# FMCSA Safety Program Effectiveness Measurement: Carrier Intervention Effectiveness Model (CIEM), Version 1.1 Report for Fiscal Year 2014 Interventions



#### **FOREWORD**

The Federal Motor Carrier Safety Administration (FMCSA), in cooperation with the John A. Volpe National Transportation Systems Center (Volpe), has developed a quantitative model to measure the effectiveness of motor carrier interventions in terms of estimated crashes prevented, injuries prevented, and lives saved. The model, documented in this report, is known as the Carrier Intervention Effectiveness Model (CIEM). This model provides FMCSA management with information needed to address the requirements of the Government Performance and Results Act of 1993 (GPRA), which requires Federal agencies to measure the effectiveness of their programs as part of the budget cycle process. It also provides FMCSA and State safety program managers with a quantitative basis for improving enforcement processes and optimizing the allocation of safety resources in the field.

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Symbol	When You Know	Multiply By	To Find	Symbol
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mL	milliliters	0.034	fluid ounces	fl oz
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<sup>\*</sup> SI is the symbol for the International System of Units. Appropriate rounding should be made to comply with Section 4 of ASTM E380. (Revised March 2003, Section 508-accessible version September 2009.)

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### **ACRONYMS**

**Acronym Definition** 

ATET average treatment effect on the treated

CIEM Carrier Intervention Effectiveness Model

CMV commercial motor vehicle

CR compliance review

CREM Compliance Review Effectiveness Model

CSA Compliance, Safety, Accountability

FMCSA Federal Motor Carrier Safety Administration

FY fiscal year

GPRA Government Performance and Results Act of 1993

HM hazardous materials

MCMIS Motor Carrier Management Information System

MCSAP Motor Carrier Safety Assistance Program

PRISM Performance and Registration Information Systems Management

PU power unit

USDOT U.S. Department of Transportation

Volpe John A. Volpe National Transportation Systems Center

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### **EXECUTIVE SUMMARY**

In 2010, following an Operational Model Test in select States, the Federal Motor Carrier Safety Administration (FMCSA) began a phased implementation of its Compliance, Safety, Accountability (CSA) program, representing a redesign of the Agency's existing enforcement model. The CSA enforcement model includes an array of carrier intervention types that replace the one-size-fits-all compliance review (CR) that was implemented as part of the old enforcement model. The new enforcement model was designed to improve the level of safety in the operation of commercial motor vehicles (CMVs).

The introduction of CSA necessitated a new approach for measuring the benefits and effectiveness of interventions at a national level and on an ongoing basis. The Carrier Intervention Effectiveness Model (CIEM) provides FMCSA with a tool for measuring the safety benefits of carrier interventions. During the phased implementation of CSA, the model incorporated both CRs (where safety impacts were previously measured by the Compliance Review Effectiveness Model, or CREM) and additional intervention types (i.e., warning letters, offsite investigations, onsite focused investigations, and onsite comprehensive investigations) when assessing safety benefits.

This approach yields national-level measurements of the effectiveness of FMCSA's carrier interventions. The model is designed to be implemented on an annual basis, focusing on carriers receiving interventions in a given fiscal year (FY). Comparing results over a period of years will provide an indication of the impact of FMCSA's compliance and enforcement program in terms of safety benefits.

#### MODEL APPROACH

The model computes carrier crash rates—defined as crashes per carrier power unit (PU)—for carriers receiving interventions, distinguishing between crash rates for defined periods prior to and following the interventions. The difference between these carriers' pre- and post-intervention crash rates represents the change in their safety performance during this timeframe. To control for systemic differences between small and large carrier operations, these comparisons are made for carriers distributed into size groups based on their PU count.

In addition, to remove the effect of confounding factors from the calculation of the change in safety performance, the difference between pre- and post-intervention crash rates is adjusted by the change in crash rates experienced by the general carrier population during a corresponding timeframe. A set of carefully designed filters is used to identify and remove missing and outlier carrier data.

The model incorporates statistical significance testing and, as a result, only considers size group changes in crash rates that are statistically significant to calculate crashes prevented, injuries prevented, and lives saved. The statistically significant results are extrapolated to incorporate carriers that, while receiving interventions, were not included in the initial model calculations because of missing or inaccurate data.

#### MODEL FINDINGS

#### **All Carriers Receiving Interventions**

The model was implemented for carriers receiving interventions in FY 2014. Total interventions decreased from 38,140 in FY 2013 to 34,932 in FY 2014.

Statistically significant crash rate reductions occurred for carriers in three of the four size groups considered by the model. These reductions are estimated to have resulted in the safety benefits shown in Table 1.

Table 1. Estimated safety benefits: all interventions.

Fiscal	Crashes	Injuries	Lives Saved	
Year	Prevented	Prevented		
2014	5,811	3,316	168	

#### **Additional Analysis**

Additional insight can be gained by examining the impact of excluding warning letters from the model, and by implementing the model only for carriers whose first intervention in FY 2014 is a warning letter. These separate model results reveal to what extent the changes in safety benefits observed from year to year are associated with warning letters versus the other intervention types. In this further analysis, both sets of carriers – those whose first intervention was a warning letter and those whose first intervention was not a warning letter – exhibited statistically significant crash rate reductions in three of the four carrier size groups.

#### 1. INTRODUCTION

#### 1.1 BACKGROUND

During the 1980s, Congress passed a series of legislative acts intended to strengthen motor carrier safety regulations. These measures led to the implementation of safety-oriented programs at both the Federal and State levels. The Surface Transportation Assistance Act of 1982 established the Motor Carrier Safety Assistance Program (MCSAP), a grants-in-aid program to States for conducting roadside inspection and traffic enforcement programs aimed at commercial motor vehicles (CMVs). The Motor Carrier Safety Act of 1984 directed the U.S. Department of Transportation (USDOT) to establish safety fitness standards for carriers. The USDOT, in conjunction with the States, implemented MCSAP to fund roadside inspection and traffic enforcement programs, the safety fitness determination process, and a commercial motor carrier rating system based on onsite safety audits called compliance reviews (CRs).

