.	4,288.37	0.75	18.25	0.75

Transit Agency	Passenger Miles Per Revenue Mile	All Score	Average Speed (miles/hr)	All Score
Westchester County Department of Transportation	14.67	0.75	12.52	0.75
Connecticut Transit-New Haven Division	14.67	0.75	11.71	0.75
Transit Express	14.67	0.75	12.82	0.75
Transit Express	14.67	0.75	12.82	0.75
New Jersey Transit Corporation-45	28.35	1	7.35	0.75
Private One of New York LLC, d.b.a. New York	28.35	1	15.01	0.75
Lehigh and Northampton Transportation Authority	10.35	0.5	12.62	0.75
York County Transportation Authority	23.06	0.75	14.33	0.75
Pioneer Valley Transit Authority	13.66	0.75	16.39	0.75
Pioneer Valley Transit Authority	13.66	0.75	16.39	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	23.12	0.75	34.26	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	17.26	0.75	34.26	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	30.90	1	11.01	0.75
Greater Bridgeport Transit Authority	32.71	0.75	12.85	0.75
Greater Bridgeport Transit Authority	32.71	0.75	12.85	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	13.07	0.5	47.18	0.75
Worcester Regional Transit Authority	24.92	0.75	12.20	0.75
Southeastern Regional Transit Authority	20.14	0.75	12.16	0.75
Red Rose Transit Authority	18.11	0.75	14.72	0.75
Rockland Coaches, Inc.	18.11	0.75	14.72	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	6.32	0.5	14.56	0.75
Private Transportation	38.71	1.5	10.55	0.75
Liberty Lines Express, Inc.	14.86	0.75	23.35	1
Rockland Coaches, Inc.	23.08	0.75	23.35	1
Metrol-North Commuter Railroad Co.	14.89	0.75	5.12	0.5

Transit Agency	Passenger Trips Per Revenue Mile	All Score	Average Expense Per Operating Expenditure	All Score
Westchester County Department of Transportation	1.17	0.75	82.70	0
Connecticut Transit-New Haven Division	1.17	0.75	27.77	0.75
Transit Express	1.17	0.75	18.35	1
Transit Express	1.17	0.75	18.35	1
New Jersey Transit Corporation-45	31.32	1	12.23	1
Private One of New York LLC, d.b.a. New York	15.54	0.75	11.99	1
Lehigh and Northampton Transportation Authority	3.25	0.75	34.83	0.75
York County Transportation Authority	37.81	0.75	37.81	0.75
Pioneer Valley Transit Authority	3.25	0.75	29.26	0.75
Pioneer Valley Transit Authority	3.25	0.75	29.26	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	11.39	1	11.39	1
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	10.67	1	10.67	1
Trans-Hudson Express c/o NJ Transit, Carrier A	3.30	1.5	3.30	0.75
Greater Bridgeport Transit Authority	31.31	0.75	31.31	0.75
Greater Bridgeport Transit Authority	31.31	0.75	31.31	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	8.04	1.5	8.04	0.75
Worcester Regional Transit Authority	49.44	0.75	49.44	0.75
Southeastern Regional Transit Authority	37.40	0.75	37.40	0.75
Red Rose Transit Authority	46.71	0.5	46.71	0.75
Rockland Coaches, Inc.	3.02	0.75	3.02	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	10.86	1	10.86	1
Private Transportation	9.18	1	9.18	1
Liberty Lines Express, Inc.	11.07	1	11.07	1
Rockland Coaches, Inc.	11.07	1	11.07	1
Metrol-North Commuter Railroad Co.	33.99	0.75	33.99	0.75

Transit Agency	Operating Expense Per Capita	All Score	Gen. Admin. Expense Per Operating Expenditure	All Score
Westchester County Department of Transportation	\$89.37	1	\$1.44%	0.5
Connecticut Transit-New Haven Division	\$29.09	1	\$1.44%	1
Transit Express	\$27.84	1	\$1.44%	1
Transit Express	\$27.84	1	\$1.44%	1
New Jersey Transit Corporation-45	\$1.32	1	\$1.44%	0.75
Private One of New York LLC, d.b.a. New York	\$1.54	1	\$1.44%	0.75
Lehigh and Northampton Transportation Authority	\$25.40	1	\$1.44%	0.75
York County Transportation Authority	\$27.81	1	\$1.44%	0.75
Pioneer Valley Transit Authority	\$24.32	1	\$1.44%	0.75
Pioneer Valley Transit Authority	\$24.32	1	\$1.44%	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	\$1,899.74	0.5	\$1.44%	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	\$2,443.97	0.5	\$1.44%	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	\$1,368.55	0.5	\$1.44%	0.75
Greater Bridgeport Transit Authority	\$3.92	0.5	\$1.44%	0.75
Greater Bridgeport Transit Authority	\$3.92	0.5	\$1.44%	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	\$1,394.28	0.5	\$1.44%	0.75
Worcester Regional Transit Authority	\$40.09	1	\$1.44%	0.75
Southeastern Regional Transit Authority	\$40.09	1	\$1.44%	0.75
Red Rose Transit Authority	\$13.07	1	\$1.44%	0.75
Rockland Coaches, Inc.	\$2,028.92	0	\$1.44%	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	\$14.00	1	\$1.44%	0.75
Private Transportation	\$3.48	1	\$1.44%	0.75
Liberty Lines Express, Inc.	\$3.48	1	\$1.44%	0.75
Rockland Coaches, Inc.	\$3.48	1	\$1.44%	0.75
Metrol-North Commuter Railroad Co.	\$2.21	1	\$1.44%	0.75

Transit Agency	Operating Revenue Hour	All Score	Veh. Maint. Expense Per Operating Expenditure	All Score
Westchester County Department of Transportation	\$3,625.86	0	22.79%	0.75
Connecticut Transit-New Haven Division	\$69.48	1	21.45%	0.75
Transit Express	\$48.10	1	18.52%	1
Transit Express	\$48.10	1	18.52%	1
New Jersey Transit Corporation-45	\$77.88	1	16.95%	0.5
Private One of New York LLC, d.b.a. New York	\$32.02	1	20.04%	0.75
Lehigh and Northampton Transportation Authority	\$59.28	1	15.26%	1
York County Transportation Authority	\$46.98	1	17.19%	1
Pioneer Valley Transit Authority	\$915.95	0.75	18.10%	1
Pioneer Valley Transit Authority	\$915.95	0.75	18.10%	1
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	\$133.45	0.75	23.51%	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	\$89.47	1	20.11%	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	\$44.05	1	28.15%	0.5
Greater Bridgeport Transit Authority	\$54.09	1	14.79%	1
Greater Bridgeport Transit Authority	\$54.09	1	14.79%	1
Cumberland-Dauphin-Harrisburg Transit Authority	\$35.93	1	15.68%	0.5
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	\$65.89	1	20.44%	0.75
Worcester Regional Transit Authority	\$65.81	1	13.95%	1.5
Southeastern Regional Transit Authority	\$49.07	1	15.73%	1
Red Rose Transit Authority	\$110.98	1	23.64%	0.75
Transpot of Rockland	\$45.02	1	12.26%	0.75
Rockland Coaches, Inc.	\$45.02	1	12.26%	0.75
Private Transportation	\$95.87	1	27.46%	0.5
Liberty Lines Express, Inc.	\$95.87	1	27.46%	0.5
Rockland Coaches, Inc.	\$95.87	1	27.46%	0.5
Metrol-North Commuter Railroad Co.	\$54.93	1	13.95%	1.5

Transit Agency	Operating Revenue Hour	All Score	Veh. Maint. Expense Per Operating Expenditure	All Score
Westchester County Department of Transportation	\$3,625.86	0	22.79%	0.75
Connecticut Transit-New Haven Division	\$69.48	1	21.45%	0.75
Transit Express	\$48.10	1	18.52%	1
Transit Express	\$48.10	1	18.52%	1
New Jersey Transit Corporation-45	\$77.88	1	16.95%	0.5
Private One of New York LLC, d.b.a. New York	\$32.02	1	20.04%	0.75
Lehigh and Northampton Transportation Authority	\$59.28	1	15.26%	1
York County Transportation Authority	\$46.98	1	17.19%	1
Pioneer Valley Transit Authority	\$915.95	0.75	18.10%	1
Pioneer Valley Transit Authority	\$915.95	0.75	18.10%	1
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	\$133.45	0.75	23.51%	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	\$89.47	1	20.11%	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	\$44.05	1	28.15%	0.5
Greater Bridgeport Transit Authority	\$54.09	1	14.79%	1
Greater Bridgeport Transit Authority	\$54.09	1	14.79%	1
Cumberland-Dauphin-Harrisburg Transit Authority	\$35.93	1	15.68%	0.5
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	\$65.89	1	20.44%	0.75
Worcester Regional Transit Authority	\$65.81	1	13.95%	1.5
Southeastern Regional Transit Authority	\$49.07	1	15.73%	1
Red Rose Transit Authority	\$110.98	1	23.64%	0.75
Transpot of Rockland	\$45.02	1	12.26%	0.75
Rockland Coaches, Inc.	\$45.02	1	12.26%	0.75
Private Transportation	\$95.87	1	27.46%	0.5
Liberty Lines Express, Inc.	\$95.87	1	27.46%	0.5
Rockland Coaches, Inc.	\$95.87	1	27.46%	0.5
Metrol-North Commuter Railroad Co.	\$54.93	1	13.95%	1.5

Transit Agency	Average Expense Per Operating Expenditure	All Score	Veh. Maint. Expense Per Operating Expenditure	All Score
Westchester County Department of Transportation	82.70	0	3.62%	1
Connecticut Transit-New Haven Division	27.77	0.75	3.62%	0.75
Transit Express	18.35	1	2.47%	0.75
Transit Express	18.35	1	2.47%	0.75
New Jersey Transit Corporation-45	12.23	1	4.11%	0.75
Private One of New York LLC, d.b.a. New York	11.99	1	2.03%	0.75
Lehigh and Northampton Transportation Authority	34.83	0.75	6.44%	0.5
York County Transportation Authority	37.81	0.75	7.29%	1
Pioneer Valley Transit Authority	29.26	0.75	2.99%	1
Pioneer Valley Transit Authority	29.26	0.75	2.99%	1
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	11.39	1	0.43%	1.5
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	10.67	1	0.50%	1
Trans-Hudson Express c/o NJ Transit, Carrier A	3.30	1.5	1.07%	1
Greater Bridgeport Transit Authority	31.31	0.75	6.62%	0.5
Greater Bridgeport Transit Authority	31.31	0.75	6.62%	0.5
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	8.04	1.5	0.36%	1
Worcester Regional Transit Authority	49.44	0.75	1.56%	0.75
Southeastern Regional Transit Authority	37.40	0.75	2.24%	1
Red Rose Transit Authority	46.71	0.5	8.48%	0.75
Rockland Coaches, Inc.	3.02	0.75	0.02%	1.5
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	10.86	1	0.87%	1
Private Transportation	9.18	1	1.22%	1
Liberty Lines Express, Inc.	11.07	1	1.22%	1
Rockland Coaches, Inc.	11.07	1	1.22%	1
Metrol-North Commuter Railroad Co.	33.99	0.75	3.81%	0.75

Transit Agency	Operating Expense Per Capita	All Score	Gen. Admin. Expense Per Operating Expenditure	All Score
Westchester County Department of Transportation	\$89.37	1	\$1.44%	0.5
Connecticut Transit-New Haven Division	\$29.09	1	\$1.44%	1
Transit Express	\$27.84	1	\$1.44%	1
Transit Express	\$27.84	1	\$1.44%	1
New Jersey Transit Corporation-45	\$1.32	1	\$1.44%	0.75
Private One of New York LLC, d.b.a. New York	\$1.54	1	\$1.44%	0.75
Lehigh and Northampton Transportation Authority	\$25.40	1	\$1.44%	0.75
York County Transportation Authority	\$27.81	1	\$1.44%	0.75
Pioneer Valley Transit Authority	\$24.32	1	\$1.44%	0.75
Pioneer Valley Transit Authority	\$24.32	1	\$1.44%	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	\$1,899.74	0.5	\$1.44%	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	\$2,443.97	0.5	\$1.44%	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	\$1,368.55	0.5	\$1.44%	0.75
Greater Bridgeport Transit Authority	\$3.92	0.5	\$1.44%	0.75
Greater Bridgeport Transit Authority	\$3.92	0.5	\$1.44%	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	\$1,394.28	0.5	\$1.44%	0.75
Worcester Regional Transit Authority	\$40.09	1	\$1.44%	0.75
Southeastern Regional Transit Authority	\$40.09	1	\$1.44%	0.75
Red Rose Transit Authority	\$13.07	1	\$1.44%	0.75
Rockland Coaches, Inc.	\$2,028.92	0	\$1.44%	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	\$14.00	1	\$1.44%	0.75
Private Transportation	\$3.48	1	\$1.44%	0.75
Liberty Lines Express, Inc.	\$3.48	1	\$1.44%	0.75
Rockland Coaches, Inc.	\$3.48	1	\$1.44%	0.75
Metrol-North Commuter Railroad Co.	\$2.21	1	\$1.44%	0.75

Initial Benchmarking Results: NE Region -- Group C

Transit Agency	Farebox Recovery	All Score
Westchester County Department of Transportation	43.91%	0.75
Connecticut Transit-New Haven Division	31.58%	0.75
Transit Express	36.40%	0.75
CNY Central, Inc.	30.26%	0.75
New Jersey Transit Corporation-45	100.00%	1.5
Private One of New York LLC, d.b.a. New York	100.00%	1.5
Lehigh and Northampton Transportation Authority	20.35%	0.75
York County Transportation Authority	34.32%	0.75
Pioneer Valley Transit Authority	26.50%	0.75
Greater Bridgeport Transit Authority	67.00%	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	87.76%	1.5
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	101.69%	1.5
Trans-Hudson Express c/o NJ Transit, Carrier A	109.67%	1.5
Greater Bridgeport Transit Authority	124.90%	0.5
Cumberland-Dauphin-Harrisburg Transit Author	24.90%	0.75
Trans-Hudson Express c/o NJ Transit, Carrier	29.00%	0.75
Worcester Regional Transit Authority	19.02%	0.75
Southeastern Regional Transit Authority	19.20%	0.75
Red Rose Transit Authority	29.89%	0.75
Transport of Rockland	14.69%	0.5
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	95.41%	1.5
Private Transportation	88.17%	0.75
Liberty Lines Express, Inc.	74.58%	0.75
Rockland Coaches, Inc.	73.88%	1
Metro-North Commuter Railroad Co.	59.55%	1

Transit Agency	Local Revenue Per Operating Expense (System Total)	All Score
Westchester County Department of Transportation	44.29%	2
Connecticut Transit-New Haven Division	0.00%	0.75
Transit Express	0.00%	0.75
CNY Central, Inc.	20.50%	1
New Jersey Transit Corporation-45	0.00%	0.75
Private One of New York LLC, d.b.a. New York	0.00%	0.75
Lehigh and Northampton Transportation Authority	3.98%	0.75
York County Transportation Authority	5.75%	0.75
Pioneer Valley Transit Authority	18.36%	2
Greater Bridgeport Transit Authority	18.36%	2
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	0.00%	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	0.00%	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	0.00%	0.75
Greater Bridgeport Transit Authority	6.83%	0.75
Cumberland-Dauphin-Harrisburg Transit Author	6.83%	0.75
Trans-Hudson Express c/o NJ Transit, Carrier	15.54%	0.75
Worcester Regional Transit Authority	15.54%	0.75
Southeastern Regional Transit Authority	16.79%	1
Red Rose Transit Authority	2.16%	0.75
Transport of Rockland	52.95%	2
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	0.00%	0.75
Private Transportation	0.00%	0.75
Liberty Lines Express, Inc.	0.00%	0.75
Rockland Coaches, Inc.	0.00%	0.75
Metro-North Commuter Railroad Co.	10.10%	1

Transit Agency	Vehicle Miles Per Peak	All Score
Westchester County Department of Transportation	37,713	0.75
Connecticut Transit-New Haven Division	39,179	0.75
Transit Express	39,179	0.75
CNY Central, Inc.	28,243	0.75
New Jersey Transit Corporation-45	25,982	0.75
Private One of New York LLC, d.b.a. New York	43,990	1
Lehigh and Northampton Transportation Authority	39,024	0.75
York County Transportation Authority	46,151	1
Pioneer Valley Transit Authority	30,545	0.75
Greater Bridgeport Transit Authority	30,545	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	58,160	1
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	41,311	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	36,293	0.75
Greater Bridgeport Transit Authority	95,761	1
Cumberland-Dauphin-Harrisburg Transit Author	29,877	0.75
Trans-Hudson Express c/o NJ Transit, Carrier	53,520	2
Worcester Regional Transit Authority	53,520	2
Southeastern Regional Transit Authority	29,917	0.75
Red Rose Transit Authority	47,409	1
Transport of Rockland	47,669	1
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	77,091	2
Private Transportation	34,993	0.75
Liberty Lines Express, Inc.	30,692	0.75
Rockland Coaches, Inc.	57,141	0.75
Metro-North Commuter Railroad Co.	14,529	0.5

Transit Agency	Vehicle Miles Per Peak Vehicle	All Score
Westchester County Department of Transportation	2,846	0.75
Connecticut Transit-New Haven Division	3,332	0.75
Transit Express	3,332	0.75
CNY Central, Inc.	2,176	0.75
New Jersey Transit Corporation-45	3,053	0.75
Private One of New York LLC, d.b.a. New York	3,170	1
Lehigh and Northampton Transportation Authority	3,028	1
York County Transportation Authority	3,281	1
Pioneer Valley Transit Authority	2,162	0.75
Greater Bridgeport Transit Authority	2,162	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	1,633	0.5
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	2,634	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	3,189	1
Greater Bridgeport Transit Authority	4,304	1.5
Cumberland-Dauphin-Harrisburg Transit Author	2,308	0.75
Trans-Hudson Express c/o NJ Transit, Carrier	4,350	1.5
Worcester Regional Transit Authority	4,350	1.5
Southeastern Regional Transit Authority	2,342	0.75
Red Rose Transit Authority	3,290	1
Transport of Rockland	2,529	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	5,295	2
Private Transportation	2,331	0.75
Liberty Lines Express, Inc.	2,331	0.75
Rockland Coaches, Inc.	2,651	0.75
Metro-North Commuter Railroad Co.	2,675	0.75

Transit Agency	Revenue Miles Per Vehicle Mile	All Score
Westchester County Department of Transportation	0.89	0.75
Connecticut Transit-New Haven Division	0.93	1
Transit Express	0.97	1.5
CNY Central, Inc.	0.92	0.75
New Jersey Transit Corporation-45	0.88	0.75
Private One of New York LLC, d.b.a. New York	0.88	0.75
Lehigh and Northampton Transportation Authority	0.89	0.75
York County Transportation Authority	0.97	1.5
Pioneer Valley Transit Authority	0.96	1
Greater Bridgeport Transit Authority	0.97	1.5
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	0.89	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	0.77	0.5
Trans-Hudson Express c/o NJ Transit, Carrier A	0.77	0.5
Greater Bridgeport Transit Authority	0.95	1
Cumberland-Dauphin-Harrisburg Transit Author	0.88	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	0.99	1.5
Worcester Regional Transit Authority	0.95	1
Southeastern Regional Transit Authority	0.95	1.5
Transport of Rockland	0.85	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	0.90	1
Private Transportation	0.84	1
Liberty Lines Express, Inc.	0.74	1
Rockland Coaches, Inc.	0.80	1
Metro-North Commuter Railroad Co.	0.80	0.75

Transit Agency	Revenue Miles Per Total Vehicle	All Score
Westchester County Department of Transportation	20,770	0.75
Connecticut Transit-New Haven Division	28,591	0.75
Transit Express	27,314	0.75
CNY Central, Inc.	20,723	0.75
New Jersey Transit Corporation-45	24,478	0.75
Private One of New York LLC, d.b.a. New York	24,478	0.75
Lehigh and Northampton Transportation Authority	25,980	0.75
York County Transportation Authority	37,647	1
Pioneer Valley Transit Authority	21,995	0.75
Greater Bridgeport Transit Authority	16,005	0.5
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	35,632	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	24,466	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	24,466	0.75
Greater Bridgeport Transit Authority	38,692	1.5
Cumberland-Dauphin-Harrisburg Transit Author	20,500	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	60,555	2
Worcester Regional Transit Authority	37,834	1
Southeastern Regional Transit Authority	18,232	0.75
Transport of Rockland	34,244	1
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	44,293	1.5
Private Transportation	27,977	0.75
Liberty Lines Express, Inc.	23,952	0.75
Rockland Coaches, Inc.	36,218	1
Metro-North Commuter Railroad Co.	10,907	0.5

Transit Agency	Revenue Miles Per Total Vehicle	All Score
Westchester County Department of Transportation	6,635	0.75
Connecticut Transit-New Haven Division	2,441	1
Transit Express	1,707	1
CNY Central, Inc.	2,945	0.75
New Jersey Transit Corporation-45	2,945	1
Private One of New York LLC, d.b.a. New York	2,945	1
Lehigh and Northampton Transportation Authority	2,138	1
York County Transportation Authority	2,627	1.5
Pioneer Valley Transit Authority	1,468	0.5
Greater Bridgeport Transit Authority	1,942	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	11,121	0.5
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	2,013	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	2,013	0.75
Greater Bridgeport Transit Authority	2,987	1.5
Cumberland-Dauphin-Harrisburg Transit Author	1,725	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	1,708	0.75
Worcester Regional Transit Authority	3,076	1.5
Southeastern Regional Transit Authority	1,924	0.5
Transport of Rockland	2,497	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	1,715	0.75
Private Transportation	3,041	1.5
Liberty Lines Express, Inc.	1,900	0.75
Rockland Coaches, Inc.	2,283	0.5
Metro-North Commuter Railroad Co.	2,131	1

Transit Agency	Revenue Miles Per Peak Vehicle	All Score
Westchester County Department of Transportation	33,752	0.75
Connecticut Transit-New Haven Division	35,569	0.75
Transit Express	33,583	0.75
CNY Central, Inc.	24,020	0.75
New Jersey Transit Corporation-45	27,864	0.75
Private One of New York LLC, d.b.a. New York	27,864	0.75
Lehigh and Northampton Transportation Authority	35,075	0.75
York County Transportation Authority	44,618	1
Pioneer Valley Transit Authority	29,327	0.75
Greater Bridgeport Transit Authority	21,340	0.5
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	48,488	1
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	28,204	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	28,204	0.75
Greater Bridgeport Transit Authority	52,834	1.5
Cumberland-Dauphin-Harrisburg Transit Author	24,899	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	87,662	2
Worcester Regional Transit Authority	50,732	1
Southeastern Regional Transit Authority	24,497	0.75
Transport of Rockland	40,615	1
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	69,392	1.5
Private Transportation	32,640	0.75
Liberty Lines Express, Inc.	27,465	0.75
Rockland Coaches, Inc.	45,827	1
Metro-North Commuter Railroad Co.	12,469	0.5

Transit Agency	Spare Vehicle Ratio	All Score
Westchester County Department of Transportation	59.53%	2
Connecticut Transit-New Haven Division	36.40%	0.75
Transit Express	22.85%	0.75
CNY Central, Inc.	18.91%	0.75
New Jersey Transit Corporation-45	13.72%	0.75
Private One of New York LLC, d.b.a. New York	16.67%	0.75
Lehigh and Northampton Transportation Authority	30.00%	1
York County Transportation Authority	33.33%	0.75
Pioneer Valley Transit Authority	33.33%	1
Greater Bridgeport Transit Authority	33.33%	1
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	26.46%	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	19.70%	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	27.27%	1
Greater Bridgeport Transit Authority	36.36%	0.75
Cumberland-Dauphin-Harrisburg Transit Author	20.00%	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	48.82%	0.5
Worcester Regional Transit Authority	34.09%	1
Southeastern Regional Transit Authority	50.00%	1.5
Red Rose Transit Authority	19.44%	0.75
Transport of Rockland	18.89%	0.75
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	16.67%	0.75
Private Transportation	16.67%	0.75
Liberty Lines Express, Inc.	14.67%	0.75
Rockland Coaches, Inc.	26.53%	1
Metro-North Commuter Railroad Co.	14.29%	0.75

Transit Agency	Composite Score (Measures Only)	All Score
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	25.20	2
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	22.00	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	22.00	0.75
Private Transportation	19.75	0.75
City of Long Beach	19.50	0.75
Worcester Regional Transit Authority	19.50	0.75
York County Transportation Authority	19.25	0.75
Pioneer Valley Transit Authority	19.25	0.75
Greater Bridgeport Transit Authority	19.25	0.75
Rockland Coaches, Inc.	19.25	0.75
Connecticut Transit-New Haven Division	19.00	0.75
CNY Central, Inc.	19.00	0.75
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	19.00	0.75
Red Rose Transit Authority	18.75	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	18.75	0.75
New Jersey Transit Corporation-45	18.75	0.75
Metro-North Commuter Railroad Co.	18.75	0.75
Private One of New York LLC, d.b.a. New York	18.25	1.5
Liberty Lines Express, Inc.	18.00	0.75
Worcester Regional Transit Authority	17.50	0.75
Lehigh and Northampton Transportation Authority	17.50	0.75
Westchester County Department of Transportation	17.50	0.75
Cumberland-Dauphin-Harrisburg Transit Author	16.75	0.75
Rockland Coaches, Inc.	16.75	0.75

Transit Agency	Revenue Miles Per Total Vehicle	All Score
Westchester County Department of Transportation	20,770	0.75
Connecticut Transit-New Haven Division	28,591	0.75
Transit Express	27,314	0.75
CNY Central, Inc.	20,723	0.75
New Jersey Transit Corporation-45	24,478	0.75
Private One of New York LLC, d.b.a. New York	24,478	0.75
Lehigh and Northampton Transportation Authority	25,980	0.75
York County Transportation Authority	37,647	1
Pioneer Valley Transit Authority	21,995	0.75
Greater Bridgeport Transit Authority	16,005	0.5
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	35,632	0.75
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	24,466	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	24,466	0.75
Greater Bridgeport Transit Authority	38,692	1.5
Cumberland-Dauphin-Harrisburg Transit Author	20,500	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	60,555	2
Worcester Regional Transit Authority	37,834	1
Southeastern Regional Transit Authority	18,232	0.75
Transport of Rockland	34,244	1
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	44,293	1.5
Private Transportation	27,977	0.75
Liberty Lines Express, Inc.	23,952	0.75
Rockland Coaches, Inc.	36,218	1
Metro-North Commuter Railroad Co.	10,907	0.5

Transit Agency	Revenue Miles Per Peak Vehicle	All Score
Westchester County Department of Transportation	33,752	0.75
Connecticut Transit-New Haven Division	35,569	0.75
Transit Express	33,583	0.75
CNY Central, Inc.	24,020	0.75
New Jersey Transit Corporation-45	27,864	0.75
Private One of New York LLC, d.b.a. New York	27,864	0.75
Lehigh and Northampton Transportation Authority	35,075	0.75
York County Transportation Authority	44,618	1
Pioneer Valley Transit Authority	29,327	0.75
Greater Bridgeport Transit Authority	21,340	0.5
Lakeland Bus Lines, Inc. c/o NJ Transit, Carrier	48,488	1
DeCamp Bus Lines c/o NJ Transit, Carrier Adm	28,204	0.75
Trans-Hudson Express c/o NJ Transit, Carrier A	28,204	0.75
Greater Bridgeport Transit Authority	52,834	1.5
Cumberland-Dauphin-Harrisburg Transit Author	24,899	0.75
Trans-Bridge Lines, Inc. c/o NJ Transit, Carrier	87,662	2
Worcester Regional Transit Authority	50,732	1
Southeastern Regional Transit Authority	24,497	0.75
Transport of Rockland	40,615	1
Olympia Trails Bus Co., Inc. c/o NJ Transit, Car	69,392	1.5
Private Transportation	32,640	0.75
Liberty Lines Express, Inc.	27,465	0.75
Rockland Coaches, Inc.	45,827	1
Metro-North Commuter Railroad Co.	12,469	0.5

Initial Benchmarking Results: NE Region -- Group D

Transit Agency	Revenue Miles Per Route Mile	Average Span of Weekday Service	Passenger Trips Per Capita	Passenger Miles Per Revenue Mile	Alt Score
Berks Area Reading Transportation Authority	2,988.95	19.08	15.66	2.22	1
Connecticut Department of Transportation	2,418.28	13.67	0.47	0.92	0.75
Delaware Transit District	2,418.28	13.67	0.47	0.92	0.75
Midwest Transit District	2,644.35	16.30	0.91	1.16	0.75
Greater Albion-Canton Regional Transit Authority	3,101.73	13.08	3.47	0.41	0.75
Luzerne County Transportation Authority	3,690.42	13.50	15.09	3.33	1.5
Northeast Transportation Company, Inc.	3,705.06	13.00	11.71	2.13	0.75
Albion Metro Transit	4,117.11	16.00	10.34	1.09	0.75
Brookton Area Transit Authority	6,012.63	19.00	9.26	2.26	1
Albion Transit Authority	6,012.63	19.00	9.26	2.26	1
East Metropolitan Transit Authority	4,465.83	17.75	13.08	1.68	2
Marinack Valley Regional Transit Authority	2,927.17	15.00	10.11	1.21	0.75
Centre Area Transportation Authority	11,596.68	18.52	69.57	5.06	2
Tompkins Consolidated Area Transit	6,804.14	22.00	27.34	1.76	1
Ulster Transit Authority	4,038.41	17.50	3.47	1.17	0.75
Washington County Transportation Department	5,360.47	16.00	0.83	0.12	0.5
Western Maine Transportation Services, Inc.	2,989.57	11.25	1.72	0.76	0.75
Westmoreland County Transit Authority	1,249.59	17.17	1.04	0.40	0.75
Williamsport Bureau of Transportation	4,057.81	18.25	16.49	1.63	0.75
Norwalk Transit District	5,153.45	17.25	20.69	1.81	1
Luzerne County Department of Public Transportation	3,825.41	18.25	12.26	1.61	0.75
Greater Albany Transit Authority	30,045.94	21.42	126.41	8.61	2
South Orange Avenue BOA c/o NJ Transit, Cal	30,045.94	21.42	126.41	8.61	2
Chemung County Transit System	2,640.12	16.75	6.45	0.45	0.75
Community Transit, Inc. c/o NJ Transit, Carrier	25,122.45	20.42	114.07	0.65	0.75
County of Lackawanna Transit System	2,651.83	13.33	3.38	1.45	1
Dutchess County Division of Mass Transportation	1,552.41	20.00	7.48	0.79	0.75
Chittenden County Transportation Authority	3,777.31	17.75	19.51	1.57	0.75
Chittenden County Transportation Authority	3,777.31	17.75	19.51	1.57	0.75
Leisure Line c/o NJ Transit, Carrier Admin.	5,218.94	16.67	79.64	0.77	0.75
Lowell Regional Transit Authority	4,192.68	12.35	6.42	1.87	1
Annapolis Department of Transportation	8,068.43	18.00	23.11	2.39	1
Cambridge County Transit Authority	2,151.25	17.50	13.51	1.42	1
City of Massachusetts Transit System	3,576.33	13.17	0.59	0.47	0.75
City of Massachusetts Transit System	3,576.33	13.17	0.59	0.47	0.75
G & C Bus Company, Inc.	941.70	12.50	0.84	0.43	0.75
Greater Glens Falls Transit System	3,033.28	12.00	5.54	1.07	0.75
Greater Portland Transit District	6,193.28	18.42	15.98	1.69	1
Harford County Transportation Services	1,883.77	13.00	0.46	0.47	0.75
Huntington Area Rapid Transit	1,263.59	14.00	3.41	0.85	0.75
Huntington Area Rapid Transit	1,263.59	14.00	3.41	0.85	0.75
Mid-Mon Valley Transit Authority	3,693.81	20.38	3.27	0.69	0.75
Mid-Mon Valley Transit Authority	3,693.81	20.38	3.27	0.69	0.75
Monsey New Square Trails Corporation	21,501.92	17.00	1.66	0.53	0.75
New Britain Transportation Company, Inc.	2,102.95	12.00	1.09	0.66	0.75
New Britain Transportation Company, Inc.	1,997.52	13.75	3.15	0.92	0.75
Beaver County Transit Authority	2,955.00	16.50	2.04	0.58	0.75
Beaver County Transit Authority	2,955.00	16.50	2.04	0.58	0.75
Centro of Oswego, Inc.	1,034.36	19.52	4.78	0.62	0.75
Centro of Oswego, Inc.	1,257.42	19.00	4.88	1.19	0.75
City of Bangor	4,501.36	13.00	7.62	1.01	0.75
Housatonic Area Regional Transit	4,182.51	17.53	4.14	1.01	0.75
Howard Transit, IRT c/o Corridor Transportation	4,017.22	18.17	1.96	0.37	0.75
Howard Transit, IRT c/o Corridor Transportation	4,017.22	18.17	1.96	0.37	0.75
Laguardia-Greenwich BOA c/o NJ Transit, Carrier	7,116.34	19.00	5.92	0.96	2
Laguardia-Greenwich BOA c/o NJ Transit, Carrier	7,116.34	19.00	5.92	0.96	2
Monachusett Regional Transit Authority	5,629.31	13.50	4.25	0.84	0.75
Monachusett Regional Transit Authority	5,629.31	13.50	4.25	0.84	0.75
Pulnam County Transit	2,041.05	16.17	3.12	0.84	0.75
Southeast Area Transit	2,386.15	14.25	4.67	1.21	0.75
TransIT Services of Frederick County	4,308.79	16.00	1.22	0.83	0.75
Village of Spring Valley Bus	2,089.00	12.50	2.08	0.80	0.75



