# Enhancement of Winter Maintenance Material Ordering and Inventory

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16. Abstract				
Expenditures for winter maintenance	materials tota	l nearly \$20 mi	llion annually. Dur	ing an average
winter ODOT uses approximately 66	6,000  tons of	rock salt and ha	s the capacity to st	ore roughly
617,000 tons of material at various lo	cations. Each	year, each cour	ty in Onio establis	hes a contract
county for the entire season. In order	to develop a	systematic salt	inventory manager	nent strategy that
achieves the statewide goals for safet	y, this project	developed orde	ring guidelines for	each county that
specifies when to order and how muc	h to order bas	ed on an $(R, S)$ -	inventory guidelin	e. These
guidelines take into account the histo	ry of usage an	d deliveries in a	a county, as well as	the monthly
variation in usage. The inventory gu	idelines develo	oped for the diff	terent areas of Ohi	o are based on a
guidelines were tested and refined us	ing a compute	r simulation me	thodology The re	sulting guidelines
are compared to the current ODOT g	uidelines for in	nventory, as we	ll as compared to t	he county storage
capacities to develop recommendation	ns. The proje	ct also develope	ed design concepts	for inventory
monitoring to support effective order	ing.			
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Inventory, Winter Maintenance Mate	rials, Salt,	No restrictio	ns. This document	is available to the
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## Enhancement of Winter Maintenance Material Ordering and Inventory

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The contents of this report reflect the views of the authors who are responsible for the facts and the accuracy of the data presented herein. The contents do not necessarily reflect the official views or policies of the Ohio Department of Transportation or the Federal Highway Administration. This report does not constitute a standard, specification or regulation.

**Final Report** 

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#### **Problem Statement**

Expenditures for winter maintenance materials total nearly \$20 million annually. During an average winter ODOT uses approximately 666,000 tons of rock salt and has the capacity to store roughly 617,000 tons of material at various locations. Despite the enormous cost and magnitude of this particular element of winter maintenance, current systems in place for ordering, inventory management and storage requirements are not well defined or established. Current systems are the result of years of practical application and evolution and numerous problems occur that are directly related to the lack of detail, specifics and minimum requirements are requirements are minimal. Timely ordering issues pose frequent problems during peak usage periods and as a result, winter maintenance materials are frequently depleted during severe winter weather conditions. Guidelines, minimums and processes need to be reviewed for effectiveness and efficiency for controlling and maintaining these inventories.

Availability of winter maintenance materials is the foundation upon which successful winter maintenance operations are built. Maintaining high levels of service during and following winter storms has a critical impact on sustaining economic activity and ensuring public safety. This project investigated improved inventory management and procedures based on a study of usage of winter materials. The improved procedures incorporate uncertainties in demand and supply into new ordering guidelines used to replenish inventories. These guidelines are based on maintaining high levels of service at the lowest possible cost. Information collected from our literature review has helped leverage existing knowledge on inventory management and contract terms. The improved inventory control guidelines were tested using simulation to demonstrate their impact to project stakeholders. This simulation approach was driven by data from the material usage studies and the proposed inventory control guidelines.

Research Tasks from proposal:

- 1. Detailed literature search.
- 2. Study current operating practices for inventory.
- 3. Investigate contract terms and supplier relations.
- 4. Material usage and delivery study by geographical area.
- 5. Study best practices used by others.
- 6. Develop inventory control guidelines.
- 7. Develop recommendations for contract terms/supplier relations
- 8. Develop recommendations for procedures for tracking inventory.
- 9. Prepare final report and executive summary.

### 1. Introduction

Use of winter maintenance materials is critical to maintaining safe economic and social activity in the State of Ohio during the winter season. Each year, snow and ice storms create situations filled with danger to the public and potentially enormous economic cost. The rate of traffic accidents has been observed to increase by a factor of 100 during a winter storm [Knapp, et. al., 2000]. It is well known that during winter storms, the use of salt and other treatments has a large impact on safety. For example, one study found that the rate of accidents decreases by a factor of 4.5 times in the two hours after roads have been treated following a snowfall, and that the rate for injury accidents decreases by a factor of seven times [Kuemmel, 1992]. The economic impacts of prolonged road closures or delays to the clearing of roads are significant. It has been estimated that the effect per day of a snowfall "shut-down" in Ohio has a total economic impact of \$281 million [Arnsler, 2004].

This chapter summarizes the background for the project, and gives an overview of some of the major findings that are detailed in the remainder of the report. We give examples of the major inventory guideline findings for an example Ohio county, and a high-level view of the regression methodology used to develop those findings as well as some insight into how they could be implemented. The following chapters contain more exhaustive detail on the methodologies used to develop the project findings, as well as enumerate the results for all counties. This chapter should serve as a complete overview of the project's findings, with enough detail to direct the reader to the appropriate succeeding sections based on his/her interest.

### 1.1. Background

When the seasons change in Ohio from spring and summer to the fall and winter the temperatures begin to drop and the precipitation changes from rain to snow and ice. When this occurs roads can become treacherous and to protect travelers from the dangers of snow and ice highway crews are out making roads safe for travel. If the roads become impassable the social and economic impacts are tremendous and cost the state of Ohio a significant amount of money each day the roads are dangerous to drive on. The most common way for highway crews to make roads passable is with the use of road salt. There are many methods to treat roads in a highway crew's arsenal such as grit, brines, and chemicals, but the major method is the use of road salt. County trucks that hold about 10-12 tons of salt each are sent out to spread salt on roads before, during, and after a storm to prevent ice and snow build up. It is crucial that the storage bins at the county garages do not run out of salt during the winter season.

The salt supply chain for the winter maintenance for the State of Ohio is summarized in Figure 1.1. Each year, each county establishes a contract through ODOT with a salt vendor before the winter season and that vendor supplies all garages in the county for the entire season. The supplier selects one of its stockpile locations that will supply the contracted county for the term of the contract. Only one vendor supplies a county, but many counties can be supplied by one vendor. The vendor/stockpile locations are stocked by the vendor's own mines or third party mines that transport the salt by rail or barge. The county garages are stocked by the vendor by transporting truckloads of salt from the vendor stockpiles to the storage bins at the county garage by contracted carriers. This process of stocking the salt bins for the winter season begins in the summer months and continues until a specified volume is reached in the county garages, usually before the start of winter weather. During the winter season as salt is used, salt is then reordered by the county based on an estimate of the amount that remains in the bins. When to order and how much to order varies from county to county and the ordering process is not at all a complete science. Some guidelines are provided by the Maintenance Administration Manual (2005), an internal Ohio Department of Transportation (ODOT) document that provides guidelines for the amount to be stocked over the year.

In order to develop a systematic salt inventory management strategy that achieves the statewide goals for safety, this project developed ordering guidelines for each county that specifies when to order and how much to order based on an (R, S)-inventory guideline. These guidelines take into account the history of usage and deliveries in a county. This guideline is valuable because it more closely matches the county inventories to the actual demand, which results in more efficient snow removal operations.



Figure 1.1 - The Salt Supply Chain

In the academic literature, there is a long history of studying inventory and materials management. These models describe the structure of ordering decisions in inventory management situations. The standard models [Nahmias, 1999] include:

 "Economic Order Quantity" (EOQ) models: These models demonstrate the trade-off between fixed ordering costs, cost per unit of material, and the costs due to holding of inventory over time. The model describes the quantity of material that should be ordered each time inventory reaches zero. This order quantity minimizes a simplified model of average costs over time. Extensions of this model which are relevant to the winter materials setting is consideration of quantity discounts in the pricing of the materials [Schreibfeder, 1999]. The classic version of this model has been used for 100 years, but does not consider any variation or randomness in any of the parameters over time. The extension of this model to problems with a fixed lead-time is straightforward, by shifting orders earlier in time by the amount of the lead-time.

2. Models with uncertainty in demand: The EOQ model can be extended to include random variation in the demand. This leads to the use of (Q, r) guidelines. The Q is the order quantity. Sometimes Q is referred to as the "cycle stock": It represents the average demand during the time between replenishment orders. The "safety stock" portion of inventory helps to buffer against the uncertainties in the system. For example, safety stock is needed for those occasions when actual usage exceeds forecasted demand. Safety stock also provides protection from shortages when the time it takes to receive a replenishment shipment exceeds the projected lead time. Orders are placed when the inventory level drops to the level r. Figure 1.2 shows a schematic drawing of the change in inventory over time.



Figure 1.2 - Schematic of Inventory Usage and Replacement

The critical insight of these types of models is that in determining r (re-order point) one must consider the statistical variation of demand during the delivery lead time. Simultaneous computation of Qand r to minimize the average cost over time is the result of this approach. The (Q, r)- type guideline assumes that inventory orders can be placed at any time. The "newsvendor" type models are a related class that assumes that inventory can only be ordered on a periodic basis (for example, once per week). Similar "order-quantity" and "safety stock" results are available for this type of model. In this context, the guidelines are called (S, s) guidelines [Eppen, Schrage, 1981]. For each of these approaches, a description of the range of possible demands over some base time period is critical to developing the order quantities and re-order points. These descriptions are statistical in nature, rather than precise forecasts, and should be based on historical information.

#### 1.2. Project Overview

In the salt inventory context, based on our observation of actual practice, order quantities should be driven less by cost considerations, and more by the desired *frequency of orders*. The frequency of orders comes into play because if Q represents, for example, the 1 week average demand for a location, then orders will have to be placed, on average, about once per week.

A recent paper [Roelants, 2002] is closely related to the work on this project. It describes salt inventory management guidelines based on the (Q, r) model developed in Belgium that focus on matching salt inventories to actual demand during the winter months. Using a guideline that considered safety stocks explicitly, they used simulated and historical salt demands to determine salt order amounts and inventory levels to trigger orders. The paper claims that order quantities and safety stock levels must vary as the winter storm season progresses, to reflect variation in the underlying cost and demand parameters. In addition, the approaching end of the winter season must be taken into account when making inventory stocking decisions. It is important to consider the expected demand during the remainder of the season, as well as considering potential opportunities to purchase materials from suppliers at discounted costs.

This project developed (R, S)-inventory guidelines that takes into account demand amounts (either historical usage or predictions) to calculate reorder points and stock target levels. These guidelines were developed using a methodology based on by Roelants and Muyldermans (2002) that describes in detail how an (R, S)-inventory guideline was developed for a county in Belgium. The paper compares calculating the (R, S)-inventory guideline parameters using the historical salt usage data and the development of a weather regression model to calculate predictions. In an (R, S) guideline, the reorder point S answers the question of "when to order" and the stock target level answers the question of "how much to order".

Reorder points are computed by taking into account the mean usage during the supplier delivery lead time and then adding a safety stock which is found by multiplying the standard deviation of the usage during the lead time by a safety factor. The safety stock is additional inventory held in anticipation of unexpected demand. The safety factor used in the development of the Belgium (R, S)-inventory guideline

is 99.8% which equates to a safety factor of 2.88 (for normally distributed demand). The safety stock is added to the expected usage for the week to determine the reorder point. Adding the reorder point to the expected usage for a week determines the stock target level for a weekly ordering process. The stock target level, *S*, determines the amount of the order. When the starting inventory, *I*, drops below the reorder point, *R*, an order of size S - I is placed.

In the Belgian project, predictions of usage based on a weather regression model were more effective when used to develop the (R, S)-inventory guideline, rather than using historical demand directly. Thus the inventory guideline developed for the different areas of Ohio are based on a weather regression model for the major cities/counties in the state relating usage to weather. An (R, S)-inventory guideline was developed for all counties, even though only the largest cities have weather data available. All demand data for the models were accumulated on a weekly basis and these numbers were matched up with the corresponding weekly accumulated weather variables. A unique set of (R, S) values was developed for each month for each county based on a lead time of one week. Thus the reorder point and inventory target levels are computed based on weekly amounts with the values changing each month. The regions of Ohio are assigned a weather regression model from one of the major cities using the information in Figure 1.3 for average snowfall (ODOT website, 2006).



Figure 1.3 - Map of Ohio Indicating Counties and Major Cities

Figure 1.3 shows that average snowfall amounts vary widely across the state, and cause wide variation in the usage of salt. This is because of significant differences in the weather patterns and miles of roadway that are a function of the size of the cities in the area. The urban areas in northern Ohio, especially in the "lake effect" region along the shores of Lake Erie, see significantly more snow and use more salt than areas in other parts of the state. Areas in central Ohio historically use more salt than southern parts of Ohio along the Ohio River, and so on. Because of this, a single (R, S)-inventory guideline for the entire state will not be effective and it is necessary to develop different (R, S)-guideline parameters for each of the counties. Chapter 4 details development of salt usage models tailored for each region of the state based on weather data. The models use weather data from the major city located within each region.

As stated by Roelants and Muyldermans (2002) the (R, S)-inventory guideline is more effective when it uses predictions developed from a multi-variable weather regression model. In that model demand salt amounts were matched up with weather variables from the same time period and then a linear regression model was fit. Figure 1.4 diagrams the process of calculating the (R, S)-inventory guideline.



Figure 1.4 - (R, S) Inventory Guideline Development Process

The weekly predictions from the regression model are used to compute statistics of usage for the (R, S)-inventory guideline. The regression model was developed by finding the most significant weather variables characteristic of salt usage. Because the paper written by Roelants and Muyldermans does not clearly describe the details of weather variables used, another paper written by McCullouch, Belter, Konieczny, and McClellan (2004) was used to establish the weather variables used in the model. The paper compared different weather indices used around the United States and was developed for the State of Indiana. The use of these results is important because of the similarity of the weather in Indiana to Ohio, where there are high amounts of snowfall in some areas and extremely low snowfall in other areas. Starting with the weather variables suggested in the McCullouch et al. (2004) paper an Excel spreadsheet was set up to import weather files (NOAA website, 2006) to examine some of the weather variables. Table 1.1 - Weather Variables displays the weather variables considered for weather regression models for each county. The most significant variables were found through a systematic procedure of adding/removing variables from the regression model. The decision to add or remove a variable was based on the impact on the R<sup>2</sup>, R<sup>2</sup> adjusted, and mean squared error of the model.

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	Table 1.1 - Weather Variables						
Events	Symbols	Definitions					
Snow	Sn	Amount of Snowfall > 0 in.					
		Amount of Snowfall > 0.001 in.					
Days of Snow	DSn	Number of days of Snowfall > 0 in.					
		Number of days of Snowfall > 0.001 in.					
Freezing Rain	FzR	Number of days with Freezing Rain/Freezing Drizzle					
Blowing Snow	BSn	Number of days with Blowing Snow					
Snow Cover	SnC	Number of days of ground snow cover > 0 in.					
		Number of days of ground snow cover > .001in.					
Minimum Temperature	MinT	Number of days with minimum temperature < 30°					
		Number of days with minimum temperature < 32°					
Maximum Temperature	MaxT	Number of days with maximum temperature < 30°					
		Number of days with maximum temperature < 32°					
Average Temperature	AveT	Number of days with average temperature < 30°					
		Number of days with average temperature < 32°					

As an example, the variables included in the final monthly model for Cuyahoga County are summarized in Table 1.2 - Cuyahoga County weather variables used for the regression model. Below the table, are the final equations relating weather variables to predicted weekly salt usage for Cuyahoga County for each month.

										R²	
Month	Sn	DSn	FzR	BSn	SnC	MaxT	MinT	AveT	R²	Adj.	MSE
Nov.	>.001	>.001				<30	<30	<30	0.991	0.989	10200
Dec.	>.001	>.001	Х		>.001				0.921	0.911	561000
Jan.	>.001		Х					<30	0.951	0.944	461000
Feb.	>.001	>.001	Х	Х		<30		<30	0.937	0.919	200000
Mar.	>.001	>.001		Х				<32	0.927	0.914	277000

Table 1.2 - Cuyahoga County weather variables used for the regression model

Cleveland  $_{nov.} = 22.001 + 283.73 * Sn + 129.63 * DSn - 997.74 * MaxT - 50.077 * MinT + 1255.4 * AveT$ 

$$Cleveland_{dec} = -287.88 + 255.94 * Sn + 357.68 * DSn + 761.25 * FzR + 300.87 * SnC$$

Cleveland  $_{jan}$  = -481.49 + 472.60 \* Sn + 1253.0 \* FzR + 238.55 \* AveT

Cleveland 
$$_{feb.} = -63.303 + 256.88 * Sn + 191.81 * DSn + 355.09 * FzR + 669.02 * BSn - 182.39 * MaxT + 139.69 * AveT$$

Cleveland  $_{mar.} = -118.80 + 197.75 * Sn + 347.23 * DSn + 559.45 * BSn - 148.97 * SnC + 223.73 * AveT$ 

It was apparent from the results of the Roelants and Muyldermans paper that a significant relationship exists between weather variables and salt usage. This was examined by graphing salt usage against different weather variables. For example, Figure 1.5 shows that as weekly snowfall increases in Cuyahoga County that salt usage also increases. As other variables are added to the regression, more of the variability is explained by the model.



Figure 1.5 - Salt usage in Cuyahoga vs snowfall (inches) in January

Through simulation the (R, S)-inventory guideline parameters were examined to test the effectiveness of implementing the guideline. Figure 1.6 diagrams the simulation model developed to support this test. It begins with actual usage data and the (R, S) inventory parameters and results in inventory levels and streams of orders.



To accurately model reality the simulation utilized actual data provided by ODOT on salt received for each county. The (R, S)-inventory guidelines were used to simulate when to reorder and the order amounts. Because salt deliveries occur over time in reality a simple model of deliveries was also developed. This occurs because a large salt order is subdivided into a number of truck deliveries that can take place over hours or days. This model subdivided large orders into daily deliveries to the county inventories based on the amount of salt each garage can receive in one day. Running this model using beginning-of-season inventory levels, from ODOT historical data, the average inventories and the number and pattern of orders can be compared to actual historical numbers. The inventory levels based on actual usage were also computed by using a similar simulation model and running it with actual received, used and beginning inventory numbers.

The development and analysis of the model served two purposes. One purpose was to study the effectiveness of the new guidelines. During the testing process, the simulation was also used to establish several parameters in the implementation of the guidelines. One parameter is the best starting inventories for garages at the start of the winter season. Because inventories at the end of the winter season are similar to the target levels for March, and these inventory levels are higher than the November target level, a target level for November should be investigated. It was found through simulation and the evaluation of output data that setting the beginning inventories to that of January's target level minimizes the number of orders and the number of stockouts by increasing average inventories slightly over other alternatives. This guideline also mimics the practice within ODOT to "stock up" on inventory early in the winter season as a conservative way to avoid problems due to supply disruptions.

Another purpose served by the simulation was determining when to switch from one month's guideline parameters to the following months. This turns out to be especially important when the following months target level is higher. Because of the lead time for deliveries, switching guidelines on

the 1<sup>st</sup> of a month might delay reaching the target level up to a week into the month. This leads to a higher risk of shortages during these time periods. This dilemma was answered by beginning to implement December and January's guideline seven days before the first day of these months. This results in county inventories beginning the month closer to the appropriate target levels.

It was found through the simulation of Cuyahoga and Lucas counties that overall average inventories were increased slightly, but that in most cases the number of orders decreased. The simulation was instrumental in determining the effectiveness of the inventory guideline; something not studied in the Roelants and Muyldermans (2002) paper. An example of the result of a simulation run is shown in Figure 1.7, where the inventory levels using the new guideline as well the actual inventories are graphed for Cuyahoga County in winter 2005. These yearly results were compared to draw conclusions on average inventory levels, order patterns and shortage risks.



Figure 1.7 - Cuyahoga actual inventories vs. inventories under (R, S) guideline 12

Through the different simulation runs it was found that as the beginning inventories were increased the average inventory levels increase, but the number of orders placed decrease. In working with the guidelines and varying the ordering parameters, the simulations identified some historical situations where the guideline parameter settings are critical to maintaining adequate stocks. If guideline

parameters are not chosen carefully, our simulation tests showed that in some historical situations, when combined with simulated random resupply delays, stockouts can occur. For example, when tested against the winter of 1999 data, with random supply delays well beyond a nominal 7 day delivery lead-time, some of the guidelines we tested showed brief stockouts. Guidelines with stockout problems in realistic situations were eliminated from consideration. From conversations with ODOT representatives we learned 1999 was an exceptional bad winter due to high usage of salt in a short period of time. Other than the winter of 1999 all guidelines perform well with guideline 12 being used due to its lower order numbers and higher minimum inventory levels, which also helps protect from shortages. Guideline 12 is a guideline where we set the beginning inventory levels to January's stock target level and beginning the (R, S)-inventory guideline parameters of December and January 7 days into the previous month.

Through the development of the (R, S)-inventory guideline and the subsequent simulation analysis we conclude that:

- 1. Beginning inventories of each winter season should be set to the stock target level of January.
- 2. The (R, S) parameters for the months of December and January should be used 7 days early at the end of the preceding month. December guidelines will begin November 24<sup>th</sup> and January guideline should begin December 25<sup>th</sup>. The implementation of the guidelines for the months of February and March will begin on the 1<sup>st</sup>.
- 3. Counties without relevant weather data may use historical usage data to formulate the (*R*, *S*)-inventory guideline.
- 4. Counties without weather data can utilize a nearby larger county's weather model to calculate their own (R, S)-inventory guideline while taking into account mileage differences.

### 1.3. Report Summary

This project developed an (R, S)-inventory guideline for use in every Ohio county. The guideline systematically identifies at what point a county manager should order salt and how much should be ordered. Through the development of a weather regression model, predictions were developed to more accurately support the inventory guideline parameters that balance shortage risk and inventory lost. To examine the efficiency and effectiveness of the model a simulation was developed that closely resembles the actual system at an appropriate level of detail. All data pertaining to usage, received, and beginning amounts were provided by ODOT through an internal cd-rom entitled Winter Maintenance Material

Ordering & Inventory (2006). The development of the weather regression model used data from the National Oceanic Atmospheric and Administration web site, collected by National Climatic data center.

The rest of this report is organized as follows: Chapter 2 presents a review of literature in the area of inventory guidelines, supply chain management and their application to bulk commodities. Chapter 3 reviews the background on the literature that supports the (R, S) inventory guideline in particular, the weather severity index literature, and supply chain management as it has been applied in the area of bulk commodities. Chapter 4 presents the regression model relating salt used to weather variables. This chapter also details the regression models developed for the 7 major weather zones in Ohio. Chapter 5 presents the (R, S)-inventory guidelines developed using the weather model for each Ohio weather zone. Chapter 6 presents results and refinement of the inventory guidelines through simulation tested against actual usage from ODOT databases. Chapter 7 summarizes the analysis of the county and vendor capacities in light of the developed inventory control guidelines. Chapter 8 presents conclusions and some suggestions for implementation and future work.

### **1.4.** Inventory Guideline Summary

One of the major results of the detailed analysis in the succeeding chapters of this report is the determination of the (R, S) inventory parameters for each county in Ohio. These parameters are summarized succinctly in Figure 1.8, which lists the final results for each county, arranged by district. Figure 1.8 also shows the 10 day maximum usage for each county, as determined for data through the 2007-08 winter season. Finally Figure 1.8 shows the numerical difference between the proposed inventory targets (S) and the 10 day maximum usage. In cases where this difference is large, the recommendations from our analysis differs significantly from the current ODOT practice.

To operate using the (R, S) guideline parameters, the following logic is used:

When the total of *on\_hand inventory* + *orders\_in\_transit* drops below the level R, an order for S - (*on-hand inventory* +*orders in transit*) is placed.

Notice that for the (R, S) guideline to operate correctly, both the on-hand inventory (shown in the equation as the *on\_hand inventory*) and the total volume of orders in transit (shown in the equation as the *orders\_in\_transit*) must be tracked, at least approximately. Orders in transit for a county represents the amount of salt that is on order, but has not yet been delivered.

Figure 1.8 includes the values for R (re-order point) and S (inventory target) for each county. It also lists the 10 day maximum usage for each county, as of January of 2009. The comparison of the values is instructive, since current ODOT stocking plans are based on the 10 day maximum usage. (Also,

note that a comparison of the inventory targets from this project and the county storage capacities is detailed in Chapter 7.)

For the following counties, the 10 day maximum usage is at least 1000 tons larger than the suggested inventory targets: Wood, Preble, Muskingum, and Butler. For these counties, our analysis indicates that significantly less than the 10-day max usage may be sufficient as an inventory target. A deeper analysis to see what fundamentally leads to the lower value in our approach is warranted for these counties. By using the proposed guideline, it may be possible to reduce the inventories significantly in these counties, given that the 10-day maximum is the current guideline, without a negative service level impact. In general, any consideration of decreasing inventory levels must be taken with great care.

For the following counties, the 10 day maximum usage is between 500 tons and 1000 tons larger than the suggested inventory targets: Montgomery, Fairfield, Licking, Hancock, Monroe, Auglaize, Stark, Lucas, Holmes, Franklin, Shelby, Columbiana and Ashland. A deeper analysis to see what fundamentally leads to the lower value in our approach is warranted for these counties. By using the proposed guideline, it may be possible to moderately reduce the inventories in these counties, given that the 10-day maximum is the current guideline, without a negative service level impact. In general, any consideration of decreasing inventory levels must be taken with great care.

