## DOT HS-801 400

# COMMUNICATIONS STRATEGIES ON ALCOHOL AND HIGHWAY SAFETY Volume I = Adults 18-55 

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## BACKGROUND

Nearly 55,000 people are killed annually on our nation's highways. About one half of these fatalities are in accidents caused by the drunk driver. The economic cost af drunk driver accidents is estimated to total in the area of 6.4 billion dollars annually.

Growing concern about the drunk driving problem prompted the U.S. Department of Transportation's National Highway Traffic Safety Administration to embark upon a high priority program to combat it. Early in 1971, NHTSA, working with Grey Advertising, Inc.; New York, under a no-profit, cost-reimbursement contract, launched an extensive threeyear public information/communications effort.

As the program got under way, it was clear that the general population had no awareness or understanding either of the extent of the problem or of its major cause, since all. previous public education programs had communicated broadly a "don't drink and drive" message - advice which was too often ignored.

The core of the problem was the relatively small number ( 8 million) of problem drinkers. Because, realistically, the general public (118 million licensed drivers) frequently drives after moderate drinking, the program's initial objectives were limited to communicating two basic facts:

- The problem drinker who drives is the major element of the drunk driving problem.
. The problem of drunk driving is pervasive in our society.

The communication targets were two:
. The general public
. Key "influentials", i.e., those professional groups - law enforcement, legal and medical - which could be most effective in combating the situation.

The result was a highly integrated communications and action effort, utilizing the major forms of advertising media and public information.

In addition, special messages were directed at selected population groups who were difficult to reach via regular language, idioms or media channels:
. Ethnic groups
. Youth

## OBJECTIVES

As part of the second phase of the program, in order to measure the progress made to date and to develop strategy and approaches for future efforts, it became apparent that there was a need to do some major basic consumer research. The objectives of the research were:
. To measure the accomplishments of the program to date.

- To know what actions people were willing to take to stop the drunk from driving, and
. What types of people were willing to take what kinds of actions, in order to best focus future public education efforts.

Early in 1974, NHTSA directed Grey Advertising, Inc. to do the necessary research. The assignment was to conduct major and comprehensive research among high school youth and adults, focusing on involvement in potential drinking and driving situations, and the attitudes of both groups about drunk driving action.

To answer these questions, Grey undertook two major research studies:

- An Adult Study - results reported in this document.
. A High School Youth Study - reported in a separate document.



## METHOD

For the adult population a two-phase research program was initiated:

1. EXPLORATION: To develop the measurement tool

- Review of Existing Data

Relevant data sources* were reviewed to gain insight into the problem and to help develop appropriate screening questions for the Incidence Check.
. Incidence Check
An "incidence study" was conducted by a national telephone probability sample among 507 adults, 21 to 60 years old, to establish the frequency of social and business alcohol related situations.

Qualitative Development
The purpose of this stage was to develop hypotheses to be tested in the main Measurement Phase. In addition, it provided us with input as to the correct language to be used in the Fact, Attitude and Potential Countermeasure batteries in the Measurement Phase Questionnaire.

[^0]II. MEASUREMENT PHASE: To measure the national population according to the objectives of the study.

$\left.\begin{array}{ll}\text { WHO? } & \begin{array}{l}2532 \text { households were screened for eligible } \\ \text { adults. } 1512 \text { adults between 18-55 were } \\ \text { administered personal interviews in their } \\ \text { home. }\end{array} \\ & \text { In addition, } 1185 \text { households were screened } \\ \text { for eligible college students. }\end{array}\right\}$

[^1]

## SECTION III

FINDINGS

## FINDINGS

## A. WHAT HAS BEEN ACCOMPLISHED BY NHTSA'S PAST EFFORTS?

B. MARKET DEFINITION
. What are the market boundaries?
. Who are the ARS-Involved people?

- What are their attitudes and knowledge?
C. RECOGNITION OF THE POTENTIAL DWI SITUATION
- The nature of the alcohol related situation
- Recognition of the need to act
. Knowledge of appropriate actions
D. MARKET COUNTERMEASURE POTENTIAL
. Development of dimensions
. Countermeasure potential
- In general
- Role of the "problem drinker"
- Role of death or maiming outcome
E. MARKET SEGMENTATION
- Rationale for grouping ARS-Involved people according to countermeasures
- Approach used to segment ARS-Invoived individuals
- Countermeasure segments
A. WHAT HAS BEEN ACCOMPLISHED BY NHTSA'S

PAST COMMUNICATIONS EFFORTS?

## - HIGHLIGHTS -

## WHAT HAS BEEN ACCOMPLISHED BY NHTSA'S PAST COMMUNICATIONS EFFORTS?

Significant progress has been made since 1971 when the NHTSA public information program began in increasing people's awareness of the drunk driving problem. It is now seen as a key social issue in the U.S. Over three-quarters of adults rate drunk driving as an "extremely" or "very" important problem. They see it as only slightly less vital than such major issues as corruption in government (83\%) and inflation (82\%). (It is important to note that this study was conducted during the summer of 1974, a period when coverage of Watergate and the economy dominated the news in the press and on the airwaves.) In fact, drunk driving is now considered by many to be a more important problem than issues like pollution of the environment (69\%), alcoholism (67\%), the energy crisis (65\%) or racial conflicts (50\%).
. Significant increases have also been registered in the numbers of people who realize that problem drinkers cause more fatal accidents than social drinkers. Four years ago less than half ( $47 \%$ ) of all adults were aware of this fact; today 59\% are, a relative gain of $\mathbf{2 6 \%}$.

There is another very important manifestation of increased popular understanding about the magnitude of the drunk driver problem. That is the very marked rise in the public readiness to pay higher taxes to support law enforcement programs aimed at coping with drunk driving. In 1970, 58\% of the people indicated their support for law enforcement approaches funded by increased taxes. By 1974, this number had grown to $85 \%$, a significant proportional increase of $47 \%$.

# WHAT HAS BEEN ACCOMPLISHED BY NHTSAS PAST COMMUNHCATIONS EFFORTS? 

- \% RATING "EXTREMELY" OR "VERY" IMPORTANT -

SOCIAL ISSUES:

## CORRUPTION IN GOVERNMENT

dRUG ABUSE

## chime in the streets

inflation

DRUNK DAIVING

POLLUTION OF THE ENVIRONMENT

ALCOHOL:SM

## ENERGY CRISIS

UNEMPLOYAENT

RACIAL CONFLICTS


## WHAT HAS BEEN ACCOMPLISHED BY NHTSA'S PAST COMMUNICATIONS EFFORTS? (CONT'D)

* Public Information and Program Feasibility Study for Alcohol Countermeasures Program, Martin Marietta Corporation, December, 1970.
** A Strategic Study on Alcohol and Highway Safety, Grey Advertising Inc., January, 1975.


## WHAT HAS BEEN ACCOMPLISHED BY NHTSA'S PAST COMMUNICATIONS EFFORTS? (CONT'D)

## TOTAL SAMPLE AGREEMENT

In addition to evaluating the accomplishments of NHTSA's communications efforts to date and determining where public attitudes currently stand, the study was designed to obtain research guidance for determining future countermeasure strategies and the best means of communicating them. This is extremely important for the public service advertiser who isn't in a position to target his media, but who must target his message so as to aid in capturing the attention of relevant members of the public. The remainder of the presentation deals with these issues.

## B. MARKET DEFINITION

What are the market boundaries?
Who are the ARS-Involved people?
What are their attitudes and knowledge?

## MARKET DEFINITION

Social drinking is a common pattern of behavior indulged in frequently by a broad cross-section of the public. Fully 54\% of Americans between the ages of 18 and 55 participate at least once a month in social or business situations where alcohol is served; they are termed Adult ARS-Involved.
. The ARS-Involved group has by far the greatest opportunity to stop drunken driving, since they are actively involved in fully $87 \%$ of the instances where it could occur. Those'most likely to be present at ARSInvolved situations are those with the most potential for restraining other drunk drivers. In addition, they are most likely to be in a position themselves, if drunk, of needing to accept similar restraint. They are not just innocent bystanders, but are present and actively involved at the times and places when and where drunk driving is most likely to start.

Although this group draws from all ages, education levels, incomes, occupations, both sexes and all regions of the country, there are some variations from the national population.

- demographically, they tend to skew slightly younger and more male. They are also more upscale, and less Southern.
- psychographically, they are more independent, self-assured and willing to help their close friends but not others. They are apt to use their own judgement in deciding what to do and not to rely on the letter of law for direction.
- attitudinally, they tend to be more positive about alcohol than do others.
- behaviorally, they are more apt to be drinkers, and to drink more when they do drink. In an average week, $89 \%$ of them drink at least once a week. Almost one-fifth drink on five days or more, and when they are at alcohol-related social (ARS) occasions, many drink a lot - 70\% say they consume from three to nine drinks at such affairs.


# HOW FREOUENTLY DOES THE 18-55 YEAR OLD POPULATION HAVE CONTACT WITH THE ALCOHOL RELATED SITUATION? 

(Base: Total Sample)


## HOW FREQUENTLY DOES THE 18-55 YEAR OLD POPULATION have contact with the alcohol related situation?

(Base: Total Sample)

## FREQUENCY OF CONTACT WITH ARS IN PAST 3 MONTHS:

NONE

INFREQUENT (LESS THAN ONCE A MONTH)

FREQUENT (ONCE A MONTH OR MORE)


## WHAT ARE THE DEMOGRAPHIC CHARACTERISTICS OF THE ARS-INVOLVED GROUP?

(Base: Total Sample)

RESPONDENT


SEX OF
RESPONDENT


MALE

Involved Involved

| EDUCATION OF <br> RESPONDENT |
| :--- |
| SOME/COMPLETED <br> COLLEGE |
| GRADUATED <br> HIGH SCHOOL |
| SOME HIGH SCHOOL <br> EIGHTH GRADE <br> OR LESS |


*Does not include those rospondents currently in college.

## WHAT ARE THE DEMOGRAPHIC CHARACTERISTICS OF THE ARS-INVOLVED GROUP?

(Base: Total Sample)

EDUCATION OF HEAD OF HOUSEHOLD


OCCUPATION OF
HEAD OF HOUSEHOLD


HOUSEHOLD INCOME


REGION


## HOW DID WE DETERMINE THE PERSONALITY PROFILE OF THE ARS-INVOLVED INDIVIDUAL?

The personality description was prepared by Grey's consulting psychologist using information derived from a list of 22 selfadministered personality inventory ratings obtained from each person in the study.

In order to assure an unbiased analysis of the personalities involved, independent of their demographic and attitudinal characteristics, the psychologist was given only the psychological data shown.

## WHAT PERSONALITY/LIFESTYLE FACTORS DID WE MEASURE?

## FRIENDLINESS . I spend a lot of time visiting friends.

. Trying to please people is a waste of time. (R)

AGGRESSION

DOMINANCE . I feel confident when directing activities of others.
. I think it is better to be quiet than assertive. (R)
CAUTIOUSNESS . I am careful about the things I do because I want to have a long and healthy life.
. I like the feeling of speed. (R)
IMPULSIVITY . I find that I sometimes forget to "look before I leap."
. Rarely, if ever, do I do anything reckless. (R)
SUPPORTIVENESS
OF FRIENDS . I believe in giving friends lots of help/advice.

- If someone is in trouble, I try not to become involved. (R)
NEED FOR SOCIAL
RECOGNITION . When I am doing something, I often worry about what other people will think.- I will not go out of my way to behave in anapproved way. (R)
ACCEPTANCE OFSOCIAL ORDER . I believe society we live in is pretty good the wayit is.
- I would make a lot of changes in the laws of this country if I could. (R)
RESPECT FOR LAW . I obey the law even when I am convinced it is in need of change.- If I can get away with it, I will break any lawwhich $I$ think is bad. (R)
HELPFULNESS
TO OTHERS . I enjoy helping people even if I don't know themvery well.
. I try to get out of helping other people if I can. (R)
AUTONOMY . If.I have a problem, I like to work it out alone.
- I usually try to share my problems with some- one who can help me. (R)
$(R)=$ Phrase was reversed for Factor Scoring. For full description of scoring, see the Technical Appendix.


# WHAT IS THE PERSONALITY/LIFESTYLE PROFILE OF THE ARS-INVOLVED GROUP? 

(Base: Total Sample)


## THE PERSONALITY PROFILE OF THE ARS-INVOLVED INDIVIDUAL

As compared with other adults in the population, the ARS-Involved individual is more self-assured and less apt to depend on others for recognition and approval.

While he is a friendly and sociable individual who will not hesitate to get involved and take action in relevant situations, his willingness to be supportive of others is more limited to those close to him. He is not as concerned with being helpful to those beyond his immediate circle.

In terms of the action which he can be expected to take, he will be guided by his own judgement in the immediate situation, and will not be strongly influenced by the law, per se.

## WHAT ARE THE ALCOHOL ATTITUDES OF THE ARS-INVOLVED GROUP?

(Base: Tutal Sample)
-- \% Rating "Strongly" or "Somewhat" Agree -

## ALCOHOL AND THE TEENAGER ATTITUDES

it is the parents' responsibility to explain the use of alcoholic beverages parents shoulo not be tolerant if their teens drink too much PARENTS SHOULD DISCOURAGE THEIR TEENS FROM DRINKING tV ADS OF beer ano wine make drinking attractive to teenagers PARENTS SHOULD BE MORE CONCERNED ABOUT ALCOHOL THAN MARIJUANA teenagers should not be allowed to drink in their homes


COMPARED TO THE ARS-INVOLVED, THE NON-INVOLVED IS:

```
\pm0% pts.
```

$+3$
$+19$
$+8$
$+22$

$-5$

- 6
$+16$

WHAT IS THE PERSONAL DRINKING BEHAVIOR OF THE ARS-INVOLVED GROUP?
(Base: Total Sample)


WHAT IS THE PERSONAL DRINKING BEHAVIOR OF THE ARS-INVOLVED GROUP? (CONT'D)
(Base: Total Sample)


## C. RECOGNITION OF THE POTENTIAL DWI SITUATION

. The nature of the alcohol related situation

- Recognition of the need to act
- Knowledge of appropriate actions
$\qquad$
$\qquad$
$\bar{\square}$


## RECOGNITION OF THE POTENTIAL DWI SITUATION


#### Abstract

Almost all ARS-Involved individuals participate in social drinking situations, for the most part consisting of drinking in mixed company. The majority of drinking situations take place in the home - their own or friend's - though an important minority (40\%) occur in public places.


It is not reluctance to take action, get involved or interfere, that inhibits the majority of people from trying to prevent someone who has been drinking too heavily from getting behind the wheel. Rather it stems from their difficulty in identifying the potential drunk driver and then knowing what to do.

- Among ARS-Involved adults, when asked if they had found themselves in a potential drunk driving situation during the past year, a large majority (57\%) did not feel that they had. Given the group's regular pattern of weekly irequency of drinking and the large amounts of alcohol consumed over a year's time, this was obviously a statistical iinpossibility. They simply had not perceived themselves to be involved in this type of problem, probably in large part because they didn't recognize it.
- In fact, people realize they often don't know how tc teif when others are drunk. For exampie, $70 \%$ of peopie know that "a person can be drunk and still not stagger or slur his speech." And only $39 \%$ think it is easy to tell if a person is drunk, even if you don't know him well.
- Further, they do not know what to do when faced with a drunk driver prospect. This is due to the many popular misconceptions about impairment of driving ability due to alcohol. They include the beliefs (incorrect) that: "mixing different kinds of drinks can increase the effect of alcohol" ( $80 \%$ ); "a can of beer (or a glass of wine) is less intoxicating than an average drink of liquor" ( $70 \%$ ); "ạ cold shower" ( $68 \%$ ) or "drinking black coffee" (52\%) can "sober a person up."
. However, once ARS-Involved adults perceived they were in a possible drunk driver situation, three out of four took action to forestall it.
- the actions which were taken tended mainly to be with close friends or relatives, both in home and public drinking environments.
- the actions which were taken tended to involve driving, rather than other types of after-the-fact countermeasures. Physical actions of restraint were taken by only one out of five of these ARS-Involved persons.
- those ARS-Involved individuals who did not take action failed to do so mainly because they didn't know how to cope with the situation.

What is the nature of the ars-INVOLVED GROUP'S CONTACT WITH THE ALCOHOL RELATED SITUATION?
(Base: ARS-Involved Sample)


## WHAT ARE THE ALCOHOL ATTITUDES AND KNOWLEDGE OF THE ARS-INVOLVED GROUP THAT RELATE TO HIGHWAY SAFETY?

(Base: ARS-Involved Sample)

## ALCOHOL/HIGHWAY SAFETY ATTITUDES

## A PERSON WHO IS DRUNK CANNOT COMPENSATE FOR IT WHEN HE DRIVES

- in a fatal drunk driving accident the drunk is usually not the one killed PEOPLE SHOÜLD SUPPORT STRICT LAWS AGAINST DRUNK DRIVING EVEN IF IT MEANS HIGHER TAXES IT IS DANGEROUS TO DRIVE A CAR AFTER ONLY ONE OR TWO DRINKS


## ALCOHOL/HIGHWAY SAFETY KNOWLEDGE

OUT OF EVERY TEN TRAFFIC DEATHS, FIVE ARE CAUSEO BY DRINKING DRIVERS
the only way to telli if a person is legally drunk is by the \% of alcohol in the blood PROBLEM'DRINKERS CAUSE MORE FATAL ACCIDENTS THAN SOCIAL DRINKERS


## What are the alcohol attitudes and facts that relate to the ACTUAL EXPERIENCES OF THE ARS-INVOLVED GROUP?

(Base: ARS-Involved Sample)

## IDENTIFICATION OF IMPAIRMENT

A PERSON CAN BE DRUNK AND NOT STAGGER OR SLUR HIS SPEECH IT IS EASY TO TELL WHEN SOMEONE HAS HAD TOO MUCH TO DRINK IT IS EASY TO TELL IF A PERSON IS DRUNK EVEN IF YOU DON'T KNOW HIM WELL

## PERCEIVED CAUSES OF IMPAIRMENTT

ALCOHOL WILL AFFECT A PERSON FASTER IF HE'S UNDER MEDICATION A PERSON DRINKING ON AN EMPTY STOMACH WILL GET DRUNK FASTER A PERSON'S MOOD HELPS DETERMINE HOW THEY ARE AFFECTED $8 Y$ ALCOHOL A PERSON WHO IS USED TO DRINKING CAN DRINK MORE
A SMALL PERSON WILL GETं DRUNK FASTER THAN A LARGE PERSON

## MISPERCEPTIONS ON CAUSES/SOLUTIONS OF IMPAIRMENT

MIXING DIFFERENT KINDS OF DRINKS CAN INCREASE THE EFFECT OF ALCOHOL A CAN OF BEER IS LESS INTOXICATING THAN AN AVERAGE DRINK OF LIQUOR A COLD SHOWER CAN HELP SOBER UP A PERSON

A DRINK OF WINE IS LESS INTOXICATING THAN AN AVERAGE DRINK OF LIOUOR DRINKING BLACK COFFEE CAN HELP SOBER UP A PERSON

- \% Rating "Strongly" or 'Somewhat" Agree -

$70 \%$
- \% Rating Any Agreement -



# WHAT IS THE ARS-INVOLVED GROUP'S EXPERIENCE WITH THE ACTUAL NEED TO TAKE IMMEDIATE ACTION COUNTERMEASURES? 

(Base: ARS-Involved Sample)

## PAST YEAR IN A POTENTIAL DWI SITUATION



## IN THE PERCEIVED SITUATION, WHO WAS THE POTENTIAL DWI AND WHAT WAS THE LOCATION OF THE INCIDENT? <br> (Base: ARS-Involved Sample)



## RELATIONSHIP TO POTENTIAL DWI*

SOMEONE YOU JUST MET
CASUAL ACQUAINTANCE

CLOSE FRIEND OR RELATIVE
79

LOCATION OF INCIDENT*

OWN HOME
19\%

FRIEND'S HOME
40
in a bar or public drinking place
41

[^2]
## WHEN THE ARS-INVOLVED PEOPLE TOOK SOME KIND OF ACTION WHAT DID THEY DO*?


*Verbatim response, major responses reported

# WHEN THE ARS-INVOLVED PEOPLE DID NOT TAKE ACTION WHAT WERE THEIR REASONS* FOR NOT DOING SO? 

(Base: ARS-Involved Sample)

ARS-INVOLVED WHO TOOK NO ACTION

REASONS NO ACTION TAKEN:
WASN'T SURE WHAT COULD BE DONE
THAT PERSON NEVER LISTENS TO ANYONE
WASN'T SURE HOW PERSON WOULD REACT
THE PERSON WAS HOSTILE
AFRAID IT WOULD CAUSE AN UGLY SCENE
IT WASN'T MY RESPONSIBILITY
DIDN'T KNOW THE PERSON WELL
If OTHERS HAD HELPED, I WOULD HAVE ACTED DIDN'T WANT TO LOSE THE PERSON'S FRIENDSHIP TOO MANY PEOPLE WERE INVOLVED ALREADY WAS AFRAID OF WHAT OTHERS WOULD SAY didn't like the person DIDN'T FEEL CLOSE TO THE PERSON trusted the person's driving ability I WAS ALSO DRUNK


* Given list to check, multiple responses allowed


## D. MARKET COUNTERMEASURE POTENTIAL

. Development of dimensions
. Countermeasure potential

- In general
- Role of the "problem drinker" as focus for countermeasures
- Role of death/maiming outcome as focus for countermeasures


## DEVELOPMENT OF COUNTERMEASURE DIMENSIONS

The $\mathbf{2 1}$ countermeasure dimensions reported on in this study were developed in the following manner:

First, a list of five personal action countermeasures which our preliminary work indicated were most viable or desirable were combined with three location variables and three relationship variables.

| COUNTERMEASURES |
| :--- |
| Make the suggestion that you drive him home. |
| Suggest that they stay overnight at your home. |
| Try to take their car keys away. |
| Physically restrain them. |
| When other measures fail, call the police. |

In your home.
In a friend's home.
In a bar or public drinking place.

