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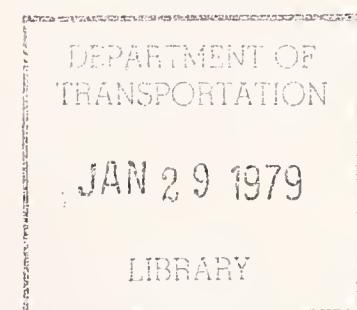
DOT HS-803 708

# THE NATIONAL PARTS RETURN PROGRAM

B. Beddow  
M. Lowery  
R. Cashman  
V. Nash

Kappa Systems, Inc.  
1501 Wilson Blvd.  
Arlington, Virginia 22209

Contract No. DOT HS-6-01433  
Contract Amt. \$68,426

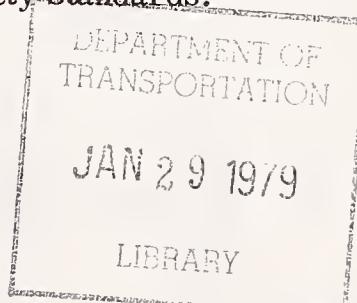


JULY 1978  
FINAL REPORT

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Prepared For  
**U.S. DEPARTMENT OF TRANSPORTATION**  
**National Highway Traffic Safety Administration**  
**Washington, D.C. 20590**

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1. Report No. DOT-HS-803 708	2. Government Accession No.	3. Recipient's Catalog No.	
4. Title and Subtitle <b>NATIONAL PARTS RETURN PROGRAM</b> <b>FINAL REPORT</b>		5. Report Date 1 July 1978	6. Performing Organization Code
7. Author(s) B. Beddow, M. Lowery, R. Cashman, V. Nash		8. Performing Organization Report No. KAPPA-DOT-78-03	
9. Performing Organization Name and Address Kappa Systems, Inc. 1501 Wilson Blvd. Arlington, Virginia 22209		10. Work Unit No. (TRAIS)	11. Contract or Grant No. HS-6-01433
12. Sponsoring Agency Name and Address Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation		13. Type of Report and Period Covered Final Report 1 July 1977 to 30 June 1978	14. Sponsoring Agency Code N41-60
15. Supplementary Notes			
16. Abstract  The National Parts Return Program involves the voluntary submittal by independent automotive repair facilities of failed automotive components and information. The purpose of the program is to gather information on these components and failure reports to assist the NHTSA in identifying the existence of safety-related manufacturing defects in design, materials, construction or performance of motor vehicles and motor vehicle equipment. Under authority of the National Traffic and Motor Vehicle Safety Act of 1966, as amended, the NHTSA can require manufacturers to conduct safety defect recall remedy campaigns when it has been determined that a defect relating to motor vehicle safety exists. In addition, the information obtained from these parts and reports is valuable in preparing Federal Motor Vehicle Safety Standards.			
 <p>DEPARTMENT OF TRANSPORTATION JAN 29 1979 LIBRARY</p>			
17. Key Words Parts Return Program Defects Investigation	18. Distribution Statement Document is available to the public through the National Technical Information Service, Springfield, Virginia 22161		
19. Security Classif. (of this report) unclassified	20. Security Classif. (of this page) unclassified	21. No. of Pages 264	22. Price

METRIC CONVERSION FACTORS

## Approximate Conversions to Metric Measures

Approximate Conversions from Metric Measures					
Symbol	When You Know	Multiply by	To Find	Symbol	
<u>LENGTH</u>					
in	inches	*2.5	centimeters	mm	in in ft yd mi
ft	feet	30	centimeters	cm	in in ft yd mi
yd	yards	0.9	meters	m	ft yd mi
mi	miles	1.6	kilometers	km	yd mi
<u>AREA</u>					
in <sup>2</sup>	square inches	6.5	square centimeters	cm <sup>2</sup>	in <sup>2</sup> in <sup>2</sup> yd <sup>2</sup> mi <sup>2</sup>
ft <sup>2</sup>	square feet	0.09	square meters	m <sup>2</sup>	in <sup>2</sup> yd <sup>2</sup> mi <sup>2</sup>
yd <sup>2</sup>	square yards	0.8	square meters	m <sup>2</sup>	yd <sup>2</sup>
mi <sup>2</sup>	square miles	2.6	square kilometers	km <sup>2</sup>	mi <sup>2</sup>
	acres	0.4	hectares	ha	
<u>MASS (weight)</u>					
oz	ounces	28	grams	g	fl oz pt qt gal yd <sup>3</sup>
lb	pounds	0.45	kilograms	kg	fl oz pt qt gal yd <sup>3</sup>
	short tons (2000 lb)	0.9	tonnes	t	fl oz pt qt gal yd <sup>3</sup>
<u>VOLUME</u>					
tsps	teaspoons	5	milliliters	ml	fl oz pt qt gal yd <sup>3</sup>
Tbsp	tablespoons	15	milliliters	ml	fl oz pt qt gal yd <sup>3</sup>
fl oz	fluid ounces	30	milliliters	ml	fl oz pt qt gal yd <sup>3</sup>
c	cups	0.24	liters	l	fl oz pt qt gal yd <sup>3</sup>
pt	pints	0.47	liters	l	fl oz pt qt gal yd <sup>3</sup>
qt	quarts	0.95	liters	l	fl oz pt qt gal yd <sup>3</sup>
gal	gallons	3.8	cubic meters	m <sup>3</sup>	fl oz pt qt gal yd <sup>3</sup>
ft <sup>3</sup>	cubic feet	0.03	cubic meters	m <sup>3</sup>	fl oz pt qt gal yd <sup>3</sup>
yd <sup>3</sup>	cubic yards	0.76	cubic meters	m <sup>3</sup>	fl oz pt qt gal yd <sup>3</sup>
<u>TEMPERATURE (exact)</u>					
°F	Fahrenheit temperature	5/9 (after subtracting 32)	Celsius temperature	°C	°F °C inches
					°F °C inches
<u>TEMPERATURE (exact)</u>					
					°F °C inches
<u>FAHRENHEIT-CELSIUS CONVERSIONS</u>					
					°F °C inches
<u>FAHRENHEIT-CELSIUS CONVERSIONS AND METRIC-IMPERIAL TABLES</u>					
					°F °C inches

$\Delta T = 2.54$  (in  $^{\circ}\text{C}$ ). For other peak temperatures and corresponding values, see Table 11-1.

### Acknowledgment

This work was performed under contract number DOT HS-6-01433.

KSI's Contract Technical Manager was Mr. Gary Woodford, Engineering Analysis Division, Office of Defects Investigation, National Highway Traffic Safety Administration, whose assistance is gratefully acknowledged. KSI would also like to recognize the support for this project provided by Mr. William Risteen, Acting Chief, Engineering Analysis Division, Office of Defects Investigation, NHTSA.



## TABLE OF CONTENTS

	<u>Page No.</u>
Section 1:	1
1. 1    Program Overview	1
1. 2    Purpose and Scope	1
1. 3    Program Membership	2
1. 3    Contract Year Highlights	2
Section 2:	4
2. 1    Program Operations	4
2. 1    Procedures	4
2. 2    Shop ID File Description & Update	5
2. 3    Materials	8
2. 4    Monthly Reports	10
2. 5    Administrator's Award	10
2. 6    Processing Parts and Information	11
2. 7    The PRP <u>News</u>	14
2. 7. 1    Increasing Participation	15
2. 7. 2    Education of Shops	15
2. 7. 3    Focusing on Newer Models	16
2. 7. 4    Information on NHTSA Activities	16
2. 7. 5    Newsletter Matrix	16
2. 8    Supplementary Data	17
2. 9    Monthly Automated Report	17
Section 3:	19
3. 0    Program Results	19
3. 1    General	19
3. 1    PRP Inputs	19
3. 2    "Information Only" Inputs	21
3. 3    New PRP Operational Approaches	24
3. 4    Information on Newer Vehicles	27
3. 5    Parts Supporting NHTSA Investigations and Recalls	27
3. 6    Contributing Members	30

## TABLE OF CONTENTS (continued)

Page No.

Section 4:	Conclusions and Recommendations	36
4.1	Conclusions	36
4.2	Recommendations	37

## LIST OF FIGURES

1.	Cumulative Parts Received	20
2.	Types of Failed Parts Received	22
3.	Parts Received Sorted By Vehicle Year	23
4.	Information Reports By Vehicle Year	25
5.	Types of Information Only Inputs	26
6.	Cases or Audits Supported by the PRP	28
7.	Parts Related to Recall Campaigns	29
8.	Contributing Members	31

## APPENDICES

Appendix A.	Newsletter Matrix
Appendix B.	Failed Parts Summary
Appendix C.	Newsletters
Appendix D.	Cumulative Report
Appendix E.	Program Materials
Appendix F.	Data Transcription Instructions
Appendix G.	Shop ID File Operational Procedures

## Section 1

### PROGRAM OVERVIEW

1.1

#### Purpose and Scope

The National Highway Traffic Safety Administration (NHTSA), under the authority of the National Traffic and Motor Vehicle Safety Act of 1966, is tasked with the responsibility of defects investigation and the monitoring of recall campaigns involving motor vehicles and motor vehicle equipment. In order to adequately fulfill this responsibility, new information on alleged problems in the performance, construction, materials and components of motor vehicles and motor vehicle equipment is always needed.

The National Parts Return Program (PRP), administered by the NHTSA since 1971, satisfies a segment of this need for new information. Through the program, failed automotive components are voluntarily submitted to an NHTSA contractor (Kappa Systems, Inc.) by independent automotive repair facilities. These returned parts assist the Office of Defects Investigation in identifying potential safety-related defects in automotive components.

This final report describes the operation and maintenance of the PRP during the period 1 July 1977 through 30 June 1978. During this period, an expansion study was initiated to determine the feasibility of including new car dealers, high mileage fleets and automotive parts suppliers in the PRP. Approximately 630 new members were enrolled during this campaign. Contributions from these new members are reflected in the totals for the year as documented in this report. No further information on the expansion study will be included here, however, since the completion of the study will occur during the next contract year. The final report on the PRP for 1979 will include

complete documentation on the expansion study and an evaluation of the potential of new car dealers, high mileage fleets and automotive parts suppliers as PRP contributors.

#### 1.2 Program Membership

Voluntary participants in the PRP include a total of 1883 independent repair facilities -- service stations, independent repair garages, etc. -- nationwide. Each facility has been solicited as a program member during an enrollment campaign. Some have been members of the program since its inception in 1971.

Repair facilities are distributed evenly across the country following zip code divisions. Hence, for each of ten geographic regions, there are approximately 188 members. As inactive members are deleted from the program, new members are enrolled in order to keep these figures fairly constant.

#### 1.3 Contract Year Highlights

Emphasis during the past contract year was placed on three main points: (i) improving the quality of the parts received; (ii) continuing to increase inputs on newer model vehicles; and (iii) introducing the information report forms and hence strengthening the "information only" aspects of the program.

Quality of parts and information received is a function of the contribution's relationship to current engineering analyses, investigatory cases and audits, or recall campaigns conducted by the Office of Defects Investigation. This year, the PRP experienced an increase of 88% in the number of contributions which related to an engineering analysis or an investigation. In addition, there was a 100% increase in the number of contributions which related to a current recall campaign.

Information on newer vehicles increased slightly over last year also. Current model year inputs increased by .3%, information on one-year-old vehicles by 4.4%, and information on two-year-old vehicles by 1.2%. It is

expected that while a further increase can be anticipated in the coming contract year, vehicles out of warranty (and hence repaired at a local repair facility rather than a dealership) will continue to account for a majority of PRP inputs.

The introduction of an information report form, which is to be used in those instances in which a part is not available, was a major change during the current contract year. All members were supplied with information report forms -- postage pre-paid, folding postcards -- and instructions on the use of this new reporting tool. The reporting form has been enthusiastically accepted and will undoubtedly account for a significant portion of PRP inputs in the future. For the current contract year, information only inputs represented 11.03% of all contributions.

The contract year also saw a change in the style of the PRP News. The newsletter layout was altered from two to three columns, allowing for more flexibility. In addition, shorter articles were emphasized and greater care taken to keep members up-to-date on current defect investigations. A new item -- "The Forum" -- was also introduced, offering short notices on problems which individual members have reported. It is hoped that each of these changes will reflect the view that the PRP is dependent upon its membership for early indications of safety-related problems and that the PRP News should be the focal point of information exchange on such matters.

## Section 2

### PROGRAM OPERATIONS

#### 2.1 Procedures

The objective of the PRP is to obtain defective safety-related parts and information from independent automotive repair facilities, new car dealerships, automotive parts suppliers and high mileage fleets on a voluntary basis. Towards this end, KSI is required to perform a variety of tasks.

The ultimate goal, of course, is to keep a high level of activity. New shops are enrolled to replace those which have been discontinued due to lack of activity. For each newly enrolled shop, one mailbag, five component identification tags and five information reporting forms are distributed. When a participant first contributes parts, three additional mailbags, five additional tags and five additional information report forms are provided. A newly active participant also receives two certificates of participation. Each contribution is acknowledged by a letter.

All parts and information received are checked for completeness and logged into the system as they arrive. A failed part data sheet and analysis code sheet is then completed. Parts are retained in storage and, where applicable, may be forwarded to the NHTSA for further analysis. Inventories are kept up to date to ensure quick identification and location of returned parts.

Participants are kept informed of problems in specific automotive components through the Parts Return Program News. In addition, Certificates

of Appreciation, signed by the NHTSA Administrator, are awarded annually for qualitatively or quantitatively significant contributions.

## 2.2 Shop ID File Description & Update

An inventory of all PRP members is kept on an automated Shop ID File. The Shop ID File is on a disk pack (direct access storage device) provided through our in-house mini-computer PDP 11/34. The file consists of certain major data elements, which are:

- shop name, address and zip code
- point of contact, usually the manager or owner
- shop ID number
- telephone number
- status (active or inactive)
- certificate year - the contract year end for which an active shop last received a certificate of participation
- current shop mailbag inventory

Several output reports have been designed to operate off of the data stored in the Shop ID File. These reports include a listing of participants, with all recorded data sorted alphabetically by state and then numerically by shop ID number for either inactive shops, active participants, or both; a mailing label format including shop, contact name, and address only; and selections of shops by zip code. This file is also used to produce a "Totals by Region" report detailing the number of PRP members and active shops as well as the level of participation for each region.

The reports produced from the Shop ID File are used to monitor and document certain items such as mailbag inventory, shop participation and

certificate recipients, and to maintain a current mailing list at the NHTSA for distribution of the monthly newsletter. Output reports (shop list by state and Totals by Region) are produced monthly; mailing labels are produced as required for distribution of the Defects Investigatory Cases Reports, etc.

The development of the existing shop identification number scheme for shops enrolled prior to last year was predicated on our desire to associate the individual shop number with the specific PRP region where the shop is located. These ten PRP regions correspond to the ten zip code regions and are identified by the first character of the zip code. The sole exception is in the state of New Jersey, which is part of PRP Region 1 although its zip code region is 0. In addition, the state and local geographic area of the shops are identified through a unique shop ID number. This number consists of eight characters, the first five being the zip code, and the last three, a numeric sequence number for the particular state. The three sequential numbers identify the unique record of a shop within its state and distinguish it from other shops located in the same city. A log is maintained identifying the highest sequential number that has been assigned for each state.

Each new shop enrolled during this contract year was assigned an identification number in the same manner as previously described, but with the addition of one character to precede the ID number. This character is either a 0 (zero), D, P, or F to identify the shop as an independent repair shop, new car dealership, parts supplier, or high mileage fleet, respectively. The system of nine characters not only identifies the types of shops enrolled but also distinguishes previously enrolled independent repair shops from those enrolled this year.

PRP mailbags used to return failed parts to the PRP are assigned unique sequential numbers. The mailbag number is entered on the shop's

record and remains there until the mailbag is returned or the shop is deleted. When a mail bag is returned and sent to another shop, the number is removed from the original record and entered on the record for the recipient shop. A log is maintained identifying the highest sequential number than has been assigned.

The PRP Shop ID File is updated monthly, and changes (additions, modifications, deletions) are supplied to the NHTSA for updating of the mailing list. All changes are coded, machine prepared and entered via batch mode to the Shop ID File. This deck includes all program deletions, additions, and modifications to existing records. After each update is run, a transaction sheet is produced showing the records affected by the update. The transaction sheet also identifies errors and totals the number of additions, deletions, and modifications.

After the monthly update is completed, a PRP shop list sorted in order alphabetically by state and shop ID number is produced from the file. The listing for each shop includes the owner's or manager's name and title, the shop name and identification number, and the address (street, city, state, area code, zip code, and phone number). Active shops can be identified on the computerized printout by an "A" on the third line after the telephone number. The latest certificate year of participation, such as "78", follows. The current mailbag inventory is listed by bag number after the shop ID number. The shop list is used to identify incoming mailbags, to show shop activity status, to obtain shop addresses, and to determine subjects for follow-up campaigns.

The new shop list is verified against the shop list from the previous month. If found acceptable, a "Totals by Region" report is produced. The "Totals by Region" report is used to monitor the number of enrolled and active shops for each region and overall. The report also shows the regional and national levels of participation.

## 2.3 Materials

Certain material items used for the PRP require some elaboration in this report. These items are used by enrolled shops and KSI to deliver, record and transcribe failure data.

### Mailbags

The mailbags are used by the shops to forward failed automotive parts. After a mailbag is received by the PRP it is laundered and reissued, though not necessarily to the same shop.

### Component Identification Tags

The failed part component identification tags (HS-396) are used by the shop to record failure and descriptive information for the part and the vehicle at the time the part is returned to the PRP. Shops are supplied with plastic protective covers for these tags to avoid obliteration by liquids or dirt from the failed part. Each tag is marked with the shop's identification number. The tag was changed from O.M.B. No. 004S 72032 to form O.M.B. No. 04R-5651 for the contract year.

### Information Report Forms

The information report forms (HS-394) are used by the shop to record information when the actual part is not available to be sent to the PRP. Each information form is marked with the shop's identification number. This is a new addition for inputs to the PRP for the contract year.

### Telephone Contact Report

To record data reported by telephone by participating shops or other parties, a telephone contact report is used. The form was modified for this contract year and is used for both initial and follow-up contacts. After the form is completed, it is attached to the failed part data sheet for review by KSI and NHTSA.

### Failed Part Data Sheets

The failed part data sheets are used by KSI analysts to record and expand pertinent information on the failed part. Information report forms, telephone report forms, photographs and other related correspondence are attached to these documents. No changes were made to this document during the contract year. A failed part data sheet is filled out for each part or information input received.

### Coding Sheets

The Vehicle Owner's Analysis Coding Sheet (HS-10) is used to transcribe data from the failed part data sheets. The data gathered through the PRP is entered and stored in the ODI Data Information System (DIS) Vehicle Owner Letter File. An HS-10 form is completed for every failed part data sheet.

### Certificate of Participation

Each member contributing at least one failed part or item of information receives two framed Certificates of Participation. Since these certificates are the only visible reward to a member for time and effort expended, we believe the document should be of exceptional professional quality. Furthermore, the certificate should be different from year to year and designed so that it is both eye-catching and appealing. The certificate for 1977-78 is significantly different from the previous year.

## 2.4

### Monthly Reports

Current project status is recorded in a letter-type monthly Progress Report. The report is deliverable by the tenth of the month following the reporting period and is retained by the Office of Defects Investigation and the Office of Contracts and Procurement within the NHTSA.

An automated report listing all parts and information received during a monthly reporting period sorted by component identification code is delivered to the NHTSA along with each progress report. Present capabilities provide that these monthly reports (or a selection of more than one month) can be sorted by PRP number or by unique shop code number as well.

The mailing list maintained by the NHTSA for distribution of the PRP News is monitored by KSI through verification of returned mail and telephone calls to assure that new enrollees are receiving the newsletter. Updates to the NHTSA mailing list are provided monthly and include new additions, deletions, and changes to name or address. These updates are derived from the monthly transaction sheets produced when the automated PRP Shop ID File is updated.

A newsletter draft is designed, prepared in draft form and delivered to the NHTSA early in the month following the reporting period. Printing and distribution tasks are handled by the NHTSA.

## 2.5

### Administrator's Award

At the conclusion of each contract year, those shops that significantly contributed to the successful operation of the PRP either in a quantitative or a qualitative fashion are singled out for special recognition. The actual award is an attractive framed Certificate of Appreciation personally signed by the NHTSA administrator.

During the contract year the following shops received the Administrator's Award for their 1977 contributions to the PRP:

Automotive City, San Francisco, California  
Bob's Service Station, Hammond, Indiana  
Tommy's Auto Repair, Sioux City, Iowa  
McLain's Auto Repair, St. Louis, Missouri  
Longbard's Exxon Station, Poughkeepsie, New York  
Harry's Auto Service, Great Barrington, Massachusetts  
May's Auto Service, Mansfield, Ohio  
Woody's Garage, Montoursville, Pennsylvania  
L. A. D. Auto Electric, Spokane, Washington  
Joe's Auto Service, Appleton, Wisconsin  
Hagan Service Center, Gainesville, Georgia  
Ise Automotive Service, Hollywood, California  
Auto Hospital, Lincoln, Nebraska  
Kolesnik's Service Station, Rochester, New York  
Auto Brake Corp., Norfolk, Virginia  
Doyle Automotive Service, Seattle, Washington  
Park Auto Repair, Racine, Wisconsin

The Administrator's Award signifies NHTSA's personal recognition of those shops providing support and assistance in furthering safety on our highways.

2.6

#### Processing Parts and Information

All parts and "Information Only" inputs to the PRP follow a specific procedure from the time of their receipt to the time they are put into permanent storage. As mailbags, information report forms, and phone calls are received at KSI's office, a notation is made on the appropriate shop record in

the shop master list. Any changes to name, address, or status (active or inactive) are also recorded. Mailbags and correspondence are recorded on a daily log sheet. In the case of a mailbag, the mailbag number, shop ID number from a part ID tag and the date received are recorded. Using the shop ID number, the participant is located on the shop masterlist and the remaining information is added to the daily log. All available information or correspondence is recorded in the log; any missing information is obtained from the shop masterlist. The mailbag is marked with the date received and removed to the storage bin assignment. Correspondence and telephone calls are normally processed in the office.

Once removed to the storage facility, the parts are assigned PRP record numbers from a parts log. The log also shows the month received and the physical storage location for each part. The numbering scheme is set up not only to ensure that records in the ODI/DIS can be identified with the PRP as the source, but also that "Information Only" inputs can be differentiated from actual part records. Further, the "Information Only" records are separated into two groups. These groups represent information obtained from either a written document (information card, letter, etc.) or a telephone contact.

PRP record numbers are six-character numbers beginning with P (as opposed to other characters, i.e., H or O for Hotlines or Owner Letters) so that they may be differentiated from other records in the ODI/DIS. The second character indicates the type of PRP record. The specific values of the second character position are as follows:

- 0 indicates that an actual component has been received (If the contributor is unknown, the shop ID number field will be zero filled.)

- 8 indicates the record is an "Information Only" input received from a participating shop.
- 9 indicates the record is an "Information Only" input received from a participating shop through an initial telephone contact.

Parts that relate to the same failure are assigned the same PRP record number. Parts removed from the same vehicle at the same time that are not related to a single failure occurrence are assigned different record numbers. For example, if a frozen front disc brake caliper and a corresponding worn brake pad set were removed from a vehicle at the same time a leaking rear brake line was removed, they would be coded as follows:

- The frozen front disc brake caliper would be assigned a PRP record number.
- The corresponding pad set would be coded as a subsequent part using the same PRP record number.
- The leaking rear brake line, which does not have any obvious correlation to the frozen front caliper, would be assigned a different PRP number.
- The PRP numbers are recorded on the failed part component ID tag and the failed data sheet. Bin numbers are assigned randomly on a "space available" basis, except that parts with the same PRP number are stored in the same bin.

After the component has been assigned a PRP number, a failed data sheet is completed. Information report forms and telephone contacts are also recorded on failed data sheets. The failed data sheet is basically self-explanatory. A coding manual is necessary to complete the vehicle code, component classification and failure codes on the failed data sheet. The remaining information, except for failure description, is transcribed from the failed part ID tag, from the part itself, from the information report form or from the telephone contact sheet. The failure description area is used to record observations made by KSI analysts.

The failed data sheets are returned to the KSI office for review, completion of any missing information and data transcription. Using a coding manual and the PRP coding instructions, the information on the failed data sheet is transcribed to a Vehicle Owner Letter Coding Sheet (HS-10 Form). After verification, the HS-10 Form is machine-processed to produce a punched card deck. The deck is then verified and processed through an Edit/Update computer program prior to entry to the ODI/DIS vehicle owner letter file. Records passing the data edits are placed on the file.

2.7

#### The PRP News

Each month, the PRP News is distributed to PRP members. KSI delivers the draft of the PRP News to the NHTSA, who is responsible for its final preparation. During the contract year, all final copy preparation, printing and distribution tasks were performed by DOT. The format consists of four pages. KSI is responsible for developing the draft articles and supplying any necessary photographs and updates to the NHTSA shop mailing list. The PRP News contains articles on significant parts received, current NHTSA news and current program status. This document is the PRP program's principal means of communication with PRP shops and is designed to stimulate their participation as well as to keep them informed. KSI has been successful in maintaining an "information feed-back loop" using the newsletter by publishing information, comments and so forth, passed on by participants.

The most important factor in newsletter development is creating interesting reading material. Maintaining shop interest in the program is the primary objective of the PRP News. Changes have been introduced this year to better meet this objective. The newsletter layout has been changed from two to three columns. Short articles of interest have been added. The general approach taken is one which emphasizes easier reading and "quick access" to information.

## 2.7.1

### Increasing Participation

Increasing participation in the PRP using the newsletter depends on the PRP's success in maintaining readership. Articles on failed parts are intended to bring more parts into the program, but the articles must also stress that these parts are needed by the NHTSA and that the shop is making a valuable contribution. Attribution to the contributing shop is critical, since non-contributing members can see that other shops are providing valuable information. The newsletter must also stress that returning parts is voluntary and does not require a large investment of their valuable time. This reinforces positive feelings on the part of the shops, while showing that submitting parts does not require much additional work.

Finally, the newsletter should provide some inspiration - an idea that causes a potential contributor to review the types of repairs performed with possible safety-related defects in mind. The inspiration should cause shops to look at the potential a defective part has of creating a hazardous situation, rather than looking at what has actually occurred. We feel certain that safety-related failed parts are overlooked because the defect did not create a problem even though the potential for serious consequences existed.

## 2.7.2

### Education of Shops

Our concern has always been the education of the members in these areas: PRP objectives and operations, what a safety-related defect is, what parts are needed for the program, and what the PRP accomplished for the NHTSA and for highway safety. The newsletter is the principal tool for accomplishing this task. We maintain that, knowing what the PRP objectives are and what a safety-related defect is, a shop will make a more valuable contribution than if shops were only asked to contribute specific components. Knowing what role they play in highway safety, PRP shops are apt to take a more active interest in the program. The newsletter is developed with these themes in mind. We feel that this approach has improved the quality of the parts received.

#### 2.7.3 Focusing on Newer Models

The PRP News has been the most valuable tool in obtaining more parts and information on newer model year vehicles. By featuring articles on new model vehicles and emphasizing the need for more information on such vehicles, we have used the newsletter to obtain failure information for vehicles one to two years old, if not current model vehicles. Since the repair facility segment of the program (as opposed to the new expansion program members such as new car dealers) do not generally work on vehicles which are under warranty, it is expected that current model year vehicles will not increase substantially in the information input totals.

#### 2.7.4 Information on NHTSA Activities

Program enrollees are kept up-to-date on current NHTSA and DOT activities through the newsletter. We believe that publishing information on investigations and research results is necessary so that the readers can better understand how the NHTSA carries out its responsibilities as mandated by Congress. Although such information does not produce any tangible returns for the program, it does increase interest in the overall goals and directions of the NHTSA and hence indirectly affects program activity.

#### 2.7.5 Newsletter Matrix

As an aid in the development of each newsletter, we prepare a series of matrices that depict previously published newsletter articles. Each matrix identifies a specific automotive system, e.g., brakes, steering, etc., and then identifies the specific article published on that system by vehicle model year, sub-assembly and manufacturer. Finally, the entry on the matrix is recorded by date of publication. A cumulative matrix for inputs from 1 July 1976 through 30 June 1978 is included as Appendix A to this report.

2.8

### Supplementary Data

Failed Data Sheets are reviewed prior to transcription, to determine if a follow-up contact is necessary or desirable. Parts that meet one or more of the following Supplementary Data requirements are subject to a follow-up call to the contributing shop to obtain missing or additional information:

- part was removed from a new or one-year-old model vehicle (in this case, 1977 or 1978)
- part may be related to a collision occurrence, or an accident or fire is indicated
- personal injury is indicated
- part is of particular interest for a newsletter article
- the part is of particular interest to the ODI
- significant information is missing and there is an indication that the data may still be available

Once the supplementary data has been obtained and recorded on a telephone contact sheet, the record is transcribed on an HS-10 Form and then follows the existing procedure.

2.9

### Monthly Automated Report

After the records have been processed and entered on the ODI/DIS letter file, a monthly automated report is produced.

A monthly retrieval of these records from the information system in a format approved by the NHTSA CTM produces a detailed report of the failed parts for the month. Present capabilities provide that these monthly reports can be sorted by PRP number, by unique shop code number, or by component classification code. In other words, we can sort these reports to provide any of the following information:

- a listing by sequential PRP numbers (a historical record)
- a listing grouping all of the records from the same shop together – this information tells us how many parts have been received from any one shop, state, or region
- a listing grouping all of the records of identical components – this information tells us how many identical parts we have received.

## Section 3

### PROGRAM RESULTS

3.0

#### General

The primary objective of the Parts Return Program is to provide a "real world" input to the defect investigations process. There are no other similar data available to the NHTSA which can serve as early warning indicators of potential safety-related defects in motor vehicles and motor vehicle equipment, since the sources here are directly involved in the servicing and repair of vehicles. A major objective of the contract year just concluded was to increase the number of parts and information received which relate to an engineering analysis, defect investigation or recall. In other words, the goal was the improvement of the quality of the inputs. In this, the program was quite successful. There was a 88% increase in the number of inputs relating to engineering analyses and investigations and a 100% increase in inputs relating to recall campaigns over the preceding contract year.

3.1

#### PRP Inputs

The PRP received 852 failed automotive component inputs during the period 1 July 1977 through 30 June 1978. Figure 1 depicts an overview of both cumulative and monthly activity during this reporting period. 193 members made contributions, an average of 4.4 per facility. Emphasis placed upon the quality of inputs is reflected in the greater number of components and data contributing to recalls, investigations and engineering analyses than was the case the previous year.

Each component or information input received is assigned a unique number (PRP number) to identify it as a PRP input. Parts common to the same

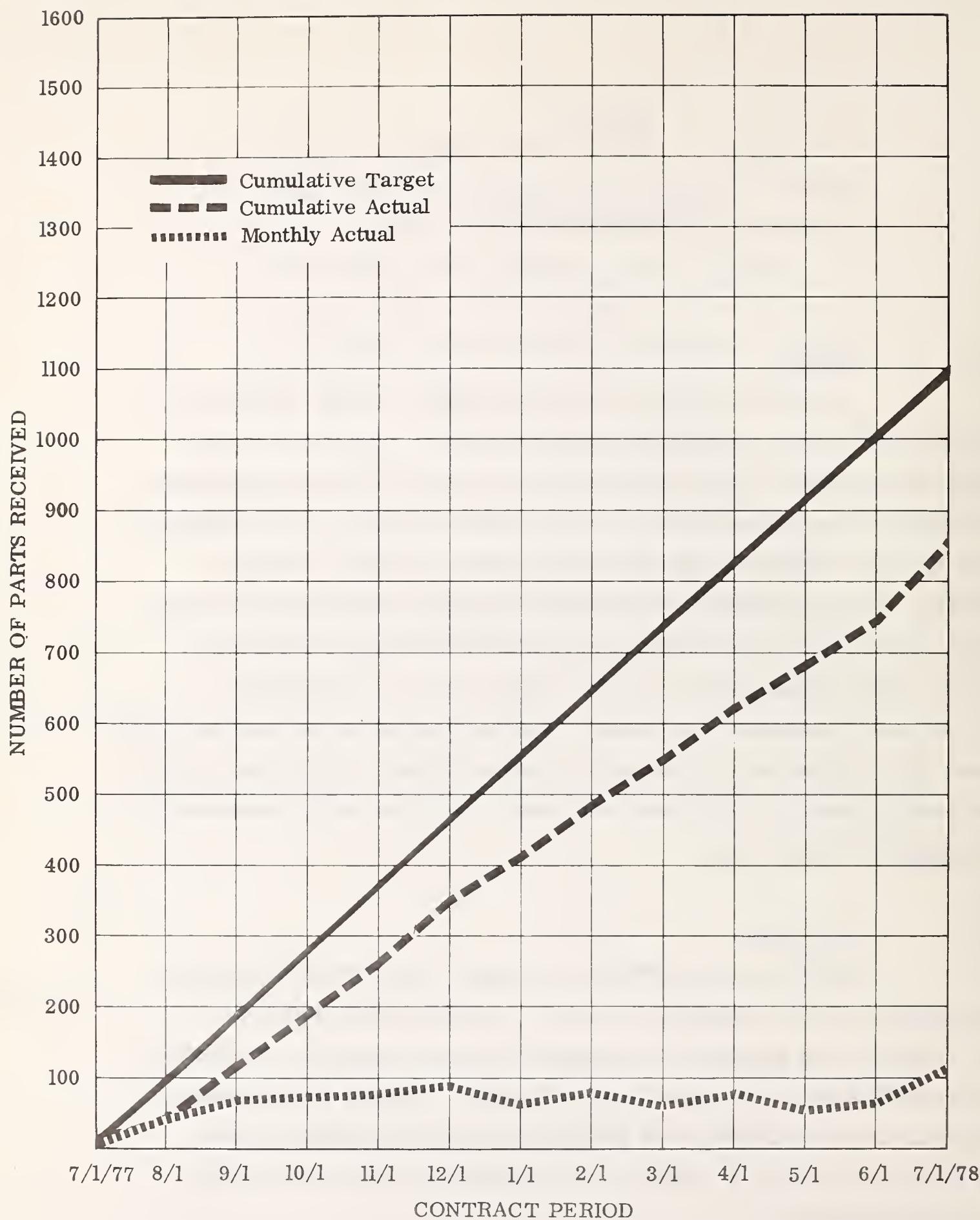


Figure 1

vehicle are assigned the same PRP record number but are differentiated by a component group identifier. Contributions are broken down by component class in Figure 2. Figure 3 details contributions by vehicle year. It is instructive to note that 30.8% of the contributions relate to 1973 and 1974 vehicles, while only .8% relate to 1978 vehicles. Program emphasis, in addition to the quality of parts, includes a goal of more information on newer vehicles. While .8% for current model year vehicles is still low, it does reflect a change from .3% for the previous contract year. Information on year-old vehicles has increased 4.4%, and information on two-year-old vehicles has increased 1.2%. These figures include the inputs from new car dealers, high mileage fleets and automotive parts suppliers enrolled in the PRP Expansion Study discussed above in Section 1. This in itself could account for the increase in information on newer vehicles.

### 3.2            "Information Only" Inputs

A valuable feature of the PRP is the "information only" input. Often the physical component will be unavailable for submittal due to size, warranty reimbursement requirements, customer return policies, etc. This year, for the first time, all PRP members were supplied with information reporting forms specifically designed for this purpose. The forms are handled in the same manner as the components received, but they are assigned a special series of PRP record numbers to further identify the input as information only.

The PRP also receives telephone calls from its member facilities with information concerning safety-related failures. A telephone contact report has been designed to record all pertinent vehicle and component data.

This new emphasis on information has proved to be highly successful. Ninety four information only inputs were received during the contract year, representing a total of 11.03% of all contributions. This reflects an increase of

<u>Component Class</u>	<u>Total Number</u>	<u>% of CY 78 Total</u>
Steering	101	11.79
Suspension	72	8.41
Brakes	235	27.58
Engine	121	14.13
Fuel System	128	14.95
Power Train	44	5.14
Electrical System	55	6.42
Lights & Horn	46	5.37
Visual Systems	5	.58
Heater-Defroster-Air Conditioner	21	2.45
Interior Systems	6	.70
Structure	15	1.75
Accessories & Equipment	<u>3</u>	.35
Total	852	

FIGURE 2. TYPES OF FAILED PARTS RECEIVED

Unknown	51
1978	7
1977	75
1976	85
1975	89
1974	128
1973	135
1972	77
1971	46
1970	65
1969	38
1968	16
1967	13
1966	12
1965	3
1964	9
1963	2
1962	1
Total	852

FIGURE 3. PARTS RECEIVED SORTED BY VEHICLE YEAR

1.52% over the previous year's information only inputs. The addition of the information only inputs adds yet another dimension to the PRP's goal of supplying the Office of Defects Investigation with real world inputs. More importantly, as reflected in Figure 4, 49.4% of all information only inputs related to 1976-1978 model year vehicles. The information only input is thus a valuable tool for increasing information on newer vehicles.

Figure 5 summarizes information received through the use of the information report forms and telephone contacts.

### 3.3

#### New PRP Operational Approaches

The PRP News has been utilized to present several new operational approaches during the contract year. The first new approach attempts to keep program members up-to-date on current investigations. Hence, the PRP News periodically includes a listing of current major defect investigations with a short statement explaining components and vehicles involved.

The second approach uses small blocks of space in the PRP News to describe the need for new inputs on specific components or information concerning safety-related failures that might be of interest to the NHTSA. Both approaches are helpful in guiding the program members on the types of information and parts that would contribute to current NHTSA investigations.

In addition, the concept of a reader's "forum" has been introduced to the PRP News. In the past, all inputs which were deserving of inclusion in the newsletter became either full-blown articles or were included with noteworthy news items in an "Items of Interest" section. The introduction of "The Forum" allows short inputs and responses to be reported as received and helps to support the view that the PRP News is in fact for the membership.

INFORMATION ONLY INPUT RECEIVED  
DURING CONTRACT YEAR 1978  
SORTED BY VEHICLE YEAR

Unknown	15
1978	7
1977	23
1976	16
1975	7
1974	7
1973	4
1972	4
1971	2
1970	6
1969	0
1968	0
1967	0
1966	0
1965	0
1964	2
1963	0
1962	0
To 1	<u>93</u>

FIGURE 4. INFORMATION REPORTS BY VEHICLE YEAR

		MODEL YEAR												
		78	77	76	75	74	73	72	71	70	69	64	Other	Total
COMPONENT CLASS	01000000 Steering			3	1	2							2	8
	02000000 Suspension & Wheels	1	4	2	1			1					1	10
	03000000 Brakes		6	6		1				2		2	1	18
	04000000 Parking Brake	1												1
	05000000 Engine & Cooling System	1	4	2			1	1	1			2		12
	06000000 Fuel Systems		3	1	5	3	2	1	1	3			2	21
	07000000 Power Train		5										5	10
	08000000 Electrical			1										1
	09000000 Lights & Horn													0
	10000000 Visual Systems													0
	11000000 Heater/Defroster													0
	12000000 Interior													0
	13000000 Structure/Body	4	1	1		1		1		1		2		11
	15000000 Equipment						1							1
TOTAL All Component Classes		7	23	16	7	7	4	4	2	6	0	2	15	93
													Grand Total	

FIGURE 5 TYPES OF INFORMATION ONLY INPUTS

The PRP News has also been redesigned graphically in the hope that the voice of the program will thereby be more appealing. The three columns of print, as opposed to the previous two-column layout, will allow for more flexibility in article layout, will be easier to read, and will promote interest in a greater variety of items.

#### 3.4 Information on Newer Vehicles

A procedure to follow-up on reported failures in newer model cars was developed during the previous contract year. The procedures have remained in effect during this year, requiring inputs for 1977 and 1978 vehicles to be followed up with a phone contact to the facility originating the input. A follow-up contact sheet is completed for each phone contact adding the additional vehicle and/or component information to the original data received.

#### 3.5 Parts Supporting NHTSA Investigations and Recalls

During the 1978 contract year, 90 parts and information inputs received from program members contributed to engineering analyses and investigatory cases. This represents 9.46% of the total PRP input for the year. Fifteen cases and seventeen engineering analyses were supported by these PRP inputs, an increase of 88% over the total for the previous year. Figure 6 provides a summary of the related investigations.

PRP members also played a supporting role for twelve recall campaigns. The campaigns are summarized in Figure 7. The totals here represent an increase of 100% over the previous contract year. It is hoped, of course, that these percentages will continue to increase, since such a supportive role is the best indication of the importance of the PRP.

<u>CASE OR AUDIT NO.</u>	<u>VEHICLES</u>	<u>COMPONENTS</u>
C2-53	'67 and later Ford	Dual master cylinder
C4-18	'65 to '70 Fairlane, Ranchero, Montego, Falcon and Comet	Engine mounts
C4-44	General Motors	Rochester Carburetor float
C5-07	Pontiac with V-8	Timing gear and chain
C7-21	General Motors Corporation	Power brake booster
C7-22	'75-'77 Dart, Aspen, Valiant, Volare	Carburetor and emissions
C7-24	'70-'77 Ford Passenger Cars	Flex fans
C7-27	Buick	Power steering gear box
C7-30	'70-'77 Fiat	Undercarriage corrosion
CS-01	'75-'77 Cadillac	Electronic fuel injection system
C8-04	'68-'74 Intermediate and full size passenger cars	Idler arm and mounting bracket
C8-27	Ford Granada	Wiring
C8-28	Fiat	Wheel bearings
A7-06	'76 Ford Econoline	Steering gear attachment
C8-18	Firestone tires	Steel Belted Radials

FIGURE 6. CASES OR AUDITS SUPPORTED BY THE PRP

<u>RECALL CAMPAIGN NUMBER</u>	<u>VEHICLES INVOLVED</u>	<u>COMPONENT</u>
GMC	'74 Chevy and GMC Trucks	Steering arm failure
	'65-'67 Buick Wildcat and Electra '70 Cadillac w/Cruise Control	Separated motor mount may jam throttle open
	'76-'77 Pontiac except Sunbird '76-'77 Chevrolet except Monza '77 Buick except Skyhawk '77 Oldsmobile except Starfire	Steering intermediate shaft
	'75-'76 Chevy & GMC Trucks C/P 20-30 Series	Lower control arm socket
	'76-'77 GMC & Chevy Trucks 30 Series and Cutaway Chassis	Master cylinder reservoir mounting bolts
FORD	'76-'77 Ford with A/C '76-'77 Mercury with A/C '77 Lincoln with 400 C.I.D.	Flex fan blade breakage
	'72 Torino '72 Montego '72 Lincoln '72 Ranchero	Flex fan blade breakage
	'76 E100-E150-E250-E350	Steering gear attachment bolts
CHRYSLER	'75-'76 Valiant '77 Volare	Accelerator pump seal
	'77-'78 Light duty Trucks Club Cab	Fuel tube abrasion with underbody reinforcement
	'77-'78 LeBaron '76-'78 Aspen '77-'78 Diplomat	Steel brake lines subject to battery acid corrosion
	'75 Valiant '75 Duster '75 Dart Sport	Left front brake line interferes with brake hose

FIGURE 7. PARTS RELATED TO RECALL CAMPAIGNS

### 3.6 Contributing Members

The level of activity of program members is, of course, a key to the success of the PRP. Continued active support is reflected both in the monthly part count, shown above in Figure 1, and in the breakdown of active members, shown in Figure 8 below. The latter figure demonstrates that "repeat business" is quite common once a member has become active. Repeat activity can be attributed to follow-ups such as the Certificate of Participation, the letter of acknowledgement which is sent upon the receipt of any input, and the newsletter map, which identifies monthly contributors.

PARTS RECEIVED FROM CONTRIBUTING SHOPS

NUMBER OF PARTS RETURNED	SHOP NAME	CITY & STATE
93	Harry's Auto Service	Great Barrington, MA (b) *
46	Auto Brake Corporation	Norfolk, VA (b)
38	Ise Automotive Service	North Hollywood, CA (b)
26	Kolesnik's Service Station	Rochester, NY (b)
26	Wheel Alignment & Brake Service	Las Vegas, NV (b)
25	L.A.D. Auto Electric	Spokane, WA (b)
20	Foreign Auto Service Center	Minneapolis, MN (b)
18	Big Brake Safety Service	Gulfport, MS (b)
14	Woody's Garage	Montoursville, PA (b)
13	Day-Nite Auto Station	Kaukauna, WI (b)
11	John's Garage	Nampa, ID (b)
11	Mr. Brake #11	Sacramento, CA (b)
10	Adam's Motor Service	St. Charles, MO (b)
10	Bothel's Garage	Cape Elizabeth, ME (b)
9	The Car Shop	Chicago, IL (a)
9	Vanowen Brake & Wheel	North Hollywood, CA (b)
8	A. Ruth's Garage	Colonie, NY (b)
8	Auto Hospital	Lincoln, NB (b)
8	Bud Jones Service	Delmar, NY (b)
7	Automotive City Service Center	San Francisco, CA (b)
7	Automotive Parts Center	Greenville, AL (b)
7	Clemens' Auto Repair	Racine, WI (b)
7	Musten Auto Service	Winston-Salem, NC (b)
7	Nash Road Motors, Inc.	New Bedford, MA (b)
7	Richfield Wheel Alignment	Minneapolis, MN (b)
7	Wayne & Lamarr's Garage	Brownsburg, IN (b)
6	Clearview Car Care Center	Metaire, LA (b)
6	Crane Auto Repair	Bricktown, NJ (b)
6	Tommy's Auto Repair	Sioux City, IA (b)
6	VINS Motor Service	Brooklyn, NY (b)
6	Wisconsin D.O.T.	Madison, WI (a)
5	Beloit Frame & Axle Co.	Beloit, WI (b)
5	Byerly Ford	Louisville, KY (a)
5	Doyle Automotive Service	Seattle, WA (b)
5	Dutch's Auto Repair	St. Louis, MO (b)
5	Front End Service	Manchester, NH (b)
5	Maurice's Automotive	Hollywood, CA (b)
4	Akron Wheel Alignment	Akron, OH (b)
4	D & Z Atlantic	Cornwell Heights, PA (b)
4	Dave Kyle's Garage	Phoenix, AZ (b)
4	Duncan's Auto Repair	Phoenix, AZ (b)

FIGURE 8

NUMBER OF PARTS RETURNED	SHOP NAME	CITY & STATE
4	Feld Garage, Inc.	Kenosha, WI (b)
4	Jake Johnson Garage	Atlanta, GA (a)
4	Roehl's Bee Line Brake & Align.	Appleton, WI (b)
4	Safety First Alignment & Brake	Indianapolis, IN (b)
4	Zenner Automotive	Colorado Springs, CO (a)
3	Archie's Auto Service	Glen Ellen, VA (c)
3	Auto Traac	St. Anthony, MN (a)
3	Basile's Exxon	Fairview Village, PA (b)
3	Billy W. Riley Alignment & Brake Service	Springfield, VA (a)
3	Bob Chester's Auto Service	Arlington, TX (b)
3	Bob's Service Station	Hammond, IN (b)
3	Bud Haskell's Garage	Falmouth, ME (a)
3	Central City Garage	Harrisburg, PA (b)
3	County of Dallas	Dallas, TX (a)
3	Deutzville Garage	Trenton, NJ (c)
3	Duane's Tune-Up Clinic	Manteca, CA (b)
3	Fairview Service Station	Lakeside, CT (b)
3	Fifth Street Automotive Service	Tyler, TX (b)
3	Glidden Auto Service	Nashua, NH (c)
3	Harold's Auto Service	Santa Rosa, CA (b)
3	Henniker Automotive	Henniker, NH (b)
3	Merrill's Automotive Service	Salt Lake City, UT (c)
3	McLain's Auto Repair	St. Louis, MO (b)
3	McNaughton Motor Service	Minneapolis, MN (a)
3	Pete's Auto Spring	Valley Stream, NY (c)
3	Rope Garage	Coon Rapids, MN (a)
3	Samo Wheel & Brake Service	Santa Monica, CA (b)
3	Sparky's Auto Service Center	New Bedford, MA (b)
3	Toman Auto Repair	St. Louis, MO (c)
2	A & T Automotive	Santa Clara, CA (a)
2	Ade & Bob's Muffler & Brake Center	St. Paul, MN (b)
2	A. T.S.	San Diego, CA (b)
2	Atwell Auto Repair	St. Louis, MO (b)
2	Autohaus, Inc.	Herndon, VA (a)
2	Auto Inn Garage	South Bend, IN (b)
2	B & G Auto Service	Arlington, VA (b)
2	Berea Auto Service	Greenville, SC (c)
2	Byrnes Service Station	Livonia, MI (a)
2	Capital Automotive	Lincoln, NB (b)

FIGURE 8 (continued)

NUMBER OF PARTS RETURNED	SHOP NAME	CITY & STATE
2	Chester Body & Repair Co.	Cleveland, OH (b)
2	Chuck & Wayne's Garage	Eugene, OR (a)
2	City of Tallahassee	Tallahassee, FL (a)
2	Des Moines Area Community College	Ankeny, IA (b)
2	Dick Jordan's Standard Service Station	Clayton, MO (b)
2	Doc's Auto Repair	Mesa, AZ (a)
2	Dollar Rent-a-Car	Sioux City, IA (a)
2	Ferino Brothers Exxon	Feasterville, PA (c)
2	Frenchy's Service Station	Duluth, MN (a)
2	Frerich's Garage	Sioux City, IA (b)
2	Gil's Automotive Service	Sioux City, IA (c)
2	Hessfort Service	Kenosha, WI (b)
2	Hurley Super Service Station	Pueblo, CO (b)
2	J. Gartner Auto Service	Chicago, IL (b)
2	Kelly Moran's Sunoco Service	Detroit, MI (c)
2	Mr. Brake	Salt Lake City, UT (b)
2	Mr. Brake #8	Nampa, ID (a)
2	Niebling Auto Repair, Inc.	St. Louis, MO (b)
2	Paul's Garage	Dayton, OH (c)
2	Pritz Foreign Cars of Colorado	Colorado Springs, CO (b)
2	Pro-Tune	Port Arthur, TX (a)
2	Ralph Cannon Auto Service	Atlanta, GA (c)
2	Raymond's Auto Repair, Inc.	Chicago, IL (a)
2	Reed's American	Rockville, MD (b)
2	S & D Tire Auto Center	Salt Lake City, UT (b)
2	Sassaman & Burden Auto Service	Temple, PA (b)
2	Skinner's Automotive Service	Albuquerque, NM (b)
2	Tom's Southside Alignment & Repair	Arlington, TX (b)
2	Wade's All Car Service	Lansing, MI (b)
2	Wayne Terrell's Garage	Macon, GA (b)
1	A & E Automotive Service	Fresno, CA (c)
1	Art's Service	Minneapolis, MN (a)
1	A.S.A.P.	Rockville, MD (a)
1	Automotive Maintenance, Inc.	Sarasota, FL (b)
1	Automotive Specialties	Paramount, CA (b)
1	Auto Safety Service, Inc.	Oakland Park, FL (b)
1	Babei's Service	Manchester, NH (b)
1	Barrows Standard Station	Macon, GA (c)
1	Belote's Bayshore Garage	Dunedin, FL (a)
1	Ben Lindenbush, Inc.	St. Louis, MO (a)
1	Brake-O-Rama, Inc.	Lodi, NJ (b)
1	British European Auto Service	Miami, FL (a)
1	Bureau of Motor Vehicles	Lancaster, PA (a)

FIGURE 8 (Continued)

NUMBER OF PARTS RETURNED	SHOP NAME	CITY & STATE
1	Cambridge Brake Service	Cambridge, MA (b)
1	Carter's Auto Service	Santa Fe, NM (a)
1	Certified Auto Repair Service	Fridley, MN (a)
1	Certified Truck & Auto Service	Salem, VA (b)
1	City of Cincinnati Auto Fleet	Cincinnati, OH (a)
1	C & R Garage	Hartford, CT (a)
1	C & S Brake Service	Fort Worth, TX (b)
1	Dana Meyer Foreign Car Service	Albany, CA (b)
1	Danvers Shell Service Center	Danvers, MA (c)
1	De Angelis Garage	Norristown, PA (c)
1	Desert Hills Phillips 66	Las Vegas, NV (b)
1	Don Herman's Quality Service	Chicago, IL (a)
1	Doyle's Service	Massillon, OH (b)
1	Eddie's Garage	Nashville, TN (c)
1	Fairchild's Service	Minneapolis, MN (a)
1	Farrell's Sunoco	Fairview Village, PA (b)
1	Flanders Brake & Alignment Service	Hartford, CT (c)
1	Friendship Amoco	Burke, VA (a)
1	Gene Casey's Arco	Lynn, MA (c)
1	Gordie's Auto Service	West Chester, PA (b)
1	Gotham Auto Lease, Inc.	New Rochelle, NY (a)
1	Hamner Automotive & Transmission	Corona, CA (b)
1	Hansen Automotive	Minneapolis, MN (a)
1	Highland Crest 66	Kansas City, KS (a)
1	Hutt & Stiles	Skokie, IL (b)
1	Ike's Automotive Maintenance	Montgomery, AL (b)
1	Import Machine	Kewaunee, WI (a)
1	Imports Limited	Marietta, GA (b)
1	Jack Stoltz's Garage	Winston-Salem, NC (b)
1	J. A. Payne Alignment Service	West Point, VA (b)
1	Jason's Auto Parts	Van Nuys, CA (a)
1	Jefferson County, Trans. Division	Louisville, KY (a)
1	Joyce Motors	Arlington, VA (c)
1	Kallen's Garage	Van Nuys, CA (b)
1	King Co. Brake Service	Seattle, WA (b)
1	Korzun & Corlette Garage	Euclid, OH (c)
1	Lawrence's Garage	Irving, TX (a)
1	Lee Randall & Son	San Diego, CA (c)
1	Lexington Brake	Lexington, KY (b)
1	Lippy's Auto Service	Richmond, VA (c)
1	Maryland Brake & Alignment	Baltimore, MD (a)
1	Meade & Greenlee Garage	Salem, OR (b)
1	Midas Muffler	Pennsauken, NJ (b)
1	Midas Muffler Shop	Bakersfield, CA (b)

FIGURE 8 (Continued)

NUMBER OF PARTS RETURNED	SHOP NAME	CITY & STATE
1	Mooney's Wheel Alignment & Brake Service	Oklahoma City, OK (b)
1	Natural Bridge Auto Parts	St. Louis, MO (a)
1	New York Auto Radiator & Body Shop	Albany, NY (a)
1	Precision Auto Repair	San Francisco, CA (c)
1	Red Ivey's Automotive Service	Atlanta, GA (b)
1	Riverside Automotive	Boise, ID (a)
1	Riverside Auto Parts	Macon, GA (a)
1	Robert's Auto Repair	Chicago, IL (a)
1	Roswell Fina	Roswell, GA (a)
1	Runge's Auto & Tire	Chicago, IL (a)
1	Scientific Products	McGraw Park, IL (a)
1	Sequoia Automotive Inst.	Sunnyvale, CA (a)
1	Sports Car Service	Seattle, WA (b)
1	Star Automotive, Inc.	Star, ID (a)
1	State of FL Dept. of Gen. Services	Tallahassee, FL (a)
1	State of MN Trans. Div.	St. Paul, MN (a)
1	Steel's Garage	Rockford, IL (a)
1	Steiger & Gertzen Garage	Fridlen, MN (a)
1	Stop & Go Brake & Wheel Service	Portland, OR (b)
1	Tim's Import Sales & Service	Hutchinson, KS (b)
1	Tommy's Automotive	San Angelo, TX (b)
1	Wales Garage	Ft. Lauderdale, FL (c)
1	Werk Brothers Garage	Pasadena, CA (b)
1	West Ervin Auto Repair	Tyler, TX (a)
1	Yearian's Tire, Inc.	West De Moines, IA (b)
1	Yon Brother's Garage	Charleston, SC (c)
1	Other Sources	

\*

- (a) - First active ever in '78
- (b) - Active in '78 and '77
- (c) - Active in '78, inactive in '77,  
previously active

FIGURE 8 (Continued)

## Section 4

### CONCLUSIONS AND RECOMMENDATIONS

#### 4.1 Conclusions

##### 4.1.1 The PRP News

The monthly PRP News is the single most effective tool employed in the program. In fact, if there were one facet of the program operations upon which the success of the PRP depended, it would be the timely information flow made possible by the PRP News. The newsletter is the only continuous communications link between the program administrators and members.

We believe that the recent changes in the newsletter -- namely, the change to a three-column layout and the development of the "Forum" concept for the interchange of ideas -- have dramatically improved the newsletter readability and, hence, effectiveness. Further experimentation in layout and graphics should produce a similar effect.

##### 4.1.2 Shop Activity

Experience in previous contract years pointed to the possibility that shops which remain inactive for more than one year are no longer of value to the program. Based upon this assumption, addition and deletion approaches were developed which would presumably increase the level of contributions. The results of the current contract year do not entirely support this conclusion, however. Figure 8 above demonstrates that 24 shops which were inactive during the 1977 contract year became active in 1978. In addition, at least one shop which has been in the program since 1975 first became active during this contract year (Bud Haskell's Garage; Falmouth, Maine). That shop contributed 3 parts!

We must therefore conclude that the "inactive for one year" criterion for deletion is too restrictive and that motivational campaigns may be much more critical to the program's success than addition/deletion campaigns.

#### 4.1.3        Quality versus Quantity

While numbers of parts received for a given contract year must remain an important aspect of the program, it is apparent that the current contract year succeeded in increasing the quality of parts and information received. This approach is, we believe, an important one to continue. It is best achieved through the newsletter and special mailings, offering an indication to the membership of the kinds of information desired.

#### 4.1.4        Information Only Inputs

The introduction of the Information Report Forms to the program this year was quite successful. Program members appear to be willing to take the time to fill out the forms. The informational aspects of the program have therefore taken on increasing importance. The submission of actual parts should never, of course, be de-emphasized. Nonetheless, significant increases in information can be expected through the use of the new forms. Most interestingly, more information only inputs were received on fuel system problems than on any other types of problems. Since fuel systems are not easily transmitted to us (especially fuel tanks), the information forms are truly serving a purpose here.

### 4.2            Recommendations

#### 4.2.1        PRP News

Further efforts should be undertaken to increase the readability and overall appearance of the newsletter. All such efforts should be predicated

on the view that the newsletter is for the membership, that each member's input is considered seriously as a potential news article or short, and that the forum approach truly represents an information exchange. To this extent the PRP can become the information feedback process which it should be.

A number of shops have submitted photographs during the past year, some of which were first-rate efforts. The photos accompanied information report forms and typically pictured the failure mode involved. Many of these photos were used in recent newsletters. We believe that efforts during the coming contract year should include motivating shops to submit photographs. One motivational technique here would be the use of photo credits in the newsletter.

#### 4.2.2 Motivators

New media efforts should be made during the coming contract year to motivate active participation. A poster, currently under development, should be distributed to assist shops in determining what parts are of interest to the NHTSA. In addition, we believe that a brochure detailing the objectives of the PRP should be developed and distributed to all members. The brochure could be used as a reference for PRP history, typical failed parts needed, etc. In addition, it would function as an immediate motivator for currently inactive shops.

#### 4.2.3 Regional Representatives

A new approach which we feel might increase active participation is the designation of specific shops as regional representatives of the PRP. Initially, this would simply be an honorary title, developed to coincide with the Administrator's Award. Later, however, we might begin to use the regional representative as a point of contact within a given region. While there is no intention here to burden a shop with additional assignments, the concept would add a note of formality to the program. It could also be developed as

a motivator for greater numbers of contributions from individual shops. The regional representatives might also be called upon to attend a yearly meeting, preferably with the Administrator, to discuss highway safety issues.

#### 4.2.4 Administrator's Award

We believe that a greater amount of publicity should surround the annual Administrator's Awards. We have tried in the past to inform local newspapers of awards. We now feel that an advance notice from the Administrator's office to newspapers and a public award process are in order. One possibility here would be to have the NHTSA regional representatives make the awards in person. An invitation to the local press would also help to generate a greater amount of publicity. In turn, excerpts from local press articles could be printed in the PRP News in order to motivate other shops to compete for the annual award.



