

1988/1989

# Household Travel Survey



Maricopa Association of Governments  
Transportation Planning Office  
1739 West Jackson Street, Room 108P  
Phoenix, Arizona 85007

1988/1989 HOUSEHOLD TRAVEL STUDY

July 1989

prepared for

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Transportation Planning Office  
1739 West Jackson Street, Room 108P  
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## EXECUTIVE SUMMARY

This study was commissioned by the Maricopa Association of Governments Transportation and Planning Office (MAGTPO). The primary objectives of this study were: (1) to update the trip generation rates used in the MAG travel demand forecasting process, and; (2) to provide data to validate the MAG trip distribution model.

The information contained in this report is based on a statistically valid survey of 2,992 households residing within the MAG Urban Planning Area. The data collection procedure utilized on this project was a telephone-mail-telephone methodology.

### **o Trip Frequency**

The average urban planning area household generates 8.38 person trips per day compared to 7.66 trips in 1981. Further, the average number of trips generated per household in 1989 increased over 1981 within each key socio-demographic subgroup except households with a head under 25 years of age, or between 35 and 44 years of age.

### **o Trip Purpose**

A shift appears to have occurred between 1981 and 1989 in terms of trip purpose. Home-based non-work trips decreased 7.2 points as a proportion of all trips, while non-home-based trips increased by 4.9 points. Home-based work trips remained relatively unchanged since 1981, increasing from 20.5 percent of all trips in that year to 22.8 percent today. While it is apparent that a change has taken place in household travel patterns since 1981, some of the change may be due to the diary methodology utilized in the most recent study which seems to have improved the reporting of non-home-based trips.

### **o Trip Timing**

As was the case in 1981, the 3:00 PM to 5:59 PM time period generates the highest traffic volume, with a reading of 23.8 percent. The majority of home-based work trips are concentrated in the customary early morning (6:00 AM to 9:00 AM) and late afternoon (3:00 PM to 6:00 PM) high peak periods while other home-based trips are distributed more evenly throughout the day. The majority of non-home-based trips (57.1%) occur between 9:00 AM and 3:00 PM.

## **o Travel Mode**

Better than three out of every four person trips (75.7) in 1989 were made by auto-drivers while 18.9 percent were made by auto-passengers. These figures represent a 4.2 point increase in auto-driver trips in 1989 over 1981 and a corresponding decrease in auto-passenger trips (5.7 points).

## **o Vehicle Occupancy**

Since 1981 the average vehicle occupancy on auto-driver trips has declined from 1.43 persons per auto to 1.38. Overall, better than seven out of ten (73.9%) auto-driver trips are made with only one occupant, up from 69.8 percent in 1981. The decline recorded in vehicle occupancy is found among each of the three primary trip purpose types analyzed except home-based work trips which increased slightly.

## **o Land Use At Trip Destination**

The most common land use at trip destination is residential (42.3%) followed by retail (15.6%) and commercial office (11.2%). As could be expected, major variations in land use at destination are recorded in terms of trip purpose.

## **o Vehicle Ownership**

Ninety-six percent of metropolitan area households own a motor vehicle with the average household owning 1.91 vehicles. These figures are virtually unchanged since the 1981 study. However, the percentage of households owning a passenger car has declined by 11 points while the percentage owning trucks and vans has increased by nine points.

## 1.0 INTRODUCTION

This study was commissioned by the Maricopa Association of Governments Transportation and Planning Office (MAGTPO). The primary objectives of this study were to provide the data: (1) to update the trip generation rates used in the MAG travel demand forecasting process, and; (2) to validate the MAG trip distribution model.

The basic intent of this summary report is to provide the reader with a description of the procedures followed during the undertaking of this study and a general overview of travel patterns within the Metropolitan Phoenix Area (see map on following page). Where appropriate, the data is compared to the results from the 1981 Household Travel Survey to examine changes in travel patterns.

This report does not attempt to validate or calibrate MAGTPO's forecasting models. This task is left to the agency, which in addition to this report, has been provided with a computer diskettes containing all of the survey results.

The Behavior Research Center (BRC) has presented all of the data it believes germane to the basic research objectives of this project. However, if additional data retrieval or analysis is required by MAGTPO, we stand ready to provide such input.



## 2.0 METHODOLOGY

The information contained in this report is based on a statistically valid survey of 2,992 households residing within the MAG Urban Planning Area.

The data collection procedure utilized on this project was a telephone-mail-telephone methodology. This methodology was selected after an indepth review of procedures used to conduct travel surveys in other areas of the country. This review found that this type of survey had been successfully conducted in the twin cities area, Denver and Seattle during the past five years and generated highly reliable data in a very cost-effective manner.

A door-to-door, home-interview survey methodology was also studied, as it was believed to provide the most accurate information of any survey type, but it was rejected. This rejection was based on the recent experiences with a door-to-door survey in the Dallas-Forth Worth area. The principle problem encountered was the quality and turnover of the personnel conducting the interviews. In addition, this method is much more expensive than telephone interviews.

Using the telephone-mail-telephone methodology, the following general procedure was followed:

- o First Contact (Telephone)  
Households were called and screened into the survey.
- o Second Contact (Mail)  
Participating households were mailed a packet containing the necessary survey documents.
- o Third Contact (Telephone)  
Participating households were called and their travel and household data was collected.

On the following pages is provided a detailed description of the procedures followed during the course of this project.

## 2.1 Data Collection Forms

The survey questionnaires, travel diaries, and all of the other forms utilized on this project were designed by BRC in consultation with MAGTPO. Examples of each of these forms are provided in Appendix 4.1 of this report.

This study was designed to collect the following data elements:

### Data On Each Household

- o Address of household
- o Total number of people living in household
- o Number of household members five years of age or older
- o Number and type of motor vehicles in operating condition available to household
- o Household income

Data On Each Person Age 5 or Over

- o Head or relationship to head
- o Age
- o Sex
- o Licensed to drive
- o Employment status
- o Parking fees paid if employed
- o Traveled on assigned travel day

Data For Each Trip Made By Each Household  
Member Or Visitor Over 5 Years Of Age

- o Person number
- o Trip number
- o Origin address
- o Destination address
- o Trip purpose
- o Time of origination
- o Time of arrival at destination
- o Mode of travel
- o Number of persons in vehicle
- o Land use at destination

After each of the required study forms were designed and received preliminary MAGTPO approval, a pre-test was conducted with a randomly selected cross-section of 52 area households. The purpose of this effort was fourfold: (1) to test the clarity and design of the respondent forms (Instruction Form, Household Information Form, and Travel Diary Form); (2) to test the clarity and design of the internal forms (Screener/ Reminder Call Form, Base Interview Form, Instruction Forms, and Control Forms); (3) to determine probable study response rates; and (4) to monitor the overall design and flow of the study process. The pre-test revealed that with few exceptions, respondents found the study materials clear and easy to use.

## 2.2 Sample Design

A disproportionate stratified sample was utilized on this project. Using this procedure, the sample was stratified on the basis of household size and vehicle ownership and quotas were assigned to each strata. The base for the quota assignments was the trip making variability within each strata (see Appendix 4.2).

During the pre-test segment of this project it was determined that with repeated callbacks and travel day re-scheduling approximately 65 percent of those households which agreed to participate in this study would actually do so. With this in mind, screening quotas were assigned that took into account a non-participation rate. Presented on the following page are the initial screening and completed interview quotas.

<u>Vehicles in HH/ Persons in HH</u>	<u>Initial Screening Quota</u>	<u>Initial Completed Interview Quota</u>
0/1-5+	469	286
1/1	681	436
1/2	494	316
1/3	310	198
1/4-5+	AA	AA
2/1	AA	AA
2/2	306	196
2/3	242	155
2/4	243	155
2/5+	243	155
3+/1	AA	AA
3+/2	361	231
3+/3	210	134
3+/4	210	134
3+/5+	725	446
TOTAL	4494	2860

\* AA = As Acquired.

\*\*\*\*\*

Household selection on this project was accomplished via a computer-generated random digit dial telephone sample which selects households on the basis of telephone prefix. This method was used because it ensures a randomly selected sample of area households proportionately allocated throughout the sample uni-

verse. This method also insures that all unlisted and newly listed telephone households are included in the sample (approximately 30% to 35% in the metro Phoenix area).

The sample used on this project was obtained from Survey Sampling, Inc., the nation's foremost producer of high quality random digit dial samples. A description of the procedures used by Survey Sampling, Inc. is provided in Appendix 4.5.

During the screening segment of this study, only the male or female head of household was interviewed. This methodology was utilized because prior studies of this nature have shown that these are the individuals within each household who have the knowledge and background to respond to the topics under consideration.

### 2.3 Data Collection

All of the screening interviewing on this project was conducted at BRC's central location telephone facility in Phoenix and at Walker Research's central location telephone facility in Tempe. Each interviewer who worked on this project was under direct BRC supervision 100 percent of the time.

Once the field dates had been finalized on this project the field personnel were called in for an indepth briefing on the

particulars of this study. This briefing addressed the following issues:

- o Description and purpose of survey.
- o Survey organization.
- o Preparations for the interview.
- o Definitions.
- o Specific interview instructions, including sample forms, conduct of the survey, interviewing suggestions, how to deal with refusals, and discussion of each data element to be obtained.
- o Post-interview instructions.

Following the briefing, each interviewer completed a set of practice interviews under the observation of a supervisor to assure that all procedures were being fully followed.

The initial screening calls on this study were conducted during approximately equal cross-sections of day, evening and weekend hours. This procedure was followed to further ensure that all households were equally represented, regardless of the work schedules of the household heads. Further, during the screening segment of this study, up to 12 separate attempts -- on different days and during different times of day -- were made to contact each selected household. Only after 12 unsuccessful attempts was a selected household substituted in the sample. Using this methodology, the full sample was completed, and partially completed interviews were not accepted, nor were they counted toward fulfillment of the total sample quotas.

The screening calls on this study were very important in increasing study participation. The initial screening calls included a brief explanation of the purpose of the survey and captured the following data elements:

- o Address of household
- o Total number of people living in household
- o Number of household members five years of age or older
- o Number of motor vehicles in operating condition available to household

In addition to the above, travel dates were assigned (Monday through Friday) and respondents were alerted to the fact that their household would be receiving a travel packet with diaries and instructions several days before their travel day.

Travel survey packets were mailed to participating households so that they arrived several days before the assigned travel day. The packets included travel diaries, a form listing the household questions that would be asked, simple instructions, and a letter urging participation in the survey.

Travel diaries were sent to each participating household in an effort to ensure the full reporting of travel. The diaries were printed on card stock for durability and designed to fit easily into a coat, pocket, or purse.

Two days prior to each respondent's assigned travel day they were contacted by telephone to remind them of their travel day and to answer any questions they might have. It is felt that this step had an important impact on household participation.

Telephone collection of the survey data was conducted one or two days after each household's assigned travel day. Internal collection forms were identical to the household questionnaire and travel diaries mailed to participating households in order to minimize confusion in the collection process.

The screening and interviewing segment of the project was conducted between October 8 and December 15, 1988 (for travel days prior to November 22), and January 27 and February 20, 1989. It was the initial intent to have all of the data collection completed prior to the holiday season (Thanksgiving through New Year's). However, although a total of 2852 interviews were completed prior to the holiday season, the strict quota restrictions applied to the study necessitated some data collection in the post-holiday period. Thus, in order to complete the required sampling quotas, a second round of screening and interviewing was conducted in January and February 1989. The results of the screening and interviewing calls are presented on the following page.

SAMPLE DISPOSITION

	<u>Number</u>	<u>Percent</u>
<b>Initial Screening Contacts</b>	<b>15,866</b>	<b>100.0</b>
<b>Unsuccessful Contact</b>	<b>10,586</b>	<b>66.7</b>
Refused to participate	3,974	25.0
Disconnected numbers	1,876	11.8
Commercial numbers	971	6.1
Language barrier <sup>1</sup>	62	.4
Busy or no <sup>2</sup> answer	823	5.2
Over quota <sup>2</sup>	2,880	18.2
<b>Successful Contact (Agreed To Participate)</b>	<b>5,280</b>	<b>33.3</b>
Refused to complete interview	2,014	12.7
Completed interviews - rejected	274	1.7
Income not determined	208	1.3
Outside planning area	12	.07
Incomplete data	54	.3
Completed interviews - usable	2,992	18.9

<sup>1</sup> After 12 attempts.

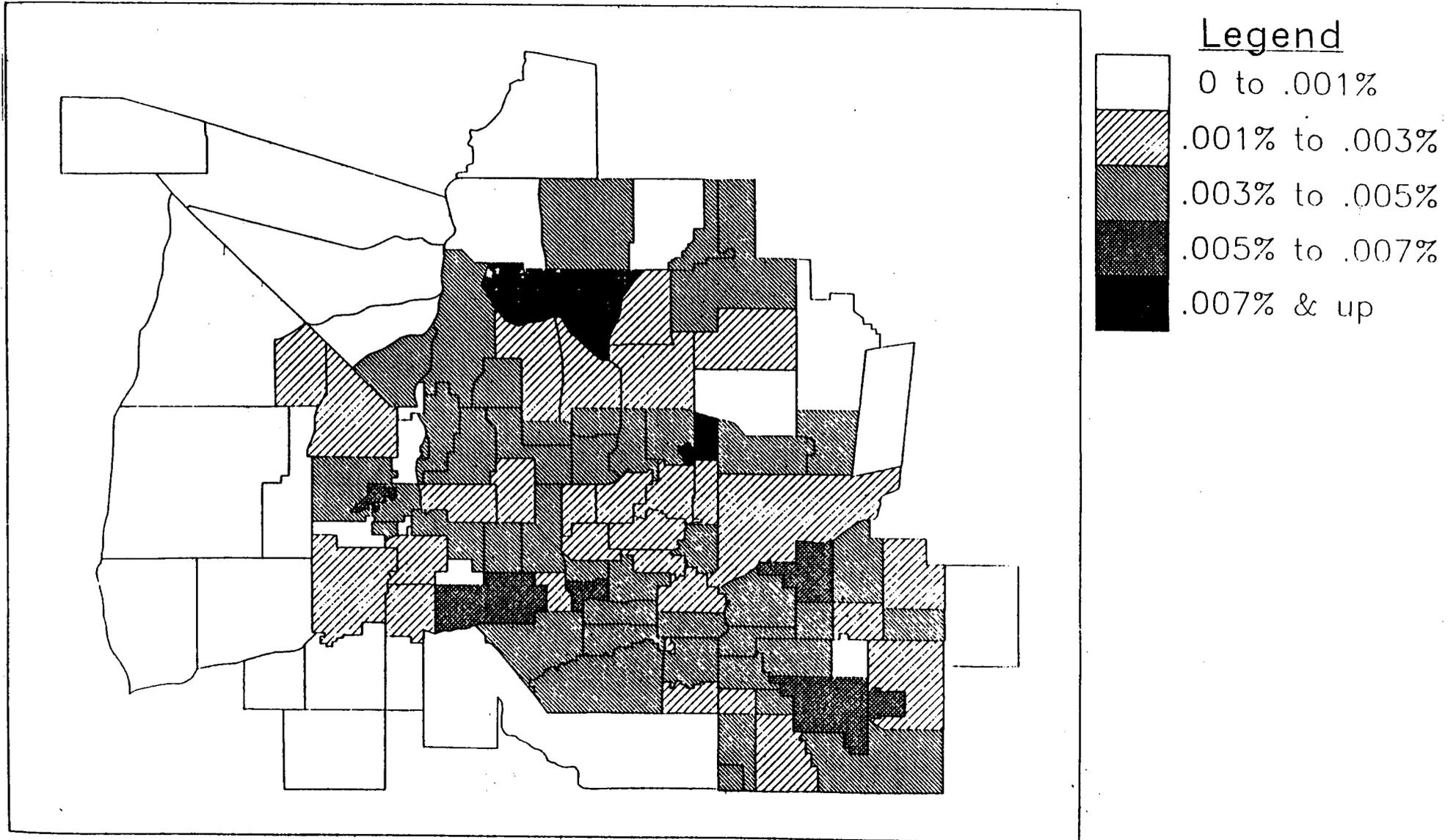
<sup>2</sup> High figure is a direct result of the necessity to greatly oversample households with no vehicles or with three or more vehicles.