For the following counties, the 10 day maximum usage is between 500 and 1000 tons smaller than the suggested inventory targets: Medina, Madison, Union, Richland and Tuscarawas. For these counties our analysis indicates that considering a moderate increase in the inventory levels is necessary to maintain an adequate level of service.

For the following counties, the 10 day maximum usage is at least 1000 tons smaller than the suggested inventory targets: Ashtabula, Geauga and Cuyahoga. For these counties, our analysis indicates that significantly more than the 10-day max usage may be necessary as an inventory target. It is likely that increasing the inventories in these counties can improve the level of service. It is worth noting that all three of these counties have among the highest overall usage in the state. If deliveries from the vendors to these counties are more reliable than to other counties because of the regularity of delivery and the volume of orders, then the 10 day max may be acceptable as an inventory target.

In all of the remaining county studies not mentioned above, the suggested inventory target was within 500 tons of the 10 day maximum usage. We recommend that no change be made in the inventory guideline for these counties. Of course, the suggested inventory targets and re-order points from the project analysis can be used to guide ordering for all counties. The difference between the 10 day

maximum usage guideline and the proposed guidelines in these cases is relatively small. In these cases the recommendation from the two methodologies are not significantly different.

The following chapters detail the methodology and process that was used to develop these and other recommendations.

DISTRICT	COUNTY	Historical 10 Day Max Usage (tons)	January ReOrder Point	January Inventory Targets (tons)		Difference = 10_Day_Max - January_Target	
1	Allen	2,368	1500	1910		458	
1	Defiance	1,538	1050	1340		198	
1	Hancock	2,972	1870	2410		562	
1	Hardin	1,825	1087	1395		430	
1	Paulding	1,306	995	1260		46	
1	Putnam	1,485	1060	1350		135	
 1	Van Wert	2,020	1500	1920		100	
1	Wyandot	1,901	1410	1790		111	
 2	Eulton	1364	 011	1190		19/	
 2	Hoppy	1.687	 311	1/20		252	
 2	Lucas	2.513	 1380	1430		2J2 813	
 2	Ottawa	1,954	 1440	1860		94	
2	Sandusky	2 354	1580	2010		344	
 2	Seneca	2.665	1720	2200		465	
2	Wiliams	2,152	 1590	2050		102	
 2	Wood	6,959	3940	5030		1929	
3	Ashland	4769	2880	3780		989	
3	Crawford	2,505	1940	2550		(45)	
3	Erie	2,272	1970	2560		(288)	
3	Huron	2,600	2230	2910		(310)	
 3	Lorain	3,687	2500	3270		417	
 3	Medina	5,189	4510	5890		(701)	
 3	Richland	2,927	2620	3470		(543)	
3	Wayne	2,076	1260	1660		416	
 4	Ctorl	0050	4700	0400		070	-
 4	Stark	0 2 4 4	 4790	6180		6/3	
 4	Dortago	6124	 4900	6210		281	
 4	Summit	6 174	 4000	6/10		(00)	
 4	Trumbull	7.856	 6340	8220		(250)	
 4	Ashtabula	11.045	 11200	14900		(3855)	-
	Tiontabala	11,010	11200	11000		(0000)	
5	Muskingum	4870	3030	3820		1050	
5	Fairfield	3,309	2140	2770		539	
5	Licking	3,099	2010	2560		539	
5	Knox	2,630	1910	2430		200	
5	Perry	2,441	1810	2340		101	
5	Coshocton	2,497	1900	2410		87	
5	Guernsey	3,261	2720	3540		(279)	
ß	Franklin	10038	 7150	Q110		928	
6	Delaware	2 872	 2120	2720	-	150	
 6	Pickaway	1.631	 1130	1480	-	151	$\vdash$
 6	Marion	2.311	1690	2210	-	101	
6	Morrow	2.692	 2300	2970		(278)	
6	Fayette	2,651	2300	2940		(289)	
6	Union	2,583	2420	3140		(557)	1
6	Madison	2,748	2550	3330		(582)	

Figure 1.8 - Final (R,S) Guideline Parameters with Comparison to 10-day Maximum Historical Usage

	DISTRICT	COUNTY	Historical 10 Day Max Usage (tons)		January ReOrder Point	January Inventory Targets (tons)		Difference = 10_Day_Max - January_Target	
	7	Shelby	1998		827	1060		938	
	7	Auglaize	1,940		1030	1290		650	
	7	Montgomery	2,656		1760	2140		516	
	7	Logan	2,450		1530	1960		490	
	7	Miami	2,310		1440	1830		480	
	7	Champaign	2,006		1210	1550		456	
	7	Clark	2,408		1640	2050		358	
	7	Mercer	1,547		971	1220		327	
	7	Darke	1930		1290	1630		300	
	8	Preble	3946		2270	2890		1056	
	8	Butler	2,785		1370	1760		1025	
	8	Clermont	3,591		2490	3180		411	
	8	Warren	2,939		2010	2550		389	
	8	Hamilton	5,020		3770	4780		240	
	8	Clinton	3,307		2550	3280		27	
	8	Greene	3,021		2460	3150		(129)	
		0 -1			4500	4070		210	
	9	Adams	2188		1560	1970		218	
	9	Brown	2285		1460	1850		435	
	9	Highland	1,001		1460	1860		(309)	
	9	Jackson	1,594		1370	1740		(146)	
	9	Lawrence	1,303		942	1190		193	
	9	Pike	2.544		1010	1280		137	
	9	RUSS	2,044		2110	2080		(130)	
	9	Scioto	1,054		925	1170		(116)	
	40	0.41	4550	_	4540	4050		(20.0)	
	10	Athens	1556		1510	1950		(394)	
	10	Gailla	1,180		872	1100		80	
	10	Molan	1,/01		1440	1900		(149)	
	10	Maproo	1,000		805	1030		50	
	10	Morgon	2,000		1150	1480		606	
	10	Morgan	1,441		1380	1800		(359)	
	10	Vinton	2,394		2120	2730		(330)	
	10	Washington	3 200		2/20	2190		20	
	10	washington	3,200	_	2430	3100		20	
	11	Columbiana	4 312		2510	3330		087	
	11	Holmes	2745	_	1/60	1860		902	
	11	Carroll	2 185	_	1200	1700			
<u> </u>	11	Belmont	4 501		3160	4130		371	
<u> </u>	11	Jefferson	3 193		2220	2920		273	
	11	Harrison	2 512		1780	2310		202	
	11	Tuscarawas	2675		2380	3180		(505)	
			2010		2000			(000)	
	12	Lake	5.246		4220	5480		(234)	
	12	Cuyahoga	14 258		11800	15300		(1042)	
	12	Geauga	6372		6100	8100		(1728)	
				_			_		

Figure 1.8 Final (R,S) Guideline Parameters with Comparison to 10-day Maximum Historical Usage (continued)

### 2. Literature Review

Our research of existing literature identified 3 background areas of knowledge that supported the findings of the project:

- 1. Literature on inventory management
- 2. Literature and products in supply chain planning and execution
- 3. Knowledge from the winter maintenance professional groups, DOT's and materials suppliers

### 2.1. Inventory Management Literature

The material for this section consists mainly of the theory of inventory management from the academic literature. There has been very limited published material on the use of inventory management strategies for winter maintenance materials. The general principles from this section are applicable across the universe of inventory management problems.

In the academic literature, there is a long history of studying inventory and materials management. These models describe the structure of ordering decisions in inventory management situations. The standard models [Nahmias, 2001] include:

- "Economic Order Quantity" (EOQ) models: These models demonstrate the trade-off between fixed ordering costs, cost per unit of material, and the costs due to holding of inventory over time. The model describes the quantity of material that should be ordered each time inventory reaches zero. This order quantity minimizes a simplified model of average costs over time. An extension of this model considers quantity discounts in the pricing of the materials [Schreibfeder, 1999]. The classic version of this model has been used for 100 years, but does not consider any variation or randomness in any of the parameters over time. The extension of this model to problems with a fixed lead-time is straightforward.
- 2. Models with uncertainty in demand: The EOQ model can be extended to include random variation in the demand. This leads to the use of (Q, r) guidelines. The Q is the order quantity. Sometimes Q is referred to as the "cycle stock": It represents the average demand during the time between replenishment orders. The "safety stock" portion of inventory helps to buffer against the uncertainties in the system. For example, safety stock is needed for those occasions when actual usage exceeds forecasted demand. Safety stock also provides protection from shortages when the time it takes to receive a replenishment shipment exceeds the projected lead time. In a (Q, r) guideline, orders are placed when the inventory level drops to the level r. Figure 2.1 shows a schematic drawing of the change in inventory over time. The critical insight of these types of

models is that in determining r (re-order point) one must consider the statistical distribution of demand *during the delivery lead time*. Simultaneous computation of Q and r to minimize the average cost over time is the result of this approach. The (Q, r)-type guideline assumes that inventory orders can be placed at any time.

Alternatively, in the "newsvendor" type models it is assumed that stock can only be ordered on a periodic basis (for example, once per week at a fixed time). Similar to the (Q, r)-type models, "order-quantity" and "safety stock" results are available for this type of model. For the newsvendor (or "periodic review") models of inventory ordering, the guidelines are called (S, s)guidelines [Eppen, Schrage, 1981]. For each of these approaches, a description of the range of possible demands over some base time period is critical to developing the order quantities and reorder points. These descriptions are statistical in nature, rather than precise forecasts, and should be based on historical information.

3. Deterministic models with time varying parameters: These models are often called "network flow" models based on the procedures used to solve them optimally. They consider the case where all of the parameters in the model can change on a periodic basis (say, weekly). This includes the cost parameters (per-unit purchase, holding, and fixed ordering cost) and the demands. A limitation of this approach is that all the parameters and demands are assumed to be known in advance for the entire decision horizon. Because of this assumption, these models are not appropriate for the winter maintenance materials ordering problem.

Some important parameters in the use of these models are:

- cost of storage per year per ton of material
- cost of purchase per ton of material, as well as fixed costs for an order of material
- data on usage over time (not just the mean, but some measure of variability as well)
- storage capacities
- re-supply lead times

The cost data is used to support the order quantity, Q, which is closely related to the order frequency [Nahmias, 2001].

➤ 
$$Q = \sqrt{\frac{2AD}{h}}$$
, where A = fixed cost of placing an order, D = yearly rate of demand, h = inventory holding cost per ton per year

When the order quantity is Q, and the average demand rate is D, then the order frequency will be one order every Q/D time units. In practice, in situations where the cost parameters are not known precisely,

order quantities may be based on storage capacities, or desired order frequencies. For example, if it is desirable to order once per week, then the order quantity can be based on one week of average demand.

The cost data can also be used to estimate an "optimal" level of service. From the inventory perspective, the level of service is typically defined as the fraction of periods where demand is satisfied from stock, without a shortage. It can also be defined as the proportion of total demand that is satisfied from stock, without a shortage. In the models, determining the optimal level of service requires knowledge (or an estimate) of the cost of shortage, which is typically difficult to obtain. Alternatively, the desired level of service can be based on expert opinion or industry standards. This is more often the approach taken in practice to determine the appropriate level of service.

For example, the most direct result of these models is to determine the reorder point, *r*, as follows [Nahmias, 2001]:

>  $r = \theta + z\sigma$ , where  $\theta$  = mean demand during the delivery lead-time,  $\sigma$  = standard deviation of demand during the delivery lead time, and z = a factor determined by the desired level of service.



Figure 2.1 - Schematic of inventory usage and replenishment

A recent paper [Roelants, 2002] is closely related to the work on this project. It describes salt inventory management guidelines based on the (Q, r) model developed in Belgium that focus on matching

salt inventories to actual demand during the winter months. Using a guideline that considered safety stocks explicitly, they used simulated and historical salt demands to determine salt order amounts and inventory levels to trigger orders. The paper claims that order quantities and safety stock levels must vary as the winter storm season progresses, to reflect variation in the underlying cost and demand parameters. In addition, the approaching end of the winter season must be taken into account when making inventory stocking decisions. It is important to consider the expected demand during the remainder of the season, as well as considering potential opportunities to purchase materials from suppliers at discounted costs.

The PI's work in the area of inventory management with supply and demand uncertainty is also of relevance [Ciarallo,1994], [Ciarallo, 2000]. During heavy demand periods, supply can become uncertain because of difficulties in deliveries. Roads may be difficult to travel for delivery vehicles, and rivers may be frozen limiting barge traffic. In addition, suppliers may be hard pressed to keep up with demand when the entire region has been hit by a prolonged sequence of winter storms. Consideration of supply and demand uncertainty issues when determining the safety stock will be critical to a successful inventory management strategy.

Also, the issue of perishability or shrinkage has been identified in the academic literature as an important aspect to the inventory decisions. If the quality of the materials deteriorates as it is stored for longer periods, the deterioration costs must be traded-off with keeping large supplies for level-of-service and pricing opportunity reasons. Although the project did not investigate this issue specifically, consideration of perishability may be important when deciding on end-of-season stocking strategies.

Finally, the management of inventories requires attention specific to each storage location, as well as coordination with an overall region and/or statewide plan. Planning, coordination and setting of guidelines must consider the whole collection of storage locations. Responding to individual storms and replenishing stocks of materials requires decision making at a particular storage location. For an overall inventory management strategy to be most effective, coordination of information and decisions across multiple storage locations is necessary. The following section on supply chain management will address issues that become relevant in this multiple-storage location environment.

### 2.2. Supply Chain Management Literature

A second area of interest is in supply chain management. There has been intense interest in the area of supply chain management over the last 10-15 years. While inventory control is concerned with the day to day details of the ordering and usage operations, supply chain planning considers the longer term contract and coordination issues. With the advent of suppliers and manufacturers that are tightly

linked by electronic networks, there have been large improvements in supply chain planning in recent years.

In recent years, the relationship between buyers and suppliers has received considerable attention, due to the globalization of markets, corporate restructuring, and increased focus on costs, quality flexibility, technology, and an expanded role for procurement. Previously, purchasing was considered as a clerical function, where the relationship between buyers and suppliers were adversarial, but now many organizations have employed a more collaborative approach to procurement planning (McHugh et al., 2003).

Typically, industry based supply chain networks include suppliers, manufacturers, distributors and customers [Nahmias, 2001]. Industry based software suites in supply chain management focus in two main areas: planning and execution. "Supply chain execution" is essentially the detailed inventory control (triggering of orders, etc.) described in the previous section. Some of the issues that complicate the inventory control problem (uncertainty in supply availability, price, delivery lead time, etc.) can be mitigated with careful supply chain planning and coordination. Manufacturers now rely on complex supply chain planning and execution software suites to manage contract, ordering and distribution functions more efficiently. There should be opportunities to use the best aspects of these systems to more efficiently manage winter maintenance materials. This includes the development of contract terms with suppliers that mitigate the most costly and disruptive aspects of supply and re-supply of materials. It also includes possible storage and distribution strategies that lower the overall cost and risk, while maintaining high levels of service. Finally, it may require the "visibility" of current stock levels to centralized inventory planners that must place orders and re-distribute stocks.

Concepts such as vendor managed inventories have been very successful in the distribution of consumer goods (for example, see <a href="http://www.vendormanagedinventory.com">http://www.vendormanagedinventory.com</a>). In these systems, suppliers are responsible for maintaining stock levels at distribution and retail locations. In very well coordinated supply chains in the retail and manufacturing industries, electronic links allow suppliers to directly view the state of inventories and take action on re-ordering. Over time, these levels of coordination can lead to strong partnerships that lead to increasing benefits, decreasing shortages as well as a decrease in inventory levels. With direct supplier involvement in managing inventories, the supplier is more focused than ever in providing great service. Direct visibility of stock levels by the supplier can also help to identify priorities (replenishing for stock or a shortage?). Together these initiatives can help reduce supply lead times, decrease supply uncertainties and otherwise mitigate the factors that require holding large safety stocks. According to [Schwarz, 2004], the sharing of information alone can account for a large fraction of the supply chain improvements seen in recent years.

Another theme in the supply chain literature is the use of transshipments between storage locations, rather than orders from the supplier, to bring inventory levels up to target amounts [Rudi, et.al, 2001]. Depending on transportation costs, transshipment may be an attractive alternative to re-stocking materials, particularly late in a winter season. For example, one storage location may have had a lower usage rate than some nearby locations. In that case, moving stock between the locations, or planning to use the well-stocked location during a storm, may be the most cost effective way to fulfill the demand for materials.

In the automotive industry, Honda and Toyota have built great supplier relationship following six distinct steps (Liker et al., 2000): First, they understand how their suppliers work. Second, they turn supplier rivalry into opportunity. Third, they supervise their vendors. Fourth, they develop their supplier's technical capabilities. Fifth, they share information intensively but selectively. And sixth, they conduct joint improvement activities. Toyota and Honda have succeeded not because they use one or two of these elements but because they use all six elements. The supplier partnering hierarchy is described below:

#### • Conduct joint improvements activities

- Exchange best practices with suppliers.
- o Initiate continuous improvements (*Kaizen*) in projects at supplier's facilities.
- Set up supplier study groups.

### • Share information intensively but selectively

- Set specific times, places, and agendas for meetings.
- Use rigid formats for sharing information.
- Insist on accurate data collection.
- Share information in a structured fashion.

#### • Develop suppliers technical capabilities

- Build suppliers problem-solving skills.
- Develop a common lexicon.
- Hone core supplier's innovation capabilities.

### • Supervise your suppliers

- Send monthly report cards to core suppliers.
- o Provide immediate feedback.
- Get senior managers involving in solving problems.
- Turn supplier rivalry into opportunity

- Source each component from two or three vendors.
- o Create compatible production philosophies and systems.
- Set up joint ventures with existing suppliers to transfer knowledge and maintain control.
- Understand how suppliers work
  - o Learn about suppliers businesses.
  - Go see how suppliers are working.
  - Respect supplier's capabilities.
  - Commit to co-prosperity.

Unlike most other companies Toyota and Honda take trouble to learn all they can about their suppliers. They believe that they can create the foundation of partnership only if they know as much as they can about their suppliers as they know about themselves (Cusumano et al., 1999). Neither Toyota nor Honda depends on a single supplier for everything. Both of them develop two or three suppliers for every component or raw material they buy (Pilkington et al., 1999). They may not want ten different sources, as is often the case in some US companies (Liker et al., 2004), but they encourage competition between vendors right from the product development stage.

In contrast, the salt ordering situation for ODOT differs from the automotive setting because of an important structural difference: The ODOT contracting process solicits and establishes a contract for each county each year that results in a single supplier for each county. The level of inventories kept at the county is thus critical since a secondary source of supply may be difficult or impossible to obtain if the counties contracted supplier is not able to deliver reliably. This single source model also emphasizes the need for a collaborative relationship between ODOT and the suppliers to make continual improvements in trust, communication, technical capabilities, supplier supervision and cooperation.

### 2.3. Winter Maintenance Industry

Industry groups such as the Salt Institute (<u>www.saltinstitute.org</u>) are a significant source of background information. There is a detailed science to the materials used and their mode of application in order to ensure that roads are clear [TAC Report, 2003]. This includes pre-treatment of roads prior to a storm, as well as treatment after a snowfall. This project's effort's did not explore these issues in particular, although knowledge of issues related to application of the materials has been useful. For example, the extent to which materials are used for pre-treatment will impact the types of storage used.

Salt is typically used at the county garages to create brine solution that is used for pre-treatment. The amount of time in storage and the type of storage can have a large impact on how easily the materials can be spread. For example, salt that has been exposed to the weather and saturated with water can be much more difficult to spread and must be spread at a higher rate to ensure coverage when it is wet. [Hampshire, 1999] Also, salt stockpiles can be depleted by exposure to rain.

There has been a significant amount of work in the last 10 years on the topic of the location of materials and the specific routes used for its distribution. This is an important topic, because effective location and distribution are major drivers of cost and effectiveness of winter storm operations. Because it is outside the scope of the current project, these issues have not be addressed in detail in this project. There may be opportunities to extend the efforts of the current project to the location and distribution problems. In light of rising fuel costs, this is a potentially an important method of controlling costs.

### **3.** Development of the (R, S)-inventory guideline

The methodology for developing the (R, S)-inventory guideline for each Ohio county is summarized in this chapter. The first two sections describe the guideline and its development. This includes development of the (R, S)-inventory guideline, and the (R, S)-inventory guideline weather severity index application. These sections provide the theoretical underpinning of the guideline development methodology. Section 1.4 provides the practical expression of this theory as a set of implementable guidelines for each county. The third section reviews supply chain management and gives insight into why an effective inventory guideline is an important component of supply chain management especially as it applies to bulk commodities.

### 3.1. Overview of the Guideline Structure

The (Q, r) inventory model. as described in Hopp and Spearman (2000) determines the amount of stock to carry and how much to order at one time in a continuous review setting. It is designed for situations with random demand, delivery lead-times and fixed ordering costs. The cost formulation in the (Q, r) model is then minimized to determine the order quantity (Q) and the optimal reorder point (r). A simplified result presented here is based on the assumption of normally distributed lead-time demand. The reorder quantity is found by solving the equation,

$$Q^* = \sqrt{\frac{2AD}{h}} \; .$$

Where A = the purchase order cost of a replenishment (in \$), D = demand rate (in units per year), and h = holding cost (in \$/unit/year). The quantity to order when the inventory falls to or below the reorder point is given by this equation. The reorder point is then calculated by solving the equation,  $r^* = \Theta + Z\sigma$ . Where  $\Theta$  is the expected demand during the replenishment lead time and  $\sigma$  equals the standard deviation of demand during the replenishment lead time. The Z is then calculated by using an equation based on stockout costs or backorder costs. The stockout cost version is found by solving the equation,

$$\Phi(Z) = \frac{KD}{KD + hQ}$$

 $(\Phi())$  is the standard normal CDF) where K is the cost per stockout (in \$), D is the yearly demand, and h is the annual unit holding cost (in \$ per unit per year). The backorder version is utilized by substituting the backorder cost (b) in for KD and holding cost (h) for hQ.
Whereas the (Q, r)-inventory guideline is applied in a continuous review setting, the (s, S) guideline, is used for a periodic review situation. In the (s, S) guideline as described by Parlar et. al. (1995), s is the reorder point. Each period the inventory level is checked and if the inventory level is above s then we do not order. If the inventory level (x) is below s then we order up to a level of S. The amount to be ordered is dictated by whether the inventory level is  $x \le s$ . If this statement is true then the order quantity in a (s, S)-inventory guideline would be S - x. When there is a lead-time for deliveries, pipeline inventories must be added to on-hand inventories in these decisions.

An (R, S)-inventory guideline is a combination of the (Q, r) and (s, S) inventory models. The (R, S)-model was investigated in a paper by Roelants and Muyldermans (2002) for management of salt inventories. It utilizes the continuous review reorder point and the target or order up to level of the periodic review system. The purpose of the model is to determine when to order and how much material should be ordered. This is different than the (Q, r) model which allows orders to be placed at any time, but always orders the same amount. The periodic review (s, S) inventory guideline places orders at predetermined times, with varying order amounts. In a (R, S)-inventory guideline a reorder point (R) is established and also a stock/target level (S) are found to determine the goals of the model. To protect from shortages during the lead times a safety stock (ss) is also included in the reorder point (R).

### **3.2.** The (R, S)-inventory guideline weather severity index application

In a paper by Roelants and Muyldermans (2002), an (R, S)-inventory guideline was investigated to determine when and how much salt to order during the winter months to match inventories closer to actual demand of salt. The actual demand of the salt occurs during the winter months when inclement weather results in road crews treating roads to make them safe for travel. When the salt inventory reaches or falls below the reorder point (R) an order is placed, which when delivered brings the inventory level back to its target level (S). These parameters (R) and (S) should vary during the winter period and are established using the idea of a predefined service level. The service level refers to the fraction of demands that can be met without a shortage. The service level suggested by Roelants and Muyldermans (2002) is set to a very high 99.8%. This reflects the very high social and economic impacts in a region if roads cannot be treated and snow and ice is not cleared. The service level is thus set very high to make stockouts very rare. In the paper the guideline is developed by utilizing two techniques. One is a multilinear regression, where past weather variables are matched up with past salt usage for corresponding days to develop a model. The second makes use of the statistics of historical salt usage data for the region and computes the (R, S) parameters directly from these values. These (R, S)-inventory guideline models contrast with the typical practice of stocking the salt domes to capacity during the summer months and

only reduce inventories sometimes towards the end of the winter season. Inventories left over at the end of the winter season are held and maintained until the following winter. This incurs costs and ties up capital. For example costs are incurred to prevent the deterioration of salt.

For the multi-linear regression model, winter weather types are classified in the Roelants paper from A to G and days during each month for each weather type were counted. The letter A signifies the lightest winter weather event, while G is the most severe. A regression model was developed with the salt usage as the dependent variable and the weather event data as the independent variables. Using the statistics of the model output the (R, S)-inventory guideline parameters are calculated.

The reorder point is calculated using this equation (1).

$$R = ss + \mu_{LT} \tag{1}$$

The mean demand during the lead time ( $\mu_{LT}$ ) is the mean of the predictions.