The Safety Program Effectiveness Measurement Project was established to identify major functions and operations (programs) associated with the Federal Motor Carrier Safety Administration's (FMCSA's) mission, and to develop results-oriented performance measures for the Agency's functions and operations, as called for in the Government Performance and Results Act of 1993 (GPRA). From 2002 through 2009, the benefits of CR activities were assessed using the Compliance Review Effectiveness Model (CREM). In 2010, following an Operational Model Test in select States, FMCSA began a phased implementation of its Compliance, Safety, Accountability (CSA) program, representing a redesign of the Agency's existing enforcement model. The CSA enforcement model includes an array of carrier intervention types, which replaced the one-size-fits-all CR intervention type implemented as part of the old enforcement model. The new enforcement model was designed to improve the level of safety in the operation of CMVs. The introduction of the new enforcement model in 2010 necessitated a new approach for measuring the benefits and effectiveness of interventions at a national level and on an ongoing basis.

#### 1.2 PROJECT SCOPE

The Carrier Intervention Effectiveness Model (CIEM) provides FMCSA with a tool for measuring the safety benefits of carrier interventions. During the phased implementation of CSA, the model incorporated both CRs, previously measured by the CREM, and additional interventions, including warning letters, offsite investigations, onsite focused investigations and onsite comprehensive investigations. This approach yields national-level measurements of the effectiveness of FMCSA's carrier interventions.

While the new model succeeds the CREM, results from the two models are not directly comparable because the models require different methodologies to assess the different safety programs. However, both models measure the benefits of the programs in terms of crashes prevented, lives saved, and injuries prevented.

<sup>&</sup>lt;sup>1</sup> Reports documenting these results are available at <a href="http://ai.fmcsa.dot.gov/pe/home.aspx">http://ai.fmcsa.dot.gov/pe/home.aspx</a>.

An objective of this project is to develop and continue to improve the new model, and to update the results on an annual basis. This report presents the results of the CIEM's implementation for carriers receiving interventions in fiscal year (FY) 2014, and describes the functionality of the model and how it is applied. Technical details of the model are presented in the "FMCSA Safety Program Effectiveness Measurement: Carrier Intervention Effectiveness Model, Version 1.1, Technical Report" available at

https://ntlrepository.blob.core.windows.net/lib/61000/61200/61252/CIEM\_Technical\_Report-Final-508C\_\_2\_pdf.

# 2. FMCSA CARRIER INTERVENTION EFFECTIVENESS MODEL

FMCSA employs a data-driven approach to oversee and enforce commercial motor carrier safety. This approach utilizes a variety of data sources to assign safety risks to motor carriers; the assigned safety risks are then used to prioritize carriers for interventions. The CSA model introduced a new and broader set of carrier interventions, giving FMCSA the flexibility to address safety problems more efficiently. The new set of interventions includes less labor-intensive alternatives to a CR that focus on each motor carrier's specific safety problems. As a result, the CSA program enables FMCSA to reach a larger number of carriers. The CIEM measures the safety benefits of carrier interventions currently used by the agency (including intervention types developed prior to the CSA program that the Agency continues to use) in terms of crashes prevented, injuries prevented, and lives saved.

#### 2.1 MODEL STRUCTURE

The CIEM is a statistical impact evaluation model that uses historical data to compare the safety performance of carriers receiving FMCSA interventions to their safety performance prior to receiving interventions.<sup>2</sup> This comparison is used to establish the extent of safety improvement that can be attributed to interventions. The model is designed to be implemented on an annual basis, focusing on carriers receiving interventions in a given fiscal year.

The model computes carrier crash rates—defined as crashes per carrier power units (PU)—for carriers receiving interventions, distinguishing between crash rates for defined periods prior to and following the interventions.<sup>3</sup> The difference between these carriers' pre- and post-intervention crash rates, once adjusted for exogenous factors based on the comparison group, represents the change in their safety performance during this timeframe. To control for systemic differences in how small versus large carriers improve their safety performance when faced with interventions, these calculations are first performed for various carrier size groupings (based on their PU count) and then aggregated.<sup>4</sup>

To remove the effect of confounding factors impacting the change in safety performance, the difference between pre- and post-intervention crash rates is adjusted by the change in crash rates experienced by a comparison group (representing those that did not receive interventions) during a similar timeframe. This adjustment removes the effect of historical trends and events (e.g., a national recession).

The CIEM replaces the CREM and shares some of its methodology. However, it employs new approaches to address FMCSA's overall enforcement program interventions, including both CSA and non-CSA interventions completed before, during, and after the transition from the CR program.

<sup>&</sup>lt;sup>2</sup> The comparison group referenced throughout this report is only used to adjust final results.

<sup>&</sup>lt;sup>3</sup> PU values are used as a proxy for carrier exposure to crashes. While vehicle miles travelled (VMT) have the potential to serve as a useful proxy for exposure in the model at a future point in time, FMCSA believes that PU information in MCMIS is currently more reliable.

<sup>&</sup>lt;sup>4</sup> While additional factors may be used to classify carriers into different comparison groups (e.g., short- versus long-haul operations; for hire versus private fleets), stratification by size was found to be the most effective classification method given data availability.

The new model also introduces a component estimating the impact of interventions applied to carriers with missing or suspect census data; such carriers would otherwise be left out of the computation of safety benefits attributable to FMCSA interventions. Finally, the model introduces a component determining the statistical significance of its own results. Non-statistically significant findings are excluded from the total estimation of safety benefits calculated in the model.

#### 2.2 CARRIERS WITH INTERVENTIONS: CARRIER TREATMENT GROUP

The model's treatment group consists of carriers that received at least one FMCSA carrier intervention during the fiscal year and passed a set of missing and outlier data filters. The treatment group filters ensure that crash rates are comparable and reliable across carriers and carrier size groups.

The following set of interventions, recorded in FMCSA's Motor Carrier Management Information System (MCMIS), are used to select treatment group carriers:

- CSA interventions.<sup>5</sup>
  - Warning letter.
  - Offsite investigation.
  - Onsite focused investigation.
  - Onsite comprehensive investigation.
- CRs, including:
  - CR.
  - CR with cargo tank facility review.
  - CR with security contact review.
- Non-ratable CRs on interstate carriers, including focused CRs (which do not receive a rating) and hazardous materials (HM) reviews.
- Performance and Registration Information Systems Management (PRISM) warning letters. <sup>6</sup>

The treatment group filters require that a carrier:

- Is active and reports positive PU counts.
- Is not a new entrant throughout its pre- and post-intervention periods.
- Meets outlier tests to identify suspect crash and PU data.

