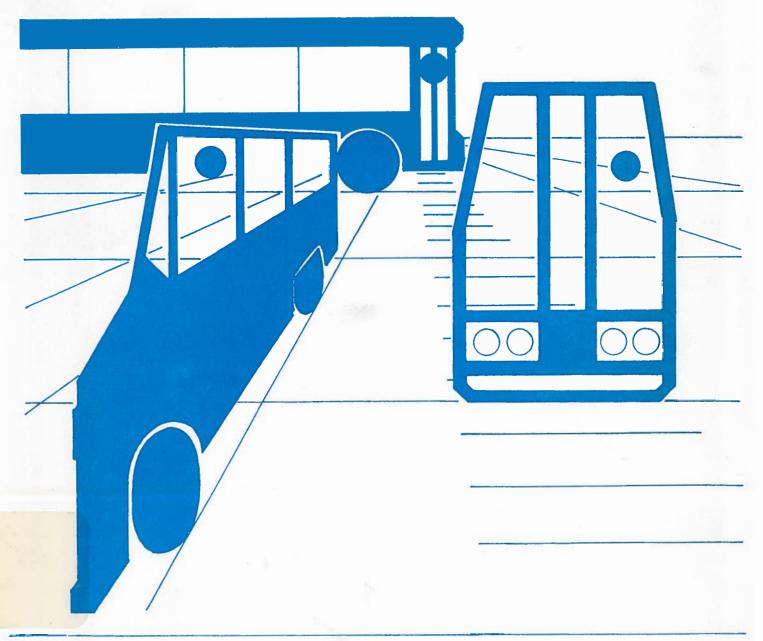
DESCRIPTIONS OF TRANSIT MAINTENANCE MANAGEMENT INFORMATION SYSTEMS



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BUS TRANSIT MAINTENANCE MANAGEMENT INFORMATION SYSTEMS (MMIS)

BY

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for

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PREFACE

This assessment was conducted under PPA UM-17 as part of the Operations and Planning System Support program under sponsorship of UMTA's Office of Technical Assistance, Methods Division, Granville E. Paules, Chief. This assessment report compiles information on the status and capabilities of Maintenance Management Information Systems (MMIS) that are operational or near operational on primarily microcomputers and minicomputers. The objective is to make this information available to transit authorities to facilitate their selection of a MMIS.

An endeavor like this would not be possible without the full cooperation of the developers of these MMISs. The authors are indebted to these developers for their cooperation in making the necessary information available. Also, valuable comments were provided by Ronald Jensen-Fisher, the UMTA Program Manager.

FOREWORD

The Urban Mass Transportation Administration has undertaken the sponsorship of Federal involvement in and the stimulation of private development and exchange of a wide range of transit management aids. This effort has evolved under the general label Operations and Planning Support (OPS), a collection of technical support activities involving research and review, development and demonstration, and information dissemination. This document is one of several which provides background and summarizes the activities conducted as part of the OPS program. These documents provide information on the availability and use of management tools, and on concepts and proposed designs of new tools to encourage critique and feedback from the transit industry and other interested parties.

A large portion of the work in the OPS program is devoted to the application of computer-based tools that can support work of individual departments within a transit agency. Examples include operations analysis and planning, vehicle driver scheduling, maintenance management, financial/budget analysis including capital asset and cash flow management. Many transit agencies are already using computerized systems for such activities as payroll, accounting, maintenance and scheduling. Tools which are identified or developed through Federal activities will complement or supplement many of these existing capabilities. Though the tools may be usable on computer installations of any size, initial development is emphasizing microcomputer implementations. Inexpensive systems centered on microcomputers offer many advantages to decentralized, departmentally-oriented operations. However, these systems retain the potential to share an agency's data and information through a variety of communications interfaces. Thus, information produced through the individual units may be brought together and organized as additional sources of management information.

Technological breakthroughs continue to extend the computing power and datahandling capabilities of these desk-top systems. Very powerful systems are now within the financial reach of even the smallest transit properties, and these same systems can extend computing power to each appropriate organizational element in the larger properties.

Further information on the OPS program can be obtained from:

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1. INTRODUCTION

The need to improve management information systems for the transit industry became evident in the mid 70's when it was recognized that important and relevant information was often not available to help management establish goals and objectives, develop plans, and monitor performance. With recognition of the importance of timely, relevant, management information, significant development of Management Information Systems (MISs) was initiated of which maintenance is one element.

Maintenance Management Information Systems (MMISs) were primarily developed for minicomputers because of the low availability and high cost of mainframe computers. The introduction of the microcomputer made computational capability far less expensive and more affordable than minis and mainframes. The purchase of microcomputers by many transit authorities has led to a rapid increase in the number of microcomputer-based Maintenance Management Information Systems.

This report presents a brief description and assessment of ten MMIS. Only MMIS that are either operational or near operational on micro- or minicomputers were considered for this assessment. An attempt was made to include all known and available MMIS that met these requirements.

The objective of this assessment is to provide selection information to potential users of MMIS. Both summary and detailed information is given so that a more detailed investigation could be conducted after a preliminary selection is made from the data.

While all MMIS' are designed to support management needs, they have different capabilities in supporting the full range of maintenance magement functions:

- cost Accounting, which includes the tracking of resource expenditures (e.g., labor and materials cost) attributable to each vehicle or vehicle fleet.
- o Work Order Processing, which includes the recording of a comprehensive description of each repair action, as well as tracking the status of open (i.e., unassigned) work orders.
- o Status Tracking, which includes the documentation of vehicle and component assets and repair histories.
- o <u>Materials Processing</u>, which includes inventory control, purchasing, requisitioning, and tracking usage patterns.
- o <u>Preventive Maintenance (PM) Scheduling</u>, which includes the projection of inspection date, and supports the planned allocation of labor and materials resources.
- Failure Monitoring, which includes the documentaion of component failures for each vehicle, and can be used to support quality control or the projection of labor and materials needs.

Maintenance Resource Planning, which includes the capability to support on-going maintenance management decisions.

Each of the ten MMIS's described in this document addresses one or more of the above capabilities. These capabilities are summarized from information obtained from the vendors; while every attempt was made to describe fairly each system, there are some differences in information content.

The remainder of this report is divided into three sections:

- O <u>Current State of MMIS</u> briefly discusses the development state of MMIS, and provides a summary of the assessment.
- Overview of the MMIS's Reviewed presents a comparative summary of the ten systems' capabilities, and provides a brief summary of each system.
- MMIS Descriptions provide detailed information on each systems's development and availability status, functional capabilities, principal inputs and outputs, and examples of reports.

The information used in this report was derived from information supplied by the developers of these MMISs. Each MMIS is listed by developer and system name in alphabetical order because of the similarity between names. The use developer names is not intended to be an endorsement of the system.

2. THE CURRENT STATE OF MAINTENANCE MANAGEMENT INFORMATION SYSTEMS IN URBAN TRANSIT

The current MMISs are an outgrowth of MIS development that was oriented toward financial control. Financial controls ask if resources were spent according to the plan, but do not necessarily ask how resources should have been spent in the first place. Asking how resources are spent is not unimportant; it simply is not the complete question. Deciding how resources are best used is the essence of an integrated management system that properly relates all components, and provides the necessary communication between all components of the system. Therefore, in general MMIS development has completed the first and most important development phase, i.e., financial control of maintenance consistent with finacial control of the transit authority. The remaining development that is needed is to provide maintenance managers with a support system to assist them in allocating their resources in best way possible.

Maintenance of transit vehicles, as maintenance of most types of equipment, is a sensitive task that can only be performed economically in a narrow band of options. Deviations from this band invariably leads to high cost, poor vehicle condition, or both. Thus, a MMIS is needed that can control the many variables and account for sensitivities of the maintenance system. It should be designed from the overall system viewpoint, and it should reflect all of the necessary functions in an integrated system and assure that all components seek to work together. The alternative is a system that compartmentalizes and subordinates functional components for the purpose of organizational control. A MMIS should also provide operational decision support to the maintenance manager.

Most of the MMIS's investigated are more or less automations of the American Trucking Association Inc. - Vehicle Maintenance Reporting Standards. They are primarily work order systems that emphasize maintenance cost accounting. Simple file management systems are used primarily to store and manipulate data. The exceptions to this are the Fleet Controller and CPMU/V which uses sophisticated network and relational data base management systems, respectively. VEMM also uses a data base management system that was developed by Modeling Systems Inc. Data base management systems allow the flexibility to make extensive inquiries of the data base, and to reformat reports easily.

Table 2-1 compares the functional capabilities of each MMIS assessed. The functional capabilities are heirarchically listed by prime function and then by detailed function. The type of function is shown in the far left hand column. Each system has an "X" placed next to the functional capability the developers indicated. Comparisons can thus be made by examining the functional capabilities of each system. With a few exceptions in planning, only those functional capabilities are included that exist in any of the systems. That is, Table 2-1 represents a composite of all systems.

An examination of the functional capabilities of the MMIS's in Table 2-1 indicates that the systems are designed for overall finance reporting with some work order processing as the primary input source. Hercules and the Fleet Maintenance System are categorized primarily as file management systems. CPMU/V, Fleet Controller, and VEMM use data base management systems. TRANS-PAC, Micro EMIS, and MMM are primarily categorized as cost accounting systems.

With the exception of the Western Transit Maintenance Consortium - Transit Maintenance System, none of the MMIS's incorporate planning and failure monitoring components. However, the planning and failure monitoring components of the Transit Maintenance Management System have not yet been implemented. Therefore, none of the current MMIS's are structured as decision support systems that can assist in determining how resources should best be allocated.

Decision Support Systems are needed to help investigate the following questions:

- How much maintenance should be performed?
- When should equipment be rehabilitated?
- When should equipment be replaced?

To determine the correct level of maintenance and rehabilitation, information is required that is generally not collected. An important function of a MMIS is to collect this data and also assist in determining a budget.

A summary of each of the MMISs follows.

					MIS FUN	CTIONAL C	MMIS FUNCTIONAL CAPABILITIES				
		ATA -	CTG - Hercu- les	UDS - Fleet Maint. Syst	Facts Corp. CPMU/V	Fleet Tech Inti Fleet Cont-	Modeling Syst Inc VEMM	MIU - THANS PAC	PT1 MICRO EMIS	Western Transit Maint Corp - Transit	VISTA
=	o Long Term Response Planning o Capital Expendi-	= -								×	
Planning	tures o Rebuild o Forecasting and Budget- ing o Effectiveness measures o How well; how much										
failure Monitoring	o Availability - spares ratio o Dependability o Road call rate									* **	×
Preventive Maintenance — Scheduling	Vehicle Schedul Personne Schedul Component Spares	*	*	×		×	×	×	×	* * * *	×
and Monitoring	Support Equipment Scheduling			<							

Object O			ATA -	CTG - Hercu- les	DDS - Fleet Maint, Syst	Facts Corp. CPMU/V	Fleet Tech Int! Fleet Cont-	odeling Syst Inc Vłmm	MTD - TRANS PAC	PTI MICRO EMIS	Western V Transit Raint Corp - Transit	VISTA
Object Costs			×	×	×	×	×	×	×	×	×	×
O Costs O Gutside Maint O Mutside Maint O Mutside Maint O Mutside Maint O Maint Cost Reporting O Accidents Credits O Inventory I Fansac- tions O Stock Status O Weborter O W	Work Order	o Labor Costs o Parts and Supplies	××	××	××	××	××	**	××	××	××	××
Obsisted Maint X X X X X X X X X X X X X X X X X X X	Processing			×						×		
O Inventory I Transactions O Usage Reporting O Stock Status O Physical Inventory O Campaigns O Campaigns O Campaigns O Campaigns O Campaigns O Weblicle			× ;	×	,	; ×			~	× :	×	×
O Inventory Transact Verdor tions O Stock Status O Stock Status O Stock Status O Stock Status O Vendor History O Vendor History O Vendor History O Navial O Physical O Navial O Special O Special O Special O Special O Special O Special O Campaigns O		-	×		×					×		
o Usage Reporting Reporting Recessing Processing Processing Nendor History Nendor H			×						^		×	×
o Stock Status x x x x x x x x x x x x x x x x x x x		\supset	×	×				*	×		×	×
o Vendor History o Physical Inventory o Inventory o Inventory costing o Special Requirements o Warranty X X X X X X X X X X X X X X X X X X X		Stock Reorde	×					* *	××		××	××
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Vehicle, X X X X X X Whiteage		0	×		×	×		×	<	×	×	×
					×	×			×	*	×	×

MMIS FUNCTIONAL CAPABILITIES (continued)

					MMIS F	UNC I IUNAI	MMIS FUNCTIONAL CAPABILITIES	(continued)	ed)		
		ATA -	CTG - Hercu- les	UDS - Fleet Maint. Syst	Facts Corp. CPMU/V	Fleet lech Intl Fleet Cont-	Modeling Syst Inc VEMM	MTD - TRANS PAC	P11 MICRO EMIS	Western Iransit Maint Corp - Iransit	VISTA gt.
	o Purchases &	×		pin	w)**	i gri Intra	×	×	*	×	×
	Receipts o Inventory	×					×	×	×		×
	o Fuel Recon-								×		
	CINACION										
	o Consumables	×	×	×	×	× '		×		×	×
	mileage										
	Monitoring o Fuel & Oil	×	×	××	×	×	×	×	, ×	×	×
Status	o Uli Analysis		×	<	je j		×	×			
Tracking —	o Batteries & supplies						×				
Reporting	o Standing Costs o Administra-	××			×	×	at .				
	tive										
	o Interest	×			×:						
	o Depreciation o Vehicle History	× ×	×	×	× ×	×	×	×	×	×	×
	o Personnel History					×		×'	× :		
	o Fleet Inventory o Facilities	× ×		×		×	×		×	× ×	
	Inventory o Road Calls			×		×		×		×	×
				×		×					×
	History o Inspections		×	×					×		×
			×								
	o Route Charac-									×	
	O Cuetom Dor.	>-		×	×	×			×	×	×
	formance	<		ς.	:				: 1	:	. 3
Management	o Cost Summary	×	×	×	××	×		×	×	××	*
	o Special	×		×	×					×	
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3. OVERVIEW OF THE MMIS SYSTEMS REVIEWED

This section provides a brief summary of ten operational MMISs:

- 3.1 American Trucking Association, Inc. Vehicle Maintenance Reporting Standards
- 3.2 Computer Task Group Inc. Hercules Vehicle Maintenance Reporting System
- 3.3 DDS, Incorporated Fleet Maintenance System
- 3.4 Facts Corporation, CPMU/V
- 3.5 Fleet Tech International Fleet Controller
- 3.6 MTD Project Services TRANS-PAC
- 3.7 Modeling Systems, Inc. Vehicle Maintenance Monitoring System
- 3.8 Public Technology, Inc. Equipment Management Information System
- 3.9 Western Transit Maintenance Consortium Transit Maintenance Management System
- 3.10 Vista Systems Inc. Maintenance and Materials Management System

The capabilities of these ten systems are summarized in Table 2-1. Each individual system is further elaborated upon in the remainder of this section.

3.1 AMERICAN TRUCKING ASSOCIATION, INC. VEHICLE MAINTENANCE REPORTING STANDARDS

The American Trucking Association (ATA) Vehicle Maintenance Reporting Standards (VMRS) system represents a reporting standard for equipment and maintenance data of trucking companies. Around this standard, manual as well as computer-based maintenance management information systems can be, and have been, developed. VMRS is based on a set of data codes that have by and large been standardized for the entire trucking industry. These codes describe the vehicle by its major components, assemblies, or parts; by its physical characteristics; by the states, malfunctions, and the maintenance performed; and by the mechanics and facilities performing maintenance.

The system also provides means of identifying and accounting for costs, directly and indirectly. These costs are divided into:

- Running costs that include mileage, fuel and oil usage, tires, batteries and supplies;
- Standing costs including interest, depreciation, administrative overhead, licenses, and insurance; and
- Maintenance and repair costs that also include facility overhead, parts and supplies, labor, and outside maintenance and repair.

Cost information is assembled into equipment histories and into management information reports.

Although VMRS was primarily designed as a manual system that could be automated, it provides a framework for understanding many maintenance management information system functions. Many of the MMIS developers have either adopted the entire data structure and coding system or have adapted parts of this truck system to suit needs more specifically defined for transit bus maintenance.

Comparison of VMRS with the MMIS functional capabilities indicated in Table 2-1 show a lack of planning and failure monitoring functions. This indicates that the system was designed primarily to satisfy financial reporting needs of the maintenance manager.

3.2 COMPUTER TASK GROUP, INC. HERCULES VEHICLE MAINTENANCE REPORTING SYSTEM

The HERCULES Vehicle Maintenance Reporting System was developed by the Computer Task Group Inc. (CTG) for management of truck fleets. It is an automation of the ATA VMRS system for use on an Apple II plus personal computer. The system was designed to collect, analyze, and report running costs for power units, trailers, and refrigeration units. With some change of standard screen formats, it could also be used for buses. Hercules was designed to maintain life-to-date records for all vehicles and vehicle types in the fleet including: repair orders, fuel and oil purchases, and preventive maintenance information. It also has the capability to analyze this data and prepare analytical reports including running costs. The system can produce the following types of reports and analyses:

- 1. Analyze component failures.
- 2. Measure vehicle performance.
- 3. Compile maintenance histories.
- 4. Determine cost-per-mile or hour of operation.
- 5. Schedule preventive maintenance a year in advance.
- 6. Identify rework problems.
- 7. Identify costs in high-cost maintenance areas.
- 8. Evaluate vehicle life-to-date and period-to-date statistics.
- 9. Insure timely warranty recovery.
- 10. Track license renewals and inspection deadlines.
- 11. Determine the most cost-effective vehicle makes, models, or engine and transmission types.

Hercules uses a system of codes to store and track information. These may either be user defined or the ATA Codes may be used as a default option.

Preliminary observation and comparison of the functional capabilities of Hercules shown in Table 2-1 indicates that the system is essentially a computerization of the ATA VMRS system. As such, it is a work order system that is capable of accumulating and totaling data. Some changes in formats are necessary to make the system compatible with buses. A file management system is used to store and manipulate the data base, which is entered on Repair Orders. Without significant reprogramming, the system does not have the flexibility to generate reports other than those already in the system. The system is easy to use, but limited to the ATA VMRS reports. Furthermore, it can analyze approximately only 130 vehicles at a time.

3.3 DDS, INCORPORATED FLEET MAINTENANCE SYSTEM

The DDS Fleet Maintenance System (FMS) automates all fleet maintenance records and vehicle history information, and automatically issues timely instructions for all necessary maintenance activities. The system also generates a variety of management reports: daily, monthly, and as required. The objective of FMS is to improve operational planning, reduce downtime, optimize manpower, and increase vehicle life. It maintains a history of each vehicle in the fleet according to predefined maintenance activities, and produces repair orders and management reports. The Repair Orders detail not only what is to be done to a vehicle, but include a description of the procedures for each maintenance item. Preventive maintenance schedules are entered into the system and repair orders are issued when the recommended time or mileage limit is reached.

When time or mileage is entered after fueling, PM Work Orders (WO) are initiated according to the PM schedule established for each vehicle. The work order provides a means for easy tracking of each maintenance activity performed on any vehicle in the fleet. Each WO contains a Specific and Standard Maintenance Procedure and all information needed by a mechanic to properly complete the job. When the work has been completed, signed off, and closed out, the vehicle history is automatically updated. In addition to the PM Work Orders, a Road Call WO, Accident WO, Foreman Request WO, Unit or Component Rebuild WO, and Service WO can also be initiated.

The system can generate Vehicle Inventory and Status Reports; daily, monthly, and yearly Consumables Reports; daily Not Probed Reports that signal active vehicles which did not have their farebox cleared; Monthly Road Call Reports; Oil Analysis Reports; California Highway Patrol Inspection Reports; Component History Reports; Series PM Recommendation Reports; and Activity Dictionary Reports that provide the coding system for activities.

Preliminary observations of FMS indicate that the system was designed primarily as a work order system and a consumables monitoring system that emphasizes PM scheduling. An examination of the functional capabilities shown in Table 2-1 indicates that vehicle history and maintenance cost reports are not available, but monthly road call reports and an oil analysis report are included. Materials management, with the exception of fuel and oils, planning, and failure monitoring functions, are not available. Overall cost summary reports are also not available.

FMS is designed to use an enhanced version of the UNIX operating system and an extensive set of utilities. UNIX supports a multi-user and multi-tasking environment. The UNIX File Management System offers flexibility to create a variety of data structures that can be easily formatted. The system operates on any Motorola 68000 processor and provides virtual 16 megaBytes of processing capability. Multiple 16-bit peripherals and special function I/O (Input/Output) processors provide support for the multi-user and multi-tasking environment. Winchester disk and diskette support allows for flexibility in configuration and up to 300 megaBytes of on-line storage. FMS could support small to modestly large size vehicle fleets (approximately 1000 vehicles).

3.4 FACTS CORPORATION, THE CPMU/V

CPMU/V is a fleet management and cost analysis software system developed by The Facts Corporation for general analysis and control of rolling stock in single or multiple units. The system provides cost accounting, cost control, daily control of operations, general purpose fleet management information, vehicle efficiency and performance information and vehicle repair histories. It also includes functions for evaluation of lease or purchase options. and for determining capital investment payback.

CPMU/V is one of the many applications available from the applications generating language, CPMU. The programs and algorithms of CPMU provide for comparative analysis of variables. The CPMU/V system is designed to operate on a variety of microcomputers such as the Apple II, TRS-80/II, Northstar, or the IBM Personal Computer. The system requires either the CP/M or MP/M operating systems (Version 1.4 or 2.X) and dBASE II. dBASE II is a relational data base management system that facilitates manipulation of fields, records, and files to manage data as desired. The minimum disk storage required is 378K Bytes, either on a hard disk or distributed on floppies.

The CPMU/V system is a menu driven system that has a file maintenance, report generating, and inquiry system. The file maintenance system contains the following files:

- Vehicle Files:

- Repair Order Files that describe vehicle repairs including part numbers of parts used for each task, the unit price, the reason for failure, the I.D. of the employee performing the task, time, and actual labor cost;
- Fuel Files that contain amount and cost of fuel used by each vehicle:

 Expense Files that include date, cost, and type of vehicle expenses; Mileage Files: and

- Code Files that contain coded descriptions of each repair and expense category monitored. The codes are based on the American Trucking Association VMRS codes.

The system provides the following reports:

- Management Reports,

- Master User Defined Reports,

- Master Cost Summary Reports.

- Master Fuel Usage Reports, and

- Master Cost Analysis by Code Reports.

The Master Cost Summary Reports provide the total cost and the average cost per mile or vehicle for any set of vehicles selected. The selection capability makes comparisons easy to perform. Master Fuel Usage Reports contain mileage, fuel usage, and miles per gallon of each vehicle and the totals and averages of all selected vehicles. The Master-Cost-Analysis-by-Code Reports provide a summary, by vehicle, for each labor, part, or expense code, and the cost-per-mile and total cost over month-to-date, year-to-date, and term-to-date periods. Since the set of codes can represent assemblies, subassemblies, components, and parts, these costs, when compared to other sets of codes, provide a means of comparative analysis of components and structural elements. The Management Reports provide a versatile "user friendly" report selection capability.

Unlike the Master Reports, which report on all vehicles, the Management Reports generate reports on only those vehicles specified. This capability provides considerable flexibility in performing comparative analysis.

The Master User Defined Reports allow the user to format a report in any desired way. In addition to the exception reporting and reformatting capability, the system also has an easy to use query function.

Preliminary observations of this system indicate that the system was designed for overall financial reporting and for management and control of a vehicle fleet. Preventive maintenance scheduling is not included in the data structure. A comparison of the functional capabilities shown in Table 2-1 indicates an orientation to financial and management reporting with a work order processing capability. The capability for comparative analysis that is built into the data structure can be a useful tool for managing a fleet. The system uses dBASE II, which gives it added flexibility to query the data base and structure for a wide variety of comparative analyses and reports. dBASE II is "user friendly" and does not require programming skill to use the query capability.

3.5 FLEET TECHNOLOGIES INTERNATIONAL FLEET CONTROLLER

The Fleet Controller fleet management system performs the following functions:

- maintains vehicle histories.
- processes repair order information,
- tracks fuel and fluid consumption,
 major component rebuild histories,
 and vehicles and vehicle usage,
- schedules preventive maintenance,
- monitors mechanic seniority levels, average labor rates, and road calls.
- produces cost reports.

The system uses the American Trucking Association VMRS coding system, but translates the codes into understandable English descriptions for report generation. It was was designed for operation on the IBM Personal Computer, but can operate on any system which uses a Z-80, 8080, 8085, 8086, Z8000, or PDP-11 processor and supports the network data base management system, MDBS.

Preliminary observations indicate that the system is designed for overall finance reporting with the added capability for scheduling PM inspections. Labor costs are based on average costs per division. Specific parts are not recorded; instead only major components are considered. Rebuilt components, however, can be tracked.

A comparison of the functional capabilities shown in Table 2-1 suggests that the data structure is oriented primarily towards financial reporting with the capability for process work orders added on. However, this system uses MDBS, which allows interface with electronic spread sheets for budgeting. It also has considerable flexibility to query the data base and to structure a wide variety of additional reports. The disadvantage of MDBS is that some degree of programming skill is required to use it.

3.6 MTD PROJECT SERVICES TRANS-PAC

TRANS-PAC was developed by MTD Project Services Company, a subsidiary of MDS Qantel, Inc., for small to medium sized transit authorities. Much of the development was done in collaboration with Arthur Andersen & Co., which was involved in Project FARE (Financial Accounting and Reporting Elements), an UMTA funded, transit industry sponsored effort to define a uniform external reporting system. The objective of Project FARE was to specify key financial and operating data, which could be uniformly reported to allow for aggregate industry analyses and provide a basis for meaningful comparisons between transit systems. In addition to describing this system for external reporting, the FARE Task Report (Reference 2) also recognized an urgent need to improve the internal management information system. In response to this need, UMTA sponsored an extension of Project FARE, which resulted in the framework for many of the current management information systems. TRANS-PAC is one of these systems.

TRANS-PAC is designed to meet all operational needs of transit authorities with between 20 and 500 vehicles. In its smallest configuration it is operational on a Quantel System 20 minicomputer. In addition to vehicle maintenance and inventory control, the system provides other operational, administrative, and Section 15 reporting functions including the following:

- Revenue and ridership reporting
- Payroll:
- Personnel and operator attendance records processing;
- Processing of claims and safety records;
- Accounting and financial reporting;
- Accounts payable;
- Accounts receivable:
- Fixed asset accounting:
- Section 15 passenger trip sampling, and level B and C reporting;
- Generation of user-defined reports.

TRANS-PAC uses its own coding system that is a simplification of the ATA VMRS codes. In addition to vehicle maintenance reporting, it has an inventory control system that is directly tied into the accounting and maintenance. The inquiry capability provides flexibility to measure system performance and generate exception reports.

The primary functions provided by the Vehicle Maintenance component of TRANS-PAC are: cost accumulation for labor, parts, and overhead, by vehicle; tire control; and monitoring of fuel and oil usage. TRANS-PAC produces a large number of standard reports, including Vehicle Maintenance Schedules, Inspection Due Master Listings, and monthly Mileage Variance Reports. In addition, the Report Generator allows other desired reports to be produced.

The purpose of the Inventory Control System is the processing and tracking of inventory. This system processes purchases, receipts, issues and adjustments to inventory; compares physical inventory to book inventory; and provides historical usage reports. It automatically interfaces to the General Ledger and to the Vehicle Maintenance System.

Preliminary observations of the Vehicle Maintenance component indicates the system was designed for, and from the perspective of, Finance and Administration (refer to Table 2-1) to track how resources are used. Absent from this system is the capability of maintenance to plan how resources should best be allocated. Moreover, the organizational structure reflected in the MMIS places Finance and Administration between Operations and Maintenance makes communication difficult between Operations and Maintenance.

3.7 MODELING SYSTEMS, INC. VEHICLE MAINTENANCE MONITOR

The Vehicle Maintenance Monitor (VEMM) was designed by Modeling Systems, Inc. (MSI) as a maintenance management information system that enters, retrieves, and reports vehicle maintenance costs and parts inventory. It also tracks maintenance schedules for each vehicle in the fleet and accounts for all parts and labor. The system in its smallest multi-user configuration operates on a DEC PDP 11/23 with 128K RAM (Random Access Memory), which can handle about 150 vehicles. If used with a VAX 11/750 or 780, it can handle fleets of vehicles greater than 1500. The system may also be used on the DEC Personal Computer in a single user configuration.

The VEMM data structure supports a variety of preestablished maintenance and inventory reports. If other reports are desired, VEMM may also be used with ISDATA, a generalized data base management system developed by MSI. ISDATA makes formatting or reformatting of any reports or files easy. MSI markets turnkey systems using Digital Equipment Corporations' micro and minicomputer equipment.

The system provides the following functions:

- Equipment Identification
- Preventive Maintenance and Repair Scheduling
- Work Order Processing
- Parts Inventory Control
- Purchasing Control
- Receiving Control
- Fuel Usage Management Tire and Battery Usage Management
- Operational and Management Reporting

Included in the Vehicle Maintenance function is Preventive Maintenance Scheduling that provides automated notification of when preventive maintenance is due on vehicles and equipment. The Work Order Processing function, in addition to accounting for all parts and labor costs, tracks out-of-service

Comparison of the functional capabilities indicated in table 2-1 shows that VEMM is basically a work order processor, but includes vehicle status tracking and inventory control functions. It was designed to operate exclusively on DEC hardware, including the DEC personal computer. Although VEMM is based on a data base management system, the data structure indicates an orientation to an accounting system. The system appears to be easy to use.

3.8 PUBLIC TECHNOLOGY INC. MICRO EMIS

MICRO EMIS (Micro[computer-based] Equipment Management Information System) is a turnkey fleet management system developed by Public Technology Inc. (PTI) to maintain an equipment inventory, track all repair activity and fuel transactions, schedule and monitor preventive maintenance, and produce a variety of management reports summarizing fleet cost and activities. It can also be used to bill sub-organizational units or agencies for operating and maintenance costs. MICRO EMIS operates on an Apple II microcomputer. With this computer it is capable of handling fleets of up to 500 vehicles.

MICRO EMIS is based on PTI's mainframe Equipment Management Information System that was developed jointly by local government representatives, the American Public Works Association (APWA), and PTI. PTI is a non-profit corporation that is the applied science and technical arm of the National League of Cities and the International City Management Association.

With MICRO EMIS it is possible to maintain a detailed history for each vehicle in the fleet, to schedule all preventive maintenance inspections, to record and review the repair history of any vehicle, and to trace and reconcile all fuel disbursements and usage by pumps and by vehicle. MICRO EMIS prepares monthly summaries of fleet operations, and identifies costly and inefficient vehicles through exception reporting. It generates inventory, fuel, repairs, billing, and management reports. The Repairs Report includes preventive maintenance scheduling. A Department Billing Report containing direct billing and rental charges for the month is also produced.

A number of management reports are produced that include: Equipment/Organization Performance, Fleet Summary Report, Equipment Exception Condition Report, Cost versus Billed, and Fuel Type and Pump Reconciliations.

MICRO EMIS is an interactive menu driven system that was designed for use by individuals without training in data processing. It has internal procedures to help prevent entry of inaccurate data.

Preliminary observations indicates that MICRO EMIS is a file management system primarily designed to facilitate the accounting process. In addition, the following features are provided: work order processs system provides primary input data, a detailed history of each vehicle is maintained, and preventive maintenance inspections are scheduled. Although exception reporting is included, no query capability exists. The system, however, does appear easy to use.

3.9 WESTERN TRANSIT MAINTENANCE CONSORTIUM TRANSIT MAINTENANCE MANAGEMENT SYSTEM

The Transit Maintenance Management System, developed by the Western Transit Maintenance Consortium, was designed for fleet maintenance and inventory control of medium size authorities. The need for improved management and control of maintenance forced the focus on: specific performance goals, labor productivity, effective preventive maintenance methods, efficient use of inventories, better quality control, and reducing the cost of performing effective maintenance. The system is operable on minicomputers, easily transferable, and economically implementable at each authority.

Six western transit authorities formed a consortium in mid-1980 to jointly develop a maintenance and inventory system consistent with these requirements. The consortium includes:

- Denver Regional Transit District (RTD)
- Orange County Transit District (OCTD)
- Sacramento Regional Transit District (RT)
- o Santa Clara County Transit District (SCCTD)
 - Municipality of Metropolitan Seattle (METRO)

A sixth member, the San Diego Transit Corporation, contributed significantly to the user design phase of the project, but decided not to participate in the later project phases because of computer requirements and software development priorities.

A consortium approach was adopted because it afforded an opportunity to pool maintenance expertise, address common needs, provide a forum for exchanging ideas, and share one-time development costs. To date, only the Inventory System is implemented at Orange County Transit District. Implementation of the Work Order System is nearing completion at Seattle METRO.

The system is designed to provide seven major functions:

- Preventive Maintenance
- Work Order Inventory Management
- Status Tracking
- Failure Monitoring
- Planning
- Failure Monitoring
 Planning
 Management Reporting

These functions are integrated and provide a comprehensive monitoring. control, and reporting system. On-line processing and inquiry are important system features. In addition, timely analysis, exception, and summary reporting are provided throughout all functions. Both the on-line interactive and reporting features are designed for ease of use.

The Preventive Maintenance module will process and report usage, mileage, and consumption information, and will provide notification of all inspections and preventive maintenance events due on vehicles, components, and support equipment.

The Work Order Processing function will provide processing for the majority of maintenance-related activities including: trouble calls, driver defects, vehicle defects, inspections, and general work orders. On-line vehicle, component and support equipment status and history will be provided within this module.

The Inventory Management module will provide perpetual inventory balances on a "real-time" basis. Inventory costs will be determined by a method of moving average cost. Reorder processing will trigger suggested requisitions, which will be sent to the purchasing department. Open purchase requisitions and purchase orders will be tracked. In addition, the cycle of component rebuilt items will be tracked from component change-out through unit repairs. Rebuilding costs will be accumulated and averaged into the finished inventory.

The Failure Monitoring function consolidates vehicle breakdown information and uses this information to highlight problem areas in analysis reports. For example, specific vehicles and sub-fleets requiring excessive maintenance can be identified.

The Status Tracking function addresses vehicle availability and location of vehicles in a fleet. Route characteristics will also be maintained in this module to match the best suited sub-fleet to each route. This information combined with the status of the sub-fleets and vehicles will assist the transit managers in assigning individual vehicles to a route.

The planning module will provide managers assistance in short-term work scheduling. A prioritized work order backlog will be maintained. Reporting will be based on this work order backlog and preventive maintenance projections. These reports will also include information regarding the associated work requirements. In addition, a sub-module will be provided to assist in budget preparation, It will be based on projected or historical resource requirements. By varying assumptions, a long-term "what-if" analysis may be performed.