The safety stock (*ss*) is computed from the standard deviation of the predicted demand during the lead time ( $\sigma_{LT}$ ). The  $\sigma_{LT}$  is then multiplied by the safety factor k. For a Normal model of the variation in demand the value of k is 2.88, based on a 99.8% service level.

$$ss = k\sigma_{LT} \tag{2}$$

$$S = R + E \left[ \text{weekly demand} \right]$$
(3)

This approach for setting the target level assumes that orders are placed approximately once per week on average. This approach allows the target stock level to be based on average weekly usage, rather than requiring an estimate of ordering and holding costs, as in the EOQ-type models. Because these cost parameters are difficult to estimate, this is a preferred method of implementing the ordering guidelines in practice.

In this project the  $\mu_{LT}$  and  $\sigma_{LT}$  values were computed separately for each month of the winter season. For example, there is a different  $\mu_{LT}$  and  $\sigma_{LT}$  for each of November, December, January, February, and March. Because of this, each month has a different R and S value. A more detailed model could be developed that has R and S values that change weekly, for example.

Instead of using a multi-linear regression with weather variables the Roelants paper also suggests a second method utilizes historical salt usage directly to estimate values for the parameters  $\mu_{LT}$  and  $\sigma_{LT}$  for each month. The (R ,S)-guideline values are calculated based on the same procedure based on equations (1) – (3). The findings of the Roelants and Muyldermans paper is that the first model using multi-linear regression with weather events is more accurate than using historical data, but requires more data and time. The second model using the historical data is less accurate, but is easier to use and requires less data. Overall the second method tends to result in guidelines that wait a small amount of time longer to reorder.

In an effort to determine relationships between winter activities and different weather conditions, Indiana developed a weather severity index to estimate total costs per mile. The paper written by McCullouch, Belter, Konieczny, and McClellan (2004) reviews many other weather severity indices developed by Wisconsin DOT, Washington State DOT, Hulme, and Strategic Highway Research Program Index (SHRP). It also develops a weather severity index for Indiana for the purpose of calculating costs per lane mile during winter weather activities. These other indices found no significant correlation between costs per mile and Indiana's weather factors. They also concluded that some of the weather factors that they thought important were missing. Similar to the methods used by Roelants and Muyldermans, the Indiana Weather Severity Index was developed using multi-linear regression. The lane mile costs were the dependent variable and weather variables were independent variables in the regression. The paper by McCullouch et. al. (2004) introduces the weather variables and where these weather factors can be found. They found that the most influential weather factors were the number of days of frost, freezing rain, drifting of snow, and snow events. After performing the regression with these four factors they began to add other factors such as average temperature, storm duration, and snow depth. The result was that as more weather factors were added to the regression, the closer the predictions got to the actual costs per lane mile. It was also found that due to different climatic zones of Indiana that one regression model for the entire state was not appropriate. The state was thus broken up into four regions and data for the major city in each of the zones was used in the regression model.

# 3.3. Supply chain management as used in bulk commodities

In Lambert and Cooper (2000) supply chain management is defined as the integration of business processes from suppliers that add value through the end user. In Bowersox et al. (2002) supply chain management consists of firms collaborating to improve efficiency, which requires managing processes across the different functional areas of a company and linking them with outside partners and customers. To better understand the supply chain management definition, Handfield and Nichols (1999) defined what a supply chain is and what it encompasses. Their definition is that a supply chain includes all activities associated with the flow and transformation of goods from raw materials to the end user, as well as all the associated information flows between partners. Integrating all of these activities to improve relationships

throughout the supply chain to achieve competitive advantages is supply chain management. This should not be confused with logistics which is defined by Lambert and Cooper (2000), "...as that part of the supply chain that plans, implements, and controls the efficient, effective flow and storage of goods, services, and related information from point-of-origin to point-of-consumption in order to meet customers' requirements". This definition of Logistics was presented to the Council of Logistics Management in 1998 and was a revision of the 1986 definition. Within a corporation the supply chain includes purchasing, marketing and sales, finance, research and development, production, and logistics. Outside the firm the supply chain includes suppliers, customers, and end consumers. The integrating and managing of all these business processes is supply chain management.

The supply chain corresponding to suppliers and consumers of salt is similar to that of the supply chain of a major propane gas distributor in Illinois presented in Chiang and Russell (2003). The propane gas supply chain in this case is a four-level system where propane producers supply regional supply terminals. These propane supply terminals are supplied by way of rail, pipeline, or truck. Distributor-owned storage plants are then responsible for the purchase and transportation of the propane to their own storage plants. These storage plants then supply the retail customers. In some cases the distributor has a supply contract with a particular supplier terminal. Because propane gas is a major heating source for many homes, the propane supply chain sees a spike in demand during the cold winter months in the region. The purpose of the paper is to select supply terminals for distributors for efficient and effective supply of propane inventories. The selection should be based on minimizing distance to help ensure uninterrupted supply and also for minimizing distribution costs. The price of propane gas is similar to that of gasoline and thus profits are related to the purchase price and the travel expenses related to moving the propane gas from the supply terminal to the distributor locations.

The supply chain of salt is very similar in that suppliers must position their stockpiles within close proximity of county garages to cut costs and attain a high service level during the peak demand months. Because salt is used during the winter time there is the similar peak in demand during the winter months like propane. In the propane gas example the propane supply chain had a four level system that is very similar to the road salt supply chain. Unlike propane, salt is mined and then distributed, with minimal processing required. Mining corresponds to the beginning of the supply chain. The salt taken from the mine is then deposited at a vendor stockpile, which is very similar to the regional supply terminal for the propane example. The salt is then transferred from the vendor stockpile locations to stockpiles in the state of Ohio by way of rail or barge. These Ohio stockpiles are owned by the salt companies and are like the distributor-owned propane storage plants. From the stockpile the salt is

moved by over-the-road trucks to county garages owned by the state of Ohio. The county garages are the customer for the salt company just like the retail customers in the propane example.

Unlike the propane example the state of Ohio sets up annual supply contracts between the vendors and each county. The contracts are bid each year and salt vendors are awarded individual county contracts that specify a price per ton of salt. For a vendor to win a contract they are required to locate stockpiles in Ohio. To quote the lowest prices and establish a very high service level the vendors must choose effective locations for the Ohio stockpiles. The price per ton paid by the state includes transportation to the garages, so the smaller the distance the lower the price of salt and also the higher the service level. Although the supply chain described in Chiang and Russell (2003) is similar in structure in the ways described above, the paper does not focus on the inventory stocking decisions. It does focus on the stockpile location problem, which was outside the scope of this project.

The article by Kaplan (2002) is more instructive in its discussion of coal supplies in the power generation industry. Kaplan indicates how the average utility stockpile of coal in the U.S. has decreased in terms of number of number of days of supply from the 1950's through 2000. The number of days of supply for coal kept in inventory in the electric power generation industry has decreased from around 100 days of supply in 1950 to about 35 days in 2000. As described in the earlier sections on supplier relations industry, decreasing inventory levels in many industries represent a closer cooperation, lower levels of uncertainty and a growing sense of integration between suppliers and producers. The article by Kaplan uses a Monte Carlo simulation technique similar to that employed by this project to investigate the effect of coal supply disruptions on the continued operation of a hypothetical 500 MW generating station. With a very simple model they investigate the cost of unlikely supply disruptions, in terms of using alternate energy supplies. The article is instructive because it emphasizes the need to consider the impact of unlikely events, both in terms of the effect on operations, as well as the cost to maintain service during a supply disruption.

One of the insights from the review of supply chain management, logistics, and bulk commodities such as propane is the importance of the effective flow of information between partners in a supply chain. Information such as locations of customers and suppliers is important in the determination of service level and the need to efficiently place suppliers close to the end user to effectively fill orders. To effectively fill orders suppliers must receive orders from their customers in a timely and effective way so as to minimize disruption due to shortage in the supply chain. An ineffective inventory guideline that creates orders in an arbitrary way can cause disruptions in the supply chain.

The following chapters detail the models and results used to develop inventory guidelines for each county in Ohio, with an integration of the philosophical and technical approaches we found while investigating the related literature.

# 4. The Weather Regression Model

In this chapter we take the findings from McCullouch et al. (2004) and use them to help determine which weather variables are significant in the development of weather regression models for the regions of Ohio. The McCullouch et al. (2004) paper is helpful through its procedure and insight into the development of a weather index for Indiana by selecting the most important weather variables relevant to the usage of salt. Throughout this section the variables for each city/county are determined by comparing the accuracy of the regression models that include different combinations of weather variables. The results are a weather regression model that supports predicted salt usage for the major Ohio counties based on the observed weather. These are used in Chapter 5 to calculate the (R, S)-inventory guideline parameters.

#### 4.1. Defining the significant weather variables

Taking the information from the two models investigated by Roelants and Muyldermans (2002) and McCullouch et al. (2004) a weather regression model for each of the Counties of Ohio was developed. To make the process simpler a spreadsheet in Excel was developed that would collect weather variables imported from weather files from the National Climatic Data Center (NCDC) and the National Oceanic and Atmospheric Administration (NOAA) web sites. Figure 4.1 is an example of the data files that are available on the NOAA web site. Figure 4.1 shows the variety of data available for each major city in Ohio in a specific month of a year.



# DECEMBER 2003 LOCAL CLIMATOLOGICAL DATA NOAA, National Climatic Data Center AKRON-CANTON REGIONAL ARPT (CAK) Lat: 40°65' N Long: 81°26' W Bev (Ground): Time Zone: EASTERN WBAN: 14896 ISSN #

Lat: 40°55' N Long: 81°26' W Elev (Ground): 1238 Feet

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Figure 4.1 - NOAA monthly weather data

The spreadsheet was developed so that the weather variables being considered could be altered by making small changes in the spreadsheet parameters. This allows a variety of different weather variables to be considered, a feature used in developing the most accurate weather regression model. The weather variables were accumulated by week. These weeks were then accumulated into their corresponding calendar month. All the months were then accumulated for the range of years over which the study is being conducted. These weekly weather variables were matched up with the corresponding weekly salt usage (by county) from the ODOT databases. Spreadsheet files that accomplish this matching automatically were developed. A linear regression modeling salt usage as a function of weather variables was then fit to the data for each month, using several years of data. These estimates were used to find predicted values of salt usage for each week. After this is done for all of the historical data, the statistics of the predicted usage values are used for the next part of the model which is finding the reorder point, safety stocks, and target stock levels. Figure 4.2 diagrams the process of the formulation of the (R, S)-inventory guideline.



Figure 4.2 - (*R*, *S*) inventory guideline development process

Roelants and Muyldermans (2002) found that an (R, S)- inventory guideline performs better when utilizing the regression output to calculate the mean and variance of usage rather than simply calculating the (*R*, *S*) parameters directly from the historical data. Since the suppliers for Ohio are allowed one week (7 days) in their contracts to make the delivery we consider the lead time as one week. The calculations use weeks as the base time unit instead of months, which differs from Roelants et al. (2002). Each year's data begins on November 4 and ends either March 29<sup>th</sup> or 30<sup>th</sup> depending on whether that year is a leap year. This time period constitutes a total of 21 weeks per year for each of the 7 years of data from November 1998 – March 2005. The non-winter months from April – October are not included in the model. For example the first week modeled is from November 4 to November 10. A week is considered to be part of the month in which the week begins. For the model for a county the weather variables are based on the major city in that county and the supporting salt usage data is for the entire county.

The first process in the regression procedure is to determine what variables are most closely related to salt usage. Rather than the weather variables used in Roelants et al., we chose an approach similar to McCullouch et al. in choosing the weather variables. As a start, we considered utilizing the weather variables that were used in developing Indiana's weather severity index in McCullouch et al. (2004).

One very important weather factor identified from the paper is the amount of snow (in.). In the model, this factor is varied by possibly including a variable that represents whether "trace" snowfall is considered as a snow event. From the weather data recorded by NOAA, trace amounts of snow are recorded as .001 (in.). The snowfall amount variable will either include trace amounts of snowfall (>0 in.) or include only snowfall amounts greater then a trace (>.001 in.) in total amount of snow fallen. In the same way that snowfall amounts are recorded, the number of days of snowfall in a week are accumulated. Thus there are two options: whether to include a trace snowfall amount as a day of snow or only include measurable snowfall above a trace in the model.

Another weather variable that depends on the treatment of trace amounts of snow is the snow cover or depth on the ground recorded by the weather station at 7 a.m. These variables are easily calculated from the NOAA weather data and can be seen in Figure 4.1 in the representative columns. Two other weather variables considered for the weather regression model are the number of days of freezing rain and blowing snow in the week. These are directly available from the NOAA data. This can be seen in Figure 4.1 in the middle column labeled "weather". This column shows that the freezing rain is signified by "fzr" and blowing snow by "bsn". The final weather variables that were considered for the regression model were minimum, maximum, and average temperatures bounded by a predefined temperature. These variables are optimally bounded by whether they are less than 30 degrees ( $<30^\circ$ ) or less then 32 degrees ( $<32^\circ$ ). Table 4.1 lists all the weather variables for the regression model investigated.

Events	Symbols	Definitions
Snow	Sn	Amount of Snowfall > 0 in.
		Amount of Snowfall > 0.001 in.
Days of Snow	DSn	Number of days of Snowfall > 0 in.
		Number of days of Snowfall > 0.001 in.
Freezing Rain	FzR	Number of days with Freezing Rain/Freezing Drizzle
Blowing Snow	BSn	Number of days with Blowing Snow
Snow Cover	SnC	Number of days of ground snow cover > 0 in.
		Number of days of ground snow cover > .001in.
Minimum Temperature	MinT	Number of days with minimum temperature < 30°
		Number of days with minimum temperature < 32°
Maximum Temperature	MaxT	Number of days with maximum temperature < 30°
		Number of days with maximum temperature < 32°
Average Temperature	AveT	Number of days with average temperature < 30°
		Number of days with average temperature < 32°

 Table 4.1 - Defined weather variables

There were two variables in the McCullouch et al. (2004) Indiana weather severity index that are more speculative and were not utilized. The weather variables storm intensity and number of days of frost were not utilized in the model because these are not as clear to define using the NOAA data. As shown in Figure 4.1 there is no column for the length of the storm and there is no clear indication of frost.

# 4.2. Comparisons for finding the combination of weather variables

When choosing the best model, the squared coefficient of determination R<sup>2</sup>, is used to determine the best combination of weather variables as defined by Montgomery and Runger (2003). To determine which variables are significant a statistical analysis software called JMP 5.1 was used. Within this software there is the ability to simply run the analysis and JMP will pick the most significant variables. This function allows the user to also manually add or remove variables, which is useful in identifying any other important variables that JMP does not find. Upon adding or subtracting the variables the software reports the impacts on R<sup>2</sup>, R<sup>2</sup> adjusted, and also the mean square error. The process for selecting variables consists of adding variables that lower the mean square error, which results in a lower R<sup>2</sup> adjusted. According to Montgomery et al. (2003), maximizing the R<sup>2</sup> number is not as effective as lowering the mean squared error when it comes to accurate predictions. Comparisons of the different models were made in a systematic exploration of different sets of variables. Each of the comparisons for a month are only used with one set of temperature and snowfall variances. For example the maximum, minimum, and average temperature considered were "less than 30°" or "less than 32°" and all variations of snowfall are varied by "greater than 0 in." or "greater than a trace (.001 inches)". Each of the regression models was investigated for the 8 major cities and their corresponding counties. This process determined a unique regression model for each of the months of November, December, January, February, and March. The city of Toledo and Lucas County were studied using weather data from the Detroit airport (approximately 50 miles away from the city of Toledo) due to inaccurate weather data from the city of Toledo. Weather data from Detroit was matched with Lucas County salt usage data. The cities and their corresponding counties included in the study were: Akron (Summit County), Cincinnati (Hamilton County), Cleveland (Cuyahoga County), Columbus (Franklin County), Dayton (Montgomery County), Mansfield (Richland County), Toledo (Lucas County), and Youngstown (Mahoning County). Cities in similar weather zones were also analyzed to see if a weather based regression model for salt usage for one city can be utilized for another city. The only areas that were studied to find a common weather regression model were Cleveland, Akron, and Youngstown. These areas are in such close proximity that a common model may be possible.

In the following description, only the results for the city of Cleveland are described in detail to document the development of the regression model. The same methodology was used for the other cities, but only the final results are provided for these other cities. Again the corresponding city weather data was utilized and it is matched with the county's total salt usage. After the development of the models for the 8 major counties, the models for Cuyahoga, Summit, and Mahoning were tested in counties other than the one for which they were originally developed. To do this the models are adjusted by dividing salt usage by the number of lane-miles of road in the county. This mileage information was gathered from the Ohio Department of Transportation web site. This predicted usage per lane-mile was then multiplied by the lane mileage of the new county being studied. This was utilized to test if one weather regression model could be used for more than one county.

The process of determining the most significant weather variables begins after the weather and usage data are collected into the Excel spreadsheet. The most significant weather variables and their parameters were found by using the statistical program JMP. Figure 4.3 shows a graph of points representing observations of salt used and snowfall in inches. A fitted line is superimposed on these points. This figure shows that as the snow increases, the amount of salt used also increases. Another similar graph of points representing the days of snowfall and the corresponding salt usage is shown in Figure 4.4. Days of snowfall (in a week) take discrete values from 0 to 7 days, but usage shows a similar increase as days of snowfall increase. From these two figures we see that a noticeable relationship exists between the weather variables and salt usage. Thus using a linear regression on these variables is appropriate to predict salt usage.



Figure 4.3 - Salt usage in Cuyahoga vs. snowfall (inches) in January



Figure 4.4 - Salt usage in Cuyahoga vs. number of days of snowfall in January

# 4.3. Development of Cuyahoga County's weather regression model

For each of the months, the data over the 7 years was run through the JMP statistical program. By utilizing the "stepwise" function in JMP for iteratively fitting a regression model, the significant weather variables and their parameter estimates were found. Each month's significant variables for each combination of snowfall and temperature alternatives were found. These combination of variable alternatives consist of the temperature  $< 30^{\circ}$  F and snowfall > .001 inches, temperature  $< 30^{\circ}$  F and snowfall > 0 inches, temperature  $< 32^{\circ}$  F and snowfall > 0 inches, and temperature  $< 32^{\circ}$  F and snowfall > .001 inches. Overall it was found that for Cuyahoga County the model performs best when the temperature variable used is set to  $< 30^{\circ}$  F and the snowfall variable used is snowfall > .001 inches. The variables under these conditions that are most significant are depicted by an X in the appropriate column of Table 4.2 along with the corresponding R<sup>2</sup> number. The table shows that every R<sup>2</sup> is above .90 and thus the model provides a very good fit. An R<sup>2</sup> of close to 1.0 is considered a near to perfect fit for the model.

 Table 4.2 - Cuyahoga County weather variables provided by JMP

Temp.	< 30	Snowfall	>.001						
	Sn	DSn	FzR	BSn	SnC	MaxT	MinT	AveT	R²
November	х	Х				х	х	х	0.991
December	х	х	х		х				0.921
January	х		х					х	0.951
February	х	х	х	х		х		х	0.937
March	х	х		х					0.920

After investigating the variables more closely and examining not only the R<sup>2</sup>, but also the R<sup>2</sup> adjusted and the mean square error (MSE) it was found that changing the variables would lead to an improved model. The only change is in the model for March where instead of using the temperature  $< 30^{\circ}$  F and snowfall > .001 in., the combination of temperature  $< 32^{\circ}$  F and snowfall > .001 in. are used. Under this condition for the month of March the variables being utilized are Sn, DSn, BSn, and AveT. Table 4.3 shows the final variables and the R<sup>2</sup> numbers and the mean squared errors for the regression model for Cuyahoga County.

										R²	
Month	Sn	DSn	FzR	BSn	SnC	MaxT	MinT	AveT	R²	Adj.	MSE
Nov.	>.001	>.001				<30	<30	<30	0.991	0.989	10200
Dec.	>.001	>.001	Х		>.001				0.921	0.911	561000
Jan.	>.001		Х					<30	0.951	0.944	461000
Feb.	>.001	>.001	Х	Х		<30		<30	0.937	0.919	200000
Mar.	>.001	>.001		Х				<32	0.927	0.914	277000

Table 4.3 - Cuyahoga County weather variables used for the regression model

The models for Cuyahoga County using the variables as depicted by Table 4.3 are utilized in determining the predicted values of salt usage. These numbers will be used to calculate the (R, S)-inventory guideline values. A model was constructed for each month and is shown below.

$$\begin{aligned} \text{Cleveland}_{nov.} &= 22.001 + 283.73 * \text{Sn} + 129.63 * \text{DSn} - 997.74 * \text{MaxT} - 50.077 * \text{MinT} + \\ 1255.4 * \text{AveT} \end{aligned}$$

$$\begin{aligned} \text{Cleveland}_{dec.} &= -287.88 + 255.94 * \text{Sn} + 357.68 * \text{DSn} + 761.25 * \text{FzR} + 300.87 * \text{SnC} \end{aligned}$$

$$\begin{aligned} \text{Cleveland}_{jan.} &= -481.49 + 472.60 * \text{Sn} + 1253.0 * \text{FzR} + 238.55 * \text{AveT} \end{aligned}$$

$$\begin{aligned} \text{Cleveland}_{feb.} &= -63.303 + 256.88 * \text{Sn} + 191.81 * \text{DSn} + 355.09 * \text{FzR} + \\ 669.02 * \text{BSn} - 182.39 * \text{MaxT} + 139.69 * \text{AveT} \end{aligned}$$

$$\begin{aligned} \text{Cleveland}_{mar.} &= -118.80 + 197.75 * \text{Sn} + 347.23 * \text{DSn} + 559.45 * \text{BSn} - \\ 148.97 * \text{SnC} + 223.73 * \text{AveT} \end{aligned}$$

Using the above models the predicted amount of salt used is calculated for each month for each county and is shown in Figures 4.5 - 4.9, along with the actual amount of salt used each month over the 7 year period. Each graph represents the result from a different monthly model, for each of the 5 months. Figure 4.10 then shows the actual vs. predicted from November 1998 - March 2005 excluding the nonwinter months of April - October as defined earlier.



Figure 4.5 - Cuyahoga November actual and predicted usage



Figure 4.6 - Cuyahoga December actual and predicted usage

Cleveland January 1999 - 2005



Figure 4.7 - Cuyahoga January actual and predictd usage



Figure 4.8 - Cuyahoga February actual and predicted usage



Cleveland March 1999 - 2005

Figure 4.9 - Cuyahoga March actual and predicted usage



Cleveland Actual vs. Predicted Nov. 1998 - Mar. 2005

Figure 4.10 - Cuyahoga November 1998 – March 2005 actual and predicted usage

# 4.4. All other Ohio county models

Following the same methodology as described for deriving the Cuyahoga regression model, the other county models and variables were derived. These models are summarized in the following Tables. Recall that for each county, there is a unique regression model for predicting salt usage for each month of the winter season. The models are used for establishing the (R, S)-inventory guideline parameters and also to establish common climate zones so that only a few models may be used instead of one for each county.

