VDOT
Virginia Department of Transportation

BLUEPRINT – STAGE III IMPLEMENTATION
Briefing to Localities

Spring 2010
Hampton Roads District

Summary of Presentation

- **Needs**
- **Goals**
- **Maintenance / Operation Changes**
- **Engineering / Investment Changes**
- **Questions**

Needs of Blueprint Stage III

- **Reduce full time staff
  (HB1600: 462.05.B.3.h. dictates 8,600 to 7,500 statewide)**

- **Reduce space requirements**

- **Re-organize District focuses and delivery methods**

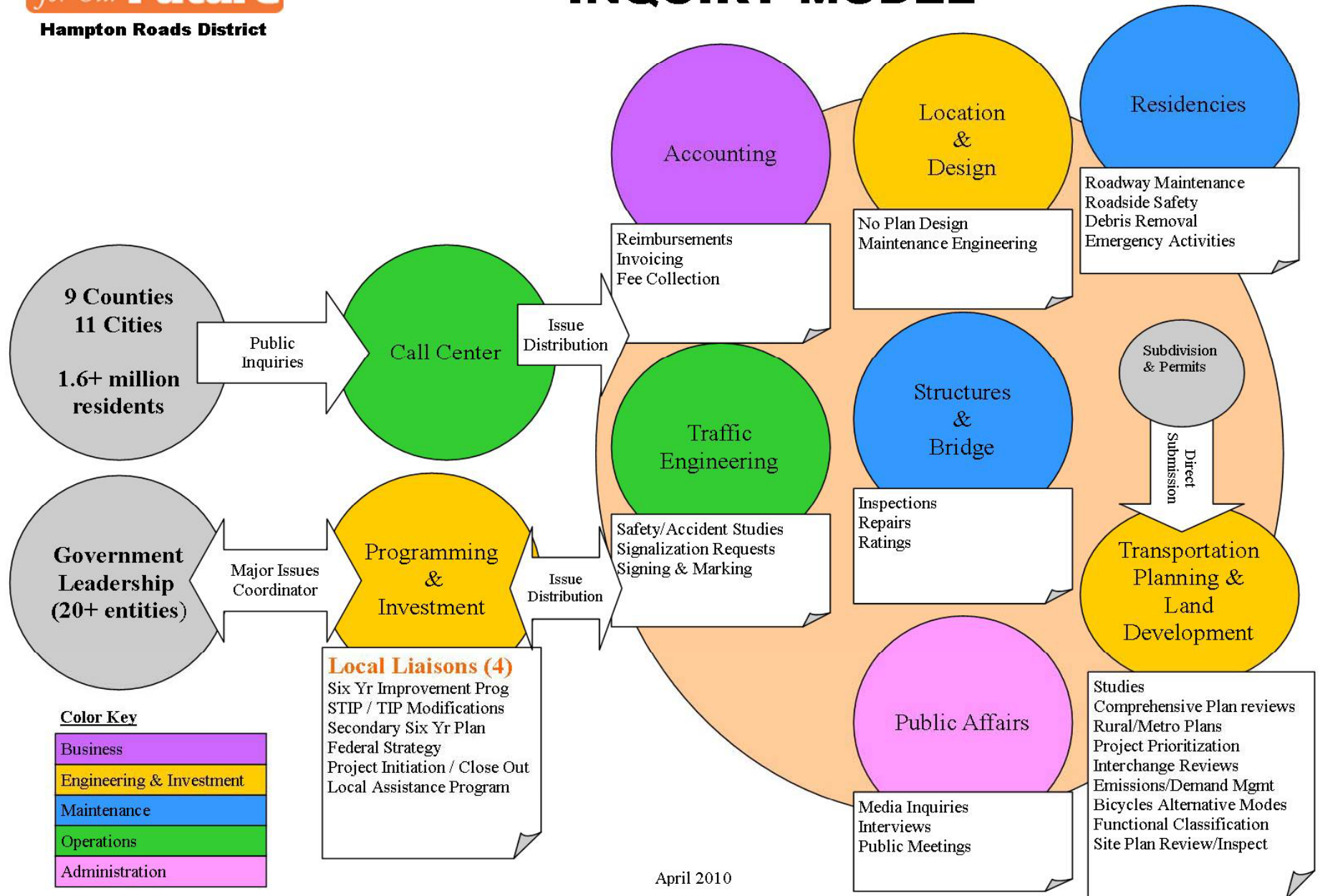- **Streamline areas of responsibility**

District Goals for Blueprint Stage III

- **Clear chain of command for responsibility and accountability**

- **Single local point of contact for major local issues**

- **Provide an "inside track" and "feedback loops" for major local issues**

- **Allow individual staff to continue day-to-day maintenance activities**

INQUIRY MODEL

Blueprint for Our Future
Hampton Roads District

9 Counties
11 Cities
1.6+ million residents

→ Public Inquiries →

Call Center

→ Issue Distribution →

Government Leadership (20+ entities)

→ Major Issues Coordinator →

Programming & Investment

→ Issue Distribution →

Accounting

Reimbursements
Invoicing
Fee Collection

Location & Design

No Plan Design
Maintenance Engineering

