



Commissioned by the Missouri Department of Transportation

A Report Card From Missourians



Final Report 2017

Prepared By:



HEARTLAND
MARKET RESEARCH LLC
*Helping You Better
Understand Your StakeholdersSM*

Report Number CMR 17-011

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Final Report

Project Number: TR201522

Report Number: CMR 17-011

A Report Card from Missourians - 2017

Prepared for the
Missouri Department of Transportation

October 2017

by



Helping You Better Understand Your StakeholdersSM

The opinions, findings, and conclusions expressed in this publication are those of the principal investigator. They are not necessarily those of the Missouri Department of Transportation, the U.S. Department of Transportation or the Federal Highway Administration. This report does not constitute a standard or regulation.

Technical Report Documentation Page

1. Report No. CMR 17-011	2. Government Accession No.	3. Recipient's Catalog No.	
4. Title and Subtitle A Report Card from Missourians - 2017		5. Report Date October 2, 2017 Published November 2017	
		6. Performing Organization Code	
7. Author(s) Lance Gentry, Ph.D. https://orcid.org/0000-0003-4115-2046		8. Performing Organization Report No.	
9. Performing Organization Name and Address Heartland Market Research LLC 208 Becca Drive Rolla, MO 65401 www.HeartlandMarketResearch.com		10. Work Unit No.	
		11. Contract or Grant No. MoDOT project #TR201522	
12. Sponsoring Agency Name and Address Missouri Department of Transportation Transportation Planning Division (SPR) P.O. Box 270 Jefferson City, MO 65102		13. Type of Report and Period Covered Final Report for Statewide Survey	
		14. Sponsoring Agency Code	
15. Supplementary Notes The investigation was conducted in cooperation with the U. S. Department of Transportation, Federal Highway Administration. MoDOT research reports are available in the Innovation Library at http://www.modot.org/services/OR/byDate.htm . This report is available at https://library.modot.gov/RDT/reports/TR201522/ .			
16. Abstract Overall statewide satisfaction with MoDOT and additional feedback about MoDOT's operations was obtained from a representative sample of the general adult public in Missouri. A professional calling center was engaged to obtain a diverse sample across Missouri. Specific minimums were given, such as 500 responses per district, with gender and age-range targets for each county in Missouri. 3,502 completed responses were obtained between June 26, 2017 and July 31, 2017. With the exception of a few questions (e.g., demographics), all statewide results presented in this document are weighted results. The data was weighted in accordance with the true distribution of the regional population in terms of geographic (county), gender, and age distributions using the most recent (2010) US government census information available. Following past practice, all district measures presented in this document are unweighted. With a minimum of 500 responses per district, the district measures have a 95% level of confidence with a precision (margin of error) of +/- 4.4%. The statewide results for the stratified-random sample of 3,502 Missourians have a 95% level of confidence with a precision of +/- 1.66%.			
17. Key Words Age groups, Communication preferences, Construction projects, Customer satisfaction, Customer survey, Financing, Gender, Methodology, Partners, Surveys, Transportation solutions, Trend (Statistics)		18. Distribution Statement No restrictions. This document is available through the National Technical Information Service, Springfield, VA 22161.	
19. Security Classif (of this report) Unclassified.	20. Security Classif. (of this page) Unclassified.	21. No of Pages 132	22. Price

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EXECUTIVE SUMMARY

BACKGROUND

Heartland Market Research LLC completed a comprehensive statewide customer satisfaction study to evaluate MoDOT's overall performance as perceived by Missouri's general public and to identify the transportation services and improvements that are most important to Missourians. The survey asked questions to populate multiple MoDOT Tracker measures and to assess the public's support for transportation. Heartland Market Research obtained a representative sample of the state as well as each of MoDOT's seven districts, with a minimum of 500 respondents per district. A total of 3,502 Missourians participated in the study.

GENERAL SATISFACTION FINDINGS

- **The majority of Missourians were satisfied with the job MoDOT is doing. Overall satisfaction was at 83% as compared to 81% in 2015.**
- 28% of Missourians were very satisfied with the job MoDOT is doing.
- Many measures of satisfaction with individual MoDOT services have stayed the same or slightly increased from 2015. While the overall satisfaction measures remain statistically similar to 2015, the strength of most measures has grown. In other words, the percentage of people who were very satisfied with MoDOT has increased in most satisfaction measures compared to 2015. This is an important finding because those who answer on the extremes – such as very satisfied or very dissatisfied – tend to be firm in their opinions. The greater the percentage of those in the middle – such as somewhat satisfied or somewhat dissatisfied – the greater the chance of movement in the other direction. Thus, **while the 2017 measures are statistically similar to 2015, the overall picture is one of a population that is more confident that MoDOT is satisfying their transportation needs than was the case two years ago.**
- Missourians continued to agree that MoDOT provides accurate (93%), timely (92%), and understandable (91%) information about projects in their areas, similar to the statistical results since 2009.
- 93% of Missourians agreed that MoDOT was the “primary transportation expert” similar to results since 2009.
- 87% of the residents indicated they trust MoDOT to keep its commitments to the public compared to 85% in 2015. In 2017, 41% of the population strongly agreed with this measure, up from 35% in 2015.
- 75% of Missourians were satisfied with the job MoDOT has done keeping the surface of major highways in good condition, compared to 70% in 2015.

- Missourian satisfaction with MoDOT's efforts to maintain other state highways (67%) and bridges (67%) were also higher than two years ago when both were measured at 63%.
- Most (86%) residents agreed that MoDOT did a good job of minimizing travel delays caused by construction and maintenance on highways, similar to the findings from 2015. 93% agreed that MoDOT did a good job providing advanced warnings to motorists before they entered work zones.

FUNDING FINDINGS

- **Most Missourians do not know the average driver currently pays \$30 per month in taxes and fees to fund Missouri state roads.**
- Out of those making an estimate, 36% of the respondent believed drivers spent less than \$30 per month, 37% selected the correct answer of \$30 per month, and 27% thought that Missouri drivers spent \$50 or more per month in taxes and fees.
- **86% of residents were willing to pay more to adequately fund Missouri state roads.**
- **Missourians grossly underestimate the cost of congestion, poor road conditions, and safety issues.** Over half of all respondents estimated this cost at under \$50 per month. 81% of the respondents thought the cost was \$100 or less per month. In 2016, the actual average cost per driver was about \$169 per month.
- In 2017, the option of increasing fuel taxes continued to grow in popularity, with 29% of the respondents selecting it as their preferred option for increasing funding for Missouri's state highways and roads. The option of raising fuel taxes was first selected by a plurality of residents (24%) in 2015 as the most acceptable option for increasing revenues to adequately fund Missouri state highways and roads. This was a significant increase from the 2013 score of 15%. Other listed options in 2017 included adding tolls (23%), increasing the sales tax (15%), replacing the gas tax with a mileage tax (12%), and increasing car registration and license fees (10%). **The option to increase fuel taxes was the *only* funding option to see a growth in overall support from 2015.** While *none of these* was not provided as an option, 12% of Missourians volunteered this option anyway.

IMPORTANCE-SATISFACTION ANALYSIS FINDINGS

- The essential findings of the Importance-Satisfaction analysis were similar to those measured in 2015 other than the change in the perceived importance of MoDOT's mowing and trimming the foliage along state highways. This has increased since 2015.
- In 2017, **Missourians indicated there were a number of very important services needing improvement.** Based upon the importance-satisfaction analysis, MoDOT can most improve resident satisfaction with improved offerings on three key services:
 1. Keeping bridges in good condition.
 2. Keeping the surface of *major* highways in good condition.
 3. Keeping the surface of *other* highways in good condition.

CONCLUSIONS

- The findings were clear that overall satisfaction remained high, and has increased slightly over the last two years. Moreover, the ratio between those very satisfied and satisfied – a measure of how deep or solid the underlying satisfaction is – has increased from 2015.
- While most measures of satisfaction with individual MoDOT services have stayed the same or increased slightly from 2015, they are still slightly below most of the 2013 measures. When considering this year's results along with some of the conclusions of the 2015 research – "...Missourians showing increased concern about MoDOT's ability to meet their transportation needs – can be best explained by the public's belief that MoDOT is doing well with insufficient resources" – one is left with the impression that Missourians are both satisfied with MoDOT's service in the current resource environment and are more open to the idea of increasing transportation funding through increasing the fuel tax.

METHODOLOGY

The survey was administered by a professional calling center to Missourians starting on June 26, 2017 and ending on July 31, 2017. The calling center randomly called a representative sample of people from every county considering age and gender. During this time, the calling center made 189,228 calls, spoke with 10,103 people, and completed 3,502 phone interviews. The average respondent took 14.5 minutes to complete the survey. The following tables show how many surveys were conducted in each county. Some counties had significantly more participants than others due to the research design mandating a minimum of 500 responses per district.

Northwest		Northeast		Kansas City		Central	
Andrew	25	Adair	29	Cass	53	Boone	26
Atchison	24	Audrain	32	Clay	54	Callaway	31
Buchanan	27	Clark	30	Jackson	62	Camden	28
Caldwell	26	Knox	27	Johnson	53	Cole	27
Carroll	28	Lewis	32	Lafayette	53	Cooper	28
Chariton	24	Lincoln	29	Pettis	54	Crawford	31
Clinton	24	Macon	30	Platte	64	Dent	27
Daviess	24	Marion	31	Ray	53	Gasconade	27
DeKalb	24	Monroe	31	Saline	55	Howard	29
Gentry	24	Montgomery	30			Laclede	27
Grundy	25	Pike	32			Maries	27
Harrison	25	Ralls	28			Miller	27
Holt	24	Randolph	29			Moniteau	27
Linn	28	Schuyler	27			Morgan	27
Livingston	24	Scotland	28			Osage	29
Mercer	25	Shelby	28			Phelps	27
Nodaway	25	Warren	28			Pulaski	28
Putnam	25					Washington	27
Sullivan	28						
Worth	21						
Total	500	Total	501	Total	501	Total	500

St. Louis		Southwest		Southeast	
Franklin	101	Barry	23	Bollinger	19
Jefferson	100	Barton	24	Butler	24
Saint Charles	100	Bates	23	Cape Girardeau	19
Saint Louis	100	Benton	23	Carter	19
Saint Louis City	99	Cedar	23	Douglas	19
		Christian	26	Dunklin	19
		Dade	23	Howell	19
		Dallas	25	Iron	19
		Greene	23	Madison	19
		Henry	23	Mississippi	19
		Hickory	23	New Madrid	20
		Jasper	22	Oregon	19
		Lawrence	23	Ozark	20
		McDonald	23	Pemiscot	21
		Newton	24	Perry	20
		Polk	23	Reynolds	22
		Saint Clair	24	Ripley	19
		Stone	25	Saint Francois	19
		Taney	24	Sainte Genevieve	21
		Vernon	26	Scott	22
		Webster	27	Shannon	19
				Stoddard	20
				Texas	19
				Wayne	24
				Wright	20
Total	500	Total	500	Total	500

Most statewide results presented are weighted results. The demographic responses are not and these are noted as such when presented. The data were weighted in accordance with the true distribution of the regional population in terms of geographic (county), gender, and age distributions using the most recent (2010) U.S. government census information available. Following past practice, all district measures presented are unweighted. **With a minimum of 500 responses per district, the district measures have a 95% level of confidence with a precision (margin of error) of +/- 4.4%. The statewide results for the stratified-random sample of 3,502 Missourians have a 95% level of confidence with a precision of +/- 1.66%.**

Following standard practice for Tracker measures, responses of don't know/not sure and none chosen/refused were excluded from the results in this report. This practice also facilitated valid comparisons of the results with previous customer satisfaction surveys. All charts, graphs, and summaries are rounded. More precise numbers rounded to the nearest tenth of a percent may be found in the tables in Sections 2. Totals may not sum to exactly 100% because of rounding artifacts.

The survey was based on the previous (2015) statewide satisfaction study. At MoDOT's request, Question 8 was adjusted to be more current and Question 9 was added to gather citizen input on newer issues of concern. The wording of the other questions was kept the same as previous years to facilitate comparisons across surveys.



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Section 1:

Charts & Graphs

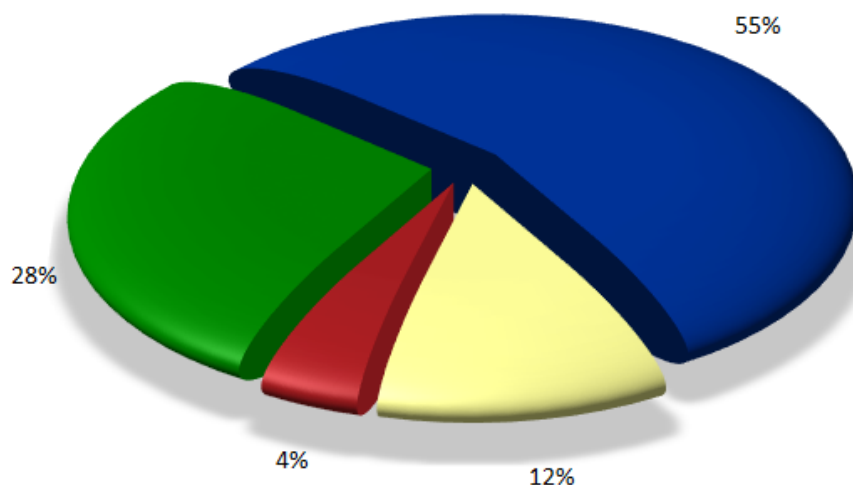
A Report Card From Missourians

Prepared By:

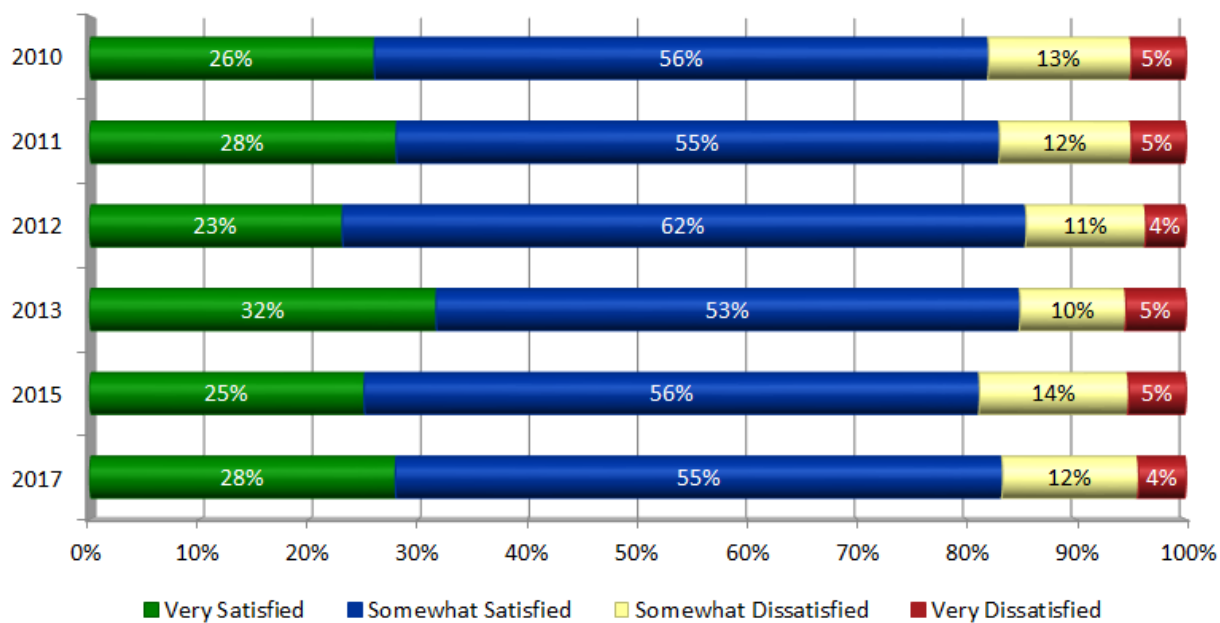


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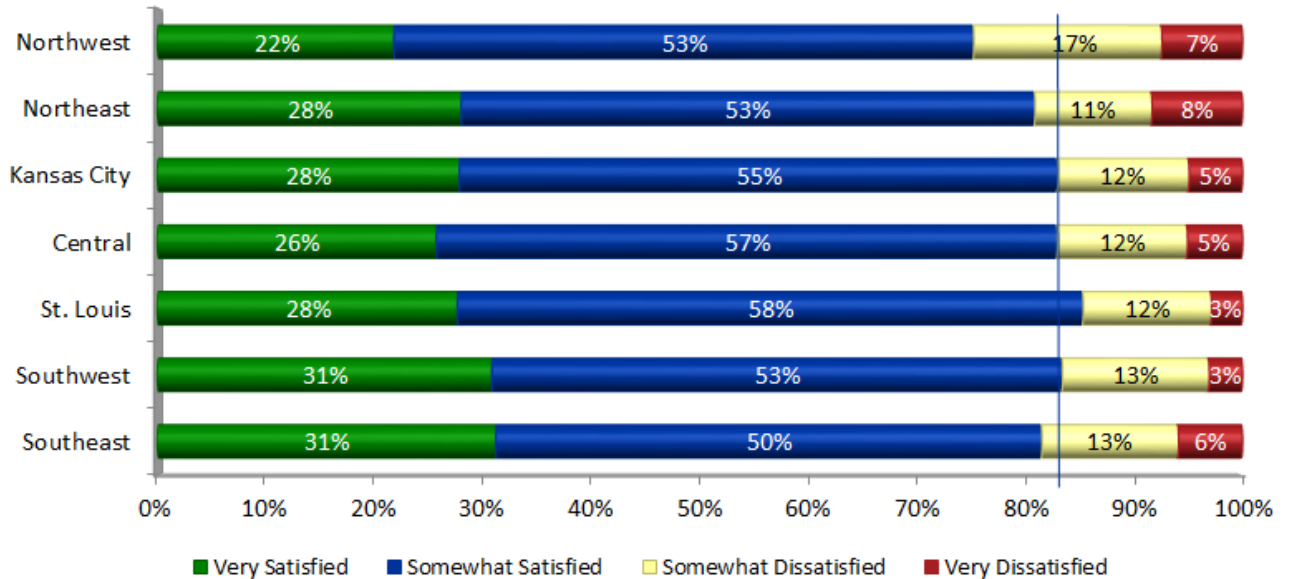
Overall Satisfaction With the Job the Missouri Department of Transportation is Doing



