### **Inland Empire Logistics GIS Mapping Project**

### C. E. Tapie Rohm Jr., Ph.D.

#### 1. ABSTRACT

The Inland Empire has experienced exponential growth in the area of warehousing and distribution facilities within the last decade and it seems that it will continue way into the future. Where are these facilities located? How large are the facilities? Can identification and location of these facilities be used by strategic decision makers at the commercial, governmental and military level? This pilot project gathered information from 41 cities (from Victory Valley, Coachella Valley and Riverside to the San Bernardino areas) to determine what information was available at these locations. The information collected revealed that there in no one central database for warehousing and distribution facilities. Also, from the interviews with the city economic development personnel in the 41 cities, information was gathered which helped to identify the key elements which need to be collected for the next distribution project.

### 2. PROJECT SIGNIFICANCE: GIS Regional Logistics Mapping Project

The Inland Empire has not only experienced exponential growth over the last several decades, it has also transformed from a regional agrarian to a global logistics, distribution and warehousing hub of global significance. As public and private decision makers and strategists begin to explore and find solutions to the myriad of changes generated by this transformation, they find themselves operating many times by guess, by hearsay or just simply stymied. Whether it is housing patterns, freeway congestion, blocked arterial routes, track and train traffic or a host of other noxious events there is a distinct lack of underlying supporting GIS dynamic applicable maps. The current analysis tends to be stochastic or temporal in nature. If strategic decision makers in the region are going to truly solve problems and develop efficient, effective solutions then it is of utmost importance that a centralized dynamic database be developed using a webbased GIS driven mapping program. Currently as best researched, except for a few narrow proprietary attempts, no central dynamic based program is currently available.

Simply put the strategic decision makers in the region need, in fact, require a useful and easily accessible database upon which viable decisions may be formulated.

The purpose of this pilot project was to solicit seed monies to commence the planning development of a logistics driven web based GIS mapping database and web portal. The thrust of this pilot project was the first stop in the development of a GIS mapping database and web portal. The project identified the necessary key elements for the logistic information required by the regions various decision makers and identified 41 different sources and sites of existing information.

#### 3. OTHER SUPPORT

There was no other support for this proposal. However, upon completion of the project, it was determined that the 41 cities might be a source for possible support in the future.

#### 4. WORK COMPLETED

Under the direction of Dr. C.E. Tapie Rohm, Mr. Jose L. Garcia went to 41 cities (see Attachment A) within the Inland Empire. Mr. Garcia made contact with various people in the cities. The people that ended up knowing the most about the information requested were the personnel in the Economic Development areas. The information was compiled into a matrix (see Attachment A) that can be used by others in the future. The information is very important for the future of the Inland Empire.

### 5. FINDINGS: Inland Empire Logistics GIS Mapping Project

The main findings of this pilot study were the gathering of the information on what questions to ask decision makers. Decision makers within the Inland Empire cannot obtain answers to their questions about the entire Inland Empire. Currently, only local decision makers can ask some questions about their own local areas; even then, the way this study was perceived, the information is not available to them. These questions, as simple as they are, can't be answered

at this time for all of the 41 communities visited from a common location. See Appendix B for the potential questionnaire list.

#### The Reason Behind the Questions for the Questionnaire

The first question of the questionnaire just collects the company's name and demographic information.

The second question records how large the physical location is in square feet. This information is hard to collect. Thus, having it will start the database with specific information which will be of value when coupled with other information.

The third question is extremely important, the hours of operations. This information is needed to help determine alternative ways of doing logistics in the future.

The fourth question is the number of employees. Being able to see the big picture means you have the small details like this to get an idea of how the industry is doing.

The fifth question is concerned with the services provided by the industry. There are eleven choices available. This information is crucial to the database. Sometimes this information can be obtained by a survey or other than in direct, face-to-face format, but hardly ever. Many firms don't want their information getting out. Some firms believe that any information is too much for their competitors.

The sixth question is designed to understand "how long the load takes at their location." Again, answers are not received by survey instruments we have sent out in the past. Need face-to-face meetings to pull this information out of the people.

The seventh question is designed to understand the volume of trucks or rail cars coming in and out of the facility. This is necessary information for the planning stage to be understood for an area.

The eighth question helps to understand where the container is coming from, e.g. from Asia, Europe or Africa. Point of origin is necessary to help with various security measures.

The ninth question helps to understand the number of containers leaving the area. The volume count is extremely important for planning.

The tenth question allows for us to discover where the final destination is. In understanding the final destinations, a planner can come up with various solutions on how something is moved.