PUP NEWSLETTER ANTIQUES  
1 JULY 76 to 30 JUNE 78

STEERING

Date Month/Year	Vehicle or Equipment Manufacturers			Equipment
	General Motors	Chrysler	Ford	
10/76	'75 Cadillac Ambulance-- Power Steering Pump			
11/76	'76 Delta Royale Steering Gear		'71 Pinto Steering Gear	66 Jeep--Steering Gear Box Mounts 75 Hornet--Power Steering Hose
12/76	'75 30 Series Van Steering Gear		'75 Maxivan Tie Rod	
1/77				
2/77	'74 Camaro	'74 Steering Pinion Gear		'72 & '74 Capri Steering Pinion Gear
6/77				Fiat 124-128-850 Undercarriage corrosion
8/77				'77 Monarch Tie Rod
				'68-'74 IHC Tractor Truck Steering System

PPP NEWSLETTER ARTICLES  
1 JULY 76 to 30 JUNE 78

STEERING

Date Month/Year	General Motors	Chrysler	Vehicle or Equipment Manufacturers	Imports	Equipment
			AMC		
12/77	'78 Chrysler '77 & '78 Plymouth & Dodge Steering Columns	'68 - '74 Ford Idler Arm			
1-2/78	'77 Monaco Pitman Arm				
3/78			'71-'78 Capri '75-'77 Granada & Monarch--Power Steering control valve	'75-'77 Gremlin and Hornet--6 cyl power steering hose	
4/78				'76 E-100 Vans Drag link assembly	
5/78			'75 Monza, Starfire, and Skyhawk V-8 Front wheel bearing and spindle		

SUSPENSION

Date Month/Year	Vehicle or Equipment Manufacturer			Equipment
	General Motors	Chrysler	Ford	
7/76			'74 E-100 Van axle	'75 VW Rabbit Control Arm '75 Spitfire axles
1/77				
2/77			'71-'77 Capri Stabilizer bar	
1-2/78			'77 Pinto Control Arm	
3/78				'77 Tradesman Van Front spring

PPP NEWSLETTER ANNOUNCEMENTS  
1 JULY 76 to 30 JUNE 78

WHEELS AND TIRES

WHEELS AND TIRES					
Date Month/Year	General Motors	Chrysler or Ford	AMC	Imports	Equipment
8/76				Pirelli tires	
11/76					Firestone 500 Steel belted radials
12/76					Tru-Spoke wheels
2/77					Firestone 500 recall Bus spindle failures Goodyear tread
3/77	'75 Delta 88, '75 Cutlass, '75 Cadil- lac, '75 Caprice Bearing and spindle	Dodge Tioga II Goodyear tread separated		F-250-350 trucks P-350-400 trucks Budd Wheel side ring separation	
4/77					
12/77					'75-'77 Steel Belted radial survey

PDP NEWSPAPER ARTICLES  
1 JULY 76 to 30 JUNE 78

BRAKES

Vehicles or Equipment Manufactured						Equipment
Date Month/Year	General Motors	Chrysler	Ford	AMC	Imports	
7/76	'70 Chevelle Malibu Master Cylinder					
8/76			'67 Mustang Brake pedal			
10/76			'74 Elite Brake caliper			
12/76	'73 GMC 3/4 ton truck-brake hose '71 to '76 Full size passenger cars Brake drums and Rotors		'67-'69 Mustang Pedal bracket			
1/77				'74 Continental Rear brake line		
2/77		'71 - '72 Cadillac Brake hose				
4/77			'73-'75 Dodge pickup Trucks			
			Brake hose		'70 - '76 Hornet and Gremlin-- Brake line	

PRP NEWSLETTER ARTICLES  
1 JULY 76 to 30 JUNE 78

BRAKES					
Month/Year	General Motors	Chrysler	Vehicle or Equipment Manufacturers	Imports	Equipment
Date			AMC		
5/77				'75-'76 VW Rabbit '75 VW Dasher Master cylinder	
7/77	'76 Gran Prix Brake hose				
9/77			'77 F-350 Pickup Brake hose	'75 Hornet Master cylinder	
10/77				'75 Hornet Brake line	
11/77			'78 Diplomat and LeBaron - Brake lines		Master cylinder survey
1-2/78					
5/78			'78 Magnum XE Emergency Brake Cable	'75-'78 Honda motorcycles Rear disc brakes	Carter YF Single barrel carburetor

PHP NEWSLETTER ARTICLES  
1 JULY 76 to 30 JUNE 78

ENGINE

Date Month/Year	Vehicle or Equipment Manufactured			Importa Equipment
	General Motors	Chrysler	Ford	
7/76	'65-'67 Wildcat and Electra '70 Cadillac Engine mounts			
2/77	'65-'75 Chevrolet Water pump			
5/77			'70-'77 Cars and Light trucks Flex-fans	
7/77			'76-'77 Mercury & Lincoln Flex-fans	
10/77			'75-'76 Dart & Valiant, '76-'77 Aspen and Volare Stalling	
1-2/78			'75-'77 Dodge and Plymouth Stalling	
3/78			'77 LTD and Econoline Crankshaft pulley	

PUP NEWSLETTER ARTICLES  
1 JULY 76 to 30 JUNE 78

FUEL SYSTEM

Date Month/Year	Vehicle or Equipment Manufacturers			Imports Equipment
	General Motors	Chrysler	AMC	
9/76	'65-'66 Chevrolet '66 Buick Carburetor plug		Ford	Honda CB500 Motorcycle Gas cap
10/76	'71-'76 Cadillac Fuel tank			'72 Fiat 124 '73 Fiat 128 Fuel filler hose
12/76				'76 Pinto, Bobcat & Mustang II Fuel leakage
3/77				'73-'74 V-8 Engine Pollution control
4/77	'71 Caprice '72 Nova Throttle cable			'75 Granada Throttle cable
6/77				'70-'74 Porsche 915 Fuel leaks

FUEL SYSTEM

Date Month/Year	Vehicle or Component Manufacturer				Equipment
	General Motors	Chrysler	Ford	AMC	
8/77			'77 Base Models Fuel filler cap		'75-'76 TR-7 Accelerator cables
10/77					'74 Fiat 124 Fuel canister
11/77			'75-'77 Aspens, Valiants, Volares, Dart Stalling		

PRP NEWSLETTER ANNEXES  
1 JULY 76 to 30 JUNE 78

POWER TRAIN

Date Month/Year	General Motors	Chrysler	Ford	AMC	Imports	Equipment
10/76						
12/76	'76 Colt and Arrow Drive line, vibration damper					
4/77	'73 Century Station Wagon--Converter flex plate					
9/77	'70 Cadillac Converter flex plate					
11/77						
3/78						
4/78						

ELECTRICAL SYSTEM

Vehicle or Equipment Manufactured					
Date Month/Year	General Motors	Chrysler	Ford	AMC	Imports
7/76				'71 Audi Battery	
8/77				'70 - '72 Toyota Corona and Corona MKII Neutral Safety switch	
12/77	'75 Chevrolet Distributor			'75-'77 TR-7 '75 Midget and Jaguar XJ12 Ignition amplifier	
4/78				'76-'77 Ford Ignition amplifier	

PNP NEWSLETTER ARTICLES  
1 JULY 76 to 30 JUNE 78

LIGHTS/HORN

LIGHTS/HORN				
Date	General Motors	Chrysler	Ford	Vehicle or Equipment Manufacturers
Month/Year				Imports
12/76				'75 Matador Turn signal
3/77				'73 TR-6 Headlight switch
9/77	'77 Chevelle Brake light switch			'71-'72 Capri Headlight switch
10/77				

PNP NEWBIESEN AUTOLES  
1 JULY 76 to 30 JUNE 78

VISIBILITY SYSTEMS

Date Month/Year	General Motors	Chrysler	Vehicles or Equipment Manufactured	Imports	Equipment
			AMC		
7/76			'71-'73 Capri Wipers		
10/76			'76 Harley Davidson Electra-Glide Motorcycle Windscreen		
6/77			'75 E-150 Supervan Wiper motor		

PNP NEWSLETTER ARTICLES  
1 JULY 76 to 30 JUNE 78

VENTILATION					
Date	General Motors	Chrysler	Ford	AMC	Imports
Month/Year					Equipment
8/76	All vehicles A/C limiter fuse				
1-2/78					'72-'73 Toyota Celica Heater hose

INTERIOR

Vehicle or Equipment Manufacturers					
Date	Month/Year	General Motors	Chrysler	Ford	AMC
7/76					'75 Honda Civic Seat
3/77				'68-'69 Cougar and Mustang Bucket seat back	
12/77					'72-'75 Peugeot Seat belts
					Passive restraint review

PRP NEWSLETTER ARTICLES  
1 JULY 76 to 30 JUNE 78

STRUCTURE

		Vehicle or Equipment Manufacturers			
Date	General Motors	Chrysler	Ford	AMC	Imports
Month/Year					
5/77			'72 Galaxie '73 LTD Frame		

PHILIPPINES AUTOMOTIVE  
1 JULY 76 to 30 JUNE 78

ACCESSORIES

		Vehicle or Equipment Manufactured				Equipment	
Date	Month/Year	General Motors	Chrysler	Ford	AMC	Imports	
11/76							Auto ramps
12/76							Timing lights
10/77							Hydraulic floor jacks
4/78							Sumo scissors jack



## APPENDIX B

## FAILED PARTS SUMMARY

<u>NUMBER OF PARTS</u>	<u>COMPONENT CLASSIFICATION</u>	<u>DESCRIPTION</u>
1	01000000	Steering Assembly
2	01110000	Steering wheel-handlebar
1	01120000	Steering column
1	01150000	Steering column shaft - upper
4	01160000	Steering column coupling
1	01210000	Manual steering gear box
5	01220000	Power steering gear box
2	01230000	Unknown type steering, gear box
1	01231000	Unknown type steering, shaft - lower worm
4	01232000	Unknown type steering, shaft - sector
2	01300000	Steering power assist
7	01310000	Steering power assist - pump
10	01330000	Steering power assist - hose, fluid
2	01400000	Steering gear, rack and pinion
1	01430000	Steering gear, rack
6	01510000	Steering linkages - arm, Pitman
3	01520000	Steering linkages - link, drag - connection
30	01530000	Steering linkages - arm, idler and attachment
1	01550000	Steering linkages - tie rod, inner
14	01560000	Steering linkages - tie rod, end
2	01570000	Steering linkages - sleeve, tie rod - adjustabl
1	01580000	Steering linkages - knuckl - spindl - arm
1	02000000	Suspension
1	02110000	Suspn Indp. Ft. Attaching Mechanisms
3	02111000	Suspn Indp. Ft. Attach. Mechanisms - strut rod
4	02112000	Suspn. Indp. Ft. Attach. Mech. - Stabilizer bar
1	02120000	Suspn. Indp. Ft. Shock Absorber
2	02132000	Suspn. Indp. Ft. Ctrl Arm Unk. Typ - ball joint
4	02140000	Suspn. Indp. Ft. Control Arm, upper
1	02141000	Suspn. Indp. Ft. Ctrl Arm, upper - shaft, inner
3	02142000	Suspn. Indp. Ft. Ctrl Arm upper - Ball joint
10	02150000	Suspn. Indp. Ft. Control Arm - Lower
11	02152000	Suspn. Indp. Ft. Ctrl Arm, Lower - ball joint
3	02160000	Suspn. Indp. Ft. Spindle - Knuckle, steering
6	02170000	Suspn. Indp. Ft. - Bearing wheel

<u>NUMBER OF PARTS</u>	<u>COMPONENT CLASSIFICATION</u>	<u>DESCRIPTION</u>
2	02224000	Suspn. I Beam, Sld, Ft: U Bolt - spring to I beam
1	02230000	Suspn. I Beam, Sld, Ft: Spring, coil
1	02250000	Suspn. I Beam, Sld, Ft: Spindle - knuckle
2	02340000	Suspn - Twin - I-Beam, Sld, front - spring coil
1	02420000	Suspn. Sgl Axl R-Control arm
3	02430000	Suspn. Sgl Axl R-Torsion bar
1	02460000	Suspn. Sgl Axl R-Shock Absorber
4	02482000	Suspn. Sgl Axl R-Non-power axle, axle Asm.
1	02615000	Wheels Lugs - Nuts - Bolts
1	02621000	Wheels Sngl - Rim Base
5	02700000	Tires
1	03200000	Brakes hydraulic system
1	03213000	Brakes Hydraulic - switch, brake light
1	03214000	Brakes Hydraulic - other
5	03223000	Brks. hydraulic - pwr assist - check valve
1	03224000	Brks. hydraulic - pwr assist - booster
42	03230000	Brks. hydraulic - master cyl
5	03233000	Brks. hydraulic - mstr cyl pistons - cups - spring
2	03234000	Brks. hydraulic - mstr cyl. other
3	03240000	Brks. hydraulic - lines, fittings
7	03241000	Brks. hydraulic - lines, metallic
73	03242000	Brks. hydraulic - lines-hose, non-metallic
1	03243000	Brks. hydraulic - fittings, metallic
1	03245000	Brks. hydraulic - differential - proportion vlv.
2	03261000	Brks. hydr - shoe and drum wheel cylinders
2	03262000	Brks. hydr - shoe and drum system - shoes
2	03263000	Brks. hydr - shoe and drum system - linings
15	03264000	Brks. hydr - shoe and drum system - drum
3	03265000	Brks. hydr - shoe and drum system - other
4	03270000	Brks. hydr - shoe - disc brake system
12	03271000	Brks. hydraulic - disc - caliper
20	03272000	Brks hydraulic - disc - pads and shoes
30	03273000	Brks hydraulic - disc - rotor - disc hub
2	04150000	Prkng emrg brk mech - linkages and cables

<u>NUMBER OF PARTS</u>	<u>COMPONENT CLASSIFICATION</u>	<u>DESCRIPTION</u>
40	05110000	Engine mounts
5	05130000	Engine pulley, crankshaft
10	05140000	Engine flywheel
19	05150000	Engine - other parts
4	05150030	Engine valves, valve train
7	05151000	Engine - timing gear and chain
1	05210000	Engine cooling system - radiator
4	05220000	Engine cooling system - hoses
3	05230000	Engine cooling system - pump, water
20	05240000	Engine cooling system - fan
1	05250000	Engine cooling system - belts
3	05260000	Engine cooling system - thermostat
4	05270000	Engine cooling system - other parts
1	06100000	Fuel systems
4	06112000	Fuel tank assembly
6	06113000	Fuel tank assembly - tank
2	06114000	Fuel tank assembly - gauge, fuel
2	06120000	Fuel emission control
2	06123000	Fuel emission control - canister
1	06130000	Fuel lines fittings and pump
3	06131000	Fuel lines, metallic
8	06132000	Fuel lines, hoses, non-metallic
3	06135000	Fuel filter line
2	06136000	Fuel pump
4	06200000	Fuel carburation
5	06210000	Carburetor, unknown type
8	06212100	Carburetor, unknown type - choke
13	06213000	Carburetor, unknown type - other part
1	06220000	Carburetor, single
7	06223000	Carburetor, single - other part
3	06230000	Carburetor, double
14	06233000	Carburetor, double - other part
2	06243000	Carburetor, four-barrel - other part
1	06310000	Fuel Injection, unknown type
4	06327000	Fuel injection, electric - injector
2	06400000	Throttle linkages and control
4	06430000	Throttle linkages, accelerator, flexible
5	06500000	Exhaust/Crankcase emission control devices
1	06510000	Exhst/Crnkcse emission cntrl - pump, air
5	06530000	Exhst/Crnkcse emission cntrl - check valve
11	06610000	Exhaust system - manifold, engine
1	06620000	Exhaust system - pipe, exhaust
1	06640000	Exhaust system - tail pipe
2	06651000	Converter

<u>NUMBER OF PARTS</u>	<u>COMPONENT CLASSIFICATION</u>	<u>DESCRIPTION</u>
1	07100000	Power train clutch assembly
2	07120000	Power Train clutch asm - linkage, flexible
1	07140000	Power train clutch asm - crosshaft, pivot
1	07150000	Pwr trn clutch asm - level, release, throw-out
1	07160000	Pwr trn clutch asm - housing, bell, clutch
1	07200000	Power train transmission, standard - manual
2	07240000	Pwr trn trns. - unk. typ
1	07241000	Pwr trn trns. - unk typ - lvr & linkg, col. shift
5	07300000	Power train transmission, automatic
2	07350000	Pwr trn, auto - swch - solenoid, shift, vac
1	07400000	Power train driveline (Ind. F or R in loc)
2	07410000	Power main driveline - universal joint
6	07411000	Pwr trn driveline univ. jt. - standard
2	07420000	Pwr trn driveline - shft - chain, propelr, driv
6	07450000	Pwr trn driveline - diffential unit
2	07460000	Power train axle assembly
3	07462000	Pwr trn axle assembly - shaft, axle
3	07464000	Pwr trn axle assembly - seal, axle shaft
2	07470000	Power train - other part
2	08120000	Electrical system battery - cable
1	08220000	Electrical system regulator
1	08230000	Electrical system starter
4	08231000	Electrical system starter motor
1	08240000	Electrical system starter - other part
2	08310000	Elect. Sys. Wiring - harness, front - under hood
2	08500000	Electrical system - ignition
2	08510000	Electrical System - ignition - switch
5	08530000	Elec sys ignition - wiring, primary & second
4	08540000	Elec sys ignition - electronic control unit
31	08550000	Elec sys ignition - other part
2	09101000	Swch - button - ring - high/low beam dimmer
1	09102000	Swch - button - ring - head lights
2	09106000	Swch - button - ring - brake lights
34	09110000	Swch - button - ring - turn signal lights
1	09114000	Swch - button - ring - reflective lights
2	09200000	Lamp or socket - unspecified light
2	09203000	Lamp or socket - side marker lights
2	09205000	Lamp or socket - tail lights

<u>NUMBER OF PARTS</u>	<u>COMPONENT CLASSIFICATION</u>	<u>DESCRIPTION</u>
1	10210000	Visual systems mirrors - rearview, interior
1	10311000	Visual systems windshield wiper/washer switch
2	10312000	Visual sys windshield wiper, motor
1	10314000	Visual sys windshield wiper, arm
2	11103000	Water - heatr, dfrstr, dfggr, fan motor
2	11110000	Water - htr, dfrstr, dfggr - heater core, water
3	11116001	Water - htr, dfrstr, dfggr - control valve
2	11601000	Air conditioner - switch, fan
1	11604000	Air conditioner - relay
2	11605000	Air conditioner - circuit breaker fuse
3	11606000	Air conditioner - hose refrigerant hi/lo prs
1	11608000	Air conditioner - expansion valve
3	11609000	Air conditioner - compressor
1	11612000	Air conditioner - reservoir, refrigerant
1	11614000	Air conditioner - other part
1	12350000	Seat track anchors & seats - other part
1	12420000	Instrument panel - gauge - indicator
1	12422000	Instrument panel - gauge - indicator-oil
1	12424000	Instr panel gauge/indicator-temperature
1	12430000	Instr panel speedometer - odometer
1	12450000	Instr panel other part
2	13100000	Structure - frame, members & body
5	13110000	Structure - frame & members (give side/end)
2	13130000	Structure - body
1	13131000	Structure - wheel well
2	13160000	Structure - frme, mbrs & body - other parts
1	13171000	Struct - frme, mbrs & body - truck-cab-latches
2	13730000	Hood assembly - latches
2	15110000	Electric power accessories - windows
1	15500000	Equipment - jacks





## parts return program

# news

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Vol. 3, No. 1

July 1977

### CASE OF THE MONTH

#### Alleged Engine Stalling, 1975-76 Dodge Dart & Plymouth Valiant, and 1976-77 Dodge Aspen & Plymouth Volare

This investigation by the National Highway Traffic Safety Administration was initiated on May 20, 1977, as a result of 114 consumer reports of engine stalling among the involved Chrysler Corporation vehicles. Since that time the investigation has revealed a large number of additional reports of this stalling condition. A total of at least 58 accidents are alleged as a result of the condition, and at least 9 of these reportedly resulted in injuries.

Based on the information gathered, the stalling usually occurs during low speed acceleration, such as on freeway entrance ramps or at intersections. Some vehicles not experiencing acceleration problems exhibit stalling in left hand turns. Many owners also report occurrence of the condition in the first 15 minutes of vehicle operation. On vehicles equipped with power steering and power brakes the power assist is reduced when engine stalling occurs.

If any of our PRP members have encountered these conditions, we would like to hear from you. We are particularly interested in learning more about any accidents which may have been caused by engine stalling. Additionally, if you have performed service work on vehicles with any of these symptoms, please notify us of the cause and cure of the problem.

### BRAKE HOSE BLOCKAGE

The photograph shows portions of a left front brake hose that was sent in by MAY's AUTO SERVICE of Mansfield, Ohio. The hose was removed from a 1976 Pontiac Gran Prix with a vehicle mileage of 11,146. According to the shop,

the vehicle had been pulling to the right during service brake application. A hydraulic pressure check of the vehicle's brake system by the shop indicated the presence of a possible restriction in the left front brake hose. The hose was dissected by PRP staff and was found to have a collapsed inner rubber layer, as indicated by the photograph.

The PRP has received hoses from three other shops which reported the same type of problem:

#### FIFTH STREET AUTOMOTIVE SERVICE

Tyler, Texas  
1976 Buick Electra Ltd.  
11,090 miles

J. A. PAYNE ALIGNMENT SERVICE  
West Point, Virginia  
1975 Plymouth Valiant  
24,000 miles

DOC'S AUTO CLINIC  
Grand Forks, North Dakota  
1969 Pontiac Ventura  
65,047 miles

If your shop has encountered similar problems, please report them to the PRP. Thanks!



## MORE FLEX-FANS RECALLED

Ford Motor Company has announced another safety recall and remedy campaign for possible breakage of the flexible blades on engine cooling fans. The campaign involves approximately 742,000 1976-77 Ford, Mercury, and Lincoln passenger cars equipped with five blade fans. The specific models include:

### *Model Years 1976 and 1977*

Vehicle	Engine	Application
Ford/Mercury	351M	All A/C, Police Non A/C
Ford/Mercury	400	All A/C, Police Non A/C and Trailer Tow Non A/C
Ford/Mercury	460	All Non A/C Excluding Police

### *Model Year 1977 Only*

Vehicle	Engine	Application
Ford	302	All A/C
Ford	351W	All A/C
Lincoln	400	All

Among the vehicles involved in the recall, there was one reported injury involving a dealership technician who was struck in the arm by a broken fan blade.

As indicated in the May issue of the PRP News, the National Highway Traffic Safety Administration (NHTSA) initiated a defect investigation on May 23, 1977, involving 1970-77 Ford Motor Company passenger cars and light trucks for this problem. The above flex-fan recall is the second one announced by Ford during the NHTSA investigation. The first one was initiated soon after the investigation began, and included 1972 model Lincolns, Ford Torinos, and Mercury Montegos equipped with air conditioning and 302, 351, and 400 CID engines.

In a related matter American Motors Corporation (AMC) has initiated a recall of approximately 26,500 AMC Matador vehicles for replacement of engine cooling fans. The recall involves 1976 Matador vehicles equipped with flex-fans, V8 engines, and air conditioning or a maximum cooling package. In a Consumer Advisory, released September 15, 1977, Joan Claybrook, the Admin-

istrator of the NHTSA, said that "the recall is the direct result of our inquiry to AMC in connection with an investigation into flex-fan failures in Ford Motor Company vehicles."

In developing data to respond to the NHTSA query, AMC determined that it too had problems with this type of fan. Although there was no record of fatalities or injuries, AMC informed the NHTSA of its intent to recall the vehicles.

Replies to the same inquiry from Chrysler Corporation and General Motors indicate no significant incidence of flex-fan failure, to date.

Our PRP members are reminded to stay alert for additional flex-fan failures involving any vehicle make or model.

## ITEMS OF INTEREST

- Mr. George B. Lewis of AUTOMOTIVE PARTS CENTER, Greenville, Alabama has provided the PRP with information on a Ford flex-fan failure where a mechanic was injured. The information in turn, was provided to the Office of Defects Investigation, National Highway Traffic Safety Administration.
- In the coming months, the PRP will be expanding to include new car dealers, fleets (rental car, taxi, police, etc.), and parts suppliers. With the participation of these new members, we hope to receive more information on newer model cars and aftermarket parts. We expect to pass along information from these newer members in our newsletter and hope that our current members will benefit from the new information. Shops that know of interested dealers, fleets, or parts suppliers may want to call the PRP and relay their name and telephone number.
- In a Consumer Advisory, released June 14, 1977, the NHTSA announced the availability of its annual report of motor vehicle defect recall campaigns for 1976. During the year, vehicle manufacturers issued 209 recalls involving more than 3.5 million motor vehicles. The report also lists the recall of more than 330,000 items of vehicle equipment and nearly 464,000 tires.

Ms. Claybrook, Administrator of the NHTSA, noted that "the 1976 total brings to 52.4 million the number of vehicles recalled since 1966 when the national traffic safety effort was initiated."

*(Continued on page 4)*

## OUTSTANDING SHOPS

Our outstanding shops are those that have sent in to the PRP at least one part during the current month. Since we have begun a new program year (July 1977 thru June, 1978), all shops are considered new participants this month. During July 1977, 22 shops have started the PRP off to a successful year by sending in parts.

**REGION 5**  
**BELoit FRAME & AXLE COMPANY**  
 Beloit, Wisconsin  
**DES MOINES AREA COMMUNITY COLLEGE**  
 Ankeny, Iowa  
**FELD GARAGE**  
 Kenosha, Wisconsin  
**FOREIGN AUTO SERVICE CENTER**  
 Minneapolis, Minnesota  
**RICHFIELD WHEEL ALIGNMENT**  
 Minneapolis, Minnesota

**REGION 0**  
**BUD HASKELL'S GARAGE**  
 Falmouth, Maine  
**HARRY'S AUTO SERVICE**  
 Great Barrington, Massachusetts

**REGION 1**  
**FARRELL'S SUNOCO**  
 Fairview Village, Pennsylvania  
**FERINO BROTHERS EXXON**  
 Feasterville, Pennsylvania  
**JONES SERVICE**  
 Delmar, New York

**REGION 2**  
**KOLESNIK'S SERVICE STATION**  
 Rochester, New York  
**VINS MOTOR SERVICE CORPORATION**  
 Brooklyn, New York

**REGION 3**  
**BELOTE'S BAYSHORE GARAGE**  
 Dunedin, Florida  
**BIG BRAKE SAFETY SERVICE**  
 Gulfport, Mississippi  
**RALPH CANNON AUTO SERVICE, INC.**  
 Atlanta, Georgia

**REGION 7**  
**CLEARWATER CAR CARE CENTER**  
 Metairie, Louisiana

**REGION 6**  
**MCLAIN'S AUTO REPAIR**  
 St. Louis, Missouri  
**LAS VEGAS WHEEL ALIGNMENT & BRAKE**  
 Las Vegas, Nevada

**REGION 8**  
**DUNCAN'S AUTO REPAIR**  
 Phoenix, Arizona  
**LAS VEGAS WHEEL ALIGNMENT & BRAKE**  
 Las Vegas, Nevada

*Items of Interest—from page 2*

The report, entitled "Motor Vehicle Safety Defect Recall Campaigns" and covering the period from Jan. 1, 1976 to Dec. 31, 1976, may be purchased for \$2.30 from the U.S. Government Printing Office, Washington, D.C. 20402. It contains information on each recall campaign, the models involved, a short description of the defect, and the manufacturer's corrective action.

- More parts and/or information on possible safety-related defects in the performance, construction, components, or materials of motor vehicles and motor vehicle equipment are needed from our PRP members. Please take time to submit any failed automotive component, which you think could be safety related. If your shop needs mailbags or other material, call us collect at (703) 527-4500. Ask for extension 235, 236, 237 or 239.

## NATIONAL PARTS RETURN PROGRAM

### Description and Function

- The PRP involves the voluntary submittal of failed automotive components by independent repair shops. Components are submitted to a representative (Kappa Systems, Inc.) of the National Highway Traffic Safety Administration (NHTSA).

- The purpose of the PRP is to gather information on these components to help the NHTSA identify the existence of safety-related manufacturing defects in motor vehicles and motor vehicle equipment. Under the authority of the National Traffic and Motor Vehicle Safety Act of 1966, as amended, the NHTSA can require manufacturers to conduct safety defect notification campaigns when it has been determined that a defect relating to motor vehicle safety exists.

The information obtained from these parts is also valuable in preparing Federal motor vehicle safety standards.

- Your shop can help. The parts that you send in will give vital information that cannot be obtained in any other way.

## TELEPHONE CALLS

If you have any problems regarding this program, are in need of additional mailbag, tags, etc., have any questions, or would like to pass on comments, please call collect. Place your call to Bruce Beddow, Ms. Jonni Peizer, or Guy Whiddon at (703) 527-4500. We are on Eastern Time and are normally available Monday through Friday from 8:30 a.m. to 5:30 p.m.

If you have a contribution or suggestion for the PRP NEWS, please send it to Kappa Systems, Inc., 1501 Wilson Boulevard, Arlington, Virginia 22209, Attention: Bruce E. Beddow.

U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
WASHINGTON, D.C. 20590

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## parts return program

# news

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Vol. 3, No. 2

August 1977

### CASE OF THE MONTH IGNITION AMPLIFIER FAILURES

#### British Leyland Vehicles

The Parts Return Program has received three ignition amplifier units, one of which is depicted below, from A. RUTH GARAGE, Colonie, New York. The unit shown was removed from a 1975 Triumph model TR-7. Vehicle mileage was 28,534. The other two units were removed from a 1976 MGB and a 1975 MG Midget.



IGNITION AMPLIFIER

1975 Truimph TR-7

mal defect investigation on this subject (Case No. C7-31). This case involves 1975-77 Spitfire, TR-7, MGB, MG Midget, Jaguar XJ6 vehicles, and 1971-77 Jaguar XJ12 vehicles for reported failures of the ignition amplifier. The failures allegedly cause the cars to misfire, stall in traffic, and fail to restart. At the time the case was initiated, the NHTSA had received at least 67 complaints either directly from owners or forwarded from British Leyland in response to inquiries. To date there have been no accidents reported.

Special thanks to A. RUTH GARAGE for providing these components and information. Our other PRP members are requested to be alert for similar failures.

### TIE ROD SLEEVE DAMAGES CONTROL VALVE

The photograph below illustrates a power steering control valve that was submitted by BOB CHESTER'S AUTO SERVICE of Arlington, Texas. The component was removed from a 1977 Mercury Monarch with a vehicle mileage of 20,179. As the arrow indicates, a groove has been worn in the valve body and a small hole is present at the center of the groove. The hole and resulting power steering fluid leak reportedly caused a loss of power steering assist. Note the groove at the valve body end cap as well.

According to the shop, the vehicle owner brought the car in before any repairs were made. The shop reportedly found one of the tie rod adjusting sleeve



POWER STEERING CONTROL VALVE

1977 Mercury Monarch

clamps positioned such that it had been rubbing the valve body, causing the damage. The vehicle owner reported that the car had never received a front wheel alignment, and that the tie rod adjusting sleeve was apparently installed this way when new.

The PRP would like to thank BOB CHESTER'S AUTO SERVICE for this report. If your shop has encountered a similar condition, please let us know.

## SAFETY DEFECT RECALLS

### Toyota Recall

134,605—1970-72 Toyota Corona and Corona Mark II automobiles are being recalled to correct a safety defect that reportedly has caused 54 fires in the center consoles of such vehicles. None of the fires resulted in any accidents or personal injuries. The defect was identified in an investigation conducted by the National Highway Traffic Safety Administration (NHTSA). The automatic transmission equipped vehicles are being recalled to replace the neutral safety switches. The problem stems from poor quality insulating material used in the switches and can result in electrical shorts and fires in the transmission console between the front seats, where the switch is located.

Until the repairs are made, Joan Claybrook, NHTSA Administrator, in a news release dated 9/7/77, suggested that owners "be especially alert to any burning odors or smoke coming from the vicinity of the transmission console and, if such symptoms are detected, to immediately pull off the road, turn off the ignition and get all passengers out of the vehicle."

### Ford Recall

The recall of an estimated 290,000 Ford Motor Co. Granada vehicles for replacement of gas tank filler caps has been announced. The recall involves 1977 "base model" vehicles which have the gas tank filler cap exposed. In other Granada models, the cap is hidden by a small door.

In a recent news release, Joan Claybrook, NHTSA Administrator, said that "the recall is the direct result of our compliance testing program which revealed that this model failed to pass the requirements of federal motor vehicle safety standard No. 301-75, Fuel System Integrity." She said that a 1977 two-door, base model Granada was subjected to a rear impact crash test followed by a static rollover test, and that during the rollover test fluid spillage from the gas tank filler cap was greater than that allowed by the standard. Ms.

Claybrook said that NHTSA has no knowledge of any injuries caused by the problem to date. However, she warned motorists that a rear end crash and rollover could result in fuel spillage which could be ignited by a spark.

On Sept. 13, Ford Motor Co. informed NHTSA of its intention to recall the affected vehicles. No precise date was announced for the recall since replacement gas tank filler caps are not yet available. Ms. Claybrook has urged the manufacturer to do everything possible to expedite the supply of the required replacement caps. When replacement caps become available, Ford is expected to mail them to affected vehicle owners, thereby avoiding the necessity for owners to call their dealers and take time off from work or other activities to visit a dealer for recall correction.

### International Harvester

A recall involving an estimated 76,000 of the 1968 through 1974 International Harvester heavy duty cab over engine truck tractors for correction of a defect in the steering system has been announced. The recall is the result of an inquiry made by the NHTSA, based on a report from the Federal Highway Administration's Bureau of Motor Carrier Safety. The report indicated that 15 tractors out of a total of 210 owned by one trucking company had to have modifications made to their steering assemblies to correct defects which could result in loss of steering.

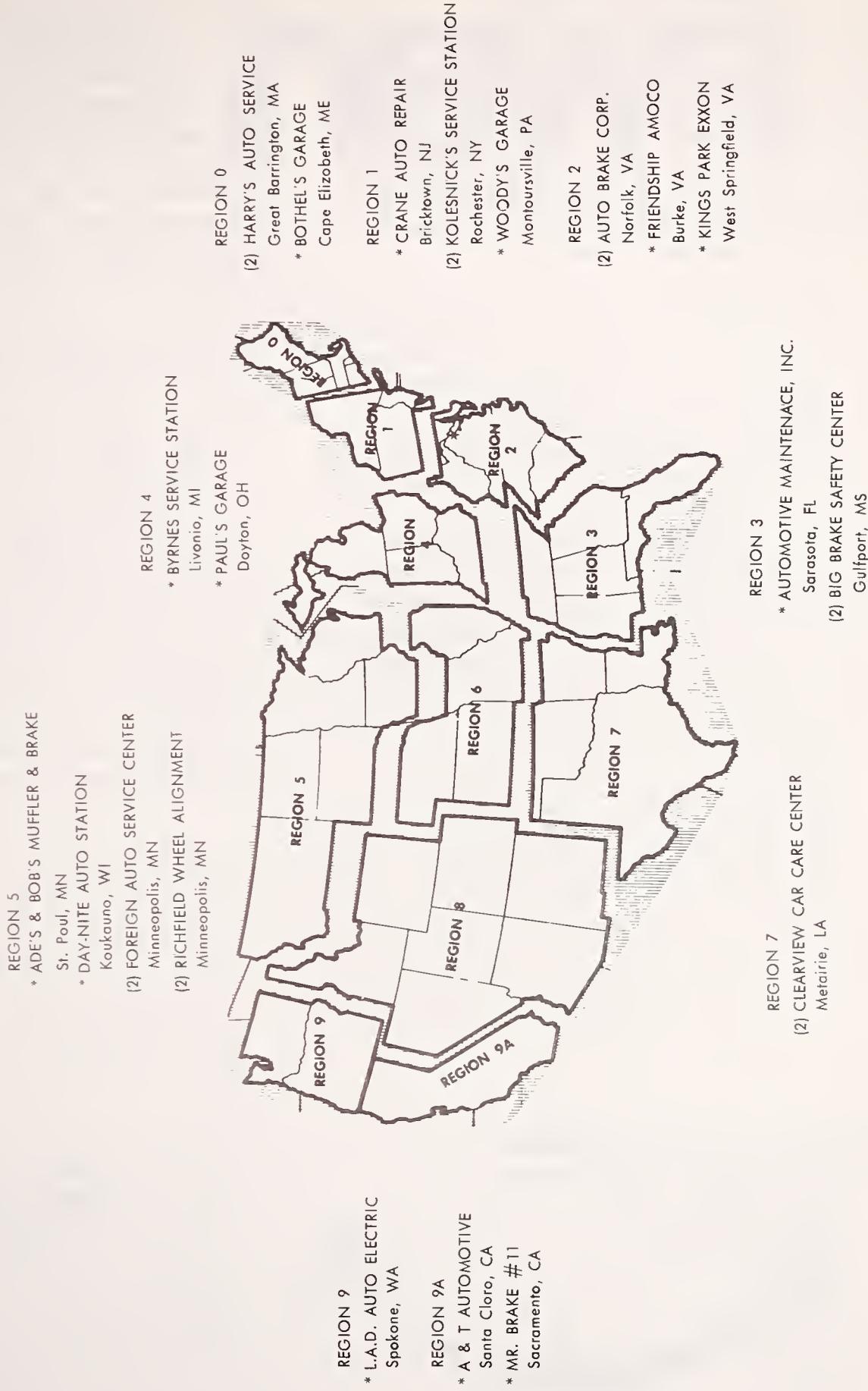
Allegedly, the bolt used to secure the steering column shaft to the yoke assembly is too small. This precludes a tight fit and permits movement which eventually wears the bolt, allowing the steering column shaft to pull out of the yoke. When this occurs, the driver is without steering control. Although the NHTSA has no reports of accidents or injuries resulting from this problem, it is aware of one incident where failure occurred while the vehicle was in motion and, although steering control was lost, the driver managed to stop the vehicle safely.

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## OUTSTANDING PARTICIPANTS

Our outstanding participants are those that have sent to the PRP at least one component or item of information during the current month. The number in parenthesis before a participant's name identifies the number of consecutive months that participant has sent in components and information. New members that have just become active in the PRP for this year (July 1977-June 1978) are identified with an asterisk. During August 1977, thirteen members became new active participants, and seven have sent in components and information in consecutive months. We need more active participants. Please make your contribution toward highway traffic safety today.



## ITEMS OF INTEREST

- Service Tip—British Leyland has issued a dealer service bulletin on the five speed gear box for the Triumph TR-7 model. The bulletin indicates that the quality of shifting gears will be seriously impaired if the correct grade oil is not used. SAE 75W EP oil should be used at all times, but Hypoid 80 weight is acceptable for "topping off" purposes in emergency situations.
- The PRP is expanding to include new car dealers, fleets (rental car, taxi, police, etc.), and parts suppliers. With the participation of these new members, we hope to receive more information on newer model cars and after-market parts. We expect to pass along information from these newer members in our newsletter and hope that our current members will benefit from the new information. Shops that know of interested dealers, fleets, or parts suppliers may want to call the PRP and relay their name and telephone number. In any case please take a minute to mention this program to your parts suppliers—tell them to call us collect at (703) 527-4500 (extensions 235/236/237) for more information.

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## parts return program

# news

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Vol. 3, No. 3

September 1977

### CASE OF THE MONTH

#### Transmission Shift Linkage Failures 1973-1978

##### Ford Motor Co. Passenger Cars

The National Highway Traffic Safety Administration (NHTSA) recently opened a formal defect investigation (Case CS-02) on this subject. The vehicles involved in the case are an estimated two million Ford, Mercury, and Lincoln passenger cars equipped with automatic transmissions, steering column mounted shift levers, and 351 cubic inch or larger engines. The problem occurs when the transmission shift lever is placed in the PARK position. Vibration from a running engine or a slammed door can cause the transmission to jump into REVERSE gear. If the driver has left the vehicle, it could move backward by itself, causing accidents, injuries or property damage.

In a recent Consumer Advisory NHTSA Administrator, Joan Claybrook, said "an automobile moving under power without a driver can be exceptionally hazardous, particularly to pedestrians and to children." She cautioned that no car should be left with its engine running unattended, and warned drivers of the cars under investigation "to turn off the engine and set the parking brake in addition to putting the transmission in the PARK position when leaving the vehicle."

The investigation was initiated after the NHTSA received two reports from the Center for Auto Safety, indicating one injury and one fatality allegedly caused by this problem. Combined data from NHTSA, the Center for Auto Safety, and material provided by the manufacturer indicate 31 owner complaints regarding this problem, all involving accidents. These reports indicate a total of 14 injuries and one fatality allegedly due to vehicles jumping into REVERSE.

The problem is apparently due to excess play in the linkage between the shifting lever and the transmission, which allows an improper indication on the gear shift indicator. The problem seems to be aggravated by hot engine temperatures, hot weather, or both. The only known pre-failure symptom is

an improper indication on the gear shift indicator. For example, the indicator may point to NEUTRAL when the transmission is in some other position, or the indicator may rest somewhere between two of the positions on the indicator scale.

Our PRP members are requested to be alert for these kind of failures.

### BRAKE HOSE FAILURE

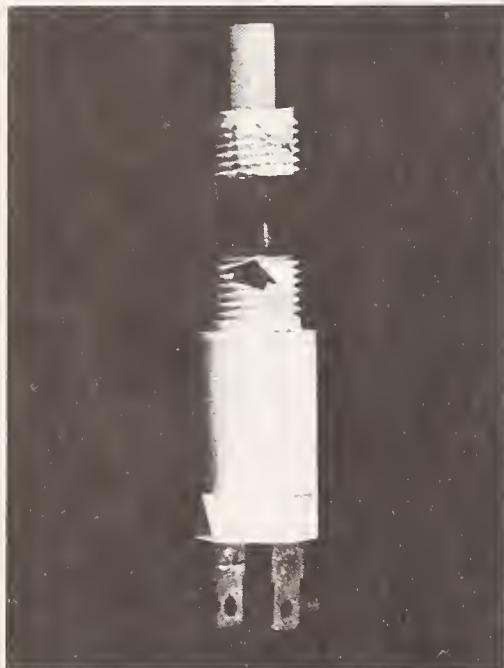
D & Z AUTO SERVICE in Cornwell Heights, Pennsylvania sent in the front brake hose shown in the photograph. The hose was removed from a 1977 Ford F-350 pick-up with 23,462 miles. As indicated, the hose is worn through the cord at midpoint. This was reportedly caused by contact with a front tire on the vehicle. According to the shop, the vehicle was equipped with the original wheels and tires. The leaking hose reportedly allowed the brake pedal to be depressed to the floor, when the owner was backing the vehicle up with a fully loaded horse trailer. The shop believes that the hose may have been installed incorrectly at the factory. Special thanks to D & Z AUTO SERVICE for this information. If your shop finds a similar problem, please let the PRP know.



FRONT BRAKE HOSE  
1977 Ford F-350 Pick-up

## BRAKE LIGHT SWITCH

The photograph shows a brake light switch that was removed from a 1977 Chevrolet Chevelle with 7,032 miles. The switch was returned by ART'S SERVICE in Minneapolis, Minnesota. The metal collar and plastic threads on the switch casing reportedly failed to hold the switch in place under the vehicle's dash, allowing the switch to become misaligned. This in turn caused the vehicle's brake lights to stay on. The switch serves as a stop when the brake pedal is released. Special thanks to ART'S SERVICE for returning the switch. If your shop finds a similar problem, please let the PRP know.



BRAKE LIGHT SWITCH  
1977 Chevelle

## ITEMS OF INTEREST

- A brake master cylinder was returned by BARLOW'S STANDARD STATION of Macon, Georgia. The aftermarket part, manufactured by EIS Automotive Corporation had been installed in a 1975 Hornet with approximately 32,000 miles. The master cylinder reportedly failed to hold pressure within 1,000 miles of installation. The PRP would like to have more information on aftermarket component failures, particularly brake system components. If your shop has encountered such problems, please drop us a line.
- The National Highway Traffic Safety Administration has recently published a revised fact sheet

to advise motorists on brake fluids. In a recent Consumer Advisory Joan Claybrook, NHTSA Administrator, said that "with service stations continuing to convert to no-service, gas-and-go operations, many more motorists are checking the fluid levels in their vehicles themselves and adding fluids when necessary". While this is a relatively simple operation," she added, "the motorist who is not knowledgeable, or is careless, can damage the brake system and jeopardize his or her life by adding the wrong type of fluid, or permitting the system to become contaminated by such things as moisture and grit."

The fact sheet describes the types of brake fluids available and their use, federal labeling and coloring requirements designed to minimize the possibility of adding the wrong fluid to a brake system, the dangers of brake system contamination, and a list of "DO's and DON'T's to be followed in checking and adding brake fluid.

The general public may obtain single copies of this fact sheet, without charge, by writing to the General Services Division/Distribution, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington, D.C. 20590.

- The PRP is expanding to include new car dealers, fleets (rental car, taxi, police, etc.) and parts suppliers. With the participation of these new members, we hope to receive more information on newer model cars and aftermarket parts. We expect to pass along information from these newer members in our news letter and hope that our current members will benefit from the new information. Shops that know of interested dealers, fleets or parts suppliers may want to call the PRP and relay their name and telephone number. In any case, please take a minute to mention this program to your parts suppliers—tell them to call us collect at (703) 527-4500 (extensions 235/236/237) for more information.

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REGION 0	* DANVERS SHELL SERVICENTER Danver, MA
	* FAIRVIEW SERVICE STATION LakeSide, CT
	* GLIDDEN AUTO SERVICE Nashua, NH
(3) HARRY'S AUTO SERVICE Great Barrington, MA	
REGION 1	* BRAKE-O-RAMA Lodi, NJ
	* BROUGHTON MOTOR SALES Monongehela, PA
	* CENTRAL CITY GARAGE Harrisburg, PA
	* D & Z ATLANTIC Cornwell Heights, PA
	* DEUTZVILLE GARAGE Trenton, NJ
	VINS MOTOR SERVICE CORP. Brooklyn, NY
	* WAPPINGER'S SHOPPER NEWS Wappinger Falls, NY
REGION 2	
(3) AUTO BRAKE CORP. Norfolk, VA	
	* BEREA AUTO SERVICE Greenville, SC
	* J.A. PAYNE ALIGNMENT & TIRES West Point, VA
REGION 3	
	* AUTOMOTIVE PARTS CENTER Greenville, AL
	* BARLOW'S SERVICE STATION Macon, GA
	(3) BIG BRAKE SAFETY CENTER Gulfport, MS
REGION 4	
	* SAFETY FIRST ALIGNMENT & BRAKE Indianapolis, IN
REGION 5	
	(3) FOREIGN AUTO SERVICE CENTER Minneapolis, MN
	(3) RICHFIELD WHEEL ALIGNMENT Minneapolis, MN
	* BELOIT FRAME & AXLE CO. Beloit, WI
	* STEIGER & GERTZEN GARAGE Minneapolis, MN
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## parts return program

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Vol. 3, No. 4

October 1977

# news

### BRAKE LINE CRUSHED

The photograph shows a rear brake line that was returned to the PRP by Mr. Richard Beissel of BROUGHTON MOTOR SALES, INC., Monongahela, Pa. The component was reportedly removed from a 1975 AMC Hornet. As the photograph indicates, the brake line has been flattened over an area approximately two inches in length. The line was also bent by the shop so that it would fit in a PRP mailbag. According to the shop, the brake line was routed along the top of the vehicle's rear axle, and had been flattened by the exhaust pipe as a result of suspension jounce during vehicle operation.

Mr. Beissel, who has a State motor vehicle inspection station, reported that he has encountered this same condition on other 1970-77 AMC Hornet vehicles. In at least one case the brake line was worn through and leaking. He originally discovered the condition while performing service work on a Hornet vehicle that had a damaged brake drum and worn out shoes on the left rear. According to Mr. Beissel, there is enough pressure developed during service brake application to overcome this restriction in the line. However, upon brake release, the brake shoe return springs cannot overcome the fluid restriction, resulting in premature lining and drum wear. Mr. Beissel corrects the condition by routing the brake line along the side of the rear axle, rather than on top.

If you encounter this condition, please report it to the PRP.



REAR BRAKE LINE  
1975 AMC Hornet

### WARNING ISSUED

#### Floor Jack Failures

The National Highway Traffic Safety Administration (NHTSA) has issued a warning to owners of a certain type of hydraulic floor roller jack, manufactured in Taiwan, that these jacks could fail when in the raised position, and a person working under the vehicle could be crushed.



Model 646—Hydraulic Floor Roller Jack

In July 1977, the NHTSA initiated an investigation of the Model 646 Hydraulic Floor Roller Jack, manufactured in Taiwan for Hollywood Accessories, Compton, Calif. The investigation was based on consumer complaints alleging failure of the saddle leveling mechanism. In a Consumer Advisory, issued November 15, 1977, Joan Claybrook, NHTSA Administrator said, "Since this investigation was opened, we have learned of a number of other manufacturers as well as direct-buy retailers, who market jacks of almost identical design as the Hollywood Model 646. Thus far, six minor injuries have been reported, and owners of this type jack are urged to avoid using them, especially if work under the vehicle is required."

The jack is an aftermarket item normally used by vehicle owners who do their own maintenance, and by service stations and garages. It is sold through C-13 automotive supply houses, discount stores, and fill-

ing stations at prices ranging from \$50 to \$100. The jacks, all of which are manufactured in Taiwan, have an all-steel, wide body chassis, with steel front and rear casters. They are sold under a variety of trade names. The jack is rated at 3,000 pounds (1½ tons). The saddle, which carries the load is kept level by a lever mechanism on one side only. A maneuvering handle and swivel casters allow for positioning in a small radius. A quick-action release valve is activated by the handle.

Our members are asked to be alert to any failures involving these jacks, and report such failures or malfunctions to the PRP.

## INFORMATION REPORT

In the near future our independent repair shops will be receiving a new form to aid in the reporting of information to the Parts Return Program (PRP) when parts are not available or cannot be submitted.

A reduced copy of this new form is shown below. Actual size is 6" x 8", or 4" x 6" when folded for

mailing, and the form is brief and straight forward for ease of completion. The current mailing address of the PRP, along with a postage paid label, are printed on the back side.

As you know, the PRP is expanding to include automobile dealers, fleets, and parts suppliers, along with our existing independent repair shops. The Information Report should be particularly useful to these new members where failed components are more often returned to the factory for warranty reimbursement. Other instances when the form should prove useful to the new members, as well as our independent repair shops, include component repair rather than replacement and failed components that are too large to fit in the PRP mailbag. The new members are being provided with a supply of these forms upon enlistment.

We hope that you will become more acquainted with the Information Report form when your supply arrives. If you have any questions on its use, be sure to contact us. Call collect, (703) 527-4500.

## ITEMS OF INTEREST

- The PRP has received preliminary reports from some participants concerning the recently published Case of the Month article on *engine stalling* in certain 1975-77 Dodge and Plymouth vehicles (July 1977, PRP News). Further information is needed. If you have encountered such a condition on any of these vehicles, please contact us.
  - MIDAS MUFFLER in Williamsville, New York reports seeing several 1972-74 Ford Mavericks with *leaking power steering control valves*. The shop reports that the leakage can be caused by valve body damage from a bolt on the tie rod, adjusting sleeve. The bolt, if positioned a certain way, can reportedly chafe or interfere with the valve body during certain vehicle front end jounce conditions. You will recall that a somewhat similar condition was recently reported on a 1977 Mercury Monarch vehicle (August 1977, PRP News).
  - The recall of an estimated 48,000 Mack trucks for replacement of engine cooling fans was recently announced. The recall involves certain 1973-1977 models that are equipped with the Mack 6-cylinder engines, air-conditioning, and *flex-fans*, and were manufactured between November 1972 and May 2, 1977. The recall involves the following specific model designations: CF, DM, DMM, F, HMM, R, RD, RM, U, FL, FS, RL, RS, WL, and WS.

## OUTSTANDING PARTICIPANTS

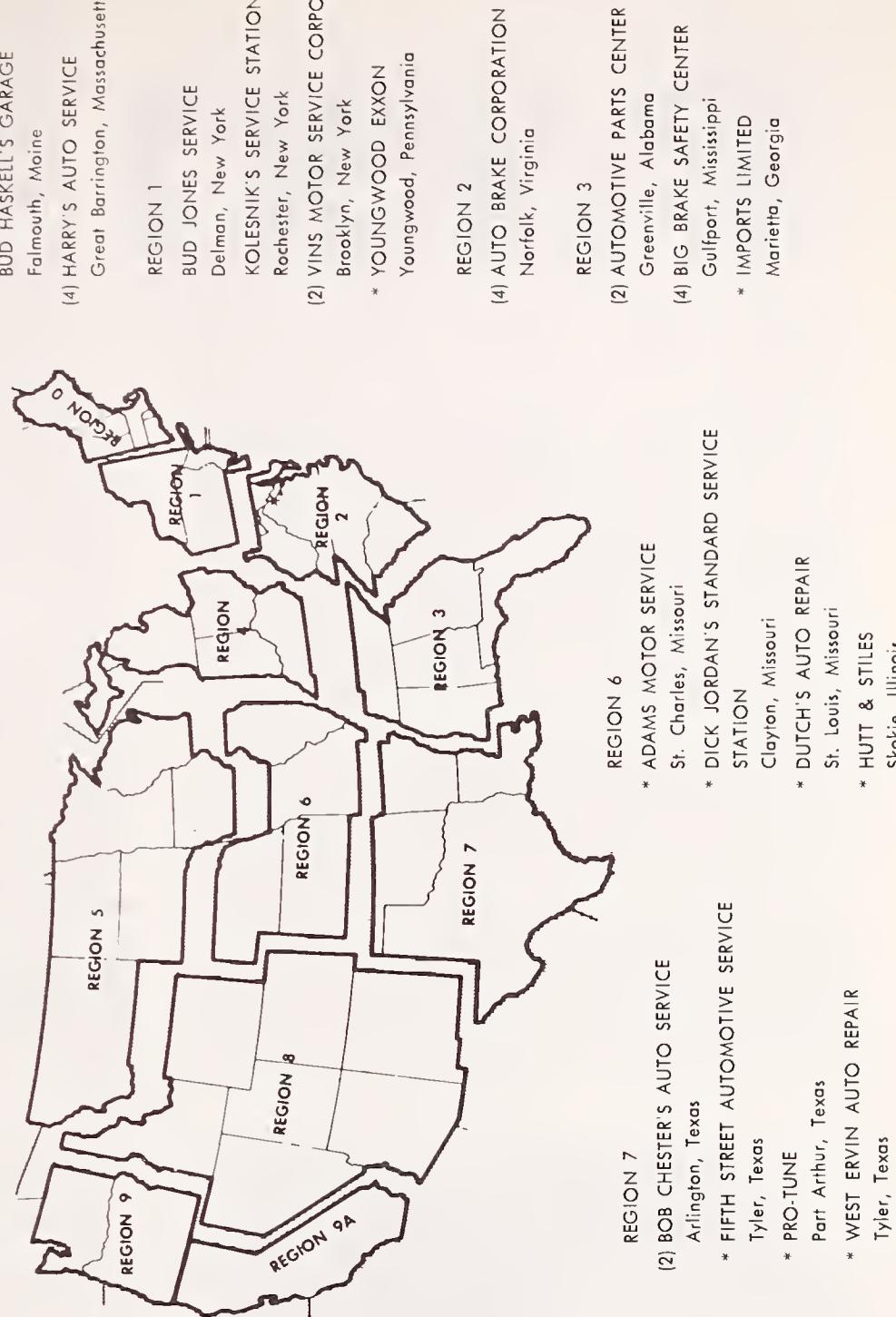
Our outstanding participants are those that have sent to the PRP at least one component or item of information during the current month. The number in parentheses before a participant's name identifies the number of consecutive months it has sent in components and information. New members that have just become active in the PRP for this year (July 1977-June 1978) are identified with an asterisk before their name. During October 1977, 25 members became new active participants, and 7 have sent in components and information in consecutive months. We need more active participants. Please make your contribution toward highway traffic safety today.

- REGION 5**
- \* CLEMENS AUTO REPAIR  
Racine, Wisconsin
  - \* HANSEN AUTOMOTIVE  
Minneapolis, Minnesota
  - \* ROEHL'S BEE LINE  
Appleton, Wisconsin
  - \* ROPE GARAGE  
Coon Rapids, Minnesota
  - \* YEARIAN'S TIRE, INC.  
West Des Moines, Iowa

- REGION 9**
- \* SPORTS CAR SERVICE  
Seattle, Washington
  - \* STOP & GO BRAKE & WHEEL  
Portland, Oregon
  - \* HAROLD'S AUTO SERVICE  
Santa Rosa, California
  - \* MR. BRAKE #11  
Sacramento, California
  - \* SKINNER'S AUTOMOTIVE  
Albuquerque, New Mexico
  - \* STAR AUTOMOTIVE  
Star, Idaho

23

- REGION 4**
- \* AUTO INN GARAGE  
South Bend, Indiana
  - \* KORZUN & CORLETTE GARAGE  
Euclid, Ohio
- REGION 0**
- (2) SAFETY FIRST ALIGNMENT & BRAKE  
Indianapolis, Indiana
  - \* WAYNE & LAMARR'S GARAGE  
Brownsville, Indiana



Items of Interest—from page 2

Joan Claybrook, NHTSA Administrator said "the recall is the direct result of our inquiry to Mack Trucks, Inc., after review of a service bulletin issued by the manufacturer dealing with the installation of a fixed blade engine cooling fan as a replacement for flex blade fans that failed in service. We are very concerned about failures of this type," she added, "and our on-going investigation of flex-fan failures has already led to recalls of various model Ford Motor Co. and American Motors Corp. vehicles." Although the NHTSA has no record of complaints, injuries, or accidents resulting from flex-fan failures in Mack trucks, information provided by the manufacturer to the NHTSA indicated 56 complaints, 868 field service reports, and 2,017 warranty claims concerning the breaking or cracking of flex-fans in these vehicles. The manufacturer also reported that there have been no reports of either injuries or deaths attributed to flex-fans used in Mack trucks.

- Another recall prompted by the NHTSA involves approximately 5,000 1975-76 Triumph TR-7 automobiles. The vehicles are being recalled by British Leyland Motors, Inc. to replace *defective accelerator cables*. Partial cable failure could cause the accelerator to stick in the open position. Complete failure would result in the loss of engine power. Drivers experiencing the partial

failure should shift into NEUTRAL or turn the ignition to OFF (not to the LOCK position because it will lock the steering).

There have been four reported accidents associated with the cable defect, but no injuries.

- The NHTSA recently announced the initiation of a defect investigation involving more than 145,000 1971-72 Mercury Capris manufactured in Germany by the Ford Motor Company. The investigation involves the possibility that the *headlight switches* on the vehicle may fail during night driving. To date, no accidents or injuries have been reported. The reason for failure is unknown, and there are no known pre-failure symptoms. Our members are asked to be alert to such failures and report them to the PRP.

#### **TELEPHONE CALLS**

If you have any problems regarding this program, are in need of additional supplies, e.g., mailbags, tags, etc., have any questions, or would like to pass on comments, please call collect. Our phone number is (703) 527-4500. Ask for the Parts Return Program staff—Bruce Beddow, Guy Whiddon, Ms. Jonni Peizer, or Martin Lowery. They will be happy to assist. We are on Eastern Time and are normally available Monday through Friday from 8:30 a.m. to 5:30 p.m. If you have a contribution or suggestion for the *PRP News*, please send it to the Parts Return Program, c/o Kappa Systems, Inc., 1501 Wilson Boulevard, Arlington, Virginia 22209.

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NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
WASHINGTON, D.C. 20590

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SAFETY ADMINISTRATION  
DOT 517





## parts return program

# news

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Vol. 3, No. 5

November 1977

### BRAKE MASTER CYLINDER SURVEY

The National Highway Traffic Safety Administration (NHTSA) is currently conducting a survey of hydraulic brake master cylinders nationwide. The survey involves the purchase and testing of 400 master cylinders which are representative of the products currently available. The units purchased will include original equipment, new aftermarket, and rebuilt master cylinders. A majority of the units will involve the rebuilt components. The parts will be visually inspected for burrs and contaminants that might shorten component life, and other visible problems which may be present. Subsequent testing will follow the set of standards developed by the Society of Automotive Engineers (SAE).

Nearly 1,000 consumer complaints concerning brake master cylinders have been received by the NHTSA over a period of several years. Last year alone, the Parts Return Program (PRP) received 89 master cylinders. These parts were removed from various domestic and foreign passenger cars and light trucks, and ranged from original equipment and aftermarket parts with only a few thousand miles at the time of failure, to parts which failed after nearly 100,000 miles of service. One master cylinder was found leaking after only 300 miles of service.

The purpose of this survey is to identify any master cylinders that are being manufactured with safety defects. If you have replaced a problem master cylinder or have information on master cylinders that have failed prematurely or under unusual circumstances, please contact us by using your Information Report form or by calling the PRP collect. If the component is available, please forward it to us in a PRP mailbag. The information you submit will greatly help.

### FUEL VAPOR CANISTER FIRE

The charred fuel vapor canister shown in the photograph was removed from a 1974 Fiat, 124 Special sedan by AUTOMOTIVE SPECIALTIES of Paramount, California. The vehicle had 27,735 miles, and the component was original equipment.

The unit was mounted, according to the shop, approximately three inches from the exhaust manifold. The canister reportedly caught fire without warning while the vehicle was in motion, burning hoses and wires before it was extinguished by the driver. AUTOMOTIVE SPECIALTIES believes that the fire was due to the location of the canister. The shop states that the area where the component mounted can become quite hot, enough to possibly ignite fuel vapors which accumulate in the canister. The shop also stated that they service this vehicle regularly, and are aware of no overheating problems with it. Having checked other Fiat Special sedans, they note that the mounting of the fuel vapor canisters is the same.

Thank you, AUTOMOTIVE SPECIALTIES, for sending us the part. Should any PRP members encounter similar fires or symptoms in this model, please notify us immediately by sending the part in a PRP mailbag, using the Information Report form, or calling us collect.



Burned Fuel Vapor Canister & Hose  
1974 Fiat Special Sedan  
AUTOMOTIVE SPECIALTIES

### BROKEN DRIVE SHAFT

DAVE KYLE'S GARAGE in Phoenix, Arizona, has submitted a rear U-joint and portion of the drive shaft, removed from a 1977 Ford LTD with 20,037 miles. The vehicle was equipped with a 400 CID engine and automatic transmission. According to the shop, the drive shaft broke away from the U-joint and twisted off while the operator was

driving at approximately 10 mph. The photograph shows the U-joint, and a portion of the drive shaft which was cut for shipping. The shop believes that the drive shaft failed due to a faulty weld between it and the U-joint yoke. The U-joint yokes operate freely and appear to be well lubricated. Although the drive shaft was destroyed, no accident or other damage occurred.

Special thanks to KYLE'S for this part. Should any of our participants note this condition on a vehicle, please notify us.



Rear U-Joint and Drive Shaft (cut for shipping)  
1977 Ford LTD

DAVE KYLE'S GARAGE

### CHRYSLER URGED TO RECALL

In a Consumer Advisory, dated December 7, 1977, the U.S. Department of Transportation announced that it is asking the Chrysler Corporation to voluntarily recall more than one million 1975 through 1977 Valiants, Darts, Aspens, and Volares for correction of a stalling problem. The vehicles are equipped with 318 cubic inch V-8 or 225 cubic inch six-cylinder engines.

In a telegram sent December 6 to Chrysler's Vice President of Vehicle Safety and Reliability, Joan Claybrook, Administrator of the department's National Highway Traffic Safety Administration (NHTSA), urged voluntary recall "in the interest of safety and to obviate the delay in and the necessity of further investigative effort, and the scheduling of administrative enforcement proceedings." In her telegram, the NHTSA Administrator said that she had learned, through press releases, that the Chrysler Corporation has admitted the existence of a stalling problem, but claims it is not safety-

related. She pointed out that Chrysler recently conducted a safety-related defect recall campaign involving 1972 and 1973 full-size Chrysler vehicles because of a defective electrical connector which could cause loss of engine power. Claybrook told the Chrysler executive that "the stalling of later model Chrysler vehicles appears equally hazardous."

In May, 1977, the NHTSA opened an investigation into stalling problems affecting these vehicles. To date, the federal safety agency has received 998 owner complaint letters alleging 1,200 incidents of stalling, including reports of 52 accidents involving nine injuries and nine lawsuits. The NHTSA said Chrysler estimates it has some 4,500 consumer letters reporting stalling in the subject vehicles.

Our PRP members will recall that this investigation was featured in a Case Of The Month article in the July, 1977 issue of the PRP News.

### REMINDER

We ask that our PRP participants continue to be alert for components and information related to the following NHTSA defect investigations. These cases are still continuing and have been featured in past issues of the PRP News:

- Transmission Shift Linkage Failures, 1973-78 Ford Motor Company Passenger Cars Equipped with 351 CID or Larger Engines and Automatic Transmissions
- Ignition Amplifier Failures, 1975-77 Spitfire, TR-7, MGB, MG Midget, and Jaguar XJ6, and 1971-77 Jaguar XJ12 Vehicles (British Leyland)
- Engine Stalling, 1975-76 Dodge Dart and Plymouth Valiant, and 1976-77 Dodge Aspen and Plymouth Volare Vehicles Equipped with 318 CID V-8 or 225 CID Six Cylinder Engines
- Undercarriage Corrosion, 1970-74 Fiat Models 850, 124, and 128

### TELEPHONE CALLS

If you have any problems regarding this program, are in need of additional supplies, e.g., mailbags or information report forms, have any questions, or would like to pass on comments, please call collect. Our phone number is (703) 527-4500; ask for the Parts Return Program. Our staff, Bruce Beddow, Guy Whiddon, Ms. Jonni Peizer, and Martin Lowery, will be happy to assist. We are on Eastern Time and are normally available Monday through Friday from 8:30 a.m. to 5:30 p.m. If you have a contribution or suggestion for the *PRP News*, please send it to the Parts Return Program, c/o Kappa Systems, Inc., 1501 Wilson Boulevard, Arlington, Virginia 22209.

## ITEMS OF INTEREST

- We've mentioned that we're expanding the Parts Return Program to include new car dealers and high mileage fleets, and automotive parts suppliers. We will be contacting a total of 300 dealers, 100 fleets (car rental, taxi, and police and other state and municipal vehicles), and 300 parts suppliers nationwide to enlist their voluntary participation in the Program. As of this date, approximately 50% of these 700 potential participants have been contacted. On the average, approximately 70% of the dealers contacted have expressed their willingness to join the program, while most all of the fleets and parts suppliers contacted have agreed to join.
- New Jersey's Division of Consumer Affairs recently inspected 1,781 of the state's auto repair facilities to check on compliance with their regulation requiring the posting of notices on consumer rights. Of this group, 564 were found to not have a posted notice informing customers that they are entitled to written estimates for repair work before the work is started. Some of the repair shops could be fined up to \$200, and included new and used car dealerships, service stations, body repair shops, specialty automotive repair shops, and chain and department store repair facilities.
- Chrysler Corporation is recalling 1.2 million cars for two problems that could result in loss of front wheel brakes. The vehicles involved are 1976-78 Plymouth Volares and Dodge Apsens manufactured from October 1975 through September 1977, and 1977-78 Dodge Diplomats and Chrysler LeBarons manufactured from March 1977 through September 23, 1977. The two problems involve (1) the front wheel brake tubes which may be subject to corrosion from acid seeping from the battery, and (2) the front brake hoses may become brittle and crack when subjected to sustained periods of extreme cold temperatures. The hose problem does not involve 1977 models, built after July 28, 1977, and 1978 models.
- Motor vehicle accidents cost American society nearly \$38 billion annually, in terms of deaths, injuries, lost income and property damage, according to a recent study compiled by the NHTSA and entitled "Societal Costs of Motor Vehicle Accidents, 1975."

The statistics are based on societal losses resulting from fatalities, non-fatal injuries, and property damage only accidents, and do not represent the total value placed upon human life. Future production losses, in particular, accounted for a very large share of the total cost for fatalities and the most severe injuries.

The 46,800 motor vehicle fatalities listed by the report for 1975 produced losses to society of \$13.44 billion. The cost for non-fatal injuries was \$12.75 billion, and property damage only accidents \$11.40 billion. Based on the factors considered, a fatality accounts for \$287,175 in societal costs; recognizing that this figure does not represent the total value of a lost life.

A free copy of the report is available from the NHTSA, General Services Division, Room 4423, 400 Seventh St., S.W., Washington, D.C. 20590.

## NATIONAL PARTS RETURN PROGRAM

### Description and Function

- The PRP involves the voluntary submittal of failed automotive components and information by participating members. The program is open to independent repair shops, new car dealers, independent parts suppliers, and fleet operators. Information and/or failed parts are submitted to a representative (Kappa Systems, Inc.) of the National Highway Traffic Safety Administration (NHTSA).
- The purpose of the PRP is to gather information and components to help the NHTSA identify the existence of safety-related defects in the performance, construction, components, or materials of motor vehicles and motor vehicle equipment. Under the authority of the National Traffic and Motor Vehicle Safety Act of 1966, as amended, the NHTSA can require manufacturers to conduct safety defect recall and remedy campaigns, when it has been determined that a defect relating to motor vehicle safety exists.
- The information obtained is also valuable in preparing Federal motor vehicle safety standards.
- You can help. The components and information that you send in will give vital information that cannot be obtained in any other way.

## OUTSTANDING PARTICIPANTS

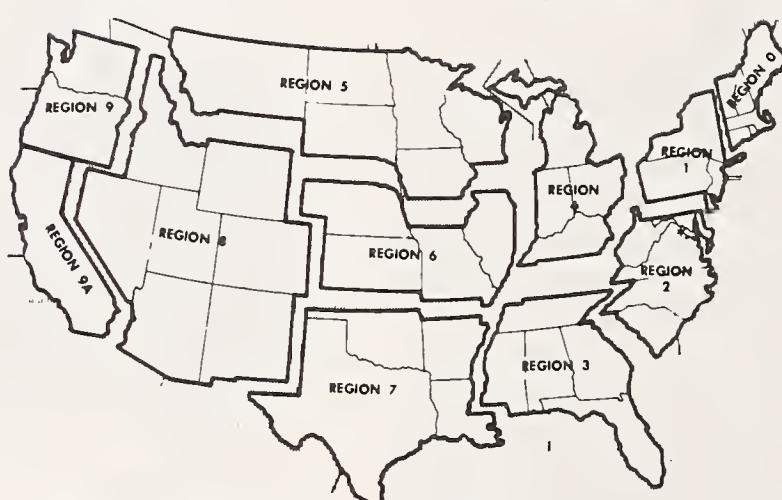
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### REGION S

- (2) CLEMENS AUTO REPAIR  
Racine, Wisconsin
- DAY-NITE AUTO STATION  
Kaukauna, Wisconsin
- \* FRERICHS GARAGE  
Sioux City, Iowa
- ROEHL'S BEE LINE BRAKE AND ALIGNMENT  
Appleton, Wisconsin

### REGION 9A

- \* AUTOMOTIVE SPECIALTIES  
Paramount, California
- \* DANA MEYER FOREIGN CAR SERVICE  
Albany, California
- ISE AUTOMOTIVE SERVICE  
Hollywood, California
- \* KALLEN'S GARAGE  
Van Nuys, California
- MAURICE'S AUTOMOTIVE  
Hollywood, California
- (2) MR. BRAKE #11  
Sacramento, California
- \* PRECISION AUTO REPAIR  
San Francisco, California



### REGION 8

- \* CARTER'S AUTO SERVICE  
Santo Fe, New Mexico
- \* HURLEY SUPER SERVICE STATION  
Pueblo, Colorado
- JOHN'S GARAGE  
Nampa, Idaho
- LAS VEGAS WHEEL ALIGNMENT AND BRAKE  
Las Vegas, Nevada

- \* MERRILL'S AUTOMOTIVE SERVICE  
Salt Lake City, Utah
- \* RIVERSIDE AUTOMOTIVE  
Boise, Idaho
- \* STAPLE S CHEVRON STATION  
Colorado Springs, Colorado
- \* ZENNER AUTOMOTIVE  
Colorado Springs, Colorado

### REGION 6

- \* ATWELL AUTO REPAIR  
St. Louis, Missouri
- \* CAPITAL AUTOMOTIVE  
Lincoln, Nebraska
- (2) DUTCH'S SERVICE STATION  
St. Louis, Missouri

### REGION 7

- (2) FIFTH STREET AUTOMOTIVE SERVICE  
Tyler, Texas
- \* TOMMY'S AUTOMOTIVE  
San Angelo, Texas

### REGION 0

- CRANE AUTO REPAIR  
Bricktown, New Jersey
- \* FLANDER'S BRAKE AND ALIGNMENT  
Hartford, Connecticut
- \* GENE CASEY'S ARCO STATION  
Lynn, Massachusetts
- GLIDDEN AUTO SERVICE  
Nashua, New Hampshire
- (S) HARRY'S AUTO SERVICE  
Great Barrington, Massachusetts

### REGION 1

- \* A. RUTH S GARAGE  
Colonie, New York
- WOODY'S GARAGE  
Montoursville, Pennsylvania

### REGION 2

- (S) AUTO BRAKE CORPORATION  
Norfolk, Virginia
- \* YON BROTHERS' GARAGE  
Charleston, South Carolina
- \* MARYLAND BRAKE AND ALIGNMENT  
Baltimore, Maryland

### REGION 3

- (S) BIG BRAKE SAFETY CENTER  
Gulfport, Mississippi
- \* ROSWELL FINA  
Roswell, Georgia

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DOT 517





## parts return program

# news

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Vol. 3, No. 6

December 1977

### CASE OF THE MONTH

#### IDLER ARM FAILURE 1968-74 Fords

The National Highway Traffic Safety Administration (NHTSA) recently initiated a formal defect investigation for a suspected problem with the steering idler arms in approximately nine million 1968-74 Ford Motor Company automobiles. Both the full and intermediate-sized vehicles are involved.

Complaints received by the agency indicate a bushing in the idler arm can stick due to corrosion or lack of lubrication. If this happens, steering can become impaired and the idler arm may separate from the frame. Should this occur, drivers may have difficulty controlling their cars.

The photograph illustrates an idler arm and support bracket received through the Parts Return Program. The component came from a 1970 Mer-

cury with a vehicle mileage of 53,000. According to the shop, the idler arm bushing became frozen allowing the idler arm support bracket to tear away from the chassis frame rail, where it attaches. Note the torn pieces of the frame rail remaining underneath the support bracket mounting nuts.

In a recent news release on this subject, the NHTSA Administrator, Joan Claybrook, cautioned that the failure "is often indicated by a grinding or snapping noise and difficulty in steering. We have 55 complaints about idler arm malfunctions, 43 of which reported the arm separated from the frame of the car." The agency was aware of five accidents attributed to idler arm failures but had no confirmed reports of related injuries. NHTSA learned of the idler arm problem when 37 of the 55 reports received came through the Parts Return Program. The PRP would like to thank the many shops that contributed parts or information instrumental in bringing this potential problem to light. Keep up the good work!

### THANK YOU

During the year ending in July 1977, the PRP received more coverage in the form of newsletter articles than ever before. We are aware of at least seven publications that carried articles on the PRP. Additionally, some of our members may recall that a year ago, the PRP was featured on a consumer action program broadcast by WCCO-TV, Minneapolis, Minnesota. These articles and coverage have brought at least ten actively participating members, and have served to increase public awareness of the PRP. We want to thank the following publications and organizations for their interest:

<i>Let's Talk Road Service</i>	July, 1976
<i>Automotive Aftermarket News</i>	February, 1977
<i>The Automotive Independent</i>	February, 1977
<i>American Motorist</i>	April, 1977
<i>National School Bus Report</i>	March, 1977
<i>New York Auto Repair News</i>	May, 1977
<i>Consumers Research Magazine</i>	June, 1977

C-21 *WCCO-TV, Minneapolis, Minn.* January, 1977



Idler Arm and Support Bracket  
1970 Mercury

## TIRE SURVEY

The National Highway Traffic Safety Administration (NHTSA) has also recently initiated a survey of car owners to find out the problems they are having with original equipment steel belted radial tires.

In late October, the NHTSA sent questionnaires to more than 100,000 purchasers of 1975 through 1977 domestic automobiles. The agency has received a number of complaints recently, and needs to identify the scope of the problem as well as those brands which are experiencing an unusual failure rate. NHTSA obtain the names of new car purchasers from General Motors, Ford, and Chrysler Corporation, and structured the survey sample so that owners of Firestone, Goodyear, Goodrich, General, Uniroyal, and Michelin tires would be queried. These companies are the primary suppliers of original equipment tires on new domestic cars. The returned questionnaires are being tabulated by a NHTSA contractor.