The Management Reporting function will be used to measure performance at the authority, division, or sub-fleet level. Parameter defined performance indicators will be used to measure actual against planned performance. Management reports will be generated on an exception basis.

Although the Transit Maintenance Management System was designed for medium to large size authorities, and operates on minicomputers, it was included in this assessment to provide a perspective of a system designed with long range planning capability. This long range planning function provides a decision support capability to examine how resources should best be allocated, and to specifically examine the issues previously discussed. A capability to perform failure analysis is implicit in long range planning.

3.10 VISTA SYSTEMS, INC. MAINTENANCE AND MATERIALS MANAGEMENT SYSTEM (MMM)

VISTA's Maintenance and Materials Management (MMM) system automates information processing for equipment maintenance, parts inventory management and procurement. Although it is focussed on vehicle maintenance, it can also be used for any other type of equipment or facilities.

MMM is fully interactive and uses simple commands and menus. Information is entered via interactive screens and can be retrieved in the form of on-line screen displays or in the form of printed reports. MMM satisfies requirements for standard financial, historical, and trend reporting and provides information to assist the maintenance manager and the inventory clerk in their job functions. Many of the basic data can be defined by the user and modified as necessary. This is accomplished through user-defined files which specify stock items, equipment configurations, maintenance activity codes, and preventive maintenance programs. From a software point of view there are no limitations on the fleet sizes or number of stock items which can be handled by the system. The system is only limited by the available disk storage.

MMM is divided into a Vehicle Maintenance Module and an Inventory Module. The maintenance module is designed to satisfy the information needs of the maintenance shops. It tracks and reports maintenance history; accumulates and reports labor and parts costs; analyzes and reports defects by component, vehicle and fleet; accumulates and reports consumables histories; and projects future maintenance events. The user develops and maintains master files of equipment configurations and stock items as well as a code book for component, defect, problem, and repair action codes. The user also specifies the preventive maintenance program.

The Inventory Control Module is a self-contained set of programs which monitor and report materials movements and assist in the purchasing function. It can be integrated with VISTA's Financial Management System for expense distribution on either a FIFO or an average pricing basis. It interfaces with the Vehicle Maintenance Module, receiving materials movements information and providing materals cost information.

MMM was developed for use on any Prime or Digital Equipment Corporation's VAX system line. It can also be down-loaded to any UNIX based micro system. It is based on a VISTA developed file management system that can interface with a relational data base management system that will allow additional queries.

MMM was developed by VISTA with the consultation of maintenance managers from a number of transit companies. It is currently being implemented at the Capital District Transit Authority of Albany, NY.

REFERENCES

- 1. <u>Vehicle Maintenance Reporting Standards Handbook</u>, American Trucking Association, Inc., revised December 1982.
- 2. A Program for Improving Transit Industry Management Information
 Systems, Volume 1, Information Systems Improvement Plan Summary; and
 Volume III, Systems Design Reference Manual, UMTA-IT-06-0094-77-5,
 Arthur Anderson & Co., Washington, DC, September 1976.

APPENDIX

DETAILED DESCRIPTIONS

OF THE

MAINTENANCE MANAGEMENT INFORMATION SYSTEMS

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INTRODUCTION

This appendix provides a detailed description of each MMIS to allow the reader to investigate the details of selected systems, after the summary has served to focus the investigation.

Included in these descriptions are:

- An introduction that provides some background information about the system and indicates the status of development.
- A description of the functional capabilities of the system, including the principal inputs and the output reports.
- A description of the hardware.

The functional capabilities and the possible output reports vary widely between the systems described. Recognizing their importance in determining the suitability of some system for a reader's application, examples of many output reports are included in each system's description.

presented in this report. It represents a reporting standard around entent montal as well as any tarized systems have been developed. In fact, two of the systems preceded to this report follow the VMNS standard. Also, ATA provides access to VMNS as a service bureau. The otsousaton of VMNS for these remains in the discussion of the echef systems that shoots report. It is designed to provide an understanding of the maintenance.

A.1 VEHICLE MAINTENANCE REPORTING STANDARDS (VMRS) AMERICAN TRUCKING ASSOCIATION, INC.

- 1. Introduction
- 2. System Description
 2.1 Input Data
 2.2 Output Reports
 2.3 The VMRS Codes
- 3. Hardware
- References

VMRS is different from the other maintenance management information systems presented in this report. It represents a reporting standard around which manual as well as computerized systems have been developed. In fact, two of the systems described in this report follow the VMRS standard. Also, ATA provides access to VMRS as a service bureau. The discussion of VMRS for these reasons follows a format different from the discussion of the other systems in this report. It is designed to provide an understanding of the maintenance management information system functions.

1. INTRODUCTION

In 1968 the Cost Control Methods Study Group of the Regular Common Carrier Conference (RCCC) Maintenance Committee developed a requirement for a uniform maintenance management information system for the motor carrier industry. The purpose was to overcome the then existing lack of vehicle maintenance reporting standards which did not permit one-to-one comparisons between motor carriers, or sharing of maintenance information with vehicle suppliers or with the user representation. It was almost impossible to compile meaningful industry-wide statistics, because maintenance measurements, such as intervals between inspections and overhauls, component life, cost per mile, and normal service expectations, had no standard definitions. As the main reason, differences in operating procedures and a lack of standardized forms for collecting maintenance data were identified.

The ATA Management Systems Committee and the ATA National Accounting and Finance Council were requested to join the Study Group, so that maintenance, systems, and accounting aspects would be represented. The following four steps were considered necessary for the development of a vehicle maintenance reporting standard.

- Identification of vehicle maintenance data needed by various levels of motor carrier management.
- Development of definitions of terms and data classifications with sufficient information content.
- Development of data codes for data classifications.
- Development of a work order form.

The data codes and forms were to be designed so that they could be used by all carriers, irrespective of whether they were using manual or automated procedures for data processing.

The result of this effort is the ATA Vehicle Maintenance Reporting Standards System (VMRS), a complete maintenance management information system that can be implemented manually, or on a computer. A full description of VMRS is contained in reference A.1-1. In implementing a computerized VMRS one has a choice between developing ones own software, purchasing software from a number of independent suppliers (The HERCULES System, described in this report, is one example), or use a data processing service offered by ATA. VMRS data codes have become the standard for the trucking industry and are used for the following purposes:

- To describe the vehicle by its major components, assemblies, or parts and by its physical characteristics.
- For a component, assembly or part, to indicate the current state, existing or past malfunctions, and the maintenance performed.
- For each past maintenance action, to indicate by whom, and at what facility it was performed.
- To directly identify and account for costs.

2. SYSTEM DESCRIPTION

An overview over VMRS is shown in Figure A.1-1. Information pertaining to vehicles is grouped into one of three categories:

- o Standing Data
 The data elements and costs which are independent of whether or not the vehicle is running.
- o Running Data
 The data elements and costs related to the operation of the vehicle.
- o Maintenance and Repair Data
 The data elements related to the time and cost incurred in keeping the vehicles in operating condition.

The following functions of VMRS can be identified:

- Identification and classification
 - o of cargo carrying motor vehicles and their components,
 - o of operating conditions affecting the maintenance needs of vehicles, and
 - o of conditions and performance of maintenance.
- Standard codes for identification, classification and processing into useful maintenance information of the following:
 - o Activity (vehicle work assignment),
 - o Reason for Repair,
 - o Work Accomplished (maintenance work performed),
 - o Repair Class (timing of repairs),
 - o Repair Site,
 - o Part Failure,
 - o Vehicle Type.
 - o Vehicle Components,
 - o Indirect Labor.

Several coding levels for vehicle components are provided, so that each individual motor carrier can select the level appropriate for his method of recordkeeping. As a result, carriers will have interfleet comparability of information to the coding level selected.

The following standard forms are used for recording data:

- o Vehicle Master Record,
- o Power Unit Record,
 - o Records of Trailers, Containers and Converter Dollies,

 - o Driver's Vehicle Condition Report,
 - Repair Order,
 - o Repair Order Log,

 - o Time Card,
 o Direct Labor,
 o Indirect Labor.

The fact that the codes are compatible with the I.C.C. accounting codes makes it easy to integrate VMRS into company-wide accounting systems.

Input Data

The VMRS system was designed to be operated by individuals without clerical training. The basic input data are obtained from mechanics and as few reports as possible are used. To the extent possible, data are captured at their origin and then distributed to various users. Multiple input of the same information is avoided.

The input data for VMRS are divided into two groups, data which identify equipment, and data which document work performed. The VMRS Vehicle Master Record Form shown in Figure A.1-2 is the system source document for identification of equipment. It contains the following categories of information:

- o Identification of the vehicle and its major components by serial number and by major characteristics
- o Manufacturers of the vehicle and major components
- o Purchase information
- o Cost and depreciation schedule
- o Ownership.

The VMRS Repair Order Form is the source document for information on maintenance work performed on individual equipment (see Figure A.1-3). It is subdivided into the following categories:

- o Date when the work was performed
- o Equipment identification Fleet I.D.
- o Accumulated service (miles or hours) of the equipment
- o Reason for work
- o Nature of work performed
- o Facility at which the work was performed
- o Identification and failure code for parts or components which were repaired, replaced or serviced
- o Identity of employee performing the work
- o Cost of labor and parts
- o Information about outside repair

The input data sources are shown in Figure A.1-4. The integration of maintenance data with fuel and oil data for the development of maintenance management information is shown in Figure A.1-5. The following information is contained in maintenance and fuel oil files.

Maintenance

- o Vehicle Fleet I.D. No.
- o Data and mileage maintenance performed
- o Location where work performed
- o Parts used
- o Parts cost
- o Labor hours
- o Labor cost

Fuel and Oil

- o Vehicle Fleet I.D. No.
- o Data and mileage fuel or oil added
- o Location where fuel added
- o Quantity added
- o Cost of fuel or oil added

Output Reports

The Vehicle Fleet I.D. Number, which is common to both files, permits the development of reports containing data elements from each file. Because of the ability to identify and record the foregoing categories of data it is possible to:

- Classify expenses by activity
- Classify expenses by type
- Report performance costs by
 - o Individual units of equipment
 - o Groups of like equipment
 - o Groups of unlike equipment in like service or at the same location
- Report equipment utilization by groupings, location, type and activity
- Report facility utilization
- Report direct labor utilization
- Report indirect labor utilization
- Identify rework
- Identify warranty work and claims
- Control inventories by identifying spare parts required to support maintenance operations by
 - o Equipment groups
 - o Locations
 - o Manufacturer's I.D.
 - o Source of supply
 - o Cost
 - o Utilization factor
- Identify obsolescent spare parts

In addition to this information, other types of information can be generated from the source data. The following are examples of this type of information:

- Operations
 - o Equipment utilization at specific locations
 - o Identification of equipment for special functions
 - o Identification of the need for training drivers in relation to equipment component failures
 - o Data for licensing
 - o Claims analysis, to identify types of equipment with high rates of damage to freight
- Sales
 - o Identification of unprofitable shippers resulting from freight which causes damage to equipment at a cost in excess of the net revenue received.
- Safety
 - o Analysis of characteristics of vehicles involved in accidents
 - o Component life history
 - o Identification of component and parts manufacturers
 - o Cause of parts failures
 - o Record of inspections, PM's, maintenance

- Accounting
- o Information for ICC reporting
 - o Equipment costs for financial reporting
 - o Equipment costs for tax purposes
 - o Valuation of equipment and supporting spare parts inventories
- Personnel
 - o Staffing requirements at specific locations

Due to the many vehicle maintenance variables which can be identified, measured and compared, a large variety of reports can be generated. The variables include individual vehicle units, locations of maintenance activities, causes of vehicle failures, and the separate characteristics and reliabilities of the systems, assemblies and parts which make up the vehicle. The reports have to be evaluated according to the following criteria: content, detail, frame of reference, aids to analysis, readability, schedule, and economy.

The reports of VMRS are divided into the following two types:

- Maintenance Facility-Oriented Reports Vehicle inventories, data reliability control, fleet maintenance utilization analysis, and indirect cost control.
- Vehicle Reports
 Maintenance costs, running costs, and vehicle maintenance utilization analysis.

Some examples of vehicle maintenance reports are given to indicate how some motor carriers have approached maintenance management reporting.

An example of a weekly vehicle maintenance cost report prepared on a minicomputer is shown in Figure A.1-6. This report presents the maintenance costs of each vehicle by major vehicle component group and by the location at which the work was performed. It includes vehicle identification, a system description, labor hours, labor cost, parts cost, and total cost for all major component work and for preventive maintenance tasks performed during the period. An indication of whether the work was performed at a company facility, in the field, at a company terminal facility, or at an outside maintenance shop is also provided. The objective of this type of report is to identify needs for further investigation or for other management action. A drawback of this report is that the user has to mentally associate make, model, year, and special equipment with the vehicle identification number or refer to other reports for this information. In addition, the vehicle list type report becomes quite long in a large fleet and requires considerable time to analyze.

Figure A.1-7 shows a monthly report that includes a frame of reference via year-to-date and life-to-date maintenance expense, and mileage utilization for each vehicle. This report is more difficult to read than Figure A.1-6.

Figure A.1-8 shows a weekly report which presents maintenance cost information as a function of utilization data. It includes vehicle running costs as well as maintenance and repair costs. Collisions, road failures and exceptions are also reported. The frequency and cost of collisions permits the separation of activities that are beyond the control of maintenance.

A vehicle maintenance analysis report for more specialized maintenance control purposes is shown in Figure A.1-9. Frequency of failure and maintenance cost of specific components are given to determine the components which are producing the greatest costs, or, alternatively, the components which require increased levels of maintenance. The component records are based on the VMRS codes. A more detailed explanation of the codes is given in the VMRS Handbook (Reference A.1-2). Each entry is vehicle based with mileage utilization and periods of interest. Below this, the following information is shown:

- o Number of occurrences of maintenance in the current period and costs per group or system
- o Number of occurences of maintenance in the previous years, and costs per group or system
- o Number of occurrences of maintenance in the vehicle life to date, and costs per group or system
- o Cost per mile, cost per group, or system in the previous year
- o Cost per mile, cost per group, or system over the life of the system.

Figure A.1-9, which presents cost for these different time frames by thirty different cost centers, illustrates the complexities of vehicle maintenance reporting.

A number of other reports are illustrated in Figures A.1-10 to A.1-18.

- Unit History Summary (Figure A.1-10)
 Provides a list of vehicles which exceeded minimum standards in the areas of cost per mile, miles per gallon of fuel, or miles per quart of oil, for any or all of the established periods.
- Vehicle Maintenance by Component Groups Report (Figure A.1-11)
 Shows for each VMRS component group code the number of occurrences of maintenance, and, on a per mile basis, the cost of labor, parts, and the total maintenance cost, for the current period and for the life to date of all vehicles collectively. This report indicates which component groups of the vehicles reported require the most frequent and the most costly maintenance.
- Vehicle Maintenance by Component Systems Report (Figure A.1-12)
 Provides a further breakdown of the component groups into component
 systems. This report may be used for more detailed analysis of
 component groups experiencing greater frequency of failure, or
 requiring greater levels of maintenance.

- Report on Vehicle Maintenance and Repair by Component Group and Reason (Figure A.1-13) Provides a matrix of fleet maintenance occurrences and cost by reason for repairs, or by other VMRS coded characteristics, such as repair class, repair site, and work accomplished.
- Maintenance Facility Summary Analysis (Figure A.1-14)
 Provides a summary of the following four reports:
 - o vehicle group and system by reason for repair,
 - o repair class,
 - o repair site, and
 - o work accomplished

Also provided are parts and labor breakdown. This report may be used to control the cost and performance of the maintenance facility.

- Maintenance Facility Trend Analysis (Figure A.1-15) Provides a summary, for the current period, for the preceding year and for each of the preceding eleven periods, of work performed at a maintenance facility. By comparing these monthly figures, the effects of winter weather, other unusual monthly variations, or trends in maintenance frequency and cost can be identified.
- Maintenance Trend Analysis by Vehicle Activity and Type (Figure A.1-16) Shows information on the frequency of various maintenance activities over the course of the preceding twelve periods and allows an analysis of trends in the rate of occurrence of these activities.
- Maintenance Facility Rework Analysis (Figure A.1-17)
 This is an example of a report on one particular category of work performed at a maintenance facility. Although this case reports rework, similar reports for road calls, driver complaints, or other categories of maintenance causes and effects can be prepared.
- Vehicle Inventory Report Detail (Figure A.1-18)
 This is a list of all vehicles in the fleet. It includes identification, descriptive information, and location. This data is derived from the vehicle master record for each unit.

In summary, Figures A.1-5, -6, -7 and 9 are examples of the vehicle oriented maintenance reports. These reports present basic maintenance cost information. Reports presented in Figures A.1-8, -10, -11, 12 -13, and -14 are component oriented. They support analyses of component life expectencies, and causes of failure and their associated cost to make component replacement and specification decisions. Figures A.1-14 and -15 support analyses of the effect of time and use on maintenance costs. Figure A.1-12 is a component oriented report that focuses on one aspect, such as rework. Vehicle history and fleet inventory type reports are shown in Figures A.1-10 and -18 respectively.

2.3 THE VMRS CODES

A listing of the VMRS vehicle codes is reproduced in Table A.1-1. Since these codes were developed for truck fleets, it is natural that some changes are required to make them applicable to transit bus systems. The required changes are relatively minor in nature and concern mostly the addition of the passenger compartment and equipment for passenger service.

3. <u>Hardware</u>

VMRS has been implemented on a number of minicomputers at service bureaus, but has not been implemented on any micro's.

4. References

A.1-1 Vehicle Maintenance Reporting Standards Handbook, American Trucking Association, Inc., revised December 1982.

SYSTEMS ELEMENTS OF EQUIPMENT CONTROL

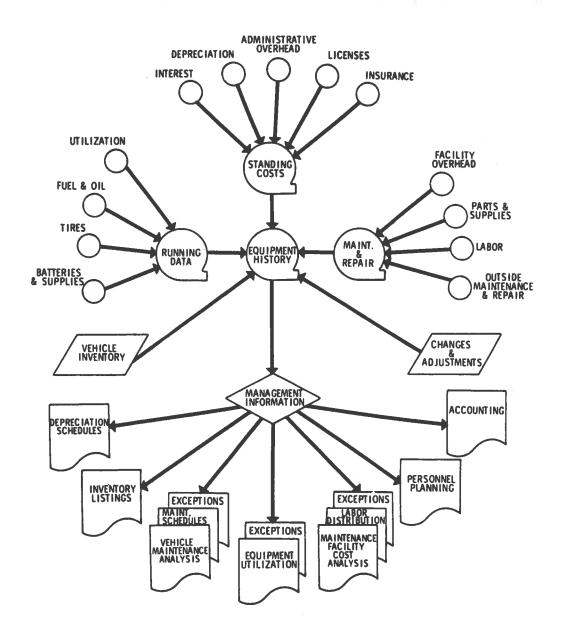


Figure A.1-1

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Figure A.1-2

5th Supplement, 1974 ATA VMRS Handbook Issued 12-76 © 1976, American Trucking Associations, Inc.

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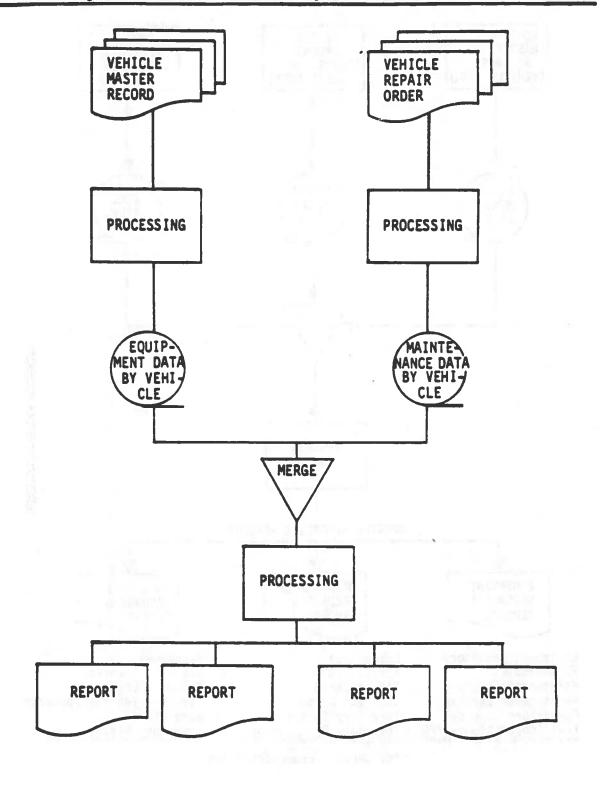


Figure A.1-4

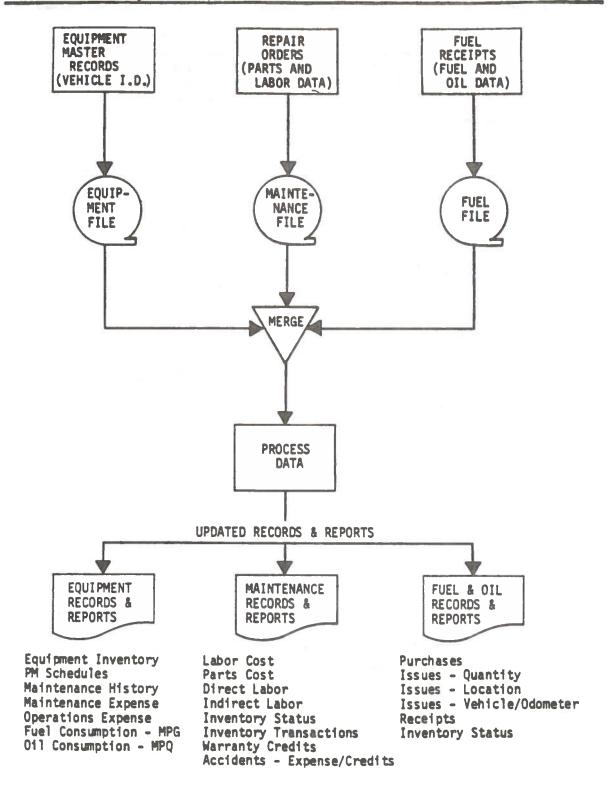


Figure A.1-5

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Figure A.1-6

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	LABOR		74-19	4.03	61.96	5.28	15.36-	16.65	31-29	3.00	2.53	52.05		29.31		26.81	41.41	1.73	5.55	,	1-59	8.39		3.04		9.66		09.	3.23		3-74	1.12	1-44	1-87		- 30	1.54		•33	2.49
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	FUEL 24 998 -047 21,550 -055	FUEL 16 175 0568 056	FUEL 1,176 .048 24,804 .055	FUEL 854 31,949 .058 508,106
	6ALLONS 3+992 5-3 86,198 4-5	6ALLONS 65 3.098 3.765 4.5	4,703 5,2 99,217 4,5	GALLONS 3,410 127,781 4,3 2,032,409 4,7
3968	-	HILEAGE 313 11,454 383,455 1968 GMC	MILEAGE 267 24,454 449,766	11.EAGE 15,829 546,584 608,376
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GROUPS	RTED TH	NCE - TI	LABOR		*100*	.004	,0026	.0024	.006	.0010	.0000	.0000	• 0000	1000	.0034	.0001		.0226
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REPORT – MAINTENANCE FACII	WILITY TREND ANALYSIS.	ND ANAL	v SI S.			COMPANY -	- - -					P .	PER100 - JUNE	NE 198X.
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REPORT - MAINTENANCE FACILITY			UMITS REPAIRED	ô	AVG. R.O./UMIT	PARTS COST	LABOR COST	TOTAL COST	LABOR HOURS	PARTS 8 / R. O.	LABOR S / R.O.	TOTAL 8 / R-0.	LABOR HRS./RO
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Figure A.1-17

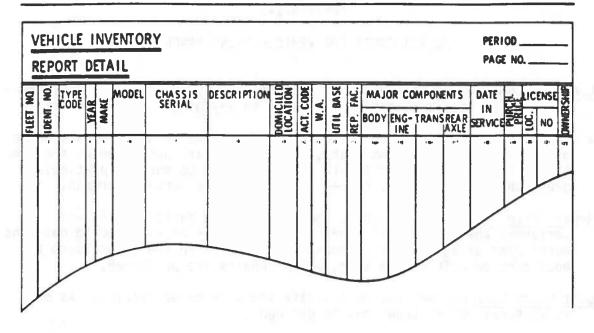


Figure A.1-18

A.1 VMRS Table A.1-1

THE ATA CODES FOR VEHICLE MAINTENANCE

- The <u>Location Code</u> indicates where a particular unit is based or where it makes most of its trips. Location may refer to anything a user wants it to refer to.
- As many as 12 Fleet Codes may be assigned. A fleet may be defined as a group of units of the same kind (make, model, and year) purchased at the same time. It may also refer to all units assigned to serve a particular geographic area, garage, route, or managed by a certain foreman.
- The Repair Site Code indicates where the repairs were performed and who performed them. Up to 12 Repair Site Codes may be assigned to describe particular garages, repair shops, or areas within the shops, such as body shop or unit change shop, where repairs are performed.
- A <u>Repair Class Code</u> may be used to indicate the urgency of repairs. As many as 12 Repair Class Codes may be defined.
- Three major Reasons-for-Repair Codes categories are used by ATA. The codes beginning with "0" and "1" refer to repairs made as part of normal unit operations; codes beginning with "2" refer to repairs made in response to management decisions; and codes beginning with "3" refer to repairs made necessary by an outside influence.
- The Activity Code describes the units' primary work activity, e.g. urban, suburban, linehaul, or tripper. As many as 30 Activity Codes may be defined.
- The Preventive Maintenance (PM) Code describe a program or procedure to prevent unscheduled overhaul unavailability of equipment caused by a component failure. PM procedures include inspections, tests, adjustments, replenishment of fluids and lubricants, and cleaning and replacement of filters and emission control devices. PM does not include any repairs. Specific functions to be performed under a PM procedure are specified by fleet management and the manufacturers by PM schedules (A, B, C, and D).
- Fuel Codes may either be user defined or the default ATA Codes may be applied.

 The system will accept up to 12 different Fuel Codes. The ATA Codes are defined as follows:
 - 1. Gasoline
 - 2. Diesel
 - 3. Liquid Propane Gas (LPG)
 - 4. Liquid Natural Gas. (LNG)
 - 5. Turbine Gas
 - 6. Steam
 - 7. Electric
 - 8. Other
 - 0 Non-applicable

The non-applicable category is for units which do not use fuel.

Table A.1-1 (continued)

The Component Codes

```
(OX) Air Conditioning, Cab and Instrumentation Systems
Ol Air Conditioning, Heating and Ventilation
      01 Air Conditioning, Heating and Ventilation
      02 Cab and Sheet Metal
     03 Instruments, Gauges, Warning Devices, Meters
     04 Aerodynamic Devices
   (1X) Chassis Systems
      11 Axles Front - Non-Driven (Front)
      12 Axles Front - Non-Driven (Rear)
      13 Brakes
      14 Frame
      15
         Steering
         Suspension
      17 Tires
      18 Wheels
      19 Automatic Chassis Lubricator
(2X) Drive Train System
         Axles Driven - Front Steering
         Axles Driven - Rear
      22
      22
        Clutch
         Drive Shaft(s)
      24
         Power Take Off
         Transmission - Main - Manual
      27
         Transmission - Main - Automatic
         Transmission - Auxiliary and Transfer Case
      28 Transmission - Auxiliary and Transfer Case
29 Transmission - Main - Manual (auxiliary section)
   (3X) Electrical Systems
      31 Charging
      32 Cranking
      33 Ignition
      34 Lighting
   (4X) Engine/Motor Systems
      41 Air intake
      42 Cooling
      43
        Exhaust
      44 Fuel
      45 Power plant
      46 Electric propulsion
```

Table A.1-1 (continued)

- (5x) Accessories systems
 - 51 General accessories
 - 52 Electrical accessories
 - 53 Expendable items
 - 54 Horn and mounting
 - 55 Cargo Handling, Restraints, and Lifts
 - 56 Radio Equipment
 - 57 Spare Wheel Mounting
 - 58 Winches
 - 59 Vehicle Coupling
- (6X) Special Applications
 - 65 Hydraulic Systems
- (7X) Trailer and Container Bodies and Vessel Systems
 - 71 Body (Except Bulk Carrier Body)
 - 72 Rear Door
 - 73 Tank Vessel Inner Shell
 - 74 Tank Vessel Outer Jacket
 - 75 Manholes
 - 76 Rings and Bolsters
 - 77 Trailer Frame
 - 78 Trim and Miscellaneous Hardware
 - 79 Safety
- (8X) Heating and Refrigeration Systems
 - 81 Heating Unit
 - 82 Refrigeration Mechanical
 - 83 Refrigeration Nitrogen
 - 84 Refrigeration Cold Plates
- (9X) Product Transfer Systems
 - 91 Blower
 - 92 Compressor
 - 93 Engine (Auxiliary)
 - 94 Lines
 - 95 Manifold
 - 96 Power Shaft
 - 97 Pump
 - 98 Valves Regular
 - 99 Safety Devices, Instruments and Gauges

Clearly, a number of these codes are not applicable to transit busses. In particular, (7X), Trailer and Container Bodies and Vessel Systems, and (9X), Product Transfer Systems must either be changed completely or be eliminated. Produce Transfer Systems using blowers, compressors and pumps are not used on buses. Components for items such as tank vessels, manholes, rings, and bolsters, trailer frame, included in (7X), Trailer and Container Bodies and Vessel Systems are also not applicable to buses. In addition, other items, such as aerodynamic devices, auxiliary transmissions, winches, cargo handling, restraints, lifts, vehicle coupling, and nitrogen refrigeration codes, are also not applicable.

COMPUTER TASK GROUP INC. HERCULES VEHICLE MAINTENANCE REPORTING SYSTEM A.2

- 1. Introduction
- 2. Description of the System 3. Hardware
 4. References

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A.2 Hercules

1. Introduction

The Hercules Vehicle Maintenance Reporting System is an automation of the ATA VMRS system described in Section A.1. It was developed by the Computer Task Group Inc. (CTG) for use on an Apple II plus personal computer. It is designed to collect, analyze, and report running costs for power units, trailers, and refrigeration units of truck fleets. With some change of screen formats it can also be used for buses. Hercules is designed to maintain life-to-date records for all vehicles and vehicle types in the fleet, including repair orders, fuel and oil purchases, and preventive maintenance information. It also analyzes this data and prepares analytical reports, including a running cost analysis. The following reports and analyses can be produced:

- 1. Analysis of component failures
- 2. Measurements of vehicle performance
- 3. Compilations of maintenance histories
- 4. Calculation of cost per mile or per hour of operation
- 5. Preventive maintenance schedules for up to a year into the future
- 6. Identification of rework problems
- 7. Identification of high-cost maintenance areas
- 8. Evaluation of vehicle life-to-date and period-to-date statistics
- 9. Monitoring of timely cost recovery under warranty programs
- 10. Monitoring license renewals and inspection deadlines
- 11. Identification of the most cost-effective vehicle makes or models, or engine and transmission types

Description of the System

The Hercules system was designed for use on an Apple II plus microcomputer. It is menu driven. As shown is Figure A.2-1, it has the following eight options which can be called up from the main menu:

- 1. System Utilities Menu
- 2. System Set-Up Menu

- 3. Unit ID Menu
 4. Repair Order Menu
 5. Preventive Maintenance Menu
- 6. Fuel Oil Purchase Menu
- 7. Analysis Menu
- 8. End of Day/End of Period Menu

The System Utilities Menu activates system housekeeping tasks. The Preventive Maintenance, Unit ID, System Set-Up, and Fuel/Oil menus are used to create unit files. The Repair Orders and End of Period menus are used to create a repair order file. The Analysis Menu option is used to perform analyses and to produce output reports.

The system Set-Up Menu provides the capability to initially set-up system codes, to add, change, or delete previously defined system codes, or to print or display existing code definitions. Establishing or changing the definition of the vehicle units is done by selection from the Unit ID Menu. The possibilities include changing the description of a vehicle and changing an assigned identification number.

The Preventive Maintenance Menu is used to create a schedule of preventive maintenance (PM) for individual units or for the entire fleet. Fuel and oil purchases are recorded by selecting from the Fuel/Oil Menu. Repair orders are created, changed, or reviewed by selecting from the Repair Order Menu. The Analysis Menu permits analyses of repair orders, fuel and oil consumption, cost of component repairs, and operating costs of a variety of units by mile or hours of operation.

The Systems Utilities Menu

The System Utilities Menu activates the routine maintenance or housekeeping tasks which are necessary for proper operation of Hercules. Selecting this option will allow a user to initialize data diskettes, change system parameters, display diskette labels, restore the system in the event of information loss, or check for information loss.

When diskettes are initialized, the program will request designation of system parameters. These are characteristics of the system which can be defined to meet the requirements of a specific hardware system and a specific user. The established system parameters will be contained on Vehicle Diskettes, and all diskettes within a specific Volume will function according to the parameters included on that Vehicle Diskette.

The System Set-Up Menu

This menu allows a user to define, change, delete, or display the codes upon which the Hercules system is based. The system will store and analyze information in terms of nine series of codes. Each of the nine codes included allows the user to designate unit maintenance and repair categories in accordance with the company's reporting requirements. Four of these codes apply to units, specifying unit location, fleet, activity, and fuel type. Four others provide details about repair orders including repair site, repair class, reason for repair, and components replaced or repaired. The last code, Preventive Maintenance, allows specification of ten different preventive maintenance schedules.

A user must define Location, Fleet and Preventive Maintenance codes, since these codes are specific to a company's operations. The remaining codes may either be assigned, or the American Trucking Association (ATA), Vehicle Maintenance Reporting Standards (VMRS) may be selected as the default. Some modification to the ATA codes are needed to use these for buses.

The <u>Location</u> <u>Code</u> indicates where a particular unit is based or where it makes most of its trips. As many as 12 Location Codes may be selected. Location may refer to anything a user wants it to refer to. In the transit environment they could e.g. be used to identify bus garages, routes, or geographical areas.

As many as 12 Fleet Codes may be assigned. A fleet may be defined as a group of units of the same kind (make, model, and year) purchased at the same time. It may also refer to all units assigned to serve a particular geographic area, garage, route, or managed by a certain foreman.

The <u>Repair Site Code</u> indicates where the repairs were performed and who performed them. Up to 12 Repair Site Codes may be assigned to describe particular garages, repair shops, or areas within the shops, such as body shop or unit change shop, where repairs are performed.

A <u>Repair Class Code</u> may be used to indicate the urgency of repairs. As many as 12 Repair Class Codes may be defined.

The system will accept up to 30 Reason-for-Repair Codes. Three major Reasons-for-Repair Codes categories are used by ATA. The ATA Reason-for-Repair Codes beginning with "0" and "1" refer to repairs made as part of normal unit operations; codes beginning with "2" refer to repairs made in response to management decisions; and codes beginning with "3" refer to repairs made necessary by an outside influence.

