

# Traveler Services Information on the World Wide Web

As envisioned in the National Program Plan for ITS, the Traveler Services Information user service provides the traveler with access to information regarding a variety of travel-related services and facilities. This information, sometimes referred to as "electronic yellow pages" is intended to provide quick access to services in the local vicinity of the traveler. Traveler services information may be accessible to the traveler in the home or office to support pre-trip planning and while en-route, either in a vehicle or at public facilities such as public transit terminals or highway rest stops to help the traveler locate critical local services.

The INTERNET and the World Wide Web (WWW) are part of the National Information Infrastructure. The Internet and WWW allow computer users around the globe to easily access information on a wide range of subjects. In the past two years, INTERNET and WWW usage have skyrocketed, as a growing number of home and office users gain access.

A large number of sites offer traveler services information on the WWW. The following list includes a sample of WWW "pages" that either present this information or organize and link to information provided by others. These web sites are sponsored by a wide range of organizations including Chambers of Commerce, tourist bureaus, state/local governments, and non-profit organizations. In some cases, the information is provided by volunteers. In all cases, the pages link to other pages of interest to their readers, For example, the page for Steamboat Springs Colorado provides information on services available in Steamboat Springs and is also linked to information on weather conditions, ski conditions for the State of Colorado, and road condition information.

The listings below were up to date as of July 25, 1995. See the list of related Fact Sheets at the end of this document. There may be overlap with information provided by the pages listed on Fact Sheets 9, 10, and 12.

#### 1. California Yellow Pages - The California Virtual Tourist

This web site focuses on information of interest to tourists and residents in California. The

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main headings include retail business, inter-net services, companies, media, and organizations. The retail business yellow pages contains information directly relevant to travelers, including entertainment, shopping, and personal services.

#### Address:

http://www.research.digital/com/src/virtual-tourist/California.html *For information:* Steve Glassman (steveg@pa.dec.com)
Digital Equipment Corporation

# 2. The Paperless Guide to New York City

The Paperless Guide contains a wide range of information of value to travelers and visitors in New York City. Listings include: shopping, dining and restaurants, hotels, museums and other places of interest. The page also links to information on ground, air, and water transportation and provides toll information for most bridges and tunnels.

Address: http://www.mediabridge.com/nyc

# 3. The PARIS Pages

The Paris pages provide an extensive range of information to travelers visiting Paris. Information is provided on the public transportation system (Metro/RER,Buses), monuments and museums (including maps, entrance fees, and hours), schools and universities, and other locations of interest, It also links to several journals (including one devoted to the culinary arts), a listing of cafes, special expositions, and a listing of shops and stores.

Address: http://www.paris.org/metro/ For Information: Norman Barth (Norman@ucsd.edu)

# 4. National Parks

This site provides visitor information for all the National Parks in the United States. Parks can be located by state, region, theme and park name. Information included varies depending on the size and location of the park, but generally includes camping regulations and availability, travel directions, transportation alternatives, services offered, and general park regulations. The HomePage includes a Virtual Visitor Center, which provides a general introduction to the National Parks System.

Address: http://woodstock.rmro.nps.gov/index.html

# 5. City.Net

City.Net provides links to information on over 800 communities in 251 countries. Most of the information linked to this page is provided by the cities and countries themselves; City.Net serves as the focal point for potential users. The information available for each location varies, however, most include information on transportation to and within the

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city, entertainment, hotels and accommodations, parks and sights of interest, local business, and government/community services.

#### Address:

http://www.city.net

# 6. USA Citilink Project

Citilink provides links to tourist and travel information for a large number of cities, towns, parks, and entertainment providers in each of the fifty states. As with City.Net, the individual pages are maintained by others, Citilink provides a focal point for users. The information available for each location varies, however, most include information on transport&ion to and within the city, entertainment, hotels and accommodations, parks and sights of interest, local business, and government/community services. The page for San nosc.mil/planet\_earth/sandiego. html)

Address: http://www.NetSoft.com/citylink/

#### 7. Transportation- For the 1996 Olympics in Atlanta

This page provides transportation information for visitors to Atlanta during the 1996 Olympi of MARTA, how the transportation system for spectators will work, the cost of Olympic eve paring (or lack thereof), passenger load factors, disabled access, walking, getting to the Atlan venue cities. More specific transportation information (e.g. bus and MART routes and sched pages for Atlanta.)

#### Address:

www.atlanta.olympic.org/travel\_info/transport.html

#### **I-95-Net (Virtual Interstate)**

This page organizes and presents travel services related information (including lodging, sigh distances, and food) for cities and counties along the I-95 Corridor.

Address: http://interstatelink.com/isl/i95/i95-us.html

### The Appalachian Trail

While the Appalachian Trail is intended for foot traffic, it represents an excellent example of range of states can be organized and presented for the traveler. The trail passes through fourt provides general information on each state and links to user to information regarding the terr services, and other information required to plan a trip along some part of the trail.

Address: http://www.fred.net/kathy/at/atstate/html

#### **Fact Sheet Author**

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