Initial Benchmarking Results: NE Region -- Group D

Transit Agency	Operating Expense Per Revenue Hour	All Score	Veh. Maint. Expense Per Operating Expense	All Score	Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	All Score	Transit Agency	Gen. Admin. Expense Per Operating Expense	All Score
Berks Area Reading Transportation Authority	\$51.48	1	15.09%	1	Berks Area Reading Transportation Authority	1.84%	1	Berks Area Reading Transportation Authority	20.07%	0.75
Connecticut Department of Transportation	\$87.64	0	12.28%	1	Connecticut Department of Transportation	0.95%	1	Connecticut Department of Transportation	16.17%	1
Greater Hartford Transit District	\$44.24	0.75	7.47%	1.5	Greater Hartford Transit District	0.02%	1.5	Greater Hartford Transit District	21.10%	1
Greater Albion-Canton Regional Transit Authority	\$46.03	1	8.66%	1.5	Greater Albion-Canton Regional Transit Authority	0.90%	1	Greater Albion-Canton Regional Transit Authority	7.54%	1.5
Luzerne County Transportation Authority	\$63.90	1	23.65%	0.75	Luzerne County Transportation Authority	2.13%	1	Luzerne County Transportation Authority	14.95%	1
Northeast Transportation Company, Inc.	\$63.11	1	13.90%	1	Northeast Transportation Company, Inc.	1.28%	1	Northeast Transportation Company, Inc.	20.19%	0.75
Albion Metro Transit	\$59.13	1	16.89%	1	Albion Metro Transit	2.9%	0.75	Albion Metro Transit	17.73%	0.75
Brookton Area Transit Authority	\$57.28	0.75	22.05%	0.75	Brookton Area Transit Authority	1.71%	0.75	Brookton Area Transit Authority	15.99%	1
Greater Lowell Transit Authority	\$58.37	1	21.37%	0.75	Greater Lowell Transit Authority	3.02%	1	Greater Lowell Transit Authority	7.46%	1.5
Marblehead Regional Transit Authority	\$63.47	1	16.21%	1	Marblehead Regional Transit Authority	1.36%	1	Marblehead Regional Transit Authority	15.96%	1
Centre Area Transportation Authority	\$47.47	1	15.27%	1	Centre Area Transportation Authority	4.71%	0.5	Centre Area Transportation Authority	10.82%	1
Tompkins Consolidated Area Transit	\$50.80	1	17.38%	0.75	Tompkins Consolidated Area Transit	1.26%	1	Tompkins Consolidated Area Transit	23.87%	0.75
Ulster Transit Authority	\$42.18	1	14.14%	1	Ulster Transit Authority	5.33%	0.5	Ulster Transit Authority	17.88%	0.75
Washington County Transportation Department	\$38.94	1	20.36%	0.75	Washington County Transportation Department	2.52%	0.75	Washington County Transportation Department	15.91%	0.5
Western Maine Transportation Services, Inc.	\$39.55	1	35.02%	0	Western Maine Transportation Services, Inc.	0.02%	0	Western Maine Transportation Services, Inc.	0.72%	1.5
Westmoreland County Transit Authority	\$60.24	1	10.84%	0.75	Westmoreland County Transit Authority	0.00%	1.5	Westmoreland County Transit Authority	26.87%	0.5
Williamsport Bureau of Transportation	\$53.45	1	19.89%	0.75	Williamsport Bureau of Transportation	2.69%	0.75	Williamsport Bureau of Transportation	14.74%	1
Norwalk Transit District	\$55.42	1	18.87%	0.75	Norwalk Transit District	0.67%	1	Norwalk Transit District	9.96%	1
Greater Lowell Regional Transit Authority	\$52.60	1	20.92%	0.75	Greater Lowell Regional Transit Authority	1.94%	1	Greater Lowell Regional Transit Authority	13.93%	1
South Orange Avenue BOA c/o NJ Transit, Car	\$44.08	1	40.25%	0.5	South Orange Avenue BOA c/o NJ Transit, Car	4.83%	0.5	South Orange Avenue BOA c/o NJ Transit, Car	11.42%	1
Chemung County Transit System	\$58.49	1	17.56%	0.75	Chemung County Transit System	6.63%	0	Chemung County Transit System	28.85%	0.5
Community Transit, Inc. c/o NJ Transit, Carrier	\$42.61	1	18.51%	0.75	Community Transit, Inc. c/o NJ Transit, Carrier	0.76%	1	Community Transit, Inc. c/o NJ Transit, Carrier	23.76%	0.75
Dutchess County Division of Mass Transportation	\$42.51	1	14.59%	1	Dutchess County Division of Mass Transportation	4.94%	0.5	Dutchess County Division of Mass Transportation	16.10%	1.5
Chittenden County Transportation Authority	\$51.17	1	18.14%	1.5	Chittenden County Transportation Authority	0.82%	0.5	Chittenden County Transportation Authority	11.84%	1
Lowell Regional Transit Authority	\$58.81	0.75	28.26%	0.5	Lowell Regional Transit Authority	0.93%	1	Lowell Regional Transit Authority	4.83%	1.5
Annapolis Department of Transportation	\$75.01	0.75	17.44%	0.75	Annapolis Department of Transportation	0.46%	0	Annapolis Department of Transportation	23.18%	1
Cambridge County Transit Authority	\$69.48	1	22.11%	0.75	Cambridge County Transit Authority	6.07%	0.5	Cambridge County Transit Authority	16.90%	0.75
City of Manhattan Transit System	\$59.97	1	12.92%	1	City of Manhattan Transit System	0.53%	1	City of Manhattan Transit System	16.07%	1
G & C Bus Company, Inc.	\$62.95	1	25.88%	0.5	G & C Bus Company, Inc.	2.89%	0.75	G & C Bus Company, Inc.	39.13%	0
Greater Glens Falls Transit System	\$41.90	1	16.62%	1	Greater Glens Falls Transit System	3.06%	0.75	Greater Glens Falls Transit System	16.59%	1
Greater Portland Transit District	\$57.79	1	17.01%	1	Greater Portland Transit District	2.40%	0.75	Greater Portland Transit District	13.85%	1
Hartford County Transportation Services	\$29.13	0.75	24.45%	1.5	Hartford County Transportation Services	0.95%	1.5	Hartford County Transportation Services	5.96%	1.5
Huntington Area Rapid Transit	\$55.07	1	18.73%	0.75	Huntington Area Rapid Transit	1.83%	0.5	Huntington Area Rapid Transit	11.21%	1
Mid Moh Valley Transit Authority	\$47.11	1	17.00%	0.5	Mid Moh Valley Transit Authority	2.62%	1	Mid Moh Valley Transit Authority	18.00%	0.75
Monsey New Square Trails Corporation	\$56.62	1	9.95%	1.5	Monsey New Square Trails Corporation	7.24%	0	Monsey New Square Trails Corporation	24.37%	0.75
New Britain Transportation Company, Inc.	\$46.45	1	14.01%	1	New Britain Transportation Company, Inc.	1.19%	1	New Britain Transportation Company, Inc.	18.18%	0.75
New Britain Transportation Company, Inc.	\$43.28	1	15.83%	1	New Britain Transportation Company, Inc.	1.28%	1	New Britain Transportation Company, Inc.	16.85%	0.75
Beaver County Transit Authority	\$72.70	1	12.01%	1	Beaver County Transit Authority	0.52%	1	Beaver County Transit Authority	45.90%	0
City of Oswego, Inc.	\$64.01	1	19.75%	0.75	City of Oswego, Inc.	1.57%	1	City of Oswego, Inc.	36.01%	0.5
City of Bangor	\$30.41	1	15.85%	1	City of Bangor	1.68%	1	City of Bangor	24.11%	0.75
Housatonic Area Regional Transit	\$46.50	1	13.40%	1	Housatonic Area Regional Transit	0.28%	1	Housatonic Area Regional Transit	14.91%	1
Howard Transit (HT) c/o Corridor Transportation	\$52.78	1	12.27%	1.5	Howard Transit (HT) c/o Corridor Transportation	1.07%	1	Howard Transit (HT) c/o Corridor Transportation	24.32%	0.75
Lehigh-Catskill BOA c/o NJ Transit, Car	\$43.88	1	6.98%	1	Lehigh-Catskill BOA c/o NJ Transit, Car	1.19%	1	Lehigh-Catskill BOA c/o NJ Transit, Car	14.69%	1
Marblehead Regional Transit Authority	\$48.12	1	43.83%	0	Marblehead Regional Transit Authority	1.02%	1	Marblehead Regional Transit Authority	13.26%	1
Pulham County Transit	\$55.33	1	15.43%	1	Pulham County Transit	4.20%	0.75	Pulham County Transit	14.59%	0
Southeast Area Transit	\$58.33	1	25.44%	0.5	Southeast Area Transit	0.90%	1	Southeast Area Transit	0.45%	1.5
TransIT Services of Frederick County	\$46.26	1	13.85%	1	TransIT Services of Frederick County	1.89%	1	TransIT Services of Frederick County	16.35%	1
Village of Spring Valley Bus	\$36.94	1	13.12%	1	Village of Spring Valley Bus	0.49%	1	Village of Spring Valley Bus	10.51%	1

Initial Benchmarking Results: NE Region -- Group D

Transit Agency	Farebox Recovery	All Score	Local Revenue Per Operating Expense (System Total)	Transit Agency	Vehicle Miles Per Peak Vehicle	All Score	Transit Agency	Vehicle Hours Per Peak Vehicle	All Score
Berkshire Area Reading Transportation Authority	29.08%	0.75	2.81%	Berkshire Area Reading Transportation Authority	34,295	0.75	Berkshire Area Reading Transportation Authority	2,771	0.75
Connecticut Department of Transportation	21.35%	0.75	0.00%	Connecticut Department of Transportation	27,699	0.5	Connecticut Department of Transportation	1,283	0.5
Delaware Transit District	33.53%	0.4	18.06%	Delaware Transit District	49,413	0.75	Delaware Transit District	4,492	0.15
Greater Albion-Canton Regional Transit Authority	17.93%	0.75	7.85%	Greater Albion-Canton Regional Transit Authority	51,410	1	Greater Albion-Canton Regional Transit Authority	2,821	0.75
Luzerne County Transportation Authority	18.14%	0.75	0.00%	Luzerne County Transportation Authority	34,015	0.75	Luzerne County Transportation Authority	2,340	0.75
Northeast Transportation Company, Inc.	22.85%	0.75	0.00%	Northeast Transportation Company, Inc.	32,276	0.75	Northeast Transportation Company, Inc.	2,480	0.75
Albion Metro Transit	28.65%	0.75	12.48%	Albion Metro Transit	24,867	0.5	Albion Metro Transit	1,780	0.75
Brookton Area Transit Authority	46.87%	0.75	4.75%	Brookton Area Transit Authority	34,343	0.75	Brookton Area Transit Authority	2,658	0.75
Albion Metro Transit	42.18%	1	4.75%	Albion Metro Transit	30,768	0.75	Albion Metro Transit	2,464	0.75
Erin Metropolitan Transit Authority	11.89%	0.75	18.76%	Erin Metropolitan Transit Authority	40,110	1	Erin Metropolitan Transit Authority	2,920	1
Marinack Valley Regional Transit Authority	43.14%	1	5.31%	Marinack Valley Regional Transit Authority	30,637	0.75	Marinack Valley Regional Transit Authority	2,957	1
Centre Area Transportation Authority	28.86%	0.75	21.04%	Centre Area Transportation Authority	35,022	0.75	Centre Area Transportation Authority	3,110	1
Tompkins Consolidated Area Transit	32.91%	0.75	6.53%	Tompkins Consolidated Area Transit	35,073	0.75	Tompkins Consolidated Area Transit	2,878	1
Ulster Transit Authority	21.55%	0.75	24.66%	Ulster Transit Authority	30,926	0.75	Ulster Transit Authority	2,082	0.5
Washington County Transportation Department	5.64%	0.75	0.00%	Washington County Transportation Department	28,959	0.75	Washington County Transportation Department	2,042	0.75
Western Maine Transportation Services, Inc.	10.79%	0.75	16.45%	Western Maine Transportation Services, Inc.	52,653	1.5	Western Maine Transportation Services, Inc.	2,808	1
Westmoreland County Transit Authority	18.14%	0.75	9.06%	Westmoreland County Transit Authority	45,451	0.75	Westmoreland County Transit Authority	3,123	1
Williamsport Bureau of Transportation	22.85%	0.75	6.42%	Williamsport Bureau of Transportation	36,589	0.75	Williamsport Bureau of Transportation	2,689	0.75
Norwalk Transit District	87.82%	0.75	0.00%	Norwalk Transit District	41,263	0.75	Norwalk Transit District	4,953	0.75
Greater Albany Regional Transit Authority	109.47%	2	0.00%	Greater Albany Regional Transit Authority	39,237	0.75	Greater Albany Regional Transit Authority	4,017	1.5
South Orange Avenue BOA c/o NJ Transit, Car	49.22%	2	6.96%	South Orange Avenue BOA c/o NJ Transit, Car	62,748	1.5	South Orange Avenue BOA c/o NJ Transit, Car	2,966	1
Chemung County Transit System	116.46%	2	0.00%	Chemung County Transit System	56,440	1.5	Chemung County Transit System	3,567	1
Community Transit, Inc. c/o NJ Transit, Carier	18.61%	0.75	8.63%	Community Transit, Inc. c/o NJ Transit, Carier	40,703	1.5	Community Transit, Inc. c/o NJ Transit, Carier	3,483	1
County of Lackawanna Transit System	39.55%	0.75	22.59%	County of Lackawanna Transit System	34,174	1.5	County of Lackawanna Transit System	2,864	0.75
Dutchess County Division of Mass Transportation	23.40%	0.75	38.25%	Dutchess County Division of Mass Transportation	30,884	0.75	Dutchess County Division of Mass Transportation	2,319	0.75
Chittenden County Transportation Authority	87.69%	2	0.00%	Chittenden County Transportation Authority	22,674	0.5	Chittenden County Transportation Authority	2,861	1
Lowell Regional Transit Authority	14.09%	0.75	18.54%	Lowell Regional Transit Authority	27,277	0.5	Lowell Regional Transit Authority	1,781	0.5
Leisure Line c/o NJ Transit, Carrier Admin.	15.49%	0.75	8.59%	Leisure Line c/o NJ Transit, Carrier Admin.	36,472	0.75	Leisure Line c/o NJ Transit, Carrier Admin.	2,957	1
Annapolis Department of Transportation	15.49%	0.75	68.69%	Annapolis Department of Transportation	31,047	0.75	Annapolis Department of Transportation	2,861	1
Cambridge County Transit Authority	33.83%	1	15.69%	Cambridge County Transit Authority	64,717	2	Cambridge County Transit Authority	3,861	1.5
City of Massachusetts Transit System	17.60%	0.75	10.80%	City of Massachusetts Transit System	52,538	0.75	City of Massachusetts Transit System	2,977	1
G & C Bus Company, Inc.	26.21%	0.75	57.63%	G & C Bus Company, Inc.	47,403	0.75	G & C Bus Company, Inc.	3,050	0.75
Greater Glens Falls Transit System	12.37%	0.75	50.40%	Greater Glens Falls Transit System	33,668	0.75	Greater Glens Falls Transit System	2,465	0.75
Greater Portland Transit District	6.07%	0.75	7.63%	Greater Portland Transit District	30,926	0.75	Greater Portland Transit District	2,230	0.75
Harford County Transportation Services	24.45%	0.75	1.02%	Harford County Transportation Services	37,697	0.75	Harford County Transportation Services	2,244	0.75
Huntington Area Rapid Transit	19.04%	0.75	0.00%	Huntington Area Rapid Transit	36,741	0.75	Huntington Area Rapid Transit	2,922	1
Mid-Mon Valley Transit Authority	28.23%	0.75	0.00%	Mid-Mon Valley Transit Authority	50,239	1	Mid-Mon Valley Transit Authority	2,957	0.75
Monsey New Square Trails Corporation	18.45%	0.75	20.42%	Monsey New Square Trails Corporation	48,248	0.5	Monsey New Square Trails Corporation	2,348	0.75
New Britain Transportation Company, Inc.	31.94%	0.75	16.44%	New Britain Transportation Company, Inc.	47,400	1	New Britain Transportation Company, Inc.	2,861	1
New Britain Transportation Company, Inc.	14.75%	0.75	30.96%	New Britain Transportation Company, Inc.	47,400	1	New Britain Transportation Company, Inc.	2,970	1
Beaver County Transit Authority	4.72%	0.75	25.54%	Beaver County Transit Authority	44,670	1	Beaver County Transit Authority	2,773	0.75
Beaver County Transit Authority	10.76%	2	60.05%	Beaver County Transit Authority	57,893	1.5	Beaver County Transit Authority	3,214	1
Centro of Oswego, Inc.	23.85%	0.75	41.39%	Centro of Oswego, Inc.	31,999	0.75	Centro of Oswego, Inc.	3,529	2
Centro of Oswego, Inc.	23.85%	0.75	41.39%	Centro of Oswego, Inc.	31,999	0.75	Centro of Oswego, Inc.	3,529	2
City of Bangor	10.68%	0.75	17.08%	City of Bangor	55,533	0.75	City of Bangor	3,355	1
Housatonic Area Regional Transit	31.31%	1	60.07%	Housatonic Area Regional Transit	80,336	2	Housatonic Area Regional Transit	3,856	1.5
Howard Transit (HT) c/o Corridor Transportatio	18.05%	0.75	6.70%	Howard Transit (HT) c/o Corridor Transportatio	45,688	0.75	Howard Transit (HT) c/o Corridor Transportatio	2,726	0.75
Wayville-Canaanville BOA c/o NJ Transit, Carie	12.76%	0.75	20.69%	Wayville-Canaanville BOA c/o NJ Transit, Carie	27,184	0.5	Wayville-Canaanville BOA c/o NJ Transit, Carie	2,308	0.75
Wayville-Canaanville BOA c/o NJ Transit, Carie	12.76%	0.75	20.69%	Wayville-Canaanville BOA c/o NJ Transit, Carie	27,184	0.5	Wayville-Canaanville BOA c/o NJ Transit, Carie	2,308	0.75
Massachusetts Regional Transit Authority	23.85%	0.75	17.08%	Massachusetts Regional Transit Authority	80,336	2	Massachusetts Regional Transit Authority	3,856	1.5
Pulnam County Transit	31.31%	1	60.07%	Pulnam County Transit	45,688	0.75	Pulnam County Transit	2,726	0.75
Southeast Area Transit	18.05%	0.75	20.69%	Southeast Area Transit	27,184	0.5	Southeast Area Transit	2,308	0.75
TransIT Services of Frederick Count	12.75%	0.75	61.22%	TransIT Services of Frederick Count	81,226	2	TransIT Services of Frederick Count	3,181	1
Village of Spring Valley Bus				Village of Spring Valley Bus			Village of Spring Valley Bus		









Initial Benchmarking Results: MW Region --- Group A

Transit Agency	Non-Vol. Maint. Expense Per Operating Expense	All Score	Gen. Admin. Expense Per Operating Expense	All Score	Farebox Recovery	All Score	Local Revenue Per Operating Expense (System Total)	All Score
City of Detroit Department of Transportation	5.98%	0.75	25.67%	0.5	14.01%	0.75	46.02%	1
Central Ohio Transit Authority	6.15%	0.75	22.32%	0.75	13.49%	0.75	58.49%	0.75
Metrolink	3.61%	1	18.45%	0.75	27.64%	0.5	43.46%	0.75
Southwest Ohio Regional Transit Authority	3.36%	1	18.94%	0.75	27.64%	0.75	43.46%	0.75
Kansas City Area Transportation Authority	4.88%	0.75	19.08%	0.75	16.70%	0.75	58.21%	0.75
Milwaukee County Transit System	3.95%	1	14.54%	1	31.02%	1	13.15%	0.5
The Greater Cleveland Regional Transit Authority	7.11%	0.5	21.85%	0.75	17.99%	0.75	76.62%	1.5
B-State Development Agency	5.93%	0.75	18.89%	0.75	21.54%	0.75	63.91%	1
Metrolink	3.62%	1	19.33%	0.75	35.05%	1.5	32.59%	0.75
Metrolink	3.62%	1	19.33%	0.75	35.05%	1.5	32.59%	0.75
Chicago Transit Authority	5.72%	0.75	10.76%	1.5	41.93%	1.5	31.90%	0.75

Transit Agency	Revenue Miles Per Vehicle	All Score	Vehicle Hours Per Peak Vehicle	All Score	Spare Vehicle Ratio	All Score
City of Detroit Department of Transportation	52,132	1	4,049	1.5	50.39%	2
Central Ohio Transit Authority	41,638	0.75	2,975	0.75	29.79%	0.75
Suburban Mobility Authority for Regional Transit	64,681	2	3,289	1	37.76%	1.5
Southwest Ohio Regional Transit Authority	37,700	0.5	2,651	0.5	31.05%	1
Kansas City Area Transportation Authority	42,822	0.75	2,689	0.5	13.91%	0.5
Milwaukee County Transit System	48,274	1	3,577	1	23.43%	0.75
The Greater Cleveland Regional Transit Authority	51,245	0.75	3,559	1	23.13%	0.75
B-State Development Agency	51,245	0.75	3,559	1	25.35%	0.75
Metrolink	40,666	0.75	2,977	0.75	17.82%	0.5
Metrolink	40,666	0.75	2,977	0.75	17.82%	0.5
Chicago Transit Authority	39,759	0.75	4,008	1.5	17.82%	0.75

Transit Agency	Revenue Miles Per Total Vehicles	All Score	Revenue Miles Per Peak Vehicle	All Score
City of Detroit Department of Transportation	2,589	1	45,766	1.5
Central Ohio Transit Authority	2,182	0.75	34,091	0.75
Suburban Mobility Authority for Regional Transit	2,020	0.75	49,588	1.5
Metrolink	1,890	0.75	37,811	0.75
Kansas City Area Transportation Authority	1,890	0.75	37,811	0.75
Milwaukee County Transit System	2,987	1.5	43,800	1
The Greater Cleveland Regional Transit Authority	2,416	0.75	37,459	0.75
B-State Development Agency	2,172	0.75	41,481	1
Metrolink	1,930	0.75	31,781	0.5
Metrolink	1,930	0.75	31,781	0.5
Chicago Transit Authority	2,589	2	35,378	0.75

Transit Agency	Revenue Miles Per Total Vehicles	All Score	Revenue Miles Per Vehicle Mile	All Score
City of Detroit Department of Transportation	4,433	0.75	0.88	1
Central Ohio Transit Authority	2,785	0.75	0.82	0.75
Suburban Mobility Authority for Regional Transit	35,966	1.5	0.77	0.5
Southwest Ohio Regional Transit Authority	24,249	1	0.85	1
Kansas City Area Transportation Authority	28,849	1	0.89	1
Milwaukee County Transit System	36,452	1.5	0.91	1
The Greater Cleveland Regional Transit Authority	33,693	0.75	0.81	0.75
B-State Development Agency	26,397	1	0.79	0.5
Metrolink	29,594	0.75	0.80	0.75
Metrolink	29,594	0.75	0.80	0.75
Chicago Transit Authority	33,225	1	0.89	2

Transit Agency	Revenue Miles Per Total Vehicles	All Score	Revenue Miles Per Vehicle Mile	All Score
City of Detroit Department of Transportation	4,433	0.75	0.88	1
Central Ohio Transit Authority	2,785	0.75	0.82	0.75
Suburban Mobility Authority for Regional Transit	35,966	1.5	0.77	0.5
Southwest Ohio Regional Transit Authority	24,249	1	0.85	1
Kansas City Area Transportation Authority	28,849	1	0.89	1
Milwaukee County Transit System	36,452	1.5	0.91	1
The Greater Cleveland Regional Transit Authority	33,693	0.75	0.81	0.75
B-State Development Agency	26,397	1	0.79	0.5
Metrolink	29,594	0.75	0.80	0.75
Metrolink	29,594	0.75	0.80	0.75
Chicago Transit Authority	33,225	1	0.89	2

Transit Agency	Revenue Miles Per Total Vehicles	All Score	Revenue Miles Per Vehicle Mile	All Score
City of Detroit Department of Transportation	4,433	0.75	0.88	1
Central Ohio Transit Authority	2,785	0.75	0.82	0.75
Suburban Mobility Authority for Regional Transit	35,966	1.5	0.77	0.5
Southwest Ohio Regional Transit Authority	24,249	1	0.85	1
Kansas City Area Transportation Authority	28,849	1	0.89	1
Milwaukee County Transit System	36,452	1.5	0.91	1
The Greater Cleveland Regional Transit Authority	33,693	0.75	0.81	0.75
B-State Development Agency	26,397	1	0.79	0.5
Metrolink	29,594	0.75	0.80	0.75
Metrolink	29,594	0.75	0.80	0.75
Chicago Transit Authority	33,225	1	0.89	2

Transit Agency	Revenue Miles Per Total Vehicles	All Score	Revenue Miles Per Vehicle Mile	All Score
City of Detroit Department of Transportation	4,433	0.75	0.88	1
Central Ohio Transit Authority	2,785	0.75	0.82	0.75
Suburban Mobility Authority for Regional Transit	35,966	1.5	0.77	0.5
Southwest Ohio Regional Transit Authority	24,249	1	0.85	1
Kansas City Area Transportation Authority	28,849	1	0.89	1
Milwaukee County Transit System	36,452	1.5	0.91	1
The Greater Cleveland Regional Transit Authority	33,693	0.75	0.81	0.75
B-State Development Agency	26,397	1	0.79	0.5
Metrolink	29,594	0.75	0.80	0.75
Metrolink	29,594	0.75	0.80	0.75
Chicago Transit Authority	33,225	1	0.89	2

Transit Agency	Revenue Miles Per Total Vehicles	All Score	Revenue Miles Per Vehicle Mile	All Score
City of Detroit Department of Transportation	4,433	0.75	0.88	1
Central Ohio Transit Authority	2,785	0.75	0.82	0.75
Suburban Mobility Authority for Regional Transit	35,966	1.5	0.77	0.5
Southwest Ohio Regional Transit Authority	24,249	1	0.85	1
Kansas City Area Transportation Authority	28,849	1	0.89	1
Milwaukee County Transit System	36,452	1.5	0.91	1
The Greater Cleveland Regional Transit Authority	33,693	0.75	0.81	0.75
B-State Development Agency	26,397	1	0.79	0.5
Metrolink	29,594	0.75	0.80	0.75
Metrolink	29,594	0.75	0.80	0.75
Chicago Transit Authority	33,225	1	0.89	2

Transit Agency	Revenue Miles Per Total Vehicles	All Score	Revenue Miles Per Vehicle Mile	All Score
City of Detroit Department of Transportation	4,433	0.75	0.88	1
Central Ohio Transit Authority	2,785	0.75	0.82	0.75
Suburban Mobility Authority for Regional Transit	35,966	1.5	0.77	0.5
Southwest Ohio Regional Transit Authority	24,249	1	0.85	1
Kansas City Area Transportation Authority	28,849	1	0.89	1
Milwaukee County Transit System	36,452	1.5	0.91	1
The Greater Cleveland Regional Transit Authority	33,693	0.75	0.81	0.75
B-State Development Agency	26,397	1	0.79	0.5
Metrolink	29,594	0.75	0.80	0.75
Metrolink	29,594	0.75	0.80	0.75
Chicago Transit Authority	33,225	1	0.89	2

Transit Agency	Revenue Miles Per Total Vehicles	All Score	Revenue Miles Per Vehicle Mile	All Score
City of Detroit Department of Transportation	4,433	0.75	0.88	1
Central Ohio Transit Authority	2,785	0.75	0.82	0.75
Suburban Mobility Authority for Regional Transit	35,966	1.5	0.77	0.5
Southwest Ohio Regional Transit Authority	24,249	1	0.85	1
Kansas City Area Transportation Authority	28,849	1	0.89	1
Milwaukee County Transit System	36,452	1.5	0.91	1
The Greater Cleveland Regional Transit Authority	33,693	0.75	0.81	0.75
B-State Development Agency	26,397	1	0.79	0.5
Metrolink	29,594	0.75	0.80	0.75
Metrolink	29,594	0.75	0.80	0.75
Chicago Transit Authority	33,225	1	0.89	2

Transit Agency	Revenue Miles Per Total Vehicles	All Score	Revenue Miles Per Vehicle Mile	All Score
City of Detroit Department of Transportation	4,433	0.75	0.88	1
Central Ohio Transit Authority	2,785	0.75	0.82	0.75
Suburban Mobility Authority for Regional Transit	35,966	1.5	0.77	0.5
Southwest Ohio Regional Transit Authority	24,249	1	0.85	1
Kansas City Area Transportation Authority	28,849	1	0.89	1
Milwaukee County Transit System	36,452	1.5	0.91	1
The Greater Cleveland Regional Transit Authority	33,693	0.75	0.81	0.75
B-State Development Agency	26,397	1	0.79	0.5
Metrolink	29,594	0.75	0.80	0.75
Metrolink	29,594	0.75	0.80	0.75
Chicago Transit Authority	33,225	1	0.89	2

Transit Agency	Revenue Miles Per Total Vehicles	All Score	Revenue Miles Per Vehicle Mile	All Score
City of Detroit Department of Transportation	4,433	0.75	0.88	1
Central Ohio Transit Authority	2,785	0.75	0.82	0.75
Suburban Mobility Authority for Regional Transit	35,966	1.5	0.77	0.5
Southwest Ohio Regional Transit Authority	24,249	1	0.85	1
Kansas City Area Transportation Authority	28,849	1	0.89	1
Milwaukee County Transit System	36,452	1.5	0.91	1
The Greater Cleveland Regional Transit Authority	33,693	0.75	0.81	0.75
B-State Development Agency	26,397	1	0.79	0.5
Metrolink	29,594	0.75	0.80	0.75
Metrolink	29,594	0.75	0.80	0.75
Chicago Transit Authority	33,225	1	0.89	2

Initial Benchmarking Results: MW Region --- Group B

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Span of Service	Alt Score	Passenger Trips Per Capita	Alt Score	Passenger Miles Per Revenue Mile	Alt Score
Capital Area Transportation Authority	6,453.10	0.75	18.67	0.75	18.13	0.75	2.74	0.75
Toledo Area Regional Transit Authority	5,210.31	0.75	19.25	0.75	10.33	0.75	1.17	0.75
Indianapolis Public Transportation Corporation	10,189.34	0.75	19.09	0.75	11.45	0.75	1.35	0.75
Interurban Transit Partnership	9,450.01	1	20.32	0.75	11.71	0.75	1.55	0.75
Metro Regional Transit Authority	7,841.50	0.75	21.25	1	25.87	0.75	1.83	1
Miami Valley Regional Transit Authority	11,819.28	1.5	19.53	0.75	46.59	2	2.19	1.5
Madison Metro Transit	5,810.69	0.75	18.25	0.5	18.19	0.75	1.04	0.75
Transit Authority of Omaha	13,684.41	1.5	18.25	0.5	18.19	0.75	1.84	1
Mass Transportation Authority	2,656.23	0.5	18.25	0.5	1.25	0.5	0.79	0.5
Metropolitan Council								

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Speed	Alt Score	Revenue Miles Between Collisions (excluding Sidings)	Alt Score	Average Headway (minutes)	Alt Score
Capital Area Transportation Authority	37.18	2	13.57	0.75	208,240	1	26.61	0.75
Toledo Area Regional Transit Authority	17.18	0.75	14.71	1	205,573	0.75	19.82	1
Indianapolis Public Transportation Corporation	23.75	1	14.35	0.75	115,692	0.5	29.19	0.75
Interurban Transit Partnership	19.29	0.75	13.74	0.75	179,403	0.75	16.70	1
Metro Regional Transit Authority	22.29	0.75	14.38	0.75	277,693	1	17.84	0.75
Miami Valley Regional Transit Authority	27.35	1	12.97	0.5	138,177	0.75	11.42	0.75
Madison Metro Transit	13.85	0.5	13.29	0.75	139,197	0.75	24.26	1
Transit Authority of Omaha	25.07	1	15.28	1	489,714	2	5.41	1.5
Mass Transportation Authority	13.63	0.5	17.28	2	195,856	0.75	35.74	0.5
Metropolitan Council								

Transit Agency	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Alt Score	Veh. Maint. Expense Per Operating Expense	Alt Score	Non-Veh. Maint. Expense Per Operating Expense	Alt Score
Capital Area Transportation Authority	\$40.05	1	\$92.13	0.75	15.42%	1	4.37%	0.75
Toledo Area Regional Transit Authority	\$43.87	1	\$74.40	0.75	13.19%	0.75	2.67%	1
Indianapolis Public Transportation Corporation	\$37.30	1	\$59.37	1	15.22%	1	2.51%	1
Interurban Transit Partnership	\$41.55	1	\$78.12	0.75	19.92%	1	4.31%	0.75
Metro Regional Transit Authority	\$77.20	0.75	\$75.22	0.75	18.34%	0.5	7.25%	0
Miami Valley Regional Transit Authority	\$130.65	0	\$75.71	0.75	17.51%	0.75	2.71%	1
Madison Metro Transit	\$26.32	1	\$68.84	1.5	11.82%	0.5	3.03%	1
Transit Authority of Omaha	\$42.40	1	\$111.71	1		0.5	3.03%	1
Mass Transportation Authority	\$111.71	1.5		0		0.5	3.03%	1
Metropolitan Council								

Transit Agency	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Alt Score	Veh. Maint. Expense Per Operating Expense	Alt Score	Non-Veh. Maint. Expense Per Operating Expense	Alt Score
Capital Area Transportation Authority	\$40.05	1	\$92.13	0.75	15.42%	1	4.37%	0.75
Toledo Area Regional Transit Authority	\$43.87	1	\$74.40	0.75	13.19%	0.75	2.67%	1
Indianapolis Public Transportation Corporation	\$37.30	1	\$59.37	1	15.22%	1	2.51%	1
Interurban Transit Partnership	\$41.55	1	\$78.12	0.75	19.92%	1	4.31%	0.75
Metro Regional Transit Authority	\$77.20	0.75	\$75.22	0.75	18.34%	0.5	7.25%	0
Miami Valley Regional Transit Authority	\$130.65	0	\$75.71	0.75	17.51%	0.75	2.71%	1
Madison Metro Transit	\$26.32	1	\$68.84	1.5	11.82%	0.5	3.03%	1
Transit Authority of Omaha	\$42.40	1	\$111.71	1		0.5	3.03%	1
Mass Transportation Authority	\$111.71	1.5		0		0.5	3.03%	1
Metropolitan Council								

Initial Benchmarking Results: MW Region --- Group B

Transit Agency	Local Revenue Per Operating Expense (System Total)	Alt Score	Vehicle Miles Per Peak Vehicle	Alt Score
Capital Area Transportation Authority	42.22%	0.75	42,057	1
Toledo Area Regional Transit Authority	49.99%	1	30,309	0.75
Indianapolis Public Transportation Corporation	41.31%	0.5	40,576	1
Interurban Transit Partnership	41.31%	0.75	40,576	1
Metro Regional Transit Authority	67.64%	1.5	30,543	0.75
Miami Valley Regional Transit Authority	69.30%	1.5	47,922	1.5
Madison Metro Transit	29.16%	0.75	33,015	0.75
Transit Authority of Omaha	59.89%	1	34,629	0.75
Miss Transportation Authority	29.47%	0.5	21,069	1
Metropolitan Council	38.97%	1	42,413	1