This $5 \times 3 \times 3$ matrix permitted us to get ratings on the likelihood to take action on 45 countermeasure/location/relationship situations. These ratings were obtained on a self-administered basis using a 6 point "Likelihood Of Doing" scale (from "Extremely Likely"' to "Not At All Likely").

In addition to the 45 immediate actions, "Likelihood To Take Action" ratings were also obtained on the same 6 point scale for 15 additional countermeasures which were not divided by person or place. These were pre-planning measures rather than after-the-fact.

The $60(45+15)$ countermeasures and countermeasure situations were then computer factor analyzed on the basis of the willingness that people had shown to take them. Factor analysis is a statistical technique which examines correlations between variables and objectively groups them on this basis, in this case clustering similar sets of actions people will take. Additionally, the factors were examined based on rating patterns and further refined using marketing judgements to produce the final structure.

Using this analysis we have been able to reduce the list of countermeasures to 21 dimensions, each representing a different set of actions. For purposes of this presentation we have divided these into two groups.
. 12 immediate action countermeasures
. 9 pre-planning or general countermeasures

These 21 countermeasures contain within themselves all of the original 60 elements.*

* For a more detailed analysis of the specific procedure see the Technical Appendix.


## COUNTERMEASURE FACTORS

## I. IMMEDIATE ACTION

The twelve immediate action countermeasures have been further divided into three areas:
A. Offers to Help - 7 Dimensions
B. Physical Intervention-4 Dimensions
C. Legal Intervention - 1 Dimension
ii. PRE-PLANNING

The nine pre-planning countermeasures have been divided into two areas:
A. Home Planning - 6 Dimensions
B. Community Actions - 3 Dimensions

## IA. OFFERS TO HELP - 7 DIMENSIONS

## Factor: OFFER TO DRIVE HOME/A CLOSE FRIEND OR RELATIVE/ANY LOCATION

- Drive a close friend or relative from your own home.
. Drive a close friend or relative from a friend's home.
- Drive a close friend or relative from a bar or public drinking place.


## Factor: OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

- Offer to drive a casual acquaintance from your own home.
. Offer to drive a casual acquaintance from a friend's home.
. Offer to drive someone you just met from your own home.
- Offer to drive someone you just met from a friend's home.


## Factor: OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR

- Offer to drive a casual acquaintance from a bar.
- Offer to drive someone you just met from a bar.

Factor: INVITE TO STAY OVER/CLOSE FRIEND OR RELATIVE/ ANY LOCATION

- Invite a close friend or relative to stay over when in your own home.
- Invite a close friend or relative to stay over when in a friend's home.
- Invite a close friend or relative to stay over when in a bar, etc.
Factor: INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND‘S HOME
- Invite to stay over a casual acquaintance when in your own home.
- Invite to stay over a casual acquaintance when in a friend's home.
- Invite to stay over someone you just met when in your own home.
- Invite to stay over someone you just met when in a friend's home.
Factor: INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR
- Invite to stay over a casual acquaintance when in a bar, etc.
. Invite to stay over someone you just met. when in a bar, etc.
Factor: CALL A TAXI FOR A PERSON WHO DRANK TOO MUCH
. Call a taxi for a person who drank too much.


## IB. PHYSICAL INTERVENTION - 4 DIMENSIONS

## Factor: TAKE THE KEYS AWAY OR PHYSICALLY RESTRAIN/ CLOSE FRIEND OR RELATIVE/ANY LOCATION

- Take the keys away from a close friend or relative in your own home.
- Take the keys away from a close friend or relative in a friend's home.
- Take the keys away from a close friend or relative in a bar, etc.
. Physically restrain a close friend or relative in your own home.
. Physically restrain a close friend or relative in a friend's home.
. Physically restrain a close friend or relative in a bar, etc.
Factor: TAKE THE KEYS AWAY OR PHYSICALLY RESTRAIN/ CASUAL ACQUAINTANCE/ANY LOCATION
- Take the keys away from a casual acquaintance in your own home.
- Take the keys away from a casual acquaintance in a friend's home.
- Take the keys away from a casual acquaintance in a bar, etc.
- Physically restrain a casual acquaintance in your own home.
. Physically restrain a casual acquaintance in a friend's home.
- Physically restrain a casual acquaintance in a bar, etc.


## Factor: TAKE THE KEYS AWAY/SOMEONE YOU JUST MET/ ANY LOCATION

- Take the keys away from someone you just met in your own home.
- Take the keys away from someone you just met in a friend's home.
. Take the keys away from someone you just met in a bar, etc. i
Factor: PHYSICALLY RESTRAIN/SOMEONE YOU JUST MET/ ANY LOCATION
. Physically restrain someone you just met in your own home.
. Physically restrain someone you just met in a friend's home.
. Physically restrain someone you just met in a bar, etc.


## IC. LEGAL INTERVENTION - 1 DIMENSION

## Factor: CALL THE POLICE/ANY PERSON/ANY LOCATION

- Call the police for a close friend or relative in your own home.
- Call the police for a close friend or relative in a friend's home.
- Call the police for a close friend or relative in a bar, etc.
- Call the police for a casual acquaintance in your own home.
- Call the police for a casual acquaintance in a friend's home.
. Call the police for a casual acquaintance in a bar, etc.
- Call the police for someone you just met in your own home.
. Call the police for someone you just met in a friend's home.
. Call the police for someone you just met in a bar, etc.


## IIA. HOME PLANNING - 6 DIMENSIONS

## Factor: PLAN TO SERVE FOOD AT A PARTY WITH THE DRINKS TO REDUCE THE EFFECTS OF ALCOHOL

. Plan to serve food at a party with the drinks, etc.
Factor: EXCLUDE A HEAVY DRINKER FROM PARTIES, OR REFUSE TO SERVE MORE DRINKS TO A GUEST WHO IS BECOMING INTOXICATED

- Exclude heavy drinkers from a party.
- Refuse to serve a guest who is becoming intoxicated.


## Factor: ATTEND OR HOST A PARTY WHERE NO ALCOHOLIC BEVERAGES ARE SERVED

- Attend a party where no alcoholic beverages are served.
- Host a party where no alcoholic beverages are served.

Factor: PLAN A PARTY WHERE DRINKING IS CUT OFF AT A CERTAIN HOUR AND REPLACED WITH NON-ALCOHOLIC BEVERAGES AND FOOD
. Plan a party where drinking is cut off at a certain hour, etc.

# Factor: AS A HOST/HOSTESS, PLAN FOR SOBER TRANSPORTATION OR A PLACE TO STAY FOR PARTY GUESTS 

- As a host provide sober party transportation.
- As a host plan to provide overnight lodging for guests.

Factor: IN THE PARTY SITUATION, MAKE USE OF FAVORS THAT URGE RESPONSIBLE DRINKING OR A TEST DEVICE THAT WOULD INDICATE IT WAS DANGEROUS TO DRIVE
. As a host make use of anti-drunk driving party favors.

- Make use of a test device that would indicate when it was dangerous to drive.

IIB. COMMUNITY ACTIONS - 3 DIMENSIONS

## Factor: TREAT SERIOUSLY ANY CONVERSATION ON DRINKING AND DRIVING, PARTICULARLY WHEN PEOPLE ARE TREATING IT LIGHTLY

. Treat seriously any conversation on drinking and driving, etc.

Factor: REPORT TO AUTHORITIES STORES OR BARS THAT SELL ALCOHOLIC BEVERAGES TO MINORS
. Report to authorities stores or bars, etc.

## Factor: WORK IN THE COMMUNITY TO SET UP A "PARTY BUS" SYSTEM OR TO MODERATE THE EXPOSURE OF ALCOHOL USE ON TELEVISION

. Subscribe to a community "Party Bus" system.
. Work to moderate the exposure of alcohol on television.

## - HIGHLIGHTS - <br> MARKET COUNTERMEASURE POTENTIAL

. While the ARS-Involved group shows a high degree of willingness to take certain countermeasures in general, immediate action measures are more likely to be considered than pre-planning measures. The two countermeasures showing highest potential are:

- offering to drive a close friend or relative
- offering to let a close friend or relative stay over.
- They are less likely to take physical actions or those involving someone other than a close friend or relative.
- They are not likely to call the police, even as a last resort.
. Of the pre-planning countermeasures, only one offered high potential.
- plan to serve food with drinks at a party.
. Potential for countermeasure action is limited when the drunk is characterized as a problem drinker.
- only 48\% of the ARS-Involved adults say they know or come in contact with a problem drinker.
- people are less likely to take physical action countermeasures against the problem drinker, or offer to let him stay over.
- the image most people have of a problem drinker is one of deep-seated physical and emotional difficulties, far beyond that which can be affected in a social situation.
- Recognition that a possible result of drunk driving is an accident where someone is killed or seriously maimed is far from universal. This is particularly true when the DWI is a social drinker. However, when death or serious injury is believed to be a probable outcome of DWI, likelihood to take countermeasures is enhanced.


## WHICH COUNTERMEASURES OFFER POTENTIAL FOR IMMEDIATE ACTION AMONG THE ARS-INVOLVED INDIVIDUALS?

## (Base: ARS-Involved Sample

## IMMEDIATE ACTION COUNTERMEASURES

OFFER TO DRIVE HOME CLOSE FRIEND OR RELATIVEIANY LOCATION
invite to stay over. Close friend or relative:any location

CALL A TAXI FOR A PERSON WHO DRANK TOO MUCH

OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/ OWN OR FRIEND'S HOME

TAKE KEYS AWAY OR RESTRAIN/CLOSE FRIEND OR RELATIVE/ANY LOCATION

OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR

NVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

CALL THE POLICE/ANY PERSON/ANY LOCATION

TAKE THE KEYS AWAY OR RESTRAIN/CASUAL ACQUAINTANCE/ANY LOCATION

TAKE THE KEYS AWAY/SOMEONE YOU JUST MET/ANY LOCATION

INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR

PHYSICALLY RESTRAIN/SOMEONE YOU JUSTMET/ANY LOCATION

| $50 \%+$ | $=\square$ High Potential |
| ---: | :--- |
| 25-49\% | $=\square$ Some Potential |
| Under $25 \%$ | $=\square$ Low Potential |

- \% RATING "EXTREMELY" LIKELY TO DO -



## WHICH COUNTERMEASURES OFFER POTENTIAL FOR ACTION AMONG THE ARS-INVOLVED INDIVIDUALS?

(Base: ARS-Involved Sample)


PLAN TO SERVE FOOD AT A PARTY WITH THE DRINKS TO REDUCE THE EFFECTS OF ALCOHOL
TREAT SERIOUSLY ANY CONVERSATION ON DRINKING AND DRIVING, PARTICULARLY WHEN PEOPLE ARE TREATING IT LIGHTLY

EXCLUDE FROM PARTIES A HEAVY DRINKER, or REFUSE TO SERVE MORE DRINKS TO A GUEST WHO IS BECOMING INTOXICATED

ATTEND OR HOST A PARTY WHERE NO ALCOHOLIC BEVERAGES ARE SERVED

REPORT TO AUTHORITIES STORES OR BARS THAT SELL ALCOHOLIC BEVERAGES TO MINORS
PLAN A PARTY WHERE DRINKING IS CUT OFF AT A CERTAIN HOUR AND REPLACED WITH NON-ALCOHOLIC BEVERAGES AND FOOD

AS A HOST/HOSTESS, PLAN FOR SOBER TRANSPORTATION OR A PLACE TO STAY FOR PARTY GUESTS

WORK IN THE COMMUNITY TO SET UP A "PARTY BUS" SYSTEM OR TO MODERATE THE EXPOSURE OF ALCOHOL USE ON TELEVISION

IN THE PARTY SITUATION, MAKE USE OF FAVORS THAT URGE RESPONSIBLE DRINKING OR A TEST DEVICE THAT WOULD INDICATE IT WAS DANGEROUS TO DRIVE

## WHAT PROPORTION OF THE ARS-INVOLVED KNOW A PROBLEM DRINKER?

(Base: Total Sample)



# WILL THE ARS-INVOLVED GROUP TAKE MORE ACTION WHEN THE POTENTIAL DRUNK DRIVER IS CHARACTERIZED AS A PROBLEM DRINKER? 

(Base: APS-Involved Sample)

## COUNTERMEASURES

MAKE THE SUGGESTION TO THE PERSON THAT YOU DAlve him home

SUGGEST TO THE FERSON THAT HE STAY OVERWIGHT AT YOUR HOME

TRY TO TAYE THEIR CAR KEYS AWAY IF THEY insist on driving

PHYSICALLY RESTRAIN THEM IF THEY insist on driving

WhEN OTHEA MEASURES FAIL, CALL POLICE TO PREVENT THEIR DRIVING


THINK PROBLEM DRINKER:

IS ADDICTED TO ALCOHOL
CAN NOT CONTROL HIS DRINKING
FREQUENTLY HAS FAMILY PROBLEMS
DOESNT RECOGNIZE HIS PROBLEM
FREQUENTLY DRIVES AFTER HEAVY DRINKING NEEDS PSYCHIATRIC CARE

LOOKS AND ACTS NORMAL, EXCEPT WHEN DRINKING CAN NOT HOLD A STEADY JOB IS A HOSTILE PERSON WHEN DRUNK HAS REPEATED ARRESTS FOR DRUNK DRIVING TENDS TO BE ANTI-SOCIAL

HAD PARENTS WHO DRANK TOO MUCH
is A LOT OF FUN AT PARTIES


# WHAT COUNTERMEASURES WILL THE ARS-INVOLVED GROUP DO FOR THE PROBLEM DRINKER? 

(Base: ARS-Involved Sample)

- \% Rating "Extremely" Likely To Do -



# WHAT PROPORTION OF THE ARS-INVOLVED GROUP BELIEVED IN THE LIKELIHOOD* OF AN ACCIDENT WHERE SOMEONE IS KILLED OR MAIMED AS A RESULT OF DWI? 

(Base: ARS-Involved Semple)



## WHAT HAPPENS TO COUNTERMEASURE POTENTIAL WITH THE BELIEF. IN THE "DEATH/MAIM" OUTCOME?

(Base: ARS-involved Sample)

- \% Rating "Extremely" Likely to Do the Countermeasure -


## IMMEDIATE ACTION COUNTERMEASURES

OFFER TO DRIVE HOME/CLOSE FRIEND OR RELATIVE/ANY LOCATION

INVITE TO STAY OVER/CLOSE FRIEND OR RELATIVEIANY LOCATION

CALL A TAXI FOR A PERSON WHO DRANK TOO MUCH

OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

TAKE KEYS AWAY OR RESTRAIN/CLOSE FRIEND OR RELATIVE/ANY LOCATION

OFFER TO DRIVE HOME/CASUAL ACOUAINTANCE OR SOMEONE YOU JUST MET/BAR

INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

CALL THE POLICE/ANY PERSON/ANY LOCATION

TAKE THE KEYS AWAY OR RESTRAIN/A CASUAL ACQUAINTANCE/ANY LOEATION

TAKE THE KEYS AWAY/SOMEONE YOU JUST MET/ANY LOCATION

INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR

PHYSICALLY RESTRAIN/SOMEONE YOU JUST MET/ANY. LOCATION

INCREASE IN RATING | WHEN THE DWI DRIVER IS: |
| :--- | :---: | :--- |
| $\left.\begin{array}{lcl}\text { Social } & & \text { Problem } \\ \text { Drinker } \\ \% \text { pts. } & \frac{\text { Teenager }}{} & \frac{\text { Drinker }}{}\end{array}\right]$ |

\% pts

$+3$
$+2$

H

M

| $M$ | +7 | +1 | $\pm 0$ |
| :--- | :--- | :--- | :--- |
| $M$ | +12 | +8 | +3 |

1
$L+5+2+3$
$L$

L
L.
$L+4 \pm 0+2$

| $L$ | +4 | $\pm 0$ | $\pm 0$ |
| :---: | :---: | :---: | :---: |
| Average: | +7 | +3 | +3 |

## WHAT HAPPENS TO COUNTERMEASURE POTENTIAL WITH THE BELIEF

 IN THE "DEATH/MAIM" OUTCOME?(Base: ARS-Involved Sample)

- \% Rating "Extremely Likely to Do the Countermesure -

|  | total INVOLVED POTENTIAL | INCREASE IN RATING WHEN THE DWI DRIVER IS: |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Social Drinker | Teenager | Problem Orinker |
| PRE-PLAN/GENERAL COUNTERMEASURES |  | \% pts. | \% pts. | \% pts. |
| PLAN TO SERVE FOOD at a party with the drinks to reduce the effects of alcohol | H | +10 | + 6 | $+3$ |
| TREAT SERIOUSLY ANY CONVERSATION ON DRINKING AND DRIVING, PARTICULARLY WHEN PEOPLE are treating it lightly | M | +12 | $+9$ | + 6 |
| exclude from parties a heavy drinker, or refuse to serve more drinks to a guest who IS BECOMING INTOXICATED | M | +12 | +12 | + 5 |
| ATtend or host a party where no alcoholic beverages are served | M | +11 | + 3 | $\pm 0$ |
| REPORT TO AUTHORITIES STORES OR BARS THAT SELL ALCOHOLIC BEVERAGES TOMINORS | M | + 8 | +17 | $+5$ |
| PLAN A PARTY WHERE DRINKING IS CUT OFF AT A CERTAIN HOUR AND REPLACED WITH NON-ALCOHOLI BEVERAGES AND FOOD | IC L | + 8 | + 7 | + 5 |
| AS A HOST/HOSTESS, PLAN FOR SOBER TRANSPORTATION OR A PLACE TO STAY FOR PARTY GUESTS | L | $+7$ | $+3$ | + 3 |
| WORK IN THE COMMUNITY TO SET UP A "PARTY BUS" SYSTEM OR TO MODERATE THE EXPOSURE OF ALCOHOL USE ON TELEVISION | L | + 8 | + 4 | +1 |
| in the party situation, make use of favors that urge responsible drinking or a test devic THAT WOULD INDICATE IT WAS OANGEROUS TO DRIVE | L | + 9 | + 3 | + 2 |
|  | Average | +9 | $+7$ | $+3$ |

## E. MARKET SEGMENTATION

## Rationale

Approach

- Countermeasure segments


## RATIONALE FOR GROUPING ARS-INVOLVED PEOPLE ACCORDING TO COUNTERMEASURES

For public service advertisers like NHTSA whose possibilities for media selection are limited, targeting by message selection and tone of voice are particularly crucial. Traditionally; markets have been sub-divided on the basis of consumer demographics or other characteristics such as behavior. Such market divisions are severely limited in their marketing utility in that they usually provide no guidance on the crucial issue of what to say to consumers in the communication efforts in order to persuade them to act.

It can be shown, however, that attitudes determine behavior.* Therefore, they represent a more viable basis for grouping consumers and targeting communication efforts within the total market. We have already examined the countermeasure attitudes held by the ARS-Involved as a whole. Further segmentation based on these countermeasures enabled us to determine which sub-groups existed within the total ARS-Involved, and what different sets of countermeasure actions they were willing to take. In addition, we were able to describe these groups based on their demographic, psychological, behavioral and alcohol attitude characteristics.

[^3]
## APPROACH USED TO SEGMENT ARS-INVOLVED INDIVIDUALS

Wh order to segment ARS-Involved people on the basis of sets of countermeasures they are willing to take, " $Q$ " Segmentation analysis was performed on countermeasure responses to isolate and group people whose sets of countermeasure responses were highly similar.*

Four distinct segments of ARS-Involved individuals were obtained on the basis of sets of countermeasure potential common within each group.

To more completely understand these groups, the segments were further described in terms of their:

- Demographic characteristics
. Personality profiles
- ARS and drinking behavior
- Alcohol attitudes and knowledge

We then named these segments based on an examination of totality of this information.