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The map on the following page reveals the percentage of households surveyed by MAG Regional Planning District.

# PERCENT HOUSEHOLDS SURVEYED

BY DISTRICT



## 2.4 Data Coding and Sample Adjustment

As the interviewing segment of this project was being undertaken, completed interviews were turned over to the BRC coding department where they were edited and coded. Those interviews which were found to contain errors were pulled, the respondent recalled, and the error corrected. Following this process, the completed interviews were turned over to MAGTPO where they were geo-coded using the department's LandTrak computer program.

Following completion of the coding process it was necessary to "weight" the raw survey data to make it representative of the regional population base. This was necessary because the original sample design called for the significant oversampling of households with either no vehicles or three or more vehicles.

The survey data was weighted on the basis of two factors: (1) persons in household, and; (2) vehicles in household. The persons per household data was derived from the 1985 Census and the vehicles-per-household data was derived from the first 2,076 households screened into this survey. The vehicle-per-household figures derived from the first 2,076 screeners were used in the weighting process because they represented a random-sample reflection of the study universe. That is, it was at this number (2,076) that the first of the study's 20 vehicle quota categories was filled.

	<u>1985 Census</u>	
<u>Persons in Household</u>		<u>Percent</u>
1		23.07
2		36.80
3		16.33
4		13.95
5+		<u>9.85</u>
		100.00

\*\*\*\*\*

### 1989 Household Travel Survey

<u>Persons In HH</u>	<u>Vehicles In HH</u>	<u>Distribution-First 2,076 Screeners</u>
1	0	10.5%
	1	75.2
	2	11.9
	3+	<u>2.4</u>
		100.0%
2	0	2.3%
	1	36.8
	2	41.8
	3+	<u>19.1</u>
		100.0%
3	0	1.7%
	1	22.1
	2	42.1
	3+	<u>34.1</u>
		100.0%
4	0	1.4%
	1	13.2
	2	46.0
	3+	<u>39.4</u>
		100.0%
5+	0	1.8%
	1	16.2
	2	39.6
	3+	<u>42.4</u>
		100.0%

\*\*\*\*\*

Utilizing the above distributions, the following weights were developed.

<u>Quota Number</u>	<u>Vehicles in HH/ Persons in HH</u>	<u>Completed Survey Distribution (N=2992 HHlds)</u>	<u>Weights</u>
01	0/1	4.4%	2.42%
02	0/2	2.3	.85
03	0/3	.8	.28
04	0/4	.3	.20
05	0/5+	.6	.18
06	1/1	14.8	17.35
07	1/2	11.8	13.54
08	1/3	3.2	3.61
09	1/4	2.6	1.84
10	1/5+	1.5	1.60
11	2/1	2.1	2.75
12	2/2	6.7	15.38
13	2/3	5.6	6.87
14	2/4	6.3	6.42
15	2/5+	4.6	3.90
16	3+/1	.5	.55
17	3+/2	6.7	7.03
18	3+/3	5.5	5.57
19	3+/4	5.3	5.49
20	3+/5+	14.3	4.17
		<u>99.9%</u>	<u>100.00%</u>

Note: Total does not equal 100.0% due to rounding.

\*\*\*\*\*

The impact of these weights on the survey data is as follows:

<b>Vehicles in HH:</b>	<u>Unweighted</u>	<u>Weighted</u>
0	8.4%	3.9%
1	33.9	37.9
2	25.3	35.1
3+	32.3	23.1
	<u>99.9%</u>	<u>100.0%</u>
<b>Persons in HH:</b>		
1	21.8%	23.3%
2	27.5	37.0
3	15.1	16.2
4	14.5	13.9
5+	21.0	9.6
	<u>99.9%</u>	<u>100.0%</u>

(cont.)

HH Income:	<u>Unweighted</u>	<u>Weighted</u>
Under \$15K	19.4%	17.9%
\$15K to \$24.9K	20.9	22.1
\$25K to \$34.9K	20.8	22.7
\$35K to \$49.9K	18.4	18.7
\$50K or over	20.5	18.5
	<u>100.0%</u>	<u>99.9%</u>
<b>Age Head of HH:</b>		
Under 25	5.5%	5.8%
25 to 34	23.0	23.0
35 to 44	25.0	22.3
45 to 54	16.2	15.3
55 to 64	11.5	12.6
65 or over	18.6	20.9
Not determined	.2	0
	<u>100.0%</u>	<u>99.9%</u>

Note: Totals may not equal 100% due to rounding.

\*\*\*\*\*

## 2.5 Sample Accuracy

This survey, as in the case with all surveys, is subject to sampling error. Sampling error, stated simply, is the difference between the result obtained from a sample and those which would be obtained by surveying the entire population under consideration. The size of sampling error varies, to some extent, with the number of interviews completed and with the division of opinion on a particular question.

An estimate of the sampling error range for this study is provided in the following table. The sampling error presented in the table has been calculated at the confidence level most fre-

quently used by social scientists -- the 95 percent level. The sampling error figures shown in the table are average figures that represent the maximum error for the sample bases shown (i.e., for the survey findings where the division of opinion is approximately 50%/50%). Survey findings that show a more one-sided distribution of opinion, such as 70%/30% or 90%/10%, are usually subject to slightly lower sampling tolerances than those shown in the table.

As may be seen in the table, the overall sampling error for this study is approximately +/- 1.8 percent, when the sample is studied in total (i.e., all 2,992 cases). However, when sub-sets of the total sample are studied, the amount of sampling error increases based on the sample size within the sub-set.

<u>Sample Size</u>	<u>Approximate Sampling Error at a 95% Confidence Level (Plus/Minus Percentage of Sampling Tolerance)</u>
3000	1.8%
2500	2.0
2000	2.2
1500	2.6
1000	3.2
800	3.5
600	4.1
400	5.0
300	5.8
200	7.1

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### 3.0 SUMMARY OF THE FINDINGS

#### 3.1 Trip Frequency

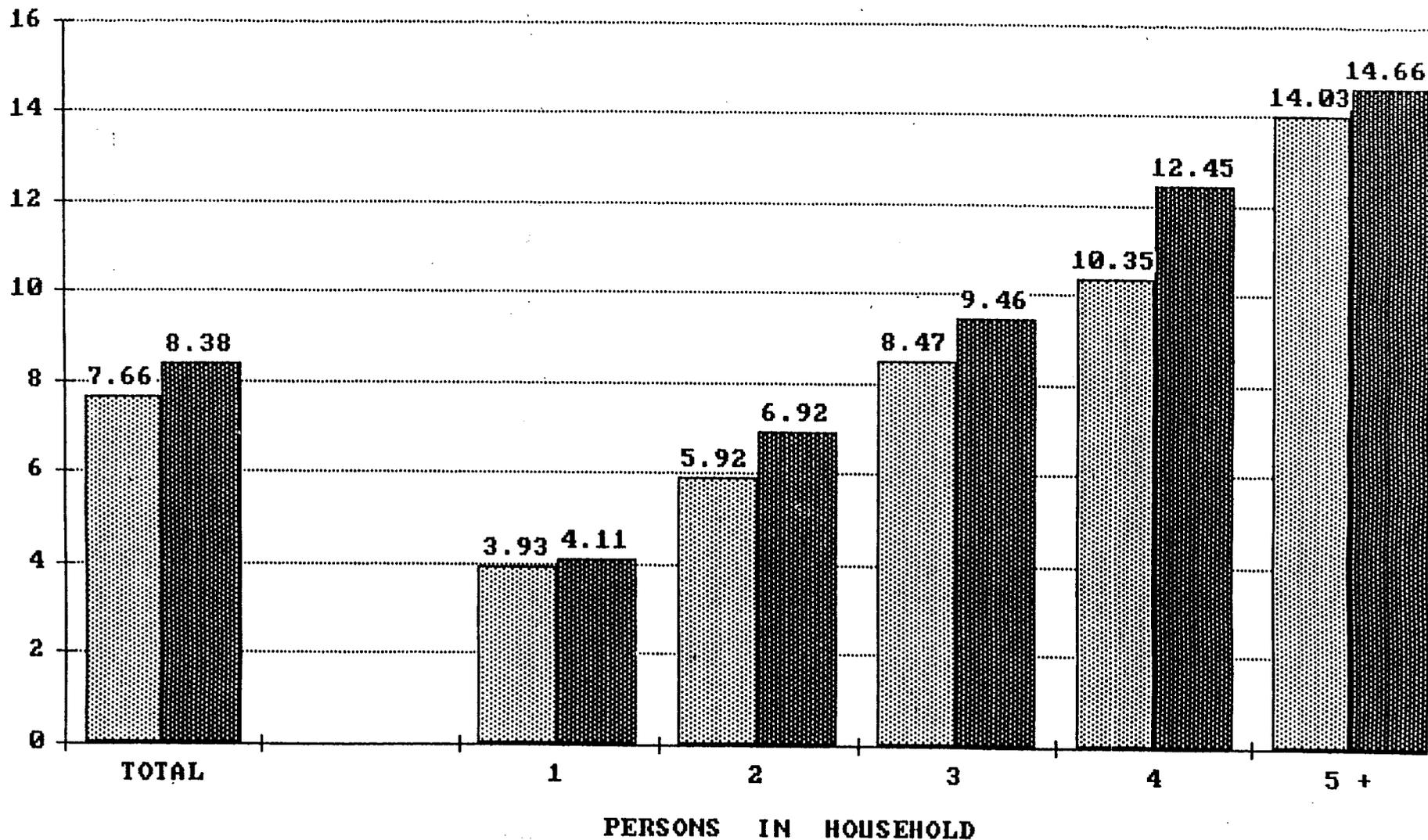
The average urban planning area household generates 8.38 person trips per day compared to 7.66 trips in 1981. Further, the average number of trips generated per household in 1989 increased over 1981 within each key socio-demographic subgroup except households with a head under 25 years of age, or between 35 and 44 years of age.

As might be expected, household trip generation increases in direct correlation to increases in the following socio-demographic areas: (1) number of persons in household; (2) number of vehicles in household; (3) number of employed persons in household; (4) number of licensed drivers in household; and (5) household income.

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NOTE: All of data in this section has been weighted according to the procedure described in Section 2.4.

# TRIPS PER HOUSEHOLD



1981



1989

TABLE 1: MEAN DAILY PERSON TRIPS PER HOUSEHOLD

	<u>Number of Trips</u>	
	<u>1989</u>	<u>1981</u>
Total	8.38	7.66
<u>Persons in Household</u>		
One	4.11	3.93
Two	6.92	5.92
Three	9.46	8.47
Four	12.45	10.35
Five or more	14.66	14.03
<u>Household Income</u>		
Under \$15,000	4.90	
\$15,000 to \$24,999	6.93	
\$25,000 to \$34,999	8.52	NC
\$35,000 to \$49,999	10.21	
\$50,000 or over	11.53	
<u>Vehicles in Household</u>		
None	2.68	1.20
One	5.86	5.38
Two	9.42	8.25
Three or more	11.88	11.66
<u>Total Employed in Household</u>		
None	6.14	4.37
One	7.85	7.48
Two	10.17	9.12
Three or more	15.65	10.41
<u>Licensed Drivers in Household</u>		
None	4.54	1.08
One	5.45	4.57
Two	9.54	8.08
Three or more	14.95	12.37
<u>Age: Head of Household</u>		
Under 25	3.25	7.66
25 to 34	8.90	8.18
35 to 44	11.05	11.24
45 to 54	10.47	9.68
55 to 64	7.51	5.90
65 or over	6.23	3.38

(cont.)



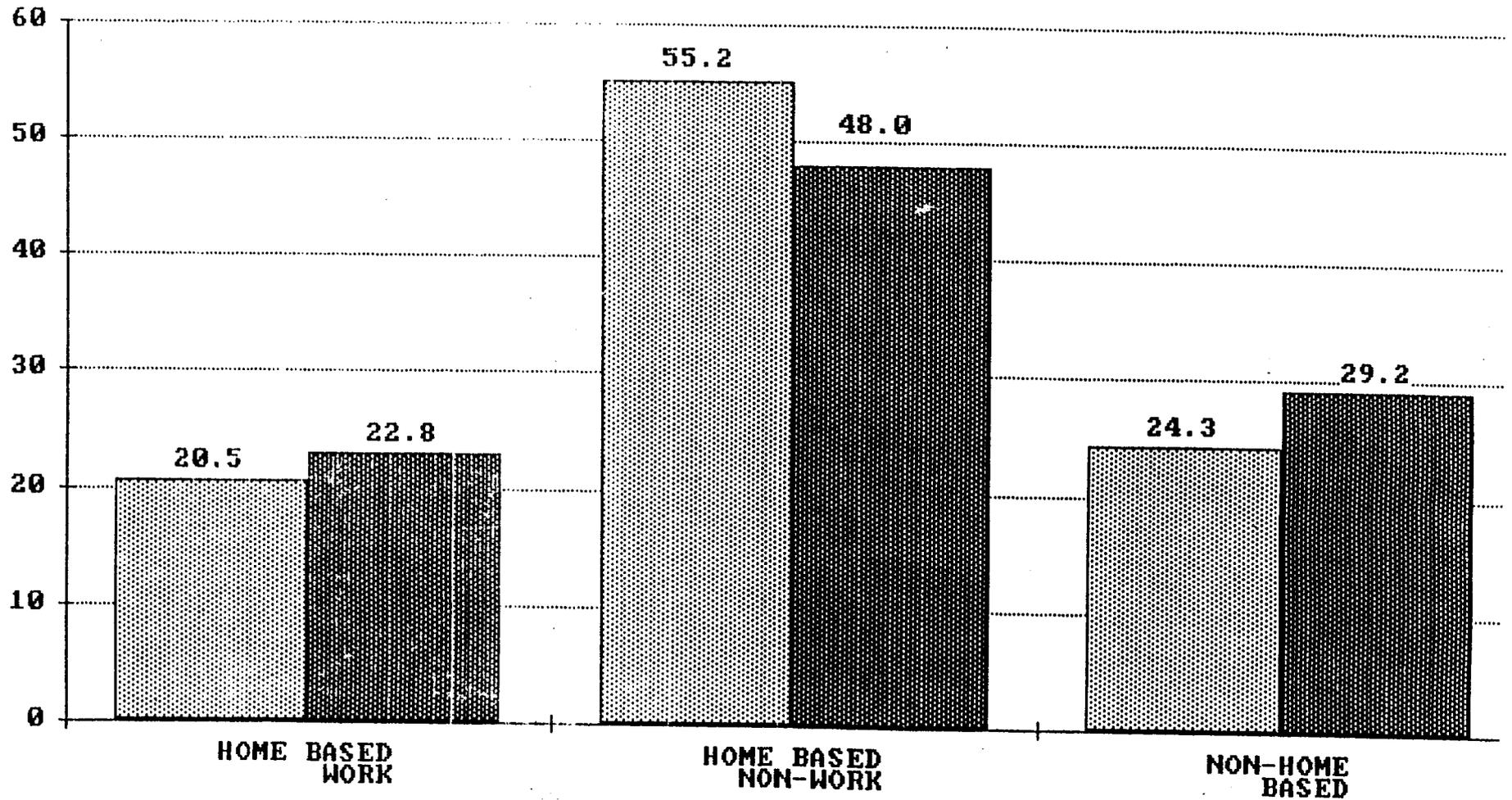
### 3.2 Trip Purpose

A shift appears to have occurred between 1981 and 1989 in terms of trip purpose. Home-based non-work trips decreased 7.2 points as a proportion of all trips, while non-home-based trips increased by 4.9 points. Home-based work trips remained relatively unchanged since 1981, increasing from 20.5 percent of all trips in that year to 22.8 percent today. While it is apparent that a change has taken place in household travel patterns since 1981, some of the change may be due to the diary methodology utilized in the most recent study which seems to have improved the reporting of non-home-based trips.