The eleventh question deals strictly with throughput of the volume of freight generated by each site. Decision makers are interested in knowing who contributes to the total throughput.

The twelfth question is concerned with the use of empty containers. Half of all containers moved are empty. A better strategy is needed for this area.

The thirteenth question allows for us to learn the percentages of the transportation modalities. This answer allows for the understanding of the transportation realities.

The fourteenth question helps the planner to know if a single vendor is used. If a single vendor is used then certain options might be available.

The fifteenth question asks how many docks there are. Knowing how many docks there are at a specific location is a must for the planning purpose to help decision makers.

The sixteenth question is aimed at discovering the number of trailer spots for storage and how many. This information is used for developing planning scenarios.

The seventeenth question helps to understand the company's seasonal needs.

The eighteenth question allows for planners to understand the various warehouse jobs available and possibly on how to reduce their number.

The nineteenth question will allow for decision makers in education and training to determine what type of training and education is needed to help the company.

The twentieth question will let us know what computer software is used, if any.

## APPENDIX A

## **Information on 41 Cities**

	Contact Economic	Email Telephone/		Logisti cs Inform ation availab	Info Available and	Business	Warehouse s > 70,000 sq
City	Development	FAX	Web Address	le?	Notes Working with the economic development in a possible list of facilities, in their web site have their logistic	Hours	foot?
Victorville	Tracy Foster (management Technician) Emily Wong	tfoster@ci.vict orville.ca.us ph: (760) 241- 6425 Fax: (760) 269- 0086	http://ci.victorville. ca.us/city- departments/econ- dev/index.html	No	profile interesting city also A city willing to participate in the project and very much into the logistics industry	N/A	Yes, Few
Apple Valley	(assistant Director of Economic Development and redevelopment agency)	ewong@apple valley.org ph: (760) 240 7000 ext 7900 Fax:(760) 240- 7910	http://www.appleva lley.org/	Yes	They have only 2 warehouses so information is easy to gather. Small city willing to participate in the project the web site has city zoning maps, and useful information for future business,	N/A	Yes, 2
Barstow	Ron Rector (Economic Development/ Redevelopmen t Manager)	rrector@barsto wca.org ph: (760) 255- 5106 Fax:(760) 255- 9063	http://www.barsto wca.org/EconDev.a sp?ContentID=40& nav=Economic%20 Development	No	this is a city that offers many incentives to attract businesses. A city with great potential for logistics for land and incentives as well it's close to the SCLA Got a list from Ted for 1 building with	N/A	Unknown
Hesperia	Ted Shove	tshove@cityof hesperia.us ph: (760) 947- 1002 Fax:(760) 947- 1917	http://www.ci.hesp eria.ca.us/section.cf m?id=19	yes	the characteristics of the project and transportation companies that are in the city. Small city willing to participate in the project	N/A	Yes, 1

Adelanto	Rick Gomez (interim Community Development Director)	N/a email ph: (760) 246- 2300 ext 3028 Fax:(760)246- 3406	http://207.234.208. 13/index.php?optio n=com_frontpage& Itemid=1	Yes	Got a useful map of projects from their office. Small city easy to research in person nothing in their web site about logistics	N/A	Yes, At SCLA
	Marie Jane Olhasso (Economic Development Director) or Michael Curley (Economic Development	molhasso@ci. ontario.ca.us or mcurley@ci.o ntario.ca.is ph: (909) 395- 2197 or (909)	http://www.ci.ontario.ca.us/index.cfm/		Web site provides with a project map that can be useful. Very Interesting city a hub for the logistics industry, a must for this project, however no database available about the buildings dedicated for this	Monday - Thursday, 7:30 am to 5:30 pm; Friday: 8:00 am to	
Ontario	Coordinator)	mnelson@ci.ra ncho-	2519	No	purpose. Web site provides little information, must gather	5:00 pm	Yes, Many
	Mike Nelson (Economic	cucamonga.ca. us ph: (909) 477- 2700 Ext 2052	http://www.ci.ranc	May get some informa tion	information from zoning and redevelopment agency. Not much room for	Monday - Thursday: 7:00 am - 6:00 pm;	
Rancho Cucamonga	Development Manager)	Fax:(909) 477- 2848	cucamonga.ca.us/d ept_rda.htm	from city	logistics growth but it's a logistics hub	Fridays closed	Yes, Many
Upland	Jeff Zwack (Redevelopme nt Director) Marilyn J.	jzwack@CI.U PLAND.CA.U S?subject=Eco nomic/Redevel opment_ph: (909) 931- 4300	http://www.ci.upla nd.ca.us/	No	Has a zoning map that can help for future research. Very populated city, not much room for logistics growth	Monday - Thursday: 8:00 am - 6:00 pm; Fridays closed	Unknown
	Staats, (Director of Redevelopmen t/Public Works) or Melinda Flores	mjstaats@ci.m ontclair.ca.us or mflores@ci.m ontclair.ca.us	http://www.ci.mont		Has a link to search for available commercial buildings.		
Montclair	(Economic Development Coordinator)	ph: (909) 625- 9412 or (909) 625-9417	clair.ca.us/depts/re dev_agency/econde v/default.asp	No	Very populated city, not much room for logistics growth no Information about	N/A	Unknown
Claremont	Anthony Witt	E mail N/A Ph: (909) 399- 5464 Fax: (909)399-5366	http://www.ci.clare mont.ca.us/ps.conta ct.cfm?ID=1702	No	logistics. Very populated city, not much room for logistics growth	8:00 am - 5:00 pm Monday - Friday Monday -	Unknown
La Verne	Hal G. Fredericksen	N/A ph: (909) 596-8706	http://www.ci.la- verne.ca.us/index.p hp	No	No information. Very populated city, not much room for logistics growth	Thursday: 8:00 am - 6:00 pm; Fridays closed	Unknown