[^4]WHAT DOES THE COMPUTER LOOK FOR WHEN DOING A O SEGMENTATION ANALYSIS?

| BASIC PHRASES |  |  | CONSUN | ATINGS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | EXtremely | VERY | QUITE | RATHER | NOT TOO | NOT AT ALL |
|  | LIKELY TO DO |  |  |  |  |  |
| PhRASE 1 |  |  |  |  |  |  |
| Phrase 2 |  |  |  | - |  |  |
| Phrase 3 |  | n)10. | - |  |  |  |
| Phrase 4 |  |  | - |  |  |  |
| Phrase 6 |  |  | 1000 $0^{8}$ |  | - |  |
| PHRASE 6 |  |  | $=$ |  |  |  |
| Phrase 7 |  |  | - |  |  |  |
| PhRASE 8 |  |  | - |  |  |  |
| Phrase 9 |  |  |  |  |  |  |
| PHRASE 10 |  |  |  |  |  |  |
| PHRASE 11 |  |  |  |  |  |  |

## RATING PATTERN I

## 

rating pattern il

## 

RATING PATTERN III

## HOW DOES THE ARS-INVOLVED GROUP SEGMENT?

(Base: Respondents Who Were In ARS Once A Month Or More)


# WHAT PROPORTION OF ALCOHOL RELATED SITUATIONS ARE ACCOUNTED FOR BY THE SEGMENTS? 

(Base: ARS-Involved Sample)


## HOW DO THE SEGMENTS DIFFER ON THEIR POTENTIAL FOR COUNTERMEASURES?

(Base: ARS-Involved Sample)

IMMEDIATE ACTION COUNTERMEASURES
. OFFER TO DRIVE HOME/CLOSE FRIEND OR RELATIVE/ANY LOCATION
. INVITE TO STAY OVER/CLOSE FRIEND OR RELATIVE/ANY LOCATION H

- CALL A TAXI FOR A PERSON WHO DRANK TOO MUCH

M
. Offer to drive home/casual ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

TAKE KEYS AWAY OR RESTRAIN/ CLOSE FRIEND OR RELATIVE/ANY LOCATION

OFFER TO DRIVE HOME/CASUAL
acQuaintance or someone you JUST MET/BAR

- INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

CALL THE POLICE/ANY PERSON/ any location

TAKE THE KEYS FROM OR RESTRAIN/ CASUAL ACQUAINTANCE/ANY LOCATION L
take the keys away/Someone YOU JUST MET/ANY LOCATION

INVITE TO STAY OVER/CASUAL
acouaintance or someone you JUST MET/BAR

PHYSICALLY RESTRAIN/SOMEONE yOU JUST MET/ANY LOCATION

H

M

L

L

L

L

L

L
$L$

Total Segment Segment Segment Segment Involved $A \quad B \quad C \quad D$

H H
H
H

H H
$\mathrm{H} \quad \mathrm{H}$
H
H

M
M
H
M
$M \quad M$


M
(L) H M H
(50\% or more rating "Extremely" Likely)
$H=$ High Potential
$M=$ Moderate Potential $\quad$ ( $25 \%-49 \%$ rating "Extremely"' Likely)
$\mathrm{L}=$ Low Potential (Under 25\% rating "Extremely" Likely)
$\square$
Compared to the total ARS-Involved potential increased
O Compared to the total ARS-Involved potential decreased

## HOW DO THE SEGMENTS DIFFER ON THEIR POTENTIAL FOR COUNTERMEASURES?

(Base: ARS-Involved Sample)


## WHAT IS SEGMENT A LIKE?

. Size
. Countermeasure potential
. Demography

- Psychology

Alcohol attitudes
Drinking behavior
Alcohol knowledge
Actual experience with potential DWI's
Problem drinker countermeasures

## WHAT ARE THE PEOPLE IN SEGMENT A LIKE?

Segment $\mathbf{A}$ is the largest single segment in the ARS-involved group, accounting for $43 \%$ of the individuals and $46 \%$ of the total ARS occasions.

Though more passive than other groups, this segment is willing to offer to drive (not just close friends and relatives), invite someone to stay over, or call a taxi - if it is the socially acceptable thing to do. Beyond these immediate actions, they will pre-plan to serve food at social occasions where alcohol is being served. This group, however, is strongly differentiated by its relative passivity in that they are much less willing than others to consider countermeasures involving physical restraint of even their close friends and relatives.

Socio-demographically, Segment $A$ is about equally divided between males and females in the 20 to 45 year age range. They are generally well educated and earn better than average incomes, with more than two-thirds making \$10,000 or more. Nearly half hold white collar jobs, with professional occupations being held by more than a third.

The aicohol attitudes and knowledge of this segment are fairly typical of all the ARS-Involved, though they are less likely to believe that people who drink are morally weak. Also, they are somewhat less knowledgeable about the magnitude of alcohol-caused traffic deaths and the role of the problem drinker.

In terms of behavior, they are frequently involved in the ARS situation, with more than half of the occasions of their involvement being in a home environment. While social occasions account for the majority of their ARS involvement, they are slightly more often apt to drink in business situations, presumably because of their higher level of professional employment. When they are in ARS situations, Segment A respondents (like other ARS-Involved individuals) themselves drink moderately heavily.

Segment A individuals perceived themselves to have been in a potential DWI situation and have reported taking action at levels similar to the total ARS-Involved group. They are slightly less likely to know a problem drinker and less likely to take action (other than driving) if the potential DWI is characterized as a "problem drinker."

In terms of personality profile, Segment A respondents are characterized mainly by their passivity and their need to conform to what is socially acceptable. In situations which require action for reasons of social conformity they would tend to act, but to rely on their own judgement regarding the specific actions to take.

Because Segment A's willingness to get involved is so tied to their perception of what is the socially acceptable thing to do, we call them the -

## WHAT PROPORTION OF ARS-INVOLVED PEOPLE AND OCCASIONS IS ACCOUNTED FOR BY SEGMENT A?

(Base: ARS-Involved Sample)


## WHICH COUNTERMEASURES OFFER POTENTIAL AMONG SEGMENT A?

- \% RATING "EXTREMELY" LIKELY TO DO -


## IMMEDIATE ACTION COUNTERMEASURES

OFFER TO DRIVE HOME/CLOSE FRIEND OR RELATIVE/ANY LOCATION

INVITE TO STAY OVER/CLOSE FRIEND OR fRELATIVE/ANY LOCATION

OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

CALL A TAXI FOR A PERSON WHO ORANK TOO MUCH

OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR

INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR

TAKE KEYS AWAY OR RESTRAIN/CLOSE FRIEND OR relative/any location

TAKE THE KEYS AWAY/SOMEONE YOU JUST MET/ ANY LOSATION

CALL THE POLICE/ANY PERSON/ANY LOCATION
TAKE THE KEYS AWAY OR RESTRAIN/CASUAL acQuaintance/any location

PHYSICALLY RESTPAIN/SOMEONE YOU JUST MET/ ANY LOCATION


PRE-PLAN/GENERAL COUNTERMEASURES

PLAN TO SERVE FOOD AT A PARTY WITH THE ORINKS TO REDUCE THE EFFECTS OF ALCOHOL

TREAT SERIOUSLY ANY CONVERSATION ON DRINKING AND DRIVING, PARTICULARLY WHEN PEOPLE ARE TREATING IT LIGHTLY

EXCLUDE FROM PARTIES A HEAVY DRINKER, OR REFUSE TO SERVE MORE DRINKS TO A GUEST WHO IS BECOMING INTOXICATED

ATTENO OR HOST A PARTY WHERE NO ALCOHOLIC BEVERAGES ARE SERVED

REPORT TO AUTHORITIES STORES OR BARS THAT SELL ALCOHOLIC BEVERAGES TO MINORS

AS A HOST/HOSTESS, PLAN FOR SOBER TRANSPORTATION OR A PLACE TO STAY FOR PARTY GUESTS

PLAN A PARTY WHERE DRINKING IS CUT OFF AT A CERTAIN HOUR AND REPLACEO WITH NON-ALCOHOLIC BEVERAGES AND FOOD

WORK IN THE COMMUNITY TO SET UP A "PARTY BUS" SYSTEM OR TO MODERATE THE EXPOSURE OF ALCOHOL USE ON TELEVISION

IN THE PARTY SITUATION, MAKE USE OF FAVORS THAT URGE RESPONSIBLE DRINKING OR A TEST DEVICE THAT WOULD INDICATE IT WAS DANGEROUS TO DRIVE


## WHAT COUNTERMEASURE ACTIONS DIFFERENTIATE SEGMENT A?

(Base: ARS-Involved Sample)

- \% Rating "Extremely" Likely To Do -
OFFER TO ORIVE/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME
OFFER TO DRIVE/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR
SERVE FOOD WITH DRINKS
INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME
INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR
TREAT PROBLEM SERIOUSLY
OFFER TO DRIVE/CLOSE FRIEND OR RELATIVE/ANY LOCATION
GENERAL SOCIAL ACTIONS
ATTEND/HOST NON -ALCOHOLIC PARTY
PROVIDE OVERNIGHT LODGING/TRANSPORTATION FOR GUESTS
PHYSICALLY RESTRAIN/SOMEONE YOU JUST MET/ANY LOCATION
REFUSE TO SERVE OR EXCLUDE FROM PARTIES SOMEONE WHO DRINKS TOO MUCH
REPORT SALES TOMINORS
TAKE KEYS AWAY/SOMEONE YOU JUST MET/ANY LOCATION
PLAN TO CUT-OFF/REPLACE
RESTRAIN OR TAKE KEYS AWAY/CASUAL ACQUAINTANCE/ANY LOCATION
CALL TAXI
USE OF POLICE/ANY PERSON/ANY LOCATION
INVITE TO STAY OVER/CLOSE FRIEND OR RELATIVE/ANY LOCATION
RESTRAIN OR TAKE KEYS AWAY/CLOSE FRIEND OR RELATIVE/ANY LOCATION

High Potential for Segment
Some Potential for Segment
Low Potential for Segment

WHAT ARE THE DEMOGRAPHIC CHARACTERISTICS OF SEGMENT A?


- Does not include those currently in college.


## WHAT IS THE PERSONALITY/LIFESTYLE PROFILE OF SEGMENT A?

## (Base: ARS-Involved Sample)

|  | COMPARE <br> OF AR <br> SEG | to balance NVOLVED NT A IS: |
| :---: | :---: | :---: |
|  | Lower | Higher |
| ACCEPTANCE OF SOCIAL ORDER |  | $] 5 \% \mathrm{pts}$. |
| AUTONOMY |  | 3 |
| RESPECT FOR LAW |  | 2 |
| Friendiness |  |  |
| AGGRESSION |  |  |
| SUPPORTIVENESS |  |  |
| NEED FOR SOCIAL RECOGNITION |  |  |
| CAUTIOUSNESS |  |  |
| HELPFULNESS |  |  |
| DOMINANCE |  |  |
| IMPULSIVITY | 12 |  |

## WHAT IS THE PERSONALITY PROFILE OF SEGMENT A

The members of this group are generally satisfied, even complacent, with society as it is. They are passive, non-impulsive persons who mind their own affairs and would do what is expected of them socially, but little more.

They are not strongly motivated by their need for personal recognition through supportiveness of their friends or helpfulness of those less close to them. Rather, they seek to avoid situations of personal confrontation. They are motivated by a need for social conformity.

In sum, they could be expected to take such actions which are considered the socially acceptable "things to do", but they would do little more. In those situations where they would act, they would tend to rely on their own judgement of which actions to take.

## What are the alcohol Attitudes of segment a?

(Base: ARS-Involved Sample)
-\% Rating "Strongly" Or "Somewhat" Agree-

## ALCOHOL AND TEENAGER ATTITUDES

IT IS THE PARENTS' RESPONSIBILITY TO EXPLAIN THE USE OF ALCOHOLIC BEVERAGES PARENTS SHOULD NOT BE TOLERANT IF THEIR TEENS DRINK TOO MUCH PARENTS SHOULD DISCOURAGE THEIR TEENS FROM DRINKING TV ADS OF BEER AND WINE MAKE DRINKING ATTRACTIVE TO TEENAGERS PARENTS SHOULD BE MORE CONCERNED ABOUT ALCOHOL THAN MARIJUANA TEENAGERS SHOULD NOT BE ALLOWED TO DRINK IN THEIR HOMES


ALCOHOL AND THE PERSON ATTITUDES
THERE IS NO WAY TO STOP PEOPLE WHO WANT TO DRINK MOST PEOPLE WHO DRINK DO SO TO SOCIALIZE BETTER MOST PEOPLE CAN CONTROL THEIR DRINKING
ALCOHOLIC BEVERAGES ARE A STIMULANT
MOST PEOPLE WHO DRINK DO SO ONLY TO FEEL RELAXED
MOST PEOPLE WHO DRINK DO SO TO GET HIGH
PEOPLE WHO DRINK ARE MORALLY WEAK


ALCOHOL AND THE SOCIAL SCENE ATTITUDES
ALCOHOLIC BEVERAGES ARE A VERY IMPORTANT PART OF MOST PARTIES
TV OVER-EMPHASIZES THE SOCIAL USES OF ALCOHOLIC BEVERAGES
A GOOD HOST/HOSTESS DOES NOT NECESSARILY PROVIDE ALCOHOL


WHAT IS THE DRINKING BEHAVIOR OF SEGMENT A?
(Base: ARS-Involved Sample)


## WHAT IS THE NATURE OF SEGMENT A'S CONTACT WITH THE ALCOHOL RELATED SITUATION?

(Base: ARS-Involved Sample)

## FREQUENCY OF CONTACT



TYPE OF CONTACT


LOCATION OF CONTACT
ANY HOME LOCATION


## WHAT ARE THE ALCOHOL ATTITUDES AND KNOWLEDGE OF SEGMENT A THAT RELATE TO HIGHWAY SAFETY?

(Base: ARS-Involved Sample)

## ALCOHOL/HIGHWAY SAFETY ATTITUDES

-\% RATING "STRONGLY"
A PERSON WHO IS DRUNK CANNOT COMPENSATE FOR IT WHEN HE DRIVES
in a fatal drunk driving accident the drunk is usually not the one killed PEOPLE SHOULD SUPPORT STRICT LAWS AGAINST DRUNK DRIVERS EVEN IF IT MEANS HIGHER TAXES IT IS DANGEROUS TO DRIVE A CAR AFTER ONLY ONE OR TWO DRINKS

## ALCOHOL/HIGHWAY SAFETY KNOWLEDGE

OUT OF EVERY TEN TRAFFIC DEATHS, FIVE ARE CAUSED BY DRINKING DRIVERS
THE ONLY WAY TO TELL IF A PERSON IS LEGALLY DRUNK IS BY THE \% OF ALCOHOL IN THE BLOOD PROBLEM DRINKERS CAUSE MORE FATAL ACCIDENTS THAN SOCIAL DRINKERS



DIFFERENCE FROM
balance
$\pm 0 \%$ pts.
$-1$
$-1$
$+1$

## WHAT ARE THE ALCOHOL ATTITUDES AND FACTS THAT RELATE TO THE ACTUAL EXPERIENCES OF SEGMENT A?

(Base: ARS-Involved Sample)

## IDENTIFICATION OF IMPAIRMENT

A PERSON CAN BE DRUNK AND NOT STAGGER OR SLUR HIS SPEECH IT IS EASY TO TELL WHEN SOMEONE HAS HAD TOO MUCH TO DRINK IT IS EASY TO TELLIF A PERSON IS DRUNK EVEN IF YOU DON‘T KNOW HIM WELL


DIFFERENCE FROM BALANCE
$+9 \%$ pts.
$-7$
$+2$

$+2$
ALCOHOL WILL AFFECT A PERSON FASTER IF HE'S UNDER MEDICATION A PERSON DRINKING ON AN EMPTY STOMACH WILL GET DRUNK FASTER A PERSON'S MOOD HELPS TO DETERMINE HOW HE IS AFFECTED BY ALCOHOL A PERSON WHO IS USED TO DRINKING CAN DRINK MORE A SMALL PERSON WILL GET DRUNK FASTER THAN. A LARGE PERSON$+2$

MISPERCEPTIONS ON CAUSES/SOLUTIONS OF IMPAIRMENT

MIXING DIFFERENT KINDS OF DRINKS CAN INCREASE THE EFFECT OF ALCOHOL A CAN OF BEER IS LESS INTOXICATING THAN AN AVERAGE DRINK OF EIQUOR A DRINK OF WINE IS LESS INTOXICATING THAN AN AVERAGE DRINK OF LIOUOR: A COLD SHOWER CAN HELP SOBER UP A PERSON DRINKING BLACK COFFEE CAN HELP SOBER UP A PERSON


# WHAT IS SEGMENT A'S EXPERIENCE WITH THE ACTUAL NEED TO TAKE IMMEDIATE ACTION COUNTERMEASURES? 

(Base: ARS-Involved Sample)

PAST YEAR IN A POTENTIAL DWI SITUATION


WHEN PERCEIVED. TOOK SOMF ACTION

TOOK SOME ACTION
TOOK NO ACTION


Segrnent A


## WHAT PROPORTION OF SEGMENT A KNOW A PROBLEM DRINKER?

(Base: Involved Respondents)

KNOW A PROBLEM DRINKER

KNOW A PROBLEM DRINKER

DO NOT KNOW A PROBLEM DR!NKER


WILL SEGMENT A TAKE MORE ACTION WHEN THE POTENTIAL DRUNX DRIVER IS CHARACTERIZED AS A PROBLEM DRINKER?
(Base: A.RS--Involved Sample)

## COUNTEAMEASURES

mAKE THE SUGGESTION TO THE PERSON THAT YOU gRive hini home
suggest to the person that he stay overnight at YOUA HOME

THY TO TAKE THEIR CAR KEYS AWAY IF THEY IASIST ON DRIVING

WHYSICA:LY RESTRAIN THEM IF THEY INSIST ON DRIVIN:

WHEN OTHER MEASURES FAIL, CALL POLICE TO PREVENT THEIR DRIVING


## WHAT IS SEGMENT B LIKE?

. Size

- Countermeasure potential

Demography
. Psychology
Alcohol attitudes
. Drinking behavior
Alcohol knowledge
Actual experience with potential DWI's
. Problem drinker countermeasures

## WHAT ARE THE PEOPLE IN SEGMENT B LIKE?

Segment B is the second largest group accounting for $27 \%$ of the ARS group and $32 \%$ of the total occasions. The sets of actions that Segment B is willing to take mainly involve restraining their friends whose driving ability has been impaired by drinking. They are aggressive and motivated mainly by strong feelings of friendship. Thus, in addition to their willingness to take driving and stay-over countermeasures they, more than others, will physically restrain their close friends and relatives from driving and will take their keys away.

In terms of pre-planning countermeasures, Segment $\mathbf{B}$ members show substantially lower potential than other ARS-Involved members on any actions. While still moderately willing to do so, they would be less likely than others even to serve food at parties.

Demographically, this segment is a predominantly male group with males outnumbering females by a two-to-one margin. This is also a young group with three out of four of its members under 35 years of age. This segment is slightly less upscale than others in the ARS group with about two-thirds having incomes of less than $\$ 15,000$, with one-third having attended college. Members of this group can be found in all regions of the country, but they tend to be overrepresented in the Northeast.

The alcohol attitudes of Segment B can be described as even more "pro" drinking, than those of other ARS-Involved adults. They believe less that parents should discourage teens from drinking, that strict law enforcement should be supported by higher taxes and that a few drinks are not dangerous when driving. They are also somewhat more susceptible to the common misperceptions about intoxication and the sobering-up process.

More than other ARS-Involved individuals, members of Segment B perceived they had been in a potential DWI situation, and more of them took action. They tend to know problem drinkers more than do others and are slightly less inhibited about taking countermeasures against them.

The members of this segment are in the ARS situation more frequently than others in the ARS group, with one-third of them involved two or more times per week, and half of their ARS occasions being in the home. They are heavier drinkers than others in the ARS group with over two-thirds having four or more drinks in an average social situation. In terms of beverage drunk most frequently, they have a much higher preference for beer, with over two-thirds indicating it is their most frequent choice.
Their personality profile suggests that their primary motivation for acting ${ }^{*}$. is friendship and affiliation. They are strongly motivated to act on behalf of their own group members, but not on the basis of broader social conscience. They are not only more impulsive but are highly aggressive and dominant persons who throw caution to the wind when confronted with the potential DWI situation. Thus, they will go so far as to physically restrain their friends from involvement in such situations when necessary.

Because of their aggressive personality and willingness to restrain their friends, even physically, when confronted with the DWI situation, we call them the -

## AGGRESSIVE RESTRAINERS

# WHAT PROPORTION OF ARS-INVOLVED PEOPLE AND OCCASIONS IS ACCOUNTED FOR BY SEGMENT B? 

(Base: ARS-Involved Sample)


## WHICH COUNTERMEASURES OFFER POTENTIAL AMONG SEGMENT B?

- \% RATING "EXTREMELY"' LIKELY TO DO -

IMMEDIATE ACTION COUNTERMEASURES
offer to drive homeiclose frieno or relativeiany lucation

NVITE TO STAY OVER/CLOSE FRIEND OR RELATIVEIANY LOCATION

TAKE KEYS ANAY OR RESTRAINCLOSE FRIEND or relativeiany location

CALL A TAXI FOR A PERSON WHO DRANK TOO MUCH

OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/GAR

INVITE TO SIAY OVER/CASUAL ACOUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

TAKE THE KEYS AWAY OR RESTRAIN/CASUAL aCQuAINTANCE/ANY LOCATION

TAKE THE KEYS AWAY/SOMEONE YOU JUST MET/ any location
invite to stay over/casual acauaintance or SOMEONE YOU JUST MET/BAR

PHYSICALLY RESTRAIN/SOMEONE YOU JUST MET any location

CALL THE POLICE/ANY PERSON/ANY LOCATION


PRE--PLAN/GENERAL COUNTERMEASURES

PLAN TO SERVE FOOD AT A PARTY WITH THE DRINKS TO REDUCE THE EFEECTS OF ALCOHOL

EXCLUDE FROA PARTIES A HEAVY DRINKER OR REFUSE TO SERVE MORE DRINKS TO A GUEST WHO IS BECOMING INTOXICATED

TREAT SERIOUSLY ANY CONVERSATION ON DRINKING AND DR!VING, PARTICULARLY WHEN PEOPLE ARE TREATING IT LIGHTLY

ATTEND OR HOST A PARTY WHERE NO ALCOHOLIC BEVERAGES ARE SERVED

AS A HOST/HOSTESS, PLAN FOR SOBER TRANSPORTATION OR A PLACE TO STAY FOR PARTY GUESTS

PLAN A PARTY WHERE DRINKING IS CUT OFF AT A CERTAIN HOUR AND REPLACED WITH NON-ALCOHOLIC BEVERIAGES AND FOOD

REPORT TO AUTHORITIES STORES OR BARS THAT SELL ALCOHOLIC BEVERAGESTO MINORS

WORK IN THE COMMUPITY TO SET UP A "PARTY BUS" SYSTEM OR TO MODERATE THE EXPOSURE OF ALCOHOL USE ON TELEVISION IN THE PARTY SITUATION, MAKE USE OF FAVORS THAT URGE RESPONSIBLE DRINKING OR A TEST DEVICE THAT WOULD INDICA.TE IT WAS DANGEROUS TO DRIVE


## WHAT COUNTERMEASURE ACTIONS DIFFERENTIATE SEGMENT B?

(Base ARS-Involved Sample)

- \% Rating "Extremely" Likely To Do -

- Ratr "Exrely Likar To Do

COMPARED TO BALANCE OF INVOLVED RESPONDENTS SEGMENT B IS:


Higi: Potertial for Segment
Some Potential for Segment
Low Potential for Segment

WHAT ARE THE DEMOGRAPHIC CHARACTERISTICS OF SEGMENT B?