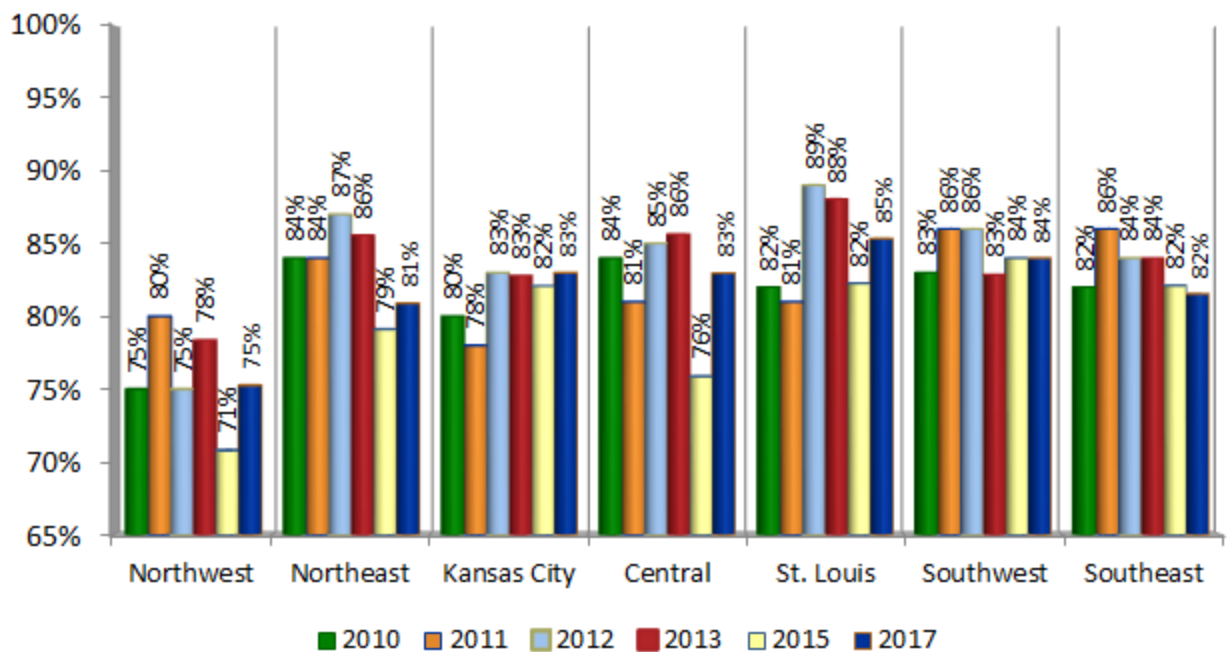
TRENDS: Level of Satisfaction With the Job the Missouri Department of Transportation is Doing



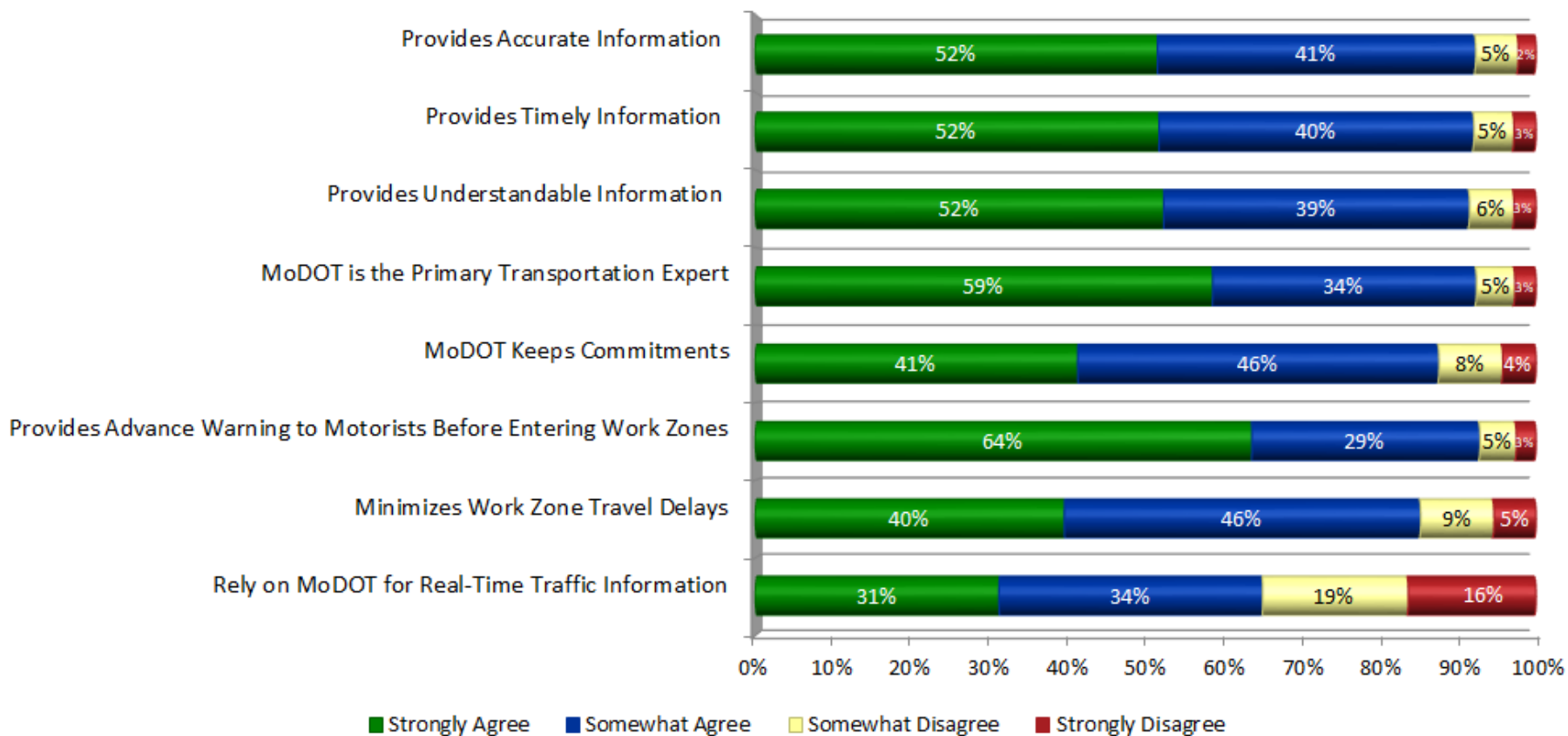
Level of Satisfaction With the Job the Missouri Department of Transportation is Doing by District



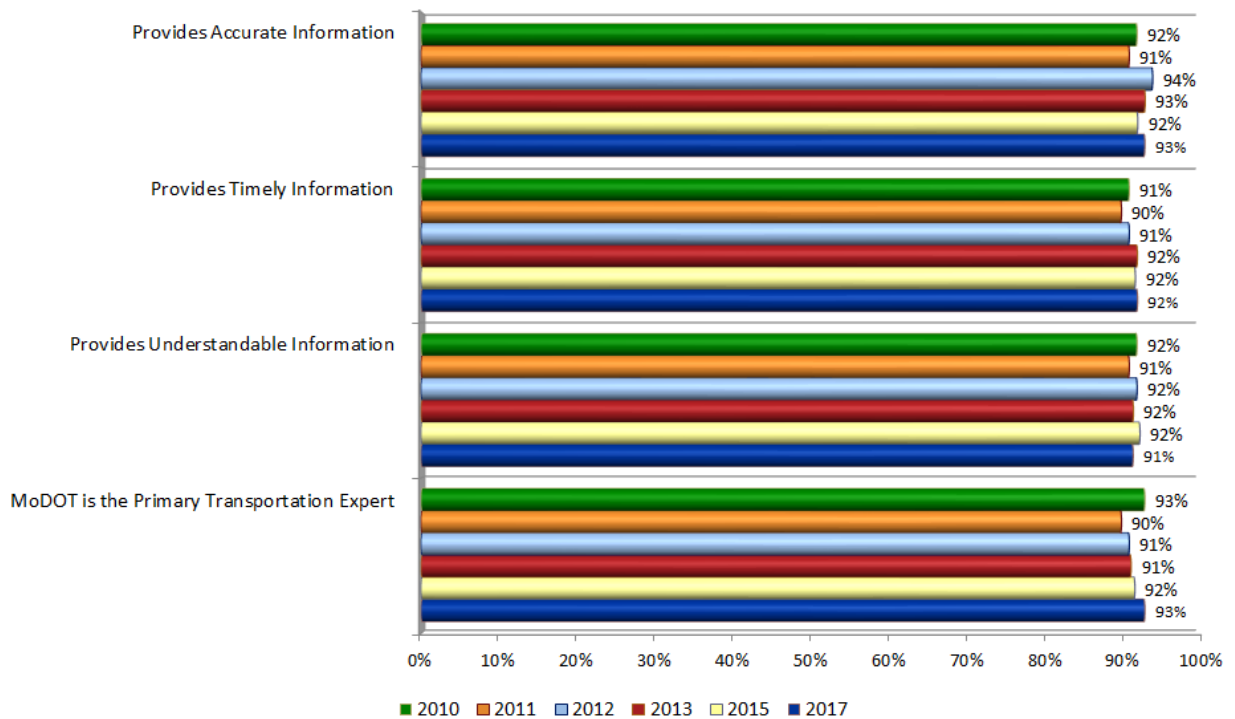
TRENDS: Overall Satisfaction With the Job the Missouri Department of Transportation is Doing by District



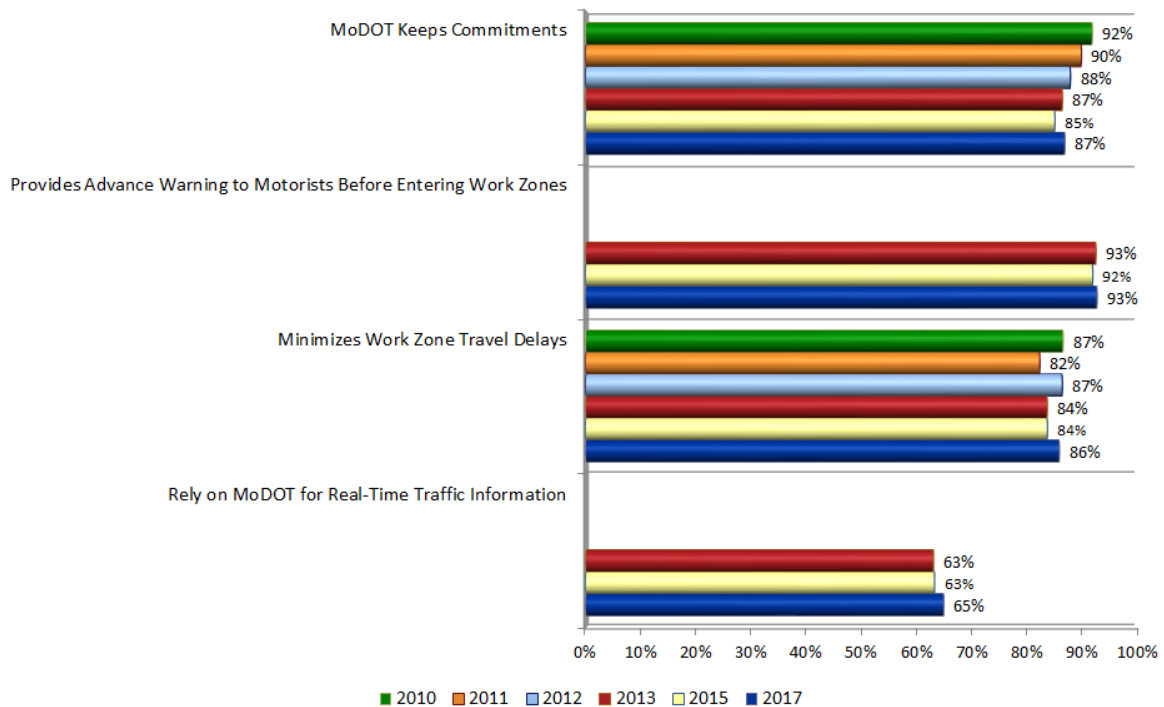
Level of Agreement with the Following Statements Related to Transportation in Missouri and MoDOT



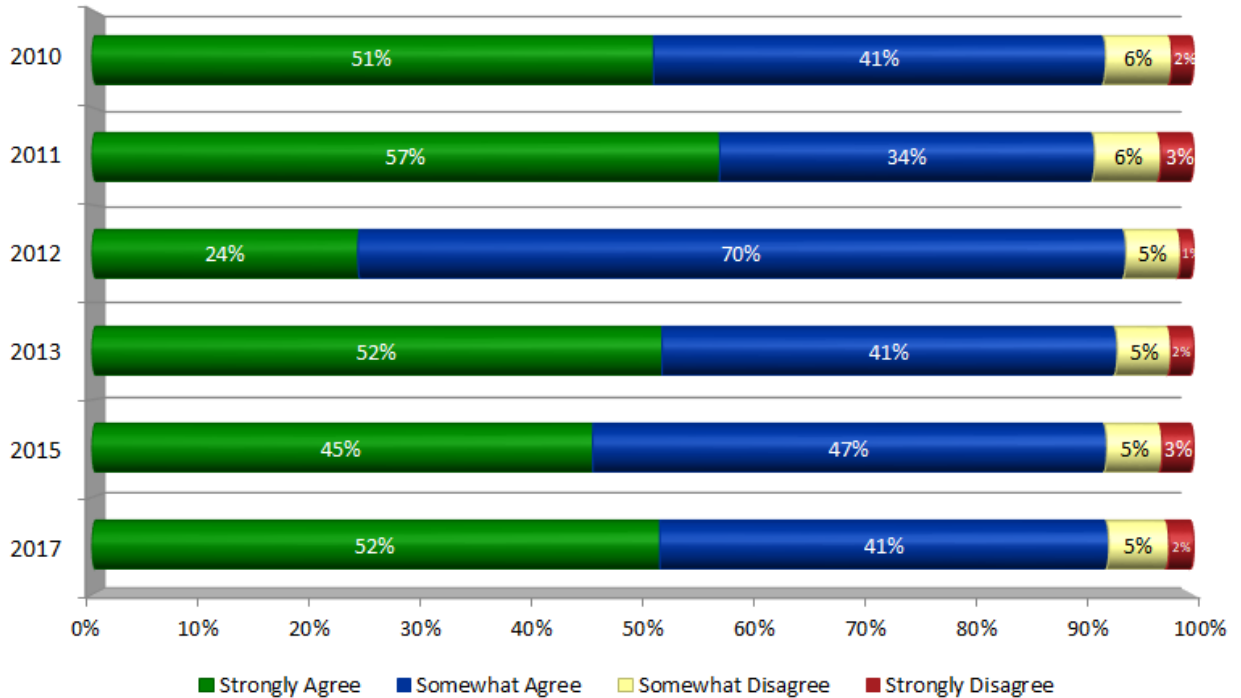
TRENDS: Overall Agreement with Statements Related to Transportation in Missouri and MoDOT