In a Consumer Advisory, dated December 15, 1977, NHTSA Administrator Joan Claybrook commented, "the survey will provide us uniquely valuable information for quickly identifying safety related tire defects and for analyzing the adequacy of our tire safety standards." Claybrook added that although the survey sample included only slightly more than 100,000 new car buyers, NHTSA would like to hear from any owners who have experienced steel belted radial tire problems. In reporting such problems, consumers are asked to provide as much identification of the tire as possible (manufacturer, size, tire type and the DOT tire identification number from the inside sidewall of the tire).

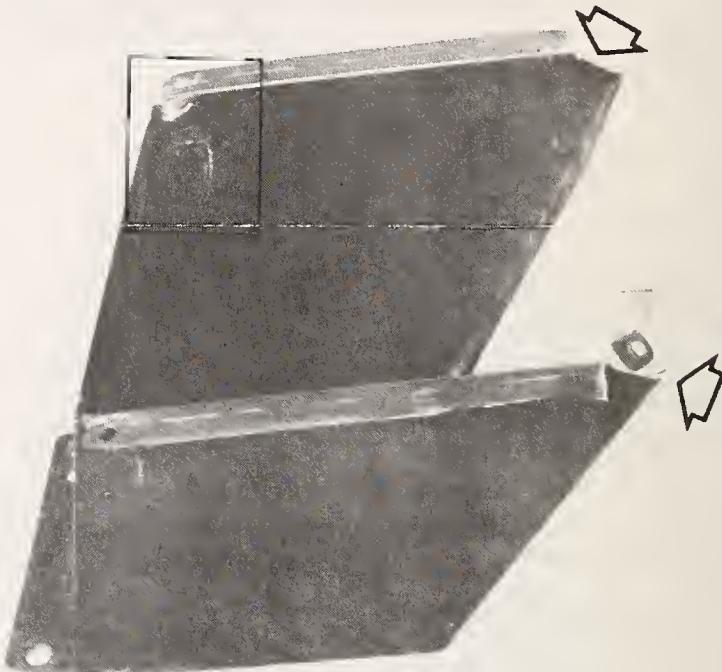
Members who have encountered problems with original equipment steel belted radial tires are asked to notify the PRP.

## SEAT FAILURE

The photographs illustrate a driver's seat, support pedestal that was received from RED IVEY'S GARAGE in Atlanta, Georgia. The component reportedly came from a 1975 Dodge, model B300 Tradesman van, with a vehicle mileage of 45,087. The frame of the seat bolts on to the flanges of the pedestal. The forward ends of the flanges broke away (arrows), allegedly causing the seat to loosen during vehicle operation. The upper rear corners of the pedestal are also cracked (insert). The pedestal had reportedly been repaired twice, before this last failure occurred. The driver reported that he

was taking the vehicle to have the seat repaired for the third time. He was traveling at about 50 mph, when he leaned back and the seat tore loose. As a result, he reportedly lost his grip on the vehicle's steering wheel for about four seconds before regaining control. The vehicle owner reported that the seat is original equipment.

Special thanks to RED IVEY'S GARAGE for returning this component. The PRP would like its members to be alert for similar failures.



Support Pedestal—Driver's Seat  
1975 Dodge B300  
RED IVEY'S GARAGE



Insert (Outside view)

## ITEMS OF INTEREST

- Welcome to DUBUQUE AUTO SUPPLY CO., our first contributing parts supplier enrolled in the newly expanded Parts Return Program with other dealers, fleets, and parts suppliers.
- Special thanks to those shops that provided assistance to the PRP during our recent survey concerning throttle cable problems in Volkswagen vehicles. The manufacturer has notified the NHTSA that a safety recall and remedy campaign is being initiated to correct the defect which could involve throttle breakage and/or binding. The vehicle models being recalled are: 1974 Audi Fox, 1974-1975 Dasher, and 1975-76 Rabbit and Scirocco.
- The NHTSA has opened a formal defect investigation involving approximately 26,000 1972-1975 Peugeot vehicles suspected of faulty seat belt retractors. This investigation was prompted by a petition NHTSA received from the Center for Auto Safety, a non-government public interest group which concentrates on consumer problems with automobiles.

Under investigation is the failure of the seat belt to roll completely into the retractor when the belts are not in use. The belt can become entangled in the seat adjustment mechanism or mangled in the door, damaging the belt. NHTSA is concerned about the ability of the belts to protect occupants after sustained abuse.

- Ford Motor Company is recalling approximately 3,000 of its 1978 Lincoln Versailles automobiles to correct potential safety defects in the vehicles' speed or cruise control units. The recall includes all 1978 Versailles models produced through Nov. 12, 1977.

The problem is described as a possibly misrouted wiring harness which can interfere with operation of the speed control servo arm. If the interference occurs when the speed control is in use, the throttle could become stuck in a partially opened position. The driver's ability to control the vehicle can be severely impaired.

In a consumer advisory, dated December 8, 1977, NHTSA Administrator Joan Claybrook stated, "We know of no accidents or injuries caused by this problem, and Ford estimates only four percent of the cars may require service. Owners should be receiving notification letters in the very near future."

- An estimated 22,000 Plymouth, Dodge, and Chrysler 1978 model cars are being recalled for correction of a problem that could result in loss of steering capability; and an estimated 24,000 Dodge 1977 and 1978 light duty trucks are being recalled for correction of a problem that could result in fuel leakage.

The steering problem involves 1978 Plymouth Volares and Furys; Dodge Aspens, Monacos, Chargers, and Diplomats; and Chrysler Cordobas and LeBarons with tilt steering columns, which were manufactured between mid-September through early October, 1977. The manufacturer estimates that two percent of these vehicles may be equipped with steering shafts containing a coupling pin which could fall out, resulting in a loss of steering capability. Recall correction involves installation of a cotter pin to insure that the coupling pin is retained.

The Dodge light duty truck recall involves 1977 and 1978 club cab models manufactured during the period August, 1976 through August, 1977. On these vehicles, the fuel tubes running from the fuel tank to the fuel pump may have been improperly routed so as to permit a portion of the vehicle underbody to interfere with and abrade the tube. Abrasion of the tube may result in fuel leakage. The actual percentage of vehicles having this problem is unknown. The recall will involve inspection of the vehicles, correction of any misrouted fuel tubes, and replacement of any damaged sections of the tube.

## TELEPHONE CALLS

If you have any problems regarding this program, are in need of additional supplies, e.g., mailbags or information report forms, have any questions, or would like to pass on comments, please call collect. Our phone number is (703) 527-4500; ask for the Parts Return Program. Our staff, Bruce Beddow, Guy Whiddon, Ms. Jonni Peizer, and Martin Lowery, will be happy to assist. We are on Eastern Time and are normally available Monday through Friday from 8:30 a.m. to 5:30 p.m. If you have a contribution or suggestion for the *PRP News*, please send it to the Parts Return Program, c/o Kappa Systems, Inc., 1501 Wilson Boulevard, Arlington, Virginia 22209.

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### REGION 5

- (3) CLEMEN'S AUTO REPAIR  
Rocine, WI
- (2) DAY-NITE AUTO STATION  
Koukauno, WI
- \* DUBUQUE AUTO SUPPLY CO.  
Dubuque, IA
- \* GIL'S AUTOMOTIVE SERVICE  
Sioux City, IA
- ROPE GARAGE  
Coon Rapids, MN

### REGION 9A

- \* AUTOMATIC TRANSMISSION SERVICE  
San Diego, CA
- \* HAMNER AUTOMOTIVE  
Norco, CA
- HAROLD'S AUTO SERVICE  
Santa Rosa, CA
- \* SAMO WHEEL & BRAKE SERVICE  
Paramount, CA

### REGION 8

- DAVE KYLE'S GARAGE  
Phoenix, AZ
- (2) JOHN'S GARAGE  
Nampa, ID
- (2) LAS VEGAS WHEEL ALIGNMENT &  
BRAKE SERVICE  
Los Vegas, NV
- \* S & D TIRE AUTO CENTER  
Salt Lake City, UT

### REGION 4

- AUTO INN GARAGE  
South Bend, IN
- \* THE CHESTER BODY & REPAIR  
Cleveland, OH
- BYRNE'S SERVICE  
Livania, MI
- \* DOYLE'S SERVICE  
Massillon, OH

### REGION 0

- BOTHEL'S GARAGE  
Cape Elizabeth, ME
- (6) HARRY'S AUTO SERVICE  
Great Barrington, MA

### REGION 1

- BUD JONES SERVICE  
Delmar, NY
- \* MIDAS MUFFLER  
Williamsville, NY
- YOUNGWOOD EXXON  
Youngwood, PA

### REGION 2

- \* A.S.A.P.  
Rockville, MD
- (6) AUTO BRAKE CORP.  
Norfolk, VA
- \* LIPPY'S AUTO SERVICE  
Richmond, VA
- \* JOYCE MOTORS  
Arlington, VA



### REGION 6

- \* A. A. AUTO & TRUCK SERVICE, INC.  
Chicago, IL

### REGION 3

- (6) BIG BRAKE SAFETY CENTER  
Gulfport, MS

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## parts return program

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Vol. 3, No. 7

January–February 1978

### MORE FLEX-FANS

The National Highway Traffic Safety Administration (NHTSA) recently initiated another safety defect investigation involving flexible blade, engine cooling fans (flex-fans).

The investigation involves approximately 200,000 flex-fans manufactured since 1973 by Kool Klutch Manufacturing Co. of Fort Worth, Texas, a division of Eaglemotive Industries, Inc. The NHTSA is investigating reports of breaking fan blades which could result in personal injury and vehicle damage. These flex-fans are sold in the automotive parts after-market under the brand names Kool Flex and Imperial. The NHTSA is aware of 13 reports of flex-fan breakage, three involving injuries.

Again, we urge our participants to remain alert for the failure of any flex-fan, and to report such failures to the PRP immediately.

### RUSTING CONTROL ARMS

AKRON WHEEL ALIGNMENT, Akron, Ohio, forwarded to the Parts Return Program some upper and lower front control arms from a 1977 Ford Pinto with 37,872 miles. The upper control arm pictured here is rusted through at the bushing location. The control arm bushings are partially deteriorated and the ball joint is frozen. The lower control arm was rusted through at the spring mount.

The rusting was discovered during a front end alignment inspection. Performance of the vehicle had not been impaired. The shop believes that the corrosion may have been due to vehicle contact with some sort of acidic material from an external source. No other Pintos have developed this problem, according to the shop, although they have seen similar corrosion on 1967-69 Ford Mustang vehicles.

Our thanks to AKRON WHEEL ALIGNMENT for submitting this information. If any PRP participants note similar rust problems, please send us the part, call us collect, or drop us a note on the convenient Information Report Form.



Upper Control Arm  
1977 Ford Pinto

AKRON WHEEL ALIGNMENT

### PROPOSED STANDARDIZATION OF VEHICLE IDENTIFICATION NUMBER

Motor vehicle identification will be strengthened and standardized under a new proposal announced on January 16, 1978, by the U.S. Department of Transportation.

The action arises from a proposal by the National Highway Traffic Safety Administration (NHTSA) to amend Federal Motor Vehicle Safety Standard No. 115, to specify the structure and meaning of numerals and letters used in a motor vehicle's Vehicle Identification Number (VIN).

"This is a very important proposal," said NHTSA Administrator Joan Claybrook in a news release on January 16, 1978. "It will be of great value in combating auto theft and conducting efficient safety recall campaigns and for accident investigation research."

Currently, the standard requires only that a VIN be on passenger cars, be unique to a particular

manufacturer in any 10 year period, and be located so that it is readable from outside the vehicle. The proposed amendment would require manufacturers to provide a VIN that would uniquely identify each motor vehicle, without duplication, for a 30 year period. The new VIN would contain 16 characters plus a check digit. For passenger cars, the VIN would identify the manufacturer, make and class of the vehicle, model, line, series, body type, engine type, gross vehicle weight rating, transmission type, restraint system type, and the year of manufacture. Similar information would be required for VINs on trucks, trailers, multipurpose vehicles and motorcycles.

Beyond its value in the recovery of stolen vehicles, the VIN is important to state motor vehicle administrators, the International Association of Auto Theft Investigators, U.S. Treasury agents, and numerous other local, state, and international law enforcement agencies.

The proposal has an effective date of January 1, 1980 for passenger cars and September 1, 1981 for all other vehicles. Interested persons are invited to submit their views on the proposal by addressing comments to the Docket Section, National Highway Traffic Safety Administration, Room 5108, 400 Seventh St., S.W., Washington, D.C. 20590. The closing date for comments is April 17, 1978.

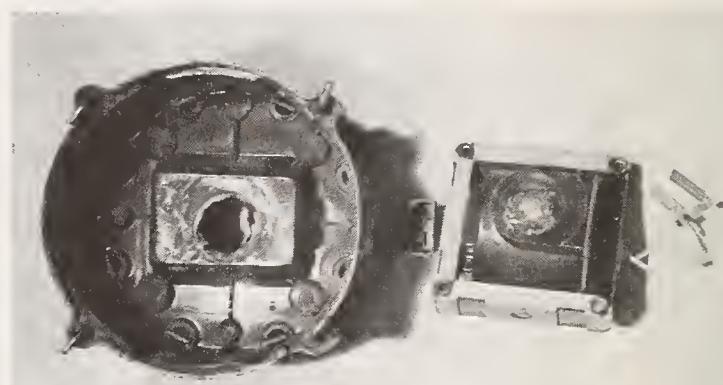
### ITEMS OF INTEREST

- The New Jersey Automobile Dealers Association (NJADA) has recently pointed out to domestic car manufacturers that dealers in the state are covered by New Jersey's warranty reimbursement law, effective May, 1977. The law requires the same reimbursement scale for warranty work as is normally used for non-warranty work. NJADA argues that dealers continue to receive reimbursement for warranty work that is "unilaterally and arbitrarily determined" by manufacturers. The NJADA has indicated that such reimbursement has the effect of penalizing dealers and ultimately consumers.
- Lindenbusch Lincoln-Mercury in St. Louis, Missouri, called our attention to a binding accelerator cable in a 1977 Mercury Monarch with a vehicle mileage of 8,451. The cable had reportedly been misrouted.
- The City of Tallahassee, Florida, has forwarded two steering pitman arms to us which were both removed from 1977 Dodge Monaco vehicles. The ball joints in each are extremely loose, which reportedly resulted in excessive steering play.

### BURNT DISTRIBUTOR

The BALTIMORE COUNTY CENTRAL GARAGE, Towson, Maryland, has sent us the distributor from a 1975 Chevrolet van equipped with electronic ignition. The photograph shows the distributor cap and ignition coil. According to the maintenance department at Baltimore County, the center of the rotor burned a hole in the distributor cap and the bottom of the coil. The van had 37,937 miles on it.

Special thanks to BALTIMORE COUNTY for being the first fleet to contribute information to the newly expanded PRP. If any of our other participants encounter problems in the electronic ignition systems of General Motors vehicles, please forward the information to us.



Distributor Cap and Ignition Coil  
(Electronic Ignition)  
1975 Chevrolet Van

BALTIMORE COUNTY CENTRAL GARAGE

### TELEPHONE CALLS

If you want to report vehicle/component failures, are in need of additional supplies, e.g., mailbags, tags, or information report forms, have any questions, or would like to pass on comments, please Call Collect: (703) 527-4500. Our staff, Bruce Beddow, Guy Whiddon, and Martin Lowery, will be happy to assist. We are on Eastern Time and are available Monday through Friday from 8:30 a.m. to 5:30 p.m.

If you have a contribution or suggestion for the *PRP News*, please send it to the Parts Return Program, c/o Kappa Systems, Inc., 1501 Wilson Boulevard, Arlington, Virginia 22209.

## RECALLS

- Approximately 2,000 *Plymouth Horizon* and *Dodge Omni* 1978 model vehicles are being recalled for replacement of leaky fuel tanks damaged during assembly.

In a recent consumer advisory, Joan Claybrook, Administrator of the National Highway Traffic Safety Administration (NHTSA), said "this recall is the result of action we initiated after receiving a report on January 20 of fuel tank leakage from the Insurance Institute for Highway Safety. The IIHS had purchased two new Horizon vehicles for a test program and, when filling the fuel tanks, significant fuel leakage was noted." An investigation determined that leakage was caused by a power-driven staple that had been driven through the floor pan to secure the carpet under the rear seat cushion. These staples had punctured the tank and allowed leakage.

On January 20, the NHTSA notified the Chrysler Corp. of the problem and urged immediate recall action. Upon investigation, the manufacturer reported that the staple causing the problem was used as an unauthorized assembly aid at one Chrysler assembly plant. They agreed to recall the vehicles for fuel tank replacement.

- More than 74,000 of the 1972 and 1973 *Toyota Celica* vehicles are being recalled for replacement of the passenger compartment heater hose.

In a recent consumer advisory, Joan Claybrook, NHTSA Administrator, said "this recall is the result of agency action on reports of three heater hose failures in which hot coolant was sprayed on the legs of the drivers. We realize that heater hoses do wear out and need periodic replacement. However, these particular hoses failed without prior warning due to internal damage. Such sudden failure, coupled with the spraying of hot liquid on the driver's legs, could result in possible loss of vehicle control."

Toyota Motor Sales, U.S.A., Inc., says the problem involves the formed inlet heater hose which is located in the passenger compartment. During the installation of the heater hose to the heater water valve, the end of the water valve pipe is connected to the curved portion of the hose. If a sharp edge exists, the inside of the hose can be scuffed, shortening its service life. Recall correction will involve replacement of curved hoses with improved, straight hoses and removal of any sharp edges on the water pipes. Required parts are being ordered from Japan and should

be available in early March, at which time owners will be notified.

- More than 118,000 *Honda motorcycles* are being recalled to correct a safety defect that could impair braking in wet weather.

Honda is recalling 1975-1978 models CB750F and GL 1000 cycles built with rear disc brakes. The NHTSA has been investigating reports of wet weather brake malfunctions in these motorcycles since April 1977, and had received 72 owner complaints and reports of 11 injuries. The problem is described as a temporary reduction in rear brake effectiveness in rainy weather. Although normal braking efficiency resumes after a brief time, operators tend to increase pressure on the brakes when there is no initial response. As normal braking returns, this increased brake pressure may exceed the available tire traction and cause rear wheel lock-up and a potential loss of control. Under the recall, Honda will replace the original equipment rear brake pads with new pads of an improved design. The company said it will be sending letters to owners in mid-March explaining the recall campaign, and instructing them to contact Honda motorcycle dealers to obtain the replacement rear brake pads.

## NATIONAL PARTS RETURN PROGRAM

### Description and Function

- The PRP involves the voluntary submittal of failed automotive components and information by participating members. The program is open to independent repair shops, new car dealers, independent parts suppliers, and fleet operators. Information and/or failed parts are submitted to a representative (Kappa Systems, Inc.) of the National Highway Traffic Safety Administration (NHTSA).
- The purpose of the PRP is to gather information and components to help the NHTSA identify the existence of safety-related defects in the performance, construction, components, or materials of motor vehicles and motor vehicle equipment. Under the authority of the National Traffic and Motor Vehicle Safety Act of 1966, as amended, the NHTSA can require manufacturers to conduct safety defect recall and remedy campaigns, when it has been determined that a defect relating to motor vehicle safety exists.
- The information obtained is also valuable in preparing Federal motor vehicle safety standards.
- You can help. The components and information that you send in will give vital information that cannot be obtained in any other way.

## OUTSTANDING PARTICIPANTS

Our outstanding participants are those that have sent to the PRP at least one component or item of information during the current month. The number in parentheses before a participant's name identifies the number of consecutive months the participant has sent in components and information. New members who have just become active in the PRP for this year (July 1977 to June 1978) are identified with an asterisk before their name. This month, 13 members became new active participants and four have sent in components or information in consecutive months. We need more active participants. Please make your contribution toward highway traffic safety today.

### REGION 5

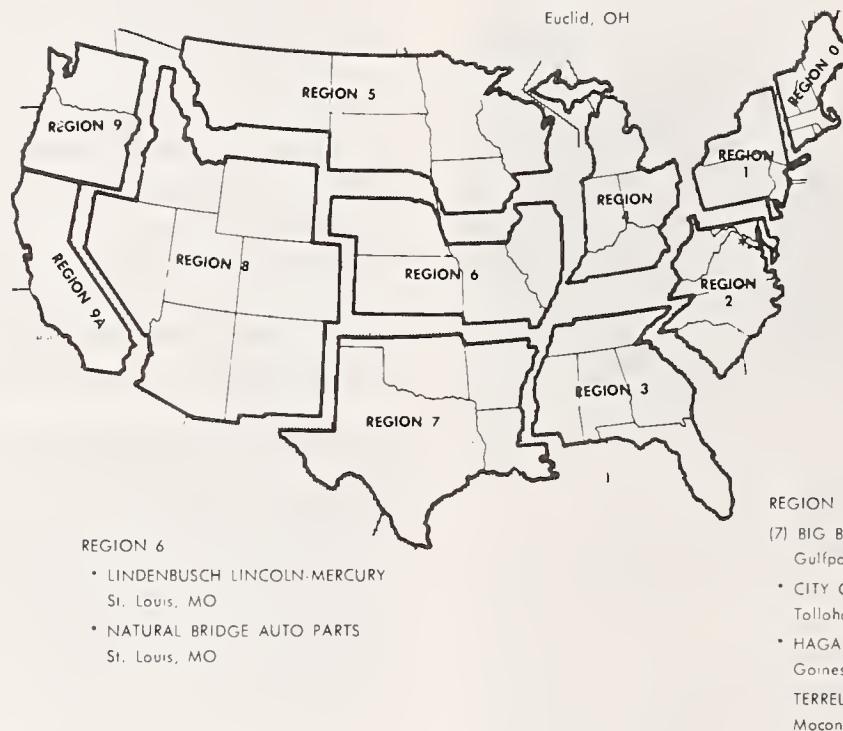
- \* AUTO TRAAC  
St. Anthony, MN
- \* DAVE McMILLEN'S AUTO REPAIR SERVICE  
Duluth, MN
- \* DOLLAR RENT-A-CAR  
Sioux City, IA
- \* IMPORT MACHINE  
Keweenaw, WI

### REGION 9

- \* CHUCK & WAYNE'S GARAGE  
Eugene, OR

### REGION 9A

- \* DUANE'S TUNE-UP CLINIC  
Montecito, CA
- \* TOM PITRE: AUTO MECHANICS  
Los Altos, CA



### REGION 4

- AKRON WHEEL ALIGNMENT  
Akron, OH
- KORZUN & CORLETTE'S GARAGE  
Euclid, OH

### REGION 0

- (7) HARRY'S AUTO SERVICE  
Great Barrington, MA

### REGION 1

- (2) BUD JONES SERVICE  
Delmar, NY
- \* RITE-WAY GARAGE  
Harrisburg, PA
- VINS MOTOR SERVICE CORPORATION  
Brooklyn, NY

### REGION 2

- (7) AUTO BRAKE CORPORATION  
Norfolk, VA
- \* BALTIMORE COUNTY CENTRAL GARAGE  
Towson, MD

### REGION 3

- (7) BIG BRAKE SAFETY CENTER  
Gulfport, MS
- \* CITY OF TALLAHASSEE  
Tallahassee, FL
- \* HAGAN SERVICE CENTER  
Goinesville, FL
- TERRELL'S GARAGE  
Mocon, GA

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DOT 517





## parts return program

# news

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Vol. 3, No. 8

March 1978

### REMINDER

It has come to our attention that there may be some concern or reluctance on the part of some of our newly enrolled dealers to participate in our Parts Return Program (PRP) by submitting failed automotive components.

For example, the GMC Truck and Coach Division of General Motors Corporation requires that all parts, replaced under the terms of the warranty, be held for inspection by a factory representative in accordance with certain established procedures. In other cases dealers are required to return certain parts to the factory for warranty reimbursement. Additionally, some states and localities require that replaced parts and/or materials be made available to the owner at the time service repairs are paid for.

We want all of our members to know that the PRP has no intention of undermining or conflicting with any of the above kind of responsibilities that you may have. Perhaps our program would be better named the "Parts and Information Return Program". In any case, the above situations are exactly why we designed and provided all of our members with the new postage-paid Information Report form. As you know, it is a short and convenient way for you to report safety problems when parts are not available. Additionally, the PRP staff is readily available to receive information from you by telephone—*call collect* (703) 527-4500. The PRP canvas mailbag has been provided for situations where parts are available.

We trust that we can count on the important contributions that you can make to highway traffic safety.

### 17 SHOPS RECEIVE ADMINISTRATOR'S AWARD

Our independent PRP repair shops supplied information last year that aided 17 safety defect investigations, which resulted in four major safety recall campaigns. Two recall campaigns involved Ford Motor Company, while the other two involved Porsche and Firestone Tire and Rubber.

To express our thanks, the National Highway Traffic Safety Administration (NHTSA) recently awarded Certificates of Appreciation to 17 shops for their strong support in the Parts Return Program over the past year.

In making the awards, NHTSA Administrator Joan Claybrook said, "the voluntary cooperation of participating shops demonstrates their genuine concern for improving automotive safety. The information received as a result of the Parts Return Program is crucial to our defects investigations."

Ten of the shops received Certificates of Appreciation for the first time:

Automotive City, San Francisco, California  
Bob's Service Station, Hammond, Indiana  
Tommy's Auto Repair, Sioux City, Iowa  
McLain's Auto Repair, St. Louis, Missouri  
Longbard's Exxon Station, Poughkeepsie, New York

May's Auto Service, Mansfield, Ohio  
Harry's Auto Service, Great Barrington, Massachusetts  
Woody's Garage, Montoursville, Pennsylvania  
L.A.D. Auto Electric, Spokane, Washington  
Joe's Auto Service, Appleton, Wisconsin

Seven firms, recipients of prior awards, on the award list again this year are:

Hagan Service Center, Gainesville, Georgia  
Ise Automotive Service, Hollywood, California  
Auto Hospital, Lincoln, Nebraska  
Kolesnik's Service Station, Rochester, New York  
Auto Brake Corp., Norfolk, Virginia  
Doyle Automotive Service, Seattle, Washington  
Park Auto Repair, Racine, Wisconsin

## FORD AXLE HOUSING WELD FAILURES

A number of reports have been received by the NHTSA involving axle shaft housing failures on 1974 through 1977 Ford Torinos. In one case, it was reported that the housing had cracked on a 1975 Ford Torino with 35,293 miles. In another instance, involving a 1974 Ford Gran Torino Station Wagon with 45,895 miles, it was reported that the weld between the differential housing and axle housing had broken, causing the axle to fall off. A third one described an identical broken weld on a 1975 Ford Torino that reportedly resulted in \$500 property damage.

These cases are similar to one reported in the July, 1976 *PRP News*. The component pictured here, was submitted by BOB CHESTER'S AUTO SERVICE of Arlington, Texas, and involved the left axle tube from a 1974 Ford E 100 van with 11,500 miles. The tube reportedly separated from the center section of the axle (differential housing) as a result of an insufficient weld.

The PRP is very interested in learning of other problems with axle welds, such as those described here. If you have observed such failures, please send the information to us immediately. Again, special thanks to Bob Chester's Auto Service.



Axle Tube to Differential  
1974 Ford Van  
BOB CHESTER'S AUTO SERVICE

## TWO NEW INVESTIGATIONS

The NHTSA recently initiated two new safety defect investigations involving vehicles manufactured by the Ford Motor Co. One investigation involves breakage or separation of the manual transmission, floor-mounted gear shift levers in 1971-1978 Mercury Capris, and the other deals with malfunction of the power steering control valve in 1975-1977 Granadas and Mercury Monarchs.

The gear shift investigation involves two separate types of manual transmission levers used in 350,000 Mercury Capris. Depending on the type used, the

(Continued on page 3)

## CRANKSHAFT PULLEY SPLIT

The COUNTY OF DALLAS, Dallas, Texas, reported a problem on a 1977 Ford LTD equipped with the police package. The difficulty is in the original equipment crankshaft pulley. As shown in the photograph, the pulley has a  $\frac{7}{8}$ " wide split along the circumference of the alternator belt groove. The problem was discovered during a routine maintenance inspection. Vehicle mileage was 4,000.

In a somewhat similar situation, BYERLY FORD of Louisville, Kentucky submitted a power steering pump pulley that was removed from a 1977 Ford Econoline van with 1,352 miles. The inside portion of the pulley, where the belt tracks, was split and separated.



Crankshaft Pulley  
1977 Ford LTD (Police Package)  
DALLAS COUNTY, TEXAS

## TWO NEW INVESTIGATIONS—Continued

gear shift lever may break due to fatigue, or the lever may separate from the transmission, coming out in the driver's hand. In either case, the driver will be unable to shift gears. The NHTSA has received 16 owner complaints and Ford reported 28 other complaints, including one accident allegedly due to the problem. The manufacturer also reported a 35 percent parts replacement rate for one of these gear shift levers, and a 19 percent parts replacement rate for the other.

The second investigation involves the power steering control valve on 1.5 million Ford Granadas and Mercury Monarchs. The federal safety agency has received 24 complaints, including one alleged accident, concerning a steering problem in which the vehicle wanders, requiring drivers to continually make steering corrections to stay in the proper lane. The manufacturer reported four accidents including three injuries allegedly due to this problem.

If you have any information pertinent to these investigations please contact the PRP immediately.

### ITEMS OF INTEREST

- The Environmental Protection Agency (EPA) has asked for our help. The EPA, Office of Noise Abatement and Control, is interested in obtaining any information on vehicle parts or components for which excessive noise is an indication of a problem, as well as the techniques used to solve the problem. This might include certain exhaust system components, for example. You may want to use one of your new Information Report Forms. We will pass the information on to the EPA.

- Automotive researchers may have found a practical solution to reducing one of the most costly and common types of traffic accidents—the rear-end collision which accounts for nearly 3 million accidents annually.

Recently completed NHTSA research indicates that this type of accident was reduced by 54 percent in a test group of Washington, D.C. taxicabs. The cabs were experimentally equipped with brake lights mounted above the vehicle's trunk just beneath the centerline of the rear window. In addition, they were equipped with conventional brake lights. The accident experience of these cabs was compared to a like number of taxicabs having only conventional brake lights.

Rear-end collisions account for about 25 percent of all cab accidents in Washington, D.C., and the research showed promising results in reducing daytime as well as nighttime accidents. Only 16 percent of the daytime rear-end accidents involved cabs equipped with the center, high-mounted light, as compared to 31 percent of an equal number of "control" cabs equipped with conventional rear lights. The nighttime figures were even better. The control group accounted for 35 percent of all nighttime rear-end accidents, whereas the center, high-mount equipped cabs were involved in only 10 percent.

- ROPE GARAGE of Coon Rapids, Minnesota, reported a failure of the left front spring in a 1977 Dodge Tradesman van with 39,000 miles. The center coil reportedly broke while the vehicle was in motion, causing the tire to rub against the fender and affecting vehicle control. The coil is a #42 type, heavy duty, and the shop reported knowledge of eleven other similar incidents. Please tell us if you are aware of similar failures in late model Dodge vans.
- The CINCINNATI FIRE DEPT. recently forwarded a report to the PRP on an accident involving one of their 1974 Dodge rescue ambulance vehicles. The vehicle was reportedly involved in an accident during an emergency run. Investigation of the accident by an engineering firm reportedly indicated that the accident may have been caused by the initiation of fatigue cracks in the steering arm. Vehicle mileage was reported at 80,000.

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### REGION 9

L.A.D. AUTO ELECTRIC  
Spokane, WA

### REGION 9a

A.T.S.  
San Diego, CA  
ISE AUTOMOTIVE SERVICE  
Hollywood, CA  
\* LEE RANDALL AND SON  
San Diego, CA  
MAURICE'S AUTOMOTIVE  
Hollywood, CA

### REGION 6

ADAMS MOTOR SERVICE  
St. Charles, MO  
ATWELL AUTO REPAIR  
St. Louis, MO  
\* THE CAR SHOP  
Chicago, IL  
\* J. GARTNER AUTO SERVICE  
Chicago, IL  
\* RAYMOND'S AUTO REPAIR  
Chicago, IL  
\* ROBERT'S AUTO REPAIR  
Chicago, IL  
TOMAN AUTO REPAIR  
St. Louis, MO

### REGION 5

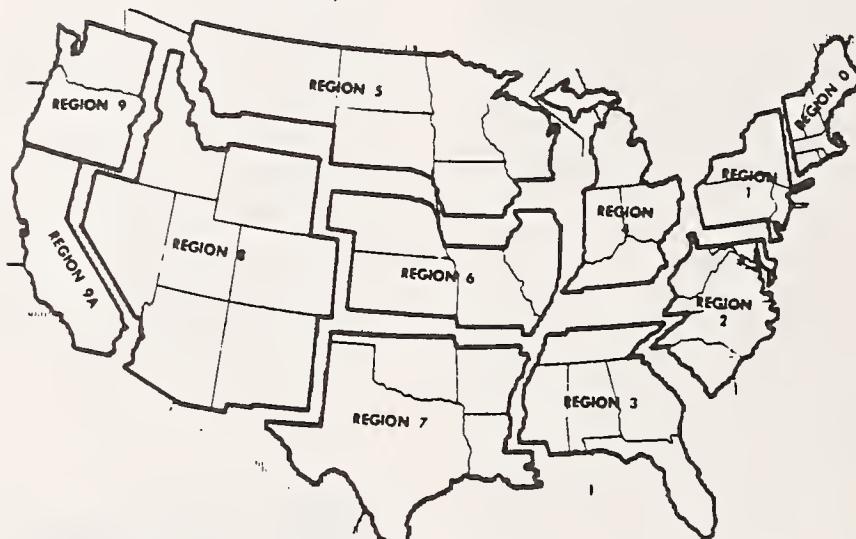
\* HESSEFORT SERVICE  
Kenasha, WI  
\* KATON'S GARAGE  
Lead, SD  
\* STATE OF MINNESOTA  
St. Paul, MN

### REGION 4

\* BYERLY FORD  
Louisville, KY  
\* CITY OF CINCINNATI  
Cincinnati, OH

### REGION 0

\* CAMBRIDGE BRAKE SERVICE  
Cambridge, MA  
(8) HARRY'S AUTO SERVICE  
Great Barrington, MA  
\* NASH ROAD MOTORS  
New Bedford, MA  
\* SPARKY'S AUTO SERVICE CENTER  
New Bedford, MA



### REGION 8

\* MR BRAKE #9  
Pocatello, ID  
\* PRITZ FOREIGN CARS OF COLORADO  
Colorado Springs, CO

### REGION 7

\* COUNTY OF DALLAS  
Dallas, TX  
FIFTH STREET AUTOMOTIVE SERVICE  
Tyler, TX  
PRO-TUNE  
Port Arthur, TX

### REGION 3

\* BRITISH EUROPEAN AUTO SERVICE  
Miami, FL  
\* EDDIE'S GARAGE  
Nashville, TN  
\* RIVERSIDE AUTO PARTS  
Macan, GA

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## parts return program

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

# news

Vol. 3, No. 9

April, 1978

### AMC RECALL

American Motors Corporation (AMC) has announced that it will recall 1975-1977 AMC Hornets and Gremlins equipped with six-cylinder engines for correction of a possible power steering hose problem.

In its investigation of the problem, the National Highway Traffic Safety Administration (NHTSA) noted that the difficulty was due to the power steering hose being routed too near the engine, making it susceptible to heat damage. The hose can rupture and leak power steering fluid onto the engine, creating a fire hazard as well as impaired steering. The agency cited 55 complaints and more than 27 alleged fires caused by this type of failure. There are approximately 133,000 of these vehicles involved in the safety recall.

We'd like to thank WINSLOW'S MOBIL STATION, Gorham, Maine, for submitting the power steering hose shown in the picture (*PRP News*, November, 1976), and thus contributing to the investigation.



AMC Power Steering Hose  
WINSLOW'S MOBIL STATION

### FORD IGNITION AMPLIFIER FAILURES

STEWART'S GARAGE, San Angelo, Texas, recently informed the PRP of some ignition system failures in late model Ford vehicles, allegedly due to faulty amplifier modules. One vehicle, a 1976 Ford LTD with 16,068 miles, has reportedly experienced periodic ignition system failures, causing a loss of power steering and power brakes. All failures have reportedly occurred after the vehicle was warmed up, and the situation was remedied by replacement of the amplifier module.

Several similar complaints have been received from other PRP members. JEFFERSON COUNTY, KENTUCKY, Transportation Division, has submitted a failed ignition amplifier module from a 1977 Ford with 21,298 miles, which reportedly stalled while in motion. The failure is a common one among the fleet's Ford Custom sedans, according to their maintenance department. Failed Ford amplifier modules have also been submitted by BROOKWOOD CHEVRON, Colorado Springs, Colorado and A.A. AUTO AND TRUCK SERVICE, Chicago, Illinois. These repair shops have also reportedly experienced other additional failures in Ford vehicles since submitting the amplifier modules.

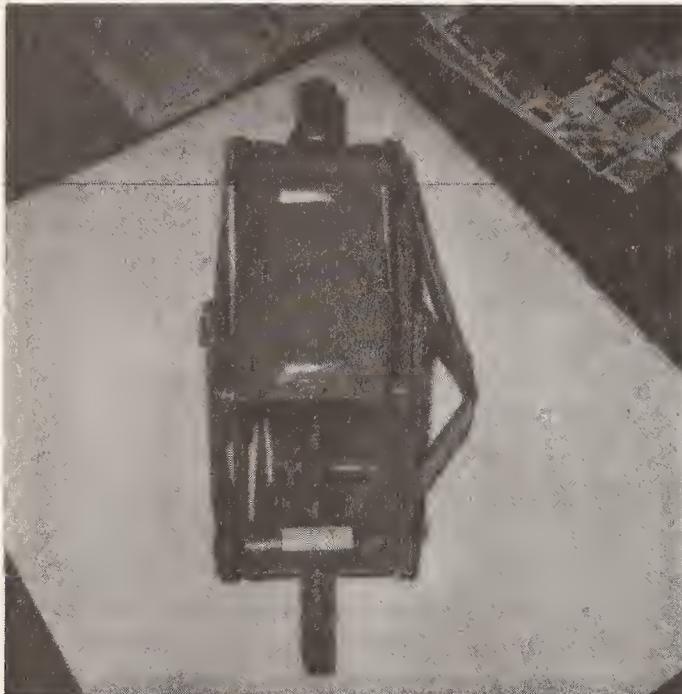
Failures have generally been reported in vehicles with mileages ranging between 15,000 and 21,000, and have involved Ford Motorcraft Ignition Modules, number DSAE 12A199. A spot check of Ford service departments participating in the PRP indicates, however, that the problem has also occurred on vehicles with significantly lower mileage. It has been suggested that changes in temperature may adversely affect the functioning of the unit. Please let us know what your experience has been on this subject.

### SCISSORS JACK FAILURE

BOB CHESTER'S AUTO SERVICE, Arlington, Texas, has informed the PRP of an incident involving the collapse of a 1 3/4 ton capacity scissors

jack. The jack was reportedly manufactured by SUMCO Manufacturing Co., and was purchased as a replacement. It was placed under a Chevrolet truck and reportedly collapsed after a tire had been removed from the vehicle (see photographs). The approximate load placed on the jack was 1,000 pounds. The jack was purchased from an auto supply store in Arlington, Texas which has reportedly discontinued it as a stock item.

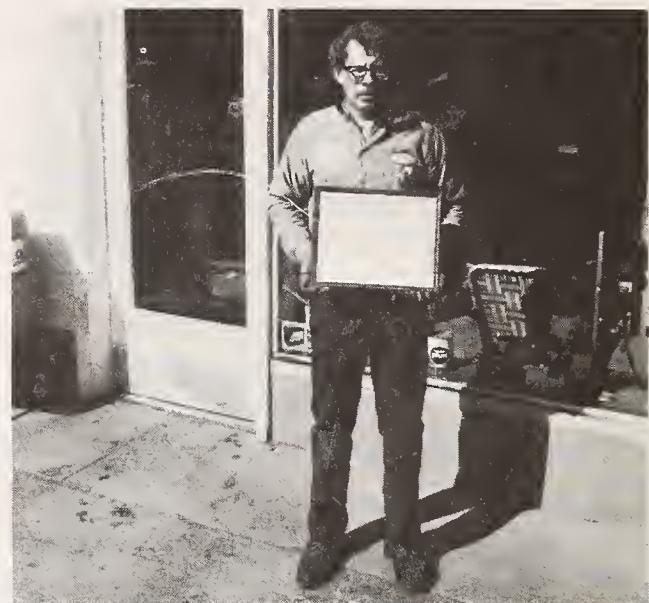
A similar incident involving a SUMCO jack has also been reported to the NHTSA. Has your shop encountered any similar failures?



SUMCO Scissors Jack  
BOB CHESTER'S AUTO SERVICE

LONGBARD EXXON'S Tony Hamel of Poughkeepsie, New York, has been awarded his first NHTSA, Certificate of Appreciation as an outstanding participant in the Parts Return Program. Mr. Hamel is one out of seventeen PRP members to receive the 1977 Award (see last month's issue of the PRP News).

We invite our other PRP participants to send in similar photos. Help us and your fellow PRP members to know you more.



#### ITEMS OF INTEREST

- The NHTSA recently announced a new five-year motor vehicle rulemaking plan that will give top priority to four major areas offering the most promise for reducing deaths and injuries on the nation's highways.

The plan calls for concentrating safety rulemaking in the coming years in the following areas:

- Providing better protection for occupants in side impact collisions.
- Extending many existing motor vehicle safety standards to cover light trucks and vans.
- Reducing pedestrian fatalities.
- Improving braking requirements for all motor vehicles.

- Ford Motor Company and General Motors, working closely with their dealers and NADA (National Automobile Dealers Association), announced plans to formalize an indemnification clause as part of the Dealer Sales and Service Agreement, according to a recent issue of *Automotive News*. The adoption of the indemnification policy will help relieve the dealer of many

of the problems relating to product liability litigation.

Both Ford and GM are the first domestic auto manufacturers to adopt indemnification. Ford's plans will take effect May 15; GM's take effect June 1.

The supplemental indemnification clause as proposed by GM will indemnify dealers against law suits based upon, among other things, an alleged defect in the design, manufacture or assembly of the product. The dealer in return would agree to indemnify GM against law suits based upon the dealer's failure to properly repair a vehicle.

- As reported in the September 1977 *PRP News*, the NHTSA has opened an investigation into C-6 automatic transmissions manufactured by Ford Motor Co. Subsequently, the case was expanded to include the FMX transmission. Allegedly, the vehicles so equipped can slip out of Park and into Reverse when the engine is left running and the parking brake is not in place. So far, there have been reports of 104 accidents, including 6 fatalities, associated with the alleged transmission problem. Several shops have been involved in the inspection of problem transmissions, and we would like to thank them for their help: ANDERSON AND BUCKLER, Arlington, Virginia; WEINLER AUTO SERVICE, Louisville, Kentucky; 15-MOUND COLLISION, Sterling Heights, Michigan; PESTKA-ATRA TRANSMISSION CENTER, Chicago, Illinois; and ALAMEDA AUTO SERVICE, San Jose, California. Anyone with information on the C-6 or FMX transmission problem should notify the PRP immediately.
- SPARKY'S AUTO SERVICE, New Bedford, Massachusetts, reported a transmission hose problem in a 1976 Chevrolet Chevette with 18,348 miles. The hose was found to have been rubbing on the sway bar, causing a leak, loss of transmission fluid, and finally a transmission failure while the vehicle was in motion. The shop also reported seeing similar conditions in two other Chevettes.

## PROPOSED HEADLAMPS

- New high intensity automobile headlamps that combine the best features of American and European systems have been proposed, as an amendment to Federal Motor Vehicle Safety Standard No. 108, Lamps, Reflective Devices and Associated Equipment, by the National Highway Traffic

Safety Administration (NHTSA). It would double the maximum allowable illumination intensity from the present 75,000 candlepower to 150,000 candlepower. The proposal applies to both the traditional circular and the newer rectangular systems.

"This is an ideal compromise between the use of American sealed beam light systems and a safe and economical alternative for expensive European high intensity lamps," said Joan Claybrook, Administrator of NHTSA, in a recent news release. "Our research indicates that the 150,000 candlepower level will provide increased seeing distance without creating excessive glare for oncoming vehicles. We anticipate most manufacturers will use halogen type bulbs to meet the higher allowable output."

The new halogen lamps would retain such established safety features as sealed beam construction and mechanical aiming capability, which have distinguished American headlamps from European systems over the years.

## NATIONAL PARTS RETURN PROGRAM

### Description and Function

- The PRP involves the voluntary submittal of failed automotive components and information by participating members. The program is open to independent repair shops, new car dealers, independent parts suppliers, and fleet operators. Information and/or failed parts are submitted to a representative (Kappa Systems, Inc.) of the National Highway Traffic Safety Administration (NHTSA).
- The purpose of the PRP is to gather information and components to help the NHTSA identify the existence of safety-related defects in the performance, construction, components, or materials of motor vehicles and motor vehicle equipment. Under the authority of the National Traffic and Motor Vehicle Safety Act of 1966, as amended, the NHTSA can require manufacturers to conduct safety defect recall and remedy campaigns, when it has been determined that a defect relating to motor vehicle safety exists.
- The information obtained is also valuable in preparing Federal motor vehicle safety standards.
- You can help. The components and information that you send in will give vital information that cannot be obtained in any other way.

## OUTSTANDING PARTICIPANTS

**REGION 5**

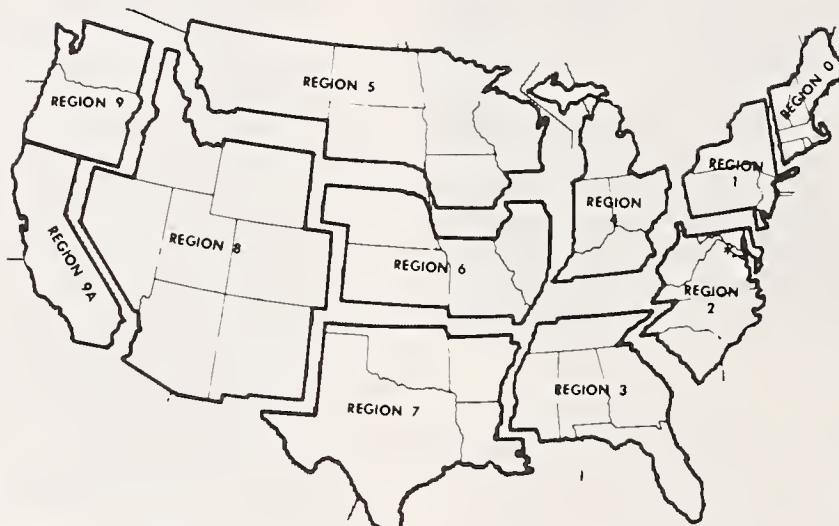
- \* CERTIFIED AUTO REPAIR SERVICE  
Fridley, MN
- DAY-NITE AUTO STATION  
Kaukauna, WI
- GIL'S AUTOMOTIVE SERVICE  
Sioux City, IA
- \* MCNAUGHTON MOTOR SERVICE  
Minneapolis, MN
- \* OLE MORTLAND  
DES MOINES COMMUNITY COLLEGE  
Ankeny, IA

**REGION 9**

- (2) ISE AUTOMOTIVE SERVICE  
Hollywood, CA
- (2) MAURICE S AUTOMOTIVE  
Hollywood, CA
- MR. BRAKE #11  
Sacramento, CA
- VANOWEN BRAKE AND WHEEL  
North Hollywood, CA

**REGION 8**

- \* DOC'S AUTO REPAIR  
Mesa, AZ
- LAS VEGAS WHEEL ALIGNMENT  
Las Vegas, NV
- JOHN S GARAGE  
Nampa, ID
- ZENNER AUTOMOTIVE  
Colorado Springs, CO



**REGION 7**

- \* TOM S SOUTHSIDE ALIGNMENT AND  
REPAIR  
Arlington, TX
- \* STEWART S GARAGE  
San Angelo, TX

**REGION 6**

- \* AUTO HOSPITAL  
Lincoln, NE
- (2) ADAMS MOTOR SERVICE  
St. Charles, MO
- \* NIEBLING AUTO REPAIR  
St. Louis, MO
- \* RUNGE S AUTO AND TIRE  
Chicago, IL

**REGION 0**

- \* FRANK S FRONT END SERVICE  
Manchester, NH
- (9) HARRY S AUTO SERVICE  
Great Barrington, MA
- (2) SPARKY S AUTO SERVICE CENTER  
New Bedford, MA

**REGION 1**

- \* BASILE'S EXXON  
Fairview Village, PA
- D&Z ATLANTIC  
Cornwell Heights, PA
- \* DE ANGELIS' GARAGE  
Norristown, PA
- DEUTZVILLE GARAGE  
Trenton, NJ
- \* GORDIE S AUTO SERVICE  
West Chester, PA
- (2) KOLESNIK'S SERVICE STATION  
Rochester, NY
- \* PETE S AUTO SPRING  
Valley Stream, NY
- WOODY S GARAGE  
Montoursville, PA

**REGION 2**

- (9) AUTO BRAKE CORPORATION  
Norfolk, VA
- \* CERTIFIED TRUCK AND AUTO SERVICE  
Salem, VA
- \* JACK STOLTZ S GARAGE  
Winston-Salem, NC

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SAFETY ADMINISTRATION  
DOT 517



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NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
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## parts return program

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Vol. 3, No. 10

# news

May 1978

### CASE OF THE MONTH

#### FRONT WHEEL BEARING AND SPINDLE FAILURE ON GM V-8's

(Case No. C8-23)

The NHTSA recently opened an investigation of alleged front wheel bearing and spindle failure due to excessive front brake heat in the 1975 Chevrolet Monza V-8, Oldsmobile Starfire and Buick Skyhawk. The case is based on 11 consumer complaints on front wheel bearing problems involving three broken spindles and three other damaged spindles. Two of the spindle failures resulted in near accidents.

The 1975 Monzas, Starfires and Skyhawks are basically similar vehicles which utilize the same frame, suspension, brakes and body. The Starfires and Skyhawks have a V-6 engine, whereas the Monza utilizes the same four cylinder engine as the Chevrolet Vega or the optional 262 C.I.D. V-8 engine. All of these vehicles utilize the same front spindles, wheel bearings and brakes as the Chevrolet Vega. Drum brakes are used at the rear; and disc brakes with solid, unvented motors are used at the front. The spindle supports the front wheel and wheel bearing. The wheel becomes detached if the spindle breaks.

Allegedly, the front brakes develop excessive heat due to front suspension weight and design of the front

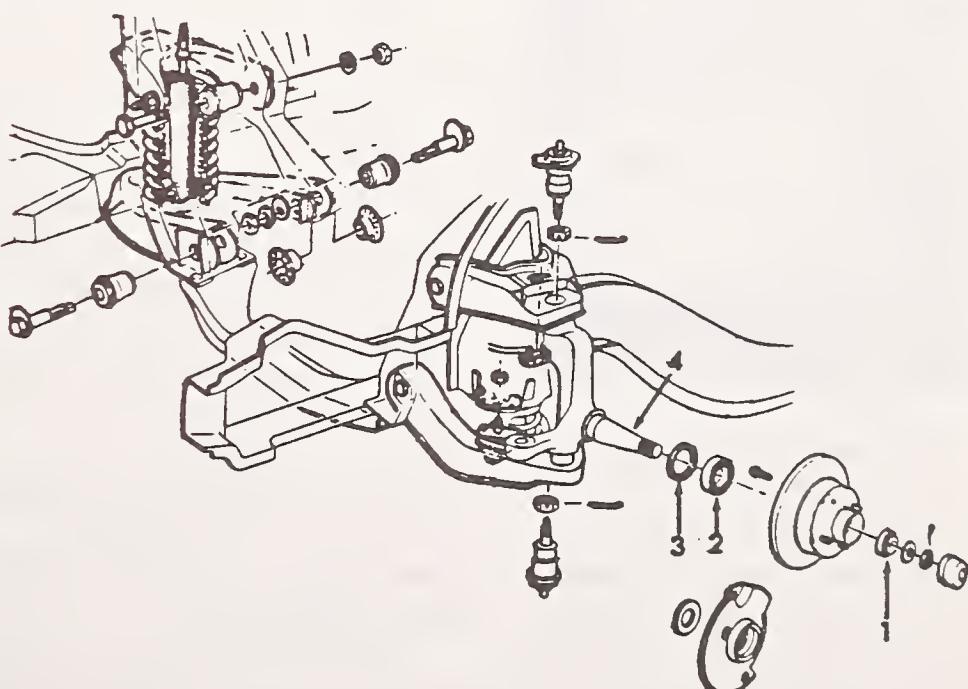
disc brake rotors. Heat from the brake rotor is transferred to the wheel bearing, causing wheel bearing grease to be heated to a liquid stage. Loss of the lubricant can cause wheel bearing and ultimately spindle failure.

In opening this investigation, the NHTSA notes that in some cases, wheel bearing failure can result in a loss of vehicle control if the driver

is not sufficiently alert or knowledgeable to respond to the noise which usually precedes a complete bearing failure.

#### PRP Telephone Number:

Have some interesting information?  
Need more materials? CALL US  
COLLECT (703) 527-4500.



Typical Knuckle & Hub Assembly

## PINTO DISC BRAKE CORROSION REPORTED

RITE-WAY GARAGE, Harrisburg, Pennsylvania, has submitted the left front brake caliper, rotor and pads taken from a 1974 Ford Pinto with 23,995 miles. The piston is frozen in the caliper bore, as shown in the photo (below right).

According to the shop, the failure caused the brake pads to deteriorate completely. The condition reportedly resulted in an accident when the vehicle pulled to the right during an attempted braking and ran down an embankment.



Corroded Pinto Pistons



## TO CATCH A THIEF

Stolen cars are involved in one out of every 350 accidents and account for approximately 5,000 disabling injuries and 130 fatalities annually.

To protect car owners against theft, the NHTSA is proposing to amend its safety standard #114 on theft protection. Some of the changes would be to require that the ignition key be different from the

door key, the door lock buttons be modified to prevent lifting by external devices and that ignition wires be protected to reduce hot wiring.

Such requirements would be effective with the 1981 model year passenger cars. Comments on the proposed change should be submitted by July 31, 1978 to the Docket Section, NHTSA, 400 Seventh Street, SW., Washington, D.C.

Have an interesting problem? . . . Need more materials? . . .  
CALL US COLLECT: (703) 527-4500

## ALLEGED FIRES

The NHTSA has received some reports of engine compartment fires in V-8 equipped Ford Granadas and Mercury Monarchs. If any PRP member has encountered a fuel leak or fire in these vehicles, let us know what you found.

## DEFECT INVESTIGATIONS CHECKLIST

- C8-26: Alleged Failure of Wiring Harness Connecting Rear Wheel Speed Sensor to Anti-Lock Computer Module on Ford Series B, C, F, L, W and CL, 1975 to March 6, 1978.
- C8-24: Alleged Failure of Certain 13 and 14 inch Chrome Trailer Wheels Manufactured by Broad Wheels Company.
- C8-23: Alleged Front Wheel Bearing and Sindle Failure Due to Excessive Front Brake Heat, 1975 Chevrolet Monza V-8, Oldsmobile Starfire and Buick Skyhawk Vehicles.
- C8-19: Alleged Breakage of the Manual Transmission, Floor-Mounted Gear Shift Levers in 1971-1978 Mercury Capris.
- C8-20: Alleged Malfunction of Power Steering Control Valve in 1975-1977 Ford Granadas and Mercury Monarchs.
- C8-04: Alleged Sticking of Idler Arm Bushing in 1968 to 1974 Fords, Lincolns and Mercurys, Full-Size and Intermediate.
- C8-02: Alleged Jumping Into Reverse from the "Park" Position of Certain 1973-78 Ford, Lincoln and Mercury Vehicles Equipped With C-6 or FMX Transmissions.

## THE FORUM

SEQUOIA AUTOMOTIVE INSTITUTE, Sunnyvale, California, reports fuel leakage in the Carter YF single barrel carburetor. They recently removed one from a 1971 Maverick with 76,000 miles. The throttle shaft was loose, and fuel was leaking on to the exhaust manifold. This is reportedly the third Carter YF single barrel carburetor they have seen with this problem. Two were new, one rebuilt.

A steering problem has been reported in Ford E-100 vans by the CHESTER BODY AND REPAIR

COMPANY of Cleveland, Ohio. The vehicles in question are owned and operated as emergency vehicles by the American Red Cross. The problem involves the drag link assembly on two 1976 Ford E-100s, one with 21,000 miles, the other with 24,471 miles. The shop claims that the ball stud socket ends on each were loose, causing steering difficulty.

FRANK'S FRONT END SERVICE, Manchester, New Hampshire, reports a potential problem with the emergency brake cable on a 1978 Dodge Magnum XE with 2,649 miles.

While balancing the wheels the shop noted that the cable was caught on the bracket which holds the anti-sway bar, causing the right rear wheel to lock. Pulling on the brake release would not, according to the shop, unlock the wheel. Allegedly, if there is enough slack in the cable, there is a possibility of it becoming snagged on the bracket when traveling on a rough road. The vehicle was still under warranty and was therefore returned to the dealership for service.

## FMVSS 121 ANTI-LOCK BRAKE INVESTIGATION OPENED

An investigation was recently opened by the NHTSA on alleged failures in the wiring harness used to connect the rear wheel speed sensor to the FMVSS anti-lock computer module on certain Ford trucks. The vehicles in question are all Ford Motor Company vehicle series B, C, F, L, W and CL for model years 1975 through March 6, 1978. The case (ODI Case No. C8-26) was opened based upon a petition by the Palmer Transportation Company and information furnished by the Wilson Freight Company.

The wiring harness transmits electrical voltage signals from the wheel speed sensors to the brake anti-lock

computer module. Allegedly, the manufacturer's design does not secure the harness to keep it from flexing during vehicle movement. Flexing apparently causes the wire in the harness to fail. Complete failure or an intermittent open circuit could cause the anti-lock system to be inoperative on the affected axle.

A malfunction should cause the anti-lock warning light to illuminate, warning the driver. This type of malfunction could cause erratic operation of the brake system due to irregular electrical signals from the wheel speed sensor. This could, in turn, cause the driver to have problems with vehicle control.

## Propane Fuel Systems

The NHTSA is seeking information relating to failure and/or malfunction of propane fuel systems used in motorcoaches, normally operated by municipalities or transit districts, that have caused fires, accidents, injuries or property damage.

## LEVERS

The NHTSA has received three reports of the turn signal/dimmer switch/cruise control lever breaking off on 1978 Chevrolet Caprices. Reports of similar failures on late model GM vehicles with cruise control would be of interest.



Chuck Braderick of AUTOMOTIVE CITY SERVICE CENTER, San Francisco, holds his first Certificate of Appreciation as an outstanding participant in the Parts Return Program. Said Broderick, "We at Automotive City are proud to be a part of this worthwhile program and will continue to contribute."

## OUTSTANDING PARTICIPANTS

Our outstanding participants are those that have sent to the PRP at least one component or item of information during the current month. The number in parentheses before a participant's name identifies the number of consecutive months the participant has sent in components and information. New members who have just become active in the PRP for this year (July 1977 to June 1978) are identified with an asterisk before their name. This month, 13 members became new active participants and five have sent in components or information in consecutive months. We need more active participants. Put your establishment on the map today!

### REGION 5

- \* FELD GARAGE, INC.  
Kenosha, WI
- \* FRENCHY'S SERVICE STATION  
Duluth, MN
- \* MINNESOTA GAS COMPANY  
Minneapolis, MN
- \* WISCONSIN DEPARTMENT OF  
TRANSPORTATION  
Madison, WI

### REGION 8

- \* DESERT HILLS PHILLIPS 66  
Los Vegas, NV
- \* DOC'S AUTO REPAIR  
Mesa, AZ
- DUNCAN'S AUTO REPAIR  
Phoenix, AZ
- (2) JOHN'S GARAGE  
Nampa, ID

### REGION 9

- (3) CHUCK AND WAYNE'S GARAGE  
Eugene, OR
- L.A.D. AUTO ELECTRIC  
Spokane, WA

### REGION 9a

- AUTOMOTIVE CITY SERVICE CENTER  
San Francisco, CA
- \* JASON'S AUTO PARTS  
Van Nuys, CA



### REGION 6

- \* DON HERMAN'S QUALITY SERVICE  
Chicago, IL
- \* HIGHLAND CREST 66  
Kansas City, KS
- \* STEEL'S GARAGE  
Rockford, IL
- \* TIM'S IMPORT SALES AND SERVICE  
Hutchinson, KS

### REGION 7

- \* MOONEY'S WHEEL ALIGNMENT AND  
BRAKE SERVICE  
Oklahoma City, OK

### REGION 0

- \* FAIRVIEW SERVICE STATION  
Lakeside, CT
- (2) FRANK'S FRONT END SERVICE  
Manchester, NH
- (10) HARRY'S AUTO SERVICE  
Great Barrington, MA

### REGION 1

- A. RUTH'S GARAGE  
Colonie, NY
- \* KOLESNIK'S SERVICE STATION  
Rochester, NY

### REGION 2

- (10) AUTO BRAKE CORPORATION  
Norfolk, VA
- \* UNIVERSAL IMPORTS  
Rockville, MD

### REGION 3

- \* IKE'S AUTOMOTIVE MAINTENANCE  
Montgomery, AL

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WASHINGTON, D.C. 20590**

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## parts return program

U.S. DEPARTMENT OF TRANSPORTATION • NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

Vol. 3, No. 11

June 1978

### FORD RECALLS PINTO FUEL SYSTEMS

Ford Motor Co. has agreed to recall some 1.5 million Pinto and 30,000 Mercury Bobcat passenger cars to correct two aspects of their fuel system design, which can cause fires in the event of a rear-end collision. The cars involved in the recall are all 1971-1976 Pintos and 1975-1976 Bobcats, except station wagons.

An investigation conducted by the National Highway Traffic Safety Administration (NHTSA) revealed that low to moderate speed rear-end collisions of the Pintos produce massive fuel leaks due to puncture or tearing of the fuel tank and separation of the filler pipe from the tank. Although the investigation centered on the Pinto, information received from Ford Motor Co., indicated that Mercury Bobcats have basically the same fuel systems and could thus be subject to the same problem.

A Federal Motor Vehicle Safety Standard for fuel systems integrity (FMVSS 301) became effective in September 1976 and established minimum performance levels in rear-end collisions. The fuel system of the 1977 and later model Pintos and Bobcats was redesigned, and a 1977 Pinto was tested and met the requirements of Standard 301.

Upon confirmation of the agency's findings, Ford agreed to recall all the cars and to remedy the condition free of charge to owners. Owners of the affected vehicles will be notified by the manufacturer and advised when to bring their vehicles in for repair.

### CHEVETTES

In a related development, the NHTSA has announced that the 1977 Chevrolet Chevette fails to comply with Standard 301. Five tests which were conducted on the 1977 Chevette produced evidence that in a 30 mile per hour rear-end impact, the vehicle's fuel system is not secure from rupture and leakage. General Motors has made design changes in its 1978 Chevette fuel system. The NHTSA crash tested a 1978 model and found that it complied with Standard 301.

### REPORTS OF BRAKE PROBLEMS IN 1977 DODGE VANS

Two program participants recently notified the PRP about a recurrent problem in the brake systems of 1977 Dodge B-200 and B-300 vans. The service managers of Volvo of Washington, D.C. and B. W. Riley Front End and Alignment Shop, Springfield, Virginia report that the front brake pistons have become frozen in their calipers, causing wheel lockup when

(continued on page 2)



The photo above was taken by the maintenance department of the City of Greensboro, North Carolina. The arrow shows a cracked torsion bar on a 1977 Dodge Monaco with 7,302 miles. According to the maintenance department, the vehicle was placed in service on March 8, 1978, was not involved in an accident, and did not hit anything solid to cause the torsion bar breakage.

## BRAKES—(con't from page 1)

the brakes are applied. In the case of the Dodge vans involved, the brake pistons are reportedly made of a lightweight metal alloy anodized with a surface material similar to teflon. This coating is non-corrosive. According to one shop, however, it appears that heat buildup within the caliper can cause the piston to expand. Such expansion inhibits piston travel within the caliper, a scuffing action occurs, gradually exposing the metal alloy base. This reportedly allows corrosion to set in and eventual piston freeze-up.

In a related case, the NHTSA is currently investigating a front brake problem in 1973–1977 Dodge van

models B-300, MB-300, CB-300, MB-400 and CB-400 which involves the deterioration of the steering mechanism stops. This deterioration permits the front wheel to turn too far, producing a caliper "knockback" condition, thus impairing brake performance.

## SUMMARY OF SOME SIGNIFICANT SAFETY STANDARDS

As mandated by the National Traffic and Motor Vehicle Safety Act of 1966, the first federal motor vehicle safety standards became effective on vehicles manufactured on or after January 1, 1968. Each standard is a minimum standard for motor vehicle or equipment performance which is practicable and meets the need for motor vehicle safety. A selection of standards follows:

- Standard 105: Hydraulic brake systems.
- Standard 108: Lamps, reflective devices and associated equipment.
- Standard 109: New pneumatic tires for passenger cars.
- Standard 110: Tire selection and rims for passenger cars.
- Standard 115: Vehicle Identification Number.
- Standard 116: Hydraulic brake fluids.
- Standard 121: Air brake systems for trucks, buses and trailers.
- Standard 124: Accelerator control systems.
- Standard 201: Occupant Protection in Interior Impact.
- Standard 208: Occupant Crash Protection.
- Standard 214: Side door strength.
- Standard 215: Exterior Protection.
- Standard 216: Roof crush resistance.
- Standard 301: Fuel System Integrity.



The TECHNICIAN TRAINING SCHOOL, McKees Rocks, Pennsylvania, forwarded to the PRP the photo shown above. The arrow indicates a missing frame bolt on the left rear of a 1978 Plymouth Trail Duster. According to the school, the vehicle was delivered with three out of the four front frame bolts missing and three out of the four rear frame bolts missing. The problem was reportedly noticed when the vehicle was taken out of service because of adverse body sway.

## THE FORUM

J. GARTNER'S AUTO SERVICE, Chicago, Illinois, has submitted photos of a leaking fuel tank in a 1972 Dodge Dart with 25,698 miles. The fuel tank is located under the spare tire well in the trunk of the vehicle. Both the tank and the spare tire well rusted, allowing gas to enter the trunk. The problem was discovered by the shop before any accident resulted.

The equipment division of HENNEPIN COUNTY, MINNESOTA, reports a split fan pulley in a 1978 Ford F-100 pickup truck with 648 miles. The pulley split completely and rubbed a hole in the timing gear cover. A similar problem was noted in a 1977 Ford LTD by the COUNTY OF DALLAS, TEXAS (See PRP News, March, 1978).

VANOWEN BRAKE AND WHEEL, North Hollywood, California has forwarded to the PRP photos of the left upper control arm and shaft sleeve from a 1978 Chevrolet Chevette with 3,005 miles. The welds holding the shaft sleeve to the crossmember brake off, creating a potentially dangerous situation. Any further observations on this problem would be appreciated.

PUGET SOUND POWER AND LIGHT COMPANY, Renton, Washington, reports a problem with Wagner Lockheed master cylinders installed on new 1977 Ford F600 medium trucks. The rubber cups on two different cylinders reportedly swelled and seized in the bore, resulting in the failure of the brakes to release. Mileages were 67 and 72 miles respectively.

AUTO HOSPITAL, Lincoln, Nebraska, has informed the PRP of a potential hazard in station wagons equipped with side-mounted fuel tanks. These tanks are positioned in the quarter panel, and an induction weld seam runs longitudinally around each tank. On normal passenger cars this weld is located laterally along the center of the tank. Allegedly, when the tank is induction welded, the accompanying heat de-

strays the lead rust-inhibiting coating all along the seam. In the case of the station wagon, the seam is subject to corrosion due to water settling in the system. Serious gas leakage could result, creating the possibility of a fire or explosion.

## Chevette Shifters

Recently the PRP received a report alleging gear shift lever breakage on standard transmission Chevettes. The NHTSA files contain a number of similar complaints indicating a possible problem. Let the PRP know if you have seen a shift-lever failure on these vehicles.

## VOLVO RECALLS 1975 MODELS

Volvo of America has recalled 45,000 of its 1975 model 240 series for correction of a defect that may result in a sticking accelerator pedal or a sudden increase in engine speed.

The NHTSA, which directly influenced this recall, said that the vehicles are to be corrected by replacement of those throttle cables made of a material which has experienced a short life span and by installation of a limiting bracket. The company will also voluntarily install an improved throttle return spring on all of these vehicles.