*Does not include those currently in college.

## WHAT IS THE PERSONALITY/LIFESTYLE PROFILE OF SEGMENT B?

(Base: ARS-Involved Semple)


## WHAT IS THE PERSONALITY PROFILE OF SEGMENT B?

In many respects these individuals are the exact antithesis of the Social Conformers. They are likely to move around in groups and are strongly motivated by their sense of friendship and affiliation.

Within their own social circle they are likely to intervene actively and display a very protective role toward fellow group members. They are unlikely to go to the assistance or support of others who are not members of their own in-group, however. Not surprisingly they tend to be rather apathetic toward the values of the society in which they live and they exhibit little concern about what others beyond their own group think of them.

They are given to making decisions on impulse and have a distinct tendency towards aggressiveness and self-assertiveness. This can make them willing to take aggressive action when confronted with danger.

# WHAT ARE THE ALCOHOL ATTITUDES OF SEGMENT B? 

(Base: ARS-Involved Sample)
-\% Rating "Strongly" or "Somewhat" Agree-

## ALCOHOL AND TEENAGER ATTITUDES

IT IS THE PARENTS' RESPONSIBILITY TO EXPLAIN THE USE OF ALCOHOLIC BEVERAGES PARENTS SHOULD NOT BE TOLERANT IF THEIR,TEENS DRINK TOO MUCH TV ADS OF BEER AND WINE MAKE DRINKING ATTRACTIVE TO TEENAGERS PARENTS SHOULD DISCOURAGE THEIR TEENS FROM DRINKING PARENTS SHOULD BE MORE CONCERNED ABOUT ALCOHOL THAN MARIJUANA TEENAGERS SHOULD NOT BE ALLOWED TO DRINK IN THEIR HOMES


DIFFERENCE
FROM
BALANCE
$-4 \% \mathrm{pts}$.

- 1
$\pm 0$
$-13$
- 2
$-1$
$+6$
- 8
$-1$
$+5$
$+6$
$+4$
$+6$
$+4$
- 5
- 9
$E$


## WHAT IS THE DRINKING BEHAVIOR OF SEGMENT B?

(Base: ARS-Involved Sample)


## WHAT IS THE NATURE OF SEGMENT B'S CONTACT WITH THE ALCOHOL RELATED SITUATION?

(Base: ARS-Involved Sample)


LOCATION OF CONTACT
ANY HOME LOCATION OWN


## What are the alcohol attitudes and knowledge of segment b THAT RELATE TO HIGHWAY SAFETY?

(Base: ARS-Invoived Sample)

## ALCOHOL/HIGHWAY SAFETY ATTITUDES

A PERSON WHO IS DRUNK CANNOT COMPENSATE FOR IT WHEN HE DRIVES
IN A FATAL DRUNK DRIVING ACCIDENT THE DRUNK IS USUALLY NOT THE ONE KILLED
PEOPLE SHOULD SUPPORT STRICT LAWS AGAINST DRUNK DRIVERS EVEN IF IT MEANS HIGHER TAXES
IT IS DANGEROUS TO DRIVE A CAR AFTER ONLY ONE OR TWO DRINKS

ALCOHOL/HIGHWAY SAFETY KNOWLEDGE
OUT OF EVERY TEN TRAFFIC DEATHS, FIVE ARE CAUSED BY DRINKING DRIVERS
THE ONLY WAY TO TELL IF A PERSON IS LEGALLY DRUNK IS BY THE \% OF ALCOHOL IN THE BLOOD PROBLEM DRINKERS CAUSE MORE FATAL ACCIDENTS THAN SOCIAL DRINKERS
-\% RATING "STRONGLY"
OR "SOMEWHAT" AGREE-

DIFFERENCE
FROM
balance
$+7 \%$ pts.
$-1$
$-13$
$-14$

$+3$
$\pm 0$
$-2$

## WHAT ARE THE ALCOHOL ATTITUDES AND FACTS THAT RELATE TO THE ACTUAL EXPERIENCES OF SEGMENT B?

(Base: ARS-Involved Sample)

## IDENTIFICATION OF IMPAIRMENT

A PERSON CAN be drunk and not stagger or slur his speech IT IS EASY TO TELL WHEN SOMEONE HAS HAD TOO MUCH TO DRINK IT IS EASY T.O TELL IF A PERSON IS DRUNK EVEN IF YOU DON'T KNOW HIM WELL

DIFFERENCE


FROM
BALANCE
$-7 \% \mathrm{pts}$
$+4$

- 3



## PERCEIVED CAUSES OF IMPAIRMENT

ALCOHOL WILL AFFECT A PERSON FASTER IF HE'S UNDER MEDICATION A PERSON DRINKING ON AN EMPTY STOMACH WILL GET DRUNK FASTER A PERSON WHO IS USED TO DRINKING CAN DRINK MORE A PERSON'S MOOD HELPS TO DETERMINE HOW HE IS AFFECTED BY ALCOHOL A SMALL PERSON WILL GET DRUNK FASTER THAN A LARGE PERSON

MISPERCEPTIONS ON CAUSES/SOLUTIONS OF IMPAIRMENT

MIXING DIFFERENT KINDS OF DRINKS CAN INCREASE THE EFFECT OF ALCOHOL A COLD SHOWER CAN HELP SOBER UP A PERSON

A CAN OF BEER IS LESS INTOXICATING THAN AN AVERAGE DRINK OF LIQUOR A DRINK OF WINE IS LESS INTOXICATING THAN AN AVERAGE DRINK OF LIQUOR DRINKING BLACK COFFEE CAN HELP SOBER UP A PERSON


# WHAT IS SEGMENT B'S EXPERIENCE WITH THE ACTUAL NEED TO TAKE IMMEDIATE ACTION COUNTERMEASURES? 

(Base: ARS-Involved Sample)


# WHAT PROPORTION OF SEGMENT B KNOW A PROBLEM DRINKER? 

(Base: Involved Respondents)

KNOW A PROBLEM DRINKER


# WILL SEGMENT B TAKE MORE ACTION WHEN THE POTENTIAL 

 DRUNK DRIVER IS CHARACTERIZED AS A PROBLEM DRINKER?(Base: ARS-Involved Sample)

SUGGEST TO THE PERSON THAT HE STAY OVERNIGHT AT YOUR HOME

TRY TO TAKE THEIR CAR KEYS AWAY IF THEY

PHYSICALLY RESTRAIN THEM IF THEY INSIST ON

WHEN OTHER MEASURES FAIL, CALL POLICE TO

## COUNTERMEASURES

make the suggestion to the person that you DRIVE HIM HOME

WHEN POTENTIAL DRUNK DRIVER IS A PROBLEM DRINKER

IMSIST ON DRIVING DRIVING PREVENT THEIR DRIVING

AVERAGE


## WHAT IS SEGMENT C LIKE?

. Size

## Countermeasure potential

. Demography

- Psychology

Alcohol attitudes
Drinking behavior
Alcohol knowledge
Actual experience with potential DWI's

- Problem drinker countermeasures


## What Are the people in segment C like?

This is the second smallest segment accounting for only $18 \%$ of the ARSInvolved group and $13 \%$ of the occasions.

People in this segment are differentiated from other ARS-Involved groups by their greater willingness to pre-plan and thus avoid the potential DWI problem. They are much less likely than others to further take action after drunkenness has taken place.

This is a predominantly female segment (56\%) with one-third of its members living in the South. They are slightly older with nearly half of them over 35 years old. In addition, their household income is substantially below others in the ARS-Involved group with nearly two-thirds of them having incomes of less than $\$ 15,000$.

Their alcohol attitudes are much less positive than other ARS-Involved adults, but they are equally subject to the common misperceptions. They are less likely to have been in potential DWI situations and are somewhat less likely to have taken any action when confronted with it. They tend to know problem drinkers slightly more than others, and their likelihood to take countermeasure action is further reduced by focusing on the problem drinker.

Segment C members are less frequently involved in the ARS situation, with 80\% involved once a week or less. They are light drinkers with two-thirds having three or less drinks on an average social occasion.

The segment's personality is quiet and nonassertive. They are much more cautious than other members of the ARS group which explains their greater tendency to want to plan ahead to avoid potentially harmful situations.

Because of the passive nature of their personality and their high willingness to perform pre-planning countermeasures, we call them the -

## WHAT PROPORTION OF ARS-INVOLVED PEOPLE AND OCCASIONS IS ACCOUNTED FOR BY SEGMENT C?

(Base: ARS-Involved Sample)

IMMEDIATE ACTION COUNTERMEASURES
OFFER TO DRIVE HOME/CLOSE FRIEND OR
RELATIVE/ANY LOCATION
INVITE TO STAY OVER/CLOSE FRIEND OR
RELATIVEIANY LOCATION
CALL A TAXI FOR A PERSON WHO DRANK TOO MUCH
TAKE KEYS AWAY OR RESTRAIN/CLOSE FRIEND
OR RELATIVE/ANY LOCATION
OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR
SOMEONE YOU JUST MET/OWN OR FRIENDS HOME
CALL THE POLICE/ANY PERSON/ANY LOCATION
INVITE TO STAY OVER/CASUAL ACQUAINTANCE OR
SOMEONE YOU JUST MET/OWN OR FRIENDS HOME
OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE
OR SOMEONE YOU JUST MET/BAR
TAKE THE KEYS AWAY OR RESTRAIN/CASUAL
ACQUAINTANCE/ANY LOCATION
INVITE TO STAY OVER/CASUAL ACQUAINTANCE
OR SOMEONE YOU JUST MET/BAR
PHYSICALLY RESTRAIN/SOMEONE YOU JUST
MET/ANY LOCATION
TAKE THE KEYS AWAY/SOMEONE YOU JUST MET/
ANY

PRE-PLAN/GENERAL COUNTERMEASURES

PLAN TO SERVE FOOD AT A PARTY WITH THE DRINKS TO REDUCE THE EFFECTS OF ALCOHOL

TREAT SERIOUSLY ANY CONVERSATION ON DRINKING AND DRIVING PARTICULARLY WHEN PEOPLE ARE TREATING IT LIGHTLY

ATTEND OR HOST APARTY WHERE NO ALCOHOLIC BEVERAGES ARE SERVED

EXCLUDE FROM PARTIES A HEAVY DRINKER, OR REFUSE TO SERVE MORE DRINKS TO A GUEST WHO IS BECOMING INTOXICATED

PLAN A PARTY WHERE DRINKING IS CUT OFF AT A CERTAIN HOUR AND REPLACED WITH NON-ALCOHOLIC BEVERAGES AND FOOD

REPORT TO AUTHORITIES STORES OR BARS THAT SELL ALCOHOLIC BEVERAGES TO MINORS

AS A HOST/HOSTESS, PLAN FOR SOBER TRANSPORTATION OR A PLACE TO STAY FOR PARTY GUESTS

WORK IN THE COMMUNITY TO SET UP A "PARTY BUS" SYSTEM OR TO MODERATE THE EXPOSURE OF ALCOHOL USE ON TELEVISION IN THE PARTY SITUATION, MAKE USE OF FAVORS THAT URGE RESPONSIBLE DRINKING OR A TEST DEVICE THAT WOULD INDICATE IT WAS DANGEROUS TO DRIVE


# WHAT COUNTERMEASURE ACTIONS DIFFERENTIATE SEGMENT C? 

(Base: ARS-Involved Sample)

- \% Rating "Extremely" Likely To Do -


WHAT ARE THE DEMOGRAPHIC CHARACTERISTICS OF SEGMENT C?


## WHAT IS THE PERSONALITY/LIFESTYLE PROFILE OF SEGMENT C?

(Base: ARS-Involved Sample)

| RESPECT FOR LAW | COMPARED TO BALANCE OF ARS-INVOLVED SEGMENT C IS: |  |
| :---: | :---: | :---: |
|  | Lower | Higher |
|  |  | 15\% pts. |
| CAUTIOUSNESS |  | 14 |
| AUTONOMY |  | 7 |
| SUPPORTIVENESS |  | 4 |
| NEED FOR SOCIAL RECOGNITION |  | 3 |
| IMPULSIVITY |  | 1 |
| HELPFULNESS |  |  |
| DOMINANCE |  |  |
| acceptance of social order |  |  |
| AGGRESSION | 10 |  |
| friendiness | 18 |  |

## WHAT IS THE PERSONALITY PROFILE OF SEGMENT C?

The members of this segment tend to be quiet, non-self-assertive individuals who are, to some extent, "loners". They are likely to be less than completely satisfied with contemporary American society and are likely to be critical of many elements in it.

Their unwillingness to assert themselves would tend to make them fairly law-abiding individuals, partly because they do not want to attract attention to themselves, and partly because they prefer to avoid situations which involve any kind of risk or danger.

They would be unlikely to seek any active form of restraint in hardiling other people's problems, but they do feel some sense of responsibility and, therefore, might be expected to act in a more passive manner to avoid the problem.

## WHAT ARE THE ALCOHOL ATTITUDES OF SEGMENT C?

(Base: ARS-Involved Sample)
-\% Rating "Strongly" or "Somewhat" Agree-

| ALCOHOL AND TEENAGER ATTITUDES | SEGMENT C | DIFFERENCE FROM BALANCE |
| :---: | :---: | :---: |
| IT IS THE PARENTS' RESPONSIBILITY TO EXPLAIN THE USE OF ALCOHOLIC BEVERAGES |  | + 6\% pts. |
| PARENTS SHOULD DISCOURAGE THEIR TEENS FROM DRINKING | 70 | +18 |
| PARENTS SHOULD NOT BE TOLERANT IF THEIR TEENS DRINK TOO MUCH | 68 | - 1 |
| TV ADS Of beer and wine make drinking attractive to teenagers | 58 | $+2$ |
| TEENAGERS SHOULD NOT BE ALLOWED TO DRINK IN THEIR HOMES | 47 | +10 |
| PARENTS SHOULD BE MORE CONCERNED ABOUT ALCOHOL THAN MARIJUANA | 37 | - 1 |
|  |  |  |
| ALCOHOL AND THE PERSON ATTITUDES |  |  |
| THERE IS NO WAY TO STOP PEOPLE WHO WANT TO DRINK | 」52 | - 1 |
| MOST PEOPLE WHO DRINK DO SO TO SOCIALIZE BETTER | 46 | - 3 |
| MOST PEOPLE WHO DRINK DO SO TO GET HIGH | 41 | +11 |
| MOST PEOPLE CAN CONTROL THEIR DRINKING | 39 | - 6 |
| ALCOHOLIC BEVERAGES ARE A STIMULANT | 38 | - 2 |
| PEOPLE WHO DRINK ARE MORALLY WEAK | 30 | $\pm 0$ |
| MOST PEOPLE WHO DRINK DO SO ONLY TO FEEL RELAXED | 29 | - 3 |
|  |  |  |
| ALCOHOL AND THE SOCIAL SCENE ATTITUDES |  |  |
| TV OVER-EMPHASIZES THE SOCIAL USES OF ALCOHOLIC BEVERAGES | $\rfloor 59$ | +14 |
| A GOOD HOST/HOSTESS DOES NOT NECESSARILY PROVIDE ALCOHOL | 47 | + 6 |
| ALCOHOLIC BEVERAGES ARE A VERY IMPORTANT PART OF MOST PARTIES | ] 45 | - 2 |

## WHAT IS THE DRINKING BEHAVIOR OF SEGMENT C?

(Base: ARS-Involved Sample)


TYPE OF ALCOHOLIC
BEVERAGE CONSUMED (MOST FREQUENTL.Y)


WHAT IS THE NATURE OF SEGMENT C'S CONTACT WITH THE ALCOHOL RELATED SITUATION?
(Base: ARS-Invoived Sample)


## What are the alcohol attitudes and knowleuge of segment c that relate to highway safety?

(Base: ARS-Involved Sample)

| HHOL/HIGHWAY SAFETY ATT.ITUDES. . $\cdot$. . ${ }^{\text {. }}$ | ..\% RATING "STRONGLY" OR "SOMEWHAT" AGREE-- | DIFFERENCE FROM BALANCE |
| :---: | :---: | :---: |
| ミRSON WHO IS DRUNK CANNOT COMPENSATE FOR IT WHEN HE DRIVES | ] $80 \%$ | +15\% pts. |
| - FATAL DRUNK DRIVING ACCIDENT THE DRUNK IS USUALLY NOT THE ONE KILLED | 175 | -7 |
| PIE SHOULD SUPPORT STRICT LAWS AGAINST DRUNK DRIVING EVEN if IT MEANS HIGHER TAXES | /6: | + 0 |
| S DANGEROUS TO DRIVE A CAR AFTER ONLY ONE OR TWO DRINKS | T54.4 | +20 |

## HOL/HIGHWAY SAFETY KNOWLEDGE

OF EVERY TEN TRAFFIC DEATHS, FIVE ARE CAUSED BY DRINKING DRIVEHS ONLY WAY TO TELL IF A PERSON IS LEGALLY DRUNK IS BY THE \% OF ALCOHOL IN THE BLOOD BLEM DRINKERS CAUSE MORE FATAL ACCIDENTS THAN SOCIAL DRINKERS

## -\% RATING ANY AGREEMENT-



## WHAT ARE THE ALCOHOL ATTITUDES AND FACTS THAT RELATE TO THE ACTUAL EXPERIENCES OF SEGMENT C?

## (Base: ARS-Involved Sample)

## IDENTIFICATION OF IMPAIRMENT

A PERSON CAN BE DRUNK AND NOT STAGGER OR SLUR HIS SPEECH IT IS EASY TO TELL WHEN SOMEONE HAS HAD TOO MUCH TO DRINK IT IS EASY TO TELL IF A PERSON IS DRUNK EVEN IF YOU DON'T KNOW HIM WELL


## DIFFERENCE FROM BALANCE

$-3 \%$ pts.
$+4$
$\pm 0$


|  |  |
| :--- | :--- |
|  | 81 |
|  | 68 |
|  | 66 |
|  | -1 |
|  | 64 |
|  | +2 |
|  | -3 |
|  |  |
|  |  |

WHAT IS SEGMENT C'S EXPERIENCE WITH THE ACTUAL NEED TO TAKE IMMEDIATE ACTION COUNTERMEASURES?

(Base: ARS-Involved Sample)

PAST YEAR IN A POTENTIAL DWI SITUATION


WHEN PERCEIVED. TOOK SOME ACTION


## WHAT PROPORTION OF SEGMENT C KNOW A PROBLEM DRINKER?

## (Base: Involved Respondents)

KNOW A PROBLEM DRINKER


## WILL SEGMENT C TAKE MORE ACTION WHEN THE POTENTIAL DRUNK DRIVER IS CHARACTERIZED AS A PROBLEM DRINKER?

(Base: ARS-Involved Sample)


## WHAT IS SEGMENT D LIKE?

## Size

- Countermeasure potential
- Demography
. Psychology
. Alcohol attitudes
Drinking behavior
. Alcohol knowledge
- Actual experience with potential DWI's
. Problem drinker countermeasures


## What are the people in segment d like?

This is the smallest segment of the ARS-Involved group accounting for $\mathbf{1 2 \%}$ of the people and only 9\% of the occasions.

Though they are highly likely to use all kinds of countermeasures, the set of actions which distinguishes this group involves their willingness to resort to legal measures, such as, calling the police to prevent DWI and reporting sales of alcoholic beverages to minors. They also have above average tendencies to perform most other pre-planning and immediate action countermeasures including physical restraint of close friends or relatives.

This group has a higher representation of females (56\%), and is slightly older with $40 \%$ of its members over 35 . In terms of socio-economic status, three-quarters of them are in households with incomes over $\$ 10,000$, though the majority have less than a college education (67\%).

They are somewhat more negative toward alcohol, especially as it involves teen drinking, and tend more to believe that people who drink are morally weak. This segment, more than any other, understands the role of the problem drinker in traffic fatalities.

Segment $D$ individuals have the lowest incidence of perceived potential DWI occasions among the ARS-adults, but when they did find themselves in the situation, almost 9 out of 10 took action. Although their personal knowledge of problem drinkers is average for ARS-Involved adults, the likelihood of calling the police (already high) is greatly increased when the subject is characterized as a problem drinker.

As might be expected, they are less frequently involved in the ARS situation and are lighter drinkers than others in the ARS group. This is the only segment where liquor rather than beer is the most popular alcoholic beverage.

Their willingness to act results from a personality that is extremely cautious. They have a very high respect for the law and wish to gain social approval, presumably through resorting to legal measures.