Within the home-based non-work trip category, shopping trips increased from 13.5 percent to 15.3 percent and school trips increased from 7.3 percent to 10.0 percent of all trips. Other types of home-based non-work trips decreased from 34.4 percent to 22.7 percent.

# TRIP PURPOSE

(AS A % OF ALL TRIPS)



1981



1989

TABLE 2: TRIP PURPOSE - OVERALL

	1989	1981
Home-based: work	22.8	20.5
Home-based: shop	15.3	13.5
Home-based: school	10.0	7.3
Home-based: other	22.7	34.4
Non-home-based	29.2	24.3
	<u>100.0%</u>	<u>100.0%</u>

TABLE 3: TRIP PURPOSE BY MODE, OCCUPANCY AND TIMING

Vehicle Mode	Total	Home-Based		Non-Home-Based
		Work	Other	
Auto: driver	75.7	89.0%	64.8%	80.8%
Auto: passenger	18.9	5.8	26.8	16.4
School bus	3.1	.1	6.0	.8
City bus	1.0	1.6	1.1	.5
Motorcycle	.7	.9	.6	.8
Taxi	.1	.03	.1	.1
Walk to work	NA	1.0	NA	NA
Bicycle to work	NA	1.5	NA	NA
Other	.6	.2	.7	.7
	<u>100.1%</u>	<u>100.1%</u>	<u>100.1%</u>	<u>100.1%</u>
<u>Vehicle Occupancy</u>				
One	73.9%	91.8%	64.7%	72.9%
Two	18.4	6.1	24.3	20.2
Three	4.8	1.6	6.7	4.3
Four	1.8	.3	2.7	1.7
Five or more	1.1	.2	1.7	.9
	<u>100.0%</u>	<u>100.0%</u>	<u>100.1%</u>	<u>100.0%</u>
<u>Trip Start Time</u>				
6:00 AM to 6:59 AM	3.9%	12.3%	1.7%	1.1%
7:00 AM to 7:59 AM	7.9	15.2	7.7	2.5
8:00 AM to 8:59 AM	6.1	7.1	6.6	3.8
9:00 AM to 11:59 AM	16.8	7.7	15.5	27.1
NOON to 2:59 PM	19.2	10.9	17.3	30.0
3:00 PM to 3:59 PM	8.2	7.6	8.4	8.6
4:00 PM to 4:59 PM	7.6	10.7	6.5	7.7
5:00 PM to 5:59 PM	8.0	10.1	8.1	6.2
6:00 PM to 8:59 PM	14.1	7.7	20.1	9.6
9:00 PM to 11:59 PM	4.8	3.7	6.6	2.4
MIDNIGHT to 5:59 AM	3.4	7.1	1.5	1.1
	<u>100.0%</u>	<u>100.1%</u>	<u>100.0%</u>	<u>100.1%</u>

Totals may not equal 100% due to rounding.

NA = Not applicable, walk and bicycle trip counted on work trips only.

### 3.3 Trip Timing

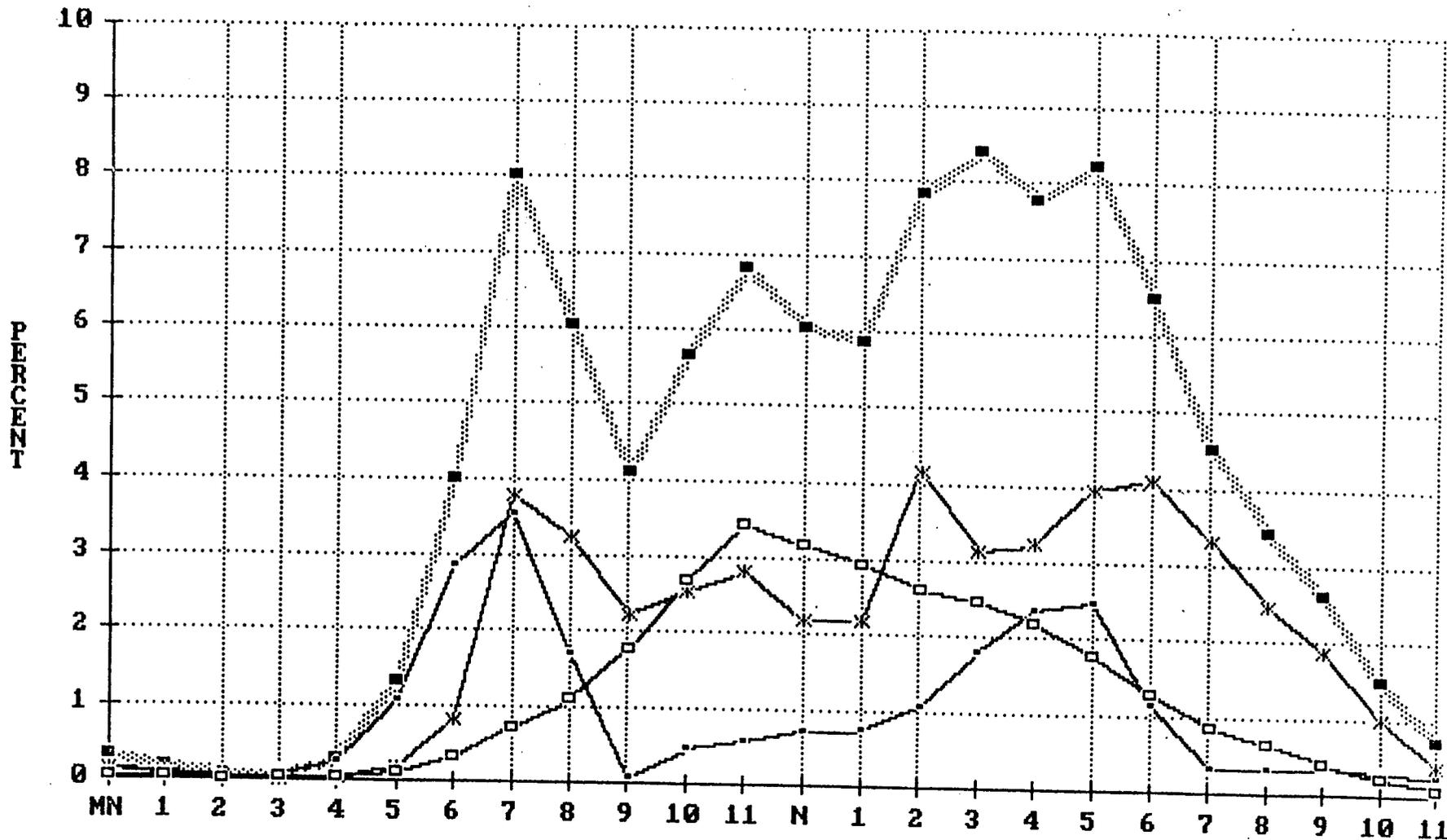
As was the case in 1981, the 3:00 PM to 5:59 PM time period generates the highest traffic volume, with a reading of 23.8 percent. The majority of home-based work trips are concentrated in the customary early morning (6:00 AM to 9:00 AM) and late afternoon (3:00 PM to 6:00 PM) high peak periods while other home-based trips are distributed more evenly throughout the day. The majority of non-home-based trips (57.1%) occur between 9:00 AM and 3:00 PM.

TABLE 4: TRIPS BY TIME OF DAY

	<u>1989</u>	<u>1981</u>
6:00 AM to 6:59 AM	3.9%	3.2%
7:00 AM to 7:59 AM	7.9 † 17.9	6.4 † 16.1
8:00 AM to 8:59 AM	6.1	6.5
9:00 AM to 9:59 AM	4.7	3.9
10:00 AM to 10:59 AM	5.5 † 16.9	5.3 † 15.4
11:00 AM to 11:59 AM	6.7	6.2
NOON to 12:59 PM	5.8	5.8
1:00 PM to 1:59 PM	5.6 † 19.1	5.1 † 17.9
2:00 PM to 2:59 PM	7.7	7.0
3:00 PM to 3:59 PM	8.2	8.9
4:00 PM to 4:59 PM	7.6 † 23.8	8.2 † 25.7
5:00 PM to 5:59 PM	8.0	8.6
6:00 PM to 6:59 PM	6.3	7.1
7:00 PM to 7:59 PM	4.4 † 14.1	5.1 † 15.5
8:00 PM to 8:59 PM	3.4	3.3
9:00 PM to 9:59 PM	2.6	3.1
10:00 PM to 10:59 PM	1.5 † 4.8	2.3 † 6.6
11:00 PM to 11:59 PM	.7	1.2
MIDNIGHT to 5:59 AM	3.4	2.3
Not Determined	NA	.6

Totals may not equal 100% due to rounding.

# TRIPS BY TIME OF DAY



■ TOTAL    -- HBW  
 \* HBNW    □ MHB

S T A R T      T I M E



### 3.4 Travel Mode

Better than three out of every four person trips (75.7) in 1989 were made by auto-drivers while 18.9 percent were made by auto-passengers. These figures represent a 4.2 point increase in auto-driver trips in 1989 over 1981 and a corresponding decrease in auto-passenger trips (5.7 points).

The data also reveals that school bus trips as a percentage of all person trips have increased since 1981 (2.1%, 1981; 3.1%, 1989) as have city bus trips (.7%, 1981; 1.0%; 1989).

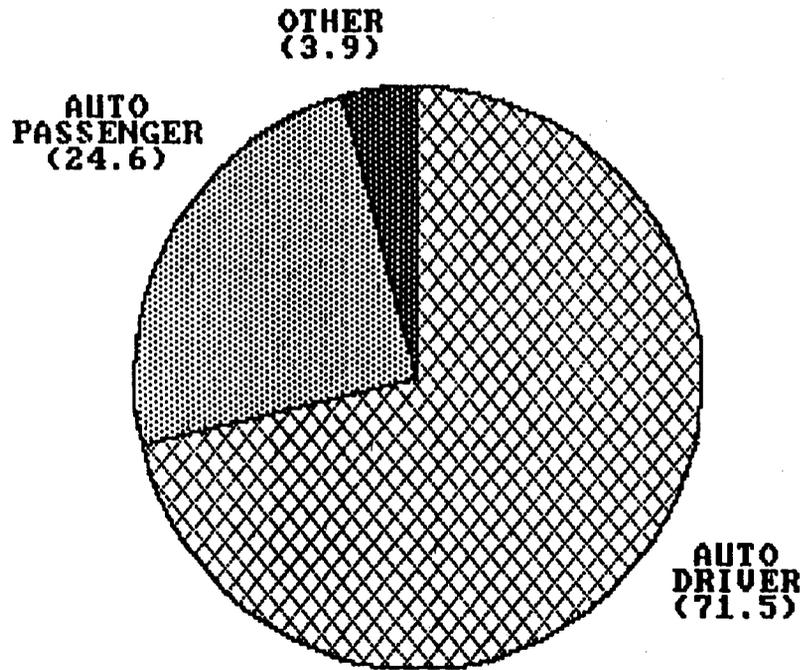
TABLE 7: TRAVEL MODE

	<u>1989</u>	<u>1981</u>	<u>Change</u>
Auto: driver	75.7	71.5	+ 4.2
Auto: passenger	18.9	24.6	- 5.7
School bus	3.1	2.1	+ 1.0
City bus	1.0	.7	+ .3
Motorcycle	.7	1.0	- .3
Taxi	.1	.1	0
Other	.6	NA	NA

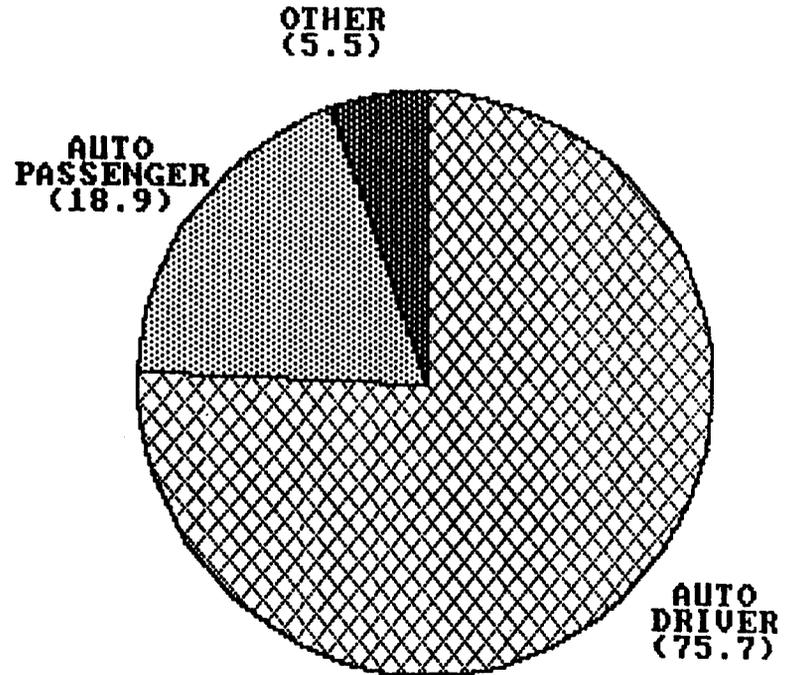
Excludes walk and bicycle trips to work.

\*\*\*\*\*

# TRAVEL MODE



1981



1989

### 3.5 Vehicle Occupancy

Since 1981, the average vehicle occupancy on auto-driver trips has declined from 1.43 persons per auto to 1.38. Overall, better than seven out of ten (73.9) auto-driver trips are made with only one occupant, up from 69.8 percent in 1981. The decline recorded in vehicle occupancy is found among each of the three primary trip purpose types analyzed except home-based work trips which increased slightly.