**TELEPHONE CALLS:** We want your comments . . . On potential defects . . . On the newsletter . . . On the program . . . CALL US COLLECT at (703) 527-4500. Ask for the Parts Return Program.



Staff of L.A.D. Electric, Spokane, Washington, recipients of 1978 Certificate of Appreciation for outstanding participation in the Parts Return Program.

## OUTSTANDING PARTICIPANTS

**REGION 5**

- CLEMENS AUTO REPAIR  
Racine, WI
- DES MOINES COMMUNITY COLLEGE  
Ankeny, IA
- DOLLAR RENT-A-CAR  
Sioux City, IA
- \* FAIRCHILD S SERVICE  
Minneapolis, MN
- FRERICHS GARAGE  
Sioux City, IA
- \* HENNEPIN COUNTY MAINTENANCE  
Hennepin County, MN
- \* TOMMY'S AUTO REPAIR  
Sioux City, IA

**REGION 8**

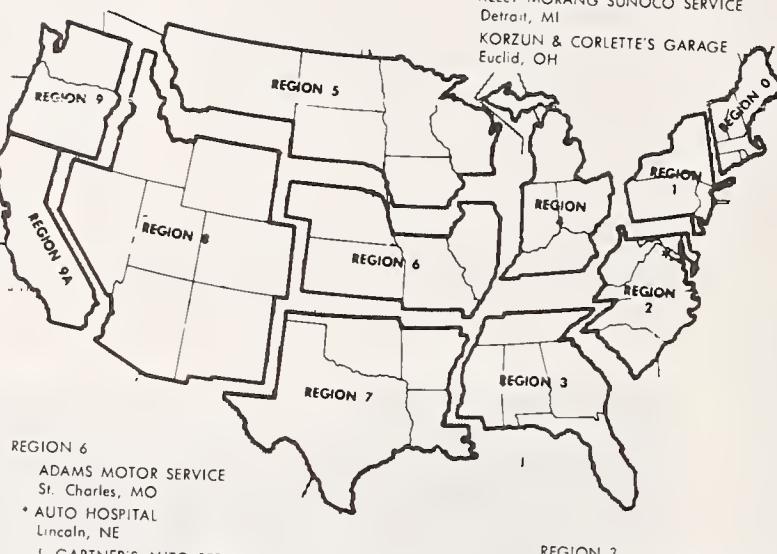
- DUNCAN S AUTO REPAIR  
Phoenix, AZ
- S & D TIRE AUTO CENTER  
Salt Lake City, UT

**REGION 9**

- \* DOYLE AUTOMOTIVE SERVICE  
Seattle, WA
- \* PUGET SOUND POWER AND LIGHT  
COMPANY  
Renton, WA

**REGION 9A**

- \* A & E AUTOMOTIVE SERVICE  
Fresno, CA
- (2) AUTOMOTIVE CITY SERVICE CENTER  
San Francisco, CA
- \* SEQUOIA AUTOMOTIVE INST.  
Sunnyvale, CA
- VANOWEN BRAKE AND WHEEL  
North Hollywood, CA



**REGION 6**

- ADAMS MOTOR SERVICE  
St. Charles, MO
- \* AUTO HOSPITAL  
Lincoln, NE
- J. GARTNER'S AUTO SERVICE  
Chicago, IL
- SCIENTIFIC PRODUCTS  
McGow Park, IL
- THE CAR SHOP  
Chicago, IL

**REGION 7**

- \* LAWRENCE GARAGE  
Irving, TX

**REGION 3**

- \* AUTO SAFETY SERVICE, INC.  
Oakland Park, FL
- RED IVEY'S AUTOMOTIVE SERVICE  
Atlanta, GA
- STATE OF FLORIDA DEPARTMENT  
OF GENERAL SERVICE  
Tallahassee, FL

**REGION 0**

- \* BABEI'S SERVICE  
Manchester, NH
- CRANE AUTO REPAIR  
Bricktown, NJ
- (11) HARRY'S AUTO SERVICE  
Great Barrington, MA
- NASH ROAD MOTORS  
New Bedford, MA

**REGION 1**

- (2) A. RUTH'S GARAGE  
Calone, NY
- BASILE'S EXXON  
Fairview Village, PA
- \* BUREAU OF MOTOR VEHICLES  
Lancaster, PA
- \* DIETERT'S AUTOMOTIVE CENTER  
Wilmington, DE
- \* GOTHAM AUTO LEASE  
New Rachelle, NY
- \* SASSAMAN AND BURDEN AUTO SERVICE  
Temple, PA
- \* TECHNICIAN TRAINING SCHOOL  
McKees Rocks, PA
- \* W & S SERVICE, INC.  
Wilmington, DE
- WOODY'S GARAGE  
Mantoursville, PA

**REGION 2**

- \* ARCHIE'S AUTO SERVICE  
Glen Ellyn, VA
- (11) AUTO BRAKE CORPORATION  
Norfolk, VA
- \* AUTOHAUS, INC.  
Herndon, VA
- B. W. RILEY FRONT END AND  
ALIGNMENT SHOP  
Springfield, VA
- \* CITY OF GREENSBORO  
Greensboro, NC

POSTAGE AND FEES PAID  
NATIONAL HIGHWAY TRAFFIC  
SAFETY ADMINISTRATION  
DOT 517



U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
WASHINGTON, D.C. 20590

OFFICIAL BUSINESS  
PENALTY FOR PRIVATE USE, \$300

## PARTS RETURN PROGRAM

78/08/28 PAGE 0001

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	DATE	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
30028	P04477 A	780509	01000000	STEERING ASSEMBLY	76 000305 FORD TRUCK DIV	5200 ECONOLINE SERIES	34	C	058401	003103010
20019	P02803 A E50011	770713	01110000	STEERING WHEEL=HANDLEBAR	70 000404 OLDSMOBILE	0300 F=85	03	C	000000	063123002
				WHEEL IS CRACKED AT SPOKES BY OUTER RIM	=	EXTENDS THRU PLASTIC & METAL				
P84459 A	780411	01110000	STEERING WHEEL=HANDLEBAR	75 150301 FIAT DIVISION	0400 128		76	C	015000	094110116
				STEERING WHEEL BUCKED FOR NO APPARENT REASON						
10019	P03116 A	771209	01120000	STEERING COLUMN	74 000203 PLYMOUTH	0600 VALIANT	21	C	000000	008723101
				THREE OF FOUR SCREWS WHICH HOLD ASSEMBLY BROKE, FOURTH IS MISSING.						
D-1										
40005	P03678 A	780227	011150000	STEERING COLUMN SHAFT=UPPER	72 000407 CHEVROLET TRUCK DV	5000 CHEV TRK AND VAN	34	C	083589	023513001
				JOINT HAS GREASE PITTING BUT IS POORLY LUBRICATED BEARINGS SHOW SOME						
				WEAR SHOP STATES BEARING WORN CAUSING LOOSE STEERING						
10019	P03118 A	771214	011160000	STEERING COLUMN COUPLING	74 000301 FORD DIVISION	0700 THUNDERBIRD	28	C	060410	023230031
				FLANGE TO SHAFT BROKE						
40007	P02944 A	770923	011160000	STEERING COLUMN COUPLING	76 000302 LINCOLN	0102 CONTINENTAL	44	C	000000	90027113
				RUBBER PORTION OF COUPLER TORN. ACTION IS LOOSE						
40002	P03003 A	771020	011160000	STEERING COLUMN COUPLING	74 000303 MERCURY	0100 CAPRI	34	B	000000	054911002
				RUBBER COUPLING SEEKS SLIGHTLY WEAK = VEHICLE SHIMMY						
40002	P03002 A	771020	011160000	STEERING COLUMN COUPLING	74 000303 MERCURY	0100 CAPRI	34	B	094757	054911002
				RUBBER COUPLING SEEKS WEAK = VEHICLE SHIMMY = #73E83K708A341385						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0002  
SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	I DATE	COMPONENT CLASS	YR	MANUFACTURER	MAKE-MODEL	FAULT CODE CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50033	P04488 A	780507	01210000	MANUAL STEERING GEAR BOX	73 000203 PLYMOUTH	0601 VALIANT DUSTER	79 C	105749	075060155
				EXCESSIVE FORCE CAUSED END OF STEERING GEAR BOX TO BREAK	OF STEERING.	CAUSING LOSS			
20008	P03909 A	780209	01220000	POWER STEERING GEAR BOX	00 000101 AMERICAN MOTORS DV	0600 JAVELIN	21 C	043267	053140014
				THREE BOLTS BROKEN OFF ATTACHING PLATE FOR POWER STEERING BOX					
50043	P03051 A	771102	01220000	POWER STEERING GEAR BOX	00 000302 LINCOLN	0000 LINCOLN	14 C	034000	090027113
				RUBBER PORTION OF FLEX- STEER.	COUPLING DETERIORATED.	HYD. POWER BOOST			
				LEAKED FLUID ON COUPL & CONVERT.	CAUSING COUPLER TO BURN OUT				
50010	P02884 A	770802	01220000	POWER STEERING GEAR BOX	75 000305 FORD TRUCK DIV	5115 F350	28 B	008570	022015144
				WORM GEAR HOUSING CRACKED AFTER HITTING CURB AT LOW SPEED					
D-2	P83183 A	780104	01220000	POWER STEERING GEAR BOX	76 000305 FORD TRUCK DIV	5200 ECONOLINE SERIES	11 C	048000	012225099
				MACHINE BOLTS SHEARED OFF.	BOLTS HOLD STEERING GEAR TO FRAME.				
50002	P02904 A	770906	01220000	POWER STEERING GEAR BOX	74 000401 BUICK	0406 ELECTRA LIMITED	32 C	072943	023181002
				POWER STEERING GEAR BOX IS CRACKED AT SNAP RING	AT END PLATE.	HOUSING			
				IS CRACKED 160 AROUND CIRCUMFERENCE					
20002	P04484 A	780517	01230000	UNKNOWN TYPE STEERING GEAR BOX	74 000301 FORD DIVISION	0800 TORINO	34 C	050634	033308038
				SHOP STATES BROKE LOOSE CAUSING PLAY IN STEERING.					
50036	P03948 A	780308	01230000	UNKNOWN TYPE STEERING, GEAR BOX	75 000403 CHEVROLET	0000 CHEVROLET	44 C	021200	060626115
				EXTERIOR APPEARS DIRTY AND SHOWS SOME WEAR BUT NO APPARENT DEFECT.	SUSPECT INTERNAL MALFUNCTION.	EXCESSIVE PLAY.			
10019	P03104 A	771205	01231000	UNKNOWN TYPE STEERING, SHAFT=LOWER WORM	77 000204 DODGE TRUCK DIV	5308 TRADESMAN VAN	28 C	000000	054912002
				BALL BEARINGS SPLIT = CAUSED STEERING LOSS					

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 7A  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER	
20008	P03945	8	780308	01232000 UNKNOWN TYPE STEERING, SHAFT-SECTOR	70 000203 PLYMOUTH	0600 VALIANT THREADED END OF SHAFT IS BROKEN OFF. TEETH ON GEAR SHOW WEAR.	28	C	061230	091605014	
20008	P03683	A	780227	01232000 UNKNOWN TYPE STEERING, SHAFT-SECTOR	76 000301 FORD DIVISION	0300 LTD CENTER TOOTH OF STEERING PITMAN SHAFT SECTOR BROKE OFF	28	C	015660	008109100	
10004	P03927	A	780313	01232000 UNKNOWN TYPE STEERING, SHAFT-SECTOR	68 000402 CADILLAC	0300 ELDORADO SECTOR ARM BRUEN ON END WHICH FITS ON SECTOR SHAFT.	28	C	006800	024153006	
50008	P04432	A	780405	01232000 UNKNOWN TYPE STEERING, SHAFT-SECTOR	77 000403 CHEVROLET	0000 CHEVROLET ONE BOLT MISSING. IMPROPERLY INSTALLED. MISSING BOLT PLACED EXCESSIVE STRAIN ON REMAINING BOLTS. BOLTS BROKE.	20	C	008420	061104162	
D-3	50000	P02908	A	770915	01300000 STEERING POWER ASSIST	77 000303 MERCURY	0600 MONARCH HOLE IS WORN THROUGH VALVE BODY CASING FROM CHAFFING WITH TIE ROD SLEEVE	28	C	020179	076012007
40002	P03671	B	780210	01300000 STEERING POWER ASSIST	77 000305 FORD TRUCK DIV	5200 ECONOLINE SERIES INSIDE PORTION OF PULLEY WHERE THE BELT TRACKS SPLIT AND SEPERATED IN THE PULLEY	28	C	001357	040216035	
40003	P03671	A	780210	01310000 STEERING POWER ASSIST-PUMP	77 000305 FORD TRUCK DIV	5200 ECONOLINE SERIES INSIDE PORTION OF PULLEY WHERE THE BELT TRACKS SPLIT AND SEPERATED IN THE PULLEY	28	C	001352	040216035	
P83099	P83099	A	771207	01310000 STEERING POWER ASSIST-PUMP	74 000305 FORD TRUCK DIV	5201 E100 CARGO VAN THE BOLTS AND BRACKETS ON THE POWER STEERING ASSEMBLY HAVE BROKEN 5 TIMES BRACKET THAT IS ATTACHED PUMP TO ENGINE IS DEFECTIVE	03	C	067480	P52001041	
50043	P03052	A	771103	01310000 STEERING POWER ASSIST-PUMP	76 000401 BUICK	9900 BUICK UNKNOWN INTERNAL CASTING STRUCTURE BROKE AT REAR SNAP RING LOCATION SHAFT IS ALSO BROKEN	28	B	000000	008723101	

## PARTS RETURN PROGRAM

78/08/28 PAGE 0004

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50036	P04751 A	780619	01310000	STEERING POWER ASSIST-PUMP	75 000402 CADILLAC	0000 CADILLAC	44	C	040000	068510002
				NO APPARENT EXTERNAL DEFECT. SHOP STATES SHAFT BUSHING WORN OR BLEW FRONT SEAL.						
30019	P04711 A	780609	01310000	STEERING POWER ASSIST-PUMP	74 000402 CADILLAC	0101 CADILLAC DE VILLE	15	C	060000	076012007
				SHOP STATES-VALVE BECAME INSENSITIVE TO NEUTRAL POSITION. WOULD CONTINUE TO PULL UNLESS OPPOSITE PRESSURE APPLIED AT WHEEL.						
20014	P04440 A	780417	01310000	STEERING POWER ASSIST-PUMP	75 000402 CADILLAC	0101 CADILLAC DE VILLE	15	C	027073	033316118
				C CLIP CAME OFF END OF SHAFT ALLOWING SHAFT TO DISENGAGE FROM PUMP. THIS CAUSED LOSS OF POWER STEERING.						
30000	P02851 A	770808	01310000	STEERING POWER ASSIST-PUMP	70 000407 CHEVROLET TRUCK DV.	6500 TRUCK AND VAN UNK	28	B	000000	055406051
				P/S PUMP PULLEY SPLIT APART AT "V" = BROKEN POWER STEERING						
D-4	P03057 A	771104	01330000	STEERING POWER ASSIST-HOSE,FLUID	74 000301 FORD DIVISION	0300 LTD HOSE SEPARATED FROM METAL AT CRIMP FITTING ADDITIONAL ID NO 2363A 264E	03	C	038658	053405004
50026	P03924 A	780313	01330000	STEERING POWER ASSIST-HOSE,FLUID	76 000301 FORD DIVISION	0307 LTD CNTRY SQUIRE HOSE RUPPTURED ALLOWING LOSS OF POWER STEERING FLUID RESULTING IN LOSS OF POWER BRAKES AND POWER STEERING. REST OF ID NUMBER A0756	28	C	032901	0554060677
50038	P04646 A	780501	01330000	STEERING POWER ASSIST-HOSE,FLUID	74 000301 FORD DIVISION	0313 GALAXIE 500 HOSE SERATED AT COUPLING, NOT ENOUGH CRIMP TO KEEP HOSE SECURE.	08	C	095287	068510001
40000	P04424 A	780405	01330000	STEERING POWER ASSIST-HOSE,FLUID	77 000301 FORD DIVISION	0400 MAVERICK HOSE APPEARS NOT INSERTED INTO METAL FITTING SECTION FAR ENOUGH CAUSING HOSE AND COUPLING TO SEPERATE.	03	C	003365	F55419121
30015	P03677 A	780227	01330000	STEERING POWER ASSIST-HOSE,FLUID	73 000302 LINCOLN	0000 LINCOLN HOSE IS CRACKED IN A FEW PLACES AND FRAYED AT THE END LEAKS NEAR CENTER THE REST OF ID NUMBER INCHEBG12112A	32	C	061107	063301003

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

PAGE 0005

78/08/28

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	DATE CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT HAZ. CODE CAT.	MILEAGE AT FAILURE	SHOP NUMBER
20002	P04654 A	780512	01330000 STEERING POWER ASSIST-HOSE,FLUID	74 000305 FORD TRUCK DIV	5212 E150 WIN/DIS HOSE MOVING IN CONTACT WITH STEERING CYLINDER WEARING A HOLE IN THE CYLINDER CAUSING A LEAK.HOSE APPEARS TO BE IN GOOD CONDITION.	32 C	074500	019560055
D-5	P82893 A	770827	01330000 STEERING POWER ASSIST-HOSE,FLUID	76 000402 CADILLAC	0000 CADILLAC SHOP REPORTS HOSES SPLIT AT METAL FITTINGS, SOMETIMES BLOWING APART	21 C	000000	019020002
10019	P03105 A	771202	01330000 STEERING POWER ASSIST-HOSE,FLUID	77 000404 OLDSMOBILE HOSE LEAKS AT CRIMP FITTING	0100 CUTLASS	32 C	027147	048152049
20011	P04474 A	780512	01330000 STEERING POWER ASSIST-HOSE,FLUID	77 000404 OLDSMOBILE FAN BELT RUBBED HOSE UNTIL HOSE RUPTURED.RUB STARTED HIGHER UP THEN HOSE MOVED AND WORE THROUGH AT ANOTHER PLACE.	0109 CUTLASS SUPREME	32 C	026282	F51110044
50036	P04746 A	780619	01330000 STEERING POWER ASSIST-HOSE,FLUID	75 000406 GMC TRUCK DIV	5800 C&M SERIES A SPOT ON HOSE IS WORN TO THE INNER FIBERS.SHOP STATES HOSE RUBBING AGAINST INNER FENDER PANEL.LOSS OF POWER ASSIST.ID-7038.	28 C	041823	F55419121
50036	P04731 A	780629	01400000 STEERING GEAR,RACK AND PINION	73 150301 FIAT DIVISION	0401 128SL COUPE SHOP STATES RACK & PINION STEERING UNIT WAS NOT LUBRICATED FROM FACTORY. STEERING 'WENT OUT' WHILE DRIVING CAR.	79 C	034554	067501001
50036	P04731 B	780629	01400000 STEERING GEAR,RACK AND PINION	73 150301 FIAT DIVISION	0401 128SL COUPE BEARING APPEARS DRY AND DIRTY.SHOP STATES LACK OF LUBRICATION.	13 C	034554	067501001
P83126 A	771206	01430000 STEERING GEAR,RACK	74 000303 MERCURY	0100 CAPRI SHOP STATES LOCKS ON RACK RETAINER BOLTS DON'T WORK. BOLTS BACK OUT CAUSING RACK TO BECOME LOOSE.RUBBER MOUNTS MAY BE SHRINKING	34 C	000000	012601016	
50023	P03445 A	780130	01510000 STEERING LINKAGES-ARM,PITMAN	77 000202 DODGE	0600 MONACO NO RUBBER BOOT OVER BALL JOINT,VERY LITTLE LUBRICANT IN JOINT,AND JOINT HAS EXCESSIVE PLAY IN ALL DIRECTION.	34 C	016000	F32304114

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

78/08/28 PAGE 0006

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR MANUFACTURER	COMPONENT NAME	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
30023	P03446 A	780130	01510000	STEERING LINKAGES=ARM,PITMAN 77 000202 DODGE	MONACO NO BOOT OVER BALL JOINT, VERY LITTLE LUBRICANT.JOINT HAS EXCESSIVE PLAY WHICH WILL CAUSE LOOSENESS IN FRONT END. S # 4160806326215.	0600 MONACO	34 C	022000	F32304114	
50041	P03893 A	780227	01510000	STEERING LINKAGES=ARM,PITMAN 74 000204 DODGE TRUCK DIV	5708 D300 CREW CAB 4X2 FRACTURED NEAR THE COUNTERSUNK AREA FOR THE AFT BOLT VISUAL INSPECTION SHOWS FAILURE WAS DUE TO FATIGUE	0300 D300 CREW CAB 4X2	03 C	082743	F45 22507	
50012	P02983 A	771012	01510000	STEERING LINKAGES=ARM,PITMAN 72 000301 FORD DIVISION	PITMAN ARM IS RUSTED BUT SPLINES ARE IN GOOD CONDITION	0300 LTD	53 B	027025	014607007	
50043	P03043 A	771027	01510000	STEERING LINKAGES=ARM,PITMAN 69 000301 FORD DIVISION	PITMAN ARM BROKEN AT SPLINE WHERE IT JOINS TO PITMAN SHAFT	0700 THUNDERBIRD	03 C	086315	090027012	
D-6	P03085 A	771121	01510000	STEERING LINKAGES=ARM,PITMAN 72 000302 LINCOLN	TAPERED STUD FOR CENTER LINK CONNECTION BROKEN NEAR BASE	0200 MARK IV	03 C	070000	090405016	
	P83144 A	771214	01520000	STEERING LINKAGES=LINK,DRAG=CONNECTION 76 000305 FORD TRUCK DIV	5203 E100 WINDOW VAN DRAG LINK HAS LOOSE END, ALSO REPLACED TIE ROD END AND SLEEVE. REPLACEMENT PART D5023304A. NO PART RECEIVED.	34 C	021000	044114014		
	P03143 A	771214	01520000	STEERING LINKAGES=LINK,DRAG=CONNECTION 76 000305 FORD TRUCK DIV	5203 E100 WINDOW VAN BALL STUD SOCKET END OF DRAG LINK ASSEMBLY IS LOOSE.	34 C	024471	044114014		
	P04655 A	780512	01520000	STEERING LINKAGES=LINK,DRAG=CONNECTION 74 000305 FORD TRUCK DIV	5212 E150 WIN/DIS PRESSURE HOSE WRAPPED WITH METAL COVERING, IMPROPERLY ADJUSTED, RUBBED AGAINST CONTROL CYLINDER, WEARING THROUGH CAUSING LEAK.	08 C	074500	019560055		
	P03028 A	771025	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT 00 00000 UNKNOWN	UNKNOWN IDLER ARM IS LOOSE IN THE FRAME BRACKET EXCESSIVE PLAY. TAG NOT READABLE	34 C	000000	083651021		

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0007

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	I DATE	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME	MAKE-MODEL MANUFACTURER	FAULT HAZ. CODE CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50040	P04695 A	780609	01530000	STEERING LINKAGES-ARM, IDLER AND ATTACHMENT	73 000101 AMERICAN MOTORS DV	0500 HORNET IDLER ARM FROZE AT BUSHING FROM RUST AND LACK OF LUBRICATION.	15 C	035143	014607007
50040	P03905 A	780227	01530000	STEERING LINKAGES-ARM, IDLER AND ATTACHMENT	69 000203 PLYMOUTH	0402 FURY II BOOT HAS BEEN TORN OFF FROM AROUND STUD STUD IS VERY LOOSE	44 C	000000	077640085
10005	P03945 C	780308	01530000	STEERING LINKAGES-ARM, IDLER AND ATTACHMENT	70 000203 PLYMOUTH	0600 VALIANT STUD IS VERY LOOSE AND POORLY LUBRICATED, DUST BOOT IS MISSING.	57 C	061230	091605014
D-7	P84729 A	780320	01530000	STEERING LINKAGES-ARM, IDLER AND ATTACHMENT	00 000301 FORD DIVISION	0000 FORD DIVISION IDLER ARM BRACKET TEARS LOOSE ON 1968-74 FULL. & INTERMEDIATE FORDS.	21 C	000000	050021001
30022	P03935 A C8004	780313	01530000	STEERING LINKAGES-ARM, IDLER AND ATTACHMENT	69 000301 FORD DIVISION	0000 FORD DIVISION IDLER ARM FRAME END BUSHING SIEZED AND TORE OUT BOLTS FROM FRAME.	21 C	000000	063109035
30000	P02836 A	770727	01530000	STEERING LINKAGES-ARM, IDLER AND ATTACHMENT	70 000301 FORD DIVISION	0000 FORD DIVISION EXCESSIVE PLAY AT ARM/BRACKET BUSHING	34 C	000000	055406051
DOT1	P02886 A E50011	770725	01530000	STEERING LINKAGES-ARM, IDLER AND ATTACHMENT	70 000301 FORD DIVISION	0000 FORD DIVISION BUSHING AT IDLER ARM/FRAME BRACKET FROZE = ARM AND BRACKET RIPPED AWAY FRAME	09 B	061358	053511008
10005	P03933 A	780308	01530000	STEERING LINKAGES-ARM, IDLER AND ATTACHMENT	64 000301 FORD DIVISION	0200 FALCON RUBBER INSERT BECAME UNFASTENED TO INNER BUSHING.	11 C	078043	017754007
40007	P04480 A	780517	01530000	STEERING LINKAGES-ARM, IDLER AND ATTACHMENT	70 000301 FORD DIVISION	0300 LTD BUSHING IN IDLE ARM COMPLETELY WORN OUT.	34 C	103000	001230005

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0008

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	I DATE	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE CAT.	MILEAGE AT FAILURE	SHIP NUMBER
50038	P04645 A	780501	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	72 000301 FORD DIVISION	0307 LTD CNTRY SQUIRE	09 C	052721	050021021	
				IDLER ARM FROZE MOUNT CONTINUED PRESSURE RIPPED MOUNT OUT OF FRAME						
30029	P04658 A	780509	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	74 000301 FORD DIVISION	0400 MAVERICK	34 C	057169	053405004	
				WORN BUSHINGS, APPEARS NO LUBRICATION OR VERY LITTLE.						
50040	P04690 A	780609	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	00 000301 FORD DIVISION	9900 FORD UNKNOWN	08 C	000000	055423002	
				IDLER ARM FROZE AT BUSHING AND PULLED AWAY FROM THE FRAME.						
50040	P04689 A	780609	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	00 000301 FORD DIVISION	9900 FORD UNKNOWN	08 C	000000	055423002	
				IDLER ARM FROZE AT BUSHING AND PULLED AWAY FROM THE FRAME.						
30003	P02927 A	770907	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	66 000301 FORD DIVISION	9900 FORD UNKNOWN	34 C	000000	055406051	
				EXCESSIVE PLAY AT IDLER ARM=BRACKET BUSHING						
50040	P04694 A	780609	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	70 000303 MERCURY	0200 COMET	15 C	000000	014607007	
				IDLER ARM FROZE AT BUSHING FROM RUST AND LACK OF LUBRICATION.						
50044	P03066 A	771110	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	75 000401 BUICK	0200 SKYHAWK	28 C	024552	039501021	
				IDLER ARM IS FROZEN GREASE FITTING IS MISSING ADDITIONAL ID NO 67A						
20021	P04485 A	780517	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	77 000401 BUICK	0305 CENTURY REGAL	09 C	010400	044132015	
				IDLER ARM FROZEN FROM LACK OF GREASE, GREASE FITTING APPEARS TO BE BLOCKED, IDLER ARM RIPPED OUT OF FRAME.						
50012	P02996 A	771019	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	72 000401 BUICK	0700 SKYLARK	14 B	000000	044132015	
				IDLER ARM FROZEN ON MOUNT BRACKET = 6TH CASE						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0009

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I RECEIVED	DATE CLASS	COMPONENT YR	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	SHOP NUMBER	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
40008	P04478	A 780517	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT 77 000402 CADILLAC APPEARS IDLER ARM FROZEN FROM LACK OF GREASE, RIPPED LOOSE FROM FRAME	0400 SEVILLE			044110013	09	C	015270	
20020	P02814	A 770701	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT 74 000403 CHEVROLET CLAIMS EXCESSIVE SLACK - BUSHING AT BRACKET IDLER ARM IS FROZEN	0000 CHEVROLET #GMT18A BUSHING IS FROZEN AT BRACKET			039501021	44	B	014151	
20021	P02831	A 770803	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT 75 000403 CHEVROLET #GMT18A BUSHING IS FROZEN AT BRACKET	0206 CHEVELLE MALIBU			039501021	44	B	029000	
20010	P04220	A 780321	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT 74 000403 CHEVROLET ARM BROKEN AT JOINT. BROKE AT A POT HOLE.	0312 IMPALA				03	C	000000	008611102
50040	P04691	A 780609	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT 72 000404 OLDSMOBILE IDLER ARM FROZE AT BUSHING AND PULLED AWAY FROM THE FRAME.	0100 CUTLASS				08	C	000000	055423002
40005	P03444	A 780130	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT 75 000404 OLDSMOBILE SHOP STATES IDLER ARM WORN OUT. VISUAL INSPECTION SHOWS NO EXCESSIVE PLAY AND IS NOT FROZEN. HAS GREASE FITTING AND WELL LUBRICATED.	0100 CUTLASS				57	C	016316	039501021
30004	P04427	A 780405	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT 76 000405 PONTIAC IDLER ARM COMPLETELY DRY. NO APPEARANCE OF HAVING BEEN LUBED. SHOP STATES SEIZED UP AND TORE OUT FRAME.	0200 GRAND PRIX				09	C	025897	060609076
50000	P02938	A 770921	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT 67 000405 PONTIAC IDLER ARM SEPARATED FROM FRAME BRACKET. STUD AND SOCKET OF JOINT ARE RUSTED	0612 TEMPEST				21	C	063200	001923003
50030	P03455	A 780127	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT 73 000405 PONTIAC NO EXCESSIVE PLAY APPARENT, JOINT IS WELL LUBRICATED. SHOP STATES LOOSENESS IN STEERING.	0705 CATALINA				34	C	051000	001230005

## PARTS RETURN PROGRAM

78/08/28 PAGE 0010

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER	
50030	P03163 A	780116	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	74 000407 CHEVROLET TRUCK DV	S902 C20	58	C	044951	023513001	
					BOLTS BROKE OFF CRANK PULLEY. RUBBER PORTION OF TWO PIECE BALANCER CRACKED. SUSPECT DAMAGE DUE TO BELT DRIVE SYSTEM IMBALANCE.						
50036	P04756 A	780619	01530000	STEERING LINKAGES=ARM, IDLER AND ATTACHMENT	69 150301 FIAT DIVISION	0301 124 SPIDER MOUNTING LUGS BROKEN. NO APPARENT EVIDENCE THAT PART HAD PREVIOUS FRACTURE.	20	C	127000	P91405159	
50002	P04435 B	780405	01550000	STEERING LINKAGES=TIE ROD, INNER	72 200031 INTERNATIONAL TRUCK	0101 SCOUT II 4X2 NO VISIBLE DAMAGE.	00	C	034158	006750053	
50043	P03046 A	771031	01560000	STEERING LINKAGES=TIE ROD, END	75 000201 CHRYSLER DIV	0600 CORDOBA EXCESSIVE PLAY AT BALL STUD SOCKET NO TRACE OF LUBRICATION	57	C	022152	003060006	
D-10	10005	P03945 A	780308	01560000	STEERING LINKAGES=TIE ROD, END	70 000203 PLYMOUTH TIE ROD APPEARS SLIGHTLY BENT, STUD IS BENT AND PARTIALLY TORN OFF. DUST BOOT HAS BEEN TURNED, JOINT SLIGHTLY LUBRICATED.	0600 VALIANT	03	C	061230	091605014
50044	P03069 B	771111	01560000	STEERING LINKAGES=TIE ROD, END	73 000204 DODGE TRUCK DIV	5102 D1 CONVENTIONAL BALL STUD SEPARATED FROM SOCKET NO EVIDENCE OF LUBRICATION EQUIPPED WITH GREASE FITTING	5102 D1 CONVENTIONAL	03	C	033339	017754007
50044	P03069 A	771111	01560000	STEERING LINKAGES=TIE ROD, END	73 000204 DODGE TRUCK DIV	DUST COVER SEPARATES DURING LUBE ACTION OF BALL STUD SOCKET ROUGH	5102 D1 CONVENTIONAL	07	D	033339	017754007
30000	P02856 A	770804	01560000	STEERING LINKAGES=TIE ROD, END	00 000301 FORD DIVISION	5102 D1 CONVENTIONAL	0603 PINTO WAGON	34	B	045821	004104003
50000	P02928 A	770907	01560000	STEERING LINKAGES=TIE ROD, END	64 000303 MERCURY	EXCESSIVE PLAY AT BALL STUD SOCKET = JOINT NOT EQUIPPED WITH GREASE FITTING & DRY OF LUBRICATION = DID NOT PASS INSPECTION	0603 PINTO WAGON	57	C	000000	055406051

D-10

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

PAGE 0011

78/08/28

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50000	P02929 A	770907	01560000	STEERING LINKAGES-TIE ROD,END 72 000401 BUICK BALL STUD SEPARATED FROM SOCKET. TIE ROD IS BENT	0000 BUICK	03 C	000000	055406051	
30000	P02860 A	770804	01560000	STEERING LINKAGES-TIE ROD,END 64 000401 BUICK TIE ROD HOUSING IS RUSTED - BALL STUD HAD SEPARATED FROM SOCKET	0500 LA SABRE	21 B	078000	004104003	
20020	P02811 A	770711	01560000	STEERING LINKAGES-TIE ROD,END 70 000402 CADILLAC BALL STUD SOCKET GOOD - THREADS WORN AND STRIPPED	0000 CADILLAC	20 B	076737	011204002	
50000	P02913 A	770902	01560000	STEERING LINKAGES-TIE ROD,END 68 000405 PONTIAC BALL STUD SEPARATED FROM SOCKET. JOINT IS RUSTED. NO EVIDENCE OF LUBRICANT. DUST BOOT IS SPLIT	0600 L.E. MANS	21 C	062429	003060006	
50038	P04638 A	780505	01560000	STEERING LINKAGES-TIE ROD,END 72 000407 CHEVROLET TRUCK DV PART SEPERATED DUE TO LACK OF LUBRECATE.	5000 CHEV TRK AND VAN	03 C	045976	061108013	
20021	P02832 B	770802	01560000	STEERING LINKAGES-TIE ROD,END 72 130401 RENAULT DIVISION BALL STUD SOCKET INTACT ON LEFT - SEE RIGHT	0600 RENAULT 17	00 D	038464	095051060	
20021	P02832 A	770802	01560000	STEERING LINKAGES-TIE ROD,END 72 130401 RENAULT DIVISION BALL STUD SEPARATED FROM SOCKET ON RIGHT TIE ROD	0600 RENAULT 17	03 B	038464	095051060	
40003	P04435 A	780405	01560000	STEERING LINKAGES-TIE ROD,END 72 200031 INTERNATIONAL TRCK APPEARS END WAS CRACKED FIRST, THEN COMPLETELY BROKEN LATER.	0101 SCOUT II 4X2	03 C	034158	006750053	
P83100 A	771201	01570000	STEERING LINKAGES-SLEEVE,TIE ROD-ADJUSTABL 00 000301 FORD DIVISION CHAFFS OVER BUMPS OR WHEN SHOCKS ARE WEAK CAN ALSO OCCUR ON BRACKING RUBS AGAINST POWER STEERING CONTROL VALVE	0400 MAVERICK	32 C	000000	014221008		

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0012

SORTED BY COMPONENT, MODEL, MDL. YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
20020	P02811 B	770711	01570000	STEERING LINKAGE-SLEEVE, TIE ROD-ADJUSTABLE SLEEVE	70 000402 CADILLAC 0000	CADILLAC	20	B	076737	011204002
50000	P02941 A	770921	01580000	STEERING LINKAGES=KNUCKL=SPINDL=ARM SPINDLE	69 000303 MERCURY	COUGAR	03	C	000000	084107017
50012	P02982 A	771012	02000000	SUSPN. IND.P.FT. ATTACHING MECHANISMS	73 200031 INTERNATIONAL TRUCK	0100 SCOUT SERIES	03	C	060465	055407066
50000	P03161 A	780116	02110000	TORSION BAR SUPPORT HAS RUSTED FROM CROSSMEMBER. CAR STOPPED, MOUNT BROKE, SUSPENSION COLLAPSED.	72 000203 PLYMOUTH	0601 VALIANT DUSTER	76	C	000000	044132015
D-12	P04437 A	780405	02111000	SUSPN. IND.P.FT. ATTACH. MECHANISMS=STRUT ROD PART LOOKS LIKE A TORSION BAR OR STRUT ROD. BROKEN IN A SPIRAL MANDR. NO COMMENTS FROM SHOP, HOWEVER SHOP IDENTIFIES PART AS BALL JOINT LOWER.	69 000101 AMERICAN MOTORS DV	0100 AMBASSADOR	28	C	000000	053140005
50012	P02981 A E80013	771006	02111000	SUSPN. IND.P.FT. ATTACH. MECHANISMS=STRUT ROD STRUT ROD IS BROKEN AT BASE OF THREADS	71 000101 AMERICAN MOTORS DV	0600 JAVELIN	03	B	065982	075701037
30025	P04450 A	780417	02111000	RUD BROKEN APPROX. 3 INCHES FROM END.	68 000203 PLYMOUTH	0607 VALIANT SIGNET	03	C	091307	097405004
50014	P04226 A	780327	02112000	SUSPN. IND.P.FT. ATTACH. MECH.=STABILIZER BAR BOTH METAL AND RUBBER PORTION OF STABILIZER LINKAGE ARE BROKEN.	73 000202 DODGE	0000 DODGE	03	C	038368	090027012
50037	P04447 A	780405	02112000	BAR BROKE AT END WHERE ANCHOR BOLTS ATTACHED BAR TO FRONT END.	77 000203 PLYMOUTH	0700 VOLARE	14	C	019748	F53702100

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0013

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	I DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
P84458 A	780411	02112000	SUSPN.INDP.FT.	ATTACH. MECH.=STABILIZER BAR	72 000305 FORD TRUCK DIV	5105 2DR CAB PU 4X4	79	C	045049	085202099
50045	P03086 A	771121	02112000	SUSPN.INDP.FT. ATTACH. MECH.=STABILIZER BAR	73 140501 VOLKSWAGEN DIVISION	0200 TYPE II SWAY BAR BROKEN NEAR RIGHT ANGLE BEND	03	C	089000	094706117
P83448 A	780119	02120000	SUSPN.INDP.FT.	SHOCK ABSORBER	76 000301 FORD DIVISION	1500 MUSTANG II ACTION OF SHOCK WAS SO ROUGH THAT IT BECAME LOOSE FROM ITS MOUNTING	34	C	000000	P63115105
20020	P02807 A	770706	02132000	SUSPN.INDP.FT. CTRL ARM UNK	00 00000 UNKNOWN	0500 LA SABRE BALL STUD SEPARATED FROM SOCKET	03	B	000000	053140005
D-13	P03676 A	780227	02132000	SUSPN.INDP.FT. CTRL ARM UNK TYP=BALL JOINT	69 000401 BUICK	0500 LA SABRE BALL JOINT STUD IS BROKEN CASING SHOWS EXCESSIVE WEAR DUST BOOT IS MISSING BUT JOINT APPEARS WELL LUBRICATED	03	C	006131	063301003
50042	P03021 A	771025	02140000	SUSPN.INDP.FT. CONTROL ARM, UPPER	66 000301 FORD DIVISION	0200 FALCON CONTROL ARM SEVERELY RUSTED ARM BROKEN AT INNER SHAFT MOUNT ONE SIDE	03	C	085000	006114008
30003	P02939 A	770921	02140000	SUSPN.INDP.FT. CONTROL ARM, UPPER	72 000301 FORD DIVISION	0500 MUSTANG CONTROL ARM BROKEN AT BALL JOINT MOUNT. BALL JOINT AND MOUNTING BROKEN FROM ARM. CONTROL ARM SHAFT HAS EXCESSIVE PLAY	03	C	069387	053511008
50019	P03170 A	780111	02140000	SUSPN.INDP.FT. CONTROL ARM, UPPER	77 000301 FORD DIVISION	0600 PINTO CONTROL ARM HAS RUSTED THROUGH AT BUSHING LOCATION. CONTROL ARM BUSHINGS ARE PARTIALLY DETERIORATED, FROZEN AND BALL JOINT IS FROZEN.	03	C	037872	044131008
50010	P02885 A	770725	02140000	SUSPN.INDP.FT. CONTROL ARM, UPPER	70 000303 MERCURY	0300 COUGAR UPPER CONTROL ARM BROKE AT BALL JOINT MOUNT = BALL JOINT FAIR, INNER ARM SHAFT BUSHINGS FAIR = BUSHINGS ON SPRING/SHOCK MOUNT WORN	03	B	093350	053511008

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

PAGE 0014

78/08/28

SORTED BY COMPONENT, MODEL, MDL YR  
WELD FOR LEFT UPPER CONTROL ARM SHAFT DID NOT HOLD.

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
P84726 A	780612	02141000	SUSPN.INDP.FT.	CTRL ARM, UPPER=SHAFT, INNER	76 000403 CHEVROLET	1000 CHEVETTE	59	C	003005	091605014
30001	P02939 B	770921	02142000	SUSPN.INDP.FT. BALL JOINT	72 000301 FORD DIVISION	0500 MUSTANG	34	C	069387	053511008
50000	P02930 A	770907	02142000	SUSPN.INDP.FT. BALL JOINT	73 000301 FORD DIVISION	0500 MUSTANG	44	C	000000	055406051
50038	P04647 A	780501	02142000	SUSPN.INDP.FT. BALL JOINT	70 000403 CHEVROLET	0000 CHEVROLET	76	C	065905	085021027
40009	P02953 A	770923	02150000	SUSPN.INDP.FT. CONTROL ARM=LOWER	74 000203 PLYMOUTH	0000 PLYMOUTH	03	C	000000	007644103
50010	P02891 A E50011	770808	02150000	SUSPN.INDP.FT. CONTROL ARM=LOWER	67 000301 FORD DIVISION	0300 LTD LOWER CONTROL ARM IS BROKEN AT BALL JOINT MOUNT	03	B	000000	055423002
50043	P03053 A	771104	02150000	SUSPN.INDP.FT. CONTROL ARM=LOWER	71 000301 FORD DIVISION	0400 MAVERICK LOWER CONTROL ARM IS SEVERELY RUSTED EATEN THROUGH AT OUTER END BALL JOINT IN FAIR CONDITION	56	C	034166	044310008
30011	P03169 A	780111	02150000	SUSPN.INDP.FT. CONTROL ARM=LOWER	77 000301 FORD DIVISION	0600 PINTO CONTROL ARM IS RUSTED THROUGH AT SPRING MOUNT. BALL JOINT AND CONTROL ARM BUSHINGS IN GOOD CONDITION.	03	C	037872	044131008
20019	P02799 A	770701	02150000	SUSPN.INDP.FT. CONTROL ARM=LOWER	72 000302 LINCOLN	0102 CONTINENTAL CONTROL ARM BUSHING EYE BROKEN OUT = BALL JOINT ACTION GOOD	03	C	059076	085021027

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0015

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50033	P03913 A	780207	02150000	SUSPN. INDP.FT. CONTROL ARM=LOWER	6B 000303 MERCURY	0500 MONTEGO	02	C	068351	090027012
				CONTROL ARM BENT APPROX IN MIDDLE OF ARM BOOT AROUND BALL JOINT IN TOR N						
30001	P02916 A	770906	02150000	SUSPN. INDP.INDP.FT. CONTROL ARM=LOWER	69 000401 BUICK	0000 BUICK	21	C	007570	053511008
				CONTROL ARM BUSHINGS EXCESSIVELY WORN, ARM RUSTED, BUSHING AND ARM WEAKENED ON ONE SIDE, ARM DROPPED FROM SHAFT						
50017	P04420 A	780405	02150000	SUSPN. INDP.FT. CONTROL ARM=LOWER	66 000404 OLDSMOBILE	9900 OLDSMOBILE UNKNOWN	03	C	118000	073127005
				BREAKAGE AT THE BALL JOINT.A-FRAME HAS APPEARANCE OF CRACK FOR SOME TIME.						
30029	P04426 A	780405	02150000	SUSPN. INDP.FT. CONTROL ARM=LOWER	75 150301 FIAT DIVISION	0100 X 1/9	21	C	000000	012205080
				DRY BALL SOCKET.PROBABLE CAUSE= LOSS OF GREASE DUE TO BROKEN BOOT.						
20006	P02979 A	771105	02150000	SUSPN. INDP.FT. CONTROL ARM=LOWER	74 170201 SAAB DIVISION	0100 99	03	B	057600	012054098
				WELD BRUIK ON MAIN BODY OF ARM AT OUTER BRACKET = CAUSED LOSS OF CNTRL						
50044	P03076 B	771114	02152000	SUSPN. INDP.FT. CTRL ARM, LOWER=BALL JOINT	75 000202 DODGE	0500 DART	00	D	033820	039501021
				BALL STUD ACTION GOOD						
50044	P03076 A	771114	02152000	SUSPN. INDP.FT. CTRL ARM, LOWER=BALL JOINT	75 000202 DODGE	0500 DART	34	D	033820	039501021
				SOME VERTICLE ACTION AT BALL STUD SOCKET						
20016	P03672 A	780210	02152000	SUSPN. INDP.FT. CTRL ARM, LOWER=BALL JOINT	76 000203 PLYMOUTH	0401 FURY I	03	C	027578	F55901116
				BALL JOINT STUD BROKE AND SEPERATED APPROXIMATELY 1/4 OF AN INCH FROM BALL NO DUST BOOT VERY LITTLE LUBRICANT IN JOINT AND NO LUBE PLUG						
50042	P03030 B	771025	02152000	SUSPN. INDP.FT. CTRL ARM, LOWER=BALL JOINT	72 000203 PLYMOUTH	0415 GRAN FURY	34	C	063000	001230005
				EXCESSIVE VERTICLE TRAVEL AT BALL STUD SOCKET ROAD WANDER						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0016

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50042	P03030 A	771025	02152000	SUSPN.INDP.FT. CTRL ARM, LOWER-BALL JOINT	72 000203 PLYMOUTH	0415 GRAN FURY	34	C	063000	001230005
30011	P03176 A	780111	02152000	SUSPN.INDP.FT. CTRL ARM, LOWER-BALL JOINT	72 000405 PONTIAC	0705 CATALINA	55	C	052000	001230005
40000	P02970 B	770926	02152000	SUSPN.INDP.FT. CTRL ARM, LOWER-BALL JOINT	76 000407 CHEVROLET TRUCK DV	5700 PICK UP MODELS	34	C	015038	039501021
40000	P02970 A	770926	02152000	SUSPN.INDP.FT. CTRL ARM, LOWER-BALL JOINT	76 000407 CHEVROLET TRUCK DV	5700 PICK UP MODELS	34	C	015038	039501021
20019	P02801 B	770701	02152000	SUSPN.INDP.FT. CTRL ARM, LOWER-BALL JOINT	76 000407 CHEVROLET TRUCK DV	5704 C30	34	C	020082	089104010
20019	P02801 A	770701	02152000	SUSPN.INDP.FT. CTRL ARM, LOWER-BALL JOINT	76 000407 CHEVROLET TRUCK DV	5704 C30	34	C	020082	089104010
40007	P03171 A	780111	02152000	SUSPN.INDP.FT. CTRL ARM, LOWER-BALL JOINT	73 100401 OPEL DIVISION	0000 OPEL DIVISION	21	C	027320	044131008
50014	P03945 D	780308	02160000	SUSPN.INDP.FT. SPINDLE-KNUCKLE, STEERING	73 000403 CHEVROLET	0200 CHEVELLE	44	C	061230	091605014
50033	P04222 B	780321	02160000	SUSPN.INDP.FT. SPINDLE-KNUCKLE, STEERING	73 000403 CHEVROLET	0200 CHEVELLE	28	C	050492	068510002

D-16

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

76/08/28 PAGE 0017

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50029	P04222 A	780321	02160000 SUSPN.INDP.FT.	SPINDLE=KNUCKLE,STEERING	73 000403 CHEVROLET	0200 CHEVELLE		C	050942	510002
				SPINDLE SUPPORT SHREADED.						
30015	P03155 B	780104	02170000 SUSPN.INDP.FT.	-BEARING WHEEL	76 000202 DODGE	0500 DART		C	019252	055421026
				BEARING HAS EXCESSIVE PLAY,ROLLERS WORN,INNER RACE SURFACE SCORED. INDICATIONS OF HEAT BUILD UP.SHIP CLAIMS FROZE TO SPINDLE.						
50014	P03155 A	780104	02170000 SUSPN.INDP.FT.	-BEARING WHEEL	76 000202 DODGE	0500 DART		C	019252	055421026
				ROLLERS SLIGHTLY WORN, BEARING IN GOOD CONDITION.						
10019	P03109 A	7711205	02170000 SUSPN.INDP.FT.	-BEARING WHEEL	73 000404 OLDSMOBILE	0200 DELTA 88		C	045000	001230005
				SEAL IS INTACT. SHOP CLAIMS SEAL LEAKS ON DISC.						
10019	P03109 B	7711205	02170000 SUSPN.INDP.FT.	-BEARING WHEEL	73 000404 OLDSMOBILE	0200 DELTA 88		C	045000	001230005
				BEARING ACTION GOOD, NO EXCESSIVE WEAR. SHOP CLAIMS NOISE FROM WHEEL, LOCKS UP.BEARINGS APPEAR GOOD, SUSPECT HUB WEAK OR INCORRECT TORQUE						
10019	P03109 C	7711205	02170000 SUSPN.INDP.FT.	-BEARING WHEEL	73 000404 OLDSMOBILE	0200 DELTA 88		C	045000	001230005
				SOME WEAR ON OUTER SURFACE OF RACE,BEARING ACTION GOOD.SHOP CLAIMS WHEEL LOCKS UP. I.D.= RACE, NDHLM48548-BEARING						
40007	P04425 A	780405	02170000 SUSPN.INDP.FT.	-BEARING WHEEL	75 150301 FIAT DIVISION	0401 128SL COUPE		C	074474	012205080
	C8028			BEAR-RACE PITTED.PROBABLE CAUSE = BALL-BEARING DEVELOPED FLAT SPOT AND DAMAGED RACE.						
50000	P02918 A	770919	02224000 SUSPN.I BEAM,SLD,FT:U BOLT=SPRNG TO I BEAM		68 000407 CHEVROLET TRUCK DV	5000 CHEV TRK AND VAN		C	000836	076103004
				U BOLT IN TWO PLACES AT BOTTOM OF U. SHINEY SURFACE INDICATES SOME CHAFFING						
50045	P03094 A	771127	02224000 SUSPN.I BEAM,SLD,FT:U BOLT=SPRNG TO I BEAM		66 000407 CHEVROLET TRUCK DV	5600 P SERIES		C	089620	080916086
				U BOLT IS BROKEN AT TOP OF "U"						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0018

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER	
P83101 A	771201	02230000	SUSPN. I BEAM, SLD, FT SPRING, COIL	77 000204	DODGE TRUCK DIV CENTER COIL OF LEFT FRONT SPRING BROKE CAUSING TIRES TO RUB FENDERS LOSS OF CONTROL			28	A	039000	055433054	
50044	P03065 A	771110	02250000	SUSPN. I BEAM, SLD, FT: SPINDLE w KNUCKLE	64 000407	CHEVROLET TRUCK DV SPINDLE BROKE AT BASE OF STEERING KNUCKLE BODY-WHEEL FELL OFF. BUSHING IN GOOD CONDITION	5304 B300	6002 C60	03	B	087455	091401026
20020	P02815 A	770718	02340000	SUSPN-TWIN-I-BEAM, SLD, FRONT-SPRING COIL	74 000305	FORD TRUCK DIV SPRING BROKE TWO COILS FROM END = CLAIMS METAL FATIGUE	5200 ECONOLINE SERIES		03	C	029564	039501021
40000	P02963 A	770926	02340000	SUSPN-TWIN-I-BEAM, SLD, FRONT-SPRING COIL	76 000305	FORD TRUCK DIV COIL SPRING IS BROKEN IN TWO PLACES, FIRST COIL FROM BOTTOM AND FOURTH COIL FROM TOP. ID=DSUA=5310-FA, FAX, 450/1840	5200 ECONOLINE SERIES		28	C	025241	075701042
D-18	20006 P02990 A	771005	02420000	SUSPN. SGL AXL R=CONTROL ARM	71 000303	MERCURY REAR CONTROL ARM SEVERELY RUSTED AND BROKEN = BUSHING HAS WORN AND DETERIORATED	0407 MERCURY MARQUIS		03	B	070000	004105019
P84717 A	780612	02430000	SUSPN. SGL AXL R=TORSION BAR	77 000202	DODGE TORSION BAR BROKE, METAL FATIGUE BELIEVED TO BE CAUSE.	0600 MONACO		03	C	007302	F27402050	
20002 P04438 A	780417	02430000	SUSPN. SGL AXL R=TORSION BAR	74 160101	SUBARU DIVISION TORSION BARS BROKE CAUSING REAR SUSPENSION TO COLLAPSE. ID=HHWL.	0102 SUBARU GL		76	C	000000	020800002	
20002 P04438 B	780417	02430000	SUSPN. SGL AXL R=TORSION BAR	74 160101	SUBARU DIVISION TORSION BARS BROKE CAUSING REAR SUSPENSION TO COLLAPSE. ID=RRHWL.	0102 SUBARU GL		76	C	000000	020800002	
50022 P04473 A	780512	02460000	SUSPN. SGL AXL R=SHOCK ABSORBER	72 000403	CHEVROLET ARM ON BRACKET CRACKED. ELONGATED HOLE IN ARM. POSSIBLE LOOSE OR UNDER-SIZED BOLT USED.	0402 NOVA		56	C	000000	019409113	

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
10020	P03017 A	771013	02482000	SUSPN. SGL AXLE R=NON-POWER AXLE , AXLE ASM.	00 000305 FORD TRUCK DIV	5700 F SERIES(MEDIUM)		03 C	000000	036037023
				STRANDED AXLE SPLINE OF LOADED WHEEL BROKE TWO INCHES FROM SLIGHTLY ROUGH BEARING - TWISTING FORCE						
10020	P03016 A	771013	02482000	SUSPN. SGL AXL R=NON-POWER AXLE , AXLE ASM.	00 000305 FORD TRUCK DIV	5700 F SERIES(MEDIUM)		03 C	000000	036037023
				STRANDED AXLE SPLINE OF LOADED WHEEL BROKE ONE INCH FROM GOOD BEARING						
10020	P03015 A	771013	02482000	SUSPN. SGL AXL R=NON-POWER AXLE , AXLE ASM.	00 000305 FORD TRUCK DIV	5700 F SERIES(MEDIUM)		03 B	000000	036037023
				STRANDED AXLE SPLINE OF LOADED WHEEL BROKE ONE INCH FROM GOOD BEARING						
10020	P03018 A	771013	02482000	SUSPN. SGL AXL R=NON-POWER AXLE , AXLE ASM.	00 000407 CHEVROLET TRUCK DV	6000 C50=65 M65 SERIES		03 C	000000	036037023
				STRANDED AXLE SPLINE OF LOADED WHEEL BROKE TWO INCHES FROM GOOD CONDITION BEARING - TWISTING FORCE						
40002	P04214 A	780321	02615000	WHEELS LUGS=NUTS=BOLTS	70 000403 CHEVROLET	0200 CHEVELLE		03 C	072995	051108008
				LUG STUDS BROKEN WHILE DRIVING 25 TO 30 MILES PER HOUR, APPEARS ONE STUD PARTIALLY BROKEN PRIOR.						
20019	P02796 A E70027	770711	02621000	WHEELS SNGL=RIM BASE	73 140202	0300				
				WHEEL IS CRACKED AT CENTER OF RIM UNDERNEATH TIRE SO WOULD LOSE AIR #5643E 4 1/2 JX14HZ 80360125 - FROM OWNER TO ODI						
P82959 A	770919	02700000	TIRES	00 00000 UNKNOWN VIBRATION PROBLEM, AFTER CHECKING FRONT END, FOUND TIRES OUT OF ROUND	42	0000 UNKNOWN		42 C	000000	006750053
				00 00000 UNKNOWN VIBRATION PROBLEM, AFTER CHECKING FRONT END, FOUND TIRES OUT OF ROUND						
P84720 A	780612	02700000	TIRES	77 000402 CADILLAC SLIPPED STEEL BELTS.	0000 CADILLAC			57 C	011449	094110116
				SLIPPED STEEL BELTS.						
P84720 B	780612	02700000	TIRES	77 000402 CADILLAC SLIPPED BELTS WITH STEEL PROTRUDING.	0000 CADILLAC			57 C	011449	094110116
				SLIPPED BELTS WITH STEEL PROTRUDING.						

## PARTS RETURN PROGRAM

78/08/28 PAGE 0020

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE	COMPONENT CLASS	COMPONENT YR	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
P83179 A	780105	02700000	TIRES	75 000403	CHEVROLET	0300 CAPRICE		55	C	017000	060659011
				SEVERE DISTORTION AROUND 1/3 OF TREAD AREA		CAUSING VIBRATION.					
				OTHER I.D. = VDVYEL184(A7N) (SL70)		DEM.					
P84672 A	780531	02700000	TIRES	76 000403	CHEVROLET	0407 NOVA CONCOURS		55	C	017894	F10801145
				FRONT END VIBRATES BADLY, VEERS TO LEFT.		NOT CONTrollable AT HIGHWAY					
				SPEEDS,REPLACED TIRE.							
50019	P02952 A	770923	03200000	BRAKES HYDRAULIC SYSTEM	76 000407	CHEVROLET TRUCK DV	5704 C30	07	C	027000	093301046
				SHOP CLAIMS HYDRA BOOST UNIT LEAKED POWER STEERING FLUID INTO MASTER		CYLINDER. SUSPECT DAMAGED SEAL					
50000	P02909 A	770914	03213000	BRAKES HYDRAULIC-SWITCH,BRAKE LIGHT	77 000403	CHEVROLET	0200 CHEVELLE	28	C	007032	055407053
				COLLAR AND RIBBING FAILED TO HOLD SWITCH IN PLACE							
50031	P03666 A	780210	03214000	BRAKES HYDRAULIC-OTHER	77 000301	FORD DIVISION	0000 FORD DIVISION	32	C	010000	D40216035
				SOME SMALL PITTED AREA IN CENTER OF CYLINDER SURFACE OF CYLINDER AT EA		CH END APPEAR TO BE LOWER THAN CENTER AS IF EXCESSIVELY WORN 461					
30001	P02906 A	770915	03223000	BRKS.HYDRAULIC-PWR ASSIST-CHECK VALVE	74 000305	FORD TRUCK DIV	5101 F100	28	C	029898	076012007
				COVER AND SPRING SEPARATED FROM MAIN BODY OF PLASTIC VALVE							
50003	P03684 A	780210	03223000	BRKS.HYDRAULIC-PWR ASSIST-CHECK VALVE	68 000401	BUCICK	0700 SKYLARK	28	C	048000	092104022
				PLASTIC VALVE IS BROKEN AT BASE		SHOP STATES WHEN VALVE BREAKS POWER					
				ASSIST IS LOST IN BRAKING							
30003	P03922 A C7021	780313	03223000	BRKS.HYDRAULIC-PWR ASSIST-CHECK VALVE	76 000403	CHEVROLET	0316 IMPALA STATION WGN	28	C	045408	055406067
				NO VISIBLE EXTERNAL DEFECTS,POSSIBLE INTERNAL MALFUNCTION,SHOP STATES		THAT ON COLD MORNINGS IT WOULD CORK & NOT ALLOW VACUM INTO THE BRAKE.					
30000	P02861 A	770808	03223000	BRKS.HYDRAULIC-PWR ASSIST-CHECK VALVE	68 000404	OLDSMOBILE	0100 CUTLASS	28	B	060120	054130001
				END PLATE HAD FALLEN OFF PLASTIC CHECK VALVE - POWER BOOST FAILURE							

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0021

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50045	P03090 A	771123	03223000	BRKS.HYDRAULIC-PWR ASSIST-CHECK VALVE	70 000404 OLDSMOBILE	0100	CUTLASS	090072	085004002
50030	P03907 A C7021	780227	03224000	BRKS.HYDRAULIC-PWR ASSIST-BOOSTER	74 000403 CHEVROLET	0312	IMPALA	28	060609104
			03230000	NO VISUAL DEFECTS	SHOP STATES COMPLETE VACUUM ASSIST LOSS	0000	000000	095820123	
50042	P03032 A	771026	03230000	BRKS.HYDRAULIC-MSTR CYL	00 00000 UNKNOWN	0000	UNKNOWN	00	000000
			03230000	NO VISIBLE EXTERNAL DEFECTS CYLINDER HAS PLASTIC RESEVOIR DUAL CHAMBER	TYPE CYLINDER ITS ID LOCKHEED. TAG NOT READABLE.	0000	UNKNOWN	00	000000
50012	P02989 A	771006	03230000	BRKS.HYDRAULIC-MSTR CYL	00 00000 UNKNOWN	0000	UNKNOWN	00	063109037
			03230000	NO VISIBLE EXTERNAL DEFECTS	- SUSPECT INTERNAL LEAKAGE	0000	UNKNOWN	00	000000
50036	P04766 A	760609	03230000	BRKS.HYDRAULIC-MSTR CYL	00 00000 UNKNOWN	0000	UNKNOWN	44	090027012
			03230000	DEFECT UNKNOWN, POSSIBLE INTERNAL MALFUNCTION.	INFO CARD UNREADABLE.	0000	UNKNOWN	44	000000
50036	P04768 A	780609	03230000	BRKS.HYDRAULIC-MSTR CYL	00 00000 UNKNOWN	0000	UNKNOWN	44	090027012
			03230000	NO VISIBLE DEFECTS. POSSIBLE INTERNAL MALFUNCTION.	INFO CARD UNREADABLE.	0000	UNKNOWN	44	000000
P83182 A	780123	03230000	BRKS.HYDRAULIC-MSTR CYL	00 00000 UNKNOWN	0000	UNKNOWN	44	080906093	
			03230000	SHOP STATES THAT MASTER CYLINDERS FAIL MOST OFTEN, AS A RESULT OF IMPROPER OR NO MAINTINANCE.	INFO CARD UNREADABLE.	0000	UNKNOWN	44	000000
50039	P03902 A	780227	03230000	BRKS.HYDRAULIC-MSTR CYL	73 000101 AMERICAN MOTORS DV	0500	HORNET	32	055423002
			03230000	EXTERIOR IS CORRODED NO OTHER VISIBLE DEFECTS	SHOP STATES FLUID LEAK AT PLUNGER END OF CYLINDER	0000	UNKNOWN	32	042000
20002	P03947 A	780308	03230000	BRKS.HYDRAULIC-MSTR CYL	74 000101 AMERICAN MOTORS DV	0500	HORNET	44	023513001
			03230000	NO VISIBLE EXTERNAL DEFECTS. SOME FORGIEN DEBRIS IN RESIVOIR.POSSIBLE INTERNAL MALFUNCTION.	INFO CARD UNREADABLE.	0000	UNKNOWN	44	006452

## PARTS RETURN PROGRAM

78/08/28

PAGE 0022

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE & MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50000	P02903 A C7027	770906	03230000	BRKS.HYDRAULIC=MSTR CYL	75 000101 AMERICAN MOTORS DV	0500 HORNET		44	C 032750	031204004
				SHOP CLAIMS PRESSURE LOSS	= SUSPECT INTERNAL LEAKAGE					
20015	P03890 A	780227	03230000	BRKS.HYDRAULIC=MSTR CYL	75 000101 AMERICAN MOTORS DV	0500 HORNET		44	C 037936	023513001
				NO VISUAL DEFECTS	SUSPECT INTERNAL	0500 HORNET	MALFUNCTION	SHOP STATES PEDAL GOES		
				DOWN						
50014	P03687 A	780227	03230000	BRKS.HYDRAULIC=MSTR CYL	73 000101 AMERICAN MOTORS DV	0700 MATADOR		28	C 056272	014607007
				ONE RESIVOIR WAS ONLY HALF FULL	ALTHOUGH SUSPECT INTERNAL MALFUNCTION	0700 MATADOR	ALTHOUGH NO EXTERNAL LEAKAGE APPARENT			
50001	P02887 A	770808	03230000	BRKS.HYDRAULIC=MSTR CYL	69 000201 CHRYSLER DIV	0500 NEWPORT		19	B 033292	055103001
				CLAIMS INTERNAL LEAKAGE						
50011	P04229 A	780327	03230000	BRKS.HYDRAULIC=MSTR CYL	70 000202 DODGE	0500 DART		28	C 016502	0900227012
D-22				SUSPECT INTERNAL MALFUNCTION	.BRAKE FAILURE	PEDAL WENT TO THE FLOOR BOARD, BRAKE				
50042	P03038 A	7711027	03230000	BRKS.HYDRAULIC=MSTR CYL	72 000202 DODGE	0500 DART		44	C 067521	0900227012
				NO VISIBLE EXTERNAL DEFECTS	SUSPECT INTERNAL LEAKAGE PAST SEALS					
50036	P04733 A	780629	03230000	BRKS.HYDRAULIC=MSTR CYL	73 000203 PLYMOUTH	0000 PLYMOUTH		44	C 057216	0900227012
				NO VISIBLE DEFECTS.	APPEARANT INTERNAL MALFUNCTION, SHOP STATES LEAK AND PEDAL SINKS.					
50036	P04760 A	780525	03230000	BRKS.HYDRAULIC=MSTR CYL	72 000203 PLYMOUTH	0601 VALIANT DUSTER		32	C 022555	023513001
				MASTER CYLINDER SEALS WORN	CAUSING CYLINDER TO LEAK AND BRAKE FAILURE.					
50036	P04759 A	780619	03230000	BRKS.HYDRAULIC=MSTR CYL	72 000203 PLYMOUTH	0601 VALIANT DUSTER		32	C 053705	0900227012
				MASTER CYLINDER SEALS WORN	CAUSING CYLINDER TO LEAK AND BRAKE FAILURE.					

