# Smart Sign Enhancement - Phase 2 

State Job No. 134218

## FINAL REPORT

Prepared in cooperation with the Ohio Department of Transportation and the U.S. Department of Transportation, Federal Highway Administration

September, 2007

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## ACKNOWLEDGEMENTS

We want to express our sincere appreciations to the SSOS project team, led by ODOT project liaison, Mr. Paul Trapasso, for their active participation in the development, testing, and training throughout the project. Our deep gratitude goes to Mr . Zack Mancini from the Division of Information Technology, for his effort to implement the SSOS improvements in ODOT's server and intranet system.

Special thanks go to ODOT's Research Office for providing the funding support and other assistance to the project. Support to the project from the College of Engineering and the Office of Research and Development at The University of Akron in student wages, tuitions, and lab facilities is acknowledged.


#### Abstract

An on line ordering system, called Smart Sign Ordering System (SSOS), was developed by The University of Akron for Ohio Department of Transportation (ODOT) in 2004. Driven by the demand of managing planning, fabrication, packaging and delivery, "Smart Sign Enhancement - Phase 2" has been conducted from 2005 to 2007. This report discuss the detail of the project, including the requirement study, system modeling, software implementation, system maintain and customer training.


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## Chapter I Background

## Summary of SSOS (Phase I)

The Ohio Department of Transportation (ODOT) operates a Sign Shop to fabricate traffic signs ordered by ODOT's field districts. For many years, the districts submit standard sign orders to the Sign Shop, and special sign orders to the Central Office for review before they are forwarded to the Sign Shop, where all approved orders are processed by means of production planning, fabrication, and subsequent shipping. However, due to lack of data automation and inefficient data exchange and management, unnecessary delays and even errors occur in the current ordering process.

In a research project several years ago, the University of Akron developed an on-line traffic-sign ordering system for ODOT, the Smart Sign Ordering System (SSOS Phase I). The main focus of SSOS Phase I was to provide ODOT with a fully automated and networked sign ordering system for data exchange between ODOT's field districts, the Central Office, and the Sign Shop. SSOS is JSP applications based, implemented in a three-tier structure with Client, Application, and Database Servers and supported by ODOT's Sybase database to facilitate the creation of on-line sign orders. The main objective of SSOS is to improve the efficiency of the sign ordering process by reducing errors in order preparation and handling, speeding up review time, and making on-line modifications to the orders in line with current sign production methods at the Sign Shop.

As the title of the project indicates, SSOS is designed primarily for sign ordering management. The function of the system at the end of the phase I development includes mainly automation for ODOT districts in sign order preparation and handling. However, the system does not include many critical elements needed by the Sign Shop to organize, plan, produce and deliver traffic signs. The additional functions would be the focus of the phase II development.

## SSOS Enhancement (Phase II)

The Sign Shop currently manages the data generated during the planning, production, and delivery process through use of a few tools (GQL-Graphical Query Language, Quatro-Pro and Paradox database), along with some manual procedures. A Paradox database program (JIMANI) stores the design specifications of those traffic signs which can be fabricated at the Sign Shop. However, because it was a simple program written a long time ago, not only is there lack of
technical support to this program, but more importantly, it cannot be integrated into the threetier server structure of SSOS supported by ODOT's Sybase system.

The Sign Shop also uses a GQL program for making production report and sale/cost summaries. For convenient use of the program, the Sign Shop needs to build application-specific queries for fast accessing and utilizing this program. The Sign Shop needs some technical guidance and assistance in this task.

During production, the Sign Shop needs to track the production status of each order in every processing step. The Sign Shop also wants to implement the new federal sign codes for all its producible signs. This would require change of the current sign codes in the SSOS database. In addition, the Sign Shop needs to have the ability to add, delete, and make changes to the design features of its signs as new standards, for that a simple method must be developed for accessing the SSOS database and making such changes.

Another most needed feature with the SSOS model is Component Pricing, by which the Sign Shop can determine the price of each order according to the sign characteristics. In other words, this flexible method of price determination can allow the Sign Shop to implement a better organized price structure based on different materials, production methods, and production procedures.

In summary, SSOS Phase II would concentrate specifically on the internal operations of the Sign Shop and development of additional functions to facilitate production planning, production management, and related administrative reporting.

## Chapter II System Specifications

## Order Lifecycle

First, a pending order is initially created online at the county office and reviewed by a local District Office. With necessary modification if needed, the order can be submitted to the Central Office for approval. After that, the Sign Shop will receive the approved orders and schedule the fabrication by grouping them into different production packages based on producing method and materials used. When the fabrication has been done the orders will be packaged based on the submitting district. After transferring the orders to the shipping department, the Sign Shop will be delivered to the respective district office. The receiving district will conclude the order when the signs have arrived and archived to history. During the lifecycle of the order, the four units (county office, District Office, Central Office, Sign Shop) can communicate about the order with each other by leaving comments in the order history field. Any mistake in the order at the sign shop can be rolled back to the previous stage by the authorized personnel. Every status change to the order will also be automatically documented in the history field. For the purpose of reducing order latency, the project committee has determined that only one item will be permitted in each order. The lifecycle is shown as Figure 1.


Figure 1 Lifecycle of a Sign Order

## County Office

A county office has two functions, place an order and query the orders' status. When placing a new order, the users can locate the sign in the system through three ways: by the EMS number (the unique ID of a sign), by the sign code (including federal code) or by the legend on the sign. The default specifications of the sign in the system are imported from the JIMANI program at the sign shop. The county officer can either modify the specifications to make special
order or keep the default to order a regular sign. What You See Is What You Get (WYSIWYG) technology is used for customizing the legend to help the user in design and editing. The cost of the order will be calculated automatically according to the material, production method, size and other characteristics of this sign.

Once the order is created, its status will be tracked and can be checked at any time. The detail information of each process step, such as create, submit, approve and etc. can also be displayed by checking the history of the order.

After the order is initially created it will be in a pending status for further modification by the district operator until it is finally submitted. Before the order is submitted, it can be reviewed and modified at any time.

## District Office

A District Office unit has three functions. First of all, it will review all the pending orders placed by the county offices in the district or by its local warehouse. The District Office can modify the orders if necessarily and submit it to the central office. Secondly, it can track the order status while the order goes through the approval and fabrication process. Thirdly, upon the receipt of the manufactured signs, it will have the responsibility to confirm the reception and archive the orders through the online system.

After the order is initially created by county, it will be in a pending status for review and further modification if needed by the district operator until it is finally submitted (and the status of the order becomes "submitted"). Reviewing a previously "submitted" order is constrained to showing the order content with no modification permission to the district operator. When the order status changed to "transferred" and the district manager does receive the order, a confirm reception button will be shown and the user can choose to archive this order after the confirmation.

## Central Office

The main function of the Central Office is to validate orders which are open for designation or special orders which modify the default settings, such as legend designable signs. The bypass signs such as warehouse signs whose attributes are all fixed will bypass the inspection by the Central Office and will be directly sent to the Sign Shop for manufacture.

Central Office can change the condition for the bypass and specify which signs can bypass and likewise which signs should be reviewed by the Central Office. Central Office will
have the ability to review all "submitted" orders and have an approve button to process thereafter. For the sake of convenience, there is also a group approval function which can approve selected orders with one click. The Central Office will also have the permission to modify problematic orders before approve them.

For the purpose of material and resource management, the Central Office needs a generic search function that can return a certain group(s) of orders by the combination of district, material type, manufacture method, etc. This function is very useful when searching documented orders or creating summaries upon various attributes such as certain district or within certain dates.