TABLE 8: VEHICLE OCCUPANCY\*

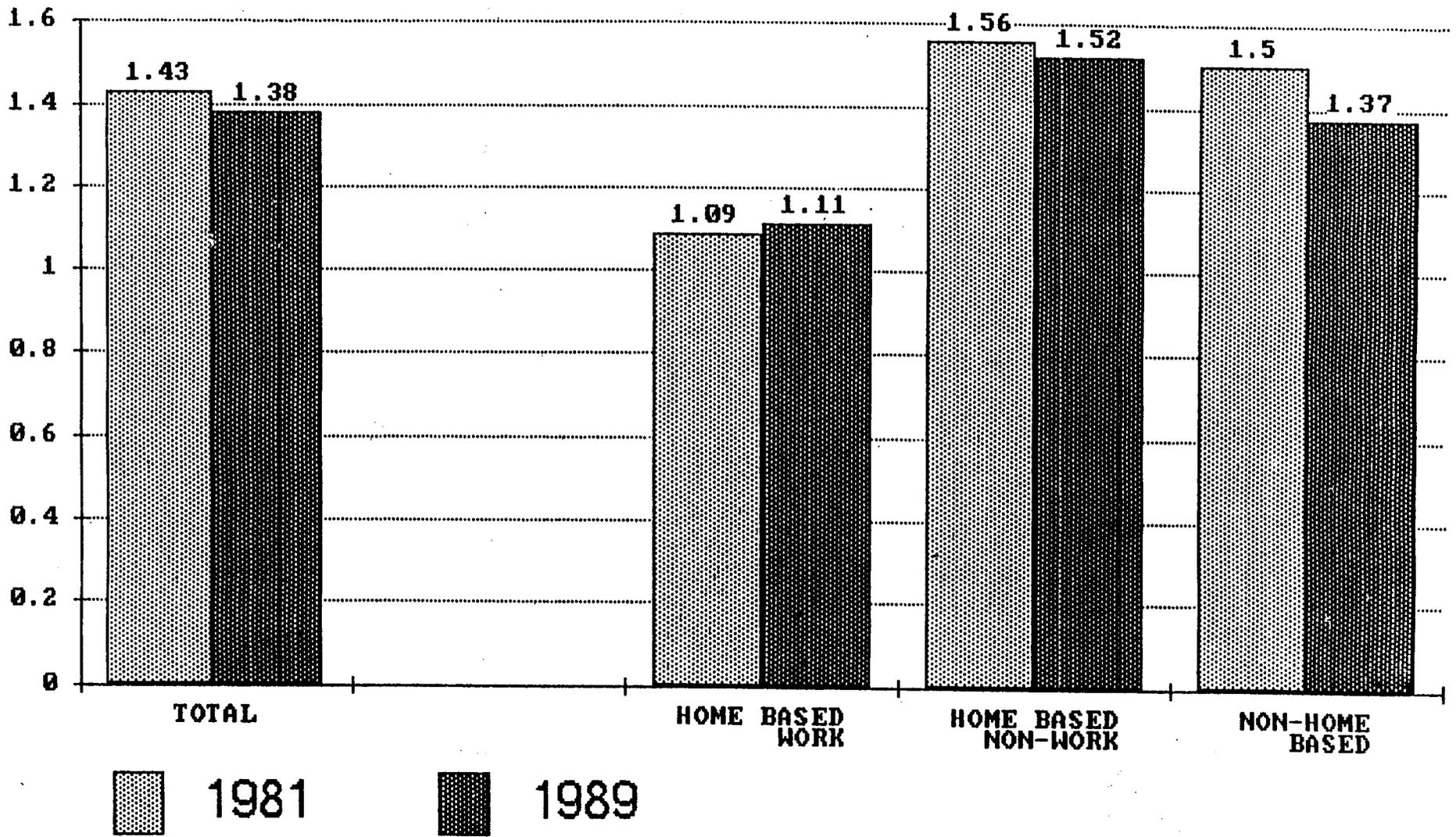
	<u>1989</u>	<u>1981</u>
One	73.9%	69.8%
Two	18.4	22.1
Three	4.8	4.9
Four	1.8	2.2
Five or more	1.1	1.0
	<u>100.0%</u>	<u>100.0%</u>
<u>Mean Occupancy</u>		
Total Trips	1.38	1.43
Home-based: work	1.11	1.09
Home-based: other	1.52	1.56
Non-home-based	1.37	1.50

\* Auto driver trips only.

\*\*\*\*\*

# VEHICLE OCCUPANCY

(VEHICLE DRIVER TRIPS ONLY)



### 3.6 Land Use At Trip Destination

The most common land use at trip destination is residential (42.3%) followed by retail (15.6%) and commercial office (11.2%). As Table 9 indicates, and as could be expected, major variations in land use at destination are recorded in terms of trip purpose.

TABLE 9: LAND USE AT TRIP DESTINATION

	<u>Total</u>	<u>Home-Based</u>		<u>Non-Home-Based</u>
		<u>Work</u>	<u>Other</u>	
Home	42.3%	47.3%	57.7%	17.1%
Shopping center/Retail store	15.6	6.8	12.1	26.2
Office building	11.2	24.3	1.6	16.8
School	7.2	4.3	9.5	5.8
Restaurant	4.9	1.2	3.5	9.2
Church/Social building	3.2	1.1	4.1	3.2
Medical office/Hospital	3.1	2.9	2.8	3.6
Bank	2.6	.8	2.2	4.4
Grocery store	2.5	.3	2.1	4.3
Manufacturing plant	1.4	4.1	.1	1.5
Outdoor recreation	1.2	.3	1.7	1.2
Construction site	.7	1.3	.1	1.2
Transit stop/Park & Ride lot	.6	.3	.3	1.1
Other	3.5	5.0	2.2	4.4
	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>

\*\*\*\*\*

### 3.7 Vehicle Ownership

Ninety-six percent of metropolitan area households own a motor vehicle with the average household owning 1.91 vehicles. These figures are virtually unchanged since the 1981 study.

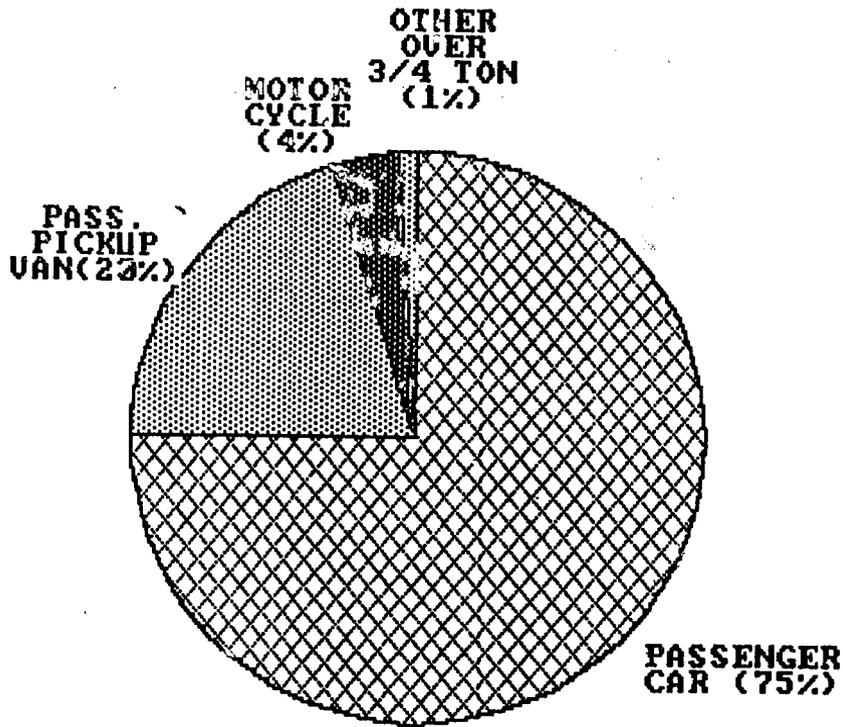
A change has occurred, however, in terms of the types of vehicles owned by households. Thus, as Table 10 reveals, the percentage of households owning a passenger car has declined by 11 points while the percentage owning trucks and vans has increased by nine points.

TABLE 10: VEHICLE OWNERSHIP

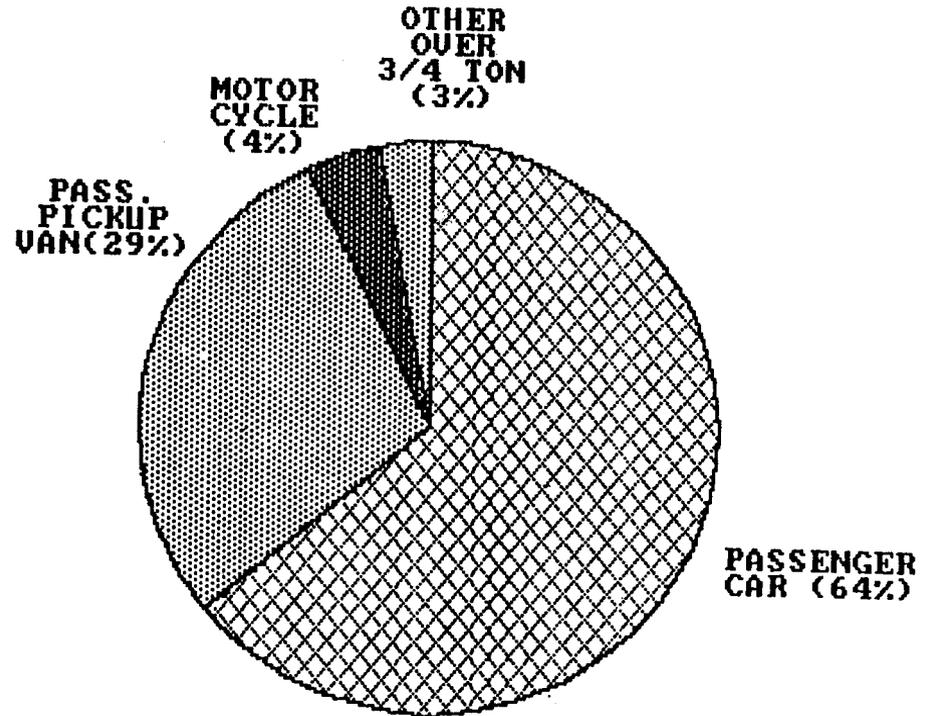
		<u>Number of Vehicles Owned</u>			
		<u>0</u>	<u>1</u>	<u>2</u>	<u>3+</u>
Passenger car	- 1989	10%	56%	26%	8%
	- 1981	9	53	30	8
Passenger pick-up trucks or vans	- 1989	59	33	6	2
	- 1981	68	28	4	*
Other vehicles over 3/4 tons	- 1989	96	4	*	*
	- 1981	98	2	*	0
Motorcycles	- 1989	94	5	1	*
	- 1981	93	6	1	*
Total Vehicles	- 1989	4	38	35	23
	- 1981	4	36	39	21
<u>As % of All Vehicles</u>		<u>1989</u>	<u>1981</u>	<u>Change</u>	
Passenger car		64%	75%	-	11
Passenger pick-up trucks or vans		29	20	+	9
Other vehicles over 3/4 tons		3	1	+	2
Motorcycles		4	4		0
Average		1.91	1.87	+	.04

\* Vehicles owned, leased or regularly available to household.

# VEHICLE OWNERSHIP



1981



1989

As one would expect, vehicle ownership increases in direct correlation to increases in household size, number of employed in household, number of licensed drivers in household and income.

TABLE 11: AVERAGE NUMBER OF VEHICLES

	<u>1989</u>	<u>1981</u>
Total	1.91	1.87
<u>Persons in Household</u>		
One	1.17	.96
Two	1.86	1.73
Three	2.09	2.12
Four	2.21	2.27
Five or more	2.84	2.59
<u>Household Income</u>		
Under \$15,000	1.21	
\$15,000 to \$24,999	1.62	
\$25,000 to \$34,999	1.90	NC
\$35,000 to \$49,999	2.26	
\$50,000 or over	2.60	
<u>Total Employed in Household</u>		
None	1.36	1.20
One	1.71	1.78
Two	2.25	2.16
Three or more	3.37	3.44
<u>Licensed Drivers in Household</u>		
None	.34	.06
One	1.25	1.14
Two	2.08	1.98
Three or more	3.31	3.01
<u>Age: Head of Household</u>		
Under 25	1.38	1.75
25 to 34	1.81	1.89
35 to 44	2.25	2.28
45 to 54	2.34	2.32
55 to 64	2.01	1.74
65 or over	1.48	1.29

NC = Not Comparable.

\*\*\*\*\*

4.0 APPENDIX

4.1 Survey Forms



MARICOPA ASSOCIATION OF GOVERNMENTS

Transportation & Planning Office

(602) 254-3842

Dear Valley Resident:

Thank you for agreeing to participate in the Maricopa Association of Governments' Regional Travel Survey. This survey will play an important part in planning for transportation needs in the Valley. The purpose of this survey is to find out how often people travel, where they travel, and what kinds of transportation they use.

As stated in the telephone call you received from the survey team several days ago, your household was chosen at random. The information you provide will be strictly confidential and will be combined with responses from other residents to summarize regional travel characteristics. Instructions on how to fill out the needed information forms are provided on the following pages.

Your cooperation is very important in our effort to meet the transportation needs of residents in the cities, towns and unincorporated areas of Maricopa County. If you have any questions about the purpose of the survey or about how to fill out any of the forms, please call Mrs. Collier at the Travel Survey Office, 254-3842.

Sincerely,

Roger A. Herzog  
Manager, Transportation  
and Planning Office

# REGIONAL TRAVEL SURVEY

## INSTRUCTIONS

This survey has two parts.

**"Part 1: Household Information"** requests information about you and your household for statistical purposes. An example of a filled-out household information form is provided below.

### PART 1: HOUSEHOLD INFORMATION

Mr. John Allen  
1501 N. Jones Street  
Tempe, AZ 85282

0801

(4)

Your Travel Day is: THURSDAY, AUGUST 11

The label above includes some of the information you provided when our interviewer called. Included are your home address and the number of persons five years of age or older in your household. If any of these items are incorrect, please write the correct information directly on the label.

Please fill out the information below on your household.

1. Starting with yourself as "person number 1," please assign a "person number" to each person residing in your household who is five years of age or older. Then fill in the boxes to the right for each person. Be sure that the person number on this form corresponds to the person number used on the Travel Diary.

Person Number	Age	Gender	Relationship To Person Number 1 (Check One)				Does This Person Have A Valid Driver's License?		Is This Person Employed Full-time, Part-time Or Not Employed			If Employed: Amount This Person Pays For Parking At Work Each Month		
		M/F	Spouse	Child	Relative	Not Related	Yes	No	Full Time	Part Time Only	Not Employed			
1	46	M							<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ 30.00 Per Mo.
2	41	F	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ - 0 - Per Mo.
3	16	F	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	\$ - 0 - Per Mo.
4	5	M	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
5			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
6			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
7			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
8			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
9			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
10			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.

2. What was your total family income for last year, before taxes, and including everyone in your household? (Check One)

A  Under \$15,000  
B  \$15,000 - \$24,999

C  \$25,000 - \$34,999  
D  \$35,000 - \$49,999

E  \$50,000 or over

This completes Part 1. Next, on your assigned travel day, please fill out one of the enclosed Travel Diaries yourself and ask every household member over five years of age to do the same. Leave this form and the completed diaries in a convenient place at home so they will be available when the interviewer calls. If you have any questions, call Mrs. Collier at the Travel Survey Office at 254-3842.

**"Part 2: Travel Diary"** are diaries for each member in your household five years old or older to record the trips they take.