<sup>&</sup>lt;sup>5</sup> This version of the model does not include follow-up verifications, direct notices of violation (DNOVs), direct notices of claims (DNOCs), or Cooperative Safety Plans (CSPs) because the data currently in MCMIS were shown to be inconsistent in terms of completeness and accuracy. Safety audits are not considered a CSA intervention type. Nor are they assessed separately by this model, because safety audits are performed only on new entrant carriers, which have often not been in full operation during the entire 1-year pre-intervention period.

<sup>&</sup>lt;sup>6</sup> Further information on PRISM is provided by FMCSA at http://www.fmcsa.dot.gov/safety-security/prism/prism.aspx.

<sup>&</sup>lt;sup>7</sup> Outlier tests are: (a) driver-to-PU and PU-to-driver ratios cannot exceed 7.5, with the exception of exclusively driveaway/towaway carriers; (b) pre- to post-intervention and post- to pre-intervention change in PU count cannot exceed a factor of 3 for carrier size groups 1 and 2, and a

These filters were initially based on those used in the CREM but were strengthened and refined to better identify suspicious data.

#### 2.3 CARRIERS WITHOUT INTERVENTIONS: COMPARISON GROUP

To isolate the effects of interventions from other factors that may have influenced carriers' crash rates more broadly, the treatment group's change in crash rate is adjusted for changes in the general carrier population through the use of a comparison group. The comparison group consists of carriers that did not receive an intervention during the comparison period and passed a set of filters for missing and outlier data similar to those applied to treatment group carriers. Similar to the treatment group filters, comparison group filters ensure that crash rates are comparable and reliable across carriers and carrier size groups.

Carriers are assigned to comparison groups based on carrier size groups identical to those in the treatment group. The resulting separate comparison groups allow for eliminating differences associated with carrier size from the model's calculation of adjusted crash rates.

#### 2.4 MODEL DATA AND TIMEFRAMES

The model uses crash data reported by the States and carrier PU data obtained during interventions, or from information submitted by carriers on the Motor Carrier Identification Report (Form MCS-150). These data, stored in MCMIS, are used to calculate pre- and post-intervention crash rates for treatment group carriers and corresponding crash rates for comparison group carriers. Crash data originating from State reporting systems are continuously fed into MCMIS via an automated interface. Consequently, statistics for previous time periods may change, depending on the timeliness and completeness of the original reporting. For this study, MCMIS snapshots – which include the most current updates for prior months – are used to provide the most complete and accurate crash data available.<sup>9</sup>

For the treatment group, a carrier's pre-intervention PU value is based on the MCMIS monthly data snapshot from the time period immediately following the first intervention it receives during the fiscal year. This particular snapshot contains the most recent PU information for the carrier at the time of its intervention. The date of the carrier's first intervention is used in order to delineate the pre- and post-intervention periods during the fiscal year. <sup>10</sup> Because some carriers receive

factor of 1.75 for size groups 3 and 4. The following are exceptions: size group 1 and 2 carriers can exhibit a factor up to 5 if there is a corresponding change in the pre- to post-intervention or post- to pre-intervention driver count (between a factor of 1.5 and 10), and size group 3 carriers can exhibit a factor up to 2.5 if the corresponding change in driver count is by a factor between 1 and 5 (see Table 4 for size group definitions). This filter allows more variability for smaller carriers because smaller PU changes result in larger proportional changes for these carriers compared to larger carriers; (c) to filter for suspiciously low and suspiciously high crash rates, pre- and post-intervention crash rates must be within five standard deviations of the carrier size group's mean crash rate, once all other filters have been implemented. Based on analysis of carrier crash incidence, this condition is overridden by any of the following conditions: if (i) the carrier is in size group 1 and has 5 or fewer crashes, or (ii) the carrier is in size groups 2, 3, or 4 and has 6 or fewer crashes; alternatively, carriers with 500 or more PUs must exhibit non-zero crashes regardless of how many standard deviations their crash rate is from the size group mean.

<sup>&</sup>lt;sup>8</sup> The comparison group filters are identical to the treatment group filters. However, since the comparison group carriers do not have intervention dates, their power unit data for these calculations are always based on the modeled year's MCMIS April data snapshot for the pre-intervention period and on the subsequent year's September snapshot for the post-intervention period.

<sup>&</sup>lt;sup>9</sup> Crash data for this report were taken from the December 2014 MCMIS data snapshot.

<sup>&</sup>lt;sup>10</sup> Despite the use of the first intervention as a demarcation point, the impacts of subsequent interventions in the same year are implicitly included in the model. Those subsequent interventions that occur before the end of the carrier's post-intervention period may have sizable impacts during this same period, which will be reflected in the post-intervention crash rates calculated by the model. Conversely, the impacts of subsequent

multiple interventions within the modeled year, the model does not report the precise impacts of each individual intervention type; rather, it estimates the combined impact of all interventions performed during the modeled year.

The 12-month period preceding a carrier's first intervention is defined as its pre-intervention period, while the 12-month period following this intervention is defined as its post-intervention period. The final monthly snapshot for a carrier's post-intervention period is used to define its post-intervention PU value. Pre- and post-intervention crash rates are calculated for all carriers in each size class grouping as the number of crashes occurring during these two periods, divided by each period's PU value. Figure 1 illustrates the timeframes delineated by these data points for the treatment group, using an intervention in FY 2012 as an example. <sup>11</sup>

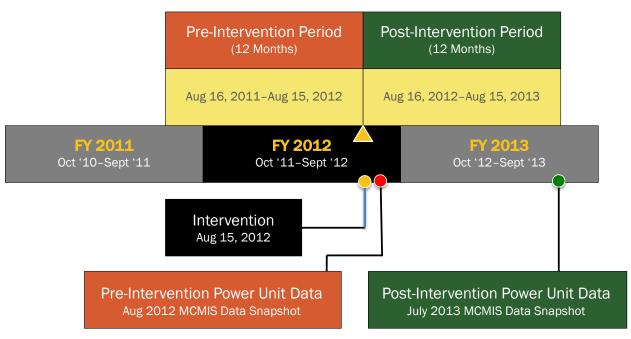


Figure 1. Diagram. Timeline for a carrier with a first intervention on August 15, 2012.