## Sign Shop

When the approved orders arrive at the Sign Shop, they need to be grouped by types of signs, materials used, and fabrication methods, etc. to facilitate production planning and material usage estimation. The Sign Shop has four sub-groups: production planning group, producing group, packaging group and transferring group.

## Planning Group

Planning group will handle approved orders and make a production package of them based on material and production method. This group can also insert an order into existing production. It will also confirm the completion of the production process. There are six different types of production, Silk Screen, CBH (EX), CBH (FS), Purchase, Warehouse and Others, for planning group to choose to create a production plan.

## Production Group

Production group will perform the fabrication and mark the corresponding step complete. As shown in Figure 2, there are different processes for each production according to its production type. For Silk Screen, there are three processes, Finishing, Stencil and Silk Screen. For Copy By Hand (CBH) type, there are two sub types, CBH (EX) and CBH (FS). CBH (EX) has two processes, Design and Shop; while two processes in CBH (FS) are Design and Layout. For other three types, Purchase, Warehouse and Others, there is only one step to complete the order. Once the final step of the order is completed, the order's status will automatically changed to completed.


Figure 2 Sign Production Flow Chart

## Packaging Group

Packaging group will gather all completed orders from production/warehouse and package them for the delivering to the districts. Orders can be packed differently from the production package generated by planning group.

## Transferring Group

Transferring group has two major functions, transferring and delivering. Once receiving the package from packaging group, this group will mark the package as Transferred. After the signs have been sent to district or the third-party delivery company has picked up the package, the transferring group will mark the orders in the package as Delivered.

All of the four sub-groups will have the view-order function and the generic searching function. Those functions are critical to all of them. For example, Planning will need to group the orders cross districts based on the production methods and Packaging will need to regroup the orders by districts for delivering.

## Data Manager

Data manager is an advanced group that will maintain system consistency and ensure correctness. This group mainly has three functions. First, the data manager can manage the signs information stored in the database. He can add, modify or delete the signs in the system with a provided operation interface. The second function is maintaining the sign cost table. This table saves the cost of each feature of the sign, such as background color, production method, material and etc. The data manager has the responsibility to keep the cost information up-to-date. Once the cost table is changed, the cost of newly placed orders will change automatically. Last but not least, data manager has the power to correct any mistake in the system. For instance, if an order with spelling error in customized legend has been approved, the data manager can undo the approval operation and thus the central office user can modify the order. Obviously, the data manager authority will be given only to a limited number of users to maintain system integrity.

## Chapter III Tasks in Phase II

The SSOS Phase II enhancements consist of several tasks including requirement study, system design, functional implementation, testing, training, and deployment and support. We will discuss the detail efforts in each task in the following part.

## Task 1 - Requirement Study

This task is to discuss and understand user needs at the Sign Shop. It is the foundation to understand and implement the enhancement of SSOS. According to software development procedure, the requirement study should be conducted before all the other steps, such as system design and functional implementation. However, it will also last to almost the end of the project because the change in requirement will always happen during the development of the system. For SSOS Phase II, a lot of time is used to revisit the production needs at the Sign Shop at the beginning, including planning and scheduling requirements, production procedures and order status tracking. Activities including touring the workshops and conducting individual discussions with technicians have been performed all along with the development. Additional meetings and group discussions were held during the functional implementation stage.

## Task 2 - System Design

System design consists mainly of modifications to the system architecture (Figure 3) by changing the graphical user interface (GUI) design and modifying database. According to the requirement study, this project is the enhancement of SSOS, thus the basic architecture will be remained. It is still an Object-Oriented, three-tier (client, application and database) architecture, web server based system. In the application tier, we have two sub-tiers to separate data operation and user interface. However, the contents in each tier have been modified to support the requirements in Phase II. In database tier, new tables have been created and existing tables have been modified to save more information, such as sign cost table, order fabrication status and etc. Database operation sub-tier is also changed according to the modification in database structure. A lot of new classes have been added into the system and some new functions have been appended in existing classes. For user interface sub-tier, a number of web pages have been designed for the user to operate the system easily and properly. Detailed system design, such as database structure and GUI files will be described in Chapter V.


Figure 3 System Architecture

## Task 3 - Functional Implementation

For consistency with the existing SSOS model, Java programming language will be used to implement the additional functions in the Phase II work. Since the Java programming language is an ideal tool for implementing Internet-based enterprise applications, we took advantage of the built-in Internet features, such as Java Servlet, JSP (Java Server Page) and EJB (Enterprise Java Bean), to make the final SSOS tool Internet friendly and user friendly.

The implementation is the major part of the effort of the project. Multiple related major subtasks will be discussed in the following.

## Subtask 3.1 - Database Implementation

Database is the backbone of a three-tier (client, application and database) application. It stores application-critical data and links various modules of the application together. New data tables will be created and existing tables modified to support all the requested enhancements to the planning, production, and cost calculation functions. After working with Sign Shop and ODOT's DoIT, the specific format of the data tables and the data tables needed to be added or modified have been determined. Standard Query Language (SQL) files have been released to perform the update.

## Subtask 3.2 - Replacement of JIMANI

JIMANI was implemented by the Sign Shop on the Paradox database many years ago. It is no longer supported since ODOT is phasing out Paradox. Due to the out-of-dated design of JIMANI, it cannot support many of the operations of SSOS which runs over the Sybase system. Part of the Phase II work is to replace all the needed functions from JIMANI to SSOS, such as sign specification, special queries, sign price computation, etc.

For sign specification, the Sign Shop maintains a table including more than 6,000 signs in JIMANI. We expand the sign information table in SSOS database first and transfer all the data in JIMANI. A SQL file is used to accomplish this job. Also, more than 5,600 pictures have been uploaded to SSOS web server to show the sign images when users query the sign information.

A customized-query function has been added during the SSOS Enhancement. With this function, user can create and save the preferred queries to replace the query function in JIMANI. It is very important to assist system user, especially the planning group in the Sign Shop to schedule the fabrication of orders.

Sign price computation table is also established in the SSOS. The price calculation is a component based procedure. The cost of each component is saved as one record in the price table. When there is a query of the cost of a sign, all the features (components) of this sign will be compared with the components saved in the data table. The summary of the cost of all fit components will be the unit price of this sign.

| ID | PROD | SUB | GAUGE | SHEET | BG CLR | APP | APP CLR | SPECIAL | COST | UNIT |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 0 |  |  |  |  |  |  |  |  | 0.20 | ft |
| 1 | SS |  |  |  |  |  |  |  | 2.89 | ft |
| 2 | CBH | FS |  |  |  |  |  |  | 5.32 | ft |
| 3 | CBH | PL |  |  |  |  |  |  | 5.32 | ft |
| 4 | CBH | EX |  |  |  |  |  |  | 5.10 | ft |
| 5 | BSO |  |  |  |  |  |  |  | 2.53 | ft |
| 6 | DC |  |  |  |  |  |  |  | 2.00 | ft |
| 7 |  | FS | 63 |  |  |  |  |  | 1.26 | ft |
| 8 |  | FS | 80 |  |  |  |  |  | 1.57 | ft |
| 9 |  | FS | 100 |  |  |  |  |  | 1.93 | ft |
| 10 |  | FS | 125 |  |  |  |  |  | 3.03 | ft |
| 11 |  | PL | 50 |  |  |  |  |  | 1.25 | ft |
| 12 |  | PL | 75 |  |  |  |  |  | 1.50 | ft |
| 13 |  | EX |  |  |  |  |  |  | 5.40 | ft |
| 14 |  |  |  | HI |  |  |  |  | 1.16 | ft |
| 15 |  |  |  | PZ |  |  |  |  | 1.16 | ft |
| 16 |  |  |  | DG |  |  |  |  | 4.64 | ft |
| 17 |  |  |  | DG | WHT |  |  |  | -0.79 | ft |
| 18 |  |  |  | DG | FLO |  |  |  | -1.89 | ft |
| 19 |  |  |  | NR |  |  |  |  | 0.53 | ft |
| 20 |  |  |  | EG |  |  |  |  | 0.78 | ft |
| 21 |  |  |  |  |  | HI |  |  | 0.29 | ft |
| 22 |  |  |  |  |  | PZ |  |  | 0.29 | ft |
| 23 |  |  |  |  |  | DG |  |  | 1.16 | ft |
| 24 |  |  |  |  |  | DG | WHT |  | -0.20 | ft |
| 25 |  |  |  |  |  | DG | FLO |  | -0.47 | ft |
| 26 |  |  |  |  |  | NR |  |  | 0.15 | ft |