The Activity Code describes the units' primary work activity, e.g. urban, suburban, linehaul, or tripper. As many as 30 Activity Codes may be defined.

The Component Code is used during the entry of repair orders to designate the part which was replaced or repaired. The system only accepts two kinds of Component Codes, "TI" and "PM". These refer to TIres and Preventive Maintenance. These Component Codes are not part of the ATA VMRS system, but have been added to allow a user to isolate preventive maintenance and tire costs for each unit.

The <u>Preventive Maintenance</u> (PM) Code permits a definition of up to ten different preventive Maintenance schedules numbered 0 through 9 for ten different types of units. Each of these schedules includes eight PM operations and their descriptions. The PM operation codes are defined by alphabetic characters A through H. A PM operation code may be called for by either mileage or a time interval in days, or both, which ever occurrs first. An example of this for PM Code [0] is as follows.

Operation Code	Description	Meter Interval	Day Interval
A B C D E F G H	[OIL CHANGE [LUBRICATION [TUNE-UP [TIRE ROTATION [INSPECTION [INSPECTION [INSPECTION [INSPECTION [REGISTRATION RENEWAL	[5000] [6000] [10000] [12000] [12000] [24000] [48000]	[] [180] [] [] [180]

The remaining two-digit Component Codes are set up in accordance with the ATA VMRS foremat. The first number of the Component Code refers to one of ten major system categories; the second number defines specific parts within those systems.

<u>Fuel Codes</u> may either be user defined or the default ATA Codes may be applied. The system will accept up to 12 different Fuel Codes. The ATA Codes are defined as follows:

- 1. Gasoline
- 2. Diesel
- 3. Liquid Propane Gas (LPG)
- 4. Liquid Natural Gas. (LNG)
- 5. Turbine Gas
- 6. Steam
- 7. Electric
- 8. Other
- 0 Non-applicable

The non-applicable category is for units which do not use fuel.

The Unit Identification Menu

Hercules uses three types of <u>Unit Identification</u>: one for Power Units, the second for Refrigeration Units, and the third for Trailers. Power Units can include trucks, tractors, buses, service vehicles, automobiles, terminal equipment, engineering and construction vehicles, and material handling equipment.

The unit identification information may be organized in forms prior to entry into the system. Copies of the forms are shown in Figures A.2-2, A.2-3, and A.2-4.

The Repair Order Menu

The Hercules system allows selection of one of four options from the Repair $Order\ (R.0.)$ Menu:

- Repair Order Entry
For entry or adjustment of repair orders

- Repair Order Inquiry
Review one or more already entered R.O. by period or by amount of work
involved

- Update Major Repair Orders

Repair Order Log
 Request a display or print listing of current, last period, or Major
 R.O.s.

The system will transfer newly entered Repair Order information to the Unit ID file, so that each Unit ID record will contain up-to-date R.O. information. However, the system will update the files only when the user returns to the Repair Order Menu.

As many as 99 Detail Lines for each Repair Order Entry may be made. The system will store up to 2400 records and will display the number used and the number remaining in the upper left hand corner of the screen. R.O. totals are accumulated for service performed inside and outside the organization.

Hercules allows either direct entry of data into the computer or manual preparation of data by shop foremen or supervisors and data entry into the computer by a clerk at some later time. The Repair Order form, shown in Figure A.2-5, is designed to help prepare all information for the second alternative. Header and Detail correspond to two separate screens for data entry.

The Preventive Maintenance Menu

The Preventive Maintenance (PM) Menu is used to display the PM schedule for a specific Unit ID number, and to display or print a PM Planning Report for all units in the fleet. The first option, PM Schedule by Unit, is selected when one wants to know when a specific unit is due for PM, or when one wants to change the due-date for some PM event. The second option, PM Planning Report, is selected when one wants to to list all the units which are overdue for certain types of PM. This report may also be requested for power, trailer, or refrigeration units alone. The system allows designation of a "Lead Time" for PM operations. This permits display of the units for which PM will become due shortly (within the lead time specified), in addition to the ones for which PM is currently overdue. Lead Time may be specified in terms of hours of operation, mileage, or days.

The Analysis Menu

The Analysis Menu is used when one wishes to:

- Compare Repair Order activity by Location, Fleet, Activity, Repair Class, Repair Site, Reason for Repair, or PM Code;
- Know the Fuel/Oil Consumption rates and costs for each Unit in the fleet;
- Know the Components Repaired and the cost of these Repairs by Unit; and
 Know running costs for each unit.

The Repair Order Analysis Menu may be used to compare ROs according to:

- Location Code
- Fleet Code
- Activity Code
- Reason for Repair Code
- Repair Class Code
- Repair Site Code
- Preventive Maintenance Code

The Fuel/Oil Analysis Menu can be used to compare fuel/oil consumption for selected units according to:

- Make Code
- Fleet Code
- Location Code
- Activity Code
- Meter Interval
- Engine Make
- Fuel Code
- Transmission Make
- Power Axle Make
- PM Code
- Compressor Make
- Generator Make
- Evaporator Make

An analysis of component repair costs can be obtained from the Component Repair Cost Analysis Menu for selected units according to:

- Make Code
- Fleet Code Location Code
- Activity Code
- Meter Interval
- Engine Make
- Engine Make
 Fuel Code
 Transmission Make
 Power Axle Make
 PM Code
 Compressor Make
 Generator Make

- Generator Make
- Evaporator Make
- Brake Type

The Cost Analysis Menu is used to compare running costs for selected units in terms of:

- Miles (Hours) per Gallon of Fuel Fuel Cost per Mile (Hour)
- Miles (Hours) per Quart of Oil
- Oil Cost per Mile (Hour)
- Component Cost per Mile (Hour)
- PM Cost per Mile (Hour)
- Tire Cost per Mile (Hour)
- Total Cost per Mile (Hour)

Each analysis may be made for either a Period-To-Date or Life-To-Date time frame. The listing of the unit with the highest running costs is presented first.

3. <u>Hardware</u>

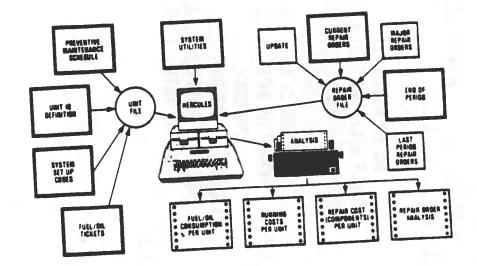
The Hercules system was designed for use on an Apple II plus computer with 64KB RAM (Random Access Memory). Two disk drives, an 80-column display, and a compatible printer completes the list of necessary hardware.

A minimum of 15 140K Byte, single sided, single density diskettes are needed to operate Hercules. Three of the diskettes are System Diskettes. The remaining 12 diskettes are use to store data and are referred to as a "Volume". A Volume is consists of four production data diskettes, each with two back up copies to insure that data is not lost. Data are divided amongst the four diskettes as follows: The "Vehicle Data Diskette" stores information about each vehicle in the fleet. The "Current R.O. Data Diskette" store the current repair orders. Data for the last period will be stored on the "Last Period R.O. Diskette". Any repair order considered to be major will be stored on the "Major R.O. Diskette".

The 12 data diskettes of a volume will contain space for approximately 130 vehicles, 2500 repair order records, and 250 fuel or oil entries. More vehicles may be added by adding additional Volumes. Separate Volumes could e.g. be created for vehicles of each type, or for vehicles assigned to one garage. However, Hercules treats the information stored on one Volume as totally separate from the information stored on another one, and will only prepare reports for individual Volumes. It will not process reports by consolidating the information from multiple Volumes.

4. References

A.2-1 HERCULES Vehicle Maintenance Reporting System User's Guide, Computer Task Group Inc., 1982.



Hercules Vehicle Maintenance Reporting System

UNIT IDENTIFICATION DEFINITION

POWER UNIT

*10 #:[_ _ _*P/T/R:[P] *YEAR: [_ _ MAKE:[_ MODEL:[_	IAKE:
*LOCATION CODE: U *ACTIVITY CODE: U *ACTIVITY CODE: U *OWN/LEASE (0/L): U *DATE IN SERVICE: U/LU/LU/LU/LU/LU/LU/LU/LU/LU/LU/LU/LU/LU	POWER AXLE MAKE:
TRANSMISSION MODEL:	

Reporting System

Vehicle Maintenance

HEBCNTES

Entered by:

*required fields

REFRIGERATION DEFINITION REFRIGERATION UNIT

	MAKE: [STANDBY MOTOR MAKE: [
	*10 #:[*FLEET CODE: U *ACTIVITY CODE: U *ACTIVITY CODE: U *OWN/LEASE (O/L): U *NETER (W / USED (N/U): U *METER (W / WRS ENTRY: U U U *HR OR MILE METER (H/M): U ENGINE MAKE: U U U U *FUEL CODE: U U U U *FUEL CODE: U U U U U *FUEL CODE: U U U U U *FUEL CODE: U U U U U *FUEL CODE: U U U U U U *FUEL CODE: U U U U *FUEL CODE: U U U U U U *FUEL CODE: U U U U U *FUEL CODE: U U U U U U U *FUEL CODE: U U U U U U U *FUEL CODE: U U U U U *FUEL CODE: U U U U U U U *FUEL CODE: U U U U U U U *FUEL CODE: U U U U U U U *FUEL CODE: U U U U U U U *FUEL CODE: U U U U U U U U U U
u	Syster	Reporting

Vehicle Maintenance

*required fields

HEBCOLES

Entered by:

Ficure A.2-3

UNIT IDENTIFICATION DEFINITION

TRAILER

Reporting System

Vehicle Maintenance

MAKE:	LINED (Y/N): LINED
*ID #:[*LOCATION CODE: U *ACTIVITY CODE: U *OWN/LEASE (0/L): U *DATE IN SERVICE: U / U PIGG *NEW/USED (N/U): U *METER @ VMRS ENTRY: U BODY MATERIAL: U OUTSIDE DIMENSIONS: LENGTH: U HEIGHT: U

HEBCOLES

*required fields

Entered by:

Figure A. 2-4

REPAIR ORDER

HEADER	U/LI/LIJ LOCATION: L	ESTIMATED L.T.D READING: [DETAIL	Man Las Las Las H Man Man Man Man Man Man Man Man Man Man	RATE:	Entered by:
	THEP. DATE: LL/LL/I	*METER READING: [SERVICE •TYPE (1/0)	HOURS: LELL LL. LL. LL. LL. LL. LL. LL. LL. LL	spia
	*NEP. OROER #: [*METER RESET/REPLAC AC REASON RAJOR MAJOR PM PERF		LINE COMPONENT NO. CODE	PARTS: LABOR: OTHER:	*required fields

HEBCNLES

Vehicle Maintenance Reporting System

DDS, INCORPORATED FLEET MAINTENANCE SYSTEM A.3

- 1. Introduction
- 2. Desccription of the System
 2.1 Work Orders
 2.2 Management Reports
- 3. Hardware4. References

Introduction

The Fleet Maintenance System (FMS) was developed by DDS, Incorporated in cooperation with the San Diego Transit Corporation. Approximately one year was spent in the design, testing, and refinement of the system. Although FMS was designed in conjunction with a specific transit authority, the concept is applicable to any maintenance facility in any industry. The system is generic since the units to be maintained are defined by the individual user, and can be used with any type of vehicle, any type of equipment, any type of building. or any other item requiring periodic maintenance, service, or inspection.

The DDS Fleet Maintenance System (FMS) automates all fleet maintenance records and vehicle history information, and automatically issues timely instructions for all necessary maintenance activities. The system also generates a variety of management reports, and provides daily reports on all activities concerned with fleet maintenance. The objective of FMS is to improve planning, reduce downtime, optimize manpower, and increase vehicle life. It maintains a history of each vehicle in the fleet according to predefined maintenance activities, produces repair orders, and management reports. The Repair Orders detail not only what is to be done to a vehicle, but the procedures for each maintenance item. Preventive maintenance schedules are entered into the system and repair orders are printed when associated time or mileage limits are reached. Daily fueling and mileage data are entered via communications data entry or media processing. This assures timeliness of the information contained in the system and of any recommendations issued by it. The system also generates a variety of management reports, and provides accurate daily reports on all activities concerned with fleet maintenance. These reports include the following:

- Vehicle Inventory and Status,
- Maintenance Activity Dictionary,
- Repair Order Statistics,
 Consumables Reports,
 Road Call Reports, and

- Inspection Reports.

2. <u>Description of the System</u>

To use the system, a description of the units to be maintained by group or series must first be entered. A complete series description is needed to differentiate one series from another and to clearly define the unique characteristics of each. Basic data is entered for each vehicle, including vehicle numbers, serial number identification, current mileage, and any other relevant data needed to construct a complete file. Component information on each vehicle is input separately, and this history is readily available.

The second step in the use of FMS is building a dictionary of all maintenance activities required by the user. Such activities will likely include regular maintenance on the engine, transmission, brakes, and all other components and assemblies. Each maintenance activity is assigned a four digit identifier number, and the entire maintenance function is defined in detail. Standard Maintenance Procedures (SMP) can also be defined.

The third step is to combine the individual vehicle history data with the dictionary of specified maintenance activities, and developing recommendations for a preventive maintenance (PM) schedule for each vehicle.

The fourth and last step is to enter the most recent inspection history. The system data base will then include the complete vehicle history, the dictionary of specific activities to be performed on the vehicle, and the current vehicle condition. FMS then automatically takes over the responsibility of maintenance administration and record keeping.

Current mileage for each vehicle is entered as the vehicle is fueled. PM Work Orders (WO) dependent on time or mileage are created automatically according to the PM schedule. In addition to the PM Work Orders, the system maintains a file of work orders for road calls, accidents, requests by foreman, unit or component rebuilds, and service. These work orders can be created and retrieved at any time by the foreman or other authorized personnel. Each WO contains a clearly stated and fully explained Specific and Standard Maintenance Procedure and all information needed by a mechanic to perform the work. When the work has been completed, signed off and closed out, the vehicle history is updated automatically.

FMS provides numerous management reports which enable maintenance managers to monitor operations of the maintenance facility on a daily, monthly or annual basis and to obtain information at any time as required. Up-to-date information makes it possible to analyze trends on a daily basis and to identify potential problems. Parameters for the operation of each series of vehicles are established according to the manufacturer's specifications, or modified by the experience of the maintenance manager. Format and content of the reports may be modified to suit the the needs of the user.

2.1 Work Orders

Work Orders and Action Orders are identical and are herein used interchangeably.

PM Action Order

PM Work Orders are automatically generated from daily odometer readings input when vehicles are fueled. The system examines the vehicle history and current mileage, and then searches the PM recommendations and identifies the maintenance activities needed. It then prints the required PM Work Order. An example is shown in Fig. A.3-1. The WO's are used to schedule the vehicles for inspection and are given to the inspection foreman and crew so that they can follow the detailed procedures printed. When the inspection is completed, the work order is signed, closed, and entered into FMS. This closing automatically updates the vehicle history as well as other areas of the system such as the Forecasting Module and State Safety Inspection Requirements.

Road Call Action Orders

Road Call Work Orders are printed as required when a vehicle is inoperative off the property. This Work Order contains all pertinent information regarding the time the vehicle broke down, the location, the route number, and the defect, if known. An example of a Road Call Action Order is shown in Figure A.3-2. It may be reformatted to conform to specific requirements. The Road Call Work Order is issued to a mechanic, who completes it after responding to the road call. The mechanic's entry closes the Work Order, and the historical information is automatically updated. Road call information is compiled in the Monthly Road Call Report, which highlightes units with a history of excessive breakdowns.

Accident Action Orders

Accident Work Orders are used to estimate repairs for damaged vehicles, including parts and labor. Figure A.3-3 shows an example of an Accident Action Order. This work order is the primary tool needed to identify corrective action, and aids in determining steps required for body work, and paint and glass repair. A schematic of the damaged vehicle is included with the work order to assist the Claims Department in identifying the precise damage and determining appropriate insurance claims actions. Accident Work Orders are treated differently from other work orders. They are, however, closed out in the same manner as other work orders.

Foreman Request Action Orders

The Foreman's Request Work Orders are generated by the maintenance foreman, as required, to perform on the spot repairs. See Figure A.3-4 for an example. At the time the request is made, the PM Schedule is also checked. If the vehicle is within some preestablished time or percentage limit of some PM task, that task will be included in the work order. The limits used to may be freely selected by the user. This feature encourages consolidation of maintenance activities, possibly reducing vehicle down time. When a work order is completed and closed, the history file is automatically updated.

Unit Rebuild Action Order

The Unit Rebuild Work Order shown in Figure A.3-5 is generated when an enigne, transmission or other major component is to be rebuilt either in the authorities' general repair shop or by an outside vendor. A component history is maintained by the system. it includes identification of the vehicles the component was installed in, the dates of rebuilds, the identity of the person or unit rebuilding the item, and other related information. Components are tracked by serial number. When the Unit Rebuild Work order is closed, the component history is updated along with the vehicle assignment or shelf status.

Service Action Order

The Service Work Order shown in Figure A.3-6 is used for routine servicing and non-maintenance related functions on vehicles, equipment, or buildings. Any number of units may be requested and is keyed to a specific maintenance activity number. The Service Work Order, in many situations, provides the flexibility to track other items extraneous to the primary maintenance facility.

2.3 Management Reports

Vehicle Inventory and Status Report

The Vehicle Inventory and Status Report, including the associated summary, provides a complete inventory of all revenue and non-revenue vehicles by series and vehicle numbers. An example of this report is shown in Figure A.3-7. It includes all historical data pertaining to the vehicles, plus a current status code and two lines of comments. This report is printed as required.

Activity Dictionary Report

The Activity Dictionary Report is a complete list of every maintenance activity performed by the maintenance facility. Figure A.3-8 shows an example of this report. It includes a description of the maintenance activity, reference to the appropriate Standard Maintenance Procedure and other comments. It is intended to be a reference document for the foreman and can be used to determine labor and facility needs and also training requirements. This report is printed on request. The Activity Dictionary validates all maintenance entries or requests.

Series PM Recommendations Report

The Series PM Recommendation Report is used to develop a PM schedule for each series of vehicle. Figure A.3-9 shows an example of this report which is printed when required. It identifies time and mileage related maintenance recommendations for each series of vehicles. Recommendations may be altered to accurately reflect intervals for replacement of critical components. It is recommended that this report is reviewed at least quarterly.

Daily Exceptions Report

The Consumables Daily Exception Report, an example of which is shown in Figure A.3-10, provides information on fuel, oil, automatic transmission fluid (ATF), and coolant usage levels that fall above or below the allowed variances. Standard variances are provided by FMS, but may be changed by the user to conform to his own experience. This report is designed to identify the vehicles with potential problems or inaccurate input data. The system requires that actions are taken or corrections made before permanant files are updated. This exception reporting allows detection of major problems and assures accuracy and integrity of the consumables information files.

Consumables Month to Date Report

The Consumables Month to Date report provides complete information on consumption of fuel, oil, automatic transmission fluid and coolant, summarized by series and vehicle. An example of this report is shown in Figure A.3-11. Established limits or variances for each series make it easy to detect potential problems, and to analyze fleet operations by series. Since these consumables constitute a large portion of the total operating budget, detailed reporting could assist in effective cost control. This report can be printed on request or monthly.

Consumables Year to Date Report

The Consumables Year to Date Report summarizes all consumables usage by accounting periods. See Figure A.3-12 for details. It provides an overview of active vehicle miles, totals usage of fuel and other consumables, and determines averages on an annual basis. A percentage of variance is also reported, which provides a basis for establishing variance levels for daily and monthly reports. This information can be used to plan annual budgets.

Not-Probed Report

The daily Not-Probed Report, and example of which is shown in Figure A.3-13, indicates active vehicles that were not signed off as having the fare box cleared. It enables management to closely monitor the daily revenue function. It also includes the last five fuelings and mileages to assist in determining vehicle status.

Monthly Road Call Report

The Road Call report details all road call activity for the entire fleet. It can be printed weekly or monthly, by vehicle number, by defect, and by operator number. Also included in this report is a summary by vehicle series. This report includes mileage per vehicle between chargeable road calls. Trends can easily be established for vehicle downtimes, and individual operators can also be monitored. The report, shown in Figure A.3-14, accumulates total time lost, lists individuals dispatched and gives applicable work order numbers.

Oil Analysis Report

The Oil Analysis Report is designed for users utilizing this method of decreasing oil usage and detecting potential problems. The information required for this report may be entered into FMS automatically via communications lines with an oil analysis lab. All critical test areas are included in this report, an example of which is shown in Figure A.3-15. Trend analyses of accumulated data and recommendations for corrective actions are also included.

C.H.P. Inspection Report

The California Highway Patrol report is used for transit authorities in California. Figure A.3-16 presents an example of this report which is printed on request. It satisfies all safety record requirements for Section 13, of the California Administrative Code. This report can, however, be modified to satisfy any agency or state safety inspection requirement. When an inspection report is requested, the selected vehicle numbers are entered and their maintenance history is printed, including all work orders, dates, mileages, and inspections performed.

Component History Report

The Component History report, an example of which was not available at this time, provides detailed information on component history. It includes all rebuilt components, component life, vehicle assignment, and warranty reporting. Each component is tracked as a separate item, providing its own historical reference. Replacement intervals can be changed according to the experience of the transit authority, and full reporting to the manufacturers is available for warranty items. Trend Analysis can be made, as well as assessments of rebuild shops and personnel involved in rebuilding components.

3. Hardware

The Fleet Maintenance System is a microcomputer based system which operates on a 8m Hz 68000 microprocessor (i.e., a 32 bit processor). Multiple 16 bit peripherals and special function I/O processors provide support in the multi-user and multi-tasking environment.

One megaByte of virtual memory hardware operates at 120 ns. per board, supporting the processor with fully pipelined memory access through a high speed memory address translating unit. All memory accesses are fully overlapped, providing high speed access to the entire 16 megaByte address space per users with no memory map overhead.

Winchester disk and diskette support allows for flexibility in configuration and up to 300 megaBytes of on-line storage.

Microprocessor controlled communications are also available to allow communications with IBM mainframes, other hosts, regulated packet switching companies (Tymnet, Telenet, etc.) and other mini and microcomputers under a variety of protocols.

Printers are supported through the serial board which provides for eight serial (RS232C) ports and two Centronics compatible parallel interface ports per board.

The FMS operating system is an enhanced version of UNIX with an extensive set of utilities. It provides virtual 16 megaByte 68000 processing capability. In addition, it provides for efficient handling of interrupts through the I/O processor, and multi-user support.

4. References

- A.3-1 Fleet Maintenance System Profile, DDS Inc., 1983.
- A.3-2 Unpublished notes and memoranda, DDS Inc., 1983.

VENICLE = C373 LUCATION
DIVISION 1 SERIES = 039-1 PM ACTION DRDER

CURRENT MILEACE 90.000
LAST ACTION 12-11322 11/18/23 (DPEN)

ACTIVITY

DESCRIPTION

USE PART NOR. COMMENTS

LAST A/O INFO. MCCH. etc.

1040.0000 'A' IMPRECTION
1030.0000 'B' IMPRECTION
1030.0000 'B' IMPRECTION
1030.0000 'B' IMPRECTION
1030.0000 'A' IMPRECTION
1030.0000 AIR COMMENTS

2220.0000 AIR COMMENTS

BENGIS, COCH. AIR COMMENTS VALVE, 6 & 6

2231.0000 MATER PUMP, 8 & 8

2231.0000 MATER PUMP, 8 & 8

2231.0000 MATER PUMP, 8 & 8

2331.0000 MATER PUMP, 8 & 8

ACT ALTERNATOR AND SELT, 8 & 8

2331.0000 MATER PUMP, 8 & 8

THE ABUVE MORE MAS BEEN COMPLETED AND IMPRECTED BY:

PM Action Order

FOREMAN'S SIGNATURE

VEMICLE • 0202 DIVISION 1 SERIES • 0 LAST ACTION 11-11126 01/1	200 ROAD CAL	NEIT CORPORATION L ACTION ORDER	11-11127 TIME 06:30 AM OPEN 01/18/83 PAGE 1 INITIATED BV: 370080
ACCILITY BECCO (BEION			LART A/R THER.
0101. ROAD CALL VENICLE WILL BE AT:	COORETER	HECHANIC REPORT	
LOCATIONAM		NBA. OF VEHICLE TAKEN ON CALL	
TIME LEFT	NECUNO OUTSOUND	SERVICE TRUCK	TIME LEFT
TROUBLE REPORTED: BRAKES ENGINE ENGINE	SODY/WINDOWS/DOORS HEATER/DEFROSTER/A.C. WHEELCHAIR LIFT	TIME ARRIVED AT VEHICLE	WI DISTAILMEN SINT
STEERING TIRES/SUSP./LUGS ENGINE COOLANT	FARE BOX	VEHICLE CHANGE	
ELECTRICAL LIGHTS	BIKE RACK VANDALISH UNSANITARY	VEHICLE TOWED	TIME RETURNED
DESTINATION SIGNS	ACCIDENT	BERVICE COPPLETED	STORY STREET
	*******	DEFECTS FOUND / REPAIRS MADE	
		PROPER'S SIGNATURE	
SCHEDULED TIME LOST THIS FAILURE		PHOSER'S BADGE NUMBER	
OPERATOR'S SIGNATURE		MECHANIC'S SIGNATURES	,
OPERATOR'S BADGE NAMBER			
COMENTS		MECHANIC'S BALGE NUMBERS	
		LECLUSIS SUICE MOUSE AS ASSESSMENT	
		THE ABOVE WORK HAS BEEN COMPLETED AN	O INSPECTED BY:
		FOREMAN'S SIGNATURE	-
		FOREHAM'S BADGE NUMBER	

Road Call Action Order

020	VEHICLE . O DIVISION I CURRENT HIL	EAGE	SERIES - 0200	ACCII	CO TRANSIT CORPORAT	ION			01/	13-11 32 AM 18/83 D BY: 370060	1.28 PAGE	1
030	O SERIES 195	40°	MERAL MOTORS TACD US X 102 //VIN YC 1650 E 8.25 X 22.5/2 DEL KW STARTER/PASSENGE INS.	PENGINE DDA 647	TRANSMISSION DOA TERIES/300 AMP DELCI	TRON MODEL D	SO GE	NERATOR/DELEI	REI	MY MODEL		
							LICE	MSE:				
	ACTIVITY	1	DESCRIPTI	ON UF RI	LPAIRS		:	LAPOR/HOURS	•	PARTS	• • • • • • • • • • • • • • • • • • • •	:
 	7001.0000 .7054 .7061 .7195 .7611		ACCIDENT PANEL - INTERMEDI PANEL-SHIRT, RIGH EXTERIOR TRIM-BOD PAINT COACH EXT	T BIDE, R & R Y MOULDING RIGHT	•					:		1 1 1 1
						TOTAL	:	;		!		1
			E, based on our ins				LAE	OR	•	1	 :	:
after :	work has star	rted,	y be required after worm, broken, or d	amaged parts are	discovered which a	re not	FAR	TS		:	! :	:
	lvident on first inso to change.		spection. Quotations on parts and labor are current and		r seçau	LOS	S OF USE	•	l	! !	1	
							•••			;	!	:
									٠	1		i
										;	:	i

Accident Action Order

VENICLE 0 0202 LOCATION DIVISION 1 SERIES 0 0200 CUMBERT MILEAGE 000,000 LAST ACTION 13-11128 01/18/83 (OPEN)	SAN DIEGO TRANSIT COMPORATION FOREMAN REQUEST ACTION ORDER	TIME 00:33 AM OPEN 01/18/83 PAGE 1 INITIATED BY: 370080
ACTIVITY DESCRIPTION	USE PART NOR. COMMENTS	LAST A/O INFO. MECH. 0'6
	• • • • • • • • • • • • • • • • • • • •	
3099.0000F BRAKE RELINE, DRIVE ALLE	REFER TO SW • R/R-1	
.5% CR BELLOWS AND HOUNTINGS \$314.0000F FRONT AILE - ALIGNMENT 7012.0000F BULEMEAD - STEPHELL, REPAIR		

ME	ABOVE	MORK	HAS	BEEN	COPLETED	AND	IMPECTED	871	
CHE	MAN'S	51 CHA	TUNE						
CORI	PAN'S	BADGE	MJ	1004				DATE	

Foreman Request Action Orders

DIVI	510N 1				SAMSIT CORPORAT		TIME 06:33 AM OPEN 01/18/83 INITIATED BY:	14-11129 PAGE 1 370000
ACTIVITY	DEBL	FIFTION	 	USI	PART NOR.	CUMMENTS		RECH. 6'6
049.0000	STARTER -							
	SUANTITY:	25						

THE ABOVE WORK HAS BEEN COMPLETED AND INSPECTED BY:

DIVIDION 1	SERVICE ACTION ORDER	OPEN 01/18/63 PAGE 1 INITIATED BY: 370080
ACTIVITY DESCRIPTION	USE PART NOA. COPMENTS	MECH. 9's
2973.0000 CK SLACK ABJUSTERS		
QUARTITY1 25		

THE	ABOVE	HORK	HAS	BEEN	COPLETED	AND	INSPECTED	841	
rons	MAN'S	SIGNA	TURE						
FORE	PAN 15	BADGE	NUP	WER .				DATE	

Service Action Order

02/01/03

MBOOL

INCH SERIES 1978 M.S.N. ARTICULATED MODEL - 10204-8 69 PASSENCEN
VIN 1980/EMIRE M.S.N. DISSANTUM/TRANSMISSION REME SORGMAT FRANCELE RATIO 5, 2,11/8 GOUDVEAN TIRES
SIZE 12.0 E 20-04 DELCO REMY 8 D BATTEMY AND 2 DELCO MEMY ON SO GENERATOR 24 V LEECE-ME, ILLE
ALTERNATOR FUR ACCION SORGMAN STARTEMY TYPE G TRANS AIR CUMPITIONING EDWARESOR: POWER ASSIST STELAING/
PASSENCER SEATS-AMERICAN SOLIT/BRIVER SEAT-MATIONAL 72-4/LARIMATED TINTED WINDOW GLASS/FILED WINDOWS
TRANSIGE ELECTRONIC DESTINATION SIGNN AND ROUTE DESIGNATORS

		TRANSIGN ELE				TE DESIGN		D 1141ED 014000 01	Jan 19 1 1 1 1	iv athous
VEHICLE NUMBER	VEHICLE IC MPA.	LILENSE NUMBER	PURCHASE PRICE	DATE RECEIVED	IN SERVICE ENTE	RILEAGE RECVID	ENGINE SERIAL O	TRANS. CURRENT SERIAL O MILEAGE	STATUS COLL	COMMENT
\$1404	U2U2	E720000	178444	03/11/79	04/01/79	005236	3176 1407	0133134	•	
1442	Oceano3	18710921	1/8000	09/22//6	11/01/70	UN 4480	4179 070		A	
100/3	1,0,40-01.910-0	E/10976	178000	U9/22/78	11/01/78	1413046	3179 171	-1133664	A	
1(=)4	00e50ue5	E*10477	178000	09/22/78	04/01/79	003610	3179 072	0134844	•	
LONG	10000000	E*16476	178000	09/22/78	U4/U1/79	003581	3180 118	(1) 23777	•	
1000		£'16479	1.8000	04/22/76	01/01/79	Quality (J180 114	HH6437a	•	
1(0.7	00000000	E720264	178000	09/26/78	11/01/78	(#13589	3101 570	0119984	A	
1008	Colorador (See	C'levê	L"Bonce	04-2178	01/01 14	000441	J181 021	01-4411	A	
11m1 9	continue cho	E*16901	1.000	22 78	04/01/79	003576	3181 (22	0139329	•	
1010	00/10/21	E'10-6.	178014	19:20:18	01/01//9	003138	3182 024	0133210	•	
1044	(M)******	E.1+0+ .	1*6.00	14 Ce 74	01701179	003505	3:90 92*	W12ee2e	4	
02 01183					LIEGO THANS:					FACE 154
MEH.H.		VEHIC	LE IN	VENTU	RY and	STAT	OR WE	PURT		1,404,44,47

			STATUS	IOTALS		
SERIES NUMBER	ACTIVE	LAMAGED	LEASED	PARKED	SULF	TUTAL OF HAND
2:41		4		42		-:
19. 40 -	34	a				0 .7. 20
district.	44.7				175	
April 1973	•,.		34 34 34	28.5		٩,
9 (16	24	1				:-
Acres (40				
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1 46	4					
11 "	Ti-	A1	A.V.	.*		

SUPTOTALS	26 -	4	11	•		
Q · · · ·	•		9			4
4.		337	**	1		200
79.			×			187
40111		44	3.1	1		3
9' .						1 4 2
₹3 ()	*	10.5	300	(190)		(*)
4* 111	a	(0)	Ų.	1,4	- 4	3
41 00	6	10	THE STATE OF THE S	2		6
94			11			
ee (,		**		**	3
** **********************************			U	90.0		
9631.			30			i i
704.		K:	1007			: *** :***
SUFTUTALS	30	9	. •	2		30
TOTAL	315	;		74		۰ : : پهون

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PRINTY

APREN

2000

MECMANICAL SELTIUM - BRAKE SYSTEM

BRAKE DEFECT

2002

MARKES - VANDALISM

2003

MARKE RELINE. INONT ASLE

2012

MARKE RELINE. AT FRONT ASLE

2012

MARKE RELINE. AT FRONT ASLE

2013

MARKE RELINE. BRIVE ASLE

2036

MARKE RELINE. AT FRONT ASLE

2037

MARKE RELINE. AT FRONT ASLE

2037

MARKE RELINE. TRAILER ASLE

2040

MARKE RELINE. AT TRAILER ASLE

2041

MARKE RELINE. TRAILER ASLE

2042

MARKE RELINE. AT TRAILER ASLE

2043

MARKE RELINE. AT TRAILER ASLE

2044

MARKE RELINE. AT TRAILER ASLE

2045

MARKE RELINE. AT TRAILER ASLE

2045

MARKE SPIDER, RF, R & R

2112

MARKE SPIDER, RF, R & R

2112

MARKE SPIDER, LF, R & R

2121

MARKE SPIDER, LF, R & R

2122

MARKE SPIDER, L - DRIVE, R & R

2131

MARKE SPIDER, L - DRIVE, R & R

2142

MARKE SPIDER, L - DRIVE, R & R

2142

MARKE SPIDER, R - TRAILER, R & R

2152

MARKE SPIDER, L - TRAILER, R & R

2152

MARKE SPIDER, L - TRAILER, R & R

2161

MARKE SPIDER, L - TRAILER, R & R

2172

MARKE SPIDER, L - TRAILER, R & R

2173

MARKE SPIDER, L - TRAILER, R & R

2174

MARKE SPIDER, L - TRAILER, R & R

2175

MARKE SPIDER, L - TRAILER, R & R

2176

MARKE SPIDER, L - TRAILER, R & R

2177

MARKE SPIDER, L - TRAILER, R & R

2178

MARKE SPIDER, L - TRAILER, R & R

2179

MARKE SPIDER, L - TRAILER, R & R

2171

MARKE SPIDER, L - TRAILER, R & R

2172

MARKE SPIDER, L - TRAILER, R & R

2173

MARKE SPIDER, L - TRAILER, R & R

2174

MARKE SPIDER, L - TRAILER, R & R

2175

MARKE MUSICHER - L - CANUE, R & R

2176

MARKE MUSICHER - L - CANUE, R & R

2177

MARCHEROUSTER - L - CANUE, R & R

2178

MARKE CONTROL VALVE, R & R

2179

MARKE CONTROL VALVE, R & R

2171

MARKE MUSICHEROUSTER - L - TRAILER, R & R

2175

MARKE MUSICHEROUSTER - L - TRAILER, R & R

2176

MARKE MUSICHEROUSTER - L - TRAILER, R & R

2177

MARCHEROUSTER - L - CANUE, R & R

2178

MARKE MUSICHEROUSTER - L - RAR

MARKE MU
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Activity Dictionary