- Please have each member of your household five years of age or older fill out a separate Travel Diary on the assigned travel day. Feel free to help children fill out their Travel Diary.
- Be sure to have each household member include their assigned person number (see Part 1: Household Information) on their Travel Diary.
- Fill out one line on the Travel Diary for every place you go on the assigned travel day.

FOR EXAMPLE, LET'S SAY THE FOLLOWING TRIPS WERE MADE:

Trip  
Number

- (1) YOU LEAVE HOME AND DRIVE TO A DAYCARE CENTER
- (2) THEN YOU DRIVE TO WORK
- (3) THEN YOU DRIVE TO LUNCH
- (4) THEN YOU DRIVE TO A STORE
- (5) THEN YOU DRIVE BACK TO WORK
- (6) THEN YOU DRIVE TO A DAYCARE CENTER
- (7) THEN YOU DRIVE HOME



IF YOU MADE NO ADDITIONAL TRIPS ON THE TRAVEL DAY YOU WOULD HAVE FILLED OUT SEVEN LINES AS INDICATED ON THE SAMPLE TRAVEL DIARY ON THE FOLLOWING PAGE.



## PART 2: TRAVEL DIARY

TRAVEL DAY AND DATE: THURSDAY, AUGUST 11

FOR PERSON NUMBER 2 (Write in number from Household Information form)

On this day, did you travel away from your home? (Check One)

YES - Continue below  
 NO - Return questionnaire

### INSTRUCTIONS:

Please carry this diary with you throughout the travel day shown above.

• Record each trip you make in the order you make it

• Include the specific data requested for each trip

• Do not record walking or bicycle trips except to go to or from work

	MY FIRST TRIP TODAY BEGAN AT		TRIP TIME			PURPOSE OF TRIP (Enter code no. from below in box at left)	KIND OF PLACE (Restaurant, Store, Bank, Office, House, etc.)	MODE OF TRAVEL (Enter code no. from below in box at left)	NUMBER OF PERSONS IN VEHICLE (Including Driver)
	<input checked="" type="checkbox"/> Home <input type="checkbox"/> Other Location (indicate address below)	Address or closest intersecting streets		BEGIN					
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								

For Further Information Call Mrs. Collier at the Travel Survey Office: 254-3842

	THIS LOCATION'S ADDRESS (Please indicate address if known. Otherwise, list two closest intersecting streets.)		TRIP TIME (Circle AM/PM)			PURPOSE OF TRIP (Enter code no. from below in box at left)	KIND OF PLACE (Restaurant, Store, Bank, Office, House, etc.)	MODE OF TRAVEL (Enter code no. from below in box at left)	NUMBER OF PERSONS IN VEHICLE (Including Driver)
	Address or closest intersecting streets	City		BEGIN					
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								
↓	Address or closest intersecting streets City								

For Further Information Call Mrs. Collier at the Travel Survey Office: 254-3842

# DEFINITION OF TERMS

## Travel Day

The travel day is the 24-hour period starting at 4:00 a.m. of the travel day and ending at 4:00 a.m. of the following day.

## A Trip

A trip is defined as travel from one point to another for a particular purpose. For example, if you drive to a store to shop and then drive home, you would record two trips; one for the trip to shopping and one for the trip back home. In addition, a continuous trip such as a pleasure drive from your home through a park and then back home, is also considered two trips; one for the most distant point reached during the drive and one for the trip back home.

## Purpose of Trip

- 1 **To Work:** Trips to your place of employment, such as a factory, a shop, a store, an office, a construction site, etc.
- 2 **Work-related:** Trips to locations while performing a day's work. For example, a sales representative calling on a customer, a business person going to a meeting, or a delivery driver making daily rounds.
- 3 **School:** Trips made by students to school. Trips by teachers or school employees to school are "to work" trips. Trips by parents to drop off students at school should be reported as "serve a passenger" trips.
- 4 **Shopping or Meal:** Trips to shop where merchandise is sold or to eat a meal. Trips made to a store for the purpose of "just looking" are classified as "shopping" trips even if nothing is purchased. Trips made for repairs to autos, radios, or other items, as well as for cleaning or pressing clothes, etc., are also "shopping" trips. If you are employed and stop for items such as gas or cigarettes on your way to or from work, you should record each stop as a "shopping" trip.
- 5 **Social or Recreation:** Trips made for social or recreational purposes. This includes trips to social meetings, lectures, cultural events, visits to friends and church activities that are social in nature. It also includes trips for golfing, fishing, movies, bowling, athletic events, pleasure driving and other leisure time pursuits, whether indoors or outdoors.
- 6 **Personal Business:** Trips made to complete personal or household transactions unrelated to employment. This includes trips to a beauty parlor, a barber shop, a bank to transact personal business, a post office, an office to pay a bill, a lawyer to discuss personal matters, a doctor, or a dentist, etc.
- 7 **Return Home:** Trips to your place of residence.
- 8 **Serve A Passenger:** Trips made to pick up or drop off a passenger.
- 9 **Change Mode:** These are trips made to locations where a change in mode of transportation is made. For example, if a person going to work drives his auto from home to a Park and Ride bus stop and then rides the bus to work, two trips are recorded. The first trip is recorded as "change mode" as an auto driver, and the second trip is recorded as "to work" as a bus rider. Transfers from one bus route to another

(Continued on next page)

### Kind of Place

"Kind of Place" refers to the type of facility at the end of a trip. Among the more common types of facilities are the following:

- Home (all types)
- Shopping center or retail store
- Restaurant
- Bar
- Nightclub
- Manufacturing plant
- Industrial park
- Office building
- Construction site
- Grocery store
- Medical office
- Bank
- School (please indicate whether elementary, high school, college or university)
- Transit stop/Park & Ride lot

### Mode of Travel

The "Mode of Travel" is the means by which a person or group of persons make a trip. For the purpose of this Travel Survey, the following "Modes of Travel" are used:

- |                                    |  |
|------------------------------------|--|
| 1 Driver of car, van or pick-up    | 6 Motorcycle   |
| 2 Passenger in car, van or pick-up | 7 Walk (used <b>only</b> for a person's first trip to go to <b>work</b> or last trip from <b>work</b> to go home)    |
| 3 City bus                         | 8 Bicycle (used <b>only</b> for a person's first trip to go to <b>work</b> or last trip from <b>work</b> to go home) |
| 4 School bus                       | 9 Other (train, airplane)  |
| 5 Taxi                             |  |

Please be sure to keep the Household Information form and all of the completed Travel Diaries in a convenient place at home so they will be available when we call. We will call you within three days of your travel day. After we have called, please return the completed Household Information form and the completed Travel Diaries in the postage-paid return envelope provided.

If you have any questions, call Mrs. Collier at the Travel Survey Office at 254-3842.

THANK YOU.

# PART 1: HOUSEHOLD INFORMATION

Your Travel Day Is: \_\_\_\_\_

The label above includes some of the information you provided when our interviewer called. Included are your home address and the number of persons five years of age or older in your household. If any of these items are incorrect, please write the correct information directly on the label.

Please fill out the information below on your household.

1. **Starting with yourself as "person number 1,"** please assign a "person number" to each person residing in your household who is five years of age or older. Then fill in the boxes to the right for each person. Be sure that the person number on this form corresponds to the person number used on the Travel Diary.

Person Number	Age	Gender	Relationship To Person Number 1 (Check One)				Does This Person Have A Valid Driver's License?		Is This Person Employed Full-time, Part-time Or Not Employed			If Employed: Amount This Person Pays For Parking At Work Each Month
		M/F	Spouse	Child	Rela- tive	Not Re- lated	Yes	No	Full Time	Part Time Only	Not Emp- loyed	
1			Person Number 1				<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
2			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
3			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
4			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
5			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
6			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
7			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
8			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
9			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.
10			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	\$ Per Mo.

2. What was your total family income for last year, before taxes, and including everyone in your household? (Check One)

A  Under \$15,000  
 B  \$15,000 - \$24,999

C  \$25,000 - \$34,999  
 D  \$35,000 - \$49,999

E  \$50,000 or over

This completes Part 1. Next, on your assigned travel day, please fill out one of the enclosed Travel Diaries yourself and ask every household member over five years of age to do the same. Leave this form and the completed diaries in a convenient place at home so they will be available when the interviewer calls. If you have any questions, call Mrs. Collier at the Travel Survey Office at 254-3842.



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 Transportation & Planning Office \*

# REMEMBER

**YOUR TRAVEL DAY:**

(4:00 AM to 4:00 AM)

**REMEMBER:**

- To give every household member a Travel Diary.
- To have every household member keep a record of his or her trips on the Travel Day.

For Further Information Call Mrs. Collier at the Travel Survey Office: 254-3842



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Transportation & Planning Office \*



## PART 2: TRAVEL DIARY

TRAVEL DAY AND DATE: \_\_\_\_\_

FOR PERSON NUMBER \_\_\_\_\_ (Write in number from Household Information form)

On this day, did you travel away from your home? (Check One)

- YES - Continue below  
 NO - Return questionnaire

### INSTRUCTIONS:

*Please carry this diary with you throughout the travel day shown above.*

- Record each trip you make in the order you make it
- Include the specific data requested for each trip
- Do not record walking or bicycle trips except to go to or from work

MY FIRST TRIP TODAY BEGAN AT

Home     Other Location (indicate address below)

Address or closest intersecting streets \_\_\_\_\_

City \_\_\_\_\_

	THIS LOCATION'S ADDRESS (Please indicate address if known. Otherwise, list two closest intersecting streets.)	TRIP TIME (Circle AM/PM)	PURPOSE OF TRIP (Enter code no. from below in box at left)	KIND OF PLACE (Restaurant, Store, Bank, Office, House, etc.)	MODE OF TRAVEL (Enter code no. from below in box at left)	NUMBER OF PERSONS IN VEHICLE (Including Driver)
	Address or closest intersecting streets City	BEGIN AM / PM   AM / PM :   : TIME   TIME				
FIRST I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :   : TIME   TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :   : TIME   TIME	1 To work 2 Work-related 3 School 4 Shopping or meal 5 Social or recreation 6 Personal business 7 Return home 8 Serve a passenger 9 Change mode (e.g. auto to bus)		1 Driver of Car, Van or Pick-up 2 Passenger in Car, Van or Pick-up 3 City Bus 4 School Bus 5 Taxi 6 Motorcycle 7 Walk to work 8 Bicycle to work 9 Other	
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :   : TIME   TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :   : TIME   TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :   : TIME   TIME				

	THIS LOCATION'S ADDRESS (Please indicate address if known. Otherwise, list two closest intersecting streets)	TRIP TIME (Circle AM/PM)	PURPOSE OF TRIP (Enter code no. from below in box at left)	KIND OF PLACE (Restaurant, Store, Bank, Office, House, etc.)	MODE OF TRAVEL (Enter code no. from below in box at left)	NUMBER OF PERSONS IN VEHICLE (Including Driver)
		BEGIN    END				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :        : TIME    TIME	1 To work 2 Work-related 3 School 4 Shopping or meal 5 Social or recreation 6 Personal business 7 Return home 8 Serve a passenger 9 Change mode (e.g. auto to bus)			
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :        : TIME    TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :        : TIME    TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :        : TIME    TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :        : TIME    TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :        : TIME    TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :        : TIME    TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :        : TIME    TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :        : TIME    TIME				
THEN I WENT TO	Address or closest intersecting streets City	AM / PM   AM / PM :        : TIME    TIME				

Status Code: \_\_\_\_\_

(1) RESP ID# \_\_\_\_\_ (6-9)

SCREENING QUESTIONNAIRE

Hello, my name is \_\_\_\_\_ and I'm with the Behavior Research Center of Arizona. I'm calling on behalf of the Maricopa Association of Governments, and I'd like to speak with the (male/female) head of your household. Are you the (male/female) head of your household?

IF YES - CONTINUE

IF NO - ASK TO SPEAK WITH (MALE/FEMALE) HEAD AND START AT BEGINNING. IF NOT AVAILABLE, INDICATE ON CALL RECORD BELOW AND DETERMINE CALLBACK TIME.

The purpose of this study is to determine where, when and how people travel throughout Maricopa County. This information is essential for the proper planning of transportation services in this area. Your household is one of only 2800 selected in Maricopa County to participate in this effort so your input is very important. All of your answers will be treated confidentially and used only in summarizing statistics.

SCREENING CALL/CALL RECORD FORM

Call Number	Date	Time	Dead		Term/Refused	Language Barrier	Alive		Call-back	Complete
			Discon- nected	Busi- ness			RVA/ Busy	No Qual. Resp.		
1										
2										
3										
4										
5										
6										
7										
8										
9										
10										
11										
12										

CB INFO

- To begin, how many of each of the following types of motor vehicles are owned, leased, or regularly available to members of your household? Please only count vehicles that are currently in operating condition. (READ EACH)
    - A. Passenger cars..... (10)
    - B. Passenger pick-up trucks or vans..... (11)
    - C. Other vehicles over three-quarter ton such as motorhomes..... (12)
    - D. Street-driven motorcycles..... (13)

SUM: TOTAL VEHICLES \_\_\_\_\_ (14-15)
  - Next, how many people currently live in your household? NUMBER: \_\_\_\_\_ (16-17)
  - And how many of these (NUMBER FROM Q2) people are five years of age or older? (2) NUMBER: \_\_\_\_\_ (18-19)
- (3) SEX: (NOTA CATEGORY): \_\_\_\_\_ (20-21)

As I mentioned, the purpose of this study is to find out where, when and how people travel in Maricopa County. To determine this, we are asking you and each member of your household to record their travel patterns over a one-day period.

Your travel day will be (DAY AND DATE) and you will receive your travel packet several days prior to that day. Your travel day will be on a reminder card that you can post in a prominent place. It is very important that every household member keep a record of their travel for (DAY AND DATE). Travel diaries are enclosed in your packet for this purpose. We will be calling you a couple of days after your travel day to collect this information. What time of day would you prefer to have us call, in the morning, the afternoon, or the evening?

- 1 - Morning    2 - Afternoon    3 - Evening    4 - Weekend    5 - Any

In order to make sure your travel packet gets delivered correctly, I need your name, address and zip code. (VERIFY PHONE NUMBER, PRINT CLEARLY)

(4) NAME: Mr/Mrs/Ms \_\_\_\_\_ (6) PHONE: \_\_\_\_\_

(5) ADDRESS: \_\_\_\_\_ APT. #: \_\_\_\_\_

CITY: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

SCREENER DATE: \_\_\_\_\_ NUMBER: \_\_\_\_\_

TRAVEL DAY/DATE: \_\_\_\_\_ (7) NUMBER: \_\_\_\_\_ (22-23)

REMINDER CALL DAY/DATE: \_\_\_\_\_ (8) NUMBER: \_\_\_\_\_

INTERVIEW DAY/DATE: \_\_\_\_\_ (9) NUMBER: \_\_\_\_\_

INTERVIEWER NAME: \_\_\_\_\_ NUMBER: \_\_\_\_\_

Thank you for your cooperation. If you should have any questions, you can call Mrs. Collier at the Travel Survey Office at 254-3832, 9 AM to 5 PM weekdays. We look forward to talking to you again.

**REMINDER CALL QUESTIONNAIRE**

Hello, may I speak to (LISTED PERSON) please?  
(WHEN PROPER PERSON ON LINE, CONTINUE. IF NOT AVAILABLE, INDICATE ON CALL RECORD BELOW AND DETERMINE CALLBACK TIME.)