Transit Agency	Revenue Miles Per Total Vehicles	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Capital Area Transportation Authority	22.50	1	22,500	1
Toledo Area Regional Transit Authority	25.34%	0.75	22,000	0.75
Indianapolis Public Transportation Corporation	16.92%	1.5	21,750	1.5
Interurban Transit Partnership	21.74%	0.75	20,250	0.75
Metro Regional Transit Authority	2.07%	0.5	19,500	0.5
Miami Valley Regional Transit Authority	18.67%	0.75	19,500	0.75
Madison Metro Transit	21.93%	1	19,000	1
Transit Authority of Omaha	12.00%	0.5	18,500	0.5
Miss Transportation Authority	45.91%	1	18,500	1
Metropolitan Council	24.68%	1	18,500	1

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score
Capital Area Transportation Authority	0.92	1	0.92	1
Toledo Area Regional Transit Authority	0.94	0.75	0.94	0.75
Indianapolis Public Transportation Corporation	0.88	1.5	0.88	1.5
Interurban Transit Partnership	0.89	1	0.89	1
Metro Regional Transit Authority	0.89	0.75	0.89	0.75
Miami Valley Regional Transit Authority	0.95	1.5	0.95	1.5
Madison Metro Transit	0.95	0.75	0.95	0.75
Transit Authority of Omaha	0.93	1	0.93	1
Miss Transportation Authority	0.89	0.5	0.89	0.5
Metropolitan Council	0.93	1	0.93	1

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score
Capital Area Transportation Authority	3,697	1	3,697	1
Toledo Area Regional Transit Authority	2,627	0.75	2,627	0.75
Indianapolis Public Transportation Corporation	3,684	1.5	3,684	1.5
Interurban Transit Partnership	2,853	0.75	2,853	0.75
Metro Regional Transit Authority	2,189	0.75	2,189	0.75
Miami Valley Regional Transit Authority	3,478	1.5	3,478	1.5
Madison Metro Transit	2,515	0.75	2,515	0.75
Transit Authority of Omaha	2,515	1	2,515	1
Miss Transportation Authority	1,282	0.5	1,282	0.5
Metropolitan Council	2,323	0.75	2,323	0.75

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score
Capital Area Transportation Authority	37,378	1	37,378	1
Toledo Area Regional Transit Authority	25,320	0.75	25,320	0.75
Indianapolis Public Transportation Corporation	48,512	1.5	48,512	1.5
Interurban Transit Partnership	39,031	0.75	39,031	0.75
Metro Regional Transit Authority	26,292	0.75	26,292	0.75
Miami Valley Regional Transit Authority	28,033	0.75	28,033	0.75
Madison Metro Transit	31,427	0.75	31,427	0.75
Transit Authority of Omaha	18,789	0.5	18,789	0.5
Miss Transportation Authority	27,105	0.75	27,105	0.75
Metropolitan Council	27,105	0.75	27,105	0.75

Transit Agency	Revenue Miles Per Total Vehicles	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Capital Area Transportation Authority	23,201	1	23,201	1
Toledo Area Regional Transit Authority	32,038	0.75	32,038	0.75
Indianapolis Public Transportation Corporation	26,429	1.5	26,429	1.5
Interurban Transit Partnership	35,853	0.75	35,853	0.75
Metro Regional Transit Authority	23,624	0.75	23,624	0.75
Miami Valley Regional Transit Authority	18,276	1.5	18,276	1.5
Madison Metro Transit	19,576	0.5	19,576	0.5
Transit Authority of Omaha	19,576	0.5	19,576	0.5
Miss Transportation Authority	1,095	0.5	1,095	0.5
Metropolitan Council	1,076	0.5	1,076	0.5

Transit Agency	Revenue Miles Per Total Vehicles	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
Capital Area Transportation Authority	22.50	1	22,500	1
Toledo Area Regional Transit Authority	25.34%	0.75	22,000	0.75
Indianapolis Public Transportation Corporation	16.92%	1.5	21,750	1.5
Interurban Transit Partnership	21.74%	0.75	20,250	0.75
Metro Regional Transit Authority	2.07%	0.5	19,500	0.5
Miami Valley Regional Transit Authority	18.67%	0.75	19,500	0.75
Madison Metro Transit	21.93%	1	19,000	1
Transit Authority of Omaha	12.00%	0.5	18,500	0.5
Miss Transportation Authority	45.91%	1	18,500	1
Metropolitan Council	24.68%	1	18,500	1

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score
Capital Area Transportation Authority	0.92	1	0.92	1
Toledo Area Regional Transit Authority	0.94	0.75	0.94	0.75
Indianapolis Public Transportation Corporation	0.88	1.5	0.88	1.5
Interurban Transit Partnership	0.89	1	0.89	1
Metro Regional Transit Authority	0.89	0.75	0.89	0.75
Miami Valley Regional Transit Authority	0.95	1.5	0.95	1.5
Madison Metro Transit	0.95	0.75	0.95	0.75
Transit Authority of Omaha	0.93	1	0.93	1
Miss Transportation Authority	0.89	0.5	0.89	0.5
Metropolitan Council	0.93	1	0.93	1

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score
Capital Area Transportation Authority	3,697	1	3,697	1
Toledo Area Regional Transit Authority	2,627	0.75	2,627	0.75
Indianapolis Public Transportation Corporation	3,684	1.5	3,684	1.5
Interurban Transit Partnership	2,853	0.75	2,853	0.75
Metro Regional Transit Authority	2,189	0.75	2,189	0.75
Miami Valley Regional Transit Authority	3,478	1.5	3,478	1.5
Madison Metro Transit	2,515	0.75	2,515	0.75
Transit Authority of Omaha	2,515	1	2,515	1
Miss Transportation Authority	1,282	0.5	1,282	0.5
Metropolitan Council	2,323	0.75	2,323	0.75

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score
Capital Area Transportation Authority	37,378	1	37,378	1
Toledo Area Regional Transit Authority	25,320	0.75	25,320	0.75
Indianapolis Public Transportation Corporation	48,512	1.5	48,512	1.5
Interurban Transit Partnership	39,031	0.75	39,031	0.75
Metro Regional Transit Authority	26,292	0.75	26,292	0.75
Miami Valley Regional Transit Authority	28,033	0.75	28,033	0.75
Madison Metro Transit	31,427	0.75	31,427	0.75
Transit Authority of Omaha	18,789	0.5	18,789	0.5
Miss Transportation Authority	27,105	0.75	27,105	0.75
Metropolitan Council	27,105	0.75	27,105	0.75

Initial Benchmarking Results: MW Region --- Group C

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Span of Service	Transit Agency	Passenger Trips Per Capita	Alt Score	Passenger Trips Per Revenue Mile	Transit Agency	Passenger Miles Per Revenue Mile	Alt Score
Des Moines Metropolitan Transit Authority	4,215.35	0.75	17.75	Des Moines Metropolitan Transit Authority	11.41	0.75	1.87	Des Moines Metropolitan Transit Authority	1.87	1
Champaign-Urbana Mass Transit District	12,991.07	1	17.50	Champaign-Urbana Mass Transit District	86.69	2	4.01	Champaign-Urbana Mass Transit District	4.01	2
Ann Arbor Transportation Authority	1,166.77	0.75	19.00	Ann Arbor Transportation Authority	7.69	0.75	0.35	Ann Arbor Transportation Authority	0.35	0.75
Madison County Transit District	3,748.97	0.75	19.00	Madison County Transit District	7.69	0.75	0.35	Madison County Transit District	0.35	0.75
Wichita Transit	6,335.41	0.75	13.00	Wichita Transit	8.53	0.75	1.67	Wichita Transit	1.67	1
Greater Peoria Mass Transit District	14,369.03	1	13.75	Greater Peoria Mass Transit District	12.11	0.75	1.22	Greater Peoria Mass Transit District	1.22	0.75
Duluth Transit Authority	9,148.35	1	19.75	Duluth Transit Authority	25.61	1	1.65	Duluth Transit Authority	1.65	0.75
Western Reserve Transit Authority	3,196.60	0.75	18.67	Western Reserve Transit Authority	3.71	0.75	1.06	Western Reserve Transit Authority	1.06	0.75
Waukesha County Transit System	3,654.28	0.75	18.75	Waukesha County Transit System	4.26	0.75	0.81	Waukesha County Transit System	0.81	0.75
Springfield Mass Transit District	2,138.71	0.75	13.00	Springfield Mass Transit District	18.76	0.75	0.85	Springfield Mass Transit District	0.85	0.75
Butler County Regional Transit Corporation	2,138.71	0.75	13.00	Butler County Regional Transit Corporation	0.41	0.75	0.46	Butler County Regional Transit Corporation	0.46	0.75
Rock Island County Metropolitan Mass Transit	10,153.95	1	22.00	Rock Island County Metropolitan Mass Transit	23.68	1	1.44	Rock Island County Metropolitan Mass Transit	1.44	0.75
Campus Bus Service	2,225.92	0.75	17.00	Campus Bus Service	1.44	0.75	2.09	Campus Bus Service	2.09	1
Bloomington Public Transportation Corporation	5,146.79	0.75	18.33	Bloomington Public Transportation Corporation	31.84	1	2.56	Bloomington Public Transportation Corporation	2.56	0.75
Lacrosse Municipal Transit Utility	7,977.49	0.75	17.67	Lacrosse Municipal Transit Utility	19.07	1	1.28	Lacrosse Municipal Transit Utility	1.28	0.75
Star Train	3,879.16	0.75	13.33	Star Train	6.97	0.75	1.12	Star Train	1.12	0.75
Kalamazoo Metro Transit System	3,343.64	0.75	17.58	Kalamazoo Metro Transit System	16.27	0.75	1.60	Kalamazoo Metro Transit System	1.60	0.75
Lorain County Transit	3,418.93	0.75	17.67	Lorain County Transit	1.33	0.75	2.45	Lorain County Transit	2.45	1
Greater Lafayette Public Transportation Corpor	13,293.74	1	16.50	Greater Lafayette Public Transportation Corpor	28.61	1	1.27	Greater Lafayette Public Transportation Corpor	1.27	0.75
Gay Public Transportation Corporation	7,568.35	0.75	18.00	Gay Public Transportation Corporation	16.88	0.75	1.46	Gay Public Transportation Corporation	1.46	0.75
Belle Urban System-Reine	7,878.16	0.75	17.47	Belle Urban System-Reine	17.47	0.75	1.55	Belle Urban System-Reine	1.55	0.75
Monica Indiana Transit System	1,111.11	0.75	15.00	Monica Indiana Transit System	17.68	0.75	1.49	Monica Indiana Transit System	1.49	0.75
Springfield Mass Transit District	4,496.26	0.75	12.67	Springfield Mass Transit District	12.99	0.75	0.36	Springfield Mass Transit District	0.36	0.5
Peñon Municipal Bus Service	2,873.00	0.75	12.00	Peñon Municipal Bus Service	0.11	0.75	10.73	Peñon Municipal Bus Service	10.73	2
Green Bay Metro	6,537.27	0.75	17.50	Green Bay Metro	37.38	1.5	4.81	Green Bay Metro	4.81	2
Southwest Missouri State University	28,849.87	2	17.00	Southwest Missouri State University	37.38	1.5	4.81	Southwest Missouri State University	4.81	2
University of Michigan Parking and Transportat	10,763.15	1	21.00	University of Michigan Parking and Transportat	3.97	2	0.49	University of Michigan Parking and Transportat	0.49	2
Star Area Regional Transit Authority	10,763.15	1	21.00	Star Area Regional Transit Authority	3.97	2	0.49	Star Area Regional Transit Authority	0.49	0.5

Transit Agency	Revenue Miles Per Hour	Alt Score	Average Speed	Transit Agency	Revenue Miles Between Collisions (per 1000 miles)	Alt Score	Average Headway (minutes)	Transit Agency	Average Headway (minutes)	Alt Score
Des Moines Metropolitan Transit Authority	25.13	1	13.46	Des Moines Metropolitan Transit Authority	249.231	0.75	25.01	Des Moines Metropolitan Transit Authority	25.01	1
Champaign-Urbana Mass Transit District	46.57	2	11.61	Champaign-Urbana Mass Transit District	59.027	0.75	13.59	Champaign-Urbana Mass Transit District	13.59	1
Ann Arbor Transportation Authority	22.95	1	13.92	Ann Arbor Transportation Authority	1,260.783	2	26.80	Ann Arbor Transportation Authority	26.80	1
Madison County Transit District	12.33	0.75	17.37	Madison County Transit District	577.724	2	40.87	Madison County Transit District	40.87	0.75
Greater Peoria Mass Transit District	21.24	1	17.46	Greater Peoria Mass Transit District	438.927	2	29.32	Greater Peoria Mass Transit District	29.32	1.5
Duluth Transit Authority	22.70	1	13.76	Duluth Transit Authority	636.115	1	14.44	Duluth Transit Authority	14.44	1
Western Reserve Transit Authority	12.98	0.75	12.20	Western Reserve Transit Authority	629.260	1	53.82	Western Reserve Transit Authority	53.82	0.5
Waukesha County Transit System	11.91	0.75	19.54	Waukesha County Transit System	249.719	0.75	41.85	Waukesha County Transit System	41.85	0.75
South Bend Public Transportation Corporation	24.11	0.5	14.68	South Bend Public Transportation Corporation	183.552	0.75	16.45	South Bend Public Transportation Corporation	16.45	1
Butler County Regional Transit Authority	18.80	0.75	10.10	Butler County Regional Transit Authority	168	2	16.41	Butler County Regional Transit Authority	16.41	0
Springfield Mass Transit District	18.80	0.75	10.10	Springfield Mass Transit District	189.938	0.75	16.41	Springfield Mass Transit District	16.41	0
Campus Bus Service	23.60	1	11.29	Campus Bus Service	92.276	0.75	81.88	Campus Bus Service	81.88	0
Bloomington Public Transportation Corporation	26.83	1	10.50	Bloomington Public Transportation Corporation	377.775	1	32.27	Bloomington Public Transportation Corporation	32.27	0.75
Lacrosse Municipal Transit Utility	17.07	0.75	13.58	Lacrosse Municipal Transit Utility	773.671	1.5	26.78	Lacrosse Municipal Transit Utility	26.78	1
Kenosha Transit	25.58	1	14.09	Kenosha Transit	176.637	0.75	14.80	Kenosha Transit	14.80	1
Star Train	15.40	0.75	13.81	Star Train	82.989	0.75	33.13	Star Train	33.13	0.75
Green Bay Metro Transit System	5.63	0.5	20.96	Green Bay Metro Transit System	124.536	0.75	64.96	Green Bay Metro Transit System	64.96	0.5
Lorain County Transit	4.63	0.5	20.96	Lorain County Transit	124.536	0.75	64.96	Lorain County Transit	64.96	0.5
Greater Lafayette Public Transportation Corpor	29.16	1	11.92	Greater Lafayette Public Transportation Corpor	84.243	0.75	10.01	Greater Lafayette Public Transportation Corpor	10.01	1
Gay Public Transportation Corporation	18.38	0.75	14.50	Gay Public Transportation Corporation	195.480	0.75	26.72	Gay Public Transportation Corporation	26.72	1
Belle Urban System-Reine	19.44	0.75	13.92	Belle Urban System-Reine	89.422	0.75	30.67	Belle Urban System-Reine	30.67	0.75
Five Seasons Transportation	14.24	0.75	12.83	Five Seasons Transportation	81.653	0.75	10.53	Five Seasons Transportation	10.53	1
Waukesha County Transit System	20.74	0.75	13.33	Waukesha County Transit System	644.748	1.5	26.84	Waukesha County Transit System	26.84	1
Monica Indiana Transit System	7.07	0.75	16.26	Monica Indiana Transit System	122.089	0.75	47.37	Monica Indiana Transit System	47.37	1
Peñon Municipal Bus Service	5.89	0.5	16.26	Peñon Municipal Bus Service	n/a	0.75	18.87	Peñon Municipal Bus Service	18.87	0.75
Green Bay Metro	20.28	0.75	16.26	Green Bay Metro	325.893	0.75	4.12	Green Bay Metro	4.12	1.5
Southwest Missouri State University	35.55	1.5	7.71	Southwest Missouri State University	n/a	2	5.00	Southwest Missouri State University	5.00	1.5
University of Michigan Parking and Transportat	44.27	2	8.89	University of Michigan Parking and Transportat	141.872	0.75	5.00	University of Michigan Parking and Transportat	5.00	1.5
Star Area Regional Transit Authority	5.79	0.5	13.72	Star Area Regional Transit Authority	354.689	0.75	24.98	Star Area Regional Transit Authority	24.98	1

Initial Benchmarking Results: MW Region --- Group C

Transit Agency	Alt Score	Operating Expense Per Capita	Operating Expense Per Revenue Hour	Alt Score	Ych. Maint. Expense Per Operating Expense	Transit Agency	Alt Score	Non-Veh. Maint. Expense Per Operating Expense
Des Moines Metropolitan Transit Authority	1	\$28.44	\$62.67	0.75	18.99%	Des Moines Metropolitan Transit Authority	0.75	3.26%
Champaign-Urbana Mass Transit District	0.5	\$108.48	\$58.32	0.75	23.28%	Champaign-Urbana Mass Transit District	0.75	1.87%
Ann Arbor Transportation Authority	0.5	\$38.32	\$53.36	0	16.23%	Ann Arbor Transportation Authority	0.75	0.56%
Madison County Transit District	0	\$30.88	\$53.05	0	16.23%	Madison County Transit District	0.75	0.56%
Wichita Transit	1	\$69.49	\$59.49	0.75	22.03%	Wichita Transit	0.75	0.89%
Greater Peoria Mass Transit District	0.75	\$60.46	\$68.52	0	23.03%	Greater Peoria Mass Transit District	0.75	0.72%
Duluth Transit Authority	0.5	\$70.01	\$62.05	0.75	14.09%	Duluth Transit Authority	1	3.40%
Western Reserve Transit Authority	1.5	\$53.31	\$53.31	1	19.27%	Western Reserve Transit Authority	0.75	3.43%
Waikesh County Transit System	0.5	\$76.30	\$76.30	0.5	15.09%	Waikesh County Transit System	1	3.02%
Rock Island County Metropolitan Mass Transit L	0.75	\$42.30	\$42.30	0.75	15.09%	Rock Island County Metropolitan Mass Transit L	0.75	3.02%
Butler County Regional Transit Authority	1.5	\$53.67	\$33.33	2	33.33%	Butler County Regional Transit Authority	0.75	1.48%
Campus Bus Service	0.5	\$50.07	\$50.07	1	19.42%	Campus Bus Service	0.75	3.49%
Bloomington Public Transportation Corporation	0.75	\$48.63	\$40.87	1.5	23.85%	Bloomington Public Transportation Corporation	0.75	3.81%
LaCrosse Municipal Transit Utility	0.75	\$50.88	\$50.88	1	16.88%	LaCrosse Municipal Transit Utility	0.75	3.07%
Star Train	0.75	\$44.05	\$44.05	1	19.42%	Star Train	0.75	2.85%
Kalamazoo Metro Transit System	0.75	\$60.22	\$60.22	0.75	22.45%	Kalamazoo Metro Transit System	1	2.85%
Lorain County Transit	1.5	\$11.50	\$48.45	1	30.47%	Lorain County Transit	0.75	0.00%
Greater Lafayette Public Transportation Corporat	0.75	\$45.17	\$45.17	0	19.55%	Greater Lafayette Public Transportation Corporat	1.5	1.05%
Gay Public Transportation Corporation	0.5	\$77.91	\$44.83	0.5	21.61%	Gay Public Transportation Corporation	0.75	11.24%
Belle Urban System-Racine	0.75	\$47.17	\$52.50	0.75	33.33%	Belle Urban System-Racine	1.5	3.53%
Muncie Indiana Transit System	0.75	\$52.88	\$52.88	0.75	27.42%	Muncie Indiana Transit System	0.75	2.25%
Muncie Indiana Transit System	0.75	\$52.88	\$52.88	0.75	21.82%	Muncie Indiana Transit System	1.5	3.35%
Springfield Mass Transit District	0.75	\$42.26	\$59.83	0.75	21.40%	Springfield Mass Transit District	0.75	3.35%
Peak Municipal Bus Service	1.5	\$11.32	\$70.32	0.75	10.82%	Peak Municipal Bus Service	1.5	0.00%
Green Bay Metro	1	\$30.54	\$57.65	0.75	13.98%	Green Bay Metro	0.75	3.69%
Southwest Missouri State University	1	\$31.21	\$59.88	2	23.79%	Southwest Missouri State University	0.75	4.39%
University of Michigan Parking and Transportati	0.75	\$27.45	\$27.45	1.5	20.62%	University of Michigan Parking and Transportati	1	1.54%
Stark Area Regional Transit Authority	1	\$27.45	\$44.59	1	20.62%	Stark Area Regional Transit Authority	1	1.54%

Transit Agency	Alt Score	Gen. Admin. Expense Per Operating Expense	Local Revenue Per Operating Expense (System)	Alt Score	Vehicle Miles Per Peak Vehicle
Des Moines Metropolitan Transit Authority	0.75	22.01%	32.30%	1	27,411
Champaign-Urbana Mass Transit District	1	17.40%	30.30%	0.75	35,548
Ann Arbor Transportation Authority	0.75	25.44%	12.32%	1	43,388
Madison County Transit District	1.5	9.32%	11,79%	0.75	5,4019
Wichita Transit	0.75	20.25%	20,51%	1	37,063
Greater Peoria Mass Transit District	0.75	19.15%	17,43%	1.5	37,203
Duluth Transit Authority	0.75	18.82%	10,41%	0.75	35,478
Western Reserve Transit Authority	1.5	16.82%	17,02%	0.75	48,737
Waikesh County Transit System	0.75	19.00%	16,75%	1	38,758
South Bend Public Transportation Corporation	1	17,75%	41,63%	0.75	32,384
Butler County Regional Transit Authority	0.75	15,94%	12,16%	0.75	41,187
Rock Island County Metropolitan Mass Transit L	0.75	20,48%	24,89%	0.75	30,320
Bloomington Public Transportation Corporation	0.75	12,81%	15,97%	0.75	49,864
LaCrosse Municipal Transit Utility	1	15,98%	11,21%	0.75	25,861
Kenosha Transit	1	10,35%	14,72%	1.5	31,084
Star Train	1	12,55%	13,59%	1	44,628
Kalamazoo Metro Transit System	0.75	20,53%	13,59%	1	44,628
Greater Lafayette Public Transportation Corporat	0.75	16,02%	24,31%	0.75	33,291
Gay Public Transportation Corporation	1	18,43%	16,14%	0.75	50,204
Belle Urban System-Racine	1	17,30%	11,44%	0.75	5,4466
Five Seasons Transportation	1	17,84%	11,44%	1	27,485
Muncie Indiana Transit System	0.75	24,42%	6,57%	0.75	35,526
Springfield Mass Transit District	1	17,71%	12,85%	0.75	26,523
Peak Municipal Bus Service	1	11,28%	14,94%	0.75	34,386
Green Bay Metro	1	11,28%	14,94%	0.75	34,386
Southwest Missouri State University	1	17,03%	0,00%	0.5	16,184
University of Michigan Parking and Transportati	1.5	3,03%	25,93%	0.75	28,597
Stark Area Regional Transit Authority	1	13,06%	8,01%	1.5	61,880

Initial Benchmarking Results: MW Region --- Group C

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Transit Agency	Revenue Miles Per Total Vehicles	Alt Score	Revenue Hours Per Total Vehicles
Des Moines Metropolitan Transit Authority	2.020	0.5	0.86	Des Moines Metropolitan Transit Authority	17,420	0.75	1,295
Champaign-Urbana Mass Transit District	3.020	1	0.95	Champaign-Urbana Mass Transit District	28,020	0.75	2,414
Ann Arbor Transportation Authority	3.047	0.5	0.94	Ann Arbor Transportation Authority	33,739	1	2,983
Greater Peoria Mass Transit District	2.989	0.75	0.93	Greater Peoria Mass Transit District	25,981	1	2,165
Wichita Transit	2.989	0.75	0.93	Wichita Transit	31,081	1	2,165
Duluth Transit Authority	2.669	0.75	0.71	Duluth Transit Authority	25,981	0.75	1,479
Western Reserve Transit Authority	2.246	0.75	0.94	Western Reserve Transit Authority	24,466	0.75	1,779
Waushara County Transit System	2.687	0.75	0.89	Waushara County Transit System	23,763	0.75	1,948
South Bend Public Transportation Corporation	2.689	0.75	0.84	South Bend Public Transportation Corporation	37,636	1	1,937
Five Seasons Transportation	2.633	0.75	0.97	Five Seasons Transportation	23,249	0.75	2,010
Rock Island County Metropolitan Mass Transit District	3.137	1	0.91	Rock Island County Metropolitan Mass Transit District	29,062	1	2,221
Campus Bus Service	3.522	1	0.86	Campus Bus Service	16,066	0.5	1,461
Bloomington Public Transportation Corporation	2.834	1	0.95	Bloomington Public Transportation Corporation	22,656	0.75	1,481
LaCrosse Municipal Transit Utility	3.731	1.5	0.97	LaCrosse Municipal Transit Utility	32,242	0.75	2,374
Kenosha Transit	1.879	0.5	0.94	Kenosha Transit	20,672	0.75	1,463
Kalamazoo Metro Transit System	3.440	0.75	0.99	Kalamazoo Metro Transit System	58,410	0.75	2,726
Lorain County Transit	3.975	1.5	0.93	Lorain County Transit	55,862	2	2,665
Greater Lafayette Public Transportation Corporat	2.360	0.75	0.93	Greater Lafayette Public Transportation Corporat	22,250	0.75	1,867
Gay Public Transportation Corporation	3.489	1	0.97	Gay Public Transportation Corporation	45,612	1.5	3,146
Belle Urban System-Recre	4.137	1.5	0.95	Belle Urban System-Recre	40,646	1.5	3,052
Five Seasons Transportation	2.114	0.75	0.96	Five Seasons Transportation	21,743	0.75	1,859
Springfield Mass Transit District	2.225	0.5	0.93	Springfield Mass Transit District	22,123	0.75	1,768
Peain Municipal Bus Service	2.394	0.75	0.97	Peain Municipal Bus Service	18,459	0.75	1,134
Green Bay Metro	2.182	0.5	0.97	Green Bay Metro	33,243	1	2,056
Southwest Missouri State University	2.098	0.5	0.94	Southwest Missouri State University	9,469	0.5	1,231
University of Michigan Parking and Transportat	3.085	1	0.93	University of Michigan Parking and Transportat	15,577	0.5	1,721
Stark Area Regional Transit Authority	4.249	2	0.97	Stark Area Regional Transit Authority	60,281	2	4,936

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Transit Agency	Revenue Miles Per Total Vehicles	Alt Score
Des Moines Metropolitan Transit Authority	0.86	0.5	17,420	Des Moines Metropolitan Transit Authority	17,420	0.75
Champaign-Urbana Mass Transit District	0.95	1	28,020	Champaign-Urbana Mass Transit District	28,020	0.75
Ann Arbor Transportation Authority	0.94	0.5	33,739	Ann Arbor Transportation Authority	33,739	1
Greater Peoria Mass Transit District	0.93	0.75	25,981	Greater Peoria Mass Transit District	25,981	1
Wichita Transit	0.93	0.75	31,081	Wichita Transit	31,081	1
Duluth Transit Authority	0.71	0.75	25,981	Duluth Transit Authority	25,981	0.75
Western Reserve Transit Authority	0.94	1	24,466	Western Reserve Transit Authority	24,466	0.75
Waushara County Transit System	0.89	0.75	23,763	Waushara County Transit System	23,763	0.75
South Bend Public Transportation Corporation	0.84	0.5	37,636	South Bend Public Transportation Corporation	37,636	1
Five Seasons Transportation	0.97	0.75	23,249	Five Seasons Transportation	23,249	0.75
Rock Island County Metropolitan Mass Transit District	0.91	0.75	29,062	Rock Island County Metropolitan Mass Transit District	29,062	1
Campus Bus Service	0.86	1	16,066	Campus Bus Service	16,066	0.5
Bloomington Public Transportation Corporation	0.95	1	22,656	Bloomington Public Transportation Corporation	22,656	0.75
LaCrosse Municipal Transit Utility	0.97	1.5	32,242	LaCrosse Municipal Transit Utility	32,242	0.75
Kenosha Transit	0.94	1	20,672	Kenosha Transit	20,672	0.75
Kalamazoo Metro Transit System	0.99	0.75	58,410	Kalamazoo Metro Transit System	58,410	0.75
Lorain County Transit	0.93	0.75	55,862	Lorain County Transit	55,862	2
Greater Lafayette Public Transportation Corporat	0.93	1	22,250	Greater Lafayette Public Transportation Corporat	22,250	0.75
Gay Public Transportation Corporation	0.97	1	45,612	Gay Public Transportation Corporation	45,612	1.5
Belle Urban System-Recre	0.95	1.5	40,646	Belle Urban System-Recre	40,646	1.5
Five Seasons Transportation	0.96	0.75	21,743	Five Seasons Transportation	21,743	0.75
Springfield Mass Transit District	0.93	0.75	22,123	Springfield Mass Transit District	22,123	0.75
Peain Municipal Bus Service	0.97	0.75	18,459	Peain Municipal Bus Service	18,459	0.75
Green Bay Metro	0.97	1	33,243	Green Bay Metro	33,243	1
Southwest Missouri State University	0.94	0.5	9,469	Southwest Missouri State University	9,469	0.5
University of Michigan Parking and Transportat	0.93	1	15,577	University of Michigan Parking and Transportat	15,577	0.5
Stark Area Regional Transit Authority	0.97	2	60,281	Stark Area Regional Transit Authority	60,281	2

Transit Agency	Spans Vehicle Ratio	Alt Score	Revenue Miles Per Vehicle Mile	Transit Agency	Revenue Miles Per Total Vehicles	Alt Score
Des Moines Metropolitan Transit Authority	0.86	0.5	17,420	Des Moines Metropolitan Transit Authority	17,420	0.75
Champaign-Urbana Mass Transit District	0.95	1	28,020	Champaign-Urbana Mass Transit District	28,020	0.75
Ann Arbor Transportation Authority	0.94	0.5	33,739	Ann Arbor Transportation Authority	33,739	1
Greater Peoria Mass Transit District	0.93	0.75	25,981	Greater Peoria Mass Transit District	25,981	1
Wichita Transit	0.93	0.75	31,081	Wichita Transit	31,081	1
Duluth Transit Authority	0.71	0.75	25,981	Duluth Transit Authority	25,981	0.75
Western Reserve Transit Authority	0.94	1	24,466	Western Reserve Transit Authority	24,466	0.75
Waushara County Transit System	0.89	0.75	23,763	Waushara County Transit System	23,763	0.75
South Bend Public Transportation Corporation	0.84	0.5	37,636	South Bend Public Transportation Corporation	37,636	1
Five Seasons Transportation	0.97	0.75	23,249	Five Seasons Transportation	23,249	0.75
Rock Island County Metropolitan Mass Transit District	0.91	0.75	29,062	Rock Island County Metropolitan Mass Transit District	29,062	1
Campus Bus Service	0.86	1	16,066	Campus Bus Service	16,066	0.5
Bloomington Public Transportation Corporation	0.95	1	22,656	Bloomington Public Transportation Corporation	22,656	0.75
LaCrosse Municipal Transit Utility	0.97	1.5	32,242	LaCrosse Municipal Transit Utility	32,242	0.75
Kenosha Transit	0.94	1	20,672	Kenosha Transit	20,672	0.75
Kalamazoo Metro Transit System	0.99	0.75	58,410	Kalamazoo Metro Transit System	58,410	0.75
Lorain County Transit	0.93	0.75	55,862	Lorain County Transit	55,862	2
Greater Lafayette Public Transportation Corporat	0.93	1	22,250	Greater Lafayette Public Transportation Corporat	22,250	0.75
Gay Public Transportation Corporation	0.97	1	45,612	Gay Public Transportation Corporation	45,612	1.5
Belle Urban System-Recre	0.95	1.5	40,646	Belle Urban System-Recre	40,646	1.5
Five Seasons Transportation	0.96	0.75	21,743	Five Seasons Transportation	21,743	0.75
Springfield Mass Transit District	0.93	0.75	22,123	Springfield Mass Transit District	22,123	0.75
Peain Municipal Bus Service	0.97	0.75	18,459	Peain Municipal Bus Service	18,459	0.75
Green Bay Metro	0.97	1	33,243	Green Bay Metro	33,243	1
Southwest Missouri State University	0.94	0.5	9,469	Southwest Missouri State University	9,469	0.5
University of Michigan Parking and Transportat	0.93	1	15,577	University of Michigan Parking and Transportat	15,577	0.5
Stark Area Regional Transit Authority	0.97	2	60,281	Stark Area Regional Transit Authority	60,281	2

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Transit Agency	Revenue Miles Per Total Vehicles	Alt Score
Des Moines Metropolitan Transit Authority	257,541	0.5	0.86	Des Moines Metropolitan Transit Authority	17,420	0.75
Champaign-Urbana Mass Transit District	34,149	0.75	0.95	Champaign-Urbana Mass Transit District	28,020	0.75
Ann Arbor Transportation Authority	40,670	1	0.94	Ann Arbor Transportation Authority	33,739	1
Madison County Transit District	43,871	1	0.93	Madison County Transit District	23,225	0.75
Greater Peoria Mass Transit District	33,075	0.75	0.93	Greater Peoria Mass Transit District	25,981	1
Duluth Transit Authority	30,241	0.75	0.71	Duluth Transit Authority	25,981	0.75
Waushara County Transit System	41,820	0.75	0.89	Waushara County Transit System	23,763	0.75
South Bend Public Transportation Corporation	37,545	1	0.84	South Bend Public Transportation Corporation	37,636	1
Butler County Regional Transit Authority	27,182	0.75	0.97	Butler County Regional Transit Authority	20,225	0.75
Rock Island County Metropolitan Mass Transit L	37,009	1	0.91	Rock Island County Metropolitan Mass Transit L	29,062	1
Campus Bus Service	38,490	1	0.86	Campus Bus Service	16,066	0.5
LaCrosse Municipal Transit Utility	48,984	0.75	0.97	LaCrosse Municipal Transit Utility	32,242	0.75
Kenosha Transit	24,360	0.75	0.94	Kenosha Transit	20,672	0.75
Star Train	29,803	0.75	0.94	Star Train	18,125	0.75
Kalamazoo Metro Transit System	43,894	1	0.99	Kalamazoo Metro Transit System	58,410	0.75
Lorain County Transit	77,572	2	0.93	Lorain County Transit	55,862	2
Greater Lafayette Public Transportation Corporat	26,471	0.75	0.93	Greater Lafayette Public Transportation Corporat	22,250	0.75
Gay Public Transportation Corporation	51,530	1.5	0.97	Gay Public Transportation Corporation	45,612	1.5
Belle Urban System-Recre	51,530	1.5	0.95	Belle Urban System-Recre	40,646	1.5
Five Seasons Transportation	26,482	0.75	0.96	Five Seasons Transportation	21,743	0.75
Muncie Indiana Transit System	33,769	0.75	0.97	Muncie Indiana Transit System	18,125	0.75
Springfield Mass Transit District	24,580	0.75	0.93	Springfield Mass Transit District	22,123	0.75
Peain Municipal Bus Service	36,519	1	0.97	Peain Municipal Bus Service	18,459	0.75
Green Bay Metro	115,164	0.75	0.97	Green Bay Metro	33,243	1
Southwest Missouri State University	26,601	0.5	0.94	Southwest Missouri State University	9,469	0.5
University of Michigan Parking and Transportat	26,601	0.75	0.93	University of Michigan Parking and Transportat	15,577	0.5
Stark Area Regional Transit Authority	60,281	1.5	0.97	Stark Area Regional Transit Authority	60,281	2