01/16/63 MB021	SERIES PM RECOMMENDATIONS								

ACTIVITY .	ACTIVITY .		DESCHIPTION	HILEAGE	DAYS	RECOVERD		COPPENT(6)	
SERIES - 02	200								
0100		OFF PROPERTY SE	WICE						
0101		ROAD CALL							
0103		DRIVER INITIATE							
0104 0105			DEPARTMENT - NO DEFECT PE- TRANSPORTATION DEPARTMENT						
0107			PE- MAINTENANCE DEPARTMENT						
0104		TIRES/LUGS	S. Intititional Streetings.						
0200		CAMPAIGN							
0801		UNBANT TARY							
0810			S - REVENUE VEHICLES					REFER TO SIP . S/L-2	
0611			G - NON REVENUE VEHICLES					REFER TO SAP . S/L-4	
0812		CLEANEH/HOSTLER						REFER TO MP . S/L-3	
0820			- REVENUE VEHICLES					REFER TO SPP . S/L-1	
0825 0850		STEAM CLEANING	G - REVENUE VEHICLES					REFER TO SP . B/L-S	
1010		D' INSPECTION	A - MEASURE ASMICTED					REFER TO BUY . 1/R-1	
	1020	'C' INSPECTION							
	1030	'B' INSPECTION							
	1040	'A' INSPECTION							
	2231	PRESSURE PROTECT							
	2237		IECK VALVE - RER						
	2239	INVERSION VALVE							
	2241 2243	BANKE APPLICATION							
	2245	SAFETY VALVE, A							
	2247	LOW ATR PRESSURE							
	2250		- COMPLETE, R & R						
	2990		NIR SYSTEM PER SEC.						
	3969	THERMOSTATS - RE							
	3766 3767	LUBE THROTTLE C							
	4357	LUBE SHIFT CABLE							
1020	8337	'C' INSFECTION						REFER TO SPP . I/R-1	
	1030	'B' IMEPECTION							
	1040	'A' INSPECTION							
	2987	INPSECT AIR COM						RHV INTAKE & EXHAUST	
	2988	CK AIR GAUGE ON						+ OR-5 LBS - REPLACE	
	2989 3947	TEST AIR TANK CH							
	3766	CHANGE SECONDARY	FORE FILTER						
	3784	LUFE CONTROL FOI							
	4978	CHANGE DIFFERENT						13 OTS	
	4980		ION OIL & FILTER					24 GTS	
	5788	ACJUST RIDE HEIS							
	5989	RE-TORQUE SUSPE						SEE MAINT MAN 4 TORS	
	9110	ADJUST HEADLICH							
	6768	CK NUTS ON ARMHI							
	4975		RAVITY OF BATTERIES						
	6976	LOAD TEST BATTE							
	6977	CK CENERATOR CH							
	6978	CK AND ADJUST RE	CULATOR						

Series PM Recommendations

01/06/83		SAN DIELO TRANSIT CONFUNATION ENAILY EXCEPTIONS REPORT													PAGE	à
MBCOZA	DATE	C U R F E	* TUEL	O N RFS				ME B	O. CLMT		OOO LA.T	* FÜELINGS MILEAGE		.ES 1		CLNT
VEHICLE # UZGZ BERIES # OZGE	11/10/02	1,37,471.11	150.0	2.0	5%	1,5	2	150	1	3(#)	11/15/80 11/14/80 11/13/80	9544663 6542-41 954-41	100.0	1 1 0	1 0	1 2
EPRORS		7 MFG UNIES 5 MFG GVES			HFQ U		MILEA	E ERI	1051-19	m ++ +	11 1 61	4138ini 4136ini	100.0	1	1	1
VEHICLE • 0301 SERIES • 0300	11/16/60	oailten	Lames, c		.00				22							
ERRORS:	FUEL -	* MEG UNICE	2													
VEHICLE . 0307 SERIES . 0300	11/16-62	0.44544	126,0				::		14.00							
EMMOAS:			ATF	. •	MFG DI	A3.			0.7							

Daily Exceptions Report

01/06/8	3		SAN DICTO TRANSIT CONFORATION CONSUMABLES REPORT (MTE)													PAGE
F0003				FUEL												(80558)
vemicle Munder	STATUS F	I.LAST UELING	••••	MILES TRAVELED	GALLINS USED	MP.C	OTS. USED		OTS.	075. USEL		QTS.	OTS. USEC		OTT. CHGD	COMMENTS
ERIES	MAPRICE 02	00														
0202	A	9543 (4)	MTD	300 343:41	150.0 500.0		20 1581	343	20	20	171	100	1	343		
ERIES	TOTAL .	1	TOT4	L ACTIVE	• 1				• • • • • •						•••••	
	TOT	ALS	CUF	3.41	1.0.	2.15	20	1.0	200		15		1	30 10	0	
	AVERA	CES	CUR	34346	15 *******	2.0	200	15 343		20	1,1,0		140	343	11	
			MTD	34300	Orate de		100	343	101	211	171*	19.				

Consumables (Month to Date)

U1/U6:83 SHE LIEGG TRANSIT (UAFGEATING CONSUMABLES REPORT (YTC))									PAGE			
MD004					1200					(R065R1)		
SERIES NAMBER	AVG. ACTIVE	TRAVELEL	SEC	MF G	uts. USEC	r# G	TYS. USER FFG	QTS.	T ₩-@			
0300	10	127	3:147.	4.5	121è 121è	1-14	111 741 311 341	374 374	340 340			

DCH,14					MARLE									(RubSR)
ACCTNG PER 100	AVG. ACTIVE	TILES TRAVELED	GA! LONS USED	es i es G	FRINT INCR.	OTS. USEC	≎1L	FRENT INCR.	OTS. USED	r. Fuul H≠Q	FRENT INCR.	OTS. USED	NPQ	PRCNT INCR.
11	**	1000	4823.0	3.7	14.45	204	•	*****	0-4	281	4.0	44	273	0.0
12	2.1	200000	1001.00	3.4	400.4	201	11	10000	* e	317	27,	+6	294	7.8
01	200	Zum	 № т. О 	4 (10)	2.0	24	11000	1-18		303	15.21	00	303	3.0
u2	:0	22667	111 39	402	4.6	2000	110	10.00	68	304	4.4	66	333	10.0
1/3	22	24000	4417	$A \in \mathcal{A}$	• •	28	104	*01	•6	353	971		364	9.1
64	260	2 10 10	446	4	1 7.5	1 5 e	12	1 2020	72	278	(21.3)	62	323	(-11/3)
05	2	16:	4411	$\mathbf{a}_{n}^{(n)}$	2. 71	: [4	G	1 65	ş-	3111	8.0	56	321	1 0.41
116	: (5)	2 (5		4 ()	10	21	4	· e	62	323	7. 7	⊕ ∪	333	3.7
(17	19	15000	**	4 (2)	11.8	1 3	13*	43.7	48	*42	6.7.9	50	520	56.0
UB	20	£44.000x	135000	4. *	4.5	:	1.	11.31	56	414	(23.6)	70	343	(-34-1)
64	**	2760.5	The same	4 821	6.00	214	1113	(34.3)	52	355	3-14-31	58	379	10.6
1	27	8		4.	4 3		1.2		ě	377	6.11	60:	333	(12.1)
	* (*)		600 (600)	**									• • • • • •	

Consumables Report (Year to Date)

11:06/83				· NO	AN PIECO	TRAISIT CO	REPORT				FAGE	1
ME00029	 EATE	C JOR R E MILEAGE	N T C	2 M S			F D; G C.JIT #FQ	LAST LATE		CONSUMABLES FUEL OIL		
VEHICLE = 0202 SERIES = 0200	11/16/62	09547(0)	150.0	2.0	20 1"	2 1%	1 76m	11:15/82		100.0 1 110.0 1	1 0	1 2
	•••••	•••••	₩ G T	P 8	0 5 6 0	******	*********	11 13.82 11 12.82 11/11.82	01 30am	100.0 0 100.0 1 100.0 1	1	0 1 1

"Not Probed" Report

Figure A.3-13

40030							11/83							IRI)
					Fra	By VEHIC m 02/04/6	LE MANSE							
ÆH. 180.	OPER. NUMBER	ACT.	DESCRIPTION	A/O NUMBER	A/G DATE	MILEAGE	H1.STUN CHG.R/C	TIME REPORTED		LOCATION OF BREAKDOWN	FRIN'S NUMBER	TIME	TOMED IN?	Non- Cidit
202	885744	4010 0101	A/C - HYDRAULIC PU TRANSMISSION, R & ROAD CALL	1111148	02/64/83 02/67/83 02/07/83	0944580 0945434	854	17:35PH	3rd &	ST. BROADMAY	664736 562364	0.8	V	
203 301 302		0101	ROAD CALL ROAD CALL	1111145 1111146 1111147	02/05/83			10153AM 13122PM 08142AM						¥ ¥

MD036		MONTHLY		CALL 1/83	REPORT	(R(1)11)
			By ACT19 From 02/04/6	VITY NUMBER 83 To 02/07		
ACTIVITY NOR. DESCRIFTION	0200 6300	Gerifi 0600		SUPPLARY (19(H) \$CICH I	1100 TOTAL	
OLOL ROAD CALL 4010 TRANSMISSION. R & R 6326 A/C - MYDRAULIC PURF	4 2	0 0 0 0	0 0	0 0 0 0	0 b	
	********	NOR. OF R	GAD CALLS FO	OR REVENUE	VEHICLES . (<u>, , , , , , , , , , , , , , , , , , , </u>

Monthly Road Call Report

UNIT - 00303

			NG DATA							BICAL D				
LAB •	DATE SAPLED	OIL TIME	UNIT TIME	OTL	DATE TESTED		FUEL E VOL.	SOLIDS I VOL.	MAT S V		1 9008	ITY		LIZATIO
009459	061781	0010435	0014750	:	061881			SPECTRO	TRENS	INDICA	res on	L 18	Off	
006352	071281	0016420	0020735	3	071381	3.		SPECTRO	TREND	INDICA	7ES 011	L 18	OK	
001004	081781	00)2249A	0024811		061761			SPECTRO	TREND	INDICA	TES 01/	L 18	OIL	
008774			0037957	:	092381			SPECTRO				_		
				_	WA. I	1				•				
002114	101661	0043001	0047319	A	101781	1		SPECTRO	THEND	INDICA	1EB 011	L 18	CK	
001105	111761	0052960	0057275	O	111981	:	8.5	0.9	(.05	9	54 04	٥	3.20	TBN
		SF ECTROCHE						******		•	•••••		*****	••••
() LAB 0>>					2114	1102		•	REC	OMENDA.	TIONS		*****	••••
****	9459	4352	1004	8776			•						*****	••••
RON	9459 	A352	1004	8776			*****	CRITICAL DA			T I CING	•		•••••
RON LUPTHUM HRONJUM	9459 65 2	6352 69 6	1004 7* 5	8776 83 8 5	90 9 7	198 12 14			TA - P	HOMED	••••		•••••	•••••
RON LUPTNUM HROMIUM OPPER	#45 9	6352 69 6 7	1004 7* 5 8 20	8776 83 8 5 23	90 9 7 26	198 12 14 83		CRITICAL DA	TA - P	HOMED	••••			•••••
RON LUPTINUM HROMIUM OPPER EAD	9459 65 2	6352 69 6	1004 7* 5	8776 83 8 5	90 9 7	198 12 14			TA - P	HOMED	••••		•••••	•••••
RON LURITHUR HROMIUM OPPER EAD IN ICKEL	9459 	69 6 7 17 10 5	7° 5 8 20 13 8 0	8776 83 8 5 23 19	90 9 7 26 21 12 0	178 12 14 83 43 28	CHECK FOR		TA - P	HOMED	••••			•••••
RON LURINUM HRONIUM OPPER EAD IN ICKEL ILVER	9459 	6352 69 6 7 17 10 5	1004 7° 5 8 20 13 8	8776 83 8 5 23 14 9	90 9 7 26 21 12 0	198 12 14 83 43 28 0	CHECK FOR	FUEL LEAKS	TA - P	HOMED	••••			•••••
RON LLIPTINUM HRONIUM COPPER EAD IN ICKEL ILVER ILLICON	05 2 2 15 12 0 0	69 6 7 17 10 5 0	1004 7* 5 8 20 13 8 9	8776 83 8 5 23 14 9 0	90 9 7 26 21 12 0	198 : 12 : 14 : 83 : 43 : 28 : 0 : 0 : 0	CHECK FOR	FUEL LEAKS	TA - PI (HEGH	HOMED	••••			•••••
RON LLIPTHUM LLIPTHUM OPPER EAD IN ICKEL ILVER ILLICON ODIUM	9459 	6352 69 6 7 17 10 5	1004 7° 5 8 20 13 8	8776 83 8 5 23 14 9	90 9 7 26 21 12 0	198 12 14 83 43 28 0	CHECK FOR	FUEL LEAKS	TA - PI (HEGH	HOMED	••••		•••••	••••
RON LLIPTHLIP HECHTLIP DIPPER EAD IN ICKEL ILVER ILVER DDILIP DDILIP DING INC	9459 	4352 49 6 7 17 10 5 0 0 4 24 0 847	1004 7* 5 8 20 13 8 9 0 8 26 6 882	8776 83 8 5 23 19 9 0 0 7 25 0	90 9 7 26 21 12 0 6 24 0	178 12 14 83 28 0 0 9 27	CHECK FOR RESAMPLE CHANGE DE	AT 1000 MIL	TA - PI CHECH ES	FUEL D	•••••	N()		•••••
RON LLIFINUM HROMIUM OPPER EAD IN ICKEL ILVER ILICON ODIUM ORON ING	9459 	6352 69 67 17 100 5 0 4 24 0 867 10%	1004 7* 5 8 20 13 8 9 0 8 26 6 8 2 1154	8776 83 8 5 23 1 9 0 0 7 25 0 8 7 8	90 9 7 24 21 12 0 0 6 24 0 0 80 1209	178 12 14 83 28 0 0 7 776 1036	CHECK FOR RESAMPLE CHANGE DE	FUEL LEAKS	TA - PI CHECH ES	FUEL D	•••••	N()	LEAKS	••••
RON LLIFINUM MRONIUM DPPER EAD IN ICKEL ILVER LLICON DDIUM DRUM INC MOSPHOROUS ALCIUM	0450 	6352 69 67 17 10 5 0 0 4 24 0 867 1056 2802	1004 7* 5 8 20 13 8 9 9 9 8 26 6 882 1154 2798	8776 83 8 5 23 19 0 0 7 25 0 878 1203 1269	90 9 7 26 21 12 0 0 6 24 0 0 80 1209 2753	198 12 14 83 43 28 0 0 9 27 796 1036	CHECK FOR RESAMPLE CHANGE DE	AT 1000 MIL	TA - PI CHECH ES	FUEL D	•••••	N()	LEAKS	
RON LURINUM HRONIUR OPPER EAD IN ICKEL ILVER ILICON ORION INC HOSPHOROUS ALCIUM AGNESIUM	9459 	6352 69 67 17 100 5 0 4 24 0 867 10%	1004 7* 5 8 20 13 8 9 0 8 26 6 8 2 1154	8776 83 8 5 23 1 9 0 0 7 25 0 8 7 8	90 9 7 24 21 12 0 0 6 24 0 0 80 1209	178 12 14 83 28 0 0 7 776 1036	CHECK FOR RESAMPLE CHANGE DE	AT 1000 MIL	TA - PI CHECH ES	FUEL D	•••••	N()	LEAKS	•••••
AR 0)) RON LURINUM HRONIUM OPPER EAD IN ICKEL ILLUCR ILLICON ODIUM ORION INC HOSPHOROUS ALCIUM AGRISIUM ARIUM ITAMIUM	9459 	6352 69 6 7 17 10 5 0 0 4 24 0 867 10% 2802 0	1004 7* 5 8 20 13 8 9 9 9 8 8 2 6 6 8 8 2 1154 2798 U	8776 83 8 5 23 1 9 0 0 7 27 0 878 1203 2 6 9 0	90 9 7 24 21 12 0 0 6 24 0 1209 2753 0	198 12 14 83 43 28 0 0 0 7 7 7 6 1036 2502 0	CHECK FOR RESAMPLE CHANGE DE	AT 1000 MIL	TA - PI CHECH ES	FUEL D	•••••	N()	LEAKS	

COMMENTS:

Oil Analysis Report

Figure A.3-15

PE033				C. H. P.	TRANSIT CORPORATION IN SPECTION 02/14/83					PAGE 4 (ROSER1)
VEHICLE	ACTIVITY				DATE		A/0_	LOT MECH.	2ms (ECH.	374 REDI-
MAPRIER	HURST		DESCRIPTION		PERFORMED		MAPRIER			
0431	1040	'A'			12/31/82	05424130				
	1050	121	INSPECTION		01/10/83	0421330				
0432	1010	, D,				0632016				
	1020		INSPECTION			0645594				
	1030	: 2:	INSPECTION		01/07/63	0450099				
	1040		INSPECTION		01/07/63	0450099				
	1050	. 1	IMSPECTION		02.000	0403799				
0433	1010	. 2.	INSPECTION			0594135				
	1030				11/30/82	0407428				
					01/10/83	0611535				
	1040				01/10/83	0411535				
	1090				***************************************	0561782				
0434	1010					0570336				
	1020	181				0370338				
	1030		INSPECTION		01/20/63	0574431				
	1040		INSPECTION		01/20/83	0574431				
1	1050				01/10/83	0584344				
0425	1010		INSPECTION INSPECTION		017 107 00	0580195				
	1050					0580974				
	1030				01/10/63	0584566				
	1040		IMBPECTION IMBPECTION		01/10/83	0030434				
	1040	_			VI. 10. 00	US44185				
0436	1010	. 5.				0573147				
	1030		INSPECTION			0578402				
	1030					0582407				
	1040		INSPECTION		11/29/02	0584443				
	1050				11/29/82	0582430				
0437	1010	, D.				0542421				
	1020		INSPECTION		01/13/83	0584437				
	1030				01/13/63	0584437				
	1040				01/13/63	0584427				
	1050	. 1.				0548340				
0436	1010		INSPECTION			0546340				
	1020	_	*			0574233				
	1030				12/31/62	0578253				
	1040				01/13/83	0579910				
0.000	1050	111	INSPECTION		00.00.00	0584970				
0437	1010		IMEPECTION		12/28/82	0599263				
	1020	191			12/08/82	0597192				
	1030				12/06/82	0597192				
	1040	- 12			01/13/63	0660772				
	1050	101				0421830				
0440	1010		INSFECTION			0422728				
	1020	£.,	THIS COLIUM			04.205.21				

C.H.P. Inspection Report

Figure A.3-16

FACTS CORPORATION, THE A.4 CPMU/V

- 1. Introduction
 2. Description of the System
 2.1 Files
 2.2 Reports
 3. Hardware
 4. References

Introduction

CPMU/V is a software system for general analysis and control of rolling stock in single or multiple units. The system includes cost accounting, cost control, daily control of operations, general purpose fleet management information, fleet administration, vehicle efficiency and performance capabilities, vehicle repair history, lease or purchase benefit options, and capital investment payback functions.

CPMU/V is one of the many applications of the applications generating language, CPMU (TM). The programs and algorithms of CPMU provide for comparative analysis of variables. These variables can be of any kind. They include, but are not limited to: accounting codes, components of structures such as machines, organisms, celestial systems, and conceptual abstractions such as mathematical systems, molecular constructs, conceptual patterns. The comparative analyses can also be of any kind. They include, but are not limited to logical, spatial, mathematical, cost, efficiency, performance, correctness proveability relationships.

CPMU/V is designed for management and control of any type of fleet. Reports of fleet expenses, driver expenses, mechanic productivity, component and assembly cost analysis, fuel, and vehicle histories are provided by the system. Incorporated into this system is a report generator that provides exception reporting, query functions, and capability to reformat reports. For example, the following query, although uncommon in its selection criteria, illustrates the capability and flexibility of the CPMU/V system:

"What is the average cost per mile of all 1980 Chevrolet Citations, based in Kansas, assigned to zone 7, with 6 cylinders, with automatic transmissions, with more than 40,000 miles, with fuel consumption between 21 and 23 miles per gallon, with parts costs greater than or equal to \$168.00, with Personal Use Credit less than \$650.00, and with total costs more than \$875.00?"

In addition to all of the enumerated variables, descriptive or calculated and provided with CPMU/V, descriptive variables for record selection and report generation can be added.

CPMU/V is designed to operate on a variety of microcomputers, such as the Apple II, TRS-80/II, Northstar and IBM Personal Computer, with CP/M or MP/M operating systems and dBASE II. The minimum disk storage requirement for the system is 378 K bytes either on hard disk or distributed on floppies.

2. Description of the System

The CPMU/V system calculates vehicle fuel and repair expenses including parts and labor costs. It also calculates any other vehicle expenses which are recorded, such as depreciation, personal use credit, purchase price, insurance, etc. The files needed for these calculations may be converted directly from the users current manual files. The user may define his own coding system or use the CPMU/V coding system, which is based on the American Trucking Association Vehicle Maintenance Reporting Standards (VMRS) coding system described in Appendix A.1, above.

The CPMU/V system is menu driven. The main menu contains the following options:

- 1. File Maintenance (add, change, delete, or list)
- 2. Reports
- 3. Quick Inquiry by Vehicle
- 4. Post Data to Cost Files
- 5. Quit

Selecting Option 1, File Maintenance, will call the File Maintenance Menu with the following options.

- 1. Vehicle File
- 2. Repair Order File
- 3. Fuel File
- 4. Expense File
- 5. Miles File
- 6. Codes File
- 7. Ouit

Each option represents a different computer file. These files are described in Section 2.1.

Selecting Option 2, Reports, of the Main Menu will call the Report Menu with the following options:

- Management Reports (with selection criteria)
- 2. Master user Defined Report
- Master Cost Summary Report
- 4. Master Fuel Usage Report
- 5. Master Cost Analysis by Code Report
- 6. Quit

This menu allows the generation of master reports and management reports. The reports are described in Section 2.2.

Selecting Option 3 of the Main Menu, Quick Inquiry by Vehicle, will call the Quick Inquiry Menu shown in Figure A.4-14.

Selecting Option 4 of the Main Menu, Post Data to Cost Files, will call the Posting Menu shown in Figure A.4-15.

2.1 Files

Vehicle File
This file describes each vehicle by items, such as its number, make, model, and driver. The information is initially entered during the program set-up, but can be changed at any time.

Repair Order (R.O.) File
This file describes vehicle repairs. It is divided into the following three parts:

- a. R.O. Header File
 The Repair Order Header contains data such as time and place of repair,
 vehicle number, reason for repair, and repair order number.
- b. R.O. Parts File This file contains each part used to repair the vehicle. Each entry is related to the repair order number of its associated repair order header.
- c. R.O. Labor File
 This file contains the labor hours used to repair the vehicle. Each
 entry is related to the repair order number of the associated repair
 order header.

This file contains the date, amount and cost of the fuel used by each vehicle.

Inquiries of fuel usage by vehicle may be made for any period.

Expense File
This file contains the date, cost, and type of vehicle expenses other than parts, labor, and fuel.

Miles File Contains odometer readings for each vehicle.

Codes File

Contains a code number and description for each repair category, and expense category that is to be monitored. These codes are initially defined during set-up, but can be changed at any time. The ATA codes are the default.

Examples of listings of these files are shown Figures A.4-1 through A.4-8.

2.2 Reports Master Cost Summary

Summarizes the total cost and cost per mile of each vehicle, average cost per vehicle and per mile of all selected vehicles, and the total cost of all selected vehicles. Included in this report is the vehicle number, make, model, fuel, labor, and parts costs, and other expenses (see Figure A.4-9).

Master Fuel Usage Report

Contains the vehicle number, opening and closing odometer readings from the Miles File, miles travelled, gallons used from the Fuel File, and the miles per gallon of each vehicle. Also contained in this report is the average fuel usage per vehicle of all selected vehicles, and the total miles and fuel usage of all selected vehicles (see Figure A.4-10).

Master Cost Analysis by Code Report

Contains a summary by vehicle for each labor, part, or expense code, and the cost per mile and total cost over month-to-date (MTD), year-to-date (YTD) and term-to-date (TTD) periods. The Average Total per Vehicle is the summation of vehicle totals divided by the number of vehicles. This can be determined for all selected vehicles and all selected components. Since the set of codes can represent assemblies, subassemblies, components, and parts, these averages, when compared to the average of other sets of codes, provide a means of comparative component and structural analysis. Groups of codes may also be compared. Grand totals, which are a summation of all the vehicle totals, are also provided (see Figure A.4-11).

Management Reports

Provides a versatile "user friendly" unlimited report selection capability. The report foremats of the Management Reports is the same as the Master Reports previously described, i.e. Cost Summary Report, Fuel Usage Report, and Cost Analysis by Code Report. The difference between the Master Reports and the Management Reports is that the Master Reports report on all vehicles and compute the totals and averages for all vehicles. The Management Reports generate reports on only those vehicles specified and base totals and averages on only the specified vehicles. This capability provides considerable flexibility in performing comparative analysis (see Figures A.4-12 and A.4-13 for details).

Master User Defined Reports

Allows the user to print or display a report of any foremat the user wants to specify.

3. Hardware

The CPMU/V system is designed to operate on either an 8080, 8085, or Z-80 based microprocessor systems such as are available in the Apple II, TRS-80/II, or Northstar, or any system which emulates these processors, or the IBM Personal Computer. The minimum memory size required is 56 K bytes. For the IBM Personal Computer 96 K bytes is required.

One or more disk or diskette units is required. For single disk or diskette units, the minimum required storage capacity is 378 K bytes. For two or more disk or disketts units, the minimum required storage capacity is 126 K bytes per unit.

The CPMU/V system requires either the CP/M or MP/M operating system (Version 1.4 or 2.X) or a CP/M or MP/M emulator and dBASE II. The version of dBASE II must be compatible with the users version of CP/M and the hardware configuration. dBASE II facilitates the manipulation of fields, records, and files to manage data as desired.

4. References

A.4-1 CPMU/V, The Facts Corp., 1983.

VEHICLE LISTING

VEHICLE	FL EE T	VIN	MAKE	MODE	YE AR	PLAT E	DRIV	BUY		BUY AMOUNT	DEPREC	VALUE
0001			GNC	SUBU	0				0	0.00	0.	0.0
0011			FORD	VAN	0				0	0 = 0 0	0.0	0.0
0019			FORD	VAN	0				0	0.00	0.0	
0020	8		GNC	SUBU RBAN	0				0	0.00	0.6	
0044			GMC	SUBU	0				0	0.00	0.0	0 0 0
0080			GMC	SUBU	0				0	0.00	0.6	0.00
0107			FORD		0				0	0.00		
0133			CHEV		o				0	*0.00	0.(

REPAIR ORDER HEADER LISTING

RONUMBER	CO	FA	FLE	AEHICLE	DATE	MILES		RI		REPORT	C	5	DATE		TIME	WR! TEN
	AN							10			A	T			PROM	Y
	W.,	TY									-	E				
	•	•						,			8					
								ı								
								7								
							•	¥								
00000000000				V00000	123161		0	.	0	0	0	0		٥	0	
				V000000	10182		-	_	0		0			0	0	
00000000001							-	_	0	0	0	0		٥	0	1
0000000000				V000000	20182		_		_	_		_		_		
111111111111	,			V111111	123181		0	0	0	0	0	0		0	0	
XXXXXXXXXXX	CC	FA	FLE	VXXXXXX	111111	22222	2 2	3 4	4	5555555	4	7	1111	1 1	2222	XXX:
	CC															XXX.
	-									•						XXX:
*****	7			VYYYYY	0		0	0	0	0	0	0		0	0	

REPAIR ORDER PARTS LISTING

RONUMBER	CODE	PART	PARTNUMBER	QTY	UNITPRICE	FAIL
1111111111	1 1	***	123454789012	. 2	10.00	
11111111111	12 0			2	20:00	
11111111111	12 0			3	15.00	
0000000000	0 0			4	100.00	
****				10	3.75	
0000000001	0 0			1	2000.00	
0000000002	0 0			1	2000.00	

PACE NO. 00001

REPAIR ORDER LABOR LISTING

RONUMBER	INSTRUC	DATE	EMPLOY NO	CODE	WORK	ACTTIME	STOTIME
11111111111		0	****	1 1	••	10.00	0.00
0000000000		9		1 0		10.00	0.00
11111111111		0		1 1		7.00	0.00
0000000000		0		1 0		7.00	0.00
0000000000		0		0 0		3.00	0.00
00000000001		0		1 1		100.00	0.00
00000000002		0		2 1		200.00	0.00

FUEL LISTING

VEHICLE	DOLLARS	CALLONS	MILES	HET	ER	DATE	FUEL TYPE
V000000	15.00	10.0	1100.0		0.0	10182	X
V111111	35.00	35.0	13000.0		0.0	20182	
VXXXXX	32.30	10.0	0.0		0.0	20182	
V111111	7.00	7.0	11000.0		0.0	123181	
V000000	12.00	8.0	1000.0		0.0	123161	

EXPENSE LISTING

AEHICLE	DATE	CODE	AMOUNT
V000000	23062	100	200.00
V111111	10182	101	300.00
V000000	13082	100	330.00
V111111	23082	100	400.00

HILES LISTING

VEHICLE	OPENTTD	OPENYTD	OPENHTD	CLOSE	DATE
T0 0 1	34453.0	9.0	0.0	37462.0	0
T002	31410.0	0 .0	0.0	32416.0	0
T003	27777.0	00	0.0	28540.0	0
T004	31349.0	0.8	0.0	52021.0	0
T010	27070.0	0.0	0.0	29473.0	0
T030	4455.0	0.6	0.0	4748.0	0

CODES LISTING

CODE	NARE
0 0	NAME-FOR-CODE-0 0
1 0	NAME-FOR-CODE-1 0
1 1	NAME-FOR-CODE-1 1
100	MUMBLE FRATS
101	HEAVYDUTY REPAIRS

COST SUMMARY REPORT

VEHICLE	MAKE	MODEL	FUEL +	LABOR &	PARTS 6	EXPENSE &	TOTAL .	CPM +
0001	GMC	SUBURB	121.50	100.00	50.00	130.00	371.50	0.029
0.1 3 3	CHEV	WAGON	118.26	10.00	53.00	0.00	161.24	0.030
0080	GMC	SUBURB	132.07	127.00	22.00	76 - 00	357.07	0.032
0020	GMC	SUBURB	521.54	30.10	34.00	0.00	585.64	0.035
0064	GMC	SUBURB	247.98	24.00	3.75	54:00	331.93	0.038
0107	FORD	VAN	344.84	80.00	5.70	100.00	732.54	0.042
0011	FORD	VAN	877.18	40.00	33.70	100.00	1070 88	0.045
0019	FORD	VAN	930.03	70.00	8.15	100.00	1128.18	0 0 4 7
AVERAGE	PER VE	HICLE -						
ALL SEL	ECTED V	EHICLES	437.42	62.63	26.31	67.00	577.37	0.037
TOTAL -								
ALL SEL	ECTED V	EHICLES	3515.42	301.10	210.50	552.00	4779.02	

Figure A.4-9

FUEL USAGE REPORT

	ODOMI	ETER	MILES		
VEHICLE	OPENING	CLOSING	TRAVELLED	GALLONS	MPG
T030	46550	4748.0	293.0	84.40	3.50
T004	51349 0	52021.0	672.0	148.10	4.00
T001	3 4 4 5 3 0	37442.0	10090	244.00	4.10
T002	31410.0	32416.0	1004.0	199.80	5.00
T010	29090 0	29473.0	383.0	74.90	5.10
T003	27999.0	28560.0	5610	88.40	4.30
AVERAGE PE	R VEHICLE	-			
ALL SELECT	ED VEHICL	ES	454.0	143.33	4.66
TOTAL -					
ALL SELECT	ED AEHICT	5.5	3 7 2 4 4 0	860 00	

COST-ANALYSIS-BY-CODE REPORT

MODEL: TURBO

	C	PM(4)**	• 15-1 Y	**	TAL(.) ***	
	TTD	YTD	MTD	TTD	YTD	MTD
0 0 NAME-FOR-CODE-0 0	0.000	0.000	0.000	4475.00	4000.00	2000.00
1 1 NAME-FOR-CODE-1 1	0.000	0.000	0.000	2500.00	2500.00	0.00
TOTAL THIS VEHICLE	0.000	0.000	0.000	6975.00	6500.00	2000.00
VEHICLE: VIIIIII MAKE:	CHEVY	но	DEL: CI	TATION		
	***	PM(8)**		*****	TAL (5) ***	
	TID	YTD	MTD	TTD	YTD	MTD
1 1 NAME-FOR-CODE-1 1	0.000	0.000	0 : 0 0 0	475.00	• 0.00	0.00
TOTAL THIS VEHICLE	0.000	0.000	0.000	495.00	0.00	0.00

VEHICLE: V000000 MAKE: SAAB

	***C	PM(6)**		***TO		
	TTD	YTD	HTD	TTD	YTD	MTD
AVERAGE TOTAL						
PER VEHICLE -						
ALL SELECTED CODES.						
ALL BELECTED VEHICLES	0.000	0.000	0.000	3735.00	3250.00	1000.00
GRAND TOTAL -						
ALL SELECTED CODES.						
ALL SELECTED VEHICLES	0.000	0.000	0 , 000	7470 00	6500 ₀ 00	2000.00

****** MANAGEMENT REPORTS *******

- 1. COST SUMMARY REPORT
- 2. FUEL USAGE REPORT
- 3. COST ANALYSIS BY CODE REPORT
- 4. QUIT

1. COST SUMMARY REPORT

ENTER SELECTION VALUES

VARIABLE	EQUAL T	0	GREATI	ER THAN.	1	LESS THAN
DATE		:	:	;		
VEHICLE	:	:	:	:		: :
FLEET	: :		: :			1
VIN	:		:	:		:
MAKE	2	:	:	:		
HODEL	:	:	:	:		:
YEAR			:			: :
COLOR	:	:		:		•
PLATE	:			1		
DRIVER	: :					: :
•						
*			12			
etc.						