Hello, Mr/Mrs/Ms (LISTED PERSON), this is \_\_\_\_\_ from the Maricopa Association of Government Travel Survey Office and I'm calling to see if you received the Travel Study materials we sent you.

4. Did you receive the materials we sent you? IF YES - GO TO Q5 IF NO - GO TO Q4a

4a. Apparently your packet was misplaced in the mail. Let me make sure we have your proper address (READ ADDRESS TO RESPONDENT AND MAKE ANY NECESSARY CHANGES). What we'd like to do is send you out a new packet of materials with a new assigned travel day.

Thank you for your cooperation. We'll be talking to you again in a week or so.

5. Did the packet we send you contain the following materials? (READ EACH)

	Yes	No
A. An instruction booklet . . . . .	1	2
B. A household information form . . . . .	1	2
C. A Travel Diary for each member of your household 5 years of age or older . . . . .	1	2

↓  
Rec'd

(IF "NO" TO ANY OF ABOVE, INDICATE TO RESPONDENT THAT WE WILL FORWARD THEM THE NEEDED MATERIALS - ALERT SUPERVISOR)

6. Do you have any questions I could answer? (ANSWER ANY QUESTIONS). Thanks again for your cooperation; we look forward to talking to you again in a few days to collect your travel information. Remember your participation in this very important project is essential for the proper planning of transportation here in the Valley. Don't forget, your travel day is (DAY AND DATE).

**REMINDER CALL/CALL RECORD FORM**

CALL NUMBER	DATE	TIME	OUTCOME
1			
2			
3			
4			
5			
6			

**INTERVIEW CALL INTRODUCTION QUESTIONNAIRE**

Hello, may I speak to (LISTED NAME) please?  
(WHEN PROPER PERSON ON LINE, CONTINUE. IF NOT AVAILABLE, INDICATE ON CALL RECORD BELOW AND DETERMINE CALLBACK TIME).

Hello, Mr/Mrs/Ms (LISTED NAME), this is \_\_\_\_\_ from the Maricopa Association of Governments Travel Survey Office. I'm calling to collect the information you recorded on your family's travel patterns. Could you please get the household information form and the travel diaries so that we can go over the information?

(WHEN RESPONDENT HAS FORMS HANDY, CONTINUE WITH BASE QUESTIONNAIRE. IF DATA WAS NOT COLLECTED ON ASSIGNED TRAVEL DAY, THANK RESPONDENT AND TERMINATE. RECORD OUTCOME ON CALLBACK FORM).

**INTERVIEW CALL/CALL RECORD FORM**

CALL NUMBER	DATE	TIME	OUTCOME
1			
2			
3			
4			
5			
6			

BASE INTERVIEW

Let's begin with the Household Information form. According to the information you provided in our earlier call you have (NO. OF PEOPLE 5+ FROM SCREENER) person/people in your household 5 years of age or older. Is this correct?

YES - CONTINUE

NO - (ASK:) What is the correct number? (Fill in below and continue)

CORRECT NUMBER: \_\_\_\_\_

1. Now I'd like to collect the data on the individual listed as person number (1, 2, 3, etc.) on the form.
  - B/C. What is this person's age and gender?
  - D. (IF OTHER THAN PERSON 1, ASK:) What is this person's relationship to person number 1?
  - E. Does this person have a valid drivers license?
  - F. Is this person employed full-time, part-time, or not employed?
  - G. (IF EMPLOYED, ASK:) How much, if anything, does this person pay for parking at work each month?
  - H. Did this person make any trips on the assigned travel day?

REPEAT PROCEDURE UNTIL DATA COLLECTED ON EACH PERSON IN HOUSEHOLD 5 OR OVER.

Person Number	Age (2 Digit)	Gender		Relation To Person 1					License		Employment			Parking Amount	Traveled			
		M	F	Head	Spo-use	Ch-ild	Rela-tive	Not Rela-ted	Y	N	Full	Part	No		Yes	No		
01 (23)	(24-25)	1	2 (26)	1						1	2 (28)	1	2	3 (29)	.	(30-34)	1	2 (35)
02 (36)	(37-38)	1	2 (39)		2	3	4	5 (40)		1	2 (41)	1	2	3 (42)	.	(43-47)	1	2 (48)
03 (49)	(50-51)	1	2 (52)		2	3	4	5 (53)		1	2 (54)	1	2	3 (55)	.	(56-60)	1	2 (61)
04 (62)	(63-64)	1	2 (65)		2	3	4	5 (66)		1	2 (67)	1	2	3 (68)	.	(69-73)	1	2 (74)
05 (75)	(76-77)	1	2 (78)		2	3	4	5 (79)		1	2 (80)	1	2	3 (81)	.	(82-86)	1	2 (87)
06 (88)	(89-90)	1	2 (91)		2	3	4	5 (92)		1	2 (93)	1	2	3 (94)	.	(95-99)	1	2 (100)
07 (101)	(102-103)	1	2 (104)		2	3	4	5 (105)		1	2 (106)	1	2	3 (107)	.	(108-112)	1	2 (113)
08 (114)	(115-116)	1	2 (117)		2	3	4	5 (118)		1	2 (119)	1	2	3 (120)	.	(121-125)	1	2 (126)
09 (127)	(128-129)	1	2 (130)		2	3	4	5 (131)		1	2 (132)	1	2	3 (133)	.	(134-138)	1	2 (139)
10 (140)	(141-142)	1	2 (143)		2	3	4	5 (144)		1	2 (145)	1	2	3 (146)	.	(147-151)	1	2 (152)

2. Okay, the last piece of information I need from the Household Information form is your total household income for last year -- which one of the letters from A to E on the form best reflect it?

- A - Under \$15K...1 (153)
- B - \$15K to \$24.9K...2
- C - \$25K to \$34.9K...3
- D - \$35K to \$49.9K...4
- E - \$50K or over...5
- Refused...6

Now let's go to the Travel Diary for person number (FIRST PERSON MAKING TRIPS).

CLOSING STATEMENT

Thank you very much, that completes the interview. Since you've given me the required information, please do not mail back the Household Information form and Travel Diaries as instructed, simply discard them. Have a good (evening/afternoon).

INTERVIEWER NAME: \_\_\_\_\_ NUMBER: \_\_\_\_\_ (451-453)

SUMMARY DATA - FOR INTERNAL USE ONLY

1. Age - head of household. . . . . (454-455)
2. No. of driver's licenses in HH . . . . . (456-457)
3. No. of employed persons in HH - Full . . . . . (458-459)
  - Part . . . . . (460-461)
  - TOTAL . . . . . (462-463)
4. Total No. of trips reported by household . . . . . (464-465)
5. No. of persons with unknown trips. . . . . (466-467)

Sheet \_\_\_\_\_ of \_\_\_\_\_

INTERNAL TRIP REPORT

A. How many total trips did this person make on the travel day?

NUMBER: \_\_\_\_\_ (156-157)

B. Where did this person's first trip begin? In what city is that?

City \_\_\_\_\_ (158-161)

Trip No.	What Is The Address Of The Location Where This Trip Ended? What Is The Address Of The Next Location This Person Traveled To?	At What Time Did This Trip Begin And End?		What Was The Code Number For The Purpose Of This Trip?	At What Kind Of Place Did This Trip End?	What Was The Code For The Mode Of Travel On This Trip?	How Many People Were In The Vehicle?
	In What City Is That?	Begin AM/PM	End AM/PM				
01	_____ _____ City	Begin AM/PM	End AM/PM				
(162-163)	(164-167)	(168-169)	(170-171)	(172)	(173-174)	(175)	(176-177)
02	_____ _____ City	Begin AM/PM	End AM/PM				
(178-179)	(180-183)	(184-185)	(186-187)	(188)	(189-190)	(191)	(192-193)
03	_____ _____ City	Begin AM/PM	End AM/PM				
(194-195)	(196-199)	(200-201)	(202-203)	(204)	(205-206)	(207)	(208-209)
04	_____ _____ City	Begin AM/PM	End AM/PM				
(210-211)	(212-215)	(216-217)	(218-219)	(220)	(221-222)	(223)	(224-225)
05	_____ _____ City	Begin AM/PM	End AM/PM				
(226-227)	(228-231)	(232-233)	(234-235)	(236)	(237-238)	(239)	(240-241)
06	_____ _____ City	Begin AM/PM	End AM/PM				
(242-243)	(244-247)	(248-249)	(250-251)	(252)	(253-254)	(255)	(256-257)
07	_____ _____ City	Begin AM/PM	End AM/PM				
(250-259)	(260-263)	(264-265)	(266-267)	(268)	(269-270)	(271)	(272-273)

## 4.2 Sample Design

### 4.2.1 Introduction

After MAGTPO examined different approaches to designing the sampling strategy, a method outlined by John Hamburg of Barton-Aschman was chosen. The method was discussed in a Technical Memorandum prepared by Mr. Hamburg for the Dallas-Fort Worth Metropolitan Area Regional Travel Survey. The following document draws heavily from Mr. Hamburg's Technical Memorandum.

### 4.2.2. Home Interview Survey

The major objective of the home interview survey is to update the trip generation rates used in the travel demand forecasting process. The objective is not to collect the origin-destination linkages for the MAGTPO transportation analysis zone system. Massive surveys, conducted in the '50s and '60s, were required to obtain this kind of geographic detail; sample rates ranged anywhere from one percent to ten percent. These large scale surveys were very expensive. Moreover, it appears that the use of a distribution model, in conjunction with trip productions and attractions, simulates ground count data as well as trip table data obtained in an origin-destination survey.

Basically, the home interview survey has evolved from a survey to obtain zone-to-zone person movements to a technique to obtain the data necessary to calibrate and validate two of the models used in travel demand: trip generation and trip distribution. Thus our consideration of sample size is based not on filling in a zone-to-zone travel matrix but on collecting travel data by household to be used in calibrating the travel demand models.

#### 4.2.3. Quota Sample

Because our intent is to obtain travel data for trip generation and trip distribution, there is no need for a large scale systematic sample by geographic location. Instead, the issues are the data requirements of the models being used and the sample size needed. Many earlier sample designs were based on the use of a sample frame of households from which a systematic sample was selected. The distribution of households by car ownership, family size, income or other characteristics was left to chance since the sheer size of the sample ensured good coverage of most any variable one might wish to consider. Moreover, one often did not know exactly how trip generation would be done so it was critical to cover all bases. However, if we know, for example, that we want to estimate home-based work trips per household by household size and number of vehicles, we can design a sample that includes enough households in each category to yield a specified level of precision. To follow this approach requires (1)

a determination of the basic models to be calibrated with the data being collected and (2) a frame of secondary data, such as the MAG socioeconomic database, against which the rates developed in the survey can be applied. In other words, for each cell in the trip distribution model, one should make certain an adequate number of cases has been obtained in the sample to provide sufficient statistical reliability for that cell. The smaller the overall sample, the more critical it becomes to avoid having too many samples in one or more cells and not enough in other cells.

#### 4.2.4. Variables

The establishment of a set of sample quotas depends upon the variables to be used in the trip generation models, the availability of the same data by transportation analysis zone and, finally, upon the anticipated willingness of the potential respondent to divulge that information to the interviewer. Based on the current trip generation models used by MAGTPO and upon recent research conducted by the MAGTPO staff, the two variables that would be used would be income per household and number of persons living in the household. The six classes of trip productions are home-based work trips, home-based shop trips, home-based secondary school trips, home-based post high school trips, home-based other trips, and non-home-based trips. The trip generation model uses cross classification rates based on household income and persons per household, and since this model structure seems satisfactory no change is planned for the model structure.

However, asking income is a sensitive question and it was decided not to ask for household income in the telephone pre-qualification stage of the survey. This decision was based on the concern that an income question over the telephone would result in a substantial increase in the number of households refusing to participate in the survey.

It is recommended that auto ownership be used as a proxy for income and quotas be established for the cells of the matrix formed by the four car ownership categories (zero cars, one car, two cars and three or more cars) and the six household size categories (one through six or more persons per household). While auto ownership will not give the exact income quotas one might prefer, auto ownership does give an indication of household income. (See Figure 1.)

FIGURE I.

5% SAMPLE 1980 CENSUS

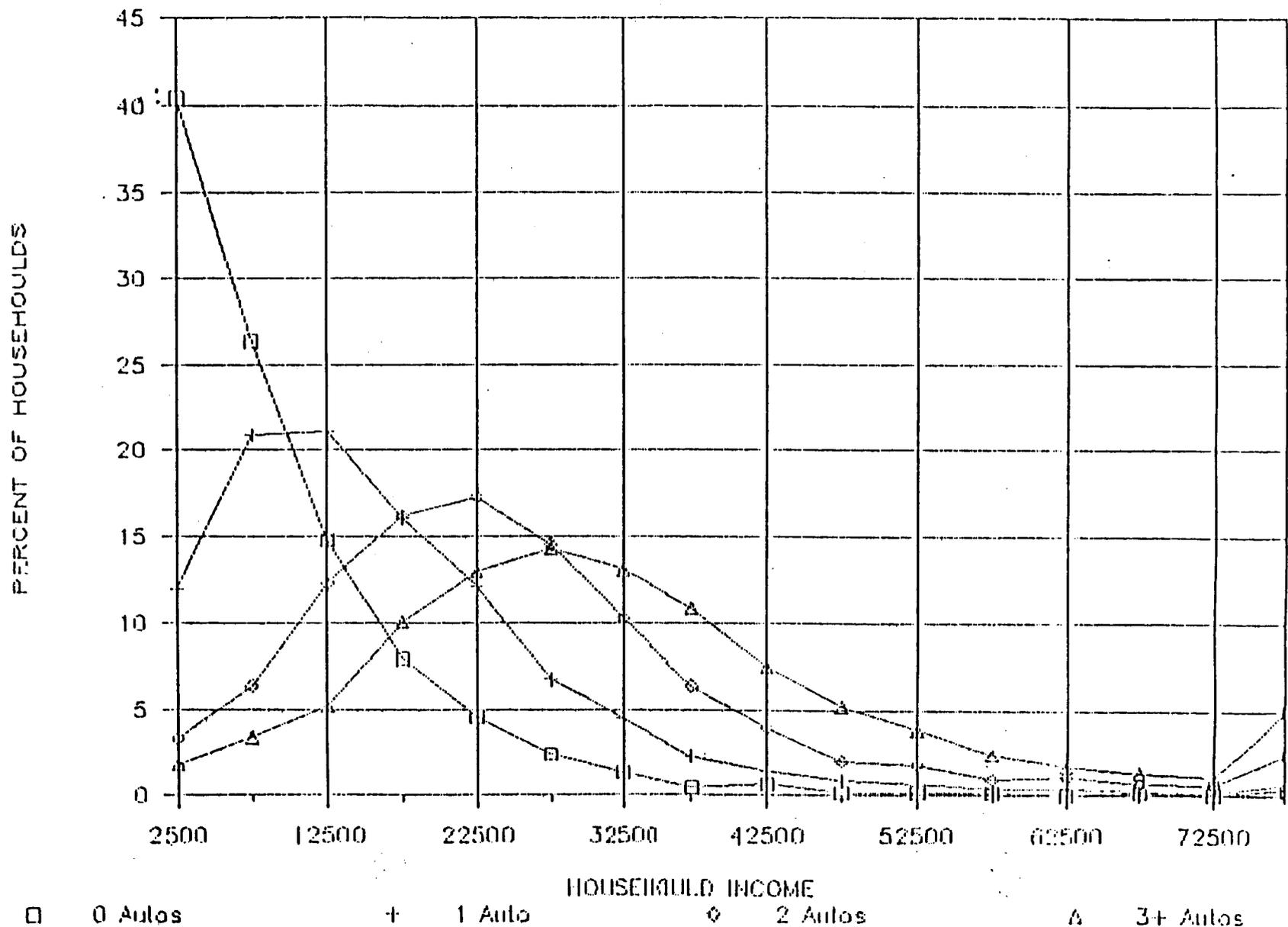




TABLE 13: PERCENT OF VEHICLES PER HOUSEHOLD  
BY PERSONS PER HOUSEHOLD (1980 CENSUS -  
MARICOPA COUNTY)