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Transit Agency	Revenue Miles Per Total Vehicles	Alt Score
Des Moines Metropolitan Transit Authority	0.86	0.5	17,420	Des Moines Metropolitan Transit Authority	17,420	0.75
Champaign-Urbana Mass Transit District	0.95	1	28,020	Champaign-Urbana Mass Transit District	28,020	0.75
Ann Arbor Transportation Authority	0.94	0.5	33,739	Ann Arbor Transportation Authority	33,739	1
Greater Peoria Mass Transit District	0.93	0.75	25,981	Greater Peoria Mass Transit District	25,981	1
Wichita Transit	0.93	0.75	31,081	Wichita Transit	31,081	1
Duluth Transit Authority	0.71	0.75	25,981	Duluth Transit Authority	25,981	0.75
Western Reserve Transit Authority	0.94	1	24,466	Western Reserve Transit Authority	24,466	0.75
Waushara County Transit System	0.89	0.75	23,763	Waushara County Transit System	23,763	0.75
South Bend Public Transportation Corporation	0.84	0.5	37,636	South Bend Public Transportation Corporation	37,636	1
Five Seasons Transportation	0.97	0.75	23,249	Five Seasons Transportation	23,249	0.75
Rock Island County Metropolitan Mass Transit District	0.91	0.75	29,062	Rock Island County Metropolitan Mass Transit District	29,062	1
Campus Bus Service	0.86	1	16,066	Campus Bus Service	16,066	0.5
Bloomington Public Transportation Corporation	0.95	1	22,656	Bloomington Public Transportation Corporation	22,656	0.75
LaCrosse Municipal Transit Utility	0.97	1.5	32,242	LaCrosse Municipal Transit Utility	32,242	0.75
Kenosha Transit	0.94	1	20,672	Kenosha Transit	20,672	0.75
Kalamazoo Metro Transit System	0.99	0.75	58,410	Kalamazoo Metro Transit System	58,410	0.75
Lorain County Transit	0.93	0.75	55,862	Lorain County Transit	55,862	2
Greater Lafayette Public Transportation Corporat	0.93	1	22,250	Greater Lafayette Public Transportation Corporat	22,250	0.75
Gay Public Transportation Corporation	0.97	1	45,612	Gay Public Transportation Corporation	45,612	1.5
Belle Urban System-Recre	0.95	1.5	40,646	Belle Urban System-Recre	40,646	1.5
Five Seasons Transportation	0.96	0.75	21,743	Five Seasons Transportation	21,743	0.75
Springfield Mass Transit District	0.93	0.75	22,123	Springfield Mass Transit District	22,123	0.75
Peain Municipal Bus Service	0.97	0.75	18,459	Peain Municipal Bus Service	18,459	0.75
Green Bay Metro	0.97	1	33,243	Green Bay Metro	33,243	1
Southwest Missouri State University	0.94	0.5	9,469	Southwest Missouri State University	9,469	0.5
University of Michigan Parking and Transportat	0.93	1	15,577	University of Michigan Parking and Transportat	15,577	0.5
Stark Area Regional Transit Authority	0.97	2	60,281	Stark Area Regional Transit Authority	60,281	2

Transit Agency	Spans Vehicle Ratio	Alt Score	Revenue Miles Per Vehicle Mile	Transit Agency	Revenue Miles Per Total Vehicles	Alt Score
Des Moines Metropolitan Transit Authority	0.86	0.5	17,420	Des Moines Metropolitan Transit Authority	17,420	0.75
Champaign-Urbana Mass Transit District	0.95	1	28,020	Champaign-Urbana Mass Transit District	28,020	0.75
Ann Arbor Transportation Authority	0.94	0.5	33,739	Ann Arbor Transportation Authority	33,739	1
Greater Peoria Mass Transit District	0.93	0.75	25,981	Greater Peoria Mass Transit District	25,981	1
Wichita Transit	0.93	0.75	31,081	Wichita Transit	31,081	1
Duluth Transit Authority	0.71	0.75	25,981	Duluth Transit Authority	25,981	0.75
Western Reserve Transit Authority	0.94	1	24,466	Western Reserve Transit Authority	24,466	0.75
Waushara County Transit System	0.89	0.75	23,763	Waushara County Transit System	23,763	0.75
South Bend Public Transportation Corporation	0.84	0.5	37,636	South Bend Public Transportation Corporation	37,636	1
Five Seasons Transportation	0.97	0.75	23,249	Five Seasons Transportation	23,249	0.75
Rock Island County Metropolitan Mass Transit District	0.91	0.75	29,062	Rock Island County Metropolitan Mass Transit District	29,062	1
Campus Bus Service	0.86	1	16,066	Campus Bus Service	16,066	0.5
Bloomington Public Transportation Corporation	0.95	1	22,656	Bloomington Public Transportation Corporation	22,656	0.75
LaCrosse Municipal Transit Utility	0.97	1.5	32,242	LaCrosse Municipal Transit Utility	32,242	0.75
Kenosha Transit	0.94	1	20,672	Kenosha Transit	20,672	0.75
Kalamazoo Metro Transit System	0.99	0.75	58,410	Kalamazoo Metro Transit System	58,410	0.75
Lorain County Transit	0.93	0.75	55,862	Lorain County Transit	55,862	2
Greater Lafayette Public Transportation Corporat	0.93	1	22,250	Greater Lafayette Public Transportation Corporat	22,250	0.75
Gay Public Transportation Corporation	0.97	1	45,612	Gay Public Transportation Corporation	45,612	1.5
Belle Urban System-Recre	0.95	1.5	40,646	Belle Urban System-Recre	40,646	1.5
Five Seasons Transportation	0.96	0.75	21,743	Five Seasons Transportation	21,743	0.75
Springfield Mass Transit District	0.93	0.75	22,123	Springfield Mass Transit District	22,123	0.75
Peain Municipal Bus Service	0.97	0.75	18,459	Peain Municipal Bus Service	18,459	0.75
Green Bay Metro	0.97	1</				



Initial Benchmarking Results: MW Region --- Group D

Transit Agency	Revenue Miles Per Route Mile	All Score	Average Span of Service	Transit Agency	Passenger Trips Per Capita	All Score	Transit Agency	Passenger Trips Per Revenue Mile	All Score
City of Appleton-Valley Transit	5,806.79	1	17.50	City of Appleton-Valley Transit	5.68	0.75	City of Appleton-Valley Transit	0.94	0.75
Rockford Mass Transit District	5,019.10	0.75	22.25	Rockford Mass Transit District	12.29	1	Rockford Mass Transit District	2.16	1.5
Heartland Transit Services	4,659.55	1.5	18.25	Heartland Transit Services	7.35	0.75	Heartland Transit Services	1.11	0.75
East Waukegan Public Transportation Corporation	4,659.55	0.75	18.25	East Waukegan Public Transportation Corporation	7.35	0.75	East Waukegan Public Transportation Corporation	1.11	0.75
Davenport Public Transit	4,921.67	0.75	13.83	Davenport Public Transit	10.04	1	Davenport Public Transit	1.47	1
Saginaw Transit Authority Regional	5,129.93	0.75	15.42	Saginaw Transit Authority Regional	5.40	0.75	Saginaw Transit Authority Regional	1.09	0.75
Metropolitan Evansville Transit System	6,129.93	1	18.50	Metropolitan Evansville Transit System	10.36	1	Metropolitan Evansville Transit System	1.08	0.75
Johnson County Kansas aka Johnson County Transit	2,279.95	0.75	14.67	Johnson County Kansas aka Johnson County Transit	1.42	0.75	Johnson County Kansas aka Johnson County Transit	0.50	0.75
SAKE TRAN	1,739.97	0.5	17.00	SAKE TRAN	2.59	0.75	SAKE TRAN	0.77	0.75
Richard County Transit	3,482.24	0.75	11.00	Richard County Transit	3.64	0.75	Richard County Transit	1.22	0.75
Terre Haute Transit Utility	2,421.53	0.75	11.75	Terre Haute Transit Utility	2.25	0.75	Terre Haute Transit Utility	0.64	0.75
City of Rochester, Minnesota	4,679.38	0.75	16.50	City of Rochester, Minnesota	11.75	1	City of Rochester, Minnesota	1.51	1
Shelbygan Transit System	9,801.25	1.5	19.00	Shelbygan Transit System	12.46	0.75	Shelbygan Transit System	0.91	0.75
Blue Water Area Transportation Commission	5,599.62	1	12.00	Blue Water Area Transportation Commission	2.56	0.75	Blue Water Area Transportation Commission	1.14	0.75
Portage Area Regional Transportation Authority	3,133.03	0.75	11.42	Portage Area Regional Transportation Authority	2.88	0.75	Portage Area Regional Transportation Authority	1.08	0.75
Bay Metropolitan Transportation Authority	1,706.56	0.5	12.50	Bay Metropolitan Transportation Authority	4.59	0.75	Bay Metropolitan Transportation Authority	0.66	0.75
St. Cloud Metropolitan Transit Commission	7,010.85	1	19.42	St. Cloud Metropolitan Transit Commission	23.64	2	St. Cloud Metropolitan Transit Commission	1.63	1
Topoka Metropolitan Transit Authority	5,986.61	0.75	13.00	Topoka Metropolitan Transit Authority	9.89	1	Topoka Metropolitan Transit Authority	1.39	1
Bloomington-Normal Public Transit System	4,635.93	0.75	19.00	Bloomington-Normal Public Transit System	6.60	0.75	Bloomington-Normal Public Transit System	1.21	1
City of Lawrence, Lawrence Transit System	5,603.25	1	14.00	City of Lawrence, Lawrence Transit System	1.84	0.75	City of Lawrence, Lawrence Transit System	0.91	0.5
City of Middletown-Middletown Transit System	3,489.54	0.75	12.00	City of Middletown-Middletown Transit System	3.96	0.75	City of Middletown-Middletown Transit System	1.00	0.75
East Chicago Transit	3,616.21	0.75	14.75	East Chicago Transit	7.51	0.75	East Chicago Transit	1.37	1
Fargo Metropolitan Area Transit	4,725.84	0.75	16.00	Fargo Metropolitan Area Transit	5.25	0.75	Fargo Metropolitan Area Transit	0.84	0.75
Hammond Transit System	5,005.13	0.75	13.58	Hammond Transit System	3.99	0.75	Hammond Transit System	0.82	0.75
Chisholm Transit System	12,184.35	1.2	12.92	Chisholm Transit System	13.96	1.5	Chisholm Transit System	1.41	1
Springfield City Area Transit	2,788.35	0.75	11.00	Springfield City Area Transit	7.05	0.75	Springfield City Area Transit	2.03	1.5
University of Iowa	21,692.83	2	18.00	University of Iowa	47.49	2	University of Iowa	5.59	2
Waukeisha Transit Commission	7,079.63	0.75	17.42	Waukeisha Transit Commission	11.40	1	Waukeisha Transit Commission	0.95	0.75
Battle Creek Transit	4,700.36	0.75	13.50	Battle Creek Transit	6.81	0.75	Battle Creek Transit	1.26	1
Bendavid Transit System	3,887.00	0.75	12.00	Bendavid Transit System	4.74	0.75	Bendavid Transit System	0.52	0.5
City of Anderson, Anderson Transit System	4,137.26	0.75	13.50	City of Anderson, Anderson Transit System	4.61	0.75	City of Anderson, Anderson Transit System	0.84	0.75
City of Beloit, Beloit Transit System	2,853.05	0.75	12.00	City of Beloit, Beloit Transit System	7.39	0.75	City of Beloit, Beloit Transit System	0.90	0.75
City of Holland Macatawa Area Express	5,422.76	1	12.00	City of Holland Macatawa Area Express	1.10	0.75	City of Holland Macatawa Area Express	0.32	0.5
City of Moorhead-Transit	6,697.17	0.5	12.50	City of Moorhead-Transit	9.20	1	City of Moorhead-Transit	1.09	0.75
City of Newark Transit Operations	3,893.37	0.75	12.83	City of Newark Transit Operations	0.31	0.75	City of Newark Transit Operations	0.33	0.5
Deatur Public Transit System	4,254.35	0.75	12.50	Deatur Public Transit System	8.69	1	Deatur Public Transit System	1.27	1
Eau Claire Transit System	2,779.47	1	17.83	Eau Claire Transit System	12.79	1	Eau Claire Transit System	1.48	1
Grand Forks City Bus	3,603.27	0.75	12.00	Grand Forks City Bus	14.16	1	Grand Forks City Bus	2.69	1.5
Heart City Rider/Goshen Transit	6,214.12	1	14.62	Heart City Rider/Goshen Transit	1.03	0.75	Heart City Rider/Goshen Transit	0.23	0.5
Jamesville Transit System	3,068.49	0.75	16.00	Jamesville Transit System	8.09	1	Jamesville Transit System	0.97	0.75
Metropolitan Transit Authority of Black Hawk Co	7,515.27	0.75	18.50	Metropolitan Transit Authority of Black Hawk Co	3.93	0.75	Metropolitan Transit Authority of Black Hawk Co	0.91	0.75
Wausau Area Transit Services	4,892.38	0.75	12.00	Wausau Area Transit Services	2.80	0.75	Wausau Area Transit Services	1.02	0.75
Rapid Transit System	3,580.02	0.75	12.00	Rapid Transit System	12.90	1	Rapid Transit System	2.11	1
Sioux City Transit System	6,333.65	1	15.83	Sioux City Transit System	3.31	0.75	Sioux City Transit System	0.62	0.75
St. Joseph Transit	3,848.42	0.75	8.50	St. Joseph Transit	0.99	0.75	St. Joseph Transit	0.38	0.75
Twin Cities Area Transportation Authority	5,188.78	1	12.50	Twin Cities Area Transportation Authority	18.12	1.5	Twin Cities Area Transportation Authority	0.38	0.75
Wausau Area Transit System				Wausau Area Transit System			Wausau Area Transit System		



Initial Benchmarking Results: MW Region -- Group D

Transit Agency	Operating Expense Per Revenue Hour	All Score	Transit Agency	Veh. Maint. Expense Per Operating Expense	All Score	Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	All Score	Transit Agency	Gen. Admin. Expense Per Operating Expense	All Score
City of Appleton-Valley Transit	\$59.88	0.75	City of Appleton-Valley Transit	16.04%	1	City of Appleton-Valley Transit	5.01%	0.75	City of Appleton-Valley Transit	14.72%	1
Rockford Mass Transit District	\$61.18	0.75	Rockford Mass Transit District	15.94%	1	Rockford Mass Transit District	4.39%	0.75	Rockford Mass Transit District	21.00%	0.75
City of Appleton-Valley Transit Services	\$60.84	0.75	City of Appleton-Valley Transit Services	16.17%	1	City of Appleton-Valley Transit Services	4.91%	0.75	City of Appleton-Valley Transit Services	15.77%	0.75
East Wayne Public Transportation Corporation	\$60.84	0.75	East Wayne Public Transportation Corporation	16.17%	1	East Wayne Public Transportation Corporation	4.91%	0.75	East Wayne Public Transportation Corporation	15.77%	0.75
Davenport Public Transit	\$64.14	0.75	Davenport Public Transit	19.36%	0.75	Davenport Public Transit	5.13%	0.75	Davenport Public Transit	13.64%	0.75
Saginaw Transit Authority Regional	\$44.14	1	Saginaw Transit Authority Regional	8.03%	1.5	Saginaw Transit Authority Regional	7.80%	0.5	Saginaw Transit Authority Regional	20.51%	0.75
Metropolitan Evansville Transit System	\$46.17	0.75	Metropolitan Evansville Transit System	14.72%	1	Metropolitan Evansville Transit System	1.09%	1	Metropolitan Evansville Transit System	10.03%	1
Johnson County Kansas aka Johnson County Transit	\$64.82	0.75	Johnson County Kansas aka Johnson County Transit	12.63%	1	Johnson County Kansas aka Johnson County Transit	0.17%	1	Johnson County Kansas aka Johnson County Transit	10.11%	1
SAKE TRAN	\$62.51	0.75	SAKE TRAN	15.06%	1.5	SAKE TRAN	2.66%	0.75	SAKE TRAN	16.03%	1
Richard County Transit	\$41.31	1	Richard County Transit	21.25%	0.75	Richard County Transit	16.26%	0	Richard County Transit	8.23%	1
Terre Haute Transit Utility	\$40.88	1	Terre Haute Transit Utility	8.81%	1.5	Terre Haute Transit Utility	16.02%	0.5	Terre Haute Transit Utility	44.19%	0
City of Rochester, Minnesota	\$49.50	1	City of Rochester, Minnesota	16.44%	1	City of Rochester, Minnesota	1.00%	1	City of Rochester, Minnesota	5.05%	1.5
Shelbygan Transit System	\$48.44	1	Shelbygan Transit System	21.90%	0.75	Shelbygan Transit System	2.13%	0.5	Shelbygan Transit System	8.44%	1
Blue Water Area Transportation Commission	\$51.08	0.7	Blue Water Area Transportation Commission	28.01%	0.5	Blue Water Area Transportation Commission	6.89%	0.5	Blue Water Area Transportation Commission	16.31%	1
Metropolitan Area Transit Authority	\$52.30	0.75	Metropolitan Area Transit Authority	26.86%	0.5	Metropolitan Area Transit Authority	0.03%	1	Metropolitan Area Transit Authority	12.10%	1
Portage Area Regional Transportation Authority	\$55.17	1.5	Portage Area Regional Transportation Authority	14.30%	1	Portage Area Regional Transportation Authority	0.64%	1	Portage Area Regional Transportation Authority	29.21%	0.5
Bay Metropolitan Transportation Authority	\$51.47	0.75	Bay Metropolitan Transportation Authority	16.21%	1	Bay Metropolitan Transportation Authority	5.64%	0.75	Bay Metropolitan Transportation Authority	19.24%	0.75
St. Cloud Metropolitan Transit Commission	\$51.61	0.75	St. Cloud Metropolitan Transit Commission	19.68%	1	St. Cloud Metropolitan Transit Commission	2.53%	1	St. Cloud Metropolitan Transit Commission	12.86%	0.75
Lapeka Metropolitan Transit Authority	\$54.13	0.75	Lapeka Metropolitan Transit Authority	13.68%	1	Lapeka Metropolitan Transit Authority	4.31%	0.75	Lapeka Metropolitan Transit Authority	17.66%	0.75
Bloomington-Normal Public Transit System	\$45.19	1	Bloomington-Normal Public Transit System	16.65%	1	Bloomington-Normal Public Transit System	0.42%	1	Bloomington-Normal Public Transit System	10.66%	1
City of Lawrence, Lawrence Transit System	\$41.47	1	City of Lawrence, Lawrence Transit System	11.26%	1.5	City of Lawrence, Lawrence Transit System	0.00%	1	City of Lawrence, Lawrence Transit System	8.33%	0.75
City of Middletown-Middletown Transit System	\$52.39	0.75	City of Middletown-Middletown Transit System	14.12%	1	City of Middletown-Middletown Transit System	2.09%	1	City of Middletown-Middletown Transit System	20.23%	0.75
East Chicago Transit	\$69.23	0.5	East Chicago Transit	17.23%	1	East Chicago Transit	8.89%	0.5	East Chicago Transit	17.56%	0.75
Fargo Metropolitan Area Transit	\$31.59	1.5	Fargo Metropolitan Area Transit	23.17%	0.5	Fargo Metropolitan Area Transit	9.05%	0.5	Fargo Metropolitan Area Transit	14.25%	1
Hammond Transit System	\$58.10	0.5	Hammond Transit System	27.27%	0.5	Hammond Transit System	2.89%	1	Hammond Transit System	20.23%	1
Chickasha Transit System	\$51.66	0.75	Chickasha Transit System	16.50%	1	Chickasha Transit System	1.33%	1	Chickasha Transit System	22.69%	0.75
Springfield City Area Transit	\$47.74	1	Springfield City Area Transit	19.88%	0.75	Springfield City Area Transit	8.29%	0.5	Springfield City Area Transit	20.72%	0.75
University of Iowa	\$27.75	1.5	University of Iowa	27.00%	0.5	University of Iowa	2.27%	0.5	University of Iowa	8.74%	1
Waukesha Transit Commission	\$45.73	0.5	Waukesha Transit Commission	18.37%	0.75	Waukesha Transit Commission	2.38%	1	Waukesha Transit Commission	10.69%	1
Battle Creek Transit	\$66.51	0.5	Battle Creek Transit	16.19%	1	Battle Creek Transit	2.09%	1	Battle Creek Transit	9.86%	1
Benton Harbor Transit System	\$47.46	1.5	Benton Harbor Transit System	15.66%	0.75	Benton Harbor Transit System	0.12%	1	Benton Harbor Transit System	21.53%	0.75
City of Anderson, Transportation System	\$11.44	2	City of Anderson, Transportation System	10.76%	0	City of Anderson, Transportation System	13.30%	0	City of Anderson, Transportation System	18.66%	0.75
City of Babel Transit System	\$70.35	0.5	City of Babel Transit System	17.33%	1	City of Babel Transit System	2.00%	1	City of Babel Transit System	24.10%	0.75
City of Holland Macatawa Area Express	\$34.31	1.5	City of Holland Macatawa Area Express	9.26%	1.5	City of Holland Macatawa Area Express	0.39%	1	City of Holland Macatawa Area Express	9.95%	1
City of Moorhead-Transit	\$46.45	0.5	City of Moorhead-Transit	24.03%	0.5	City of Moorhead-Transit	1.09%	1	City of Moorhead-Transit	67.33%	0
City of Newark Transit Operations	\$75.80	0.5	City of Newark Transit Operations	8.95%	1.5	City of Newark Transit Operations	0.89%	1	City of Newark Transit Operations	10.14%	0.5
Deatur Public Transit System	\$66.84	0.5	Deatur Public Transit System	19.32%	0.75	Deatur Public Transit System	2.01%	1	Deatur Public Transit System	22.28%	0.75
Eau Claire Transit System	\$50.23	0.75	Eau Claire Transit System	16.54%	1	Eau Claire Transit System	0.00%	1	Eau Claire Transit System	20.30%	0.75
Grand Forks City Bus	\$55.43	0.75	Grand Forks City Bus	17.70%	1	Grand Forks City Bus	0.18%	1	Grand Forks City Bus	22.65%	0.75
Heart City Rider/Goshen Transit	\$42.23	1	Heart City Rider/Goshen Transit	4.15%	2	Heart City Rider/Goshen Transit	0.00%	1	Heart City Rider/Goshen Transit	5.90%	1.5
Jamesville Transit System	\$53.98	0.75	Jamesville Transit System	17.70%	1	Jamesville Transit System	8.99%	0.5	Jamesville Transit System	8.40%	1
Metropolitan Transit Authority of Black Hawk Co	\$34.89	0	Metropolitan Transit Authority of Black Hawk Co	15.82%	1	Metropolitan Transit Authority of Black Hawk Co	3.89%	0.75	Metropolitan Transit Authority of Black Hawk Co	19.14%	0.75
Omaha Area Transit Services	\$34.89	0	Omaha Area Transit Services	15.82%	1	Omaha Area Transit Services	3.89%	0.75	Omaha Area Transit Services	19.14%	0.75
Rapid Transit System	\$35.27	1.5	Rapid Transit System	23.71%	0.5	Rapid Transit System	1.73%	1	Rapid Transit System	7.09%	1
Sioux City Transit System	\$48.23	1.5	Sioux City Transit System	19.96%	0.75	Sioux City Transit System	1.63%	1	Sioux City Transit System	7.70%	1
St. Joseph Transit	\$29.62	1.5	St. Joseph Transit	24.50%	0.5	St. Joseph Transit	2.40%	1	St. Joseph Transit	6.82%	1
Twin Cities Area Transportation Authority	\$46.19	1	Twin Cities Area Transportation Authority	22.62%	0.75	Twin Cities Area Transportation Authority	7.09%	0.5	Twin Cities Area Transportation Authority	20.06%	0.75
Wausau Area Transit System	\$39.47	0.75	Wausau Area Transit System	13.91%	1	Wausau Area Transit System	4.51%	0.75	Wausau Area Transit System	17.03%	0.75

Initial Benchmarking Results: MW Region --- Group D

Transit Agency	Facebook Recovery	All Score	Local Revenue Per Operating Expense (System Total)	Transit Agency	Vehicle Miles Per Peak Vehicle	All Score	Vehicle Hours Per Peak Vehicle	All Score
City of Appleton-Valley Transit	13.27%	0.75	24.35%	City of Appleton-Valley Transit	42,382	1	2,476	0.75
Rochford Mass Transit District	14.93%	0.75	19.58%	Rochford Mass Transit District	45,544	1	3,385	1
East Village Public Transportation Services	12.93%	0.75	47.73%	East Village Public Transportation Services	57,689	1.5	4,326	1
East Village Public Transportation Corporation	12.93%	0.75	47.73%	East Village Public Transportation Corporation	57,689	1.5	4,326	1
Davenport Public Transit	7.53%	0.75	72.04%	Davenport Public Transit	44,437	2	3,416	1
Saginaw Transit Authority Regional	13.01%	0.75	23.39%	Saginaw Transit Authority Regional	25,288	0.5	3,352	0.75
Metropolitan Evansville Transit System	19.73%	1	33.75%	Metropolitan Evansville Transit System	41,152	1	2,997	0.75
Johnson County Kansas aka Johnson County T	12.51%	0.75	55.14%	Johnson County Kansas aka Johnson County T	34,653	0.75	1,650	0.75
SAKE TRAN	9.19%	0.75	62.95%	SAKE TRAN	35,660	0.75	3,912	0.75
Richard County Transit	14.54%	0.75	23.12%	Richard County Transit	42,161	0.75	3,524	0.75
Terre Haute Transit Utility	38.11%	0.75	21.76%	Terre Haute Transit Utility	32,782	0.75	3,867	1
City of Rochester, Minnesota	38.88%	2	11.43%	City of Rochester, Minnesota	34,480	0.75	2,297	0.75
Shelbygan Transit System	16.38%	1.5	17.68%	Shelbygan Transit System	32,373	0.75	2,691	0.75
Blue Water Area Transportation Commission	27.25%	1	9.45%	Blue Water Area Transportation Commission	31,229	0.75	2,442	0.75
Midknap Area Transit System	14.46%	0.75	2.25%	Midknap Area Transit System	35,861	0.75	2,842	0.75
Portage Area Regional Transportation Authority	5.69%	0.5	5.22%	Portage Area Regional Transportation Authority	35,861	0.75	2,842	0.75
Bay Metropolitan Transportation Authority	9.18%	0.75	29.24%	Bay Metropolitan Transportation Authority	25,413	0.5	1,620	0.75
St. Cloud Metropolitan Transit Commission	17.05%	1	20.42%	St. Cloud Metropolitan Transit Commission	44,034	1	3,142	0.75
Topoka Metropolitan Transit Authority	16.91%	0.75	46.32%	Topoka Metropolitan Transit Authority	44,473	1	2,653	0.75
Bloomington-Normal Public Transit System	12.23%	0.75	6.03%	Bloomington-Normal Public Transit System	46,370	0.5	3,768	0.75
City of Lawrence-Lawrence Transit System	14.20%	0.5	42.48%	City of Lawrence-Lawrence Transit System	53,321	1.5	4,350	1
City of Middletown-Middletown Transit System	11.55%	0.75	19.45%	City of Middletown-Middletown Transit System	51,279	1.5	3,577	1
East Chicago Transit	10.06%	0.5	46.50%	East Chicago Transit	32,474	0.75	2,373	0.75
Fargo Metropolitan Area Transit	22.31%	1.5	21.25%	Fargo Metropolitan Area Transit	45,639	1	4,012	1
Hammond Transit System	14.15%	0.75	27.40%	Hammond Transit System	46,534	1	3,284	0.75
Chickasaw Transit System	14.57%	1	19.64%	Chickasaw Transit System	45,745	0.75	3,099	0.75
Springfield City Area Transit	15.32%	1	11.51%	Springfield City Area Transit	18,995	1	1,541	0.75
University of Iowa	27.2%	0.5	0.00%	University of Iowa	33,261	0.75	3,265	1
Waukesha Transit Commission	14.38%	1	19.16%	Waukesha Transit Commission	45,866	0.5	3,371	0.75
Battle Creek Transit	11.38%	0.75	17.93%	Battle Creek Transit	27,259	0.5	1,849	0.75
Benetech Transit System	9.33%	0.5	9.13%	Benetech Transit System	43,440	1	3,978	0.75
City of Anderson Transportation System	5.83%	0.5	35.67%	City of Anderson Transportation System	58,628	2	22,667	2
City of Babel Transit System	11.34%	0.75	13.47%	City of Babel Transit System	34,169	0.75	2,100	0.75
City of Holland Macatawa Area Express	18.60%	0.75	13.47%	City of Holland Macatawa Area Express	36,800	0.75	2,803	0.75
City of Moorhead-Transit	13.02%	0.75	21.46%	City of Moorhead-Transit	39,857	0.75	2,617	0.75
City of Newark Transit Operations	38.18%	2	14.70%	City of Newark Transit Operations	33,331	0.75	3,135	0.75
Deatur Public Transit System	9.82%	0.75	12.31%	Deatur Public Transit System	30,984	0.75	1,861	0.75
Eau Claire Transit System	15.71%	1	23.72%	Eau Claire Transit System	31,414	1.5	3,414	1
Grand Forks City Bus	14.62%	1	27.11%	Grand Forks City Bus	32,020	0.75	2,165	0.75
Hearst City Rider/Goshen Transit	24.73%	1.5	15.13%	Hearst City Rider/Goshen Transit	69,431	2	4,014	1
Jamesville Transit System	17.43%	1	19.58%	Jamesville Transit System	34,024	0.75	2,257	0.75
Metropolitan Transit Authority of Black Hawk Co	14.42%	1	18.09%	Metropolitan Transit Authority of Black Hawk Co	50,539	1	3,903	0.75
Central City Transit Services	11.42%	0.75	18.09%	Central City Transit Services	49,349	1	3,250	0.75
Rapid Transit System	25.58%	1.5	32.86%	Rapid Transit System	42,688	1	3,250	0.75
Sioux City Transit System	49.98%	1.5	25.64%	Sioux City Transit System	33,893	0.75	2,521	0.75
St. Joseph Transit	26.89%	0.5	59.74%	St. Joseph Transit	41,495	1	4,840	1
Twin Cities Area Transportation Authority	14.13%	0.75	10.03%	Twin Cities Area Transportation Authority	31,759	0.75	1,925	0.75
Wausau Area Transit System	150.24%	1	21.18%	Wausau Area Transit System	27,137	0.5	1,889	0.75