For comparison group carriers, which do not have an intervention during the comparison period, periods corresponding to the treatment group's pre- and post-intervention periods are defined as the 18 months preceding and following the midpoint of the fiscal year (March 31<sup>st</sup>). Therefore, by definition, the comparison group pre-intervention period covers the entire fiscal year prior to the modeled year, while the post-intervention period covers the entire fiscal year following the modeled year. These longer pre- and post-intervention periods for the comparison group, compared to the treatment group's 12-month periods, ensure that the comparison group pre- and post-intervention evaluation periods cover the entire range of potential pre- and post-intervention time periods for all treatment carriers for each model year.

interventions that take place after the post-intervention period are not accounted for in the current model but rather in the next annual implementation of the model, where the follow-up interventions would serve to delineate new before and after periods.

<sup>&</sup>lt;sup>11</sup> In this study, crash rates are attributed to size groups, which are aggregations of carriers within the respective ranges of number of PUs operated by each carrier. Thus, crash rate statistics for pre-intervention and post-intervention periods for each size group are based on summations of crash and PU data for all carriers (measured in accordance with the individual carrier's date of intervention) in the size group.

The MCMIS data snapshot following March 31 is used to obtain the pre-intervention period PU values for each carrier in the comparison group, and the final snapshot of the post-intervention period is used for post-intervention period PU values. As with the treatment group, comparison group carriers' crash rates for each size group are calculated as the number of crashes occurring during each period divided by the corresponding PU values. <sup>12</sup> Figure 2 illustrates the timeframes delineated by these data points for the comparison group, using the FY 2012 model as an example.

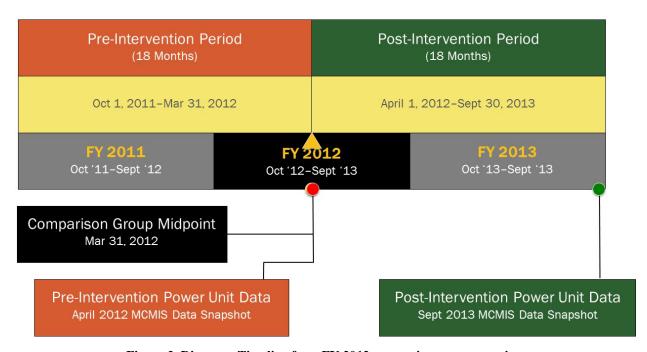


Figure 2. Diagram. Timeline for a FY 2012 comparison group carrier.

#### 2.5 CALCULATION OF CRASHES PREVENTED

Pre- and post-intervention crash rates are used by the model to determine the change in crash rates, by carrier size group, for the treatment and comparison groups. Crash rate change is converted to a percent measure by dividing the change by the original (pre-intervention) crash rate. The difference between the treatment and comparison groups' crash rate changes, known as the average treatment effect on the treated (ATET), is the crash rate reduction attributed to interventions. <sup>13</sup> Figure 3 illustrates the steps used to determine this reduction in each size group.

<sup>&</sup>lt;sup>12</sup> To account for the comparison group's pre- and post-intervention periods being longer than those for the treatment group (eighteen versus twelve months), comparison group crash rates are divided by 1.5 to yield equivalent annual crash rates.

<sup>&</sup>lt;sup>13</sup> See Abadie, Alberto (2005). Semiparametric Difference-in-Differences Estimators, Review of Economic Studies (72, 1-19) for further information on Average Treatment Effect on the Treated.

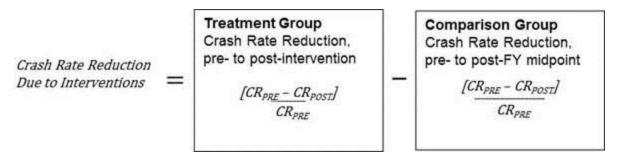


Figure 3. Formula. Crash rate reduction due to interventions.

Figure 4 shows how the crash rate reduction due to interventions is converted to a measure of crashes prevented, which also depends on the treatment group's pre-intervention crashes and pre-and post-intervention PU counts. This reduction is calculated separately for each carrier size group and added across the four size groups, yielding an initial estimate of total fiscal year crashes prevented for the modeled year among treatment group carriers.

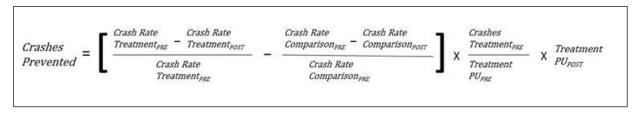


Figure 4. Formula. Initial estimate of crashes prevented as a result of interventions.

Two additional steps are required to estimate crashes prevented across the entire population of interstate and intrastate commercial motor carriers. The first step is a test to identify which of the initial estimates are statistically significant at a target level of significance (in this analysis, the 95 percent level). This test determines whether the estimated treatment group crash rate change, adjusted for the comparison group crash rate change by carrier size group, is different from zero at the 0.05 statistical significance level (i.e., the 95 percent confidence interval around the estimated effect on crash rates does not include zero). <sup>14</sup> Crash rate changes that do not pass this test are not attributed to the interventions and are not used to estimate crashes prevented.

The final step for determining crashes prevented across the motor carrier population is to account for the crashes prevented among carriers that received interventions but were excluded from the treatment group due to missing or outlier data. Such carriers, on average, can be assumed to exhibit a response to interventions similar to that of the observed treatment group. Therefore, the results from the observed treatment group crash rate reductions are extrapolated to account for potential crashes prevented among these additional carriers. The sum of crashes prevented among both the treatment group carriers included in the model and the treatment group carriers filtered out of the model represents total crashes prevented across the motor carrier population as a result of the interventions performed in a given fiscal year.