San Dimas	Larry Stevens (Assistant City manager for Community development)	<u>lstevens@ci.sa</u> <u>n-dimas.ca.us</u> ph: (909) 394-6250	http://www.cityofs andimas.com/redev elopment.cfm	No	Not much information about logistics. No much space for logistics growth GIS map, useful for zoning and further research. Not much	Monday - Thursday, 7:30 am to 5:30 pm; Friday: 8:00 am to 5:00 pm	Unknown
Pomona	N/A	Email N/A ph: (909) 620- 2410	http://www.ci.pom ona.ca.us/city_depa rtments/redevelop ment_agency/busin ess_development.p hp	No	information in their web site have to do personal research, but no seem a promising city, may have few buildings for our project Some useful	Monday - Thursday: 8:00 am - 6:00 pm; Friday 8:00 am - 5:00 pm	Yes
Chino	Earl Nelson (Redevelopme nt/Economic development)	redevelopment @cityofchino. org ph: (909) 590- 5500 Fax:(909) 464- 0777	http://www.cityofc hino.org/depts/rede v/default.asp	No	information. A city that has switched from agricultural to a logistics hub, have to go a gather further information.	Monday- Friday 7:30 am - 5:30 pm Monday, Wednesda	Yes, Many
Chino Hills	N/A	Email N/A ph: (951) 364- 2740 Fax:(951)364- 2795	http://www.chinohi lls.org/index.asp?N ID=126 http://www.ci.norc	No	No Information. Apparently this city is focused on attracting retail business, so I don't know if they have warehouses in their city. No information.	ys, and Fridays from 7:30am - 3:30 pm Tuesdays from 7:30am - 7:00 pm	Yes, Few
Norco	Brian Oulman (Economic Development Director)	boulman@ci.n orco.ca.us ph: (951) 270- 5645	o.ca.us/depts/com munity_developme nt/economic_devel opment/default.asp	No	Small city easy to research in person nothing in their web site about logistics Provides an interactive map that gives transportation	N/A	Unknown
	N/A	Redevelopmen tDept@ci.coro na.ca.us Ph. (951) 736-	http://www.ci.coro na.ca.us/?section= City%20Departme nts&page=Redevel	N.	routes for trucks, and provide for some information about the warehousing areas Have Some industrial zones were mayor warehouses are located, but nothing mentioned in the web site, must go there	8:00 am - 5:00 pm Monday -	V. M
Corona	N/A	2260	opment	No	personally	Friday	Yes, Many