Residencies

Roadway Maintenance
Roadside Safety
Debris Removal
Emergency Activities

Traffic Engineering

Safety/Accident Studies
Signalization Requests
Signing & Marking

Structures & Bridge

Inspections
Repairs
Ratings

Subdivision & Permits

Direct Submission

Transportation Planning & Land Development

Studies
Comprehensive Plan reviews
Rural/Metro Plans
Project Prioritization
Interchange Reviews
Emissions/Demand Mgmt
Bicycles Alternative Modes
Functional Classification
Site Plan Review/Inspect

Public Affairs

Media Inquiries
Interviews
Public Meetings

Local Liaisons (4)
Six Yr Improvement Prog
STIP / TIP Modifications
Secondary Six Yr Plan
Federal Strategy
Project Initiation / Close Out
Local Assistance Program

Color Key

Business
Engineering & Investment
Maintenance
Operations
Administration

April 2010

Maintenance / Operation Changes

Local governments can expect:

- **Customer Service Centers for citizens**

- **Residencies focused upon maintenance**

- **Area Headquarters locked throughout the day when unattended**

- **Elimination of "Walk-Up" services**

- **Routine BOS Meeting attendance eliminated**

- **Permits and Land Development services moved to the District**
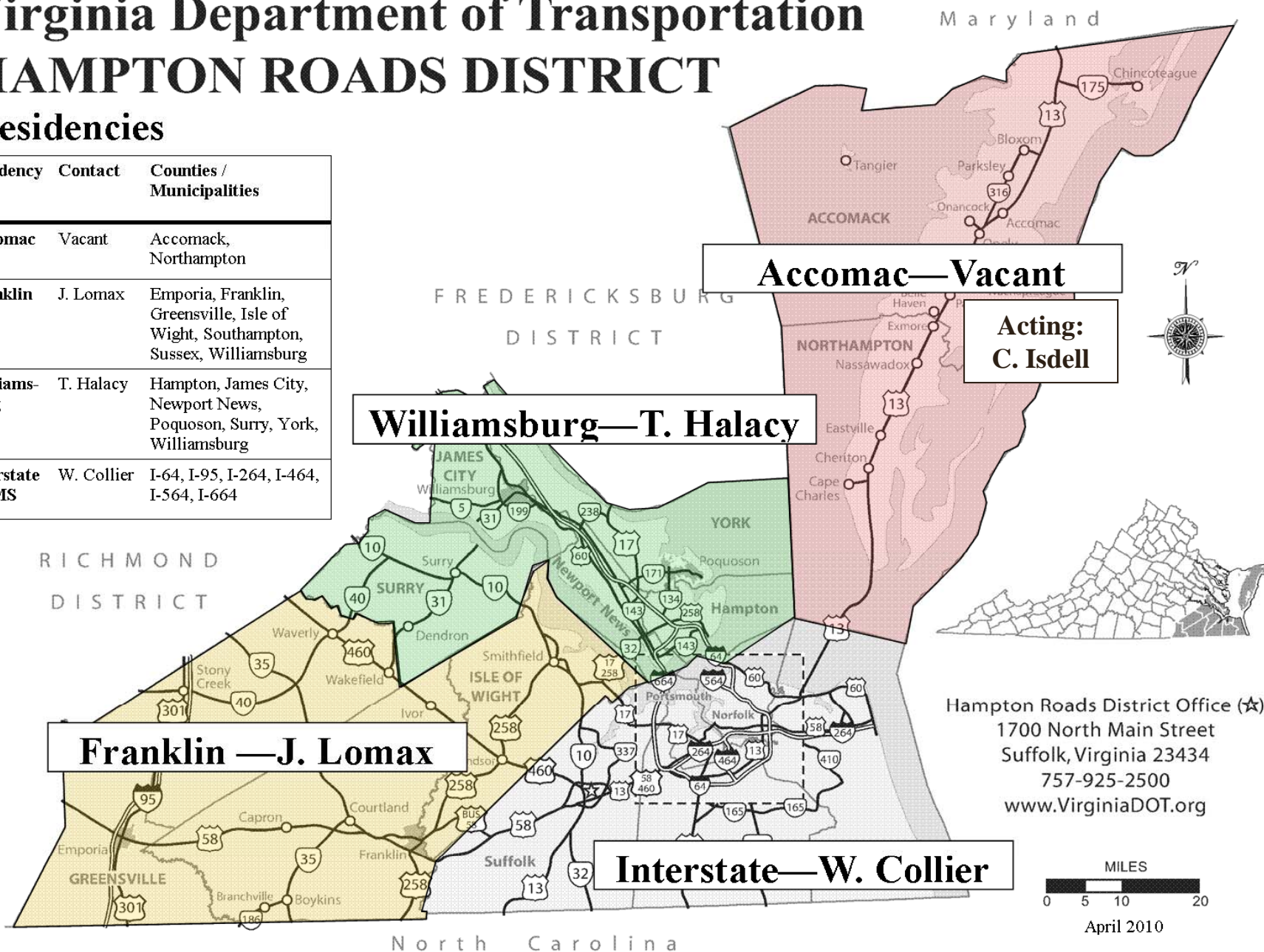
- **Government services coordinated through liaisons**