| 27 |  |  |  |  |  | EG |  |  | 0.20 | ft |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 28 |  |  |  |  |  | EC |  |  | 1.00 | ft |
| 29 |  |  |  |  |  |  |  | HDW | 0.25 | ft |
| 30 |  |  |  |  |  |  |  | HG | 0.15 | ft |
| 31 |  |  |  |  |  |  |  | C2 | 0.25 | ft |
| 32 |  |  |  |  |  |  |  | C3 | 0.50 | ft |
| 33 |  |  |  |  |  |  |  | C4 | 0.75 | ft |
| 34 |  |  |  |  |  |  |  | PDC | 0.90 | ft |
| 35 |  |  |  |  |  |  |  | DF | 0.75 | per |

## Table 1 Sample Pricing Table

## Subtask 3.3 - Building Editing Capabilities of Data Tables

For data application consistency and maintenance convenience, the Sign Shop needs to have the capability to fully manipulate data in some data tables, including addition, deletions and value changing in the data cells. Sign information table and price table are the most frequently maintained tables in SSOS. Through the JSP interface, the capability of editing data table is limited to data manager group. The interface of manage sign information is shown in Figure 4.


Figure 4 Sign Information Management

## Subtask 3.4 - Building the Component Pricing Scheme

The SSOS model is enhanced with the capability of calculating sign prices based on sign characteristics. This feature is also known as Component Pricing where each component of a traffic sign (i.e., substrate, production method, reflective sheeting, etc.) is assigned a default cost in the price table. SSOS will compile, calculate and assign prices based on the characteristic values used in each individual traffic sign. Based on the sample price table shown in Table 1, if there is a sign which production method is SS (Silk Screen) and the substrate is FS (Flat Sheet), the gauge is 63, sheeting type is HI (High Intensity), background color is WHT (White) and applied color is RED, and no special features; then the rule $0,1,7,14$ will fit the criteria and the unit cost of this sign will be $\$ 0.20+\$ 2.89+\$ 1.26+\$ 1.16=\$ 5.51$. If the size of this sign is $0.5 \mathrm{ft}^{2}$, the cost of each sign will be $\$ 2.755$.

Figure 5 show the access of this component pricing scheme in the user interface. The button in the red cycle called "Update Cost" will update the order/sign's cost based on the scheme described above.


Figure 5 Price Calculation Scheme

## Subtask 3.5 - Building Order Production Monitoring Modules

This is to build an Order Monitoring Module to facilitate tracking of the different status involved in all the stages in an order. The status diagram of an order is shown in Figure 6. Any process to the order by any one will be recorded in the order history table and can be check by anyone who has the access to that order. So not only the district user can track their orders' status, but also the manager in the Sign Shop can check the progress of the fabrication of each order.


Figure 6 Order Status Diagram

Functional implementation includes much more subtasks which will not be discussed in detail in this report. For detailed database and application implementation information, please reference to Chapter V.

## Task 4 - Testing

Two types of tests are conducted to guarantee the correctness and robustness of the SSOS model: the programmers' internal test and the users' acceptance test.

During the SSOS Phase II development, our programmers internally performed unit tests, modular tests and system tests to the program. A unit test is performed when a functional unit of the program is implemented, and a modular test is conducted when all of the functional units of a module are completed. System tests verify the functionality of the complete system when all of its modules are finished and connected together.

The user acceptance test is a full phase of testing of the program by the Sign Shop. The primary objective of the user testing is to evaluate functional capability of the overall program from the users' perspective. It is focused on correct workflow, improved efficiency in sign production and inventory management, and application friendliness as well as human error reduction. The project research team and the Sign Shop exchanged ideas to answer questions and fix bugs in a timely fashion.

## Task 5 - Training

The project development team provided on-site user training to district office staff. More training sessions will be given in the extend period of this project. At the mean time, to facilitate the training, we developed a user's help documents online as part of the SSOS system. Multimedia methods such as image and video are used to build this online help document. The help documents include step-by-step instructions on how to use the program and case studies designed to showcase how to perform specific operations. The screen snap of help system is shown in Figure 7.


Figure 7 SSOS Online Help Documents

## Task 6 - System Development and Operational Support

Now the SSOS is deployed in a test server of ODOT for system testing. As important as we understand this is, we will provide a 90 -day onsite (connection at the Sign Shop or through a field office), telephone and e-mail support of the system. In the event that a major systems glitch occurs or a flaw is detected while operating the software, we will begin repairs to the system within 2 working days.

During the Phase I development, we provided support to the Sign Shop over changes to the system features and continued the support to facilitate sign production after the completion of the Phase I project. As the new functions are being tested now, we will provide continued enhancements to the existing functions (such as spelling errors, column widths and title errors, issues with printing and page sizes, etc.).

## Chapter IV Applied Technologies

## Java Technology

A platform is the hardware or software environment in which a program runs. Some of the most popular platforms are Windows, Linux, Solaris, and MacOS. Most platforms can be described as a combination of the operating system and hardware. The Java platform differs from most other platforms in that it's a software-only platform that runs on top of other hardwarebased platforms.

The Java platform has two components: The Java Virtual Machine (Java VM) and the Java Application Programming Interface (Java API). The Java API is a large collection of readymade software components that provide many useful capabilities, such as graphical user interface (GUI) widgets. The Java API is grouped into libraries of related classes and interfaces; these libraries are known as packages. Figure 8 depicts the Java platform architecture. As the figure shows, the Java API and the virtual machine insulate the program from the hardware [1]. Thus the system build in Java is platform free.
Java Programs


Operating System

Figure 8 Java Platform

## Servlet/JSP Technology

A servlet can be thought of as a server-side applet at a superficial level. Servlets are loaded and executed by a web server in the same manner that applets are loaded and executed by a web browser. Compared to most of the server side languages, servlets have the following advantages [2]:

1. Servlets are persistent.

Servlets are loaded only once by the web server and can maintain services (such as a database connection) between requests. CGI scripts, on the other hand, are transient. Each time a request is made to a CGI script, it must be loaded and executed by the web server. When the CGI script is complete, it is removed from memory and the results are returned to the client. All program initialization (such as connecting to a database) must be repeated each time a CGI script is used.
2. Servlets are fast.

Since servlets only need to be loaded once, they offer much better performance over their CGI counterparts.
3. Servlets are platform independent.

Servlets are written in java, which inherently brings platform independence to your development effort.
4. Servlets are extensible.

Since servlets are written in java, this brings all of the other benefits of java to your servlet. Java is a robust, object-oriented programming language, which easily can be extended to suit your needs.
5. Servlets are secure.

The web browser does not communicate directly with a servlet. The servlet is loaded and executed by the web server. This brings a high level of security. This means that if the web server is secure behind a firewall, then your servlet is secure as well.