<sup>&</sup>lt;sup>14</sup> For further information, see Cochran, William G. (1977). Sampling Techniques (third edition).

#### 2.6 CALCULATION OF DIRECT SAFETY BENEFITS

Once the model estimates the total crashes prevented from interventions performed during the fiscal year; injuries prevented and lives saved as a result of the crashes prevented can be estimated using historical crash severity data. This model uses 2-year average probabilities of a crash involving an injury or fatality, along with 2-year average values of the number of injuries and fatalities in such crashes. Two-year averages are used, rather than just 1 year of crash statistics, to provide stability to the model's safety benefit calculations. For each model year, the 2-year averages are calculated using historical data on crashes that occurred during the modeled fiscal year and the prior fiscal year, and the frequency of fatalities and injuries occurring in such crashes. <sup>15</sup> Figure 5 presents the formulas for these calculations.

Number of fatal crashes prevented =

probability of a fatal crash given a crash occurred x number of crashes prevented

Number of injury crashes prevented =

probability of an injury crash given a crash occurred x number of crashes prevented

Lives saved =

number of fatal crashes prevented x average number of fatalities per fatal crash

Injuries prevented =

(average number of injuries per fatal crash x number of fatal crashes prevented) + (average number of injuries per injury crash x number of injury crashes prevented)

**Figure 5.** Multiple formulas. Calculating numbers of crashes prevented, lives saved, and injuries prevented. Note: All averages are for the 2-year period encompassing the modeled fiscal year and the prior year.

<sup>&</sup>lt;sup>15</sup> The distribution of crashes by severity is determined at the national level, assuming the same distribution holds across the carrier size groups.

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### 3. RESULTS OF IMPLEMENTING THE MODEL

#### 3.1 RESULTS INCLUDING ALL INTERVENTION TYPES

The model was implemented for carriers receiving the specified intervention types in FY 2014. Table 2 presents two sets of data for FY 2014 and for the two preceding fiscal years. The first three columns show the number of interventions conducted by FMCSA and its State partners and are considered as input into the model, by type, for each of the three fiscal years. The next three columns report the number of carriers receiving these intervention types as their first intervention in each fiscal year. As explained in the previous section, the model uses the number of carriers that had one or more interventions in a given year, based on the date of the first intervention, regardless of subsequent interventions. Since the model uses the date of the first intervention to determine which carriers had interventions during the modeled year, the totals in the last three columns represent the total number of carriers considered by the model for each modeled year.

Table 2. Carrier interventions by type, and number of carriers by first intervention.

Intervention Type	Number of Interventions FY 2012	Number of Interventions FY 2013	Number of Interventions FY 2014	Number of Carriers Receiving Interventions (by first intervention) FY 2012	Number of Carriers Receiving Interventions (by first intervention) FY 2013	Number of Carriers Receiving Interventions (by first intervention) FY 2014
CSA Warning Letter	23,835	20,225	20,535	23,806	20,206	20,529
Offsite Investigation	624	619	381	614	591	334
Onsite Focused Investigation	10,470	9,388	7,376	9,809	8,913	6,995
Onsite Comprehensive Investigation*	7,038	5,796	5,891	6,664	5,451	5,587
Non-ratable Review	1,308	2,112	749	1,175	2,028	687
Total	43,275	38,140	34,932	42,068	37,189	34,132

<sup>\*</sup>CRs are now included as Onsite Comprehensive Investigations

Total interventions declined from FY 2013 to FY 2014 by approximately 8.5 percent, primarily reflecting a decline in offsite investigations, onsite focused investigations, and non-ratable reviews. This decline in total interventions follows a 12 percent decline in total interventions in FY 2013.

Given the set of carriers receiving interventions, the treatment group for each year was determined by applying the data quality filters discussed in Section 2.2. Table 3 displays the number of carriers failing each data quality filter and the resulting number of treatment group carriers for the three modeled years.

Table 3. Carriers excluded from treatment group by data quality filters and resulting treatment group totals.

Filter Criteria	FY 2012	FY 2013	FY 2014
Inactive during the pre or post periods	2,839	2,239	1,954
Zero power units during the pre or post periods	2,491	2,432	2,001
New entrant during the pre or post periods	9,590	8,719	8,144
Fails driver-to-PU ratios	190	167	153
Fails change in pre-PU to post-PU or pre-driver to post-driver ratios	709	680	594
Carriers with 500+ PUs and zero crashes	6	11	5
Fails crash rate thresholds	16	16	17
Having an out-of-service order during the pre or post period	80	52	46
Total excluded carriers*	11,868	10,771	9,793
Total carriers receiving interventions	42,068	37,189	34,132
Percent excluded	28.2%	29.0%	28.2%
Total carriers in treatment group	30,200	26,418	24,339

<sup>\*</sup>A carrier may be excluded by multiple criteria; therefore, the total excluded carriers do not equal the sum of the carriers meeting each filter criteria.

The first three filters in Table 3 account for the majority of the carriers excluded across the three years by these data quality checks. The remaining filters impact a much smaller number of carriers, and the proportion of total carriers screened out by them during each fiscal year is relatively stable.

In contrast, the number of comparison group carriers increased in FY 2014 (as it had in 2013), reflecting the continued pattern of annual growth in the trucking industry.

Table 4 presents the number of treatment and comparison group carriers for FY 2014 and the two preceding fiscal years by size group. The number of treatment group carriers in all four size groups decreased in FY 2014 (as it had in FY 2013) consistent with the decline in total interventions. In contrast, the number of comparison group carriers increased in FY 2014 (as it had in 2013), reflecting the continued pattern of annual growth in the trucking industry.

Table 4. Number of treatment and comparison group carriers for FY 2012-14, by size group. 16

Carrier Size Group	FY 2012 Treatment Group	FY 2013 Treatment Group	FY 2014 Treatment Group	FY 2012 Comparison Group	FY 2013 Comparison Group	FY 2014 Comparison Group
1 (1–5 PUs)	16,650	14,580	13,652	809,135	873,160	888,154
2 (6–20 PUs)	8,897	7,898	7,199	67,975	74,793	77,184
3 (21–100 PUs)	3,769	3,194	2,879	12,299	14,606	15,613
4 (100+ PUs)	884	746	609	1,446	1,986	2,235
Total	30,200	26,418	24,339	890,855	964,545	983,186

#### 3.1.1 Crash Rate Reduction

Table 5 presents the initial treatment and comparison group crash rate reductions by year and carrier size group.