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	YEAR	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50002	P03951 A	780313	03230000 BRKS.HYDRAULIC-MSTR CYL	73 000203 PLYMOUTH	0606 VALIANT SCAMP	NO EXTERNAL DEFECTS.POSSIBLE INTERNAL MALFUNCTION.CAR LOST ALL BRAKES WITH-OUT WARNING CAUSING ACCIDENT.	019401090	28 C	034864	019401090	
50001	P02689 A	770802	03230000 BRKS.HYDRAULIC-MSTR CYL	00 000300 FORD MOTORS CO	0000 FURD MOTORS CO	SUSPECT INTERNAL LEAK - FOREIGN MC	095820123	19 B	000000	095820123	
P83475 A C2053	780124	03230000 BRKS.HYDRAULIC-MSTR CYL	70 000301 FORD DIVISION	RUSTING CYLINDER BORE, RUBBER SEAL.	0100 FAIRLANE	DETERIORATING ALUMINUM PISTON, SUSPECT LEAKAGE PAST SEALS	031204007	49 C	000000	031204007	
50045	P03088 A C2053	771123	03230000 BRKS.HYDRAULIC-MSTR CYL	73 000301 FORD DIVISION	0313 GALAXIE 500	NO VISIBLE EXTERNAL DEFECTS SUSPECT INTERNAL MALFUNCTION SHOP CLAIM PEDAL GOES TO FLOOR SUSPECT LEAKAGE PAST SEALS	023513001	28 C	042416	023513001	
20017	P03891 A C2053	780227	03230000 BRKS.HYDRAULIC-MSTR CYL	72 000301 FORD DIVISION	0400 MAVERICK	INSIDE OF RESERVOIR HAS SOME SLUDGE IN IT NO OTHER VISUAL DEFECTS SHOP STATES PEDAL GOES TO FLOOR	023513001	44 C	045186	023513001	
50040	P04687 A	780609	03230000 BRKS.HYDRAULIC-MSTR CYL	73 000301 FORD DIVISION	0500 MUSTANG	NO VISIBLE REASON FOR BRAKE FAILURE.MASTER CYLINDER MALFUNCTIONED INTERNALLY.POSSIBLE FAULTY CHECK VALVE.	014607007	14 C	023218	014607007	
10001	P03147 A C2053	7711202	03230000 BRKS.HYDRAULIC-MSTR CYL	70 000301 FORD DIVISION	0804 GRAN TORINO	SHOP CLAIMS 'BLEEDING OFF. JUST HAD REPLACED YEAR AGO.' SUSPECT INTERNAL LEAKAGE.	095820123	44 C	038222	095820123	
50042	P03031 A C2053	771026	03230000 BRKS.HYDRAULIC-MSTR CYL	72 000301 FORD DIVISION	9900 FORD UNKNOWN	NO VISIBLE EXTERNAL DEFECTS SUSPECT INTERNAL LEAKAGE PAST SEALS PEDAL SINKS	095820123	44 C	094355	095820123	
50000	P02915 A	770830	03230000 BRKS.HYDRAULIC-MSTR CYL	75 000302 LINCOLN	0200 MARK IV	SHOP CLAIMS REAR BRAKES DID NOT WORK.REPLACED MASTER CYLINDER. DIRT IN CYLINDER OR FAULTY VALVE/PORT.= HENDIX	055423002	28 C	042000	055423002	

## PARTS RETURN PROGRAM

78/08/28 PAGE 0024

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50036	P04736 A	780629	03230000	BRKS-HYDRAULIC=MSTR CYL	74 000303 MERCURY	0100 CAPRI	44	C	000000	090027012
				UNABLE TO READ TAG. SUSPECT INTERNAL MALFUNCTION.						
50036	P04735 A	780629	03230000	BRKS-HYDRAULIC=MSTR CYL	76 000303 MERCURY	0100 CAPRI	44	C	019714	090027012
				NO VISIBLE DEFECTS. SHOP STATES MASTER CYLINDER LEAKS.						
50001	P02888 A	770808	03230000	BRKS-HYDRAULIC=MSTR CYL	71 000305 FORD TRUCK DIV	5200 ECONOLINE SERIES	19	H	025114	055103001
				CLAIMS INTERNAL LEAKAGE						
30014	P03151 A	780120	03230000	BRKS-HYDRAULIC=MSTR CYL	00 000400 GENERAL MOTORS CO	0000 GENERAL MOTORS CO	00	C	000000	030501001
				NO VISIBLE EXTERNAL DEFECTS. MASTER CYLINDER IS BENDIX UNIT. TAG NOT READABLE.						
D-24	P02898 A	770901	03230000	BRKS-HYDRAULIC=MSTR CYL	76 000401 BUICK	0000 BUICK	44	C	028627	090027012
				SHOP CLAIMS FLUID LOSS						
50036	P04769 A	780609	03230000	BRKS-HYDRAULIC=MSTR CYL	66 000402 CADILLAC	0000 CADILLAC	32	C	028867	090027012
				NO VISIBLE DEFECT. SHOP STATES LEAKING.						
40004	P03915 A	780227	03230000	BRKS-HYDRAULIC=MSTR CYL	70 000402 CADILLAC	0000 CADILLAC	44	C	085363	090027012
				NO APPARENT VISUAL DEFECTS PROBABLE INTERNAL MALFUNCTION						
				PEDAL WENT TO FLOOR						
50036	P04734 A	780629	03230000	BRKS-HYDRAULIC=MSTR CYL	77 000402 CADILLAC	0400 SEVILLE	44	C	025249	090027012
				NO VISIBLE DEFECTS. SHOP STATES PEDAL SINKS. ID=1125.						
50045	PC3080 A	771118	03230000	BRKS-HYDRAULIC=MSTR CYL	77 000403 CHEVROLET	0206 CHEVELLE MALIBU	00	C	017847	039501021
				NO VISIBLE EXTERNAL DEFECTS SUSPECT INTERNAL MALFUNCTION						

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50036	P04732 A	780629	03230000 BRKS.HYDRAULIC=MSTR CYL	77 00403 CHEVROLET	0000 MONTE CARLO	44 C	022040	039501021		
				NO VISIBLE DEFECTS.	NO COMMENTS FROM SHOP.					
50025	P03174 A	780111	03230000 BRKS.HYDRAULIC=MSTR CYL	74 00404 OLDSMOBILE	0100 CUTLASS	44 C	060998	023513001		
				SHOP CLAIMS INTERMITTENT BRAKE LOSS.	SUSPECT INTERNAL MALFUNCTION - NO VISIBLE EXTERNAL DEFECTS.					
20019	P02804 A	770711	03230000 BRKS.HYDRAULIC=MSTR CYL	74 00404 OLDSMOBILE	0800 OMEGA	44 B	0200000	055423002		
				CLAIMS MASTER CYLINDER LEAKS AT PUSH ROD END						
50018	P03910 A	780227	03230000 BRKS.HYDRAULIC=MSTR CYL	77 00406 GMC TRUCK DIV	5100 GMC TRUCK	32 C	011000	060638110		
				INSPECTION SHOWS NO SEVERE EXTERNAL LEAKING ALL THOUGH	SHOP CLAIMS FLUID LEAKING POSSIBLE INTERNAL MALFUNCTION					
50002	P02994 A	771018	03230000 BRKS.HYDRAULIC=MSTR CYL	76 00407 CHEVROLET TRUCK DV	5702 C20	14 C	038272	095820123		
				PART SEEKS UK - CLAIMS OCCASIONAL PEDAL FADES AND LOW						
50036	P04757 A	780619	03230000 BRKS.HYDRAULIC=MSTR CYL	73 110206 MG DIVISION	0101 MGB	32 C	057414	09730308		
				SEAL IN MASTER CYLINDER WORN ALLOWING MASTER CYLINDER TO LEAK AND BRAKE FAILURE.						
40000	P02977 A	771005	03230000 BRKS.HYDRAULIC=MSTR CYL	75 140501 VOLKSWAGEN DIVISION	0600 RABBIT	28 C	031619	030060087		
				SHOP CLAIMS NO BRAKES, CYLINDER COLLAPSED INSIDE.	PISTON ACTION GOOD #9459 115					
50036	P04737 A	780629	03230000 BRKS.HYDRAULIC=MSTR CYL	00 170101 VOLVO DIVISION	0000 VOLVO DIVISION	44 C	000000	090027012		
				NO VISIBLE DEFECT.	SHOP STATES LOSS OF FLUID.					
P84463 A E70027	780411	03233000 BRKS.HYDRAULIC=MSTR CYL	64 00303 MERCURY	0404 MERCURY MONTCLAIR	32 C	000000	085021027			
				LEAKING AT PISTON AT REAR						

## PARTS RETURN PROGRAM

78/08/28 PAGE 0026

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 76  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	I DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
P84462 E70027	A 780411	03233000	BRKS.HYDRAULIC=MSTR CYL.PISTONS=CUPS=SPRNG	64 000303 MERCURY	0404 MERCURY MONTCLAIR	32 C	000000	085021027		
			FLUID IS LEAKING INTERNALLY							
P84718 A	780612	03233000	BRKS.HYDRAULIC=MSTR CYL.PISTONS=CUPS=SPRNG	77 000305 FORD TRUCK DIV	5702 F600		53	C	000067	F98009130
			MASTER CYLINDER RUBBERS SWELLED AND SEIZED IN THE BORE RESULTING IN BRAKES NOT RELEASING.							
P84718 B	780612	03233000	BRKS.HYDRAULIC=MSTR CYL.PISTONS=CUPS=SPRNG	77 000305 FORD TRUCK DIV	5702 F600		53	C	000072	F98009130
			MASTER CYLINDER RUBBERS SWELLED AND SEIZED IN THE BORE RESULTING IN BRAKES NOT RELEASING.							
P03462 A	780127	03233000	BRKS.HYDRAULIC=MSTR CYL.PISTONS=CUPS=SPRNG	76 000403 CHEVROLET	0402 NOVA		14 C	022165	083201068	
			PRIMARY CUP HAS TWO UNUSUAL INDENTIONS, POSSIBLY OCCURRED DURING MOLDING.							
P03082 A	771118	03234000	BRKS.HYDRAULIC=MSTR CYL.OTHER	71 000404 OLDSMOBILE	0100 CUTLASS		44 C	061740	051108008	
			NO CHECK VALVE OR SPRINGS INSTALLED AT FACTORY THESE PARTS ARE ALL THAT WAS REMOVED FROM THE MASTER CYLINDER WHICH HAD NEVER BEEN REPAIRING.							
P03925 A	780308	03234000	BRKS.HYDRAULIC=MSTR CYL.OTHER	71 000404 OLDSMOBILE	0600 98		28 C	000000	055432049	
			LEAK RESULTING IN FAILURE OF BRAKES NO WARNING LIGHT. SUSPECT INTERNAL MALFUNCTION.							
P04693 A	780609	03240000	BRKS.HYDRAULIC=LINES,FITTINGS,	75 000203 PLYMOUTH	0600 VALIANT		08 C	035000	014607007	
			HOSE WAS POOR FIT, HOSE CRACKED AND LEAKED.							
P04693 B	780609	03240000	BRKS.HYDRAULIC=LINES,FITTINGS,	75 000203 PLYMOUTH	0600 VALIANT		08 C	035000	014607007	
			HOSE WAS POOR FIT, HOSE CRACKED AND LEAKED.							
P04421 A	780405	03240000	BRKS.HYDRAULIC=LINES,FITTINGS,	75 000203 PLYMOUTH	0601 VALIANT DUSTER		03 C	052000	055802136	
			HOSE RUPTURED 1/2 IN. FROM METAL END. HOSE APPEARS TO HAVE BEEN RUBBING WITH ANOTHER OBJECT CAUSING HOSE TO WEAR AND WEAKEN.							

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0027

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE CAT.	MILEAGE AT FAILURE	SHOP NUMA#R
50000	P02935 A	770921	03241000	BRKS. HYDRAULIC-LINES, METALLIC	75 000101 AMERICAN MOTORS DV	0500 HORNET	76	C 000000	015063169
				METAL BRAKE LINE FLATTENED BY TAIL PIPE.	TAIL PIPE HAD BEEN HITTING LINE				
	P82935 A	771025	03241000	BRKS. HYDRAULIC-LINES, METALLIC	76 000101 AMERICAN MOTORS DV	0500 HORNET	76	C 006000	015063169
				METAL BRAKE LINE WAS CRUSHED BY EXHAUST LINE.	REROUTED NEW BRAKE LINE				
	P83070 A	771114	03241000	BRKS. HYDRAULIC-LINES, METALLIC	74 000204 DODGE TRUCK DIV	5100 D&W SERIES-PICK UP	06	C 011684	054911002
				EMERGENCY CABLE WORE THROUGH METAL LINE	DUE TO POSITIONING OF REAR BRAKE LINE				
10001	P03145 A	771214	03241000	BRKS. HYDRAULIC-LINES, METALLIC	77 000305 FORD TRUCK DIV	5111 F250	32	C 034803	022201004
				SHOP CLAIMS LINE LEAKING AT END					
	P84677 A	780531	03241000	BRKS. HYDRAULIC-LINES, METALLIC	70 140501 VOLKSWAGEN DIVISION	0100 TYPE I	03	C 076000	060632062
				BRAKE LINE RUSTED INSIDE OF CAR DUE TO WATER ACCUMULATION.	LINE BROKEN.				
				LOSS OF STOPPING POWER.					
30003	P02914 A	770830	03241000	BRKS. HYDRAULIC-LINES, METALLIC	70 160501 MAZDA DIVISION	0700 MAZDA UNKNOWN	03	C 000000	098106082
				STEEL BRAKE LINE SPLIT AT FITTING.	LINE RAN FROM PROPORTIONING VALVE				
				TO BRAKE HOSE. LINE IS NOT RUSTED					
50044	P03078 A	771114	03241000	BRKS. HYDRAULIC-LINES, METALLIC	71 200031 INTERNATIONAL TRUCK	1200 INTERNATIONAL UNK	03	C 049609	001230005
				METAL BRAKE LINE IS RUSTED AND BROKEN AT FITTING					
40000	P02976 A	771003	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	00 00000 UNKNOWN	UNKNOWN	08	C 000000	023513001
				HOSE IS SPLIT AROUND CIRCUMFERENCE	3/16 INCH FROM FITTINGS AT BOTH ENDS				
40000	P02976 B	771003	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	00 00000 UNKNOWN	UNKNOWN	08	C 000000	023513001
				HOSE IS SPLIT AROUND CIRCUMFERENCE	3/16 INCH FROM FITTINGS AT BOTH ENDS				

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0028

SORTED BY COMPONENT, MODEL, MDL, YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
20017	P03911 A	780227	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC 74 000101 AMERICAN MOTORS DV 0400 GREMLIN HOSE IS WEATHERED AND CRACKED AT END NEAR FITTING			08	C	000000	002746004
20017	P03911 B	780227	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC 74 000101 AMERICAN MOTORS DV 0400 GREMLIN HOSE IS WEATHERED AND CRACKED AT END NEAR FITTING			08	C	000000	002746004
50020	P03686 A	780227	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC 75 000101 AMERICAN MOTORS DV 0400 GREMLIN BRAKE HOSES ARE WEATHERED AND CRACKED WITH ENDS BROKEN OFF FROM FITTING REST OF ID NUMBER H1			03	C	034128	014607007
30001	P02921 B	770826	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC 74 000101 AMERICAN MOTORS DV 0402 GREMLIN X HOSE IS CRACKED 180° AROUND CIRCUMFERENCE 1/8" FROM FITTING. SHOP SUSPECTS HOSE TOO SHORT			08	C	038607	023513001
30001	P02921 A	770826	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC 74 000101 AMERICAN MOTORS DV 0402 GREMLIN X HOSE IS SPLIT 250° AROUND CIRUMFERENCE 1/4" FROM FITTING. SHOP SUSPECTS HOSE TOO SHORT			08	C	038607	023513001
20020	P02813 A	770705	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC 72 000201 CHRYSLER DIV •BO4031-SAE-J1401 HOSE SPLIT 360 DEGREES AT ENDS OF HOSE 1/8 INCH FROM FITTINGS			08	B	063900	019047004
20020	P02813 B	770705	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC 72 000201 CHRYSLER DIV HOSE IS SPLIT 360 DEGREES AROUND & 180 DEGREES AT ENDS OF HOSE 1/8 INCH FROM FITTINGS			08	B	063900	019047004
20008	P03932 A E80053	780308	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC 74 000202 DODGE HOSE IS CRACKED AT ENDS NEAR FITTING. HOSE IS TOO SHORT FOR THIS TYPE OF BRAKE. PART ID NO 011			08	C	030030	017754007
20008	P03932 B E80053	780308	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC 74 000202 DODGE HOSE IS CRACKED AT ENDS NEAR FITTINGS. HOSE IS TOO SHORT FOR THIS TYPE OF BRAKE.			08	C	030030	017754007

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 76  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0029

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	1 DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50036	P04763 A	780629	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	00 000202 DODGE	0500 DART	03	C	000000	F53702100
				BRAKE HOSE CRACKED THROUGH NEAR METAL FITTINGS. ID= 2034J.						
50012	P02986 B	771012	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000202 DODGE	0500 DART	08	C	031220	014607007
				#HL HOSE IS SPLIT 90 DEGREES AROUND 1/4 INCH FROM FITTING ENDS (CUT)						
50012	P02986 A	771012	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000202 DODGE	0500 DART	08	C	031220	014607007
				#5011-H20054H-SAE-J1401 HOSE SPLIT 120 DEGREES AROUND 1/4 INCH FROM FITTINGS ON BOTH ENDS (CUT)						
50027	P04434 B E80053	780405	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000202 DODGE	0500 DART	56	C	067570	012205080
				HOSE BADLY CRACKED AT ONE END 1/2 INCH FROM METAL END.						
50027	P04434 A E80053	780405	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000202 DODGE	0500 DART	56	C	067570	012205080
				HOSE BADLY CRACKED AT ONE END 1/2 INCH FROM METAL END.						
50036	P04762 A	780629	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000202 DODGE	0500 DART	03	C	065549	F53702100
				BRAKE HOSE IS CRACKED THROUGH NEAR FITTINGS AT BOTH ENDS.						
50036	P04765 B	780629	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000202 DODGE	0500 DART	08	C	070023	F53702100
				BRAKE HOSE CRACKED AT BOTH ENDS NEAR FITTINGS.						
50036	P04765 A	780629	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000202 DODGE	0500 DART	08	C	070023	F53702100
				BRAKE HOSE IS CRACKED AT BOTH ENDS NEAR FITTINGS.						
20008	P03918 A E80053	780315	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000202 DODGE	0500 DART	08	C	030621	054130001
				HOSE CRACKED AT ENDS NEAR FITTINGS. REST OF PART ID NUMBER 1113YSAEJ140						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0030

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50036	P04764 A	780629	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	75 000202 DODGE	0500 DART	08	C	046173	F53702100
				HOSE IS CRACKED ON BOTH ENDS NEAR METAL FITTINGS.						
50042	P03024 A	771025	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	63 000202 DODGE	9900 DODGE UNKNOWN	03	C	039197	084117016
				Brake hose broke 1/4 from fitting at frames end						
30000	P02858 B	770720	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	69 000203 PLYMOUTH	0401 FURY I	08	B	102391	004104003
				Claims hose is at too great an angle at frame end - has series of cracs near fitting at wheel end & frame end fitting missing from hose						
30000	P02858 A	770720	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	69 000203 PLYMOUTH	0401 FURY I	08	B	102391	004104003
				Claims hose at too great an angle at frame bracket - broke at fitting joint at frame bracket end						
30000	P02857 A	770804	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	71 000203 PLYMOUTH	0402 FURY II	08	B	078163	004104003
				Claims hose at too great an angle at frame bracket - hose is severely cracked - outer layers split 360 degrees around near both fittings						
30000	P02857 B	770804	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	71 000203 PLYMOUTH	0402 FURY II	08	B	078163	004104003
				Claims hose at too great an angle at frame bracket - hose is severely cracked - outer layers split 360 degrees around near both fittings						
40000	P02971 B E80053	770926	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH	0600 VALIANT	08	C	028112	012054098
				#5011 hose is split 180 degrees around 3/16 inch from fitting						
40000	P02971 A E80053	770926	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH	0600 VALIANT	08	C	028112	012054098
				hose is split 180 degrees around 1/8 inch from fitting #5011-A2802411						
20008	P03946 B E80053	780308	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH	0600 VALIANT	08	C	023780	023513001
				Rubber portion of hose is cracked through near fitting. Part ID number 2024SAE11404						

## PARTS RETURN PROGRAM

PAGE 0031

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 7A  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

78/08/28

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
							C	C	023780	023513001
20008	P03946 A E80053	780308	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH	0600 VALIANT RUBBER PORTION OF HOSE IS CRACKED THROUGH NEAR FITTING. PART ID NO 2024 YSAE 31401.	08	C	023780	023513001
50000	P02879 A E80053	770808	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0601 VALIANT DUSTER HOSE IS SPLIT 360 DEGREES AROUND 3/16 INCH FROM BOTH FITTINGS	08	B	040000	054130001
50000	P02874 B E80053	770808	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0601 VALIANT DUSTER CLAIMS ENDS CRACKED AND HOSE TOO SHORT - ONE END OF #5011. HOSE SPLIT 180 DEGREES AROUND 1/4 INCH FROM FITTING + HAS BEEN CUT	08	B	031825	014607007
50000	P02874 A E80053	770808	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0601 VALIANT DUSTER CLAIMS #4. SAEJ1401-2. HOSE CRACKED AT BOTH ENDS AND TOO SHORT - ONE END OF HOSE CUT - CRACKED 360 DEGREES AROUND 3/16 INCH FROM FITTING	08	B	031825	014607007
D-31 20013	P03459 A E80053		03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0601 VALIANT DUSTER HOSE CRACKED AND SPLIT APPRX. 1/4 INCH FROM EACH END, BELOW FITTINGS.	32	C	060581	083201068
50038	P04649 B	780501	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0601 VALIANT DUSTER HOSE BROKEN AT METAL COUPLING APPEARS TO BE TO SHORT.	32	C	052598	051106004
20008	P03921 A E80053	780315	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0601 VALIANT DUSTER HOSE CRACKED BADLY AT ENDS NEAR FITTINGS. SHOP STATES VEHICLE LOST BRAKES.	28	C	073010	054130001
50038	P04649 A	780501	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0601 VALIANT DUSTER HOSE BROKEN AT METAL COUPLING. APPEARS TO BE TO SHORT.	32	C	052598	051106004
20008	P03921 B E80053	780315	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0601 VALIANT DUSTER HOSE HAS SEVERAL DEEP CRACKS IN IT. SHOP STATES VEHICLE LOST BRAKES	28	C	000000	054130001

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0032

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT HAZ. CODE CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50012	P02985 E80053	B 771012	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH	0601 VALIANT DUSTER #74=1/8 HL HOSE IS SPLIT 270 DEGREES AROUND 1/4 INCH FROM FITTING END	08 C	028634	014607007
50012	P02985 E80053	A 771012	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH #5011-C22034H-SAE J1401	0601 VALIANT DUSTER HOSE IS SPLIT 240 DEGREES AROUND 1/4 INCH FROM FITTING AT ONE END	08 C	028634	014607007
50012	P02984 E80053	B 771012	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH	0601 VALIANT DUSTER HOSE IS SPLIT 340 DEGREES AROUND 1/4 INCH FROM FITTING AT ONE END: CUT	08 C	029350	014607007
50012	P02984 E80053	A 771012	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH #5011-C3004	0601 VALIANT DUSTER HOSE IS SPLIT 180 DEGREES AROUND 3/8 INCH FROM FITTING AT ONE END (BEEN CUT) = LINE BROKEN OFF IN FITTING = TOO SHORT	08 C	029350	014607007
20019	P02797 E80053	A 770705	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH	0601 VALIANT DUSTER HOSE IS CRACKED AT BOTH ENDS 180 DEGREES AROUND 1/8 INCH FROM FITTING= DISC BRAKE APPLICATION HOSE TOO SHORT, FOUND AT INSPECTION	08 B	039253	014607007
50017	P03889 E80053	A 780227	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH	0601 VALIANT DUSTER HOSES CRACKED NEAR FITTING REST OF ID NUMBER 3034HSAEJ140	08 C	024028	023513001
40001	P04421 B	780405	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	75 000203 PLYMOUTH	0601 VALIANT DUSTER HOSE REPLACED BECAUSE OF CRACKS & SPLITS PLACING HOSE IN WEAKENED CONDITION.	56 C	052000	055802136
50000	P02875 E80053	A 770808	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0606 VALIANT SCAMP HOSE IS SPLIT 360 DEGREES AROUND 3/16 INCH FROM FITTING = CLAIM HOSE IS TOO SHORT	08 B	033220	014607007
50000	P02875 E80053	B 770808	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0606 VALIANT SCAMP HOSE IS SPLIT 180 DEGREES AROUND 1/8 INCH FROM FITTING = CLAIMS HOSE IS TOO SHORT	08 B	033220	014607007

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/26 PAGE 0033

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
20008	P03931 B E80053	780308	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0606 VALIANT SCAMP	03	C	016493	014607007
				HOSE CRACKED AT END NEAR FITTING. HOSE BROKEN COMPLETELY THROUGH APPROX 2 INCHES FROM END.						
20008	P03931 A E80053	780308	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000203 PLYMOUTH	0606 VALIANT SCAMP	03	C	016493	014607007
				HOSE CRACKED AT END NEAR FITTING. HOSE BROKEN COMPLETELY THROUGH APPROX 2 INCHES FROM THE END. PART ID NO. 9102HSAE1140						
50000	P02876 A E80053	770808	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000203 PLYMOUTH	0606 VALIANT SCAMP	08	B	028518	014607007
				#75-1/8 H HOSE SPLIT 350 DEGREES AROUND 1/4 INCH FROM WHEEL END FITTING & 180 DEGREES AROUND 1/8 INCH FROM FRAME END FITTING - BEEN CUT						
20021	P02823 B	770726	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	75 000203 PLYMOUTH	0606 VALIANT SCAMP	08	C	035060	004105019
				#75-1/8HL, 5011.19035HSAEJ1404 HOSE IS SPLIT 180 DEGREES AROUND 1/4 IN FROM FITTINGS						
D-33	P02823 A	770726	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	75 000203 PLYMOUTH	0606 VALIANT SCAMP	08	C	035060	004105019
				#75 1/8HL, 1/8 5011-J03035Y HOSE IS SPLIT 180 DEGREES AROUND 1/8 INCH FROM FITTING AT FRAME END						
P84669 A	780531	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	76 000203 PLYMOUTH	0700 VOLARE	03	C	024400	046327016	
				2 FRONT BRAKE HOSES BROKE BY BRACKETS RETURNED TO DEALER.						
20019	P02810 B	770708	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000204 DODGE TRUCK DIV	5202 AW 100	08	B	034395	012054098
				HOSE IS SPLIT 360 DEGREES AROUND 3/16 INCH FROM FITTINGS & 180 DEGREES NEAR CENTER OF HOSE						
20019	P02810 A	770708	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 000204 DODGE TRUCK DIV	5202 AW 100	08	B	034395	012054098
				#5011-611034Y-SAEJ1401 HOSE IS SPLIT 360 DEGREES AROUND 3/16 INCH FROM FITTING & 180 DEGREES NEAR CENTER OF HOSE - ALSO OTHER CRACKS						
30000	P02833 A	770727	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	67 000204 DODGE TRUCK DIV	5301 B1 VAN COMPACT	08	B	000000	055406051
				HOSE IS SPLIT 1/4-INCH FROM FITTING 360 DEGREES AROUND AT WHEEL END - RUBBER LAYER AT FRAME END AND CLOTH LAYERS SPLIT						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0034

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP I NUMBER D RECEIVED	DATE CLASS	COMPONENT	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50036	P04747 B	780619	03242000	BRKS.HYDRAULIC-LINES=HOSE, NON-METALLIC	72 000204 DODGE TRUCK DIV	5303 B200		28 C	062500	055802136
				HOSE IS CRACKED AT END NEAR FITTING.LOSS OF BRAKES.						
50036	P04747 A	780619	03242000	BRKS.HYDRAULIC-LINES=HOSE, NON-METALLIC	72 000204 DODGE TRUCK DIV	5303 B200		28 C	062500	055802136
				HOSE CRACKED AT END NEAR FITTING.LOSS OF BRAKES.						
20009	P03461 A E70031	780127	03242000	BRKS.HYDRAULIC-LINES=HOSE, NON-METALLIC	73 000204 DODGE TRUCK DIV	5600 DGE TRK AND VN UNK		32 C	022416	083201068
				BREAK IN HOSE RIGHT BELOW MALE FITTING, SHOP STATES BREAK WAS DUE TO						
				HOSE BEING TOO SHORT FOR MAKING SHARP RIGHT TURNS.I.D.SAE J1401.						
50038	P04657 B	780509	03242000	BRKS.HYDRAULIC-LINES=HOSE, NON-METALLIC	74 000301 FORD DIVISION	0400 MAVERICK		57 C	062984	053405004
				HOSE CRACKED 1/4 IN.FROM METAL COUPLING THE CONTINUED TURNING SIDE TO						
				SIDE CAUSES HOSE TO DETERIATE AT THE SAME PLACE ON BOTH HOSES.						
30012	P04657 A	780509	03242000	BRKS.HYDRAULIC-LINES=HOSE, NON-METALLIC	74 000301 FORD DIVISION	0400 MAVERICK		57 C	062984	053405004
				HOSE CRACKED 1/4 IN.FROM METAL COUPLING THE CONTINUED TURNING SIDE TO						
				SIDE CAUSES HOSE TO DETERIATE AT SAME PLACE ON BOTH HOSES.						
50013	P04441 A	780417	03242000	BRKS.HYDRAULIC-LINES=HOSE, NON-METALLIC	73 000301 FORD DIVISION	0600 PINTO		08 C	040349	014607007
				HOSE CRACKED AT EACH END NEAR METAL CONNECTORS.ONE END BROKEN OFF.						
40000	P02966 A	770926	03242000	BRKS.HYDRAULIC-LINES=HOSE, NON-METALLIC	76 000303 MERCURY	0104 CAPRI II		08 C	018350	006855010
				BRAKE HOSE IS CRACKED 360 DEGREES AROUND CIRCUMFERENCE 1/8 INCH						
				FROM FITTING. PART ID- PE 1/8 D98074-23SAE J1401						
20008	P03471 A	780127	03242000	BRKS.HYDRAULIC-LINES=HOSE, NON-METALLIC	70 000305 FORD TRUCK DIV	5111 F250		06 C	080000	037209003
				HOSE CHAFED APPROXIMATELY 6 INCHES DOWN FROM FEMALE FITTING. CAUSED BY						
				CONTACT WITH TIRE.						
50000	P02919 A	770907	03242000	BRKS.HYDRAULIC-LINES=HOSE, NON-METALLIC	77 000305 FORD TRUCK DIV	5115 F350		57 C	023462	019020002
				HOLE IS WORN AT MIDPOINT OF HOSE THROUGH CORD FROM RUBBING TIRE						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0035

PAGE 0035

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50003	P04470 A	780512	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	76 000401 BUICK	0000 BUICK	44	C	000000	008723101
				HOSE IS BLOCKED, RESTRICTS FLUID TRAVEL.						
0071	P83020 A	771109	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	76 000401 BUICK	0400 ELECTRA	28	B	012000	021218014
				SHOP CLAIMS DAMAGE FROM RUBBING?						
10019	P03117 A	771212	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	75 000403 CHEVROLET	0405 ELECTRA 225	44	C	084026	039501021
				HOSE IS DRY ON OUTSIDE. SHOP CLAIMS COLLAPSED ON INSIDE						
20001	P04469 A	780509	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 000407 CHEVROLET	0100 CAMARO	03	C	049719	055422043
				HOSE IMPROPERLY ALIGNED. HOSE RUBBED AGAINST FRAME UNTIL IT RUPTURED.						
20008	P03460 A	780127	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	75 000407 CHEVROLET TRUCK DV	0000 CHEVROLET TRUCK DV	32	C	068929	083201068
				MALE FITTING PULLED APART FROM HOSE BY TREE STUMP, ALSO HAS SPLIT APPROX. 9 INCHES FROM SAME FITTING.						
10019	P03120 A	771219	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	75 000407 CHEVROLET TRUCK DV	5502 G20	04	C	041830	084111015
				HOSE WAS BURNED THROUGH IN TWO PLACES FROM RUBBING ON CUSTOM DUAL EXHAUST PIPE. LOSS OF BRAKES EXPERIENCED. I.D. 1/8-8396-006114						
40000	P02969 A	770926	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	73 110202 TRIUMPH DIVISION	0300 SPITFIRE	08	C	040039	098105017
				FRONT FLEX LINE CRACKED AT ANCHOR FITTING						
30024	P03162 A	780116	03242000	BRKS. HYDRAULIC-LINES-HOSE, NON-METALLIC	74 140501 VOLKSWAGEN DIVISION	0100 TYPE I	32	C	000000	097405004
				HOSE WAS RUBBING AGAINST TIRE, WORE HOLE IN HOSE THROUGH RUBBER AND CORD. I.D. - ATE 1/8 3.5399-1 + 73						
30000	P02859 A	770804	03243000	BRKS. HYDRAULIC-FITTINGS, METALLIC	00 00000 UNKNOWN	0000 UNKNOWN	16	C	000000	004104003
				SHOP WARNS AGAINST HEATING BRAKE HOSE FITTINGS - HOSE WILL EXPLODE						

## PARTS RETURN PROGRAM

78/08/28 PAGE 0036

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
40004	P04216 A	780327	03245000	BRKS. HYDRAULIC=DIFFERENTIAL=PROPORTION, VLV	75 000405 PONTIAC	0200 GRAND PRIX NO VISIBLE DEFECTS. EXTERNAL LEAKAGE CAUSING BRAKE FAILURE. PART ID NUMA ER 963WZ4234	28	C	086124	063301003
50042	P03025 B	771025	03261000	BRKS. HYDR=SHOE AND DRUM WHEEL CYLINDERS	70 000203 PLYMOUTH	0400 FURY BLEEDER SCREW HOUSING BROKEN=INSIDE CYLINDER PITTED RUSTED	03	C	000000	084117016
50042	P03025 A	771025	03261000	BRKS. HYDR=SHOE AND DRUM WHEEL CYLINDERS	70 000203 PLYMOUTH	0400 FURY BLEEDER SCREW HOUSING BROKEN CYLINDER BORE RUSTED AND PITTED	03	C	000000	084117016
50014	P03950 D	780315	03262000	BRKS. HYDR=SHOE AND DRUM SYSTEM=SHOES	69 000405 PONTIAC	0705 CATALINA SHOE IS EXCESSIVELY WORN. LINING HAS WORN OFF OF CENTER OF SHOE.	57	C	001829	089104010
D-36	P03044 A	771027	03262000	BRKS. HYDR=SHOE AND DRUM SYSTEM=SHOES	71 000405 PONTIAC	9900 PONTIAC UNKNOWN BOTTOM WELD OF RIB TO PLATE BROKEN	44	C	052300	040503002
30000	P02839 A	770726	03263000	BRKS. HYDR=SHOE AND DRUM SYSTEM=LININGS	67 000203 PLYMOUTH	0403 FURY III BONDED LINING SEPARATED FROM BOTH SHOES & ONLY HALF WORN = CLAIMS DRUM WITHIN SPECS	28	B	091070	030313006
20021	P02822 A E70030	770728	03263000	BRKS. HYDR=SHOE AND DRUM SYSTEM=LININGS	67 000403 CHEVROLET	0316 IMPALA STATION WGN HALF-WORN LINING SEPARATED FROM SHOE = FRAGMENTS = SHOE SCORED AND DRUM RUINED	44	B	043455	030313006
P02935 C	770921	03264000	BRKS. HYDR=SHOE AND DRUM SYSTEM=DRUM	75 00101 AMERICAN MOTORS DV	0500 HORNET BRAKE DRUM DAMAGED DUE TO RESTRICTED FLUID LINE	57	C	000000	015063169	
10024	P03137 A	771221	03264000	BRKS. HYDR=SHOE AND DRUM SYSTEM=DRUM	73 00202 DODGE	0500 DART DRUM ONLY SENT. EXCESSIVE WEAR ON SHOE FACING. DRUM FACING IS CRACKED ON OUTER EDGE IN ONE TWO INCH SECTION.	57	C	049650	089104010

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0037

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
20021	P02818 A	770801	03264000	BRKS.HYDR-SHOE AND DRUM SYSTEM=DRUM	76 000202 DODGE	0500 DART		55 B	000000	008723101
				9-INCH DIAMETER FLARED TYPE DRUM = CLAIMS PULSATION FROM TOO LARGE LUG AND HUB HOLES = NO WEAR MARKS VISIBLE						
00000	P02818 B	770801	03264000	BRKS.HYDR-SHOE AND DRUM SYSTEM=DRUM	76 000202 DODGE	0500 DART		55 B	000000	008723101
				CLAIMS PULSATION FROM TOO LARGE LUG AND HUB HOLES						
50036	P03888 A	780202	03264000	BRKS.HYDR-SHOE AND DRUM SYSTEM=DRUM	69 000203 PLYMOUTH	0600 VALIANT		03 C	063717	002746004
				EXTERIOR OF DRUM IS BADLY RUSTED OUTER EDGE IS CRACKED AND BREAKING OFF						
50034	P03888 B	780202	03264000	BRKS.HYDR-SHOE AND DRUM SYSTEM=DRUM	69 000203 PLYMOUTH	0600 VALIANT		13 C	063717	002746004
				EXTERIOR OF DRUM BADLY WEATHERED AND CORRODED INTERIOR IS WORN SMOOTHLY BUT DIRTY						
50032	P03888 C	780202	03264000	BRKS.HYDR-SHOE AND DRUM SYSTEM=DRUM	69 000203 PLYMOUTH	0600 VALIANT		08 C	063717	002746004
				EXTERIOR BADLY CORRODED WITH OUTER EDGES CRACKING AND BREAKING OFF INTERIOR DIRTY						
50031	P03888 D	780202	03264000	BRKS.HYDR-SHOE AND DRUM SYSTEM=DRUM	69 000203 PLYMOUTH	0600 VALIANT		58 C	063717	002746004
				EXTERIOR BADLY CORRODED WITH OUTER EDGES BREAKING OFF INTERIOR UNEVENLY WORN						
P83454 A	780127	03264000	BRKS.HYDR-SHOE AND DRUM SYSTEM=DRUM	77 000301 FORD DIVISION	0300 LTD	0600 VALIANT		12 C	005000	F75216153
				DRUM BECAME DISTORTED DUE TO BEING TOO THIN. THIS PROBLEM OCCURED ON 4 VEHICLES.						
20006	P02992 A	771005	03264000	BRKS.HYDR-SHOE AND DRUM SYSTEM=DRUM	71 000305 FORD TRUCK DIV	0300 ECONOLINE SERIES		03 C	084936	004104003
				DRUM IS SEPARATED COMPLETELY WHERE FACING JOINS AREA = FACING HAS CRACK ACROSS WIDTH = NOT EXCESSIVELY SCORED/NO HEAT MARKS/RUST						
10030	P03134 A	771229	03264000	BRKS.HYDR-SHOE AND DRUM SYSTEM=DRUM	70 000401 BUICK	0600 RIVIERA		57 C	089280	089104010
				INNER SURFACE OF DRUM EXCESSIVELY WORN.						

## PARTS RETURN PROGRAM

PAGE 0038

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

78/08/28

SORTED BY COMPONENT, MODEL, MDL. YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE	COMPONENT CLASS	COMPONENT NAME MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
10030	P03950	A	780315	03264000	BRKS. HYDR=SHOE AND DRUM SYSTEM=DRUM 69 000405 PONTIAC INNER SURFACE OF DRUM IS UNEVENLY WORN. BOTH INSIDE AND OUT SHOW SIGNS OF RUST.	0705 CATALINA	58	C	001829	089104010
10024	P03139	A	771220	03264000	BRKS. HYDR=SHOE AND DRUM SYSTEM=DRUM 71 000407 CHEVROLET TRUCK DV DRUM IS WORN ON BRAKE SHOE FACING.	5200 EL CAMINO	57	C	000000	089104010
10030	P03133	A	771229	03264000	BRKS. HYDR=SHOE AND DRUM SYSTEM=DRUM 76 000407 CHEVROLET TRUCK DV INNER SURFACE OF DRUM SCORED AT BRAKE CONTACT AREA.	5200 EL CAMINO	57	C	022810	089104010
10024	P03140	A	771220	03264000	BRKS. HYDR=SHOE AND DRUM SYSTEM=DRUM 62 000407 CHEVROLET TRUCK DV DRUM IS BROKEN. SIDES ARE BROKEN AWAY FROM FRANGE AND RIM. SUSPECT DRUM HAD BEEN MACHINED BEYOND LIMITS OR EXCESSIVELY WORN.	5700 PICK UP MODELS	03	C	000000	089104010
D-38	P03063	B	771109	03265000	BRKS. HYDR=SHOE AND DRUM SYSTEM=OTHER 71 000203 PLYMOUTH ADJUSTER BROKEN AND WORN FROM ABRASIVE ACTION ADJUSTER SPRING HAD BROKEN	0403 FURY III	03	C	098000	001230005
50044	P03063	A	771109	03265000	BRKS. HYDR=SHOE AND DRUM SYSTEM=OTHER 71 000203 PLYMOUTH SPRING IS BROKEN AT BOTH ENDS CAUSED EXCESSIVE DAMAGE IN DRUM	0403 FURY III	57	C	098000	001230005
50000	P02901	A	770901	03265000	BRKS. HYDR=SHOE AND DRUM SYSTEM=OTHER 00 000400 GENERAL MOTORS CO BACKING PLATE IS CRACKED FROM WHEEL CYLINDER MOUNTING BOLT HOLE TO EDGE	0000 GENERAL MOTORS CO	03	C	000000	090027012
30019	P04713	A	780612	03270000	BRKS. HYDR=SHOE=DISC BRAKE SYSTEM 77 000203 PLYMOUTH ANODIZED TEFLON COATING ON PISTON WEARS=PISTON FREEZES WITHIN CALIPER.	0902 B200 VOYAGER	53	C	019000	020012007
P94712	A	780612	03270000	BRKS. HYDR=SHOE=DISC BRAKE SYSTEM 76 000203 PLYMOUTH 'PLASTIC-LIKE' COATING ON PISTON EXPANDS IN CYLINDER. PISTON FREEZES IN CALIPER.	0903 B300 VOYAGER	53	C	027966	022150102	

## PARTS RETURN PROGRAM

78/08/28

PAGE 0039

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
P94712 B	780612	03270000	BRKS, HYDR-SHOE=DISC BRAKE SYSTEM	0903 B300 VOYAGER 'PLASTIC-LIKE' COATING ON PISTON EXPANDS IN CYLINDER. PISTON FREEZES IN CALIPER.	76 00203 PLYMOUTH	0903 B300 VOYAGER	53	C	027966	022150182
P84233 B	780315	03270000	BRKS, HYDR-SHOE=DISC BRAKE SYSTEM	77 000305 FORD TRUCK DIV	5113 F250 4X4 PU BRAKES SCREECHED AT 3000 MILES. COUPLERS HAD METAL SHAVINGS CAUSING WEAR AND NOT ALLOWING PADS TO RELEASE COMPLETELY.	77 000305 FORD TRUCK DIV	57	C	003000	095820123
50044	P03073 A	771114	03271000	BRKS HYDRAULIC=DISC=CALIPER	74 000202 DODGE OUTER DUST BOOT IS SPLIT	0600 MONACO SHOP CLAIMS CALIPER LOCKED UP	001230005	C	040000	
40000	P02975 A	771003	03271000	BRKS HYDRAULIC=DISC=CALIPER	75 000203 PLYMOUTH	0601 VALIANT DUSTER CALIPER PISTON IS PITTED ALONG LINE AROUND CIRCUMFERENCE	023513001	C	006851	
D-39	P84236 A	780324	03271000	BRKS HYDRAULIC=DISC=CALIPER	76 000204 DODGE TRUCK DIV	5304 B300 SHOP STATES THAT THE PLASTIC MATERIAL THAT THE PISTONS ARE MADE OF CAUSED THE RIGHT FRONT CALIPER TO FREEZE.	022150182	C	027966	
30004	P04224 A	780321	03271000	BRKS HYDRAULIC=DISC=CALIPER	76 000204 DODGE TRUCK DIV	5304 B300 RIGHT FRONT CALIPER FROZEN.	002215018	C	027966	
30004	P04224 B	780321	03271000	BRKS HYDRAULIC=DISC=CALIPER	76 000204 DODGE TRUCK DIV	5304 B300 LEFT SIDE CALIPER STICKING. EDGE OF PISTON IS CHIPPED, POSSIBLY FROM MAILING.	002215018	C	027966	
P83453 A	780127	03271000	BRKS HYDRAULIC=DISC=CALIPER	77 000301 FORD DIVISION INSIDE OF CYL. NOT MACHINED CORRECTLY, SURFACE ROUGH	0300 LTD TO BIND.	0300 LTD TO BIND.	53	C	004000	F75216158
50011	P03152 B	780120	03271000	BRKS HYDRAULIC=DISC=CALIPER	73 000301 FORD DIVISION BRAKE PAD EDGE OF PISTON WORN FROM OFF.	0600 PINTO CONTACT WITH ROTOR. PAD HAD FALLEN	055805004	C	041120	

## PARTS RETURN PROGRAM

78/08/28 PAGE 0040

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER	
50015	P03166 A	780116	03271000	BRKS HYDRAULIC=DISC=CALIPER	74 000301	FORD DIVISION	0600 PINTO		A	023995	017109006	
					PISTON IS FROZEN IN CALIPER BORE. FAILURE CAUSED DAMAGE. CAR WAS STATE INSPECTED 2000 MILES AGO.							
P04233	A	780315	03271000	BRKS HYDRAULIC=DISC=CALIPER	77 000305	FORD TRUCK DIV	5113 F250 4X4 PU		C	003000	095820123	
					BRAKES SCHRECHED AT 3000 MILES. COUPLERS HAD METAL SHAVINGS CAUSING WEAR AND NOT ALLOWING PADS TO RELEASE COMPLETELY.							
20010	P03177 A	780111	03271000	BRKS HYDRAULIC=DISC=CALIPER	72 000405	PONTIAC	0705 CATALINA		C	052000	001230005	
					PISTON LIGHTLY RUSTED. SHOP CLAIMS WHEEL LOCKS UP, VIBRATION.							
20010	P03177 B	780111	03271000	BRKS HYDRAULIC=DISC=CALIPER	72 000405	PONTIAC	0705 CATALINA		C	052000	001230005	
					METAL PORTION OF BOOT IS RUSTED, RUBBE PORTION SPLIT.							
D-40	10019	P03113 A	771205	03271000	BRKS HYDRAULIC=DISC=CALIPER	73 000405	PONTIAC	0705 CATALINA		C	052000	001230005
					CALIPER SEAL SHOWS SLIGHT TRACES OF RUST							
P02935	B	770921	03272000	BRKS HYDRAULIC=DISC=PADS AND SHOES	75 000101	AMERICAN MOTORS DV	0500 HORNET		C	000000	015063169	
					BRAKE SHOES WORE OUT DUE TO RESTRICTED LINE							
50040	P04685 A	780609	03272000	BRKS HYDRAULIC=DISC=PADS AND SHOES	77 000202	DODGE	0801 ASPEN SW		C	035301	F60085155	
					FOREIGN MATTER IN ONE PAD CAUSED EXTENSIVE DAMAGE TO ROTOR AND UNEVEN WEAR ON PAD.							
50042	P03029 A	771025	03272000	BRKS HYDRAULIC=DISC=PADS AND SHOES	72 000203	PLYMOUTH	0415 GRAN FURY		C	063000	001230005	
					PADS ARE WORN EVENLY TO POINT OF REPLACEMENT LININGS ARE BONDED TO PLATE							
30013	P03166 B	780116	03272000	BRKS HYDRAULIC=DISC=PADS AND SHOES	74 000301	FORD DIVISION	0600 PINTO		A	023995	017109006	
					BRAKE LINING EXCESSIVELY WORN INTO RIVETS, CALIPER HAD FROZE, ACCIDENT. STATE INSPECTION 2000 MILES PREVIOUS.							

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0041

SORTED BY COMPONENT, MODEL, MDL. YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50014	P03949	B 780308	03272000	BRKS HYDRAULIC-DISC-PADS AND SHOES	72 000301 FORD DIVISION	0800 TORINO PADS WORN EXCESSIVELY CAUSED EXCESSIVE WEAR TO ROTOR.	58	C	050540	089104010
50014	P02942	B 770923	03272000	BRKS HYDRAULIC-DISC-PADS AND SHOES	73 000301 FORD DIVISION	0807 GRAN TORINO WAGON EXCESSIVE WEAR OF PADS. WORN TO RIVETS WHICH SCARRED DISC PADS WORN UNEVENLY	50	C	000000	046219002
50038	P03004	B 771013	03272000	BRKS HYDRAULIC-DISC-PADS AND SHOES	73 000301 FORD DIVISION	0807 GRAN TORINO WAGON PADS WORN UNEVENLY	37	B	000000	046219002
50040	P04692	A 780609	03272000	BRKS HYDRAULIC-DISC-PADS AND SHOES	75 000401 BUICK	0300 CENTURY RIVETS APPEAR TO HAVE CRACKED THE LINING AND THE PAD BROKE IN PIECES.	03	C	055000	P75240172
D-41	P02999	A 771020	03272000	BRKS HYDRAULIC-DISC-PADS AND SHOES	70 000401 BUICK	0600 RIVIERA INSIDE PADS WORN TO BACKING = SUSPECT BOTH FRONT CALIPPERS FROZE IN SLIDES. 1/2 TO 3/4 PAD LEFT ON BOTH OUTER PADS	50	B	034455	001230005
30024	P04221	A 780321	03272000	BRKS HYDRAULIC-DISC-PADS AND SHOES	75 000402 CADILLAC	0300 ELDORADO LEFT FRONT PADS EXCESSIVELY WORN. LINING COMPLETELY WORN OFF.	57	C	000000	089104010
40008	P02955	A 770907	03272000	BRKS HYDRAULIC-DISC-PADS AND SHOES	75 000403 CHEVROLET	0100 CAMARO SHOP CLAIMS GRINDING IN FRONT WHEELS. PADS ARE WORN EVENLY, NO CRACKS. WEAR IS DOWN TO WEAR INDICATOR ALERT LEVEL	37	C	045000	001230000
50000	P02873	A 770815	03272000	BRKS HYDRAULIC-DISC-PADS AND SHOES	72 000403 CHEVROLET	0300 CAPRICE PAD IS PARTIALLY SEPARATED FROM PLATE = NOT WORN EXCESSIVELY + BONDED	40	B	010000	048152049
50000	P02877	A 770808	03272000	BRKS HYDRAULIC-DISC-PADS AND SHOES	73 000403 CHEVROLET	0300 CAPRICE INBOARD PADS EXCESSIVELY WORN = ONE TO PLATE AND OTHER TO RIVETS	50	B	080000	001230005

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0042

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50038	P04642 A	780501	03272000	BRKS HYDRAULIC=PADS AND SHOES	70 000403 CHEVROLET RIVETS LOOSE FASTENING PADS TO METAL BACKING. I.D. NUMBER 7288	0800 MONTE CARLO	37	C	000000	051106004
30000	P02847 A	770808	03272000	BRKS HYDRAULIC=PADS AND SHOES	70 000405 PONTIAC LINING COMPLETELY WORN AWAY = METAL TO METAL CONTACT WITH ROTOR	0610 TEMPEST LE MNS GTO	50	B	071600	055406051
20011	P03177 C	780111	03272000	BRKS HYDRAULIC=PADS AND SHOES	72 000405 PONTIAC INBOARD AND OUTBOARD PADS SHOW UNEQUAL WEAR, BOTH RIGHT AND LEFT. SHOP CLAIMS WHEEL VIBRATION AND WHEEL LOCK UP.	0705 CATALINA	55	C	052000	001230005
30000	P02848 A	770808	03272000	BRKS HYDRAULIC=PADS AND SHOES	76 000407 CHEVROLET TRUCK DV LINING EXCESSIVELY WORN = DOWN TO PLATE AT ONE END	5700 PICK UP MODELS	44	B	051000	055406051
D 30008	P02931 A	770907	03272000	BRKS HYDRAULIC=DISC=PADS AND SHOES	70 100401 OPEL DIVISION LINING WORN FROM PLATE	0000 OPEL DIVISION	44	C	000000	055406051
30000	P02846 A	770808	03272000	BRKS HYDRAULIC=DISC=PADS AND SHOES	73 160601 TOYOTA DIVISION #M33SEE LINING WORN TO PLATE	0000 TOYOTA DIVISION	44	B	065414	055406051
30000	P02834 A	770727	03272000	BRKS HYDRAULIC=DISC=PADS AND SHOES	76 160601 TOYOTA DIVISION BRAKE PAD SHOWS NORMAL WEAR, PAST WEAR INDICATORS	0000 TOYOTA DIVISION	57	B	026432	055406051
50040	P04686 A	780609	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	77 000202 DODGE FIREIGN MATTER IN BRAKE PAD CAUSED EXTENSIVE DAMAGE TO ROTOR. PADS APPEAR TO BE A REPLACEMENT RATHER THAN ORIGINAL EQUIPMENT.	0801 ASPEN SW	57	C	035301	F60085155
10030	P03132 A	771229	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	75 000204 DODGE TRUCK DIV INNER AND OUTER FACES OF ROTOR EXCESSIVELY WORN. INNER FACE SCORED. ROTOR IS EIGHT LUG TYPE.	5000 DODGE TRK AND VAN	57	C	042111	089104010

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

PAGE 0043

78/08/28

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	I DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE CAT.	MILEAGE AT FAILURE	SHOP NUMBER	
10024	P03138 A	771220	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	76 000204 DODGE TRUCK DIV	5104 0300 SWPT, UTLINE	57 C	047269	089104010	
					ROTUR IS EXCESSIVELY WORN ON INNER AND OUTER FACINGS. ROTOR HUB HAS EIGHT LUG WHEEL BOLT PATTERN.					
50034	P03152 A	780120	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	73 000301 FORD DIVISION	0600 PINTO	59 C	041120	055805004	
					INBOARD ROTOR FACING EXCESSIVELY SCORED FROM CONTACT WITH CALIPER PISTON. PADS HAD FALLEN OUT.					
50014	P03166 C	780116	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 000301 FORD DIVISION	0600 PINTO	50 A	023995	017109006	
					BOTH INNER AND OUTER FACINGS OF ROTOR ARE SCORED FROM CONTACT WITH METAL PORTION OF PAD. CALIPER HAD FROZE, ACCIDENT.					
10030	P03949 A	780308	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	72 000301 FORD DIVISION	0800 TORINO	58 C	050540	069104010	
					BOTH INNER AND OUTER SURFACES OF ROTOR APPEAR RUSTED. INNER FACE HAS TWO GROOVES APPROX. 1/4 INCH WIDE AND 1/32 1/16 INCH DEEP RUNNING AROUND.					
D-43	50010	P02890 A	770802	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	73 000301 FORD DIVISION	0800 TORINO	50 B	073361	095820123
					INNER FACE OF ROTOR SCORED FROM METAL TO METAL CONTACT					
10024	P03142 B	771221	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 000301 FORD DIVISION	0800 TORINO	57 C	028460	069104010	
					ROTUR IS WORN ON BOTH INNER AND OUTER FACINGS. I.D.=06AH.					
10024	P03142 A	771221	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 000301 FORD DIVISION	0800 TORINO	57 C	028460	069104010	
					ROTUR LIGHTLY RUSTED. WEAR ON INNER FACING. HUB IN GOOD CONDITION. I.D.= 06AB.					
30006	P02993 A	771017	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	76 000301 FORD DIVISION	0800 TORINO	08 C	000000	050265003	
					RUTUR FACES SPLIT APART - SUSPECT CALIPER ASSEMBLY FROZE IN SLIDE					
50038	P03004 A	771013	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	73 000301 FORD DIVISION	0807 GRAN TORINO WAGON	50 B	000000	046219002	
					CALIPER ASSEMBLY STICKING IN SLIDE					

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR  
78/08/28 PAGE 0044

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50014	P02942 A	770923	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	73 000301 FORD DIVISION	0807 GRAN TORINO WAGON	50 C	000000	046219002
				EXCESSIVE WEAR OF PADS. WORN DOWN TO RIVETS. DISC SCORED					
30001	P02941 B	770921	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	69 000303 MERCURY	0300 CIJUGAR	03 C	000000	084107017
				DISC BRAKE ROTOR IS BROKEN, FELL OFF WHEN SPINDLE BROKE. ROTOR IS RUSTED. INNER FACE IS THIN					
50038	P02995 A	771019	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	73 000303 MERCURY	0500 MONTEGO	50 B	023000	015697025
				INSIDE ROTOR FACE BADLY WORN DUE TO PAD BACKING CONTACT					
10030	P03141 A	771212	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 000303 MERCURY	9900 MERCURY UNKNOWN	57 C	035265	019002026
				OUTER FACING OF ROTOR SCORED, EXCESSIVELY WORN. HUB IS IN GOOD COND					
10030	P03141 B	771212	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 000303 MERCURY	9900 MERCURY UNKNOWN	44 C	035265	019002026
				ONE PAD EXCESSIVELY WORN, THROUGH RIVETS DOWN TO METAL. SUSPECT STICKING CALIPER.					
50040	P03473 A	780127	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	75 000305 FORD TRUCK DIV	5205 E150 ECON	57 C	022380	002140002
				INSIDE OF ROTOR IS WORN TWICE AS MUCH AS OUTSIDE. SHOP SAYS OWNER WAS RIDING BRAKE ALTHOUGH THERE COULD BE PROBLEMS WITH CALIPER.					
30025	P04221 B	780321	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	75 000402 CADILLAC	0300 ELDORADO	58 C	000000	089104010
				BRAKE ROTOR SURFACE HAS MANY GROOVES WORN IN IT.					
20019	P02802 A E70062	770708	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	71 000403 CHEVROLET	0100 CAMARO	08 B	086000	050021021
				OUTER FACE OF ROTOR HAS 1 1/2 INCH CRACK EXTENDING TOWARD HUB FROM OUTER EDGE					
20021	P02820 A E70062	770727	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	75 000404 OLDSMOBILE .3996157: OUTER SURFACE OF ROTOR EXCESSIVELY WORN	0900 STARFIRE	50 B	020686	089104010

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

PAGE 0045

78/08/28

PAGE 0045

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	DATE CLASS	COMPONENT YR	COMPONENT NAME	MANUFACTURER	MAKE & MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
40008	P03930 A	780308	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	76 000405 PONTIAC	00000 PONTIAC	57	C	039462	019380005
				RADIAL HEAT CRACKS ON SURFACE OF DISC, POOR BRAKING.	PART ID NU 63396A19					
50036	P03153 A	780104	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	71 140501 VOLKSWAGEN DIVISION	0107 KARMAN GHIA	03	C	080071	054216069
				ROTUR BROKE AWAY FROM HUB COMPLETELY. ROTUR DOES NOT SHOW EXCESSIVE WEAR OR RUST.						
20006	P02991 B	771013	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 140502 AUDI DIVISION	0102 AUDI FOX	44	C	064000	083651069
				ROTUR FACING IS NOT SCORED - CLAIMS WORN BEYOND LIMITS OF NORMAL USE						
20006	P02991 A	771013	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 140502 AUDI DIVISION	0102 AUDI FOX	44	C	064000	083651069
				ROTUR IS NOT EXCESSIVELY SCORED - CLAIMS WORN BEYOND LIMITS OF USE						
D-45	P03083 A	771121	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	77 140502 AUDI DIVISION	0102 AUDI FOX	49	C	019000	090405016
				NO WEAR FROM SCOURING ROTUR IS RUSTED. SHOP CLAIMS PREMATURELY WORN.						
50045	P04487 A	780517	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 160201 HONDA DIVISION	0100 CIVIC	28	C	029026	0222070085
				PART OF THE DISC BRAKE ROTUR AND ASSEMBLY FELL OFF, MAKING BRAKES INOPERATIVE.						
30013	P04487 A	780517	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 160201 HONDA DIVISION	0100 CIVIC	28	C	029026	0222070085
				PART OF THE DISC BRAKE ROTUR AND ASSEMBLY FELL OFF, MAKING BRAKE INOPERATIVE						
30027	P04487 B	780517	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 160201 HONDA DIVISION	0100 CIVIC	28	C	029026	0222070085
				PART OF THE DISC BRAKE ROTUR AND ASSEMBLY FELL OFF, MAKING BRAKE INOPERATIVE						
50045	P03079 A	771115	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	73 160501 MAZDA DIVISION	0400 MAZDA RX=2	50	C	046168	089104010
				OUTBOARD FACE OF ROTUR SCORED SUSPECT FROM METAL TO METAL CONTACT						
20021	P02821 A E70062	770727	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	74 160501 MAZDA DIVISION	0500 MAZDA RX=4	50	B	000000	089104010
				OUTTER FACE OF ROTUR SCORED - INNER FACE SHOWS INDICATIONS OF HEAT BUILD-UP						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0046

SRRTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER	
50045	P03084 A	771121	03273000	BRKS HYDRAULIC=DISC=ROTOR=DISC HUB	76 160601 TOYOTA DIVISION	0203 COROLLA WAGON	50	D	022000	090405016	
				OUTBOARD SURFACE OF ROTOR IS EXCESSIVELY SCORED							
	P04466 A	780411	04150000	PRKNG EMRG BRK MECH=LINKAGES AND CABLES	78 000202 DODGE	0209 MAGNUM XE	30	C	002649	003103002	
				PARKING BRAKE CABLE GETS CAUGHT ON SWAY BAR BRACKET	WHEEL LOCKED	CAUSING RIGHT REAR					
40008	P02957 A	770907	04150000	PRKNG EMRG BRK MECH=LINKAGES AND CABLES	75 000403 CHEVROLET	0100 CAMARO	28	C	045000	001230005	
				S:UP CLAIMS CABLE WILL NOT HOLD CAR ON HILL.	CABLE IS BROKEN, RUST	AIDED IN WEAKENING OF CABLE					
10002	P03936 B	780313	05110000	ENGINE MOUNTS	71 000102 JEEP DIV	5102 JEEP WAGONEER	21	C	067578	083651021	
				RUBBER PORTION OF MOUNT HAD TORN APART.	THIS CAUSED EXTENSIVE RADIATOR	DAMAGE.					
D-46	10002	P03936 A	780313	05110000	ENGINE MOUNTS	71 000102 JEEP DIV	5102 JEEP WAGONEER	21	C	067578	083651021
				RUBBER PORTION OF MOUNT HAD TORN APART THIS CAUSED EXTENSIVE RADITOR	DAMAGE.						
50042	P03026 A	771025	05110000	ENGINE MOUNTS	68 000201 CHRYSLER DIV	0300 NEW YORKER	03	C	109936	083651021	
				ENGINE MOUNT BROKE RUBBER METAL SEPARATED							
30000	P02869 A	770802	05110000	ENGINE MOUNTS	72 000201 CHRYSLER DIV	0500 NEWPORT	03	B	085058	017754007	
				RUBBER PORTION OF MOUNT SPLIT IN TWO NEAR METAL #DCPD = RAISED UP AND	STUCK THROTTLE ON LEFT SIDE						
20016	P04678 A	780509	05110000	ENGINE MOUNTS	73 000202 DODGE	0000 DODGE	03	C	056446	053405004	
				MOTOR MOUNT BROKE, MOTOR LIFTED HIT FAN SHROUD, NO VISIBLE DEFECT.							
50043	P03040 A	771027	05110000	ENGINE MOUNTS	71 000202 DODGE	0500 DART	03	C	000000	090027012	
				ENGINE MOUNT BROKEN RUBBER METAL SEPARATION MOUNT FROM 6 CYL ENGINE							

PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78

SORTED BY COMPONENT, MODEL, MDL YR

PAGE 0047  
78/08/28

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	MANUFACTURER
50043	P03041	A 771027	05110000	ENGINE MOUNTS	72 000202 DODGE ENGINE MOUNT BROKEN

FAULT HAZ. CODE	MILEAGE AT FAILURE	SHOP NUMBER
03 C	048226	090027012

P83127 A 771128 05110000 ENGINE MOUNTS  
73 000203 PLYMOUTH  
RUBBER TO METAL BOND FAILED, ENGINE LIFTED AND PULLED VACUUM BRAKE  
HOSE OFF OF POWER BRAKE UNIT. PART NOT AVAILABLE

30008 P02924 A 770908 05110000 ENGINE MOUNTS  
73 000203 PLYMOUTH 0400 FURY  
LEFT MOUNT. RUBBER PORTION OF MOUNT SPLIT COMPLETELY. FAN HITS RADIA-  
TOR SHROUD. RUBBER PORTION OF MOUNT WEAK

50045 P03906 A 780227 05110000 ENGINE MOUNTS  
 71 000301 FORD DIVISION  
 RUBBER CUSHION RIPPED APART FROM BRACKET THE REST OF ID NO 475E0MOC(1  
 FORD DIVISION  
 0000 FORD DIVISION  
 21 C 062307 060609104

10001 P03149 A 771209 05110000 ENGINE MOUNTS  
68 000301 FORD DIVISION  
SEPARATION OF RUBBER PORTION FROM METAL. I.D.= 8CAU  
0313 GALAXIE 500  
03 C 087793 083651021

20019 P02798 B 770705 05110000 ENGINE MOUNTS  
C4018 69 000301 FORD DIVISION 0313 GALAXIE 500  
RIGHT MOUNT IS CRACKED WHERE RUBBER PORTION JOIN METAL #C9AA6038F AV25

20019 P02798 A 770705 05110000 ENGINE MOUNTS  
 C4018 69 000301 FORD DIVISION 0313 GALAXIE 500  
 RUBBER PORTION OF LEFT MOUNT SPLIT AT METAL = ENGINE TORQUED UP DAMAGE  
 TRANSMISSION, CHASSIS AND FAN SHROUD

30002	P02912 A C4018	770913	05110000	ENGINE MOUNTS 65 000301 FORD DIVISION DIURBED POSITION OF MOUNT SEPARATED FROM METAL - #K1217	0500 MUSTANG	03 C	1200000	083651021
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50000 P03010 A 771014 05110000 ENGINE MOUNTS  
71 000301 FORD DIVISION  
SEPARATION OF RUBBER FROM METAL. VIBRATION ON ACCELERATION. PART ID NO  
DIVA#-038-A0

## PARTS RETURN PROGRAM

78/08/28 PAGE 0048

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I RECEIVED	DATE CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
10001	P03148	B	771209	05110000 ENGINE MOUNTS	64 000303 MERCURY	0200 COMET	03	C	074911	083651021
				SEPARATION OF RUBBER PORTION FROM METAL						
10001	P03148	A	771209	05110000 ENGINE MOUNTS	64 000303 MERCURY	0200 COMET	03	C	074911	083651021
				SEPARATION OF RUBBER PORTION FROM METAL						
50044	P03067	A	771110	05110000 ENGINE MOUNTS	77 000305 FORD TRUCK DIV	5115 F350	03	C	005267	075701042
				RUBBER PORTION SEPARATE FROM METAL		CLEAN SEPARATION BONDING FAILURE				
				ADDITIONAL ID NUMBERS 6R032 A						
50000	P02925	A	770908	05110000 ENGINE MOUNTS	73 000401 BUICK	0305 CENTURY REGAL	03	C	047690	023513001
				LEFT MOUNT RUBBER PORTION OF MOUNT	SPLIT COMPLETELY. FAN HITS RADIATOR					
				SHROUD = BLACK						
50000	P02900	A	770901	05110000 ENGINE MOUNTS	67 000402 CADILLAC	0000 CADILLAC	03	C	000000	090027012
				RUBBER PORTION OF MOUNT	SEPARATED FROM METAL					
30008	P02897	A	770901	05110000 ENGINE MOUNTS	72 000402 CADILLAC	0101 CADILLAC DE VILLE	08	C	029188	09002701?
				RUBBER PORTION OF MOUNT	SEPARATED FROM METAL. RUBBER PORTION CRACKING					
				AND WEAK						
10002	P04442	A	780417	05110000 ENGINE MOUNTS	72 000402 CADILLAC	0101 CADILLAC DE VILLE	03	C	053452	014607007
				MOTOR MOUNT BROKEN. MOTOR LIFTED ON ACCELERATION.						
50045	P04436	A	780405	05110000 ENGINE MOUNTS	70 000403 CHEVROLET	0000 CHEVROLET	03	C	075689	083651021
				RUBBER BONDING MOUNT	TOGETHER SEPERATED.					
50045	P04436	B	780405	05110000 ENGINE MOUNTS	70 000403 CHEVROLET	0000 CHEVROLET	03	C	075689	083651021

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	MANUFACTURER	COMPONENT NAME	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
20013	P03914 A	780207	05110000	ENGINE MOUNTS	69	000403 CHEVROLET RUBBER CUSHION SEPERATED FROM METAL BRACKET	0100 CAMARO		C	050170	090027012
50043	P03042 B	771027	05110000	ENGINE MOUNTS	66	000403 CHEVROLET ENGINE MOUNT BROKEN-RUBBER PORTION SEPARATED FROM METAL	0200 CHEVELLE		C	078421	090027012
50043	P03042 A	771027	05110000	ENGINE MOUNTS	66	000403 CHEVROLET ENGINE MOUNT BROKEN RUBBER-METAL SEPARATION	0200 CHEVELLE		C	078421	090027012
50039	P03912 A	780207	05110000	ENGINE MOUNTS	72	000403 CHEVROLET RUBBER PORTION DETERIORATED AND PULLED AWAY FROM METAL	0300 CAPRICE		C	069532	090027012
40000	P02964 C	770926	05110000	ENGINE MOUNTS	71	000403 CHEVROLET RUBBER PORTION OF MOUNT SEPERATED FROM METAL. TYPE. PART ID NO. = 3991271	0402 NOVA		C	028231	039501021
40000	P02964 B	770926	05110000	ENGINE MOUNTS	71	000403 CHEVROLET RUBBER PORTION OF MOUNT SEPERATED FROM METAL. TYPE. PART ID NO. = 3991271	0402 NOVA		C	028231	039501021
40000	P02964 A	770926	05110000	ENGINE MOUNTS	71	000403 CHEVROLET RUBBER PORTION OF MOUNT SEPERATED FROM METAL. PART ID NO. = 3913498	0402 NOVA		C	028231	039501021
50038	P04662 A	780524	05110000	ENGINE MOUNTS	64	000403 CHEVROLET MOUNT SHOWS NOTHING VISIBLE TO THE EYE.	9900 CHEVROLET UNKNOWN		C	000000	098126073
50000	P03009 B	771014	05110000	ENGINE MOUNTS	70	000405 PONTIAC RUBBER PORTION OF MOUNT SEPERATED FROM METAL. SPEED.	0700 BONNEVILLE		C	074389	023513001