## DHTML

DHTML stands for the Dynamic Hypertext Markup Language. It is a collection of technologies used together to create interactive and animated web sites by using a combination
of a static markup language (such as HTML), a client-side scripting language (such as JavaScript), a presentation definition language (Cascading Style Sheets, CSS), and the Document Object Model. [3]

A DHTML webpage is any webpage in which client-side scripting changes variables of the presentation definition language, which in turn affects the look and function of otherwise "static" HTML page content, after the page has been fully loaded and during the viewing process. Thus the dynamic characteristic of DHTML is the way it functions while a page is viewed, not in its ability to generate a unique page with each page load.

DHTML technology is used in SSOS Phase II to facilitate users in some advanced view options, such as user defined printable view shown in Figure 9. With the help of DHTML technology, production group can select part of the orders in one production and print them out.


Figure 9 Application of DHTML in Customized Printable View

## TinyMCE Editor

TinyMCE [4] is a platform independent web based Javascript HTML WYSIWYG editor control released as Open Source under LGPL by Moxiecode Systems AB. It has the ability to convert HTML TEXTAREA fields or other HTML elements to editor instances. TinyMCE is very easy to integrate into other Content Management Systems. It has the following features:

1. Easy to integrate, takes only two lines of code.
2. Customizable through themes and plugins.
3. Customizable XHTML 1.0 output. Block invalid elements and force attributes.
4. International language support (Language packs)
5. Multiple browser support, Mozilla, MSIE, FireFox, Opera and Safari (experimental).
6. PHP/.NET/JSP/Coldfusion GZip compressor, Makes TinyMCE 75\% smaller and a lot faster to load.
7. You can easily use AJAX to save and load content!

TinyMCE is used in SSOS Phase II to enhance the customized legend function and provide a WYSIWYG editor. The screen of the TinyMCE editor in SSOS is shown in Figure 10.


Figure 10 TinyMCE Editor

## Chapter V Implementation and Code Explanation

## Database Implementation

The database is implemented on Sybase database system, version 12.5. This DB server supports JDBC IV connection and standard SQL query. The table property and field names are listed below and they can be found in the file "SSOS Table Definition.pdf" on the SSOS CD under root directory. Scripts for setting up SSOS database tables can also be found in the same directory.

1. CreateTables.sql script will create all the necessary tables for SSOS.
2. InitialData.sql script will insert the initial data to the tables.
3. ems.sql script will insert the sign information which has been exported from Jimani. (This script will take longer to run than the others)
DISTRICT COUNTIES

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| District Number* | DISTRICT_NBR | smallint | District Number |
| County Abbreviation Code | COUNTY_ABREV3_CD | char(3) | 3-characters abbreviation associated with the district number |

SSOS_AGENCIES

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Agency Number* | AGENCY_ID | varchar(15) | Unique number assigned to each Agency in SSOS |
| Agency Text | AGENCY_TXT | varchar(63) | Agency Full Name |
| Default Indicator | DEFAULT_IND | varchar(15) | Indicates whether this is a default record |
| Sequence Number | SEQ_NBR | numeric(2,0) | Sequence number used to order the records in the table |

## SSOS_APPLIED_COPYS

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Applied Copy ID | APPLIED_COPY_ID | varchar(15) | Unique abbreviation assigned to each Applied Copy in SSOS |
| Applied Copy Text | APPLIED_COPYS_TXT | varchar(63) | Applied Copy Full Name |
| Cost of Applied Copy | COST_NBR | numeric(8,2) | Cost of each Applied Copy |
| Default Indicator | DEFAULT_IND | varchar(15) | Indicates whether this is a default record |
| Sequence Number | SEQ_NBR | numeric(2,0) | Sequence number used to order the records in the table |

SSOS_BYPASS

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Bypass Number* | BYPASS_NBR | numeric(4,0) | Unique number assigned to each Bypass definition |
| SQL Statement | SQL_STATEMENT_TXT | varchar(255) | SQL Statement which select the signs which bypass the district |
| Description | DESCRIPTION_TXT | varchar(255) | Description of the bypass definition |

SSOS_CADS


## SSOS_EMAILS

| "PRETTY" NAME | FIELD NAME | DATA TYPE |  |
| :--- | :--- | :--- | :--- |
| Ssos Group* | SSOS_GROUP | varchar(31) | User Group |
| District Number | DISTRICT_NBR | smallint | District Number |
| Email | EMAIL_TXT | varchar(255) | Email addresses where the notification will be sent to |
| Deleted | DELETED_IND | varchar(15) | Email will be sent when order status become Deleted |
| Pending | PENDING_IND | varchar(15) | Email will be sent when order status become Pending |
| Approved | APPROVED_IND | varchar(15) | Email will be sent when order status become Approved |
| Archived | ARCHIVED_IND | varchar(15) | Email will be sent when order status become Archived |
| Received | RECEIVED_IND | varchar(15) | Email will be sent when order status become Received |


| Completed | COMPLETED_IND | varchar(15) | Email will be sent when order status become Completed |  |
| :---: | :---: | :---: | :---: | :---: |
| Delivered | DELIVERED_IND | varchar(15) | Email will be sent when order status become Delivered |  |
| Submitted | SUBMITTED_IND | varchar(15) | Email will be sent when order status become Submitted |  |
| In Production | IN_PRODUCTION_IND | varchar(15) | Email will be sent when order status become In Production |  |
| SSOS_EMS |  |  |  |  |
| "PRETTY" NAME |  | ELD NAME | DATA TYPE | DESCRIPTION |
| EMS Number* | EMS_NUM |  | varchar(15) | EMS number of the sign |
| Ohio Sign Code | OHIO_SIGN_CD |  | varchar(31) | Ohio Sign Code of the sign |
| Legend Text | LEGEND_TEXT_TXT |  | varchar(255) | Legend on the sign (text only) no HTLM tag |
| Sign Width | SIGN_WIDTH_NBR |  | decimal(8,2) | Sign Width |
| Sign Height Number | SIGN_HEIGHT_NBR |  | decimal(8,2) | Sign Height |
| Square Foot | SQ_FT_NBR |  | decimal(8,2)) | Square Foot |
| Sign Cost | SIGN_COST_NBR |  | decimal(8,2) | Sign Cost |
| Notes | NOTES_TXT |  | varchar(255) | Notes on the sign |
| Substrate | SUBSTRATE_TYPE_ID |  | varchar(15) | Substrate type of the sign |
| Sheet | SHEETING_TYPE_ID |  | varchar(15) | Sheeting type of the sign |
| Background Color | BACKGROUND_COLOR_TXT |  | varchar(21) | Background color of the sign |
| Applied Color | APPLIED_COLOR_TXT |  | varchar(41) | Applied color of the sign |
| Is Permanent | IS_PERMANENT_IND |  | varchar(5) | Is Permanent indicator |
| Warehouse Location | WAREHOUSE_LOCATION_TXT |  | varchar(31) | Warehouse location of the warehouse signs |
| Production Method | PRODUCTION_METHOD_ID |  | varchar(15) | Production method of the sign |
| Screen Location | SCREEN_LOCATION_NBR |  | numeric( 4,0 ) | Screen Location of the sign |