											D2		
	Month	Sn	DSn	FzR	BSn	SnC	MaxT	MinT	AveT	R²	R² Adj.	MSE	
	Nov.	>.001	>.001	Х	Х	>.001	<30	<30	<30	0.999	0.999	92	
	Dec.	>.001	>.001		Х	>.001		<32		0.900	0.883	118000	
	Jan.	>0	>0	Х	Х		<30			0.889	0.863	174000	
	Feb.	>.001	>.001	Х	Х					0.808	0.775	109000	
	Mar.	>.001	>.001	Х	Х		<30	<30	<30	0.955	0.939	52000	
Akro	$n_{nov} =$	.53351	+ 215.	49 * S	3n + 4	2022 *	DSn +	415.12	* FzR	+ 467.	59 * BS	Sn – 313.	81 *
		SnC – 414.97	325.53 * Ave1	* Max Г	άT + 2.	0358 *	MinT +	-					
Akro	on <sub>dec.</sub> =	202.78 MinT	+ 154.	25 * S	5n + 2'	75.54 *	DSn +	269.73	* BSn	+ 42.9	34 * Sn	ıC – 56.0	03 *
Akro	$n_{jan.} =$	-361.3 MaxT	0 + 139	.77 * ;	Sn + 1	60.63 *	DSn +	373.65	5 * FzR	+ 343.	07 * BS	Sn + 115.	09 *
Akro	$n_{feb.} =$	30.177	7 + 54.7	01 * S	n + 22	0.94 * ]	DSn + 2	15.557	8 * FzF	R + 349.	.6024 *	BSn	
Akro	on <sub>mar.</sub> =	-88.54 MaxT	1 + 189 + 31.53	.23 * 9 3 * M	Sn + 6 inT +	1.050 * 159.96	DSn + * AveT	196.78	* FzR	+ 201.0	)25 * B	Sn - 244.	27 *

 Table 4.4 - Summit County weather variables used for the model

Table 4.5 – Mahoning County weather variables used for the model

										R²	
Month	Sn	DSn	FzR	BSn	SnC	MaxT	MinT	AveT	R²	Adj.	MSE
Nov.	>.001	>.001		Х	>.001	<32	<32		0.986	0.982	3420
Dec.	>.001	>.001	Х			<32			0.794	0.766	289000
Jan.		>.001	Х					<30	0.816	0.793	449000
Feb.	>0	>0	Х			<30			0.813	0.781	208000
Mar.	>.001	>.001				<32			0.870	0.853	96300

Youngstown<sub>*nov.*</sub> = -21.192 - 128.16 \* Sn + 115.88 \* DSn + 133.65 \* BSn + 370.89 \* SnC + 326.02 \* MaxT - 71.996 \* AveT

Youngstown<sub>dec.</sub> = -179.64 + 168.72 \* Sn + 138.06 \* DSn + 456.86 \* FzR + 98.163 \* MaxT

Youngstown  $_{ian.}$  = -863.40 + 445.09 \* DSn + 412.86 \* FzR + 172.64 \* AveT

Youngstown <sub>feb.</sub> = 146.36 + 229.96 \* Sn - 90.282 \* DSn + 271.08 \* FzR + 258.35 \* MaxT

Youngstown  $_{mar.}$  = -133.75 + 153.13 \* Sn + 143.10 \* DSn + 138.53 \* MaxT

										R²	
Month	Sn	DSn	FzR	BSn	SnC	MaxT	MinT	AveT	R²	Adj.	MSE
Nov.	>.001	>.001			>.001	<30	<30	<30	0.965	0.961	2100
Dec.	>.001	>.001	Х		>.001	<32	<32		0.893	0.870	52300
Jan.	>.001	>.001	Х	Х	>.001		<32	<32	0.936	0.913	33200
Feb.	>0				>0				0.721	0.698	72600
Mar.	>0		Х		>0	<32	<32	<32	0.951	0.937	12300

Table 4.6 – Richland County weather variables used for the model

 $Mansfield_{nov.} = 13.061 + 34.572 * Sn + 18.642 * DSn + 221.86 * SnC + 73.480 * MaxT - 6.9498 * MinT - 80.086 * AveT$ 

$$\begin{aligned} \text{Mansfield}_{dec.} &= 88.824 + 102.90 * \text{Sn} + 59.474 * \text{DSn} + 255.67 * \text{FzR} - 37.844 * \text{SnC} + 114.87 \\ &* \text{MaxT} - 48.457 * \text{MinT} \end{aligned}$$

- $Mansfield_{jan.} = 193.17 + 112.58 * Sn + 107.92 * DSn + 33.667 * FzR + 190.3237 * BSn + 19.778 * SnC 111.50 * MinT + 100.69 * AveT$
- Mansfield  $_{feb} = -28.325 + 149.37 * Sn + 53.925 * SnC$
- Mansfield<sub>mar.</sub> = 47.285 + 152.81 \* Sn + 101.44 \* FzR + 49.478 \* SnC 112.78 \* MaxT 27.039 \* MinT + 25.443 \* AveT

Table 4.7 - Franklin County weather variables used for the model

										R²	
Month	Sn	DSn	FzR	BSn	SnC	MaxT	MinT	AveT	R²	Adj.	MSE
Nov.	>0	>0	Х		>0	<30	<30	<30	0.997	0.996	250
Dec.	>.001		Х	Х	>.001	<30		<30	0.830	0.794	267000
Jan.			Х	Х	>.001		<32	<32	0.800	0.755	798000
Feb.	>.001	>.001		Х			<32	<32	0.898	0.875	256000
Mar.		>.001	Х	Х	>.001	<30		<30	0.963	0.952	16100

Columbus<sub>*nov.*</sub> = -1.0374 + 447.39 \* Sn - 17.789 \* DSn - 107.70 \* FzR + 52.755 \* SnC + 146.25 \* MaxT + 4.8905 \* MinT - 145.90 \* AveT

Columbus<sub>dec.</sub> = 41.512 + 369.81 \* Sn + 544.66 \* FzR - 500.04 \* BSn + 283.47 \* SnC - 193.11 \* MaxT + 85.684 \* AveT

Columbus 
$$_{jan.} = -219.51 + 375.44 * FzR + 897.85 * BSn + 97.509 * SnC - 164.52 * MaxT + 404.06 * AveT$$

Columbus 
$$_{feb.} = -745.30 + 140.13 * Sn + 279.64 * DSn + 530.55 * BSn + 101.33 * MinT + 85.084 * AveT$$

Columbus 
$$_{mar.} = -39.788 + 368.54 * DSn + 561.45 * FzR - 444.92 * BSn - 100.96 * SnC - 194.02 * MaxT + 129.66 * AveT$$

4	8
-	υ

										R²	
Month	Sn	DSn	FzR	BSn	SnC	MaxT	MinT	AveT	R²	Adj.	MSE
Nov.	>.001	>.001			>.001	<30	<30	<30	0.798	0.741	91
Dec.		>0	Х	Х	>0	<30			0.905	0.888	8608
Jan.		>.001	Х	Х					0.890	0.876	28683
Feb.	>0	>0		Х		<30			0.927	0.914	3382
Mar.	>0		Х						0.808	0.792	1388

Table 4.8 - Montgomery County weather variables used for the model

Dayton  $_{nov.} = -3.7195 - 114.69 * Sn + 70.823 * DSn + 56.501 * MaxT + 2.0258 * MinT - 22.321 * AveT$ 

Dayton  $_{dec} = -16.280 * Sn + 8.6404 * DSn + 43.812 * FzR + 201.16 * BSn +$ 

54.4979 \* SnC + 16.662 \* MaxT

Dayton <sub>ian</sub> = -80.239 + 236.64 \* DSn + 162.31 \* FzR + 235.13 \* BSn

Dayton <sub>feb.</sub> = -25.156 + 36.839 \* Sn + 18.063 \* DSn + 95.344 \* BSn + 19.08488 \* MaxT

Dayton<sub>mar.</sub> = 6.2882 + 31.099 \* Sn + 68.448 \* FzR

Table 4.9 - Hamilton County weather variable used for the model

										R²	
Month	Sn	DSn	FzR	BSn	SnC	MaxT	MinT	AveT	R²	Adj.	MSE
Nov.	>.001	>.001			>.001	<32		<32	1.000	1.000	0
Dec.	>.001	>.001			>.001	<32			0.875	0.858	108000
Jan.	>0		Х	Х	>0	<30		<30	0.852	0.810	175000
Feb.	>0	>0	Х	Х	>0	<30		<30	0.934	0.911	29200
Mar.	>0	>0			>0		<30	<30	0.814	0.771	16300

Cincinnati  $_{nov.}$  = .02158 - 141.02 \* Sn + 56.387 \* DSn + 288.04 \* SnC + 2.5329 \* MaxT - .59115 \* AveT

Cincinnati  $_{dec.} = 11.066 + 118.05 * Sn + 197.49 * DSn + 199.27 * SnC - 48.380 * MaxT$ 

- Cincinnati <sub>jan.</sub> = -82.383 + 199.76 \* Sn + 328.30 \* FzR + 682.66 \* BSn + 56.408 \* SnC + 132.39 \* MaxT + 28.480 \* AveT
- Cincinnati  $_{feb.} = 41.060 + 159.64 * Sn 63.126 * DSn + 331.67 * FzR 297.84 * BSn + 61.645 * SnC + 99.907 * MaxT + 47.958 * AveT$

Cincinnati  $_{mar.}$  = -77.602 + 71.422 \* Sn + 109.15 \* DSn + 44.482 \* SnC + 30.508 \* MinT - 112.79 \* AveT

No regression model for Toledo was developed due to the inaccurate weather data from Toledo and the lack of fit of the regression model with the use of the weather data from the Detroit airport. The (R, S)-inventory guideline for Toledo was constructed directly utilizing the historical salt usage data for these calculations and is studied more thoroughly.

## 4.5. Models based on climate zones in Ohio

There are 88 counties in Ohio. Based on the procedure in the preceding analysis there would need to be 88 separate weather regression models to use to predict salt usage in each county. To lower the volume of data and effort required to develop and maintain the models one model could be used for counties that are in the same region of the state. This is based on the assumption that the salt usage model is driven by a combination of weather characteristics, and how local guidelines and conditions respond to the weather. The weather regression model is used to calculate predicted values for the calculation of the (R, S)-inventory guideline. The method to test for these regional models is to: 1. accumulate the relevant weather variables for the new county, and 2. insert them into a weather regression model of a nearby county. This will result in predictions for the new county based on the regression parameters from the nearby county. These predictions will ultimately be used in the (R, S) calculations.

Three counties were studied to see if the models created for use in that representative county can be used in another county. Table 4.10 lists the different scenarios tested.

County	Scenario #	Scenarios
Summit	1	Summit weather model with Summit weather data
	2	Cuyahoga weather model with Summit weather data taking into account percent difference in lane miles
	3	Mahoning weather model with Summit weather data taking into account percent difference in lane miles
Cuyahoga	4	Cuyahoga weather model with Cuyahoga weather data
	5	Summity weather model with Cuyahoga weather data taking into account percent difference in lane miles
	6	Mahoning weather model with Cuyahoga weather data taking into account percent difference in lane miles
Mahoning	7	Mahoning weather model with Mahoning weather data
	8	Summit weather model with Mahoning weather data taking into account percent difference in lane miles
	9	Cuyahoga weather model with Mahoning weather data taking into account percent difference in lane miles

 Table 4.10 - Regression scenarios tested

The three counties are in the northeast part of Ohio, in and around the "lake effect" snow belt. The process consists of taking the weather regression model parameters originally developed for Akron (Summit County), Cleveland (Cuyahoga County), and Youngstown (Mahoning County) and applying each to a different county's weather data. The predictions from the nearby county's model were compared to the predictions from the local model. Because all counties do not have the same amount of lane miles and assuming that usage is close to linear in lane-miles, a lane mileage conversion is used. Based on an internal ODOT document Cuyahoga has a total of 1990 miles, Summit has 965 lane miles, and Mahoning has 722 miles. The lane mileage conversion generates a predicted value of salt usage found from the model and then divides by the number of lane mileage of the original county. This predicts the spread rate of salt per lane mile. This number can then be multiplied by the lane mileage of the intended county for predicted salt usage in the intended county.

From the comparisons it was found that the temperature and snowfall variations used in defining the original model for the original county must also be used for the new county. For example if the model created for Cuyahoga was created using the variables "temperature  $< 30^{\circ}$  F" and "snowfall > .001inches", then when the model is used for Summit County the same variables must be included. It is also important to use the lane mileage adjustment for the predictions of salt usage when using a model developed for another city/county. A third finding is that models are only accurate when used in other counties with smaller lane mileage. This was found through comparing mean squared errors. These comparisons are listed in Table 4.11, where Cuyahoga has the largest number of lane miles followed by Summit and then Mahoning. For example a model created for Summit is not appropriate to predict salt for Cuyahoga County (a large lane-mile county) even with the lane mileage conversions. The result of using Summit County for predictions in Cuyahoga County is an extreme under prediction. Finally, from the comparisons it was found that the models developed directly for a county using local weather and usage data work the best, but utilizing a larger county's weather regression model on a smaller county in a similar weather zone also performs well. For example all models predict well in all months when a spike or a drop in usage occurs. That is the predictions follow the same pattern. They might over or under predict, but they perform very well in predicting the trend. This leads to the belief that weather regression models developed for one county in a similar weather zone can be used for other counties in the same zone. A rough description of the weather zones are shown in the map of Ohio in Figure 4.11. Figure 4.11 was constructed from the average annual snowfall graph from Ohio Department of Transportation web site and lines were added to identify the weather zones.



Figure 4.11 – Map of Ohio with climate zones

Specifically it was found that Cleveland and Akron are in similar weather climates and that the model created for Cleveland can be used for Akron. This was determined by comparing the mean squared errors of the three alternatives: Cuyahoga's model used on Summit County, Mahoning model used on Summit, and the use of Summit's model. The results of the mean squared errors of the predictions are shown in Table 4.11.

		Mean	Square Erro	ors	
Scenario	November	December	January	February	March
1	91.6	118000	174000	109000	50200
2	54000	238000	513000	175000	153000
3	517000	408000	1110000	302000	178000
4	10200	561000	461000	200000	277000
5	285000	n/a	1270000	n/a	n/a
6	511000	n/a	3090000	n/a	n/a
7	3420	288000	449000	208000	107000
8	82600	455000	1040000	561000	202000
9	46400	396000	1410000	724000	318000

Table 4.11 - Mean squared error for regression scenarios

In summary, the use of the Summit County model is the best performer, but using the Cuyahoga County model on the Summit data performs adequately. The model created for Mahoning and used on Summit did not perform as well. This fact reinforces the finding that models from counties with fewer lane miles do not perform well when used on larger counties even when taking into account the lane miles. Figure 4.12 compares the actual usage with the predictions from Akron using the Akron model and using the Cleveland model during the month of November. From Figure 4.12 it is hard to see the Akron predictions because the predictions are so close to the actual numbers, but the graph for the Cleveland model compared to the actual usage shows just how accurately the model predicts the spikes in demands. Figure 4.13 compares the model predictions vs the actuals for all November weeks for each year over the 7 years in our data.



Figure 4.12 - Actual vs. predicted for Summit County in November



Summit Actual vs. Predicted Nov. 1998 - Mar. 2005

Figure 4.13 - Actual vs. predicted for Summit County for 7 years

# 5. The (R, S)-Inventory Guideline

This chapter provides the details of calculating the parameters of the (R, S)-inventory guideline as described by Roelants and Muyldermans (2002). The parameters are calculated by taking the predictions of salt usage from the weather regression models for all counties found in chapter 4 and finding the mean usage during the lead time and the representative standard deviations. These numbers can also be calculated simply by taking the historical data and performing the same calculations. The historical usage data can be used to calculate the (R, S)-inventory guideline if relevant weather data is not available. This approach based on only the historical usage data will be shown for Lucas County (Toledo) for which no weather regression model was calculated.

## 5.1. The (*R*, *S*)-inventory guideline calculations

The (*R*, *S*)-inventory guideline parameters are calculated by finding the mean and standard deviation of the weekly salt usage prediction values for each month which were calculated from the weather regression models. The data was already accumulated into weeks and the delivery lead time is also one week. A service level of 99.8% is used for the calculation of the safety stock and thus *k* in equation (2) is 2.88 and the safety stock equation is:  $ss = 2.88\sigma_{LT}$ . The mean usage during the lead time  $(\mu_{LT})$  (which is the expected weekly demand) is found by taking the mean of the weekly data collected from each month. The reorder point (*R*) is calculated by equation (1). The target level (*S*) is found by equation (3). The inventory guideline parameters for all the counties are presented in the following sections with the calculations of the safety stock (*ss*), the reorder point (*R*), and the target level (*S*).

# 5.2. The (R, S)-inventory guideline values for Cuyahoga County

This section provides the details of the results for the county of Cuyahoga. The final results for the guidelines of all the other counties are presented without detailed explanation. Table 5.1 shows the safety stock for Cuyahoga calculated by taking the standard deviation of the predictions for each month, and multiplied by 2.88 which equates to a 99.8% safety level. The safety stock is the amount of inventory to be held in case of uncertainties in demand, such as a severe storm that would cause a spike in usage above the average. Table 5.1 also shows the mean or expected usage during the lead time. Finally Table 5.1 provides the point at which the county will reorder (R) during each month and also the target level for inventories for each month. The target level (S) is used to determine the amount to order, which is the target level minus current inventory level. Equation (4) displays the equation for the amount to be ordered (Q). The equation is the target level (S) minus the current inventory level (I), which is calculated when current inventory (I) is less then the reorder point (R).

$$Q = S - I \tag{4}$$

For example in the month of December, when inventory, I, drops to or below 9700 tons of salt, (12,600 - I) tons of salt is ordered.

Mon	ths	Nov	Dec	Jan	Feb	Mar
1	SS	2750	6930	8080	4370	4920
2	$\mu_{\rm LT}$	395	2820	3520	1900	1560
3 = 1 + 2	R	3140	9750	11600	6280	6490
4	E(week)	395	2820	3520	1900	1560
5 = 3 + 4	S	3540	12600	15100	8180	8050

Table 5.1 - (R, S)-inventory guideline values for Cuyahoga County

# 5.3. The (R, S)-inventory guideline values for Summit County

In section 4.5, two regression models for Summit County were proposed, and these were used to develop two (R, S)-inventory guidelines. It was found from comparisons between mean squared errors of using the Summit weather regression model for Summit and the Cuyahoga regression model for Summit that these models were both acceptable. The regression model only predicts salt usage, but these values are then used to derive the (R, S)-inventory guideline. Table 5.2 and Table 5.3 show the results for Summit based on the two models.

Table 5.2 - (R, S)-inventory guideline values for Summit using the Summit model

Mo	nths	Nov	Dec	Jan	Feb	Mar
1	SS	863	2750	3060	1800	2580
2	$\mu_{\rm LT}$	149	1150	1580	889	707
3 = 1 + 2	R	1010	3900	4640	2690	3290
4	E(week)	149	1150	1580	889	707
5 = 3 + 4	S	1160	5040	6220	3580	3990

Table 5.3 - (R, S)-inventory guideline values for Summit using the Cuyahoga model

Mo	nths	Nov	Dec	Jan	Feb	Mar
1	SS	1200	2920	3080	1680	2100
2	$\mu_{LT}$	163	1130	1280	743	573
3 = 1 + 2	R	1370	4050	4360	2430	2670
4	E(week)	163	1130	1280	743	573
5 = 3 + 4	S	1530	5170	5630	3170	3240

Comparing Tables 5.2 and 5.3, it is evident that all the safety stocks with the exception of February and March are higher with use of the Cuyahoga model. These values are an indication that the weather in the area is very unpredictable and more safety stock is required to prevent a salt stockout. The

values are relatively close with the maximum percent difference of 35.6% for the reorder point and 31.9% for the stock target level in the month of November. The average percent difference is .986% and -1.06% for the reorder point and stock target level respectively. There is some concern with the values for January, February, and March because the distance between these two values represent the frequency and the amount of orders. The reorder points and the stock target levels which depict the amount to order for these months are somewhat low as in Table 5.3. To answer the question as to how well the two models perform when implemented, a simulation model is used in Chapter 6 to test the performance of the guidelines in a more realistic setting.

# 5.4. The (R, S)-inventory guideline values for Lucas County

(R, S) guideline parameters for Lucas County (Toledo) were calculated similarly, but rather than using predictions based on the weather regression model the parameters were calculated using the historical weather data. The calculation of the mean and standard deviation which drive the (R, S)inventory guideline were found from the 1998-2005 data of salt usage in Lucas. For all of the other counties the (R, S)-inventory guidelines based directly on historical usage data are shown in the appendix, sorted by district.

 Table 5.4 - (R, S)-inventory guideline values for Lucas County

Mor	ths	Nov	Dec	Jan	Feb	Mar
1	SS	78.8	1000	1070	600	669
2	$\mu_{LT}$	9.31	292	315	162	140
3 = 1 + 2	R	88.1	1290	1380	762	808
4	E(week)	9.31	292	315	162	140
5 = 3 + 4	S	97.4	1590	1700	925	948

#### 5.5. The (R, S)-inventory guideline values for the remaining counties

Table 5.5 through Table 5.9 list the (R, S)-inventory guideline parameters for the other counties containing a major city using the predictions for each county found from the weather regression models.

Mo	nths	Nov	Dec	Jan	Feb	Mar
1	SS	1260	2850	3830	2530	2180
2	$\mu_{LT}$	198	1190	1910	1100	604
3 = 1 + 2	R	1460	4040	5740	3630	2790
4	E(week)	198	1190	1910	1100	604
5 = 3 + 4	S	1660	5230	7650	4730	3390

Table 5.5 - (R, S)-inventory guideline values for Mahoning County

Mo	nths	Nov	Dec	Jan	Feb	Mar
1	SS	656	1730	1720	1200	1250
2	$\mu_{LT}$	99.6	650	845	546	287
3 = 1 + 2	R	756	2380	2570	1750	1530
4	E(week)	99.6	650	845	546	287
5 = 3 + 4	S	855	3030	3410	2290	1820

Table 5.6 - (R, S)-inventory guideline values for Richland County

 Table 5.7 - (R, S)-inventory guideline values for Franklin County

Mo	nths	Nov	Dec	Jan	Feb	Mar
1	SS	738	2990	4650	3900	1630
2	$\mu_{ m LT}$	82.7	960	1950	908	360
3 = 1 + 2	R	821	3950	6610	4810	1990
4	E(week)	82.7	960	1950	908	360
5 = 3 + 4	S	904	4910	8560	5720	2350

Table 5.8 - (R, S)-inventory guideline values for Montgomery County

Mor	nths	Nov	Dec	Jan	Feb	Mar
1	SS	47.9	760	1310	550	214
2	$\mu_{\rm LT}$	5.91	173	377	110	42.6
3 = 1 + 2	R	53.8	932	1680	660	257
4	E(week)	5.91	173	377	110	42.6
5 = 3 + 4	S	59.8	1110	2060	770	299

Table 5.9 - (R, S)-inventory guideline values for Hamilton County

Мо	nths	Nov	Dec	Jan	Feb	Mar
1	SS	288	2350	2550	1600	708
2	$\mu_{LT}$	21.9	627	1010	351	155
3 = 1 + 2	R	310	2980	3560	1950	863
4	E(week)	21.9	627	1010	351	155
5 = 3 + 4	S	332	3600	4570	2300	1020

#### 5.6. Study of correlation variables

In the classical models of statistics, including regression models, independence of data is an important property for the models to be effective. As defined by Montgomery and Runger (2003) correlation is the study of the linear relationship between variables. We considered variables to be independent if the correlation between them is zero. The higher the correlation the stronger the linear dependence between two variables. In this case the variables are the usage of salt on two different days, or in two different regions of a county.

In the inventory model based on an (R, S) guideline, salt usage in each period is considered to be independent and normally distributed when developing the safety stock values. The usage in each county in the model was computed by accumulating data from all the garages within the county. This is of particular importance because the usages on a given day from the different garages of a county are not independent of each other. It may happen that one side of a county may get more snow then the other, but if it snows often all areas of the county will see snow. By formulating a county model the correlation between garages is combined in the county model.

The second source of correlation is between daily reported salt usages on two adjacent days. The models were constructed by accumulating the salt usage for a week instead of by day. By developing the models in this way the correlation between nearby (weekly) data points is reduced. We studied this autocorrelation through a small comparison. The study covered Cuyahoga County from November 2004 until March 2005. Taking daily salt usage data and looking at correlation between adjacent days, autocorrelation is .705. For a distance of 2 days, the autocorrelation in daily usage is .687. A distance of one will study the correlation between adjacent data points in the usage data; while a distance of two will study data points separated by two data points. This level of correlation is not surprising given that snow on one day often affects the amount of salt used over several days. By taking the data and then collecting them into weeks (by summing total usage during the week) the correlation is drastically reduced to .478 for a distance of one week and -.011 for a distance of two weeks. The results are very similar for the autocorrelation of the weekly predicted values (from the regression model) with the lag one equaling .443 and a lag of 2 equating to -.006. Even in a county that uses very little salt such as Montgomery County (Dayton) the autocorrelation of the weekly data for the same time period with a lag of 1 is .085 and a lag 2 of -.220. As a result the data points used to build the weather regression model and thus the (R, S)inventory guideline have reasonably low correlation and look to be independent. Also, it is worthwhile to note that combining together 7 daily demands and multiple garage locations will improve the "normality" of the weekly usage. Further impacts of these assumptions on the performance of the guidelines are evaluated using a simulation approach in the next chapter.

# 6. The Simulation Model

This chapter provides a detailed study of the performance of the (R, S)-inventory guidelines using an Arena simulation. This chapter consists of four sections. The first section gives insight into the model developed to simulate a realistic implementation of the guideline. The subsequent sections give simulation results for 3 counties. First, we studied the effects of implementing the guideline in Cuyahoga County using actual usage from 1998 – 2005. Results for Lucas County will study the effects of any collaborative effects of calculating the (R, S)-inventory guideline county wide. Finally, we studied whether a model originally developed for one county can be used effectively in another county. This will be studied using Summit County.

# 6.1. Simulation development

A simulation model was constructed to study the effects of implementing the (R, S)-inventory guideline in a realistic setting. The simulation is driven by actual historical salt usage data. A simulation is a good way of studying a real life condition by allowing experiments with the model as compared to experiments in a real world situation. The goals of the simulation study are:

1. Test the actual performance of the suggested (R, S) guidelines vs. the predicted performance in terms of service level.

2. Compare the suggested (R, S) guidelines to current practice and identify any factors that have not been considered in the design.

3. From the salt vendor perspective compare the stream of orders generated by the current practice and the orders generated by the (R, S) guideline.

One of the important differences between the (R, S) guideline and the current practice, is that in current practice the goal is to keep the garage storage capacity as close to full as possible at all times, including at the beginning and end of the season. The simulation is used to compare the two approaches from the perspective of inventory levels and service level. The simulation model reads actual salt usage data and then applies the ordering logic of either the (R, S) guideline parameters or other guidelines. Figure 6.1 shows the structure of the model with the flow of salt from the vendor to the garage and eventual demand.