Because of their willingness to take legal countermeasures of all kinds and especially to resort to legal measures, we call them the -

LEGAL ENFORCERS

# WHAT PROPORTION OF ARS-INVOLVED PEOPLE AND OCCASIONS IS ACCOUNTED FOR BY SEGMENT D? 

(Base: ARS-Involved Sample)


## WHICH COUNTERMEASURES OFFER POTENTIAL AMONG SEGMENT D?

## - \% RATING "EXTREMELY" LIKELY TO DO

| $50 \%+$ | $=\square$ High Potential |
| ---: | :--- |
| $25-49 \%$ | $=\square$ Some Potential |
| Under $25 \%$ | $=\square$ Low Potential |

IMMEDIATE ACTION COUNTERMEASURES

OFFER TO DRIVE HOME/CLOSE FRIEND OR relative/any location

INVITE TO STAY OVER/CLOSE FRIEND OR relative/any location

TAKE KEYS AWAY OR RESTRAIN/CLOSE CRIEND OR RELATIVE/ANY LOCATION

CALL THE POLICE/ANY PERSON/ANY LOCATION

CALL A TAXI FOR A PERSON WHO DRANK TOO MUCH OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

TAKE THE KEYS AWAY OR RESTRAIN/CASUAL ACQUAINTANCE/ANY LOCATION

TAKE THE KEYS AWAY/SOMEONE YOU JUST MET/ ANY LOCATION

OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR

NVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/OWN OR FRIEND'S HOME

PHYSICALLY RESTRAIN/SOMEONE YOU JUSTMET/ ANY LOCATION

NVITE TO STAY OVER/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST MET/BAR


# WHAT COUNTERMEASURE ACTIONS DIFFERENTIATE SEGMENT D? 

(Base: ARS-Involved Sample)

- \% Rating "Extremely" Likely To Do -


## USE OF POLICE/ANY PERSON/ANY LOCATION

REPORT SALES TO MINORS
FRESTRAIN OR TAKE KEYS AWAY/CLOSE FRIEND OR RELATIVE/ANY LOCATION
REFUSE TO SERVE OR EXCLUDE FROM PARTIES SOMEONE WHO DRINKS TOO MUCH
TAKE KEYS AWAY/SOMEONE YOU JUST MET/ANY LOCATION
TREAT PROBLEM SERIOUSLY
COMPARED TO BALANCE OF-
INVOLVED RESPONDENTS
SEGMENT O IS:

RESTRAIN OR TAKE KEYS AWAY/A CASUAL ACQUAINTANCE/ANY LOCATION
OFFER TO DRIVE HOME/A CLOSE FRIEND OR RELATIVE/ANY LOCATION

## CALL TAXI

OFFER TO DRIVE HOME/CASUAL ACQUAINTANCE OR SOMEONE YOU JUST ME T/OWN OR FRIENO'S HOME INVITE TO STAY OVER/A CLOSE FRIEND OR RELATIVE/ANY LOCȦTION
Lower

WHAT ARE THE DEMOGRAPHIC CHARACTERISTICS OF SEGMENT D?


* Does not include those currently in college.


## WHAT IS THE PERSONALITY/LIFESTYLE PROFILE OF SEGMENT D?

(Base: ARS-Involved Sample)


## WHAT IS THE PERSONALITY PROFILE OF SEGMENT D?

This group of people consists of relatively cautious individuals who exhibit a very high degree of concern with their own and other people's physical safety. At the same time they display a highly developed social conscience and feel a moral imperative to assist others who are in difficulty. They also want to ensure that their own behavior, as well as that of others, is kept within the bounds of the law.

However, it should be noted that their motivation is not entirely altruistic in that they have a well-developed concern about what others think of them. Thus, to some extent, their desire to help others is perceived as a method of gaining social approval.

# WHAT ARE THE ALCOHOL ATTITUDES OF SEGMENT D? 

(Base: ARS-Involved Sample)
-\% Rating 'Strongly" or "Somewhat" Agree-
ALCOHOL AND TEENAGER ATTITUDES
IT IS THE PARENTS' RESPONSIBILITY TO EXPLAIN THE USE OF ALCOHOLIC BEVERAGES
TV ADS OF BEER AND WINE MAKE DRINKING ATTRACTIVE TO TEENAGERS
PARENTS SHOULD DISCOURAGE THEIR TEENS FROM DRINKING
PARENTS SHOULD NOT BE TOLERANT IF THEIR TEENS DRINK TOO MUCH
PARENTS SHOULD BE MORE CONCERNED ABOUT ALCOHOL THAN MARIJUANA
TEENAGERS SHOULD NOT BE ALLOWED TO DRINK IN THEIR HOMES


DIFFERENCE FROM BALANCE

- $2 \%$ pts.
$+10$
$+4$
$-8$
$+9$
$-3$


## ALCOHOL AND THE PERSON ATTITUDES

THERE IS NO WAY TO STOP PEOPLE WHO WANT TO DRINK
MOST PEOPLE CAN CONTROL THEIR DRINKING
PEOPLE WHO DRINK ARE MORALLY WEAK
MOST PEOPLE WHO DRINK DO SO TO SOCIALIZE BETTER
ALCOHOLIC BEVERAGES ARE A STIMULANT
MOST PEOPLE WHO DRINK DO SO ONLY TO FEEL RELAXED
MOST PEOPLE WHO DRINK DO SO TO GET HIGH


## ALCOHOL AND THE SOCIAL SCENE ATTITUDES

TV OVER-EMPHASIZES THE SOCIAL USES OF ALCOHOLIC BEVERAGES ALCOHOLIC BEVERAGES ARE A VERY IMPORTANT PART OF MOST PARTIES A GOOD HOST/HOSTESS DOES NOT NECESSARILY PROVIDE ALCOHOL


## $+6$

$-4$
$-1$

WHAT IS THE DRINKING BEHAVIOR OF SEGMENT D?
(Base: ARS-Involved Sample)


## WHAT IS THE NATURE OF SEGMENT D'S CONTACT WITH THE ALCOHOL RELATED SITUATION?

(Base: ARS-Involved Sample)


LOCATION OF CONTACT
ANY HOME LOCATION


## What are the alcohol attitudes and knowledge of segment d

 THAT RELATE TO HIGHWAY SAFETY?(Base: ARS-Involved Sample)

## ALCOHOL/HIGHWAY SAFETY ATTITUDES

## A PERSON WHO IS DRUNK CANNOT COMPENSATE FOR IT WHEN HE DRIVES

IN A FATAL DRUNK DRIVING ACCIDENT THE DRUNK IS USUALLY NOT THE ONE KILLED
PEOPLE SHOULD SUPPORT STRICT LAWS AGAINST DRUNK DRIVING EVEN IF IT MEANS HIGHER TAXES IT IS DANGEROUS TO DRIVE A CAR AFTER ONLY ONE OR TWO DRINKS
-\% RATING "STRONGLY"
OR "SOMEWHAT" AGREE-


DIFFERENCE FROM BALANCE
$-8 \%$ pts.
$+2$
$+6$
$-1$
$\pm 0$
$+2$
$+16$

## ALCOHOL/HIGHWAY SAFETY KNOWLEDGE

OUT OF EVERY TEN TRAFFIC DEATHS, FIVE ARE CAUSED BY DRINKING DRIVERS THE ONLY WAY TO TELL IF A PERSON IS LEGALLY DRUNK IS BY THE \% OF ALCOHOL IN THE BLOOD PROBLEM DRINKERS CAUSE MORE FATAL ACCIDENTS THAN SOCIAL DRINKERS


## WHAT ARE THE ALCOHOL ATTITUDES AND FACTS THAT <br> RELATE TO THE ACTUAL EXPERIENCES OF SEGMENT D?

(Base: ARS-involved Sample)

IDENTIFICATION OF IMPAIRMENT

A PERSON CAN BE DRUNK AND NOT STAGGER OR SLUR HIS SPEECH IT IS EASY TO TELL WHEN SOMEONE HAS HAD TOO MUCHTO DRINK IT IS EASY TO TELL IF A PERSON IS DRUNK EVEN IF YOU DON'T KNOW HIM WELL

## PERCEIVED CAUSES OF IMPAIRMENT

ALCOHOL WILL AFFECT A PERSON FASTER IF HE'S UNDER MEDICATION A PERSON DRINKING ON AN EMPTY STOMACH WILL GET DRUNK FASTER A PERSON'S MOOD HELPS TO DETERMINE HOW HE IS AFFECTED BY ALCOHOL A PERSON WHO IS USED TO DRINKING CAN DRINK MORE

A SMALL PERSON WILL GET DRUNK FASTER THAN A LARGE PERSON

## MISPERCEPTIONS ON CAUSES/SOLUTIONS OF IMPAIRMENT

MIXING DIFFERENT KINDS OF DRINKS CAN INCREASE THE EFFECT OF ALCOHOL A COLD SHOWER CAN HELP SOBER UP A PERSON A CAN OF BEER IS LESS INTOXICATING THAN AN AVERAGE DRINK OF LIQUOR A DRINK OF WINE IS LESS INTOXICATING THAN AN AVERAGE DFINK OF LIQUOR DRINKING BLACK COFFEE CAN HELP SOBER UP A PERSON


DIFFERENCE
FROM
EALANCE
$-4 \% \mathrm{pts}$
+6 .
$+4$

$+2$
$-2$
$+3$
$\pm 0$
$-8$


# WHAT IS SEGMENT D'S EXPERIENCE WITH THE ACTUAL NEED TO TAKE IMMEDIATE ACTION COUNTERMEASURES? 

(Base: ARS--Involved Sample)

## PAST YEAR IN A POTENTIAL DWI SITUATION

WHEN PERCE VED. TOOK SOME A ITION

TOOK NO ACTION

TOOK SOME ACTION


## WHAT PROPORTION OF SEGMENT D KNOW A PROBLEM DRINKER?

(Base: Involved Respondents)

KNOW A PROBLEM DRINKER


# WILL SEGMENT D TAKE MORE ACTION WHEN THE POTENTIAL DRUNK DRIVER IS CHARACTERIZED AS A PROBLEM DRINKER? 

(Base: ARS-Involved Sample)


SEGMENT SUMMAFY OF ARS INVOLVED ADULTS


| SECTION IV |
| :---: |
| KEY FINDINGS |
| AND IMPLICATIONS |

## KEY FINDINGS

1. Frequent social drinking is a mass phenomenon among U.S. adults, with fully $54 \%$ of them participating in alcohol related situations at least once a month. This group of ARS-Involved adults offers an important opportunity as the target for NHTSA's mass communications efforts, as they account for over $85 \%$ of the potential DWI situations.
2. The key problems inhibiting countermeasures action behavior by ARSadults are :

- their inability to recognize impairment in others
- their failure to know what to do

Once they do recognize impairment, they are quite willing to act.
3. There are several misconceptions and myths which are contributing to the lack of recognition of potential DWI situations. Among these are the underestimation of the potency of beer and wine, the failure to relate a person's size to alcohol capacity, the belief that sticking to one type of liquor is less intoxicating, and that black coffee and cold showers sober one up.
4. Efforts to increase social responsibility for curbing drunk driving must go beyond focusing solely on the problem drinker. There is a much greater opportunity to attact the problem on a broader scale, rather than limiting the focus to the problem drinker alone.

- Less than half of the ARS-Involved adults know anyone they characterize as a problem drinker.
- Most people see the problem drinker's problem to be much more deep-seated, far beyond what can be easily affected in a social situation. They, therefore, don't take action to stop him because they don't feel competent to do so.
-- a majority of ARS-Involved adults believe the problem drinker is addicted to alcohol, doesn't recognize his problem and needs psychiatric care.
-- they are even less likely to take physical action to prevent a problem drinker than they would be with a social drinker.

5. Belief that drunk driving will result in a serious accident is far from universal. On the other hand, recognition of this as a likeiy outcome increases a person's willingness to take countermeasures.
6. Countermeasures are highly likely to be taken only for close friends or relatives. People are unlikely to act for casual acquaintances or strangers. The key countermeasures tend to be in the immediate action category, not pre-planning, although serving food with drinks does have high potential. The types of countermeasures people are likely to take are:

- Offer to drive home
- Offer to let stay over
- Call a taxi

7. The target for NHTSA can be further refined by understanding that there are sets of actions certain groups are highly willing to take. The ARS-Involved divides into four countermeasure segments who are importantly differentiated from each other. Two of these segments represent significant potential targets for NHTSA communications efforts.

## IMPLICATIONS


#### Abstract

1. SHOULD NHTSA TARGET ITS COUNTERMEASURE COMMUNICATIONS EFFORTS TO ALL ADUL.TS, OR TO A PARTICULAR GROUP WITHIN THE POPULATION?


NHTSA communications should be directed at the ARS-Involved group.
. The ARS-Involved group represents nearly all of the total potential DWI situations.

They are highly differentiated from the non-involved group demographically, psychologically and behaviorally. Thus, any attempts to communicate to both groups simultaneously will necessarily weaken and diffuse the impact on the ARSInvolved.

They have demonstrated a basic willingness to take countermeasure actions when they believed the situation called for it.

## 2. ARE THERE SEGMENTS WITHIN THE ARS-INVOLVED GROUP FOR WHOM SPECIFIC STRATEGIES SHOULD BE DEVELOPED?

There are two countermeasure segments the SOCIAL CONFORMERS and the AGGRESSIVE RESTRAINERS, for whom different strategies and advertising executions should be developed, as these groups:

Represent the vast majority of all ARS occasions and ARS-Involved individuals.
. Are sufficiently different from each other to require separate communications approaches.

The remaining two segments should not be targeted for specific communications. They are too small, both in terms of the numbers of people they include ( $18 \%$ and $12 \%$ ), and the proportion of ARS occasions they represent ( $13 \%$ and $9 \%$ respectively).

- the CAUTIOUS PRE-PLANNERS are basically unwilling to take any immediate action measures and are already involved in the planning types of measures.
- the LEGAL ENFORCERS have such a high willingness to take most actions and are so attuned to the problem, they will probably pick up the message concerning identification of the impaired individual even if it is not specifically targeted at them.

Furthermore, the messages directed towards the two major segments, while not likely to flag the specific attention of these smaller segments, would still represent relevant messages with no risk of alienation.

## 3. WHAT SHOULD BE NHTSA'S COMMUNICATIONS OBJECTIVES?

NHTSA's communications objectives should be two-fold.
A. The first objective is to educate an ARS-Involved individual:

- correct misconceptions about impairment
- heighten awareness and sensitivity about situations where impairment is likely to occur
B. The second objective is to persuade people to take those countermeasures which have the highest potential for action.


## 4. WHAT SHOULD BE THE STRATEGY FOR THE "SOCIAL CONFORMER" SEGMENT?

The strategy for the 'Social Conformer" segment should encompass the foilowing elements:

## OBJECTIVES

. Correct misconception/myths about impairment.
Heighten awareness and sensitize people to situations where impairment is likely to occur.

- Persuade people to take those countermeasures which have the highest potential for action.


## TARGET

The SOCIAL CONFORMER - a generally passive group who express a high willingness to drive anyone who is impaired if they feel that this is the socially acceptable action. They are married, upscale men and women over 25 years old from white collar backgrounds.

## bUETIVATING FACTORS

- Social Conformiti, - Conformity to social expectations as a well regarded member of society dictates that people who are impaired must be prevented from driving.

Outcome - Letting a person who is impaired drive can result in an accident in which someone is killed or seriousty injured - especially an innocent person.

## MOST LIKELY ACTION

. Offer to drive
. Offer to let them stay over
. Offer to call a taxi
. Serve food with the drinks

## FOCUS OF ACTION

- Any close friend or relative who has had too much to drink (not just a problem drinker).


## SETTING

- At home, upper middle class, young and middle aged couples.


## TONALITY

. Sanction giving help and receiving help in alco ol related situations.

## 5. WHAT SHOULD BE THE STRATEGY FOR THE "AGRESSIVE RESTRAINER" SEGMENT?

The strategy for the "Agressive Restrainer" segment should encompass the following elements:

## OBJECTIVES

Correct misconceptions/myths about impairment.
Heighten awareness and sensitize people to situations where impairment is likely to occur.

Persuade people to take those countermeasures which have the highest potential for action.

## TARGET

- The AGGRESSIVE RESTRAINERS- aggressive personalities who are willing to restrain friends, even physically. They are predominantly men, high school educated, under 35 from middle income backgrounds.


## MOTIVATING FACTORS

Camaraderie - Valuing a feeling of close camaraderie for friends dictates that friends who are impaired must be kept from driving.

- Outcome - Letting a person who is impaired drive can result in an accident in which someone is killed or seriously injured - especially an innocent person.


## MOST LIKELY ACTION

. Offer to drive

- Offer to let them stay over

Take the keys away or physically restrain
Offer to call a taxi
FOCUS OF ACTION
. Close friends, beer - drinking

## SETTING

- Home or public place, under 35, middle or lower middle class men and women together, possibly men only.


## TONALITY

. Sanction giving help and receiving help in alcohol related situâtions.

## APPENDIX

## Technical Appendix

. Questionnaire

## TECHNICAL APPENUIX

A. Schematic Flow Chart of Study Operations
B. Sample Design and Field Procedures
C. Sample Weighting
D. Sample Tolerances
E. U.S. Population Estimates
F. "R" Factor Analysis
G. "Q" Segmentation Analysis
H. Validation of "Q" Analysis
I. Development of Personality Scores
J. Fact and Attitude Battery - Full Scale
K. Bibliography

SCHEMATIC FLOW CHART OF STUDY OPERATIONS


SCHEMATIC FLOW CHART OF STUDY OPERATIONS (CONT'D)


This study was conducted using the Grey National Probability Sample which is a stràified multi stage sample*. Interviews were conducted in 75 Primary Sampling Units (164 self-weighting clusters) throughout the country. The sample was designed to provide a full representation of the population $18-55$ and the households in which they reside. This permits accurately projectable incidence and socio-demographic data.

Each cluster was assigned 16 households to screen. Interviewers were instructed to make 2 callbacks on each household selected. Each household was designated as a male interview household or a female interview household. If no sex-eligible 18-55 year-old resided in the designated household, no interview was conducted. Household information was collected from all households contacted regardless of whether or not an eligible respondent was present.

When there were more than one qualified individual, the eligible respondent in the household was selected by a random procedure (circling pattern) specified in advance by the Field Department. When the designated respondent was not available, two additional callbacks at different times and on different days of the week were made in an attempt to interview the respondent. If a respondent could not be contacted or refused to be interviewed, he was replaced by screening additional households beyond the original household screening requirements to obtain a respondent of the same sex.

[^5]APPENDIX C
SMMPIE SEIGHTING


#### Abstract

The Grey National Probability Sample was used to develop weights for College and Adult Sample Completed Questionnaires from the Probability Sample and Probability Replacements.*


Stage I. HOUSEHOLD WEIGHTING
The profile of the Household screenings in the assigned National Probability Sample was adjusted to the profile of U.S. Households as provided by the U.S. Bureau of Census by giving each screener an appropriate weight. (Table 1)

Stage II. INDIVIDUAL WEIGHTING The profile of the individual household members over 18 years old with the Stage I weight applied was adjusted to the profile of U.S. Individuals over 18 years old as provided by the U.S. Bureau of Census by giving each individual an appropriate weight. (Table 2)

* Weighting is performed by Grey's Multivariate Sample Weighting and Balance Program. This technique is superior to successive uni-dimensional weighting since it finds a unique least square weighting solution which minimizes the amount of each respondent's weight and retains the maximum statistical efficiency for the sample. Since the procedure also takes into account the natural covariance skews of population characteristics, cross tabulation resuits are more projective than with uni-dimensional weighting.

For detailed description of the igoritrm, see: Cens, W. Edward, "Statistical Adjustment of Data", Dover Públications, New York, 1964, Chapter 7.

## SAMPLE WEIGHTING (CONT'D)



A diagram of the entire weighting procedure is provided. (Table 5)

TABLE 1
COMPARISON OF ORIGINAL HOUSEHOLD SCREENINGS WITH U.S. DEMOGRAPHICS FOR NHTSA ALCOHOL AND HIGHWAY SAFETY STUDY.
U.S.
$\frac{\text { DEMOS }}{\%}$

UNADJUSTED
$\frac{\text { H.H. SCREENINGS }}{\%}$
WEIGHT

REGION
(1)

| Northeast | 23.89 | 26.07 | 0.9150 |
| :--- | :--- | :--- | :--- |
| Central | 27.61 | 26.30 | 1.0528 |
| South | 30.88 | 32.11 | 0.9498 |
| West | 17.61 | 15.52 | 1.1579 |

NUMBER OF PEOPLE IN H.L.
(2)

One
13.70
15.05
0.7390

Two Ur More
85.19
83.89
1.0527

No Answer
1.11
1.07
0.9936

OCCUPATION OF HEAD OF H.H.
Professional/Managerial
22.16
25.39
0.8632

Unskilied
15.60
13.94
1.1138

Other
58.33
56.71
1.0349

No Answer
3.91
3.95
0.9953

MARITAL STATUS OF HEAD OF H.H. (4)

| Married | 67.50 | 71.17 | 0.8997 |
| :--- | ---: | ---: | ---: |
| Single | 7.90 | 7.50 | 1.0881 |
| Other | 22.59 | 19.35 | 1.3570 |
| No Answer | 2.01 | 1.97 | 1.1043 |



AGE OF HEAD OF H.H.
(5)

| Under 25 | 7.58 | 6.28 | 1.1789 |
| :--- | ---: | ---: | ---: |
| $25-34$ | 18.80 | 16.47 | 1.1747 |
| $35-54$ | 34.12 | 33.77 | 1.0198 |
| 55 And Over | 34.28 | 38.31 | 0.8798 |
| No Answer | 5.21 | 5.17 | 1.0142 |

EDUCATION OF HEAD OF H.H. ${ }^{\text {(6) }}$

| Elementary | 20.62 | 20.62 | 1.0696 |
| :--- | :---: | :--- | :--- |
| High School | 44.75 | 44.83 | 0.9703 |
| College | 28.63 | 28.55 | 1.0073 |
| No Answer | 6.00 | 6.00 | 0.9677 |

SOURCES:
(1) P. C(1) B1, Table 1, 1970
(2) $\because 20$, No. 258, Table 16, December 1973
(3) 1. 60, No. 85, Table 5; July 1973
(4) F. 20, No. 258, Table 17, December 1973
(5) P. 20, No. 258, Table 17, December 1973
(6) P. 60, No. 87, Table 9, June 1973

TABLE 2
COMPARISON OF WEIGHTED PROFILE OF INDIVIDUALS OVER 18 YEARS OLD FROM PROBABILITY SAMPLE WITH U.S. DEFMGGRAPHICS FOR NHTSA ALCOHOL. AND HIGHWAY SAFETY STUDY.