ENTER SELECTION VALUES

VARIABLE	EQUAL TO.		GREATER THA	N	LESS THAN	N
DATE	.: :		1 1		:	
VEHICLE	: ;		: :		:	:
FLEET	1 1		: :		: :	
VIN	:	:	:	:	21	
MAKE	SAAB		1	:		:
MODEL	2.	1			*	:
YEAR	: :		77:		81:	

3. COST ANALYSIS BY CODE REPORT.

ENTER SELECTION VALUES . . .

CODE	EQUAL 1	го	GREATER THAN	LESS THAN
101	:	:	:1000.00 :	: 3000.00 :
CPH101		:	1000	: :
102		:		
CPM102	•	3	1.0	: 3 . 0 :
103	:	•	:	: 3
CPM103	:	:	1 1	: 3 . 0

****** QUICK INQUIRY MENU *******

0.	VEHICLE	FILE
1	RO HEADER	FILE
2 .	RO PARTS	FILE
3 .:	RO LABOR	FILE
4.	FUEL	FILE
5.	FUEL USAGE	FILE
6.	EXPENSE	FILE
7 .	COST	FILE
8.	HILES	FILE

**** POSTING MENU ****

ENTER CUTOFF MONTH AND YEAR (MMYY)

- 1. POST LABOR ONLY

- 3. POST FUEL ONLY
 4. POST EXPENSES ONLY
 5. POST : A TOTAL S. POST LABOR. PARTS. FUEL AND EXPENSES
- 6. QUIT

A.5 FLEET TECHNOLOGIES INTERNATIONAL FLEET CONTROLLER

- 1. Introduction
- 2. Description of the System
 2.1 Menu Options
 2.2 Outputs
- 3. Hardware
- 4. References

1. Introduction

Fleet Controller is a fleet management system developed by Fleet Technologies International. Its capabilities include the following.

- Maintenance of vehicle histories,

- Processing of repair order information,

- Track of fuel and fluid consumption,

- Tracking of major component rebuild histories,

Tracking of vehicles and vehicle usage,
 Scheduling of preventive maintenance (PM),

- Monitoring of mechanic seniority levels and labor rates,

- Monitoring of road calls,

Compilation of cost reports.

Fleet Controller uses the Vehicle Maintenance Reporting Standards (VMRS) of the American Trucking Association, described in Section 2.1.

It uses a network data base management system, MDBS^T, with the capability to capture detailed maintenance history descriptions. The VMRS numerical codes are translated into understandable English descriptions for report generation. MDBS allows interface with electronic spread sheets for budgetting. The system has an inquiry capability and the capability to create exception reports, when required.

Fleet Controller was designed for operation on the IBM Personal Computer with 64K bytes of main memory.

2. Description of the System

The Fleet Controller is a menu driven system. The functional capabilities are described by stepping through the main and subsequent menus and by describing the outputs provided by the system.

2.1 The Menu Options

The Main Menu Options

- (A) Mechanic and Vehicle Set Ups
- (B) Daily Fuel Data Entry
- (C) Repair Order Entry
- (D) Reports and On-Line Screens
- (F) Transfers and Deletions
- (G) Mechanic and Vehicle Changes
- (S) Stop

Any of these functions is selected by entering the accompanying letter. The system responds by displaying one of the lower level menues. These are described in the following.

The Mechanic and Vehicle Set Ups Menu

- (A) Vehicle Description
- (B) Division
- (C) Vehicle Addition
- (D) Mechanic Addition
- (E) Reason for Repair
- (F) Work Accomplished
- (G) Position
- (H) System
- (I) Component
- (J) Indirect Labor
- (X) Return to Main Menu

This Menu is used to set up the system for the first time as well as for future additions. Desired functions are selected by entering a letter. The system was designed for a user to incorporate his own organizational structure. After vehicle descriptions and divisions (at least one) are described, specific vehicles and mechanics are entered. The remaining functions (E) through (J) are pre-established according to American Trucking Associations VMRS Codes. Additional codes may, however, be added.

A single labor rate is provided for each division. Thus, only the average labor cost of repairs at a division may be provided, and it is not possible to determine the specific cost of a single repair.

The description of mechanics is entered by number, name, Social Security Number, date hired, and Division Number.

The indirect labor codes include items such as: supervision, fueling buses, washing buses, parts pickup, parts handling, waiting for parts, no instructions, shop maintenance, cleaning shop, snow removal, training, personal injury, radio repair, brake adjustment, changeout bus.

The Daily Fuel Data Entry Menu

- (A) Enter Data
- (B) Enter PM Data
- (X) Return to Main Menu

These functions permit the user to enter, for each vehicle, the fuel and oil consumed and miles driven each day. The fuel and engine and transmission oil consumed are input from the fueler's daily fuel log. Oil changes are differentiated from adding oil. The miles driven are calculated from route schedules and entered along with fuel log data. Any preventive maintenance performed on a vehicle is also entered from daily reports.

The Repair Order Entry Menu

- (A) Data Entry
- (X) Return to Main Menu

The Repair Order Data Entry function permits the user to enter repair order data from shop RO's. The repair order data include: date, mechanic, indirect and rebuild type, vehicle no., last and current mileage. also included are system repair details, especially, reason for repair, work accomplished, system, component, position, and time to repair.

The Reports and On-line Screens Option of the main menu does not lead to another menu. Rather, instructions for entering the Query will come up on the CRT. It enables the user to select data for immediate on-line review. One of 22 Standard Reports may be selected, or the user may create any desired report from the input data.

The Transfers and Deletion Menu

- (A) Vehicle Transfer
- (B) Mechanic Transfer
- (C) Vehicle Deletion
- (D) Old History Deletion
- (X) Return to Main Menu

This menu is used to remove data no longer needed for fleet operation, and to transfer vehicles and mechanics from one division to another. Old histories, including maintenance records prior to a specified year and month, may be deleted.

The Mechanic and Vehicle Changes Menu

- (A) Mechanic Data
- (B) Vehicle Description
- (C) Reason for Repair Description
- (D) Work Accomplished Description
- (E) Position Description
- (F) System Description
- (G) Component Description
- (H) Indirect Labor Description
- (I) Special Vehicle Code
- (J) Labor Rate

This menu allows the user to make changes to data entered previously, or to correct entry errors. It also allows changes to labor rates and to establish groups of special vehicles.

2.2 Outputs

The "Reports and On-line Screens" option of the main menu provides access to Query and permits selection of any of 33 standard reports. If these reports are inadequate, others may be freely created by the user. Table A.5-1 lists the standard reports. Quick Name is the code used for a report in Query.

History Reports

Historic information can be retrieved either by systems or groups of systems, or by vehicles or groups of vehicles. Considerable flexibility exists in defining the vehicle groups. They may represent vehicles of the same type, groups of vehicle numbers, vehicles assigned to an organizational unit, or other selected combinations. The listings may be arranged in chronological order, or first organized into systems and then chronologically ordered. Moreover, histories can be retrieved in any format for some specific condition, or for a set of conditions. Totals for all listings can be determined. New categories can be added at any time for almost any of the codes.

History reports are the repair detail records of each vehicle in the fleet. Figure A.5-1 shows examples of vehicle history by system and by date. An example of a Road Call Report is shown if Figure A.5-2. The Complete History Report is generally produced annually for archival purposes in conjunction with clearing old, unneeded data out of the system.

Road Call Reports can be generated for any time period, and for almost any type of condition. For example, all road calls for 1982 that resulted in turn signal flasher repair or replacement could be listed.

Fuel Consumption Reports

Miles per gallon, miles per quart of engine oil, and miles per quart of transmission oil for the current month, year-to-date, or over the life of the vehicle are reported. Reports can be produced for any time interval. They can also be generated by division and vehicle type. Vehicle type summary reports are provided for analysis of trends at alternative locations.

An example of a Fuel Consumption Report by Vehicle is shown in Figure A.5-3. The miles per quart of transmission fluid (MPQT), on a monthly basis, could provide an indication of potential transmission leakage problems. Engine oil fuel consumption may be used similarly. Examples of monthly and annual Fuel Consumption Summary Reports by division and by vehicle type are shown in Figure A.5-4.

Preventive Maintenance (PM) Scheduling

Scheduling of preventive maintenance can be done for four different levels (A, B, C, and D) of preventive maintenance. The user specifies the mileage intervals for each level. These intervals can be changed at any time and can also be different for different reasons or vehicle types. A very short PM interval (500-1,000 miles) may be specified on break-in oil, so that it, and the unavoidable high-wear assembly contaminants in it, can be removed on time.

Special preventive maintenance (SPM) events may be scheduled in the following fife categories:

- Engine
- Transmission
- Differential
- Cradle
- Other

To obtain a standard PM Due Report, the user specifies a "lead time interval" within which the due dates of the maintenance events to be displayed are to fall. A separate report may be printed for each type of maintenance event. The examples shown in Figure A.5-5 are exception reports of all vehicles with an 800 mile lead time on a 9000 mile APM and a 27,200 mile BPM. A PM report may also be produced for a single division. Each PM Due Report is accompanied by a report on the current month's fuel, engine oil, and transmission oil consumption.

The system permits the preview of PM's for workload planning.

Inventory Reports

Three types of inventory reports are produced: vehicle inventory, mechanic inventory, and mechanic seniority. The Vehicle Inventory Report shown in Figure A.5-6 lists all vehicles by type within a division. A listing of mechanics by number for each division or mechanic seniority for all divisions is shown in Figure A.5-7.

Information contained in the Mechanic Seniority Reports may be compiled in many different ways, including the following:

- Alphabetically, by last name for any organizational unit or for the entire organization.
- By employee number for the entire organization.
- By seniority, date, and division.
- By seniority date.
- By seniority date within a classification and within an organizational unit, or within the entire organization.

Major Component Rebuild Summary

The Major Component Rebuild Summary, shown in Figure A.5-8, tracks the rebuilt component from installation through its life, even if cycled through more than one vehicle. RBL is the rebuilt component number that is recorded each time the component is rebuilt.

Component Rebuild History Reports allow the allocation of labor, time and cost of rebuilding to major components such as engines and transmissions. Time and cost may be retrieved at any time by serial number of the component. These costs can be added to an individual vehicle's history when the component or assembly is installed. Serial numbers are recorded to provide audit trails in case of quality control problems.

Monthly Consumables Audit Report

An example of a Monthly Consumables Audit Report is shown in Figure A.5-9. It contains a record of the total fluids used in the system for any month or year-to-date, or over the life of the system. These totals can be compared with the quantities actually purchased. Also contained in the report are total miles driven.

Daily Data Entry Check
The Daily Data Entry Check is a report used to check the correctness of the day's input. It is generally not printed.

Utility Reports
Listings in increasing order of the vehicle numbers and mechanic numbers may be produced. Also, listings of description codes used by mechanics when filling out repair orders may be printed.

Non Standard Reports
Figures A.5-10, -11, and -12 are examples of non standard exception reports created by making logical comparisons. For example, a request may be made for all vehicles with mileage greater than (>) 100,000 or older than (<) 04/01/82.

Figure A.5-10 shows an example of a request for a road call report for July 1982; a request for a report, listing all warranty maintenance performed by a given division; and a request for a report listing all preventive maintenance performed on vehicle 4500.

Figure A.5-11 shows an example of a request for a report on the front brake relining history of vehicle 8144.

The examples shown in Figure A.5-12 illustrate a fuel consumption summary for a vehicle type (GMC V8) for 1982, and a preventive maintenance report for a group of special vehicles. The top part of the figure shows the fuel consumption, by vehicle, at division 32, for the three month period of July, August, and September 1982. The lower part of the figure lilsts the mechanics of Division 32 and the dates of their hire.

Cost Reports

Summaries of costs in terms of total cost and cost per mile for fuel, parts, labor, and total maintenance for each month, year-to-date, and life-of-unit, for each vehicle and for each group of vehicle types within a division, can be produced. The summaries for each month are retained, so that multi-month comparisons may be made. The cost per mile for an individual vehicle may be compared to the cost per mile of the vehicle type. Costs can also be determined at the system level (i.e., engine, brakes, cranking system, etc.) for the life-of-unit by individual vehicle and by vehicle type. Any of these costs can be included in the detailed history, for retrieval on demand by individual vehicle, or by group of vehicles.

3. Hardware

Fleet Controller was designed for use on the IBM Personal Computer XT with at least 64 K bytes of memory (RAM). The basic system unit contains the 8088 processor, a 10 M byte fixed disk drive, 320 K byte dikette drive, an asynchronous communication adapter, and 128 K bytes of memory.

4. References

A.5-1 Fleet Controller - A Total System for Vehicle Maintenance, Fleet Technologies Inc., 1982.

X X X STANDARD REPORTS X X X

Table of Reports

11 11 11 11 11 11	REPORT NAME	QUICK NAME	CODE
history	reports		
1. 2. 3. 4.	Vehicle Repair History by System Vehicle Repair History by Date Road Call Report (Reason for Repair) Complete History (Annual Archival)	HIST HIST HIST ARCHIST	PATH1 PATH3 PATH3
fuel con	sumption reports	1 759 F 104 6	TP 8
5.	Fuel Consumption Report by Vehicle Fuel Consumption Summary by DV & VT	FUEL	PATH4 PATH6
preventi	ve maintenance		RE B
7.	Preventive Maintenance Due Report	PH	PATH4
inventor	y reports		
	Vehicle Inventory (two quick names) Mechanic Inventory Report Mechanic Senority Report	VEHICLE INV MECHANIC MECHANIC	PATHS PATHS
miscella	neous reports		
11. 12. 13.		REBUILT AUDIT HIST	PATH9 PATH1 PATH1
utility	reports		
17.	List of Mechanic Numbers Vehicle-Type Codes Reason for Repair Codes Work Accomplished Codes System Codes Component Codes Position Codes		
10 L	(no CODE required for utility re		

>		VEHICLE HISTO	RY BY SYSTEM - AUG 31	, 1982
VEHN	SY DATE	MILES	WORK DONE	MECH TIME RON
4500 4500 4500 4500	13 01/05/1902 13 01/30/1902 13 01/10/1902 13 01/10/1902	132000 OVERHAUL 116207 RPL NEW	BRAKES REAR S CAM RT FT	
um		464514		21
4500	16 01/11/1902	114287 ADJUST	SUSPENSION SYS LF FT	1 50 132
um		114207		1 =
4500 4500 4500 4500 4500 4500	27 01/04/1982 27 01/10/1982 27 01/10/1982 27 01/09/1982 27 01/08/1982 27 01/06/1982	108300 RPL RBLT 108830 RPL RBLT 108830 RPL RBLT 108630 CLEAN 108520 RPL RBLT 108480 ADJUST 108300 RPL RBLT	AUTO TRANS VALUE BODY TRANS GOVERNOR SHIFT LINKAGE	RBLT 24 T101 0003 7 38950 0003 4 38925 0003 3 38910 0003 2 38890 RBLT 21 T100

>		VEHICLE HIST	ORY BY DATE - A	NG 31,	1782	
VEHN	SY DATE	MILES	WORK DONE		MECH 1	TIME RON
4500 4500	13 01/30/1982	132888 QUERHAUL 131388 PM-C	BRAKES PREVENTIVE MAINT	REAR	0005	7 80 179
4508	45 81/23/1982	127898 RPL NEW	1 OR 2 LINER KIT	#6CYL	0006	6 80 103
4500 4500	40 01/22/1902 45 01/22/1902	117188 PM-8 127898 RPL NEW	PREVENTIVE MAINT	#6CYL	0004	7 50200 7 71361
4500 4500		126978 RPL NEW	PREVENTIVE MAINT FUEL INJECTOR	#6CYL	0004 0006	7 10300 5 71315
4500 4500	44 01/16/1902 44 01/15/1902	126250 RPL ROLT 126250 RPL ROLT		ALL	0006	4 71295 6 71288
4500 4500	16 01/11/1902 27 01/10/1902	500	SUSPENSION SYS	LF FT	0005	1 50132
4500 4500	13 01/10/1902		S CAM	RT FT FRONT	0005	1 50106
4500 4500	27 01/10/1982 27 01/09/1982	18858 RPL RBLT 188638 CLEAN		11011	RBLT	24 T101
4500 4500	27 01/08/1982	198529 RPL RBLT	TRANS GOVERNOR		0003	6 30925 3 30910
4500	27 01/07/1902 32 01/07/1902	188488 ADJUST 188482 RPL RBLT	SHIFT LINKAGE ELECTRIC STARTER		0003 0003	2 30898 4 30905

>		ROAD CALL	REPORT FOR JANUARY, 1	762
VEHN	SY DATE	MILES	WORK DONE	MECH TIME RON
4500 4500 4500 4500 4500 4500 4500 4500	27 01/86/1982 27 01/19/1982 27 01/09/1982 27 01/09/1982 27 01/07/1982 44 01/15/1982 44 01/16/1982 45 01/22/1982	2 188638 CLEAN 2 188528 RPL RBLT 2 188488 ADJUST 2 126258 RPL RBLT 2 126258 RPL RBLT 2 127898 RPL NEW	AUTO TRANS VALUE BODY TRANS GOVERNOR SHIFT LINKAGE FUEL INJECTOR ALL	
		*****		49

>	FUEL REPO	RT FOR	THE MONTH	OF JULY, 1982
DU UT VEHN	YRMO	MPG	MPQ	MPQT
31 01 4500	8207	4.0	3000.0	272.7
31 01 4501	8297	4.1	310.0	3100.0
		4.1	1655.0	1686.4 ave
31 82 4888	8297	3.9	295.8	2950.0
31 02 4801	8297	4.2	315.8	3150.0
		4.1	305.0	3050.0 ave
32 01 4550	8287	3.9	193.3	2900.0
32 01 4551	8297	4.1	305.0	610.0
		4.0	249.2	1755.8 ave
32 82 4858	8287	4.3	2133.3	3200.0
32 02 4851	8207	3.9	295.8	2950.0
		4.1	1214.2	3875.8 ave
		4.6	855.8	2391.6 ave

Figure A.5-3

>	MONTHLY VEHICLE	TYPE SUM	MARY -	JULY, 1982
OU VT	DESC	MPG	MPQ	MPQT
31 02 32 01	76 AMG 35 U8 76 GMC 40 U8 76 AMG 35 U8 76 GMC 40 U8	4.1 4.1 4.8 4.1	554.5 305.0 238.0 534.8	508.3 3050.0 991.7 3075.0
		4.1	488.1	1986.2 ave

--> VEHICLE TYPE SUMMARY FOR 1982

DU UT	DESC	MPG	MPQ	MPQT	
31 02 32 01	76 AMG 35 U8 76 GMC 48 U8 76 AMG 35 U8 76 GMC 48 U8	4.8 4.1 4.8 4.1	316.6 283.4 288.7 227.4	1480.0 1473.7 2092.9 3025.0	
		4.1	279.8	2817.9	AVA

>		PM DUE REF	ORT	9/30/82	
DU VE	HN YRMC	MPG	MPQ	MPQT	APM
31 45 31 48 32 45 32 48	01 8209 50 8209	4.2	225.0 340.0 325.0 345.0	3488.8 544.7 3258.8 3458.6	7288.0 4808.0 4588.0 4988.0
no	of obse	rvations:	4		

>	PM	DUE REPOR	RT FOR 25	,888 MIL	ES 9/38/82
DU VE	HN YRMO	MPG	MPQ	MPQT	8PM
31 45 31 48 32 45 32 48	99 8299 51 8299	4.1 4.1 4.2 4.2	274.8 278.4 364.3 145.8	2760.0 2775.0 2830.0 2900.0	27600.0 27750.0 28300.0 29000.0
	of chaesy	110051	A TARREST		

>	PM	DUE REPOR	T FOR DI	VISION 3	9/38/82
DU VEHN	YRMO	MPG	MPQ	MPQT	BPM
32 4551 32 4851		4.2	-	2838.8 2988.8	
no of		ations:	2		

>	VEHICLE INVENTOR	RY .
DU VEHN	VT DESC	START DATE
31 4500 31 4501	81 76 AMG 35 V8 81 76 AMG 35 V8	01/01/1982
	observations:	
	02 76 GMC 40 V8 02 76 GMC 40 V8	
	observations:	
		•
no of	observations:	2
	81 76 AMG 35 V8 81 76 AMG 35 V8	
	observations:	2
32 4 858 32 4 851	82 76 GMC 48 V8 82 76 GMC 48 V8	0 1/0 1/1982 0 1/0 1/1982
no of	observations:	4
no of	observations:	2
no of	observations:	8

Figure A.5-6

> MECHANIC INVENTO	RY BY DIVISION	JULY 31, 1982
MECH MECHNAME	· DU	
6661 BOCHER,AL	9.	
8882 PHILLIPS, MARY	31	
8886 RICHARDSON, JANE	31	
9999 COMPONENT REBUILD	31	
8883 THOMPSON, AL	32	
8884 MARTINEZ, EMANUAL	32	
8885 SMITH, BOB	32	
no of observations:	7	
> MECHANIC SENORI	TY REPORT	JULY 31, 1982
MECH MECHNAME	DU HIREDATE	
8884 MARTINEZ, EMANUAL	32 11/25/1980	
8883 THOMPSON, AL	32 10/12/198	1
8886 RICHARDSON, JANE	31 18/16/198	1
8882 PHILLIPS, MARY	31 12/23/198	
8881 BOCHER,AL	31 01/01/198	
8885 SMITH.808	32 11/25/198	
9999 COMPONENT REBUILD	31 01/01/1999	
7777 CUMPUNENI REBUILD	91 917 917 177	
no of observations:	7	

Figure A. 5-7

>	REBUILT SUMMARY FOR TIME		JUNE 24, 1982
RBL	DATE MECHNAME	RON	TIME
T188 T188 T188	01/03/1902 BOCHER,AL 01/05/1902 BOCHER,AL 01/04/1902 BOCHER,AL	10450 10613 10501	7. 7. 7.
			21. sum

Figure A.5-8

--> MONTHLY CONSUMMABLES AUDIT REPORT

YRMO	DV	VT	MILES	FUEL	OIL	
8287	31	0.1	12296	3000	46	
8287	-	02	12200	3000	40	
			24488	4000	86	sum
8287	32	8 1	11988	3000	74	
8287			12300	3000	47	
			24200	6999	121	sum
			48600	12000	207	sum

Figure A.5-9

ROAD CALL REPORT FOR MONTH OF JULY, 1982

VEHN	S Y	DATE	HILES		WORK	DONE	MECH	TIME	RON
4500 4500 4500 4500 4500	44 45 45	07/14/1902 07/15/1902 07/23/1902 07/22/1902 07/11/1902	126250 127890 127890	RPL ROLT RPL NEW RPL NEW	FUEL 1 OR	INJECTOR 2 LINER KIT 2 LINER KIT		6 7	71295 71298 71384 71361 71244
4506 um	45	07/11/1982		ADJUST				7	

>	REASON	FOR	REPAIR	-	WARRANTY

VEHN	SY	DATE	MILES		WORK DONE		MECH	TIME	RON
4500 4500 4500 4500 4500 4500 4500	13 13 16 27 27 32	03/10/1702 03/06/1702 03/07/1702	116297 116297 116297 108850 108300 108482	OVERHAUL RPL NEW ADJUST RPL RBLT RPL RBLT RPL RBLT	BRAKES S CAM SUSPENSION SYS AUTO TRANS	REAR FRONT RT FT LF FT	0005 0005 0003 7999 0003	6 1 1 24 21 4	80179 50104 50104 50132 T101 T100 30905 70315
			933223					69	

um

--> PM HISTORY ON VEHICLE NUMBER 4500

VEHN	SY	DATE	MILES		WORK DONE	MECH	TIME	RON
4500 4500 4500 4500	4 0 4 0	88/25/1982 88/25/1982 85/22/1982 81/28/1982	131388 Pt	4 .C.	PREVENTIVE MAINT PREVENTIVE MAINT PREVENTIVE MAINT PREVENTIVE MAINT	0004 0004 0004	6 7	80679 80103 50200 10300
			481788				27	

>			re par FI	RONT BRA	KE RELINING	8/25/92			
VEHN	S Y	DATE	MILES		WORK DONE		MECH	TIME	RON
8144 8144 8144	13	05/24/1902 05/02/1902 03/15/1902	78 152 F	RPL NEW	BRAKE LINING(S) BRAKE LINING(S) BRAKE LINING(S)	FRONT FRONT	9084	4	4612 4295 4888
um	••	0.00	200452	* 61				14	

--> GMC V8 FUEL CONSUMPTION FOR 1982 12/31/82

DU UT DESC MPG MPQ MPQT

33 87 81 GMC 48 V6T 4.1 227.4 3825.8
34 87 81 GMC 48 V6T 4.8 295.6 1636.6

4.1 261.5 2338.8 ave

>	PH DUE FOR SPECI	AL VEHICLE CODE 9	7/31/82
DU VEHN YRMO	MPG MPG	MPQT APM	
33 8101 8207	4.3 2133.3	3200.0 6900.0	
34 8197 8297	4.0 3000.0	272.7 7200.0	
34 8109 8207	3.9 193.3	2900.0 4500.0	
34 8112 8207	4.2 315.8	3150.0 6800.0	
no of observ	ations: 4		

> TH	REE MONTH	SUMMARY	OF FUEL	CONSUMPTIO	N
DU UT VEHN	YRMO	MPG	MPQ	MPQT	
32 01 4550 32 61 4550		3.9	193.3		
32 01 4550		3.9	325.0		
		3.8	269.4	3016.7 ave	
32 61 4551 32 61 4551		4.1	305.0 305.0	618.8	
32 01 4551		4.2	364.3	2030.0	
		3.9	287.1	2590.0 ave	,
		4.1	304.8	2163.3 ave	
32 02 4050					
32 02 4050 32 02 4050			2133.3 345.8	3200.0 3450.0	
		4.2	1537.2	3283.3 ave	
32 02 4051 32 02 4051	8287 8288	3.9 3.8	295.8 295.0	2950.0	
32 02 4051		4.2	145.0		
		4.1	891.1	3188.3 ave	
		4.0	245.8	2933.3 ave	
		4.0	589.1	2849.2 ave	

>	MECHANICS,	DIVISI	ON 32	9/23/82
MECH	MECHNAME	DV	HIREDATE	
8003	MARTINEZ, EMANUAL THOMPSON, AL SMITH, BOB	32	11/25/1986 18/12/1981 11/25/1982	

MTD PROJECT SERVICES A.6 TRANS-PAC

- 1. Introduction
- 2. Description of the System 2.1 Vehicle Maintenance 2.2 Inventory Control
- 3. Hardware
- 4. References

1. Introduction

At the time TRANS-PAC was developed, microcomputers were not available and minis were the smallest, least expensive systems. Their only real competitors were service bureaus and time share systems. These were undesirable for many transit authorities because of the lack of timeliness and accuracy of information.

MTD Project Services Company, a subsidiary of MDS Qantel, Inc., a corporation specializing in business computer systems, developed a business system for small to medium sized transit authorities that would assist the limited clerical staff of a typical transit authority in performing the ever increasing record-keeping function and operational processing. Much of the development was done in collaboration with Arthur Andersen & Co., which was involved in Project FARE (Financial Accounting and Reporting Elements), an UMTA funded, transit industry sponsored effort to define a uniform external reporting system. The objective of FARE was to specify key financial and operating data, which could be uniformly reported to allow for aggregate industry analyses, and provide a basis for meaningful comparisons between transit systems. In addition to describing this system for external reporting, the FARE Task Report (Reference A.6-1) also recognized an urgent need to improve the internal management information system. It was determined that relevant information is often not available to assist transit management in fulfilling their responsibilities: establishing goals and objectives: developing implementation strategies and plans; monitoring actual performance; and evaluating alternatives for corrective action. In response to these needs. UMTA sponsored an extension of Project FARE, which resulted in the framework for many of the current management information systems. TRANS-PAC is among these systems.

TRANS-PAC is designed to meet all operational needs of small to medium size transit authorities with between 20 and 500 vehicles. In its smallest configuration it is operational on a Quantel System 20 minicomputer. In addition to vehicle maintenance and inventory control, the system provides other operational, administrative, and Section 15 reporting functions including the following:

- Revenue and ridership reporting
- Payroll;
- Personnel attendance records processing;
- Processing of claims and safety records;
- Accounting and financial reporting;
- Accounts payable:
- Accounts receivable;
- Fixed asset accounting,
- Section 15 passenger trip sampling, and level B and C reporting:
- Generation uf user-defined reports.

2. <u>Description of the System</u>

2.1 Vehicle Maintenance

The primary objectives of the Vehicle Maintenance software component are: cost accumulation for labor, parts, and overhead by vehicle; tire control; and fuel and oil usage monitoring. To provide these, the system performs the following specific functions:

- Preventive Maintenance Scheduling
 The schedule for preventive maintenance is updated daily for all
 vehicles within a user specified number of miles or days of requiring
 an inspection or service. A vehicle remains on this schedule until
 all work has been performed.
- 2. Fuel and Oil Consumption Monitoring Fuel consumption, oil consumption, and vehicle mileage are monitored daily. Miles per gallon and miles per quart are determined daily and those vehicles with consumption rates autside user specified limits are reported in a daily exception report.
- 3. Work Order Accounting
 Each task performed by a mechanic is recorded on a work order,
 examples of which are shown in Figures A.6-1, -2, and -3. The vehicle
 number, the operator and the defect are indicated in Figure A.6-1.
 This information is carbon copied directly onto Figure A.6-2, the Work
 Order, which shows the Work Order Number, the date when the work order
 was opened and closed, the material used, and the work performed. The
 Classification and Operation Codes and the labor detail are on the
 back side of the Work Order, shown in Figure A.6-3. From this form
 the cost of work performed can be allocated to the most appropriate
 categories including either to a vehicle or a major component. The
 Work Order is the principal input to the system.
- 4. Road Call Reporting
 All work performed as a result of a road call is identified and the reason for the roadcall recorded. Repairs as a result of vandalism are similarly identified.
- 5. Vehicle Maintenance History
 All parts, labor, and overhead costs are accumulated from Work Orders
 by vehicle on a month-to-date, year-to-date, and life-to-date basis.
 A detailed history of work performed on each vehicle is produced
 monthly and accumulated over the life of the vehicle.
- 6. Tire Inventory and Usage Reporting
 A record of each tire is maintained, which includes tire class
 (owned, or leased), manufacturer, serial number, size, status (new, regrooved, or retired), life milage, and vehicle identi-fication number. Tire usage is reported monthly by life-to-date miles and status. Tire changes are also reported monthly.

- 7. Vehicle and Fleet Maintenance Costs
 The maintenance costs in terms of labor, overhead, and parts costs by vehicle and fleet are maintained monthly, yearly, and over the life of the vehicle. Parts costs information is automatically generated as parts are issued by the inventory system.
- 8. Labor Variance (budget vs. actual)
 For each work operation, corresponding to an operation code shown in
 Figure A.6-3, a standard or budget number of hours can be user
 defined. Actual times can be compared with this standard and
 differences reported.
- 9. On-line Inquiry
 All master files, including vehicle, fleet, tire, and work order files
 can be accessed for inquiry purposes.

Output Reports for Maintenance Management

A brief description of the output reports including some examples are given below.

- Vehicle Master Listing Current information relating to each vehicle type, identification number, capacity, fuel and oil consumption, and direct and overhead costs for the month, year, and life of the vehicle are provided. The date of the last inspection and the limits of inspection in terms of both miles and days are also included in this output report (see Figure A.6-4).
- Vehicle Exception Report Any vehicle which has exceeded the user specified fuel and oil consumption limits is listed in this daily report. (see Figure A.6-5).
- 3. Fuel and Oil Report
 A daily report of fuel and engine and transmission oil consumption is shown in Figure A.6-6. The monthly fuel and oil averages are shown in Figure A.6-7. Also given are year to date comparisons as well as life-to-date mileage. The totals for the fleet, and the averages for the fleet are also provided. In addition, the number of mechanical and other road calls, the number of vandalisims, and the average miles per road call are recorded on this report.
- 4. Vehicle Repair Audit Listing
 All work performed during the month, including total labor cost, and
 the cost of any parts issued from inventory, for each vehicle are
 reported in detail. The following figures show examples of:
 the work order entry activity audit listing, Figures A.6-8A and B;
 the work order classification listing, Figure A.6-9; the operation
 code listing, Figure A.6-10; the work order master listing, Figure
 A.6-11; a work order record, Figure A.6-12A and B; the work order
 general ledger detail audit, Figure A.6-13; and finally, a recap of
 the work order general ledger labor cost, Figure A.6-14.
- 5. Employee Labor Report
 Provides a report, by employee number, of the transactions in the labor report file (see Figure A.6-15).
- 6. Work Order Detail by Vehicle Provides a report, of the transactions by vehicle, in the current work order line item file (see Figure A.6-16).
- 7. Work Order by Customer Provides a report, by customer, of work orders in the current work order master file (see Figure A.6-17).
- 8. Work Order Detail by Finished Inventory Provides a report, by finished item, of transactions in the current work order line item file (see Figure A.6-18).

- 9. Work Order Detail by Inventory Issue Provides a report, by inventory items issued, of transactions in the current line item file (see Figure A.6-19). Work Order detail by other items are shown in Figure A.6-20.
- 10. Work Orders by Class Code
 Provides a report, by class code, of work orders in the current work
 order master file (see Figure A.6-21).
- 11. Work Order Detail by Operation Code Provides a report, by operation code, of transactions in the current line item file (see Figure A.6-22).
- 12. Closed Work order Listing
 Provides a report of all closed work orders in the current work order
 files (see Figure A.6-11 above).
- 13. Tire File Listing
 Provides a list of all tires including tire I.D. number, manufacturer,
 tire class, size, and status, life-to-date mileage, vehicle number,
 and position on vehicle (see Figure A.6-23).
- 14. Report of Tire Changes
 Provides a listing by date of tires changed. The listing includes the vehicle number, position, mileage, identification of the replacement tire, the mechanic, and the reason for the change (see Figure A.6-24).
- 15. Tire Cost and Overhead Distribution Report Provides a report, by vehicle, of month-to-date mileage and associated tire lease cost (see Figure A.6-25). The cost per mile is specified by the transit authority.
- 16. Monthly Mileage Variance Report
 For each vehicle, the total mileage read from the hubodometer is
 compared with total mileage entered through the non-financial
 statistics system. The variance between these is reported by vehicle,
 by fleet, and by total mileage (see Figure A.6-26).
- 17. Tire Purge Audit
 Lists all tires removed from service (see Figure A.6-27).
- 18. Vehicle Maintenance Schedule Provides a list of all vehicles in need of maintenance (see Figure A.6-28).
- 19. Inspection Due Master Listing Provides a list of all vehicles due for inspection (see Figure A.6-29).

Other desired vehicle maintenance reports can be produced on demand using the Report Generator.