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

PAGE 0050

78/08/28

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I	DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE & MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50000	P03009 A	771014	05110000	ENGINE MOUNTS	70 000405 PONTIAC	RUBBER PORTION OF MOUNT SEPARATED FROM METAL.	0700 BONNEVILLE	55	C	074389	023513001
50042	P03022 B	771025	05110000	ENGINE MOUNTS	71 000405 PONTIAC	RUBBER PORTION OF MOUNT CRACKED FROM METAL ADDITIONAL ID NUMBER 478678	0702 GRAND VILLE	03	C	066690	054130001
50042	P03022 A	771025	05110000	ENGINE MOUNTS	71 000405 PONTIAC	RUBBER PORTION OF MOUNT CRACKED FROM METAL ADDITIONAL ID NUMBER 478678	0702 GRAND VILLE	03	C	066690	054130001
10001	P03150 A	771209	05110000	ENGINE MOUNTS	71 000405 PONTIAC	SEPARATION OF RUBBER PORTION FROM ONE. I.D.= BLUE	0706 CATALINA SAFARI	03	C	081961	054130001
D-50	P03150 B	771209	05110000	ENGINE MOUNTS	71 000405 PONTIAC	RUBBER PORTION OF MOUNT IS SPLIT PARTIALLY SEPARATED FROM BASE. I.D.= BLUE	0706 CATALINA SAFARI	56	C	081961	054130001
50042	P03039 B	771027	05110000	ENGINE MOUNTS	67 170101 VOLVO DIVISION	ENGINE MOUNT BROKEN RUBBER METAL SEPARATION ADDITIONAL ID NO 92020-SBC	0800 VOLVO UNKNOWN	03	C	086324	090027012
50042	P03039 A	771027	05110000	ENGINE MOUNTS	67 170101 VOLVO DIVISION	ENGINE MOUNT BROKEN RUBBER METAL SEPARATION ADDITIONAL ID NO 92020-SBC	0800 VOLVO UNKNOWN	03	C	086324	090027012
P83452 A	780127	05130000	ENGINE PULLEY,CRANKSHAFT	77 000301 FORD DIVISION	PULLEY SPLIT 7/8 AROUND THE DIAMETER AT THE ALTERNATOR BELT POSITION.	0300 LTD	08	C	004000	F75216158	
P84721 A	780612	05130000	ENGINE PULLEY,CRANKSHAFT	78 000305 FORD TRUCK DIV	FAN PULLEY COMPLETELY SPLIT OPEN.RUBBED TIMING GEAR COVER AND OPENED HOLE IN COVER.	5101 F100	57	C	000648	F55343116	

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

78/08/28 PAGE 0051

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
20019	P02800 A	770701	05130000	ENGINE PULLEY, CRANKSHAFT	77 000407 CHEVROLET TRUCK DIV	5704 C30				019409097
				HUB IS CRACKED ON THREE BELT PULLEY - NOISE & LOOSE BOLTS						
30004	P03163 B	780116	05130000	ENGINE PULLEY, CRANKSHAFT	74 000407 CHEVROLET TRUCK DIV	5902 C20				023513001
				ONE OF THREE BOLTS BROKEN AT MIDDLE OF THREADED PORTION. BOLT DOES NOT HAVE CLEAN BREAK. SUSPECT EXCESSIVE LATERAL STRESS CAUSED BOLT TO BREAK						
40003	P04228 A	780327	05130000	ENGINE PULLEY, CRANKSHAFT	00 150301 FIAT DIVISION	0000 FIAT DIVISION				090027012
				CENTER OF PULLEY BROKEN OUT. FAILED PART TAG UNREADABLE.						
10019	P03119 A	771219	05140000	ENGINE FLYWHEEL	77 000204 DODGE TRUCK DIV	5308 TRADESMAN VAN				
				FLYWHEEL FLEXPLATE BROKE AT BOLT HOLE ON ONE EAR.						
50010	P02882 A	770808	05140000	ENGINE FLYWHEEL	76 000401 BUICK	0305 CENTURY REGAL				092103122
				HUB IS CRACKED IN TWO PLACES ON A/T FLYWHEEL						
50030	P04472 A	780509	05140000	ENGINE FLYWHEEL	74 000401 BUICK	0500 LA SABRE				045404009
				RING GEAR PLATE APPEARS TO HAVE BEEN DAMAGED AT AN EARLIER DATE						
50033	P04433 A	780405	05140000	ENGINE FLYWHEEL	76 000401 BUICK	0600 RIVIERA				063301003
				FLYWHEEL BROKE IN HALF. REASON UNKNOWN. FLYWHEEL SAWED IN TWO PIECES? ATTEMPT TO WELD?						
50010	P02880 A	770808	05140000	ENGINE FLYWHEEL	72 000403 CHEVROLET	0200 CHEVELLE				012205080
				HUB IS CRACKED OUT OF A/T FLYWHEEL						
50043	P03055 A	771104	05140000	ENGINE FLYWHEEL	74 000403 CHEVROLET	0206 CHEVELLE MALIBU				054130001
				FLYWHEEL IS CRACKED AT TWO LOCATIONS AT OUTSIDE OF HUB						

78/08/28 PAGE 0051

78/08/28 PAGE 0051

PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

COMPONENT MODEL : MDI YR  
78/08/28 PAGE 0052

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	MILEAGE AT FAILURE	SHOP NUMBER
50043	P03056	A 771104	05140000 ENGINE FLYWHEEL	74 000403 CHEVROLET FLYWHEEL IS CRACKED AT TWO LOCATIONS AT OUTSIDE OF HUB		0206 CHEVELLE MALIBU	44	C 021599	012205076
	P84460	A 780418	05140000 ENGINE FLYWHEEL	76 000403 CHEVROLET EXCESSIVE WEAR ON FACE OF FLYWHEEL	1000 CHEVETTE	IN CONTACT WITH CLUTCH DISC	57	C 030000	090405159
	P84234	A 780324	05140000 ENGINE FLYWHEEL	77 000404 OLDSMOBILE BAD WELD. NOT SPECIFIC. VEHICLE NOT IN MOTION.	0109 CUTLASS SUPREME		59	C 014440	076015012
50034	P03443	A 780127	05140000 ENGINE FLYWHEEL	76 000404 OLDSMOBILE APPEARS AS IF STARTER PINION FAILED TO DISENGAGE PROPERLY AND STRIPPED THE TEETH ON THE FLYWHEEL.	0600 98		03 C 040032	075701042	
50012	P02987	A 771006	05150000 ENGINE-OTHER PARTS	00 00000 UNKNOWN SOME RUST IN WEIGHT AREA AND PLATE IS BENT = DELCO-REMY DISTRIBUTOR	0000 UNKNOWN		44 C 000000	063109037	
50012	P02987	B 771006	05150000 ENGINE-OTHER PARTS	00 00000 UNKNOWN SUSPECT DIAPHRAM SPLIT = DISTRIBUTOR VACUUM ADVANCE	0000 UNKNOWN		00 C 000000	063109037	
	P84675	A 780531	05150000 ENGINE-OTHER PARTS	00 00000 UNKNOWN SHOP COMPLAINS OF POOR QUALITY OF BELTS FOR POWER STEERING, FANS, ETC.	0000 UNKNOWN		44 C 000000	051105009	
50019	P04706	A 780609	05150000 ENGINE-OTHER PARTS	72 000203 PLYMOUTH SWITCH DEVELOPED LEAK AT PLASTIC INSULATION.	0000 PLYMOUTH		28 C 062000	001230005	
50031	P04422	A 780405	05150000 ENGINE-OTHER PARTS	72 000204 DODGE TRUCK DIV FOREIGN OBJECT IN PUMP JAMS IMPELLER AND BREAKS DRIVE SHAFT.	5600 DGE TRK AND VN UNK		03 C 072281	053140005	

## PARTS RETURN PROGRAM

78/08/28 PAGE 0053

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER	
50045	P03087	A	771121	05150000	ENGINE-OTHER PARTS	75 000301 FORD DIVISION	0600 PINTO	44	C	028250	023513001	
					ALL CAM LOBES ARE EXCESSIVELY WORN	BEARING RACES IN GOOD CONDITION						
50045	P03087	B	771121	05150000	ENGINE-OTHER PARTS	75 000301 FORD DIVISION	0600 PINTO	44	D	028250	023513001	
					ALL ROCKERS ARE WORN ON CAM	CONTACT SURFACE ADDITIONAL ID NUMBER						
					(1)131;(1)143;(1)145;(1)167;(1)178;(1)141;(1)163;(1)165							
50000	P02907	A	770915	05150000	ENGINE-OTHER PARTS	75 000301 FORD DIVISION	1000 ELITE	44	C	027444	076012007	
					PRESSURE RELIEF VALVE FROZEN=180 PSI AT IDLE=ALEW OFF TWO OIL FILTERS							
20020	P02806	A	770706	05150000	ENGINE-OTHER PARTS	74 000301 FORD DIVISION	1500 MUSTANG II	44	C	040210	053140005	
					ALL CAM LOBES SHOW GREAT WEAR = OHC ENGINE							
D	20020	P02808	B	770706	05150000	ENGINE-OTHER PARTS	74 000301 FORD DIVISION	1500 MUSTANG II	44	C	027450	022203030
					CAM RIDING SURFACE OF ROCKER ARMS SHOW EXCESSIVE WEAR = OHC ENGINE							
20020	P02808	A	770706	05150000	ENGINE-OTHER PARTS	74 000301 FORD DIVISION	1500 MUSTANG II	44	C	027450	022203030	
					CAM LOBES SHOW EXCESSIVE WEAR = OHC ENGINE							
40002	P04452	A	780412	05150000	ENGINE-OTHER PARTS	73 000302 LINCOLN	0102 CONTINENTAL	73	C	040000	001230005	
					OIL SENDING UNIT FAILURE NO OIL PRESSURE READING							
30019	P04707	C	780609	05150000	ENGINE-OTHER PARTS	73 000303 MERCURY	0000 MERCURY	28	C	012000	001230005	
					OIL PRESSURE SWITCHED DEVELOPED LEAK AROUND PLASTIC INSULATOR, SWITCH							
					FAILED.							
50045	P03092	A	771123	05150000	ENGINE-OTHER PARTS	75 000305 FORD TRUCK DIV	5000 FRD TRUCK AND VAN	28	D	038459	004104003	
					SHOP CLAIMS CHECK VALVE FAILURE=400 PSI. OIL PUMP FAILURE							

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. AT FAILURE	MILEAGE	SHOP NUMBER
							CAT.			
50000	P02917 A	770907	05150000	ENGINE=OTHER PARTS	73 000305 FORD TRUCK DIV	5600 COURIER(MINI PU)	2B	C	040000	039501021
					END OF CAMSHAFT BRIKE. CAM LOBES ARE NOT EXCESSIVELY WORN. NO HOT MARKS ON CAM BEARING SURFACES					
40005	P03007 A	771011	05150000	ENGINE=OTHER PARTS	73 000401 BUICK	0000 BUICK	03	C	060658	053405004
					POSSIBLE INTERFERENCE BETWEEN FLEXPLATE AND ENGINE BLOCK = BROKE AT CONVERTOR BOLT					
50043	P03047 A	771031	05150000	ENGINE=OTHER PARTS	74 000403 CHEVROLET	0103 CAMARO Z28	03	C	029203	003060006
					VALVE SPRING IS BROKEN					
20021	P02829 A	770718	05150000	ENGINE=OTHER PARTS	76 000404 OLDSMOBILE	0200 DELTA 88	2B	C	016000	027101002
					HYDRAULIC LIFTER IS COLLAPSED = CLAIMS CAUSED BY LOSS OF OIL PRESSURE					
D-54	P02828 A	770728	05150000	ENGINE=OTHER PARTS	70 140501 VOLKSWAGEN DIVISN	0107 KARMAN GHIA	33	C	071423	070002033
					CLAIMS WATER IN GAS CAUSED ENGINE TO LOCK UP = RUST EVIDENT ON WRIST PIN= PISTON					
	PB4725 A	7B0612	05150030	ENGINE VALVES, VALVE TRAIN	77 000405 PONTIAC	0612 TEMPEST	2B	C	000000	044312002
					SHOP STATES= SOMETHING HAPPENED=WAS TAKEN TO DEALER=DO NOT KNOW IF CAMSHAFT FAILED OR LIFTERS FAILED.					
	P84724 A	7B0612	05150030	ENGINE VALVES, VALVE TRAIN	77 000405 PONTIAC	0612 TEMPEST	2B	C	031256	044312002
					CAMSHAFT FAILED,HAD TO REPLACE CAM AND ALL LIFTERS.					
50003	P03926 A	780227	05150030	ENGINE VALVES, VALVE TRAIN	76 000407 CHEVROLET TRUCK DV	5000 CHEV TRK AND VAN	57	C	044365	027105003
					ONE LOBE ON CAMSHAFT IS WORN COMPLETELY DOWN.CAMSHAFT RECEIVED IN TWO PIECES=POSSIBLY BROKEN DURING SHIPPING.A LIFTER WAS SENT WITH SHAFT.					
30019	P04697 B	780619	05150030	ENGINE VALVES, VALVE TRAIN	77 000407 CHEVROLET TRUCK DV	6200 T SERIES	32	C	060000	019805002
					VALVE SEALS HARDENED AND SPLIT ALLOWING OIL TO PASS INTO CYLINDER AND BURN.					

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0055

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	YEAR	MAKE & MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
20004	P04481	A 780517	05151000 ENGINE	TIMING GEAR & CHAIN	70 000101 AMERICAN MOTORS DV	0500 HORNET		34	C	099000	001230005
				EXCESSIVE WEAR, CHAIN BECAME LOOSE, VEHICLE JUMPED	TIME.	VEHICLE WILL NOT START.					
20014	P03944	A 780315	05151000 ENGINE	TIMING GEAR & CHAIN	70 000101 AMERICAN MOTORS DV	0500 HORNET		28	C	093000	001230005
				OUTER PART OF CHAIN SHOWS CAKED ON GREASE.	THERE IS NO EXCESSIVE OR USUAL WEAR. WILL NOT START.						
20014	P03908	A 780209	05151000 ENGINE	TIMING GEAR & CHAIN	75 000101 AMERICAN MOTORS DV	0600 JAVELIN		58	C	046000	053140014
				VISUAL INSPECTION SHOWS TEETH ON GEAR WORN UNEVENLY							
50042	P03682	A 780207	05151000 ENGINE	TIMING GEAR & CHAIN	73 000301 FORD DIVISION	0600 PINTO		51	C	046897	023513001
				CGG CONSTRUCTION BELT HAS SEVERAL TEETH MISSING MANY OTHERS ARE BREAKING LOOSE FROM BELT	SHOP STATES BELT SLIPPED	CAUSING ENGINE TO STOP					
D-40000	P02960	A 770926	05151000 ENGINE	TIMING GEAR & CHAIN	75 000301 FORD DIVISION	0603 PINTO WAGON		28	C	034000	077640085
				PLASTIC TEETH BROKE OFF CAM TIMING GEAR #69TM6A256A-B AT 55 MPH -	TEETH ARE COMPLETELY STRIPPED FROM BELT DRIVEN GEAR						
20024	P04446	A 780417	05151000 ENGINE	TIMING GEAR & CHAIN	73 000303 MERCURY	0100 CAPRI		03	C	054425	094110116
				BROKEN TEETH.							
20020	P02816	A 770721	05151000 ENGINE	TIMING GEAR & CHAIN	68 000405 PONTIAC	0612 TEMPEST		03	C	073016	023513001
	C5007			TIMING CHAIN BROKE BETWEEN 2 LINKS = DOES NOT HAVE EXCESSIVE WEAR							
				SHOP STATES RADIATOR WAS DEFECTIVE. TANK WAS SPLIT AND LEAKING.							
P84668	A 780531	05210000 ENGINE COOLING SYSTEM=RADIATOR			76 110203 JAGUAR DIVISION	0102 XJ=6		32	C	027027	094110116
				SHOP STATES RADIATOR WAS DEFECTIVE. TANK WAS SPLIT AND LEAKING.							
40000	P02974	A 771003	05220000 ENGINE COOLING SYSTEM=HOSES		74 000401 BUICK	0600 RIVIERA		32	C	046000	060076001
				HOSE HAS SERIES OF THREE ONE INCH SPLITS ONE INCH FROM HOSE CLAMP							

## PARTS RETURN PROGRAM

78/08/28 PAGE 0056

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
400000	P02967 A	770928	052200000	ENGINE COOLING SYSTEM=HOSES 73 000403 CHEVROLET HOSE HAS SEVERAL PINHOLE'S THROUGHOUT LENGTH = WATER PUMP OVERHEATED	0800 MONTE CARLO	32	C	048000	055433054
400000	P02967 B	770928	052200000	ENGINE COOLING SYSTEM=HOSES 73 000403 CHEVROLET HOSE HAS SERIES OF PINHOLE'S THROUGHOUT LENGTH = WATER PUMP OVERHEATED	0800 MONTE CARLO	32	C	048000	055433054
300009	P04651 A	780524	052200000	ENGINE COOLING SYSTEM=HOSES 77 000407 CHEVROLET TRUCK DV PIN HOLE.	5602 P20	32	C	013000	019805002
50043	P03058 A	771107	052300000	ENGINE COOLING SYSTEM=PUMP, WATER 69 000403 CHEVROLET WATER PUMP IS FROM V=8 ENGINE PUMP WAS LEAKING AT SEAL OUT RUNOFF HOLE LEAKAGE RUINED BEARING	9900 CHEVROLET UNKNOWN	44	D	042000	063109037
30025	P03164 A	780116	052300000	ENGINE COOLING SYSTEM=PUMP, WATER 69 100401 OPEL DIVISION BEARING FAILURE.WATER RUN OFF HOLE BLOCKED WITH GREASE.SUSPECT SEAL FAILURE LET WATER/COOLANT CONTAMINATE BEARING.	0000 OPEL DIVISION	34	C	065000	094022118
20009	P04448 A	780412	052300000	ENGINE COOLING SYSTEM=PUMP, WATER 75 160401 DATSUN DIVISION SEALS MORE OUT,PUMP LEAKED.	0300 DATSUN B=210	32	C	019265	089121009
50038	P04476 A	780512	052400000	ENGINE COOLING SYSTEM=FAN 76 000203 PLYMOUTH FLEX FINN DETERIATED AND BROKE, THERE DOES NOT APPEAR TO BE ANY PREVIOUS DAMAGE.	0600 VALIANT	03	C	042390	F17604203
P02896 A C7024	770822	052400000	ENGINE COOLING SYSTEM=FAN 00 000301 FORD DIVISION FLEX FAN BROKE INJURING MECHANIC = ODI NOTIFIED	0000 FORD DIVISION	23	C	000000	036037023	
100000	P03124 A C7024	771209	052400000	ENGINE COOLING SYSTEM=FAN 71 000301 FORD DIVISION ONE BLADE OF FIVE BLADE METAL FLEX FAN CRACKED AT OUTER EDGE, HIT RADIATOR, BENT. I.D.= FOMOCO G=2	0300 LTD	44	C	076550	012054098

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0057

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT HAZ. CODE CAT.	MILEAGE AT FAILURE	SHOP NUMBER
P83129 C7024	A 771202	05240000 ENGINE COOLING SYSTEM-FAN	71 000301 FORD DIVISION	SHUP STATES FLEX FAN BLADE BROKE OFF , PART NOT AVAILABLE	LTD	44 C	000000	012054098	
20020 P02812 C7024	A 770713	052400000 ENGINE COOLING SYSTEM-FAN	72 000301 FORD DIVISION	METAL FLEX-FAN BLADE BROKE (CUT BY SHOP): #8600-AA	LTD	28 C	072093	063123002	
50000 P02936 C7024	B 770921	052400000 ENGINE COOLING SYSTEM-FAN	76 000301 FORD DIVISION	BLADE OF METAL FLEX FAN BROKE	LTD	03 B	011102	017104008	
10019 P03122 C7024	A 771205	052400000 ENGINE COOLING SYSTEM-FAN	76 000301 FORD DIVISION	BLADES ARE BENDING AND CRACKING AT ALONG EDGE WITH BRACE. I. D.= AA, P15360	LTD WAGON	44 C	021580	044646005	
50043 P03050 C7024	A 771102	052400000 ENGINE COOLING SYSTEM-FAN	70 000301 FORD DIVISION	ONE BLADE OF FIVE BLADE METAL FLEX FAN BROKE ALONG SUPPORT FAN HAS BEEN CUT FOR SHIPPING	LTD CNTRY SQUIRE	44 C	040000	051105009	
50029 P04486 A	780517	052400000 ENGINE COOLING SYSTEM-FAN	72 000301 FORD DIVISION	BLADES APPEAR TO HAVE HIT SOME OBJECT MAKING FAN UNBALANCED, VIBRATION CAUSE EXCESSIVE STRESS AND FAN BREAKS.	GALAXIE 500	03 C	103784	084111015	
20006 P02978 C7024	A 771003	052400000 ENGINE COOLING SYSTEM-FAN	73 000301 FORD DIVISION	ONE BLADE OF FIVE BLADE METAL FLEX FAN IS CRACKED IN RIVET AREA. BLADE IS STILL ATTACHED TO FAN - #CF=D2SE 8600-AA	TORINO	08 C	052433	011204002	
30008 P02902 C7024	A 770906	052400000 ENGINE COOLING SYSTEM-FAN	75 000301 FORD DIVISION	ONE BLADE OF FIVE BLADE FLEX FAN SPLIT AT END- #8600AA	TORINO	44 C	000000	011204002	
30019 P04704 A	780525	052400000 ENGINE COOLING SYSTEM-FAN	72 000303 MERCURY	FAN BLADE APPEARS TO HAVE STRUCK ANOTHER OBJECT CAUSING BLADE TO BREAK	MONTEGGI	14 C	095092	030309023	

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0058

01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
P83102 C7024	A 771227	05240000	ENGINE COOLING SYSTEM=FAN	72 000303 MERCURY BAKE LITE COATING CAME OFF	MERCURY UNKNOWN	9900	MERCURY UNKNOWN	28	C	000000	053405004
FAN SHROUD				NEW FLEX FAN REPLACEMENT BLADE WENT THROUGH							
50039	P04667 A	780524	05240000	ENGINE COOLING SYSTEM=FAN	74 000303 MERCURY APPEARS METAL FATIGUE.	9900	MERCURY UNKNOWN	03	C	067000	006114089
50000	P02937 E80013	770921	05240000	ENGINE COOLING SYSTEM=FAN	73 000401 BUICK BLADE OF METAL FLEX FAN IS BROKEN	0300	CENTURY	03	C	073470	063103004
10000	P03123 E80013	771219	05240000	ENGINE COOLING SYSTEM=FAN	70 000402 CADILLAC ONE BLADE OF FIVE BLADE METAL FLEX FAN BROKE NEAR RIVETS, DAMAGED RADIATOR	0101	CADILLAC DE VILLE	44	C	065204	046619005
D-40000	P02961 A	770926	05240000	ENGINE COOLING SYSTEM=FAN	73 000403 CHEVROLET ONE BLADE OF SEVEN BROKE ACROSS WIDTH OF BLADE, A SECOND BLADE IS CRACKED 2 1/2 INCHES. PART ID NO. 915054C73	0206	CHEVELLE MALIBU	08	C	056515	085004002
50038	P04636 A	780505	05240000	ENGINE COOLING SYSTEM=FAN	71 000403 CHEVROLET FAN PARTLY BROKEN AT EARLIER DATE POSSIBLY REVVED MOTOR MORE TORQUE BLADE SNAPPED.	0900	VEGA	03	C	053000	002746004
40007	P02951 E80013	770923	05240000	ENGINE COOLING SYSTEM=FAN	76 000403 CHEVROLET ONE BLADE OF FIVE BLADE HARD RUBBER FAN BROKE OFF TWO INCHES FROM INNER END OF BLADE	0902	VEGA HATCHBACK	44	C	029230	055432055
50043	P03049 E80013	771101	05240000	ENGINE COOLING SYSTEM=FAN	67 000405 PONTIAC ONE BLADE OF SEVEN BLADE METAL FLEX FAN BROKE NEAR RIVETS AT SUPPORT	0610	TEMPEST LE MNS GTO	44	C	030000	029405008
50022	P03163 D	780116	05250000	ENGINE COOLING SYSTEM=BELTS	74 000407 CHEVROLET TRUCK DV HELT IS BROKEN BUT NOT EXCESSIVELY WORN, BREAK IS OVER SHORT AREA, SUSPECT RESULT OF CRANK PULLEY BREAKING FROM HARMONIC BALANCER.	5902	C20	09	C	044951	023513001

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0059

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHIP NUMBER
50000	P02870 A	770819	05260000	ENGINE COOLING SYSTEM-THERMOSTAT	73 000101 AMERICAN MOTORS DV	0400 GREMLIN CLAIMS VEHICLE HEATS UP AND BOILS OVER IN TRAFFIC - DOLE THERMOSTAT NOT RUSTED	41	C	060500	001230005
40002	P04445 A	780417	05260000	ENGINE COOLING SYSTEM-THERMOSTAT	70 000402 CADILLAC THERMOSTAT LOCKED UP CAUSING ENGINE TO OVERHEAT.	0100 CADILLAC CALIAS	41	C	058000	094110116
40008	P02956 A	770907	05260000	ENGINE COOLING SYSTEM-THERMOSTAT	75 000403 CHEVROLET SHOP CLAIMS VEHICLE HEATS UP, THERMOSTAT STICKS OPEN	0100 CAMARO	14	C	041000	001230005
30000	P02842 A	770728	05270000	ENGINE COOLING SYSTEM-OTHER PARTS	69 000201 CHRYSLER DIV TOP OF UNIT BROKEN AWAY - CLAIMS CAR HEATED UP, LIGHT DID NOT COME ON, BLEW RADIATOR	0200 300	28	R	092000	001230005
D-59	50000 P02936 A E80013	770921	05270000	ENGINE COOLING SYSTEM-OTHER PARTS	76 000301 FORD DIVISION PLASTIC FAN SHROUD BROKEN BY BROKEN PIECE OF METAL FAN BLADE	0300 LTD	03	C	011102	017104008
20019	P02809 A	770711	05270000	ENGINE COOLING SYSTEM-OTHER PARTS	77 000403 CHEVROLET WATER PUMP PULLEY HAS INNER EDGE OF BELT "V" BROKEN OVER 90 DEGREE	0000 CHEVROLET	28	C	002038	033528036
	40006 P03163 C	780116	05270000	ENGINE COOLING SYSTEM-OTHER PARTS	74 000407 CHEVROLET TRUCK DV DOUBLE GROVE PULLEY DAMAGED AT "V" OF INNER PULLEY, BENT. SUSPECT DAMAGE CAUSED BY CONTACT WITH CRANK PULLEY WHEN IT BROKE FROM BALANCER.	5902 C20	02	C	044951	023513001
	P84465 A	780417	06100000	FUEL SYSTEMS	74 150301 FIAT DIVISION FUEL SYSTEM FIRE UNKNOWN ORIGIN	0401 128SL COUPE	24	C	000000	067501001
	40003 P03157 B	780116	06112000	FUEL TANK ASSEMBLY-PIPE, FILLER-NECK	74 150301 FIAT DIVISION HOSE HAS SERIES OF SMALL CRACKS THROUGHOUT. HOSES IS RUBBER TYPE. NO VISIBLE CORD. HOSE LEAKS FUEL.	0000 FIAT DIVISION	32	C	022000	027101002

## PARTS RETURN PROGRAM

78/08/28 PAGE 0060

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I RECEIVED	DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE CAT.	MILEAGE AT FAILURE	SHOP NUMBER
40003	P03157	A	780116	06112000	FUEL TANK ASSEMBLY=PIPE, FILLER=NECK	74 150301 FIAT DIVISION	0000 FIAT DIVISION	32	C 046000	027101002
					HOSE HAS SERIES OF SMALL CRACKS THROUGHOUT, LEAKS FUEL.	HOSE IS RUBBER TYPE = NO VISIBLE CORD.				
50036	P04758	A	780619	06112000	FUEL TANK ASSEMBLY=PIPE, FILLER=NECK	74 170201 SAAB DIVISION	0101 99LE HOSE CRACKED AND SPLIT ON SIDE AT BEND IN THE MOLD ALLOWING GASOLINE TO LEAK.	32	C 033209	093702030
50000	P02940 E80018	B	770921	06112000	FUEL TANK ASSEMBLY=PIPE, FILLER=NECK	74 200031 INTERNATIONAL TRCK	0100 SCOUT SERIES PLASTIC FILLER TUBE HAS MELTED FROM TAIL PIPE HEAT. TUBE IS DISTORTED, FLOW RESTRICTED	12	C 024899	012590055
P84716	A	780612	06113000	FUEL TANK ASSEMBLY=TANK	72 000202 DODGE	0500 DART A HOLE RUSTED IN TOP OF FUEL TANK, GAS LEAKED INTO TIRE WELL IN TRUNK.		32	C 025698	060659011
P84753	A	780619	06113000	FUEL TANK ASSEMBLY=TANK	73 000301 FORD DIVISION	0000 FORD DIVISION FUEL TANK RUSTED THROUGH.		32	C 000000	068510002
P94722	A	780616	06113000	FUEL TANK ASSEMBLY=TANK	70 000403 CHEVROLET	0000 CHEVROLET GAS TANK IS PLACED ON ITS SIDE ALLOWING WATER TO SETTLE AND SATURATE EXPOSED SEAM. TANK LEAKED, FUMES IGNITED CAUSING EXPLOSION.		32	C 000000	068510002
P84754	A	780619	06113000	FUEL TANK ASSEMBLY=TANK	73 000403 CHEVROLET	0000 CHEVROLET FUEL TANK RUSTED THROUGH.		32	C 000000	068510002
50036	P04752	A	780619	06113000	FUEL TANK ASSEMBLY=TANK	73 150301 FIAT DIVISION	0300 124 BOTTOM OF FUEL TANK IS RUSTED AND TORN THROUGH AT SEAM.	32	C 035435	068510002
P84671	A	780531	06113000	FUEL TANK ASSEMBLY=TANK	70 160601 TOYOTA DIVISION	0304 CORONA DELUXE MOISTURE ACCUMULATES IN TRUNK CAUSING RUST OUT OF GAS TANK ALLOWING FUEL TO ACCUMULATE IN TRUNK. COULD RESULT IN FIRE.		32	C 058976	093725039

## PARTS RETURN PROGRAM

78/08/28 PAGE 0061

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL\_YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
500020	P04225 A	780327	06114000 FUEL TANK ASSEMBLY-GAUGE,FUEL	69 000201 CHRYSLER DIV	0300 NEW YORKER	FLOAT IS CRUSHED. NO OTHER VISIBLE DAMAGE. INCORRECT READING.		44	C	000000	090027012
500001	P04227 A	780327	06114000 FUEL TANK ASSEMBLY-GAUGE,FUEL	69 000202 DODGE	0500 DART	FLOAT IS CRUSHED. SPILLED BRAKE FLUID MADE FAILED PART TAG DIFFICULT TO READ.		44	C	000000	090027012
200002	P03669 A	780210	06120000 FUEL EMISSION CONTROL	74 000303 MERCURY	0000 MERCURY	EXCESSIVE CARBON BUILD UP ON VALVE POSSIBLITY CAUSING RESTRICTION		53	C	061675	D40216035
500000	P02940 A E80018	770921	06120000 FUEL EMISSION CONTROL	74 200031 INTERNATIONAL TRUCK	0100 SCOUT SERIES	GAS EVAPORATIVE EXPANSION TANK HAS MELTED FROM TAIL PIPE HAT, TANK IS DISTORTED		12	C	024899	012590055
D-61	P83180 A E70021	780123	06123000 FUEL EMISSION CONTROL-CANISTER	75 110202 TRIUMPH DIVISION	0100 TRIUMPH	FUEL VAPOR CANISTER CAUGHT FIRE, BURNED. CAUSE = PART WAS NOT REPLACED UNDER ROUTINE MAINTENANCE.		25	C	052000	080906093
500045	P03097 A	771110	06123000 FUEL EMISSION CONTROL-CANISTER	74 150301 FIAT DIVISION	0300 124	FUEL VAPOR CANISTER HAS BURNED, UPPER CHAMBER IS EXTENSIVELY DAMAGED.		24	A	027735	090723119
	P84673 A	780531	06130000 FUEL LINES FITTINGS AND PUMP	77 000202 DODGE	0600 MONACO	RIGHT SIDE FRAME WHERE FUEL LINE & EMERGENCY BRAKE ROD INTERSECT RUBS HOLE IN FUEL LINE.		57	C	016000	068510002
500011	P02997 A	771020	06131000 FUEL LINES,METALLIC	70 000201 CHRYSLER DIV	0500 NEWPORT	STEEL LINE RUSTED THROUGH CAUSING LEAKS AND POOR MPG/HARD STARTING		44	C	072000	001230005
500040	P04681 A	760609	06131000 FUEL LINES,METALLIC	73 000403 CHEVROLET	0000 CHEVROLET	FUEL LINE RUSTED ALLOWING GAS TO LEAK.		32	C	043771	003242005

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0062

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	I DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE CAT.	HAZ. AT FAILURE	SHOP NUMBER
30019	P04696 A	780619	06131000	FUEL LINES, METALLIC	77 000407 CHEVROLET TRUCK DV	6202 T65	57 C	055000	019805002
				CHOKE CABLE RUBBING AGAINST GAS LINE.					
50000	P02905 A	770915	06132000	FUEL LINES, HOSES, NON-METALLIC	70 000301 FORD DIVISION	0100 FAIRLANE	32 C	078680	076012007
				FUEL HOSE IS BRITTLE-SPLIT-SMALL CRACKS-LEAKS.	FUEL LINE HAS FRACTURING TYPE OF BREAK, 7" FROM END.	FUEL HOSE IS AT CARBURETOR FILTER			
50045	P03095 A	771028	06132000	FUEL LINES, HOSES, NON-METALLIC	73 000301 FORD DIVISION	0300 LTD	32 C	044037	068510001
				3/8" FUEL LINE HAS FRACTURING TYPE OF BREAK, 7" FROM END.	FUEL HOSE IS NOT PLIABLE.				
30003	P03923 A	780313	06132000	FUEL LINES, HOSES, NON-METALLIC	74 000403 CHEVROLET	0316 IMPALA STATION WGN	32 C	058000	055406067
				FUEL HOSE IS SEVERLY CRACKED, SHOP STATES THIS ALLOWED TANK TO DRAIN ON GROUND.	HOSE RUPTURED BELOW LEVEL OF FUEL TANK.				
D-62	P04680 B	780609	06132000	FUEL LINES, HOSES, NON-METALLIC	75 000406 GMC TRUCK DIV	6600 GMC TRUCK UNKNOWN	32 C	018781	003242005
				FUEL LINE CRACKED, LEAKED GAS.					
50040	P04680 A	780609	06132000	FUEL LINES, HOSES, NON-METALLIC	75 000406 GMC TRUCK DIV	6600 GMC TRUCK UNKNOWN	32 C	018786	003242005
				FUEL LINE CRACKED, LEAKED GAS					
40001	P03001 A	771020	06132000	FUEL LINES, HOSES, NON-METALLIC	75 000407 CHEVROLET TRUCK DV	5701 C10	08 C	000000	087104018
				SUSPECT TOO GREAT AN ANGLE OF DEFLECTION = LEAKED INTO ENGINE AT CRACK = OWNER: OLD TOWN CAR WASH					
50022	P03156 A	780116	06132000	FUEL LINES, HOSES, NON-METALLIC	74 150301 FIAT DIVISION	0400 128	32 C	023427	027101002
				SHOP CLAIMS HOSE IS LEAKING FUEL.	SUSPECT SPLIT IN CENTER THIRD OF LINE.	LINE IS CLOTH COVERED HOSE.			
50036	P04748 A	780619	06132000	FUEL LINES, HOSES, NON-METALLIC	73 170101 VOLVO DIVISION	0400 164	08 C	063443	068510002
				HOSE HAS SEVERAL CRACKS AND SPLITS RUNNING LENGTHWISE.					

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	MDL YR	SHOP NUMBER
	P84461	A	780411	06135000	FUEL FILTER LINE	75 000101 AMERICAN MOTORS DV	0000 AMERICAN MOTORS DV		13	C	027064	066106021
					FUEL FILTER CLOGGED UP FROM RUST AND RESIDUE IN TANK							
20001	P044444	A	780417	06135000	FUEL FILTER LINE	76 000202 DODGE	0300 COLT		32	C	039878	094110116
					CRACK IN FUEL OUTLET,LEAKED.							
50021	P03158	A	780116	06135000	FUEL FILTER LINE	74 000405 PONTIAC	0705 CATALINA		28	C	045000	027101002
					IN TANK FILTER COLLAPSED NEAR FUEL LINE	CONNECTION STOPPING FUEL FLOW.						
30012	P03937	A	780315	06136000	FUEL PUMP	73 000203 PLYMOUTH	0403 FURY III		43	C	060000	001230005
					PUMP IS DIRTY ON OUT SIDE AND GASKET IS TORN,LOSS OF POWER.							
D-63	P03000	A	771020	06136000	FUEL PUMP	66 000403 CHEVROLET	0300 CAPRICE		32	B	076400	087104018
					INLET PIPE IMPROPERLY INSTALLED IN PUMP HOUSING = FELL OUT							
	P83130	A	771205	06200000	FUEL CARBURATION	00 000200 CHRYSLER MOTOR CO	0000 CHRYSLER MOTOR CO		77	C	000000	053402040
	C7022					SHOP STATES THEY HAVE REPAIRED MANY C-P VEHICLES FOR STALLING BY RE-CALIBRATING CARBURETOR,DOES NOT GIVE ADDITIONAL INFO.						
	P83128	A	771128	06200000	FUEL CARBURATION	74 000200 CHRYSLER MOTOR CO	0000 CHRYSLER MOTOR CO		77	C	000000	008723101
	C7022					SHOP STATES THAT 1974 C-P PRODUCTS STALL ON PRE-WARM AND ARE EXTREMELY DANGEROUS. 6 CYL CARS MAINLY						
	P83131	A	771201	06200000	FUEL CARBURATION	75 000203 PLYMOUTH	0200 BELVEDERE		77	C	000000	044312002
	C7022					OWNER REPORTS VEHICLE STALLS OR STUMBLES IN LEFT TURN PROCEEDING THROUGH INTERSECTION.						
	P93103	A	771202	06200000	FUEL CARBURATION	77 000204 DODGE TRUCK DIV	5303 B200		44	C	014800	000000000
						THE CAR STALLS AFTER THE FIRST 3 4 STARTS STALLS WHEN PUT IN REVERSE						
						STALLS WHEN DRIVING NO POWER WHEN ACCELERATING AFTER DECELERATION						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0064

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. AT FAILURE	MILEAGE	SHIP NUMBER
30019	P04705 A	780609	06210000	CARBURETOR, UNKNOWN TYPE	72 000203 PLYMOUTH	0402 FURY II	77 C	061000	001230005	
				CARBURETOR LOADING UP WITH GAS.						
20015	P04483 A	780517	06210000	CARBURETOR, UNKNOWN TYPE	74 000203 PLYMOUTH	0601 VALIANT DUSTER	77 C	000000	001230005	
				CARB FLOATS MALFUNCTIONED ALLOWING NEEDLE VALVES TO REMAIN OPEN, FLLOOD CARB.						
50036	P04761 A	780525	06210000	CARBURETOR, UNKNOWN TYPE	74 000301 FORD DIVISION	1500 MUSTANG II	77 C	023745	023513001	
				FLOAT LOADED UP WITH GASOLINE CAUSING NEEDLE VALVE TO STAY OPEN. CARB FLOODS, CAR STALLS.						
	P04710 A	780609	06210000	CARBURETOR, UNKNOWN TYPE	74 000301 FORD DIVISION	1500 MUSTANG II	28 C	042000	076012007	
				FLOAT LOADS UP WITH GASOLINE AND WOULD NOT LET NEEDLE VALVE CLOSE.						
D-64	30019	P04709 A	780609	06210000	CARBURETOR, UNKNOWN TYPE	73 000303 MERCURY	0100 CAPRI	056000	076012007	
				FLOAT LOADED UP WITH GASOLINE, WOULD NOT CLOSE NEEDLE VALVE. CARBURETOR FLOODED.						
30025	P03897 A	780227	06212100	CARBURETOR, UNKNOWN TYPE=CHOKE	00 00000 UNKNOWN	0000 UNKNOWN	00 C	000000	060632062	
				APPARENT INTERNAL MALFUNCTION SHOP STATES PULL OFF IS FAULTY CAUSING ENGINE STALL DURING WARM UP						
30004	P03896 A	780227	06212100	CARBURETOR, UNKNOWN TYPE=CHOKE	00 00000 UNKNOWN	0000 UNKNOWN	44 C	000000	060632062	
				APPARENT INTERNAL MALFUNCTION PLUNGER IS DIFFICULT TO MOVE IN OR OUT						
50021	P03901 A	780227	06212100	CARBURETOR, UNKNOWN TYPE=CHOKE	00 00000 UNKNOWN	0000 UNKNOWN	44 C	000000	060632062	
				APPARENT INTERNAL MALFUNCTION PLUNGER IS DIFFICULT TO MOVE IN OR OUT						
50013	P03900 A	780227	06212100	CARBURETOR, UNKNOWN TYPE=CHOKE	00 00000 UNKNOWN	0000 UNKNOWN	44 C	000000	060632062	
				APPARENT INTERNAL MALFUNCTION PLUNGER IS DIFFICULT TO MOVE IN OR OUT						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0065

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50024	P03894 A	780227	06212100	CARBURETOR, UNKNOWN TYPE=CHOKE	75 000301 FORD DIVISION	0300 LTD	APPARENT INTERNAL MALFUNCTION PLUNGER MOVES FREELY IN AND OUT	44	C	000000	060632062
30003	P03898 A	780227	06212100	CARBURETOR, UNKNOWN TYPE=CHOKE	72 000401 BUICK	0700 SKYLARK	APPARENT MALFUNCTION PLUNGER IS DIFFICULT TO MOVE IN OR OUT	53	C	000000	060632062
30000	P03895 A	780227	06212100	CARBURETOR, UNKNOWN TYPE=CHOKE	74 000403 CHEVROLET	0306 BELAIR	APPARENT INTERNAL MALFUNCTION PLUNGER IS DIFFICULT TO MOVE IN OR OUT	44	C	021000	060632062
50009	P03899 A	780227	06212100	CARBURETOR, UNKNOWN TYPE=CHOKE	73 000403 CHEVROLET	0402 NOVA	APPARENT INTERNAL MALFUNCTION PLUNGER IS DIFFICULT TO MOVE IN OR OUT	44	C	000000	060632062
30003	P03919 A	780315	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	74 000101 AMERICAN MOTORS DV	0500 HORNET	NO VISIBLE DEFECTS. SHOP STATES FLOAT SOAKS UP GASOLINE AND CAUSES FLOODING.	26	C	000000	054130001
30008	P02923 A C7022	770901	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	75 000202 DODGE	0500 DART	COMPOSITION FLOAT IS SATURATED WITH GAS, FLOODS	26	C	011875	098270095
30031	P03159 A C7022	780116	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	75 000203 PLYMOUTH	0600 VALIANT	FIBER FLOAT ABSORBS FUEL, CARB FLOODS, HESITATES ON ACCELERATION, I.D.= E58.	26	C	018000	027101002
50045	P03091 A	771123	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	76 000203 PLYMOUTH	0700 VOLARE	CELLULAR FLOAT IS SATURATED WITH GAS CARB FLOODS ADD ID NO E30	26	C	035747	004104003
P83450 A	780131	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	74 000301 FORD DIVISION	0400 MAVERICK	44	FLOAT AND/OR NEEDLE AND SEAT STICKING. AIR LEAKS IN CARB. BODY, THIS IS 3RD CARB REPLACED SINCE 1-4-78.	44	C	000100	P31201134

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0066

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE & MODEL	FAULT CODE CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50042	P03023 A	771025	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	72 000301 FORD DIVISION	0600 PINTO	26 C	066280	054130001
				ENGINE FLOODS GAS LEAKS FROM CARBURETOR	CELLULAR PLASTIC FLOAT HAS LOST ITS BOUYANCY				
30003	P03920 A	780315	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	74 000301 FORD DIVISION	0600 PINTO	26 C	036032	054130001
				EDGES OF FLOAT HAVE A FEW VERY SMALL CHIPS IN THEM.	SHOP STATES FLOAT ABSORBS FUEL AND CAUSES CARBURETOR TO FLOOD.				
50036	P044742 A	780525	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	74 000301 FORD DIVISION	0600 PINTO	26 C	036090	094110116
				FLOAT HAS ONE CORNER CHIPPED OFF.	SHOP STATES FLOAT ADJUSTMENTS WOULD NOT PREVENT STALLING SO FLOAT WAS REPLACED.				
10007	P03135 A	771229	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	74 000301 FORD DIVISION	1500 MUSTANG II	26 C	038327	023513001
				SHOP CLAIMS FLOAT ABSORBS GAS = FLOODING ENGINE					
20008	P04223 A	780321	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	74 000301 FORD DIVISION	1500 MUSTANG II	79 C	055000	068510002
D-66				FLOAT CHIPPED AROUND EDGES AND LOOSE FROM ATTACHMENT.	FLOODING CONDITION WITH STALLING.				
40008	P03675 A	780227	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	75 000305 FORD TRUCK DIV	5702 F600	32 C	007752	063301003
				THE RUBBER PORTION OF THE DIAPHRAM SHOWS EXCESSIVE WEAR	CAUSING FUEL LEAKAGE				
30000	P02862 A	770808	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	69 000403 CHEVROLET	0100 CAMARO	26 C	047648	054130001
C4044				COMPOSITION MATERIAL FLOAT CAUSED CARBUREATOR TO FLOOD = SUSPECT GASOLINE ABSORBED					
50000	P03892 A	780227	06213000	CARBURETOR, UNKNOWN TYPE=OTHER PART	73 000403 CHEVROLET	0900 VEGA	44 C	030462	002351300
				BOTTOM CORNERS OF FLOAT ARE CHIPPED AWAY	SHOP CLAIMS IT IS ABSORBING GAS				
10001	P03146 A	771205	06220000	CARBURETOR, SINGLE	76 000203 PLYMOUTH	0700 VOLARE	44 C	000000	015697025
C7022				SOME LEAKAGE AT AIR HORN TO BOWL GASKET.	CARB THROAT BLACK=POSSIBLE BACKFIRE CONDITION. STALLING. SUSPECT INTERNAL MALFUNCTION. I.D. = 3				

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0067

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER	
P83019 A	771025	06223000	CARBURETOR, SINGLE=OTHER PART	75 000200 CHRYSLER MOTOR CO	0000 CHRYSLER MOTOR CO	28	B	000000	001905029	
C7022				CHRYSLER STALL PROBLEM IN 6/8 CYL. 1975=6 DART/ASPEN/VOLARE/VALIANTS!						
				SPRING UNDER LEAD SEAL OF RIGHT REAR CARB LOSES TENSION AT 10,000 M.						
50038	P04644 A	780501	06223000	CARBURETOR, SINGLE=OTHER PART	75 000202 DODGE	0500 DART	26	C	000000	051106004
				FLOAT MATERIAL SEEKS TO BE POROUS AND WOULD HAVE A TENDENCY TO ABSORB GAS AND LOSE ABILITY TO FLOAT PROPERLY AND CLOSE NEEDLE VALVE.						
10007	P03136 A	771229	06223000	CARBURETOR, SINGLE=OTHER PART	76 000202 DODGE	0800 ASPEN	26	C	016572	023513001
C7022				SHOP CLAIMS FLOAT ABSORBS GAS - CARB FLOODS OVER ID = 31.						
50038	P04641 A	780501	06223000	CARBURETOR, SINGLE=OTHER PART	74 000203 PLYMOUTH	0601 VALIANT DUSTER	77	C	000000	051106004
				FLOAT MATERIAL SEEKS TO BE POROUS AND WOULD HAVE A TENDENCY TO ABSORB GAS LOSE ABILITY TO FLOAT PROPERLY AND CLOSE NEEDLE VALVE. ID=41.						
50044	P03059 A	771109	06223000	CARBURETOR, SINGLE=OTHER PART	70 000301 FORD DIVISION	0400 MAVERICK	44	C	061829	001230005
				ACCELERATOR PUMP ELONOMIZER DIAPHRAM STIFF BUT NOT SPLIT. SHOP CLAIMS POOR PERFORMANCE						
50038	P04639 A	780505	06223000	CARBURETOR, SINGLE=OTHER PART	00 000301 FORD DIVISION	0603 PINTO WAGON	26	C	040860	012205080
				FLOAT TO POROUS, SOAKS UP GAS AND BECOME TO HEAVY TO CLOSE NEEDLE VALVES CAUSING CARBURETOR TO FLOOD.						
50038	P04640 A	780505	06223000	CARBURETOR, SINGLE=OTHER PART	74 000301 FORD DIVISION	1504 MUSTANG II 2+2 MPG	26	C	047000	012205080
				FLOAT SOAKS UP GAS BECOMES HEAVY WILL CLOSE NEEDLE VALVE CARBURATOR FLOODS.						
30003	P04451 A	780412	06230000	CARBURETOR, DOUBLE	73 000201 CHRYSLER DIV	0500 NEWPORT	44	C	053000	001230005
				CARBURETOR DIRTY CAUSING STALLING POOR ACCELERATION AND MILEAGE						
30003	P04453 A	780412	06230000	CARBURETOR, DOUBLE	73 000203 PLYMOUTH	0400 FURY	44	C	060000	001230005
				CARBURETOR FLOODS OUT VEHICLE STALLS POOR MILEAGE						

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0068

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
200007	P03160 A	780104	06230000	CARBURETOR,DOUBLE 74 000405 CHEVROLET SHOP CLAIMS CRACK IN FLOAT CHAMBER, CAUSING FLOODING.	VEGA HATCHBACK	0902 VEGA HATCHBACK	26 C	044192	012054098	
500002	P03178 A	780111	06233000	CARBURETOR,DOUBLE=OTHER PART 72 000201 CHRYSLER DIV	NEWPORT	0500 NEWPORT	44 C	072000	001230005	
				VERY SLIGHT WEAR ON NEEDLE AND SEAT.ACCELERATOR PUMP APPEARS GOOD CONDITION.SHOP CLAIMS STALLING, POOR MILEAGE, HARD STARTING.						
30000	P02845 A	770728	06233000	CARBURETOR,DOUBLE=OTHER PART 73 000201 CHRYSLER DIV	NEWPORT	0500 NEWPORT	44 C	055000	001230005	
				SOME WEAR ON NEEDLE VALVE - CLAIMS CARB FLOODED & POOR PERFORMANCE						
40002	P04454 A C7022	780412	06233000	CARBURETOR,DOUBLE=OTHER PART 75 000201 CHRYSLER DIV	NEWPORT	0500 NEWPORT	28 C	040000	001230005	
				CHUKE PULL OFF FAILURE CARB FLOODS CAUSING CAR HARD TO START POOR MILEAGE						
D-68	P04656 A	780512	06233000	CARBURETOR,DOUBLE=OTHER PART 74 000202 DODGE	DART	0500 DART	26 C	011389	048224014	
				FLOATS ABSORB GAS,FAILS TO CLOSE NEEDLE VALVE CARBURETOR FLOODS OVER STALLS ENGINE POSSIBLE FIRE HAZARD.						
50044	P03071 A	771114	06233000	CARBURETOR,DOUBLE=OTHER PART 74 000202 DODGE	MONACO	0600 MONACO	44 C	040000	001230005	
				ACCELERATOR PUMP DIAPHRAM STIFF						
50000	P02872 A	770819	06233000	CARBURETOR,DOUBLE=OTHER PART 74 000202 DODGE	MUNACO	0600 MUNACO	44 C	028000	001230005	
				CLAIMS CARB FLOODS / POOR MPG / HARD STARTING / STALLS - FLAT SPOT ON TAKE OFF. CARB COMPONENTS APPEAR OK - SUSPECT DIRT.						
10019	P03114 A	771205	06233000	CARBURETOR,DOUBLE=OTHER PART 72 000203 PLYMOUTH	FURY III	0403 FURY III	44 C	000000	001230005	
				ACCELERATOR PUMP DIAPHRAM HARD,SLIGHTLY DISTORTED. NEEDLE AND SEAT GOOD. SHOP CLAIMS STALLING ON ACCELERATION,POOR MILEAGE						
30003	P03942 A	780315	06233000	CARBURETOR,DOUBLE=OTHER PART 73 000203 PLYMOUTH	FURY III	0403 FURY III	77 C	060000	001230005	
				GASKETS SHOW SOME WEAR:STALLING AT LOW SPEED ACCELERATION.						

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE	COMPONENT CLASS	COMPONENT YR	MANUFACTURER	COMPONENT NAME	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50038	P04679 A	780512	062333000	CARBURETOR, DOUBLE=OTHER PART	74	000301 FORD DIVISION	1500 MUSTANG II		26	C	000000	048224014
				FLOAT ABSORBS GAS WILL NOT CLOSE NEEDLE VALVE, CARBURETOR FLOODS OVER								
				STALLS ENGINE POSSIBLE FIRE HAZARD.								
20011	P03685 A	780210	062333000	CARBURETOR, DOUBLE=OTHER PART	74	000305 FORD TRUCK DIV	5113 F250 4X4 PU		49	C	026327	057754008
				SPACER PLATE IS BADLY CORRODED AND BRITTLE EXHAUSTATE THROUGH SPACER								
30003	P03943 A	780315	062333000	CARBURETOR, DOUBLE=OTHER PART	71	000403 CHEVROLET	0200 CHEVELLE		77	C	062000	001230005
				GASKETS FROM CARB WORN, WEATHERED AND BREAKING. STALLING, POOR MILEAGE								
				AND HARD STARTS RESULTED.								
50044	P03060 A	771109	062333000	CARBURETOR, DOUBLE=OTHER PART	77	000403 CHEVROLET	0300 CAPRICE		44	D	089000	001230005
				SLIGHT WEAR ON NEEDLE INLET FILTER			DIRTY ACCELERATOR PUMP, SHOP CLAIMS					
				POOR PERFORMANCE= FLOODING								
40002	P03467 A	780127	062333000	CARBURETOR, DOUBLE=OTHER PART	72	000405 PONTIAC	0705 CATALINA		44	C	070000	001230005
				VISUAL INSPECTION SHOWS WEATHERING OF THE GASKETS, NO OTHER VISUAL DEFECTS. CARB WAS REBUILT BECAUSE OF POOR PERFORMANCE.								
50000	P02871 A	770819	062333000	CARBURETOR, DOUBLE=OTHER PART	72	000405 PONTIAC	0709 GRAND SAFARI		44	C	062000	001230005
				CLAIMS VEHICLE FLOODS / HARD STARTING / POOR MPG / STALLS = NEEDLE								
				VALVE TIP WORN AND ACCELERATOR PUMP DIAPHRAM STIFF								
50038	P04643 A	780501	062433000	CARBURETOR, FOUR=BARREL=OTHER PART	73	000300 FORD MOTORS CO	0000 FORD MOTORS CO		04	C	045428	051106004
				CARBURETOR BASE PLATE OVER HEATED IN THE EGR VALVE SECTION CAUSING A								
				VERY BAD EXHAUST LEAK.								
50028	P03903 A C4044	780227	062433000	CARBURETOR, FOUR=BARREL=OTHER PART	70	000403 CHEVROLET	0000 CHEVROLET		26	C	000000	017104008
				NO VISIBLE DEFECTS SHOP STATES FLOAT IS SATURATED CAUSING FLOODING								
P84230 A C8001	780310	06310000	FUEL INJECTION, UNKNOWN TYPE	00 000402 CADILLAC	0400 SEVILLE				72	C	000000	011581115
				POSSIBILITY OF FIRE DUE TO FUEL INJECTION SYSTEM BEING VERY CLOSE TO								
				DISTRIBUTOR, SPARK COULD CAUSE FIRE.								

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0070

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
10019	P03107 C	771205	06327000	FUEL INJECTION, ELECTRIC=INJECTOR	74 170101 VOLVO DIVISION	0400	164		32	C	040000 030313097
				SHOP CLAIMS NOZZLE LEAKS AT BASE							
10019	P03107 B	771205	06327000	FUEL INJECTION, ELECTRIC=INJECTOR	74 170101 VOLVO DIVISION	0400	164		32	C	040000 030313097
				SHOP CLAIMS LEAKS GASOLINE AT BASE							
10019	P03107 A	771205	06327000	FUEL INJECTION, ELECTRIC=INJECTOR	75 170101 VOLVO DIVISION	0400	164		32	C	029000 030313097
				NOZZLE LEAKS GASOLINE AT PLASTIC / METAL BASE. I.D. = 424							
10019	P03106 A	771205	06327000	FUEL INJECTION, ELECTRIC=INJECTOR	75 170101 VOLVO DIVISION	0400	164		32	C	029000 030313097
				SHOP CLAIMS NOZZLE LEAKS AT PLASTIC/METAL BASE SPRAYING GASOLINE ON							
				ENGINE. BOSCH INJECTOR. I.D.= 425							
P84676 A	780531	06400000	06400000	THROTTLE LINKAGES AND CONTROL	70 000301 FORD DIVISION	0400	MAVERICK		44	C	076501 009404056
				THROTTLE SHAFT LEAK. POSSIBLE MANIFOLD FIRE.							
P94714 A	780616	06400000	06400000	THROTTLE LINKAGES AND CONTROL	71 000403 CHEVROLET	0206	CHEVELLE MALIBU		79	C	012660 022152185
				VEHICLE 'TOOK OFF' WHEN PLACED IN DRIVE AND HIT WALL = DUE TO STICKING							
				ACCELERATOR.							
50026	P04663 A	730524	06430000	THROTTLE LINKAGES, ACCELERATOR, FLEXIBLE	65 000301 FORD DIVISION	9900	FORD UNKNOWN		03	C	076387 098126073
				CABLE CASING BROKE IN TWO PLACES CAUSING CABLE TO HANG UP.							
20020	P02817 A	770721	06430000	THROTTLE LINKAGES, ACCELERATOR, FLEXIBLE	72 000302 LINCOLN	0102	CONTINENTAL		03	C	061741 023513001
				#ACCO RA 8518 13F CABLE BROKE AT PEDAL CONNECTION FITTING							
P83451 A	780117	06430000	06430000	THROTTLE LINKAGES, ACCELERATOR, FLEXIBLE	77 000303 MERCURY	0600	MONARCH		53	C	008451 063109109
				ACCELERATOR CABLE MISROUTED AND BINDING = REPLACE AND REROUTE CABLE.							
				(PART NO RETURNABLE - WARRRENTY ITEM). FOMOCO.							

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
30000	P04661 A	780524	06430000 THROTTLE LINKAGES,ACCELERATOR,FLEXIBLE	75 000405 PONTIAC	0600 LE MANS	03 C	034629	023060012		
			CABLE IMPROPERLY ROUTED PLACING STRAIN ON CABLE	CAUSING CABLE TO BREAK						
20007	P03168 B	780111	06500000 EXHAUST/CRANKCASE EMISSION CONTROL DEVICES	75 000101 AMERICAN MOTORS DV	0300 PACER	32 C	023145	095336001		
			METAL TUBE IS BROKEN AT FLARE.							
20007	P03168 A	780111	06500000 EXHAUST/CRANKCASE EMISSION CONTROL DEVICES	75 000101 AMERICAN MOTORS DV	0300 PACER	44 C	023145	095336001		
			EGR SENSOR VALVE HAS HOLE IN BACK PLATE.							
40002	P03006 A	771013	06500000 EXHAUST/CRANKCASE EMISSION CONTROL DEVICES	73 000301 FORD DIVISION	0000 FORD DIVISION	05 C	077938	063105001		
			BURNT OUT EGR PLATE							
D-71	P04218 A	780327	06500000 EXHAUST/CRANKCASE EMISSION CONTROL DEVICES	73 000301 FORD DIVISION	0500 MUSTANG	21 C	055341	090027113		
			PLATE CRUMBLING APART APPEARS CHARRED.SHOP STATES BURNING OUT EXHAUST PASSAGES.							
50044	P03068 A	771111	06500000 EXHAUST/CRANKCASE EMISSION CONTROL DEVICES	73 000301 FORD DIVISION	9900 FORD UNKNOWN	32 C	054782	017754007		
			EGR PLATE IS CLOGGED WITH DEPOSITS ALUMINUM PLATE EATEN AWAY EXHAUST LEAK							
50005	P04449 A	780412	06510000 EXHST/CRNKSE EMISSION CNTRL-PUMP,AIR	77 000301 FORD DIVISION	0900 GRANADA	05 C	024242	023513001		
			BEARING SIEZED.NO VISUAL DEFECT.							
50019	P04665 A	780524	06530000 EXHST/CRNKSE EMISSION CNTRL-CHECK VALVE	73 000301 FORD DIVISION	0313 GALAXIE 500	05 C	056542	098126073		
			EGR BLOCK OVERHEATED AND BURNED THROUGH ALLOWING GASES TO ESCAPE AND POSSIBLE FIRE HAZARD,ALSO CAUSE ENGINE TO OPERATE POORLY.							
20007	P04653 A	780524	06530000 EXHST/CRNKSE EMISSION CNTRL-CHECK VALVE	74 000301 FORD DIVISION	0400 MAVERICK	05 C	000000	098126073		
			EGR BLOCK BURN OUT LETTING GASES ESCAPE POSSIBLE FIRE HAZARD. I.D.= 2A656							

## PARTS RETURN PROGRAM

78/08/28 PAGE 0072

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHIP NUMBER
50038	P04652 A	780528	065300000	EXHST/CRNKCSE EMISSION CNTRL-CHECK VALVE	73 000301 FORD DIVISION	0800 TORINO	05	C	063489	098126073
				BLOCK OVERHEATED BURNED HOLE IN SIDE OF BLOCK ALLOWING GAS TO ESCAPE.	1.D.-	475B1C034				
50023	P04664 A	780324	065300000	EXHST/CRNKCSE EMISSION CNTRL-CHECK VALVE	76 000305 FORD TRUCK DIV	5100 F SERIES(LIGHT)	05	C	043638	098126073
				EGR BLOCK OVERHEATED AND BURNED THROUGH ALLOWING GASES TO ESCAPE AND POSSIBLE FIRE HAZARD, AND CAUSE ENGINE TO OPERATE POORLY.						
50043	P03045 A	771028	065300000	EXHST/CRNKCSE EMISSION CNTRL-CHECK VALVE	73 000406 GMC TRUCK DIV	5404 RALLY	44	C	050235	063111009
				CAR BACKFIRE CAUSING DAMAGE TO EXHAUST-INTERNAL DEFECT IN DIVERTER VALVE						
30000	P02866 A	770802	066100000	EXHAUST SYSTEM-MANIFOLD,ENGINE	73 000101 AMERICAN MOTORS DV	0000 AMERICAN MOTORS DV	32	C	023901	0117754007
				MANIFOLD IS CRACKED ABOVE HEAT RISER - THIN FOUR INCHES LONG - HEAT RISER IS FROZEN - CLAIMS CASTING TOO THIN						
50037	P03167 A	780111	066100000	EXHAUST SYSTEM-MANIFOLD,ENGINE	75 000101 AMERICAN MOTORS DV	0300 PACER	.32	C	023145	095336001
				MANIFOLD IS CRACKED ONE INCH BELOW AIR INJECTION PORTS AT CYLINDERS 3 AND 4. MANIFOLD LEAKS FUMES, NOISE.						
30000	P02864 A	770818	066100000	EXHAUST SYSTEM-MANIFOLD,ENGINE	68 000204 DODGE TRUCK DIV	5600 DGE TRK AND VN UNK	37	C	072857	033577018
				MANIFOLD IS CRACKED AT #4 CYLINDER TUBE AND MAIN COLLECTOR BODY - CRACK IS THIN EXTENDING TWO-PLUS INCHES						
50044	P03077 A	771014	066100000	EXHAUST SYSTEM-MANIFOLD,ENGINE	70 000301 FORD DIVISION	0312 CUSTOM 500	03	C	061050	076901005
				RIGHT EXHAUST MANIFOLD FROM V=8 ENGINE CRACKED AT 134 TUBES AT COLLECT MANIFOLD IS BROKEN AT 1 AND 3 EXHAUST DEPOSITS INSIDE ARE DARK COLORED						
50043	P03054 A	771104	066100000	EXHAUST SYSTEM-MANIFOLD,ENGINE	73 000303 MERCURY	0300 COUGAR	03	C	083655	095401045
				EXHAUST MANIFOLD IS FROM 8 CYL ENGINE MANIFOLD IS CRACKED AND BROKEN AT 2 PORT ON COLLECTOR AND CRACKED AT 3 AND 4						
50040	P04688 A	780609	066100000	EXHAUST SYSTEM-MANIFOLD,ENGINE	72 000303 MERCURY	0407 MERCURY-MARQUIS	08	C	000000	090004013
				MANIFOLD APPEARS TO HAVE BEEN OVERHEATED CAUSING MANIFOLD TO CRACK.						