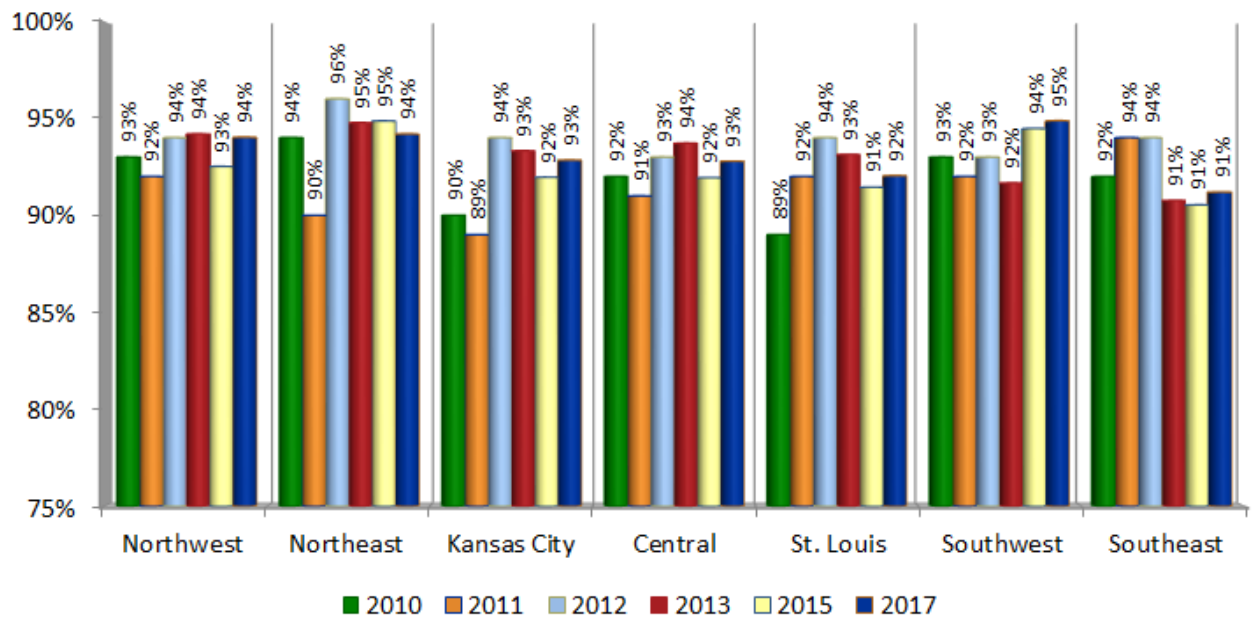
TRENDS: Overall Agreement with Statements Related to Transportation in Missouri and MoDOT



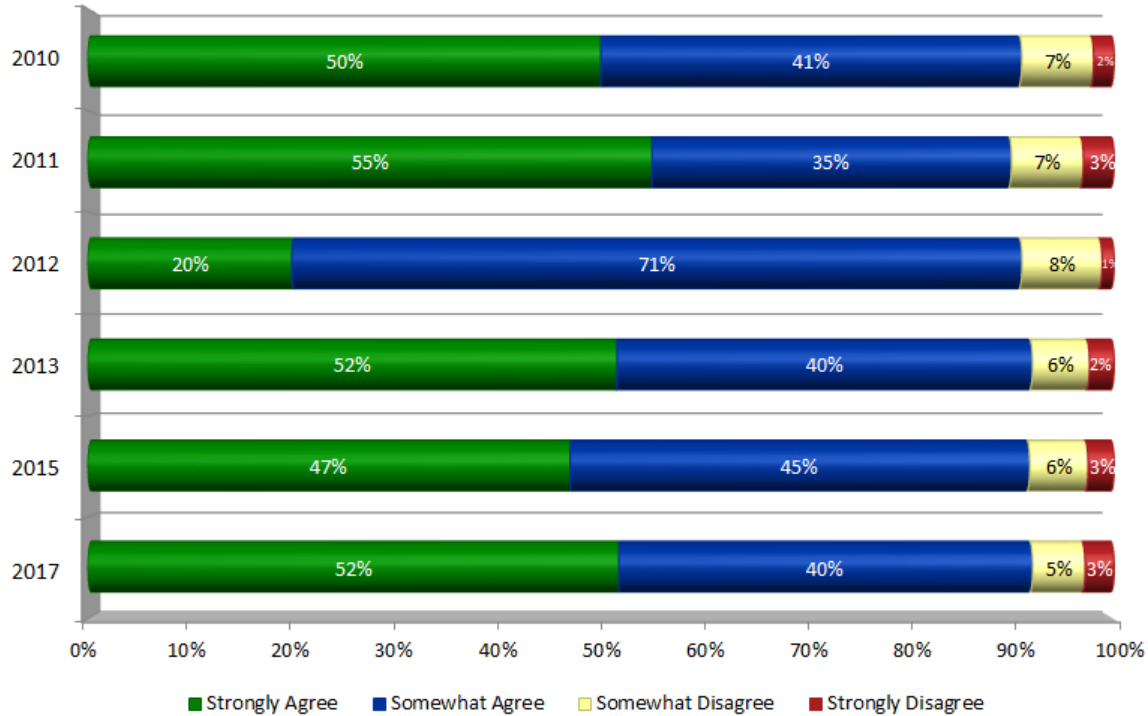
TRENDS: Level of Agreement MoDOT Provides Accurate Information to Citizens



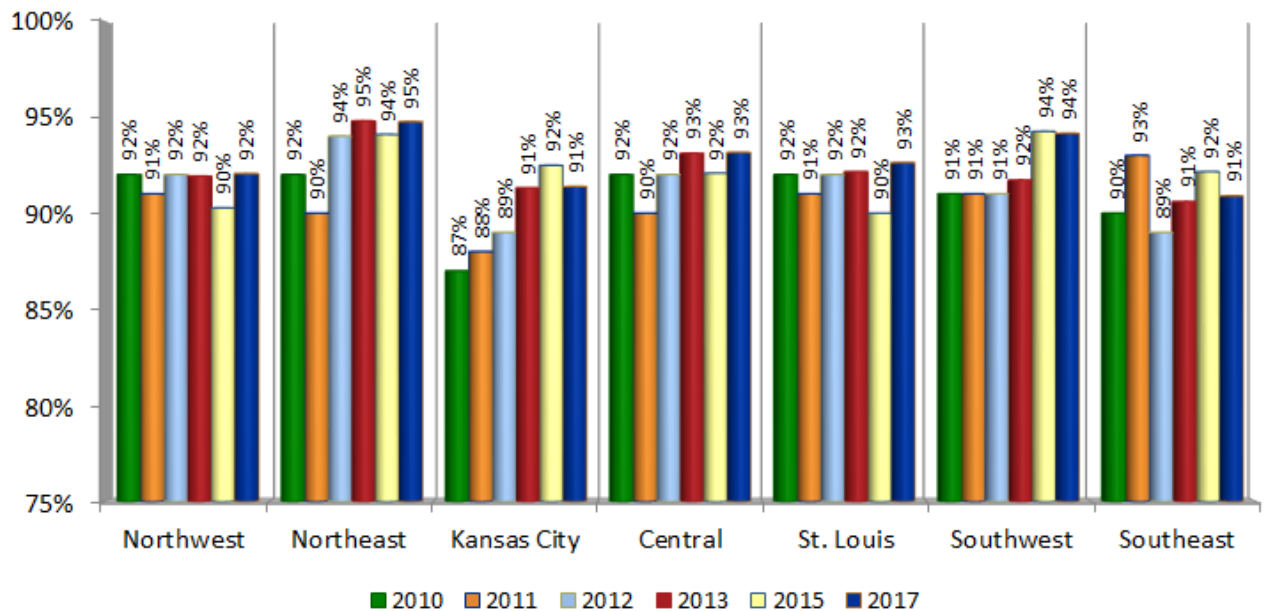
TRENDS: Overall Agreement MoDOT Provides Accurate Information to Citizens by District



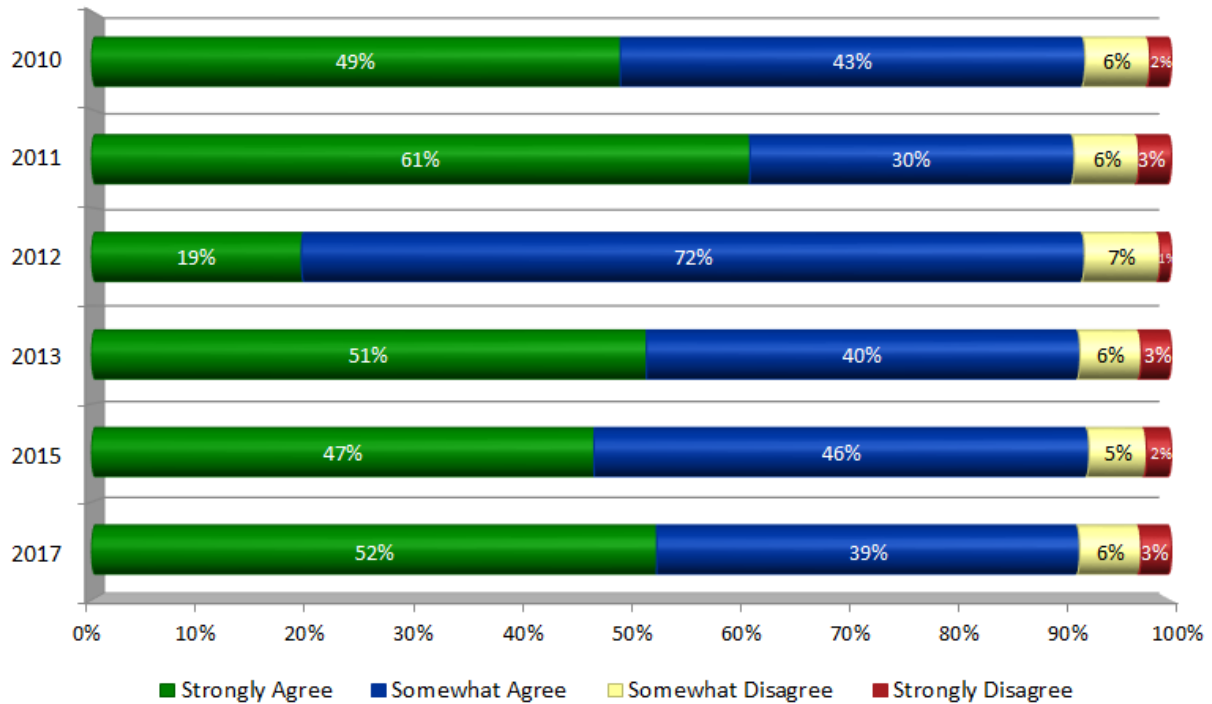
TRENDS: Level of Agreement MoDOT Provides Timely Information to Citizens



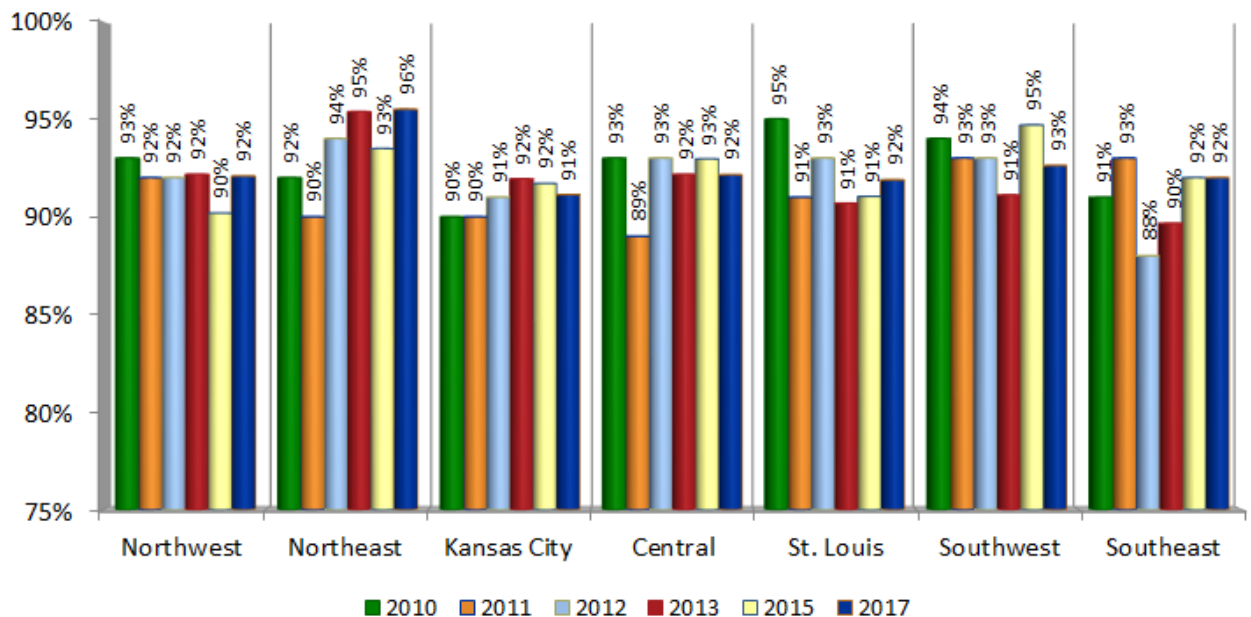
TRENDS: Overall Agreement MoDOT Provides Timely Information to Citizens by District



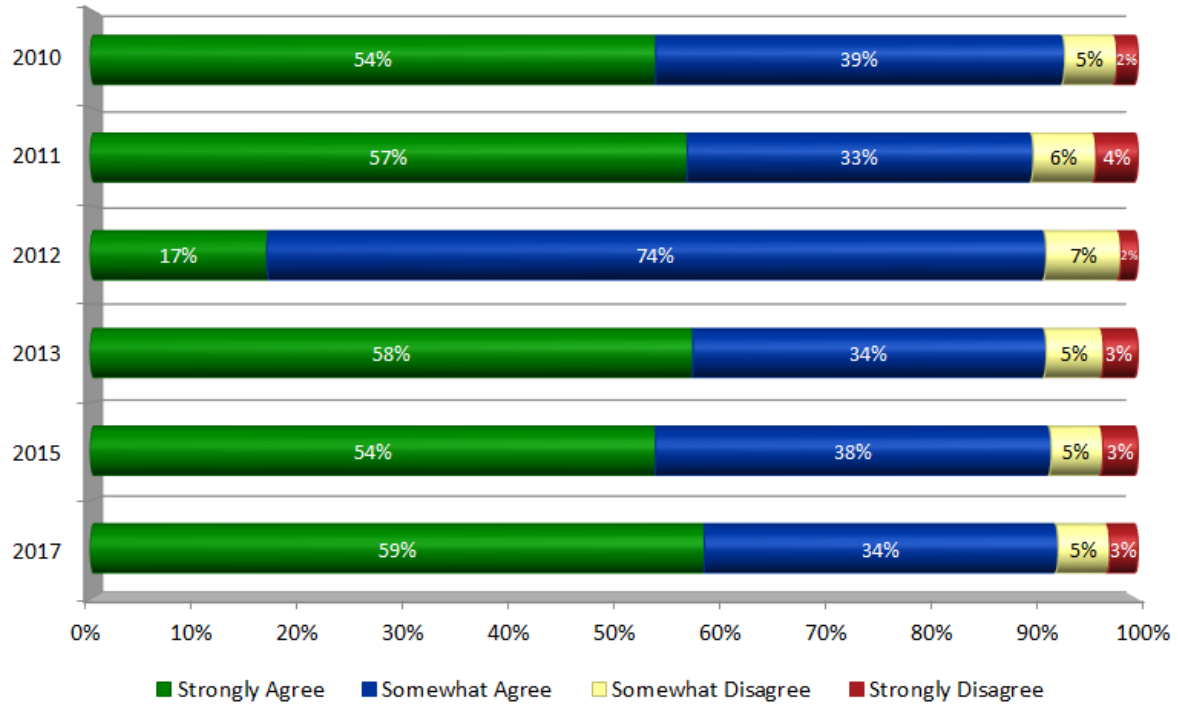
TRENDS: Level of Agreement MoDOT Provides Understandable Information to Citizens