| Screen Condition | SCREEN_CONDITION_TXT | varchar(15) | Screen condition of the sign |
| :--- | :--- | :--- | :--- |
| Screen Frame Size | SCREEN_FRAME_SIZE_TXT | varchar(15) | Screen Frame Size |
| Sign Positive Location | SIGN_POSITIVE_LOC_TXT | varchar(5) | Sign Positive Location |
| Design Date | DESIGN_DT | datetime | Design Date |
| Specification | SPECS_TXT | varchar(5) | Specification of the sign |
| Open Size | OPEN_SIZE_TXT | varchar(31) | Open Size of the Sign |
| Sign Cost Per Square Foot | SIGN_COST_SQFT_NBR | decimal(8,2) | Sign Cost Per Square Foot |
| Bypass indicator | BY_PASS_IND | varchar(15) | Bypass indicator indicates whether this sign should <br> bypass Centrol Office or not |
| Applied Color Number | NUM_APPLIED_COL_NUM | varchar(5) | Special Features of the sign, such as Applied Color <br> Number |
| Assignment Number | ASSIGNMENT_NBR | varchar(30) | Assignment Number of the sign |
| Overlay Decal Positive Location | OVERLAY_DECAL_POSITIVELOC | varchar(10) | Overlay Decal Positive Location |
| Overlay Decal Location | OVERLAY_DECAL_LOC | varchar(30) | Overlay Decal Location |
| Overlay Decal Frame Size | OVERLAY_DECAL_FRAME_SIZE | varchar(50) | Overlay Decal Frame Size (width x height) |
| Overlay Decal Condition | OVERLAY_DECAL_CONDITION | varchar(40) | Overlay Decal Condition (GOOD) |
| Shape | SHAPE | varchar(10) | Shape of the sign |
| Federal Sign Code | FED_SIGN_CD | varchar(20) | Federal Sign Code of sign |
| Applied Copy | APPLIED_COPY | varchar(10) | Applied Copy of the sign |
| Sign Blank EMS | SBL_EMS | varchar(15) | Sign Blank EMS Number |
| Gauge | GAUGE | decimal(4,0) | Gauge of the sign |
| Radius | RADIUS | decimal(8,2) | Radius of the sign |

SSOS_EMS_COST

| "PRETTY" NAME | FIELD NAME |  | DATA <br> TYPE |
| :--- | :--- | :--- | :--- |
| Cost Rule ID* | PRICE_ID | decimal(4,0) | Unique ID assigned to each cost rule |
| Production Method | PRODUCTION_METHOD_ID | varchar(15) | Production method of the sign |
| Substrate Type | SUBSTRATE_TYPE_ID | varchar(15) | Substrate type of the sign |
| Gauge | GAUGE | decimal(4,0) | Gauge of the sign |
| Sheeting Type | SHEETING_TYPE_ID | varchar(15) | Sheeting type of the sign |
| Background Color | BACKGROUND_COLOR_TXT | varchar(21) | Background color of the sign |
| Applied Copy | APPLIED_COPY | varchar(10) | Applied Copy of the sign |
| Applied Color | APPLIED_COLOR_TXT | varchar(41) | Applied Color of the sign |
| Special Feature | SPECIAL_COLUMN | varchar(5) | Special Feature of the sign |
| Cost | COST | decimal(8,0) | Cost of the rule |
| Unit | UNIT | varchar(4) | Unit of the sign |

SSOS_IMAGES
SSOS_LEGENDS

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Legend Number* | LEGEND_NBR | numeric(6) | Unique number assigned to each legend |
| HTML Legend | HTML_LEGEND_TXT | text | Legend description including HTML tags and code |

## SSOS_MATERIAL_TYPES

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Material Type ID* | MATERIAL_TYPE_ID | varchar(15) | Unique ID assigned to each Material Type in SSOS |
| Material Type Text | MATERIAL_TYPE_TXT | varchar(63) | Material Type |
| Default Indicator | DEFAULT_IND | varchar(15) | Indicates whether this is a default record |
| Sequence Number | SEQ_NBR | numeric(2,0) | Sequence number used to order the records in the table |

## SSOS_NEEDED_DATE

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Needed Date Rule ID* | NEEDED_DATE_NBR | numeric(4,0) | Unique ID assigned to each Material Type in SSOS |
| SQL Statement | SQL_STATEMENT_TXT | varchar(255) | Material Type |
| Days Added | DATE_ADDED | numeric(4,0) | Number of days added to the order |
| Description | DESCRIPTION_TXT | varchar(255) | Sequence number used to order the records in the table |

SSOS_ORDERS
"PRETTY" NAME
FIELD NAME $\quad$ DATA TYPE

| numeric(6,0) | Unique number assigned to each order in SSOS |
| :--- | :--- |
| varchar(15) | Unique number assigned to each order in SSOS. This number | дəqunu әЈuənbəs !!!! per district per fiscal year + '-' + 2-digit fiscal year. E.g. 1-00049-02 is order no. 49 in year 2002 for district 1 Time and date on the order have created

> District number who created the order
Order sequence per district per fiscal year
County number for which the order belong
Comments on the order

| Rout number where the order belong |
| :--- |
| Date by which the order is needed |


| Date by which the order is needed |
| :--- |
| Priority by the order is needed |


| Number of sign that is needed by that order |
| :--- |
| Current status of the order |
| User name who created the order |

EMS number of the sign that is ordered
Ohio Sign code of the sign that is ordered
Reference to the legend table
Text only (no image) description of the legend
Sign Width
$0 \varepsilon$

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :---: | :---: | :---: | :---: |
| Order Number* | ORDER_NBR | numeric(6,0) | Unique number assigned to each order in SSOS |
| Order Number | ORDER_NUM | varchar(15) | Unique number assigned to each order in SSOS. This number consists of 2-digit district numbers + '-' + 5 digit sequence number per district per fiscal year + '-' + 2-digit fiscal year. E.g. 1-00049-02 is order no. 49 in year 2002 for district 1 |
| Order Number | ORDER_DT | datetime | Time and date on the order have created |
| District Number | DISTRICT_NBR | smallint | District number who created the order |
| Order Sequence Number | ORDER_SEQ_NBR | numeric(5,0) | Order sequence per district per fiscal year |
| County Number | COUNTY_NUM | varchar(3) | County number for which the order belong |
| Comments | COMMENTS_TXT | varchar(255) | Comments on the order |
| Rout | ROUTE_TXT | varchar(15) | Rout number where the order belong |
| Needed Date | NEEDED_DT | Datetime | Date by which the order is needed |
| Priority | PRIORITY_STTS | varchar(10) | Priority by the order is needed |
| Quantity Ordered | QTY_ORDERED_AMT | numeric(4,0) | Number of sign that is needed by that order |
| Status | STATUS_STTS | varchar(31) | Current status of the order |
| Created By | CREATED_BY_TXT | varchar(31) | User name who created the order |
| EMS Number | EMS_NBR | varchar(15) | EMS number of the sign that is ordered |
| Ohio Sign Code | OHIO_SIGN_CD | varchar(31) | Ohio Sign code of the sign that is ordered |
| Legend Number | LEGEND_NBR | numeric(6,0) | Reference to the legend table |
| Legend Text | LEGEND_TEXT_TXT | varchar(255) | Text only (no image) description of the legend |
| Sign Width | SIGN_WIDTH_NBR | decimal(8,2) | Sign Width |