Lake Elsinore	N/A	Email N/A ph: (951) 671- 3174 Fax:(951)674- 2392	http://www.lake- elsinore.org/econo micupdate.asp	No	Scarce information. Room for growth	Monday - Thursday, 8:0 am to 5:00 pm; Friday: 8:00 am to 4:00 pm Monday - Thursday,	Yes
Murrieta	Simone McFarland	smcfarland@ murrieta.org ph:(951) 461- 6012	http://www.murriet a.org/ecdev/index.a sp http://www.cityofte	No	Some information. Interesting information and looking to expand its business No information about logistics.	7:30 am to 5:30 pm; Friday: 8:00 am to 5:00 pm	Unknown
Temecula	N/A	Email N/A ph: (951) 694-6418	mecula.org/Temec ula/Government/Ec onomicDev/Econo micDevelopment.ht m	No	Interesting city has some warehouses, must visit to obtain the complete zoning areas No information on their web site.	8:00 am - 5:00 pm Monday - Friday	Yes
Perris	Michael McDermott	Email N/A ph: (951) 943- 6100 ext 277 Fax:(951)443- 1768	http://www.cityofp erris.org/economic- development/	No	Currently growing in the logistics industry, need to go to the city and gather more research Interesting plans and a map of future	N/A	Yes, Many
Moreno Valley	N/A	Email N/A ph: (951) 413-3460	http://www.ci.more no- valley.ca.us/do_biz /new- development.shtml	No	developments. Need more information about existing warehouses, map in the site would be useful Some interesting	N/A	Yes
Riverside		devdept@river sideca.gov ph: (951) 826-	http://www.riversid	some partial informa	information in their web site. Need to visit the commercial designed zones to create a map and obtain addresses of business for	Monday - Friday 7am to	
(city)	N/A	5649 Email N/A Ph:	eca.gov/	tion No informa tion about existing	further investigation Site provides useful information for building search (new buildings) Need to go to the	7pm	Yes
Riverside (county)	N/A	(951) 955- 8916 Fax:(951)955- 9495	http://www.rivcoed a.org/	wareho uses or busines s in the logistics	County and talk to someone in order to get a list of locations, or cities to gather further information	8:00 am - 5:00 pm Monday - Friday	Yes, Many

	Elico I Crov	ogravi@fonton			Not much information about logistics in their web site.	Manday	
	Elisa J. Grey (Economic Development	egrey@fontan a.org and jperez@fontan			Need to go back and talk with the ED department for future	Monday to Thursday	
	Manager) and John C. Perez	<u>a.org</u> ph: (909) 350-6741			plans, also, to obtain a list of areas where	from 8:00 am to 6:00	
Fontana	(administrative assistant)	Fax:(909)3506 610	http://www.fontana .org/index.htm	No	logistics are concentrated	pm Closed Fridays	Yes, Many
		info@sbrda.or			Not Much, only plans but need more	Monday - Thursday, 7:30 am to	
San		g_ph: (909) 663 -1044			investigation. Need to personally go	5:30 pm; Friday:	
Bernardino (city)	N/A	Fax:(909)888- 9413	http://www.ci.san- bernardino.ca.us/	No	and obtain further information	7:30 am to 4:30 pm	Yes
					Need to go back to SB county and obtain		
	Steve	sharrington@e d.svcounty.gov			further information. Must Talk to Steve about developments,	Monday - Thursday, 7:30 am to	
San	Harrington (Business	ph: (909) 3874700-4210		not in	plans, and zoning to visit those Zones and	5:30 pm; Friday:	
Bernardino (county)	Development Manager)	Fax:(909)388- 4210	http://www.co.san- bernardino.ca.us/	their web site	map the logistics areas of interest	7:30 am to 4:30 pm	Yes
					Not much information about	Monday	
		rda@coltonrda .com_ph: (909) 370-			logistics. Not much information in this	to Thursday from 7:00	
		5167 Fax:(909)370-	http://www.ci.colto		site, need to gather information from	am to 6:00 pm Closed	
Colton	N/A	5196 Rsteel@rialtoc	n.ca.us/	No	other sources	Fridays	Yes
	Greg Lantz (Development	a.gov and Glantz@rialto ca.gov Ph:			Interesting plans and		
	Manager), and Robb Steel	(909) 879- 1140			land for logistics expansion.		
Rialto	(Redevelopme nt Director)	Fax:(909)875- 5467	http://www.ci.rialto .ca.us/	No	Informative site, and interesting plans	N/A	Yes
		sberry@cityof grandterrace.or g?Subject=Eco			Some plans for		
	Steve Berry	nomic  Development			logistics. Space available for		
Grand Terrace	(assistant city manager)	(909) 430- 2226	http://www.cityofg randterrace.org/	No	logistics growth and good location	N/A	Yes
		dhalloway@lo	- 6		No information about logistics, wants to	Monday - Thursday,	
	Dennis Halloway	malinda- ca.gov ph:			attract other type of businesses.	7:00 am to 5:30 pm;	
Lo <u>ma Linda</u>	(City Manager)	(909) 799- 2810	http://www.ci.loma -linda.ca.us/	No	No much space for logistics growth	Friday: Closed	unknown