UNADJUSTED
$\frac{\text { U.S. DEMOS }}{\%} \quad \frac{\text { INDIVIDUAL PROFILE }}{\%}$ WEIGHT
AGE OF INDIVIDUAL
(1)

| 19 or Urder | 5.28 | 5.68 | 0.9423 |
| :--- | ---: | ---: | ---: |
| $20-21$ | 5.09 | 5.49 | 0.9977 |
| $22-24$ | 11.94 | 6.55 | 1.9755 |
| $25-34$ | 18.70 | 19.49 | 1.0101 |
| $3-39$ | 7.34 | 7.97 | 0.9597 |
| $40-49$ | 15.36 | 15.81 | 0.9675 |
| $50-54$ | 7.73 | 8.79 | 0.9225 |
| $54-$ over | 26.41 | 28.66 | 0.8433 |
| in finswer | 2.16 | 2.16 | 0.9931 |

EDUCATION OF INDIVIDUAL (2)

| 8th Grade Or Less | 20.33 | 17.53 | 1.2892 |
| :--- | :---: | :---: | :---: |
| Some bigh School | 16.60 | 16.12 | 1.0482 |
| Grad High School | 35.59 | 34.02 | 1.0342 |
| Sone College | 12.66 | 16.34 | 0.7102 |
| Grad College | 10.74 | 11.93 | 0.8685 |
| No Answer | 4.08 | .4 .07 | 0.9790 |

SEX OF INDIVIDUAL
(3)

Male
49.20
46.41
1.0648

Female
50.80
53.59
0.9444

SOURCE:
(1) Series P-25, No. 511, January 1974, Table 1
(2) Series P-20, No. 243, November 1972, Table 6
(3) Series P-25, No. 511, January 1974, Ttole 1

## A IJUSTMENT WEIGHTS FOR COMBINING. THE COLLEGE AND

 ADULT SAMPLE COMPLETED QUESTIONNAIRES FOR THE NHTSA ALCOHOL AND HIGHWAY SAFETY STUDY
## Full Time College <br> \% of U.S. Weight <br> Aon College <br> \% of U.S. Weight

Male

| 18 and 19 | .86 | .87 | 1.78 | 1.07 |
| :--- | :--- | :--- | :--- | :--- |
| 20 and 21 | .71 | .33 | 1.67 | .58 |
| 22 to 24 | .49 | .60 | 3.08 | .82 |
| 25 and Over | .40 | .60 | 37.98 | 1.10 |
|  |  |  |  |  |
| Fema 1e |  |  |  |  |
| 18 and 19 | .81 | .34 | 1.97 | .82 |
| 20 and 21 | .59 | .37 | 2.07 | 1.05 |
| 22 to 24 | .20 | .73 | 3.66 | .87 |
| 25 and Over | .16 | .73 | 43.57 | 1.10 |

SOURCE:
P-20, N. 261 Table 2 March, 1974
$P=20, N .260$ Table: A February, 1974

COMPARISON OF COMPLETED PROBABILITY SAMPLE, REPLACEMENT SAMPLE AND COLLEGE SAMPLE (WITH COLLEGE ADJUSTMENT WEIGHT) WITH ADJUSTED PROFILE OF ELIGIBLE PROBABILITY SAMPLE INDIVIDUALS
?'AGE 14-55) FOR NHTSA ALCOHOL AND HIGHWAY SAFETY STUDY
AUJUSTED

$\frac{\text { INDIVIDUALS }}{\%} \quad$| COMPLETED |
| :--- |
| $\%$ |$\quad$ WEIGHT

REGION

| Northeast | 23.70 | 25.48 | 0.9821 |
| :--- | :--- | :--- | :--- |
| Central | 27.93 | 26.25 | 1.0571 |
| South | 30.89 | 31.27 | 0.9200 |
| West | 17.47 | 17.00 | 1.1047 |

NUMBER OF PEOPLE IN H.H.

One
2.18
93.47
4.35
4.35
0.7012

OCCUPATION OF HEAD OF H.H.
Professional/Managerial
Unskilled
26.00
22.31
48.91
2.78
2.82
0.9531
H.H. INCOME

Under $\$ 4,000 \quad 6.59$
$\$ 4,000-\$ 14,999$
51.81
28.54
13.06
4.86
1.1907
50.38
0.9698
$\$ 15,000$ \& Over
No Answer
13.06
31.69
1.0388
$13.06 \quad 0.9865$


Acil: (14: INIILVIDUN.

| 21 Or less | 14.33 | 10.29 | 1.4639 |
| :--- | ---: | ---: | ---: |
| $\because-24$ | 16.38 | 7.26 | 2.5324 |
| $25-34$ | 25.82 | 29.03 | 0.9097 |
| $35-44$ | 20.80 | 23.17 | 0.8595 |
| $45-49$ | 10.40 | 10.19 | 0.9230 |
| $50-54$ | 10.58 | 18.38 | 0.5082 |
| Nu Answer | 1.69 | 1.69 | 0.9815 |

HUUCATION OR INDIVIDUN.
sth Crade or less 10.88
Some high School
Am. ligh schorl
Some College Or More
No Answer

SI: O: INDIVIDUAL
Maje
Fomatc.
49.21
50.79
46.54
1.0829
53.45

## TABLE 5

NHTSA STRATEGIC STUDY WEIGHTING PROCEDURE

(95\% CONFIOENCE INTERVALS FOR NHTSA ADULTS STUDY*)

|  | MAKIMUM VARIATIUN (+ or - ) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total <br> Sample | ARSInvolved | Non:Involved | $\begin{gathered} \text { Segment } \\ \mathrm{A} \\ \hline \end{gathered}$ | $\begin{gathered} \text { Segment } \\ \mathrm{B} \\ \hline \end{gathered}$ | $\begin{gathered} \text { Segment } \\ C \\ \hline \end{gathered}$ | $\begin{gathered} \text { Segment } \\ 0 \\ \hline \end{gathered}$ |
| Reported Percentage | Base = (1660) | (934) | (726) | (397) | (245) | (169) | (121) |
| 90\% | 1.7 | 2.3 | 2.7 | 3.7 | 4.5 | 5.5 | 6.8 |
| 80\% | 2.3 | 3.2 | 3.6 | 4.8 | 6.1 | 7.9 | 8.8 |
| 70\% | 2.7 | 3.6 | 4.2 | 5.5 | 7.2 | 8.6 | 10.2 |
| 60\% | 2.8 | 3.8 | 4.4 | 5.9 | 7.5 | 9.0 | 10.9 |
| 50\% | 2.9 | 3.9 | 4.6 | 6.0 | 7.6 | 9.1 | 11.1 |
| 40\% | 2.8 | 3.8 | 4.4 | 5.9 | 7.5 | 9.0 | 10.9 |
| 30\% | 2.7 | 3.6 | 4.2 | 5.5 | 7.2 | 8.6 | 10.2 |
| 20\% | 2.3 | 3.2 | 3.6 | 4.8 | 6.1 | 7.9 | 8.8 |
| 10\% | 1.7 | 2.3 | 2.7 | 3.7 | 4.5 | 5.5 | 6.8 |

* Confidence intervals have been corrected for sampling efficiency after weighting.

Note: To estimate whether or not the difference between two percentages from different bases is significant, add and subtract the indicated variance from each. If the resulting ranges intersect (overlap) the difference is probably not significant ( 19 chances out of 20 ), if they do not intersect the difference is probably significant.

Example 1
The percent of Total Sample who currently drink alcoholic beverages is $65 \%$. Among ARS-Involved adults this percent is $87 \%$. The calculation is done as follows.

$$
\begin{aligned}
& 65 \% \pm 2.8=62.2 \%-67.8 \% \\
& 87 \% \pm 2.3=84.7 \%-89.3 \%
\end{aligned}
$$

The two ranges do not overlap, therefore the difference is probably significant.

## Example 2

$28 \%$ of the Total Sample is under 24 years. The figure for ARS-Involved is $31 \%$.

$$
\begin{aligned}
& 28 \% \pm 2.7=25.3 \%-30.7 \% \\
& 31 \% \pm 3.6=27.4 \%-34.6 \%
\end{aligned}
$$

The ranges do overlap, the difference is not significant.

## APPENDIX E

U.S. POPULATION ESTIMATES

## CATEGORY <br> POPUEATION ESTIMATE

Adults (18-55)
101,606,000
ARS-Involved
54,867,000
Non-Involved
46,739,000
Segment A
23,593,000
Segment B
14,8i4,000
Segment C
9,876,000
Segment D
6,584,000

This form of factor analysis is a statistical technique which examines correlations between variables. It objectively groups those concepts which are associated with one another (i.e. rated similarly) into factors or dimensions.

The procedure for determining the dimensions in this study involved:

1. The Couniermeasure Lists - 45 Imediate Action/Relationship/ Location countermeasures plus 15 pre-planning or general countermeasures - a total of 60 . The ARS-Involved respondents rated each of the 60 countermeasures on a six-point scale according to how likeiy he was to do the countermeasure -- "extremely", "very", "quite": "rather", "not too", or "not at all".
2. Factor Analysis - the ratings were analyzed on a computer* to isolate and group those actions highly correlated with one another and which represent a single evaluative aspect or countermeasure facten.

[^6]3. Factor Sllution
d) serection of a solution was made on the basis of
... an examination of the proportion of variance accounted for by each solution.
... the degree to which the different solutions defined meaningful countermeasures.
b) Factors were split up into two or more different countermeasures if one or more of the following conditions applied:
... two or more clearly differentiated countermeasures were contained within one factor.
... a noticeable drop in factor loading occurred between individual items within a factor.
... marketing considerations suggested that individual items or groups of items should be dealt with separately.
... these factors (or related actions) then represent a single aspect or dimension in an evaluation analysis.
4. Dimension Labels - each countermeasure factor was given a descriptive name which seemed best to summarize the countermeasures in that factor.

As a result of this analysis 21 factors or dimensions were used to describe the countermeasure attitudes of the ARS-Involved population.

| Factor 1 | Factor | Generic | Segment |  |  |  | Countermeasure$\qquad$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Loading | Importance | $\bar{A}$ | B | C | D |  |
|  |  | (TOP BOX) |  | \% | \% | \% |  |
| in ycur own home. | . 814 | 9 | 2 | 4 | 7 | 51 |  |
| Call the police for a casual acquaintance in a friend's home. | . 811 | 7 | 2 | 3. | 2 | 43 |  |
| Call the police for someone you just met in a friend's home. | . 805 | 8 | 2 | 2 | 2 | 47 |  |
| Call the police for sumeone you just met in your own home. | . 882 | 11 | 3 | 5 | 7 | 54 |  |
| Call the police for a casual acquaintance in a bar, etc. | . 875 | 7 | 1 | 3 | 2 | 45 | Call the police/ <br> \} any person/any <br> location |
| Call the police for a close friend or relative in your own home. | . 837 | 14 | 3 | 7 | 16 | 67 |  |
| Call the police for a close friend or relative in a friend's home. | . 847 | 12 | 2 | 9 | 10 | 61 |  |
| Call the police for a close friend or relative in a bar, etc. | . 855 | 12 | 1 | 9 | 10 | 58 |  |
| Call the police for someone you just met in a bar, etc. | . 803 | 7 | 2 | 4 | 1 | $42$ |  |

## Factor 2

. Invite to stay over someone you just met when in your own home.
. Invite to stay over a casual acquaintance when in your own home.

- Invite to stay over someone you just met when in a friend's home.
- Invite to stay over a casual acquaintance when in a friend's home.

| .815 | 12 | 14 | 14 | 3 | 9 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| .764 | 18 | 20 | 25 | 7 | 14 |
| .743 | 7 | 8 | 9 | 1 | 4 |
| Invite to stay over/ |  |  |  |  |  |
| casual acquaintance |  |  |  |  |  |
| or someone you just |  |  |  |  |  |
| met/in own or |  |  |  |  |  |
| friend's home |  |  |  |  |  |

## Factor 3

- Physically restrain a close friend or relative in a friend's home.
- Physically restrain a close friend or relative in your own home.
- Take the keys away from a close friend or relative in a friend's home.
- Take the keys away from a close friemi or relative in a bar, etc.
- Physically restrain a close friend or relative in a bar, etc.
- Take the keys away from a close friend or relative in your own home.
- Physically restrain a casual acquaintance in your own home.
- Take the keys away from a casual acquaintance in your own home.
- Take the keys away from a casual acquaintance in a friend's home.
- Physically restrain a casual acquaintance in a friend's home.
- Take the keys away from a casual acquaintance in a bar, etc.
- Physically restrain a casual acquaintance in a bar, etc.

| Factor | Generic | Segment |  |  |  | Countermeasure |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loading | $\frac{\text { Importance }}{\%}$ | $\frac{A}{\text { A }}$ | $\frac{B}{\%}$ | \% | $\frac{\bar{D}}{\%}$ | Dimension |
| . 842 | 24 | 3 | 50 | 19 | 45 | Take the keys away or physically restrain/ close friend o: relative/any location |
| . 837 | 25 | 4 | 51 | 20 | 50 |  |
| . 820 | 35 | 9 | 69 | 29 | 64 |  |
| . 799 | 29 | 7 | 57 | 23 | 58 |  |
| . 798 | 20 | 1 | 43 | 14 | 43 |  |
| . 792 | 42 | 15 | 73 | 43 | 68 |  |
| . 590 | 6 | 1 | 12 | 4 | 14 |  |
| . 587 | 15 | 6 | 28 | 5 | 31 |  |
| . 535 | 9 | 3 | 18 | 1 | 23 | Take the keys aviay or physically restrain/ |
| . 521 | 6 | 2 | 11 | 2 | 14 | casual acquaintance/ any location |
| . 513 | 6 | 1 | 12 | 1 | 17 |  |
| . 484 | 4 | - | 9 | 1 | 9 - |  |

$$
.842
$$

$$
.837
$$

$$
.820
$$

$$
.799
$$

$$
.798
$$

$$
.792
$$

$$
.590
$$

$$
.587
$$

$$
.535
$$

.521
.513
. 484

R" FACTOR ANALYSIS (CONT'D)

## Factor 4

- Physically restrain someone you just met in your own home.
- Physically restrain someone you just met in a friend's home.
- Physically restrain someone you juct met in a tar, etc.
- Take the keys away from someone you just met in a friend's home.
- Take the keys away from someone you just met in your own home.
- Take the keys away from someone you just met in a bar, etc.


## Factor 5

| Offer to drive a casual acquaintance from your own home. | . 823 |
| :---: | :---: |
| Offer to drive someone you just met from your own home. | . 725 |
| - Offer to drive a casual acquaintance from a friend's home. | . 706 |
| . Offer to drive someone you just met from a friend's home. | .612 |
| . Offer to drive a close friend or relative from your own home. | . 666 |
| . Offer to drive a close friend or relative from a friend's home. | . 621 |
| Offer to drive a close friend or relative from a bar or public drinking place. | 37 |


| Factor | Generic <br> Loading |
| :---: | :---: |


\(\left.\begin{array}{lcllll}.504 \& 6 \& 3 \& 10 \& 1 \& 17 <br>
.363 \& 11 \& 5 \& 18 \& 4 \& 27 <br>

.320 \& 2 \& 1 \& 3 \& - \& 9\end{array}\right\}\)\begin{tabular}{l}
Take the keys away/ <br>

| someone you just met/ |
| :--- |
| any location |

\end{tabular}

. Offer to drive a casual acquaintance from your own home.
$\left.\begin{array}{llllll}.823 & 37 & 43 & 39 & 15 & 46 \\ .725 & 26 & 31 & 28 & 9 & 33 \\ .706 & 36 & 42 & 42 & 9 & 43 \\ .612 & 26 & 34 & 25 & 4 & 30\end{array}\right\}$

Offer to drive home/ casual acquaintance or someone you just met/own or friend's home

Offer to drive home/
close friend or
relative/any location
Physically restrain/ someone you just met/ any location
$\vdots$
$\vdots$

## Factor 6

. Invite a close friend or relative to stay over when in your own home.

- Invite a close friend or relative to stay over when in a friend's home.
- Invite a close friend or relative to stay over when in a bar, ets.


## Factor 7

- Offer to drive someone you just met from a bar.
.704
- Offer to drive a casual acquaintance from a bar.
- Invite to stay over someone you just met when in a bar, etc.
- Invite to stay over a casual acquaintance when in a bar, etc.


## Factor 8

- Call a taxi for a person who drank too much. . 542


## Factor 9

. Plan to serve food at a party with the drinks, etc.

## Factor 10

- Refuse to serve a guest who is becoming
intoxicated
. Exclude heavy drinkers from a party.
. Plan a party where drinking is cut off at a certain hour, etc.

| Factor | Generic | Segment |  |  |  | Countermeasure |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Loading | $\frac{\text { Importance }}{\%}$ | $\overline{\bar{A}}$ | $\frac{B}{\%}$ | $\frac{C}{\%}$ | $\frac{0}{\%}$ | Dimension |
| . 702 | 74 | 68 | 88 | 69 | 77 ) |  |
| . 679 | 59 | 51 | 77 | 50 |  | Invite to stay over/ close friend or relative/any location |
| . 776 | 59 | 51 | 70 | 46 | 68 |  |

```
"R" FACTOR ANALYSIS (CONT'D)
```

Factor 11

- As a host provide sober party transportation.
- As a host plan to provide overnight lodging for guests.

Factor 12

- Attend a party where no alcoholic beverages are served.
. Host a party where no alcoholic beverages are served.
Factor 13
. Subscribe to a community "Party Bus" system. . 713
. Work to moderate the exposure of alcohol on television.
.672
. Make use of a test device that would indicate when it was dangerous to drive.
.707
. As a host make use of anti-drunk driving party favors.
. Report to authorities stores or bars, etc. 392


## Factor 14

- Treat seriously any conversation on drinking and driving, etc. .721
.697
.822 .816
. 622
.446

| $\begin{array}{c}\text { Factor } \\ \text { Loading }\end{array}$ |
| :---: |
| $\begin{array}{c}\text { Generic } \\ \text { Importance }\end{array}$ |
| $\%$ |

## APPENDIX G

## "Q" SEGMENTATION ANALYSIS


#### Abstract

This form of factor analysis is a statistical technique which examines correla+ions between individuals based on the countermeasures they have rated.


This compute. operation places individuals into homogeneous groups in terms of how similar their patterns of response are.

To do this, "Q" segmentations of three, four and five groups were analyzed for clarity and consistency. In order to select one of these three possibilities into which to segment the market, top box scores for the 60 countermeasures and average scores for the $2 T$ factors were compared within each possibility, segment by segment.

As a result of this detailed comparison among the alternative possibilities it was concluded that a segmentation solution of four groups would be most helpful in understanding the nature of the market for countermeasures.

## APPENDIX H <br> VALIDATION OF "Q".ANALYSIS

The "Q" Analysis was validated by predicting "Q" group membership using the 60 countermeasures in a discriminant function analysis*.

If a high proportion of the respondents are properly classified into their respective "Q" groups, the discriminant function validates the segmentation analysis.

The following table indicates a high degree of predictability for the four-group segmentation:

| SEGMENT | SAMPLE SIZE | DISCRIMINANT CLASSIFICATION CORRECTLY CLASSIFIED |  |
| :---: | :---: | :---: | :---: |
|  |  | Number | \% |
| A | 397 | 349 | 87.9 |
| B | 245 | 199 | 81.2 |
| C | 169 | 132 | 78.1 |
| D | 121 | 111 | 91.7 |
| Total | 932** | 791 | 84.9 |

[^7]** $=2$ Respondents were not classified into any of the four segments.

## APPENDIX I

DEVELOPMENT OF PERSONALITY SCORES

The procedure for the analysis of the psychological data was carried out in the following three steps, which are discussed in detail below:
. Computation of factor scores.

- Assijnment of respondents into high, medium and low factor score groups.
. Computation of differences between the segments.

1. Computation of factor scores:

The first step is to assign a weight to each point within the rating scale. Bezause a 4-point rating scale was used in this study, a weight from one to four was given to each statement depending on how it was rated; a weight of 4 for top-box, a weight of 3 for the second box, a weight of 2 for the third box, and a weight of 1 for the bottom box.

Next, the scores for each statement within a factor were added up in order to ohtain a score for each psychological factor. Thus, if a factor had two statements, the score for the factor ranged from a minimum of 2 to a maximum of 8.

## DEVELOPMENT OF PERSONALITY SCORES (CONT'D)

2. Assignment of respondents into high, medium and low factor score groups:

Based on the percent of respondents who scored 8, 7, 6, 5, 4, 3,2 , for a given factor (which totals to $100 \%$ for each factor), each factor is then divided, as evenly as possible, into 3 equal groups of thirds. See an example below:

TOTAL SAMPLE

FACTOR NO. 8
Scores: 8

7

6
5
4
3
2

100\%
17)
18) $35 \%$ HIGH
34) $\} 34 \%$ MEDIUM
19)
7)
3) $3 i \%$ LOW
2)

The group trat includes the highest scores 8, 7, etc. is designated the "high" group, the group with the lowest scores 4, 3, 2, etc. becomes the "low" group, etc.

## DEVELOPMENT OF PERSONALITY SCORES (CONT'D)

## 3. Computation of differences between the segments:

The high, medium and low divisions for each factor is then carried over in a cross-tab for each segment vs. the balance.

The final operations are a difference computation. First, for each factor the percent in the low group is subtracted from the percent in the high group for each segment and balance score. This yields the factor score for the segment and balance. Secondly, the factor score for the balance is subtracted from the segment score to yield the profile score. For example.


The profile scores are then charted in rank order from the highest positive to the highest negative.