Figure 6.1 – Salt order fulfillment and usage flow diagram

In the model there is a delay of two days from the placement of an order by the county garage until the order can begin to be fulfilled. To determine the fulfillment lead time, the order is partitioned into a number of daily deliveries based on the history of actual received amounts for that county. A distribution is fit to the actual delivered data and is used to drive the fulfillment process in the model. A rough estimate on the number of days an order takes to fully deliver is to take the full order amount and divide by the maximum that can be received each day and add two days. From the actual state contracts with the suppliers, orders must be filled within 7 days. In reality the time to completely fulfill an order is dependent on many factors, including the availability of trucks and the availability of resources at the county garages to receive the salt. Because of these complicating factors it is important to model deliveries to the county garage with an appropriate level of detail. Because of the use of probability distribution to drive the rate of delivery for an order, the simulation creates some scenarios where deliveries are delayed beyond the 7-day contract guideline. These cases help determine which guidelines deal with both situations that have existed in the past, as well as new, worst-case scenario situations, where usage is very high, and replenishment is slower than expected.

The order streams from the simulation can be directly compared with actual order amounts. The level of inventory from the simulation can be compared to the actual level of the inventory observed in the years of the historical demand. The data for the actual inventory levels is computed with actual received, used, and beginning inventories. The simulation model is used for these computations, although the computations could be done directly using the data to generate results in the same format.

To study variations in the computed (R, S) guidelines that match some of the guidelines used in practice, the following initial conditions and guideline variations were considered for November, December, and January.

Initial inventory on November 1<sup>st</sup>:

- i. Inventory reported in ODOT database for Nov. 1
- ii. Target level (S) from (R, S) guideline for November
- iii. Target level (S) from (*R*, *S*) guideline for March
- iv. Target level (S) from (R, S) guideline for December
- v. Target level (S) from (*R*, *S*) guideline for January

The initial inventories for the (R, S) guidelines were varied in this way to test the (R, S) guidelines directly and also to test the variations possible when the guideline is implemented.

Guideline variations for the five months of the study are:

- i. Guideline computed in Section 4.2 for all months
- ii. The guideline computed from Section 4.2 is used, but the guideline begins a number of days in the preceding month for December, January, February and March.
- iii. The guideline computed from Section 4.2 is used, but the guideline begins a number of days in the preceding month for December and January only.

The guidelines were varied in this way because the simulation showed that large orders were made when changing from one month's guideline to the next month. This was the case especially when going from a lower reorder point and stock target level to one that is higher. As a result it would take up to one week for a garage to reach its stock target level for that month. By beginning months seven days into the preceding month a month would start off with close to its stock target level. The guidelines for the months of the study were varied to mimic the very conservative guidelines currently followed in practice. The most conservative guideline uses the January inventory target level for the beginning inventories for November and uses the January reorder point and target level for part of the month of December and all of January. This is conservative because January is the highest usage month historically.

The simulation was first used to study Cuyahoga County one of the very high usage counties in the "lake effect" region. It was run using data for all seven winter seasons starting with November 1998 –

March 1999 and for all years up until March 2005. Each year was run independently with results tabulated as averages. These variations on the (R, S) guidelines will be compared with the computed inventories from the actual used and received amounts. By utilizing not only the actual used amounts and received amounts the simulation could help compare the effectiveness of the (R, S)-inventory guideline parameters.

Three counties were considered in the simulation experiments: Cuyahoga, Lucas, and Summit. Although there are 5 garages/domes located in Cuyahoga the county was treated as a single inventory location because data for each individual garage was unavailable. Lucas County, which contains the City of Toledo, only contains one garage. Comparing results from Cuyahoga and Lucas allowed us to identify any differences in results for single and multiple location counties. Also, since Lucas County's (R, S) guideline was calculated strictly from historical data, the simulation could identify the effectiveness of calculating the guideline in this way. Finally, because two (R, S)-inventory polices were developed for Summit County in Section 4.3 using two different weather regression models, the effectiveness of each was studied. The two models for Summit were calculated by using the Summit weather regression model on Summit and then the Cuyahoga weather regression model used on Summit to calculate predicted salt usage. These predictions were then used to calculate individual (R, S)-inventory guideline parameters for Summit.

The variations shown in Tables 5.2 and 5.3 were compared to base schedule shown in Table 5.1:

Table 6.1 - Schedu	le A $(R, S)$	variations
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Schedule A				
Month	Schedule			
November guideline	November 1 <sup>st</sup> to November 30 <sup>th</sup>			
December guideline	December 1 <sup>st</sup> to December 31 <sup>st</sup>			
January guideline	January 1 <sup>st</sup> to January 31 <sup>st</sup>			
February guideline	February 1 <sup>st</sup> to February 28 <sup>th</sup>			
March guideline	March 1 <sup>st</sup> to March 31 <sup>st</sup>			

To effectively deal with up to one week of delivery lead time, the monthly (R, S) guidelines were varied based on the two schedules in Table 5.2 and Table 5.3 respectively.

Schedule B		
Month	Schedule	
November guideline	November 1 <sup>st</sup> to November 23 <sup>rd</sup>	
December guideline	November 24 <sup>th</sup> to December 24 <sup>th</sup>	
January guideline	December 25 <sup>th</sup> to January 24 <sup>th</sup>	
February guideline	January 25 <sup>th</sup> to February 21 <sup>st</sup>	

March guideline	Februarv 22 <sup>nd</sup> to March 31 <sup>st</sup>
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Schedule C		
Month	Schedule	
November guideline	November 1 <sup>st</sup> to November 23 <sup>rd</sup>	
December guideline	November 24 <sup>th</sup> to December 24 <sup>th</sup>	
January guideline	December 25 <sup>th</sup> to January 31 <sup>st</sup>	
February guideline	February 1 <sup>st</sup> to February 28 <sup>th</sup>	
March guideline	March 1 <sup>st</sup> to March 31 <sup>st</sup>	

 Table 6.3 - Schedule C (R, S) variations

Based on Schedules B and C, the starting inventories on the first of the month were more likely to be the target (S) value for that month. This was achieved with the schedules by placing an order prior to the beginning of the month in the preceding month. The order was then fully received prior to the start of the month. This works in the case when the target level increases, but for those months where the target level decreases no order was placed to lower inventory levels to the target levels of that month.

# 6.2. Definition of the guideline variations

In this section we define the different variations of the guidelines that were analyzed using simulation. From Section 6.1 we identified several variations for the beginning inventory levels for November  $1^{st}$  and also have identified some variations of points in time counties should utilize particular months (*R*, *S*) values. Table 5.4 lists all possible variations that were tested through simulation and are identified as a guideline number.
Table 6.4 - Guideline variations

Guideline	
Number	Definition
	The beginning inventory is actual beginning inventory provided by ODOT
Actual	and orders are actual orders provided by ODOT
	The beginning inventory is actual beginning inventory provided by ODOT
1	and implementing Schedule A
	The beginning inventory level is the stock target level (S) for November
2	and implementing Schedule A
	The beginning inventory level is the stock target level (S) for December
3	and implementing Schedule A
	The beginning inventory level is the stock target level (S) for January
4	and implementing Schedule A
	The beginning inventory level is the stock target level (S) for March
5	and implementing Schedule A
	The beginning inventory level is the stock target level (S) for November
6	and implementing Schedule B
	The beginning inventory level is the stock target level (S) for December
7	and implementing Schedule B
	The beginning inventory level is the stock target level (S) for January
8	and implementing Schedule B
	The beginning inventory level is the stock target level (S) for March
9	and implementing Schedule B
	The beginning inventory level is the stock target level (S) for November
10	and implementing Schedule C
	The beginning inventory level is the stock target level (S) for December
11	and implementing Schedule C
	The beginning inventory level is the stock target level (S) for January
12	and implementing Schedule C
	The beginning inventory level is the stock target level (S) for March
13	and implementing Schedule C

# 6.3. Simulation results for Cuyahoga County

Simulations were run driven by data from November - March for every year 1998 through 2005,

for	each	of	the	guidelines	listed	in
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Table 6.4 for Cuyahoga County. Each guideline simulation was evaluated using 30 replications. In the 30 replications of each guideline, random variations are added to the supply process to induce some "worst case scenarios". These random "worst-case" supply scenarios result in longer than average resupply delivery times. When combined together with the historical usage scenarios, this worst-case supply methodology "stresses" the inventory management guidelines beyond what we expect to see in actual practice. For example, in these worst-case scenarios, the re-supply lead time to fill an order can extend several days beyond the 7-day guideline. Combined by an extended period of high usage, these worst-case scenarios show the limits of the suggested inventory guidelines. To find the best guideline used for all other counties, we looked at the average number of stockouts in the simulated scenarios for each year and accumulated them over the years for each guideline. The most important factor was to minimize instances of inventories falling to zero, which equates to a stockout. We also looked at average inventories, number of orders placed and received, order size, and also the average of the minimum season-long inventories. The number of orders received was the total number of orders placed to the vendor.

To compare the guidelines we first ran the simulation with the actual used, received, and beginning inventories data supplied by ODOT for years from 1999 - 2005. The results of the runs over the 7 years are shown in Table 6.5.

	Number of	Ave.	Ave. Amount	Ave. # of Order
Year	Stockouts	Inventory level	Received	Received
2005	0	12900	860	46
2004	0	21000	937	40
2003	0	15900	796	57
2002	0	21200	603	39
2001	0	12400	704	59
2000	0	13100	781	37
1999	0	14100	691	45

Table 6.5 - Simulation results with actual results for Cuyahoga 1999 - 2005

Utilizing the actual beginning inventories and the actual historical used salt amounts provided by ODOT, we then ran the simulation for guideline 1. This guideline used the given numbers and implements the (R, S)-inventory guideline. From Table 6.6 we see that just by implementing the (R, S)-inventory guideline with the actual beginning inventories we reduced the average inventories in all years and in some cases even decreased the number of orders received. This can be seen in Figure 6.2 where the inventory levels for the actual are graphed against guideline 1.

		Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.
Year	Policy	Stockouts	CI	Inv. Level	CI	Orders Placed	CI	Amt. Received	CI	Order Rec.	CI	Min. Inv.
2005	1	0	0	12500	123	12.7	0.31	850	34.7	49.5	2.32	11200
2004	1	0	0	15700	216	9.2	0.33	854	54.7	35.5	2.14	14400
2003	1	0	0	12400	115	13	0.32	823	35.3	48.1	2.31	11300
2002	1	0	0	12700	16.1	7.2	0.14	826	51.3	18.5	1.08	12500
2001	1	0	0	10500	148	12.4	0.3	839	36.9	46.2	2.11	9490
2000	1	0	0	11900	65.7	8.1	0.18	848	49.4	28.7	1.78	11500
1999	1	0.1	0.15	13300	162	8.3	0.17	861	55.1	33.3	2.15	12100

Table 6.6 - Simulation results for guideline 1 for Cuyahoga 1999 – 2005

We also systematically explore the imapct of beginning-of-seasin inventories. We do this by running the different guidelines with different initial stock target levels in November calculated from section 5.2 for Cuyahoga County. We first tested the stock target level for November as the beginning inventory level on November 1<sup>st</sup> by running guideline 2, 6, and 10. We found that beginning the year with November's target level gave the largest number of stockouts on average over the years. Table 5.7 shows the results of the simulations. Each year's result is averaged to get a 7 years average. The stockouts for each year are summed to get a total number of average stockouts for the 7 years.

Table 6.7 - Simulation results for Cuyahoga for guidelines with November target level

	Total # of					
	Ave.	Ave.	Ave. # of	Ave.	Ave. # of	Ave.
		Inv.	Orders	Amt.	Order	Min.
Guideline	Stockouts	Level	Placed	Received	Rec.	Inv.
2	4.10	7580	14.8	840	57.7	6050
6	2.43	7890	14.5	845	57.2	6340
10	2.43	8180	13.7	855	56.8	6650

The November (R, S) stock target level for Cuyahoga County is 3,540 tons, which is less than the 8,050 ton stock target level for the month of March. To mimic current practice, we considered using the higher March (R, S) target level for November. Utilizing the stock target level for March as the beginning inventory level for guidelines 5, 9, and 13 we found that stockouts on average were reduced. Table 6.8 shows the results of using the stock target level of March for the beginning inventory on November 1<sup>st</sup>.

Table 6.8 - Simulation results for Cuyahoga for guidelines with March target level

	Total # of					
	Ave.	Ave.	Ave. # of	Ave.	Ave. # of	Ave.
		Inv.	Orders	Amt.	Order	Min.
Guideline	Stockouts	Level	Placed	Received	Rec.	Inv.
5	1.73	8720	12.8	843	51.7	7610
9	0.967	8870	13.8	838	52.0	7590
13	0.967	9160	12.9	850	51.4	8460

Comparing Table 6.7 and Table 6.8 we found that as beginning inventories were increased total average stockouts decreased, but average and minimum average inventories increased. It is evident from the data in the tables that increasing beginning inventories reduced the number of orders placed and received by changing the average order amounts very little. Though average inventories were lower using the November stock target level it is more important to have no stockouts. These comparisons suggest that among this set of choices, the best alternative is to utilize March stock target level for the beginning inventory level. The best choice is guideline 9 or 13 because they have the lowest total average number of stockouts. The tie breaker would be the lowest orders placed and the average amount received. This would result in guideline 13, which is the guideline of utilizing the months of December and January's (R, S) guideline numbers seven days into the preceding month. We expect this guideline to be the best choice when we run the simulation with the December and January stock target levels.

Table 6.9 and Table 6.10 show the results of the simulation using the stock target level of 12,600 for December and 15,100 for January, respectively.

	Total # of					
	Ave.	Ave.	Ave. # of	Ave.	Ave. # of	Ave.
		Inv.	Orders	Amt.	Order	Min.
Guideline	Stockouts	Level	Placed	Received	Rec.	Inv.
3	0.90	9840	12.3	836	46.7	8470
7	0.666	9730	12.9	836	46.7	8620
11	0.666	10000	12.1	844	46.5	8980

Table 6.9 - Simulation results for Cuyahoga for guidelines with December target level

Table 6.10 - Simulation results for Cuyahoga for guidelines with January target level

	Total # of Ave.	Ave.	Ave. # of	Ave.	Ave. # of	Ave.
		Inv.	Orders	Amt.	Order	Min.
Guideline	Stockouts	Level	Placed	Received	Rec.	Inv.
4	1.37	10700	11.9	832	44.0	9700
8	1.23	10500	12.5	830	44.1	9690
12	1.23	10800	11.6	840	43.6	9700

From Tables 5.9 and 5.10 we conclude that best choice is guideline 11, which uses December stock target level as the beginning inventory. This guideline minimizes the total number of average stockouts with lowest average orders placed and received. When examining the simulation results closer we found that in 1999 every guideline had an average stockout greater then or equal to .567 with guidelines 4, 8, and 12 having at least 1.1 stockouts. Based on a meeting with ODOT officials the results of the simulation are consistent with inventories in 1999. Many counties did see stockouts due to complications in receiving orders. We decided that the two best guidelines found from the simulation

runs are guidelines 11 and 12. The comparisons between the two are shown in Table 6.11 and Table 6.12, including confidence intervals.

		I ubic 0	• I I   D I	manation	i courto ro	i guiacime i	LT IOI	Cuyunogu		-000		
		Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.
Year	Policy	Stockouts	CI	Inv. Level	CI	Orders Received	CI	Amt. Ordered	CI	Order Rec.	CI	Min. Inv.
2005	11	0	0	9830	176	15.4	0.25	844	34.5	59.1	2.72	9830
2004	11	0.1	0.2	9900	193	14.1	0.27	827	34.4	57	2.63	8610
2003	11	0	0	9430	133	15.5	0.24	838	35.7	59.7	2.83	8180
2002	11	0	0	10600	19.3	8.17	0.14	825	43.3	23.9	1.37	10400
2001	11	0.033	0.07	10000	211	12.3	0.26	841	40.4	50.4	2.93	7790
2000	11	0	0	10100	96	9.2	0.16	852	48.1	34.9	2.19	9310
1999	11	0.533	0.7	10200	182	9.8	0.28	883	54.6	40.7	2.66	8750

Table 6.11 - Simulation results for guideline 11 for Cuyahoga 1999 - 2005

Table 6.12 - Simulation results for guideline 12 for Cuyahoga 1999 - 2005

		Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.			
Year	Policy	Stockouts	CI	Inv. Level	CI	Orders Received	CI	Amt. Ordered	CI	Order Rec.	CI	Min. Inv.			
2005	12	0	0	10700	133	14.7	0.33	837	32.7	56.4	2.29	9600			
2004	12	0.133	0.27	10400	190	13.5	0.27	831	37.2	53.5	2.47	9210			
2003	12	0	0	10100	96.6	15.7	0.19	833	31.9	56.8	2.31	9360			
2002	12	0	0	11400	17.8	7.67	0.18	821	48.2	20.7	1.17	11200			
2001	12	0	0	10400	205	12.4	0.3	831	37.8	47.7	2.59	8490			
2000	12	0	0	11100	91.8	8.3	0.17	860	50.5	31.5	1.98	10500			
1999	12	1.1	0.77	11200	205	9.1	0.21	864	55.7	38.7	2.52	9570			

From the simulation we found that the higher stockout number for guideline 12 was caused by a large average stockout in 1999. Outside of the results of 1999 for all guidelines we found that the average number of stockouts for guideline 11 and 12 is the lowest and equal for the two guidelines. The tie breaker would thus go to guideline 12 because of lower average orders placed and received. This guideline also maximized the average minimum inventory, which is important because of the unpredictable nature of the weather and supply. Results of the simulations for Cuyahoga County for all the years and guidelines can be found in Appendix 2.

Figure 6.2 graphs the result of guideline 1 for 2005 found in Table 5.6 with the results of the actual inventory level for 2005 found in Table 5.5. Guideline 1 merely implements the (R, S)-inventory guideline and uses the actual beginning inventories provided by ODOT as the inventory level on November 1<sup>st</sup>. The results in Figure 6.2 and Figure 6.3 were computed by taking the simulation results over the 30 replications and averaging them out for each day.



Cuyahoga 2005 Inventory Levels Actual vs. (R,S) Policy 1

Figure 6.2 - Cuyahoga actual inventories vs. inventories applying (R, S) guideline 1 for November 2004 – March 2005

Figure 6.3 shows the inventory level for November 2004 – March 2005 for Cuyahoga utilizing the best overall guideline for all counties, guideline 12. Guideline 12 starts the season on November 1<sup>st</sup> with the stock target level for January and the (R, S) guideline for December and January will begin 7 days into the preceding months with no changes to the (R, S) parameters in February and March. Figure 6.4 and Figure 6.5 compare the received amount streams associated with actual received amounts provided by ODOT and then the received amount streams found through simulation with the implementation of the proposed (R, S)-inventory guideline. The results in Figure 6.5 show one replication of received amounts and graphing them for the time period between November 1<sup>st</sup> and March 31<sup>st</sup>.



Figure 6.3 - Cuyahoga actual inventories vs. inventories applying (R, S) guideline 12 for November 2004 – March 2005



Figure 6.4 - Cuyahoga actual received amounts from November 2004 - March 2005



Figure 6.5 - Cuyahoga (R, S) guideline received amounts from November 2004 – March 2005

Cuyahoga 2005 Received Amounts Actual

#### 6.4. Simulation results for Lucas County

The use of Cuyahoga County results was twofold. First, the results were used to study the performance of the guideline in a simulated environment. Second the simulation was used to determine the best guideline for the implementation of the (R, S)-inventory guideline. The reason for using Cuyahoga County for testing was due to its high salt usage. Because the simulation and guideline parameters were calculated cumulatively for the county, it is important to test the parameters of a county that only has one garage. Lucas County only has one garage. Unfortunately the (R, S) numbers for Lucas are not based on the weather regression, but rather directly from historical data. From the Roelants and Muyldermans (2002) paper it was found that using the weather regression model to calculate the (R, S) parameters is more accurate than the historical data, but historical data parameters still will perform well. If the model using historical data performs well in the simulation then we expect that the weather regression based model will perform equally well or better.

The simulation model was run using guideline 12, which was found to perform best when using the (R, S)-inventory guideline. Table 5.13 shows the results for the simulation running the actual guideline, where historical usage, received, and beginning numbers were used. Tables 5.14 and 5.15 show the simulation results with 30 replications for Guideline 1 and 12 respectively. Guideline 12 is the guideline that was chosen through the analysis of Cuyahoga County and this guideline utilizes the stock target level of January as the beginning inventory level for November 1<sup>st</sup> and beginning guidelines for December and January 7 days into the prior month.

	Number of	Ave.	Ave. Amount	Ave. # of Order
Year	Stockouts	Inventory level	Received	Received
2005	0	1540	583	7
2004	0	1580	433	8
2003	0	1330	767	7
2002	0	1470	331	3
2001	0	1350	607	10
2000	0	2560	502	10
1999	0	1100	635	7

Table 6.13 - Simulation results with actual numbers for Lucas 1999 - 2005

		Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.
Year	Policy	Stockouts	CI	Inv. Level	CI	Orders Placed	CI	Amt. Received	CI	Order Rec.	CI	Min. Inv.
2005	1	0	0	1400	2.43	14	0	258	7.45	15	0.49	1390
2004	1	0	0	1350	4.37	8.13	0.13	317	14.7	9.23	0.57	1340
2003	1	0	0	1060	4.19	17.9	0.11	275	8.92	20.4	0.76	1010
2002	1	0	0	1460	0.38	5	0	247	10.7	5.33	0.37	1450
2001	1	0	0	1210	2.38	17.9	0.09	293	9.12	20.5	0.66	1180
2000	1	0	0	1270	1.84	2	0	487	57.6	3.37	0.61	1240
1999	1	0	0	1280	1.52	14	Ó	304	10.9	16.2	0.63	1260

Table 6.14 - Simulation results for guideline 1 for Lucas 1999 – 2005

Table 6.15 - Simulation results for guideline 12 for Lucas 1999 – 2005

		Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.
Year	Policy	Stockouts	CI	Inv. Level	CI	Orders Placed	CI	Amt. Received	CI	Order Rec.	CI	Min. Inv.
2005	12	0	0	1320	2.75	14.9	0.11	258	6.6	16	0.44	1300
2004	12	0	0	1450	0.7	9	0	300	10.9	9.77	0.42	1440
2003	12	0	0	1280	0.6	16.9	0.11	251	6.46	18.1	0.55	1270
2002	12	0	0	1450	0.36	5	0	228	9.2	5.3	0.31	1440
2001	12	0	0	1300	2.13	16	0.07	299	10.5	18.4	0.71	1290
2000	12	0	0	1530	0.12	1	0	303	17.6	1.1	0.15	1530
1999	12	Ó	0	1400	3.82	13	0.07	299	11.3	14.8	0.67	1370

Figure 6.6 graphs the actual inventory found through simulation with the inventory level found through the simulation of guideline 1, which only implements the (R, S) guideline with actual beginning inventory. Figure 6.7 graphs the actual inventories with the inventory levels of guideline 12. Both Figure 6.6 and Figure 6.7 are graphed with the results of the 30 replications. Figure 6.8 shows the actual received amounts for the 2005 winter year and Figure 6.9 shows the order stream for the same time period using the (R, S)-inventory guideline.



Figure 6.6 - Lucas actual inventories vs. inventories applying (R, S) guideline 1 for November 2004 – March 2005



Figure 6.7 - Lucas actual inventories vs. inventories applying (R, S) guideline 12 for November 2004 – March 2005



#### Lucas 2005 Received Amounts Actual

Figure 6.8 - Lucas actual received amounts from November 2004 - March 2005



#### Lucas 2005 Received Amounts (R,S) Inventory Policy 12

Figure 6.9 - Lucas (R, S) guideline 12 received amounts November 2004 - March 2005

Based on the simulation findings we find that even though the historical data method is not as accurate, it may still be used effectively in counties where weather data is not available. The test for a weather regression model for the use by more then one county still requires the collection of the weather data from that county. For a county without the means to apply a weather regression model to their weather data, the result of this simulation is that (R, S) guidelines based on historical data can perform well. From the simulation results for Lucas County, we can see that an (R, S) guideline developed specifically from a set of data for either an entire county or one garage will be an effective inventory guideline. This is based on the analysis of models developed for a county using data from multiple garages such as Cuyahoga and an (R, S)-inventory guideline developed for an entire county with only one garage.

# 6.5. Simulation results for Summit County and test for universal model

Simulation was used to determine whether models developed for one county can be used on other counties in similar areas. It was found that Summit and Cuyahoga could be located in similar weather zones and that using Cuyahoga County's weather regression model can be used to calculate the

predictions for Summit County. The predictions found by this method are used to calculate an additional (R, S)-inventory guideline for Summit County. This is in addition to the original (R, S)-inventory guideline from Summit's weather regression model. The different methods to calculate the predictions and thus the inventory guideline are summarized in Table 5.16. Table 5.17 lists the mean squared error of the predictions calculated through the different weather regression models. Table 5.17 results suggest that the best method to calculate the predictions from the weather regression model and the (R, S)-inventory guideline is scenario 2. Scenario 2 calculated the (R, S)-inventory guideline for Summit County using the model developed for Cuyahoga with weather data from Summit County.