2.2 Inventory Control

The purpose of the Inventory Control System is to process and to track purchases, issues from, and receipts and adjustments to inventory. Usage reports, physical to book comparisons, and costing are also supported by the system. The system provides the following functions:

- 1. Processing of Purchases, Receipts, Issues, and Adjustments to Inventory The current inventory level is determined after each change, and, when it falls below a preestablished reorder point, a purchase order is initiated. Inventory can be tracked at multiple locations.
- Comparison of Physical Inventory to Book Inventory
 The book inventory can be compared to the physical inventory and the
 necessary adjustments made.
- 3. Historical Usage Reporting Provides analyses of usage by month for the current year and by year for past years.
- 4. Automatic Interface to General Ledger
 All inventory issues are charged to the appropriate general ledger
 expense account, and relieved from the appropriate general ledger
 inventory account. The vehicle maintenance work order system directly
 ties inventory issues to specific work orders for the monthly work order
 audit list.
- 5. Average Cost Method
 A weighted average cost, computed automatically by the system, is used to determine the cost of inventory issues. The procedure used is standard throughout the transit industry.
- 6. Automatic Interface to the Vehicle Maintenance System
 The issue of inventory automatically updates the month-to-date,
 year-to-date, and life-to-date costs for each vehicle to which the part
 was issued.
- 7. On-line Inquiry
 The inventory master file and inventory history (usage) file can be accessed to obtain information such as on-hand balances, and quantities on-order.
- 8. Exception Reporting
 Out-of-stock and over stock items can be identified.

Output Reports for Inventory Management

A brief description of available inventory output reports is given along with some examples.

- Inventory Master Status History Provides all master file information by part number and includes the vendor, substitute vendors, minimum and maximum stock level, order lead time, bin location, last cost and average cost (see Figure A.6-30).
- 2. Inventory History Report
 Provides a listing of inventory usage for each month during the
 current year, in addition to total current month-to-date and previous
 year-to-date quantity and cost (see Figure A.6-31).
 - 3. Inventory Analysis Listing
 Provides an analysis of inventory including amount on-hand, amount
 on-order, minimum and maximum levels, last purchase order date, lead
 time in days, average use per month, average turnover in days, and the
 number of days of supply on-hand and amount to be ordered during the
 current period (see Figure A.6-32).
 - 4. Physical Inventory Book
 Provides a listing of all parts in the inventory master file sorted by
 warehouse location. As can be seen in Figure A.6-33, space is
 available for inserting the physical count. Any deviations are
 reported in the Physical Inventory Deviation Report shown in Figure
 A.6-34.
 - 5. Extended Inventory Price Book Provides a listing of all parts, including number on-hand, average cost, and extension. The foremat of this report is shown in Figure A.6-35.
 - 6. Inventory Purchase, Receipts, and Adjustments Transactions Listing Provides a listing of all transactions involving purchase, receipt, or adjustments to the inventory. This report shown in Figure A.6-36 includes the date, quantity of the invoice, quantity pruchased, quantity received, quantity adjusted, current on-hand, last unit cost, average unit cost, and the value of inventory.

3. <u>Hardware</u>

TRANS-PAC operates on the Qantel System 20, the smallest of the Qantel family of multi-user, interactive business computers. The Qantel hardware is modular. All applications software is compatible throughout their computer systems. System 20 has 96K bytes of main system memory, a video terminal controller, and a 12 slot I/O card cage. It may be expanded to include:

1. Up to 256K bytes of main system memory in increments of 32 K bytes.

2. Up to 32 intelligent video work stations.

- 3. Up to 4 disc drives with storage capacity in any combination of 18, 36, 75 and 150 Megabytes and up to a total capacity of 600 Megabytes.
- 4. Up to 2 flexible disc drives, each with a capacity of 1.3 Megabytes.

5. Up to 30 printers ranging from 30 CPS letter quality printers to 300 LPM line printers.

6. Up to 8 data communications ports, supporting the following protocols and general capabilities: HASP, 2780, 3780, 3270, 3740; General asynchronous; and General bisynchronous.

7. BEST/NET, a local area network for transparent sharing of data files and peripherals among users of attached Qantel systems.

System 20 operates under the control of Qantel's BEST (Business Executive System for Timesharing) operating system, a priority driven, interactive multi-user operating system with fixed size user partitions, distributed network handling, and disc file management. BEST includes dynamic allocation of disc storage area, indexed direct and sequential data files, and multiple file directories on a single disc. To achieve better performance and more flexibility, BEST/AOS (Advanced Operating System) may be used to achieve dynamic memory allocation among users, and disc cache in main memory.

The programming languages available are COBOL AND QUICBASIC, a proprietary high-level language developed to provide support for interactive programming of business oriented applications. The Report Generator is conversational and can produce special or unique reports from any number of data files. The Automatic Program Generator (APG) permits the automated generation of computer programs.

System 20 has a data communications capability that allows video workstations and printers to be physically separated. It also supports a local area network with two to sixteen computers. Access to data files between computers is possible.

Qantel has developed applications software packages, two of which may have application in the transit industry. SOLUTIONS is a set of general business accounting applications with an eight volume library that includes: order processing, accounts receivable, inventory analysis, sales analysis, accounts payable, purchase orders, payroll, and general ledger. The second package is a financial planning and forecasting system, QICPLAN.

4. References

- A.6-1 TRANS-PAC Public Sector Overview, MTD Project Services, 1983.
- A.6-2 Selected notes and computer listings, MTD Project Services, 1983.

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Figure A.6-9

THURSDAY SEPTEMBER 30,	PTEMBER 30,1982 OF E R A	HTD PROJECT SERVICES	RVICES, INC	9 2 -	PAGE	-
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AC003	AXLE, FRONT, GENERAL-RENCVE	0	00.	00.	00.	00.4
AC004	AXLE, FRONT, GENERAL-REPLAC	0	00.	00.	00.	00"
A0005	AXLE, FRORT, GENERAL-CVERPA	0	09.	00.	00.	00
ACOCA	AXLE, FPONT, GENERAL-1NSPEC	0	00.	00.	00	1.60
A0007	AXLE, FRCHT, GENERAL-CLEAN	0	00.	30.	20.	2.00
£ C003	ELEC, SYSTEMENIAING-REPAIR	ى	00.	00.	00.	1.50
#CC04	EAGINE ASSEMBLY-INSTALL	0	00.	00.	00.	8.00
F0005	ERGINE ASSEMBLY-OVERHAUL	0	00.	00.	00.	8.50
20008	SUSPENSION, FRONT, GENERAL	0	00.	00.	00 •	2.50

THURSDAY SEPTEMBER 30,1582	PTEMBER	30,1582			V V	PROJE K CADE	CT SER	MTD PROJECT SERVICES, INC Work Crdek master Listing	STING				9
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Figure A.6-11

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Figure A.6-13

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THURSDAY SEPTEMBER 30,1482

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Figure A.6-14

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MTD PROJECT SERVICES, INC W/O EMPLOYEF LABOR RECAP

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-					EMPLOYEE TOTALS	.22	2.20
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100	Q9/27/82	0000160	OCS		.0000	.05	.00
					09/27/62 TOTALS	.08	.00
					EMPLOYEE TOTALS	.08	•00
	C9/27/82	0000777	0.01	005010204110	10.0000	2.50	25.00
					G9/27/82 TOTALS	2.50	25.00
					EMPLOYEE TOTALS	2.5C	25.00
					SYSTEM TOTALS	2.80	27.20

HENDER SC. 1982	- 2 m A	MTD PROJECT SERVICES, INC WCRK CPDER DETAIL FOR VEHICLE DOID!			•	PAGE
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Figure A.6-17

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Figure A.6-19

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					OPERAT 10H	OPERATION CCDE TCTAL	5.30	3.79	13.09	73.	
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C0103	5	æ	0u•	00.	00	159.29	, s	161.86
00100	C	Ł	u.	00.	00.	159.29	4.55	173.86
20105	0	¢	00.	00-	00.	159.29	4.55	163.14
50100	C	9	00.	.0°	00.	159.29	4.55	163.84
20100	=	¥	.no	00.	00.	159.29	4.55	M
70100	0	·c	00.	00.	00.	159.29	4.55	163.54
20101	2	·c	90.	00.	00.	159.29	4.55	163.84
20100	c :	۰	00.	ûu.		159.29	4.55	1(3.84
U1 100	5	٠	00.	00.	00.	159.29	4.55	163.84
11100	E	٠	04.	00.	no.	159.29	4.55	163.84
21100	=	c	00.	00.	00.	159.29	4.55	163.84
00113	0	c	00.	00.	00.	159.29	4.55	100
21.00	٠.	c	00.	00.	00.	159.29	4.55	
\$1.100	9	9	00.	00.	00.	159.29	4.55	
91100	= 1	•	20.	00.	00.	159.29	4.55	
21100	G :	9	00.	00.	00.	159.29	4.55	163.84
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61100	=	•	00.	00.	00.	159.29	4.55	163.84
021.00	٥	ç	00.	00.	00.	159.29	4.55	
12110	928	۷.	65.23	13.19	78.42	75.47	4.55	80.02
00000	c	0	00.	00.	00.	59.9	4.45	8.90
	FLEET 01	FLEET	TIRE COST:	30.30		FLEET OVERHEAD:	100.00	
		TOTAL	TIRE COST:	30.30		TOTAL OVERHEAD:	100.00	

MTD PROJECT SERVICES INC." MONTHLY VEHICLE PILEAGE REPORT DATE 04/22/83 FAGE

	4/22/83 *************		AGE
FLEET	VEHICLE	VEHICLE	
10	NUMBER	MILEAGE	

C1	100	25	
01	200	26	
C 1	300	30	
01	400	28	
Č1	500	24	
01	60C	23	
C1	70C	30	
FLEET	C1 TOTAL MILEAGE	186	
88	000	С	
28	079	Õ	
06	Cac	č	
88	081	Č	
88	C85	ŏ	
88	083	o o	
88	084	č	
80	085	Č	
88	086	C	
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88	093	C	
88	C95	0	
88	096 697	Č	
88	- ·	Ö	
88	098	Č	
88	049	0	
68	101	C	
88	102	Č	
88	103	Ö	
6.9	164	U	
FLEET	88 TOTAL MILEAGE	С	
D G	13	C	
D G	0001	0	
D G	CCOS	C	
ÐG	0003	0	
DE	0004	C	
DG	0005	C	
FLEET	DG TOTAL MILEAGE	G	
G M	050	0	
FLEET	EM TOTAL MILEAGE	c	
FINAL	TOTAL MILEAGE	186	

Figure A.6-26

a -	PONDAY	HOVER	5,1979		JECT SERVE	CES, INC	12.0	PAGE 1
TIRE	MAN F 3 10	TIRE SERIAL #	7 1A E 812 E	TIRE .	NEA	- M 1 L E A REGROOVED	G E D A T A RECAPPED	TOTAL
L	64	1	22-11.5	•	7000	ó	0	7000
	TO TAL	TIRES: TIRES: MILEAGE: ILES PER	TOTALS *** 7000 Tire: 7000				At .	
	TO TAL	AMUFACTUR TIRES: MILEAGE: ILES PER	ER TOTALS *** 1 7000 7186: 7000					
	TO TAL	RE CLASS TIRES: MILEAGE: ILES PER	TOTALS *** 1 7000 FIRE: 7000					

Figure A.6-27

FRIDAY APRIL 22, 1983

MID FREJECT SERVICES INC.

VINICLE MAINTENANCE SCHEBULE

84 84 84	111						51		
60 61 61 64 64 86	INSPECTION DAY LIMIT	36	30	30	D.	35	36	30	
80 81 81 84 86	+ 0 11		00.	00.	00.	.00	25.	00.	
60 60 60 60 60 60 60 60 60 60 60 60 60 6	10 H	0	0	0	0	0	0	0	
44 44 45 46 46 46 46 46 46 46 46 46 46 46 46 46	+91	0.	00.	00.	00.	00.	00.	00.	
11 14 14 14 15 16 16 16 16 16 16 16 16 16 16 16 16 16	A-1-0 MPG	0	0	0	0	0	C	0	
61 64 64 61 64	M-1-0 FILEAGE+	2.1	0	0	0	0	C		
00 00 01 01 01	FILEAGE -	0	0	0	0	0	0	0	
8 8	-	3 6	26 FUEL MPG	30 FUEL MPG	28 FUEL MFG	24 FUEL MPG	23 FUEL MPG	30 FUEL MFG	
	0 	ZS UEL	26 UEL	30 UEL	28 UEL	24 VEL	23 UEL	30 VEL	
-			-	=	-	=	-	46-	
	+	3	100						
	1ST +	. LCV	183 LOV F						
	DATE LAST +	G1/01/83	C1/01/83						
	A+ BATE LAST + FILEAGE+ + FUEL+ + OIL+ IASPECTION OF LIMIT OUR INSPECTION MPG DAY LIMIT	\$000 61/01/83 1MSFECTICN DUE + LCW	SOCO C1/01/83 INSPECTION DUE - LOW F		C1/01/83		T100 DUE . LOW		
	ISPECTICA+ DATE LAST +	5000 5000 61/01/83 6 *** 1NSFECTION DUE * LCW	5000 50C0 C1/01/83 6 **** INSPECTION DUE * LOW	SCGC SCCG C1/01/83 G **** INSPECTION BUE * LCW	\$000 \$000 C1/01/83 E **** INSPECTICA BUE * LOW	SGGO C1/G1/83 INSPECTION DUE - LCM	500C 5CC0 (1/01/83 6 **** INSPECTION DUE * LOW	500C 5CCC C1/01/83 6 **** INSPECTION DUE * LOW	
00 00 00 00 00 00 00 00 00 00 00 00 00	- INSPECTION+ DATE LAST +	SG00 SG00 G1/01/83 1 N G *** 1NSFECTION DUE * LCV	50C0 C1/01/83	SCCG C1/01/83	* 1NSPECTION DUE * LOW	SGGO C1/G1/83 INSPECTION DUE - LCM	** 3 NS PECTION DUE * LOW	SCCC C1/01/83	6.00 4.00 55.42
00 00 00 00 00 00 00 00 00 00 00 00 00	AND LIMIT DUE INSPECTED IN	1 SCOO SCOO G1/01/83	5000 50C0 C1/01/83 6 **** INSPECTION DUE * LOW	SCGC SCCG C1/01/83 G **** INSPECTION BUE * LCW	\$000 \$000 C1/01/83 E **** INSPECTICA BUE * LOW	SGGO C1/G1/83 INSPECTION DUE - LCM	SOCC SCCO (1/01/83 N 6 **** 1NSPECTION DUE * LOW	1 500C 5CCC C1/01/83 N 1 N 6 **** INSPECTION DUE * LOW	-
	AST + IMSPECTION+ DATE LAST +	1 SCOO 5000 G1/01/83	1 5000 50C0 C1/01/83	1 SCGC SCCG C1/01/83	1 \$000 \$000 C1/01/83 A R N 1 N E *** INSPECTICA DUE * LOW	1 SCOG SGGO C1/G1/83 A R N 1 N G **** INSPECTION DUE * LCW	1 50CC 5CCO (1/01/83	1 500C 5CCC C1/01/83	-
00 00 00 00 00 00 00 00 00 00 00 00 00	SINCE LAST + INSPECTION+ DATE LAST + INSPECTION NO. LIMIT DUE INSPECTED M	25 1 5000 5000 61/01/03 25 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 5000 50C0 C1/01/83 R N 1 N G 4*** 1NSPECTION DUE * LOW	1 SCGC SCCG C1/01/83 R N 1 N G *** INSPECTION DUE * LCW	1 5000 5000 C1/01/83 R N 1 N G *** INSPECTICA DUE * LOW	1 SCOG SGGO C1/G1/83 R N 1 N G *** INSPECTION D'UE * LCW	1 500C 50C0 (1/01/83 R N 1 N G **** 1NSPECTION DUE * LOW	1 500C 5CCC C1/01/83 R N 1 N G **** INSPECTION DUE * LOW	-
	FLEET VEH B INSPECTION NO. LIMIT DUE INSPECTED H	01 10C 2S 1 SG00 SG00 C1/01/83	1 5000 50C0 C1/01/83	1 SCGC SCCG C1/01/83	1 \$000 \$000 C1/01/83 A R N 1 N E *** INSPECTICA DUE * LOW	1 SCOG SGGO C1/G1/83 A R N 1 N G **** INSPECTION DUE * LCW	1 50CC 5CCO (1/01/83	1 500C 5CCC C1/01/83	FUEL MFG HIGH LIFIT 6.00 FUEL MFG LOW LIFIT 4.00 OIL MPG HIGH LIMIT 155.42

Figure A.6-28

FRIDAY APRIL 22, 1983

INSPECTION DUE MASTER LISTING

MTD PROJECT SERVICES INC.

200 200 200 200 200 200 200 200	2000 2000	- C. F	•							•98•	医乳球球球球球球球球球球球球球球球球球球球球球球球球球球球球球球球球球球球球	•28•			•35•	•			•57•
	\$000 +10 + 15 + 15 + 15 + 15 + 15 + 15 +	•16•	*50*	•21•	+22+	+23+	• • • • • • • • • • • • • • • • • • • •	•52•	*56*	*22*	60 84 64 61 64 64 64 64 64 64 64 64 64 64 64 64 64	• 36 •	•02•	+12+	•22•	#720	• • • • • • • • • • • • • • • • • • • •	4574	 */2*

Figure A.6-29

DATE	1 03/2	03/23/79		FRIDAT MA	MARCH 23,1979				PACE	-
ITEM HU				UN WE LOCATION	LAST COST AVERAGE COST	E COST			CUANTITIES	2
	282	-		EA SM12	16.93	18.93	MIMIM		ON BAMB	8
		SUPSTITUTE 1	196535.0				MA K INUM		COHMITTED	•
		ASS 1	92	MODEL 1 DA47	운운	•	LEAD TH QTT/PEG	-	AVAILABLE AVAILABLE	9 (4
		TEMBOR .		TEMPOR ITEM & .	PESCHIPTION	-				
	469	DEARING		EA SAB4	9.74	8.63	MINIMINAM HANN	~ 4	COMMITTED	~ •
		CT CLASS :	182281	HODEL 1 3362A HODEL 2	MODEL 3		LEAD TH		ON CAPER	#2 EV
		TEMBOR #		I ITEM 0 :	2	-				ı
	493	PRABINGS		EA = SADS	4.16	4.56	MINIMUM		COMMITTED	2 2
		PROTUCT CLASS 1		HODEL 4 HODEL 5	HODEL S		LEAD TM OTI/PEG	=======================================	ON OUDER	r 9
			4266	1 17 EM # :	DESCRIPTION	••				
	530	. 12E (EA 5992	6.59	6.50	MINIMA		ON MAND	3,
		SUPSTITUTE	-		-		TARITUM THE	- 9		9
		PRODUCT CLASS CANDON CA	22	MODEL 4 HODEL 5 VENDOR 1779 # 1	MODEL 6 DESCRIPTION	•	OTT/PEG		AVAILABLE	25
	812	2000	,	1475 13	3.64	3.35	MINIMA	0	CHAM NO	4 3
		SUBSTITUTE :	142321	MONEL 1 MONEL	MOBEL 3		LYAD TH		ON CHUEB	n
50	17		12	1100		-	47.77.0	-	avai lable	•
	623	BRABING	3	RA 5434	10.38	10.19	MINIMUM MAY 1 MIN		COMMITTED	
		T CLASS	100	MODEL 1 33624 MODEL 4	MODEL 3 MODEL 6	•	LEAD TH OTT/PEG		ON ORDER	₽
			007				And the Contract of the Contra	•	San Hand	•
	941	SELAT CHECK TONGE		4	6.48	8 * •4	MA I INGM		CCMMITTED	•
		PRODUCT CLASS :	1666	MODEL 1 FODEL 2 MODEL 4 MODEL 5 VENDOR 17FM 8:	MODEL 3 MODEL 6 DESCRIPTION	**	LEAD TH OTT/FEG		DANITARIE DAN CORRECTION CONTRACTOR CONTRACT	
	895	-		EA SBR	23.00	23.00	MINITED HOM	3-	COMMITTED	-9
		PROPUCT CLASS : BUTER :	86 80 1906	PODEL 1 3302A PODEL 2 PODEL 4 PODEL 5 VENDOR ITPM # :	MODEL G MODEL G DESCHIPTION	- 00	LLAP TH OTT/FEG	2-	ON ORIER AVAILAPLE	3-
	806	S PRABING - U JOINT		SA SPB4	28.9%	28.95	MINIMIN	-	ON HAMD	3 :
		SUBSTITUTE : PRODUCT CLASS : BUTER	667582	HODEL 1 2362	HOPFL ?		LEAD THE OTT/PEC	16.	ON ONER AVAILABLE	6+9
		WENDOR #	1966	WENDOR ITEM 8 :	HESCH LET FOR					

MTO PROJECT SERVICES, INC. INC. IN VEH TO R Y N I S I C R Y P F P O R T

116M A	DESCRIPTION	110%		00182	SEF82	AUG82 JU	182	JUNA?	A L V	A C T I	NAR &2	FEB82	82 JAN82	0((61	MOVET
4	PREV V-T-0	PAC V-T-0 CURY-1-0 CURRY-1-0 CURRY-1	CUPB N-1-0						11 14 10 10 10 10	8 8 8 8					
•	1 1651										. 10				
4 COST:	0	13735.56	13735.50	0	0	•	0	0	0	0	0	٥	ပ	c	6
~	2 1651									*					
GUANTITY: 1 COST:	O	J 00.	000	0	0	0		0	0	•	•	0	0	0	
100	100 DIESEL FUEL	UEL			ľ										
S COST:	15000	908 342385.Cu	56 74410.60	852	1200	0	0	0	c	0	0	0	0	•	6
200	200 CIL														
6UAKTITY: \$ (0ST:	0	2095.60	. ~93.	99	0	ပ	Ų	0	0	ů	•	٥	•	•	0
300	3CC LUBE														
SUANTITY: 5 CCST:	0	13 3498.60-	o &.	2	0	0	0	0	0	•	• .	3	•	•	•
704	40C GASCLINE					-	1								
\$ COST:	6	176 2468.46	00.	2	•	5	0	0	0 '	0	0	0	0	0	•
200	500 BRAKE LINING	NINC													
9UALT 117: \$ COST:	. 09	106	c 0 3 .	104	•	•	*	•	0	25	12	•	9	0	•
ANAN	ANAN ANALASE														
QUANTITY:	0	57.12	c 0.5.	•	•	•	0	0	J	•	0	0	0	0	0
LASTIO	LASTIG XORD OFING	94				0.000					Ì			•	
GUANTITY: 8 COST:	0	16.56	00.		0	•	0		0	0	0	0	•	0	•
CSSSER STARTER SUITCH	STARTER S	SWITCH		•	•	•	•	•							
6LAN111Y: 8 CGST:	0	000	e 9.	9		•	0	0	0	•	0	0	0	0	0
1000000000000 TEST TTEM #	rest 176A			9	0	a	•	a	٥	•	•	•	c	c	
•	ł	•	e								:				

Figure A.6-31

Section 7.2 R-1

IN TENTON T ANALYSES INC.

ONTE G3/73/79 ONTE G3/73/79 ONTE G107 PATE G	FILENCE MADER 23,1979 IN MAIL BATS ORDER 870 UTP
--	---

Figure A.6-32

A.9 Maintenance and Inventory System

1. Introduction

In mid 1980, six western transit authorities formed a consortium (The Western Transit Maintenance Consortium) to design a computerized maintenance and inventory system. The consortium includes the following members:

- o Denver Regional Transportation District (RTD)
- o Orange County Transit District (OCTD)
- o Sacremento Regional Transit District (RT)
- o Santa Clara County Transit District (SCCTD)
- o Municipality of Metropolitan Seattle (METRO)

A sixth member, the San Diego Transit Corporation, contributed significantly to the design phase of the project, but, because of particular computer requirements and software development priorities, decided not to participate in the later project phases.

The objective of this project was to design a Maintenance Management Information System that is operable on a modern minicomputer, easily transferable, and economically implementable at each authority. The functional requirements for the system were developed after evaluation of each members current maintenance, inventory, and data processing system. The following functions are included in the system:

- o Preventive Maintenance
- o Work Order
- o Inventory Management
- o Failure Monitoring
- o Equipment Status Tracking
- o Management Reporting
- o Planning

The system programs are written in COBOL. After an evaluation of available software, it was determined that software developed by a major trucking firm could meet most of the inventory and work order requirements of the system. This software was modified and included.

To date, implementation of the inventory control system has been completed at the Orange County Transit District. Implementation of the work order system is nearing completion at the Seattle METRO.

WESTERN TRANSIT MAINTENANCE CONSORTIUM A.9 MAINTENANCE AND INVENTORY SYSTEM

- 1. Introduction
- 2. Description of the System
 - 2.1 Work Order Processing
 - 2.2 Preventive Maintenance Module
 - 2.3 Status Tracking and Reporting Module
 2.4 Inventory Management
 2.5 Failure Monitoring

 - 2.6 Planning
 - 2.7 Management Reporting
- 4. References

FASE NO: 1		FIEL	REUM.AR	UM.EADED	PREMIUM	DIESEL	VERDBENE	
		BIFFERENCE	-66.0	-143.0	-143.0	0.0	0.0	-352.0
SVBTEN	•••	BALLONB REFORTED ON FLIEL TICHETS	134.0	57.0	37.0	0.0	0.0	248.0
WPLEVILLE ENT INFORMATION	ILATION REPORT	GALLONS DISPENSED	200.0	200.0	200.0	0.0	0.0	0.004
CITY OF SAMPLEVILLE PTI EQUIPMENT MANAGEMENT INFORMATION BYBIEN	*** PLMP RECONCILATION REPORT ***	PLIFE READING PERIOD	01/01/82 - 01/01/83	01/01/82 - 01/01/83	01/01/82 - 01/01/83			** TOTALS **
		PUMP READING OFF	1200.0	1200.0	1200.0	NONE REPORTED	NUME REPURTED	
04/01/82		FUMP READING ON	1000.0	1000.0	1000.0	NONE	MINE	
NIM DAIE: 04/01/82		FABE NUL	101	102	103	104	105	

Figure A.8-18

			374 ese FUE	*** FUEL TYPE RECONCILATION NEPORT ***	CILATION REPO	MT ***			
COPPRIDE FY TVFE	REPORT ING UNIT	OLIANT I TY D I BPENSED	GLANTITY REPORTED ON FUEL TICKETS	DIFFERENCE	PERCENT	COST PER UNIT	COST OF QLANTITY DISPENSED	COST OF GLANTITY REPORTED ON FUEL TICKETS	COBT OF BIFFERENCE
REBILAR	BALLONB	200.0	134.0	-66.0	-44.0	01.10	0220.00	9147.54	0-72.46
M. EADED	BALLONS	200.0	37.0	-143.0	-231.4	91.10	\$220.40	962.82	0-157.58
FREMILM	DALL DNS	200.0	57.0	-143.0	-251.4	01.10	\$220.60	962.88	0-157.72
DIESEL	BALLING	0.0	0.0	0.0	0.0	90.00	90.00	90.60	00.00
EROSENE	BALLONB	0.0	0.0	0.0	0.0	90.00	00.00	00.00	90.00
					** FLEL TOTALS **	JTALS	9661.00	0273.24	6-387.76

FAME NO: 2

PTI EQUIPMENT MANAGMENT INFORMATION BYSTEM

IdN DATE: 04/01/82

CITY IN BANTLEVILLE PTI EQUIPMENT MANAGEMENT INFURNATION BYBTEM

COST-BILLED REPORT

MONTH OF ALBUST

ORGANIZATION: 012204 - PAIO:8 PLAN & DEVL

-	# # BB # B # B # B # B # B # B # B # B	BA4FC3B DIRECT 988 M

Figure A.8-17

RUN DATE: 117/11/82

CITA AN SAMPLEVILLE
PUT EQUIPMENT MANAGEMENT INFLIMATION BYBTEM

FACE HULL

EQUIPMENT EXCEPTION CONDITION REPORT

MUNTH UF AUGUST

R. O-O	987.08	10773.36
ED CEPEL TOTAL	=	9
O-MAINT. A	206. 34	248.04
VALLE	40.00 1.136 1.6.00 1.714	1218.0 16.0 463.8 137.9 8.832
XCEPTIONLINIT	0 00 - 8 F	200 e - 0
1 VPE	MD. OF ACCIDENTS LOW MILEAGE CPM/CPH MD. OF REPAIRS BOWNTIME MONRS	HIGH MILENGE DIL COMBUPTION DOMNINE HOURS 9 LIMIT ON REPAIRB BASOLINE USAGE NPG/1PG
TOTAL	61531.0	53668.
DEGAN.	012204	016007
DESCRIPTION	1/2 TON PICKUP	1/2 TUN PICKUP
MAKE	f ORU	9000
ELANP.	112000	100100
	MAKE DESCRIPTION NUMBER MILENDE TYPE LIMIT	FORTH DESCRIPTION NUMBER MILEAGE TYPE LIMIT VALUE

CITY OF SAMPLEVILLE PILLE PRIFICE WASHEN INFORMATION BYBIEN

FLEET BURDWRY REPORT

HONTH OF ALBUST

ECHIPMENT INVENTORY TOTALS	1 1		9CODTER8	N		
10FAL UNITS OF EQUIPMENT 4	1 I	TRACKS, GENERAL PURPOSE TRACKS, SPECIAL PURPOSE		n 0		
EGALIFHENT ADDED 0	1 i	TION 6	NANCE EQUIPMENT	••		
ELMJIPWENT RETIMED O	10	AIRCRAFT, MATERCRAFT & BPEC TERRAIN MISC.	& SPEC TERRAIN			
NET VALUE OF FLEEF 64894	CLA88 6 - 71	TRAILERB DTHER WOMBELF-PROPELLED EQUIPMENT	ED EQUIPMENT	00		
	***************************************		***************************************	***************************************	••••••••	••••••
	CLIPRENT MONTH	YEAR TO DATE				
MAINTENANCE PROGRAM						
NUMBER OF SHIP EMPLOYEES	320.0					
INDIRECT LABOR NOTICE	254.9	8/8				
LABOR HOURS - TOTAL	65.1	473.6				
BINEDIALED - HOURS	0.0	248.8				
PERCENT - PERCENT	42.1	724.8				
	2	74				
AVERAGE DOMNTINE - HOURS	4.0	12.6				
- PERCENT	4.90	7.17				
EDUIPMENT OFFRATION DATA						
MILES OPERATED	2930.6	24930.0				
NO OF VEHICLES REPORTING MILES	•	8/8				
HOURS OFFRATED	•					
NI) (IF VEHICLES REPORTING HOURS	0					
	44.0	1137.0				
AND FAIF	22.2	265.0				
FIRETRIA	18.9	240.0				
DIESEL	٥	•				
ADDED DIL - CHARTS	o	-				
CONTEMENT COST DATA						
	196.37	1807.50				
ADDED OIL	7.00	4.00				
LAMIR	2182.14	7501 92				
PARIS COMMENT OF THE PARIS COM	26.00	349.68				
LANCHES MALE TALL	0	3				
DEFRECTATION	133.48	1617.78				
TOTAL CUSTS	2866.86	22045.73				
EDUIFTENT EARLINDS DATA	Car pregnt the trage					
DIRECT BILLED	190.20	1711.30				
IOIA. BILLED	2546.07	1::27:21				
(1091/DILLED RATIO	1.12	AC-1				

PTI EQUITMENT IN THE THEORYTICH BYBTEM

EQUIPMENT / CRUMIZATION PERFORMINE REPORT

MONTH OF AUGUST

	UCFR		206.34 11387.08	204.34	206.34		528.68	528.48	328.68 10754	735.02	367.51
	CFH/CP10 JUITAL		5. 150 . 163	Z Z Z	6. 6.		. 4339	< c > 2 × 2		C C / Z	2.8
	CPH/CPH MAINT. - LIFE TO DATE-		4.941	66	 		.3807	< < > 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	88.	22	2.6 88.
	HPB CPH/CPH HPB GPER.		.2175	4 K	. 1.		.0532	\$ \$ \$ \$		6/8	*-
			5.714	4 ¢ ¢	7.6		64.44 9.4 30	4 ¢	64.44	4 4 2 2	35.08 8.26
	TOTAL REPAIR ONDERS - THIS PERIOD		N 3	7 4	642		4.4	- 4	47	F = 1	- 5
	TOTAL REPAIR COBT COBT		197.64	197.64	197.64		463.8 4407.8	463.8	463.8	661.44	330.72
	PERCENT BOOM TIME	DEVL	5 4	A/A A/A	6 6/2	=	8 %	X X X X X X X X X X X X X X X X X X X	P &	4	P 4/8
ă	HILES/ P	ARKS FLAN &	40.0	40	40	BA BL.DG MAIN	1218.0	1218	1218	1258	629 58599
PICKUP TRU	HILE/ HOUR CODE	012204 - PI	r	- TUTALS	- AVERAGES	016007 - 8	E	TUTALS	- AVERAGES	CLA88 - 101AL8	- AVERAGEB
CLABS CONE: 21 PICKUP TRUCK	eriippen mmber Urbenteiu	DINIMHIZATION: 012204 - PARKS FLAN & DEVL	000711 FORD 1/2 IUN PICKUP	ORGANITATION - TUTALS		CRAWNIZATIUN: 016007 - 86A BLDG MAINT	001001 BUDG 1/2 TON PICKUP	URBANISATION - TUTALS		CLABB .	٠

RUN DAIEL 09/01/82

CLIS SE SOMPLEVILLE PTI EQUIPMENT HE COMPTION BYSTEM

DEPARTMENTAL BILLING - DIRECT AND RENTAL CHARGES

MONTH OF AUBUST

DEVL	
ď	
PLAN	
PARKS	
1	
012204	
AT I CIN:	
121	
DRBAN	

						32	***************************************							26	***********	
	FUEL + OIL TOIM. CUST	B.7				VEHICLE TOTAL 212.35			FUEL + OIL TOTAL COST	65.03				VEHICLE TOTAL 371.82		
9	1603	1.00			1.00	VEH	*************		1600	2.00			2.00	VEHI	*************	n
	001L0	•			=		***************************************		GUARTS COST	8	•		. ~		***************************************	n
	COST	7.70			7.70		•		C091	63.03			63.03		**********	70.73
CHARBE	BALLONS COST	7.0			7.0		***************************************	HARBE	BALLONS COST	57.2			57.2		***************************************	64.2
P - DIRECT	TOTAL COBT OF REPAIR		131.78	71.87	203.65		**********	- DIRECT C	TOTAL COST OF REPAIR		66.34	240.25	306.79		***************************************	510.44
1/2 TON PICKUP - DIRECT CHARGE	COMM. T		•	•	0		***************************************	4 DR STA WAS - DIRECT CHARGE	COMM. T		•	•	0		***************************************	0
1977	PARTS C08T		30.74	16.76	47.5			1978	PARTS COST		44.5	152.07	196.57			244.07
711 FORD	LABOR		101.04	55.11	156.15			740 PLYH	LABOR		22.04	98.19	110.22		***************************************	266.37
EQUIFMENT NO - 000711	SHOP NO.		1000	0002	VEHICLE SUBTOTALS			EGNIFHENT ND - 000940 PLYN	SHOP NO.		1000	1000	VEHICLE BUBTOTALS	. 5	*************	STOTALB
EQUIFMENT	REPAIR		0000711	000712	VEHICLE &		**********	EGNIFHEN	REPAIR		000040	000041	VEHICLE E		10000000000	ORBAN BUBTOTALS

Figure A.8-13

584.17

DRBAN TOTAL

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CITY OF SAMPLEVILLE PTI EQUIPMENT HANGAMENT INFORMATION BYSTEM

PAGE NO: 1

*** MAINTENANCE AND REPAIR ACTIVITY LISTING ***

HISTORICAL REPAIRS BY EQUIPMENT NUMBER

EDUIFHENT MINBER: 000940	000040		DATE	DATE RANGE: 0	01/01/82 - 01/01/83	86	REPAIR TYPE: 18	E: 10		100	
-SERVICE DATES- METER FRUM - TO READING	METER	REPAIR SHOP		REPAIR	REPAIR DESCRIPTION	EMPLOYEE		+LABOR+ HOURS COST	PARTS COST	COST	TOTAL. CUST
03/17/82-03/17/82 1200.8 000940 0001	1200.8	000040	1000	10	WEELS/BOBIES	101010000		1.2 \$12.00	944.50	•	\$56.50
									REPAIR O	REPAIR ORDER TOTAL	\$56.50
									EQUIF	COUFFIENT 101AL	656.50

Figure A.8-12

PTI EQUIPMENT MANAMENT INFORMATION SYBTEM

SES MAINTENANCE AND REPAIR ACTIVITY LISTING SSE OPEN REPAIRS BY EQUIPMENT NUMBER

NUMBER MAKE DESCRIPTION 000940 FLYM 4 DR STA MAG SKUP ACTIVITY 1-SERVICE DATES-1 NETER REPAIR FRUM - TO READING NUMBER 08/30/82 46785.0 000941
BT(

NUN DATE: 09/01/82

CII) (IF SAMPLEVILLE PTI EQUIPHENT MANAGANENT INFORMATION SYBTEM

PANE NO 1

888 MAINTENANCE AND REPAIR ACTIVITY LIBTING 888 ALL OPEN REPAIRS

	JBABE.	40.0		TOTAL	71.87	671.87
	HETER USABE CURRENT MD.	Ť		71		
	CLIRRENT METER	61539.0 H		COST	\$0.00	REPAIR ORDER TOTAL
	2 2	613		PARTS. COST	016.76	PAIR OR
	7	PEVL.		4	•	æ
	DRBANIZATION	PARKS PLAN & DEVL		DR	•55.11	
	DRBA	PARK		6LABOR	3.0	
!	CURRENT VALUE	6066		EMPLOYEE NUMBER	101010000	
	EBTIMATED Life	09/22/77 72 HONTHS		<u> </u>	7	
		77 77		REPAIR DESCRIPTION		
	DATE IN BERVICE	09/22		REPAIR DESCRIPTI	reer ind	
	BILL	•		REPAIR TYPE	15 81	
	CL ASB CODE	ZLAZFCZA		SHOP RE NO T	0002	
	៩ដ	ส		ER 8	12 00	
		۵		REPAIR	0001	
	DESCRIPTION	1/2 TON PICKUP		METER READING	61547.0 000712	
	WWE DESC	RD 1/2	, IIV	8-SERVICE DATES-8 FRUM - 10		
		000711 FORD	SHUP ACTIVITY	WICE M	7/82	
	EUNIP. Minger	00071		8-9EF	08/29/82	

	************			********		***************************************	***************************************					************
EQUIP.	DESCRIPTION		CL ABB	BILL	DATE IN BERVICE	EBTIMATED LIFE	CURRENT	ORGA	ORBANI ZAT 10N		CURRENT	METER USAGE CURRENT MD.
000940 PLYN 4 DR STA WAB	STA MAB		1BA4FC3B	3B D	04/03/78	04/03/78 60 HENTHS	0880	PARK	PARKS PLAN & DEVL	JEW.	46784.3 11	988.6
SHIP ACTIVITY												
0-SERVICE DATES-0 FROM - TO	HETER READING	REPAIR BHOP REPAIR NUMBER NO TYPE	9048 NO	REPAIR	REPAIR DESCRIPTION		EMPLOYEE NUMBER	# COBT	C08T	PARTS COST	COMM	T01AL C081
08/30/82	46785.0 000941 0001	000041	1000	\$ <u>1</u>	CAB METAL BTEERING		103030000	3.0	955.11 933.07	6128. 30 623. 77	\$0.00 \$0.00	\$183.41 \$56.84

\$240.25 \$240.25

REPAIR DRIDER TOTAL

EQUIPMENT TOTAL

671.87

EQUIPMENT 10TM.