Virginia Department of Transportation
HAMPTON ROADS DISTRICT
Residencies

Residency	Contact	Counties / Municipalities
Accomac	Vacant	Accomack, Northampton
Franklin	J. Lomax	Emporia, Franklin, Greensville, Isle of Wight, Southampton, Sussex, Williamsburg
Williams-burg	T. Halacy	Hampton, James City, Newport News, Poquoson, Surry, York, Williamsburg
Interstate TAMS	W. Collier	I-64, I-95, I-264, I-464, I-564, I-664

Maryland

FREDERICKSBURG

DISTRICT

Accomac—Vacant

Acting: C. Isdell

Williamsburg—T. Halacy

RICHMOND

DISTRICT

Franklin —J. Lomax

Interstate—W. Collier

Hampton Roads District Office (★)
1700 North Main Street
Suffolk, Virginia 23434
757-925-2500
www.VirginiaDOT.org

MILES
0 5 10 20

April 2010

North Carolina

Residency Assignments

Date	Jan 2010	May 2010
Accomack	Accomac	
Greensville	Franklin	
Isle of Wight	Waverly	Franklin
James City	Williamsburg	
Northampton	Accomac	
Southampton	Franklin	
Surry	Waverly	Williamsburg
Sussex	Waverly	Franklin
York	Williamsburg	

Counties

Date	Jan 2010	May 2010
Chesapeake	Urban	
Emporia	Franklin	
Franklin	Franklin	
Hampton	Urban	
Newport News	Urban	
Norfolk	Urban	
Poquoson	Urban	
Portsmouth	Urban	
Suffolk	Urban	
Williamsburg	Urban	
Virginia Beach	Urban	

Cities

Engineering / Investment Changes

Local governments can expect:

- **VDOT Local Liaison coordinating with single local contact**
- **Functions moved to the District Complex**
    - **Project Management / Engineering**
    - **Land Development / Permit reviews & approvals**
    - **Media Relations**
    - **Planning / 527 Program**
    - **Secondary Six Year Plan (SSYP / GENMOD)**
    - **Six Year Improvement Program (SYIP)**
    - **Traffic (Studies, Signals, Signing, Striping)**
    - **Representation at Meetings / Boards / Committees**
- **Very limited service delivery / coordination at the Residencies**