Initial Benchmarking Results: MW Region --- Group D

Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Transit Agency	Revenue Hours Per Total Vehicles	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score
City of Appleton-Valley Transit	0.87	0.75	31,559	City of Appleton-Valley Transit	1,883	0.75	38,819	0.75
Rockford Mass Transit District	1.00	1	30,742	Rockford Mass Transit District	2,285	0.75	45,544	1
City Utilities of Springfield Transit Services	0.88	1.5	41,668	City Utilities of Springfield Transit Services	2,988	0.75	55,280	1.5
Metropolitan Transit Authority Regional	0.95	1	35,498	Metropolitan Transit Authority Regional	2,763	1	43,157	1
Metropolitan Transit Authority Regional	0.97	1	18,760	Metropolitan Transit Authority Regional	2,521	1	24,424	0.5
Metropolitan Evansville Transit System	0.95	0.5	39,251	Metropolitan Evansville Transit System	2,722	1	39,251	0.5
Johnson County Kansas aka Johnson County T	0.59	0.5	17,600	Johnson County Kansas aka Johnson County T	1,090	0.75	20,439	0.5
LAKEFRAN	0.71	0.75	20,800	LAKEFRAN	1,252	0.75	24,960	0.5
St. Joseph Transit	0.96	0.75	25,749	St. Joseph Transit	1,980	0.75	26,964	0.75
St. Joseph Transit	0.96	0.75	25,749	St. Joseph Transit	1,980	0.75	26,964	0.75
Terre Haute Transit Utility	0.88	0.75	25,103	Terre Haute Transit Utility	2,324	0.75	32,276	0.75
St. Cloud Metropolitan Area Transit	0.96	0.75	23,140	St. Cloud Metropolitan Area Transit	1,505	0.75	29,804	0.75
Shelbygan Transit System	0.97	0.75	23,085	Shelbygan Transit System	1,810	0.75	31,396	0.75
Blue Water Area Transportation Commission	0.99	0.75	28,429	Blue Water Area Transportation Commission	2,207	0.75	30,798	0.75
City of Jackson Transportation Authority	0.98	0.75	31,631	City of Jackson Transportation Authority	2,371	0.75	43,492	1
Metropolitan Transit Authority	0.92	0.75	21,498	Metropolitan Transit Authority	1,457	0.75	27,881	0.75
Metropolitan Transit Authority	0.92	0.75	21,498	Metropolitan Transit Authority	1,457	0.75	27,881	0.75
Metropolitan Transit Authority	0.92	0.75	21,498	Metropolitan Transit Authority	1,457	0.75	27,881	0.75
St. Cloud Metropolitan Area Transit	0.97	1	31,159	St. Cloud Metropolitan Area Transit	2,345	0.75	42,633	1
Lopoka Metropolitan Transit Authority	0.95	1	30,278	Lopoka Metropolitan Transit Authority	1,853	0.75	41,810	1
Bloomington-Normal Public Transit System	0.98	0.5	33,352	Bloomington-Normal Public Transit System	2,703	0.75	44,470	0.5
City of Dubuque-KeyLine	0.97	1	17,927	City of Dubuque-KeyLine	1,924	0.75	26,880	1
City of Dubuque-KeyLine	0.97	1	17,927	City of Dubuque-KeyLine	1,924	0.75	26,880	1
City of Madison-Midtown Transit System	0.98	1	32,770	City of Madison-Midtown Transit System	2,333	0.75	48,155	1.5
East Chicago Transit	0.95	1	31,039	East Chicago Transit	2,330	0.75	31,039	0.75
Fargo Metropolitan Area Transit	0.97	1.5	41,057	Fargo Metropolitan Area Transit	3,584	1	44,478	1
Hammond Transit System	0.93	0.75	35,877	Hammond Transit System	2,376	0.75	43,053	1
Iowa City Transit	0.94	0.75	26,007	Iowa City Transit	2,183	0.75	32,175	0.75
Metropolitan Transit System	0.94	0.75	26,007	Metropolitan Transit System	2,183	0.75	32,175	0.75
Springfield City Area Transit	0.98	0.5	18,526	Springfield City Area Transit	1,453	0.75	18,526	0.5
University of Iowa	0.98	0.75	23,319	University of Iowa	2,224	0.75	31,810	0.75
Waukesha Transit Commission	0.94	1	28,070	Waukesha Transit Commission	2,138	0.75	42,844	1
Waukesha Transit Commission	0.94	1	28,070	Waukesha Transit Commission	2,138	0.75	42,844	1
Battelle Creek Transit	0.97	1	26,626	Battelle Creek Transit	1,762	0.75	26,626	0.5
Battelle Creek Transit	0.97	1	26,626	Battelle Creek Transit	1,762	0.75	26,626	0.5
Burnswick Transit Alternative	0.99	1	30,858	Burnswick Transit Alternative	1,770	0.75	41,144	1
Burnswick Transit Alternative	0.99	1	30,858	Burnswick Transit Alternative	1,770	0.75	41,144	1
City of Holland Macatawa Area Express	0.95	1	24,276	City of Holland Macatawa Area Express	2,430	0.75	32,366	0.75
City of Holland Macatawa Area Express	0.95	1	24,276	City of Holland Macatawa Area Express	2,430	0.75	32,366	0.75
City of Moorhead-Transit	0.96	1	29,133	City of Moorhead-Transit	2,024	0.75	36,416	0.75
City of Moorhead-Transit	0.96	1	29,133	City of Moorhead-Transit	2,024	0.75	36,416	0.75
City of Newark Transit Operations	0.53	0.75	17,497	City of Newark Transit Operations	596	0.75	17,497	0.5
Columbia Transit System	0.98	1	26,373	Columbia Transit System	2,424	0.75	42,428	1
Columbia Transit System	0.98	1	26,373	Columbia Transit System	2,424	0.75	42,428	1
Grand Forks City Bus	0.98	1	27,813	Grand Forks City Bus	1,865	0.75	50,410	1.5
Grand Forks City Bus	0.98	1	27,813	Grand Forks City Bus	1,865	0.75	50,410	1.5
Heart City Rider/Goshen Transit	0.90	0.75	52,264	Heart City Rider/Goshen Transit	2,082	0.75	30,015	0.75
Heart City Rider/Goshen Transit	0.90	0.75	52,264	Heart City Rider/Goshen Transit	2,082	0.75	30,015	0.75
Jamesville Transit System	0.96	2	19,812	Jamesville Transit System	3,243	1	62,141	2
Metropolitan Transit Authority of Black Hawk Co	0.97	1	24,848	Metropolitan Transit Authority of Black Hawk Co	1,772	0.75	32,549	0.75
Metropolitan Transit Authority of Black Hawk Co	0.97	1	24,848	Metropolitan Transit Authority of Black Hawk Co	1,772	0.75	32,549	0.75
Ozaukee County Transit Services	0.73	0.75	36,950	Ozaukee County Transit Services	1,488	0.75	36,950	0.75
Ozaukee County Transit Services	0.73	0.75	36,950	Ozaukee County Transit Services	1,488	0.75	36,950	0.75
St. Joseph Transit	0.91	0.75	21,007	St. Joseph Transit	1,641	0.75	30,952	0.75
St. Joseph Transit	0.91	0.75	21,007	St. Joseph Transit	1,641	0.75	30,952	0.75
Twin Cities Area Transportation Authority	1.00	1	23,188	Twin Cities Area Transportation Authority	1,283	0.75	31,750	0.75
Twin Cities Area Transportation Authority	1.00	1	23,188	Twin Cities Area Transportation Authority	1,283	0.75	31,750	0.75
Wausau Area Transit System	0.98	1	23,188	Wausau Area Transit System	1,582	0.75	26,477	0.5



Initial Benchmarking Results: SW Region -- Group A

Transit Agency	Revenue Miles Per Route Mile	All Score	Average Weekday Span of Service	All Score	Passenger Trips Per Capita	All Score	Transit Agency	Passenger Trips Per Revenue Mile	All Score
Los Angeles County Metropolitan Transportation Authority	17,998.94	1	24.00	1	39.80	0.75	Los Angeles County Metropolitan Transportation Authority	4.19	1
Metropolitan Transportation Authority of Harris County	14,260.73	0.75	24.33	1	33.28	0.75	Metropolitan Transportation Authority of Harris County	2.30	0.75
Regional Transportation District	6,652.84	0.5	24.00	1	23.36	0.75	Regional Transportation District	1.92	0.75
San Francisco Municipal Railway	9,974.32	0.5	24.00	1	21.46	0.75	San Francisco Municipal Railway	2.84	0.75
Orange County Transportation Authority	93,424.32	1.5	24.00	1	83.63	0.75	Orange County Transportation Authority	3.79	0.75
City and County of Honolulu Dept. of Transportation	20,463.61	1	24.00	1	50.22	0.75	City and County of Honolulu Dept. of Transportation	3.11	0.75
Alameda-Contra Costa Transit District	18,390.72	1	22.25	0.5	22.46	0.75	Alameda-Contra Costa Transit District	2.50	0.75
Dallas Area Rapid Transit Authority	13,609.61	0.75	24.00	1	28.44	0.75	Dallas Area Rapid Transit Authority	2.49	0.75
Santa Clara Valley Trans. Authority	11,763.98	0.75	24.00	1			Santa Clara Valley Trans. Authority		

Transit Agency	Passenger Trips Per Hour	All Score	Average Speed	All Score	Revenue Miles Between Failures	All Score	Transit Agency	Revenue Miles Between Collisions (excluding bulb-out)	All Score
Los Angeles County Metropolitan Transportation Authority	51.24	1	12.28	0.75	2,741	0.75	Los Angeles County Metropolitan Transportation Authority	111.93	0.75
Metropolitan Transportation Authority of Harris County	38.49	0.75	14.33	1	3,129	0.75	Metropolitan Transportation Authority of Harris County	133,010	1
Regional Transportation District	28.49	0.75	14.33	1.5	2,145	0.75	Regional Transportation District	86,444	0.75
San Francisco Municipal Railway	69.32	2	8.86	1	5,299	0.75	San Francisco Municipal Railway	208,637	0.75
Orange County Transportation Authority	39.16	0.75	13.77	1	n/a	0.75	Orange County Transportation Authority	47,359	0.75
City and County of Honolulu Dept. of Transportation	52.54	0.75	11.67	0.75	3,129	0.75	City and County of Honolulu Dept. of Transportation	25,472	0.75
Alameda-Contra Costa Transit District	36.26	0.75	11.67	0.75	2,699	0.75	Alameda-Contra Costa Transit District		
Dallas Area Rapid Transit Authority	33.59	0.75	12.81	0.75			Dallas Area Rapid Transit Authority		
Santa Clara Valley Trans. Authority	31.93	0.75					Santa Clara Valley Trans. Authority		

Transit Agency	Average Headway (minutes)	All Score	Operating Expense Per Capita	All Score	Operating Expense Per Revenue Hour	All Score	Transit Agency	Veh. Maint. Expense Per Operating Mile	All Score
Los Angeles County Metropolitan Transportation Authority	10.76	1	\$79.76	1	\$36.32	1	Los Angeles County Metropolitan Transportation Authority	8.55%	0.75
Metropolitan Transportation Authority of Harris County	10.60	1	\$71.24	1	\$63.31	1.5	Metropolitan Transportation Authority of Harris County	19.78%	1
Regional Transportation District	22.61	0.5	\$65.89	1	\$110.65	0.75	Regional Transportation District	20.44%	0.75
San Francisco Municipal Railway	11.45	1	\$136.95	0.5	\$81.99	1	San Francisco Municipal Railway	22.09%	0.75
Orange County Transportation Authority	21.43	0.5	\$44.94	1	\$133.31	0.75	Orange County Transportation Authority	20.77%	0.75
City and County of Honolulu Dept. of Transportation	8.89	1.5	\$133.31	0.75	\$100.00	0.5	City and County of Honolulu Dept. of Transportation	24.72%	0.75
Alameda-Contra Costa Transit District	10.88	0.75	\$133.31	0.75	\$139.93	0.75	Alameda-Contra Costa Transit District		
Dallas Area Rapid Transit Authority	10.88	0.75	\$116.77	0.75			Dallas Area Rapid Transit Authority		
Santa Clara Valley Trans. Authority	17.00	0.75					Santa Clara Valley Trans. Authority		

Transit Agency	Non-Veh. Maint. Expense Per Operating Mile	All Score	Gen. Admin. Expense Per Operating Mile	All Score	Gen. Admin. Expense Per Operating Mile	All Score	Transit Agency	Local Revenue Per Operating Expense System	All Score
Los Angeles County Metropolitan Transportation Authority	3.93%	1	16.71%	1	0.00%	1	Los Angeles County Metropolitan Transportation Authority	100%	0.75
Metropolitan Transportation Authority of Harris County	7.40%	0.5	17.75%	2	25.22%	0.75	Metropolitan Transportation Authority of Harris County	74.02%	1
Regional Transportation District	8.10%	0.5	22.25%	0.75	19.73%	1	Regional Transportation District	63.72%	1
San Francisco Municipal Railway	2.14%	1.5	17.49%	1	25.44%	1.5	San Francisco Municipal Railway	55.86%	0.75
Orange County Transportation Authority	4.06%	1	18.80%	0.75	29.05%	1	Orange County Transportation Authority	57.64%	0.75
City and County of Honolulu Dept. of Transportation	2.12%	1.5	17.07%	1	24.34%	1	City and County of Honolulu Dept. of Transportation	68.78%	1
Alameda-Contra Costa Transit District	4.53%	0.75	23.42%	0.5	12.19%	0.75	Alameda-Contra Costa Transit District	106.95%	1.5
Dallas Area Rapid Transit Authority	4.85%	0.75	23.52%	0.5	13.82%	0.75	Dallas Area Rapid Transit Authority	44.94%	0.75
Santa Clara Valley Trans. Authority							Santa Clara Valley Trans. Authority		

Transit Agency	Vehicle Miles Per Peak Vehicle	All Score	Vehicle Miles Per Peak Vehicle	All Score	Revenue Miles Per Vehicle Mile	All Score	Transit Agency	Revenue Miles Per Total Vehicle	All Score
Los Angeles County Metropolitan Transportation Authority	48,416	0.75	3,426	0.75	0.95	1	Los Angeles County Metropolitan Transportation Authority	31,434	0.75
Metropolitan Transportation Authority of Harris County	42,943	0.75	2,816	0.5	19.24%	0.75	Metropolitan Transportation Authority of Harris County	30,436	0.75
Regional Transportation District	52,909	1	3,906	0.75	0.81	1.5	Regional Transportation District	31,555	0.75
San Francisco Municipal Railway	36,071	0.5	3,817	1.5	34.92%	0.75	San Francisco Municipal Railway	21,574	0.5
Orange County Transportation Authority	58,134	1.5	3,882	1.5	40.88%	0.75	Orange County Transportation Authority	40,889	1.5
City and County of Honolulu Dept. of Transportation	40,203	0.5	3,224	0.75	18.57%	1.5	City and County of Honolulu Dept. of Transportation	29,269	0.75
Alameda-Contra Costa Transit District	40,203	0.5	3,644	0.75	0.94	0.75	Alameda-Contra Costa Transit District	29,269	0.75
Dallas Area Rapid Transit Authority	51,814	1	3,642	1	0.95	0.75	Dallas Area Rapid Transit Authority	36,201	1
Santa Clara Valley Trans. Authority	50,517	1					Santa Clara Valley Trans. Authority	36,006	1

Transit Agency	Revenue Hours Per Total Vehicle	All Score	Revenue Miles Per Peak Vehicle	All Score	Spares Vehicle Ratio	All Score	Transit Agency	Composite Score (Measures Only)
Los Angeles County Metropolitan Transportation Authority	2,560	1	33,626	0.75	26.08%	1	Los Angeles County Metropolitan Transportation Authority	25.00
Metropolitan Transportation Authority of Harris County	2,153	0.5	32,292	0.75	19.24%	0.75	Metropolitan Transportation Authority of Harris County	23.50
Regional Transportation District	2,128	0.5	42,574	1	34.92%	1.5	Regional Transportation District	21.50
San Francisco Municipal Railway	2,438	0.75	31,188	0.5	44.61%	2	San Francisco Municipal Railway	21.50
Orange County Transportation Authority	2,989	1.5	49,948	1.5	19.57%	0.75	Orange County Transportation Authority	21.50
City and County of Honolulu Dept. of Transportation	2,507	0.75	34,702	0.5	18.57%	0.75	City and County of Honolulu Dept. of Transportation	21.00
Alameda-Contra Costa Transit District	2,718	1	43,651	0.75	20.95%	0.75	Alameda-Contra Costa Transit District	19.75
Dallas Area Rapid Transit Authority	2,812	1	42,697	1	18.95%	0.75	Dallas Area Rapid Transit Authority	18.75
Santa Clara Valley Trans. Authority							Santa Clara Valley Trans. Authority	

Initial Benchmarking Results: SW Region -- Group B

Transit Agency	Revenue Miles Per Route Mile	Air Score	Average Span of Service	Passenger Trips Per Capita	Air Score	Transit Agency	Passenger Trips Per Revenue Mile	Air Score
City of Los Angeles Department of Transportation	7,078.84	0.75	18.83	19,859	0.75	City of Los Angeles Department of Transportation	3.23	0.75
San Mateo County Transit District	7,477.99	0.75	19.67	19,859	0.75	San Mateo County Transit District	2.33	0.75
San Diego Transit Corporation	7,269.52	0.75	21.90	20,000	0.75	San Diego Transit Corporation	3.35	0.75
First Transit, Inc.	13,077.18	0.75	20.00	20,000	0.75	First Transit, Inc.	3.06	0.75
RTC of Southern Nevada	8,111.28	0.75	20.67	23,038	0.75	RTC of Southern Nevada	2.47	0.75
City of Phoenix Public Transit Department	10,270.14	0.75	12.50	19,859	0.75	City of Phoenix Public Transit Department	2.49	0.75
Capital Metropolitan Transportation Authority	12,129.18	0.75	19.50	32,32	0.75	Capital Metropolitan Transportation Authority	2.31	0.75
VIA Metropolitan Transit						VIA Metropolitan Transit		

Transit Agency	Passenger Trips Per Revenue Hour	Air Score	Average Speed	Revenue Miles Between Collisions (excluding suicidal)	Air Score	Transit Agency	Average Headway (minutes)	Air Score
City of Los Angeles Department of Transportation	40,359	1	12.57	2,159,989	2	City of Los Angeles Department of Transportation	21.61	0.75
San Mateo County Transit District	39,322	0.75	11.72	183,723	0.75	San Mateo County Transit District	17.37	0.75
San Diego Transit Corporation	19,300	0.5	16.45	181,821	0.75	San Diego Transit Corporation	0.79	0.75
First Transit, Inc.	41,07	1	13.44	337,772	0.75	First Transit, Inc.	23.97	0.5
RTC of Southern Nevada	38,12	1	15.43	252,721	0.75	RTC of Southern Nevada	17.89	0.75
City of Phoenix Public Transit Department	32,05	0.75	12.87	126,342	0.75	City of Phoenix Public Transit Department	18.71	0.75
Capital Metropolitan Transportation Authority	33,12	0.75	14.38	275,714	0.75	Capital Metropolitan Transportation Authority	17.07	0.75
VIA Metropolitan Transit						VIA Metropolitan Transit		

Transit Agency	Operating Expense Per Capita	Air Score	Operating Expense Per Revenue Hour	Veh. Maint. Expense Per Operating Expense	Air Score	Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	Air Score
City of Los Angeles Department of Transportation	\$83.29	1.5	\$57.41	21.3%	0.75	City of Los Angeles Department of Transportation	3.92%	0.75
San Mateo County Transit District	\$83.29	0.5	\$67.29	20.0%	0.75	San Mateo County Transit District	1.97%	0.75
San Diego Transit Corporation	\$81.24	1.5	\$67.29	20.0%	0.75	San Diego Transit Corporation	1.87%	1.5
First Transit, Inc.	\$16.86	1.5	\$53.39	31.28%	0	First Transit, Inc.	0.08%	1.5
RTC of Southern Nevada	\$53.14	1	\$48.91	19.52%	1	RTC of Southern Nevada	0.84%	1
City of Phoenix Public Transit Department	\$59.70	0.75	\$58.60	19.33%	1	City of Phoenix Public Transit Department	2.55%	1
Capital Metropolitan Transportation Authority	\$114.57	0.5	\$69.55	19.25%	1	Capital Metropolitan Transportation Authority	3.31%	0.75
VIA Metropolitan Transit	\$53.29	1	\$54.94	16.17%	1	VIA Metropolitan Transit	6.58%	0.5

Transit Agency	Gen. Admin. Expense Per Operating Expense	Air Score	Farebox Recovery	Local Revenue Per Operating Expense (System Total)	Air Score	Transit Agency	Vehicle Miles Per Peak Vehicle	Air Score
City of Los Angeles Department of Transportation	22.73%	1	15.04%	33.37%	0.75	City of Los Angeles Department of Transportation	43,697	0.75
San Mateo County Transit District	19.40%	0.75	22.05%	33.37%	0.75	San Mateo County Transit District	37,857	0.5
San Diego Transit Corporation	3.50%	1.5	34.24%	40.11%	0.75	San Diego Transit Corporation	54,051	1
First Transit, Inc.	15.21%	1	48.29%	0.00%	0.5	First Transit, Inc.	40,227	0.75
RTC of Southern Nevada	29.13%	0.5	25.23%	45.65%	0.5	RTC of Southern Nevada	73,230	2
City of Phoenix Public Transit Department	13.63%	1	20.90%	53.96%	1.5	City of Phoenix Public Transit Department	43,798	0.75
Capital Metropolitan Transportation Authority	19.70%	1	16.13%	71.21%	1.3	Capital Metropolitan Transportation Authority	47,367	0.75
VIA Metropolitan Transit						VIA Metropolitan Transit	53,811	1

Transit Agency	Vehicle Miles Per Peak Vehicle	Air Score	Revenue Miles Per Vehicle Mile	Revenue Miles Per Total Vehicles	Air Score	Transit Agency	Revenue Hours Per Total Vehicles	Air Score
City of Los Angeles Department of Transportation	2,830	0.75	0.74	25,824	0.75	City of Los Angeles Department of Transportation	2,892	0.75
San Mateo County Transit District	4,408	0.5	0.88	33,174	0.75	San Mateo County Transit District	3,337	0.75
San Diego Transit Corporation	3,315	0.5	0.82	55,524	0.75	San Diego Transit Corporation	2,010	0.75
First Transit, Inc.	5,459	1.5	0.90	19,725	2	First Transit, Inc.	4,132	1.5
RTC of Southern Nevada	3,139	0.75	0.85	30,533	0.75	RTC of Southern Nevada	1,999	0.75
City of Phoenix Public Transit Department	3,476	0.75	0.87	39,787	0.75	City of Phoenix Public Transit Department	2,393	0.75
Capital Metropolitan Transportation Authority	3,959	1	0.92	40,007	1	Capital Metropolitan Transportation Authority	2,786	1
VIA Metropolitan Transit						VIA Metropolitan Transit		

Transit Agency	Revenue Miles Per Peak Vehicle	Air Score	Spurs Vehicle Ratio	Composite Score (Measures Only)	Air Score	Transit Agency	Composite Score (Measures Only)	Air Score
City of Los Angeles Department of Transportation	32,098	0.75	24.89%	25.25	1	City of Los Angeles Department of Transportation	25.25	1
San Mateo County Transit District	48,205	0.5	23.26%	20.93	0.75	San Mateo County Transit District	20.93	0.75
San Diego Transit Corporation	33,038	0.75	0.00%	19.75	1	San Diego Transit Corporation	19.75	1
First Transit, Inc.	70,188	2	26.41%	21.01%	0.75	First Transit, Inc.	21.01%	0.75
RTC of Southern Nevada	37,309	0.75	33.85%	18.50	1.5	RTC of Southern Nevada	18.50	1.5
City of Phoenix Public Transit Department	41,207	0.75	23.89%	16.50	1	City of Phoenix Public Transit Department	16.50	1
Capital Metropolitan Transportation Authority	49,581	1				Capital Metropolitan Transportation Authority		
VIA Metropolitan Transit						VIA Metropolitan Transit		



Initial Benchmarking Results: SW Region -- Group C

Transit Agency	Revenue Miles Per Route Mile	All Score	Average Weekday Span of Service	Transit Agency	Passenger Trips Per Capita	All Score	Passenger Trips Per Revenue Mile	Transit Agency	Air Score
Golden Gate Bridge, Highway and Transportation	8,974.69	0.75	24.00	Golden Gate Bridge, Highway and Transportation	15.60	0.75	1.21	Golden Gate Bridge, Highway and Transportation	0.75
San Diego Metropolitan Transit Development Board	9,108.49	0.75	21.75	San Diego Metropolitan Transit Development Board	5.70	0.75	2.81	San Diego Metropolitan Transit Development Board	0.75
First Transit, Inc. (6087)	9,491.85	0.75	20.75	First Transit, Inc. (6087)	4.71	0.75	2.05	First Transit, Inc. (6087)	0.75
Ladlaw Transit Services, Inc. (9178)	9,536.30	0.75	20.25	Ladlaw Transit Services, Inc. (9178)	4.71	0.75	2.05	Ladlaw Transit Services, Inc. (9178)	0.75
Sacramento Regional Transit District	4,278.40	0.75	19.25	Sacramento Regional Transit District	20.53	0.75	2.52	Sacramento Regional Transit District	0.75
Santa Monica's Big Blue Bus	17,786.51	0.75	20.00	Santa Monica's Big Blue Bus	50.04	0.75	4.57	Santa Monica's Big Blue Bus	0.75
Long Beach Public Transportation Company	18,859.41	0.75	21.00	Long Beach Public Transportation Company	45.04	0.75	3.67	Long Beach Public Transportation Company	0.75
Los Angeles County Metropolitan Transportation Authority	5,897.13	0.75	15.50	Los Angeles County Metropolitan Transportation Authority	4.80	0.75	2.57	Los Angeles County Metropolitan Transportation Authority	0.75
Mass Transit Department-City of El Paso	11,849.70	0.75	18.33	Mass Transit Department-City of El Paso	21.13	0.75	2.11	Mass Transit Department-City of El Paso	0.75
North San Diego County Transit Development Board	6,306.80	0.75	24.00	North San Diego County Transit Development Board	13.83	0.75	1.33	North San Diego County Transit Development Board	0.75
Central Contra Costa Transit Authority	14,557.98	0.75	21.50	Central Contra Costa Transit Authority	15.78	0.75	1.21	Central Contra Costa Transit Authority	0.75
City of Tucson	15,062.84	0.75	18.25	City of Tucson	30.95	0.75	2.29	City of Tucson	0.75
Fort Worth Transportation Authority	14,501.58	0.75	19.25	Fort Worth Transportation Authority	13.13	0.75	1.43	Fort Worth Transportation Authority	0.75
Sun Tran of Albuquerque	10,630.86	0.75	20.80	Sun Tran of Albuquerque	20.80	0.75	1.67	Sun Tran of Albuquerque	0.75
First Transit, Inc. (9179)	4,689.57	0.75	18.50	First Transit, Inc. (9179)	3.40	0.75	1.20	First Transit, Inc. (9179)	0.75
Ladlaw Transit Services, Inc. (9178)	23,689.88	1	24.00	Ladlaw Transit Services, Inc. (9178)	8.09	0.75	1.78	Ladlaw Transit Services, Inc. (9178)	0.75

Transit Agency	Passenger Trips Per Hour	All Score	Average Speed	Transit Agency	Revenue Miles Between Collisions (excluding suicides)	All Score	Average Headway (minutes)	Transit Agency	Air Score
Golden Gate Bridge, Highway and Transportation	22.32	0.75	18.31	Golden Gate Bridge, Highway and Transportation	24,689	0.75	12.14	Golden Gate Bridge, Highway and Transportation	0.75
San Diego Metropolitan Transit Development Board	34.37	1	12.46	San Diego Metropolitan Transit Development Board	692,833	0.75	24.37	San Diego Metropolitan Transit Development Board	0.75
First Transit, Inc. (6087)	31.75	0.75	15.51	First Transit, Inc. (6087)	126,695	0.75	1.72	First Transit, Inc. (6087)	0.75
Ladlaw Transit Services, Inc. (9178)	8.97	0.5	14.32	Ladlaw Transit Services, Inc. (9178)	219,645	0.75	47.74	Ladlaw Transit Services, Inc. (9178)	0.5
Sacramento Regional Transit District	32.69	0.75	12.96	Sacramento Regional Transit District	99,595	0.75	44.58	Sacramento Regional Transit District	0.5
Santa Monica's Big Blue Bus	52.52	0.5	11.49	Santa Monica's Big Blue Bus	111,951	0.75	10.89	Santa Monica's Big Blue Bus	0.5
Los Angeles County Metropolitan Transportation Authority	27.93	1	10.36	Los Angeles County Metropolitan Transportation Authority	37,742	0.75	25.18	Los Angeles County Metropolitan Transportation Authority	0.75
Mass Transit Department-City of El Paso	26.44	0.75	12.55	Mass Transit Department-City of El Paso	786,968	0.75	22.47	Mass Transit Department-City of El Paso	0.75
North San Diego County Transit Development Board	22.84	0.75	17.16	North San Diego County Transit Development Board	65,555	0.75	29.50	North San Diego County Transit Development Board	0.75
OMNI TRANS	27.19	0.75	13.27	OMNI TRANS	210,439	0.75	27.51	OMNI TRANS	0.75
Riverside Transit Agency	19.10	0.75	15.77	Riverside Transit Agency	160,322	0.75	46.80	Riverside Transit Agency	0.5
Central Contra Costa Transit Authority	17.29	0.5	13.76	Central Contra Costa Transit Authority	298,071	0.75	14.90	Central Contra Costa Transit Authority	0.5
Fort Worth Transportation Authority	37.24	0.75	14.11	Fort Worth Transportation Authority	160,300	0.75	31.24	Fort Worth Transportation Authority	0.75
Sun Tran of Albuquerque	27.65	0.75	12.39	Sun Tran of Albuquerque	141,846	0.75	14.62	Sun Tran of Albuquerque	0.75
First Transit, Inc. (9179)	20.22	0.75	16.82	First Transit, Inc. (9179)	422,649	1	24.63	First Transit, Inc. (9179)	0.75
Ladlaw Transit Services, Inc. (9178)	28.32	1	16.26	Ladlaw Transit Services, Inc. (9178)	3,041,182	2	8.17	Ladlaw Transit Services, Inc. (9178)	1.5

Transit Agency	Operating Expense Per Capita	All Score	Operating Expense Per Revenue Hour	Transit Agency	Veh. Maint. Expense Per Operating Expense	All Score	Non-Veh. Maint. Expense Per Operating Expense	Transit Agency	Air Score
Golden Gate Bridge, Highway and Transportation	\$88.11	0.5	\$128.88	Golden Gate Bridge, Highway and Transportation	11.71%	1.5	1.86%	Golden Gate Bridge, Highway and Transportation	1
San Diego Metropolitan Transit Development Board	\$7.64	1.5	\$46.85	San Diego Metropolitan Transit Development Board	21.95%	0.75	0.03%	San Diego Metropolitan Transit Development Board	1
First Transit, Inc. (6087)	\$7.26	1.5	\$38.82	First Transit, Inc. (6087)	23.93%	0.5	1.64%	First Transit, Inc. (6087)	1
Ladlaw Transit Services, Inc. (9178)	\$6.39	0.75	\$33.55	Ladlaw Transit Services, Inc. (9178)	16.36%	1	5.24%	Ladlaw Transit Services, Inc. (9178)	0.75
Sacramento Regional Transit District	\$84.03	0.75	\$67.21	Sacramento Regional Transit District	21.75%	0.75	2.12%	Sacramento Regional Transit District	0.75
Santa Monica's Big Blue Bus	\$79.37	0.5	\$71.08	Santa Monica's Big Blue Bus	16.46%	1.5	5.07%	Santa Monica's Big Blue Bus	0.75
Long Beach Public Transportation Company	\$9.05	1.5	\$52.75	Long Beach Public Transportation Company	15.10%	1.5	5.27%	Long Beach Public Transportation Company	0.75
Los Angeles County Metropolitan Transportation Authority	\$40.21	0.75	\$50.31	Los Angeles County Metropolitan Transportation Authority	22.48%	0.75	3.26%	Los Angeles County Metropolitan Transportation Authority	1
Mass Transit Department-City of El Paso	\$44.07	0.75	\$74.37	Mass Transit Department-City of El Paso	16.57%	1	4.59%	Mass Transit Department-City of El Paso	0.75
North San Diego County Transit Development Board	\$21.69	0.75	\$31.57	North San Diego County Transit Development Board	26.19%	0.5	2.97%	North San Diego County Transit Development Board	1
Riverside Transit Agency	\$43.60	1	\$73.84	Riverside Transit Agency	13.43%	1.5	2.12%	Riverside Transit Agency	1
City of Tucson	\$61.83	0.75	\$60.33	City of Tucson	20.87%	0.75	3.94%	City of Tucson	1
Fort Worth Transportation Authority	\$50.61	0.75	\$68.42	Fort Worth Transportation Authority	22.15%	0.75	8.09%	Fort Worth Transportation Authority	0.5
Sun Tran of Albuquerque	\$53.25	0.75	\$52.58	Sun Tran of Albuquerque	27.12%	0.5	16.82%	Sun Tran of Albuquerque	1
First Transit, Inc. (9179)	\$9.33	1.5	\$32.48	First Transit, Inc. (9179)	27.79%	0.5	1.00%	First Transit, Inc. (9179)	1
Ladlaw Transit Services, Inc. (9178)	\$124.47	1	\$44.28	Ladlaw Transit Services, Inc. (9178)	17.90%	1	0.70%	Ladlaw Transit Services, Inc. (9178)	1

Initial Benchmarking Results: SW Region -- Group C

Transit Agency	Costs Minus Operating Expense Per Peak Vehicle	Alt Score	Revenue Recovery	Alt Score	Local Revenue Per Operating Expense (System Total)	Alt Score	Vehicle Miles Per Peak Vehicle	Alt Score
Golden Gate Bridge, Highway and Transportation	54.94%	0	30.47%	1	21.02%	0.75	415.10	0.75
San Diego Metropolitan Transit Development B	19.20%	0.75	38.96%	1.5	7.52%	0.5	51,418	1
Frist Transit, Inc. (6087)	11.95%	1	23.74%	0.75	0.00%	0.5	53,991	0.75
Central Contra Costa Transit Authority	22.42%	0.5	24.01%	0.5	69.31%	0.9	49,426	0.75
Sacramento Regional Transit District	24.33%	0.75	24.01%	0.5	56.53%	1	40,116	0.75
Santa Monica's Big Blue Bus	17.48%	1	28.07%	0.5	43.63%	0.75	47,301	0.75
Long Beach Public Transportation Company	17.25%	1	27.02%	0.5	88.92%	1.5	29,267	0.5
Los Angeles County Metropolitan Transportation	11.90%	1	7.95%	0.5	70.31%	1	59,568	1
Miss Transit Department-City of El Paso	14.10%	0.75	21.70%	0.75	56.23%	1	57,285	0.75
North San Diego County Transit Development B	22.29%	0.75	22.70%	0.75	68.25%	1	43,599	0.75
Central Contra Costa Transit Authority	20.56%	0.75	19.06%	0.5	73.14%	1	63,063	1.5
Riverside Transit Agency	24.50%	0.75	16.81%	0.75	60.05%	1	48,463	0.75
City of Tucson	17.17%	1	20.00%	0.5	86.22%	1.5	32,107	0.75
Fort Worth Transportation Authority	17.86%	0.75	11.15%	0.5	86.37%	1.5	49,122	0.75
City of Tucson	4.45%	1.5	14.16%	0.75	0.00%	0.5	51,595	1
San Tran of Albuquerque	16.22%	1	43.40%	1.5	0.00%	0.5	51,595	1
Frist Transit, Inc. (6179)	16.22%	1	43.40%	1.5	0.00%	0.5	51,595	1
Laidlaw Transit Services Inc. (6178)	2.63%	1.5	32.62%	2	0.00%	0.5	69,701	1.5

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Alt Score	Revenue Hours Per Total Vehicles	Alt Score
Golden Gate Bridge, Highway and Transportation	2,072	0.5	0.92	0.75	26,926	0.75	1,522	0.5
San Diego Metropolitan Transit Development B	3,113	0.75	0.96	1	34,280	0.75	2,210	0.75
Frist Transit, Inc. (6087)	3,113	0.75	0.96	1	21,964	0.75	1,533	0.75
Laidlaw Transit Services, Inc. (6158)	2,637	0.5	0.83	0.75	33,691	0.75	2,659	1
Sacramento Regional Transit District	3,448	1	0.91	0.75	28,358	0.75	2,468	0.75
Santa Monica's Big Blue Bus	3,388	1	0.93	1	32,178	0.75	2,926	1
Long Beach Public Transportation Company	4,159	1.5	0.92	1	25,013	0.5	2,111	0.75
Los Angeles County Metropolitan Transportation	2,757	0.75	0.92	1	45,211	1	3,101	1.5
North San Diego County Transit Development B	3,203	0.75	0.93	1	45,364	1.5	3,101	1.5
OMNI TRANS	4,378	1.5	0.92	1	45,806	1.5	2,904	1
Riverside Transit Agency	3,813	1	0.89	1	34,598	0.75	2,515	1
Central Contra Costa Transit Authority	3,141	0.75	0.85	1	34,228	0.75	2,500	1
City of Tucson	3,584	1	0.87	1	26,033	0.5	2,100	0.75
Fort Worth Transportation Authority	2,959	0.5	0.91	1	26,529	0.5	1,518	0.5
City of Tucson	2,843	0.75	0.93	1	44,075	1.5	2,710	1
Frist Transit, Inc. (6179)	2,843	0.75	0.93	1				
Laidlaw Transit Services Inc. (6178)	3,632	1	0.76	0.5				