RIN DAIEs 09/01/82

CITY OF SAMPLEVILLE PII EQUIPMENT MANAGAMENT INFURMATION BYSTEM

FAGE NOS 1

SAGE MI).	9,		TOTAL COST	131.78	9131.78
METER USABE CLEATENT MD.	40.0		50	•	•
CHRRENT	61539.0 H		1800	90.00	REPAIR ORDER TOTAL
	DEVL.		PART8 C05T	930.74	REPAIR
SRBANI ZAT 1006	PARKS PLAN & DEVL		HOURS COST	5.5 0101.04	
	PAR		BANDH HOURB	u. U.	
CURRENT	8068		EMPLOYEE	102020000	
ESTIMATED LIFE	72 HONTHS				
DATE IN ESTIMATED SERVICE LIFE	09/22/77 72 HONTHS		REPAIR DESCRIPTION	BHTING SYSTEM	
BILL	Q		AIR	34 L16	
CLASS	ZLAZFCZA		REPAIR SHIDP REPAIR NUMBER NO TYPE		
			REPAIR	000711	
RIPTION	TON PICKUP		METER	41507.4	
HALE DESCRIPTION	000711 FORD 1/2 TON PICKUP	IVITY	8-SERVICE DATES-8 FROM - TO	08/15/82-08/17/82 61507.4 000711 0001	
EQUIP.	000711	BINDP ACTIVITY	8-SERVICE FRON	08/12/82	

9131.78

EQUIPMENT TOTAL

RUN DATE: 49/01/82

PTI EQUIPMENT MANAGAMENT INFORMATION BYSTEM CIII IN SWIPLEVILLE

FM# HO! 1

808 MAINTENANCE AND REFAIR ACTIVITY LIBTING 808 ALL CLUSED REFAIRS

2						7	HEL CEUSED REFRINS	FIRS						
ELMIP. MINNER MN'E DESCR	NESCRIPTION		CLASS	BILL CODE	•	DATE IN SERVICE	ESTIMATED LIFE	CURRENT	ORGANI ZATION	ZATION		CLRRF NT ME IER	NETER USNGE CHRRENT MD.	
(MW/11 FURD 1/2 1	1/2 TUN PICKUP	٩	ZI.AZFCZA		Ö a	71/22/60	72 MONTHS	606\$	PARKE	PARKE PLAN & DEVI.		61539.0 H	40.0	
BHUP ACTIVITY					s	-								
t-EFRVILE DATES-1 FIRM - TO	METER READING	REPAIR	d 04 04 04 04	REPAIR		REPAIR DESCRIPTION	N	EMP1.OYEE NUMBER	tLABOR	1603	PARTS COST	CONT	TOTAL	
08/15/82-08/17/82	4.70014	000711	1000	34	L.10H	LIBHTING SYSTEM	ITEM	102020000	5.5	0101.04	630.74	00.00	4131.78	
											REPAIR	REPAIR DRIDER 10TAL	6131.7 B	
											EDUI	EGUIPMENT TOTAL	9131.7B	
	30000000					********		***************************************		***************************************		***********		
ECUIP. NUMBER MAKE DEBON	DEFICRIPTION		CLASS	BILL		DATE IN BERVICE	ESTIMATED LIFE	CURRENT	CRBONE	DRBANIZATION		CLARENT	HETER UBAME CURRENT M).	
000940 PLYH 4 DR	4 DR STA WAG		1BA4FC3B		Õ	04/03/78	60 MUNTHE	0680	PARKE	PARKE PLAN & DEVL	7	46784.3 11	988.6	
SHOP ACTIVITY														
0-SERVICE DATES-1 FROM - TO	METER READING	REPAIR	90 O	REPAIR	_	REPAIR DEBCRIPTION	NO.	EHPLOYEE NUMBER	1LABOR1 HOURS COST	C08T	PARTS COST	COST	TOTAL	
08/11/82-08/11/82	46335.B	000940	1000	10		WHEELS/BOOTES		101010000	1.2	\$22.04	944.50	00.00	966.54	
											REPAIR	REPAIR ORDER TOTAL	\$66.54	
										-	EGUI	EQUIFMENT TOTAL	\$66.54	
	30000000					*******	10000000000	1000000000000		************	************	************	***************************************	
EDUIP.			CLASS	BIL	שורר מ	DATE IN	EBTIMATED	CURRENT				CHRRENT	HETER UBABE	

1256.15 CLIFGENT HD. TOTAL 1218.0 956.00 COST 53423.6 M METER \$23.B0 PART9 COST DBA BLDG MAINT **ORGANIZATION** HOURS COST 9.6 \$176.35 11241 VALUE 104040000 EMPLOYEE NUMBER 08/18/78 72 HONTHS LIFE HEAT ING/VENTILATION REPAIR DEBCRIPTION BERVICE CODE C REPAIR TYPE 0 ZLAZFC2B CODE 0001 2 repair Nimber 53578.6 001001 COLOGI INDIB 1/2 TON PICKLP METER READING HAMBER MAKE DESCRIPTION 1-BERVICE DATES-1 UR/05/82-08/09/82 SHUP ACTIVITY

\$256.15 EQUIPMENT TOTAL

\$256,15

REPAIR CRIDER 1017AL

CITY AT WARTEVILLE PTI EQUIPMENT MALATHENI INFORMATION SYSTEM

BOR PREVENTIVE MAINTENANCE SCHEDULING FOR BEPTEMBER 1982 888

THE FULLIMING VEHICLES ARE DUE FUR -A- TYPE PH AT FACILITY: FACILITY NO. 0002

VTHEST EDN	ASSIGNED ORGANIZATION	TYPE LAST PH	DATE LAST PH	METER READING LABT PH	PH SCHEDL BASIS	WEEK IN	DATE PH FERFURHED	DATE NEXT
	PARKS PLAN & DEVL 012204	•	06/19/82	44100.0 HI	3000 HI 3 HG	FOURTH	111	FDURTH (/ /) 09/03/828
	BSA BLDB MAINT 016007	•	06/05/82	50850.2 MI	3000 NI 3 MB	FIRST	1 1 1	(/ /) 09/12/824
	PW ENG BERVICES 011106	•	06/08/82	35425.3 HE	3000 MI 3 MB	FOUNTH	FOURTH (/ /)	09/01/82

TUTAL VEHICLES DUE FOR -A- TYPE PM AT FACILITY: FACILITY ND. 0002 - 3

N/A - NOT APPLICABLE

00 - OVERDUE FOR BTATE INSPECTION

-- DIR NOW FOR STAIR INSPECTION

Figure A.8-7

CITY OF SAMPLEVILLE UNIE: 04/01/82 PT1 EQUIPMENT MANAGEMENT INFORMATION SYSTEM PAGE NO: 1

HISTORICAL FUEL TRANSACTIONS BY PUPP NUMBER

DATE RANGE: 01/01/82 - 01/01/83

EMIIP.	FIJEL ING DATE	PUMP M.MBER	HETER READING	BALLONS DISPENSED	FUEL COST	OIL	COST
000711	03/01/62	101	920.0	19	920.72		
000711	03/02/82	101	1140.0	20	822.02	1	61.00
000711	03/03/82	101	1340.0	19	920.92	1	01.00
001016	03/01/02	101	1250.0	19	\$20.92		
001016	03/02/82	101	1400.0	17	920.72	1	81.00
001016	03/03/02	101	1700.0	17	•20. 7 2	1	81.00
000711	03/04/62	101	1400.0	19	920.92	t	81.00
			TOTALS:	134	014754	5	95.00

CITY OF SAMPLEVILLE DATE: 07/01/02 PTI EQUIPMENT MANAGEMENT INFORMATION SYSTEM PAGE NO: 1

FUEL TRANSACTIONS BY PUMP NUMBER

EMILP. MIMBER	FUEL ING DATE	PLMP NUMBER	METER READING	BALLONS DISPENSED	FUEL	ADDED	COST
000940	08/01/82	102	46793.2	5.0	95.51		
000940	08/12/82	102	46848.8	19	\$20.94	1	01.00
000940	08/23/82	102	47050.1	19	\$20.94	1	\$1.00
			TOTALS	43	847.39	2	\$2.00

DATE: 04/01/02 PTT EQUIPMENT MANAGEMENT INFORMATION SYSTEM PAGE NO: 1

HISTORICAL FUEL TRANSACTIONS BY EQUIPMENT NUMBER

DATE RANGE: 03/01/82 - 03/03/82

ECUIP.	FUEL ING DATE	PUMP NUMBER	METER READING	BALLONS DISPENSED	FUEL COST	ADDED	COST
000711	03/01/82	101	920.0	½ 1 Ψ	\$20.92		
000711	03/02/82	101	1140.0	20	922.02	1	01.00
000711	03/03/82	101	1340.0	17	\$20.72	1	01.00
			TOTALS:	50	943.84	2	92.00

	CITY OF SAMPLEVI	LLE	
DATE: 09/01/82	PIT EUUIFMENT MANAGEMENT I	NFORMATION SYSTEM PAGE NO	18

FUEL TRANSACTIONS BY EQUIPMENT NUMBER

EOUIP.	FUEL ING	FUMP	METER	BALLONS	FUEL	ADDED	OIL
NUMBER	DVIE	PAMBER	READING	DISPENSED	COST	OIL	COST
000940	08/01/82	102	46793.2	5.0	95.5 1		
000940	08/12/82	102	46848.9	19	\$20.94	1	61.00
000940	08/23/82	102	47050.1	19	\$20.94	1	\$1.00
			TOTALS	43	\$47.39	2	\$2.00

CLIE IN SAMPLEVILLE	PTI EDUIPHENT FILLIGERIKENT INFORMATION BYSTEM			
RUN DATE: 09/01/82				
	RUN DATE:			

	COST PER MILE-CH	\$6.715	986.19	6.4499	9.1228
	MILEB PER C BALLON-CM H	5,714	17.28	8.832	12
	CURRENT	6060	0584	91241	91844
PORT 198	CURRENT	61539.0	46784.3	53423.6	37895.8
BLIMMARY RE	CRGAN.	012204	012204	016007	01110
888 EQUIPMENT INVENTORY BUNNARY REPORT 888	ASSIGNED ORGANIZATION	PARKS PLAN & DEVL	PARKS PLAN & DEVL	BBA BLDG MAINT	PW END BERVICEB
***	CLA98 CODE	ZLAZFCZA	1BA4FC3B	2LA2FC2B	1CAIHC3C
	DESCRIPTION	1/2 TON PICKUP	PLYM 4 IM BTA WAG	1/2 TON PICKUP	4 MM. DR/WINCH
	MAN	FORD	PLYM	D000	JEEP
	ECHIP.	000711	000040	001001	910100

CI:, IN SAMPLEVILLE PTI EQUIFIENT E-SARPHENT INFORMATION BYSTEM

EGNIP.		CL.ABB	OOS EQUIPMENT INVENTORY DETAIL REPORT OOS B ABBIONED IRBAN. CARAEN	DETAIL REP	ORT 888 CLIRINENT	CHRENT	MILEB PER	COST PER	
			CREANT ZATION	MARKER	METER	VALUE	BALLON-CH	MILE-CM	
CNOZIII FORD	1/2 TON PICKUP	ZI.AZFCZA	PARKS PLAN & DEM.	012204	61539.0	6060	5.714	96.715	
MISCELLE ANDRE	MIRCELLEANTHR DESCRIPTIVE	٠							
CHASSIS MALL ALMER, FO CIMSSIS BERIAL HARBR, FI CIMSSIS BERIAL HARBR, F CIMSSIS MOEL, VAR: 1977 MDV MWIFACILRER, MDV MINEL NARBR, KNDV SIRIAL NARBR, MUDY MOEL, VEAS, HIGHMAY CODE, CITY DOMICILE LIGATION, FACIL	CHARBIS MALL ACTURER FORD CHASSIS BERTAL HARREN F100 CHASSIS BERTAL HARREN F100 CHASSIS MUDEL, VEAR 1977 CHASSIS MUDEL, VEAR 1977 RIDY MARKEN WHILL NAMERS WHILL VEAR 1877 HISTORY CODE: CITY DOMICILE LICATION FACILITY ND. 1115	in .	FUND NAMER'S DILLING BASIS, DIRECT CHARGE ESTIMATED LIFE, 72 MONTHS PURCHASE ORNER AMOUNT: 04582.90 BALWRE VALIE: 0100 DEPRECIATION AMOUNT: 062.26/MON BILL ACCIDENT REPAIRS, ND INSURANCE COST, IMPROVENENTS ADDED-CM: 00 INPROVENENTS ADDED-CM: 00	DIRECT CHARGE 72 HONTHS AMOUNT: 04582.90 9100 6100 EPAIRS: ND MEP-CN: 00 DED-CN: 00	OF THE PARTY	DATE RECEIVED 09, LICENSE NLABER 27, TITLE NLABER 184, METER UNIT MILES NUTRAL MONTHLY DIN PROPERTY CINTROL 9 BROPERTY CINTROL 9	DATE RECEIVED: 09/22/77 LICENSE NUMBER: 2938 FITE NUMBER: 184308 METER UNIT: MILES NUMMAL MONTHLY BRITY HOUMS: 176 PURCHASE ORDER NUMBER: PROPERTY CUNTROL NUMBER: BROSS VEHICLE WEIGHT RATING: 4	MB: 176	
OPERATIONS									
METER MAITG GERAFED-CM METER INII B OPERATED-CM METER INII B OPERATED-TD METER INITS OPERATED-TD METER INITS OPERATED-TD METER INITS OPERATED-TD	READING LAST MONTH 61499.0 UNITG IFERATED-CH 40.0 INII B UFERATED-LH 151.0 INII B UFERATED-TH 151.0 INITS UFERATED-TD 61531.0		FUEL USED-CN: 7.0 GALL FUEL USED-YTD: 154.0 BM FUEL USED-LTD: 8100.0 G FUEL COST-CN: 97.70 FUEL COST-YTD: 9169.56	7.0 GALLONS 154.0 GALLONS 8100.0 GALLONS 97.70 9169.36		ADDED OIL-CH ADDED OIL-YTD ADDED OIL-TTD OIL COST-CH DIL COST-YTD	- 66		
DEFRECIATION-Y1D: 0498.08 DEFRECIATION L.TD: 03673.3 INBURNANCE COST-Y1D: 00 INSURANCE COST-Y1D: 00	DEPTRECIATION-VID: 9498.08 DEPTRECIATION LID: 03673.34 INSHRANCE COST-VID: 00 INSHRANCE COST-LID: 00		TANK CAPAC TYPES A 9 PER BALLO 8 PER BALLO	20 BALLONB LAR Di 5.772 Di 7.596	m	3 444	OPERATING COST-CTD: OPERATING COST-YTD: OPERATING COST-LTD:	970.96 9: 9670.64 0: \$10019.23	
PH INTENANTE									
MONTHE HIMES-CN: 16.0 DIMETINE HIMES-YEB: 32.0 DIMETINE HIMES-YEB: 76.0 NUMBER REPAIR CRUERS-CN: RUNNER REPAIR CRUERS-CN: MINIER REPAIR CRUERS-YEB NUMBER REPAIR CRUERS-YEB	E HURB-CM 16.0 E HURB-YID 32.0 E HURB-LID 76.0 E HURB-LID 76.0 REFAIR GRUERS-CM 2 REFAIR GRUERS-YID: 14		BCHEDILED LABOR HURB-CHI BCHEDILED LABOR HURB-YTD: BCHEDILED LABOR HURB-CHI TOTAL LABOR HURB-CHI TOTAL LABOR HURB-CHI TOTAL LABOR HURB-CHI TOTAL LABOR HURB-CHI TOTAL LABOR HURB-CHI	HURB-YB 3.0 HURB-YID 24.0 HURB-LID 120.0 BI-CH 8.5 RB-YID 17.0	0.0	BERVICE LOCATIONS FACILI PH-LOCATIONS FACILI PH-WANTH INTERVALS PH-USAGE INTERVALS PH-SEGLEWIES ABABAR	PH-LUCATION: FACILITY ND. PH-LUCATION: FACILITY ND. COOZ PH-NONTH INTERVAL: 3 MONTHS PH-USAGE INTERVAL: 3000 MILES PH-ESCULENTE: ABABABAC	17Y NG. 0001 3. 0002 1716 MILES	
MENER ROAD C	0 70		COST-CM			PETER READING LAST TYPE LAST FH: A-1	LAST PHI A-I	59285.4	
ACCIDENT COST-CM. 60 ACCIDENT COST-CM. 60 ACCIDENT CUST-YFD: 60			LAPOR COST-LTD: 63264. PARTS COST-CM: 641.50 PARTS COST-YTD: 680.80	03264.24 041.50 080.80		BIATE INSPEDIAL DATE LAST	BIATE INSPECTION FREQUENCY: DATE LAST STATE INSPECTION: FIRST PER MILE CATAL	ICV: 12 HONTHB 104: 06/03/82	
ACCIDENT COST-LTD WARRANTY COST-CHI MARRANTY COST-YTD	COST-LID: 0131.00 CIST-CH: 90 COST-YTD: 00		C081	= -			TER MILE-LTD: 6.0619 MAINTENANCE CRST-CM: MAINTENANCE CUSI-YTD:	19 201 8197.64 710: \$393.1	
7			CONTRACTOR COST-CIDE	20.00		TOTAL MAIN	MAINTENANCE COST-LIDS	.TD: \$5041.19	
FLAT RATE			BILLED AWKING-CM	9 389, 88		BIAILES ACTIVE	IVE		
PASIC USE RAFE			-	\$2058.22 \$8781.35		BIATUS DATE	BIATUS DATE: 04/01/82		
20CE17 - N.J. 666	CONTRACTOR OF ALL AND A NEW	to to bote							

Figure A.8-1

600 CM - CLARENT MINING OCC YID - YEAR TO DATE 600 LID - LIFE TO DATE 500

3. <u>Hardware</u>

MICRO EMIS operates on either the Apple II t or Apple IIe with 48K bytes of main memory. Included in the optional hardware package is: a monochrome monitor, a 132 character printer, a VISTA V1100 Trimline 8-inch disk drive, and a 5 1/4 inch disk drive. A 5 megabyte Winchester hard disc drive backed up by two floppy disc drives is also available.

4. References

- A.8-1 MICRO EMIS: The Fleet Management Solution, Public Technology Inc., 1983.
- A.8-2 Computerized Fleet Management, Public Technology Inc., 1983.

- 2. Fleet Summary Report
 For each fleet provides a summary, for the current month and year-to-date, of the maintenance program, personnel and facilities, maintenance and operating expenses, and earnings of equipment cost, and equipment earnings information. Included in this report are: total labor hours, scheduled and unscheduled labor hours, average downtime, usage data, fuel and oil consumed, and earnings from direct billing of maintenance expenses. (See Figure A.3-15).
- 3. Equipment Exception Condition Report
 Contains data on equipment that has exceeded user specified parameters, such as high or low usage, excessive cost per mile, low miles per gallon, excessive use of oil, and excessive downtime (see Figure A.8-16).
- 4. Cost versus Billed
 Summarizes all expenses billed to one organizational unit within one month. Differences between the actual cost and the billed amount for the month and year-to-date are also given (see Figure A.8-17).
- 5. Fuel Type Reconciliation
 Shows, by type of fuel, the difference between reported usage and dispensed amounts (see Figure A.8-18).
- 6. Pump Reconciliation Contains fuel reconciliation data by fuel type and by pump (see Figure A.8-19).

Repairs

- 1. Preventive Maintenance Scheduling

 Contains for each vehicle the type and mileage of the last PM event, the type of the next PM event and the week when it will be due, and the due date of the next state inspection (see Figure A.8-7).
- 2. All Closed Repairs Maintenance and Repair Activity Listing (current month)

 Summarizes information from the repair order including summary data from the Equipment Detail Report, and shop activity data such as, dates of service, mileage, repair number, shop number, description of repairs, number of the employee performing the work, labor time and cost, parts costs, and total cost (see Figure A.8-8).
- 3. Closed Repairs by Equipment Number (current month)
 Contains all closed repair orders against a single vehicle (see Figure A.8-9).
- 4. All Open Repairs Maintenance and Repair Activity Listing (current month)
 Contains all repair order data for equipment with work not completed (see Figure A.8-10).
- 5. Open Repairs by Equipment Number (current month)
 Contains the same information as All Open Repairs for a single vehicle (see Figure A.8-11).
- 6. <u>Historical Repairs by Equipment Number</u>
 Summarizes shop activity data including repair type and cost for any specified time period (see Figure A.8-12).

Billing

1. Department Billing
Contains direct billing and rental charges for the current month and includes such data as equipment number, assigned or billing organization, repair order number, shop number, labor and parts costs, and total cost of repairs (see Figure A.8-13).

Management

1. Equipment/Organization Performance
Contains data on the total operating and maintenance cost for the current month and over the life of the vehicle. It also includes the miles or hours of equipment use, percent down time, total repair cost, and miles per gallon, as well as the cost of operations and maintenance, in total and on a per mile or per hour basis (see Figure A.8-14).

Output Reports

MICRO EMIS produces a set of output reports listed below. Examples of these reports are also provided for added detail.

Inventory

1. Equipment Inventory Detail
Contains the following information:

- A description of the vehicle, the date received, its assignment, serial number, usage rate, and value.
- Operations data including, mileage, insurance costs, fuel and oil usage, and performance characteristics.
- Maintenance data including downtime, number of road calls, accident costs, total labor and parts costs, preventive maintenance schedule data, and total maintenance cost. (See Figure A.8-1).
- 2. Equipment Inventory Summary Contains a compilation of the top line of the Equipment Inventory Detail Report i.e., equipment I.D. numbers and description, assigned organization, mileage, value, and performance characteristics (see Figure A.8-2).
- 3. Equipment Removed from Fleet
 Contains the same data as the Equipment Inventory Detail Report (refer to Figure A.8-1).

<u>Fuel</u>

- 1. Fuel Transactions by Equipment Number (current month)
 Contains the for each equipment number the date fueled, pump number,
 mileage, fuel and oil dispensed, and fuel and oil costs (see Figure A.8-3).
- 2. <u>Historical Fuel Transactions by Equipment Number</u>
 Contains the same data as the Fuel Transactions by Equipment Number report for specified past periods (see Figure A.8-4).
- 3. Fuel Transactions by Pump Number
 Contains the same information provided by the Fuel Transactions by Equipment Number report for a single pump (see Figure A.8-5).
- 4. <u>Historical Fuel Transactions by Pump Number</u>
 Contains the same data as the Fuel Transactions by Pump Number for any specified time period. (see Figure A.8-6).

Files

MICRO EMIS contains seven primary files:

- 1. Equipment Inventory Master File
 Contains an inventory record for each piece of equipment. The
 inventory record is equivalent to the birth certificate for the
 equipment, plus accumulated data on performance and costs. Up to 102
 data items may be included on each equipment inventory record.
- 2. Fuel Transaction Master File Contains the fuel transactions for each piece of equipment for the current month. Fuel tickets are the manual counterpart for this file.
- 3. Repair Header Master File
 Contains the repair order data for each piece of equipment for the
 current month. It contains such information as: repair order number,
 shop and equipment identifiers, warranty and billing information, and
 date and reason of repairs.
- 4. Repair Activity Master File Contains information on each type of repair performed on a piece of equipment, including parts and labor costs. It is always coupled with a repair header record.
- 5. Historical Fuel Transaction File Contains the same information as the Fuel Transaction Master File for past months.
- 6. <u>Historical Repair Header File</u>
 Is the historical counterpart of the Repair Header Master File.
- 7. <u>Historical Repair Activity File</u>
 Is the historical counterpart of the Repair Activity Master File.

In addition to these seven primary files, the system contains several secondary files including an index file to locate records and several files of codes and descriptive labels used by the system. These include: repair type codes, repair reason codes, organization identifiers, pump numbers, fuel prices, employee I.D. numbers, wage rates, American Public Work Association equipment class codes, and facility or repair shop codes.

7. End of Month Processing Module

Is used after all operational data for the month has been entered into the computer. It accumulates all repair and fuel data for the month and adds that information to an inventory master file. End of month processing is also used to delete vehicles sold or otherwise removed from the fleet. Finally, end of month processing is used to update billing data for direct charge vehicles and to issues the departmental billing reports.

2. Description of the System

MICRO EMIS is a fleet management system designed for use with fleets of up to 500 pieces of equipment, 65 vehicle or equipment classes, 26 organizational units or departments, and 10 repair or maintenance shops. 37 separate computer programs are contained in MICRO EMIS. 20 different reports can be produced.

Modules

MICRO EMIS is organized into seven functional modules:

- 1. Master File Maintenance Module
 Manages modification and deletions of data in the equipment inventory,
 fuel, and repair files. For example, this module is used to add a new
 piece of equipment to the inventory, open a repair order, or modify a
 previously entered fuel transaction.
- 2. History File Processing Module

 Maintains fuel and repair history files. The repair and fuel history of any piece of equipment can be reviewed quickly and easily.

 Historical reports are printed.
- 3. Detail Reports Module

Prints the following detail reports:

- o Inventory detail and summary reports (3 reports)
- o Fuel detail by equipment or pump (2 reports)
- o Repair detail (open and close repairs (4 reports)
- 4. Management Report Module

Prints the following management reports:

- o Preventive Maintenance Schedule
- o Equipment Summary by Organization or Class
- o Equipment Exception Conditions
- o Fleet Summary
- o Fuel Reconciliation
- o Pump Reconciliation
- o Cost vs. Billed
- 5. Table Maintenance Module

Is used to add, modify or delete records contained in the table files or to print the table files. The table files are the various codes and titles that are used throughout the system. Some examples are: Vehicle class codes and titles, organization codes and titles, employee I.D. numbers and wage rates, and fuel prices.

6. End of Day Processing Module
Is operated at the end of each day to maintain the internal calendar.

1. <u>Introduction</u>

Public Technology, Inc. (PTI), a non-profit corporation, is the applied science and technical arm of the National League of Cities and the International City Management Association. Their Micro[computerbased] Equipment Management Information System (MICRO EMIS) is a turnkey fleet management system. It is derived from the mainframe Equipment Management Information System (EMIS), that was developed jointly with local government representatives and the American Public Works Association (APWA). EMIS is currently in operation in over 30 U.S. cities and has been licensed for use by municipalities in England and Germany. It has been installed on IBM, Honeywell, Burroughts, DEC, Sperry-Univac, NCR, and other makes of hardware. The programming language of EMIS is COBOL.

EMIS maintains an equipment inventory, tracks repair activities and fuel transactions, schedules and monitors preventive maintenance, and produces a variety of management reports. It can also be used for billing of operating and maintenance costs.

MICRO EMIS operates on an Apple II microcomputer. It can handle fleets of up to 500 vehicles. EMIS is interactive and can be used by individuals without extensive training in data processing. Internal procedures help prevent entry of inaccurate data. Data in the various files of MICRO EMIS are updated immediately after entry. Hence, up-to-date reports on repair and fuel activity can be prepared.

With MICRO EMIS it is possible to:

- 1. Maintain a detailed history for each vehicle in the fleet.
- Schedule all preventive maintenance inspections.
- 3. Trace and reconcile all fuel disbursements and usage by pumps and by vehicle.
- 4. Review the repair history of any vehicle.
- 5. Prepare monthly summaries of fleet operations.
- 6. Produce financial audit trail data and billing reports.
- 7. Identify costly and inefficient vehicles through exception reporting.

The purchase price of MICRO EMIS includes on-site training and technical assistance; hardware is optional. PTI will install and test the system software and hardware on site. They also train user staff in the operation of the system and provide guidancance in the conversion. The fleet management staff of PTI will review current operations and provide a plan of action to improve operations through the use of the newly installed MICRO EMIS. The system can be installed, tested, and the user staff trained in approximately one week.

PUBLIC TECHNOLOGY INC. A.8 MICRO EMIS

- 1. Introduction
- 2. Description of the System 3. Hardware
- 4. References

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Figure A.7-4

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A.7 Vehicle Maintenance System

2. <u>Description of the System</u>

The Vehicle Maintenance Monitoring System tracks maintenance schedules for each vehicle, records vehicle operating expenses and updates inventory files. VEMM includes the following functions:

- 1. Vehicle Maintenance
- 2. Parts Inventory Control
- 3. Purchasing Control
- 4. Receiving Control
- Work Order Processing
- 6. Fuel Usage Management
- 7. Tire and Battery Usage Management
- 8. Operational and Management Reporting.

VEMM is an interactive menu driven system designed to be user friendly.

A.7 Vehicle Maintenance System

1. Introduction

VEMM is based on an interactive menu driven data base management system, developed by Modeling System Inc. (MSI). It tracks maintenance cost and schedules for each vehicle in the fleet and processes parts and labor transactions. VEEM produces a number of standard maintenance and inventory reports. Additional reports may be designed by means of ISDATA, a data base management system with extensive report formatting capabilities. MSI markets VEMM as a turnkey system using Digital Equipment Corporation's (DEC) micro and mini computers. The smallest multi-user configuration uses a PDP 11/23 with 128K RAM (Random Access Memory) and can handle about 150 vehicles. A configuration with a VAX 11/750 or 780 can handle fleets of 1500 and more vehicles. VEMM may also be implemented on the DEC Personal Computer in a single user configuration.

In addition to VEMM, Modeling Systems Inc. has developed TRANSIT, a system for routing transit vehicles and reporting transit operations.

A.7 MODELING SYSTEMS INC.

VEHICLE MAINTENANCE MONITORING SYSTEM (VEMM)

- Introduction
 Description of the System
 Hardware

 - 4. References

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2. Description of the System

An overall system schematic of the Maintenance and Inventory System is shown in Figures A.9-1 and -2. The following modules are identified:

- 1. Preventive Maintenance
- 2. Work Order
- 3. Inventory Management
- 4. Status Tracking
- 5. Failure Monitoring
- 6. Planning
- Management Reporting

These modules are integrated and provide a comprehensive monitoring, control, and reporting system. All inquiries are done on-line. In addition, timely analyses, and exception and summary reports are provided. The system is designed to be "user-oriented".

2.1 Work Order Processing

The Work Order module is the central data collection and processing element of the Maintenance System. As shown in Figure A.9-3, most other modules interact with each other through this module. Completed inspections are submitted from the Preventive Maintenance Module. Inventory Transactions are reported from the Inventory Module and are linked to work orders and vehicles. The information is passed on from the Work Order module to the five reporting modules, Labor, Cost, History, Warranty, and Work Orders (WO).