FACT AND ATTITUDE BATTERY - FULL SCALE (CONT'D)

|  | Strongly | Somewhat | Stigntly | Stighty | Scliewhat | Strong 9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | AGPEE |  |  | DISAEREE |  |
| Mixing different kinds o: drinks can increase the effects of ilcohol. | 46 | 23 | 12 | 7 | 5 | 7 |
| Most people who drink do so to get high. | 18 | 20 | 17 | 17 | 15 | 13 |
| Most people who drink do so only to feel relaxed. | 10 | 22 | 25 | 16 | 14 | 12 |
| Most people who drink do so to socialize better. | 18 | 27 | 26 | 12 | 8 | 8 |
| Television programs over emphasize the sacial use of alcoholic beverages. | . 30 | 22 | 20 | 12 | 9 | 7 |
| A colu shower can help sober up a person. | 17 | 24 | 28 | 10 | 10 | 10 |
| Out of every 10 traffic deaths, 5 are caused by drinking drivers. | 39 | 26 | 18 | 9 | 5 | 3 |
| Alcohol will affect a person faster if he's under medication like a tranquilizer or anti-ciep-essant. | 68 | 18 | 8 | 3 | 1 | 3 |
| Teenagers should be allowed to drink in their hones. | 13 | 16 | 22 | 10 | 11 | 28 |
| Parents should be tolerant if their teenagers drink too much. | 12 | 6 | 9 | 10 | 15 | 47 |
| Parents should be more concerned about alcohol than marijuana. | 20 | 16 | 16 | 14 | 14 | 20 |
| It is the parents' responsibility to explain the use of alcothlic beverages to their teenagers. | 72 | 16 | 7 | 2 | 1 | 2 |
| Alcoholic beverages are a verij important part of most partie;. | 22 | 20 | 17 | 12 | 11 | 18 |
| It is dangerous to drive a car after only 1 or 2 drinks. | 24 | 20 | 21 | 16 | 11 | 7 |
| A drink of wine is less intoxicating than an average drink of liquor. | 21 | 22 | 23 | 13 | 9 | 12 |

FACT AND ATTITUDE BATTERY - FULL SCALE (CONT'D)

|  | Strongly | Somewhat | Slightly | Stightly | Somewhat | Strongly |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | AGREE |  |  | DISAGREE |  |
| 'arents should discourage teenagers from drinking. | 47 | 17 | 15 | 10 | 5 | 5 |
| Television advertising of beer and wine makes drinking attractive to teenagers. | 36 | 23 | 16 | 9 | 8 | 7 |
| For most people, it is hard to tell if the person is drunk unless you know him well. | 10 | 19 | 16 | 17 | 18 | 20 |
| Unless a person staggers or slurs his speech he is probably not drunk. | 5 | 6 | 8 | 15 | 22 | 43 |
| Problem drinkers cause more fital accidents than social drinkers. | 30 | 17 | 12 | 13 | 14 | 14 |
| People should support strict law enforcement to reduce the drunk driving problem even if it means higher taxes. | 45 | 26 | 14 | 5 | 4 | 6 |
| when someone's killed in a drunk driving accident it's usudlly the drunk person. | 8 | 6 | 6 | 13 | 21 | 46 |

## APPENDI: K

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# NATIONAL RESEARCH FOUNDATION FOR BUSINESS STATISTICS. INC. 708 THIRD AVENUE NEW YORK, N. Y. 10017 

661-2226

SOCIAL SURVEY
SCREENING INTERVIEW

START 79-0
80-1

(ASK TO SPEAK TO THE MALE OR FEMALE HEAD OF THE HOUSEHOL.D. IF HE/SHE IS NOT AT HOME SPEAK TO ANY RESPONSIBLE ADULT AT HOME. IF NO ONE IS AT HOME WHO CAN GIVE YOU SCREENING INFORMA'TION, RECORD ON CALLBACK SHEET AND MAKE APPOINTMENT TO COME BACK).

SCREENED MALE HEAD OF HOUSEHOLD............[ ]10-1
SCREENED FEMALE HEAD OF HOUSEHOLD............[ ] -2
SCREENED OTHER MALE ADULT....................... [ $]-3$
SCREENED OTHER FEMALE ADULT.................... [ ] -4
Hello, my name is $\qquad$ , I'm from the National Research Foundation. We're conducting a nationwide survey on various social. issues and problems and I'd appreciate a few minutes of your time to answer a few questions.
 hom. list males in mali: SECTION and females in female section. put baci person d. SEPARATE LINE)

Please tell me the names and ages of cach male and female, including yourself, is yoars of age and older. Start with the oldest and go to the youngest.

1b. (IF MORE THN ONE MALE AND/OR FLMALE 18 yEARS AND OLDER ASK:) which one of these men and/or women is the male and which one is the female head of the house? (CIRCLE ONE MALE AND ONE FEMALE)
le. (SHOW EDUCATION CARD AND FOR EACH PERSON LISTED ASK:) What is the last grade completed by $\qquad$ (NAME)? (RECORD UNDER O. IC BEIOW)
iU. Were any of these people in high school or a full-time college student (that is, more than 12 hours of classes a week) during this current year? (RECORD in COLUMN la.)

MALE SCREENING SELECTION


FEMALE SCREENING SELECTION

|  |  | 1 b. |  | 1 c | Educa | ion |  | 1 d. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | A. | B. | C. | D. | E. |  |
| .- |  |  |  |  |  |  | Com- pleted | High School |
|  |  | emale |  |  |  |  | Col- | Or |
|  |  | Head | 8th | Some | Grad | Some | lege | Full-Time |
| 0.1 a |  | of | Grade | High | High | Col- | Or | College |
| Name of Household Member | Age | House | or Less | School | School | lege | More | Student |
| Femaie Members of Household | 31 |  |  |  |  |  |  |  |
| 1. | 32 | 33-1 | 34-1 | -2 | -3 | -4 | -5 | 35-1 |
|  | 36 |  |  |  |  |  |  |  |
| 2 | 37 | 38-1 | 39-1 | -2 | -3 | -4 | -5 | 40-1 |
|  | 41 |  |  |  |  |  |  |  |
| 3 | 42 | 43-1 | 44-1 | -2 | -3 | -4 | -5 | 45-1 |
|  | 46 |  |  |  |  |  |  |  |
| 4. | 47 | 48-1 | 49-1 | -2 | -3 | -4 | -5 | 50-1 |

ON THIS QUESTIONNAIRE YOU-MUST INTERVIEW A FEMALE

INTERVIEWER: YOU ARE TO INTERVIEW A SELECTED RESPONDENT WHO IS A FEMALE. THESE FEMALES MUST BE

```
. 18-55 YEARS OF AGE
. NOT IN HIGH SCHOOL OR FULL-TIME COLLEGE (NOT
    CIRCLED IN COL. 1d)
```

WRITE IN BELOW THE NAMES OF THE FEMALES WHO MEET THESE OUALIFICATIONS. PUT EACH PERSON ON A SEPARATE LINE STARTING WITH THE OLDEST AND GO TO THE YOUNGEST. IF ONLY ONE FEMALE OUALIFIES, INTERVIEW THIS FEMALE. IF MORE THAN ONE FEMALE OUALIFIES, INTERVIEW THE FEMALE LISTED ON THE LINE WITH THE HIGHEST NUMBER OR LOWEST LINE THAT IS CIRCLED FOR EXAMPLE, IF LINES 1 AND 3 ARE C IRCLED, YOU ARE TO INTERVIEN THE PERSON LISTED ON LINE 3. IF NO ONE IS LISTED ON THE THIRD LINE, THEN THE PERSON ON LINE 1 WILL BE INTERVIEWED.
$51-2$
NAMES OF FEMALES 18-55, NOT IN HIGH SCHOOL OR FULL-TIME COLLEGE 52.1.
-2. $\qquad$
-3. $\qquad$
-4. $\qquad$
If THE SELECTED RESPONDENT IS THE PERSON YOU ARE SPEAKING TO, CONTINUE WITH THE FULL OUESTIONNAIRE 0.1.

IF THE SELECTED RESPONDENT IS NOT AVAILABLE, AT THE TIME OF THIS INITIAL CALL, MAKE AN APPOINTMENT FOR WHEN SHE IS LIKELY TO BE AVAILABLE. RECORD IN CALLBACK RECORD BELOW. NOW CONTINUE, WITH HOUSEHOLD RESPONDENT TO 0.2 ON SCREENER.

Date/Time Arranged For Callback $\qquad$
CLASSIFICATION
And now, a few more questions for classification purposes--
2a. In total how many people, including yourself, live in this household?

(WRITE IN) $\quad$| 53 |
| ---: |

SKIP 55-56

2b. How many of these people are (READ LIST, WRITE IN NUMBERS)


2c. Did any of the 14 to 18 year olds attend high school this year?

$$
\begin{aligned}
& \text { YES }\left[\begin{array}{llr}
{[ } & 63-1 \\
\text { NO }\left[\begin{array}{lllll}
{[ }
\end{array}\right] & -2
\end{array}\right] \rightarrow \text { TO } 0.3
\end{aligned}
$$

INTERVIEWER: CHLCK Q.lb. IF THERE IS A MALE HEAD OF HOUSEHOLD YOU ARE TO ASK QUESTIONS 3a, b, c ABOUT HIM.

If THERE IS NO MALE IEEAD OF HOUSEHOLD, YOU ARE TO ASK QUESTIONS $3 a, b, c$ ABOUT FEMALE HEAD OF HOUSEHOLD

MALE HEAD OF HOUSEHOLD
FEMALE HEAD OF HOUSEHOLD

3a. What kind of work does he do? (PROBE FOK DETALLS - RECORD BELOW)
(TYPE OF WORK)
$\qquad$

3b. HAND MARITAL STATUS CARD TO RESPONDENT Which letter on the card corresponds to his marital status? (RECORD)
$\begin{array}{llll}\text { A. } & \text { Married } & {[ } & ] \\ \text { B. } & \text { Single } & {[ } & -2 \\ \text { C. } & \text { Divorced } & {[ } & ] \\ \text { D. } & \text { Widowed } & {[ } & -3 \\ \text { E. } & \text { Separated } & {[ } & -4 \\ & \text { Refused/DK } & {[ } & -5 \\ & & -6\end{array}$

What kind of work does she do? (PROBE FOR DETAILS - RECORD BELOW) 65 66

67
(TYPE OF WORK)
$\qquad$

HAND MARITAL STATUS CARD TO RESPONDENT Which letter on the card corresponds to her marital status? (RECORD)
A. Married
B. Single
C. Divorced
D. Widowed
E. Separated Refused/DK

69-1
$-2$
-2
-3
-4
-5
-6

3c. HAVi) RESPONDENT INCOME CARD
And would you tell me now the letter on this card which corresponds to the total income in this household from all sources before taxes? (RECORD RESPONSE BELOW)

| A. | Under \$4,000 | 70-1 | H. | \$10,000-\$14,999 | -8 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $B$ | \$4,000-\$4,999 | -2 | I | \$15,000-\$19,999 | J -9 |
| C. | \$5,000-\$5,999 | -3 | $J$. | \$20,000-\$24,999 | ] -0 |
| D. | \$6,000-\$6,999 | -4 | K. | \$25,000 AND OVER | -X |
| E. | \$7,000-\$7,999 | -5 |  | DON'T KNOW | ] $-\mathbf{Y}$ |
| F. | \$8,000-\$8,999 | -6 |  | Refused | 171-1 |
| $G$. | \$9,000-\$9,999 | -7 |  |  |  |

(RECORD BUT DO NOT ASK) -
RACE

| White | $[$ | $]$ |
| :--- | :--- | :--- | $72-1$

RESPONDENT'S NAME $\qquad$ TELEPHONE NO.
$\qquad$ CITY STATE
$\qquad$ DATE $\qquad$

# NATIONAL RESEARCH FOUNDATION FOR BUSINESS STATISTICS. INC. 708 THIRD AVENUE 

June, 1974
661-2226 Job \#10300BR606

TIME STARTED $\qquad$
TIME ENDED

PSU \# $\qquad$
CLUSTER \# $\qquad$
SOCIAL SURVEY
FULL QUESTIONNAIRE

| RECORD : | Selected respondent is Male | ]5-1 |
| :---: | :---: | :---: |
|  | Female | ] -2 |

1. RE-INTRODUCE YOURSELF, IF NECESSARY AND SAY: There are many problems and social issues facing our country at this time. HAND CARD A TO RESPONDENT SAYING: For each of the problems I read to you would you please tell me which letter on this card best describes how important you feel the problem is.

FOR EACH PHRASE READ: How important a problem do you think $\qquad$ (PROBLEM) is? RECORD

2. We are discussing these social issues with many people across our country. You have been randomly selected to be interviewed on the topic of the use of alcoholic beverages and their place in society today. We are speaking to both drinkers and non-drinkers about this subject. Your opinions will be very valuable and kept in the strictest confidence.
3. As you know some people feel one way, some feel another about the use of alcoholic beverages. I'm going to give you a series of cards, each of which has a statement describing some aspect surrounding the use of alcoholic beverages. We would like you to tell us how much you agree with each of these aspects. To help you give us your opinion, we'll use this Opinion Rater (SHOW RESPONDENT "STRONGLY AGREE" TO "STRONGLY DISAGREE" SCALE ON OPINION RATER). As you can see, there are six boxes -- each with a different label -- going from "Strongly Agree" to "Strongly Disagree." (POINT TO WORDS)

Please place each of these cards in the box that best describes how much you agree with it.

Here is the first card (HAND GREEN PRACTICE CARD). How much do you agree that "Fresh air sobers a person up"? Please place the card in the box that best describes how much you agree with this statement. Now, please place each of the remaining cards in the boxes that best describes how much you agree with the statement.
(SHUFFLE YELLOW STATEMENT CARDS AND HAND TO RESPONDENT. COLLECT CARDS AFTER RESPONDENT IS FINISHED AND PLACE IN APPROPRIATE ENVELOPES. ENTER ANSWERS ON QUESTIONNAIRE AFTER THE INTERVIEW IS COMPLETE)



4a. In the past 3 months, have you found yourself in a social or business situation where alcoholic beverages were served?

$$
\begin{aligned}
\text { Yes..... }[\quad] 6-1 \rightarrow \text { CONTINUE } & \text { No...... }] \rightarrow 2 \rightarrow X^{\prime \prime} \text { NO CONTACT } \\
& \text { ON FOLD-OUT SHEET } \\
& \text { AND SKIP TO Q. } 7 a
\end{aligned}
$$

b. HAND CARD B TO RESPONDENT AND SAY: Which letter on this card best describes how frequently in the past 3 months you found yourself in a social or business situation where alcoholic beverages were served. RECORD BELOW AND FOLLOW FOLD-OUT RECORDING INSTRUCTIONS.

c. Were these alcohol related situations only social situations, only business situations or both business and social situations? (RECORD BELOW AND FOLLOW SKIP PATTERN, IF NECESSARY)

d. In the past 3 months at the alcohol related social situations you attended did any of these take place at $\qquad$ (READ EACH LOCATION BELOW, RECORD IN COL.4d)?
e. FOR EACH "YES" IN COL.4d, ASK: How many times during the past 3 months were you in (READ "YES" LOCATION) where alcoholic beverages were served? Would you say it was $1-4$ times, $5-10$ times or more than 10 times? RECORD IN COLUMN $4 e$. REPEAT FOR EACH "YES" LOCATION.


4f. FOR MALE RESPONDENT ASK: What percent of these social situations were "Male Only" drinking situations? READ LIST, RECORD, SKIP TO 5a.

FOR FEMALE RESPONDENT ASK: What percent of these social situations were "Female Only" drinking situations? READ LIST, RECORD, GO TO 5 a.

| 0-10 | ]27-1 |
| :---: | :---: |
| 11-25\%. | ] -2 |
| 26-50\% | -3 |
| 51-75\% | -4 |
| 76 and ov | -5 |

5a. Uuring the past 3 months where the alcohol related situation was a business situation, did any of these take place at $\qquad$ (READ EACH LOCATION, RECORD IN COLUMN 5a)?

5b. FOR EACH "YES" IN COLIMN 5a, ASK: How many times during the past 3 months were you at $\qquad$ (READ "YES" LOCATION) where alcoholic beverages were served?


5c. INTERVIEWER: CHECK FOLD OUT SHEET:, IF RESPONDENT IS "X"ED IN CIRCLE ("FREQUENT CONTACT") CONTINUE WITH Q.6a.

IF RESPONDENT IS NOT "X"ED IN CIRCLE ("FREQUENT CONTACT") ON FOLD-OUT, SKIP TO Q. 7 (RESPONDENT DOES NOT ANSWER SECTION I OF ANSWER BOOKLET)

6a. HAND ANSWER BOOKLET TO RESPONDENT AND SAY: In section one of this booklet (HAVE RESPONDENT OPEN TO GREEN PAGE) there are a series of situations you and I may find ourselves in.

Would you start by reading situation number 1 carefully and rate how likely you are to do each of the 5 actions for each of the different persons by putting an " $X$ " in the scale box which best describes how likely you are to take that action.
(MAKE SURE RESPONDENT KNOWS WHERE TO RECORD ANSWERS, AND THAT THEY RATE EACH ACTION FOR EACH PERSON BY TAKING ONE MEASURE AT A TIME AND RATING IT FOR ALL PERSONS UNTIL ALL THE ACTIONS ARE DONE.

WHEN RESPONDENT FINISHES THE RATING OF ASPECTS, ASK THEM TO NOW ANSWER Q. 1 ON THE LAST GREEN PAGE.

6b. HAND CARD C TO THE RESPONDENT AND SAY: There have been many actions suggested as a way of reducing the problem of driving after excessive drinking before it happens. For each of the following suggested actions I read, please tell me which letter on this card best describes how likely you are to do the suggested action.

How likely are you to (READ "X"ED ACTION)? RECORD. START AT "X'ED ACTION, ASK ALL ACTIONS.

START AT
"X"ED ACTION,
ASK ALL
Likely To Do
[ ] Host/Hostess a party where no alcoholic beverages are served....................................[ ]....[ ]....[ ]....[ ]........[ [ 34
[ ] As a host/hostess, plan for sober party transportation for your guests....................[ ].....[ ]....[ ]....[ ].....[ ]........[ ] 35
[ ] Provide and arrange for overnight lodging for your guests.......................................[ ]....[ ]....[ ].....[ ].........[ ] 36
[ ] Attend a party where no alcoholic beverages are served.......................................[ ]....[ ]....[ ].....[ ]........[.[ ] 37
[ ] Plan to serve food at a party with the drinks to reduce the effects of alcohol....................................[ ]....[ ]....[ ].....[ ]........! ] 38
[ ] Plan a party where drinking
is cut off at a certain hour and replaced with non-alcoholic beverages and food................[ ]....[ ]....[ ]...[ ]....[ [.......[ ] 39
[ ] Call a taxi for a person who drank too much.............................[ ]...[ ]...[ ].....[ ].........[ ] 40
[ ] As a host/hostess, refuse
to serve more drinks to a guest who is becoming intoxicated........................[ ]....[ ],...[ ]....[ ]....[ ]........[ ] 41
[ $<$ ] Exclude from your parties persons who drink too much........[ ]....[ ]...[ ]...[ ]....[ ].......[ [ 42
[ ] Subscribe to a community plan to provide party transportation, e.g. a party bus........[ ]....[ ]....[ ]....[ ]....[ [........[ ] 43
[ ] Work to get television to moderate the showing of drinking as a "must" in social situations........[ ].....[ ]....[ ]....[ ].....[ ]........[ ] 44

1 | Treat seriously any conversation on drinking and driving, particularly when people are treating it lightly..............[ ]....[ ]....[ ]...[ ]....[ [.......[ [ 45
$[$ ] Report to authorities stores or bars that sell alcoholic beverages to persons under the

[ ] Use party napkins, coasters
and favors with messages
encouraging responsible
drinking............................[ ].....[ ]....[ ]....[ ]....[ ]........[ ] 47
[ ] Provide for guests, a simple inexpensive test device that would indicate whether or not it was dangerous for them to drive..[ ].....[ ]....[ ]....[ ]....[ ]........[ [ 48

7a. Have you heard of the term "Problem Drinker"?


What does the term mean to you?
What do you think the term might mean? RECORD VERBATIM BELOW.

7b. HAND ANSWER BOOK TO RESPONDENT OPEN TO SECTION II, BUFF PAGES, AND SAY: Ori the left hand side of this page there are a list of aspects of personality or behavior that could be associated with the problem drinker. Would you rate each aspect according to how you feel the aspect is characteristic of the problem drinker?

MAKE SURE RESPONDENT UNDERSTANDS HOW TO RATE THE ASPECTS. AFTER RESPONDENT HAS RATED THE ASPECTS, ASK THE RESPONDENT. TO COMPLETE QUESTION 1 ON PAGE 7 OF THE BUFF PAGES AND FOLLOW THE INSTRUCTIONS AS TO WHETHER THEY COMPLETE ALL THE PARTS OF Q. 2 .

8a. HAND CARD D TO RESPONDENT AND SAY: On this card you will find several possible outc that could happen to a driver who has been drinking so heavily that he or she would considered legally drunk.

If that driver were a teenager, which one letter on this card best describes the outcome that is most likely to happen? (RECORD ON TEENAGE LINE.) Which letter best describes the next most likely outcome? (RECORD.) Which letter best describes the third most likely outcome? (RECORD.)

8b. If the driver were an average social drinker who had been drinking so heavily he would be considered legally drunk, which one letter best describes the outcome that is most likely to happen to him? (RECORD ON SOCIAL DRINKER LINE.) Which letter best describes the next most likely outcome? (RECORD.) Which letter best describes the third most likely outcome? (RECORD.)

8c. If the driver was a problem drinker who was legally drunk, which one letter on the card best describes the outcome most likely to happen to him? (RECORD ON PROBLEM DRINKER LINE.) Which letter best describes the next most likely outcome? (RECORD.) Which letter best describes the third most likely outcome? (RECORD.)