Engineering / Investment Changes

Local governments can expect (continued) :

- **Routine representation at Board of Supervisor meetings eliminated**
  - **Detailed briefings will be event driven**
  - **Needs and goals clearly defined**
  - **County Administrator / City Manager and District Administrator coordination**
- **Representation at Board / Commission meetings significantly reduced**
  - **Attendance dependant upon needs and goals**
  - **Send summarized county requests for continued representation to Mr. Adam Jack – Engineering & Investment by June 1, 2010 for consideration**
  - **District extent of participation determined by July 1, 2010**

Local Liaison Approach

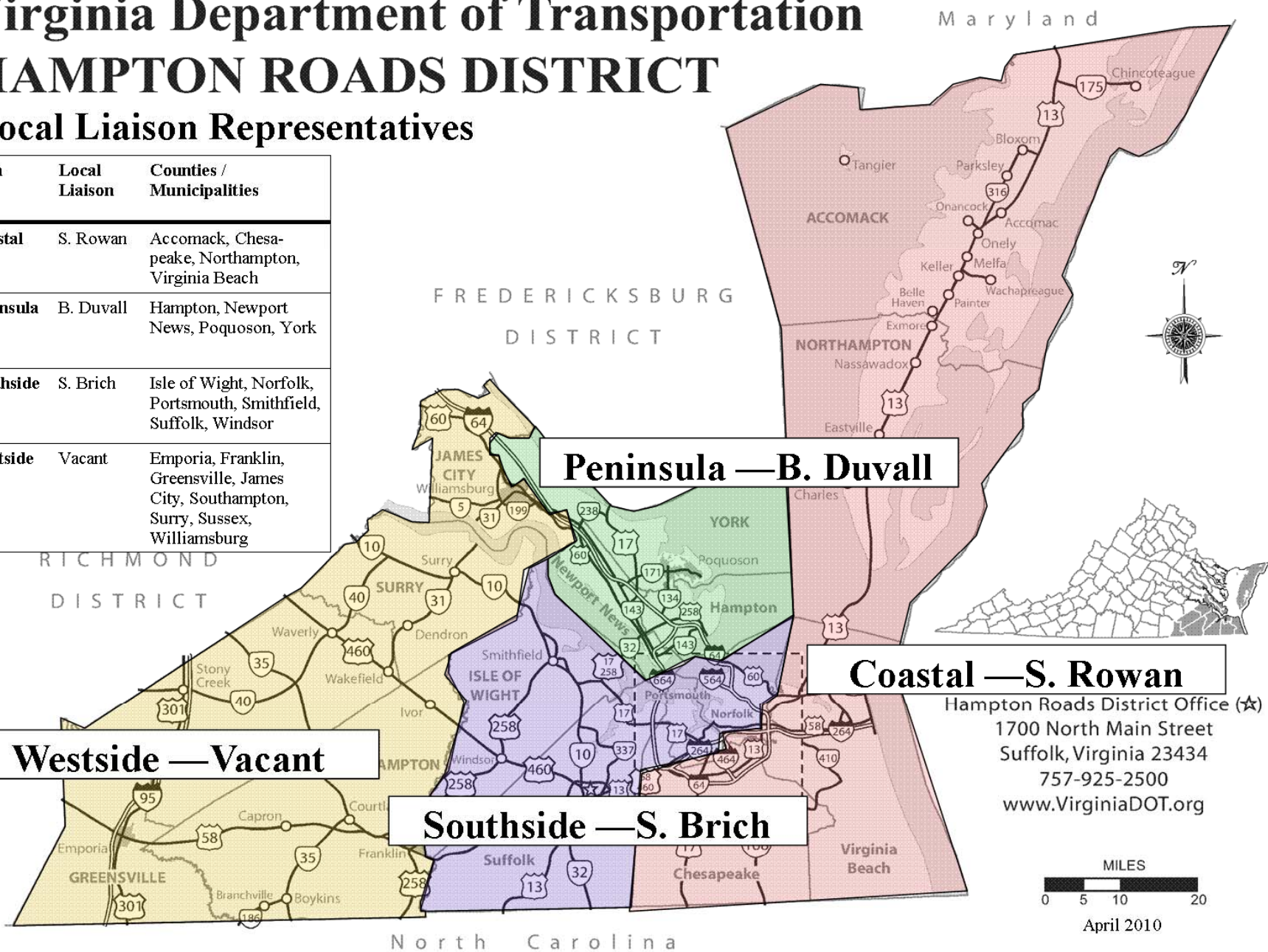**Goal: Expedite major issues to reasonable resolutions**