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Spare Vehicle Ratio	Alt Score	Composite Score (Measures Only)
Golden Gate Bridge, Highway and Transportation	34,155	0.75	19.31%	0.75	26.25
San Diego Metropolitan Transit Development B	46,109	1	18.89%	0.75	22.50
Frist Transit, Inc. (6087)	43,178	1	25.95%	1	22.25
Laidlaw Transit Services, Inc. (6158)	29,010	0.5	32.09%	1.5	22.00
Sacramento Regional Transit District	41,193	0.75	22.28%	1	21.75
Santa Monica's Big Blue Bus	36,972	0.75	28.26%	1.5	21.25
Los Angeles County Metropolitan Transportation	29,919	0.5	17.14%	0.75	20.50
Long Beach Public Transportation Company	26,915	0.5	40.71%	1.5	19.50
Miss Transit Department-City of El Paso	53,211	1.5	0.00%	1	18.50
North San Diego County Transit Development B	56,704	1.5	22.79%	1	18.25
OMNI TRANS	56,704	1.5	22.69%	1	18.00
Riverside Transit Agency	56,195	1.5	7.69%	0.5	18.00
Central Contra Costa Transit Authority	37,253	0.75	7.47%	0.5	18.00
City of Tucson	42,585	1	7.47%	0.5	17.50
Fort Worth Transportation Authority	27,678	0.5	18.97%	0.75	17.25
San Tran of Albuquerque	42,788	1	26.27%	1	15.50
Frist Transit, Inc. (6179)	32,236	0.5	26.27%	1	15.50
Laidlaw Transit Services Inc. (6178)	52,839	1.5	20.00%	0.75	

Initial Benchmarking Results: SW Region -- Group D

Transit Agency	Revenue Miles Per Route Mile	All Score	Average Weekday Span of Service	Transit Agency	Passenger Trips Per Capita	All Score	Passenger Trips Per Revenue Mile	All Score
Fresno Area Express	11,303.41	1.5	16.83	Fresno Area Express	29.07	0.75	3.26	1.5
Santa Cruz Metropolitan Transit District	8,337.44	0.5	19.59	Santa Cruz Metropolitan Transit District	23.69	0.75	1.76	0.75
Colorado Springs Transit System	3,777.00	0.5	17.53	Colorado Springs Transit System	8.29	0.75	1.42	0.75
City of Tempe Transportation Planning & Transit Authority	1,264.00	0.5	12.18	City of Tempe Transportation Planning & Transit Authority	26.55	0.75	1.76	0.75
Central Oklahoma Transit & Parking Authority	4,037.93	0.5	16.00	Central Oklahoma Transit & Parking Authority	6.50	0.5	1.40	0.75
San Joaquin Regional Transit District	2,446.75	0.5	16.33	San Joaquin Regional Transit District	7.95	0.75	2.42	1
City of Torrance Transit System	5,890.00	0.75	18.75	City of Torrance Transit System	4.50	0.5	1.14	0.5
Regional Public Transportation Authority	7,073.08	0.75	19.00	Regional Public Transportation Authority	27.32	1	3.17	1.5
Montebello Bus Lines	8,873.91	0.75	19.52	Montebello Bus Lines	3.39	0.5	1.58	0.75
County of San Diego Transit System	6,636.90	0.75	17.50	County of San Diego Transit System	19.07	0.75	2.10	0.75
Golden Empire Transit District	10,868.68	1.5	17.32	Golden Empire Transit District	17.86	1	2.03	0.75
Corpus Christi Regional Transportation Authority	5,201.95	0.75	17.33	Corpus Christi Regional Transportation Authority	8.18	1	1.03	0.5
Monterey-Salinas Transit	5,702.09	0.75	19.33	Monterey-Salinas Transit	26.72	1	3.85	1.5
Metropolitan Tulsa Transit Authority	3,572.56	0.5	17.25	Metropolitan Tulsa Transit Authority	13.44	0.75	1.15	0.75
Culver City Municipal Bus Lines	14,136.57	2	18.67	Culver City Municipal Bus Lines	11.90	0.75	2.59	1
Regional Transportation Commission of Washoe	3,777.79	1	24.00	Regional Transportation Commission of Washoe	40.78	2	3.95	1.5
City of Vallejo, Vallejo Transit Valley/San Francisco	6,651.91	1	19.56	City of Vallejo, Vallejo Transit Valley/San Francisco	7.82	0.75	1.78	0.75
SurLine Transit Agency	3,450.71	0.5	19.33	SurLine Transit Agency	5.46	0.5	1.06	0.5
South Coast Area Transit	6,568.67	0.75	17.00	South Coast Area Transit	20.12	1	1.99	0.5
UNITRANS University of California, Davis	6,493.71	1	17.50	UNITRANS University of California, Davis	11.90	0.75	2.59	1
Laredo Metro, Inc.	4,590.29	0.75	16.00	Laredo Metro, Inc.	27.83	1.5	3.15	0.75
Norwalk Transit System	6,397.20	1	21.50	Norwalk Transit System	7.82	0.75	1.78	0.75
Sanoma County Transit	4,424.08	0.75	18.00	Sanoma County Transit	5.46	0.5	1.06	0.5
Santa Clara Transit	5,834.70	0.75	18.25	Santa Clara Transit	20.12	1	1.99	0.5

Transit Agency	Revenue Miles Per Route Mile	All Score	Average Weekday Span of Service	Transit Agency	Revenue Miles Between Collisions (per \$100,000)	All Score	Average Roadway Per Revenue Mile (minutes)	All Score
Fresno Area Express	11,303.41	1.5	16.83	Fresno Area Express	211.612	0.75	19.02	1
Santa Cruz Metropolitan Transit District	8,337.44	0.5	19.59	Santa Cruz Metropolitan Transit District	318.111	0.75	21.35	1
Colorado Springs Transit System	3,777.00	0.5	17.53	Colorado Springs Transit System	454.685	0.75	48.39	0.5
City of Tempe Transportation Planning & Transit Authority	1,264.00	0.5	12.18	City of Tempe Transportation Planning & Transit Authority	750.389	0.75	21.73	1
Central Oklahoma Transit & Parking Authority	4,037.93	0.5	16.00	Central Oklahoma Transit & Parking Authority	203.650	0.75	41.25	0.75
San Joaquin Regional Transit District	2,446.75	0.5	16.33	San Joaquin Regional Transit District	117.220	0.75	26.87	1
City of Torrance Transit System	5,890.00	0.75	18.75	City of Torrance Transit System	170.417	0.75	31.00	0.75
Regional Public Transportation Authority	7,073.08	0.75	19.00	Regional Public Transportation Authority	306.926	0.75	24.12	1
Montebello Bus Lines	8,873.91	0.75	19.52	Montebello Bus Lines	3,155.440	2	25.98	1
County of San Diego Transit System	6,636.90	0.75	17.50	County of San Diego Transit System	143.978	0.75	17.65	1.5
Golden Empire Transit District	10,868.68	1.5	17.32	Golden Empire Transit District	461.556	0.75	36.53	0.75
Corpus Christi Regional Transportation Authority	5,201.95	0.75	17.33	Corpus Christi Regional Transportation Authority	684.251	0.75	26.13	1
Monterey-Salinas Transit	5,702.09	0.75	19.33	Monterey-Salinas Transit	209.740	0.75	44.59	0.5
Metropolitan Tulsa Transit Authority	3,572.56	0.5	17.25	Metropolitan Tulsa Transit Authority	1,327.424	1.5	19.09	1
Culver City Municipal Bus Lines	14,136.57	2	18.67	Culver City Municipal Bus Lines	291.104	0.75	36.50	0.75
Regional Transportation Commission of Washoe	3,777.79	1	24.00	Regional Transportation Commission of Washoe	457.226	0.75	14.42	1.5
City of Vallejo, Vallejo Transit Valley/San Francisco	6,651.91	1	19.56	City of Vallejo, Vallejo Transit Valley/San Francisco	431.545	0.75	57.40	0
SurLine Transit Agency	3,450.71	0.5	19.33	SurLine Transit Agency	474.259	0.75	32.50	0.75
South Coast Area Transit	6,568.67	0.75	17.00	South Coast Area Transit	311.626	0.75	13.65	1.5
UNITRANS University of California, Davis	6,493.71	1	17.50	UNITRANS University of California, Davis	1,553.813	1.5	59.54	0
Laredo Metro, Inc.	4,590.29	0.75	16.00	Laredo Metro, Inc.	468.028	0.75	32.34	0.75
Norwalk Transit System	6,397.20	1	21.50	Norwalk Transit System	85.490	0.75	19.22	1
Sanoma County Transit	4,424.08	0.75	18.00	Sanoma County Transit	264.779	0.75	29.17	0.75
Santa Clara Transit	5,834.70	0.75	18.25	Santa Clara Transit	264.779	0.75	29.17	0.75

Initial Benchmarking Results: SW Region -- Group D

Transit Agency	Operating Expense Per Capita	All Score
Fresno Area Express	\$52.50	0.75
Santa Cruz Metropolitan Transit District	\$94.20	0
Colorado Springs Transit System	\$99.39	1.5
City of Tempe Transportation Planning & Transit Authority	\$113.05	1
San Joaquin Regional Transit District	\$136.36	0.5
City of Torrance Transit System	\$138.36	0.75
Regional Public Transportation Authority	\$23.34	1
Montebello Bus Lines	\$42.89	0.75
County of San Diego Transit System	\$10.38	1.5
City of Gardena Transportation Department	\$28.35	1
Golden Empire Transit District	\$37.93	1
Central Empire Transit District	\$37.93	1
Monterey-Salinas Transit	\$48.39	0.75
Metropolitan Tulsa Transit Authority	\$31.20	1
Culver City Municipal Bus Lines	\$44.46	0.75
Regional Transportation Commission of Washoe	\$50.55	0.75
Santa Barbara Metropolitan Transit District	\$52.89	0.5
City of Vallejo Vallejo Transit Vallejo-San Francisco	\$33.23	1
South Coast Area Transit	\$34.78	1
UNITTRANS University of California, Davis	\$57.67	1
Laredo Metro, Inc.	\$42.00	0.75
Norwalk Transit System	\$19.42	1
Eastern Contra Costa Transit Authority	\$33.34	1
Sonoma County Transit	\$25.15	1
Santa Clara Transit	\$51.17	0.75

Transit Agency	Operating Expense Per Revenue Hour	All Score
Fresno Area Express	\$79.09	0.75
Santa Cruz Metropolitan Transit District	\$99.39	1
Colorado Springs Transit System	\$99.39	1.5
City of Tempe Transportation Planning & Transit Authority	\$60.46	1
San Joaquin Regional Transit District	\$83.36	0.5
City of Torrance Transit System	\$91.18	0.75
Regional Public Transportation Authority	\$39.34	1
Montebello Bus Lines	\$67.69	0.75
County of San Diego Transit System	\$45.84	1.5
City of Gardena Transportation Department	\$73.04	0.75
Golden Empire Transit District	\$59.39	1
Central Empire Transit District	\$59.39	1
Monterey-Salinas Transit	\$66.62	1
Metropolitan Tulsa Transit Authority	\$59.34	1
Culver City Municipal Bus Lines	\$67.49	0.75
Regional Transportation Commission of Washoe	\$66.03	1
Santa Barbara Metropolitan Transit District	\$72.06	0.75
City of Vallejo Vallejo Transit Vallejo-San Francisco	\$59.24	1
South Coast Area Transit	\$63.16	0.5
UNITTRANS University of California, Davis	\$38.24	1.5
Laredo Metro, Inc.	\$50.02	1.5
Norwalk Transit System	\$63.51	1
Eastern Contra Costa Transit Authority	\$57.64	1
Sonoma County Transit	\$70.73	0.75
Santa Clara Transit	\$66.00	1

Transit Agency	Vehicle Miles Per Operating Expense	All Score
Fresno Area Express	21.57%	0.75
Santa Cruz Metropolitan Transit District	17.82%	1
Colorado Springs Transit System	15.60%	1
City of Tempe Transportation Planning & Transit Authority	24.90%	0.5
San Joaquin Regional Transit District	22.46%	0.75
City of Torrance Transit System	16.93%	1
Regional Public Transportation Authority	8.43%	1.5
Montebello Bus Lines	22.82%	0.75
County of San Diego Transit System	22.94%	0.75
City of Gardena Transportation Department	15.29%	1
Golden Empire Transit District	22.86%	0.75
Central Empire Transit District	22.86%	0.75
Monterey-Salinas Transit	15.68%	1
Metropolitan Tulsa Transit Authority	10.51%	1.5
Culver City Municipal Bus Lines	17.82%	1
Regional Transportation Commission of Washoe	16.92%	1
Santa Barbara Metropolitan Transit District	15.77%	1
City of Vallejo Vallejo Transit Vallejo-San Francisco	27.33%	0.75
South Coast Area Transit	20.42%	0.75
UNITTRANS University of California, Davis	32.11%	0
Laredo Metro, Inc.	9.09%	1.5
Norwalk Transit System	14.34%	1
Eastern Contra Costa Transit Authority	15.98%	1
Sonoma County Transit	16.41%	1
Santa Clara Transit	20.09%	0.75

Transit Agency	Non-Veh. Maint. Expenses Per Operating Expense	All Score
Fresno Area Express	2.22%	1
Santa Cruz Metropolitan Transit District	5.26%	0.75
Colorado Springs Transit System	3.12%	0.75
City of Tempe Transportation Planning & Transit Authority	1.44%	1
San Joaquin Regional Transit District	1.38%	1
City of Torrance Transit System	0.57%	1
Regional Public Transportation Authority	0.26%	1
Montebello Bus Lines	0.60%	1
County of San Diego Transit System	6.33%	0
City of Gardena Transportation Department	3.13%	1
Golden Empire Transit District	5.53%	0.5
Central Empire Transit District	5.53%	0.5
Monterey-Salinas Transit	4.13%	0.75
Metropolitan Tulsa Transit Authority	1.52%	1
Culver City Municipal Bus Lines	3.04%	1
Regional Transportation Commission of Washoe	3.80%	0.75
Santa Barbara Metropolitan Transit District	0.74%	1
City of Vallejo Vallejo Transit Vallejo-San Francisco	0.53%	1
South Coast Area Transit	1.05%	1
UNITTRANS University of California, Davis	1.05%	1
Laredo Metro, Inc.	6.85%	0.5
Norwalk Transit System	0.00%	1.5
Eastern Contra Costa Transit Authority	2.89%	0.75
Sonoma County Transit	3.17%	0.75
Santa Clara Transit	1.00%	1

Transit Agency	Gen. Admin. Expense Per Operating Expense	All Score
Fresno Area Express	18.04%	1
Santa Cruz Metropolitan Transit District	19.30%	1
Colorado Springs Transit System	30.45%	0.5
City of Tempe Transportation Planning & Transit Authority	21.16%	0.75
San Joaquin Regional Transit District	23.59%	0.75
City of Torrance Transit System	25.90%	1.5
Regional Public Transportation Authority	15.29%	1.5
Montebello Bus Lines	18.45%	1
County of San Diego Transit System	28.84%	0.5
City of Gardena Transportation Department	29.63%	0.5
Golden Empire Transit District	27.99%	0.5
Central Empire Transit District	27.99%	0.5
Monterey-Salinas Transit	17.95%	1
Metropolitan Tulsa Transit Authority	21.89%	0.75
Culver City Municipal Bus Lines	18.42%	1
Regional Transportation Commission of Washoe	20.02%	0.75
Santa Barbara Metropolitan Transit District	11.40%	1.5
City of Vallejo Vallejo Transit Vallejo-San Francisco	28.17%	0.5
South Coast Area Transit	19.51%	1
UNITTRANS University of California, Davis	19.61%	1.5
Laredo Metro, Inc.	15.96%	1.5
Norwalk Transit System	28.46%	0.5
Eastern Contra Costa Transit Authority	17.38%	1.5
Sonoma County Transit	20.95%	1
Santa Clara Transit	16.00%	1

Transit Agency	Farebox Recovery	All Score
Fresno Area Express	25.59%	1
Santa Cruz Metropolitan Transit District	21.85%	0.75
Colorado Springs Transit System	21.85%	0.75
City of Tempe Transportation Planning & Transit Authority	14.92%	0.75
San Joaquin Regional Transit District	20.21%	0.75
City of Torrance Transit System	17.76%	0.75
Regional Public Transportation Authority	19.79%	1.5
Montebello Bus Lines	35.60%	1.5
County of San Diego Transit System	25.69%	1
City of Gardena Transportation Department	26.98%	1
Golden Empire Transit District	26.98%	1
Central Empire Transit District	26.98%	1
Monterey-Salinas Transit	7.95%	0.5
Metropolitan Tulsa Transit Authority	16.00%	0.75
Culver City Municipal Bus Lines	24.19%	1
Regional Transportation Commission of Washoe	26.75%	1
Santa Barbara Metropolitan Transit District	15.48%	2
City of Vallejo Vallejo Transit Vallejo-San Francisco	45.48%	2
South Coast Area Transit	18.58%	0.75
UNITTRANS University of California, Davis	23.43%	1
Laredo Metro, Inc.	4.52%	0.5
Norwalk Transit System	25.75%	0.75
Eastern Contra Costa Transit Authority	15.46%	0.75
Sonoma County Transit	20.95%	1
Santa Clara Transit	15.82%	0.75

Transit Agency	Local Revenue Per Operating Expense (System Total)	All Score
Fresno Area Express	0.25%	0.5
Santa Cruz Metropolitan Transit District	72.45%	1.5
Colorado Springs Transit System	54.32%	1
City of Tempe Transportation Planning & Transit Authority	60.34%	1
San Joaquin Regional Transit District	47.41%	1
City of Torrance Transit System	59.19%	1
Regional Public Transportation Authority	66.89%	0.75
Montebello Bus Lines	35.93%	0.75
County of San Diego Transit System	37.76%	0.75
City of Gardena Transportation Department	37.76%	0.75
Golden Empire Transit District	37.76%	0.75
Central Empire Transit District	37.76%	0.75
Monterey-Salinas Transit	0.00%	0.5
Metropolitan Tulsa Transit Authority	54.13%	1
Culver City Municipal Bus Lines	44.89%	0.75
Regional Transportation Commission of Washoe	41.35%	0.75
Santa Barbara Metropolitan Transit District	44.63%	0.75
City of Vallejo Vallejo Transit Vallejo-San Francisco	23.25%	0.75
South Coast Area Transit	74.21%	1.5
UNITTRANS University of California, Davis	53.59%	1
Laredo Metro, Inc.	75.51%	1.5
Norwalk Transit System	29.21%	0.75
Eastern Contra Costa Transit Authority	76.34%	1.5
Sonoma County Transit	66.36%	0.5
Santa Clara Transit	71.92%	1
Santa Clara Transit	55.03%	1

Transit Agency	Vehicle Miles Per Peak Vehicle	All Score
Fresno Area Express	59,919	1
Santa Cruz Metropolitan Transit District	51,562	1
Colorado Springs Transit System	51,562	1
City of Tempe Transportation Planning & Transit Authority	53,611	0.5
San Joaquin Regional Transit District	34,021	0.5
City of Torrance Transit System	33,722	0.5
Regional Public Transportation Authority	38,400	0.75
Montebello Bus Lines	60,175	1.5
County of San Diego Transit System	41,940	0.75
City of Gardena Transportation Department	42,109	0.75
Golden Empire Transit District	54,927	1
Central Empire Transit District	49,560	1
Monterey-Salinas Transit	35,337	0.5
Metropolitan Tulsa Transit Authority	42,790	0.75
Culver City Municipal Bus Lines	50,825	1
Regional Transportation Commission of Washoe	59,529	1.5
Santa Barbara Metropolitan Transit District	59,529	0.5
City of Vallejo Vallejo Transit Vallejo-San Francisco	64,484	1.5
South Coast Area Transit	55,419	1
UNITTRANS University of California, Davis	43,065	0.75
Laredo Metro, Inc.	21,539	1
Norwalk Transit System	48,366	1
Eastern Contra Costa Transit Authority	55,867	1
Sonoma County Transit	51,366	0.75
Santa Clara Transit	61,242	1.5

Initial Benchmarking Results: SW Region -- Group D

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Alt Score	Revenue Hours Per Total Vehicles	Alt Score
Fresno Area Express	4,007	1	0.94	0.75	36,551	0.75	2,736	1
Santa Cruz Metropolitan Transit District	3,230	0.75	0.97	0.75	28,449	0.75	2,002	0.75
Colorado Springs Transit System	3,243	0.75	0.92	0.75	37,907	0.75	2,468	0.75
City of Tempe Transportation Planning & Transit	4,388	1.5	0.92	0.75	41,228	0.75	3,984	0.75
San Joaquin Regional Transit Authority	1,889	0.75	0.78	0.75	26,183	0.75	1,867	0.75
San Joaquin Regional Transit District	2,834	0.75	0.88	0.75	31,136	0.75	2,427	0.75
City of Torrance Transit System	4,438	1.5	0.92	0.75	37,870	0.75	2,792	0.75
Regional Public Transportation Authority	3,559	1	0.99	0.75	35,077	0.75	3,007	0.75
Montebello Bus Lines	3,924	0.75	0.86	0.75	31,675	0.75	2,772	0.75
County of San Diego Transit System	3,082	0.75	0.94	0.75	31,675	0.75	2,772	0.75
City of Gardena Transportation Department	3,375	0.75	0.93	0.75	35,968	0.75	2,935	0.75
Corpus Christi Regional Transportation Authority	3,355	0.75	0.97	0.75	35,968	0.75	2,935	0.75
Monterey-Salinas Transit	2,684	0.75	0.93	0.75	33,378	0.75	2,423	0.75
Metropolitan Tulsa Transit Authority	2,803	0.75	0.92	0.75	29,224	0.75	1,964	0.75
Culver City Municipal Bus Lines	4,589	1.5	0.93	0.75	31,605	0.75	2,897	0.75
Regional Transportation Commission of Washoe	4,577	1.5	0.95	0.75	47,793	0.75	3,729	0.75
Santa Barbara Metropolitan Transit District	2,841	0.75	0.92	0.75	26,896	0.75	2,005	0.75
San Joaquin Regional Transit Authority	3,425	0.75	0.95	0.75	36,551	0.75	2,736	0.75
San Joaquin Regional Transit District	3,425	0.75	0.95	0.75	36,551	0.75	2,736	0.75
South Coast Area Transit	3,635	0.75	0.97	1.5	33,098	0.75	2,813	0.75
UNITTRANS University of California, Davis	2,007	0.75	0.93	1.5	15,581	0.75	1,485	0.5
Laredo Metro, Inc.	4,589	1.5	0.97	1.5	34,529	0.75	3,284	1.5
Novack Transit System	4,109	0.75	0.94	0.75	40,699	0.75	2,911	0.75
Eastern Contra Costa Transit Authority	3,951	1	0.94	0.75	31,521	0.75	2,808	0.75
Novack Transit	3,951	0.75	0.94	0.75	31,521	0.75	2,808	0.75
Santa Clara Transit	3,177	0.75	0.92	0.75	44,878	0.75	2,250	0.75

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Spam Vehicle Ratio	Alt Score	Composite Score (Measures Only)
Fresno Area Express	42,885	1	30.95%	1	24.26
Santa Cruz Metropolitan Transit District	42,165	0.75	48.19%	1.5	24.00
Colorado Springs Transit System	47,934	1	25.00%	0.75	24.00
City of Tempe Transportation Planning & Transit	49,385	1	19.74%	0.75	23.25
Central Oklahoma Transit & Parking Authority	32,048	0.5	0.00%	1	22.50
San Joaquin Regional Transit Authority	28,425	0.5	0.93%	0.5	22.00
City of Torrance Transit System	33,775	0.5	8.47%	0.5	21.75
Montebello Bus Lines	41,617	0.75	18.64%	0.75	21.50
County of San Diego Transit System	43,826	1	22.22%	0.75	21.50
City of Gardena Transportation Department	39,524	0.75	25.00%	0.75	21.50
Golden Empire Transit District	51,470	1	21.21%	0.75	21.50
Corpus Christi Regional Transportation Authority	43,981	1	22.22%	0.75	20.50
Monterey-Salinas Transit	38,213	0.75	6.50%	0.5	20.25
San Joaquin Regional Transit Authority	47,409	0.75	50.00%	1.5	19.75
Regional Transportation Commission of Washoe	57,181	1.5	19.64%	0.75	19.00
Santa Barbara Metropolitan Transit District	34,121	0.75	26.87%	1	18.75
City of Vallejo, Vallejo Transit Vallejo-San Francisco	58,418	1.5	35.71%	1	18.50
San Joaquin Regional Transit Authority	52,827	0.75	36.59%	1	18.50
San Joaquin Regional Transit District	41,848	0.75	26.47%	1	18.50
UNITTRANS University of California, Davis	47,035	1	36.36%	1	17.75
Laredo Metro, Inc.	47,035	1	36.36%	1	17.75
Novack Transit System	55,022	1.5	35.29%	1	17.25
Eastern Contra Costa Transit Authority	39,227	0.75	24.44%	0.75	17.25
Sonoma County Transit	39,284	0.75	40.00%	1.5	17.25
Santa Clara Transit	56,336	1.5	25.53%	0.75	16.25

Initial Benchmarking Results: SW Region -- Group E

Transit Agency	Revenue Miles Per Route Mile	All Score	Average Weekday Span of Service	Transit Agency	Passenger Trips Per Capita	All Score	Transit Agency	Passenger Trips Per Revenue Mile	All Score
Livermore/Amador Valley Transit Authority	4,983.75	0.75	19.92	Livermore/Amador Valley Transit Authority	12.83	1	Livermore/Amador Valley Transit Authority	1.16	0.75
Modesto Area Express	4,092.00	0.75	15.50	Modesto Area Express	19.55	1.5	Modesto Area Express	2.49	1.5
City of Mesa	7,588.93	1	19.97	City of Mesa	2.95	0.75	City of Mesa	0.84	0.75
City of Santa Rosa	6,712.69	0.75	14.50	City of Santa Rosa	16.70	0.75	City of Santa Rosa	2.48	0.75
Antelope Valley Transit Authority	2,345.68	0.75	16.50	Antelope Valley Transit Authority	12.49	1.5	Antelope Valley Transit Authority	1.24	1.5
City Transit Management Company, Inc.	1,131.63	2	13.88	City Transit Management Company, Inc.	19.87	1.5	City Transit Management Company, Inc.	2.11	1.5
City of Glendale - Transit	4,312.81	0.75	12.00	City of Glendale - Transit	6.34	0.75	City of Glendale - Transit	0.47	0.75
Yolo County Transportation District	6,722.61	1	19.33	Yolo County Transportation District	8.93	1	Yolo County Transportation District	1.00	0.75
Lower Rio Grande Valley Development Council	4,230.05	0.5	13.00	Lower Rio Grande Valley Development Council	0.89	0.75	Lower Rio Grande Valley Development Council	0.81	0.75
City of Modesto	3,431.41	0.75	15.25	City of Modesto	3.38	0.75	City of Modesto	1.57	0.75
City of Brownsville/Brownsville Urban System	3,915.84	0.75	14.42	City of Brownsville/Brownsville Urban System	13.02	1	City of Brownsville/Brownsville Urban System	2.38	1.5
City of Fairfield, Fairfield/Suisun Transit	5,989.33	1	12.17	City of Fairfield, Fairfield/Suisun Transit	7.78	0.75	City of Fairfield, Fairfield/Suisun Transit	1.12	0.75
City of San Luis Obispo	7,914.17	1.5	13.50	City of San Luis Obispo	6.79	0.75	City of San Luis Obispo	1.37	1
City of Scottsdale - Scottsdale Connection	8,014.38	1.5	16.42	City of Scottsdale - Scottsdale Connection	16.92	1.5	City of Scottsdale - Scottsdale Connection	2.24	1.5
City of Vista/Vista/Chico Canyon	6,510.48	0.75	13.50	City of Vista/Vista/Chico Canyon	0.71	0.75	City of Vista/Vista/Chico Canyon	0.25	0.75
Santa Maria Area Transit	3,333.82	0.75	12.00	Santa Maria Area Transit	12.36	0.75	City of Vista/Vista/Chico Canyon	1.61	0.75
Ventura Intercity Service Transit Authority	4,122.24	0.75	17.00	Ventura Intercity Service Transit Authority	5.80	0.75	Santa Maria Area Transit	1.85	1
Western Contra Costa Transit Authority	12,029.85	2	19.92	Western Contra Costa Transit Authority	21.91	1.5	Ventura Intercity Service Transit Authority	0.28	0.5
Ahliene Transit System	3,244.55	0.75	12.00	Ahliene Transit System	4.03	0.75	Western Contra Costa Transit Authority	1.21	0.75
Beaumont Transit System	7,690.77	1.5	15.50	Beaumont Transit System	18.42	0.75	Ahliene Transit System	1.16	0.75
City of Cotacacocha Municipal Business	1,815.24	0.5	15.50	City of Cotacacocha Municipal Business	4.89	0.75	Beaumont Transit System	2.10	1
City of Denton Public Transportation Department	4,392.89	0.75	15.83	City of Denton Public Transportation Department	1.31	0.75	City of Cotacacocha Municipal Business	3.75	0.75
City of Logan dba, The Logan Transit District	7,977.01	0.5	15.50	City of Logan dba, The Logan Transit District	21.81	1.5	City of Denton Public Transportation Department	0.43	0.5
City of Lompoc-Lompoc Transit	2,082.80	0.5	12.00	City of Lompoc-Lompoc Transit	2.21	0.75	City of Logan dba, The Logan Transit District	3.05	2
City of Napa Napa Valley Transit/The V.I.N.E.	6,456.74	1	16.09	City of Napa Napa Valley Transit/The V.I.N.E.	6.94	0.75	City of Lompoc-Lompoc Transit	0.40	0.5
City of San Angelo	3,651.14	0.75	12.00	City of San Angelo	2.38	0.75	City of Napa Napa Valley Transit/The V.I.N.E.	1.20	0.75
Harland Transit District	2,068.48	0.75	17.00	Harland Transit District	13.33	0.75	City of San Angelo	0.75	0.75
Las Cruces Area Transit-RoadRUNNER	6,649.21	1	12.25	Las Cruces Area Transit-RoadRUNNER	3.72	0.75	Harland Transit District	1.39	0.5
Merced County Transit	7,044.17	0.5	12.50	Merced County Transit	4.87	0.75	Las Cruces Area Transit-RoadRUNNER	1.82	1
Port Arthur Transit	6,002.27	1	12.00	Port Arthur Transit	2.88	0.75	Merced County Transit	0.96	0.75
Pueblo Transit	3,249.95	0.75	12.00	Pueblo Transit	2.83	0.75	Mesa County	0.23	0.5
Scottsdale Transit Authority	4,630.92	0.75	12.50	Scottsdale Transit Authority	8.21	0.75	Port Arthur Transit	0.65	0.75
Santa Fe Trails - City of Santa Fe	5,678.26	1	13.25	Santa Fe Trails - City of Santa Fe	3.38	0.75	Pueblo Transit	1.84	0.75
Simi Valley Transit	4,081.25	0.75	16.83	Simi Valley Transit	7.29	0.75	Scottsdale Transit Authority	0.97	0.75
Thousand Oaks Transit c/o City of Thousand Oaks	3,051.55	0.75	13.00	Thousand Oaks Transit c/o City of Thousand Oaks	2.99	0.75	Santa Fe Trails - City of Santa Fe	0.65	0.75
Victor Valley Transit Authority	2,954.00	0.75	17.75	Victor Valley Transit Authority	16.19	1	Simi Valley Transit	0.68	0.75
Yuba-Sutter Transit Authority	2,246.17	0.75	14.50	Yuba-Sutter Transit Authority	5.92	0.75	Thousand Oaks Transit c/o City of Thousand Oaks	2.16	1
National City Transit	10,127.89	1.5	16.00	National City Transit	13.24	1	Victor Valley Transit Authority	0.94	0.75