Table 6.16 - Regression methods teste	ed
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County	Scenario #	Scenarios						
Summit	1	Summit weather model with Summit weather data						
	2	Cuyahoga weather model with Summit weather data taking into account percent difference in lane miles						
	3	Mahoning weather model with Summit weather data taking into account percent difference in lane miles						
Cuyahoga	4	Cuyahoga weather model with Cuyahoga weather data						
	5	Summity weather model with Cuyahoga weather data taking into account percent difference in lane miles						
	6	Mahoning weather model with Cuyahoga weather data taking into account percent difference in lane miles						
Mahoning	7	Mahoning weather model with Mahoning weather data						
	8	Summit weather model with Mahoning weather data taking into account percent difference in lane miles						
	9	Cuyahoga weather model with Mahoning weather data taking into account percent difference in lane miles						

Table 6.17 -	Mean	squared	error for	regression	scenarios
1 abic 0.17	. mican	squarcu	<b>CITOI 101</b>	regression	scenarios

	Mean Square Errors											
Scenario	November	December	January	February	March							
1	91.6	118000	174000	109000	50200							
2	54000	238000	513000	175000	153000							
3	517000	408000	1110000	302000	178000							
4	10200	461000	n/a	n/a	n/a							
5	285000	1270000	n/a	n/a	n/a							
6	511000	3090000	n/a	n/a	n/a							
7	3420	288000	449000	208000	107000							
8	82600	455000	1040000	561000	202000							
9	46400	396000	1410000	724000	318000							

By using the weather regression model developed for Cuyahoga on Summit (scenario 2), taking into account lane mileage, predictions were made for Summit. These predictions were then used to calculate the safety stock, mean usage during the lead time, reorder points, and target levels. First, the model is run using the (R, S) parameters developed through the model developed for Summit County. Second, this model is compared with the output from the parameters as calculated from the Cuyahoga model on Summit. It is assumed that the best model when run through the simulation is the one using the county that it was originally developed for, but that is not the purpose of this simulation. The purpose is to determine whether it is appropriate for one county to use models developed for another county if they are in similar weather areas. From the analysis of all the counties, it was determined that Summit is the only county most accurately predicted from another county's weather regression that was calculated. Given that the model performs well, a smaller county could utilize a larger counties weather model by collecting their relevant weather data and then adjust for the lane mileage differences. These predictions can then be used to calculate their own reorder points and target levels.

The model performs well in the case of using the Summit model specifically for Summit. The question is whether the weather regression model can be used from one county and can be used on another. This question was answered by running the simulation with the parameters calculated by using the weather regression model from Cuyahoga County on Summit. In Tables 5.18 - 5.20 we compare the results for the actual numbers with that of the different weather models for Summit County.

	Number			
	of	Ave.	Ave.	Ave. # of
		Inventory	Amount	Orders
Year	Stockouts	level	Received	Received
2005	0	8580	590	37
2004	0	6790	838	17
2003	0	7330	545	34
2002	0	10700	905	10
2001	0	7300	754	24
2000	0	7610	545	26
1999	0	8360	752	20

Table 6.18 - Simulation results with actual numbers for Summit 1999 - 2005

Table 6.19 - Simulation results for Summit County by utilizing (R, S) parameters found through Summit weather model 1999 – 2005

		Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.
Year	Policy	Stockouts	CI	Inv. Level	CI	Orders Placed	CI	Amt. Received	CI	Order Rec.	CI	Min. Inv.
2005	12	0	0	4670	40.6	13.8	0.25	563	33.2	32.2	2.35	4360
2004	12	0	0	4420	41.9	14.4	0.32	573	33.5	34.8	2.2	4230
2003	12	0	0	4330	32.5	16.9	0.09	574	32.1	39.5	2.55	4080
2002	12	0	0	4800	8.38	8.97	0.07	569	38.3	17	1.42	4760
2001	12	0	0	4360	44.7	15.5	0.21	579	33.2	35.3	2.3	4030
2000	12	0	0	4700	31.3	8.93	0.14	587	39.7	21	1.82	4390
1999	12	0.033	0.07	4700	48.5	11.8	0.33	582	35.5	29	2.25	4340

Table 6.20 - Simulation results for Summit County by utilizing (R, S) parameters found through Cuyahoga weather model 1999 – 2005

		Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.
Year	Policy	Stockouts	CI	Inv. Level	CI	Orders Placed	CI	Amt. Received	CI	Order Rec.	CI	Min. Inv.
2005	12	0	0	4180	24.7	16.9	0.13	560	32.9	32.4	2.18	4010
2004	12	0	0	4140	40.1	16.7	0.28	546	27	35.9	2.05	3980
2003	12	0	0	3850	20.6	20	0.24	551	27.1	40.1	2.24	3730
2002	12	0	0	4310	4.56	10	0	538	41.3	17.9	1.44	4270
2001	12	0	0	4070	42.1	17.4	0.27	551	30.5	36.6	2.31	3850
2000	12	0	0	4150	18	10.6	0.19	565	40.3	21.4	1.7	3960
1999	12	0.233	0.48	4360	46.7	13.7	0.26	563	35.8	30.3	2.31	3920

From the simulation results we find that both guidelines drastically reduce the average inventory levels and even in some years reduce the number of orders received at the garages. We find that both guidelines resulted in stockouts in 1999, but the number of stockout average .233. We expected the simulation results using the Summit weather model on Summit to perform better. The guideline does reduce the average number of stockouts, but increases the average inventory level. Overall it seems as though a model developed for one county can be used to calculate the (R, S)-inventory guideline for another smaller county by taking into account lane mileage differences and relevant weather variables. Figure 6.10 graphs the inventory levels of both (R, S)-inventory guidelines for Summit County with the actual inventory levels. For these results the simulation was run with 30 replications. Figure 6.13 graph the received amounts comparing the actual received amounts with each (R, S)-inventory guideline developed for Summit County.



Figure 6.10 - Summit County inventory levels comparing actual vs. different models for guideline 12 November 2004 – March 2005



#### Summit 2005 Received Amounts Actual

Figure 6.11 - Summit actual received amounts from November 2004 - March 2005



Figure 6.12 - Summit received amounts November 2004 – March 2005 using Summit model



Figure 6.13 - Summit received amounts November 2004 – March 2005 using Cuyahoga model

In most cases using the Cuyahoga model for Summit produced similar number of received orders. The results of these different (R, S)-inventory guidelines for Summit County, are that indeed surrounding counties can use the weather regression model of a county in a similar weather zone as depicted by Figure 4.11. This is important as now regression models for only the 8 larger cities and their counties need to be calculated. These 8 regression models can be used to support the computation of (R, S) inventory guideline parameters for all 88 counties in Ohio, providing each county has relevant weather data. Finally, it is best for a county to use the model that was developed for that county. Using a model from another county should be reserved only for smaller surrounding counties in similar weather zones.

## 7. Analysis of County and Vendor Storage Capacity

In this chapter we review the county and vendor storage capacity. We define storage capacity to be the maximum amount of salt that can be stored on site at any time. For the county analysis, we identify counties where there may be insufficient storage to support a normal pattern of orders or the required level of service. For the vendors, we identify how vendor stockpile storage capacity has varied in comparison to the volumes actually shipped to ODOT county locations.

### 7.1. County Storage Capacity Analysis

In this section we examine the maximum target stock levels for each county (obtained on the basis of the (R, S) inventory guideline parameters) and the county salt storage capacity. This storage capacity is based on data from September 2006. This analysis is intended to identify those counties which have insufficient or marginally sufficient storage capacity to support adequate inventories to maintain acceptable levels of service for salt usage.

The terminology used in the county storage capacity analysis is as follows:

- Maximum Target Stock Level: Target stock level is the maximum amount of salt that is needed to be stored at a county (according to the (R, S) inventory guideline). The target stock level is based on the historical usage of salt in a county, and has a different value for every month. The maximum target stock level is defined as the maximum of all target stock level across all the months. (January is typically the highest usage month for each county.)
- **County Storage Capacity:** The maximum amount of salt a county can hold, i.e. the sum of the capacities of all salt storage bins in a county.
- **Difference:** The difference between the county storage capacity and maximum target stock level, i.e. (County Storage Capacity Maximum Target Stock Level)
- Percentage: The difference divided by county storage capacity multiplied by 100, i.e.

Table 7.3 (page 84) shows an overall listing of these four measures for all counties. In this table, counties are marked that have a storage capacity that exceeds the maximum target stock by 20% or less.. These counties that have a deficit in storage capacity are listed separately in Table 7.1.

We can observe from Table 7.1 that Richland and Erie County's salt storage capacity is below the necessary storage, with a 51% and 16% shortage of storage capacity, respectively. Because of this shortage of storage capacity, there will be more frequent orders from these locations, as well as the higher likelihood of shortages. These counties must be considered for storage expansion beyond the levels shown in the table based on this analysis.

We also observe in Table 7.1 that Lucas, Crawford and Ross Counties have a storage capacity that is only marginally higher than the maximum target stock level. If usage in these counties grows, then the storage capacities may be insufficient to support a normal ordering pattern and acceptable levels of service. Consideration of expansion of storage capacity in the near future for these counties beyond the levels shown in the table is warranted.

	Maximum Target	County Storage		
County	Stock Level (Tons)	Capacity (Tons)	Diference	Percentage(%)
Lucas	1700	2000	300	15
Crawford	2550	2800	250	9
Erie	2560	2200	-360	-16
Richland	3470	2300	-1170	-51
Ross	2680	2900	220	8

 Table 7.1 - Counties that have critical or marginal storage capacity measured as a percentage

The summary of all counties in Table 7.3 shows two counties that have storage capacity that have less than 550 tons of excess storage compared to the maximum target stock level. Although these counties did not meet the percentage criteria for a shortage of storage capacity, we reviewed the data to look for situations where the percentage difference was large, but the absolute difference (in tons) was relatively small. These two counties are also separated below in Table 7.2. We can observe from Table 7.2 that the salt storage capacity in Wayne and Pike counties is only 540 and 520 tons higher than the maximum target stock level, respectively. If usage in these counties grows, then the storage capacities may quickly be insufficient to support a normal ordering pattern and acceptable levels of service.

Maximum Target		County Storage		
County	Stock Level (Tons)	Capacity (Tons)	Diference	Percentage
Wayne	1660	2200	540	25
Pike	1280	1800	520	29

Table 7.2 – Counties that have marginal excess storage capacity measured in absolute storage capacity

Table 7.3 gives a complete listing by county of the storage capacities, maximum target stocks, and percentage and absolute differences.

		Maximum Target	County Storage		
District	County	Stock Level (Tons)	Capacity (Tons)	Diference	Percentage
1	Allen	1910	5900	3990	68
	Defiance	1340	3500	2160	62
	Hancock	2410	7400	4990	67
	Hardin	1395	3250	1855	57
	Paulding	1260	3150	1890	60
	Putnam	1350	3500	2150	61
	Van Wert	1920	4500	2580	57
	Wyandot	1790	5300	3510	66
2	Fulton	1180	3600	2420	67
	Henry	1430	3000	1570	52
	Lucas	1700	2000	300	15
	Ottawa	1860	3400	1540	45
	Sandusky	2010	3600	1590	44
	Seneca	2200	3600	1400	39
	Williams	2050	3000	950	32
	Wood	5030	9000	3970	44
3	Ashland	3780	8250	4470	54
	Crawford	2550	2800	250	9
	Erie	2560	2200	-360	-16
	Huron	2910	5150	2240	43
	Lorain	3270	6850	3580	52
	Medina	5890	9650	3760	39
	Richland	3470	2300	-1170	-51
	Wayne	1660	2200	540	25
4	Ashtabula	14900	44000	29100	66
	Mahoning	8060	22500	14440	64
	Portage	6210	16550	10340	62
	Stark	6180	15300	9120	60
	Summit	6410	20300	13890	68
	Trumbull	8220	21500	13280	62
5	Coshocton	2410	5300	2890	55
	Fairfield	2770	5800	3030	52
	Guernsey	3540	6600	3060	46
	Knox	2430	4100	1670	41
	Licking	2560	7400	4840	65
	Muskingum	3820	7600	3780	50
	Perry	2340	3400	1060	31

 Table 7.3 – Summary of storage capacity analysis for all counties

		Maximum Target	County Storage		
District	County	Stock Level (Tons)	Capacity (Tons)	Diference	Percentage
6	Delaware	2720	6500	3780	58
	Fayette	2940	3700	760	21
	Franklin	9110	22300	13190	59
	Madison	3330	4860	1530	31
	Marion	2210	3200	990	31
	Morrow	2970	4200	1230	29
	Pickaway	1480	2500	1020	41
	Union	3140	5400	2260	42
7	Auglaize	1290	2600	1310	50
	Champaign	1550	2850	1300	46
	Clark	2050	4330	2280	53
	Darke	1630	3900	2270	58
	Logan	1960	4750	2790	59
	Mercer	1220	4500	3280	73
	Miami	1830	3832	2002	52
	Montgomery	2140	6350	4210	66
	Shelby	1060	4775	3715	78
8	Butler	1760	9200	7440	81
	Clermont	3180	5900	2720	46
	Clinton	3280	6700	3420	51
	Greene	3150	6000	2850	48
	Hamilton	4780	11825	7045	60
	Preble	2890	10000	7110	71
	Warren	2550	5300	2750	52
9	Adams	1970	4300	2330	54
	Brown	1850	5050	3200	63
	Highland	1860	4400	2540	58
	Jackson	1740	3700	1960	53
	Lawrence	1190	6150	4960	81
	Pike	1280	1800	520	29
	Ross	2680	2900	220	8
	Scioto	1170	3230	2060	64
10	Athens	1950	7500	5550	74
	Gallia	1100	3500	2400	69
	Hocking	1900	4000	2100	53
	Meigs	1030	2200	1170	53
	Monroe	1480	3500	2020	58
	Morgan	1800	3000	1200	40
	Noble	2730	5100	2370	46
	Vinton	1690	5200	3510	68
	Washington	3180	7100	3920	55

Table 7.3 – Summary of storage capacity analysis for all counties (continued)

					- /
		Maximum Target	County Storage		
District	County	Stock Level (Tons)	Capacity (Tons)	Diference	Percentage
11	Belmont	4130	11800	7670	65
	Carroll	1700	5400	3700	69
	Columbiana	3330	8550	5220	61
	Harrison	2310	4200	1890	45
	Holmes	1860	4200	2340	56
	Jefferson	2920	8350	5430	65
	Tuscarawas	3180	6500	3320	51
12	Cuyahoga	15300	26300	11000	42
	Geauga	8100	15600	7500	48
	Lake	5480	14150	8670	61

 Table 7.3 – Summary of storage capacity analysis for all counties (continued)

## 7.2. Vendor Storage Capacity Analysis

In the graphs shown below a comparison is made between vendor stockpile capacities, estimated salt for each county according to the contract at the start of fiscal year, and total salt received to the county from the stockpile. The following terms used in the graphs are explained below:

- *Stockpile capacity* is the maximum amount of salt that can be stored by a vendor at a particular stockpile location.
- *County estimated* is the estimated salt usage for each county according to the contract at the start of fiscal year. The data for this is provided in Salt procurement handbook for fiscal year 2006.
- *Total Received* is the amount of salt received by a county during a fiscal year. The data for this analysis was provided at the outset of the project in September 2005.

ARS LLC(American Rock Salt LLC) FY 99 - FY 05



Figure 7.1 - Comparison of stockpile capacity, estimated usage and total received for ARS





Figure 7.2 - Comparison of stockpile capacity, estimated usage and total received for CS

Figure 7.3 - Comparison of stockpile capacity, estimated usage and total received for IMC





Figure 7.4 - Comparison of stockpile capacity, estimated usage and total received for MS



Figure 7.5 Comparison of stockpile capacity, estimated usage and total received for NAMSCO

#### 7.3. Inventory Measurement Technologies

A central finding of our review of the practice of supply chain management in other industries is that accurate visibility of inventory levels, both locally and at the county and state level, is critical to effective management of inventories. "Visibility" refers to the availability of accurate and timely information on the status of inventories at each storage location. Accuracy is important because to implement the (R, S) guidelines, it is important to have an appropriately accurate measure of the inventory level, so that orders can be placed once inventory crosses the re-order point as it is being used. Timely information is important because order placement will be delayed when there is a time lag in the detection of the inventory crossing the re-order point as it is depleted. Without timely and accurate information on inventory status, and an effective order placement procedure, the probability of stockout will increase beyond those predicted by the models in this report.

As a general principle in inventory management, the timely placement of orders is critical to maintaining a high level of service, and to operate with minimal cost. In the inventory literature and the modern practice of inventory management many technologies have been described and put into place to improve inventory monitoring and ordering. In companies such as Wal-Mart and Kroger, automatic tracking of stocks is enabled through point-of-sale monitoring and use of technologies such as bar-code scanners, and more recently RFID (radio-frequency-identification). In the retail and grocery industries, these technologies enable automated ordering based on order-point and inventory target guidelines such as those developed for ODOT in this project. In some cases, the information in the computing systems from this detection technology is shared with vendors to allow them to have a real-time tracing of product usage and imminent orders. This approach enables lower inventories because ordering industries, re-order-points are often tracked through the use of "kanban" techniques or inventory monitoring "cards". These techniques fill the role of establishing planned re-order points and then having a systematic process that places the orders.

The tracking of inventory and timely placement of orders is particularly important during times of high usage in the winter maintenance context, when levels of activity at the county garages are very high. Any technology that can be used to automatically track inventory status, and update this information in the ODOT databases would be helpful in controlling salt stocks effectively.

The goals of the project in this dimension were limited: We will review some ideas for a basic design and technology that could track inventory status. A more detailed study will be required to fully design, prototype and test a system for monitoring, transmitting and recording the salt status at critical

locations. Our recommendation is, after further development and study, that this type of technology be initially considered for locations that are deemed "critical" in terms of monitoring of salt stocks. A full development of the technology would require integration into ODOT's information technology infrastructure, so that inventory status could be transmitted directly into ODOT's information systems.

As part of the future prototyping exercise, it must be determined if the sensors chosen can withstand the dusty and corrosive environment within a typical salt dome and continue to perform adequately. In some cases electrical service may not be available at the salt dome, adding to the expense of such a system. Overall, a fielded system must prove to be an accurate measure of inventory level that is more effective than a visual inspection by an employee on-site.

With a view towards a collaborative relationship with suppliers, continuous measurement of inventory status would be necessary to provide a supplier with an accurate inventory status for a vendormanaged-inventory or similar arrangement where the supplier has significant responsibility for monitoring and maintaining sufficient inventory at the county locations.

In our research, we found a variety of technologies for accurately measuring the volume of a moving pile of material. For example, in the mining industry, systems are available with sensors that are used to measure mined material moving on a conveyor. These systems use a sensor and computers to map the three dimensional surface of the moving pile as it moves past the sensor. These systems are complex and expensive. Furthermore, getting a three dimensional model of a surface in these systems currently requires the material to be moving. Because of the expense, complexity and environment required this type of system would be infeasible for salt stockpile measurement.



Figure 7.6 - Schematic of design I of sensor setup for salt pile measurement

Figure 7.6 shows one design (design I) of a potential setup for a pile measurement technology. Rather than mapping the detailed surface of the pile, and from that determining a volume, this design is intended to measure the height of the pile. The type of sensor used could be based on radar or laser technology, using a time-of-flight protocol to measure the distance from the sensor to the top of the pile. The sensor would be mounted at the top of the storage bin, looking down on the tip of the pile. The sensor emits an energy pulse (radar or laser) and its time-of-flight from the sensor to the reflecting surface of the pile back to the sensor is used to measure the distance. This information would be transmitted back to a computer database, where the distance measure could be translated into an approximate volume in the pile. This type of design is common in grain silos and other similar applications.



Figure 7.7 - Schematic of design II of sensor setup for salt pile measurement

Figure 7.7 shows an alternate design, that could employ a less expensive sensor, but that would also provide less information. In this design, the sensor is mounted on the side of the storage bin, rather than at the top. By looking at the pile from the side, the detector would simply indicate whether the height of the pile had fallen below a specified level, but would not give a continuous measurement of pile height. The sensor could be less sensitive, since it must only indicate the presence or absence of a reflecting surface at the appropriate distance, rather than a continuous measure of the distance of the reflecting surface from the sensor. This design would also require less calibration for each installation, since the distance from the sensor does not need to be translated into a volume estimate. A drawback of this design is that lacking a continuous measure of inventory status is not as useful from the inventory control perspective.

Finally, one possible way of leveraging the regression model described earlier is to use the predictions from the regression model as an estimate of usage in each county. These usage estimates could be available as soon as the daily weather variables are posted on the NOAA websites. These estimates could be shared with suppliers on a daily or weekly basis to give a preliminary estimate, as to where salt is being used at the highest rates. With more information, even if it is an estimate, the salt vendors could more effectively allocate their stocks and support the State's level of service goals.

## 8. Conclusion, Implementation and Future Work

The (R, S)-inventory guideline allows the inventory manager to make systematic decisions about when to order and how to much order. Orders in this inventory guideline are made at a predefined point based on the reorder point, R. The order amount is determined by the target level and current inventory level. In this study, we related these guidelines to the actual historical usage of salt in the Ohio counties. We also made a detailed county-by-county comparison with the 10 day maximum usage guideline from the ODOT maintenance administration manual. The conclusions of this analysis and comparison were:

For the following counties, the 10 day maximum usage significantly larger than the suggested inventory targets: Wood, Preble, Muskingum, and Butler. For these counties, our analysis indicates that significantly less than the 10-day max usage may be sufficient as an inventory target. It may be possible to reduce the inventories in these counties without a negative service level impact.

For the following counties, the 10 day maximum usage is moderately larger than the suggested inventory targets: Montgomery, Fairfield, Licking, Hancock, Monroe, Auglaize, Stark, Lucas, Holmes, Franklin, Shelby, Columbiana and Ashland. For these counties, our analysis indicates considering a moderate decrease in inventory will not negatively impact an adequate level of service.

In both cases, the decision to decrease inventory levels should be balanced with any additional practical issues not considered explicitly in this report.

For the following counties, the 10 day maximum usage is moderately smaller than the suggested inventory targets: Medina, Madison, Union, Richland and Tuscarawas. For these counties our analysis indicates that considering a moderate increase in the inventory levels is necessary to maintain an adequate level of service.

For the following counties, the 10 day maximum usage is significantly smaller than the suggested inventory targets: Ashtabula, Geauga and Cuyahoga. For these counties, our analysis indicates that significantly more than the 10-day max usage may be necessary as an inventory target. It is likely that increasing the inventories in these counties can improve the level of service. It is worth noting that all three of these counties have among the highest overall usage in the state. If deliveries from the vendors to these counties are more reliable than to other counties because of the regularity of delivery and the volume of orders, then the 10 day max may be acceptable as an inventory target.

In all of the other county studies, the difference between our suggested inventory target and the 10 day maximum usage was relatively small. We recommend that no change be made in the inventory

guideline for these counties. Of course, the suggested inventory targets and re-order points can be used to guide ordering for all counties.

The suggested inventory targets were also compared to the reported storage capacities in each county as of September 2007. Based on this comparison we identified counties that had a significant storage deficiency (Richland and Erie). Changes in storage capacity since this time have increased the storage capacity in the two counties identified. We also identified counties that had a marginally acceptable storage capacity, both on an absolute basis as well as a percentage basis (Lucas, Crawford and Ross). This analysis will support focusing on these counties as salt usage increases. Overall, our methodology of comparing capacities to order targets has been adopted as one of the standard features of ODOT's monthly Salt Usage reporting.

From a research perspective, the main products of this project are:

- A review of background literature on inventory management guidelines and supply chain management practices that are relevant to the management of winter maintenance materials.
- A review of current trends in supplier-buyer relationships in industry that help support high levels of service for serving customer demands.
- A regression model methodology to predict the usage of salt in a county based on the weather reported via daily NOAA reports for the major city in that county.
- A methodology for using those models, together with a lane-mile adjustment and a weather zone assignment, to make salt usage predictions for counties that do not contain a major city.
- A framework for using the salt usage prediction from these models, or raw usage data from the counties, to develop (R, S) inventory control guidelines that satisfy a given level of service and minimize the stock required to achieve that level of service.
- Specific analysis for each of the 88 Ohio counties that develops the (R, S) parameters for each county, for each month of the winter season.
- A simulation study to help guide the implementation of the (R, S) guidelines. The results of this study provide guidelines for implementing some of the current practices in inventory ordering together with the suggested (R, S) guidelines. This includes how to transition the guidelines from month to month through the winter season and still achieve the designed levels of service.
- A comparison via simulation of the pattern of orders that are generated using the suggested (R, S) guidelines, vs the actual pattern of orders. This comparison would be useful to share with

suppliers to help understand how the implementation of the new guidelines would affect the orders they receive.

- A study of the storage capacities in each county, as they relate to usage and the suggested (R, S) inventory guidelines. Counties with marginal or insufficient storage capacity to sustain high levels of service or acceptable delivery frequencies have been identified.
- A study of the storage capacities of salt vendors, as it relates to their commitments in the state contract, as well as compared to the actual usage.
- A preliminary review of possible designs for inventory tracking technologies to provide visibility of inventory levels for replenishment purposes.