- **No learning curve to implement**
  - **Based upon the Hampton Roads Urban Program 2007 VDOT Commissioner's Award for Customer Service**
  - **Implemented by the same staff resources**
- **Single County point of contact (County Liaison)**
  - **Eliminate confusion with VDOT organization**
  - **Immediate access to local executive management**
- **Single VDOT point of contact (VDOT Local Liaison)**
  - **Global understanding of county needs and priorities**
  - **Full understanding of VDOT organization and policies**

Virginia Department of Transportation
HAMPTON ROADS DISTRICT
Local Liaison Representatives

Area	Local Liaison	Counties / Municipalities
Coastal	S. Rowan	Accomack, Chesapeake, Northampton, Virginia Beach
Peninsula	B. Duvall	Hampton, Newport News, Poquoson, York
Southside	S. Brich	Isle of Wight, Norfolk, Portsmouth, Smithfield, Suffolk, Windsor
Westside	Vacant	Emporia, Franklin, Greensville, James City, Southampton, Surry, Sussex, Williamsburg

Maryland

FREDERICKSBURG DISTRICT

RICHMOND DISTRICT

ACCOMACK

NORTHAMPTON

JAMES CITY
Williamsburg

YORK

SURRY

ISLE OF WIGHT

Peninsula — B. Duvall

Coastal — S. Rowan

Westside — Vacant

Southside — S. Brich

Hampton Roads District Office (☆)
1700 North Main Street
Suffolk, Virginia 23434
757-925-2500
www.VirginiaDOT.org

GREENSVILLE

Virginia Beach

Chesapeake

Suffolk

North Carolina

MILES
0   5   10   20

April 2010

Local Liaison Area Assignments

	Date	Jan 2010	May 2010
Counties	Accomack	Accomac	Coastal
	Greensville	Franklin	Westside
	Isle of Wight	Waverly	Southside
	James City	Williamsburg	Westside*
	Northampton	Accomac	Coastal
	Southampton	Franklin	Westside
	Surry	Waverly	Westside
	Sussex	Franklin	Westside
	York	Williamsburg	Peninsula

	Date	Jan 2010	May 2010
Cities	Chesapeake	Urban	Coastal
	Emporia	Franklin	Westside
	Franklin	Franklin	Westside
	Hampton	Urban	Peninsula
	Newport News	Williamsburg	Peninsula
	Norfolk	Urban	Southside
	Poquoson	Williamsburg	Peninsula
	Portsmouth	Urban	Southside
	Suffolk	Urban	Southside
	Williamsburg	Williamsburg	Westside*
	Virginia Beach	Urban	Coastal