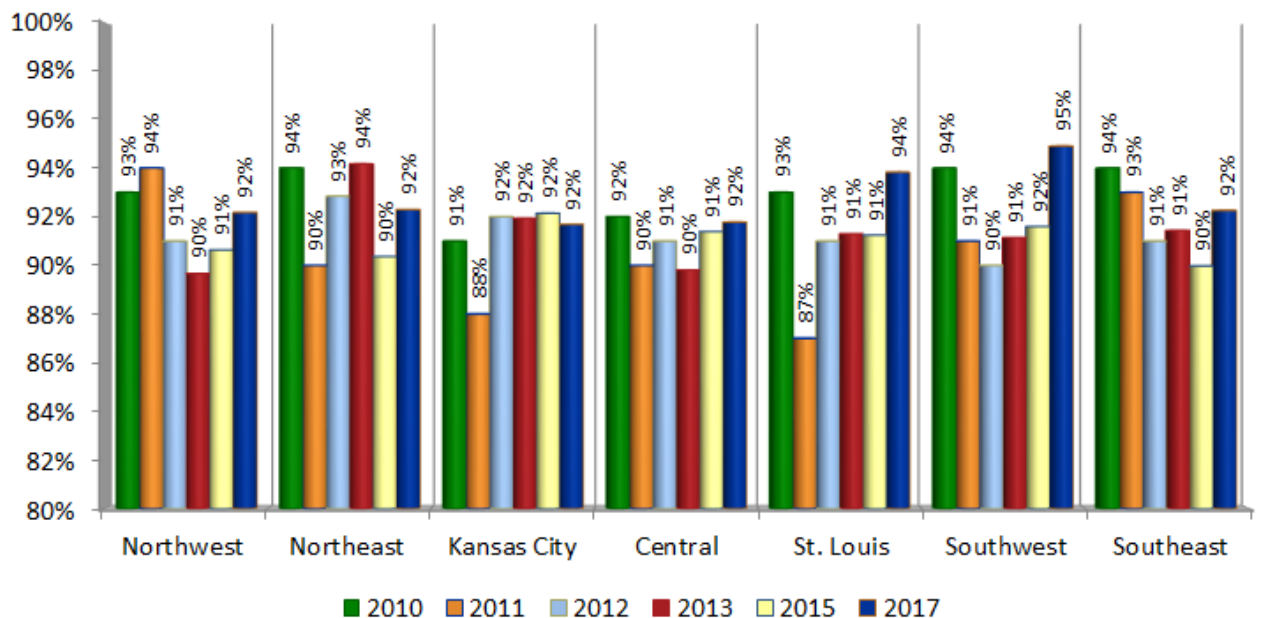
TRENDS: Overall Agreement MoDOT Provides Understandable Information to Citizens by District



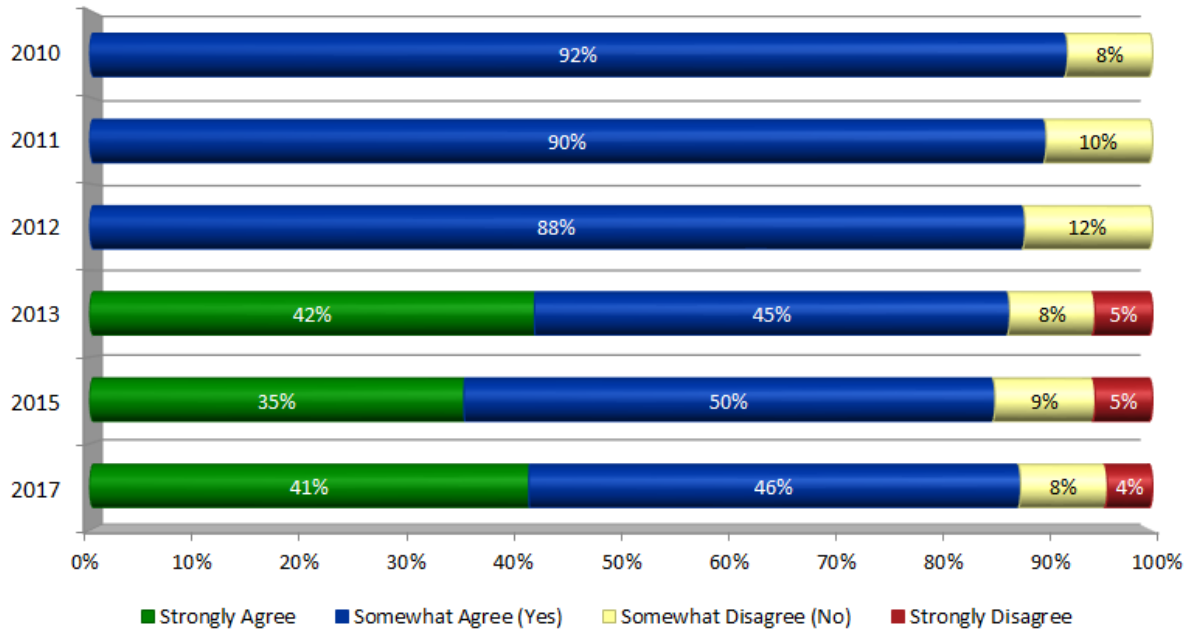
TRENDS: Level of Agreement MoDOT is the Primary Transportation Expert in Missouri



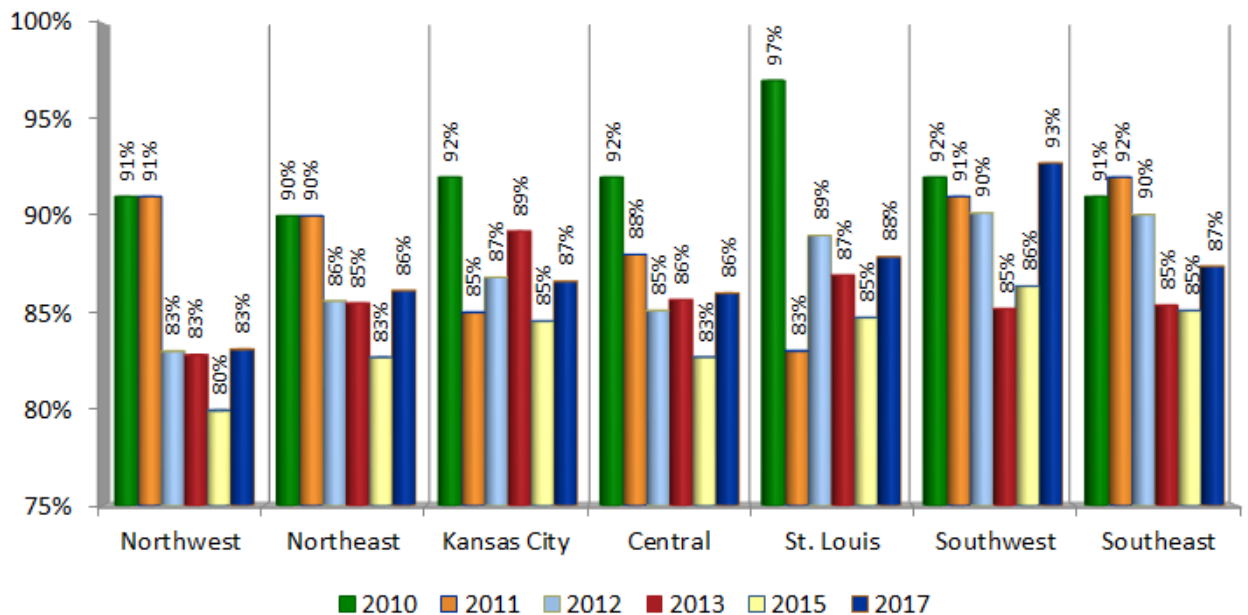
TRENDS: Overall Agreement MoDOT is the Primary Transportation Expert in Missouri by District



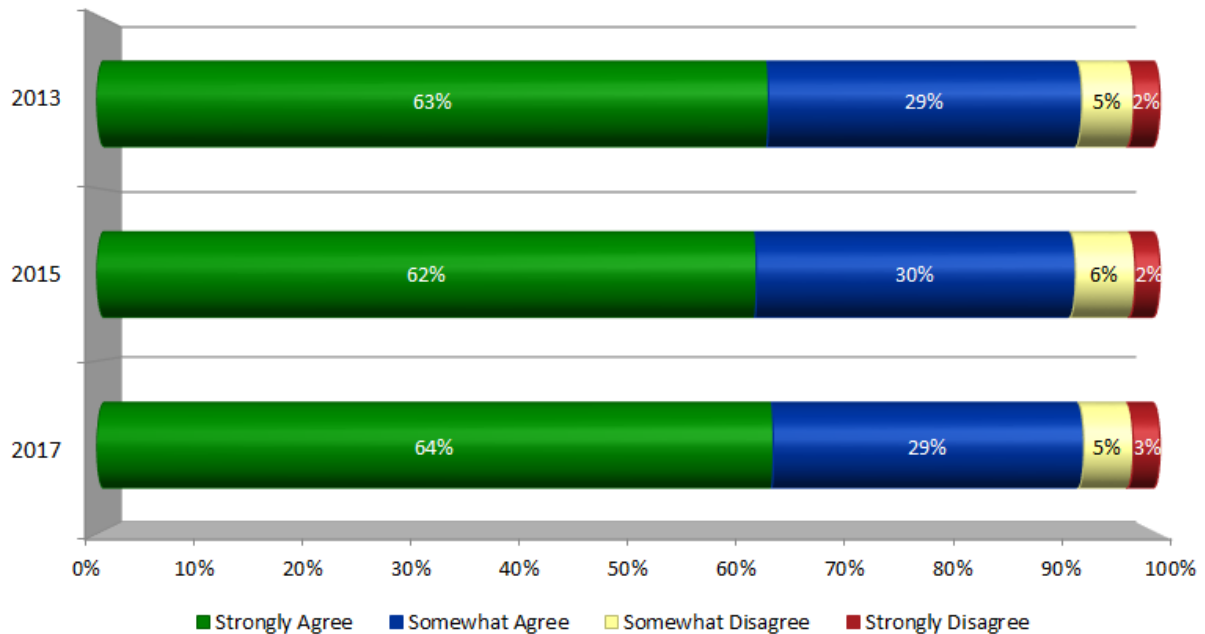
TRENDS: Level of Agreement MoDOT Keeps Its Commitments to the Public (Yes/No Question before 2013)



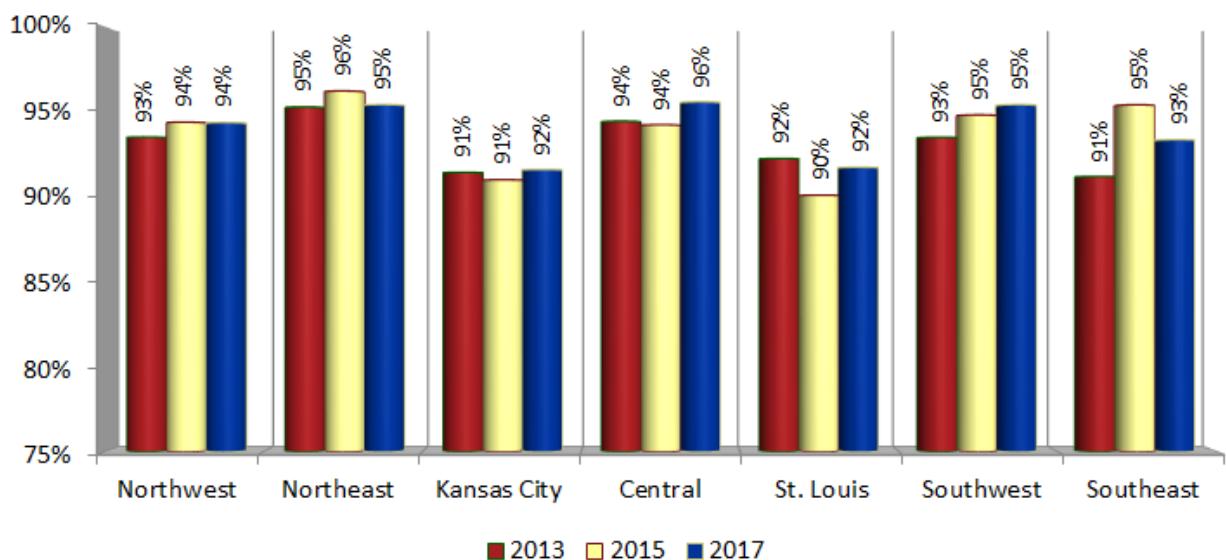
TRENDS: Overall Agreement MoDOT Keeps Its Commitments to the Public



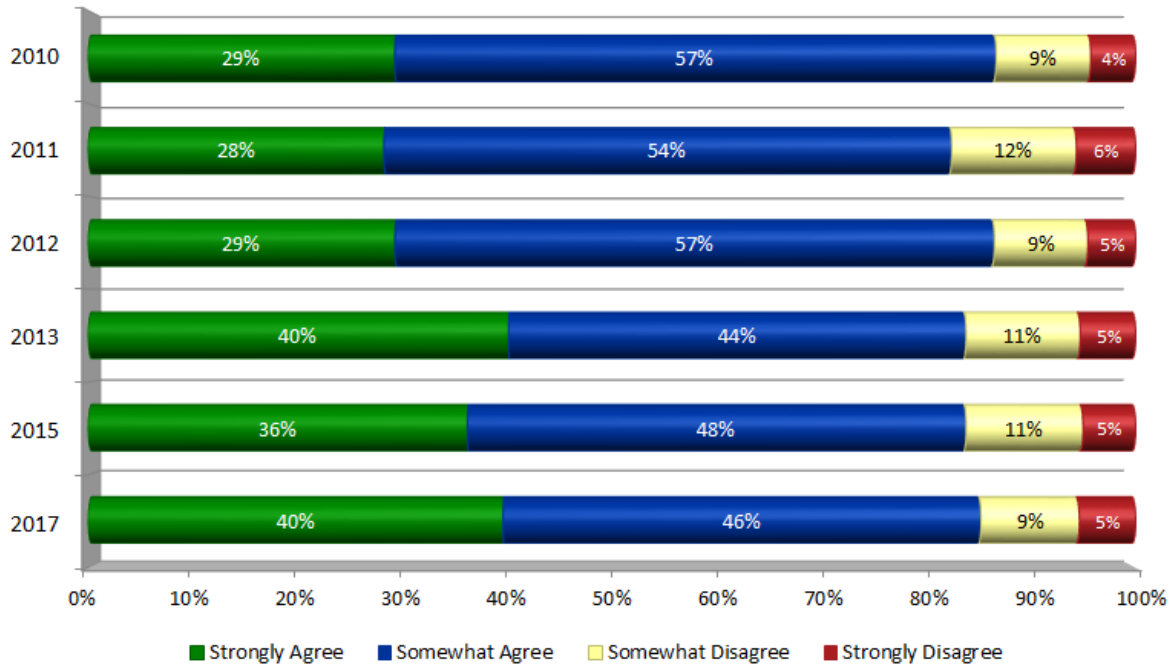
TRENDS: Level of Agreement MoDOT Does a Good Job Providing Advance Warning to Motorists Before Entering Work Zones



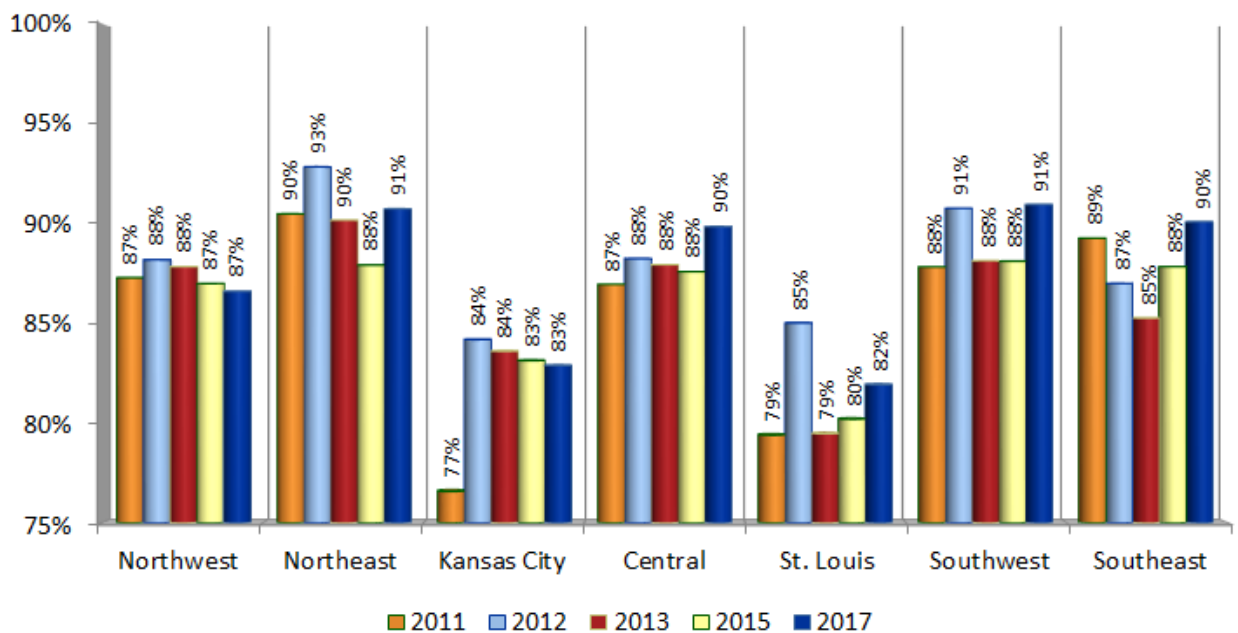
TRENDS: Overall Agreement MoDOT Does a Good Job Providing Advance Warning to Motorists Before Entering Work Zones