Some of the major conclusions drawn from the model development and analysis listed above include:

In practice it is difficult to track inventory when the supply is not carefully monitored. A topic of future study is how inaccuracy in inventory tracking affects the inventory guideline. Implementation of the guidelines developed in this report requires a study of how to split the guideline values provided over counties that have multiple garages. These models were developed at the county level and many counties have more then one garage. Future research would study how to effectively split the results from a county model over individual garages. This is an important study because garages track and order salt individually. There is an opportunity to share the methodology detailed in this report with other states with significant snow operations in order to develop ordering guidelines.

Future work should also study the further development of inventory tracking technologies. This could be accomplished through the use of sensors that detect inventory status at the storage bins, and automatically transmit this information back to the ODOT information infrastructure. Alternatively, the regression models developed in this project could be used to estimate the rate of usage as the weather information in each county becomes available, and this information could be used until actual usage has been recorded manually using current practices.

Future work that builds on the results of this project also includes the consideration of tactics for an increasingly collaborative relationship with suppliers through the appropriate sharing of information and risks. Through this enhanced collaborative approach, the suppliers will have the incentive and the tools to provide the highest levels of service to the State of Ohio.

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# Appendix 1: (*R*, *S*) Guideline Parameters for All Ohio Counties by District

#### (in tons)

							1	Define a Court						
	Allen County							Defiance County						
Months		Nov	Dec	Jan	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar
1	SS	395	1120	1090	846	806		1	SS	243	597	768	418	471
2	μLT	43.0	312	413	220	142		2	μLT	25.3	169	285	147	98.2
3 = 1 + 2	R	438	1430	1500	1070	948		3 = 1 + 2	R	269	765	1050	564	569
4	E(week)	43.0	312	413	220	142		4	E(week)	25.3	169	285	147	98.2
5=3+4	S	481	1740	1910	1290	1090		5=3+4	S	294	934	1340	711	668
							_							
	ŀ	lancod	k Coun	ty					н	lardin (	County			
Months		Nov	Dec	Jan	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar
1	SS	618	1170	1330	722	913		1	SS	358	646	779	511	539
2	μLT	65.7	374	541	236	196		2	μLT	32.0	205	308	171	95.5
3 = 1 + 2	R	683	1550	1870	957	1110		3 = 1 + 2	R	390	851	1087	682	634
4	E(week)	65.7	374	541	236	196		4	E(week)	32.0	205	308	171	95.5
5=3+4	s	740	1020	2410	1100	1 1300		5 = 3 + 4	S	422	1058	1395	953	730
0-014		740	1920	12410	1,100	1,000		4         E(week)         32.0         205         308         1/1         95.5           5 = 3 + 4         S         422         1056         1395         853         730						
	<u> </u>	auldina	Count	12410	1 1100				P	utnam	County		1 000	1,00
Months	<u>Р</u> а Ра	aulding	County Dec	/ Jan	Feb	Mar		Months	P	utn <i>a</i> m Nov	County Dec	Jan	Feb	Mar
Months 1	Pa SS	aulding Nov	County Dec 568	Jan 725	Feb 473	Mar 489		Months 1	P SS	utnam Nov 309	County Dec 705	Jan 772	Feb	Mar 512
Months 1 2	Pa SS µLT	Nov 162	County Dec 568	Jan 725 270	Feb 473 150	Mar 489 97.9		Months 1 2	P SS µLT	utn.am Nov 309 33.7	County Dec 705 213	Jan 772 287	Feb 549	Mar 512 101
Months 1 3 = 1 + 2	P2 SS µLT R	Nov 162 18.1	County Dec 568 168 736	Jan 725 270 995	Feb 473 150 623	Mar 489 97.9 587		Months 1 2 3 = 1 + 2	P SS µLT R	utn.am Nov 309 33.7 342	County Dec 705 213 918	Jan 772 287 1060	Feb 549 149 697	Mar 512 101 613
Months 1 2 3 = 1 + 2 4	Pz SS µLT R E(week)	Nov 162 18.1 180 18.1	County Dec 568 168 736 168	Jan 725 270 995 270	Feb 473 150 623 150	Mar 489 97.9 587 97.9		Months 1 2 3 = 1 + 2 4	P SS µLT R E(week)	utn.am Nov 309 33.7 342 33.7	County Dec 705 213 918 213	Jan 772 287 1060 287	Feb 549 149 697	Mar 512 101 613 101
Months 1 2 3 = 1 + 2 4 5 = 3 + 4	P SS μLT R E(week) S	Nov 162 18.1 180 18.1 180	County Dec 568 168 736 168 904	Jan 725 270 995 270 1260	Feb 473 150 623 150 773	Mar 489 97.9 587 97.9 685		Months 1 2 3 = 1 + 2 4 5 = 3 + 4	P SS µLT R E(week) S	utnam Nov 309 33.7 342 33.7 33.7	County Dec 705 213 918 213 1130	Jan 772 287 1060 287 1350	Feb 549 149 697 149 846	Mar 512 101 613 101 715
Months 1 2 3 = 1 + 2 4 5 = 3 + 4	Pa SS µLT R E(week) S	aulding Nov 162 18.1 180 18.1 198	County Dec 568 168 736 168 904	Jan 725 270 995 270 1260	Feb 473 150 623 150 773	Mar 489 97.9 587 97.9 685		Months 1 2 3 = 1 + 2 4 5 = 3 + 4	P SS µLT R E(week) S	utnam Nov 309 33.7 342 33.7 3376	County Dec 705 213 918 213 1130	Jan 772 287 1060 287 1350	Feb 549 149 697 149 846	Mar 512 101 613 101 715
Months 1 2 3=1+2 4 5=3+4	Pa SS µLT R E(week) S	aulding Nov 162 18.1 18.0 18.1 198 an We	County Dec 568 168 736 168 904 tt Coun	Jan 725 270 995 270 1260	Feb 473 150 623 150 773	Mar 489 97.9 587 97.9 685		Months 1 2 3 = 1 + 2 4 5 = 3 + 4	P SS µLT R E(week) S	utnam Nov 309 33.7 342 33.7 376 yandot	County Dec 705 213 918 213 1130 County	Jan 772 287 1060 287 1350	Feb 549 149 697 149 846	Mar 512 101 613 101 715
Months 1 2 3 = 1 + 2 4 5 = 3 + 4 Months	P2 SS µLT R E(week) S	aulding Nov 162 18.1 180 18.1 198 an We Nov	County Dec 568 168 736 168 904 t Coun Dec	Jan 725 270 995 270 1260 ty Jan	Feb 473 150 623 150 773 Feb	Mar 489 97.9 587 97.9 685 Mar		Months 1 2 3 = 1 + 2 4 5 = 3 + 4 Months	P SS µLT R E(week) S	utnam Nov 309 33.7 342 33.7 376 yandot Nov	County Dec 705 213 918 213 1130 County Dec	Jan 772 287 1060 287 1350 / Jan	Feb 549 149 697 149 846 Feb	Mar 512 101 613 101 715 Mar
Months 1 2 3 = 1 + 2 4 5 = 3 + 4 Months 1	P2 SS µLT R E(week) S V	aulding Nov 162 18.1 180 18.1 198 an Wei Nov 216	County Dec 568 168 736 168 904 t Coun Dec 976	Jan 725 270 995 270 1260 ty Jan 1070	Feb 473 150 623 150 773 Feb 761	Mar 489 97.9 587 97.9 685 685 Mar 777		Months 1 2 3 = 1 + 2 4 5 = 3 + 4 Months 1	P SS µLT R E(week) S W	utnam Nov 309 33.7 342 33.7 376 yandot Nov 332	County Dec 705 213 918 213 1130 County Dec 661	Jan 772 287 1060 287 1350 / Jan 1030	Feb 549 149 697 149 846 Feb 522	Mar 512 101 613 101 715 Mar 596
Months 1 2 3 = 1 + 2 4 5 = 3 + 4 Months 1 2	P2 SS μLT R E(week) S V SS μLT	aulding Nov 162 18.1 180 18.1 198 an We 216 32	County Dec 568 168 736 168 904 168 904 t Coun Dec 976 291	Jan 725 270 995 270 1260 ty Jan 1070 425	Feb 473 150 623 150 773 Feb 761 227	Mar 489 97.9 587 97.9 685 Mar 777 146		Months 1 2 3 = 1 + 2 4 5 = 3 + 4 Months 1 2	P SS µLT R E(week) S W SS yLT	utnam Nov 309 33.7 342 33.7 376 yandot Nov 332 35.8	County Dec 705 213 918 213 1130 County Dec 661 251	Jan 772 287 1060 287 1350 / Jan 1030 384	Feb 549 149 697 149 846 846 522 215	Mar 512 101 613 101 715 Mar 596 120
Months 1 2 3 = 1 + 2 4 5 = 3 + 4 Months 1 2 3 = 1 + 2 3 = 1 + 2 3 = 1 + 2 4 5 = 3 + 4 5 = 3 + 4	P2 SS μLT R E(week) S V SS μLT R	aulding 162 18.1 180 18.1 198 an We 216 32 248	County Dec 568 168 736 168 904 t Coun Dec 976 291 1270	Jan 725 270 995 270 1260 1260 ty Jan 1070 425 1500	Feb 473 150 623 150 773 Feb 761 227 988	Mar 489 97.9 587 97.9 685 Mar 777 146 923		Months 1 2 3 = 1 + 2 4 5 = 3 + 4 Months 1 2 3 = 1 + 2 3 = 1 + 2	P SS µLT R E(week) S W SS µLT R	utnam Nov 309 33.7 342 33.7 376 yandot Nov 332 35.8 368	County Dec 705 213 918 213 1130 County Dec 661 251 912	Jan 772 287 1060 287 1350 / Jan 1030 384 1410	Feb 549 149 697 149 846 846 522 215 737	Mar 512 101 613 101 715 Mar 596 120 716
Months 1 2 3 = 1 + 2 4 5 = 3 + 4 Months 1 2 3 = 1 + 2 4 3 = 1 + 2 4	P2 SS μLT R E(week) S V SS μLT R E(week)	aulding Nov 162 18.1 180 18.1 198 an We Nov 216 32 248 32	County Dec 568 168 736 168 904 168 904 t Coun Dec 976 291 1270 291	Jan 725 270 995 270 1260 1260 Jan 1070 425 1500 425	Feb 473 150 623 150 773 Feb 761 227 988 227	Mar 489 97.9 587 97.9 685 Mar 777 146 923 146		Months 1 2 3 = 1 + 2 4 5 = 3 + 4 Months 1 2 3 = 1 + 2 3 = 1 + 2 4	P SS µLT R E(week) S W SS µLT R E(week)	utnam Nov 309 33.7 342 33.7 376 yandot Nov 332 35.8 368 35.8	County Dec 705 213 918 213 1130 County Dec 661 251 912 251	Jan 772 287 1060 287 1350 / Jan 1030 384 1410 384	Feb 549 149 697 149 846 846 522 215 737 215	Mar 512 101 613 101 715 Mar 596 120 716 120

	Fulton County						1			Henry C	ounty				
Months		N		ec .	lan	Fe	b Mar	1	Months		Nov	Dec	Jan	Feb	Mar
1	SS	77	6 65	68	539	52	9 499	1	1	SS	139	886	763	572	799
2	uLT	11	.6 20	)4	272	18	3 111	1	2	uLT	16	270	316	183	148
3=1+2	R	89	2 86	2	911	71	2 610	1	3=1+2	R	155	1160	1080	755	947
4	E (week)	) 11	.6 20	)4	272	18	3 111	1	4	E (week)	16	270	316	183	148
5 = 3 + 4	S	10	01 10	70 1	180	89	5 720	1	5 = 3 + 4	S	171	1430	1390	938	1100
Lucas County				-						I					
		ucas (	County							C	)ttawa	County			
Months		Nov	Dec	Jar	I F	eb	Mar		Months		Nov	Dec	Jan	Feb	Mar
1	SS	78.8	1000	107	0 6	00	669		1	SS	143	901	1020	801	760
2	μLT	9.31	292	315	1	62	140		2	μLT	16.5	293	422	279	166
3 = 1 + 2	R	88.1	1290	138	0 7	62	808		3 = 1 + 2	R	159	1190	1440	1080	926
4	E (week)	9.31	292	315	i 1	62	140		4	E (week)	16.5	293	422	279	166
5 = 3 + 4	S	97.4	1590	170	0 9	25	948		5 = 3 + 4	S	176	1490	1860	1360	1090
	Sa	indusk	v Count	v						s	eneca	County			
Months		Nov	Dec	Jar	F	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar
1	SS	287	956	114	0 7	723	746		1	SS	414	1090	1250	733	837
2	μLT	30.7	299	437	1 2	235	178		2	μLT	45.6	387	472	278	189
3 = 1 + 2	R	318	1260	158	0 9	958	923		3 = 1 + 2	R	459	1470	1720	1010	1030
4	E (week)	30.7	299	437	1 2	235	178		4	E(week)	45.6	387	472	278	189
5 = 3 + 4	S	349	1550	201	0 1	190	1100		5 = 3 + 4	S	505	1860	2200	1290	1210
	W	/illiams	Count							V	/ood C	ounty			
Months		Nov	Dec	Jar	F	Eeb	Mar		Months	0	Nov	Dec	Jan	Feb	Mar
1	SS	194	1080	114	0 6	599	758		1	SS	561	2640	2850	1880	2350
2	μLT	28.5	320	458	1 2	266	159		2	μLT	62	826	1090	650	512
3 = 1 + 2	R	223	1400	159	0 9	965	918		3=1+2	R	623	3460	3940	2530	2860
4	E (week)	28.5	320	458	1 2	266	159		4	E(week)	) 62	826	1090	650	512
5 = 3 + 4	S	252	1720	205	0 1	230	1080		5 = 3 + 4	S	685	4290	5030	3190	3380

Di	sti	ric	Ľt	3

	Ash land County						[		Cr	awford	County	/			
Months		Nov	Dec	Jan	Feb	Mar	Ì	Months		Nov	Dec	Jan	Feb	Mar	
1	SS	621	1780	1980	1480	1340	Ì	1	SS	531	1250	1330	882	962	
2	μLT	95.6	695	901	603	363	Ì	2	μLT	64.6	438	610	345	219	
3 = 1 + 2	R	717	2480	2880	2090	1710		3 = 1 + 2	R	596	1690	1940	1230	1180	
4	E (week)	95.6	695	901	603	363		4	E (week)	64.6	438	610	345	219	
5 = 3 + 4	S	812	3170	3780	2690	2070	[	5 = 3 + 4	S	660	2130	2550	1570	1400	
[							-								
		Erie C	ounty						- I	luron (	County				
Months		Nov	Dec	Jan	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar	
1	SS	316	1150	1380	930	660		1	SS	337	1220	1540	1050	1050	
2	μLT	40.3	448	591	333	208		2	μLΤ	41.8	484	686	422	271	
3 = 1 + 2	R	357	1600	1970	1260	867		3 = 1 + 2	R	379	1700	2230	1470	1320	
4	E (week)	40.3	448	591	333	208		4	E (week)	41.8	484	686	422	271	
5 = 3 + 4	S	397	2050	2560	1600	1070		5 = 3 + 4	S	420	2180	2910	1890	1590	
	l	orain	County					Medina County							
Months		Nov	Dec	Jan	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar	
1	SS	531	1890	1740	1840	1320		1	SS	974	2490	3130	2130	2040	
2	μLT	64.9	665	766	649	418		2	μLT	148	976	1380	891	574	
3 = 1 + 2	R	595	2560	2500	2490	1740		3 = 1 + 2	R	1120	3460	4510	3020	2610	
4	E (week)	64.9	665	766	649	418		4	E (week)	148	976	1380	891	574	
5 = 3 + 4	S	660	3220	3270	3140	2150		5 = 3 + 4	S	1270	4440	5890	3910	3180	
	Ri	ichland	Count	/			[		W	/avne (	County				
Months		Nov	Dec	Jan	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar	
1	SS	666	1830	1780	1410	1270		1	SS	216	911	864	766	610	
2	μLT	100	650	845	546	301		2	μLT	29.1	334	400	262	155	
3 = 1 + 2	R	766	2480	2620	1960	1570		3 = 1 + 2	R	245	1250	1260	1030	764	
4	E (week)	100	650	845	546	301		4	E (week)	29.1	334	400	262	155	
5 9 . 4	6	266	3130	3470	2500	1870		5 - 2 + 4	6	274	1580	1660	1200	010	

T	•	4	•		
	10	tr	717	۰t	4
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	A	Ashtabu	la Coun	ty					М	ahoning	Count	у		
Months		Nov	Dec	Jan	Fe	b Ma	r	Months		Nov	Dec	Jan	Feb	Mar
1	SS	3790	6370	7550	450	0 390	0	1	SS	1270	3200	4240	2810	2330
2	μLT	543	2730	3680	208	0 137	0	2	μLT	198	1190	1910	1100	615
3 = 1 + 2	R	4340	9090	11200	0 658	0 527	0	3 = 1 + 2	R	1470	4390	6150	3910	2950
4	E(week)	543	2730	3680	208	0 137	0	4	E (week)	198	1190	1910	1100	615
5 = 3 + 4	S	4880	11800	1490	866	0 664	0	5 = 3 + 4	S	1670	5580	8060	5010	3560
Portage County									Stark C	ounty				
Months		Nov	Dec	Jan	Feb	Mar	1	Months		Nov	Dec	Jan	Feb	Mar
1	SS	912	2440	3400	1940	1890	1	1	SS	796	3000	3400	1760	1750
2	μLT	141	932	1400	804	508	1	2	μLT	105	1000	1390	680	407
3 = 1 + 2	R	1050	3370	4800	2740	2400		3 = 1 + 2	R	902	4000	4790	2440	2150
4	E(week)	141	932	1400	804	508	1	4	E (week)	105	1000	1390	680	407
5 = 3 + 4	S	1190	4300	6210	3540	2910		5 = 3 + 4	S	1010	5010	6180	3120	2560
	s	Summit	County						т	rum bull	County	,		
Months		Nov	Dec	Jan	Feb	Mar	1	Months		Nov	Dec	Jan	Feb	Mar
1	SS	863	2890	3250	2010	2650	1	1	SS	1370	4150	4460	2820	2870
2	μLT	149	1150	1580	889	705	1	2	μLT	236	1460	1880	1170	724
3 = 1 + 2	R	1010	4040	4830	2890	3350		3 = 1 + 2	R	1610	5610	6340	3990	3600
4	E(week)	149	1150	1580	889	705		4	E (week)	236	1460	1880	1170	724
5 = 3 + 4	S	1160	5190	6410	3780	4060	1	5 = 3 + 4	S	1850	7070	8220	5160	4320

D	is	tr	ic	t	5

Coshocton County										
Months		Nov	Dec	Jan	Feb	Mar				
1	SS	146	915	1380	751	527				
2	μLT	18.8	253	511	205	90.6				
3 = 1 + 2	R	165	1170	1900	956	617				
4	E (week)	18.8	253	511	205	90.6				
5 = 3 + 4	S	184	1420	2410	1160	708				

Guernsey County										
Months Nov Dec Jan Feb Mar										
1	SS	223	1310	1910	1220	680				
2	μLT	28.2	341	814	316	135				
3 = 1 + 2	R	251	1650	2720	1530	815				
4	E(week)	28.2	341	814	316	135				
5 = 3 + 4	S	279	1990	3540	1850	950				

Fairfield County										
Months	onths Nov Dec Jan Feb									
1	SS	279	958	1520	1160	585				
2	μLT	35.6	290	623	304	98				
3 = 1 + 2	R	315	1250	2140	1470	683				
4	E (week)	35.6	290	623	304	98				
5 = 3 + 4	S	351	1540	2770	1770	781				

Knox County										
Months Nov Dec Jan Feb Mar										
1	SS	333	887	1380	959	614				
2	μLT	46.4	283	525	271	126				
3 = 1 + 2	R	379	1170	1910	1230	741				
4	E(week)	46.4	283	525	271	126				
5 = 3 + 4	S	426	1450	2430	1500	867				

Licking County											
Months	Months Nov Dec Jan Feb Mar										
1	SS	282	897	1460	899	685					
2	μLT	34.6	281	551	249	126					
3 = 1 + 2	R	316	1180	2010	1150	811					
4	E (week)	34.6	281	551	249	126					
5 = 3 + 4	S	351	1460	2560	1400	938					

Muskingum County										
Months		Nov	Dec	Jan	Feb	Mar				
1	SS	352	1500	2230	1150	901				
2	μLT	39.8	398	795	308	142				
3 = 1 + 2	R	392	1900	3030	1460	1040				
4	E (week)	39.8	398	795	308	142				
5 = 3 + 4	S	432	2300	3820	1770	1180				

Perry County											
Months		Nov	Dec	Jan	Feb	Mar					
1	SS	244	793	1280	853	398					
2	μLT	28.5	222	529	215	79					
3 = 1 + 2	R	273	1020	1810	1070	477					
4	E (week)	28.5	222	529	215	79					
5 = 3 + 4	S	301	1240	2340	1280	556					

	Delaware County											
Months		Nov Dec		Jan Feb		Mar						
1	SS	425	1070	1510	1060	698						
2	μLT	45.1	326	607	278	154						
3 = 1 + 2	R	470	1400	2120	1340	851						
4	E (week)	45.1	326	607	278	154						
5 = 3 + 4	S	515	1720	2720	1610	1000						

Franklin County											
Months		Nov	Dec	Jan	Feb	Mar					
1	SS	739	3280	5200	4120	1660					
2	μLT	82.7	960	1950	908	360					
3 = 1 + 2	R	822	4240	7150	5020	2020					
4	E (week)	82.7	960	1950	908	360					
5 = 3 + 4	S	905	5200	9110	5930	2380					

Fayette County											
Months		Nov	Dec	Jan	Feb	Mar					
1	SS	111	1000	1670	1030	584					
2	μLT	14.1	259	633	248	90.8					
3 = 1 + 2	R	125	1260	2300	1280	675					
4	E (week)	14.1	259	633	248	90.8					
5 = 3 + 4	S	139	1520	2940	1530	766					

Madison County											
Months		Nov	Dec	Jan	Feb	Mar					
1	SS	208	1160	1770	1090	635					
2	μLT	31.5	351	777	335	133					
3 = 1 + 2	R	239	1510	2550	1430	768					
4	E (week)	31.5	351	777	335	133					
5 = 3 + 4	S	271	1860	3330	1760	902					

Marion County											
Months		Nov	Dec	Jan	Feb	Mar					
1	SS	607	945	1170	708	567					
2	μLT	64.3	348	522	252	118					
3 = 1 + 2	R	671	1290	1690	959	685					
4	E (week)	64.3	348	522	252	118					
5 = 3 + 4	S	735	1640	2210	1210	803					

	Pick	kaway	County	/		
Months		Nov	Dec	Jan	Feb	Mar
1	SS	57.9	469	785	451	272
2	μLT	5.36	141	346	134	47.3
3 = 1 + 2	R	63.2	610	1130	585	319
4	E (week)	5.36	141	346	134	47.3
5 = 3 + 4	S	68.6	751	1480	719	367

Morrow County											
Months		Nov	Dec	Jan	Feb	Mar					
1	SS	536	1280	1620	996	990					
2	μLT	80	455	676	344	201					
3 = 1 + 2	R	616	1730	2300	1340	1190					
4	E (week)	80	455	676	344	201					
5 = 3 + 4	S	696	2190	2970	1680	1390					

Union County											
Months		Nov	Dec	Jan	Feb	Mar					
1	SS	555	1020	1710	1090	778					
2	μLT	60.4	324	717	287	168					
3 = 1 + 2	R	615	1350	2420	1380	946					
4	E(week)	60.4	324	717	287	168					
5 = 3 + 4	S	676	1670	3140	1660	1110					