| Sing Height | SIGN_HEIGHT_NBR | decimal(8,2) | Sign Height |
| :--- | :--- | :--- | :--- |
| Sign Foot | SQ_FT_NBR | decimal(8,2) | Sign Size in Square Foot |
| Sign Cost | SIGN_COST_NBR | decimal(8,2) | Sign Cost |
| Substrate | SUBSTRATE_TYPE_ID | varchar(15) | Substrate type of the sign |
| Sheet | SHEETING_TYPE_ID | varchar(15) | Sheeting type of the sign |
| Production Method | PRODUCTION_METHOD_TXT | varchar(15) | Sign Production Method |
| Material Type | MATERIAL_TYPE_ID | varchar(15) | Sign Material Type |
| Applied Color | APPLIED_COLOR_TXT | varchar(41) | Sign Applied color |
| Background Color | BACKGROUND_COLOR_TXT | varchar(21) | Sign Background color |
| Order Type | ORDER_TYPE_ID | varchar(15) | Type of the order like Standard, Special, Warehouse, etc. |
| Agency | AGENCY_ID | varchar(15) | Name of the agency that is associated with order |
| Total Cost | TOTAL_COST_NBR | decimal(8,2) | Total cost of the order usually it is Individual Cost X Number of <br> Signs |
| Systematic Replacement | SYS_REPALCE_IND | varchar(15) | Determine whether the order is systematic replacement or not |
| Image Number | IMAGE_NBR | numeric(6,0) | Reference to the image table |
| CAD Number | CAD_NBR | numeric(6,0) | Reference to the Cad table |
| Silk Screen Complete | SS_COMP | varchar(16) | Indicate Silk Screen process is completed or not |
| Stencil Complete | ST_COMP | varchar(16) | Indicate Stencil process is completed or not |
| Finishing Complete | FI_COMP | varchar(16) | Indicate Finishing process is completed or not |
| Design Complete | SBL_COMP | varchar(16) | Indicate Design process is completed or not |
| Applied Copy | APPLIED_COPY_ID | varchar(15) | Applied Copy of the order |
| Layout Complete | LAYOUT_COMP | varchar(16) | Indicate Layout process is completed or not |
| Shop Complete | SHOP_COMP | varchar(16) | Indicate Shop process is completed or not |

## SSOS_ORDER_HISTORIES

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Order History Number* | ORDER_HISTORY_NBR | numeric(8,0) | Unique number assigned to each record in the History table |
| Order Number | ORDER_NBR | numeric(6,0) | Reference number to the SSOS_ORDERS table that refer to the ORDER <br> that this history record belong to |
| Update Time Date | UPDATE_TIME_DT | datetime | Time and date on which the History record added |
| User | USER_TXT | varchar(31) | User name of the user who took the action for this history record |
| Action | ACTION_TXT | varchar(31) | Action that took place for this history record |
| Notes | NOTES_TXT | varchar(255) | Extra notes to elaborate on the action that took place when this record <br> added |

SSOS_ORDER_TYPES

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Order Type Number* | ORDER_TYPE_ID | varchar(15) | Unique ID assigned to each Order Type in SSOS |
| Order Type Text | ORDER_TYPE_TXT | varchar(63) | Order Type |
| Default Indicator | DEFAULT_IND | varchar(15) | Indicates whether this is a default record |
| Sequence Number | SEQ_NBR | numeric(2,0) | Sequence number used to order the records in the table |


| SSOS_PACKAGES |
| :--- |
| "PRETTY" NAME |
| Package Number* |
| Package Number |


|  |  |  | per district per fiscal year + '-' + 2-digit fiscal year. E.g. T04-0012-02 is <br> package no. 12 in year 2002 for district 4 |
| :--- | :--- | :--- | :--- |
| Package Sequence Number | PACKAGE_SEQ_NBR | numeric(6,0) | Package sequence per district per fiscal year |
| District Number | DISTRICT_NBR | smallint | District number where the package was packed to |
| Notes | NOTES_TXT | varchar(255) | Notes on the package |
| Created By | CREATED_BY_TXT | varchar(31) | User name of the user who created the package |
| Status | STATUS_STTS | varchar(31) | Status of the package |
| Packed Date | PACKED_DT | datetime | Time and date on which the package was created |
| Transfer Date | TRANSFER_DT | datetime | Time and date on which the package was transferred |

SSOS_PACKAGE_ITEMS

SSOS_PRODUCTIONS

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Production Number* | PRODUCTION_NBR | numeric(6,0) | Unique number assigned to each Production in SSOS |
| Planning Date | PLANNING_DT | datetime | Time and date on which the production was created |
| Notes | NOTES_TXT | varchar(255) | Note on the production |
| Created By | CREATED_BY_TXT | varchar(31) | User name of the user who created the production |


SSOS_PRODUCTION_IEMS
DESCRIPTION

| DATA TYPE | DESCRIPTION |
| :--- | :--- |
|  | numeric $(6,0)$ |
| Unique number assigned to each Production Item in SSOS |  |
| numeric $(6,0)$ | Reference to production table |
| numeric $(6,0)$ | Reference to order table |
|  | numeric $(4,0)$ | Number of signs in the production item $\quad$. numeric(4,0) | Production Item Number* | PRODUCTION_ITEM_NBR |
| :--- | :--- |
| Production Number | PRODUCTION_NBR |
| Order Number | ORDER_NBR |
| Production Quantity | PRODCUTION_QTY_AMT |

SSOS_PRODUCTION_METHODS

| "PRETTY" NAME | FIELD NAME | DATA TYPE |  |
| :--- | :--- | :--- | :--- |
| Production Method ID* | PRODUCTION_METHOD_ID | varchar(15) | Unique ID assigned to each Production Method |
| Production Method Name | PRODUCTION_METHOD_TXT | varchar(63) | Production Method Name |
| Cost | COST_NBR | decimal(8,2) | Cost of this production method |
| Default Indicator | DEFAULT_IND | varchar(15) | Indicates whether this is a default record |
| Sequence Number | SEQ_NBR | numeric(2,0) | Sequence number used to order the records in the table |

## SSOS_QUERY_FIELDS

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Field Name* | FIELD_NAME_TXT | varchar(31) | Unique number assigned to each Field Name in SSOS |
| Column Name | COLUMN_NAME_TXT | varchar(31) | Name of the column that has the look up values |
| Data Type | DATA_TYPE_TXT | varchar(31) | Data type of the field |
| Table Name | TABLE_NAME_TXT | varchar(31) | The table that holds the look up values |
| Table Abbreviation | TABLE_ABBREVIATION_TXT | varchar(5) | Abbreviation of the table name |

## SSOS_QUERY_TABLES

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Query Number* | QUERY_NBR | numeric(4,0) | Unique number assigned to each Query in SSOS |
| Query Name | QUERY_NAME_TXT | varchar(31) | Query name |
| Created By | CREATED_BY_TXT | varchar(31) | User Name of the user who created the query |
| SQL Statement | SQL_STATEMENT_TXT | varchar(511) | SQL statement that define the query |
| Creation Date | CREATION_DT | datetime | Time and date when the query was created |

## SSOS_SHEETING_TYPES

| "PRETTY" NAME | FIELD NAME | DATA TYPE | DESCRIPTION |
| :--- | :--- | :--- | :--- |
| Sheeting Type ID* | SHEETING_TYPE_ID | varchar(15) | Unique ID assigned to each Sheeting Type in SSOS |
| Sheeting Type Text | SHEETING_TYPE_TXT | varchar(63) | Sheeting Type |
| Cost | COST_NBR | decimal(8,2) | Cost |
| Default Indicator | DEFAULT_IND | varchar(15) | Indicates whether this is a default record |


| Sequence Number | SEQ_NBR | numeric(2,0) | Sequence number used to order the records in the table |
| :--- | :--- | :--- | :--- |

SSOS_SIGN_PRICE

## "PRETTY" NAME <br> Sheeting Type ID* <br> Sheeting Type Text <br> Cost

DEFAULT_IND
SEQ_NBR
FIELD NAME
SSOS_SUBSTRATE_TYPES
"PRETTY" NAME FIELD NAME
DESCRIPTION
varchar(15) $\quad$ Unique ID assigned to each Substrate Type in SSOS
varchar(63) $\quad$ Substrate Type
decimal(8,2) $\quad$ Cost
varchar(15)
numeric(2,0) $\quad$ Sequence number used to order the records in the table
Table 2 Database Table

## User Interface Implementation

User interfaces of SSOS Phase II are implemented in JSP with DHTML support for dynamic user interaction. As introduced in Chapter IV, JSP is a server side program that will be compiled into a Java class when called from a client. Different from CGI and ASP, JSP will be compiled once at the first access and will be loaded into the Java virtual machine for future referencing. This feature largely reduces the turnaround time when multiple accesses happen. JSP files in SSOS can be found in the SSOS CD under the "ssos" directory. The purpose of each is described in the following table.