<u>Vehicle/</u> <u>HHId:</u>	<u>Persons/Household</u>					
	<u>ALL</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5+</u>
0	5.96	3.92	1.13	0.38	0.23	0.30
1	37.94	14.27	14.15	4.19	2.87	2.46
2	34.31	2.11	15.04	6.39	6.08	4.68
3+	21.79	0.73	4.87	5.40	5.33	5.46
ALL	100.00	21.03	35.18	16.37	14.52	12.90

TABLE 14: HOME-BASED WORK TRIP COEFFICIENTS  
OF VARIATION (1981 PHOENIX  
HOUSEHOLD SURVEY)

<u>Income:</u>	<u>Persons/Household</u>					
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6+</u>
\$0 to \$7.5K	2.49	2.40	0.90	1.28	1.05	1.41
\$7.5K to \$15K	1.61	1.26	0.84	0.88	1.06	0.98
\$15K to \$22.5K	1.33	1.06	0.69	0.78	0.69	0.78
\$22.5K to \$30K	0.83	0.89	0.76	0.77	0.76	0.89
\$30K and up	0.97	0.93	0.77	0.62	0.60	0.73

TABLE 15: HOME-BASED WORK TRIP COEFFICIENTS  
OF VARIATION (1964 DALLAS-FORT  
WORTH SURVEY)

<u>Income</u> <u>Quartile:</u>	<u>Persons/Household</u>					
	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6+</u>
1	1.38	1.08	1.01	1.04	1.02	1.15
2	1.23	.95	.87	.89	.84	.98
3	1.32	.88	.78	.76	.76	.87
4	1.31	.89	.74	.71	.67	.75

The coefficient of variations for home-based work trips and home-based non-work trips (see Tables 16 and 17) were examined by the stratum to be used for setting the survey quotas. The coefficient of variation that was the highest was then selected for determining the sample size in each stratum (see Table 18).

TABLE 16: HOME-BASED WORK TRIP COEFFICIENTS  
OF VARIATION (1964 DALLAS-FORT  
WORTH SURVEY)

<u>Vehicle/ HHTd:</u>	<u>Persons/Household</u>					
	<u>ALL</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5+</u>
0	1.56	2.05	1.43	1.13	1.13	1.19
1	0.99	1.27	1.08	0.86	0.86	0.97
2	0.74	1.23	0.77	0.71	0.71	0.76
3+	0.94	2.23	0.92	0.71	0.71	1.31
ALL	1	1.52	1.01	0.82	0.82	1.07

\*\*\*\*\*

The sample size requirements for each stratum were calculated using the following statistic:

$$n = \frac{CV^2 Z^2}{e^2}$$

Where: n = sample size required  
 CV = coefficient of variation (standard deviation divided by the sample mean)  
 z = level of confidence  
 e = relative error

For example:

e = .10 (plus or minus ten percent)  
 CV = .95  
 Z = 1.645 for 90% confidence level

$$n = \frac{(1.645)^2 (.95)^2}{(.10)^2} = 244$$

The coefficient of variation was calculated for each stratum of home-based work trips used in the 1981 Phoenix Household Survey (see Table 14). It should be noted that the stratum used in the 1981 Phoenix Household Survey was income and household size (the coefficients of variation were not calculated for the proposed stratum of vehicles and household size because of the amount of work involved). Home-based work trips were selected because a study conducted in Dallas-Fort Worth found that in most stratum, work trips had a higher coefficient of variation than non-work trips, thus producing a more conservative sample size. The Dallas-Fort Worth coefficients of variation for each stratum



Using the coefficients of variation in Table 18, sample quotas were calculated assuming a ten percent precision for all stratum, a 90 percent level of confidence for households with autos, and a 68 percent level of confidence for households without autos. The lower level of confidence was accepted for the households without autos because they represent a small portion (5.96%) of the population and a higher level of confidence would require 487 more interviews in that stratum, which would mean doubling the number of screening interviews and hence a significant cost. In addition, no household size quotas will be set for the households with no autos because of the anticipated difficulty in acquiring surveys.

### 4.3 Calculation of Expansion Factors

In order to calculate trip production and attraction rates and trip lengths, which are representative of total regional trip making, expansion factors were calculated to expand to the total universe of households and to account for any geographical bias. Expansion to the household universe was done by determining the number of households sampled versus the estimated number of households in 1988 by household size and vehicle availability, grouped into Quotas. Given the size of the regional zone system and the likely sparsity of trip movements within individual interchanges, the calculation of expansion factors to account for geographic bias was conducted at a Superdistrict level. Table 19 shows:

- o The aggregation of geographic location into super-districts employed for weighting the survey data.
- o The total number of households from the MAG 1988 estimates.

Table 20 shows:

- o The number of households that MAG estimated for 1988.
- o The number of sampled households stratified by household size and auto availability as grouped into quotas for weighing purposes.

Table 21 shows the FRATAR matrix expansion method used to calculate expansion factors. The inputs for the FRATAR method are the survey data disaggregated by superdistrict and quota, plus aggregate 1988 MAG data for each superdistrict (see figure 2) and each quota. The resulting expansion factors are shown in Table 22.

FIGURE 2

# SUPER DISTRICTS

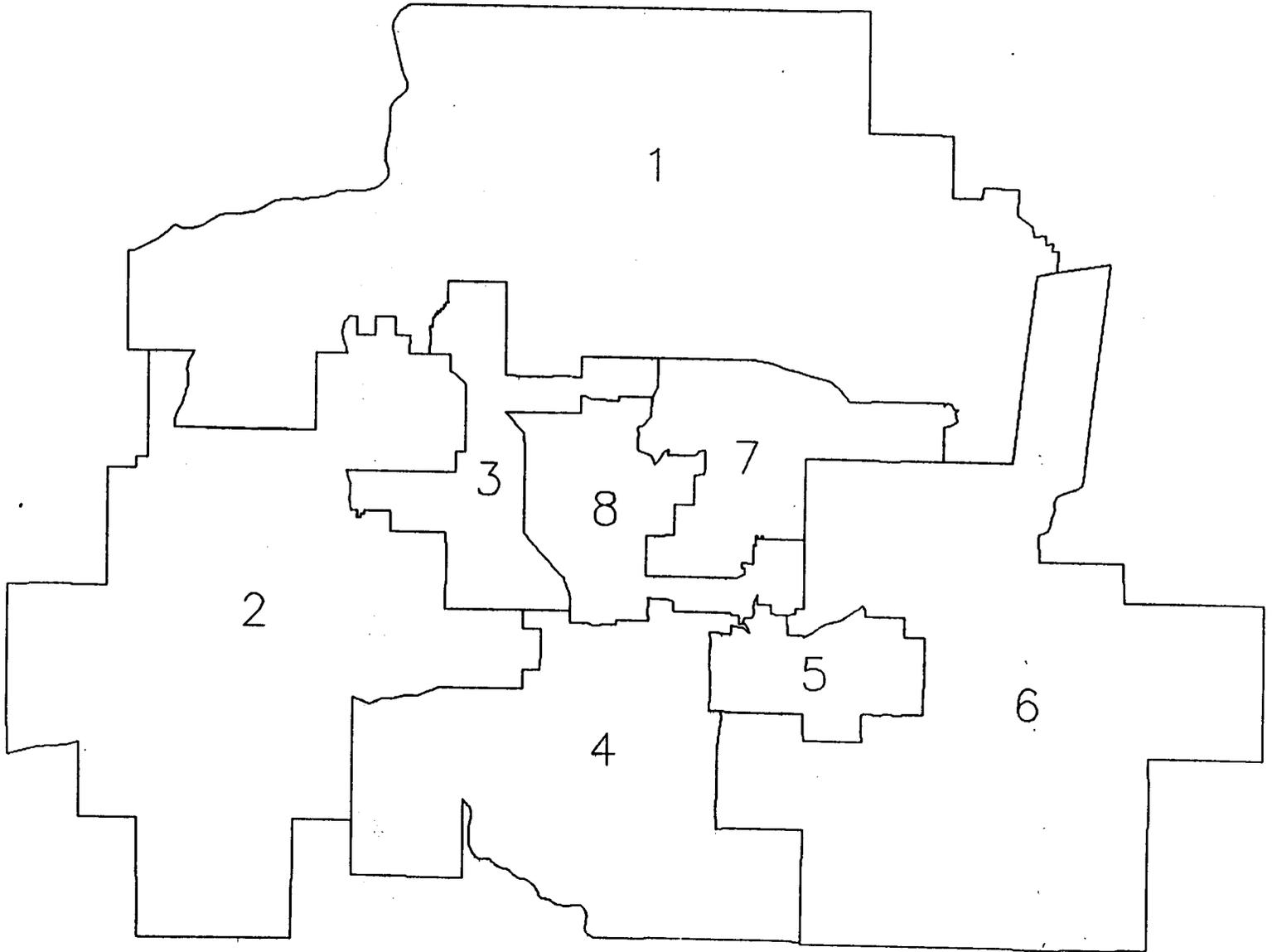




TABLE 21: FRATAR MATRIX EXPANSION

Input:

(Number of Households Sampled, Stratified by Superdistrict and Quota)

<u>Superdistrict:</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>	<u>8</u>	<u>Total</u>
Quota: 1	3	8	44	78	13	7	12	80	245
2	77	116	72	24	103	156	77	172	797
3	17	19	36	9	47	37	13	42	220
4	32	28	37	8	30	47	27	61	270
5	36	44	86	12	68	116	54	65	481
6	21	18	22	7	32	34	31	62	227
7	51	39	123	81	85	126	144	104	753
<u>Total</u>	237	272	420	219	378	523	358	586	2993

1988 MAG Estimate By Superdistrict:

Target COL:	65,983	71,253	114,301	53,932	111,380	136,071	97,661	189,735	840,316
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1988 MAG Estimate By Quota:

Target Row:	33,024	259,574	59,242	152,349	144,450	63,696	127,980	0	840,315
-------------	--------	---------	--------	---------	---------	--------	---------	---	---------

RESULTS:

<u>Superdistrict:</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>	<u>8</u>	<u>Total</u>
Quota: 1	321	746	5106	11523	1839	330	1295	11866	33,024
2	22242	31801	25305	10906	35132	43467	26408	64311	259,574
3	4353	4290	10196	2527	13219	9225	3545	11888	59,242
4	16148	13525	21432	5311	16672	23269	16147	39846	152,349
5	10147	11183	25821	4893	21442	31881	16637	22447	144,450
6	5122	4265	6134	2280	8968	8601	8709	19617	63,696
7	7650	5444	20306	16492	14109	19298	24921	19760	127,980
<u>Total</u>	65,983	71,253	114,301	53,931	111,380	136,071	97,661	189,735	840,315

TABLE 22: RESULTING EXPANSION FACTORS BY  
SUPERDISTRICT AND QUOTA

<u>Superdistrict:</u>		1	2	3	4	5	6	7	8
<u>Quota:</u>	1	105.156	98.266	119.422	147.344	120.078	103.156	120.766	133.125
	2	295.625	276.250	335.750	414.250	337.625	290.062	339.500	374.250
	3	243.500	227.531	276.500	341.250	278.062	238.906	279.625	308.250
	4	522.750	488.500	593.625	732.625	597.000	512.875	600.375	661.875
	5	266.625	249.125	302.750	373.625	304.437	261.562	306.187	337.562
	6	259.750	242.750	295.000	364.000	296.625	254.844	298.312	328.875
	7	148.937	139.156	169.125	208.687	170.062	146.094	171.031	188.531

#### 4.4 Detailed Trip Frequency Tables

On the following pages are a series of trip frequency tables by household income, household size and vehicle ownership for three trip purposes -- home-based work, home-based non-work, and non-home based.

TABLE 23: HOME-BASED WORK TRIPS PER  
HOUSEHOLD BY INCOME AND VEHICLE  
OWNERSHIP

<u>Household Income:</u>		<u>Vehicles in Household</u>			
		<u>0</u>	<u>1</u>	<u>2</u>	<u>3+</u>
\$15K:	Mean	.44	.85	1.40	1.83
	SE	.06	.08	.22	.24
	N	191	273	60	54
\$15K - \$24.9K:	Mean	1.18	1.29	2.02	2.44
	SE	.18	.08	.14	.20
	N	38	331	123	133
\$25K - \$34.9K:	Mean	.64	1.31	2.40	2.79
	SE	.24	.09	.12	.15
	N	11	235	194	184
\$35K - \$49.9K:	Mean	1.33	1.39	2.54	3.06
	SE	.67	.15	.11	.12
	N	3	109	200	238
\$50K +:	Mean	2.50	1.10	2.29	3.27
	SE	.50	.20	.11	.11
	N	2	67	174	371

SE = Standard Error  
N = Number of Households

\*\*\*\*\*

TABLE 24: HOME-BASED OTHER TRIPS PER  
HOUSEHOLD BY INCOME AND VEHICLE  
OWNERSHIP

<u>Household Income:</u>		<u>Vehicles in Household</u>			
		<u>0</u>	<u>1</u>	<u>2</u>	<u>3+</u>
Under \$15K:	Mean	.65	1.24	1.48	1.59
	SE	.10	.10	.30	.38
	N	191	275	60	54
\$15K - \$24.9K:	Mean	.74	1.45	2.19	2.19
	SE	.21	.11	.24	.22
	N	38	331	123	133
\$25K - \$34.9K:	Mean	1.27	1.66	2.21	2.22
	SE	.38	.15	.19	.22
	N	11	235	194	184
\$35K - \$49.9K:	Mean	.00	1.79	2.14	2.34
	SE	.00	.21	.20	.17
	N	3	109	200	238
\$50K +:	Mean	1.50	1.60	2.80	2.75
	SE	1.50	.25	.25	.16
	N	2	67	174	371

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TABLE 25: NON-HOME-BASED TRIPS PER  
HOUSEHOLD BY INCOME AND  
VEHICLE OWNERSHIP

<u>Household Income:</u>		<u>Vehicles in Household</u>			
		<u>0</u>	<u>1</u>	<u>2</u>	<u>3+</u>
Under \$15K:	Mean	.45	1.30	1.32	2.56
	SE	.11	.11	.25	.57
	N	191	275	60	54
\$15K - \$24.9K:	Mean	.39	1.62	2.28	2.61
	SE	.13	.13	.24	.27
	N	38	331	123	133
\$25K - \$34.9K:	Mean	.91	1.79	2.65	2.85
	SE	.58	.15	.23	.24
	N	11	235	194	184
\$35K - \$49.9K:	Mean	.00	2.36	3.00	3.50
	SE	.00	.28	.24	.23
	N	3	109	200	238
\$50K +:	Mean	1.50	2.13	3.43	3.97
	SE	1.50	.31	.26	.19
	N	2	67	174	371