The Work Order Processing Module differentiates between Work Initiators and Work Orders in the following way.

- For any problem identified, and not corrected immediately, during operations and inspection of vehicles, a Work Initiator (WI) is entered into the system. These WI's include trouble calls, driver defect reports and vehicle defects noted during inspections. It is intended that the WI be short-lived. Open WI's are therefore reviewed each day. When work is scheduled to deal with items identified on a WI, a Work Order is opened. A WI is closed out when either all items identified on it have been assigned work orders, or when it is determined that no further work is required.
- Work orders can also be entered on-line without initiation by a WI. The labor hours of open work orders are updated as work progresses. When the work is completed, the work order will be closed and the information contained on it transferred to a repair history file. Information from closed WIs is also transferred to the repair history file. The cost of labor and parts consumed is determined when workorders are closed out. Both, work initiators and work orders, update the status information of a vehicle, providing up-to-date information on vehicle availability.

Warranty tracking and reporting is another feature of the Work Order module. Possible warranty conditions are checked when work is performed on vehicles or components. If the vehicle or component is under warranty, a report on the warranty costs is generated.

In addition to the current vehicle status and repairs history that is provided on-line through the Work Order module, key labor performance reporting, vehicle and component analyses, reimbursable cost reporting, and the required audit trail reports are generated.

2.2 Preventive Maintenance Module

The Preventive Maintenance module tracks vehicle and support equipment usage and mileage to schedule inspections and preventive maintenance (PM). Consumables are also tracked in this module. The functions of this module are shown in Figure A.9-4. Reports are generated for projections of inspections, preventive maintenance, and consumables usage.

Inspection intervals are established by subfleets. Actual or scheduled mileage, fuel usage, or hours of usage may be used as the basis for scheduling vehicle PM. Special service type inspections, and interior cleanings can be scheduled by elapsed time (days), mileage, or specific dates. Mileage or hours of usage is the basis for component inspections. Elapsed time (days) or specific dates is used for scheduling support equipment PM.

Inspections and PM events due are reported periodically. PM events are considered due if their due time falls within a user-defined range. In addition, vehicle and component usage may be projected further out into the future based on historical averages of subfleet usage. This provides a long-term projection of PM requirements that can be used to smooth workloads. This long-term projection may be particularly useful for component PM.

The peformance of preventive maintenance is analysed and reported. The report includes inspections which were performed early, on-time, and late, as well as the work backlog. A report indicating the types of inspections performed is also generated.

2.3 Status Tracking and Reporting Module

The Status Tracking and Reporting Module provides fleet inventory reporting and sub-fleet assignment. This module, shown in Figure A.9-5, will assign sub-fleets to particular routes before peak pull-out. Assignment is based on the characteristics of the route, the availability of vehicles within the sub-fleets and the operating characteristics of the sub-fleets.

Vehicle availability information is provided by both on-line inquiry and hardcopy reports. Fleet inventory information is similarly provided.

2.4 Inventory Management

The Inventory Management module, shown schematically in Figure A.9-6, has been designed to provide three major functions: inventory control, purchase requisition and order processing, and purchase order tracking. Transaction and adjustments are made on-line. This module will generate status and analysis reports, as well as the required audit trail reports. A perpetual inventory based on weighted moving average costs is maintained. Inventory receipts, issues, transfers, and returns are recorded as the transactions occur. Thus, inquiries can be made on up-to-date balances for all inventory items. The Inventory Management module interfaces with the Work Order module and supplies information to the Management Reporting and Planning modules. It also interfaces with the accounting system to supply appropriate inventory value and parts costs.

Parts costs are charged to vehicles and support equipment through the work order number. Costs are determined using moving averages.

Based on a user specified model, the system determines when a part should be reordered. A suggested reorder report is generated. In this report transfers of inventory between divisions or garages may also be suggested. When the suggested reorder is acted on, the purchase order information is entered into the Inventory Management Module. The Inventory Management Module will not actually prepare purchase orders. However, purchase orders and requisition will be monitored.

Special inventory requirements above normal usage and campaign requirements can also be entered into the system to influence ordering times and quantities. This includes "Bill-of-Materials" type processing, for instance when a component requires rebuild for a campaign. In addition to impacting the reorder process, the "Bill-of-Materials" feature can be used for long-term parts planning.

Component tracking is provided by automatically recording a component as being changed-out when a new component is issued from inventory. The changed-out component is considered a "Repair Cycle Part" (RCP). The location and status of these RCP's is tracked until they are either returned to finished inventory or disposed.

The system uses either the manufacturer's part numbers or an internal part numbering scheme. These part numbering schemes may be cross-referenced.

Several type of inventory analyses and vendor performance reports can be generated by the system. Information from these reports allows inventory and purchasing managers to monitor inventory needs and vendor responsiveness.

2.5 Failure Monitoring

The Failure Monitoring module shown schematically in Figure A.9-7 uses driver defect, trouble call history, and the data from the transportation log to produce failure analysis reports. These reports are classified in three categories: driver defect analysis, trouble call analysis, and combined failure analysis. Both, periodic and on-request, parameter driven reports can be produced.

For trouble call analysis, the dispatcher's log is entered directly on-line. This information is matched to the related trouble call reports. Failure analysis of support equipment can be reported separately.

2.6 Planning

The Planning module provides short-term work scheduling and long-term planning. The system schematic for short-term scheduling is shown in Figure A.9-8. Short-term scheduling is primarily oriented to personnel control, matching skills with job requirements and making work assignments. It involves tracking employee schedules, skills and general personnel information (e.g., seniority), and identifying excessive absences. Scheduled vacations and holidays are entered along with the employees' normal schedules. This input allows the system to project available resources by shift and position. It also monitors actual to scheduled personnel availability.

For short-term work scheduling, the Work Order and Preventive Maintenance modules supply work requirements in order of their priority, based on the criticality of the work. This includes both inquiry and reporting on work order backlog, maintenance scheduling, and work and skill requirements.

An after-the-fact daily summary of outstanding work, new work requirements, work performed, and actual manpower availability is also reported to closely monitor progress in relieving backlogs, actual work performance relative to actual labor hours available, and excessive absences.

The long-term planning system schematic is shown in Figure A.9-9. The long-term planning portion of the system provides an analytical modeling tool for projecting resource requirements for budgeting purposes, siting and building new maintenance facilities, acquisition of new vehicles, or changes in fleet assignment to divisions caused by a "shake-up."

Using historical performance or work standards as a base, various parameters (e.g., projected mileage, usage, overhead adjustments, etc., by garage or division) can be entered to yield total work requirements by task. By varying the assumptions, the impact of differring conditions on projected resource requirements can be evaluated.

2.7 Management Reporting

The Management Reporting module, shown schematically in Figure A.9-10, provides maintenance and inventory performance reports by authority, division or garage, and subfleet. Project cost is also included in this module.

Each authority can establish performance indicators parametrically. The calculations required to derive the indicators and desired plans are entered into the module. On an established frequency or on-request, the system will extract information from the Work Order, Preventive Maintenance, and Inventory modules to compare the plans against calculated factual performance.

The performance indicators defined by the Consortium can be classified into the following groups: consumables and mileage, preventive maintenance, work order repairs, costing, trouble call and defect analysis, status tracking, inventory, and labor performance.

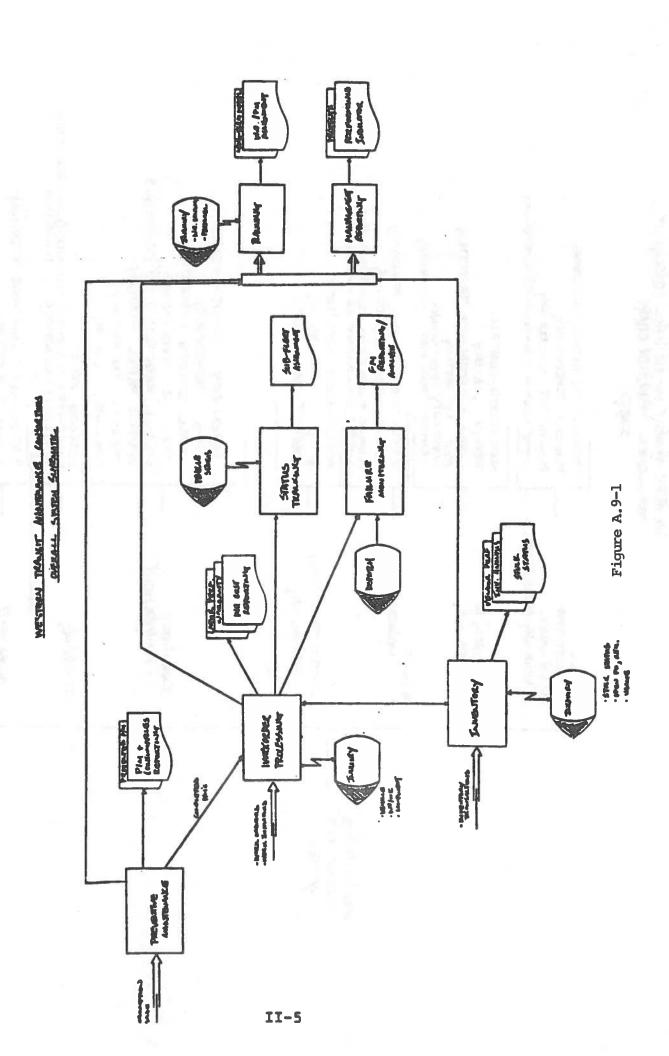
Project costs accumulated by the Work Order system are also reported in this module by current month and over the project.

3. Hardware

The system is to be implemented at five sites on different minicomputers. The exact hardware configurations has not been determined at this time.

4. References

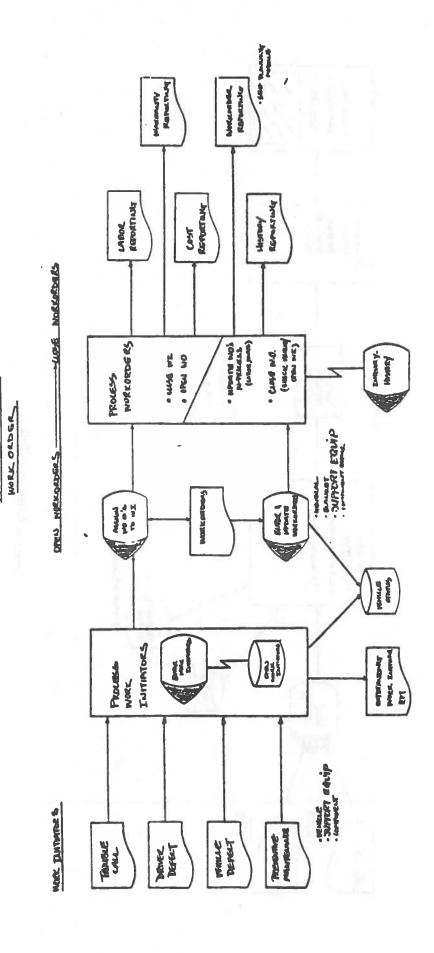
- A.9-1 "A Program for Improving Transit Industry Management Information Systems, Volume 1 Information Systems Improvement Plan Summary; and Vol III Systems Design Reference Manual. UMTA-IT-06-0094-77-5; Arthur Andersen & Co., Washington, DC; September 1976.
- A.9-2 Vehicle Maintenance Reporting Standards Handbook; American Trucking Association, Inc.; revised December 1982.
- A.9-3 Western Transit Maintenance Consortium Maintenance/Inventory System Summary Narative, 1983.



WESTERN TRANSIT MAINTENANCE CONSORTIUM TOP-LEVEL FUICTION CHART

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Figure A.9-3

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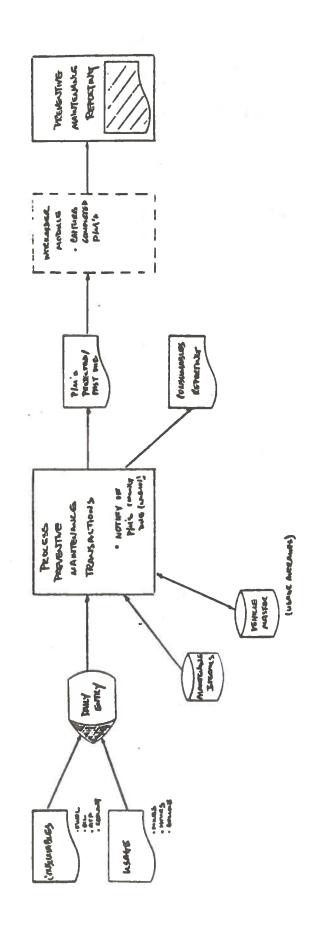


Figure A.9-4

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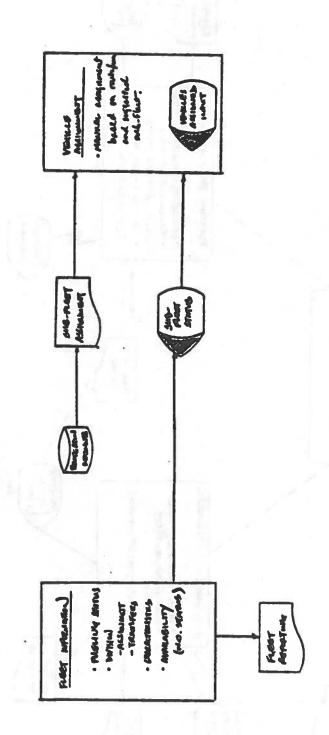
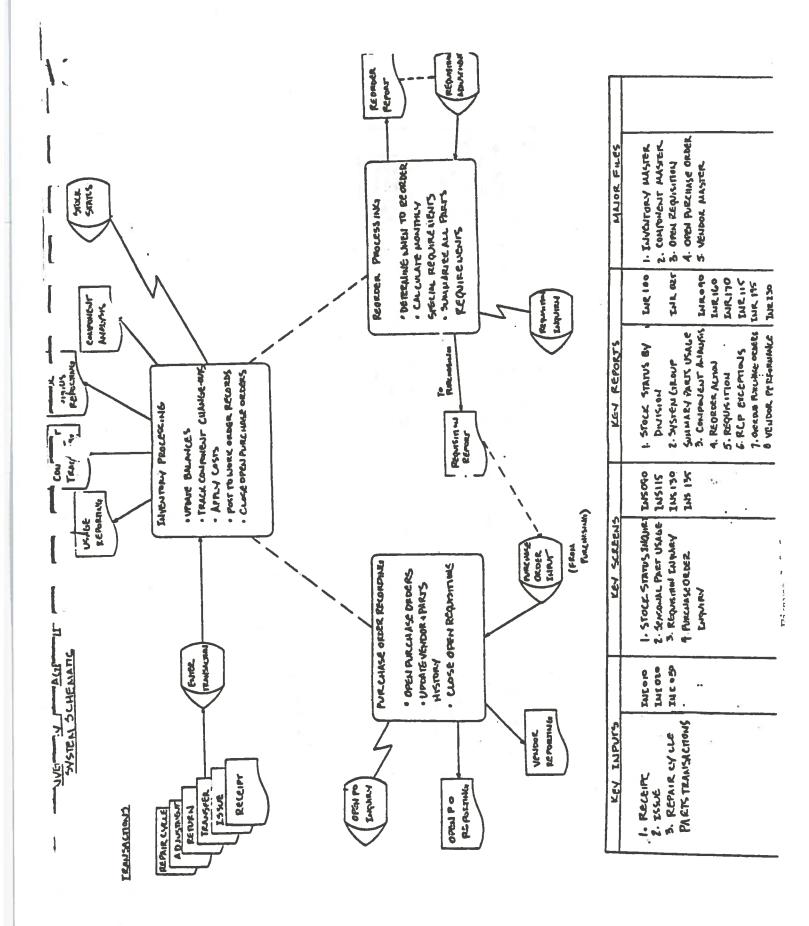


Figure A.9-5



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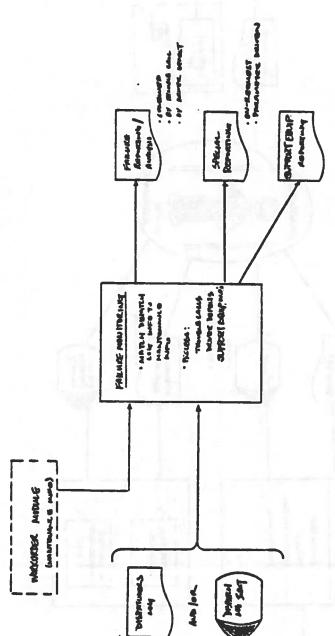
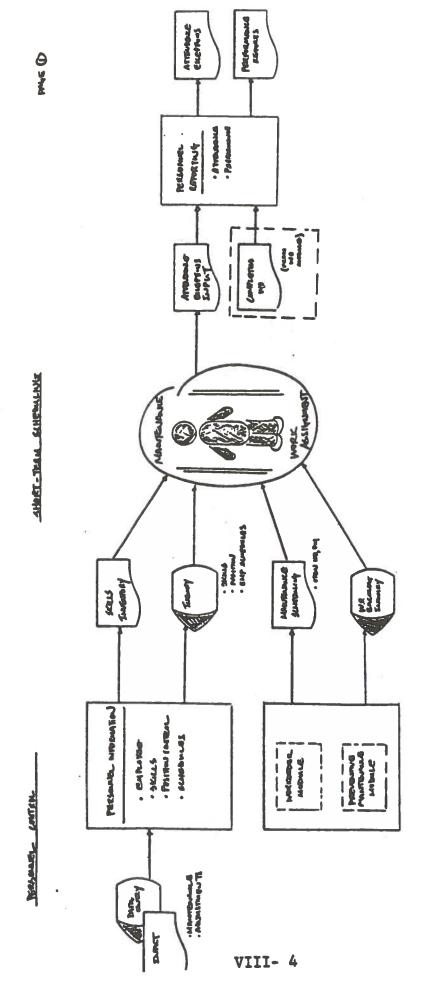


Figure A.9-7



WESTBEN TRANSIT MANTENANCE CONSORTHUM

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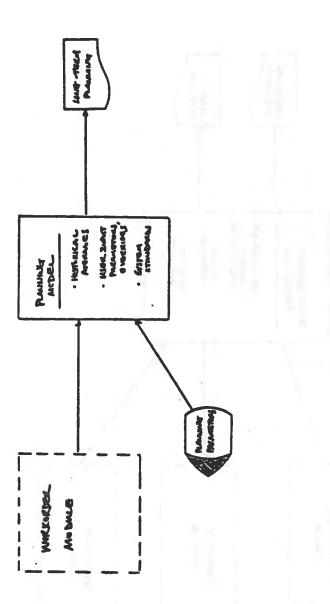
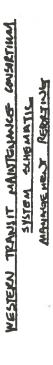
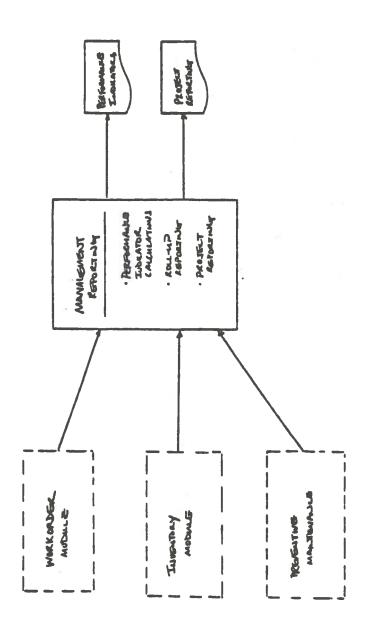


Figure A.9-9

Figure A.9-10





MAINTENANCE AND MATERIALS MANAGEMENT SYSTEM (MMM) A.10 VISTA SYSTEMS, INC.

- Introduction
 Description of the System 2.1 The Vehicle Maintenance Module 2.2 The Inventory Control Module
 3. Hardware
 4. References

1. INTRODUCTION

VISTA's Maintenance and Materials Management (MMM) system automates information processing for equipment maintenance, parts inventory management and procurement. Although it is focussed on vehicle maintenance, it can also be used for any other type of equipment or facility.

MMM is fully interactive and uses simple commands and menus. Information is entered via interactive screens and can be retrieved in the form of on-line screen displays or or in the form of printed reports. MMM satisfies requirements for standard financial, historical, and trend reporting and provides information to assist the maintenance manager and the inventory clerk in their job functions. Many of the basic data can be defined by the user and modified as necessary. This is accomplished through user-defined files which specify stock items, equipment configurations, maintenance activity codes, and preventive maintenance programs. There are no limitations on the fleet sizes or number of stock items which can be handeld by the system.

MMM was developed by VISTA with the consultation of maintenance managers from a number of transit companies. It is currently being implemented at the Capital District Transit Authority of Albany, NY.

A.10 MMM

2. DESCRIPTION OF THE SYSTEM

MMM is divided into a Vehicle Maintenance Module and an Inventory Module. The maintenance module is designed to satisfy the information needs of the Maintenance shops and performs the following functions:

- Processing and tracking of work orders, road call records, and servicing records.
- Tracking of conditions and repair histories of vehicles and serialized components
- Projection of future maintenance events
- Accounting of maintenance labor and cost.

The Inventory Module is targeted at the inventory clerk, and the purchasing and finance departments. It performs the following functions:

- Manual purchasing of any item and automatic purchasing of inventoried items, including an optional reorder point calculation
- Procurement tracking
- Assistance in receiving, including price adjustments and returns to vendors
- Tracking of inventory movements (issues, inter-storeroom transfers and mechanic turn-ins)
 - Assistance in taking of physical inventory count and reconciliation

2.1 The Vehicle Maintenance Module

The Vehicle Maintenance Module tracks and reports maintenance history; accumulates and reports labor and parts costs; analyzes and reports defects by component, vehicle and fleet; accumulates and reports consumables histories; and projects future maintenance events.

The user develops and maintains master files of equipment configurations and stock items as well as a code book for component, defect, problem, and repair action codes. All codes are defined by the user and may vary in length between one and thirteen characters. The user also specifies the preventive maintenance program. Inspection cycles may be entered in hours and/or miles.

The main menu of the Vehicle Maintenance Module is shown in Fig. A.10-1. All activities of the module are started from this menu. In the following these activities are described in groupings and in an order different from the main menu.

Work Order Processing

All maintenance actions are captured using a common work order entry screen shown in Fig. A.10-2. Work orders are opened by entering the date, vehicle number and problem. Defects, components, mechanic ID's and hours spent may be entered whenever this information becomes available, possibly at the time the work order is opened. The user can modify data after initial entry and add data to a work order (e.g. additional mechanics, problems or defects).

The user can call up screen displays which show the work orders that are open at some repair facility or on some vehicle. Another screen shows the work orders currently assigned to one mechanic. As an example for the format, Fig. A.10-3 shows the screen with the currently open work orders. A summary of each work order can also be printed. An example of this is shown in Fig. A.10-4.

The work order tracking function automatically accumulates all work performed on each vehicle and on up to ten user-specified sub-assemblies. The following information can be generated and displayed on on-line screens:

- The repair history of a vehicle
- A summary of components installed on a vehicle
- A listing of road calls
- A listing of inspections due

The following written reports can be generated from the work order information:

- A history of repairs on a vehicle or on a system
- A history of repairs by problem
- A fleet defects analysis (see Fig. A.10-5 for an example)
- A history of component changes for each vehicle
- A listing of repeat workorders on vehicles
- A listing of component replacements performed in one repair location in a specified interval of time

A.10 MMM

- A listing of all workorders one mechanic worked on during a specified interval of time
- A listing of workorders for one vehicle and one mechanic
- A listing of repair costs either by vehicle, by system or by problem (see Fig. A.10-6 for an example)
 - A listing of system failures by vehicle or by date
- A listing of road calls by vehicle or by mechanic
 - Listings of inspections performed and inspections due

Vehicle Status

The status of each vehicle may be updated via the screen shown in Fig A.10-7. Listings of vehicles available or disabled at any one given time may be displayed on the screen.

Vehicle Servicing

Vehicle servicing activities are entered via the screen shown in Fig. A.10-8 or through hand-held data collectors. Daily fueling summaries per vehicle can be displayed on the screen, as can the rate of fuel consumption on a year-to-date and month-to-date basis. Annual summaries of fuel and oil consumption per month and for each vehicle may be printed or displayed on the screen. Only available in printed form is an exception report which shows all vehicles for which the consumption of fuel or oil was outside some specified

Warranty Claims

A facility is provided to track warranty claims for vehicles and components. The identification numbers of work orders associated with each claim are entered via the screen shown in Fig. A.10-9. Also entered in this screen are the amounts claimed and any compensation received. Summaries of open claims may be displayed on the screen. Also, a printed report for all claims within a specified interval of time may be produced.

Initialization of Data

The following data are required to initialize the maintenance module:

- The vehicle master file The file of repair codes
 - The file of serialized components
 - The specification of the maintenance program

These data are entered via the screens shown in Figures A.10-10 to 13. The data may be displayed on screens. Also, the vehicle master list and the file of repair codes can be printed. Examples of these are shown in Figures A.10-14 and 15.

2.2 The Inventory Control Module

The Inventory Control Module is a self-contained set of programs which monitor and report materials movements and assist in the purchasing function. It can be integrated with VISTA's Financial Management System for expense distribution on either a FIFO or an average pricing basis. It interfaces with the Vehicle Maintenance Module, receiving materials movements information and providing materials cost information.

The module supports the following four functions:

- Maintenance of an Inventory Master File. This file may contain an item description of up to 70 characters, bin locations, and information on up to ten vendors and their part numbers for each inventoried item. Manufacturers part number supercesssions are handled via look-up tables.
- Purchasing. A report is isssued when the stock level for an item falls below a user-specified threshold. Purchase orders are generated with operator interaction. For each item up to seven purchase orders may be tracked at any one time.
- Receiving. The stored purchase order data are retrieved on receipt of parts, minimizing the data entry required for recording the additions to inventory.
- Parts Issues. All issues of parts are tracked and the appropriate adjustments are made. All issues are recorded and may be costed using either the average or the FIFO method. Transfers between storeroom locations, turnins from mechanics, and return of parts to vendors can also be handled.

The various activities of the Inventory Control Module are started by means of commands listed in the Help Command Screen Display. This display is shown in Figure A.10-16.

Purchasing

A listing of stock items with stock levels below the specified minimum may be produced at any time at the request of the user. A sample copy of this listing ("Reorder Requirements Report") is shown in Figure A.10-17. For any of the items included in this listing an automatic purchase order may be generated on the screen. Alternatively, purchase orders may be created manually on the screen. After review and - if necessary - editing, the purchase order may be printed on stock forms.

At the time of printing, the system will initiate tracking of the purchase order. Issue of purchase orders, together with other inventory transactions, is recorded in the transaction log which may be called up on the screen at any time. Open purchase orders may be displayed on the screen on request. The status of all open purchase orders for each vendor may be printed on request.

The purchase history and alternative sources of supply may be displayed on the screen at any time. The information includes past lead times and prices as well as a calculation of an average price.

A.10 MMM

Receiving

When materials are received, the Receiving Clerk enters the purchase order number, the stock number, the quantity received, and the date. If the system has a record of a matching open order, it will display vendor information and price. If there is no record of a matching order in the system, the information has to be entered manually if the received materials are to be accepted. Recording receipt of materials causes the stock level and the average and last price to be updated. A special command ("ONHAND") allows receipt of materials without changing the average price. Through another command ("REHAB") rebuilt items may be added at a specified fraction of their new price.

Issues

All issues from stock are recorded via the Issue Command screen. The workorder number against which the material is charged is recorded on this screen, providing the bridge to the Vehicle Maintenance Module. Turnins and returns are handled in an analogous manner.

All movements of material between different locations are recorded on screen via the Transfer Command. Transfer packaging lists are produced and accompany the transfers.

The system permits for material to be set aside as reserve for future usage. The Reserve command is used to initiate this. All open reserve items may b displayed on the screen.

Physical Inventory Count

For the purpose of taking a physical inventory count, a list of all stock items by bin location may be produced. The physical count may be entered into blanks in this report. From there the information is transferred to the system. A hard-copy report of all count discrepancies is produced.

Inventory Status Displays and Reports

A number of reports on various aspects of the inventory situation may be produced at the request of the user.

- Inventory Status Report. This report provides detailed information for each stock item. It can be produced for specific stock items, for a specific storeroom, or for the entire system. An example of this report is shown in Figure A.10-18.
- Inventory Activity Report. This report summarizes orders, receipts, issues and transfer data for each storeroom for a specified period. An example of this report is shown in Figure A.10-19.
- The Inventory Transaction Report summarizes all inventory transactions for a stockroom.
- A display of inventory on hand per location for a specified item.
- A display of all stock numbers which correspond to the same item description.

A.10 MMM

3. <u>Hardware</u>

MMM is available for any of the families of PRIME and Digital Equipment Corporation VAX computers, including their low-end versions, and on any UNIX-based 16-bit microcomputer. For example, the smallest PRIME computer is a model 2250 with 1/2 Mb of main memory, a 58 Mb Winchester disk, and an integral cartridge tape drive. A typical microcomputer configuration includes 1/2 Mb RAM and a 20-40 Mb Winchester disk. Either one of these two systems would support two to three simultaneous users.

The microcomputer option could be upgraded to support a practical maximum of six to eight users, while the minicomputer option in the low-end range could handle up to 15 to 20 users. Other minicomputer configurations can handle 100 and more users.

The programs of MMM are written in ANSI standard FORTRAN 77. The data files are a mix of direct access and indexed sequential files, all of which are accessible from a variety of available report writer and query systems. The software system was designed to interface with INFO a relational data base management system that provides query capability.

4. References

- A.10-1 VISTA Pioneer Valley Transit Authority, Vehicle Maintenance Module, Reference Manual, 1983.
- A.10-2 VISTA Pioneer Valley Transit Authority, Inventory Module, Reference Manual, 1983.

MODULE

MAINTENANCE

VEHICLE

7/25/83

VISTA SYSTEMS

VMS 1.0

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VEHICLE MAINTENANCE MODULE

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Fig. A.10-3

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VEHICLE MAINTENANCE MODULE

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VEHICLE MAINTENANCE MODULE

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VEHICLE STATUS INPUT SCREEN

VEHICLE MAINTENANCE

MODULE

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VEHICLE MAINTENANCE MODULE

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INSPECTIONS INPUT SCREEN

VEHICLE MAINTENANCE

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	00000	COOL 1NG-TUPES-1105CS-LINES	
	00000	COOL 120-GASKETS	
		ELECTRICAL-STARTER	
	01000	ELECTRICAL-GENERATOR-ALTERNATO	
	02010	ELECTRICAL-HEATER PLONER MOTOR	
	07040	ELECTRICAL-PEGINLATOR	
	00000	ELECTRICAL-L'IDHIS	
		CLECTK1CAL-INS1KUMENTS-GAUGES	
	02020	ELECTRICAL-VALVES	
	C 0 C L 2		FRINCETON NJ

HELP COMMAND-SCREEN DISPLAY

LIST OF AVAILABLE COMMANDS FOR INVENTORY SYSTEM EDITOR	- CISPLAYS HELP INFO FOR COMMAND "C". "C" IS OPTIONAL.	- USED TO GENERATE PURCHASE ORDER DATA FROM REQUISITIONS REPORT. - PERMITS ADDITION OF NEW STOCK ITEMS TO THE INVENTORY.	OF INVENTORY STOCK RECORDS.	ITS CHANGES TO BE. MADE TO TO CHANGE DOOM PRICE AND/	ECORD AN ISSUE FROM INVENTORY.	- DETAILED TRAMSACTION LOG, PWD IS REQUIRED. D'AILE IS OFFIUNAL.	DISPLATS RECENT FUNCHASE UNDER	PRIMARY RECORD FOR	USED TO FORCE ENTER PURCHASE	ONHAND STATUS DATA FOR SPECIFIED I	- DISPLAYS OPEN PURCHASE ORDER STATUS. PWD IS REGUINED.	ENTORY SYSTEM.	ECORD RECEIPTS I	REPORT '11', PWE IS REQUIRED.	- DISPLAYS CUPRENT RESERVATIONS BY REQUESITING STUNGATORS.	- USED TO RESERVE TIEMS FOR TRANSFER.	DESCRIPTION FOR	00 M	N OF AN ITEM AFTER AN .	TO CHANGE BIN LOCATIONS AND ORDERING PARAMETERS.	TO U	E RECEIPT.	
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I N V E N T O R Y M O D U L E INVENTORY STATUS REPORT

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Õ	044079	SPRNCFLD C-1-C CONTROL LEVER TEH 4319 CONTROL LEVER TEH 4319 C TOTALS >		•	•	•	000 000	
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ö	077640	SPRNCFLD C-3-C C-0-C TOKE-LEVER IDLER-TDH 4519 C TOTALS >		•	•		00.00	
8	062917	SPRWCFLD F-1-0 < TDTALS >		•	•		000	• T
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INVENTORY MODULE

INVENTORY ACTIVITY REPORT

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APPENDIX B

NAMES AND ADDRESSES OF SYSTEM DEVELOPERS

- B.1 Vehicle Maintenance Reporting Standards (VMRS)
 American Trucking Association, Inc.
 1616 P Street, N.W.
 Washington, D.C. 20036
 (202)797-5371
- B.2 Hercules Vehicle Maintenance Reporting System
 Computer Task Group, Inc.
 800 Delaware Ave.
 Buffalo, NY 14209
 (716)882-8000
- B.3 Fleet Maintenance System (FMS)

 DDS, Incorporated
 5155 Mercury Point
 San Diego, CA 92111
 (619)565-9166
- B.4 CPMU/V
 The Facts Corp.
 275 Fresh Pond Parkway
 Cambridge, MA 02140
 (617)864-5900
- B.5 Fleet Controller
 Fleet Technologies International
 P.O. Box 1070
 Minnetonka, MN 55343
 (612)938-8861
- B.6 TRANS-PAC MTD Project Services, Inc. 8050 Seminole Office Center, Suite 302 Seminole, FL 33542 (813)398-4436
- 8.7 Venicle Maintenance and Monitoring System (VEMM)
 Modeling Systems, Inc.
 Ten Emerson Place, Suite 3-E
 Boston, MA 02114
 (617)227-6778
- B.8 MICRO (EMIS) Equipment Management Information System Public Technology, Inc.
 1301 Pennsylvania Ave., N.W.
 Washington, DC 20004
 (202)626-2400

- B.9 Transit Maintenance Management System
 Western Transit Maintenance Consortium
 METRO
 Municipality of Metropolitan Seattle
 Exchange Bldg.
 821 Second Ave.
 Seattle, WA 98104
 (206)447-6829
- B.10 Maintenance and Materials Management (MMM)
 VISTA Systems, Inc.
 900 State Road
 Princeton, NJ 08540
 (609)921-0065

★U.S. GOVERNMENT PRINTING OFFICE: 1985 461 816 20213