* Liaison assignment
determined by resource and
workload diversity balancing

Hampton Roads District

Vacant Local Liaison – Interim Assignments

James City County, Surry County, City of Williamsburg

    Todd Halacy – Williamsburg Residency Administrator

Remainder of Westside Region

    Joe Lomax – Franklin Residency Administrator

Resolution Chain of Command

**County Administrator
City Manager
VDOT District Administrator
(Heuer)**

**Asst. County Administrator
Asst. City Managers
VDOT Asst District Administrators
(Jack & Jacobs)**

**Local Department Directors
VDOT Prog & Planning Directors
(Rowan & Stringfield)**

**County / City Liaisons
VDOT Local Liaisons
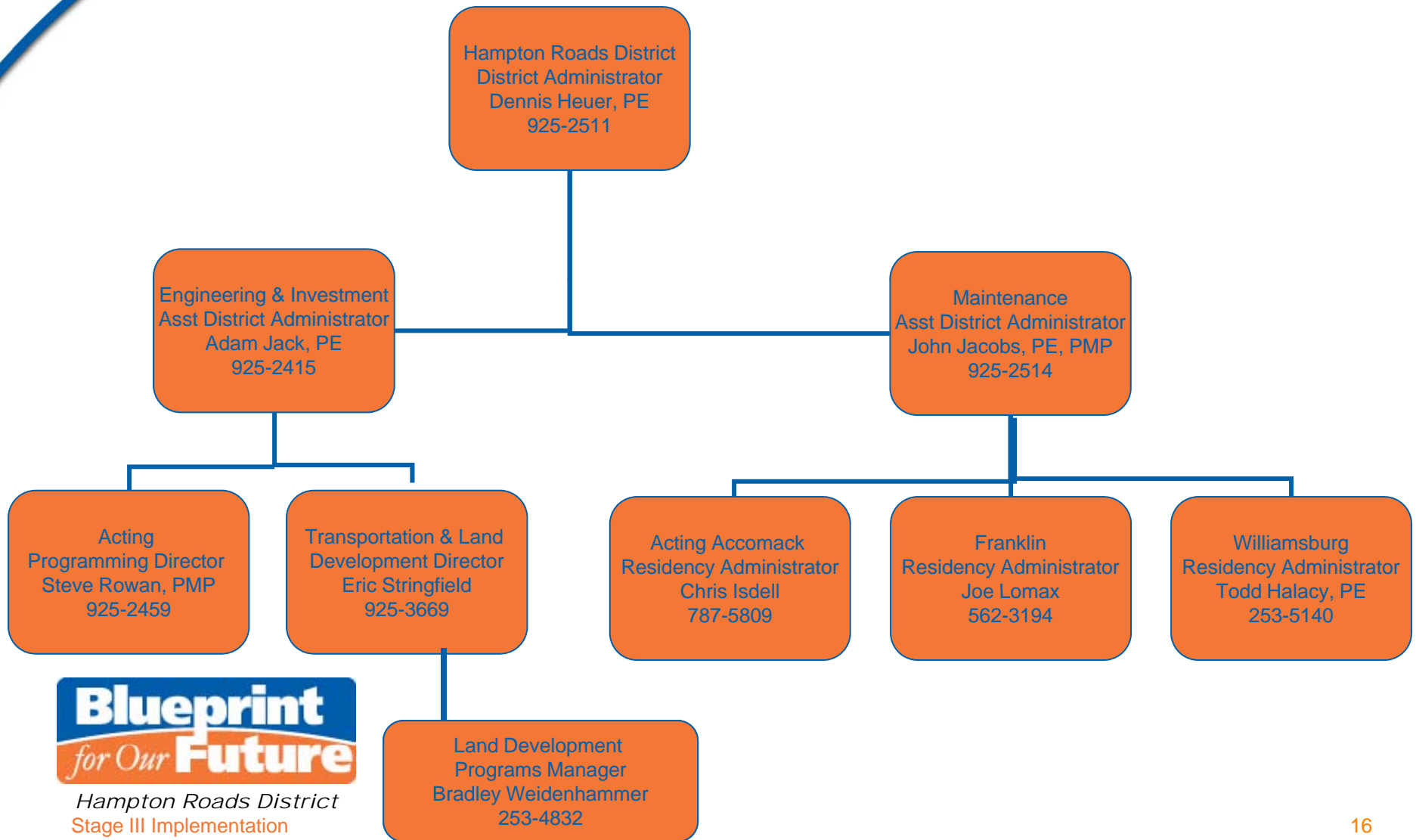(Brich, Duvall, Rowan, & Vacant)**

Resolution Process

District Points of Contact

Hampton Roads District
District Administrator
Dennis Heuer, PE
925-2511

Engineering & Investment
Asst District Administrator
Adam Jack, PE
925-2415

Maintenance
Asst District Administrator
John Jacobs, PE, PMP
925-2514

Acting
Programming Director
Steve Rowan, PMP
925-2459

Transportation & Land
Development Director
Eric Stringfield
925-3669

Acting Accomack
Residency Administrator
Chris Isdell
787-5809

Franklin
Residency Administrator
Joe Lomax
562-3194

Williamsburg
Residency Administrator
Todd Halacy, PE
253-5140

Land Development
Programs Manager
Bradley Weidenhammer
253-4832

Blueprint *for Our* **Future**

Hampton Roads District
Stage III Implementation
Briefing to Localities – Spring 2010

BLUEPRINT – STAGE III IMPLEMENTATION
Briefing to Localities

Questions