Initial Benchmarking Results: SW Region -- Group E

Transit Agency	Passenger Trips Per Hour	Alt Score	Average Speed	Transit Agency	Average Hearse (minutes)	Alt Score	Operating Expenses Per Capita	Alt Score
Livermore/Amador Valley Transit Authority	17.85	0.75	15.43	Livermore/Amador Valley Transit Authority	29.71	1	\$44.33	0.5
Modesto Area Express	33.63	0.75	13.54	Modesto Area Express	46.20	0.75	\$30.78	0.75
City of Mesa	9.59	0.75	14.89	City of Mesa	31.53	0.75	\$17.49	1
City of Greeley Transit Services	15.00	0.75	13.97	City of Greeley Transit Services	65.52	0.75	\$14.62	1
City of Santa Rosa	30.71	1.5	12.40	City of Santa Rosa	32.42	0.75	\$17.66	0.75
City of Ukiah Transit Authority	29.71	0.75	12.40	City of Ukiah Transit Authority	32.42	0.75	\$17.66	0.75
City Transit Management Company, Inc	29.71	1.5	13.71	City Transit Management Company, Inc	15.10	1.5	\$27.65	0.75
City of Glendale - Transit	6.96	0.5	14.72	City of Glendale - Transit	36.69	1	\$9.06	1
Yolo County Transportation District	19.10	1	19.05	Yolo County Transportation District	25.61	1	\$26.97	0.75
Lower Rio Grande Valley Development Council	10.25	0.75	12.86	Lower Rio Grande Valley Development Council	132.81	0	\$3.60	1.5
Amarillo City Transit	8.07	0.5	15.94	Amarillo City Transit	33.25	1	\$15.50	1
Chicago Area Transit System City of Chicago	22.11	1	14.05	Chicago Area Transit System City of Chicago	48.96	0.75	\$18.94	1
City of Brownsville Brownsville Urban System	37.24	1.5	12.31	City of Brownsville Brownsville Urban System	29.40	0.75	\$39.22	0.75
City of Fairport Fairport Suburban Transit	17.26	1	12.95	City of Fairport Fairport Suburban Transit	23.90	1	\$17.15	1
City of San Luis Obispo	24.17	1	10.79	City of San Luis Obispo	24.89	1	\$33.05	0.75
City of Scottsdale - Scottsdale Connection	3.59	0.5	14.09	City of Scottsdale - Scottsdale Connection	0.00	1.5	\$26.33	0.75
City of Union City Transit Division	14.00	0.75	13.15	City of Union City Transit Division	23.73	1	\$39.85	0.75
City of Visalia-Visalia City Coach	22.39	1	13.95	City of Visalia-Visalia City Coach	30.36	1	\$25.14	0.75
Santa Maria Area Transit	23.05	1	12.78	Santa Maria Area Transit	95.18	0.75	\$12.85	1
Visalia Central Coast Transit Authority	18.98	0.5	15.37	Visalia Central Coast Transit Authority	12.24	1.5	\$63.95	1
Western Contra Costa Transit Authority	15.82	0.75	13.51	Western Contra Costa Transit Authority	32.18	1	\$8.30	1.5
Abilene Transit System	30.94	1.5	14.72	Abilene Transit System	29.56	0.75	\$32.02	0.75
Beaumont Transit System	9.26	0.75	16.69	Beaumont Transit System	57.97	1	\$9.58	1
City of Commerce Municipal Business	50.49	2	13.47	City of Commerce Municipal Business	99.57	0	\$79.22	0
City of Denton Public Transportation Department	6.31	0.5	14.62	City of Denton Public Transportation Department	29.34	1	\$7.34	1.5
City of Logan area, The Logan Transit District	37.66	1.5	12.34	City of Logan area, The Logan Transit District	24.97	0.75	\$22.89	1
City of Napa Napa Valley Transit The V.I.N.E.	19.45	0.1	16.21	City of Napa Napa Valley Transit The V.I.N.E.	25.81	0.75	\$24.55	1
City of San Angelo	11.92	0.75	15.96	City of San Angelo	57.90	0.75	\$9.60	1
Hill County Transit District	6.13	0.5	15.79	Hill County Transit District	59.36	1	\$9.22	1.5
Island Transit	15.72	0.75	11.61	Island Transit	0.00	1.5	\$31.83	0.75
Las Cruces Area Transit-RoadRUNNER	22.21	1	12.18	Las Cruces Area Transit-RoadRUNNER	26.30	1	\$17.11	1
Merced County Transit	21.21	1	22.03	Merced County Transit	107.69	2	\$12.25	1
Missi County	3.16	0.5	13.65	Missi County	33.94	0.75	\$27.62	0.75
Peabo Transit	25.92	0.1	14.05	Peabo Transit	55.69	0.75	\$24.17	1
Reading Area Bus Authority	18.04	0.75	16.35	Reading Area Bus Authority	98.96	0.5	\$24.17	1
Roseville Transit	14.13	0.75	14.64	Roseville Transit	26.94	1	\$51.42	0.5
Santa Fe Trails - City of Santa Fe	9.43	0.75	14.59	Santa Fe Trails - City of Santa Fe	22.70	1	\$17.36	1
Simi Valley Transit	15.11	0.75	15.77	Simi Valley Transit	55.00	0.75	\$17.36	1
Thousand Oaks Transit Co City of Thousand Oaks	9.33	0.75	13.76	Thousand Oaks Transit Co City of Thousand Oaks	50.14	0.75	\$52.23	1
Utah Valley Transit Authority	17.93	0.5	18.97	Utah Valley Transit Authority	95.19	0.5	\$14.50	0.5
Wasco Transit System, Inc.	16.83	0.75	13.10	Wasco Transit System, Inc.	48.27	0.75	\$18.14	1
Yuba-Sutter Transit Authority	14.70	0.75	17.62	Yuba-Sutter Transit Authority	57.54	0.75	\$17.27	1
National City Transit	42.85	2	10.79	National City Transit	27.39	1	\$16.81	1

Initial Benchmarking Results: SW Region -- Group E

Transit Agency	Operating Expense Per Revenue Hour	All Score	Veh. Maint. Expense Per Operating Expense	All Score	Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	All Score	Transit Agency	Gov. Admin. Expense Per Operating Expense	All Score
Livermore/Amador Valley Transit Authority	\$61.65	0.75	17.13%	1	Livermore/Amador Valley Transit Authority	2.64%	0.75	Livermore/Amador Valley Transit Authority	18.65%	0.75
Modesto Area Express	\$53.03	0.75	25.97%	0.5	Modesto Area Express	3.57%	0.75	Modesto Area Express	10.23%	1
City of Mesa	\$55.78	0.75	37.92%	0.5	City of Mesa	3.09%	0.75	City of Mesa	1.39%	1.5
City of Santa Rosa	\$69.23	0.75	17.61%	0.5	City of Santa Rosa	1.70%	0.75	City of Santa Rosa	20.81%	0.75
Antelope Valley Transit Authority	\$52.23	0.75	24.24%	0.75	Antelope Valley Transit Authority	0.17%	0.75	Antelope Valley Transit Authority	8.19%	1.5
City Transit Management Company, Inc.	\$40.24	1	18.56%	0.75	City Transit Management Company, Inc.	3.99%	0.75	City Transit Management Company, Inc.	21.04%	0.75
City of Glendale - Transit	\$190.28	0	22.13%	0.75	City of Glendale - Transit	4.95%	0.75	City of Glendale - Transit	23.62%	0.75
Yolo County Transportation District	\$57.67	0.75	27.74%	0.75	Yolo County Transportation District	0.18%	0.75	Yolo County Transportation District	18.01%	0.75
Lower Rio Grande Valley Development Council	\$22.08	1	24.16%	0.75	Lower Rio Grande Valley Development Council	2.65%	0.75	Lower Rio Grande Valley Development Council	20.89%	0.75
Chico Area Transit System	\$39.25	1	25.13%	0.75	Chico Area Transit System	1.23%	0.75	Chico Area Transit System	4.73%	1.5
City of Brownsville/Brownsville Urban System	\$67.64	0.75	41.67%	0	City of Brownsville/Brownsville Urban System	2.23%	0.75	City of Brownsville/Brownsville Urban System	15.07%	1
City of Fairfield, Fairfield/Suisun Transit	\$64.23	0.75	24.96%	0.75	City of Fairfield, Fairfield/Suisun Transit	1.84%	0	City of Fairfield, Fairfield/Suisun Transit	30.75%	0.5
City of San Luis Obispo	\$43.81	1	6.39%	1.5	City of San Luis Obispo	9.49%	0	City of San Luis Obispo	17.63%	0.75
City of Scottsdale - Scottsdale Connection	\$42.22	0	26.10%	0.75	City of Scottsdale - Scottsdale Connection	0.62%	1	City of Scottsdale - Scottsdale Connection	22.61%	0.75
City of San Jose	\$32.09	0	18.00%	1	City of San Jose	2.00%	1	City of San Jose	10.00%	0.75
City of Vista/Vista City Coach	\$43.36	0.75	9.30%	1.5	City of Vista/Vista City Coach	1.66%	1	City of Vista/Vista City Coach	26.94%	0.5
Santa Maria Area Transit	\$52.38	1	24.01%	1	Santa Maria Area Transit	1.34%	1	Santa Maria Area Transit	12.27%	1
Ventura Intercity Service Transit Authority	\$52.26	1	59.46%	0	Ventura Intercity Service Transit Authority	0.00%	1	Ventura Intercity Service Transit Authority	2.85%	1.5
Western Contra Costa Transit Authority	\$53.78	1	13.95%	1	Western Contra Costa Transit Authority	0.65%	1	Western Contra Costa Transit Authority	10.07%	1
Ablene Transit System	\$32.13	1	16.10%	0.75	Ablene Transit System	1.93%	1	Ablene Transit System	22.45%	0.75
Beaumont Transit System	\$53.29	1	23.00%	0.75	Beaumont Transit System	2.43%	0.75	Beaumont Transit System	12.74%	0.75
City of Cotacuzco Municipal Business	\$49.29	0.5	19.64%	1	City of Cotacuzco Municipal Business	0.03%	1	City of Cotacuzco Municipal Business	23.97%	0.75
City of Denton Public Transportation Department	\$35.43	1	11.19%	1.5	City of Denton Public Transportation Department	0.00%	1	City of Denton Public Transportation Department	3.36%	1.5
City of Logan dba, The Logan Transit District	\$39.43	1	9.64%	1.5	City of Logan dba, The Logan Transit District	0.64%	1	City of Logan dba, The Logan Transit District	19.02%	0.75
City of Lompoc-Lompoc Transit	\$59.43	0.75	17.32%	1	City of Lompoc-Lompoc Transit	2.01%	1	City of Lompoc-Lompoc Transit	17.73%	0.75
City of Napa Napa Valley Transit/The V.I.N.E.	\$60.33	0.75	8.79%	1.5	City of Napa Napa Valley Transit/The V.I.N.E.	0.65%	1	City of Napa Napa Valley Transit/The V.I.N.E.	14.55%	1
City of San Angelo	\$48.43	1	27.02%	0.75	City of San Angelo	6.95%	0	City of San Angelo	7.39%	1.5
Harland Transit District	\$37.64	1	22.84%	0.75	Harland Transit District	1.95%	1	Harland Transit District	27.41%	0.5
Las Cruces Area Transit-RoadRunner	\$43.69	1	24.76%	0.75	Las Cruces Area Transit-RoadRunner	0.68%	1	Las Cruces Area Transit-RoadRunner	11.40%	1
Merced County Transit	\$53.41	1	24.94%	0.75	Merced County Transit	0.77%	1	Merced County Transit	10.07%	1
Mesa County	\$32.69	1	28.49%	0.75	Mesa County	0.00%	1	Mesa County	16.00%	1
Port Arthur Transit	\$56.42	1	20.04%	0.75	Port Arthur Transit	1.90%	1	Port Arthur Transit	20.01%	0.75
Pueblo Transit	\$60.41	0.75	20.80%	1	Pueblo Transit	1.77%	1	Pueblo Transit	11.86%	1
Scottsdale Transit Authority	\$43.29	1	19.14%	1	Scottsdale Transit Authority	0.92%	1	Scottsdale Transit Authority	15.65%	0.75
Rossville Transit Authority	\$66.50	0.75	15.88%	1	Rossville Transit Authority	2.75%	0.75	Rossville Transit Authority	19.01%	0.75
Santa Fe Trails - City of Santa Fe	\$87.89	0.5	11.46%	1.5	Santa Fe Trails - City of Santa Fe	0.04%	1	Santa Fe Trails - City of Santa Fe	34.12%	0
Simi Valley Transit	\$72.79	0.75	19.13%	1	Simi Valley Transit	0.04%	1	Simi Valley Transit	9.21%	0
Thousand Oaks Transit c/o City of Thousand Oaks	\$59.69	0.75	19.77%	1	Thousand Oaks Transit c/o City of Thousand Oaks	0.00%	1	Thousand Oaks Transit c/o City of Thousand Oaks	20.89%	0.75
Victor Valley Transit Authority	\$51.48	1	26.64%	0.75	Victor Valley Transit Authority	1.74%	1	Victor Valley Transit Authority	11.78%	1
Western Piedmont System, Inc.	\$41.00	1	45.01%	0.75	Western Piedmont System, Inc.	3.03%	0.5	Western Piedmont System, Inc.	27.64%	0.5
Yuba-Sutter Transit Authority	\$41.21	1	45.01%	0.75	Yuba-Sutter Transit Authority	3.03%	0.75	Yuba-Sutter Transit Authority	27.64%	0.5
National City Transit	\$53.21	1	26.62%	0.75	National City Transit	8.74%	0	National City Transit	10.95%	1



Initial Benchmarking Results: SW Region -- Group E

Transit Agency	Farebox Recovery	All Score	Local Revenue Per Operating Expense (System Total)	Transit Agency	Vehicle Miles Per Peak Vehicle	All Score	Vehicle Hours Per Peak Vehicle	All Score
Livermore/Amador Valley Transit Authority	19.75%	1	69.58%	Livermore/Amador Valley Transit Authority	44,395	0.75	2,684	0.75
Modesto Area Express	31.35%	1.5	0.00%	Modesto Area Express	44,609	0.75	3,313	1
City of Mesa	11.78%	0.75	64.90%	City of Mesa	65,363	1.5	4,384	1.5
City of Santa Rosa	25.73%	1.5	0.35%	City of Santa Rosa	45,332	0.75	3,644	0.75
Antelope Valley Transit Authority	36.11%	2	56.98%	Antelope Valley Transit Authority	53,703	1	3,016	0.75
City Transit Management Company, Inc.	23.27%	0.75	12.70%	City Transit Management Company, Inc.	39,500	0.75	2,922	0.75
City of Glendale - Transit	15.00%	0.75	1.78%	City of Glendale - Transit	40,153	1.5	2,775	0.75
Yolo County Transportation District	17.28%	0.75	37.64%	Yolo County Transportation District	67,231	1.5	3,528	0.75
Lower Rio Grande Valley Development Council	12.81%	0.75	37.64%	Lower Rio Grande Valley Development Council	56,881	0.75	2,929	0.75
City of Mesa	23.25%	1	0.00%	City of Mesa	43,363	0.75	3,042	0.75
City of Brownsville	21.03%	1	27.50%	City of Brownsville	50,257	0.75	3,973	1.5
City of Fairfield, Fairfield/Suisun Transit	18.96%	0.75	43.16%	City of Fairfield, Fairfield/Suisun Transit	46,539	1	2,804	0.75
City of San Luis Obispo	24.18%	1	0.00%	City of San Luis Obispo	36,549	0.5	3,312	1
City of Scottsdale - Scottsdale Connection	15.08%	0.75	53.81%	City of Scottsdale - Scottsdale Connection	43,219	0.75	3,088	0.75
City of Vista/Vista/Chico Canyon	30.41%	0.75	34.23%	City of Vista/Vista/Chico Canyon	46,514	0.75	3,518	0.75
Santa Maria Area Transit	17.48%	1	35.87%	Santa Maria Area Transit	42,963	0.75	3,537	1
Ventura Intercity Service Transit Authority	11.14%	0.75	26.81%	Ventura Intercity Service Transit Authority	69,078	2	2,357	0.5
Western Contra Costa Transit Authority	17.75%	1	70.47%	Western Contra Costa Transit Authority	42,257	0.75	2,707	0.75
Arlene Transit System	9.37%	0.75	4.27%	Arlene Transit System	23,979	1	1,776	1
Beaumont Transit System	15.25%	0.75	29.08%	Beaumont Transit System	95,256	0.75	3,658	1.5
City of Contra Costa Municipal Business	6.03%	0.5	78.42%	City of Contra Costa Municipal Business	41,039	0.75	3,240	0.75
City of Denton Public Transportation Department	10.14%	0.75	11.72%	City of Denton Public Transportation Department	32,193	0.5	2,322	0.5
City of Logan dba, The Logan Transit District	0.00%	0.5	96.50%	City of Logan dba, The Logan Transit District	46,195	1	3,827	1
City of Lompoc-Lompoc Transit	25.05%	1	24.36%	City of Lompoc-Lompoc Transit	40,457	0.75	2,248	0.5
City of Napa Napa Valley Transit/The V.I.N.E.	20.44%	1	51.28%	City of Napa Napa Valley Transit/The V.I.N.E.	46,110	0.75	2,954	0.75
City of San Angelo	6.05%	0.5	0.83%	City of San Angelo	57,282	1	3,665	0.75
Harland Transit District	17.12%	0.5	17.69%	Harland Transit District	52,819	0.75	4,206	0.75
Las Cruces Area Transit-RoadRUNNER	15.46%	0.75	75.67%	Las Cruces Area Transit-RoadRUNNER	37,618	0.75	3,062	0.75
Merced County Transit	15.51%	0.75	10.02%	Merced County Transit	67,839	1.5	3,133	0.75
Mesa County	4.51%	0.5	39.22%	Mesa County	48,332	1	3,574	1
Port Arthur Transit	15.10%	0.75	8.16%	Port Arthur Transit	41,667	0.75	2,708	0.75
Pueblo Transit	14.19%	0.75	39.09%	Pueblo Transit	43,420	0.75	3,112	0.75
Scottsdale Transit Authority	21.94%	1	76.04%	Scottsdale Transit Authority	38,723	0.5	2,650	0.5
San Jose Transit - City of Santa Fe	5.81%	0.5	92.76%	San Jose Transit - City of Santa Fe	34,445	0.5	2,330	0.5
Simi Valley Transit	13.17%	0.75	33.11%	Simi Valley Transit	61,954	1.5	3,860	1.5
Thousand Oaks Transit c/o City of Thousand Oaks	9.72%	0.75	89.13%	Thousand Oaks Transit c/o City of Thousand Oaks	37,540	0.75	2,760	0.75
Transit	16.86%	1	69.46%	Transit	44,985	1.5	3,271	1
Victor Valley Transit Authority	12.25%	0.75	59.70%	Victor Valley Transit Authority	76,774	2	4,011	1.5
Yuba-Sutter Transit Authority	25.13%	0.75	41.57%	Yuba-Sutter Transit Authority	51,447	0.75	2,937	0.75
National City Transit	43.43%	2	0.00%	National City Transit	51,810	1	4,813	2



Initial Benchmarking Results: SW Region -- Group E

Transit Agency	Share Vehicle Ratio	At Score	Transit Agency	Composite Score (Measures Only)
Livermore/Amador Valley Transit Authority	34.00%	0.75	City of Lodi	24.00
Modesto Area Express	22.86%	0.75	National City Transit	23.50
City of Mesa	52.17%	1	Beaumont Transit System	23.25
City of Greeley-Transit Services	40.00%	1	City of Logan Obs., The Logan Transit District	23.00
City of Santa Rosa	23.81%	0.75	Island Transit	22.25
City Transit Authority	17.78%	0.75	Western Contra Costa Transit Authority	21.25
City Transit Management Company, Inc.	150.00%	2	Vicor Valley Transit Authority	21.50
City of Glendale - Transit	39.13%	1	City Transit Management Company, Inc.	21.25
Yolo County Transportation District	45.45%	1	Ventura InterCity Service Transit Authority	21.00
Lower Rio Grande Valley Development Council	45.45%	1	Yolo County Transportation District	21.00
Amarillo City Transit	15.39%	0.75	Merced County Transit	21.00
Chico Area Transit System City of Chico	107.14%	2	City of Santa Rosa	20.75
City of Brownsville Brownsville Urban System	107.14%	2	Modesto Area Express	20.25
City of Brownsville Brownsville Urban System	107.14%	2	Modesto Area Express	20.25
City of Lodi	0.00%	0.5	Simi Valley Transit	20.25
City of San Luis Obispo	33.33%	0.75	City of Commerce Municipal Business	20.00
City of Scottsdale - Scottsdale Connection	35.71%	0.75	Reading Area Bus Authority	20.00
City of Union City Transit Division	8.33%	0.75	Reading Area Bus Authority	20.00
City of Visalia-Visalia City Coach	47.06%	1	City of Visalia-Visalia City Coach	20.00
Santa Maria Area Transit	0.00%	0.5	City of Visalia-Visalia City Coach	19.75
Ventura InterCity Service Transit Authority	14.29%	0.5	City of Brea-Scottsdale Urban System	19.50
Ventura InterCity Service Transit Authority	14.29%	0.5	City of Brea-Scottsdale Urban System	19.50
Abilene Transit System	25.00%	0.75	Las Cruces Area Transit-RoadRUNNER	19.25
Beaumont Transit District	23.08%	0.75	Las Cruces Area Transit-RoadRUNNER	19.25
Brazos Transit District	0.00%	0.5	Livermore/Amador Valley Transit Authority	19.00
City of Commerce Municipal Business	83.33%	1.5	Chico Area Transit System City of Chico	19.00
City of Denton Public Transportation Department	0.00%	0.5	Chico Area Transit System City of Chico	19.00
City of Logan Obs., The Logan Transit District	37.50%	1	Amador City Transit	18.75
City of Napa Napa Valley Transit The V.I.N.E.	43.75%	1	Amador City Transit	18.75
City of Napa Napa Valley Transit The V.I.N.E.	43.75%	1	City of Greeley-Transit Services	18.25
Hill County Transit District	40.00%	1	Santa Maria Area Transit	18.25
Island Transit	25.00%	0.75	City of Fairfield, Fairfield/Suisun Transit	18.00
Las Cruces Area Transit-RoadRUNNER	70.00%	0.5	City of San Angelo	18.00
Merced County Transit	89.00%	1.5	City of San Angelo	18.00
Merced County Transit	27.86%	0.75	Yuba-Sutter Transit Authority	17.75
Merced County Transit	27.86%	0.75	Yuba-Sutter Transit Authority	17.75
Pueblo Transit	33.33%	0.75	Thousand Oaks Transit c/o City of Thousand O	17.25
Reading Area Bus Authority	53.85%	1	Thousand Oaks Transit c/o City of Thousand O	17.25
Roseville Transit	40.00%	1	Abilene Transit System	17.50
Santa Fe Trails - City of Santa Fe	0.00%	0.5	Abilene Transit System	17.50
Simi Valley Transit	114.29%	2	Hill County Transit District	17.25
Simi Valley Transit	114.29%	2	Hill County Transit District	17.25
Thousand Oaks Transit c/o City of Thousand O	16.67%	0.75	Port Arthur Transit	17.25
Transit	37.89%	1	City of Compo-Lompoc Transit	16.25
Vicor Valley Transit Authority	28.57%	1	City of Compo-Lompoc Transit	16.25
Vicor Valley Transit Authority	28.57%	1	City of Compo-Lompoc Transit	16.25
Yuba-Sutter Transit Authority	0.00%	0.5	Santa Fe Trails - City of Santa Fe	16.00
Yuba-Sutter Transit Authority	0.00%	0.5	Santa Fe Trails - City of Santa Fe	16.00
National City Transit	33.33%	0.75	Waco Transit System, Inc.	16.00
National City Transit	33.33%	0.75	Waco Transit System, Inc.	16.00
Lower Rio Grande Valley Development Council			Lower Rio Grande Valley Development Council	15.75

Initial Benchmarking Results: NW Region -- Group A

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Alt Score	Passenger Trips Per Revenue Mile	Alt Score
King County Department of Transportation - Me	12,493.63	1	24.00	1.5	41,039	1
Tri-County Metropolitan Transportation Dist. of C	15,760.01	1.5	22.42	1	53,324	1.5
Pierce County Public Benefit Authority	3,334.78	0.75	21.93	0.75	28,438	0.75
Snohomish County Transportation Benefit Area	6,489.13	0.5	20.22	0.5	19,929	0.5

Transit Agency	Revenue Miles Per Hour	Alt Score	Average Speed	Alt Score	Revenue Miles Between Failures	Alt Score
King County Department of Transportation - Me	29.25	1	13.40	0.75	7,540	0.75
Tri-County Metropolitan Transportation Dist. of C	35.25	1.5	12.37	0.75	6,593	0.75
Pierce County Public Benefit Authority	24.40	0.75	15.76	1	17,845	1.5
Snohomish County Transportation Benefit Area	20.31	0.5	18.61	1	13,811	1

Transit Agency	Average Headway (minutes)	Alt Score	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Alt Score
King County Department of Transportation - Me	12.15	1	\$144.19	0.75	\$102.64	0.75
Tri-County Metropolitan Transportation Dist. of C	12.44	1	\$125.32	0.75	\$92.89	1
Pierce County Public Benefit Authority	23.09	0.5	\$88.29	1.5	\$78.93	0.75
Snohomish County Transportation Benefit Area	16.99	0.75	\$109.24	1	\$116.14	0.5

Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	Alt Score	Gen. Admin. Expense Per Operating Expense	Alt Score	Farebox Recovery	Alt Score
King County Department of Transportation - Me	2.03%	0.5	62%	1.5	22.65%	1
Tri-County Metropolitan Transportation Dist. of C	2.46%	0.5	20.86%	0.5	26.84%	1
Pierce County Public Benefit Authority	3.26%	1	17.41%	0.75	13.90%	0.5
Snohomish County Transportation Benefit Area	3.72%	1	18.00%	0.75	23.05%	1

Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score
King County Department of Transportation - Me	41,435	0.5	2,847	0.75	0.92	1
Tri-County Metropolitan Transportation Dist. of C	46,971	0.75	3,556	1	0.83	1
Pierce County Public Benefit Authority	61,102	1.5	3,569	1	0.83	1
Snohomish County Transportation Benefit Area	50,048	1	2,898	0.5	0.88	0.5

Transit Agency	Revenue Hours Per Total Vehicles	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score	Spare Vehicle Ratio	Alt Score
King County Department of Transportation - Me	2,403	1	33,900	0.75	5.33%	0.5
Tri-County Metropolitan Transportation Dist. of C	2,671	1	40,418	1	22.36%	0.75
Pierce County Public Benefit Authority	4,983	1	43,929	1.5	43.2%	1
Snohomish County Transportation Benefit Area	1,284	0.5	34,114	0.75	41,924	1

Transit Agency	Passenger Trips Per Revenue Mile	Alt Score	Revenue Miles Between Collisions (excluding Substituted)	Alt Score	Local Revenue Per Operating Expense (System Total)	Alt Score
King County Department of Transportation - Me	2,18	1	145,757	0.75	32,789	1.5
Tri-County Metropolitan Transportation Dist. of C	2,85	1.5	154,076	1	57,344	1
Pierce County Public Benefit Authority	1,55	0.75	155,504	1	50,866	0.75
Snohomish County Transportation Benefit Area	1,12	0.5	132,437	0.5	53,396	0.75

Transit Agency	Revenue Miles Between Collisions (excluding Substituted)	Alt Score	Revenue Miles Between Failures	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score
King County Department of Transportation - Me	145,757	0.75	7,540	0.75	0.92	1
Tri-County Metropolitan Transportation Dist. of C	154,076	1	6,593	0.75	0.83	1
Pierce County Public Benefit Authority	155,504	1	17,845	1.5	0.83	1
Snohomish County Transportation Benefit Area	132,437	0.5	13,811	1	0.88	0.5

Transit Agency	Local Revenue Per Operating Expense (System Total)	Alt Score	Revenue Miles Per Peak Vehicle	Alt Score	Composite Score (Measures Only)
King County Department of Transportation - Me	32,789	1.5	33,900	0.75	23.25
Tri-County Metropolitan Transportation Dist. of C	57,344	1	40,418	1	22.00
Pierce County Public Benefit Authority	50,866	0.75	43,929	1.5	22.00
Snohomish County Transportation Benefit Area	53,396	0.75	34,114	0.75	22.00

Initial Benchmarking Results: NW Region -- Group B

Transit Agency	Revenue Miles Per Route Mile	Air Score	Passenger Trips Per Revenue Mile	Air Score
Pierce County Public Benefit Authority	8,354.79	1	20.48	1
Spokane County Transportation Benefit Area	6,489.19	0.75	19.08	0.75
Spokane Transit Authority	3,429.01	1.5	22.81	1.5
Municipality of Anchorage - Public Transportation	6,236.16	0.75	14.51	0.75
Intercity Transit	7,213.47	1	11.94	1
Klisp Transit	3,726.11	0.5	15.11	0.5
Clark County Public Transportation Benefit Area	6,636.58	1	19.60	1
Salem Area Mass Transit District	8,382.78	1	27.64	1.5

Transit Agency	Average Span of Weekday Service	Air Score	Passenger Trips Per Capita	Air Score
Pierce County Public Benefit Authority	21.03	2	20.48	1
Spokane County Transportation Benefit Area	20.22	1.5	19.08	0.75
Spokane Transit Authority	19.93	1.5	22.81	1.5
Municipality of Anchorage - Public Transportation	18.30	1	14.51	0.75
Intercity Transit	17.67	0.75	11.94	0.5
Klisp Transit	15.87	0.5	15.11	0.5
Clark County Public Transportation Benefit Area	17.85	1	19.60	1
Salem Area Mass Transit District	16.75	0.75	27.64	1.5

Transit Agency	Average Speed	Air Score	Revenue Miles Between Failures	Air Score
Pierce County Public Benefit Authority	15.76	1	17,845	1
Spokane County Transportation Benefit Area	13.30	2	17,845	1
Spokane Transit Authority	13.30	0.75	3,138	0.75
Lane Transit District	14.15	0.75	3,954	0.75
Municipality of Anchorage - Public Transportation	14.78	1	7,823	0.75
Intercity Transit	13.20	0.5	4,973	0.75
Klisp Transit	16.98	1.5	16,608	1.5
Clark County Public Transportation Benefit Area	14.80	1	21,891	1.5
Salem Area Mass Transit District	14.25	0.75	24,272	1.5

Transit Agency	Passenger Trips Per Hour	Air Score	Operating Expense Per Capita	Air Score
Pierce County Public Benefit Authority	24.00	0.75	\$86.76	0.75
Spokane County Transportation Benefit Area	24.39	0.75	\$108.27	0.75
Spokane Transit Authority	24.39	1.5	\$69.15	0.5
Lane Transit District	31.89	0.75	\$77.81	1
Municipality of Anchorage - Public Transportation	26.85	1	\$50.91	1
Intercity Transit	20.68	0.5	\$45.08	1.5
Klisp Transit	29.82	1	\$20.59	1
Clark County Public Transportation Benefit Area	24.15	0.75	\$30.32	1
Salem Area Mass Transit District	27.89	1	\$31.26	0.5

Transit Agency	Average Headway (minutes)	Air Score	Gen. Admin. Expense Per Operating Expense	Air Score
Pierce County Public Benefit Authority	23.03	1	41%	1
Spokane County Transportation Benefit Area	16.38	1	18.02%	1
Spokane Transit Authority	20.39	0.75	15.77%	0.75
Lane Transit District	49.83	0.75	16.27%	0.5
Municipality of Anchorage - Public Transportation	19.41	1	26.11%	0.5
Intercity Transit	22.85	1	14.61%	0.75
Klisp Transit	16.33	1	16.93%	1

Transit Agency	Revenue Miles Between Collisions (excluding building)	Air Score	Operating Expense Per Revenue Mile	Air Score
Pierce County Public Benefit Authority	155,594	0.5	\$79.59	0.75
Spokane County Transportation Benefit Area	138,413	0.75	\$78.10	0
Spokane Transit Authority	241,466	0.75	\$78.39	1
Lane Transit District	262,640	0.75	\$84.20	0.5
Municipality of Anchorage - Public Transportation	177,932	0.75	\$78.05	0.5
Intercity Transit	658,778	1.5	\$103.92	0.5
Klisp Transit	658,778	1	\$62.30	1
Clark County Public Transportation Benefit Area	468,720	1		
Salem Area Mass Transit District	329,538	0.75		

Transit Agency	Operating Expense Per Revenue Mile	Air Score	Local Revenue Per Operating Expense (System Total)	Air Score
Pierce County Public Benefit Authority	\$79.59	0.75	\$0.96%	0.5
Spokane County Transportation Benefit Area	\$78.10	0	\$3.39%	0.5
Spokane Transit Authority	\$78.39	1	\$3.97%	1
Lane Transit District	\$84.20	0.5	\$5.93%	0.75
Municipality of Anchorage - Public Transportation	\$78.05	0.5	\$8.02%	0.75
Intercity Transit	\$103.92	0.5	\$3.09%	1
Klisp Transit	\$62.30	1	\$4.04%	1.5
Clark County Public Transportation Benefit Area		1	\$4.24%	0.5
Salem Area Mass Transit District		1	\$7.62%	0.5

Transit Agency	Vehicle Miles Per Peak Vehicle	Air Score	Revenue Miles Per Vehicle Mile	Air Score
Pierce County Public Benefit Authority	61,102	2	0.83	1
Spokane County Transportation Benefit Area	50,048	1	0.92	1
Spokane Transit Authority	48,029	1	0.89	1
Lane Transit District	46,419	1	0.90	0.75
Municipality of Anchorage - Public Transportation	51,069	1.5	0.84	0.75
Intercity Transit	37,759	0.75	0.82	1.5
Klisp Transit	48,827	0.5	0.89	0.75
Clark County Public Transportation Benefit Area	48,827	0.5	0.94	1.5
Salem Area Mass Transit District	35,676	0.75		

Transit Agency	Revenue Hours Per Total Vehicle Miles	Air Score	Composite Score (Measures Only)
Pierce County Public Benefit Authority	2.38	1	24.50
Spokane County Transportation Benefit Area	2.649	0.5	22.75
Spokane Transit Authority	2.417	1	22.00
Lane Transit District	2.468	1	21.75
Municipality of Anchorage - Public Transportation	2.022	0.75	21.25
Intercity Transit	2.267	1	19.25
Klisp Transit	2.267	1	19.25
Clark County Public Transportation Benefit Area	2.291	1	19.25
Salem Area Mass Transit District	2.291	1	19.25

Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	Air Score	Revenue Miles Between Failures	Air Score
Pierce County Public Benefit Authority	30%	1	17,845	1
Spokane County Transportation Benefit Area	6.69%	0.75	3,138	0.75
Spokane Transit Authority	4.02%	1	3,954	0.75
Lane Transit District	1.80%	1.5	7,823	0.75
Municipality of Anchorage - Public Transportation	7.21%	0.5	4,973	0.75
Intercity Transit	6.86%	0.5	16,608	1.5
Klisp Transit	6.17%	1	21,891	1.5
Clark County Public Transportation Benefit Area		1	24,272	1.5
Salem Area Mass Transit District		1		

Transit Agency	Gen. Admin. Expense Per Operating Expense	Air Score	Operating Expense Per Revenue Mile	Air Score
Pierce County Public Benefit Authority	41%	1	\$86.76	0.75
Spokane County Transportation Benefit Area	18.02%	1	\$108.27	0.75
Spokane Transit Authority	15.77%	0.75	\$69.15	0.5
Lane Transit District	16.27%	0.5	\$77.81	1
Municipality of Anchorage - Public Transportation	26.11%	0.5	\$50.91	1
Intercity Transit	14.61%	0.75	\$45.08	1.5
Klisp Transit	20.59%	1	\$20.59	1
Clark County Public Transportation Benefit Area	30.32%	1	\$30.32	1
Salem Area Mass Transit District	31.26%	0.5	\$31.26	0.5

Transit Agency	Vehicle Miles Per Peak Vehicle	Air Score	Revenue Miles Per Vehicle Mile	Air Score
Pierce County Public Benefit Authority	61,102	2	0.83	1
Spokane County Transportation Benefit Area	50,048	1	0.92	1
Spokane Transit Authority	48,029	1	0.89	1
Lane Transit District	46,419	1	0.90	0.75
Municipality of Anchorage - Public Transportation	51,069	1.5	0.84	0.75
Intercity Transit	37,759	0.75	0.82	1.5
Klisp Transit	48,827	0.5	0.89	0.75
Clark County Public Transportation Benefit Area	48,827	0.5	0.94	1.5
Salem Area Mass Transit District	35,676	0.75		