## Root JSP Files

| File | Category | Summary |
| :--- | :--- | :--- |
| "authenticate.jsp" | root | Authentication based on database stored users (for testing purpose <br> only) |
| "dologin.jsp" | root | Authentication based on OneLogin security system (for final <br> deployment) |
| "login.jsp" | root | Welcome page for entering "username" and "password" |
| "logout.jsp" | root | Logout the user and close the session |

## Central Module JSP Files

| File | Category | Summary |
| :--- | :--- | :--- |
| "adddesign.jsp" | Central | Add new legend designs with HTML tags and pictures |
| "addhistory.jsp" | Central | Add new customized records in the order history table |
| "addhtml.jsp" | Central | Add HTML designs to a legend design |
| "addtext.jsp" | Central | Add text designs to a legend design |
| "bypass.jsp" | Central | List all bypass conditions |
| "changeall.jsp" | Central | Change the status of a group of orders |
| "changestatus.jsp" | Central | Change the status of a single order |
| "createbypass.jsp" | Central | Add new bypass conditions |
| "createneededdate.jsp" | Central | Create needed date rules |
| "createquery.jsp" | Central | Add new query definitions to the database |


| "deletebypass.jsp" | Central | Delete bypass conditions |
| :--- | :--- | :--- |
| "deltectneededdate.jsp" | Central | Delete needed date rule |
| "deletequery.jsp" | Central | Delete a saved query from the database |
| "doaction.jsp" | Central | Actions (add line, add image, change alignment) for a <br> customized HTML legend |
| "executebypass.jsp" | Central | Run bypass conditions |
| "legenddesign.jsp" | Central | View HTML legend designs |
| "moveline.jsp" | Central | Change the alignment of a line |
| "neededdate.jsp" | Central | View needed date rules |
| "nestedorder.jsp" | Central | Order the orders in the vieworder.jsp page based on multi <br> columns |
| "queryordernumber.jsp" | Central | Lookup an order based on its order number |
| "savebypass.jsp" | Central | Save bypass conditions in the database |
| "saveneededdate.jsp" | Central | Save needed date rule in the database |
| "savequery.jsp" | Central | Save query definitions in the database |
| "updateorder.jsp" | Central | Apply order modifications in the database |
| "updateprice.jsp" | Central | Update price of the order |
| "uploadcad.jsp" | Central | Upload CAD files to the server |
| "uploadimage.jsp" | Central | Upload a sign image to the server |
| "viewcad.jsp" | Central | View an attached CAD file |
| "viewhistory.jsp" | Central | View the history of an order |
| "viewimage.jsp" | Central | View an attached sign image |
| "viewmodify.jsp" | Central | View order details in the modify mode |
| "vieworders.jsp" | Central | View summery of a list of orders |
| "viewqueries.jsp" | Central | View a list of saved queries |

## Datamanager - Data Manager Module Files

| File | Category | Summary |
| :--- | :--- | :--- |
| "addems.jsp" | Datamanager | Add a new sign to database |
| "addemscost.jsp" | Datamanager | Add a new component of sign cost to database |
| "deleteems.jsp" | Datamanager | Delete a sign |
| "deleteemscost.jsp" | Datamanager | Delete a component of sign cost |


| "ems.jsp" | Datamanager | Search sign by EMS number |
| :--- | :--- | :--- |
| "legend.jsp" | Datamanager | Search sign by legend |
| "newems.jsp" | Datamanager | Create a new sign |
| "newemscost.jsp" | Datamanager | Create a new component of sign cost |
| "signcode.js" | Datamanager | Search sign by sign code |
| "updateems.jsp" | Datamanager | Update sign information in the database |
| "updateemscost.jsp" | Datamanager | Update sign cost component information in the database |
| "uploadimage.jsp" | Datamanager | Upload image for a sign |
| "viewemscost.jsp" | Datamanager | View sign cost components |
| "viewemss.jsp" | Datamanager | View signs |
| "viewimage.jsp" | Datamanager | View sign image |
| "viewmodify.jsp" | Datamanager | Modify sign information |
| "viewmodifycost.jsp" | Datamanager | Modify sign cost component information |

## District - District Module Files

| File | Category | Summary |
| :--- | :--- | :--- |
| "adddesign.jsp" | District | Add new legend design with HTML tags and pictures |
| "addhistory.jsp" | District | Add new customized record in the order history table |
| "addhtml.jsp" | District | Add HTML design to the overall legend design |
| "addtext.jsp" | District | Add text design to the overall legend design |
| "changeall.jsp" | District | Change the status of all checked orders |
| "changestatus.jsp" | District | Change the status of a single order |
| "createquery.jsp" | District | Create customized query and save it in the database |
| "deletequery.jsp" | District | Delete saved query from the database |
| "design.jsp" | District | List sign attributes ready to make order |
| "doaction.jsp" | District | Actions (add line, add image, change alignment) for customized <br> HTML legend |
| "ems.jsp" | District | Search for signs by typing few digits of the EMS number |
| "legend.jsp" | District | Search for signs in the database by providing few letters of the <br> legend |
| "legenddesign.jsp" | District | View the HTML legend design |
| "makeorder.jsp" | District | Make an order and add it to the database |


| "moveline.jsp" | District | Change the alignment of a line |
| :--- | :--- | :--- |
| "nestedorder.jsp" | District | Order orders in the vieworder.jsp page based on multi columns |
| "queryordernumber.jsp" | District | Look up an order by giving its order number |
| "savequery.jsp" | District | Save a query in the database |
| "signcode.js" | District | Search for signs by typing few digits of the Sign Code |
| "updateorder.jsp" | District | Apply order modifications in the database |
| "updateprice.jsp" | District | Update the price of the order |
| "uploadcad.jsp" | District | Upload a CAD file to the server |
| "uploadimage.jsp" | District | Upload a sign image to the server |
| "viewcad.jsp" | District | View an attached CAD file |
| "viewhistory.jsp" | District | View the history of an order |
| "viewimage.jsp" | District | View an attached sign image |
| "viewmodify.jsp" | District | View order details in the modify mode |
| "vieworders.jsp" | District | View summery of a list of orders |
| "viewqueries.jsp" | District | View a list of saved queries |

## Packing Module JSP Files

| File | Category |  |
| :--- | :--- | :--- |
| "addhistory.js" | Packing | Add new legend designs with HTML tags and pictures |
| "createquery.js" | Packing | Add new query definitions to the database |
| "deletequery.jsp" | Packing | Delete saved queries from the database |
| "doinsert.jsp" | Packing | Insert an order into existing package |
| "insertpackage.jsp" | Packing | Review insert an order into existing package |
| "makepackage.jsp" | Packing | Save a new package in the database |
| "mvpackage.jsp" | Packing | Confirm the creation of a package before saving it in the database |
| "nestedorder.jsp" | Packing | Order the orders in the vieworder.jsp page based on multi columns |
| "queryordernumber.jsp" | Packing | Lookup an order based on its order number |
| "querypacking.js" | Packing | Search for packages using certain parameters |
| "savequery.jsp" | Packing | Save a query definition in the database |
| "viewems.jsp" | Package | View the sign information |
| "viewhistory.jsp" | Packing | View the history of an order |
| "viewmodify.jsp" | Packing | View order details in the modify mode |


| "vieworders.jsp" | Packing | View summery of a list of orders |
| :--- | :--- | :--- |
| "viewpackages.jsp" | Packing | View summery of a list of packages |
| "viewqueries.jsp" | Packing | View a list of saved queries |