Table 5. Initial treatment and comparison group crash rate reductions for FY 2012-14, by size group.

Carrier Size Group	FY 2012 Treatment Group	FY 2013 Treatment Group	FY 2014 Treatment Group	FY 2012 Comparison Group	FY 2013 Comparison Group	FY 2014 Comparison Group
1 (1–5 PUs)	35.6%	40.1%	44.3%	-1.9%	-3.5%	-2.6%
2 (6–20 PUs)	24.9%	28.0%	28.2%	-8.5%	-12.6%	-7.3%
3 (21–100 PUs)	14.7%	12.7%	17.4%	-2.3%	-10.3%	-3.4%
4 (100+ PUs)	2.6%	3.0%	2.7%	-2.9%	-6.0%	2.6%

Note: Negative crash rate reductions indicate increases in crash rates.

Note that the crash rate reductions for the comparison group in Table 5 are negative (indicating increases in crash rates) for all but size group 4 in FY 2014, and consequently they will amplify the crash rate reductions of the treatment groups for size groups 1, 2, and 3 in the subsequent step of the model, when net crash rate reductions due to interventions are calculated for each size group. The evident reduction in crash rate for size group 4's comparison group will reduce the net crash rate reduction for that size group. The negative comparison group crash rate reductions are consistent with the observed increase in the national crash totals in FY 2015, which represents the bulk of the comparison group post-intervention period; for that year, total commercial vehicles involved in crashes rose about 12 percent when compared with FY 2014.<sup>17</sup>

Table 6 presents the percent reductions in crash rates for the treatment group, once adjusted for the crash rate reductions in the comparison group, by year and carrier size group.

<sup>&</sup>lt;sup>16</sup> The number of carriers reported here is larger than in the previously published CIEM Summary Report for FY 2009–11 (January 2015) as a result of including intrastate non-HM and foreign domiciled carriers in the treatment group, and correspondingly in the comparison group; previously, these carriers were included in the extrapolated total carrier count only.

<sup>&</sup>lt;sup>17</sup> MCMIS, as reported on FMCSA's Analysis & Information (A&I) Web site as of August 2, 2017: 169,080 vehicles in crashes in FY 2015, and 163,526 in FY 2014 <a href="http://ai.fmcsa.dot.gov/CrashStatistics/rptSummary.aspx">http://ai.fmcsa.dot.gov/CrashStatistics/rptSummary.aspx</a>.

Table 6. Adjusted percent reductions in crash rates.

By Carrier Size Group	FY 2012	FY 2013	FY 2014
1 (1–5 PUs)	37.5%	43.6%	47.0%
2 (6–20 PUs)	33.4%	40.6%	35.5%
3 (21–100 PUs)	17.0%	23.1%	20.87%
4 (100+ PUs)	5.5%*	9.0%	0.2%*

Note: Negative crash rate reductions indicate increases in crash rates. Due to rounding, values in this table may not equal the treatment group crash rates minus comparison group crash rates from Table 5.

As noted in Section 2.5, the adjusted crash rates represent the pre- to post-intervention change in treatment group crash rates adjusted for the corresponding changes in comparison group crash rates. This means that, for example, size group 1 carriers with interventions in FY 2014 experienced a 47.0 percent crash rate reduction as a group, after subtracting out the crash rate change for comparison group carriers in the same size group in the same modeled year. The table suggests that, as in previous years, smaller carriers generally exhibit greater net crash rate reductions from interventions than their larger counterparts. This is also consistent with results obtained from the previous enforcement model, CREM, used to calculate safety benefits for years 2002-09.

Unlike FY 2013, which showed statistically significant adjusted crash rate reductions occurring in all four size groups, the FY 2014 reductions were not statistically significant for size group 4. This was also the case in FY 2012.

#### 3.1.2 Safety Benefits

Table 7 presents estimated safety benefits associated with FMCSA carrier interventions for FY 2014 and the preceding two fiscal years. <sup>18</sup> The left side of the table presents estimated crashes prevented, injuries prevented, and lives saved among treatment group carriers, for carriers that passed the model's data filters. The right side of the table extrapolates these benefits to all carriers receiving interventions, including those screened out of the initial model calculations by the data filters. These benefits decreased in FY 2014 compared to FY 2013 largely because the adjusted crash rate reductions for size group 4, which were significant in FY13, were not significant in FY14. Overall, it is estimated that 5,811 crashes were prevented, resulting in 3,316 injuries prevented and 168 lives saved. <sup>19</sup>

<sup>18</sup> Lives saved and injuries prevented are calculated using two-year average crash severity statistics, as follows:

Fiscal Year	Fatal Crashes	Injury Crashes	Fatalities per Fatal	Injuries per Fatal	Injuries per Injury
	(% of Total)	(% of total)	Crash	Crash	Crash
FY 2012	3.0%	39.2%	1.12	0.94	1.50
FY 2013	2.8%	38.2%	1.13	1.00	1.50
FY 2014	2.6%	36.7%	1.12	1.02	1.48

<sup>&</sup>lt;sup>19</sup> Estimated lives saved and injuries prevented declined proportionally more than crashes prevented, compared with FY 2013, due to a reduction of fatalities and injuries per crash as indicated in the crash severity statistics.

<sup>\*</sup>Non-statistically significant adjusted reduction.

Table 7. Estimated crashes prevented, injuries prevented, and lives saved.