## PARTS RETURN PROGRAM

78/08/28 PAGE 0073

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
30000	P02865	A 770805	06610000	EXHAUST SYSTEM=MANIFOLD, ENGINE	73 000303 MERCURY	SPLIT BETWEEN MIDDLE CYLINDERS -	0500 MONTEGO	03	C	052395	023513001
50036	P03916	A 780207	06610000	EXHAUST SYSTEM=MANIFOLD, ENGINE	77 000403 CHEVROLET	FRONT EXHAUST PORT MANIFOLD COMPLETELY BROKEN OFF	0312 IMPALA	03	C	022000	090027113
						A VERY COMMON PROBLEM THE REST OF ID LH					
50038	P04659	A 780524	06610000	EXHAUST SYSTEM=MANIFOLD, ENGINE	75 000405 PONTIAC	DEFECT MUST BE INTERNAL NOT APPARENT FROM OUTSIDE INSPECTION.	0600 LE MANS	44	C	034629	023060012
20020	P02805	A 770706	06610000	EXHAUST SYSTEM=MANIFOLD, ENGINE	73 000407 CHEVROLET TRUCK DV	#LH MANIFOLD CRACKED & BROKE IN TWO BELOW #3 CYLINDER PORT	5000 SUBURBAN CARRYALLS	03	C	040931	023513001
40000	P02962	A 770926	06610000	EXHAUST SYSTEM=MANIFOLD, ENGINE	75 110206 MG DIVISION	ONE TUBE ON EXHAUST MANIFOLD IS CRACKED 2 1/2 IN. FROM CENTER. MANIFOLD HAS 2 CRACKS 2 IN. FROM PIPE FLANGE, ONE ON EITHER SIDE.	0103 MG MIDGET	03	C	000000	095401045
50030	P04217	A 780327	06620000	EXHAUST SYSTEM=PIPE, EXHAUST	73 000301 FORD DIVISION	INTERIOR OF PIPE WARPED AND COMING APART	0307 LTD CNTRY SQUIRE RUBBER STRAP OF HANGER SPLIT AT RIVET TAIL PIPE FELL.	44	C	067785	019409113
50044	P03072	A 771114	06640000	EXHAUST SYSTEM=TAIL PIPE	69 000201 CHRYSLER DIV	0200 300		03	C	098000	001230005
P84237	A 780313	06651000	CONVERTER	75 000403 CHEVROLET	BLOWN CONVERTER	VEHICLES WHICH BURN EXCESSIVE OIL.	0000 CHEVROLET SAYS THIS WILL HAPPEN TO	08	C	071000	019020002
P83181	A 780117	06651000	CONVERTER	76 110206 MG DIVISION	EXCESSIVE HEAT TO FUEL LINES LEADING TO CARBURETOR = HOSES MELT. ALSO CAUSES COOLING SYSTEM HOSES TO MELT.	0101 MGB		41	C	000000	033161085

## PARTS RETURN PROGRAM

78/08/28

PAGE 0074

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	COMPONENT CLASS	DATE YR	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE CAT.	HAZ. AT FAILURE	MILEAGE	SHOP NUMBER
P84235 A	780313	07100000	POWER TRAIN CLUTCH ASSEMBLY	00 500901 AMERICAN HONDA MTR CO	0000 AMERICAN HONDA MTR			79	C	007000	085202099
				VERY UNPREDICTABLE OPERATION, SOME TIMES GRAB QUITE SEVERE. OWNER HAS LO ST CONTROL AND DUMPED BIKE ON 2 OCCASIONS.							
50045	P03093 A	771127	07120000	POWER TRAIN CLUTCH ASM=LINKAGE,FLEXIBLE	0900 VEGA	75 000403 CHEVROLET		03	C	028233	080916086
				CLUTCH CABLE SEPARATED PULLED APART AT CRIMPED FITTING CONNECTION							
50045	P03096 A	771110	07120000	POWER TRAIN CLUTCH ASM=LINKAGE,FLEXIBLE	0900 STARFIRE	75 000404 OLDSMOBILE		28	C	002001	094117018
				CLUTCH CABLE IS BROKEN BETWEEN CASING & CABLE STOP ON PEDAL END. SHOP CLAIMS 4TH CABLE IN 25,000 MILES.							
30008	P02926 A	770914	07140000	POWER TRAIN CLUTCH ASM=CROSSSHAFT,PIVOT	5205 E150 ECON	76 000305 FORD TRUCK DIV		03	C	033150	008611102
				CLUTCH FORK BROKE AT MID POINT. SOME WEAR AT FORK TIPS AND PIVOT BUSHING							
30008	P02926 B	770914	07150000	PWR TRN CLUTCH ASM=LEVEL,RELEASE,THROW-OUT	5205 E150 ECON	76 000305 FORD TRUCK DIV		44	C	033150	008611102
				BEARING EXCESSIVELY WORN. ACTION PWR. SOME EVIDENCE OF BINDING ON SHAFT							
40004	P03008 A	770929	07160000	PWR TRN CLUTCH ASM=HOUSING,BELL,CLUTCH	5600 PICK UP MODELS	74 000406 GMC TRUCK DIV		28	B	026124	046619005
				POSSIBLE TRANSMISSION TO ENGINE ALIGNMENT PROBLEM = DIAPHRAM CLUTCH COVER ASSEMBLY RETAINER WELD BROKE SO NO CLUTCH AFTER 12000 MILES							
P83447 A	E80071	780118	07200000	POWER TRAIN TRANSMISSION,STANDARD=MANUAL	1000 CHEVETTE	00 000403 CHEVROLET		44	C	000000	F51110044
				PROBLEMS WITH SHIFTER SHAFTS IN STANDARD TRANSMISSION CHEVETTE. HAS REPLACED SEVERAL - DOES NOT EXPLAIN PROBLEM.							
P83474 A	780124	07240000	PWR TRN TRNS."JUNK. TYP."	00 000400 GENERAL MOTORS CO	0000 GENERAL MOTORS CO			05	C	000000	031204007
				FRONT PUMP, 350 TRANSMISSION. PLASTIC (NYLON) SEALING RING SHRINKS (SHOULD USE METAL RING) LOSS OF PRESSURE, CAUSES CLUTCH TO BURN UP.							
20015	P04219 A	780327	07240000	PWR TRN TRNS."JUNK. TYP."	1000 CHEVETTE	76 000403 CHEVROLET		28	C	018348	002745010
				HOSE HAS WORN SPOT APPROX MID WAY. IT IS WORN THROUGH TO CENTER OF HOSE CAUSING A POSSIBLE LEAK. HOSES RUB ON THE SWAY BAR AND FAIL. ID NO 6PAMO							

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
30008	P02899 A	770901	07241000 PWR TRN TRNS.-UNK.TYP=LVR & LNKG,COL.SHIFT	67 000407 CHEVROLET TRUCK DV	5702 C20	BROKEN GEAR SHIFT LEVER		03	C	060021	090027012
50042	P03027 A	771025	07300000 POWER TRAIN TRANSMISSION,AUTOMATIC	68 000201 CHRYSLER DIV	0300 NEW YORKER	BUSHING INSIDE SHAFT EXCESSIVELY WORN = SCORED BUSHING FACE AND SHAFT		50	C	109936	083651021
	P84674 A	780531	07300000 POWER TRAIN TRANSMISSION,AUTOMATIC	77 000301 FORD DIVISION	1400 LTD II	VERY ROUGH SHIFTING AND SLIPPAGE RESULTING IN LOSS OF POWER.		51	C	036500	F600A5155
40000	P02965 A	770926	07300000 POWER TRAIN TRANSMISSION,AUTOMATIC	71 000403 CHEVROLET	0402 NOVA	FOUR CLUTCH DISCS SHOW EXCESSIVE UNEVEN WEAR. PART REAR SEAL.		44	C	028231	039501021
30014	P03904 A	780227	07300000 POWER TRAIN TRANSMISSION,AUTOMATIC	77 000405 PONTIAC	0500 VENTURA	TEETH UN PLASTIC GEAR ON GOVERNOR IS WORN EXCESSIVELY SHOP STATES TRAN	D-75	28	C	032053	092103122
50039	P03458 A	780127	07300000 POWER TRAIN TRANSMISSION,AUTOMATIC	72 000405 PONTIAC	0705 CATALINA	FAILURE DUE TO POOR GOVERNOR DESIGN AUTO-TRANS. CLUTCH. SEALS WERE BENT AND BROKEN DURING REMOVAL.CLUTCH		28	C	070000	001230005
30008	P02932 A	770907	07350000 PWR TRN TRNS,AUTO-SWCH-SOLENOID,SHIFT,VAC	70 000401 BUICK	0000 BUICK	DISCS DO HAVE SOME SCORCHED SPOTS AS IF OPERATED WITHOUT FLUID.		28	C	000000	055406051
50000	P02933 A	770907	07350000 PWR TRN TRNS,AUTO-SWCH-SOLENOID,SHIFT,VAC	65 000403 CHEVROLET	0000 CHEVROLET	SUSPECT DIAPHRAGM RUPTURED		28	C	000000	055406051
50042	P03036 A	771027	07400000 POWER TRAIN DRIVELINE (IND. F OR R IN LOC.)	77 000301 FORD DIVISION	0700 THUNDERBIRD	END PLUG FELL OUT OF FRONT DRIVESHAFT YOKE. LEAKED TRANS. FLUID		32	C	005250	081003001

## PARTS RETURN PROGRAM

PAGE 0076

78/08/28

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50036	P04767 A	780609	07410000	POWER TRAIN DRIVELINE-UNIVERSAL JOINT	66 00000 UNKNOWN	UNKNOWN	0000	C	010936	090027012
				INFORMATION CARD UNREADABLE. POSSIBLE U-JOINT OR MOUNT-RUBBER PORTION BROKEN.						
30019	P04707 B	780609	07410000	POWER TRAIN DRIVELINE-UNIVERSAL JOINT	73 000303 MERCURY	0000 MERCURY	55	C	062000	001230005
				NO VISIBLE FAULT WITH U-JOINT. SHOP STATES VEHICLE VIBRATION AT ALL SPEEDS.						
10019	P03111 A	771205	07411000	PWR TRN DRIVELINE UNIV.JT.-STANDARD	73 000201 CHRYSLER DIV	0500 NEWPORT	55	C	054000	001230005
				ONE BEARING CAP MISSING, ONE HAS WORN NEEDLE BEARINGS. JOINT NOT EQUIP-PED WITH GREASE FITTING. SHOP CLAIMS VIBRATION IN REAR.						
50044	P03075 A	771114	07411000	PWR TRN DRIVELINE UNIV.JT.-STANDARD	73 000201 CHRYSLER DIV	0500 NEWPORT	44	D	054000	001230005
				BEARING ACTION ROUGH NOISE VIBRATION						
D-76	P03062 A	771109	07411000	PWR TRN DRIVELINE UNIV.JT.-STANDARD	77 000201 CHRYSLER DIV	0500 NEWPORT	44	D	052000	001230005
				BEARING ACTION ROUGH JOINT IS SMALL CHRYSLER JOINT						
10019	P03110 A	771205	07411000	PWR TRN DRIVELINE UNIV.JT.-STANDARD	72 000203 PLYMOUTH	0403 FURY III	55	C	061000	001230005
				TWO BEARING CAPS BROKEN. NEEDLE BEARINGS WORN, ACTION POOR. NOISE AND VIBRATION SHOP CLAIMS						
30000	P02835 A	770727	07411000	PWR TRN DRIVELINE UNIV.JT.-STANDARD	73 000301 FORD DIVISION	0000 FORD DIVISION	44	C	000000	055406051
				NO BEARING OR CAPS SENT WITH JOINT - JOURNALS SHOW RUST, PIT MARKS, WEAR						
30008	P02934 A	770907	07411000	PWR TRN DRIVELINE UNIV.JT.-STANDARD	70 000305 FORD TRUCK DIV	5200 ECONOLINE SERIES	44	C	000000	055406051
				SOME WEAR ON U-JOINT JOURNALS. SUSPECT NEEDLE BEARINGS WORN						
P02894 A	770822	07420000	PWR TRN DRIVELINE-SHIFT-CHAIN,PROPELR,DRIV	00 000305 FORD TRUCK DIV	0000 FORD TRUCK DIV	21 C 000000	036037023			
			SHOP REPORTS CASES OF SPLINE FAILURES ON LARGER TRUCKS, CLAIMS USUALLY OCCURS IN STOPPED SITUATION WHEN VEHICLE IS IN REVERSE							

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	I DATE	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
P82895 A	770822	07420000	PWR TRN DRIV LINE-SHAFT-CHAIN,PROPELR,DRIV	00 000407 CHEVROLET TRUCK DV	00000	CHEVROLET TRUCK DV	21	C	000000	036037023
				DRIVESHAFT SPLINES FAILED, DRIVESHAFT CAME LOOSE AND SEVERED REAR BRAKE LINE. EMG BRAKE WAS BAND TYPE ON REAR OF TRANS						
50042	P03035 A	07450000	PWR TRN DRIVELINE-DIFFERENTIAL UNIT	76 00202 DODGE RUBBER PLUG IS PARTIALLY DETERIORATED	9900 UNKNOWN FLUID LEAKS-DIFF BURNED	DODGE UNKNOWN	32	C	072700	063706016
30019	P04707 A	780609	07450000 PWR TRN DRIVELINE-DIFFERENTIAL UNIT	73 000303 MERCURY EXCESSIVE WEAR CAUSED SEAL TO LEAK.	0000 MERCURY	MERCURY	32	C	062000	001230005
10020	P03014 D	771013	07450000 PWR TRN DRIVELINE-DIFFERENTIAL UNIT	74 000403 CHEVROLET RACE IS SLIGHTLY SCORED	0402 NOVA	NOVA	50	C	087380	046112007
10020	P03014 C	771013	07450000 PWR TRN DRIVELINE-DIFFERENTIAL UNIT	74 000403 CHEVROLET NO ROLLER BEARINGS SENT WITH TAPERED BEARING #MM802048, OUTER RACE #MM80211 IS LIGHTLY PITTED	0402 NOVA	NOVA	50	C	087380	046112007
10020	P03014 B	771013	07450000 PWR TRN DRIVELINE-DIFFERENTIAL UNIT	74 000403 CHEVROLET ROLLER BEARINGS LIGHTLY SCORED AND WORN, RACE #114 IS SCORED AND PITTED BEARING #4. CONDITION WOULD PROBABLY PRODUCE NOISE	0402 NOVA	NOVA	50	C	087380	046112007
10020	P03014 A	771013	07450000 PWR TRN DRIVELINE-DIFFERENTIAL UNIT	74 000403 CHEVROLET BEARING #48A ACTION GOOD, ROLLERS NOT EXCESSIVELY WORN, RACE #10 NOT SCORED - SHOP CLAIMS FAIL	0402 NOVA	NOVA	00	C	087380	046112007
20006	P02980 A	771003	07460000 POWER TRAIN AXLE ASSEMBLY	74 000305 FORD TRUCK DV	5113 F250 4X4 PU	F250 4X4 PU	32	B	027640	083669038
				WHEEL HUB HAS 3/4 INCH CRACK EXTENDING FROM EDGE TO INNER BEARING RACE						
				CAUSING LUBE TO LEAK AROUND SEAL & EIGHT LUG TYPE						
P84457 B	780423	07460000 POWER TRAIN AXLE ASSEMBLY	77 00405 PONTIAC REAR AXLE BEARING SEALS LEAKED	0600 LE MANS	0600 LE MANS	LE MANS	32	C	020836	003103002

## PARTS RETURN PROGRAM

78/08/28 PAGE 0078

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME MANUFACTURER	MAKE=MODEL	FAULT HAZ. CODE CAT.	MILEAGE AT FAILURE	SHOP NUMBER
30008	P03165 A	780120	07462000	PWR TRN AXLE ASSEMBLY=SHAFT, AXLE 72 000301 FORD DIVISION AXLE BROKE AT TAPER NEAR FLANGE. WHEEL STUDS IN GOOD CONDITION. BEARING FOR AXLE NOT SENT BY SHOP.	0307 LTD CNTRY SQUIRE	03 C	042940	011204002	
10019	P03108 A	771205	07462000	PWR TRN AXLE ASSEMBLY=SHAFT, AXLE 77 000301 FORD DIVISION REAR SEAL DISTURBED DURING REMOVAL. SHOP CLAIMS WRONG SEAL.	1500 MUSTANG II	44 C	020000	095820123	
50000	P03005 A	771013	07462000	PWR TRN AXLE ASSEMBLY=SHAFT, AXLE 75 000404 OLDSMOBILE POSSIBLE BEARING FAILURE CAUSED AXLE TO SNAP = SLIGHT DISCOLORATION IN METAL = 40 MPH	0100 CUTLASS	03 B	000000	063105001	
	P84457 A	780423	07464000	PWR TRN AXLE ASSEMBLY=SEAL, AXLE SHAFT 77 000405 PONTIAC REAR AXLE BEARING SEALS LEAKED	0600 LE MANS	32 C	028687	003103002	
D-78	P84457 A	780423	07464000	PWR TRN AXLE ASSEMBLY=SEAL, AXLE SHAFT 77 000405 PONTIAC REAR AXLE BEARING SEALS LEAKED	0600 LE MANS	32 C	020836	003103002	
	P84457 B	780423	07464000	PWR TRN AXLE ASSEMBLY=SEAL, AXLE SHAFT 77 000405 PONTIAC REAR AXLE BEARING SEALS LEAKED	0600 LE MANS	32 C	028687	003103002	
	P04419 A	780327	07470000	POWER TRAIN=OTHER PART 66 000302 LINCOLN RUBBER PORTION OF MOUNTS BROKE APART.	0102 CONTINENTAL	28 C	090104	090027012	
	P03929 A	780313	07470000	POWER TRAIN=OTHER PART 76 000407 CHEVROLET TRUCK DV ARM ON END OF TUBE SLIPPED WHEN PUT IN THE PARK POS. THE VAN ROLLED BACKWARDS	5502 G20	14 C	019200	080916086	
	P02988 A E80053	771006	08120000	ELECTRICAL SYSTEM BATTERY=CABLE 00 00000 UNKNOWN TERMINAL AND CABLE SEVERELY CORRODED (POSITIVE)	0000 UNKNOWN	44 C	000000	063109037	

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0079

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50036	P04750	A 780619	08120000	ELECTRICAL SYSTEM BATTERY-CABLE	73 170101	VOLVO DIVISION	0400 164			068510002
				INSULATION IS BROKEN EXPOSING WIRE. WIRE IS BROKEN, RUSTY AND CORRODED.						
30024	P03681	A 780207	08220000	ELECTRICAL SYSTEM REGULATOR	76 000202	DODGE	0800 ASPEN			023513001
				SHOP STATES CHARGING RATE IS TO HIGH 181/2 VOLTS AND HAS CAUSED THE HE AD LIGHTS TO BURN OUT WITH VERY LOW MILEAGE NO VISUAL DEFECTS						
20021	P02827	A 770728	08223000	ELECTRICAL SYSTEM STARTER	70 140401	MERCEDES-BENZ DIV	0102 M-B 2200			070002053
				CLAIMS STARTER WOULD NOT ENGAGE - ALL TEETH IN GOOD SHAPE - SOME RUST ON SHAFT - SLIGHT WEAR ON COLLAR - #2 006 209 241						
30000	P02849	A 770808	08231000	ELECTRICAL SYSTEM STARTER MOTOR	70 000305	FORD TRUCK DIV	5200 ECONOLINE SERIES TEETH ON DRIVE IN GOOD CONDITION - CLAIMS DRIVE IS BROKE			055406051
30000	P02850	A 770808	08231000	ELECTRICAL SYSTEM STARTER MOTOR	70 000403	CHEVROLET	0000 CHEVROLET			055406051
				(REBUILT) STARTER DRIVE TEETH ARE CHIPPED AND BROKEN						
50042	P03033	A 771026	08231000	ELECTRICAL SYSTEM STARTER MOTOR	76 000403	CHEVROLET	1000 CHEVETTE INNER BUSHING WORN SLIPPED CAUSES JAMMING OF STARTER			023513001
30000	P02837	A 770727	08231000	ELECTRICAL SYSTEM STARTER MOTOR	70 000404	OLDSMOBILE	0000 OLDSMOBILE SLIGHT WEAR DETECTABLE ON VISUAL EXAMINATION OF STARTER DRIVE			055406051
P84739	A 780525	08240000	ELECT.SYS.-ALTRNTR,REGULTR,STRTR-OTHER PART							094110116
			76 000402 CADILLAC							
			STARTER END FRAME ASSEM.BUSHING LEFT OUT AT MANUFACTURER CAUSING HIND, CREATED STARTER DRAG & CRACKED OR BENT THE FLYWHEEL.							
50016	P04467	A 780405	08310000	ELECT.SYS.WIRING-HARNESS,FRONT-UNDERHOOD	75 000301	FORD DIVISION	0900 GRANADA PROBABLE SHORT IN CONNECTOR,SHOP STATES - CHOKE CONNECTOR,CAR STALLS OUT.			053140005
	C8027									

## PARTS RETURN PROGRAM

78/08/28 PAGE 0080

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50036	P04749 A	780619	08310000 ELECTRIC. SYS. WIRING-HARNESS, FRONT-UNDERHOOD	08310000 ELECTRIC. SYS. WIRING-HARNESS, FRONT-UNDERHOOD	74 000403 CHEVROLET	0206 CHEVELLE MALIBU		73 C	000000	068510002
					INSULATION IS CHARRED AND TORN EXPOSING WIRE. WIRE IS BROKEN IN TWO.					
30021	P04468 A	780509	08500000 ELECTRICAL SYSTEM=IGNITION	08500000 ELECTRICAL SYSTEM=IGNITION	73 000403 CHEVROLET	0402 NOVA SHAFT BUSHING UNDULY WORN FOR LOW MILEAGE CAR.		44 C	014400	046327016
30019	P04697 A	780619	08500000 ELECTRICAL SYSTEM=IGNITION	08500000 ELECTRICAL SYSTEM=IGNITION	77 000407 CHEVROLET TRUCK DV	6200 T SERIES GASKET INCORRECTLY SEATED ON DISTRIBUTOR SHAFT.		03 C	060000	019805002
50000	P02911 A	770916	08510000 ELECTRICAL SYSTEM=IGNITION=SWITCH	08510000 ELECTRICAL SYSTEM=IGNITION=SWITCH	68 000301 FORD DIVISION	0313 GALAXIE 500 PLASTIC PORTIONS OF SWITCH HOUSING AND HARNESS BURNT AT TERMINALS=MELTED TOGETHER BURNT SWITCH CAUSED ENGINE TO CUT OFF WHILE DRIVING=SHORT		28 C	086378	029611001
50011	P03680 A	780207	08510000 ELECTRICAL SYSTEM=IGNITION=SWITCH	08510000 ELECTRICAL SYSTEM=IGNITION=SWITCH	76 000401 BUICK	0700 SKYLARK SHOP STATES IGNITION SWITCH WOULD NOT ALLOW ENGINE TO STAY RUNNING IN THE ON POSITION NO VISUAL DEFECTS		28 C	013037	023513001
20017	P03466 A	780127	08530000 ELEC. SYS. IGNITION=WIRING, PRIMARY & SECOND.	08530000 ELEC. SYS. IGNITION=WIRING, PRIMARY & SECOND.	72 000203 PLYMOUTH SPARK PLUG WIRES = POSSIBLE WEATHERING, NO NOTICEABLE CRACKS OR SPLITS.	0403 FURY III ID = SUPPRESSION 3=Q=73		44 C	055000	001230005
30018	P04482 A	780517	08530000 ELEC. SYS. IGNITION=WIRING, PRIMARY & SECOND.	08530000 ELEC. SYS. IGNITION=WIRING, PRIMARY & SECOND.	73 000203 PLYMOUTH IGNITION WIRES SHORT OUT WHEN DAMP. WIRES WORN, INSULATION CRACKED.			73 C	053000	001230005
50044	P03061 A	771109	08530000 ELEC. SYS. IGNITION=WIRING, PRIMARY & SECOND.	08530000 ELEC. SYS. IGNITION=WIRING, PRIMARY & SECOND.	73 000403 CHEVROLET CABLES ARE BRITTLE AND OIL SOAKED.	0403 FURY III 0300 CAPRICE		44 C	087295	001230005
50044	P03074 A	771114	08530000 ELEC. SYS. IGNITION=WIRING, PRIMARY & SECOND.	08530000 ELEC. SYS. IGNITION=WIRING, PRIMARY & SECOND.	72 000403 CHEVROLET WIRE ARE STIFF OLD SHOP CLAIMS POOR PERFORMANCE ADDITIONAL ID NO.	0312 IMPALA SUPPRESSION		44 C	054000	001230005

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0081

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D	DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
30019	P04697 D	780619	08530000	ELEC.SYS. IGNITION-WIRING, PRIMARY & SECOND.	77 000407 CHEVROLET TRUCK DV	6200 T SERIES	44 C	060000	019805002
40007	P04455 A	780412	08540000	ELEC.SYS. IGNITION-ELECTRONIC CONTROL UNIT	73 000203 PLYMOUTH	0400 FURY HARD STARTING MOTOR WILL MISS POOR GAS MILEAGE SKIPS HARD TO START	44 C	060000	001230005
50036	P04738 A	780525	08540000	ELEC.SYS. IGNITION-ELECTRONIC CONTROL UNIT	76 000301 FORD DIVISION	0800 TORINO NO VISIBLE DEFECT. SHOP STATES SHORTING ON DIST. HOUSING CAUSING UNIT TO BURN UP. ID= A1B.	05 C	032695	094110116
50043	P03048 A	771031	08540000	ELEC.SYS. IGNITION-ELECTRONIC CONTROL UNIT	75 000301 FORD DIVISION	0900 GRANADA SHOP CLAIM INOPERABLE ADDITIONAL ID NUMBER DSAE 12A199 A1B	28 C	000000	080918075
50045	P03081 A	771118	08540000	ELEC.SYS. IGNITION-ELECTRONIC CONTROL UNIT	75 000302 LINCOLN	0000 LINCOLN NO VISIBLE EXTERNAL DEFECTS INTERNAL MALFUNCTION UNIT FAILS OVER 35MPH SOMETIMES AT LOWER SPEEDS ADD ID NO DSAE 12A199 A2A	28 C	021256	060616012
30000	P03464 A	780127	08550000	ELEC.SYS. IGNITION-OTHER PART	70 000101 AMERICAN MOTORS DV	0500 HORNET ALL CONTACT POINTS ARE WORN EXCESSIVELY, APPEARS TO BE NO CRACKS IN CAP SOME WEATHERING OF WIRES.	44 C	065000	001230005
10019	P03115 A	771209	08550000	ELEC.SYS. IGNITION-OTHER PART	68 000101 AMERICAN MOTORS DV	0601 JAVELIN AMX TENSION SPRING BROKE AT BEND. CAR STOPPED SUDDENLY. POINTS ARE PITTED. POINT SET FROM 8 CYL. ENGINE.	28 C	010000	020851020
50000	P03172 A	780111	08550000	ELEC.SYS. IGNITION-OTHER PART	76 000102 JEEP DIV	5300 CHEROKEE ADVANCE CAUSES CAR TO RUN POORLY. ADVANCE IS MADE FROM PLASTIC. SUSPECT RUPTURED DIAPHRAM.	44 C	019448	023513001
20014	P03940 A	780315	08550000	ELEC.SYS. IGNITION-OTHER PART	69 000201 CHRYSLER DIV	0200 300 CAP IS DIRTY WITH CHIPS AND SCRATCHES BOTH INSIDE AND OUT. CAR SKIPS, WI LL NOT START WHEN WET, POOR MILEAGE.	14 C	098000	001230005

## PARTS RETURN PROGRAM

78/08/28 PAGE 0082

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
300000	P02838 A	770727	085500000 ELEC.SYS.IGNITION=OTHER PART	72 000202 DODGE COIL	CASING IS DENTED = TOWER BROKEN.	0000 DODGE CLAIMS COIL LEAKING & OIL FILLED	28	C	000000	055406051
200014	P03939 A	780315	085500000 ELEC.SYS.IGNITION=OTHER PART	71 000203 PLYMOUTH DIST.CAP IS DUSTY INSIDE AND OUT.DNE CONTACT HAS AN EDGE CHIPPED OFF IT.THERE IS A SMALL SCRATCH INSIDE CAP.CAP IS CRACKED CAUSING SHORT OUT	0403 FURY III	0001230005	14	C	090000	0001230005
100119	P03112 A	771205	085500000 ELEC.SYS.IGNITION=OTHER PART	77 000203 PLYMOUTH TOP TWO TERMINALS SHOW SOME CORROSION. SHOP CLAIMS VEHICLE WILL NOT START.	0700 VOLARE	0002000	28	C	002000	0001230005
200007	P04456 A	780412	085500000 ELEC.SYS.IGNITION=OTHER PART	77 000203 PLYMOUTH SHORT CIRCUIT IN BALL AST RESISTOR CAR WILL NOT RUN OR START	0700 VOLARE	0000000	28	C	000000	0001230005
300012	P04213 A	780321	085500000 ELEC.SYS.IGNITION=OTHER PART	77 000301 FORD DIVISION PART OF INTERIOR DISINTEGRATED CAUSING PRINTED CIRCUIT TO SHORT OUT INTERMITTENTLY.	0000 FORD DIVISION	021298	73	C	021298	P40218030
500038	P04637 A	780505	085500000 ELEC.SYS.IGNITION=OTHER PART	77 000301 FORD DIVISION APPEARS CAP MOVED,ROTOR STIKING PLUG CONTACTS BREAKING CAP.	0400 MAVERICK	018575	07	C	018575	F32304115
500036	P04743 A	780525	085500000 ELEC.SYS.IGNITION=OTHER PART	74 000301 FORD DIVISION SPARK DELAY VALVE CLOGGED.	0600 PINTO	070949	28	C	070949	094110116
500000	P03011 A	771013	085500000 ELEC.SYS.IGNITION=OTHER PART	74 000301 FORD DIVISION SHOP CLAIMS DIES AT TIMES BUT RESTARTS OK. SUSPECT INTERNAL MALFUNCTION=OVERHEATING = INADEQUATE HEAT SINK. PART #D4AE-12A199-A2A	9900 FORD UNKNOWN	0000000	28	C	000000	046112007
500036	P04744 A	780524	085500000 ELEC.SYS.IGNITION=OTHER PART	77 000302 LINCOLN SHOP STATES SHORTING ON DIST.HOUSING = REPLACED CONTROL UNIT, CAUSED IT TO BURN UP,	0206 MARK V	05	C	018796	094110116	

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0083

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	C COMPONENT CLASS	YR MANUFACTURER	COMPONENT NAME	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50045	P03089 A	771123	08550000 ELEC.SYS.IGNITION-OTHER PART	0500 MUNTEGO 68 000303 MERCURY NO VISIBLE EXTERNAL DEFECTS SHOP CLAIMS BAD INTERNAL CONTACT CAUSED ENGINE NOT TO START WHEN COLD ADDITIONAL ID NO C9AF-12300-B	0500 MUNTEGO	44 C	034267	085004002		
50045	P03089 B	771123	08550000 ELEC.SYS.IGNITION-OTHER PART	0500 MONTEGO 68 000303 MERCURY POINTS ARE PITTED DEPOSIT ON OUTER EDGE OF "T" CONTACT SURFACE	0500 MONTEGO	44 D	034267	085004002		
20001	P03463 A	780127	08550000 ELEC.SYS.IGNITION-OTHER PART	0500 LA SABRE 70 000401 BUICK HOLD DOWN SCREWS APPEAR TOO SHORT, ONLY ABOUT 2 OR 3 THREADS GRIP OR TAKE HOLD. I.D.- PLUS.	0500 LA SABRE	21 C	028000	002745010		
40008	P02958 B	770907	08550000 ELEC.SYS.IGNITION-OTHER PART	0101 CADILLAC DE VILLE 73 000402 CADILLAC SHOP CLAIMS POOR PERFORMANCE, ESPECIALLY WHEN WET. SIDE CONTACTS HAVE WHITE DEPOSITS, POOR CONDUCTIVITY.	0101 CADILLAC DE VILLE	28 C	032443	001230005		
40008	P02958 A	770907	08550000 ELEC.SYS.IGNITION-OTHER PART	0101 CADILLAC DE VILLE 73 000402 CADILLAC ENGINE SKIPS - WILL NOT START SHOP CLAIMS. POINTS ARE PITTED AND OUT OF ALIGNMENT	0101 CADILLAC DE VILLE	28 C	032000	001230005		
20014	P03465 A	780127	08550000 ELEC.SYS.IGNITION-OTHER PART	0312 IMPALA 72 000403 CHEVROLET NO VISIBLE FAILURE, POSSIBLE CRACK IN CAP-CONTACT POINTS SHOW LITTLE WEAR AND WIRES SHOW NO WEATHERING. CAUSES VEHICLE TO SKIP AT ALL SPEEDS	0312 IMPALA	44 C	054000	001230005		
50021	P02998 A	771020	08550000 ELEC.SYS.IGNITION-OTHER PART	0312 IMPALA 72 000403 CHEVROLET TOP BUSHING WORN ON DISTRIBUTOR - ERRATIC DWELL	0312 IMPALA	14 C	053000	001230005		
20014	P03938 B	780315	08550000 ELEC.SYS.IGNITION-OTHER PART	0800 MONTE CARLO 70 000403 CHEVROLET ROTOR IS CHIPPED AND SCRATCHED. CONTACT HAS SMALL TEAR. SKIPS AT ALL SPE EDS, HARD START, POOR MILAGE.	0800 MONTE CARLO	14 C	080000	001230005		
20014	P03938 A	780315	08550000 ELEC.SYS.IGNITION-OTHER PART	0800 MONTE CARLO 70 000403 CHEVROLET INTERIOR OF CAP SPECKLED BADLY WITH WHITE GREASY DIRT. SKIPS AT ALL SPE EDS, HARD TO START, POOR MILAGE. PART ID NO 169047	0800 MONTE CARLO	14 C	080000	001230005		

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28 PAGE 0084

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50013	P04475 A	780512	085500000 ELEC.SYS. IGNITION=OTHER PART	75 000403 CHEVROLET COIL SEEKS TO HAVE DETERIATED AND BECOME WEAK.	0900 VEGA	44 C	028090	017754007		
40001	P03673 A	780209	085500000 ELEC.SYS. IGNITION=OTHER PART	76 000404 OLDSMOBILE CAPACITOR OR WIRING IN HARNESS SHOTED OUT OR WAS OVER LOADED CAUSING A FIRE WHICH AURN'T ALL THREE WIRES IN HARNESS AND CAPACITOR	0000 OLDSMOBILE	44 C	026597	091105033		
50000	P03013 A	771013	085500000 ELEC.SYS. IGNITION=OTHER PART	75 000404 OLDSMOBILE DISTRIBUTOR SHAFT WEIGHT PIVOTS WORN	9900 OLDSMOBILE UNKNOWN	44 C	042390	046112007		
30000	P03175 A	780111	085500000 ELEC.SYS. IGNITION=OTHER PART	75 000407 CHEVROLET TRUCK DV HOLE BURNT THROUGH CENTER OF CAP UNDER COIL, HEI SYSTEM. = DISTRIBUTOR CAP.	5400 CHEVY VAN SERIES	44 C	037937	F21204032		
30000	P03175 B	780111	085500000 ELEC.SYS. IGNITION=OTHER PART	75 000407 CHEVROLET TRUCK DV IGNITION COIL = HOLE BURNT THROUGH BOTTOM OF COIL, H.E.I. SYSTEM.	5400 CHEVY VAN SERIES	44 C	037937	F21204032		
30000	P03175 C	780111	085500000 ELEC.SYS. IGNITION=OTHER PART	75 000407 CHEVROLET TRUCK DV DISTRIBUTOR RUTOR = CENTER OF ROTOR BURNT, H.E.I. SYSTEM.	5400 CHEVY VAN SERIES	44 C	037937	F21204032		
20008	P03173 A	780111	085500000 ELEC.SYS. IGNITION=OTHER PART	76 000407 CHEVROLET TRUCK DV SHAFT IS EXCESSIVELY WORN AT BUSHINGS,WEIGHT AREA RUSTED,WEIGHT SPRING BROKEN,WEIGHT PIVOT HOLES ELONGATED.	5401 G10	44 C	023069	023513001		
30021	P03173 B	780111	085500000 ELEC.SYS. IGNITION=OTHER PART	76 000407 CHEVROLET TRUCK DV COIL TIPS WORN FROM CONTACT DUE TO WORN DISTRIBUTOR SHAFT.	5401 G10	44 C	023069	023513001		
30019	P04697 C	780619	085500000 ELEC.SYS. IGNITION=OTHER PART	77 000407 CHEVROLET TRUCK DV EXCESSIVE PLAY IN DISTRIBUTOR SHAFT CAUSING DISTRIBUTOR TO MALFUNCTION	6200 T SERIES	44 C	060000	019805002		

## PARTS RETURN PROGRAM

78/08/28 PAGE 0085

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
30000	P02843 A	770728	09101000	SWCH-BUTTON=RING=HIGH/LOW BEAM DIMMER	73 000101 AMERICAN MOTORS DV	0400 GREMLIN	28	D	059A90	001230005
				CLAIMS LIGHTS STAY ON HIGH BEAM = SWITCH IS CORRODED & BUTTON STUCK						
40001	P03941 A	780315	09101000	SWCH-BUTTON=RING=HIGH/LOW BEAM DIMMER	73 000203 PLYMOUTH	0403 FURY III	28	C	0600000	001230005
				NU VISIBLE DEFECTS, POSSIBLE INTERNAL SHORT. LIGHTS GO OUT AT TIMES WHILE DRIVING.						
40001	P03934 A	780308	09102000	SWCH-BUTTON=RING=HEAD LIGHTS	76 000202 DODGE	0801 ASPEN SW	28	C	029768	017754007
				NO CONTACT VERY POOR CONSTRUCTION PART ID NO 33K						
30019	P04699 A	780609	09106000	SWCH-BUTTON=RING=BRAKE LIGHTS	69 000301 FORD DIVISION	0200 FALCON	28	C	0000000	099206069
				FAULTY STOP LIGHT SWITCH.						
30019	P04698 A	780609	09106000	SWCH-BUTTON=RING=BRAKE LIGHTS	70 000301 FORD DIVISION	0700 THUNDERBIRD	28	C	007604	099206069
				FAULTY STOP LIGHT SWITCH. AUTOLITE.						
50000	P02920 A	770826	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	73 000201 CHRYSLER DIV	0100 TOWN AND COUNTRY	28	C	043201	023513001
				NO BRAKE LIGHTS. SUSPECT SHORT IN SWITCH AT WHITE WIRE TERMINALS. SOME SIGNS OF OVERHEAT CONDITION PRESENT						
40007	P02945 A	770923	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	71 000201 CHRYSLER DIV	0300 NEW YORKER	28	C	069881	099206096
				BRAKE LIGHT CONNECTION WAS NOT BEING MADE IN SWITCH. SUSPECT SHORT IN SWITCH AT WHITE WIRE TERMINAL						
50000	P02910 A	770916	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	72 000201 CHRYSLER DIV	0500 NEWPORT	28	C	043028	029611001
				NO BRAKE LIGHTS. SUSPECT SHORT IN SWITCH AT PINK WIRE TERMINAL						
30000	P02855 A	770808	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	71 000203 PLYMOUTH	0503 SATELLITE RD RNR	28	C	0000000	099206097
				CLAIMS NO TURN SIGNAL LIGHTS-HOT TO SWITCH BUT NO CURRENT FROM SWITCH INSULATION IS BURNED ON GREEN AND RED WIRE AT SWITCH						

## PARTS RETURN PROGRAM

78/08/28

PAGE 0086

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MAKE=MODEL	FAULT CODE	HAZ. AT FAILURE	MILEAGE	SHOP NUMBER
30019	P04700 A	780609	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 66 000204 DODGE TRUCK DIV NO VISIBLE FAULT. PROBABLE INTERNAL DAMAGE.	5111 D150 4X2 PU	28	C	000000	099206069
20015	P03154 A	780104	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 76 000204 DODGE TRUCK DIV SHOP CLAIMS NO TURN SIGNALS. PLASTIC TRIP IS BROKEN ON ONE SIDE OF SWITCH PLATE. I.D.= TC.	5300 B SERIES	28	C	012257	055421026
50040	P04682 A	780609	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 73 000204 DODGE TRUCK DIV NO VISIBLE FAULT. INTERNAL SHORT IN SWITCH MOST LIKELY.	5400 M SERIES=MOBILE HM	28	C	025531	099206069
30021	P04431 A	780405	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 69 000300 FORD MOTORS CO PLASTIC CASE BROKEN CAUSING BAD CONNECTION, NO TURN SIGNAL LIGHTS.	0000 FORD MOTORS CO	73	C	023492	099206096
30000	P02853 A	770808	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 71 000301 FORD DIVISION	0000 FORD DIVISION CLAIMS NO SIGNAL & LOOSE HOT WIRE TO HORN ! NO WIRES BURNT OR BARE = SUSPECT LOOSE CONNECTION = REPLACED BATTERY ALSO	28	C	067932	099206097
20014	P03469 A	780127	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 73 000301 FORD DIVISION	0000 FORD DIVISION APPEARANCE OF PLASTIC ASSEM. IS GOOD. BLACK WIRE LEADING TO SWITCH HAS 3/4 IN. OF INSULATION RUBBED OFF EXPOSING THE BARE WIRE. ID=13B302BASXCB	73	C	078353	099206096
30019	P04703 A	780609	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 73 000301 FORD DIVISION	0000 FORD DIVISION NO VISIBLE DAMAGE OR FAULT, INTERNAL SHORT.	28	C	070088	099206069
30000	P02863 A	770808	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 71 000301 FORD DIVISION	0000 FORD DIVISION CLAIMS NO SIGNAL LIGHTS = NO BURNT/BARE/BROKEN WIRES, SUSPECT SHORT #D2AA 13B302=AB SXB TC	28	C	069558	054130001
30019	P04701 A	780609	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 72 000301 FORD DIVISION	0300 LTD NO VISIBLE DAMAGE, INTERNAL FAULT. ID = BBSXC.	28	C	078665	099206069

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0087

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE CLASS	COMPONENT	COMPONENT NAME	MAKE = MUDDEL	FAULT CODE	MILEAGE AT FAILURE	SHOP NUMBER
400001	P03917 A	780315	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	73 000301 FORD DIVISION 0300 LTD	NO VISIBLE DEFECTS POSSIBLE SHORT NO SIGNAL LIGHTS FRONT OR REAR. REST OF PART ID NUMBER AASXBTC	28 C	038333	054130001
400007	P02948 A	770923	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	75 000301 FORD DIVISION 0300 LTD	SHOP CLAIMS NO TURN SIGNAL LIGHTS. SUSPECT SHORT IN SWITCH. WIRES ARE INTACT -BASXCBP	28 C	023053	099206096
500000	P02922 A	770901	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	72 000301 FORD DIVISION 0301 LTD WAGON	SHOP CLAIMS TURN SIGNALS QUIT. SUSPECT SHORT IN SWITCH #13B302-BB	28 C	035000	098270095
400000	P02973 A	771003	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	72 000301 FORD DIVISION 0313 GALAXIE 500	SHOP CLAIMS NO SIGNALS. SUSPECT SHORT IN SWITCH. PART ID NO.= FORD 02AA 13B302-AB SXB TC	28 C	044168	063301003
D-87	P04429 A	780405	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	66 000301 FORD DIVISION 0500 MUSTANG	AT TIMES NO LEFT TURN OR BRAKE LIGHTS. SEVERAL WIRES APPEAR MASHED OR BROKEN. COULD CAUSE BAD CONNECTION.	73 C	021819	099206096
400007	P02946 A	770923	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	67 000301 FORD DIVISION 0500 MUSTANG	SHOP CLAIMS NO BRAKE LIGHTS. SUSPECT SHORT IN SWITCH -DBP	28 C	100999	099206096
10019	P03121 A	771204	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	71 000301 FORD DIVISION 0600 PINTO	PLASTIC ON SWITCH AT FLASHER SWITCH IS MELTED. SHOP CLAIMS NO HAZARD, STOP, OR SIGNAL LIGHTS. I.D.= B302-AB SXB TC	28 C	081207	023513001
200009	P03468 A	780127	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	73 000301 FORD DIVISION 0700 THUNDERBIRD	EXTERIOR APPEARANCE OF SWITCH HAS NO CRACKS OR BAD WIRING. SHOP STATES NO REAR SIGNALS, POSSIBLE INTERNAL FAILURE.	28 C	044642	099206096
400000	P02972 A	771003	09110000	SWCH-BUTTON=RING=TURN SIGNAL LIGHTS	73 000301 FORD DIVISION 0800 TURINO	SHOP CLAIMS NO SIGNAL LIGHTS. SUSPECT SHORT IN SWITCH. PART ID=13B302-CB SXB TC	28 C	058212	063301003

## PARTS RETURN PROGRAM

78/08/28

PAGE 0088

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODFL, MDL YR

BIN NUMBER	PRP NUMBER	I D RECEIVED	DATE CLASS	COMPONENT YR	COMPONENT NAME	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50040	P04683 A	780609	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 73 000301 FORD DIVISION NO VISIBLE DEFECT, POSSIBLE INTERNAL SHORT. ID =B302CBSXBTC.	0800 TURINO		28	C	000000	099206096
50002	P04428 A	780405	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 74 000301 FORD DIVISION PART FAILURE HIDDEN, POSSIBLE INTERNAL SHORT. SHOP STATES NO TURN SIGNAL.	0800 TORINO		28	C	034083	099206096
40007	P02947 A	770923	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 73 000301 FORD DIVISION SUSPECT SHORT AT GREEN/PINK WIRE. SHOP CLAIMS NO FRONT OR REAR TURN SIGNAL LIGHTS -AASXBBP	1500 MUSTANG II		28	C	039233	099206096
40007	P02949 A	770923	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 73 000302 LINCOLN SHOP CLAIMS NO TURN SIGNAL LIGHTS EITHER SIDE. SUSPECT SHORT IN SWITCH WIRE=AFSXCBP	0200 MARK IV		28	C	064246	099206096
D-88	P02854 A	770808	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 69 000303 MERCURY CLAIMS NO SIGNALS INSULATION MELTED ON GREEN WIRE AT SWITCH	0000 MERCURY		28	C	000000	099206097
40001	P03928 A E80055	780313	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 76 000303 MERCURY RUBBER INSULATION HAS PARTIALLY COME OFF ONE WIRE POSSIBLY CAUSING A SHORT. DIRECTIONAL LIGHTS WOULD NOT WORK AND HORN. ID NO. 65072EA13335AA.	0100 CAPRI		28	C	038157	080916086
20002	P04215 A	780327	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 72 000303 MERCURY NO VISIBLE DEFECTS, POSSIBLE SHORT. SHOP STATES NO SIGNAL FUNCTION. PART ID NUMBER CBSXBTC.	0500 MONTEGO		28	C	090818	063301003
50040	P04684 A	780609	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 69 000305 FORD TRUCK DIV WIRE BROKE AT SWITCH CONTACT CAUSING ELECTRICAL SHORT. ID=B302BBPF.	5200 ECONOLINE SERIES		73	C	046746	099206069
40007	P02950 A	770923	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS 71 000305 FORD TRUCK DIV SHOP CLAIMS NO TURN SIGNALS. SUSPECT SHORT AT BLUE WIRE TERMINAL	5200 ECONOLINE SERIES		28	C	039859	099206096

## PARTS RETURN PROGRAM

70/08/28

PAGE 0089

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50023	P04430 A	780405	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS	0000 CHEVROLET 69 000403 CHEVROLET NO VISIBLE REASON FOR BAD CONNECTION, SUSPECT BAD CONNECTION INTERNAL. SHOP STATES TURN SIGNAL SWITCH, NO BRAKE LIGHTS.	28	C	0000000	099206096
30019	P04702 A	780609	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS	66 000406 GMC TRUCK DIV 6600 PICK UP MODELS NO VISIBLE DAMAGE OR FAULT, INTERNAL SHORT.	28	C	098466	099206069
20007	P03470 A	780127	09110000	SWCH=BUTTON=RING=TURN SIGNAL LIGHTS	73 200031 INTERNATIONAL TRCK 0203 1700 WIRING APPEARS OK, PLASTIC ASSEMBLY IS A LITTLE DISTORTED AS IF IT COULD HAVE BEEN EXPOSED TO HEAT DUE TO SHORT. ID= 98-C91	28	C	086058	099206097
50042	P03034 A	771026	09114000	SWCH=BUTTON=RING=REFLECTIVE LIGHTS	71 000301 FORD DIVISION 0307 LID CNTRY SQUIRE HEAVY BLUE POWER WIRE LOOSE ON RIVET-POOR CONTACT INTERMITTENT OPERATION OF TURN SIGNAL ADDITIONAL ID NO DZAA SXB TC	44	C	052424	023513001
30000	P02867 A	770802	09200000	LAMP OR SOCKET=UNSPECIFIED LIGHT	73 000101 AMERICAN MOTORS DV 0000 AMERICAN MOTORS DV CLAIMS LIGHT UNIT TL-127-3 USES POOR CONDUCTOR (HARD TO BUY)	28	D	023901	017754007
30000	P02841 A	770728	09200000	LAMP OR SOCKET=UNSPECIFIED LIGHT	73 000101 AMERICAN MOTORS DV 0400 GREMLIN LICENCE PLATE UNIT BURNT OUT - CONNECTION SIGHT CORRODED #SAEL69TL1271	28	D	059984	001230000
30024	P04471 B	780512	09203000	LAMP OR SOCKET-SIDE MARKER LIGHTS	74 000404 OLDSMOBILE SIDE MARKER LAMPS FILLED WITH WATER. SOCKETS BECAME CONTAMINATED LOSS OF CONTACT RESULT ELECTRICAL SHORT.	73	C	040383	017754007
40006	P04471 A	780512	09203000	LAMP OR SOCKET-SIDE MARKER LIGHTS	74 000404 OLDSMOBILE SIDE MARKER LAMPS FILLED UP WITH WATER. SOCKETS BECOME CONTAMINATED CAUSED LOSS OF CONTACT RESULT ELECTRICAL SHORT.	73	C	040382	017754007
30000	P02868 A	770802	09205000	LAMP OR SOCKET-TAIL LIGHTS	00 00000 UNKNOWN PLASTIC LIGHT BULB SOCKET FOR DUAL CONTACT RULB CONTACTS ARE PITTED - SOME SPRING TENSION LOST	28	C	0000000	017754007

## PARTS RETURN PROGRAM

78/08/28 PAGE 0090

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MDEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50015	P03679 A	780127	09205000	LAMP UR SOCKET-TAIL LIGHTS 76 000303 MERCURY	0200 CUMET SHOP STATES THIS TYPE SOCKET MAKES SUCH A POOR GROUND THAT THE SIGNAL LIGHT WONT FLASH AND THE BRAKE LIGHT IS DIM THE INSULATION ON GROUND	44	C	018990	023513001
30022	P03670 A	780210	10210000	VISUAL SYSTEMS MIRRORS=REARVIEW, INTERIOR 77 000301 FORD DIVISION	0300 LTD AN AREA 11/2 X 1/2 IN THE BOTTOM LEFT CORNER IS DISCULORED AND ALSO AN AREA 31/2 X 1/2 OF THE BOTTOM RIGHT CORNER WHICH WILL NOT REFLECT	44	C	005000	D40216035
20004	P04443 A	780417	10311000	VISUAL SYS WINDSHIELD WIPER/WASHER SWITCH 77 000301 FORD DIVISION	0500 MUSTANG SHORT IN WIPER HARNESS CAUSING ERRATIC OPERATION. ID=A1638A.	14	C	007490	014607007
50015	P04479 A	780517	10312000	VISUAL SYS WINDSHIELD WIPER, MOTOR 70 000101 AMERICAN MOTORS DV	0500 HORNET MOTOR BRACKET RIVET HOLE ELONGATED, PLACED MOTOR IN BIND SNAPPING TRANS MISSION ARM.	03	C	099000	001230005
50039	P04423 A	780405	10312000	VISUAL SYS WINDSHIELD WIPER, MOTOR 75 000305 FORD TRUCK DIV	5205 E150 EC0N INTERMITTENT SHORT IN MOTOR.ID = D5UF=17504AA 12 V 30JUL753.	14	C	018385	F55419121
50036	P04755 A	780609	10314000	VISUAL SYSTEMS WINDSHIELD WIPER ARM 73 160601 TOYOTA DIVISION	0300 TOYOTA CORONA GROMMET WORN AND CRACKED, SHOP COMPLAINS THAT GROMMET ALONE IS NOT REPLACEABLE - ENTIRE WIPER ARM ASSEMBLY MUST BE REPLACED.	03	C	050509	067501001
20005	P03674 A	780227	11103000	WATER=HEATR,DFRSTR,DFGGR=FAN MOTOR 74 000303 MERCURY	0500 MUNTEGO FRONT BEARING SUPPORT CHIPPED AND BROKEN CAUSING LOOSENESS OF SHAFT BRACE FOR MOTOR ALSO BROKEN REST OF ID NUMBER BMOTURCRAFT	34	C	055349	063111009
40007	P02943 A	770923	11103000	WATER=HEATR,DFRSTR,DFGGR=FAN MOTOR 77 000404 OLDSMOBILE	0100 CUTLASS SHAFT WILL NOT TURN, MOTOR FROZEN. SHOP CLAIMS LACK OF LUBRICATION	28	C	014434	063103004
30019	P04708 A	780609	11110000	WATER=HTR,DFRSTR,DFGGR=HEATER CORE, WATER 70 000201 CHRYSLER DIV	0700 CHRYSLER UNKNOWN HEATER CORE DEVELOPED LEAK AT CORE TANKS.	32	C	072000	001230005

## PARTS RETURN PROGRAM

78/08/28 PAGE 0091

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
400008	P02954 A	770907	11110000	WATER-HTR,DFRSTR,DFGGR-HEATER CORE, WATER 70 000203 PLYMOUTH	VALIANT DUSTER SHOP CLAIMS HEATER CORE LEAKS ON FLOOR OF CAR. TUBES ARE SEPARATED FROM CORE SUSPECT IT WAS DONE FOR SHIPPING	41	C	041000	012300001	
500000	P04439 A	780417	11116001	WATER-HTR,DFRSTR,DFGGR-CONTROL VALVE 72 000201 CHRYSLER DIV	IMPERIAL 0400 AUTO TEMP CASE BROKEN. ID = 3.	32	C	039000	036108002	
200024	P04650 A	780524	11116001	WATER-HTR,DFRSTR,DFGGR-CONTROL VALVE 73 000404 OLDSMOBILE	CUTLASS DIAPHRAM IN CONTROL VALVE Ruptured ALLOWING WATER TO BE SUCKED INTO ENGINE.	32	C	050000	019805002	
50038	P04660 A	780524	11116001	WATER-HTR,DFRSTR,DFGGR-CONTROL VALVE 75 000405 PONTIAC	LE MANS DIAPHRAM Ruptured MAKING VALVE INOPERATIVE & LEAKING.	32	C	034629	023060012	
D-20021	P02826 A	770728	11601000	AIR CONDITIONER-SWITCH,FAN 75 000301 FORD DIVISION	TORINO #MOTORCRAFT D50H-19A642-A1A: NO VISIBLE DEFECT - SUSPECT INTERNAL	28	D	021145	070002033	
20021	P02825 A	770728	11601000	AIR CONDITIONER-SWITCH,FAN 73 000404 OLDSMOBILE	CUTLASS NO VISIBLE EXTERNAL DEFECTS - SUSPECT INTERNAL SHORT	28	D	034186	070002033	
20021	P02824 A	770728	11604000	AIR CONDITIONER-RELAY 70 000404 OLDSMOBILE	DELTA 88 ONE CONTACT IS BLACKENED - SUSPECT INTERNAL SHORT	28	D	113000	070002033	
30000	P02840 A	770728	11605000	AIR CONDITIONER-CIRCUIT BREAKER FUSE 73 000303 MERCURY	MERCURY SUSPECT BLOWN FUSE - CLAIMS A/C WILL NOT COME ON #4EAD4AB13150A2A	28	D	039000	001230005	
50000	P02878 A	770805	11605000	AIR CONDITIONER-CIRCUIT BREAKER FUSE 72 000405 PONTIAC	GRAND SAFARI MICRO FUSE IS BLOWN - COMPRESSOR FRIZZIE - NO COOLING	28	D	060783	001230005	

## PARTS RETURN PROGRAM

78/08/28 PAGE 0092

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER D RECEIVED	DATE CLASS	COMPONENT	COMPONENT NAME	MANUFACTURER	MAKE=MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
50044	P03064 A	771109	11606000	AIR CONDITIONER=HOSE REFRIGERANT HI/LD PRS	77 000202 DODGE	9900 DODGE UNKNOWN	32	C	013880	030075112
50000	P02881 A	770808	11606000	AIR CONDITIONER=HOSE REFRIGERANT HI/LD PRS	76 000401 BUICK	0300 CENTURY PARRLEX 2825 00 21H20 W2 NYLON HOSE IS SPLIT AT ONE POINT	32	D	007545	045404009
40000	P02968 A	770926	11606000	AIR CONDITIONER=HOSE REFRIGERANT HI/LD PRS	75 000403 CHEVROLET	0800 MONTE CARLO NYLON HIGH PRESSURE HOSE IS RUPTURED ONE FOOT FROM CHARGING PORT PART ID=5/16 PARFLEX 34/4 QC 21L13V1	32	C	000000	097266002
50000	P03012 A	771013	11608000	AIR CONDITIONER=EXPANSION VALVE	71 000402 CADILLAC	0500 CADILLAC UNKNOWN FAILS AT TIMES. NO VISIBLE DEFECTS. PART ID NO.= B164 16773	44	C	069993	046112007
30000	P02844 A	770801	11609000	AIR CONDITIONER=COMPRESSOR	73 000302 LINCOLN	0200 MARK IV FRICTION SURFACES WORN = CLAIMS A/C COMPRESSER FREEZE UP	28	D	081000	001230005
50042	P03037 A	771027	11609000	AIR CONDITIONER=COMPRESSOR	71 000402 CADILLAC	0101 CADILLAC DE VILLE BEARING LOCKED UP LOST POWER STEERING DRIVEN BY SAME BELT	28	C	050199	081003001
50000	P02878 B	770805	11609000	AIR CONDITIONER=COMPRESSOR	72 000405 PONTIAC	0709 GRAND SAFARI COMPRESSOR CLUTCH WORN = BEARING ROUGH = CLAIMS FRUZE UP	28	D	060783	001230005
50000	P02878 C	770805	11612000	AIR CONDITIONER=RESERVOIR,REFRIGERANT	72 000405 PONTIAC	0709 GRAND SAFARI CLAIMS CLOGGED SCREEN IN RECEIVER = WILL COOL SUFFICIENTLY = DRYER CUT	44	D	060979	001230005
50036	P04745 A	780525	11614000	AIR CONDITIONER=OTHER PART	73 000301 FORD DIVISION	0300 LTD POSSIBLE POOR FIT FROM A/C SEAL CAUSED FREON TO LEAK OUT.	32	C	030761	094110116

## PARTS RETURN PROGRAM

78/08/28 PAGE 0093

OFFICE OF DEFECTS INVESTIGATION  
 CUMULATIVE PARTS RECEIVED FY 78  
 01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I	DATE RECEIVED	COMPONENT CLASS	COMPONENT YR	COMPONENT NAME	MAKE=MODEL MANUFACTURER	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
10000	P03125 A	771205	12350000	SEAT TRACK ANCHORS & SEATS=OTHER PART	75 000204 DODGE TRUCK DIV	5304 8300	METAL SEAT PEDASTAL BROKE AT FRONT MOUNTING HOLES. SIDES NEAR REAR MOUNTING HOLES ARE CRACKING AND DISTURBED.	03	C	045087	030309023
50036	P04741 A	780525	12420000	INSTRUMENT PANEL=GUAGE=INDICATOR	76 000303 MERCURY	0000 MERCURY	NO VISIBLE DEFECT. SHOP STATES VACUUM SENSING MOTOR LEAKS.	44	C	014720	094110116
50003	P03457 A	780127	12422000	INSTRUMENT PANEL=GUAGE=INDICATOR=OIL	73 000404 OLDSMOBILE	0200 DELTA 88	OIL SEEPAGE APPARENT AROUND UPPER PORTION OF UNIT, POSSIBLY WORN OR BROKEN SEAL. I.D.G DIV.	32	C	050000	001230005
50002	P03456 A	780127	12424000	INSTR PANEL GAUGE/INDICATOR=TEMPERATURE	73 000202 DODGE	0611 POLARA	NO APPARENT PROBLEM VISIBLE THROUGH VISUAL INSPECTION. SHOP STATES SENSOR UNIT READS HOT AT ALL TIMES.	28	C	070000	001230000
D-93	P02883 A	770803	12430000	INSTR PANEL SPEEDOMETER=ODOMETER	71 000301 FORD DIVISION	0500 MUSTANG	ONE END CABLE SEPARATED FROM CABLE CASING = CLAIMS TRANS FLUID LEAKED	32	C	061000	001230005
20021	P03472 A	780127	12450000	INSTR PANEL OTHER PART	76 000403 CHEVROLET	0700 CORVETTE	GLOVE COMPARTMENT LINER MADE OF PLASTIC AND IN COLD WEATHER IT BECOMES BRITTLE AND BREAKS.	03	C	013246	063103000
	P84727 A	780612	13100000	STRUCTURE=FRAME, MEMBERS & BODY	78 000301 FORD DIVISION	1200 FAIRMONT	CASTOR AND CAMBER CANNOT BE ADJUSTED. POSSIBILITY OF TEARING THROUGH THIN METAL.	09	C	000000	033316118
	P84728 A	780612	13110000	STRUCTURE=FRAME & MEMBERS(GIVE SIDE-END)	78 000303 MERCURY	0900 ZEPHYR	CASTOR AND CAMBER CANNOT BE ADJUSTED. POSSIBILITY OF TEARING THROUGH THIN METAL.	09	C	000000	033316118
	P84232 A	780310	13110000	STRUCTURE=FRAME & MEMBERS(GIVE SIDE-END)	00 000200 CHRYSLER MOTOR CO	0000 CHRYSLER MOTOR CO	REAR UPPER CROSS MEMBER WHICH HOLDS TOP OF SHOCKS RIPS AWAY FROM SIDE REAR RAIL . CHRYSLER PRODUCTS 70-74.	21	C	000000	011581115

## PARTS RETURN PROGRAM

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

78/08/28

PAGE 0094

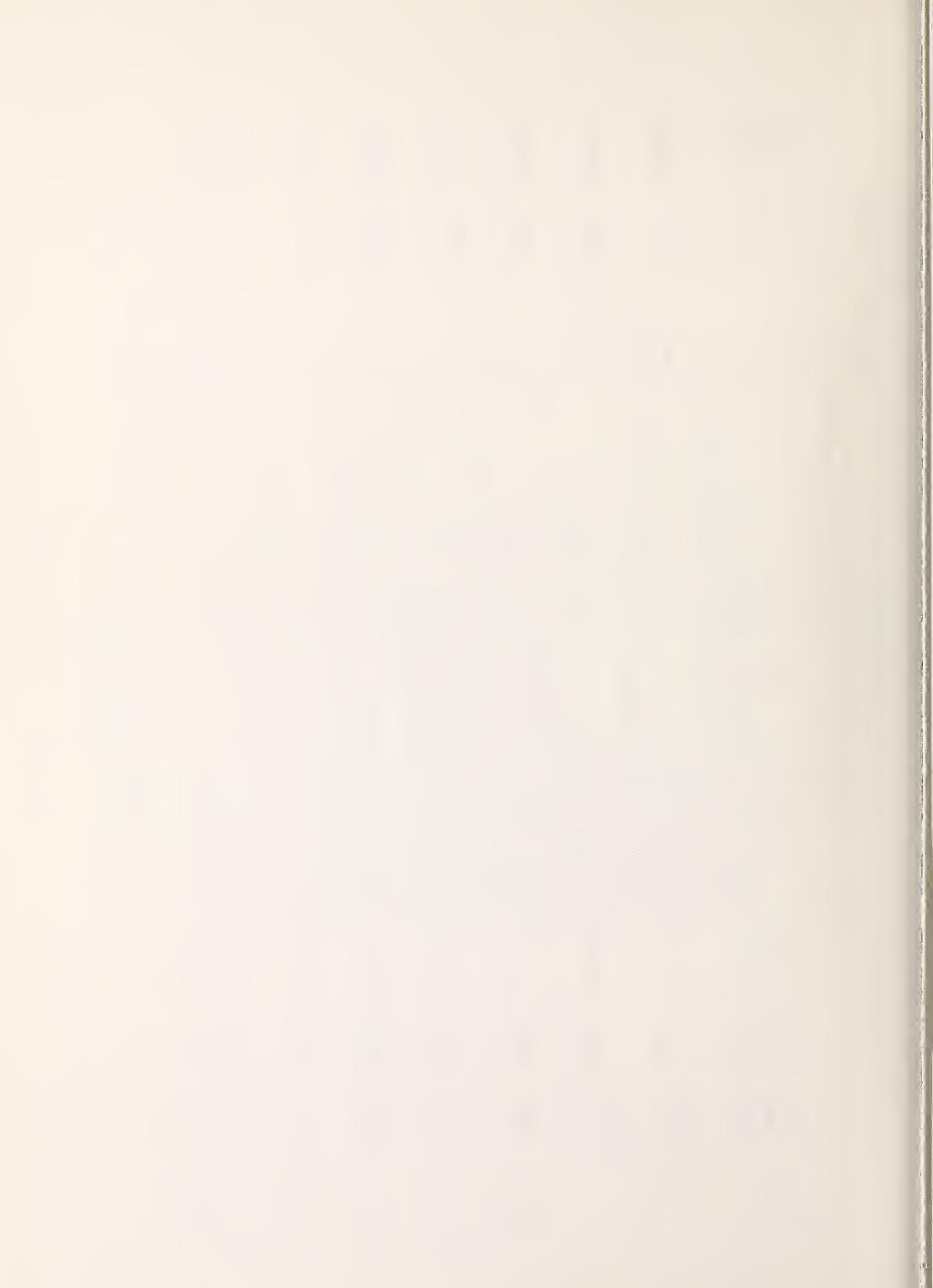
SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I	DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
P84670 A	780531	13110000	STRUCTURE=FRAME & MEMBERS(GIVE SIDE/END)			72 000202 DODGE	0000 DODGE	57	C	034750	046327016
			LEFT FRONT OF FRAME RUSTED AWAY RESULTING IN STABILIZER BAR RUBBING			HOLE IN OIL FILTER CAUSING LOSS OF OIL.					
P84231 A	780310	13110000	STRUCTURE=FRAME & MEMBERS(GIVE SIDE/END)			00 000301 FORD DIVISION	0600 PINTO	21	C	000000	011581115
			FORD PINTO REAR SHOCK UPPER HOUSING BRACKETS RIPS AWAY FROM BODY DUE			TO INFERIOR METAL.					
50036	P04730 A	780629	13110000	STRUCTURE=FRAME & MEMBERS(GIVE SIDE/END)		69 000302 LINCOLN	0205 MARK III	08	C	083343	028208008
			METAL IS CRACKED NEAR BALL JOINT APPROX. 2 INCHES. BOOT AROUND BALL			JOINT IS TORN. SHOP STATES METAL FATIGUE.					
P94715 A	780612	13110000	STRUCTURE=FRAME & MEMBERS(GIVE SIDE/END)			76 000402 CADILLAC	0400 SEVILLE	21	C	034262	011204002
			BOTTOM OF CHASSIS RAIL AHEAD OF COIL SPRING. SEPARATION OF WELD IN AREA			OF COIL SPRING.					
D-20021	P02830 A	770728	13130000	STRUCTURE=BODY		76 000303 MERCURY	0600 MONARCH	03	C	014000	027101002
			#66405A02 AW FORD PLASTIC GAS TANK			RIVETS BROKE HOLDING SPRUNG HINGE	CAP COVER IS BROKEN - 4 PLASTIC				
P84464 A	780417	13130000	STRUCTURE=BODY			70 150301 FIAT DIVISION	0300 124	49	C	000000	067501001
			EXTENSIVE RUST ON BODY PANELS								
P94723 A	780616	13131000	STRUCTURE=BODY=WHEEL WELL			78 000403 CHEVROLET	0402 NOVA	57	C	000000	F27402050
			LEFT REAR WHEEL RUBBING FENDER WELL. CAUSED BLOW-OUT. SHOP HAS SEEN THIS			A TOTAL OF 5 TIMES.					
P84719 A	780612	13160000	STRUCTURE=FRME, MBRs & BODY=OTHER PARTS			78 000205 PLYMOUTH TRUCK DIV	5100 TRAILDUSTER	14	C	000000	015236058
			3 OUT OF 4 FRONT FRAME BOLTS WERE MISSING AND 3 OUT OF 4 REAR FRAME			BOLTS WERE MISSING. CAUSED ADVERSE BODY SWAY.					
50039	P03098 A	771110	13160000	STRUCTURE=FRME, MBRs & BODY=OTHER PARTS		71 140501 VOLKSWAGEN DIVISION	0302 SQUARBACK SEDAN	21	B	066110	087501022
			CROSSMEMBER IS BROKEN CLEANLY 8 1/2" FROM END, ACROSS NARROW ARM.			SUPPORT HAS BEEN CUT FOR SHIPPING. SHOP CLMS. ENGINE FELL OUT WHL DRIV					

OFFICE OF DEFECTS INVESTIGATION  
CUMULATIVE PARTS RECEIVED FY 78  
01 JUL 77 TO 30 JUN 78

SORTED BY COMPONENT, MODEL, MDL YR

BIN NUMBER	PRP NUMBER	I DATE RECEIVED	COMPONENT CLASS	COMPONENT NAME	MANUFACTURER	MAKE-MODEL	FAULT CODE	HAZ. CAT.	MILEAGE AT FAILURE	SHOP NUMBER
	P83449 A	780130	13171000	STRUCT-FRME, MBR'S & BODY-TRUCK-CAB-LATCHES	77 200031 INTERNATIONAL TRUCK TILT CAB HYDRAULIC RAM WHICH RAISES CAB FOR SERVICING	0700 CARGOSTAR SERIES	33	C	023000	F55419121
30000	P02852 A	770808	13730000	HOOD ASSEMBLY-LATCHES	75 000305 FORD TRUCK DIV CLAIMS HOOD WOULD NOT CLOSE & LOCK	5109 F150 NUT LATCH. LATCH IS NOT BROKE ACTION IS OPERABLE - POSSIBILITY OF IMPROPER ALIGNMENT.	28	C	000000	070002033
	P84465 B	780417	13730000	HOOD ASSEMBLY-LATCHES	74 150301 FIAT DIVISION HOOD LATCH FIXED REPEATEDLY BUT IT NEVER LASTED	0401 128SL COUPE	28	C	000000	067501001
50036	P04740 A	780525	15110000	ELECTRIC POWER ACCESSORIES-WINDOWS	74 000302 LINCOLN INTERNAL FAILURE.PART FAILED 29 DAYS AFTER PURCHASE.DEALER FAILED TO MAKE GUILD ON FACTORY ADJUSTMENT.	0200 MARK IV	28	C	064208	094110116
20021	P02819 A	770727	15110000	ELECTRIC POWER ACCESSORIES-WINDOWS	72 140401 MERCEDES-BENZ DIV CLAIMS WINDOW WOULD NOT OPEN OR CLOSE - MOUNTING PLATE APPEARS BENT AND LIGHT RUST ON GEAR WITH WORN GROOVE	0500 M-B 280	28	D	092522	070002033
	P82892 A	770929	15500000	EQUIPMENT-JACKS	73 649511 SUBURBAN MFG CO 1 3/4 TON CAPACITY SCISSORS JACK AD AS 3 TON COLLAPSED UNDER 1/2 TON LOAD - CHEVY P/U 3/4 TON CAP LEFT FRONT FLAT	0103 SUMCO MFG CO, INC	76	B	000000	076012097



# U. S. Department of Transportation

DOE/DOE/DOE  
DOE/DOE/DOE

Office of Public Affairs

100 BUREAU

FOR RELEASE FRIDAY  
February 10, 1978

NHTSA -- 10-78 (Butler)  
Tel. 202-426-9550

## PARTS RETURN PROGRAM INSTRUMENTAL TO RECALLS

Automobile repair shops, participating in a government sponsored Parts Return Program, supplied information last year that aided 17 safety defect investigations and resulted in four major recall campaigns.