District 7
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	Au	olaize (	County						Cha	mpaion	Count	v		
Months		Nov	Dec	Jan	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar
1	SS	156	588	774	435	431		1	SS	132	599	871	583	392
2	μLT	18.5	168	260	121	97.6		2	μLT	15.3	163	338	173	80.6
3 = 1 + 2	R	174	756	1030	555	529		3 = 1 + 2	R	148	763	1210	755	473
4	E(week)	18.5	168	260	121	97.6		4	E (week)	15.3	163	338	173	80.6
5 = 3 + 4	S	193	924	1290	676	627		5 = 3 + 4	S	163	926	1550	928	554
								[						
Clark County					-		D	arke C	ounty					
Months		Nov	Dec	Jan	Feb	Mar	-	Months		Nov	Dec	Jan	Feb	Mar
1	SS	127	877	1240	862	348		1	SS	126	827	962	635	406
2	μLT	19.3	232	406	242	73.1	4	2	μLT	16.9	199	333	170	70.7
3 = 1 + 2	R	146	1110	1640	1100	) 421	_	3=1+2	R	143	1030	1290	805	477
4	E (week)	19.3	232	406	242	73.1		4	E (week)	16.9	199	333	170	70.7
5 = 3 + 4	S	166	1340	2050	1340	) 494		5 = 3 + 4	S	160	1220	1630	975	548
Logan County							ור	M ercer County						
Months		Nov	Dec	Jan	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar
1	SS	277	712	1100	709	494	1	1	SS	97.4	621	720	474	413
2	μLT	34.3	237	430	235	110	1	2	μLT	11.6	148	252	135	86.1
3 = 1 + 2	R	311	949	1530	944	604		3 = 1 + 2	R	109	769	971	609	499
4	E (week)	34.3	237	430	235	110		4	E(week)	11.6	148	252	135	86.1
5 = 3 + 4	S	346	1190	1960	1180	714		5 = 3 + 4	S	121	917	1220	744	586
		liam i O	euro ha				1	Martine 2 mate						
Monthe	N	Nev	Dec	lan	Eab	Mar	1	Maatha	Mon	Igomer	y Cour	ity	Eab	Max
4	22	101	755	1040	620	202		Months		NOV	700	Jan	F eb	mar
2	- 33 - 11 T	22.6	100	205	162	76.1	1	2		5.04	199	277	3/1	200
2 - 1 + 2		22.0	054	1440	802	450		2-1-2		5.91	074	1760	6.04	91.0
4	F (week)	226	100	305	163	76.1	1	3=1+2	F (week)	5.01	173	377	110	41.8
5 = 3 + 4	S	236	1150	1830	965	535	1	5=3+4	C (NOOK)	65.9	1140	2140	791	319
0.0.1	Ŭ	200	1100	1000	000	000		3-314	5	00.0	1140	2140	101	010
	Sł	elby C	ounty											
Months		Nov	Dec	Jan	Feb	Mar								
1	SS	128	594	591	540	295								
2	μLΤ	16.3	165	235	143	61.1								
3 = 1 + 2	R	144	760	827	682	356								
4	E (week)	16.3	165	235	143	61.1								
5 = 3 + 4	S	160	925	1060	825	418								

Butler County									
Months		Nov	Dec	Jan	Feb	Mar			
1	SS	135	841	994	886	266			
2	μLT	10.1	210	381	147	46.2			
3 = 1 + 2	R	145	1050	1370	1030	312			
4	E (week)	10.1	210	381	147	46.2			
5 = 3 + 4	9	155	1260	1760	1180	35.8			

Clinton County									
Months	Months Nov Dec Jan Feb Mar								
1	SS	254	1390	1810	1360	455			
2	μLT	27.4	393	735	320	105			
3 = 1 + 2	R	281	1790	2550	1680	560			
4	E(week)	27.4	393	735	320	105			
5 = 3 + 4	S	308	2180	3280	2000	665			

Clermont County									
Months	hs Nov Dec Jan Feb Ma								
1	SS	184	1830	1790	1390	493			
2	μLT	15.4	469	693	262	92.2			
3 = 1 + 2	R	199	2300	2490	1650	585			
4	E (week)	15.4	469	693	262	92.2			
5 = 3 + 4	S	215	2770	3180	1910	677			

Greene County									
Months Nov Dec Jan Feb Mar									
1	SS	195	1360	1780	1090	522			
2	μLT	24.2	387	687	309	108			
3 = 1 + 2	R	219	1750	2460	1390	629			
4	E(week)	24.2	387	687	309	108			
5 = 3 + 4	S	243	2140	3150	1700	737			

Hamilton County									
Months	Nov Dec Jan Feb Mar								
1	SS	288	2510	2760	1650	768			
2	μLT	21.9	627	1010	351	152			
3 = 1 + 2	R	310	3140	3770	2000	920			
4	E (week)	21.9	627	1010	351	152			
5 = 3 + 4	S	332	3770	4780	2350	1070			

Warren County									
Months	hs Nov Dec Jan Feb Ma								
1	SS	147	1410	1460	1180	326			
2	μLΤ	13.5	347	544	234	65.5			
3 = 1 + 2	R	160	1750	2010	1420	391			
4	E (week)	13.5	347	544	234	65.5			
5 = 3 + 4	S	174	2100	2550	1650	457			

	P reble C ounty									
Months		Nov Dec Jan Feb M								
1	SS	146	1470	1640	1320	582				
2	μLT	18.7	360	625	335	120				
3 = 1 + 2	2 R	165	1830	2270	1660	702				
4	E (week)	18.7	360	625	335	120				
5 = 3 + 4	S	184	2190	2890	1990	823				

	A	damsO	ounty						B	rown C	County			
Months		Nov	Dec	Jan	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar
1	SS	132	799	1150	681	325	[	1	SS	187	818	1060	737	268
2	μLT	10.5	193	410	126	46.9		2	μLT	13.7	208	393	132	42.6
3 = 1 + 2	R	143	991	1560	807	372		3 = 1 + 2	R	201	1030	1460	869	310
4	E (week)	10.5	193	410	126	46.9	[	4	E (week)	13.7	208	393	132	42.6
5 = 3 + 4	S	154	1180	1970	932	419		5 = 3 + 4	s	215	1230	1850	1000	353
							-							
	Hig	ghland	County						Jac	ckson (	County			
Months		Nov	Dec	Jan	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar
1	SS	100	658	1050	639	290		1	SS	57.3	565	993	685	265
2	μLT	9.52	174	405	146	59.4		2	μLT	5.84	125	373	114	45.6
3 = 1 + 2	R	110	831	1460	785	350		3 = 1 + 2	R	63.1	690	1370	799	311
4	E (week)	9.52	174	405	146	59.4		4	E (week)	5.84	125	373	114	45.6
5 = 3 + 4	S	119	1010	1860	931	409		5 = 3 + 4	S	69	816	1740	913	356
			0				1							
	Lav	Mrence	County						, , , , , , , , , , , , , , , , , , ,		ounty			
Months		Nov	Dec	Jan	Feb	Mar		Months		Nov	Dec	Jan	Feb	Mar
1	SS	37.2	400	697	355	169		1	SS	52.6	497	738	635	172
2	μLT	3.46	91.1	245	69.6	28.1		2	μLT	4.39	115	271	99.8	26.6
3 = 1 + 2	R	40.6	491	942	424	197		3 = 1 + 2	R	57	611	1010	734	199
4	E (week)	3.46	91.1	245	69.6	28.1		4	E (week)	4.39	115	271	99.8	26.6
5 = 3 + 4	S	44.1	582	1190	494	225		5 = 3 + 4	S	61.4	726	1280	834	226
			ounty				٦			cinto (	ounty			
Maatha		Nev	Dec	lan	Eab	Mar	┨	Montho		Nev	Dec	Lan	Eab	Mar
Montins		02.0	004	Jan 45.40	700	202	┨	Monurs		54.7	422	200	254	M ar
1	33	30.0	091	1540	100	505	+	- 1	35	34.7	432	000	304	157
4		1.89	232	570	153	57.6	+	2		4.45	99.1	240	10.9	25.0
3=1+2	R	102	1120	2110	921	360	+	3=1+2	R	59.1	531	925	425	183
4	E (week)	7.89	232	570	153	57.6		4	E (week)	4.45	99.1	240	70.9	25.6
6 - 2 - 4	I S	1110	1360	2680	1 1070	418		5 = 3 + 4	I S	63.6	630	11170	496	208

District 10
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Athens C ounty									
Months Nov Dec Jan Feb Mar									
1	SS	118	617	1070	635	347			
2	μLT	12.1	150	441	145	57.3			
3 = 1 + 2	R	131	767	1510	780	404			
4	E (week)	12.1	150	441	145	57.3			
5 = 3 + 4	s	143	918	1950	924	462			

Hocking County									
Months		Nov Dec Jan Feb Ma							
1	SS	166	611	991	743	441			
2	μLT	19.4	172	453	190	79.9			
3 = 1 + 2	R	186	783	1440	933	521			
4	E(week)	19.4	172	453	190	79.9			
5 = 3 + 4	S	205	954	1900	1120	601			

Gallia County							
Months		Nov	Dec	Jan	Feb	Mar	
1	SS	31.6	377	640	396	186	
2	μLT	3.01	78.4	233	77.3	32.7	
3 = 1 + 2	R	34.6	456	872	474	219	
4	E (week)	3.01	78.4	233	77.3	32.7	
5 = 3 + 4	S	37.6	534	1100	551	252	

Meigs County								
Months		Nov	Dec	Jan	Feb	Mar		
1	SS	33.8	320	579	442	187		
2	μLT	3.44	73.7	227	80.9	31.1		
3 = 1 + 2	R	37.2	393	805	523	218		
4	E(week)	3.44	73.7	227	80.9	31.1		
5 = 3 + 4	S	40.7	467	1030	604	249		

Monroe County							
Months		Nov	Dec	Jan	Feb	Mar	
1	SS	198	646	813	519	412	
2	μLT	24.9	167	334	147	68.5	
3 = 1 + 2	R	223	813	1150	666	481	
4	E (week)	24.9	167	334	147	68.5	
5 = 3 + 4	S	247	980	1480	814	549	

1	SS	198	646	813	519	412
2	μLT	24.9	167	334	147	68.5
3 = 1 + 2	R	223	813	1150	666	481
4	E (week)	24.9	167	334	147	68.5
5 - 2 + 4	e	247	0.80	1480	814	549
3-3+4	3	247	300	1400	017	949
3-3+4	3	241	300	1400	014	345

N oble County								
Months		Nov	Dec	Jan	Feb	Mar		
1	SS	183	703	1500	862	498		
2	μLT	20.1	199	619	206	90.4		
3 = 1 + 2	R	203	902	2120	1070	589		
4	E (week)	20.1	199	619	206	90.4		
5 = 3 + 4	S	223	1100	2730	1270	679		

Washington County								
Months		Nov	Dec	Jan	Feb	Mar		
1	SS	308	879	1670	965	641		
2	μLT	31.9	236	756	220	110		
3 = 1 + 2	R	340	1110	2430	1190	751		
4	E (week)	31.9	236	756	220	110		
5 = 3 + 4	S	372	1350	3180	1410	860		

Morgan County							
Months		Nov	Dec	Jan	Feb	Mar	
1	SS	180	630	962	654	340	
2	μLT	20.1	146	420	153	52.6	
3 = 1 + 2	R	200	776	1380	807	392	
4	E (week)	20.1	146	420	153	52.6	
5 = 3 + 4	S	220	922	1800	961	445	

Vinton County								
Months		Nov	Dec	Jan	Feb	Mar		
1	SS	183	574	927	638	332		
2	μLT	16.4	149	381	148	55		
3 = 1 + 2	R	200	723	1310	786	387		
4	E (week)	16.4	149	381	148	55		
5 = 3 + 4	S	216	872	1690	934	442		

Belmont County								
Months		Nov	Dec	Jan	Feb	Mar	Months	
1	SS	640	1500	2200	1570	1030	1	
2	μLT	64.3	447	961	394	188	2	
3 = 1 + 2	R	704	1940	3160	1960	1210	3 = 1 + 2	
4	E (week)	64.3	447	961	394	188	4	E
5 = 3 + 4	S	769	2390	4130	2360	1400	5 = 3 + 4	

	Columbian a County							
Months	Nov Dec Jan F					Mar		
1	SS	520	1500	1690	1230	1280		
2	μLT	80	544	823	431	307		
3 = 1 + 2	R	600	2050	2510	1660	1580		
4	E (week)	80	544	823	431	307		
5 = 3 + 4	S	680	2590	3330	2090	1890		

Carroll County								
Months		Nov	Dec	Jan	Feb	Mar		
1	SS	187	811	888	645	428		
2	μLT	25.3	273	404	213	107		
3 = 1 + 2	R	213	1080	1290	859	535		
4	E (week)	25.3	273	404	213	107		
5 = 3 + 4	S	238	1360	1700	1070	643		

Harrison County										
Months	Nov	Dec	Jan	Feb	Mar					
1	1 SS		925	1240	739	620				
2	μLT		316	536	227	127				
3 = 1 + 2	R	429	1240	1780	966	747				
4	E (week)	45.6	316	536	227	127				
5 = 3 + 4	S	475	1560	2310	1190	873				

Holmes County										
Months	Nov	Dec	Jan	Feb	Mar					
1	1 SS		929	1070	621	665				
2	2 µLT		293	399	216	146				
3 = 1 + 2	1+2 R		1220	1460	836	811				
4 E(week)		32.6	293	399	216	146				
5 = 3 + 4 S		319	1520	1860	1050	956				

Jefferson County										
Months		Nov	Dec	Jan	Feb	Mar				
1	SS	454	1070	1510	1180	878				
2	2 µLT		406	704	322	212				
3 = 1 + 2	3 = 1 + 2 R		1470	2220	1500	1090				
4 E(week)		59.8	406	704	322	212				
5 = 3 + 4	S	573	1880	2920	1820	1300				

Tuscarwas County											
Months		Nov	Dec	Jan	Feb	Mar					
1 SS		637	1400	1570	1090	879					
2	2 µLT		512	807	395	221					
3 = 1 + 2	R	716	1910	2380	1480	1100					
4 E(week)		78.6	512	807	395	221					
5 = 3 + 4	S	794	2430	3180	1880	1320					

Cuyahoga County											
Months		Nov	Dec	Jan	Feb	Mar					
1	SS	2760	7220	8290	4520	5160					
2	μLT	395	2820	3520	1900	1580					
3 = 1 + 2	R	3150	10000	11800	6420	6750					
4	E (week)	395	2820	3520	1900	1580					
5 = 3 + 4	S	3550	12900	15300	8330	8330					

Geauga County											
Months		Nov	Dec	Jan	Feb	Mar					
1	1 SS		3260	4110	2420	1920					
2	2 µLT		1320	1990	1210	711					
3 = 1 + 2	3=1+2 R		4580	6100	3630	2630					
4	E (week)	211	1320	1990	1210	711					
5 = 3 + 4	S	1520	5900	8100	4840	3340					

Lake County										
Months		Nov	Dec	Jan	Feb	Mar				
1	1 SS		2370	2950	1540	1450				
2	μLT	179	912	1260	658	437				
3 = 1 + 2	= 1 + 2 R		3280	4220	2200	1890				
4	E (week)	179	912	1260	658	437				
5 = 3 + 4 S		1740	4190	5480	2860	2330				

					2005						
	Ave, # of	±	Ave.	±	Ave, # of	±	Ave.	±	Ave, # of	±	Ave.
Policy	Stockouts	CI	Inventory level	CI	Orders Placed	CI	Amount Ordered	CI	Order Received	CI	Min. Inventory
Actual	0	0	12900	-	-	-	860	-	46	-	
1	0	0	12500	123	12.7	0.31	850	34.7	49.5	2.32	11200
2	1.6	2.88	7320	282	15.5	0.44	855	37.5	69.3	3.91	4120
3	0	0	9810	187	15.3	0.26	836	35.1	59.8	2.74	7800
4	0	0	10700	119	14.7	0.28	831	31.4	56.9	2.3	9710
5	0	0	8610	168	16	0.33	843	33.7	64.5	2.81	7510
6	0.133	0.27	7740	248	17	0.29	842	34.7	70	3.29	5110
7	0	0	9680	222	15.8	0.38	842	34.6	59.2	2.76	7566
8	0	0	10500	184	15.3	0.42	835	35.3	56.6	2.49	8880
9	0.133	0.27	8730	234	17.3	0.28	833	31.8	65.1	2.81	6270
10	0.133	0.27	8043	202	16.6	0.27	848	33.9	69.5	3	6070
11	0	0	9830	176	15.4	0.25	844	34.5	59.1	2.72	9830
12	0	0	10700	133	14.7	0.33	837	32.7	56.4	2.29	9600
13	0.133	0.27	9030	189	16.7	0.3	839	31.2	64.7	2.6	7220
					2004						
	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.
Policy	Stockouts	CI	Inventory level	CI	Orders Placed	CI	Amount Ordered	CI	Order Received	CI	Min. Inventory
Actual	0	-	21000	-	-	-	937	-	40	-	-
1	0	0	15700	216	9.2	0.33	854	54.7	35.5	2.14	14400
2	0	0	7300	190	16.3	0.5	838	34.6	67.1	3.09	6050
3	0.167	0.34	9690	161	14.6	0.38	826	31.7	56.7	2.35	8410
4	0.167	0.28	10300	179	13.8	0.34	832	31.8	53.5	2.11	9500
5	0.1	0.2	8520	177	14.8	0.28	839	35.6	61.5	2.83	7140
6	0	0	7340	141	17	0.52	845	34.2	66.2	2.9	6140
7	0.1	0.2	9220	95	16	0.4	825	31.2	56.7	2.3	8350
8	0.133	0.27	9870	90.9	15.3	0.28	826	35.6	54	2.55	9200
9	0	0	8410	67.9	17.4	0.3	833	32.9	61.8	2.63	7880
10	0	0	7900	183	15.2	0.5	854	36.2	65.9	3.17	6630
11	0.1	0.2	9900	193	14.1	0.27	827	34.4	57	2.63	8610
12	0.133	0.27	10400	190	13.5	0.27	831	37.2	53.5	2.47	9210
13	0	0	8930	168	15.4	0.36	850	34.6	60.6	2.72	8100
					2003						
	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.
Policy	Stockouts	CI	Inventory level	CI	Orders Placed	CI	Amount Ordered	CI	Order Received	CI	Min. Inventory
Actual	0	-	15900	-	-	-	796	-	57	-	-
1	0	0	12400	115	13	0.32	823	35.3	48.1	2.31	11300
2	0	0	7050	144	21.7	0.37	812	29.4	72.5	2.8	6000
3	0	0	9250	162	15.5	0.41	834	32.8	59.8	2.65	7500
4	0	0	9900	117	15.7	0.22	824	34.4	57.3	2.56	9070
5	0	0	8030	173	15.1	0.4	849	33.2	64.2	2.88	6260
6	0	0	7060	195	17.9	0.48	839	34.9	70.3	3.15	4825
7	0	0	9000	104	16.6	0.35	832	35.2	59.9	2.77	8090
8	0	0	9660	63.9	16.9	0.32	825	30.8	57.1	2.38	9960
9	0	0	8150	129	17.5	0.27	837	32.9	64.8	2.89	7048
10	0	0	7490	251	16.5	0.66	852	37.1	69.6	3.51	4470
11	0	0	9430	133	15.5	0.24	838	35.7	59.7	2.83	8180
12	0	0	10100	96.6	15.7	0.19	833	31.9	56.8	2.31	9360
13	0	0	8530	165	16.3	0.37	851	34.2	64.1	2.93	7140

# Appendix 2: Simulation Results For Cuyahoga County

					2002						
	Aug. # of		Ave		2002		Aug		Aug. # of		Aug
Dellar	Ave. # or	± 0	Ave.	± 01	Ave. # of	± 0	Ave.	t	Ave. # of	t	Ave.
Policy	Stockouts	U	Inventory level	CI	Urders Placed	U	Amount Ordered	U	Urder Received	U	Iviin. Inventory
Actual	0	-	21200	-	-	-	603	-	39	-	-
1	0	0	12700	16.1	7.2	0.14	826	51.3	18.5	1.08	12500
2	0	0	8110	49.7	9.67	0.18	851	52	33.8	2.3	7760
3	0	0	10300	30	8.8	0.15	808	40.9	24.2	1.35	10200
4	0	0	11400	17.8	7.67	0.18	821	48.2	20.7	1.17	11200
5	0	0	9280	20	9.67	0.18	819	41	29.2	1.64	9200
6	0	0	8840	54.3	9.7	0.17	859	54.6	33.5	2.25	8450
7	0	0	10600	21.8	8.9	0.11	808	42.7	24.1	1.3	10400
8	0	0	11400	17	81	0.13	803	477	21.4	1.22	11200
9	0	0	9800	24.3	9.7	0.17	827	43.4	28.9	1.58	9800
10	0	0	8820	56.2	9.7	0.15	870	65.0	33.5	2.20	8390
11	0	0	10600	10.2	0.17	0.13	070	12.2	22.0	1.27	10400
10	0	0	10000	19.5	0.17	0.14	020	40.0	23.9	1.37	10400
12	0	0	11400	17.0	1.07	0.16	021	40.Z	20.7	1.17	11200
13	U	U	9790	26.3	9.2	0.15	841	46.4	28.9	1.63	9540
			<u> </u>		2001						
	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.
Policy	Stockouts	CI	Inventory level	CI	Orders Placed	CI	Amount Ordered	CI	Order Received	CI	Min. Inventory
Actual	0		12400	-	-	-	704	-	59	-	-
1	0	0	10500	148	12.4	03	839	36.9	46.2	2 11	9490
2	1.92	1.02	7340	307	17.7	0.5	796	37.2	40.2 64.6	3.05	4810
2	1.05	1.23	0700	JZ1 104	10.4	0.00	130	20.0	04.0 50.4	0.00	4010
3	0	0	9700	194	12.4	0.00	000	30.0	50.4	2.03	7630
4	0	0	10400	164	12.8	0.32	823	38.1	48.1	2.57	8580
5	0.967	1.44	8260	312	12.9	0.39	838	38.5	55.8	3.02	5300
6	1.73	1.24	7640	272	17.5	0.6	813	37.2	63	3.05	5160
7	0.033	0.07	9530	184	12.7	0.32	832	38.3	50.7	2.83	7790
8	0	0	10000	154	12.7	0.32	824	37	48	2.56	8490
9	0.267	0.48	8440	287	12.3	0.52	849	42.3	55.3	3.21	5160
10	1.73	1.24	8130	316	17.1	0.56	815	36	63.1	2.98	5920
11	0.033	0.07	10000	211	12.3	0.26	841	40.4	50.4	2.93	7790
12	0	0	10400	205	12.4	0.3	831	37.8	47.7	2.59	8490
13	0.267	0.48	9000	283	11.8	0.51	858	45.1	55	3.54	10100
15	0.201	0.40	5000	205	11.0	0.51	030	40.1	55	0.04	10100
					2000						
					2000						
	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.	±	Ave. # of	±	Ave.
Policy	Stockouts	CI	Inventory level	CI	Orders Placed	CI	Amount Ordered	CI	Order Received	CI	Min. Inventory
Actual	0	-	13100	-	-	-	781	-	37		-
1	0	0	11900	65.7	8.1	0.18	848	49.4	28.7	1.78	11500
2	0	0	7810	94.3	11.2	0.18	855	42.4	45.3	2.35	7000
3	0	0	9960	90.4	9.23	0.16	846	48.1	35.1	2.16	9240
4	0	0	10800	55	9.1	0.23	838	47.6	32.4	2.03	10500
5	0	0	9030	57.8	10.1	0.23	854	44.1	40	2 14	8540
6	0	0	8140	80.3	11.6	0.18	846	42.6	46	2.61	7540
7	0	0	0970	60.6	10.6	0.10	833	12.0	35.6	1.97	0370
0	0	0	10900	50.C	0.77	0.15	033	42.J	33.0	1.07	10500
0	0	0	10000	0.00	9.11	0.10	034	41.5	32.0	1.00	10500
9	U	0	9110	53.4	11.6	0.18	825	36	41.4	2.04	8/10
10	U	0	8350	84.7	10.1	0.25	8/2	49.1	44.6	2.69	7930
11	0	0	10100	96	9.2	0.16	852	48.1	34.9	2.19	9310
12	0	0	11100	91.8	8.3	0.17	860	50.5	31.5	1.98	10500
13	0	0	9330	66.3	10.1	0.25	853	43.3	40	2.16	8840
					1999						
	Ave. # of	+	Ave	+	Ave # of	+	Ave	+	Ave. # of	+	Ave
Policy	Stockoute	Č.	Inventory level	ČI.	Orders Placed	Č.	Amount Ordered	Č.	Order Received	Ĉ.	Min Inventory
Actual	0.00000000	0	14100	01	ofdelig i faced	01	C01	U.	AE	U.	with inventory
Actual	0.1	- 0.47	14100	- 100	-	- 0.47	001	-	40		- 10100
	0.07	0.15	13300	102	0.3	V.1/	001	00.1	33.3	2.10	12100
2	0.667	0.71	8140	197	11.2	0.2	8/4	44.2	51.4	2.8	6590
3	0.733	0.84	10200	192	10.1	0.18	865	46.4	41.1	2.46	8540
4	1.2	0.99	11100	217	9.5	0.21	853	46.6	38.8	2.26	9440
5	0.667	0.71	9310	185	11.2	0.2	859	39.2	46.7	2.34	9310
6	0.567	0.59	8470	200	11	0.27	874	44	51.4	2.83	7120
7	0.533	0.7	10200	185	9.87	0.29	881	54.9	40.8	2.66	8750
8	1.1	0.77	11100	209	9.13	0.21	863	55.8	38.7	2.52	9570
9	0.567	0.59	9430	194	11	0.27	859	39.2	46.8	2 32	8270
10	0.567	0.55	8550	185	10.0	0.25	87/	<u>1</u> 1	51 3	2.52	7120
10	0.007	0.05	0000	100	10.5	V.Z0	0/4	44.1	01.0	2.03	0750
	0 633	p /	10200	199	0.0	0.02	222	6/ 6	107	1 66	A / B / B
40	0.533	0.7	10200	182	9.8	0.28	883	54.6	40.7	2.66	0/50
12	0.533	0.7	10200	182 205	9.8	0.28	883	54.6 55.7	40.7	2.66	9570