MOST LIKELY OUTCOME NEXT MOST LIKELY OUTCOME THIRD MOST LIKELY OUTCOME


8d. HAND CARI E TO RESPONDENT AND SAY: Which letter best describes how likely a person is to be arrested and convicted when stopped for drunk driving if that person were $\qquad$ (READ PERSON)? REPEAT FOR EACH PERSON.


9a. If an average-sized person of about 150 lbs , was drinking beer over a one-hour period, how many cans could the person have and still not be legally drunk? DO NOT READ LIST, RCCOR1 IN COLOM 9 a.

9b. If this same person was drinking liquor in a one-hour period, how many drinks of liquor could they have and still not be legally drunk? DO NOT READ LIST, RECORD IN COLUM ! .

$$
\frac{\text { Co1. 9a }}{\text { Cans of Beer }}
$$

Col. 9b Drinks of Liquor


9c. In your state, what is the legal age that you may purchase and drink alcoholic bevorages? (RECORD IN COLUMN 9c.)

9d. If you could set the legal age for drinking in your state, what age would it be? (RICORD) IN COLUN 9d.)

| $\frac{\text { Col. 9c }}{\text { Current }}$ | Col.9d <br> Legal Age |
| :---: | :---: |


10. FOi ALL RESPONDENTS, HAND ANSWER BOOK TO RESPONDENT OPEN TO SECTION 3 ON WHITE PAGES AND SAY: This part of the booklet contains a number of statements people have made about themselves. For each of the statements we would like you to simply put an " X " in the box which best describes how true or untrue the statement is about you.

Here again there are no right or wrong answers. What you, yourself, think is what matters. Remember to " $X$ " one box and one box only, for each statement.

MAKE SURE RESPONDENT FULLY UNDERSTANDS. IF FOR ANY REASON THEY OBJECT, DON'T FORCE THEM TO COMPLETE SECTION.

WHEN THEY ARE FINISHED SECTION 3, TURN TO SECTION 4 bluE PAGE OF ANSWER BOOK AND READ INSTRUCTION IN Q. 11.
11. ASK RESPONDENT TO TURN TO SECTION 4 BLUE PAGE OF ANSWER BOOKLET AND SAY: In this section, like all other sections of the questionnaire, the answers you give will be combined with the the answers of many people so that your individual responses will never be looked at separately. Would you please start at Question 1 of Section 4. Answer this question to the best of your ability by "X"ing the box that best describes your answer and then follow the instruction to the right of your answer.

MAKE SURE RESPONDENT UNDERSTANDS, ASSIST IF NECESSARY. WHEN THIS SECTION IS FINISHED TAKE BACK THE BOOKLET.

15a. Are you employed full-time, part-time, or currently unemployed?

| Employed | $\text { ] } 61-1$ | GO TO 15c |
| :---: | :---: | :---: |
| Unemployed | -3 | SKIP TO 16a |

15b. What kind of work do you do? (PROBE FOR DETAILS - RECORD BELOW.)
$\qquad$
62

63
(TITLE)

## ASK EVERYBODY

(HAND RESPONDENT INCOME CARD.)
16a. And would you tell me please which letter on this card best corresponds to the total income in this household from all sources before taxes? (RECORD BELOW.)

| A. | Under \$4, | ] 64-1 | H. | \$10,000 - \$14,999. | -8 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| B. | \$4,000-\$4,999. | -2 | I. | \$15,000-\$19,999. | -9 |
| C. | \$5,000-\$5,999. | -3 | J. | \$20,000 - \$24,999. | -0 |
| D. | \$6,000-\$6,999. | ] -4 | K. | \$25,000 \& over. | -x |
| E. | \$7,000 - \$7,999. | -5 |  | Refused/ |  |
| F. | \$8,000-\$8,999. | -6 |  | Don't know........... [ | $-y$ |

(HAND RESPONDENT WEIGHT/HEIGHT CARD.)
16b. Which letter best describes your current weight? (RECORD IN WEIGHT COLUMN.) Which letter best describes your height? (RECORD IN HEIGHT COLUMN.)

WEIGHT
HEIGHT

| A. | Under 100 lbs. | 65-1 |
| :---: | :---: | :---: |
| B. | 100-134 lbs. | -2 |
| C. | 135-154 lbs | -3 |
| D. | 155-190 lbs | -4 |
| E. | Over 190 lbs | -5 |
|  | Refused. | -6 |

16 c . How old were you on your last birthday?

| Unde | 367-1 |
| :---: | :---: |
| 18 years old. | -2 |
| 19 years old. | -3 |
| 20 years old. | -4 |
| 21 years old. | -5 |

RECORD BUT DO NOT ASK:

## RACE

| White | ]68-1 |
| :---: | :---: |
| Black | ] -2 |
| Orient | ] -3 |
| Other. |  |

Thank you very much for your cooperation.

| 22 years old. | -6 |
| :---: | :---: |
| 23 years old. | -7 |
| 24 years old. | -8 |
| 25 years old. | -9 |
| Over 25. | -0 |
| Refused. |  |

A. Under 5 ft...............[ $] 66-1$
B. 5 ft . -5 ft .6 inches [ ] -2
C. 5 ft .7 inches - $6 \mathrm{ft} .[\mathrm{l}]-3$
D. Over 6 ft................[ ] -4

Refused...................[] -5

| END |
| ---: |
| $89-6$ |

NAME $\qquad$ PHONE

ADDRESS $\qquad$ CITY $\qquad$ STATE

INTERVIEWER'S NAME DATE $\qquad$

I have received $\$ 5$ for the completed questionnaire. $\qquad$

## FOLD- OUT SHEET

No Social Contact ..... ]
Frequent Social Contact ..... []
Infrequent Social Contact ..... [ ]

## ANSWER BOOKLET

## SITUATION 1: You are in your own home and a person is very drunk and about to drive a car.

IF THAT PERSON WERE:

## MEASURES

1. Make the suggestion to the person that you drive him home

2. Suggest to the person that they stay overnight at your home

| Extremely li | 8 - | 9-6..... . $\square 10-6$ |
| :---: | :---: | :---: |
| Very likely | -5. | $-5 . \ldots . . \square-5$ |
| Quite likely. | -4. | $-4 \ldots . . \square-4$ |
| Rather likely. | -3. | $-3 . \ldots . \square-3$ |
| Not too likely. | -2. | $-2 \ldots . . \square-2$ |
| Not at all likely | -1. | $-1 . . . . \square-1$ |

3. Try to take their car keys away
if they insist on driving

4. Physically restrain them if they insist on driving

| Extremely likely. | 16-6 |
| :---: | :---: |
| Very likely. | -5 |
| Quite likely. | -4 |
| Rather likely. | -3 |
| Not too likely. | -2 |
| Not at all likely | -1 |

5. When other measures fail, call the police to prvent their driving


## SITUATION 2: You are in a friend's home and a person is very drunk and about to drive a car.

|  |  | hat person wer |  |
| :---: | :---: | :---: | :---: |
|  | A Close | A | Someone |
| MEASURES | Friend or Relative | Casual <br> Acquaintance | You Just Met |

1. Make the suggestion to the person that you drive him home

2. Suggest to the person that they stay
overnight at your home

3. Try to take their car keys away
if they insist on driving

4. Physically restrain them if they
insist on driving

5. When other measures fail, call the police to prevent their driving


## SITUATION 3: You are in a bar or public drinking place and a person is very drunk and about to drive a car.

| IF THAT PERSON WERE: |  |  |
| :--- | :---: | :---: |
| A Close | A | Someone |
| Friend or | Casual | You Just |
| Relative | Acquaintance | Met |

1. Make the suggestion to the person that you drive him home


## 2. Suggest to the person that they stay overnight at your home

| Extremely 1 | 38-6 | 39-6. . . . $\square 40-6$ |
| :---: | :---: | :---: |
| Very likely | -5 | $-5 \ldots . \square-5$ |
| Quite likely. | -4 | -4.... $\square-4$ |
| Rather likely | -3 | $-3 . \ldots-3$ |
| Not too likely | -2 | $-2 . . . \square-2$ |
| Not at all likely |  | $-1 \ldots . \square-1$ |

3. Try to take their car keys away

if they insist on driving


## 4. Physically restrain them if they <br> insist on driving


5. When other measures fail, call the police to prevent their driving

| Extremely 1 |  | 48-6.... $\square$ 49-i |
| :---: | :---: | :---: |
| Very likely. |  | -5... $\square 5$ |
| Quite likely. |  | -4 |
| Rather likely. |  | -3. |
| Not too likely |  | $-2 \ldots \square \quad-2$ |
| Not at all lik |  |  |

## SECTION 1

la. In the past year, were you in a situation where someone had been drinking too heavily and was about to drive a car? ("X" CORRECT ANSWER BOX AND FOLLOW INSTRUCTION TO THE RIGHT OF YOUR ANSWER.)

lb. Take the most recent situation and please "X" the phrase that best describes your relationship with the person who had been drinking heavily and was about to drive.

Close friend or relative........ | $51-1$ |
| :--- |
| Casual acquaintance............. |
| Someone I sust met.............. |$\rightarrow$ "X" ANSWER AND GO TO Q.1c

1c. Which phrase best describes where the most recent situation took place? ("X" ANSWER, THEN PLEASE GO TO Q.1d.)

In your own home..................... $\square 52-1$
In a friend's home.................... $\square$-2
In a bar or public drinking place. $\square$-3
1d. In the most recent situation, did you take any kind of action to stop the drunk person from driving? ("X" CORRECT ANSWER BOX AND FOLLOW INSTRUCTION TO THE RIGHT OF YOUR ANSWER.)

```
Yes, I took action.................}\square53-1->PLEASE ANSWER Q.le
No, I didn't take any action......\square -2 }\longrightarrow\mathrm{ PLEASE ANSWER Q.If
```


## SECTION 1

1a. In the past year, were you in a situation where someone had been drinking too heavily and was about to drive a car? ("X" CORRECT ANSWER BOX AND FOLLOW INSTRUCTION TO THE RIGHT OF YOUR ANSWER.)
Yes, I was in the situation...... $\square 50-1 \longrightarrow$ ANSWER Q.lb
No, I was not in the situation.... $\square-2 \longrightarrow$ RETURN ANSWER BOOK TO
INTERVIEWER

1b. Take the most recent situation and please " $X$ " the phrase that best describes your relationship with the person who had been drinking heavily and was about to drive.


1c. Which phrase best describes where the most recent situation took place? ("X" ANSWER, THEN PLEASE GO TO Q.1d.)

In your own home...................... $\square$ 52-1
In a friend's home.................... $\square-2$
In a bar or public drinking place. $\square$-3
ld. In the most recent situation, did you take any kind of action to stop the drunk person from driving? ("X" CORRECT ANSWER BOX AND FOLLOW INSTRUCTION TO THE RIGHT OF YOUR ANSWER.)

Yes, I took action.................... $\square 53-1 \rightarrow$ PLEASE ANŠWER $Q .1 e$
No, I didn't take any action...... $\square-2 \rightarrow$ PLEASE ANSWER $Q .1 f$
le. In your own words, please write out all the actions you took. ..... 5455
$\qquad$

## WHEN YOU ARE FINISHED RETURN ANSWER BOOK TO INTERVIEWER

1f. There are many reasons why people don't take action. In this particular situation would you " X " any of the reasons that best explains why you did not take any action? (YOU CAN "X" MORE THAN ONE REASON.)
The person was hostile. ..... 58-1
I was afraid of what others would say ..... -2
I wasn't sure about what could be done ..... $-3$
There were too many people involved already ..... -4
That person never listens to anyone anyhow. ..... -5
I was afraid it would cause an ugly scene. ..... $-6$
If others had helped me, I would have acted. ..... $-7$
I wasn't sure how the person would react ..... -8
It wasn't my responsibility. ..... $-9$
I didn't like the person ..... $-0$
I didn't want to lose the person's friendship. ..... $-x$
I didn't know the person well. ..... $-y$
I didn't feel close to the person. ..... 59-1
Write in any other reasons here
$\qquad$

## SECTION 2

LIKELIHOOD THAT THIS IS A CHARACTERISTIC OF A PROBLEM DRINKER:Extremely Very Quite Rather Not Too Not At All $\frac{\text { Likely }}{6} \frac{\text { Likely }}{5} \frac{\text { Likely }}{4} \frac{\text { Likely }}{3} \quad \frac{\text { Likely }}{2} \frac{\text { Likely }}{1}$
Tends to be anti-social.

$\square$
$\ldots . . . \square .$.
$\qquad$
$\square . .$.


. ..... 5
Frequently drives after
heavy drinking........................ $\square$ $\square \ldots$. ..... $\square \ldots . . \square$ .....  $\square$

$\square$6
Can not hold a steady job. ..... $\square$

$\square$


.... . $\square$
...... $\square$

$\square$ .....  $\square$ ..... 7
Is a hostile person when drunk.... $\square . . . . \square . . . \square . . . \square$

$\square$
. . . . .

$\square$ .....  $\square$ ..... 8
Frequently has family problems.... ..... $\square$

$\square$

$\square$
...... $\square$
$\square$ ..... 9
Is a lot of fun at parties. ..... $\square$

$\square$ ..... 10
$\square$ .....  . . . . $\square$ ..... $\square . .$.

$\square$ ..... — . . . .
......

$\qquad$ ..... $\square$
Had parents who drank too much.... ..... 11
$\square$

$\square$

$\square$
.....

$\square$
$\ldots . . \square$

$\square$ ..... $\square$
Needs psychiatric care. ..... 2

$\square$ .
$\square$13
except when he/she.is drinking. ..... $\square$
$\square . .$.

$\square$
. . . . . .
$\square$
.
$\square$ ..... 14drunk driving$\square$ . . . .$\square$ . . .$\square$ . . . .
$\square$].
$\qquad$
$\square$$\square$ . . . .
$\square$15
Can not control theirIs addicted to alcohol.$\square$$\ldots .$.$\square$$\square$ . .$\square$
$\square$ ]. .$\square$17
Doesn't recognize his
Looks and acts normal,
Looks and acts normal,
Has repeated arrests for -.
$\qquad$
1a. If a problem drinker were drunk and about to drive, would you be more likely to act because it was a problem drinker, act about the same whether a problem drinker or social drinker, or less likely to act because it is a problem drinker? Please "X" how likely you are to act for each of the actions below. (WHEN YOU ARE FINISHED ANSWER Q.1b.)

| MORE LIKELY TO DO DO ABOUT THE SAME | LESS LIKELY TO DO |
| :--- | :---: | :---: | :---: |
| BECAUSE IT IS A |  |
| WHETHER PROBLEM |  |
| PROBLEM DRINKER |  |
| 3 | $\frac{\text { OR SOCIAL DRINKER }}{\text { BECAUSE IT IS A }}$ |
|  |  |

Make the suggestion to the

Suggest to the person that they stay overnight at your home........... $\square . . . . .$. ..... 19
Try to take their car keys away if they insist on driving.............. $\square . . . . . . . . . .$. ..... 20
Physically restrain them if they insist on driving.

$\square$ ..... 21
When all other measures fail, call the police to prevent their driving... $\square . . . . . . . . . . .$. ..... 22

1b. Using the definition of a problem drinker as "one who drinks so heavily that it seriously interferes with his or her work and family life", do you currently know, and come in contact with, anyone who fits this description? ("X" CORRECT ANSWER AND FOLLOW INSTRUCTION TO THE RIGHT OF THAT ANSWER.)
Yes.... $\square 23-1 \longrightarrow$ PLEASE ANSWER Q. 2
No.... $\longrightarrow 2 \longrightarrow$ PLEASE RETURN ANSWER BOOK TO INTERVIEWER

2a. Please " X " the answer box that best describes how many problem drinkers you know.


2b. Regardless of how many problem drinkers you know, would you please "X" the answer
box that best describes the relationship you have with the one problem drinker you
are most familiar with. ("X" CORRECT ANSWER AND THEN PLEASE GO TO Q.2c.)


2c. For this problem drinker whom you are most familiar with, would you "X" the rating box for each action to describe how likely you are to do the suggested action.

LIKELY TO DO FOR THE PROBLEM DRINKER $\frac{\text { Extremely }}{6} \frac{\text { Very }}{5} \frac{\text { Quite }}{4} \frac{\text { Rather }}{3} \frac{\text { Not Too }}{2} \frac{\text { Not At All }}{1}$

See that the problem drinker is not invited to social situations where alcohol is served................ $\square \ldots \square . . . . \square . .$.

Don't offer the problem drinker a drink................................. $\square . . . \square \ldots \square . . . . .$. 27

Work with organizations that are
dealing with the problem.................
Refuse to protect the problem drinker so that employer and


Urge the problem drinker to get

into self-help programs................ $\square \ldots \square . . . \square$.
30

Take their keys away from them if they insist on driving.............. $\square \ldots \square . . . \square \square \ldots \square$

Physically restrain them if they insist on driving................. $\square \ldots \square . . . \square \square . .$. 32

When other measures fail, call the police to prevent their driving... $\square \ldots . . \square \ldots \square . . . . . . . . \square . .$.
Somewhat Not TrueTrueAt All
Very True
$\frac{\text { About Myself }}{4}$Quite True$\frac{\text { About Myself }}{3}$$\frac{\text { About Myself }}{2}$$\frac{\text { About Myself }}{1}$
I do not like to see anyone receive bad news................. $\square$ $\square$ ..... $\square$ ..... $\square$ ..... 34
I feel confident when directing the activity of others $\square$32



If I have a problem, I like
I like the feeling of speed.... $\square . . . . . . . .$. ..... $\square$ ..... 37
Rarely, if ever, do $I$ do  ..... 38
I spend a lot of time visiting friends $\square$ $\square$ ..... 39
I believe the society we
live in is pretty good theway it is.$\square$$\square$$\square$40
I enjoy helping people even if I don't know them very well.......................... $\square . . . . . . . .$. . . . . . . . . . . $\square$ ..... $\square \ldots . . . .$. ..... 41
Trying to please people is a waste of time............... $\square . . . . . . . .$. $\square$ ..... 42
If I can get away with it, I will break any law which I think is bad $\square . . . . . . . . . \square$ .....  . . . . . . . . . $\square$ ..... 43
Stupidity makes me angry $\square$ .....  . . . . . . . . . $\square$
$\square$ ..... 44

|  |  | Somewhat | Not True |
| :---: | :---: | :---: | :---: |
| Very True | Quite True | True | At All |
| About Myself | $\frac{\text { About Myself }}{3}$ | $\frac{\text { About Myself }}{2}$ | $\frac{\text { About Myself }}{1}$ |

I am careful about thethings I do because I wantto have a long and healthylife..................................$\square$$\square$45
I believe in giving friends lots of help and advice........ $\square$ ..... 46
When I am doing something, I often worry about what other people will think ..... $\square$
$\square \ldots . . . . .$. ..... 47
I would make a lot of changes in the laws of this country if I could......................... $\square$ $\square$ ..... $\square$ ..... 48
I usually try to share my problems with someone who can help me.

$\square$
$\square$ $\square$ ..... 49
I obey the law even when Iam convinced it is in needof change
$\square$I think it is better to
I try to get out of helping
other people if I can $\square$ . .......... $\square$ ..... 52
I find that I sometimes forget to "look before I leap" $\square$ $\square . . . . . . .$. ..... 53
I will not go out of my way to behave in an approved way... $\square$ ..... $\square$

$\square$ ..... 54
If someone is in trouble, I
try not to become involved..... $\square$ ..... $\square$ ..... 55
la. Do you currently drink any type of alcoholic beverage? ("X" CORRECT ANSWER AND FOLLOW INSTRUCTION TO THE RIGHT OF YOUR ANSWER.)

Yes........ ${ }^{56-1}$ PLEASE ANSWER Q. Ib
No. . . . . $2 \longrightarrow \square$ PLEASE RETURN ANSWER BOOK TO INTERVIEWER
1b. Would you please " $X$ " the type or types of alcohol beverage you most frequently drink. (YOU MAY "X" MORE THAN ONE IF NECESSARY, THEN PLEASE ANSWER QUESTION 1c.)

Beer. . . . . . . . . . . . . . . . . . . . . . . . . . . $\square$
Liquor (straight or mixed) . . . .
Wine (any kind) . . . . . . . . . . . . .
-
1c. On how many days did you have something to drink in the past week?

WRITE IN NUMBER. PLEASE ANSWER Q.1d 58
1d. What was the most you had on any one day?
59
60
WRITE IN NUMBER. PLEASE ANSNER Q.1e
1e. At an average social situation where alcoholic beverages are served, how many drinks do you ordinarily have?

61
62
WRITE IN NUMBER THEN RETURN ANSWER BOOK TO INTERVIEWER.


[^0]:    * For bibliography see the Technical Appendix.

[^1]:    * Note: For detailed technical discussion on Sampling Plan see the Technical Appendix.

[^2]:    * = In most recent situation, if more than one.

[^3]:    * Grey Validation Study, The Grey Marketing and Research Department, 1966.

    DuBois, Cornelius, "Twelve Brands on a Seesaw", Advertising Research Foundation Proceedings, Annual Conference, 1967.

[^4]:    * For a more detailed analysis of the specific procedure see the Technical Appendix.

[^5]:    * In addition, college students were interviewed in 25 geographically dispersed central locations and these interviews weighted to combine with the balance of the sample. (See Appendix C).

[^6]:    * The "R" and "Q" analyses were developed from Grey proprietary programs that utilize a principal component solution that was sut, quently rotated using the Varimax procedure. The mathematical routines were obtained from BMD 03M series, June, 1970, Bio-m. dical Computer Progran:, University of California Press.

[^7]:    * = The program used was the Grey Advertising modified version of BMD 07M, June 1970, Bio-medical Computer Program, University of California Press.