The investigations, conducted by the U. S. Department of Transportation's National Highway Traffic Safety Administration (NHTSA), resulted in two recall campaigns by Ford Motor Co. and one each by Porsche and Firestone Tire & Rubber.

The importance placed on the Parts Return Program by NHTSA, as a form of early warning system in its defects investigations, is illustrated by the recent award of certificates of appreciation to 17 shops for their participation during the past year.

In making the awards, NHTSA Administrator Joan Claybrook said, "the voluntary cooperation of participating shops demonstrates their genuine concern for improving automotive safety. The information received as a result of the Parts Return Program is crucial to our defects investigations."

Ten of the shops received Certificates of Appreciation for the first time: Automotive City, San Francisco, Calif.; Bob's Service Station, Hammond, Ind.; Tommy's Auto Repair, Sioux City, Iowa; McLain's Auto Repair, St. Louis, Mo.; Longbard's Exxon Station, Poughkeepsie, N.Y.; May's Auto Service, Mansfield, Ohio; Harry's Auto Service, Great Barrington, Mass.; Woody's Garage, Montoursville, Pa.; L.A.D. Auto Electric, Spokane, Wash.; and Joe's Auto Service, Appleton, Wisc.

Seven firms, recipients of prior awards, on the award list again this year, are: Hagan Service Center, Gainesville, Ga.; Ise Automotive Service, Hollywood, Calif.; Auto Hospital, Lincoln, Neb.; Kolesnik's Service Station, Rochester, N.Y.; Auto Brake Corp., Norfolk, Va.; Doyle Automotive Service, Seattle, Wash.; and Park Auto Repair, Racine, Wisc.

Participation in the voluntary program is currently limited to independent automobile repair shops which are required to meet stringent guidelines. Under the program, failed auto components discovered during the normal course of business by any of the 2,000 participating repair shops are tagged for identification and submitted to a NHTSA contractor. Only safety related components are covered.

To strengthen and broaden the program, it is being expanded to include new car dealers, high mileage automobile fleets and automotive parts suppliers, evenly distributed geographically around the country.

Anyone interested in obtaining information on how to participate in the program is urged to contact Bruce Beddow, Program Manager, Kappa Systems, Inc., 1501 Wilson Boulevard, Arlington, Va. 22209, (703) 527-4500.

Enrollment in the Parts Return Program, now in its seventh year, has grown from 160 after the first year of operation to more than 2,000.

The program is designed to help identify the existence of safety defects in the design, performance, construction, components, or materials of motor vehicles and motor vehicle equipment. Manufacturers are required by law to conduct defect notification and recall campaigns when they discover a safety defect or when the government has determined that a safety defect exists.

U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY  
ADMINISTRATION  
Washington, D.C. 20590

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Official Business

PENALTY FOR PRIVATE USE. \$300

POSTAGE AND FEES PAID  
NATIONAL HIGHWAY TRAFFIC  
SAFETY ADMINISTRATION  
DOT 517



**FIRST CLASS**

U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
**PARTS RETURN PROGRAM—INFORMATION REPORT**

O.M.B. No. 004-R5651  
Approval Expires  
August 1982

(To be completed when parts are not available)  
This program is authorized by PL 89-564. Participation is voluntary

SUBMITTED BY	DATE	
		P
VEHICLE		OWNER'S NAME & ADDRESS (if applicable)
MAKE		
MODEL		
YEAR	MILEAGE	

**COMPONENT**

MANUFACTURER	MILEAGE
DESCRIPTION	PART NUMBER
<input type="checkbox"/> NEW <input type="checkbox"/> REBUILT	

Fold

**FAILURE DESCRIPTION & RESULT**

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U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

PARTS RETURN PROGRAM

REPLY TO:

U.S. Department of Transportation  
c/o KAPPA Systems, Inc.  
1501 Wilson Blvd.  
Arlington, Va. 22209  
(703) 527-4500

Dear Sir:

We take this opportunity to welcome you to our National Parts Return Program team. We believe this program to be a valuable tool in uncovering potential safety related defects in motor vehicles. Your contributions of failed defective parts can help promote automotive safety.

We have enclosed with this letter your "Shop Kit" which includes the following:

1. One pre-addressed and postage free failed part mailbag.
2. Five (5) failed part identification tags and their protective covers.
3. A recent Defect Investigatory Cases Report.
4. One page bulletins requesting failed parts.
5. A current PRP Newsletter.

The procedure to follow in sending a suspect failed part is as follows. Once the part has been removed from the vehicle, record the name and address of the owner on the reverse side of the failed part identification tag. When this task has been completed, fill out the front of the tag identifying the part completely. Please record the results of your visual inspection of the part and your analysis of the problem under failure description.

Prior to attaching the failed part tags to the part, place the tag in its protective cover and seal the cover. This will prevent grease and oil from the part ruining the recorded information. The bag is then ready for mailing.

We hope you will be sending us your first part in the next 30 days as the PRP needs active supporters. Shops which do not send parts may be asked to drop out of the program so that another can take their place. As soon as we receive your first mailbag with a failed part, we will send you a framed "Certificate of Participation" highlighting your shop as an active participant in supporting safety on our highways. We request that you will display this framed certificate where your customers may view it.

Very truly yours,

Bruce E. Beddow  
Program Manager

Enclosures

E-4

BEB/dlf

# PARTS RETURN PROGRAM FAILED PART DATA SHEET

BIN NO. \_\_\_\_\_

PRP NO. P \_\_\_\_\_

SHOP ID NO. 

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DATE RECEIVED \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## OWNER IDENTIFICATION

Vehicle Owner: \_\_\_\_\_ Telephone: (      ) \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

## VEHICLE DATA

Manufacturer: American Motors \_\_\_\_\_ Chrysler Motors \_\_\_\_\_ Ford Motors \_\_\_\_\_ General Motors \_\_\_\_\_

Other: \_\_\_\_\_

Additional Model Information (If Any) \_\_\_\_\_

Make: \_\_\_\_\_ Model: \_\_\_\_\_

Year: 19 \_\_\_\_\_ Mileage: \_\_\_\_\_ VEHICLE CODE: 

--	--	--	--	--	--	--	--	--	--	--	--

## COMPONENT DATA

Component Classification: \_\_\_\_\_

--	--	--	--	--	--	--	--	--	--	--	--

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CLASS

S E

Component Mileage: \_\_\_\_\_ Date Removed: \_\_\_\_\_

I.D. Marks: \_\_\_\_\_  O/R

NO PART RECEIVED

INFORMATION FROM SHOP

INFORMATION FROM OWNER

## FAILURE DESCRIPTION

## FAULT CODES

CAUSE 

--	--

RESULT 

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PRP NO. P \_\_\_\_\_

**SHOP DATA**

Part(s) Returned By: \_\_\_\_\_ SHOP CODE NO. \_\_\_\_\_ CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

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**COMMENTS FROM SHOP**

(ATTACH LETTERS)

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**PHOTOGRAPHS**

# VEHICLE OWNER'S ANALYSIS CODING SHEET

U. S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF OPERATIONS/INVESTIGATION

HS Form 10 (Page 1)  
Revised 12-76

OWNER'S NAME		STREET ADDRESS		CITY		ST	ZIP	LETTER DATE											
001	LAST	FIRST & M.I.						Y Y M M	D										
								CARO TYPE											
001	#	BY	VR	NO.	REFINED BY	ST.		UNUSABLE											
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80																			
CONTROL INFORMATION										VIN INFORMATION									
001	#	DATE/FAIR H.C.	FACTS #	REFERENCE #	DATE/FAIR H.C.	FACTS #	REFERENCE #	SOURCE											
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80																			
VEHICLE INFORMATION										FOR VEHICLES MFG. IN TWO STAGES									
001	#	M.F.H. CODE	MF.H.	DIV.	SERIES	VR	VC	BODY STYLE	VIN	GVW	UNUSED	H.P.	PURCHASED	N/	WHEEL BASE	CID			
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80																			
MATERIALS & MANUFACTURE										TIRE INFORMATION									
001	#	M.F.R. CODE	MF.R.	DIV.	SERIES	VR	VC	BODY STYLE	VIN	GVW	PURCHASED	N/	POP BIN NUMBER	PRP PART LOCATION	PRP PART REMOVED	UNUSED			
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80																			
ACCIDENTS										COMPLAINTS									
001	#	COMPONENT CLASS	COMPONENT CLASS	LOC.	FAULT	MILEAGE AT FAILURE	DATE OF FIRST FAILURE	NAME	CONST.	QTR.	TYPE	CONST.	QTR.	TYPE	CONST.	QTR.			
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80																			
FIRE CONTROL										LOSS CONTROL									
001	#	MANUFACTURER	MANUFACTURER	ACCFID	ACCIDENT	ENVIR. COND.	PRP DAMAGE	PRP CONDO	LOSSE CONDO	LOSSE CONTROL	FIRE CONTROL	PRP ID NUMBER	POP ID NUMBER	PRP ID NUMBER	POP ID NUMBER	PRP ID NUMBER			
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80																			
ACCIDENTS										COMPLAINTS									
001	#	COMPONENT CLASS	COMPONENT CLASS	LOC.	FAULT	MILEAGE AT FAILURE	DATE OF FIRST FAILURE	NAME	CONST.	QTR.	TYPE	CONST.	QTR.	TYPE	CONST.	QTR.			
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80																			
TIRE INFORMATION										COMMENTS									
001	#	M.F.R. BRAND	SIZE	NAME	CONST.	QTR.	TYPE	CONST.	QTR.	TYPE	CONST.	QTR.	TYPE	CONST.	QTR.	RECALL NUMBER	INV. AUDIT OR SURVEY	TIME ID #	COMMENT
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80																			

**VEHICLE OWNER'S ANALYSIS CODING  
CONTINUATION SHEET**

U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
OFFICE OF DEFECTS INVESTIGATION

HS Form 10 (Page 2)  
Revised (7-76)

DOI #	VEHICLE INFORMATION										VIN	GVW	UNUSED	HP	# CYL	WHEEL BASE	CID	ACTION					
	MFR. CODE	CLASS	MFR. DIV.	VC	BODY STYLE	YR	VC	BODY STYLE	CLAS\$	SERIES													
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 12 22 32 42 52 62 72 82 93 03 13 23 33 43 53 63 73 83 94 04 14 24 34 44 54 64 74 84 95 05 15 25 35 45 55 65 75 85 96 06 16 26 36 46 56 66 76 86 97 07 17 27 37 47 57 67 77 87 98 0																							
FOR VEHICLES MFG. IN TWO STAGES										PURCHASED										UNUSED			
DOI #	MFR. CODE	CLASS	MFR. DIV.	VC	YR	VC	BODY STYLE	CLAS\$	SERIES	YR	VC	BODY STYLE	CLAS\$	SERIES	Y Y M M O D	Y Y M M O D	Y Y M M O D	Y Y M M O D					
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 12 22 32 42 52 62 72 82 93 03 13 23 33 43 53 63 73 83 94 04 14 24 34 44 54 64 74 84 95 05 15 25 35 45 55 65 75 85 96 06 16 26 36 46 56 66 76 86 97 07 17 27 37 47 57 67 77 87 98 0																							
THE INFORMATION										INV. AUDIT OR SURVEY				EA NUMBER				RECALL NUMBER					
DOI #	MFR	BRAND	SIZE	NAME	CONST.	TYPE	CORD	BLD.	PLY	BLD.	PLY	BLD.	PLY	BLD.	BLD.	LOAD RANG.	TIRE ID #	COMMENT					
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 12 22 32 42 52 62 72 82 93 03 13 23 33 43 53 63 73 83 94 04 14 24 34 44 54 64 74 84 95 05 15 25 35 45 55 65 75 85 96 06 16 26 36 46 56 66 76 86 97 07 17 27 37 47 57 67 77 87 98 0																							

## PARTS RETURN PROGRAM

PRP# P \_\_\_\_\_  
Date \_\_\_\_\_

## TELEPHONE CONTACT REPORT

 Initial Contact  
 Follow-up Contact:  
if follow-up contact, complete form prior to calling

SHOP NAME \_\_\_\_\_ CONTACT NAME \_\_\_\_\_

SHOP LOCATION \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_

## VEHICLE DATA

MANUFACTURER \_\_\_\_\_ MILEAGE \_\_\_\_\_

MODEL YEAR \_\_\_\_\_ MODEL \_\_\_\_\_

## COMPONENT DATA

COMPONENT DESCRIPTION \_\_\_\_\_

ORIGINAL OR REPLACEMENT (O/R) \_\_\_\_\_

NAME OF PART MANUFACTURER \_\_\_\_\_

## FAILURE DATA

PRIMARY CAUSE OF FAILURE \_\_\_\_\_

OTHER CAUSES \_\_\_\_\_

RESULT OF FAILURE \_\_\_\_\_

 VEHICLE IN MOTION?  FIRE? LOSS OF CONTROL? (partial) (total)  ACCIDENT? If yes please

describe type and how accident occurred \_\_\_\_\_

 # of Injuries  # of fatalities \$ \_\_\_\_\_ property damage

HOW WAS FAILURE DIAGNOSED? SYMPTOMS \_\_\_\_\_

HAS SHOP SEEN SIMILAR FAILURES ON OTHER VEHICLES? \_\_\_\_\_

## VEHICLE OWNER DATA

NAME \_\_\_\_\_ PHONE # ( ) \_\_\_\_\_

STREET ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

This program is authorized by PL 89-564.  
Participation is voluntary.

U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
**FAILED PART TAG**

Form Approved  
O.M.B. No. 04R-5651

TYPE VEHICLE	MAKE	MANUFACTURER:		YEAR MADE	MILEAGE
		<input type="checkbox"/> Car	<input type="checkbox"/> Truck		
				<input type="checkbox"/> OTHER	
DATE REMOVED	BY (Initial)	MODEL		PART DESCRIPTION	
FAILURE DESCRIPTION					

HS Form 396  
(7/77)

Print Vehicle Owner's Name & Address on Back

# Certificate of Participation

*This is to certify that*

*is actively participating to improve motor  
vehicle safety through cooperation in the*

*National Parts Return Program*

*for the years 1977 - 1978*



*ISSUED BY:* \_\_\_\_\_

*PROGRAM MANAGER* \_\_\_\_\_

*CONTRACT NO. DOT-HS-6-01433*

**U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
PARTS RETURN PROGRAM - ENROLLMENT IDENTIFICATION**

COMPANY NAME	COMPANY ADDRESS		O.M.R. No. 004-R5651 Approval Expires August 1982
MANAGER CONTACT			P
<p align="center">( Contractor complete applicable column)</p>			
<b>INDEPENDENT REPAIR SHOP</b> PRIMARY REPAIRS MADE BRAKES <input type="checkbox"/> STEERING <input type="checkbox"/> SUSPENSION <input type="checkbox"/> ENGINE <input type="checkbox"/> EXHAUST <input type="checkbox"/> TRANSMISSION PRIMARY VEHICLES SERVICED <input type="checkbox"/> DOMESTIC <input type="checkbox"/> FOREIGN TOWING SERVICE <input type="checkbox"/> YES <input type="checkbox"/> NO NO. OF SERVICE BAYS _____		<b>AUTOMOBILE DEALER</b> PASSENGER CARS SOLO/SERVICED <b>GENERAL MOTORS</b> <input type="checkbox"/> CHEVROLET <input type="checkbox"/> PONTIAC <input type="checkbox"/> BUICK <input type="checkbox"/> OLDSMOBILE <input type="checkbox"/> CADILLAC <b>FORD</b> <input type="checkbox"/> FORD <input type="checkbox"/> LINCOLN-MERCURY <b>CHRYSLER</b> <input type="checkbox"/> CHRYSLER <input type="checkbox"/> DODGE <input type="checkbox"/> PLYMOUTH <b>AMERICAN MOTORS</b> <input type="checkbox"/> AMC <input type="checkbox"/> JEEP <input type="checkbox"/> OTHER _____	<b>HIGH MILEAGE FLEET</b> PASSENGER CARS IN FLEET MAKE: _____ NO. _____ AVERAGE VEHICLE MILEAGE PER YEAR _____ <b>TYPE OF VEHICLE USAGE</b> <input type="checkbox"/> POLICE <input type="checkbox"/> TAXI <input type="checkbox"/> OTHER _____
		<b>AUTOMOTIVE PARTS SUPPLIER</b> COMPONENTS SOLD <input type="checkbox"/> NEW PRIMARY TYPES <input type="checkbox"/> BRAKES <input type="checkbox"/> STEERING <input type="checkbox"/> SUSPENSION <input type="checkbox"/> ENGINE <input type="checkbox"/> EXHAUST <input type="checkbox"/> TRANSMISSION MAJOR BRANDS REPRESENTED <input type="checkbox"/> NO <input type="checkbox"/> YES	This program is authorized by PL 89-564. Participation is voluntary.
		TELEPHONE NO. _____	



page \_\_\_\_\_

BAGS RECEIVED FOR  
MONTH OF \_\_\_\_\_

BAG #	SHOP ID #, NAME, etc.	DATE

# WANTED

# FAILED AUTOMOTIVE PARTS

THE U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION  
PARTS RETURN PROGRAM

NEEDS YOUR HELP IN RETURNING FAILED AUTOMOTIVE PARTS  
THAT ARE NOT THE RESULT OF AN ACCIDENT OR NORMAL WEAR.

HERE'S ALL YOU DO:

- FILL OUT DATA TAG AND ATTACH TO PART.
- PLACE IN CANVAS MAILBAG, TIE THE CORD  
AND PUT IN MAIL BOX. POSTAGE IS PAID.
- IF PART NOT AVAILABLE, FILL OUT INFORMATION REPORT CARD AND DROP IN MAIL.

WE NEED MORE PARTS. WE NEED YOU. BECOME AN ACTIVE  
PARTICIPANT IN THIS PUBLIC SAFETY PROGRAM TODAY.

THANKS!

IF YOU HAVE ANY QUESTIONS, CALL COLLECT:

U.S. DEPT. OF TRANSPORTATION  
c/o KAPPA SYSTEMS, INC.  
1501 WILSON BLVD.  
ARLINGTON, VA. 22209  
(703) 527-4500



CONTRACT NO. DOT-HS-6-01433



U.S. DEPARTMENT OF TRANSPORTATION  
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION

PARTS RETURN PROGRAM

REPLY TO:

U.S. Department of Transportation  
c/o KAPPA Systems, Inc.  
1501 Wilson Blvd.  
Arlington, Va. 22209  
(703) 527-4500

SOME TYPICAL PARTS OF INTEREST

Bent Items:

Backing plates  
Brake shoes  
Brake pedals or linkage  
Suspension "A" frames  
Brake springs  
Ball joint assemblies

Cracked or Broken:

Wheel cylinder  
Brake drum  
Brake (disc.) rotor  
Welds on brake shoes  
Power brake check valves  
Pitman arms (hub splines)  
Idler arm  
Coil springs  
Brake springs

Worn by Rubbing or  
Loose and Leaking:

Brake hoses or lines  
Power steering hoses or lines  
Power brake hoses or lines

Malfunctioning:

Brake Master cylinder  
Power Steering pump

Faulty Mounting:

Backing Plates  
Power Steering pump

Etc. Etc. Etc.



# U.S. Department of Transportation news:

Office of Public Affairs  
Washington, D.C. 20590

FOR RELEASE TUESDAY  
April 11, 1978

NHTSA 42-78 (Ames)  
Tel.No. (202)426-0670

## QUARTERLY

### DEFECT INVESTIGATORY CASES REPORT

FOR OCTOBER--DECEMBER 1977

During this reporting period, four new defect investigations were opened and one was terminated after the manufacturer initiated recall action. At the end of the reporting period, 68 safety-related defect investigations were in progress, including five in which an initial or final defect determination has been made. Four of the latter cases are currently in litigation.

For terminated cases, information collected during investigations is available for public viewing in the Technical Reference Division, Room 5108, National Highway Traffic Safety Administration, 400 7th Street, S.W., Washington, D.C. 20590.

# # # # # # # # # # # #

Reporting Period: October - December, 1977

SAFETY RELATED DEFECT INVESTIGATORY CASES  
OPENED THIS REPORTING PERIOD

(Note: For all those cases listed below, investigation was initiated to determine whether an alleged problem did, in fact, exist, and whether the alleged problem constitutes a potential safety-related defect within the meaning of the National Traffic and Motor Vehicle Safety Act of 1966 (Act of 1966). The NHTSA objectives are to discover whether alleged problems do occur, the cause of such problems, and whether the problems result in property damage, injuries, or other safety-related problems.

In some instances, a manufacturer may recall certain vehicles or items of automotive equipment after the investigation is begun. The investigation may then be terminated based on recall action, or it may be continued to determine whether the alleged problem affects other models or other model years which should also be recalled for remedy.)

October, 1977

Case Number: C8-01  
Manufacturer: General Motors Corp.  
Make: Cadillac  
Model: Equipped with electronic fuel injection system.  
Year(s): 1975-1977

SUBJECT: Alleged engine compartment fires due to fuel leakage in the electronic fuel injection system.

BASIS FOR INVESTIGATION:

This case was opened after the NHTSA reviewed a Dealer Product Campaign Bulletin published by the General Motors Corp. The bulletin, and an accompanying letter sent to 941 owners of 1975 Cadillacs with electronic fuel injected engines, concerned the replacement of a fuel hose because of leakage which could result in engine compartment fires. Three owner complaints were also received, as well as a report from the Dade County (Florida) Fire Department concerning 16 fires in late model Cadillacs. The investigation was expanded to include 1976 and 1977 models since they had similar fuel injection systems. In October, 1977 the manufacturer announced the recall of 133,419 vehicles to correct this problem.

DESCRIPTION AND FUNCTION:

Fuel hose connections to the engine fuel rail, and fuel hose connections between the gas tank and the fuel rail may leak because of hose deterioration.

Problem Symptoms: No reliable pre-failure symptoms except for possible visual indication of leakage and the smell of gasoline fumes in the engine compartment.

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Case Number: C8-02  
Manufacturer: Ford Motor Co.  
Make: Ford, Mercury, Lincoln (cars & light trucks)  
Model: With V-8 engines and C6 or FMX transmissions  
Year(s): 1973-1978

SUBJECT: Alleged jumping of transmission from the "PARK" position into "REVERSE" gear.

BASIS FOR INVESTIGATION:

The investigation was initiated after the NHTSA received two reports from the Center for Auto Safety indicating one injury and one fatality allegedly caused by this problem. When the investigation was opened combined data from NHTSA, the Center for Auto Safety, and material provided by the manufacturer indicated 31 owner complaints regarding this problem, all involving accidents. Presently, the NHTSA has reports of 39 injuries and 6 fatalities allegedly due to vehicles jumping into "REVERSE".

DESCRIPTION AND FUNCTION:

The C-6 and FMX automatic transmissions are used on vehicles equipped with V-8 engines. The vehicles within the scope of this investigation can be identified by either a "U", "X" or "Z" transmission code on the driver's door pillar. When the shift lever is placed into PARK position with the engine running, an external force such as a vehicle door slam can allegedly cause the transmission to shift from PARK to REVERSE, causing the vehicle to move backwards, unattended. This may result in accidents, injuries and property damage. The cause or causes of this occurrence have not been isolated.

Problem Symptoms: The only known pre-failure symptoms reported to date are an improper indication of the shift indicator or a binding feeling of the selector between REVERSE and PARK.

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November, 1977:

Case Number: C8-03  
Manufacturer: Peugeot, Inc.  
Make: Peugeot  
Model: 304 and 504  
Year(s): 1972-1975

SUBJECT: Alleged failure of seat belt to roll completely into retractor when the belts are not in use.

BASIS FOR INVESTIGATION: This investigation was prompted by a petition NHTSA received from the Center for Auto Safety.

DESCRIPTION AND FUNCTION: If the seat belt will not roll completely into the retractor when the belts are not in use, they can become entangled in the seat adjustment mechanism or mangled in the door, thereby damaging the belt. NHTSA is concerned about the ability of the belts to protect occupants after sustained abuse.

Problem Symptoms: Failure of the seat belt to retract completely into its retractor when not in use.

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Case Number: C8-04  
Manufacturer: Ford Motor Co.  
Make: Ford, Mercury, Lincoln  
Model: Full Size and Intermediate  
Year(s): 1968-1974

SUBJECT: Alleged sticking of a bushing in the idler arm which can impair steering. Possible separation of the idler arm from the vehicle frame with resulting loss of vehicle control.

BASIS FOR INVESTIGATION: NHTSA received 55 reports concerning the problem. Thirty-seven of the 55 reports came through its Parts Return Program. More than 2,000 independent auto repair shops participate in the program by sending failed auto parts to a NHTSA contractor for analysis.

DESCRIPTION AND FUNCTION: The idler arm is a component of the steering system. Complaints received indicate that a bushing in the idler arm can stick due to corrosion or lack of lubrication. If this happens, steering can become impaired and the idler arm may separate from the frame. If this happens, the driver could lose control of the vehicle.

Problem Symptoms: Increased difficulty or stiffness in steering.

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December, 1977:

None

SAFETY-RELATED DEFECT INVESTIGATORY CASES  
TERMINATED THIS REPORTING PERIOD

(Note: Information collected during these investigations is available for public viewing the NHTSA public files.)

October, 1977:

None

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November, 1977:

Case Number: C7-23  
Manufacturer: Toyota Motors  
Make: Toyota  
Model: Corona Mark II with automatic transmission  
Year(s): 1969-1972

POSSIBLE PROBLEM: Possibility of electrical fire in the center console.

REASON FOR TERMINATION: The manufacturer has recalled 134,605 vehicles to correct the problem. Recall #77V-124

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CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

**I. INVESTIGATIONS**

Report for December, 1977  
Period Ending:

Those cases listed hereon are the subjects of current safety-related investigations being conducted in accordance with NHTSA responsibilities under provisions of the National Traffic and Motor Vehicle Safety Act of 1966. When an investigation is begun, it should not be assumed that a defect exists; only that a safety-related problem has been reported with sufficient indication of its existence to justify a formal investigation. The aim of the formal investigation is to establish whether a vehicle defect is causing the problem, and, if so, how it happens, and how it may be remedied. The NHTSA will make public its conclusions upon completion of each investigation. In line with the foregoing, the NHTSA solicits from the public pertinent information relating to the cases listed. By submitting such information, you make your contribution to highway safety.

CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS
128	Ford	F-250	1968-1969	16 x 5.5 Two Piece Wheel	Lock Ring Gutter Failure Could Result in Rapid Air Loss or Side Ring Leaving Wheel.
282	Ford	Ford Mercury	1965-1974	15 x 5-inch Single Piece Wheel	Alleged Wheel Rim Failure Could Result in Rapid Air Loss From Tire.
C2-32	General Motors	GMC 1/2-Ton Pickups	1960-1970	15 x 5.5-inch Single Piece Wheel	Alleged Wheel Rim Failure Could Result in Rapid Air Loss From Tire.
C2-53	Ford	All	1967 and later	Dual Master Brake Cylinder	Failure of Cylinder Due to Corrosion Could Result in Loss of Braking.
C2-60	Volkswagen	All	Pre-1963	Heater	Engine Fume Intrusion into Passenger Compartment Affects Driver's Control of Vehicle.

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

Report for Period Ending: December, 1977					
CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS
C2-61	Ford	Ford Mercury	1969-1971	15 x 6.5 Single Piece Wheel	Disc Failure Could Result In Wheel Loss.
		CB 750, CB 500 CB 450 (K3 & K4)	AII	Gas Tank Filler Cap	Becomes Dislodged Allowing Gas to be Ignited After Vehicle Crash.
(4)	Honda				
(6)	Chrysler	AII "C" Body	1969-1973	Bulkhead Electrical Connector	Becomes Disconnected Resulting In Complete Loss of Electrical Power.
		Light Duty Trucks	1966-1971	Rear Axle Control Arm	Alleged Rear Axle Control Arm Failures Could Effect Vehicle Control.
C3-34	General Motors				
C3-35	International Harvester	Travelall 1110 4 x 4	1972-1973	Steering Arm Ball	Alleged Steering Instability Upon Hard or Panic Brake Use Vehicle May Swerve Upon Braking Action.
C3-43	General Motors	Cadillac Eldorado & Oldsmobile	1967-1973	Front Wheel Mounting Bolts	Alleged Failure of Front Wheel Mounting Bolts Could Result in Loss of Wheels.
C4-07	Ford	Ford, Mercury	1970-1971	Hood Latch	Failure of Latch Mechanism Could Result in Hood Popup Obscuring Driver Vision.
C4-08	International Harvester	1600, 1700 and 1800 Series Loadstar Chassis	1972-1973	Rear Axle U-Bolts/Nuts	Alleged Low Torque of Rear Axle U-Bolts/Nuts Allows Axle to Shift and Could Effect Vehicle Control

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

Report for  
Period Ending: December, 1977

CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS
C4-09	Chrysler	Dodge Darts and Plymouth Valiants	1967-1972	Brake Proportioning Valve	Rear Wheel Lockup During Braking. Could Result in Loss of Vehicle Control.
C4-10	Winnebago	D24 Motorhome	1970-1971	Front End Suspension	Alleged Inadequate Front End Suspension. Could Result in Overloading the Vehicle and Failure of Suspension System Components.
C4-11	Action Industries, Inc.	24 and 25-foot Motorhome	1971	Front End Suspension	Same as C4-10.
C4-12	Champion Home Builders	24-foot Motorhome	1971	Front End Suspension	Same as C4-10.
C4-13	Boise Cascade	Lifetime Premier 23-foot Motorhome	1969-1971	Front End Suspension	Same as C4-10.
C4-14	PRF Industries	Travco 220 Motorhome	1970	Front End Suspension	Same as C4-10.
C4-17	General Motors	Chevrolet Series C, P, G-10 Trucks and GMC Series C, P, G-1500 Trucks	1971-1972	Steering Tie Rod	Separation of Ball From Socket With Loss of Vehicle Control.

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS	
					Report for Period Ending: December, 1977	
C4-18	Ford	Fairlane and Ranchero Mercury Montego Ford Falcon Mercury Comet	1965-1969 1965-1969 1965-1970 1965-1970	Engine Mounts	Secondary Effects from Shearing of Engine Mounts. Engine Lift and Rotation Could Depress Throttle in Open Position and Result in Loss of Control.	
C4-26	General Motors	All Passenger Cars	1967-1973	Power Steering Gear	Alleged Power Steering Lockup and Self-Steering Problems. Could Result in Loss of Vehicle Control.	
C4-28	Ford	All Pintos	1971-1972	Rack and Pinion Steering	Alleged Steering Difficulty or Loss of Steering Control Due to Bending of Steering Assembly Due to Wheel Impacts.	
C4-29	Ford	All With 4-Barrel Carburetors	1968-1974	Non-Metallic Fast Idle Cam	Breakage Causes Jamming of Throttle in Open Position, Resulting in Loss of Control of Vehicle Speed.	
C4-30	Ford	School Bus B-700	1966-1974	Brake Drum	Alleged Front Brake Drum Failure. Could Result in Loss of Braking.	
C4-34	Nissan	Datsun 510 Datsun 1200	1969-1971 1971	Filler Hose and Three-Way Connector	Alleged Filler Hose and Three-Way Connector Leaks. Could Result in Loss of Fuel and Possibility of Fire.	

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

Report for December, 1977 Period Ending:					
Case No.	Manufacturer/Trade Name	Model	Year	Component	Possible Problems
C4-35	Nissan	Datsun 510	1968-1971	Transverse Link	Alleged Transverse Link Failures. May Result in Loss of Vehicle Control.
C4-14	General Motors	Rochester Carburetor Equipped	1965-1972	Carburetor Float	Alleged Carburetor Flooding Due to Float Saturation. Fuel Could Overflow onto Hot Engine Resulting in Fire.
C4-46	Mercury Auto	Wizard A-5030	Various	Auto Jack Stand	Failure to Meet Load Rating. Failure of Jack Stand While in Use Could Result in Injury to Individuals Under or Adjacent to the Vehicle.
C4-52	International Harvester	Scout II Travelall and Pickup	1970-1973	Brake Lining	Alleged Erratic Service Brake Operation or Performance. Could Affect Control During Braking.
C4-53	General Motors	Chevelle	1965-1969	Engine Mounts	Alleged Engine Mount Failure. See C4-18.
C4-59	Volkswagen	VW Type 3 prior to August 1971; Porsche 914, 1.8, 1.7 and 2.0 Liter Engine; VW Type 4, 1.7 Liter Engine	1970-1972	Bosch Fuel Injector	Alleged Electronic Fuel Injector Leakage. Could Result in Engine Compartment Fires.

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

Report for Period Ending: December, 1977					
CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS
C5-01	General Motors	Chevrolet Corvettes	1964-1974	Rear Wheel Bearing	Failure of Rear Wheel Bearings. Wheels May Bind up or Lock.
C5-03	International Harvester	Travelalls and Pickups	1974	Battery Cable	Alleged Shorting of the Positive Battery Cable. Could Cause a Spark that Ignites Flammable Materials In Engine Compartment.
C5-07	General Motors	Pontiac-all V8	1966-1972	Timing Gear and Chain	Failure of Timing Gear and Chain Resulting in Loss of Engine Power in Traffic.
C5-08	Toyota Motor Sales	Corolla and Carrina Vehicle Equipped with 1600cc Engine	1971-1973	Throttle	Alleged Throttle Sticking. Could Result in Loss of Vehicle Control.
C5-09	Kar-Rite	Jack Stand Model 1052, Rated at 4,000 Pounds	All	Jack Stand	See C4-46
C5-25	Volvo	Volvo	1973	Front Bumper Bracket	Failure of Front Bumper Support Bracket. Could Result in Loss of Bumper.
C5-26	Ford	Mercury Capri	1971-1973	Seat Failures	Failure in Reclining Mechanism Allowing Seat to Rotate Rearwards and Could Result in Loss of Control.

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

Report for  
Period Ending: December, 1977

CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS
C6-22	American Motors Corporation	Pacer	1975	Power Steering Gear	Alleged Leakage of Rack and Pinion Seal Resulting in Possible Loss of Steering Control.
C6-31	Ford	F-250 and F-350 Series Trucks	1972-1974	Budd Duo-Rim & "C" Section Side Ring	Alleged Explosive Separation of "C" Section Side Ring From Budd Duo-Rim Wheels. Could Result in Loss of Air Pressure, Loss of Vehicle Control, and Injury From Separated Side Ring.
C7-10	Ford	Mercury Capri	1971-1974 1976-1977	Front Stabilizer Bar	Alleged Front Stabilizer Bar Failures. Could Result in Loss of Vehicle Control.
C7-12	American Honda	750 & 1000cc Motorcycles	1975-1976	Disc Brakes	Alleged Poor Wet Braking Performance. Loss of Initial Braking While Driving in the Rain.
(7)	C7-14	Volkswagen	1975-1976 1975-1976 1974-1975 1973-1975	Throttle Control System	Alleged Throttle Control System Malfunctions Could Result in Loss of Vehicle Control.

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

Report for Period Ending: December, 1977					
CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS
(3) C7-21	General Motors	Chevrolet, Pontiac, Oldsmobile, Buick Cadillac, and GMC Trucks	1971-1977	Power Brake Booster	Power Brake Booster Failure Requires High Brake Pedal Forces to Stop Vehicle.
(4) C7-22	Chrysler	Dart, Valiant, Aspen, Volare	1975-1977	Carburetion and Emissions System	Vehicle Stalling-Carburetion and Emissions. Could Result in Loss of Control or Accident in Traffic Situation.
(1) C7-24	Ford	Passenger Cars and Light Trucks	1970-1977	Flex-Fan (Engine Cooling Fan)	Flex-Fan Breakage Can Result in Injury to Anyone Working Under Hood of Vehicle with Engine Operating.
(4) C7-26	International Harvester	Heavy Trucks	1975-1977	Aluminum Hub Used on 10,800 and 12,000 Steering Axle.	Hub Cracks and Separates Between Bearings. Can Cause Damage to Braking System Elements.
C7-30	Fiat, Inc.	A11	1970-1977	Undercarriage	Suspension and Undercarriage Failure Due to Corrosion.
C7-31	British Leyland	Triumph Spitfire, TR-7, MGB, MG Midget Jaguar XJ6, Jaguar XJ12	1975-1977	Ignition System	Ignition Amplifier May Fail Causing Vehicle to Stall in Traffic.

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

Report for  
Period Ending: December, 1977

CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS
(2)	British Leyland	Triumph TR-7	1975-1977	Throttle Cable	Throttle Cable Failure Accelerator Sticks or Returns to Idle. Results in Loss of Power or Inability to Control Vehicle Speed.
C7-33	General Motors	Light Duty Trucks Chev., GMC C10, P10, K10, G20	1975-1977	Jack	Jacks May Fail When Used on Some Shoulder Inclines.
C7-34	Hollywood Accessories	Model 646	All	Hydraulic Jack	Leveling Mechanism May Fail If Load is not Centered on Jack Saddle.
E-31 (8)	British Leyland	Triumph-- All	1969 thru 1976	Wiper Motor, Linkage, Arm Blades and Switches	Failure of Wiper System During Use can Lead to Vehicle Crashes Due to Vision Obstruction.
(4)	British Leyland	Triumph-- All	1970 thru 1977	Headlamp Switches	Failure of Switch to Activate Can Result in Accidents Due to Loss of Lights When They Are Needed.
C7-38	Ford/General Motors	Pinto, Vega, Subcompact	1970-1976	Gasoline Tank	Readily damaged in Rear-end Collision. Possibility of Fire or Explosion.
C7-39	Ford Motor	Mercury Capri	1971-1972	Headlight Switch	Switch May Fall Apart Causing Headlights and Taillights to Cease Operation.

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

Report for Period Ending: December, 1977					
CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS
C7-40	British Leyland	Midget	1970-1974	Throttle Cable	Throttle May Break or Stick in the Open or Partially Open Position. Results in Loss of Power or Inability to Control Vehicle Speed.
(4)	Neway Division	AR III Series, Trailer Air Suspension System	All	Pivot Bolt Connection Lock Nut	Suspension System Pivot Bolt Connection Lock Nut May Loosen Due to Insufficient Torque. The Loose Bolt Can Fall Out Completely, or it Can Come Into Contact With a Tire. If The Bolt Falls Out Completely, It Can Result in Erratic Vehicle Handling. If the Bolt Contacts the Tire, It Can Result in Premature Tire Wear or a Tire Fire.
(4)	General Motors	Cadillac	1975-1977	Electronic Fuel Injection System	Engine Compartment Fires Due to Possible Fuel Leakage in Fuel Injection System.
C8-02	Ford Motor Co.	All models with 351 or Larger Engine	1973-1978	C-6 Transmission Linkage	Assembly Grommets May Fail. Transmission May Jump From Park to Reverse.
C8-03	Peugeot, Inc.	304 and 504	1972-1975	Seat Belt System	Retractor Fails to Operate Properly. Belt Becomes Damaged or Entangled.

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

Report for December, 1977  
Period Ending:

CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS
C8-04	Ford Motor Co.	Ford, Mercury Lincoln, Full-size and Intermediate	1968-1974	Idler Arm and Mounting Bracket	Bracket Pulls Out of Frame Rail Resulting in Loss of Steering Control.

CURRENT INVESTIGATIONS OF ALLEGED SAFETY RELATED DEFECTS

Report for  
Period Ending, December , 1977

CASE NO.	MANUFACTURER/MAKE	MODEL	YEAR	COMPONENT	POSSIBLE PROBLEMS
(5) 132	General Motors (FINAL DEFECT DETERMINATION MADE 12-19-74, IN LITIGATION)	A11	1965-1969	Quadrajet Carburetor	Fuel Leakage at Plug Resulting in Fire Potential
(4) 140	Ford (FINAL DEFECT DETERMINATION MADE 8-12-75, IN LITIGATION)	Mustang and Cougar	1968-1969	Seat Back Pivot Arm	Inboard Pivot Failures. Seat Back Could Collapse Resulting in Loss of Vehicle Control
C3-11	General Motors (IN LITIGATION 2-13-74)	Cadillac	1959-1960	Steering Pitman Arm	Fatigue Failure Causing Loss of Vehicle Control
C3-29	Ford (FINAL DEFECT DETERMINATION MADE 12-30-75, IN LITIGATION)	Mercury Capri	1971-1973	Windshield Wiper Arm Shaft and Motor	Arm Detaches From Drive Shaft Motor; Failure Due to Underpower. Could Result in Loss of Driver Visibility.
(2) C4-23	General Motors (INITIAL DEFECT DETERMINATION MADE 2-14-77)	Buick Opel	1964-1971	Fuel Tank and System	Taillight Mounting Bolt can Penetrate Fuel Tank in Right Rear-end Impacts at Speeds Below 10 mph.

IS Form 330A (Feb. 1975)

- (1) The manufacturer has recalled certain 1972, 1976, and 1977 model vehicles.
- (2) Manufacturer has notified NHTSA of his intent to initiate owner notification and recall.
- (3) Manufacturer has recalled 1976 model vehicles.
- (4) Vehicles have been recalled by the manufacturer.
- (5) GM did not comply with 1974 recall order and filed suit to have it declared null and void. The NHTSA brought suit to enforce the order and impose a civil penalty. In 1976, the U.S. District Court for the District of Columbia granted the government's motion for summary judgement, and fined GM \$400,000. In Oct. 1976, GM notified the NHTSA that it would take recall action; however, GM appealed to the U.S. Court of Appeals for the District of Columbia, arguing that summary judgment was inappropriate, the defect does not -- or at least may not -- pose an unreasonable risk of accidents and injuries, and challenged the penalty levied by the District Court. On October 14, 1977, the U.S. Court of Appeals affirmed the decision of the District Court with respect to the existence of a safety defect, but remanded the case to the District Court for reconsideration as to the appropriate penalty to be levied against GM.
- (6) Manufacturer has recalled 1972 and some 1973 models.
- (7) Manufacturer has recalled 1974-1976 Volkswagen and Audi Fox models.
- (8) Manufacturer has recalled some models.



## PARTS RETURN PROGRAM CODING INSTRUCTIONS

Card Type 1 (only one card type 1 per record) required card in record group.

<u>Columns</u>	<u>Description/Explanation</u>
1 - 6	Six-character PRP Part Number/first character is P; second character is 0 if record represents a part, 8 if record represents information only, which was provided by a program participant, or 9 if record represents information only, which was provided by a source other than a program participant. Last four characters must be numeric. Required entry.
7 - 30	Owner's name, (last name, first name)/if name is not given enter "resident." Start first name in column 19, if last name does not overlap. Alpha characters. Required entry.
31 - 69	Owner's Address 31-52 Owner's street address/enter vehicle owner's street address if known. If unknown, leave blank. Alpha/numeric field.  53-62 Owner's city/enter vehicle owner's city if known. If unknown, leave blank, abbreviate if necessary. Alpha field.  63-64 Owner's state/enter owner's state of residence if given. If not specified, enter 00. Use code tables (state). Alpha/numeric field. Required entry.  65-69 Owner's zip code/enter owner's zip code if known, if unknown leave blank. Numeric field.
70 - 75	Letter date/if letter is source, enter letter date, if none is given, enter date of failure. If date of failure is unknown, enter date received. If part is source, enter date of failure, if unknown, enter date part was received. (year/month/day) numeric field. Required entry.
76	Unused.
77 - 78	Unusable.
79	Card type/enter a "1" for card type 1. Required entry.
80	Action/transaction code A=add, D=delete, M=modify.

Card Type 2 (only one card type 2 per record) required card in record group.

<u>Columns</u>	<u>Description/Explanation</u>
1 - 6	Six-character PRP Part Number/duplicate number used in card type 1. Required entry.
7 - 42	Control information/not used for PRP.
43 - 48	PACS/HLCR Number - not used for PRP.
49 - 54	Date part received/enter the date part is received from shop (year/month/date). Numeric field. Required entry for PRP.
55 - 60	PRP reference number/used for conversion only. Six-character ODI number with a leading 0. Numeric field.
61	Facility Identifier. <u>I</u> if Independent Repair Shop. <u>D</u> if New Car Dealer. <u>P</u> if Automotive Parts Supplier. <u>F</u> if High Mileage Fleet. Required entry for PRP.
62 - 69	Shop code number/enter 8-character shop code from the failed data sheet. Right justified, numeric field. Required entry for PRP.
70 - 71	Source code/enter PR for PRP. Alpha field. Required entry.
72 - 76	Unused.
77 - 78	Unusable (internal record sequence).
79	Card type/enter "2" for card type 2. Required entry.
80	Action/transaction code A=add, D=delete, M=modify.

Card Type 3 (up to 26 alpha characters for card type may be used per record) required card in record group.

<u>Columns</u>	<u>Description/Explanation</u>
1 - 6	Six-character PRP Number/duplicate number used in card type 1. Required entry.
7 - 71	Vehicle Information 7-16 Mfg./div./series/class code/enter unique code found in Manufacturer's table. Numeric field. Required entry.
	7-18 Year/enter vehicle model year. If unknown, enter 00. Numeric field. Required entry.
	19-20 Vehicle category/enter unique vehicle category code found in vehicle category table. Left justify. Alpha or numeric field. Required entry.

Card Type 3 - Continued

<u>Columns</u>	<u>Description/Explanation</u>
	19-20 Vehicle category/enter unique vehicle category code found in vehicle category table. Left justify. Alpha or numeric field. Required entry.
	21-22 Body style/enter unique body style code found in Body Style Table. Should agree with codes in VSM master list if vehicle is less than six years old and manufacturer code appears on list. Left justify. Alpha or numeric field. Required field.
	23-42 VIN/enter the vehicle identification number if given, otherwise leave blank. Alpha/numeric field, left justify.
	43-47 GVW/enter the gross vehicle weight if given, otherwise leave blank. Numeric field, right justify.
48 - 50	Unused.
51 - 53	HP/enter vehicle unique horsepower if given, otherwise leave blank. Numeric field, left justify.
54	Number of cylinders/enter the number of cylinders in engine if given, otherwise leave blank. Numeric field.
55	Carburetor/enter the number of barrels the carburetor has if given, otherwise leave blank. Numeric field.
56	Power brakes/enter "Y" for yes if the vehicle has power brakes, otherwise leave blank. Alpha field.
57	Power steering/enter "Y" for yes if the vehicle has power steering, otherwise leave blank. Alpha field.
58	Automatic transmission/enter "Y" for yes if vehicle has automatic transmission, otherwise leave blank. Alpha field.
59	AC/enter "Y" for yes if the vehicle has air conditioning, otherwise leave blank. Alpha field.
60	Speed control/enter "Y" for yes if the vehicle has speed control, otherwise leave blank. Alpha field.
61 - 66	Purchase date/enter date vehicle purchased if given (year/month/day). If month and year are given, assume day as first day of month, if date is not given, leave blank. Numeric field.
67	New or used - N/U/enter "N" or "U" respectively if given, otherwise leave blank. Alpha field.

Card Type 3 - Continued

<u>Columns</u>	<u>Description/Explanation</u>
68	Two-stage vehicles/enter "Y" for yes if vehicle is manufactured in two or more stages, otherwise leave blank. Alpha field.
69 - 71	Wheel base/enter wheel base in inches if given, otherwise leave blank. Left justify, numeric field.
72 - 76	CID/enter vehicle engine cubic inch displacement if given, otherwise leave blank. Numeric field.
77	Vehicle identifier/enter an "A" for first vehicle. Subsequent vehicles are assigned unique PRP numbers. Required entry.
78	Component identifier/enter an "A" for first component. Subsequent parts or complaints do not require an additional card type three. Required entry.
79	Card type/enter "3" for card type 3. Required entry.
80	Action/transaction code A=add, D=delete, M=modify.

Card Type 4 - card required only when "Y" is entered in column 68 of Card Type 3.

<u>Columns</u>	<u>Description/Explanation</u>
1 - 6	Six-character PRP Number/duplicate number used in card type 1. Required entry when card type 4 is used.
7 - 57	For vehicles manufactured in two or more stages 7-16 Mfg./div./series/class code/enter unique code found in Manufacturer's Tables. Numeric field. Required when vehicle is manufactured in two or more stages.
17-18	Year/enter vehicle model year. If unknown, enter 00. Numeric field. Required when vehicle is manufactured in two or more stages.
19-20	Vehicle category/enter vehicle categories code from Vehicle Category Table. Left justify. Alpha or numeric field. Required when vehicle is manufactured in two or more stages.
21-22	Body style/enter body style code from Body Style Table. Left justify. Alpha or numeric field. Required when vehicle is manufactured in two or more stages.

## Card Type 4 - Continued

### Columns

### Description/Explanation

23-42 VIN/enter the vehicle identification number if given, otherwise leave blank. Alpha/numeric field, left justify.

43-47 GVW/enter the gross vehicle weight if given, otherwise leave blank. Right justify, numeric field.

48-53 Purchase date/enter date second stage was purchased if given (year/month/day). If month and year given, assume day is the first day of the month. If date not given, leave blank. Numeric field.

54 New or used/enter "N" or "U" respectively if given, otherwise leave blank. Alpha field.

55-57 Wheel base/enter wheel base if given, otherwise leave blank. Numeric or blank field.

58-76 Unused.

77 - 78

### Internal Record Sequence

77 Vehicle identification/enter "A" for first vehicle in record. Only one card type 4 per PRP number is used. Subsequent vehicles are assigned unique PRP numbers. Subsequent components do not require an additional card type 4. Alpha field. Required entry when card type 4 is used.

78 Component identifier/enter "A" for the first failed component of the vehicle. Subsequent components do not require an additional card type 4. Only one vehicle is assigned a PRP number, alpha field. Required entry when card type 4 is used.

79

Card type/enter "4" for card type 4. Numeric field, required entry when card type 4 is used.

80

Action/transaction code A=add, D=delete, M=modify .

Card Type 5 - (up to 26 alpha characters for card type may be used per record). Required card in record group. Only components that are related to the same incident of failure are coded under one PRP number. Unrelated components are assigned unique PRP numbers even if they are removed from the same car on the same date.

### Columns

### Description/Explanation

1 - 6

Six-character PRP number/duplicate number used in card type 1. Required entry.

Card Type 5 - Continued

<u>Columns</u>	<u>Description/Explanation</u>
15 - 16	Component location/enter component location, if applicable, i.e., when an S (side) and/or E (end) appear after code number in the Component Classification Table. Required field when component class code shows S and/or E indicator in Component Classification Table.  15 Side/enter "R" for right, "L" for left, "U" for unknown if component class code required side indicator. Otherwise leave blank. Alpha field.  16 End/enter "F" for front, "R" for rear, "U" for unknown if component class code requires end indicator. Otherwise leave blank. Alpha field.
17 - 20	Fault Codes 17-18 Cause/enter fault code from Fault Code Table which best describes the defect or cause of the condition. Numeric field. Required entry.  19-20 Result/enter fault code from Fault Code Table which best describes the result of the defect or condition. Numeric field. Required entry.
21	Warranty or service/enter "W" for warranty or "S" for service if the complaint is about warranty or service, otherwise leave blank. Alpha or blank field.
22 - 27	Mileage at failure/enter the mileage of the component at the time of failure if given. If component mileage is unknown, enter vehicle mileage. If no mileage is given, leave blank. Right justify and zero fill to left. Numeric or blank field.
28 - 33	Date of first failure/enter the date the first failure occurred (year/month/day). If not given, enter the date of letter. If letter date is not given, enter date part received. Numeric field.. Required entry.
34 - 35	Occurrences/enter the number of separate occasions the failure has occurred. If not given, enter 01. Right justify, zero fill to left. Numeric field. Required entry.
36	Hazard category/enter applicable hazard category code from Hazard Category Table. Alpha field. Required entry.
37	Accident/enter "Y" if there was an accident, otherwise leave blank. Alpha or blank field.

Card Type 5 - Continued

<u>Columns</u>	<u>Description/Explanation</u>
38 - 45	Accident Parameters, use only when "Y" appears in column 37 card type 5. 38 Type accident/enter type of accident. "F"=frontal collision, "S"=side collision, "R"=rear-end collision, and "N"=non-collision accident. Enter "U" if type of accident is unknown. Required entry if "Y" appears in column 37.
	39-40 Injuries/enter number of injured resulting from accident, enter 00 if unknown. Right justify, zero fill to left. Numeric field. Required field if "Y" appears in column 37.
	41-42 Fatalities/enter number of fatalities resulting from accident, enter 00 if unknown. Right justify, zero fill to left. Numeric field. Required field if "Y" appears in column 37.
	43 Property damage/enter code for amount of damage to vehicle resulting from accident if given, otherwise leave blank. Alpha or blank field. L=light damage (up to \$100) M=medium damage (\$100 to \$500) H=heavy damage (over \$500)
	44 Environmental conditions/enter appropriate code from table on next page for environmental conditions when accident took place. Alpha/numeric or blank field.
	45 Driving conditions/enter appropriate code from table on next page for speed and type of road where accident took place. Alpha/numeric or blank field.
46	Failure type/"P"=primary failure - not caused by the failure of another component, "S"=secondary failure - result of a failure of another component. Leave blank if unknown. Alpha or blank field.
47	Motion/enter "Y" if car was in motion when failure occurred, "N" if not in motion, and "U" for unknown. Alpha field, required entry.
48	Fire/enter "Y" if a fire occurred at the time of the failure, "N" for no fire, and "U" for unknown. Alpha field, required entry.
49	Loss control/enter "T" if driver lost control of vehicle, "P" if partial loss of control occurred, and "U" if unknown. Alpha field, required entry.

Card Type 5 - Continued

<u>Columns</u>	<u>Description/Explanation</u>
50 - 53	FMVSS/enter any applicable Federal Motor Vehicle Safety Standard or Regulation Part Number from FMVSS Table. FMVSS number is right justified, column 50 is blank. For Regulation Part Number, use "P" in column 50. Alpha/numeric blank/numeric or blank field.
54 - 63	Part ID number/enter the part ID number(s) if given, from failed data sheet. If none is given, leave blank. If additional space is required, use comment section, card type 7 or 8. Left justify.
64	Original or replacement equipment (O/R)/enter "O" for original or "R" for replacement part. Alpha or blank field.
65 - 69	PRP bin number/enter the bin number the part is stored in from failed data sheet.
70 - 73	Part location/use when part is removed from bin. Alpha/numeric or blank field. "DOT1"=ODI office, "DOT2"=ODI storage, "DOT3"=ODI testing, "INVI"=KSI storage, "DISP"=disposed.
74 - 76	GEC Identifier. Enter Alpha characters "GEC" when coding parts received by the General Environment Corporation. Required entry when coding GEC parts.
77	Vehicle identifier/enter "A" for first vehicle in record. Subsequent vehicles are assigned unique PRP numbers. Required entry.
78	Component identifier/enter "A" for the first failed component, "B" for second related component, "C" for the third related component, and so on (D-Z). Alpha field, required entry.
79	Card type/enter "5" for card type 5. Required entry.
80	Action/transaction code A=add, D=delete, M=modify.

Card Type 5 - Continued

Column 34 - Environmental Conditions

<u>WEATHER</u>	<u>DAY</u>	<u>NIGHT</u>	<u>DAWN OR DUSK (TWILIGHT)</u>	<u>UNKNOWN TIME</u>
Clear	A	K	S	2
Light Rain	C	L	T	3
Heavy Rain	D	M	U	4
Fog	E	N	V	5
Snow	F	O	W	6
Sleet	G	P	X	7
Other Weather	H	Q	Y	8
Unknown Weather	I	R	Z	9

Column 55 - Driving Conditions

<u>VEHICLE SPEED WHEN FAILURE OCCURRED</u>	<u>STREET OR ROAD</u>	<u>HIGHWAY</u>	<u>FREEWAY</u>	<u>UNKNOWN</u>
0 MPH (Stopped)	B	K	S	2
1 - 20 MPH	C	L	T	3
21 - 40 MPH	D	M	U	4
41 - 60 MPH	E	N	V	5
Over 60 MPH	F	O	W	6
Unknown Speed	G	P	X	7

Card Type 6 (up to 26 alpha characters for card type may be used per record).

<u>Columns</u>	<u>Description/Explanation</u>
1 - 6	Six-character PRP number/duplicate number used in card type 1. Required entry.
7 - 46	Tire Information 7-9 Manufacturer/enter tire manufacturer code from Tire Mfg. Table. New tire mfg. codes have two characters - left justified - whereas retread mfg. have three characters. If tire mfg. plant is unknown, use first code given for that specific tire mfg. in the Tire Mfg. Table. If Column 27 = 2, 4, or 6, then Columns 7-9 should contain three Alpha characters or blanks. 10-12 Brand/enter brand code from Tire Brand Table. Alpha field. 13-20 Size/enter tire size - left justify. Leave blank if unknown. Alpha, numeric, or blank field. NOTE: Do not include decimal point or dash. 21-22 Name/enter tire name code from Tire Name Table. Leave blank if unknown. Alpha field. 23 Unused. 24-26 Construction/enter three-character tire construction code from the following tables. Code every character that is known. Alpha field. 24 First character: "T"=Tube type, "L"=Tubeless 25 Second character: "B"=Bias (Street and Road), "R"=Radial (Street and Road), "E"=Belted Bias (Street and Road), "I"=Bias (Deep Tread, Winter), "A"=Radial (Deep Tread, Winter), "S"=Belted Bias (Deep Tread, Winter). 26 Third character: "B"=Blackwall, "W"=Any other than Blackwall.
	Examples of Construction Codes Follow:  For: Street and Road Type TBW Tube Type, Bias Ply, Whitewall TRB Tube Type, Radial Ply, Blackwall LBB Tubeless, Bias Ply, Blackwall LEW Tubeless, Belted Bias Ply, Blackwall LRB Tubeless, Radial Ply, Blackwall

Card Type 6 - Continued

Columns      Description/Explanation

For: Mud and Snow (Deep Tread)  
TIB Tube Type, Bias Ply, Blackwall  
TAW Tube Type, Radial Ply, Whitewall  
LIW Tubeless, Bias Ply, Whitewall  
LSB Tubeless, Belted Bias Ply, Blackwall

If unknown, leave blank.

27 Tire Type/enter tire type code, numeric character.

<u>TIRE TYPE</u>	<u>NEW</u>	<u>RETREAD</u>	<u>REGROOVE</u>
Normal	1	2	7
Snow Tire	3	4	8
Studded	5	6	9

28 Cord/enter cord material code, if unknown leave blank.  
Numeric character.

Nylon=1 Rayon=2 Polyester=3 Fiberglass=4 DP-01=5  
Nygen=6 Steel=7 Other=9

29 Belt/enter belt material code, if unknown leave blank.  
Numeric character.

Nylon=1 Rayon=2 Polyester=3 Fiberglass=4 DP-01=5  
Nygen=6 Steel=7 Other=9

30-31 Ply TR/enter number of plies under the tread (add sidewall). Right justify. Numeric field.

32-33 Ply side/enter number of plies in sidewall only.  
Numeric field.

34 Load range/enter alpha designation, i.e., A, B, C, etc.,  
if given. Alpha character.

35-46 Tire ID number/enter tire identification number if provided. Left justify. The first two (new tires) or three characters (retread) should also be recorded in Columns 7-9. Alpha/numeric field. Give explanation about Tire ID and mfg's. code.

Card Type 6 - Continued

<u>Columns</u>	<u>Description/Explanation</u>
47 - 51	Investigation/case, audit or survey number/alpha/numeric field. 47 Enter "C" for investigation/case, "A" for audit or "S" for survey.
	48 Enter last character of year, i.e., 75-5.
	49-51 Enter case, audit or survey sequence number. Right justify, zero fill to left.
64 - 76	Unused.
77 - 78	Internal Record Sequence 77 Vehicle identifier/enter "A" for first vehicle. Subsequent vehicles are assigned unique PRP numbers. Required entry if card type 6 is used. 78 Component identifier/enter "A" for first component, "B" for second, "C" for third, and so on. Up to 26 alpha characters may be used per record. Required entry if card type 6 is used.
79	Card type/enter "6" for card type 6. Required entry if card type 6 is used.
80	Action/transaction code A=add, D=delete, M=modify. Required entry if card type 6 is used.

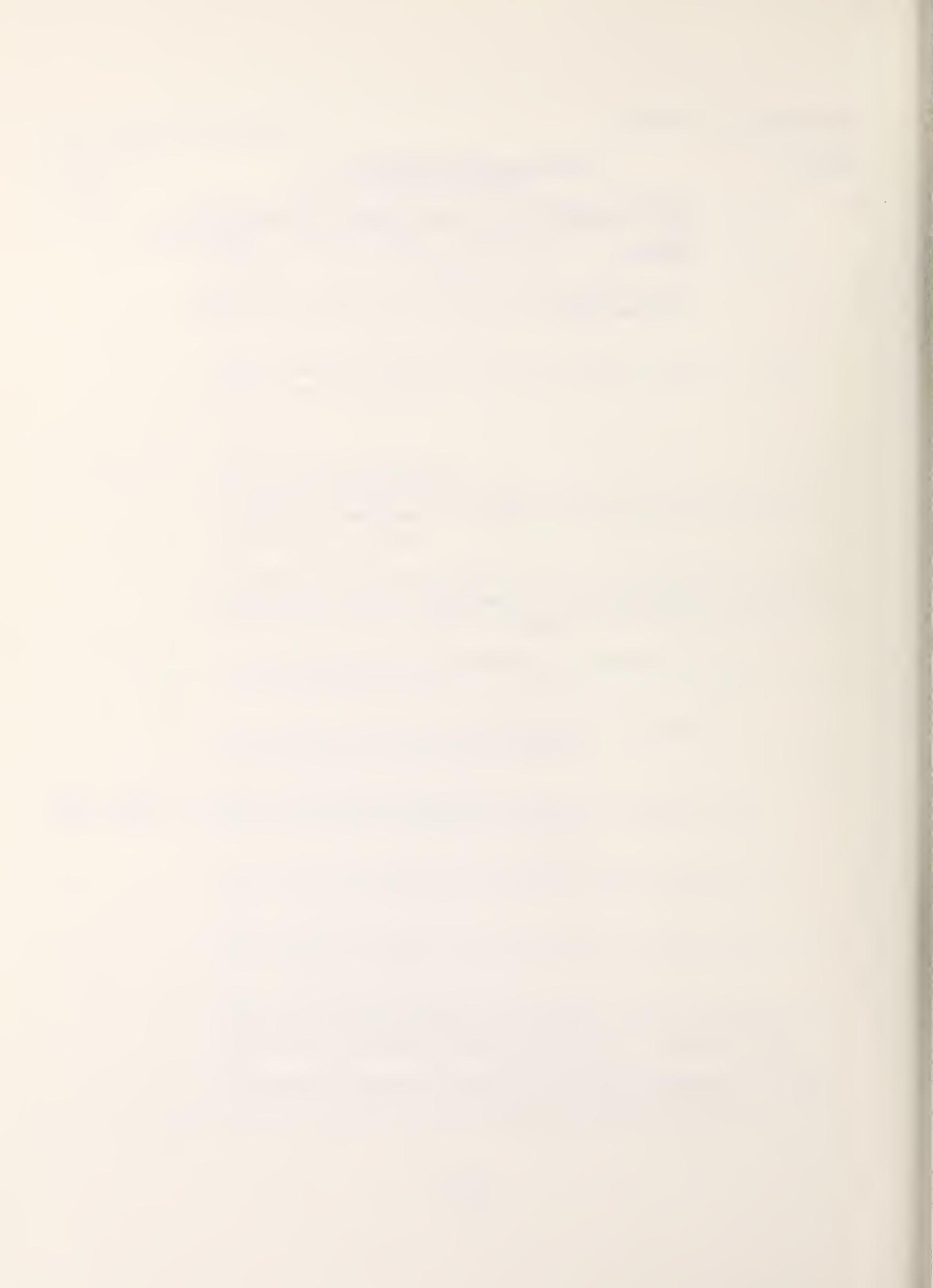
Card Type 7 - required card in record group.

Card Type 8 - optional - identical format to card type 7 (only two cards allowed per each component on vehicle).

1 - 6	Six-character PRP number/duplicate number used in card type 1. Required entry.
7 - 76	Comments/enter free text analyst notes from failed data sheet describing component.
77 - 78	Internal Records Sequence 77 Vehicle identifier/enter "A" for first vehicle. Subsequent vehicles are assigned unique PRP numbers. Required entry. 78 Component identifier/enter "A" for first component, "B" for second, and so on. Up to 26 alpha characters. Required entry.

Card Type 6 - Continued

<u>Columns</u>	<u>Description/Explanation</u>
79	Card type/enter "7" for card type 7. Required entry. Enter "8" for card type 8. Required entry if card type 8 is used.
80	Action/transaction code A=add, D=delete, M=modify. Required entry.



**SHOP ID FILE**  
**OPERATIONAL PROCEDURES**

Action Codes: Indicates the status of the data to be entered on file, (Column 80 on Cards 1, 2, or 3).

Add (A) - An addition is made only once for each shop when the record is initially placed on file. All three cards must be completed and grouped together in order or the transaction cannot be completed. Once a record has been placed on the file, no other "addition" can be made for that record number.

Modify (M) - Modify means that the existing shop record is being changed to reflect new or different data. When "M" is used as a transaction code, the information that is on the record is not removed; instead, the new information is written "on top" of the existing data. Thus, it is not necessary to re-enter any information on the record if it is acceptable, since no existing data is deleted as long as those spaces are left blank on the modify card. Data that must be removed from the record may be erased by placing asterisks in the appropriate spaces. Only the card being modified is used in the transaction.

Delete (D) - Only an entire shop record can be deleted from the file. Once a record is deleted, no further information can be added; all the information for that particular record is erased. To delete a shop, only the record number and a "D" on the first card is necessary. The record number can then be reused. A shop should be deleted if (a) it indicates "no interest" on correspondence; (b) shop has never contributed a part, has been enrolled for over one year, and has not responded to a current follow-up campaign within the specified time period; (c) shop returns all current supplies; (d) mail is returned (addressee unknown, out of business, unable to forward, refused, forwarding order expired, etc.); or (e) shop specifically requests to be removed from the program.

Active Listing: To change a shop's status from inactive to active, place an "A" in Column 72 of the third card, and follow the modification procedure. Also, to indicate the certificate year, place the last two digits of the contract year end in Columns 75 and 76 of the third card. To de-activate, use asterisks and modify. The record will automatically shift to the proper listing; no deleting is necessary. Active shops should not be deleted, only de-activated, unless mail is returned and we cannot contact by phone, or if the shop specifically requests to be removed.

## SHOP ID FILE - OPERATIONAL PROCEDURES (Continued)

Record Numbers: Must be used in order or it will cause errors in the Totals by Region report. Old numbers may be reused.

Operations: Changes are made by computer monthly. After coding sheets have been keypunched, cards must be arranged by record number, with additions, modifications, and deletions in separate stacks to be submitted. After transaction sheet print-out has been obtained, it should be proofed for errors.

SHOP ID FILE  
DATA TRANSCRIPTION INSTRUCTIONS

Card 1  
Column

	<u>Description/Explanation</u>
1-6	Unique Record Number (Required Entry, Right Justify).
7-22	First Name and Initial.
23-38	Last Name.
39-78	Bag Numbers.
79	Card Number/=1 (Required Entry).
80	Action Code (Required Entry: "A"=add, "M"=modify, "D"=delete).

Card 2

1-6	Unique Record Number (Required Entry, same as Card 1).
7-38	Shop Name.
39-47	Unique Shop Number (Eight Digits - Right Justify).
48-78	Bag Numbers.
79	Card Number/2= (Required Entry).
80	Action Code (Required Entry: "A"=add or "M"=modify).

Card 3

1-6	Unique Record Number (Required Entry, same as Card 1).
7-38	Address: Number and Street.
39-54	City (Left Justify).
55-56	State (Required Entry, use code tables (state)).
57-61	Zip Code (Required Entry).

Card 3 - Continued

<u>Column</u>	<u>Description/Explanation</u>
62-64	Area Code
65-71	Telephone Number
72	"A" if Active Participant - Blank if inactive.
75-76	Year of last certificate.
79	Card Number/=3 (Required Entry).
80	Action Code (Required Entry: "A"=add or "M"=modify).

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