\*\*\*\*\*

TABLE 26: HOME-BASED WORK TRIPS PER  
HOUSEHOLD BY INCOME AND  
HOUSEHOLD SIZE

<u>Household Income:</u>		<u>Persons in Household</u>					
		<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6+</u>
Under \$15K:	Mean	.45	.83	1.79	1.04	2.19	2.38
	SE	.05	.10	.30	.16	.36	.47
	N	2.73	166	47	47	26	21
\$15K - \$24.9K:	Mean	1.06	1.37	2.18	2.17	2.88	2.73
	SE	.08	.12	.18	.18	.34	.49
	N	178	203	101	70	43	30
\$25K - \$34.9K:	Mean	1.17	1.35	2.90	2.87	2.81	2.79
	SE	.11	.11	.20	.21	.20	.26
	N	109	201	91	93	88	42
\$35K - \$49.9K:	Mean	1.14	1.95	2.90	3.06	3.00	2.92
	SE	.13	.15	.17	.17	.18	.25
	N	58	135	101	113	92	51
\$50K +:	Mean	1.07	1.93	2.91	2.93	3.21	3.78
	SE	.15	.16	.17	.16	.17	.32
	N	45	123	112	122	140	72

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TABLE 28: NON-HOME-BASED TRIPS PER  
HOUSEHOLD BY INCOME AND  
HOUSEHOLD SIZE

<u>Household Income:</u>		<u>Persons in Household</u>					
		<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6+</u>
Under \$15K:	Mean	.70	1.16	1.32	2.36	2.92	1.33
	SE	.08	.13	.44	.45	.99	.64
	N	273	166	47	47	26	21
\$15K - \$24.9K:	Mean	1.61	1.55	2.05	3.01	2.49	1.80
	SE	.18	.16	.27	.35	.48	.44
	N	178	203	101	70	43	30
\$25K - \$34.9K:	Mean	1.63	2.19	1.91	3.15	2.78	3.29
	SE	.19	.20	.24	.37	.35	.31
	N	109	201	91	93	88	42
\$35K - \$49.9K:	Mean	1.93	3.06	3.03	3.16	3.88	2.88
	SE	.28	.28	.36	.31	.42	.46
	N	58	135	101	113	92	51
\$50K +:	Mean	1.98	2.30	3.80	4.32	4.29	4.00
	SE	.31	.26	.34	.35	.33	.41
	N	45	123	112	122	140	72

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TABLE 30: HOME-BASED OTHER TRIPS PER  
HOUSEHOLD BY INCOME AND  
HOUSEHOLD SIZE

<u>Vehicles</u> <u>in Household:</u>		<u>Persons in Household</u>					
		<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6+</u>
0	Mean	.47	.84	1.54	.90	.25	1.00
	SE	.08	.16	.47	.71	.25	.68
	N	133	64	24	10	8	6
1	Mean	.98	2.00	1.33	1.54	2.56	3.35
	SE	.06	.12	.20	.30	.58	.94
	N	446	351	100	78	25	17
2	Mean	1.05	1.73	2.13	2.90	2.85	3.20
	SE	.16	.13	.21	.26	.36	.51
	N	65	205	159	184	93	45
3+	Mean	.84	1.55	1.85	2.49	2.84	3.61
	SE	.19	.14	.15	.19	.19	.33
	N	19	208	169	173	263	148

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TABLE 31: NON-HOME-BASED TRIPS PER  
HOUSEHOLD BY INCOME AND  
HOUSEHOLD SIZE

<u>Vehicles</u> <u>in Household:</u>		<u>Persons in Household</u>					
		<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6+</u>
0	Mean	.30	.55	1.17	1.00	.00	.00
	SE	.06	.13	.75	.47	.00	.00
	N	133	64	24	10	8	6
1	Mean	1.42	1.81	1.54	2.42	2.28	2.76
	SE	.09	.14	.22	.30	.60	.66
	N	446	351	100	78	25	17
2	Mean	2.22	2.27	2.79	3.35	3.05	2.60
	SE	.31	.18	.24	.27	.38	.51
	N	65	205	159	184	93	45
3+	Mean	2.11	2.43	3.25	3.95	3.97	3.32
	SE	.59	.22	.28	.27	.24	.28
	N	19	208	169	173	263	148

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4.5 Survey Sampling, Inc.

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# Survey Sampling, Inc.

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## Statistical Characteristics of Random Digit Telephone Samples Produced by Survey Sampling, Inc.

### I. Summary

By utilizing a massive data base, specialized computer programs and classical statistical techniques, Survey Sampling has developed a method by which highly efficient and unbiased samples of telephone numbers can be drawn along recognized geographic boundaries. Well-conducted telephone surveys using these samples can be reliably projected, on a national basis, to some 79 million American households.

The statistical characteristics of these samples can be described by five criteria proposed by Prof. Leslie Kish, a well-known sampling statistician:

1. The method produces epsem samples in which all telephone households in the geographic sampling frame are given, within the limits of available data, equal probability of selection.
2. The method produces element samples rather than clustered samples.
3. The samples are stratified to all counties in the geographic frame such that the number of telephone households drawn from a county for the sample is proportional to that county's share of telephone households.
4. Samples are drawn systematically from an array of counties and an array of working telephone blocks within each county.
5. The method employs double sampling with the final sample drawn from the county-stratified first phase sample.

A detailed description of the selection process and related data bases follows.

II. The Universe: 79 Million American Households with Telephones

According to a series of excellent national health surveys conducted by the federal government, by 1980 some 93 percent of American households contained telephones. According to the most recent estimates published by Sales & Marketing Management, there are about 85.063 million households in the nation, so that perhaps 79.1 million homes can be accessed by a telephone survey employing random digit techniques.

If the sampling frame was restricted to households listed in published telephone directories, perhaps 30 percent or more of the telephone households would be excluded from a survey. At present, about 63 million households are listed in directories. However, each year about 19 percent of American households move. And when one considers that it may take two or three months to publish and distribute a new directory, it is not surprising that from 12 to 15 percent of the residential numbers in a typical directory are disconnected when called. Thus, directory-based surveys only include some 56 million of the 79 million telephone homes.

If the remaining 23 million telephone households were a random subset of the sampling frame, there would be little need to employ random digit techniques. However, numerous studies have shown that unlisted homes are different: they are younger, more urban, etc. Thus, because of known differences, no serious telephone survey of the population can be based on directory numbers alone.

III. Creation of the Sampling Frame

Before any random sample can be drawn, it is necessary to construct a "frame"--a set of operations which permits selection of specific elements of the population with known probability. In this case, frame construction consisted of a series of steps to narrow the search for 79 million operating residential phone numbers from a pool of 330 million possibilities to a pool of approximately 134 million. Care was taken to minimize the elimination of actual residential listings while at the same time increasing their probability of selection from .24 to .59 or higher.

A list of about 36,000 area code-exchange combinations currently operative in the United States is maintained by the Long Lines division of AT&T and is updated monthly. However, not all these exchanges are used for residential purposes. Some are devoted to internal telephone company use; some held for future expansion;

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## Survey Sampling, Inc.

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others are assigned exclusively to large companies or government agencies.

To eliminate non-residential exchanges from the frame, a special proprietary data file was developed to include all apparent residential listings from every known telephone directory in the country.

After the names, street addresses, and telephone numbers are transferred to computer tapes, they are geographically coded so that the correct mailing post office and zip code are added to each record. In urbanized areas, the address is also related to Census tracts, block groups or enumeration districts. About 20 percent of the addresses, those located in more rural areas, are identified only by town and county. At present, the file contains more than 63 million households.

Survey Sampling, Inc. developed specialized computer programs which performed the following operations on the file:

---Added the appropriate area code and time zone to each telephone number.

---Sorted all numbers to area code, exchange, and phone number sequence.

---Tabulated the county(ies) of residence for all the listed residential numbers of each exchange.

---Tabulated which ZIP codes were associated with each exchange and the number of listings in each ZIP.

---Counted the number of listings in each exchange.

---Identified the "working blocks" of each exchange, where a block is a group of 100 contiguous numbers (e.g., 1700-1799) and a working block is one which contains three or more listed residential numbers.

This analysis permitted elimination of 12 percent/4,000 of the AT&T exchanges from the sampling frame. This number was chosen to screen out erroneous phone numbers due to key-entry errors. Most eliminated exchanges had no residential listings. In a few instances, Survey Sampling has checked the status of eliminated exchanges with local telephone companies and in each case the exchange was described as "an internal telephone company exchange."

Next, non working "blocks" of numbers were eliminated from working exchanges. Again, a block is considered to be 100 contiguous numbers with each exchange having 100 blocks (e.g., the telephone number 226-7558 is found in block 75 of exchange 226). Examination of patterns of listed numbers supports the widely-held belief that most telephone companies systematically assign groups of numbers for use rather than randomly select them. This practice has to do with the characteristics of switching equipment in rotary exchanges (and a majority of telephones still rely on rotary rather than electronic switching). A component of this practice involved the reassignment of disconnected numbers to new subscribers so that active numbers are densely compressed in a relatively small number of blocks.

Frequency distributions of block density were tabulated by state. Patterns do vary by state, particularly between urban and rural states. The density distribution curves were approximately normal in shape, though skewed to the right towards high density. State modes varied between 55 and 65 percent. That is, the typical listed residential number occurred in blocks in which about 60 of the 100 possible numbers were listed telephone residences. Thus, the chance of encountering a listed household is around 60 percent.

The general pattern of these closely resembles one derived from a national random digit telephone survey conducted at the Survey Research Center of the University of Michigan (Robert M. Groves, "An Empirical Comparison of Two Telephone Sample Designs," Journal of Marketing Research, November, 1978 pp.622-31). This study estimated national block density of both listed and unlisted residential phones and showed a mode of about .75. The ratio of all telephones to listed phone households is 1.23. Applying this adjustment to .6 (the approximate mode of listed residential density) produces an estimated chance of hitting a phone household of .74.

The close correspondence between the Survey Sampling curves, based on listed residences, and the Groves curve, based on all telephone households, lends empirical support to an important assumption required by the new sampling model:

The assignment of numbers to households is made independently of their publication status in the directory.

If this is true, then unlisted numbers will tend to be found in the same blocks as listed numbers. Further, blocks heavily used for listed households will also tend to have a higher incidence

of unlisted numbers, except for those blocks totally filled with listed numbers.

This assumption squares with common sense. If, for example, telephone companies intentionally segregated unlisted residential numbers in certain blocks, the risk of inadvertent disclosure would be heightened. Also, it would be more complicated and expensive for telephone service personnel to process number assignments in two different ways.

The effect of eliminating non-working blocks is quite important. About 60 percent of the possible blocks have not a single listed residential number. This reduces the pool of possible numbers in working blocks to fewer than 134 million and increases the probability of encountering a telephone household to an estimated .6.

At this point, a cautious statistician might well inquire as to the probability of encountering working residential numbers in the "non working" blocks. Due to the constant assignment of new numbers and growing populations, it is quite likely that a small number of telephone residences are contained in the non-working blocks. However, it seems reasonable to believe that their number would be relatively small and that their inclusion in a survey would have little chance of altering its results. It would be expensive to include such households, and money spent for that purpose would generally be better spent on other aspects of the survey project.

#### IV. Method of Stratification

In this model, the sampling frame is accessed in such a way as to produce proportionate stratified systematic random samples from working blocks of exchanges located within specified geographic boundaries. The method of stratification is highly important to the control of bias that might be introduced through improper use of the sampling frame.

The problem is that the incidence of unlisted numbers is quite variable from one area of the country to another. Generally, the use of unlisted numbers is much more an urban phenomenon than a rural one. But great variation is found even among large cities and in certain rural areas. For example, in Minneapolis and St. Paul, 90 percent of residents list their number in the directory, but in nearby Chicago, perhaps 35 percent of the numbers are unpublished. Thus, without adjustment, the sampling frame would tend to under-represent Chicago and over-represent Minneapolis.

To equalize the probability of telephone households being selected anywhere in the country, samples are first systematically stratified to all counties in proportion to each county's share of telephone households in the survey area. To obtain reasonable estimates of telephone households by county, a special data base was developed, beginning with county estimates of telephone incidence measured in the 1980 Census of Population and Housing. These figures are then applied annually to household estimates calculated by Market Statistics for Sales & Marketing Management magazine to produce estimates of total telephone households by county.

After a geographic area has been defined as a combination of counties, the total of telephone households is calculated and divided by the desired sample size to produce a sampling interval. The counties are then ordered (normally by alphabetic state and county within state). A random number between one and the sampling interval is generated and a cumulative count of telephone households is calculated. At the point at which the accumulation reaches the random starting point, a specific county is selected. The second point is one interval away from the first point. Counties whose population is greater than the sampling interval of telephone households will be selected repeatedly and counties whose population is less than the sampling interval have some chance of being skipped. In this way, the sample is distributed across all counties in proportion to their share of the total population of telephone homes.

A second level of stratification occurs when specific working block within a selected county are selected. Two methods of systematic selection are available. In Method A, the total number of working blocks is calculated and that sum is divided by the number of sampling points assigned to the county. This produces a sampling interval in which all blocks have an equal chance of being selected. Blocks within a county are ordered in ascending order by exchange and block number within exchange.

From a random start within the first interval, one or more blocks are selected in a systematic fashion. Once a specific block has been selected, two random digits in the range 00-99 are generated and added to the block and its exchange to form a complete telephone number. Next, that telephone number is tested against Survey Sampling's data base of 8.4 million Yellow Page telephone listings of businesses. If a match occurs, the number is discarded and replaced by a new number from the same block. Thus, in Method A, all working blocks are given equal probability of selection regardless of their utilization for listed residential numbers.

Method B offers an optional variation and generally produces noticeably more efficient samples than Method A. In this approach, the sampling interval is calculated by summing the number of listed residential numbers in each working block and dividing that sum by the desired quantity of numbers. Thus, each block's chance of being selected is proportional to its share of listed homes so that more active blocks have a greater probability of selection. Yellow Page business listings are eliminated from the sample in Method B just as they are in Method A. Method B has proven markedly more efficient than Method A, adding typically ten points to the chance of encountering a working residential number. Although exhaustive tests of possible bias that might be introduced by Method B have not been completed, tentative evidence does not suggest that bias is present.

The methods of stratification described in this section have been developed primarily to equalize the probability of selection for all telephone homes in the United States. To the extent that this has been successful, the resulting samples resemble epcem samples in which all population elements have equal probability of selection. Such samples have the advantage of being self-weighting (assuming the sample is expertly executed as the survey proceeds).

These samples are also element samples in the extreme, since careful steps are followed to avoid clustering of sampling points in any fashion. The use of clustering, though usually necessary when personal interviewing is required in the field, almost always has adverse affects on the statistical efficiency of a survey. For example, Groves reports that the use of 9-element clusters in a national telephone survey increased error estimates from 17 to 40 percent. Stated another way, this modest use of clustering (employing the well-known Waksberg method) would require a sample 37 to 69 percent larger than a simple element sample.

Finally, upon selection, samples are ordinarily ordered by time zone, area code and exchange and then systematically divided into a number of subsamples or replicates. When administered in replicate order, it is a simple matter to control the geographic distribution of a telephone survey as interviewing proceeds.