## Planning Module JSP Files

| File | Category | Summary |
| :--- | :--- | :--- |
| "adddesign.jsp" | Planning | Add new legend designs with HTML tags and pictures |
| "addhistory.jsp" | Planning | Add new customized records in the order history table |
| "addhtml.jsp" | Planning | Add HTML designs to the overall legend design |
| "addtext.jsp" | Planning | Add text designs to the overall legend design |
| "changestatus.jsp" | Planning | Change the status of an order |
| "createquery.jsp" | Planning | Add new query definitions to the database |
| "deletequery.jsp" | Planning | Delete saved queries from the database |
| "designscreen.jsp" | Planning | View the printout screens for production planning |
| "doaction.jsp" | Planning | Actions (add line, add image, change alignment) for the customized <br> HTML legend <br> "doinsert.jsp" Planning |
| Insert an order into existing production |  |  |
| "insertproduction.jsp" | Planning | Review the insert of an order into existing production |
| "finishingscreen.jsp" | Planning | View the printout screens for finishing production |
| "legenddesign.jsp" | Planning | View an HTML legend design |
| "makeproduction.jsp" | Planning | Save a production in the database |
| "moveline.jsp" | Planning | Change the alignment of a line |
| "mvproduction.jsp" | Planning | Confirmation message before creating a production |
| "nestedorder.jsp" | Planning | Order the orders in the vieworder.jsp page based on multi columns |
| "queryordernumber.jsp" | Planning | Lookup an order based on its order number |
| "savequery.jsp" | Planning | Save a query definition in the database |
| "undoapprove.jsp" | Planning | Undo approve order operation |
| "updateorder.jsp" | Planning | Apply order modifications in the database |
| "uploadcad.jsp" | Planning | Upload a CAD file to the server |
| "uploadimage.jsp" | Planning | Upload a sign image to the server |
| "viewcad.jsp" | Planning | View an attached CAD file |
| "viewhistory.jsp" | Planning | View the history of an order |


| "viewimage.jsp" | Planning | View an attached sign image |
| :--- | :--- | :--- |
| "viewmodify.jsp" | Planning | View order details in the modify mode |
| "vieworders.jsp" | Planning | View summery of a list of orders |
| "viewqueries.jsp" | Planning | View a list of saved queries |

## Producing Module JSP Files

| File | Category | Summary |
| :--- | :--- | :--- |
| "addhistory.jsp" | Producing | Add new customized records in the order history table |
| "changestatus.jsp" | Producing | Change the status of an order |
| "closeproduction.jsp" | Producing | Change the status of a production to "Closed" |
| "completedesign.jsp" | Producing | Complete the design process of an order |
| "completefinishingscreen.jsp" | Producing | Complete the finishing screen process of an order |
| "completelayout.jsp" | Producing | Complete the layout process of an order |
| "completeorder.jsp" | Producing | Change the order's status to "Completed" |
| "completeshop.jsp" | Producing | Complete the shop process of an order |
| "completesilkscreen.jsp" | Producing | Complete the silk screen process of an order |
| "completestencilscreen.jsp" | Producing | Complete the stencil screen process of an order |
| "designscreen.jsp" | Producing | View the design process of a order |
| "finishingscreen.jsp" | Producing | View the finishing screen process of a order |
| "layout.jsp" | Producing | View the layout process of a order |
| "shop.jsp" | Producing | View the shop process of a order |
| "silkscreen.jsp" | Producing | View the silkscreen process of a order |
| "undodesign.jsp" | Producing | Undo design complete process of a order |
| "undofinishingscreen.jsp" | Producing | Undo finishing screen complete process of a order |
| "undolayout.jsp" | Producing | Undo layout complete process of a order |
| "undoorder.jsp" | Producing | Remove order from the production |
| "undoordercomplete.jsp" | Producing | Undo order complete process of a order |
| "undoshop.jsp" | Producing | Undo shop complete process of a order |
| "undosilkscreen.jsp" | Producing | Undo silk screen complete process of a order |
| "undostencilscreen.jsp" | Producing | Undo stencil screen complete process of a order |
| "updateorder.jsp" | Producing | Apply order modifications in the database |
| "uploadcad.jsp" | Producing | Upload a CAD file to the server |


| "uploadimage.jsp" | Producing | Upload a sign image to the server |
| :--- | :--- | :--- |
| "viewcad.jsp" | Producing | View an attached CAD file |
| "viewems.jsp" | Producing | View the sign information |
| "viewhistory.jsp" | Producing | View the history of an order |
| "viewimage.jsp" | Producing | View an attached sign image |
| "viewmodify.jsp" | Producing | View order details in the modify mode |
| "vieworders.jsp" | Producing | View summery of a list of orders |
| "viewproduction.jsp" | Producing | View a list of productions |

## Transfer Module JSP Files

| File | Category | Summary |
| :--- | :--- | :--- |
| "addhistory.jsp" | Transfer | Add new legend designs with HTML tags and pictures |
| "createquery.jsp" | Transfer | Add new query definitions to the database |
| "deletequery.jsp" | Transfer | Delete a saved query from the database |
| "nestedorder.jsp" | Transfer | Order the orders in the vieworder.jsp page based on multi <br> columns |
| "queryordernumber.jsp" | Transfer | Lookup an order based on its order number |
| "querypacking.jsp" | Transfer | Lookup a package based on its package number |
| "savequery.jsp" | Transfer | Save query definitions in the database |
| "transferorder.jsp" | Transfer | Change the status of an order to "transferred" |
| "transferpackage.jsp" | Transfer | Change the status of a package to "transferred" |
| "viewhistory.jsp" | Transfer | View the history of an order |
| "viewmodify.jsp" | Transfer | View order details in the modify mode |
| "vieworders.jsp" | Transfer | View the summery of a list of orders |
| "viewpackages.jsp" | Transfer | View the summery of a list of packages |
| "viewqueries.jsp" | Transfer | View a list of saved queries |

Table 3 JSP Files List

## Security Implementation

Security is a very important issue in web development. There are two commonly used approaches to address the issue: system security and application security. Currently, application security is used by SSOS based on the OneLogin security system implemented by DoIT as
shown in Figure 11. Each SSOS user will have one or more groups assigned to him/her. The first group will be the default one and the others will be on the toolbar so he/she can switch between them. If a user failed to pass the OneLogin security system he/she will be returned to the login page.


Figure 11 SSOS Security System

## CONCLUDING REMARKS

The project enhances the smart sign ordering system (SSOS) to address the requirement in sign ordering, fabrication, tracking and data management. Specifically, this project has studied the production requirements in detail at the Sign Shop, replaced the existing JIMANI data program, and built up sign cost table and price calculation scheme. In addition, it has implemented the functions for order approval, production planning, operation management, package assistance and order status tracking. Furthermore, improvements over the user interface have been made and technologies such as TinyMCE editor and DHTML used to enhance easy execution of the system. The project has fulfilled all of its objectives. With the enhancement, the SSOS can be used to improve the work efficiency of the sign ordering and fabrication process, and to speed up the order review time and reduce potential human errors in order handling.

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