Transit Agency	Revenue Hours Per Total Vehicle Miles	Air Score	Composite Score (Measures Only)
Pierce County Public Benefit Authority	2.38	1	24.50
Spokane County Transportation Benefit Area	2.649	0.5	22.75
Spokane Transit Authority	2.417	1	22.00
Lane Transit District	2.468	1	21.75
Municipality of Anchorage - Public Transportation	2.022	0.75	21.25
Intercity Transit	2.267	1	19.25
Klisp Transit	2.267	1	19.25
Clark County Public Transportation Benefit Area	2.291	1	19.25
Salem Area Mass Transit District	2.291	1	19.25

Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	Air Score	Operating Expense Per Revenue Mile	Air Score
Pierce County Public Benefit Authority	30%	1	\$86.76	0.75
Spokane County Transportation Benefit Area	6.69%	0.75	\$108.27	0.75
Spokane Transit Authority	4.02%	1	\$69.15	0.5
Lane Transit District	1.80%	1.5	\$77.81	1
Municipality of Anchorage - Public Transportation	7.21%	0.5	\$50.91	1
Intercity Transit	6.86%	0.5	\$45.08	1.5
Klisp Transit	6.17%	1	\$20.59	1
Clark County Public Transportation Benefit Area		1	\$30.32	1
Salem Area Mass Transit District		1	\$31.26	0.5

Transit Agency	Gen. Admin. Expense Per Operating Expense	Air Score	Operating Expense Per Revenue Mile	Air Score
Pierce County Public Benefit Authority	41%	1	\$86.76	0.75
Spokane County Transportation Benefit Area	18.02%	1	\$108.27	0.75
Spokane Transit Authority	15.77%	0.75	\$69.15	0.5
Lane Transit District	16.27%	0.5	\$77.81	1
Municipality of Anchorage - Public Transportation	26.11%	0.5	\$50.91	1
Intercity Transit	14.61%	0.75	\$45.08	1.5
Klisp Transit	20.59%	1	\$20.59	1
Clark County Public Transportation Benefit Area	30.32%	1	\$30.32	1
Salem Area Mass Transit District	31.26%	0.5	\$31.26	0.5

Transit Agency	Vehicle Miles Per Peak Vehicle	Air Score	Revenue Miles Per Vehicle Mile	Air Score
Pierce County Public Benefit Authority	61,102	2	0.83	1
Spokane County Transportation Benefit Area	50,048	1	0.92	1
Spokane Transit Authority	48,029	1	0.89	1
Lane Transit District	46,419	1	0.90	0.75
Municipality of Anchorage - Public Transportation	51,069	1.5	0.84	0.75
Intercity Transit	37,759	0.75	0.82	1.5
Klisp Transit	48,827	0.5	0.89	0.75
Clark County Public Transportation Benefit Area	48,827	0.5	0.94	1.5
Salem Area Mass Transit District	35,676	0.75		

Transit Agency	Revenue Hours Per Total Vehicle Miles	Air Score	Composite Score (Measures Only)
Pierce County Public Benefit Authority	2.38	1	24.50
Spokane County Transportation Benefit Area	2.649	0.5	22.75
Spokane Transit Authority	2.417	1	22.00
Lane Transit District	2.468	1	21.75
Municipality of Anchorage - Public Transportation	2.022	0.75	21.25
Intercity Transit	2.267	1	19.25
Klisp Transit	2.267	1	19.25
Clark County Public Transportation Benefit Area	2.291	1	19.25
Salem Area Mass Transit District	2.291	1	19.25

Transit Agency	Revenue Miles Per Total Vehicle Miles	Air Score	Composite Score (Measures Only)
Pierce County Public Benefit Authority	35,256	1	24.50
Spokane County Transportation Benefit Area	24,080	0.5	22.75
Spokane Transit Authority	36,550	1	22.00
Lane Transit District	34,190	1	22.00
Municipality of Anchorage - Public Transportation	36,770	1	21.75
Intercity Transit	28,690	0.75	21.25
Klisp Transit	28,690	0.5	19.25
Clark County Public Transportation Benefit Area	33,427	1	19.25
Salem Area Mass Transit District	33,330	1	19.25

Transit Agency	Revenue Miles Per Vehicle Mile	Air Score	Composite Score (Measures Only)
Pierce County Public Benefit Authority	0.83	1	24.50
Spokane County Transportation Benefit Area	0.92	1	22.75
Spokane Transit Authority	0.89	1	22.00
Lane Transit District	0.90	0.75	22.00
Municipality of Anchorage - Public Transportation	0.84	0.75	21.75
Intercity Transit	0.82	1.5	21.25
Klisp Transit	0.89	0.75	19.25
Clark County Public Transportation Benefit Area	0.94	1.5	19.25
Salem Area Mass Transit District	0.94	1.5	19.25

Transit Agency	Revenue Miles Per Vehicle Mile	Air Score	Composite Score (Measures Only)
Pierce County Public Benefit Authority	43.60%	2	24.50
Spokane County Transportation Benefit Area	41.94%	2	22.75
Spokane Transit Authority	20.95%	1	22.00
Lane Transit District	20.21%	1	22.00
Municipality of Anchorage - Public Transportation	25.00%	1	21.75
Intercity Transit	15.39%	0.75	21.25
Klisp Transit	26.76%	1.5	19.25
Clark County Public Transportation Benefit Area	0.00%	1.5	19.25
Salem Area Mass Transit District	0.00%	1.5	19.25

Transit Agency	Revenue Miles Per Vehicle Mile	Air Score	Composite Score (Measures Only)
Pierce County Public Benefit Authority	43.60%	2	24.50
Spokane County Transportation Benefit Area	41.94%	2	22.75
Spokane Transit Authority	20.95%	1	22.00
Lane Transit District	20.21%	1	22.00
Municipality of Anchorage - Public Transportation	25.00%	1	21.75
Intercity Transit	15.39%	0.75	21.25
Klisp Transit	26.76%	1.5	19.25
Clark County Public Transportation Benefit Area	0.00%	1.5	19.25
Salem Area Mass Transit District	0.00%	1.5	19.25

Initial Benchmarking Results: NW Region -- Group C

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Alt Score	Passenger Trips Per Capita	Alt Score	Passenger Miles Per Revenue Mile	Alt Score
Everett Transit	4,483.30	1	19.08	2	16.41	1.5	16.41	1.5
Yakima Transit	4,816.49	1	12.50	0.75	17.87	0.75	17.87	0.75
Boise Urban Shapes/VIA Trans	6,724.39	2	14.42	0.75	7.45	1.5	7.45	1.5
Whitcom Transportation Authority	4,654.93	0.75	17.11	0.75	17.11	0.75	17.11	0.75
City of Pocatello, Pocatello Regional Transit	3,755.30	0.75	12.50	0.75	12.11	0.75	12.11	0.75
Rogue Valley Transit District	3,925.21	0.75	13.00	0.75	6.42	0.75	6.42	0.75
Lamham Regional Public Transit Authority	2,990.00	0.5	11.00	0.5	6.78	0.75	6.78	0.75
Billings Metropolitan Transit	3,294.16	0.75	12.83	0.75	7.60	0.75	7.60	0.75
Missoula Urban Transportation District	2,694.81	0.5	16.00	0.75	10.82	0.75	10.82	0.75
The City of Cheyenne Transit Program	3,037.00	0.75	12.93	0.75	2.64	0.5	2.64	0.5

Transit Agency	Passenger Trips Per Revenue Hour	Alt Score	Average Speed	Alt Score	Revenue Miles Between Collisions (excluding Subsidy)	Alt Score	Average Headway (minutes)	Alt Score
Everett Transit	18.63	0.75	12.32	0.75	147,372	0.75	32.95	1
Yakima Transit	28.51	1.5	12.02	0.75	180,297	0.75	40.05	0.75
Boise Urban Shapes/VIA Trans	15.47	0.75	13.51	0.75	322,409	1.5	21.20	1.5
Community Urban Bus Service	16.65	0.75	12.84	0.75	212,722	1	69.74	0.5
Whitcom Transportation Authority	34.22	1.5	14.11	0.75	400,897	1.5	35.77	0.75
Rogue Valley Transit District	28.43	0.75	18.24	0.75	274,176	0.9	23.92	0.75
City of Pocatello, Pocatello Regional Transit	6.42	0.5	12.00	0.75	198	2	45.00	0.75
Lamham Regional Public Transit Authority	16.47	0.75	16.10	1.5	46,189	0.5	34.09	1
Billings Metropolitan Transit	17.72	0.75	15.33	1	201,808	0.75	55.18	0.5
Missoula Urban Transportation District	16.66	0.75	12.54	0.75	210,375	1	29.94	1
Great Falls Transit District	8.89	0.5	14.54	1	n/a	2	30.39	1
The City of Cheyenne Transit Program								

Transit Agency	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Alt Score	Veh Maint. Expense Per Operating Expense	Alt Score	Non-Veh. Maint. Expense Per Operating Expense	Alt Score
Everett Transit	\$72.40	0	\$92.17	0.75	17.37%	0.75	2.05%	1
Yakima Transit	\$29.77	0.75	\$43.78	0.75	22.42%	0.75	1.02%	1.5
Boise Urban Shapes/VIA Trans	\$29.77	0.75	\$65.78	0.75	11.09%	0.5	2.33%	1
Community Urban Bus Service	\$23.83	1	\$97.40	0.5	23.88%	0.5	5.80%	0.5
Whitcom Transportation Authority	\$43.95	0.75	\$29.79	1.5	21.09%	0.75	1.33%	1
City of Pocatello, Pocatello Regional Transit	\$12.00	1	\$103.66	0.5	22.83%	0.75	4.37%	0.75
Rogue Valley Transit District	\$25.10	1.5	\$27.80	0.75	8.99%	1.5	0.74%	1
Lamham Regional Public Transit Authority	\$51.36	1.5	\$49.33	0.75	15.02%	0.75	3.05%	0.75
Billings Metropolitan Transit	\$29.49	0.75	\$53.35	1	15.02%	0.75	4.03%	0.75
Missoula Urban Transportation District	\$28.19	1	\$24.12	1.5	7.46%	1.5	3.00%	1
The City of Cheyenne Transit Program	\$71.18	1.5						

Initial Benchmarking Results: NW Region --- Group C

Transit Agency	Cost Admin. Expense Per Operating Expense	Alt Score	Transit Agency	Freight Recovery	Alt Score	Local Revenue Per Operating Expense (System Total)	Alt Score	Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score
Everett Transit	17.25%	1	Everett Transit	9.76%	0.75	85.81%	1.5	Everett Transit	35,332	1
Yakima Transit	17.10%	1	Yakima Transit	8.66%	0.75	49.25%	0.75	Yakima Transit	40,908	1.5
Boise Urban Stages/VIA Trans	22.62%	1	Boise Urban Stages/VIA Trans	12.67%	0.75	38.25%	0.75	Boise Urban Stages/VIA Trans	38,028	1
Community Urban Bus Service	15.91%	0	Community Urban Bus Service	7.67%	0.75	78.28%	1.5	Community Urban Bus Service	41,352	1.5
Whitcomb Transportation Authority	15.91%	0	Whitcomb Transportation Authority	7.67%	0.75	31.53%	0.75	Whitcomb Transportation Authority	35,741	1
City of Pocatello, Pocatello Regional Transit	14.96%	1.5	City of Pocatello, Pocatello Regional Transit	14.39%	0.75	40.26%	0.75	City of Pocatello, Pocatello Regional Transit	29,722	0.75
Rogue Valley Transit District	21.14%	1	Rogue Valley Transit District	19.11%	2	14.95%	0.5	Rogue Valley Transit District	25,740	0.5
Tanghe Regional Public Transit Authority	32.10%	0.5	Tanghe Regional Public Transit Authority	46.60%	1	39.76%	0.75	Tanghe Regional Public Transit Authority	31,074	0.75
Billings Metropolitan Transit	22.48%	1	Billings Metropolitan Transit	15.84%	1	54.76%	0.75	Billings Metropolitan Transit	39,277	1
Missoula Urban Transportation District	21.35%	1	Missoula Urban Transportation District	15.11%	0.75	46.30%	0.75	Missoula Urban Transportation District	25,083	0.75
Great Falls Transit District	21.35%	0.75	Great Falls Transit District	10.45%	0.75			Great Falls Transit District		0.5
The City of Cheyenne Transit Program	23.74%	0.75	The City of Cheyenne Transit Program	10.45%	0.75			The City of Cheyenne Transit Program		0.5

Transit Agency	Vehicle Hours Per Peak Vehicle	Alt Score	Transit Agency	Revenue Miles Per Vehicle Mile	Alt Score	Revenue Miles Per Total Vehicles	Alt Score	Transit Agency	Revenue Hours Per Total Vehicles	Alt Score
Everett Transit	3,658	1	Everett Transit	0.36	0.5	167	0.75	Everett Transit	2,144	1
Yakima Transit	3,377	1.5	Yakima Transit	0.34	0.75	25,757	1	Yakima Transit	1,790	0.75
Boise Urban Stages/VIA Trans	2,654	1	Boise Urban Stages/VIA Trans	0.85	1.5	24,181	1.5	Boise Urban Stages/VIA Trans	2,366	1.5
Community Urban Bus Service	3,314	1.5	Community Urban Bus Service	1.00	1	30,389	1.5	Community Urban Bus Service	2,243	1.5
Whitcomb Transportation Authority	2,987	1	Whitcomb Transportation Authority	0.97	1	31,643	0.5	Whitcomb Transportation Authority	1,945	0.5
City of Pocatello, Pocatello Regional Transit	2,727	1	City of Pocatello, Pocatello Regional Transit	0.97	1	17,368	1	City of Pocatello, Pocatello Regional Transit	1,585	0.75
Rogue Valley Transit District	1,819	0.5	Rogue Valley Transit District	0.97	1	26,981	1	Rogue Valley Transit District	1,528	0.75
Community Urban Bus Service	2,727	0.5	Community Urban Bus Service	0.97	1	26,210	1	Community Urban Bus Service	1,838	0.75
Billings Metropolitan Transit	1,933	0.1	Billings Metropolitan Transit	0.97	1	28,830	1	Billings Metropolitan Transit	1,974	1
Missoula Urban Transportation District	2,535	1	Missoula Urban Transportation District	0.96	1	24,750	0.75	Missoula Urban Transportation District	1,316	0.5
Great Falls Transit District	2,535	1	Great Falls Transit District	0.92	0.75	19,137	1	Great Falls Transit District		
The City of Cheyenne Transit Program	1,743	0.5	The City of Cheyenne Transit Program	0.97	1			The City of Cheyenne Transit Program		

Transit Agency	Revenue Miles Per Peak Vehicle	Alt Score	Transit Agency	Spare Vehicle Ratio	Alt Score	Composite Score (Measures Only)
Everett Transit	30,341	0.75	Everett Transit	20.59%	0.75	24.75
Yakima Transit	38,635	1	Yakima Transit	50.00%	1	22.25
Boise Urban Stages/VIA Trans	32,241	0.75	Boise Urban Stages/VIA Trans	33.33%	1	22.00
Community Urban Bus Service	42,584	1.5	Community Urban Bus Service	40.00%	0.75	21.00
Whitcomb Transportation Authority	34,797	1.5	Whitcomb Transportation Authority	100.00%	2	20.25
City of Pocatello, Pocatello Regional Transit	28,861	0.75	City of Pocatello, Pocatello Regional Transit	100.00%	2	20.25
Rogue Valley Transit District	25,740	0.5	Rogue Valley Transit District	0.00%	0.5	19.75
Tanghe Regional Public Transit Authority	30,142	0.75	Tanghe Regional Public Transit Authority	15.00%	0.75	19.75
Billings Metropolitan Transit	37,839	1	Billings Metropolitan Transit	31.25%	1	19.00
Missoula Urban Transportation District	30,584	0.75	Missoula Urban Transportation District	21.43%	0.75	18.50
Great Falls Transit District	24,357	0.5	Great Falls Transit District	27.27%	0.75	18.25
The City of Cheyenne Transit Program			The City of Cheyenne Transit Program			

Initial Benchmarking Results: Large Group (> 1000 Vehicles)

Transit Agency	Revenue Miles Per Route Mile	Alt Score	Average Weekday Span of Service	Alt Score	Passenger Trips Per Revenue Mile	Alt Score
New York City Transit	54,239.05	1.5	24.00	1	126.47	1.5
Los Angeles County Metropolitan Transportation Authority	17,998.34	0.75	24.00	1	39.80	0.75
New Jersey Transit Corporation (Consolidated)	16,205.84	0.75	24.00	1	28.41	0.75
Washington Metropolitan Area Transit Authority	13,253.66	0.75	23.67	0.5	42.42	0.75
Southeastern Pennsylvania Transportation Authority	13,948.87	0.75	24.00	1	44.09	0.75
Metropolitan Transit Authority of Harris County	14,260.73	0.75	24.33	1.5	33.28	0.75

Transit Agency	Revenue Miles Per Revenue Hour	Alt Score	Average Speed	Alt Score	Revenue Miles Between Failures	Alt Score
New York City Transit	72.45	1.5	7.90	0.5	2,864	0.5
Los Angeles County Metropolitan Transportation Authority	51.44	1	12.28	1	2,741	0.5
New Jersey Transit Corporation (Consolidated)	31.26	0.5	14.74	1.5	4,457	0.75
Washington Metropolitan Area Transit Authority	43.93	0.75	11.22	0.5	4,360	0.75
Southeastern Pennsylvania Transportation Authority	45.69	0.75	10.33	0.75	6,373	1.5
Metropolitan Transit Authority of Harris County	32.00	0.5	14.14	1.5	4,012	0.75

Transit Agency	Average Headway (minutes)	Alt Score	Operating Expense Per Capita	Alt Score	Operating Expense Per Revenue Hour	Alt Score
New York City Transit	3.64	1.5	\$132.70	0.5	\$110.40	0.5
Los Angeles County Metropolitan Transportation Authority	10.78	0.75	\$73.75	1	\$96.32	0.75
New Jersey Transit Corporation (Consolidated)	9.84	0.75	\$98.10	1	\$101.48	0.75
Chicago Transit Authority	4.33	0.5	\$111.02	0.75	\$111.84	0.75
Washington Metropolitan Area Transit Authority	4.76	0.75	\$84.91	1	\$98.05	0.75
Southeastern Pennsylvania Transportation Authority	13.93	0.5	\$71.74	1	\$70.06	1.5
Metropolitan Transit Authority of Harris County	10.69	0.75				

Transit Agency	Non-Veh. Maint. Expense Per Operating Expense	Alt Score	Gen. Admin. Expense Per Operating Expense	Alt Score	Farebox Recovery	Alt Score
New York City Transit	5.43%	1	15.72%	0.75	57.06%	1.5
Los Angeles County Metropolitan Transportation Authority	3.35%	1	16.71%	0.75	0.00%	0.5
New Jersey Transit Corporation (Consolidated)	3.94%	1	22.60%	0.5	48.91%	0.5
Chicago Transit Authority	5.78%	1	10.76%	0.75	41.93%	1
Washington Metropolitan Area Transit Authority	3.85%	0.5	18.42%	0.75	46.73%	1
Southeastern Pennsylvania Transportation Authority	7.46%	0.75	13.44%	1.5	25.22%	0.75
Metropolitan Transit Authority of Harris County						

Transit Agency	Vehicle Miles Per Peak Vehicle	Alt Score	Vehicle Hours Per Peak Vehicle	Alt Score	Revenue Miles Per Vehicle Mile	Alt Score
New York City Transit	30,210	0.5	3,803	1	0.86	0.75
Los Angeles County Metropolitan Transportation Authority	48,416	1	3,485	0.75	0.85	0.75
New Jersey Transit Corporation (Consolidated)	48,950	1.5	3,067	0.75	0.81	0.75
Chicago Transit Authority	39,750	0.75	4,006	1.5	0.99	2
Washington Metropolitan Area Transit Authority	37,012	0.75	2,957	0.75	0.81	0.75
Southeastern Pennsylvania Transportation Authority	39,232	0.75	3,588	0.5	0.88	0.75
Metropolitan Transit Authority of Harris County	42,983	1	2,816	0.5	0.85	0.75

Transit Agency	Revenue Hours Per Total Vehicles	Alt Score	Revenue Miles Per Vehicle	Alt Score	Spans Vehicle Ratio	Alt Score
New York City Transit	2,868	1	25,991	0.5	14,685%	0.5
Los Angeles County Metropolitan Transportation Authority	3,207	0.75	30,128	1	13,574%	1.5
New Jersey Transit Corporation (Consolidated)	3,338	1.5	33,188	1	17,952%	0.75
Washington Metropolitan Area Transit Authority	2,271	0.75	30,072	0.75	17,997%	0.75
Southeastern Pennsylvania Transportation Authority	2,663	0.5	33,614	0.75	21,255%	1
Metropolitan Transit Authority of Harris County	2,153	0.5	36,292	1	19,243%	0.75

Transit Agency	Passenger Trips Per Revenue Mile	Alt Score
New York City Transit	9.17	2
Los Angeles County Metropolitan Transportation Authority	4.19	0.75
New Jersey Transit Corporation (Consolidated)	2.13	0.75
Washington Metropolitan Area Transit Authority	3.91	0.75
Southeastern Pennsylvania Transportation Authority	4.42	1
Metropolitan Transit Authority of Harris County	2.30	0.75

Transit Agency	Revenue Miles Collisions (excluding suicides)	Alt Score
New York City Transit	17,935	0.5
Los Angeles County Metropolitan Transportation Authority	111,193	1
New Jersey Transit Corporation (Consolidated)	211,029	0.5
Washington Metropolitan Area Transit Authority	30,889	0.75
Southeastern Pennsylvania Transportation Authority	105,916	1
Metropolitan Transit Authority of Harris County	172,426	1

Transit Agency	Veh. Maint. Expense Per Operating Expense	Alt Score
New York City Transit	24.40%	0.75
Los Angeles County Metropolitan Transportation Authority	23.42%	0.75
New Jersey Transit Corporation (Consolidated)	23.93%	0.75
Chicago Transit Authority	17.79%	0.5
Washington Metropolitan Area Transit Authority	17.79%	0.5
Southeastern Pennsylvania Transportation Authority	8.85%	1.5
Metropolitan Transit Authority of Harris County		

Transit Agency	Local Revenue Per Operating Expense (System Total)	Alt Score
New York City Transit	14.43%	0.75
Los Angeles County Metropolitan Transportation Authority	0.00%	0.75
New Jersey Transit Corporation (Consolidated)	1.40%	0.75
Chicago Transit Authority	31.99%	1
Washington Metropolitan Area Transit Authority	23.37%	0.75
Southeastern Pennsylvania Transportation Authority	74.02%	2
Metropolitan Transit Authority of Harris County		

Transit Agency	Revenue Miles Per Total Vehicles	Alt Score
New York City Transit	687	0.5
Los Angeles County Metropolitan Transportation Authority	31,434	1
New Jersey Transit Corporation (Consolidated)	32,751	1.5
Chicago Transit Authority	33,225	2
Washington Metropolitan Area Transit Authority	25,488	0.75
Southeastern Pennsylvania Transportation Authority	27,723	0.75
Metropolitan Transit Authority of Harris County	30,439	1

Transit Agency	Composite Score (Revenue Only)
Chicago Transit Authority	24.75
New York City Transit	21.00
Los Angeles County Metropolitan Transportation Authority	21.00
New Jersey Transit Corporation (Consolidated)	20.00
Washington Metropolitan Area Transit Authority	19.75
Southeastern Pennsylvania Transportation Authority	19.75
Metropolitan Transit Authority of Harris County	18.00



Initial Benchmarking Results: Large Group (< 1000 Vehicles)

Transit Agency	Revenue Miles Per Route Mile	Air Score	Average Weekday Span of Service	Air Score	Passenger Trips Per Capita	Air Score	Passenger Miles Per Revenue Mile	Air Score
King County Department of Transportation - Me	12,493.63	0.75	24.00	1	41,009	1	2,18	0.75
Massachusetts Bay Transportation Authority	9,148.97	0.75	22.25	0.75	24,114	0.75	4,17	1.5
Regional Transportation District	7,652.84	0.5	24.00	0.75	29,336	0.75	3,92	0.75
Port Authority of Allegheny County 345 Sixth Av	10,226.91	0.75	24.00	0.75	48,877	0.75	2,62	0.75
Metro Transit	10,226.91	0.75	24.00	0.75	48,877	0.75	2,62	0.75
Alameda-Contra Costa Transit District	18,930.22	1	24.00	1	59,222	1	3,11	1
The Greater Cleveland Regional Transit Authority	13,992.00	0.5	24.00	0.5	33,335	0.75	2,05	0.75
Pace, Suburban Bus Division	4,313.79	0.5	21.42	0.5	8,822	0.5	1,69	0.75
Metropolitan Atlanta Rapid Transit Authority	13,988.09	2	22.00	0.75	60,115	0.5	2,99	1
GTJC	26,963.69	2	24.00	0.75	81,162	0.5	3,25	2
Tri-County Metropolitan Transportation Dist. of C	14,678.93	1	24.00	0.75	59,222	0.5	2,60	0.75
Miami-Dade Transit	14,678.93	1	24.00	0.75	59,222	0.5	2,60	0.75
Utah Transit Authority	10,316.16	0.75	20.75	0.5	12,577	0.5	1,14	0.5

Transit Agency	Revenue Miles Between Failures	Air Score	Average Speed	Air Score	Revenue Miles Between Failures	Air Score	Revenue Miles Between Failures (including sublet)	Air Score
King County Department of Transportation - Me	7,540	0.75	13.40	1	7,540	0.75	145,757	0.75
Massachusetts Bay Transportation Authority	4,946	0.75	11.15	0.75	4,946	0.75	151,820	0.75
Regional Transportation District	31,829	1	14.83	1	31,829	1	139,010	0.75
Port Authority of Allegheny County 345 Sixth Av	1,300	1	13.29	1	1,300	1	163,759	1
Metro Transit	1,300	1	13.29	1	1,300	1	163,759	1
Alameda-Contra Costa Transit District	2,317	0.75	11.97	0.75	2,317	0.75	88,061	0.75
The Greater Cleveland Regional Transit Authority	4,939	0.75	12.65	0.75	4,939	0.75	80,420	0.75
Pace, Suburban Bus Division	10,211	1	14.18	1	10,211	1	415,522	2
Metropolitan Atlanta Rapid Transit Authority	2,247	0.75	12.49	0.75	2,247	0.75	201,939	2
GTJC	4,061	0.5	9.13	0.5	4,061	0.5	21,338	0.5
Tri-County Metropolitan Transportation Dist. of C	1,952	0.75	12.57	0.75	1,952	0.75	157,083	0.75
Miami-Dade Transit	1,952	0.75	12.57	0.75	1,952	0.75	157,083	0.75
Utah Transit Authority	95,573	2	18.22	2	95,573	2	348,451	1.5

Transit Agency	Average Headway (minutes)	Air Score	Operating Expense Per Capita	Air Score	Operating Expense Per Revenue Hour	Air Score	Veh. Maint. Expense Per Operating	Air Score
King County Department of Transportation - Me	12.15	1	\$144.19	0.5	\$102.64	0.75	21,026	1
Massachusetts Bay Transportation Authority	17.37	0.75	\$49.20	1.5	\$64.76	0.75	24,762	0.75
Regional Transportation District	22.65	0.5	\$85.89	1	\$67.31	0.75	19,786	1
Port Authority of Allegheny County 345 Sixth Av	14.19	1	\$141.59	0.5	\$97.83	1	23,942	0.75
Metro Transit	13.83	1	\$133.41	0.75	\$100.78	0.75	18,719	1.5
The Greater Cleveland Regional Transit Authority	12.93	1	\$130.29	0.75	\$93.09	0.75	20,529	1
Pace, Suburban Bus Division	32.78	0	\$26.27	1.5	\$71.11	1.5	16,506	1.5
Metropolitan Atlanta Rapid Transit Authority	15.99	0.75	\$130.50	0.75	\$81.19	0	27,997	0.5
GTJC	23.44	1.5	\$23.44	1.5	\$115.19	0	26,832	0.5
Tri-County Metropolitan Transportation Dist. of C	12.44	1	\$125.92	0.75	\$92.89	1	16,776	1.5
Miami-Dade Transit	14.71	1	\$85.22	1	\$92.25	1	21,895	0.75
Utah Transit Authority	10.93	1	\$55.41	1	\$91.89	0.75	20,465	1

Initial Benchmarking Results: Large Group (< 1000 Vehicles)

Transit Agency	Alt Score	Revenue Miles Per Peak Vehicle	Revenue Miles Per Operating Expense	Alt Score
King County Department of Transportation - Me	0.5	60.93%	11.62%	0.75
Massachusetts Bay Transportation Authority	1.5	1.6%	12.49%	1.5
Regional Transportation District	0.5	8.10%	22.25%	0.75
Port Authority of Allegheny County 345 Sixth Av	0.75	31.2%	19.73%	0.75
Metro Transit	1	16.2%	35.65%	0.75
Alameda-Contra Costa Transit District	1	21.2%	17.07%	0.75
The Greater Cleveland Regional Transit Authority	0.5	7.11%	21.85%	0.5
Pace, Suburban Bus Division	1	2.33%	16.76%	1
Metropolitan Atlanta Rapid Transit Authority	1	2.86%	15.59%	1
GTJC	1	2.83%	11.96%	1.5
Tri-County Metropolitan Transportation Dist. of C	1	2.83%	11.96%	1
Miami-Dade Transit	0.75	4.97%	26.82%	0.75
Utah Transit Authority	0.75	4.63%	24.60%	0.5

Transit Agency	Alt Score	Revenue Miles Per Peak Vehicle	Revenue Miles Per Vehicle Mile	Alt Score
King County Department of Transportation - Me	0.75	41.48%	0.82	0.75
Massachusetts Bay Transportation Authority	0.5	33.73%	0.88	1.5
Regional Transportation District	1.5	52.93%	0.81	0.75
Port Authority of Allegheny County 345 Sixth Av	0.75	45.05%	0.77	0.5
Metro Transit	0.75	40.66%	0.78	0.5
Alameda-Contra Costa Transit District	0.75	40.26%	0.88	1
Pace, Suburban Bus Division	1	41.84%	0.80	1
Metropolitan Atlanta Rapid Transit Authority	0.75	43.17%	0.85	0.75
GTJC	1.5	53.17%	0.78	0.5
Tri-County Metropolitan Transportation Dist. of C	0.5	28.40%	0.78	0.5
Miami-Dade Transit	1	46.87%	0.85	1
Utah Transit Authority	1.5	53.65%	0.85	1
Utah Transit Authority	0.75	35.01%	0.87	1.5

Transit Agency	Alt Score	Revenue Miles Per Total Vehicles	Revenue Miles Per Vehicle Mile	Alt Score
King County Department of Transportation - Me	1	2.403	5.33%	1
Massachusetts Bay Transportation Authority	0.75	2.239	18.33%	0.75
Regional Transportation District	0.75	2.163	21.70%	1.5
Port Authority of Allegheny County 345 Sixth Av	0.75	2.163	21.70%	1.5
Metro Transit	0.75	1.930	20.33%	0.75
Alameda-Contra Costa Transit District	2.017	2.607	18.87%	0.75
The Greater Cleveland Regional Transit Authority	1	2.416	23.45%	1
Pace, Suburban Bus Division	0.75	2.059	12.79%	0.5
Metropolitan Atlanta Rapid Transit Authority	1.5	3.065	18.09%	0.75
GTJC	1	2.610	22.86%	0.75
Tri-County Metropolitan Transportation Dist. of C	1	2.650	33.82%	1.5
Miami-Dade Transit	1	2.650	33.82%	1.5
Utah Transit Authority	1	1.950	27.79%	1

Transit Agency	Alt Score	Revenue Miles Per Operating Expense (System Total)	Alt Score
King County Department of Transportation - Me	0.75	63.79%	1
Massachusetts Bay Transportation Authority	1.5	19.45%	0.75
Regional Transportation District	0.75	63.72%	0.75
Port Authority of Allegheny County 345 Sixth Av	0.75	32.56%	0.75
Metro Transit	0.75	32.56%	0.75
Alameda-Contra Costa Transit District	1	68.78%	1
The Greater Cleveland Regional Transit Authority	1.5	76.62%	1.5
Pace, Suburban Bus Division	1	4.85%	1
Metropolitan Atlanta Rapid Transit Authority	1	62.01%	1
GTJC	1.5	0.09%	0.5
Tri-County Metropolitan Transportation Dist. of C	1	5.15%	1
Miami-Dade Transit	1	52.15%	1
Utah Transit Authority	1	61.24%	1

Transit Agency	Alt Score	Revenue Miles Per Total Vehicles	Alt Score
King County Department of Transportation - Me	0.75	32.18%	1
Massachusetts Bay Transportation Authority	1.5	24.96%	0.75
Regional Transportation District	1	31.55%	0.75
Port Authority of Allegheny County 345 Sixth Av	0.75	29.66%	0.75
Metro Transit	0.75	26.36%	0.75
Alameda-Contra Costa Transit District	1	29.26%	1
Pace, Suburban Bus Division	1	30.54%	1
Metropolitan Atlanta Rapid Transit Authority	0.75	38.28%	1
GTJC	1	18.43%	1
Tri-County Metropolitan Transportation Dist. of C	1	33.03%	1
Miami-Dade Transit	1	34.39%	1.5
Utah Transit Authority	1	24.60%	0.75

Transit Agency	Alt Score	Composite Score (Measures Only)	Alt Score
Metropolitan Atlanta Rapid Transit Authority	1	24.00	1
Miami-Dade Transit	1	24.00	1
Tri-County Metropolitan Transportation Dist. of C	1	22.25	1
Port Authority of Allegheny County 345 Sixth Av	0.75	22.25	1
Metro Transit	0.75	21.76	0.75
Alameda-Contra Costa Transit District	1	21.00	1
Regional Transportation District	1	20.75	1
Metro Transit	1	20.25	1
Alameda-Contra Costa Transit District	1	20.00	1
The Greater Cleveland Regional Transit Authority	1.5	19.75	1.5
King County Department of Transportation - Me	0.75	19.75	1
Pace, Suburban Bus Division	1	13.75	1
Port Authority of Allegheny County 345 Sixth Av	1	13.50	1