Fiscal Year	Treatment Group: Number of Carriers	Treatment Group: Crashes Prevented	Treatment Group: Injuries Prevented	Treatment Group: Lives Saved	Extrapolated to All Carriers Receiving Interventions: Number of Carriers	Extrapolated to All Carriers Receiving Interventions: Crashes Prevented	Extrapolated to All Carriers Receiving Interventions: Injuries Prevented	Extrapolated to All Carriers Receiving Interventions: Lives Saved
2012	30,200	4,021	2,474	133	42,068	5,283	3,251	175
2013	26,418	5,616	3,370	177	37,189	7,256	4,354	229
2014	24,339	4,339	2,476	126	34,132	5,811	3,316	168

The safety benefits reported in Table 7 reflect only those associated with statistically significant adjusted crash rates, as reported in Table 6. Carrier size groups not yielding statistically significant crash rate improvements during the post-intervention period, after adjusting for crash rate changes in the comparison group, are assumed to experience no safety benefits.

#### 3.2 RESULTS EXCLUDING WARNING LETTER AS A FIRST INTERVENTION

Additional insight can be gained by examining the impact of excluding warning letters from the analysis and by implementing the model only for carriers whose first intervention was a warning letter. Specifically, these separate model results can reveal to what extent the changes in safety benefits observed from year to year are associated with the large observed changes in numbers of warning letters issued versus the other intervention types in the corresponding years. <sup>20</sup> This section reports the results of implementing the model for carriers receiving intervention types other than warning letters as their first intervention. Section 3.3 reports the results of implementing the model only for carriers whose first intervention is a warning letter.

Table 8 presents the number of treatment group carriers, by size group, excluding carriers that received a warning letter as a first intervention. Like the trends exhibited in Table 4 for the treatment group that included warning letters, the number of carriers in all four size groups declined from FY 2013 to FY 2014.

Table 8. Number of treatment group carriers, by size group, excluding carriers that received a warning letter as their first intervention.

Carrier Size Group	FY 2012	FY 2013	FY 2014	
1 (1–5 PUs)	7,194	6,659	5,255	
2 (6–20 PUs)	3,899	3,914	3,203	
3 (21–100 PUs)	1,802	1,660	1,415	
4 (100+ PUs)	470	412	348	
Total	13,365	12,645	10,221	

<sup>&</sup>lt;sup>20</sup> Because some carriers receive a warning letter followed by a subsequent intervention, this analysis does not identify the safety benefits associated exclusively with warning letters; rather, it identifies the safety benefits associated with warning letters as a first intervention in the fiscal

year. However, since the vast majority of warning letters are not followed by an intervention in the same fiscal year, the results of implementing the model for carriers with warning letters as the first intervention may be similar to what would be obtained by only considering carriers that received warning letters and no other interventions during the fiscal year.

#### 3.2.1 Crash Rate Reduction

Table 9 presents the percent reductions in crash rate, by carrier size group, for both treatment group carriers whose first intervention was not a warning letter and for comparison group carriers. The comparison group utilized here comprises the same carriers used for the comparison group in the overall model, as shown in Table 4.

Table 9. Treatment and comparison group percent reductions in crash rate, excluding carriers that received a warning letter as their first intervention.

Carrier Size Group	FY 2012 Treatment Group	FY 2013 Treatment Group	FY 2014 Treatment Group	FY 2012 Comparison Group	FY 2013 Comparison Group	FY 2014 Comparison Group
1 (1–5 PUs)	31.6%	34.4%	36.2%	-1.9%	-3.5%	-2.6%
2 (6–20 PUs)	18.7%	19.9%	17.4%	-8.5%	-12.6%	-7.3%
3 (21–100 PUs)	9.6%	11.2%	12.2%	-2.3%	-10.3%	-3.4%
4 (100+ PUs)	1.7%	0.9%	2.5%	-2.9%	-6.0%	2.6%

Note: Negative crash rate reductions indicate increases in crash rates.

Table 10 presents the crash rate percent reductions, by carrier size group, for these same carriers, adjusted for the crash rate reductions in the comparison group.

Table 10. Adjusted percent reductions in crash rates, excluding carriers that received a warning letter as their first intervention.

Carrier Size Group	FY 2012	FY 2013	FY 2014
1 (1–5 PUs)	33.5%	37.9%	38.9%
2 (6–20 PUs)	27.2%	32.5%	24.7%
3 (21–100 PUs)	11.9%	21.6%	15.5%
4 (100+ PUs)	4.7%*	7.0%	-0.1%*

Note: Negative crash rate reductions indicate increases in crash rates. Due to rounding, values in this table may not equal the treatment group crash rates minus comparison group crash rates from Table 9.

The table shows that in FY 2014, similar to the results for carriers first receiving any intervention type, carriers that first received an intervention other than a warning letter exhibited significant crash rate reductions for all but size group 4. However, compared to the results for all intervention types, these net crash rate reductions are about 15-30 percent lower; in FY 2013 the crash rate reductions for this subgroup of carriers was also smaller than for the total treatment group by 5-25 percent.

#### 3.2.2 Safety Benefits

Table 11 presents estimated safety benefits, by year, as a result of FMCSA interventions, excluding carriers whose first intervention in the fiscal year was a warning letter. The left side of the table presents the estimated crashes prevented, injuries prevented, and lives saved among treatment group carriers. The right side of the table extrapolates these benefits for all carriers receiving these interventions, including those screened out of the initial model calculations by the data filters.

<sup>\*</sup> Non-statistically significant adjusted reductions.

Table 11. Estimated crashes prevented, injuries prevented, and lives saved, excluding carriers that received a warning letter as their first intervention.

Fiscal Year	Treatment Group: Number of Carriers	Treatment Group: Crashes Prevented	Treatment Group: Injuries Prevented	Treatment Group: Lives Saved	Extrapolated to All Carriers Receiving Interventions: Number of Carriers	Extrapolated to All Carriers Receiving Interventions: Crashes Prevented	Extrapolated to All Carriers Receiving Interventions: Injuries Prevented	Extrapolated to All Carriers Receiving Interventions: Lives Saved
2012	13,365	1,473	902	49	18,262	1,939	1,193	64
2013	12,645	2,348	1,409	74	16,983	2,933	1,760	92

The safety benefits reported in Table 11 reflect only those associated with statistically significant adjusted crash rate reductions, as reported in Table 10. Carrier size groups not yielding statistically significant crash rate improvements during the post-intervention period, after adjusting for crash rate changes in the comparison group, are assumed to have experienced no safety benefits.