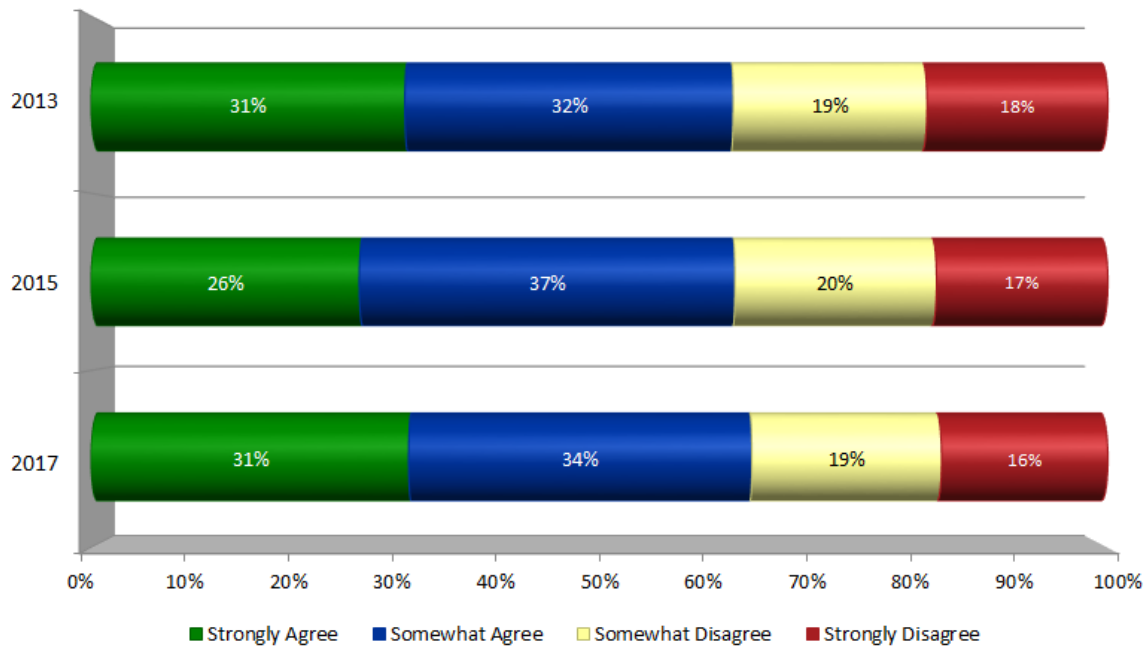
TRENDS: Level of Agreement MoDOT Does a Good Job of Minimizing Travel Delays Caused by Work Zones



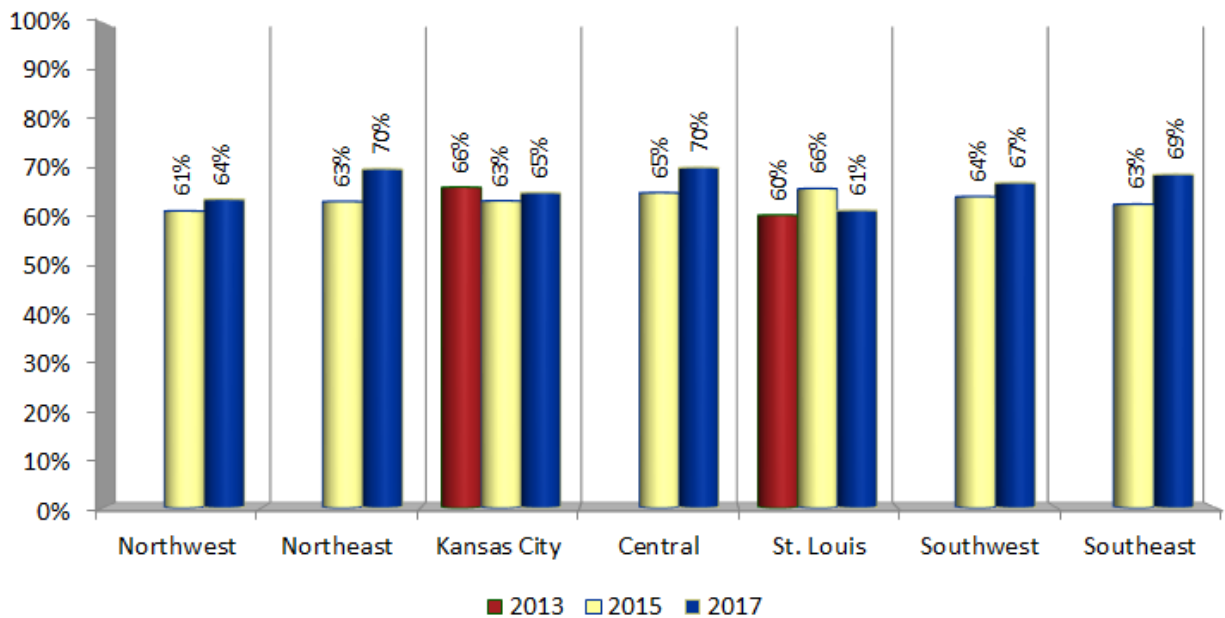
TRENDS: Overall Agreement MoDOT Does a Good Job of Minimizing Travel Delays Caused by Work Zones



TRENDS: Level of Agreement Missouri Residents Rely on MoDOT for Real-Time Traffic Information

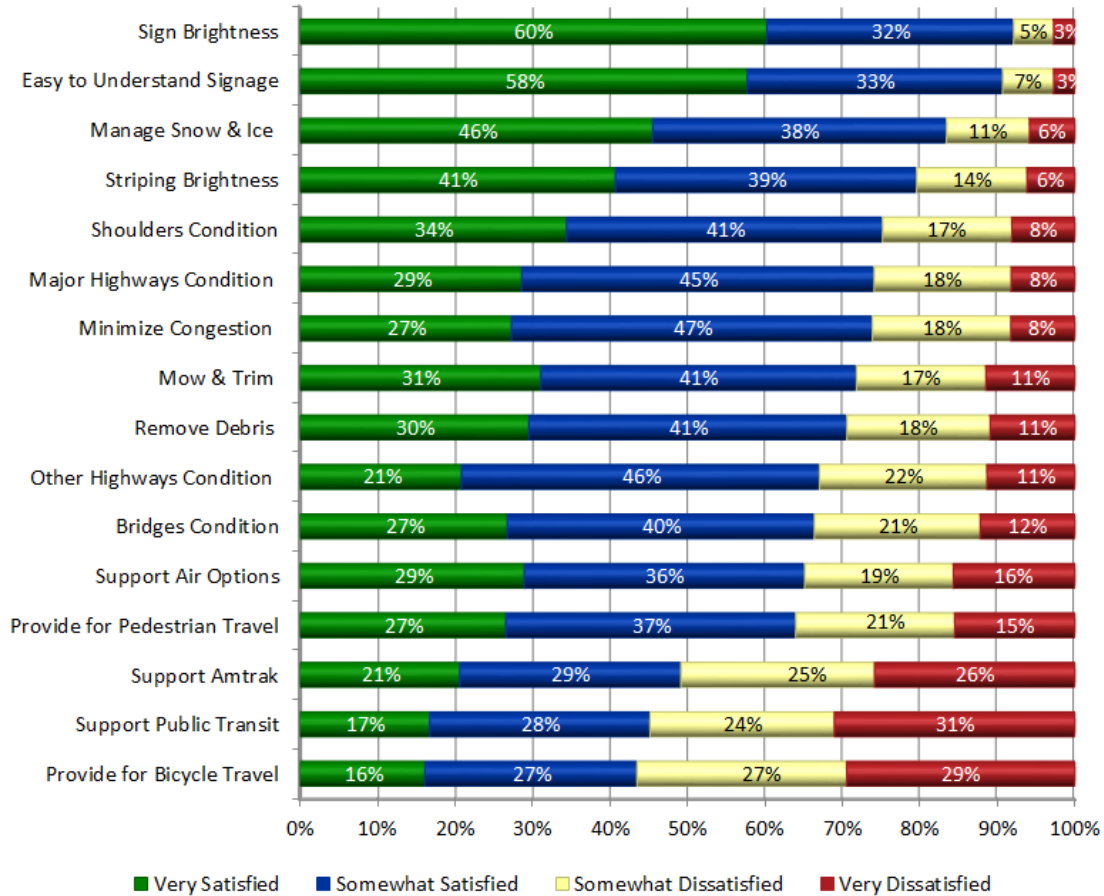


TRENDS: Overall Agreement Missouri Residents Rely on MoDOT for Real-Time Traffic Information



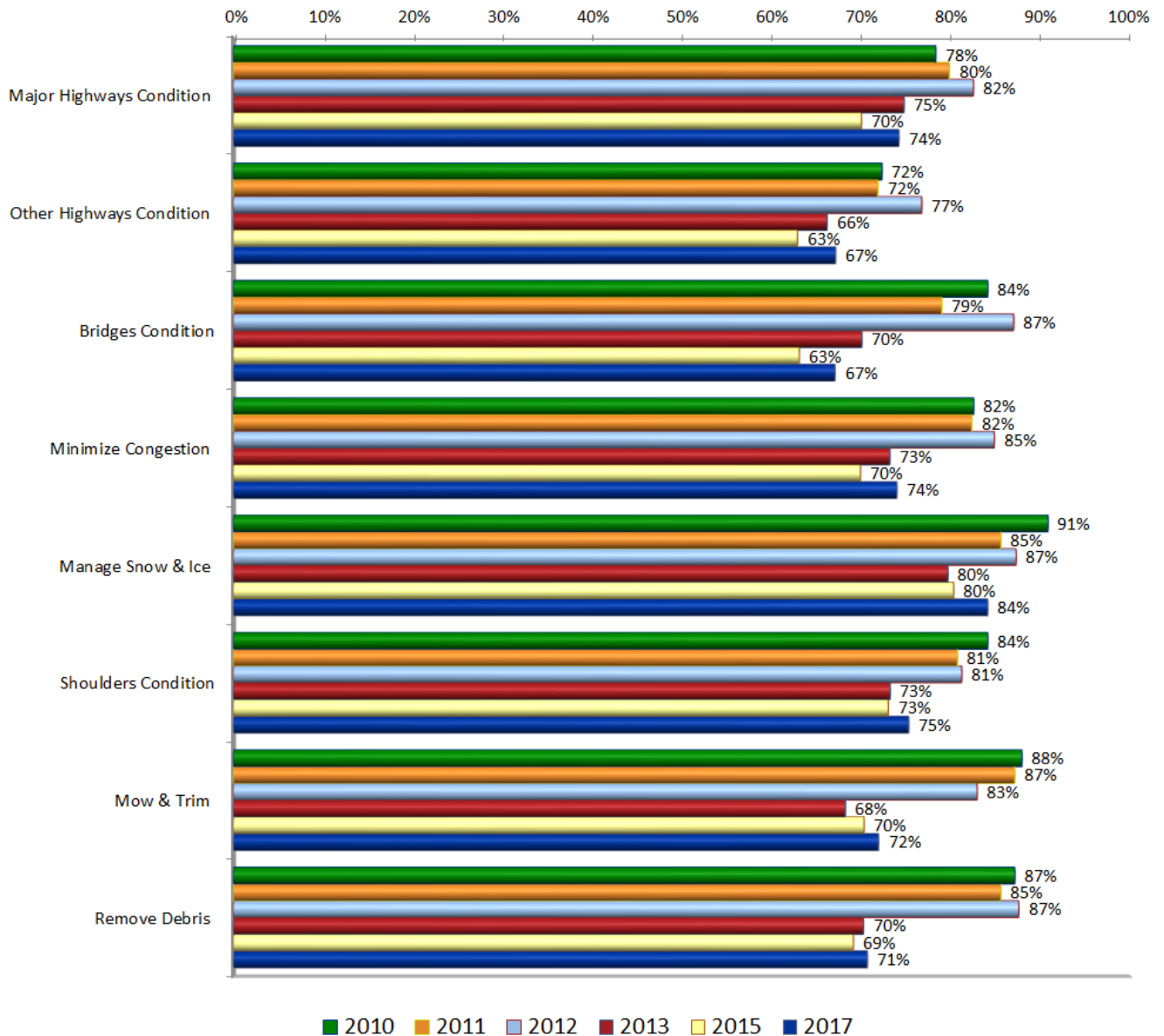
This question was first asked in 2013 only of residents of the Kansas City and St. Louis districts. In 2015, the question was expanded to all districts.

Level of Satisfaction With the Job the Missouri Department of Transportation is Doing



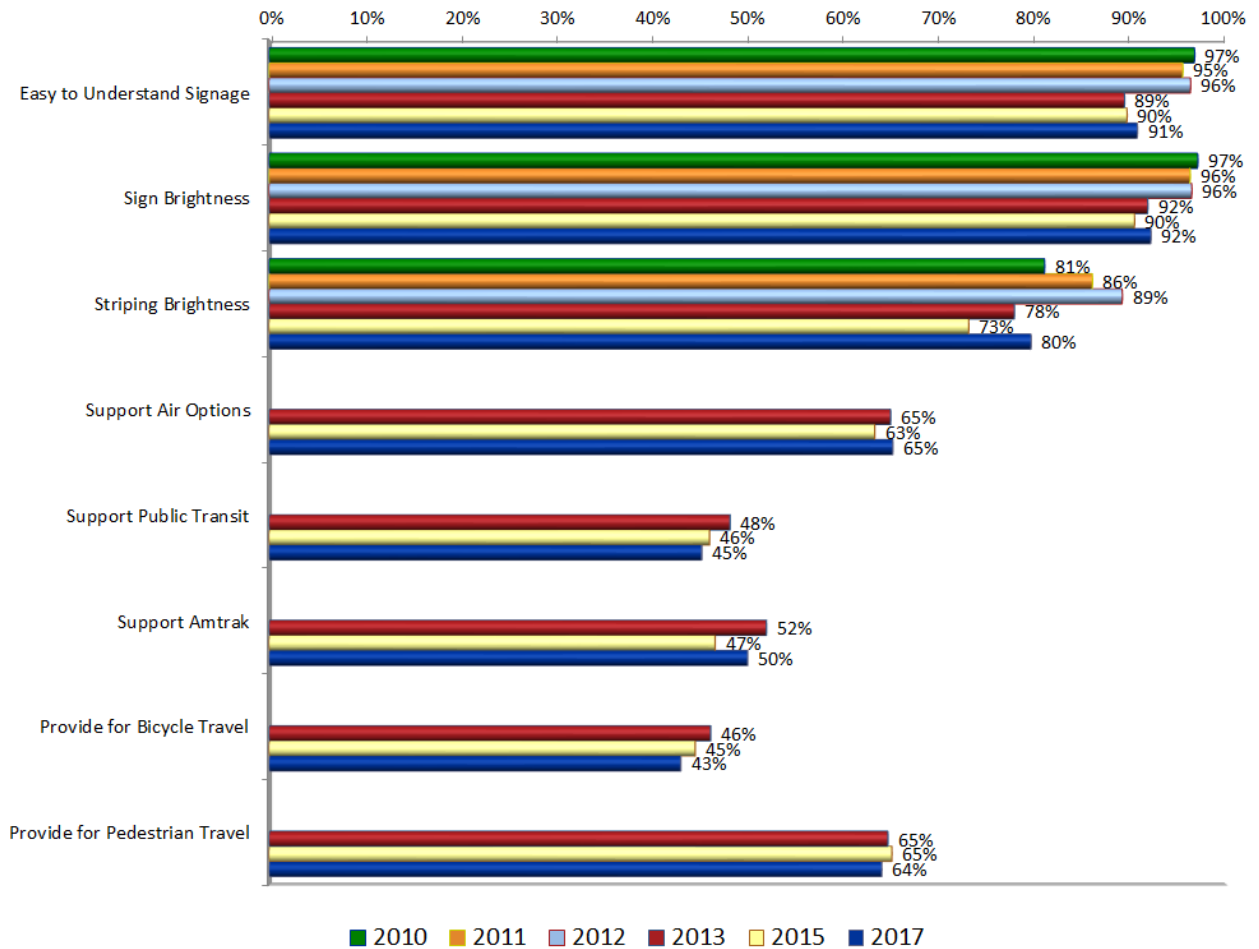
The MoDOT descriptions in the above chart are abbreviated from the more detailed descriptions provided to the survey respondents.