Highland	N/A Jeffrey L. Shaw (Community Development Director) and Steven H. Dukett, Interim	Email N/A ph: (909) 864-6861  Email N/A ph: (909) 225	http://www.ci.highl and.ca.us/	No	Some useful information. Interesting information about logistics plans and a map	Monday - Thursday, 7:30 am to 5:30 pm; Friday: Closed Monday - Thursday, 7:30 am to 5:30 pm; Friday: 8:00 am to 5:00 pm (close	Unknown
Redlands	Redevelopmen t Director	(909) 335- 4755	http://www.ci.redla nds.ca.us/index.php	No	Some useful information No information available for logistics. Not much information and difficult to navigate	alternate Fridays Monday - Thursday,	Unknown
V	N/A	Email N/A ph: (909) 797-2489 Fax:(909)790-	http://www.yucaipa	N	their site also no Economic development department exists there is a community development but is not useful for our	7:30 am to 5:30 pm; Friday: 8:00 am to 5:00 pm (close alternate	
Yucaipa	N/A  David Dillon (economic development	9203 Email N/A ph: (951) 769- 8520 Fax:(951)769-	.org/index.php  http://www.ci.beau mont.ca.us/index.as	No	project No information available about plans and difficult to navigate their Web	Fridays	Unknown
Beaumont	director)	8526	p	No	site Planning map, Zoning Restrictions, Room for growth, but	N/A	Unknown
Banning	Oscar Orci (Director Community Planning)	ing.ca.us ph: (951) 922 3125 Fax:(951) 922- 3128	http://www.ci.bann ing.ca.us/index.asp	No	no economic development department. Difficult web site to navigate and obtain information The space reserved for Economic	8:00 am - 5:00 pm Monday - Friday	Unknown
Hemet	N/A	http://www.cit yofhemet.org/f orms/ed_email .htm ph: (951) 765-2308 Fax:(951)765- 3785	http://www.cityofh emet.org/index.htm	Not much, only plans	development is full of information some for our purposes, also provide link for other economic development organizations of the area.	8:00 am - 5:00 pm Monday - Friday	Unknown

Coachella	Lorie Williams, (Economic Development Manager), and Oriana Hoffert, (Administrativ e Assistant)	lwilliams@coa chella.org and ohoffert@coac hella.org Ph: (760) 398- 3502 / Fax: (760) 398-8117	http://www.coachel la.org/index.asp	No, buy talk about it in their web site	Real State listings, Large Empty Lots, Room for logistics growth. Easy Site to navigate and to gather information but not much information available about logistics GIS planner for	8:00 am - 5:00 pm Monday - Friday	Unknown
Indio	Mariano Aguirre (Development Manager) and Karen Hawkesworth Economic Development Specialist)	maguirre@indi o.org and khawkesworth @indio.org ph: (760)391-4120 fax:(760)391- 4027	http://www.indio.o rg/	No	development, Marketing plan, space for logistics growth. Easy Site to navigate and to gather information but not much information available about logistics List of projects, map	8:00 am - 5:00 pm Monday - Friday	Unknown
Desert Hot Springs	Steven Mendoza (Community Development Director) and Kristie Ramos (Administrativ e Assistant)	Email N/A Ph: (760) 329- 6411 ext 240 and 260 Fax:(760)251- 6857	http://www.desert- hot-springs.us/	No, only projects	of projects, Statistics, room for logistics growth. Easy Web Site to navigate and to gather information, but not much information available	N/A	yes

## APPENDIX B

# Potential Questions for Questionnaire to City's Organizations

	1.	Name of Company:
•	Phone r	number:
•	Contact	person:
•	E-mail:	
•	Fax nur	mber:
•	Website	e Address:
	2.	Size of the Building (in square foot):
	3.	Hours of operation:
	4.	Number of employees:
	5.	Services provided: Please Check all that apply
		Short term Storage Long term storage Full load, Partial Load, Single Pallet, Packages Final destination (end of the line) Own distribution services, Provide Leased services, Provide Contract Services Cold Storage Perishables Hazardous-Materials Other Special Services,
	6.	Transit time in location (time to load, unload approximately)
	7.	Inbound traffic (approximate number)

8.	Origin of containers/Trailers:
9.	Outbound traffic (approximate number)
10.	Final Destination: Local, Intrastate, Regional, Nationwide, Export
11.	Volume of Throughput freight
12.	Is Empty container exchange allowed?
13.	Percentage of rail and/or truck usage?
14.	Single vendor?
15.	Number of Docks
16.	Trailer Storage, How many?
17. Y 🔲	Seasonal fluctuation?  N
18.	Warehouse Jobs (list):
19.	Required Skills, Degree?
20.	Logistics Software?