Safety benefits extrapolated to all carriers whose first intervention was not a warning letter in FY 2014 are estimated to be 1,775 crashes prevented, 1,013 injuries prevented, and 51 lives saved.

#### 3.3 RESULTS FOR WARNING LETTER AS A FIRST INTERVENTION

This section reports the results of implementing the model only for carriers whose first intervention was a warning letter. Table 12 presents the number of treatment group carriers, by year and size group, receiving a warning letter as a first intervention. Following an overall decline from FY 2012 to FY 2013 in carriers receiving warning letters as a first intervention, there is a slight increase in the number of such carriers in FY 2014.

Table 12. Number of treatment group carriers receiving a warning letter as their first intervention, by size group.

Carrier Size Group	FY 2012	FY 2013	FY 2014
1 (1–5 PUs)	9,456	7,921	8,397
2 (6–20 PUs)	4,998	3,984	3,996
3 (21–100 PUs)	1,967	1,534	1,464
4 (100+ PUs)	414	334	261
Total	16,835	13,773	14,118

#### 3.3.1 Crash Rate Reduction

Table 13 presents the treatment group percent reductions in crash rate, by year and carrier size group, for carriers whose first intervention was a warning letter, and for the comparison group. The comparison group utilized here comprises the same comparison group carriers used for the overall model, as reported in Table 4.

Table 13. Treatment and comparison group crash rate reductions for carriers receiving a warning letter as their first intervention.

Carrier Size Group	FY 2012 Treatment Group	FY 2013 Treatment Group	FY 2014 Treatment Group	FY 2012 Comparison Group	FY 2013 Comparison Group	FY 2014 Comparison Group
1 (1–5 PUs)	38.5%	44.0%	48.6%	-1.9%	-3.5%	-2.6%
2 (6–20 PUs)	30.0%	35.9%	36.9%	-8.5%	-12.6%	-7.3%
3 (21–100 PUs)	20.0%	14.7%	23.2%	-2.3%	-10.3%	-3.4%
4 (100+ PUs)	3.9%	5.5%	3.1%	-2.9%	-6.0%	2.6%

Note: Negative crash rate reductions indicate increases in crash rates.

Table 14 presents the crash rate percent reductions, by carrier size group, for these same carriers, adjusted for the crash rate reductions in the comparison group. Similar to other net crash rate reductions observed for FY 2014, the reductions are statistically significant for size groups 1, 2, and 3, but not for size group 4; in FY 2013, all four size groups exhibited statistically significant net crash rate reductions.

Table 14. Adjusted crash rate reductions (treatment minus comparison group) for carriers receiving a warning letter as their first intervention.

Carrier Size Group	FY 2012	FY 2013	FY 2014
1 (1–5 PUs)	40.4%	47.5%	51.2%
2 (6–20 PUs)	38.5%	48.5%	44.2%
3 (21–100 PUs)	22.3%	25.1%	26.6%
4 (≥100 PUs)	6.9%*	11.5%	0.5%*

Note: Negative crash rate reductions indicate increases in crash rates. Due to rounding, values in this table may not equal the treatment group crash rates minus comparison group crash rates from Table 13.

#### 3.3.2 Safety Benefits

Table 15 presents the estimated safety benefits, by year, experienced by carriers receiving a warning letter as their first intervention. The left side of the table presents crashes prevented, injuries prevented, and lives saved among treatment group carriers. The right side of the table extrapolates these benefits to all carriers receiving warning letters as a first intervention, including those screened out of the initial calculations by the model's data filters.

<sup>\*</sup>Non-statistically significant adjusted reduction.

Table 15. Estimated crashes avoided, injuries prevented, and lives saved: carriers receiving a warning letter as their first intervention.

Fiscal Year	Treatment Group: Number of Carriers	Treatment Group: Crashes Prevented	Treatment Group: Injuries Prevented	Treatment Group: Lives Saved	Extrapolated to All Carriers Receiving Interventions: Number of Carriers	Extrapolated to All Carriers Receiving Interventions: Crashes Prevented	Extrapolated to All Carriers Receiving Interventions: Injuries Prevented	Extrapolated to All Carriers Receiving Interventions: Lives Saved
2012	16,835	2,548	1,567	84	23,806	3,341	2,056	111
2013	13,773	3,280	1,969	104	20,206	4,373	2,625	138
2014	14,118	2,964	1,692	86	20,529	4,088	2,333	118

As is the case with carriers receiving any intervention and those receiving interventions other than warning letters, these benefits decreased in FY 2014, when compared to FY 2013, largely because the adjusted crash rate reductions for size group 4, were not significant in FY14. Overall, it is estimated that 4,088 crashes were prevented, resulting in 2,333 injuries prevented and 118 lives saved attributable to carriers receiving warning letters as a first intervention in FY14.

#### 4. CONCLUSIONS

The Carrier Intervention Effectiveness Model (CIEM) provides FMCSA with a tool for measuring the safety benefits of carrier interventions. The model incorporates intervention types currently used by the agency, including those measured by the previous Compliance Review Effectiveness Model, or CREM, as well as additional new intervention types (i.e., warning letters, offsite investigations, onsite focused investigations, and onsite comprehensive investigations) when assessing safety benefits.

Overall, the set of FMCSA intervention types specified in the model are shown to have reduced motor carrier crash rates in FY 2014 (as in prior years). Consistent with prior year results, crash rate reductions are generally more pronounced for the smaller carrier size groups. Total carrier interventions declined in FY 2014, driven by a reduction in the number of offsite and focused investigations and non-ratable reviews. Overall estimated safety benefits in terms of crashes and injuries prevented and lives saved declined as well.

Further analysis evaluated two subsets of the full treatment group: carriers whose first intervention each year was not a warning letter, and carriers whose first intervention was a warning letter. This further analysis provides a measure of the effectiveness of interventions using CSA warning letters as a first intervention. This finding suggests that warning letters, which are less expensive than more labor-intensive interventions, can be an efficient tool in reducing crashes for many carriers.

In summary, the FY 2014 motor carrier intervention data provide strong evidence for the effectiveness of FMCSA's carrier interventions, as in previous years. Future implementation of the model will enable FMCSA to continue to measure the impacts of carrier interventions.