TRENDS: Overall Satisfaction With MoDOT's Efforts to Provide Various Services on Missouri Highways



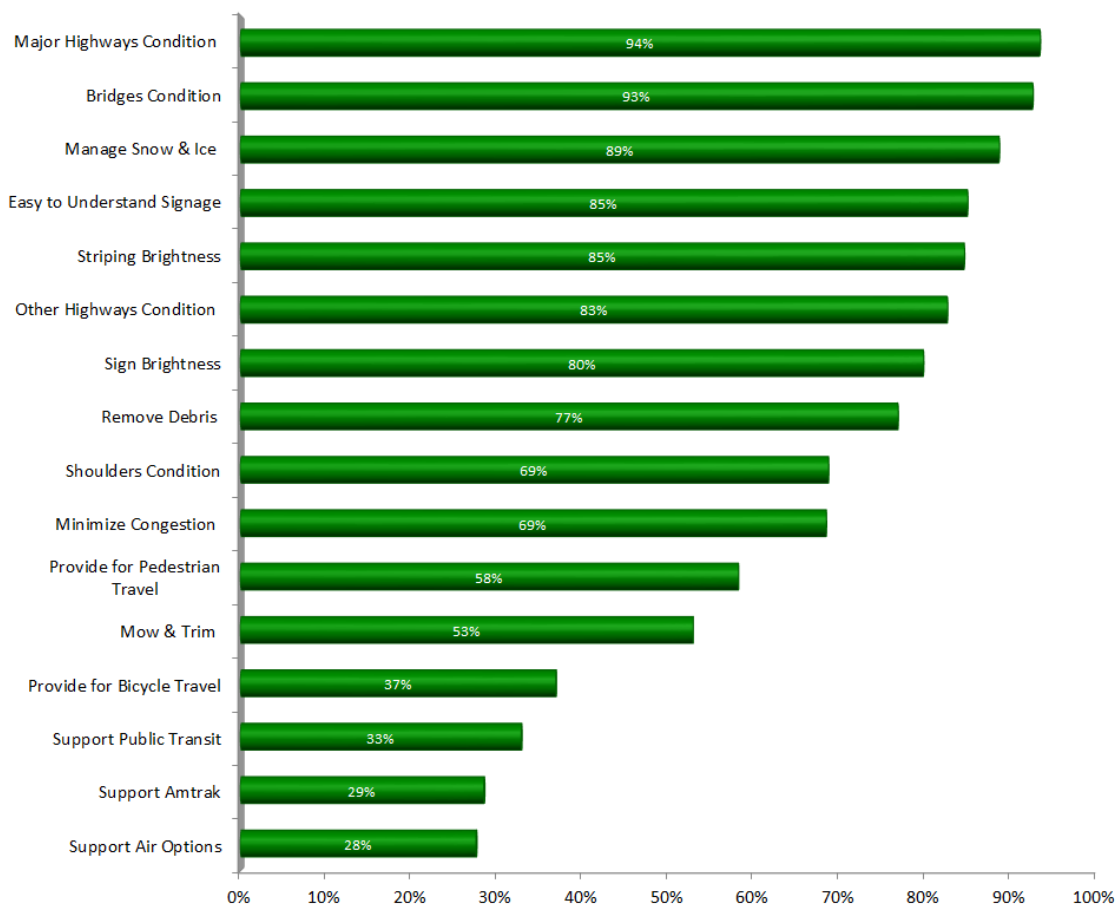
Overall satisfaction for the years above was calculated by adding the very satisfied and the satisfied responses.

TRENDS: Overall Satisfaction With MoDOT's Efforts to Provide Various Services on Missouri Highways



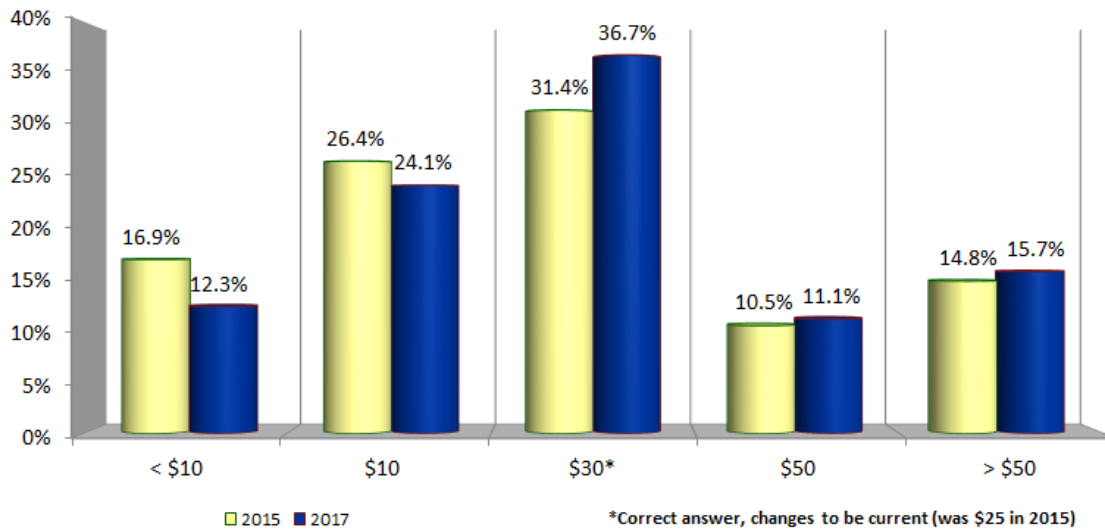
The two sign questions were asked differently from 2010 through 2012 which may have slightly impacted the results for these measures. The wording was revised in 2013 as part of an effort to facilitate consistent standards across many measures.

Transportation Services Residents Felt were Very Important



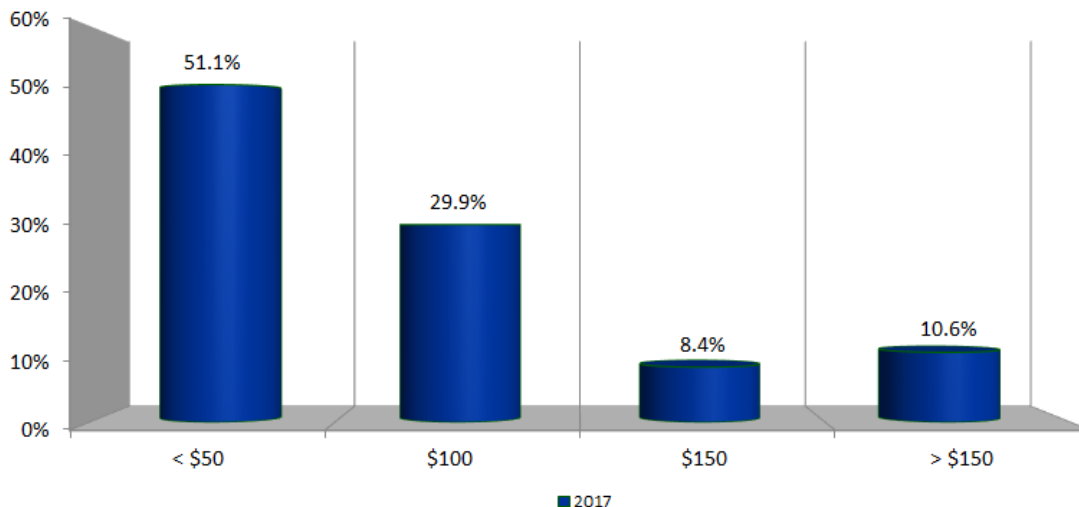
Services listed in order of greatest importance to least importance based on the percentage of Missourians who stated each service was very important.

Estimate of Missourians on How Much the Average Driver Pays Per Month in Taxes and Fees to Fund Missouri State Roads



On average, Missourians actually spend \$30 per month in taxes and fees to fund Missouri state roads.

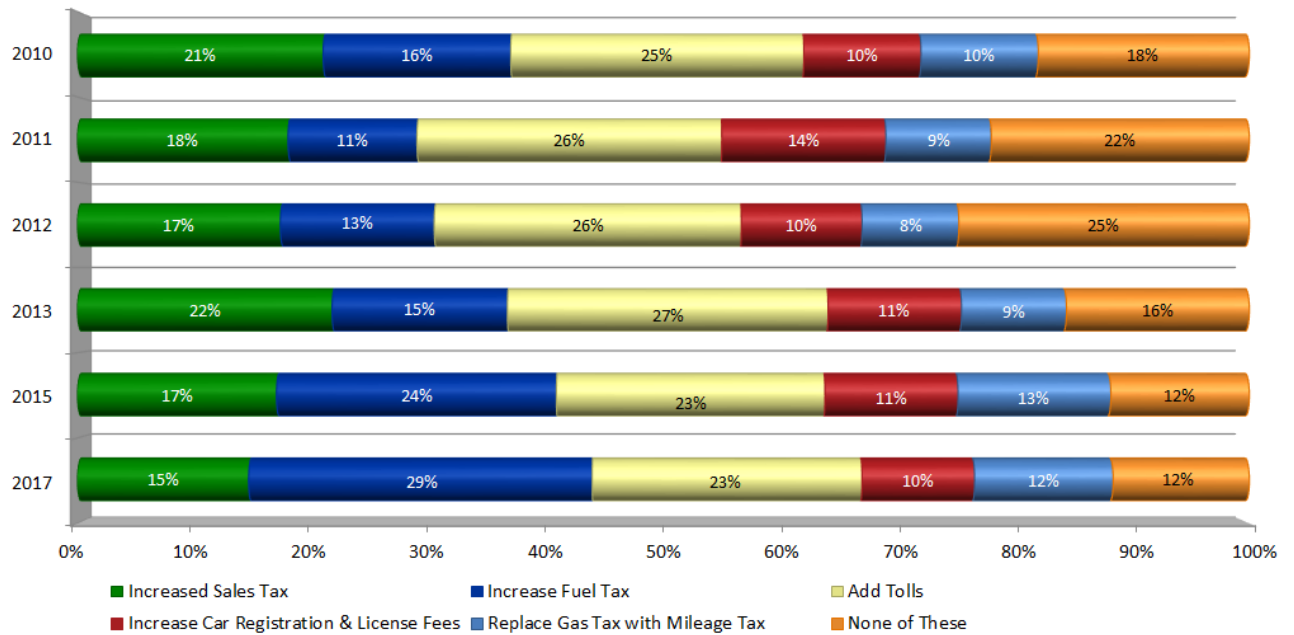
Estimate of Missourians on How Much Traffic Congestion, Poor Road Conditions, and Safety Issues Costs the Average Driver Per Month



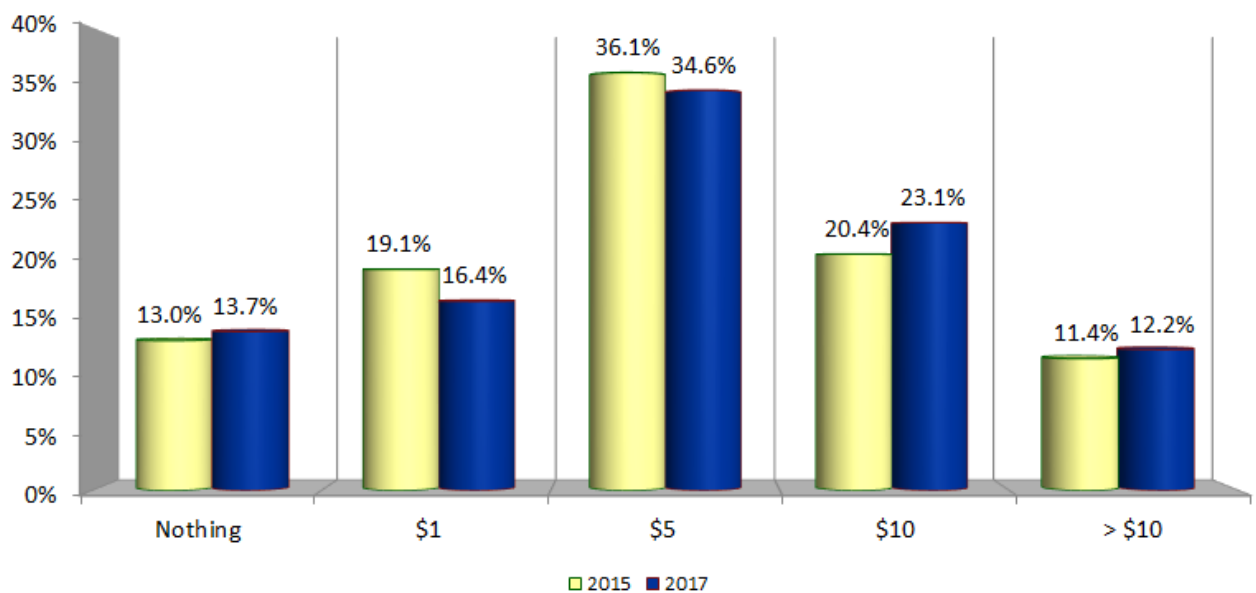
This question was added in 2017. In 2016, the most current year available, the estimated cost was about \$169 per month.¹

¹ <http://www.modot.org/guidetotransportation/documents/CompleteGuide.pdf>, page 33.

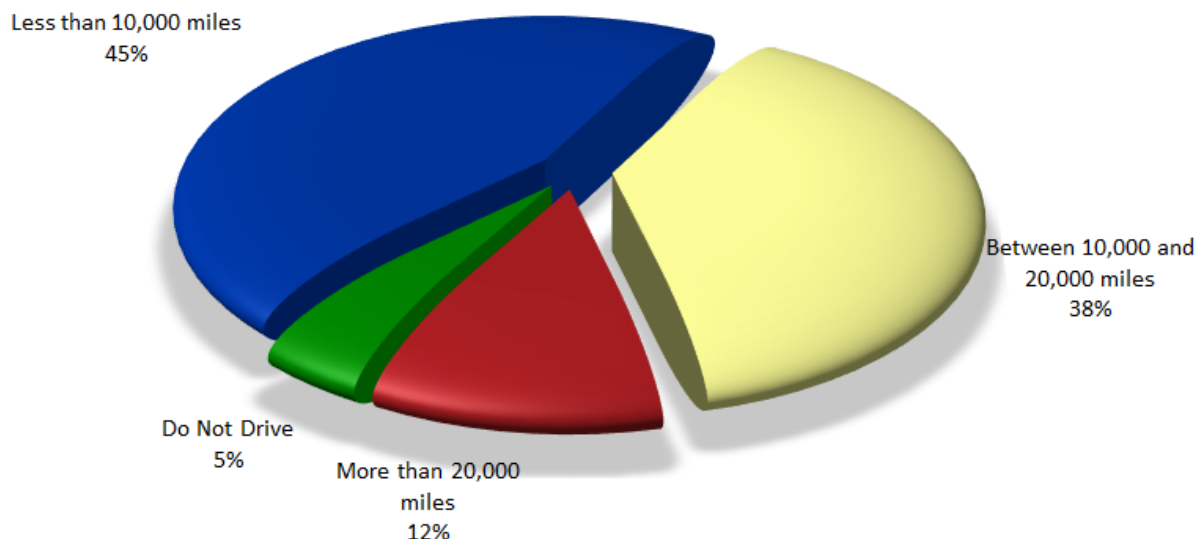
TRENDS: If it was Determined that the State Needs to Increase Revenues to Adequately Fund Missouri State Highways & Roads, Which One of the Following Methods Would be Most Acceptable to You?



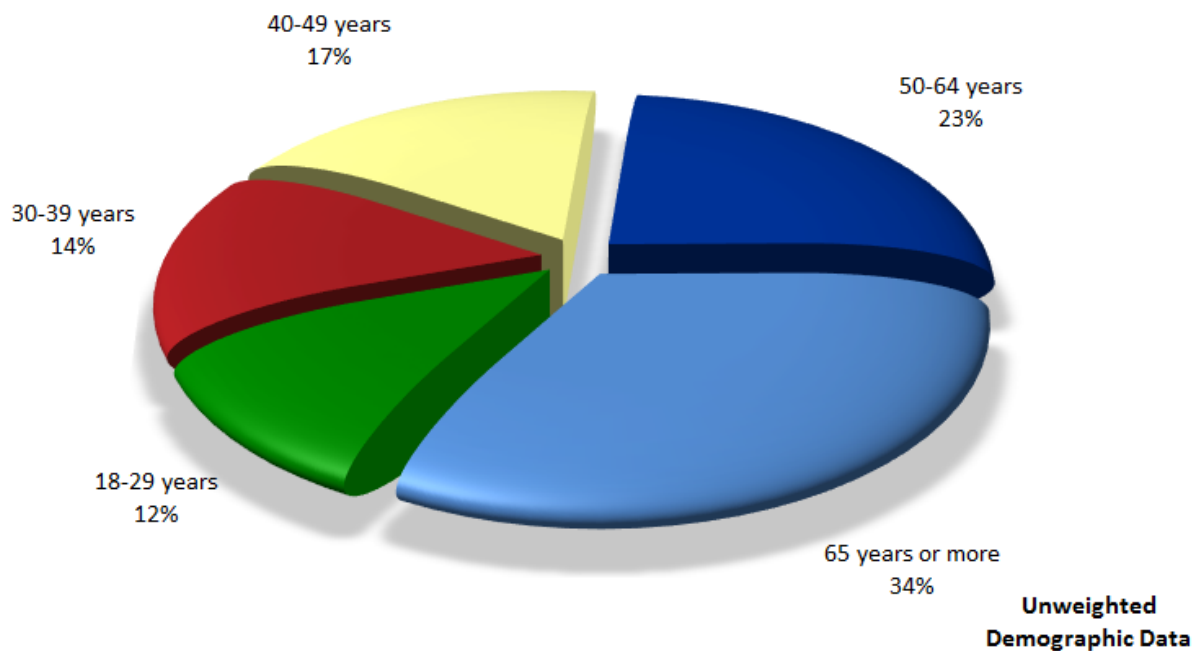
Additional Amount Missourians are Willing to Pay Each Month to Fund Missouri State Roads



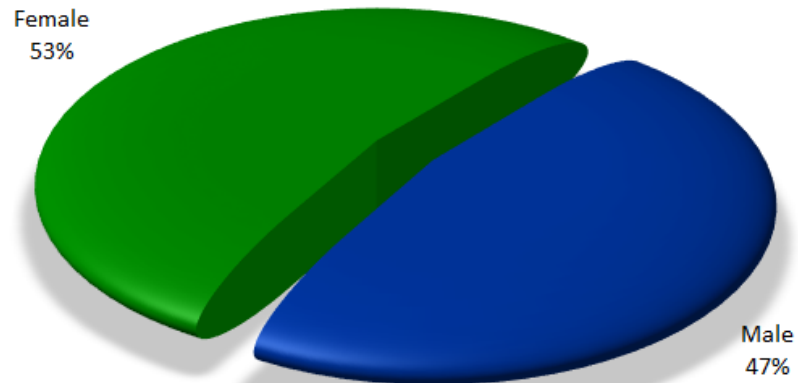
Approximate Miles Per Year Driven by Respondents



What is Your Age?



What is Your Gender?



**Unweighted
Demographic Data**

Section 2:

Cross Tabular Data by District

**A Report Card
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Throughout the cross tabular data, the data by each district is unweighted, while the totals on the end are weighted.

Q4. How satisfied are you with the job the Missouri Department of Transportation is doing? (Excluding don't knows and none chosen)								
	District							Total*
	NW	NE	KC	CD	SL	SW	SE	
Q4. How satisfied are you with MoDOT								
Very Dissatisfied	7.4%	8.3%	4.9%	5.1%	2.9%	3.1%	5.9%	4.3%
Somewhat Dissatisfied	17.3%	10.8%	12.1%	12.0%	11.8%	13.5%	12.6%	12.4%
Somewhat Satisfied	53.4%	52.8%	55.1%	57.2%	57.6%	52.6%	50.3%	55.3%
Very Satisfied	21.9%	28.0%	27.9%	25.8%	27.7%	30.9%	31.2%	27.9%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q5. Please rate your level of agreement with the following statements about transportation in Missouri and about MoDOT. (Excluding don't knows and none chosen)								
	District							Total*
	NW	NE	KC	CD	SL	SW	SE	
Q5a. MoDOT provides accurate information to citizens about road projects, highway conditions and work zones.								
Strongly Disagree	2.3%	1.7%	3.1%	2.1%	2.4%	0.6%	3.4%	2.3%
Somewhat Disagree	3.7%	4.1%	4.1%	5.2%	5.5%	4.5%	5.5%	5.5%
Somewhat Agree	41.0%	35.3%	46.4%	37.9%	39.8%	41.1%	38.8%	40.7%
Strongly Agree	53.0%	58.9%	46.4%	54.8%	52.2%	53.8%	52.4%	51.6%
Q5b. MoDOT provides timely information to citizens about road projects, highway conditions and work zones.								
Strongly Disagree	2.5%	1.3%	3.5%	2.3%	2.5%	1.9%	4.1%	2.8%
Somewhat Disagree	5.4%	4.0%	5.1%	4.6%	4.9%	4.0%	5.0%	5.1%
Somewhat Agree	44.4%	38.0%	46.4%	34.0%	42.0%	39.3%	36.4%	40.3%
Strongly Agree	47.7%	56.7%	45.0%	59.1%	50.6%	54.8%	54.5%	51.8%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q5. Please rate your level of agreement with the following statements about transportation in Missouri and about MoDOT. (Excluding don't knows and none chosen)								
	District							Total*
	NW	NE	KC	CD	SL	SW	SE	
Q5c. MoDOT provides understandable information to citizens about road projects, highway conditions and work zones.								
Strongly Disagree	2.9%	1.2%	3.2%	2.7%	2.6%	1.0%	3.1%	2.8%
Somewhat Disagree	5.0%	3.3%	5.6%	5.2%	5.5%	6.4%	5.4%	5.7%
Somewhat Agree	42.3%	39.1%	44.2%	36.0%	39.4%	39.1%	34.9%	39.1%
Strongly Agree	49.8%	56.4%	47.0%	56.2%	52.5%	53.5%	56.6%	52.4%
Q5d. MoDOT is the primary transportation expert in Missouri								
Strongly Disagree	3.3%	2.8%	2.4%	2.9%	2.3%	1.1%	3.2%	2.7%
Somewhat Disagree	4.6%	4.9%	5.9%	5.3%	3.8%	4.0%	4.5%	4.9%
Somewhat Agree	37.4%	30.8%	35.0%	33.1%	33.2%	31.3%	35.3%	33.8%
Strongly Agree	54.8%	61.5%	56.7%	58.7%	60.6%	63.6%	57.0%	58.6%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q5. Please rate your level of agreement with the following statements about transportation in Missouri and about MoDOT. (Excluding don't knows and none chosen)								
	District							Total*
	NW	NE	KC	CD	SL	SW	SE	
Q5e. MoDOT keeps its commitments to the public								
Strongly Disagree	6.6%	5.0%	3.8%	5.7%	3.2%	2.6%	4.7%	4.3%
Somewhat Disagree	10.3%	8.8%	9.6%	8.8%	8.9%	4.7%	7.9%	8.2%
Somewhat Agree	47.3%	42.4%	50.4%	41.1%	45.7%	47.0%	47.9%	46.2%
Strongly Agree	35.8%	43.7%	36.2%	44.4%	42.2%	45.7%	39.5%	41.3%
Q5f. MoDOT does a good job of providing advance warning to motorists before entering work zones								
Strongly Disagree	2.2%	1.4%	3.4%	1.6%	2.4%	1.0%	2.8%	2.5%
Somewhat Disagree	3.4%	3.2%	5.0%	2.8%	5.9%	3.6%	3.8%	4.7%
Somewhat Agree	30.1%	26.3%	31.5%	26.7%	31.9%	25.5%	24.8%	29.2%
Strongly Agree	64.2%	69.1%	60.1%	68.9%	59.8%	69.9%	68.5%	63.6%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q5. Please rate your level of agreement with the following statements about transportation in Missouri and about MoDOT. (Excluding don't knows and none chosen)								
	District							Total*
	NW	NE	KC	CD	SL	SW	SE	
Q5g. MoDOT does a good job of minimizing travel delays caused by work zones								
Strongly Disagree	4.3%	3.1%	5.2%	3.7%	7.6%	2.7%	3.1%	5.4%
Somewhat Disagree	9.1%	6.2%	12.0%	6.5%	10.5%	6.4%	6.8%	9.4%
Somewhat Agree	42.1%	37.3%	46.0%	46.5%	48.3%	44.9%	37.8%	45.6%
Strongly Agree	44.5%	53.4%	36.9%	43.3%	33.7%	46.1%	52.3%	39.6%
Q5h. You rely on MoDOT for real-time traffic information								
Strongly Disagree	17.2%	15.2%	15.6%	14.3%	16.8%	15.7%	17.0%	16.3%
Somewhat Disagree	19.3%	15.0%	19.5%	15.6%	21.9%	17.4%	14.4%	18.6%
Somewhat Agree	35.8%	36.3%	35.5%	34.6%	29.9%	34.3%	32.6%	33.7%
Strongly Agree	27.8%	33.5%	29.4%	35.5%	31.4%	32.6%	36.1%	31.3%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q6. I'm now going to cover specific services of MoDOT. Please tell me whether you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied. (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q6a. How satisfied are you with MoDOT's efforts to keep the surface of <u>major highways</u> in good condition (smooth and free of potholes)?								
Very Dissatisfied	13.6%	8.5%	8.7%	7.6%	8.7%	5.9%	6.1%	8.2%
Somewhat Dissatisfied	22.8%	16.3%	19.6%	15.9%	18.8%	14.6%	14.8%	17.7%
Somewhat Satisfied	36.8%	43.8%	46.4%	46.8%	45.2%	49.1%	42.4%	45.5%
Very Satisfied	26.8%	31.5%	25.4%	29.7%	27.4%	30.4%	36.7%	28.7%
Q6b. How satisfied are you with MoDOT's efforts to keep the surface of <u>other state highways</u> in good condition (smooth and free of potholes)?								
Very Dissatisfied	18.8%	13.8%	10.6%	12.1%	9.7%	10.3%	11.9%	11.3%
Somewhat Dissatisfied	28.0%	23.0%	23.2%	19.0%	22.2%	22.5%	21.2%	21.6%
Somewhat Satisfied	35.9%	42.3%	48.2%	47.1%	46.3%	47.1%	43.2%	46.2%
Very Satisfied	17.3%	20.9%	18.0%	21.9%	21.8%	20.0%	23.7%	20.9%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q6. I'm now going to cover specific services of MoDOT. Please tell me whether you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied. (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q6c. How satisfied are you with MoDOT's efforts to keep bridges in good condition?								
Very Dissatisfied	12.1%	14.3%	10.5%	10.9%	13.8%	9.9%	9.9%	12.2%
Somewhat Dissatisfied	21.6%	19.3%	23.6%	20.1%	21.5%	23.7%	18.9%	21.4%
Somewhat Satisfied	39.8%	40.3%	40.4%	39.0%	40.7%	39.3%	38.7%	39.6%
Very Satisfied	26.5%	26.1%	25.6%	30.0%	24.0%	27.1%	32.5%	26.8%
Q6d. How satisfied are you with MoDOT's efforts to minimize congestion on highways?								
Very Dissatisfied	7.9%	6.1%	8.6%	6.7%	10.0%	5.8%	5.6%	8.2%
Somewhat Dissatisfied	18.6%	13.8%	19.9%	16.6%	21.4%	15.6%	9.9%	17.9%
Somewhat Satisfied	42.4%	47.8%	46.7%	46.8%	48.0%	44.7%	43.5%	46.6%
Very Satisfied	31.1%	32.3%	24.8%	29.9%	20.6%	33.9%	41.0%	27.3%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q6. I'm now going to cover specific services of MoDOT. Please tell me whether you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied. (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q6e. How satisfied are you with MoDOT's efforts to manage snow and ice on highways?								
Very Dissatisfied	7.4%	7.5%	6.3%	5.3%	4.1%	7.9%	4.5%	5.9%
Somewhat Dissatisfied	17.6%	13.0%	9.6%	9.3%	11.2%	11.2%	9.4%	10.7%
Somewhat Satisfied	36.4%	33.9%	38.6%	36.2%	41.5%	35.8%	32.2%	37.9%
Very Satisfied	38.7%	45.5%	45.5%	49.2%	43.3%	45.0%	54.0%	45.6%
Q6f. How satisfied are you with MoDOT's efforts to keep the shoulders on highways in good condition?								
Very Dissatisfied	15.0%	9.7%	6.7%	9.3%	6.5%	10.2%	11.1%	8.1%
Somewhat Dissatisfied	21.9%	18.1%	18.5%	16.6%	13.9%	17.0%	15.1%	16.7%
Somewhat Satisfied	39.8%	40.4%	40.9%	41.8%	44.2%	40.1%	35.1%	40.8%
Very Satisfied	23.4%	31.8%	33.9%	32.3%	35.4%	32.6%	38.7%	34.4%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q6. I'm now going to cover specific services of MoDOT. Please tell me whether you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied. (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q6g. How satisfied are you with MoDOT's efforts to mow and trim trees, grass and weeds along highways?								
Very Dissatisfied	18.1%	12.3%	12.5%	9.9%	8.3%	14.7%	14.5%	11.5%
Somewhat Dissatisfied	17.9%	18.2%	17.3%	18.7%	14.6%	19.6%	21.7%	16.7%
Somewhat Satisfied	35.8%	42.8%	38.5%	38.9%	45.0%	39.2%	32.7%	40.7%
Very Satisfied	28.1%	26.7%	31.7%	32.5%	32.0%	26.5%	31.1%	31.1%
Q6h. How satisfied are you with MoDOT's efforts to remove debris, such as dead animals, glass, and torn tires from the driving lanes on highways?								
Very Dissatisfied	15.8%	10.3%	9.8%	9.1%	10.7%	10.5%	12.9%	10.9%
Somewhat Dissatisfied	21.7%	18.5%	18.4%	17.8%	18.5%	19.3%	18.8%	18.5%
Somewhat Satisfied	35.4%	40.3%	40.8%	40.4%	41.4%	40.9%	37.4%	41.0%
Very Satisfied	27.1%	30.8%	31.0%	32.7%	29.4%	29.4%	30.9%	29.6%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q6. I'm now going to cover specific services of MoDOT. Please tell me whether you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied. (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q6i. How satisfied are you with MoDOT's efforts to provide signs along highways that are easy to understand?								
Very Dissatisfied	4.2%	3.0%	2.4%	2.2%	3.6%	2.2%	1.8%	2.7%
Somewhat Dissatisfied	6.2%	5.7%	7.6%	5.2%	6.5%	6.4%	6.0%	6.6%
Somewhat Satisfied	34.7%	34.9%	32.3%	28.6%	35.5%	32.6%	31.0%	32.9%
Very Satisfied	54.8%	56.4%	57.6%	64.0%	54.4%	58.8%	61.1%	57.8%
Q6j. How satisfied are you with the brightness of MoDOT's signs?								
Very Dissatisfied	2.6%	3.5%	2.0%	3.0%	3.3%	2.4%	2.6%	2.7%
Somewhat Dissatisfied	5.6%	4.9%	4.8%	4.0%	6.1%	5.4%	5.8%	5.2%
Somewhat Satisfied	33.3%	34.2%	32.3%	31.7%	33.7%	26.4%	27.9%	31.8%
Very Satisfied	58.5%	57.4%	60.9%	61.3%	56.9%	65.8%	63.7%	60.3%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q6. I'm now going to cover specific services of MoDOT. Please tell me whether you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied. (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q6k. How satisfied are you with the brightness of striping on MoDOT highways?								
Very Dissatisfied	7.2%	4.2%	5.4%	6.3%	7.3%	4.8%	3.6%	6.2%
Somewhat Dissatisfied	12.7%	14.4%	15.9%	9.9%	17.0%	12.1%	13.9%	14.2%
Somewhat Satisfied	41.4%	41.2%	40.6%	36.1%	39.2%	39.6%	34.5%	38.9%
Very Satisfied	38.6%	40.2%	38.0%	47.8%	36.6%	43.4%	48.0%	40.7%
Q6l. How satisfied are you with your options for traveling by air?								
Very Dissatisfied	17.3%	17.3%	12.4%	18.4%	14.9%	18.4%	23.6%	15.7%
Somewhat Dissatisfied	17.3%	20.4%	16.0%	22.7%	20.4%	21.3%	15.6%	19.2%
Somewhat Satisfied	36.7%	36.5%	38.0%	38.5%	35.0%	34.1%	32.7%	36.2%
Very Satisfied	28.7%	25.8%	33.6%	20.4%	29.8%	26.3%	28.0%	29.0%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q6. I'm now going to cover specific services of MoDOT. Please tell me whether you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied. (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q6m. How satisfied are you with your options for traveling by public transit such as buses, vans or Metro Link?								
Very Dissatisfied	28.3%	33.7%	25.7%	28.9%	32.2%	31.1%	36.8%	31.0%
Somewhat Dissatisfied	22.8%	20.3%	24.1%	27.2%	26.7%	24.6%	18.8%	23.8%
Somewhat Satisfied	29.4%	27.1%	31.2%	28.9%	29.4%	23.9%	22.2%	28.4%
Very Satisfied	19.5%	19.0%	19.0%	15.0%	11.7%	20.5%	22.2%	16.8%
Q6n. How satisfied are you with your options for traveling by Amtrak?								
Very Dissatisfied	28.4%	27.5%	21.1%	26.5%	18.8%	39.2%	34.2%	25.8%
Somewhat Dissatisfied	23.8%	22.2%	26.7%	24.5%	28.5%	22.0%	23.0%	25.0%
Somewhat Satisfied	28.7%	26.3%	28.7%	27.6%	33.2%	20.8%	22.6%	28.5%
Very Satisfied	19.2%	24.0%	23.5%	21.4%	19.4%	18.0%	20.2%	20.7%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q6. I'm now going to cover specific services of MoDOT. Please tell me whether you are very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied. (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q6o. How satisfied are you with your options for traveling by bicycle on bike lanes or paved shoulders?								
Very Dissatisfied	31.9%	32.0%	27.1%	30.9%	25.1%	33.0%	35.2%	29.4%
Somewhat Dissatisfied	25.9%	24.4%	29.2%	24.8%	27.8%	22.6%	27.5%	27.0%
Somewhat Satisfied	27.8%	24.1%	27.1%	29.4%	30.0%	28.3%	22.8%	27.3%
Very Satisfied	14.5%	19.5%	16.7%	15.0%	17.2%	16.0%	14.5%	16.2%
Q6p. How satisfied are you with your options for traveling by walking on sidewalks or intersection crossings?								
Very Dissatisfied	15.7%	15.8%	13.4%	15.9%	13.1%	18.5%	17.1%	15.5%
Somewhat Dissatisfied	19.0%	25.4%	21.4%	20.4%	18.0%	19.5%	20.5%	20.5%
Somewhat Satisfied	39.2%	32.4%	41.6%	38.7%	40.1%	36.7%	32.0%	37.4%
Very Satisfied	26.2%	26.4%	23.6%	25.0%	28.8%	25.4%	30.3%	26.6%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q7. I'm now going to repeat these services and ask if they are very important, somewhat important, somewhat unimportant, or very unimportant (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q7a. How important is it for MoDOT to keep the surface of <u>major highways</u> in good condition (smooth and free of potholes)?								
Very Unimportant	0.6%	0.6%	0.6%	0.8%	0.8%	0.6%	0.8%	0.6%
Somewhat Unimportant	1.0%	0.8%	0.8%	0.4%	0.0%	0.6%	0.2%	0.4%
Somewhat Important	5.6%	6.8%	4.4%	6.2%	6.2%	3.0%	7.0%	5.1%
Very Important	92.8%	91.8%	94.2%	92.6%	93.0%	95.8%	92.0%	93.9%
Q7b. How important is it for MoDOT to keep the surface of <u>other state highways</u> in good condition (smooth and free of potholes)?								
Very Unimportant	1.4%	1.4%	1.4%	1.2%	0.8%	1.4%	1.8%	1.2%
Somewhat Unimportant	2.0%	1.0%	1.8%	1.4%	2.0%	1.6%	2.2%	1.8%
Somewhat Important	10.1%	13.3%	15.3%	12.9%	14.5%	12.7%	14.4%	14.0%
Very Important	86.5%	84.2%	81.5%	84.5%	82.7%	84.3%	81.6%	83.0%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q7. I'm now going to repeat these services and ask if they are very important, somewhat important, somewhat unimportant, or very unimportant (Excluding don't knows and none chosen)								
	District							Total*
	NW	NE	KC	CD	SL	SW	SE	
Q7c. How important is it for MoDOT to keep bridges in good condition?								
Very Unimportant	0.8%	1.8%	0.2%	1.0%	0.2%	0.6%	0.6%	0.5%
Somewhat Unimportant	0.8%	1.0%	1.2%	0.4%	0.8%	1.0%	0.6%	0.8%
Somewhat Important	6.6%	7.8%	6.2%	5.8%	6.4%	3.4%	7.2%	5.7%
Very Important	91.8%	89.4%	92.4%	92.8%	92.6%	95.0%	91.6%	93.0%
Q7d. How important is it for MoDOT to minimize congestion on highways?								
Very Unimportant	1.6%	2.2%	0.8%	0.6%	0.6%	0.8%	1.0%	0.8%
Somewhat Unimportant	3.7%	3.4%	3.2%	2.8%	3.4%	3.2%	4.1%	3.4%
Somewhat Important	27.8%	27.4%	28.6%	27.6%	27.2%	24.7%	23.0%	27.0%
Very Important	66.9%	66.9%	67.3%	69.0%	68.8%	71.2%	71.9%	68.8%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q7. I'm now going to repeat these services and ask if they are very important, somewhat important, somewhat unimportant, or very unimportant (Excluding don't knows and none chosen)								
	District							Total*
	NW	NE	KC	CD	SL	SW	SE	
Q7e. How important is it for MoDOT to manage snow and ice on highways?								
Very Unimportant	1.0%	1.6%	0.4%	0.6%	0.4%	0.6%	0.8%	0.5%
Somewhat Unimportant	0.8%	0.0%	0.6%	0.8%	1.4%	1.0%	1.2%	0.9%
Somewhat Important	8.8%	10.6%	9.7%	10.2%	9.8%	7.4%	8.2%	9.4%
Very Important	89.4%	87.8%	89.3%	88.4%	88.4%	91.0%	89.8%	89.1%
Q7f. How important is it for MoDOT to keep the shoulders on highways in good condition?								
Very Unimportant	1.8%	1.8%	0.6%	0.6%	1.0%	1.4%	0.8%	1.1%
Somewhat Unimportant	3.2%	2.4%	4.2%	3.0%	4.8%	3.4%	3.8%	4.2%
Somewhat Important	21.2%	25.3%	29.5%	26.9%	27.0%	23.3%	17.8%	25.7%
Very Important	73.8%	70.5%	65.7%	69.5%	67.2%	71.9%	77.6%	69.0%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q7. I'm now going to repeat these services and ask if they are very important, somewhat important, somewhat unimportant, or very unimportant (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q7g. How important is it for MoDOT to mow and trim trees, grass and weeds along highways?								
Very Unimportant	3.0%	2.6%	2.8%	2.6%	3.6%	2.2%	1.4%	3.0%
Somewhat Unimportant	7.2%	8.4%	8.4%	8.2%	10.5%	7.4%	6.4%	8.5%
Somewhat Important	33.9%	32.4%	38.5%	36.3%	38.4%	31.3%	25.9%	35.3%
Very Important	55.9%	56.6%	50.3%	52.9%	47.5%	59.1%	66.3%	53.1%
Q7h. How important is it for MoDOT to remove debris, such as dead animals, glass, and torn tires from the driving lanes on highways?								
Very Unimportant	1.8%	2.0%	1.0%	1.2%	0.6%	0.8%	1.0%	0.9%
Somewhat Unimportant	2.8%	3.2%	4.0%	4.2%	2.4%	3.2%	4.2%	3.1%
Somewhat Important	21.2%	20.2%	20.4%	18.0%	17.8%	20.1%	16.0%	18.8%
Very Important	74.1%	74.7%	74.6%	76.6%	79.2%	75.9%	78.8%	77.2%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q7. I'm now going to repeat these services and ask if they are very important, somewhat important, somewhat unimportant, or very unimportant (Excluding don't knows and none chosen)

District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q7i. How important is it for MoDOT to provide signs along highways that are easy to understand?								
Very Unimportant	1.4%	1.8%	0.0%	0.4%	0.4%	0.6%	0.6%	0.5%
Somewhat Unimportant	1.0%	0.6%	1.4%	0.2%	1.0%	1.2%	0.8%	1.0%
Somewhat Important	14.0%	14.8%	14.4%	11.6%	13.4%	9.2%	11.0%	13.2%
Very Important	83.6%	82.8%	84.2%	87.8%	85.2%	89.0%	87.6%	85.4%
Q7j. How important is it for MoDOT to provide bright signs?								
Very Unimportant	2.0%	2.2%	0.4%	0.4%	0.6%	1.0%	0.8%	0.8%
Somewhat Unimportant	2.0%	0.8%	2.4%	1.6%	3.2%	1.8%	1.8%	2.4%
Somewhat Important	18.4%	20.2%	19.0%	17.4%	15.0%	15.2%	13.8%	16.7%
Very Important	77.6%	76.8%	78.2%	80.6%	81.2%	82.0%	83.6%	80.2%

*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.

Q7. I'm now going to repeat these services and ask if they are very important, somewhat important, somewhat unimportant, or very unimportant (Excluding don't knows and none chosen)								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q7k. How important is it for MoDOT to provide bright striping on MoDOT highways?								
Very Unimportant	1.2%	1.4%	0.2%	0.4%	0.0%	0.6%	0.6%	0.4%
Somewhat Unimportant	1.4%	1.2%	1.4%	1.0%	2.0%	1.6%	1.8%	1.5%
Somewhat Important	14.8%	17.0%	14.8%	13.4%	11.8%	10.2%	11.6%	13.1%
Very Important	82.6%	80.4%	83.6%	85.2%	86.2%	87.6%	86.0%	85.0%
Q7l. How important is it for MoDOT to support your options for traveling by air?								
Very Unimportant	28.9%	27.5%	22.9%	31.2%	23.0%	26.8%	30.5%	25.9%
Somewhat Unimportant	20.2%	24.6%	20.3%	16.5%	19.8%	23.8%	17.4%	20.3%
Somewhat Important	27.4%	22.8%	29.6%	26.4%	25.7%	22.6%	22.9%	26.1%
Very Important	23.4%	25.1%	27.3%	25.9%	31.6%	26.8%	29.2%	27.7%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q7. I'm now going to repeat these services and ask if they are very important, somewhat important, somewhat unimportant, or very unimportant (Excluding don't knows and none chosen)

District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q7m. How important is it for MoDOT to support options for traveling by public transit such as buses, vans or Metro Link?								
Very Unimportant	22.4%	26.1%	19.7%	25.7%	17.9%	24.7%	24.7%	21.2%
Somewhat Unimportant	21.5%	21.3%	20.6%	19.4%	15.7%	19.5%	15.9%	18.6%
Somewhat Important	29.5%	25.5%	30.0%	26.6%	26.8%	26.5%	24.0%	27.2%
Very Important	26.6%	27.1%	29.6%	28.3%	39.7%	29.3%	35.3%	33.0%
Q7n. How important is it for MoDOT to support your options for traveling by Amtrak?								
Very Unimportant	30.4%	25.3%	21.8%	28.3%	20.9%	31.9%	30.5%	25.5%
Somewhat Unimportant	23.8%	23.4%	22.0%	20.6%	21.6%	21.8%	16.0%	21.2%
Somewhat Important	23.3%	23.4%	27.6%	22.3%	26.9%	21.1%	21.7%	24.7%
Very Important	22.5%	27.8%	28.5%	28.8%	30.6%	25.2%	31.7%	28.6%

*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.

Q7. I'm now going to repeat these services and ask if they are very important, somewhat important, somewhat unimportant, or very unimportant (Excluding don't knows and none chosen)

District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q7o. How important is it for MoDOT to provide bike lanes or paved shoulders for traveling by bicycle?								
Very Unimportant	22.7%	23.4%	17.9%	19.6%	16.4%	14.0%	19.8%	17.2%
Somewhat Unimportant	18.8%	17.3%	17.9%	18.1%	17.6%	15.5%	14.1%	17.0%
Somewhat Important	26.5%	29.9%	29.4%	25.6%	28.3%	31.5%	24.3%	28.8%
Very Important	32.0%	29.4%	34.8%	36.6%	37.7%	39.0%	41.7%	37.0%
Q7p. How important is it for MoDOT to provide sidewalks or intersection crossings for traveling by walking?								
Very Unimportant	9.8%	12.1%	5.6%	6.6%	4.5%	7.9%	9.6%	6.8%
Somewhat Unimportant	11.9%	9.4%	8.1%	10.4%	7.0%	8.7%	6.7%	8.3%
Somewhat Important	28.2%	27.5%	28.6%	25.5%	26.0%	24.8%	22.6%	26.4%
Very Important	50.1%	51.0%	57.6%	57.5%	62.5%	58.6%	61.1%	58.5%

*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.

Q8. How much do you think the average driver currently pays a month in taxes and fees to fund Missouri state roads? (Excluding don't knows and none chosen)								
	District							Total*
	NW	NE	KC	CD	SL	SW	SE	
Q8. How much do you think the average driver currently pays a month in taxes and fees to fund Missouri state roads?								
Less than \$10 per month	14.1%	11.3%	13.6%	6.7%	13.3%	13.4%	12.8%	12.3%
\$10 per month	21.6%	23.3%	21.0%	24.6%	22.5%	29.0%	22.7%	24.1%
\$30 per month	37.8%	37.3%	35.0%	37.3%	39.3%	34.0%	32.9%	36.7%
\$50 per month	11.5%	10.5%	13.8%	10.9%	10.7%	9.2%	11.5%	11.1%
More than \$50 per month	15.1%	17.6%	16.7%	20.5%	14.2%	14.4%	20.1%	15.7%
*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								

Q9. Traffic congestion, poor road conditions and safety issues cost Missouri drivers time, fuel, and car repairs. How much do you think this totals each month for an average driver?
(Excluding don't knows and none chosen)

District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q9. Traffic congestion, poor road conditions and safety issues cost Missouri drivers time, fuel, and car repairs. How much do you think this totals each month for an average driver?								
Less than \$50 per month	51.8%	52.0%	46.6%	52.5%	52.9%	57.8%	51.4%	51.1%
\$100 per month	30.3%	29.0%	31.8%	29.8%	28.4%	28.0%	30.0%	29.9%
\$150 per month	9.5%	8.8%	9.7%	6.4%	8.7%	5.5%	8.1%	8.4%
More than \$150 per month	8.5%	10.2%	11.9%	11.2%	10.0%	8.7%	10.5%	10.6%

*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.

Q10. If it was determined that the State of Missouri needed to increase revenues in order to adequately fund Missouri state highways and roads, which one of the following five methods would be most acceptable to you?
(Excluding don't knows)

District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q10. What method would be most acceptable to you?								
Increase general sales tax	14.3%	14.9%	13.9%	15.9%	12.3%	20.4%	15.8%	14.6%
Increase state fuel tax	28.7%	34.0%	33.8%	29.6%	31.7%	23.4%	24.1%	29.3%
Add tolls to some interstate highways	21.8%	19.1%	21.6%	21.9%	25.5%	20.6%	19.1%	23.0%
Increase car registration and license fees	8.5%	8.8%	10.3%	7.5%	10.2%	9.1%	7.2%	9.6%
Replace state gas tax with vehicle mileage tax	12.5%	12.1%	10.5%	11.5%	12.3%	11.7%	15.3%	11.8%
None of these (unread)	14.3%	11.2%	9.9%	13.7%	7.9%	14.8%	18.5%	11.6%

*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.

Q11. If it was determined the state of Missouri needed to increase revenues in order to adequately fund Missouri state roads through some sort of tax as discussed in the previous question, how much more per month would you be willing to pay for safer roads? (Excluding don't knows and none chosen)

District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q11. How much more per month would you be willing to pay for safer roads?								
Nothing	16.1%	12.1%	10.6%	15.1%	13.3%	16.2%	16.3%	13.7%
\$1 per month	18.4%	13.1%	12.0%	13.8%	17.7%	18.7%	20.9%	16.4%
\$5 per month	30.6%	32.4%	33.0%	35.2%	35.1%	34.9%	31.0%	34.6%
\$10 per month	23.0%	26.7%	28.6%	24.3%	22.2%	21.0%	19.0%	23.1%
More than \$10 per month	11.8%	15.7%	15.8%	11.5%	11.7%	9.3%	12.8%	12.2%

*The statewide (Total) sample was weighted based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.

Demographics								
District								Total*
	NW	NE	KC	CD	SL	SW	SE	
Q1. What is your age?								
18 – 29	11.2%	15.4%	11.4%	9.0%	12.6%	9.8%	10.8%	11.5%
30 – 39	14.8%	15.0%	14.2%	15.4%	19.2%	9.8%	12.0%	14.3%
40 – 49	16.2%	15.6%	18.4%	18.2%	19.8%	14.6%	18.2%	17.3%
50 – 64	23.8%	22.6%	22.8%	25.0%	22.0%	27.0%	21.0%	23.4%
65 and up	34.0%	31.5%	33.3%	32.4%	26.4%	38.8%	38.0%	33.5%
Q2. What is your gender?								
Female	53.6%	53.1%	54.5%	48.4%	52.6%	54.2%	53.0%	52.8%
Male	46.4%	46.9%	45.5%	51.6%	47.4%	45.8%	47.0%	47.2%
Q3. Approximately how many miles per year do you personally drive? (excluding don't know)								
None – I do not drive	2.6%	2.6%	5.2%	4.2%	5.0%	2.8%	5.3%	4.6%
Less than 10,000 miles	44.4%	45.3%	41.2%	41.8%	47.9%	49.8%	48.8%	44.9%
Between 10,000 and 20,000 miles	40.0%	38.4%	39.0%	42.0%	38.0%	36.3%	34.2%	38.3%
More than 20,000 miles	13.0%	13.7%	14.5%	11.9%	9.1%	11.1%	11.7%	12.1%
* The statewide (Total) sample was weighted for Question 3 based on the relative population of each district so that the data contained in the statewide total column reflects the actual population of Missouri considering age, gender, and geographic factors.								